



Norfolk E-scooter Survey

February 24, 2020, 10:38 AM

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Norfolk E-scooter Survey

Please give us your input!

Summary Of Responses

As of February 24, 2020, 10:38 AM, this forum had: Topic Start

Attendees: 1751 January 27, 2020, 8:51 AM
Responses: 1314
Hours of Public Comment: 65.7

QUESTION 1

Where do you live?

There are 1704 place types - too many to print on a map in this report. Please visit https://www.opentownhall.com/portals/77/Issue_8160/survey_responses?scope=all#q53260 to see all 1704 place types on a map.

QUESTION 2

What is your gender?

		%	Count
Prefer not to answer		3.3%	43
Female		45.5%	595
Male		50.3%	658
Other / Non-binary		0.9%	12

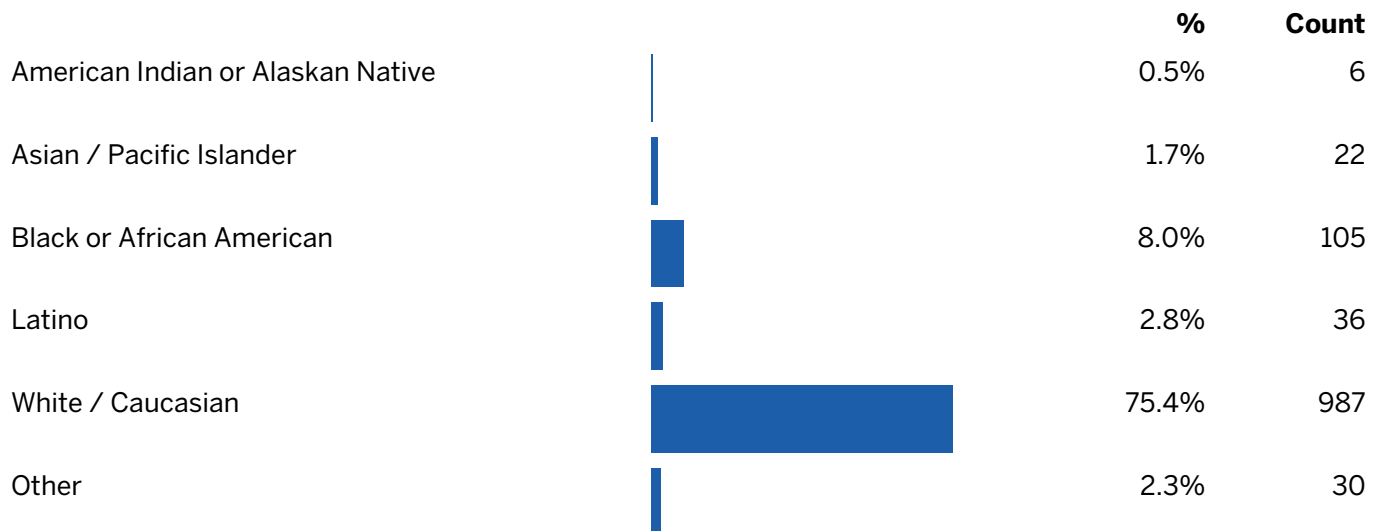
QUESTION 3

Which race/ethnicity best describes you?

		%	Count
Prefer not to answer		9.4%	123

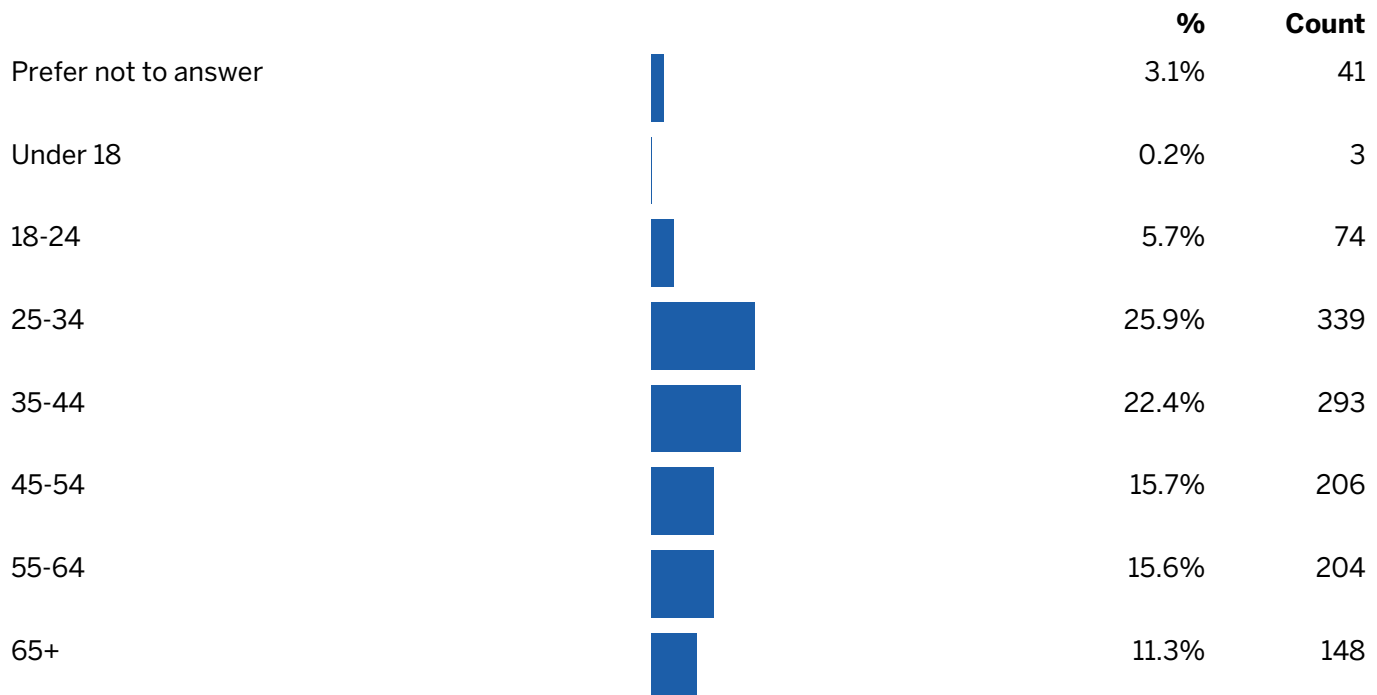
Norfolk E-scooter Survey

Please give us your input!



QUESTION 4

What is your age?

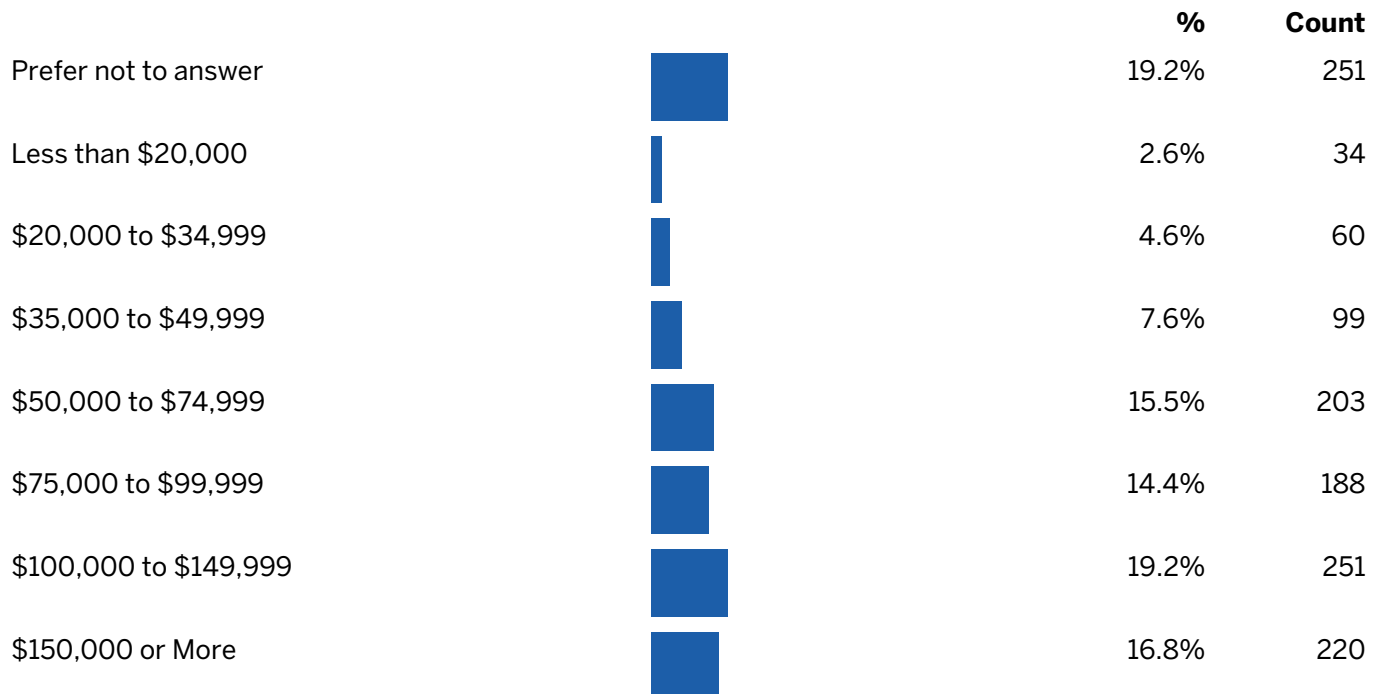


QUESTION 5

Norfolk E-scooter Survey

Please give us your input!

What is your total household income?



QUESTION 6

What mode(s) of transportation do you use on a weekly basis? Check all that apply



Norfolk E-scooter Survey



Please give us your input!

		%	Count
Bus		3.6%	47
Light Rail		9.9%	127



QUESTION 7

How would you rate the following transportation issues?

Too Many Cars

		%	Count
Not Serious		7.5%	97
Somewhat Not Serious		10.2%	133
Neutral		25.3%	328
Somewhat Serious		41.6%	540
Very Serious		15.3%	199

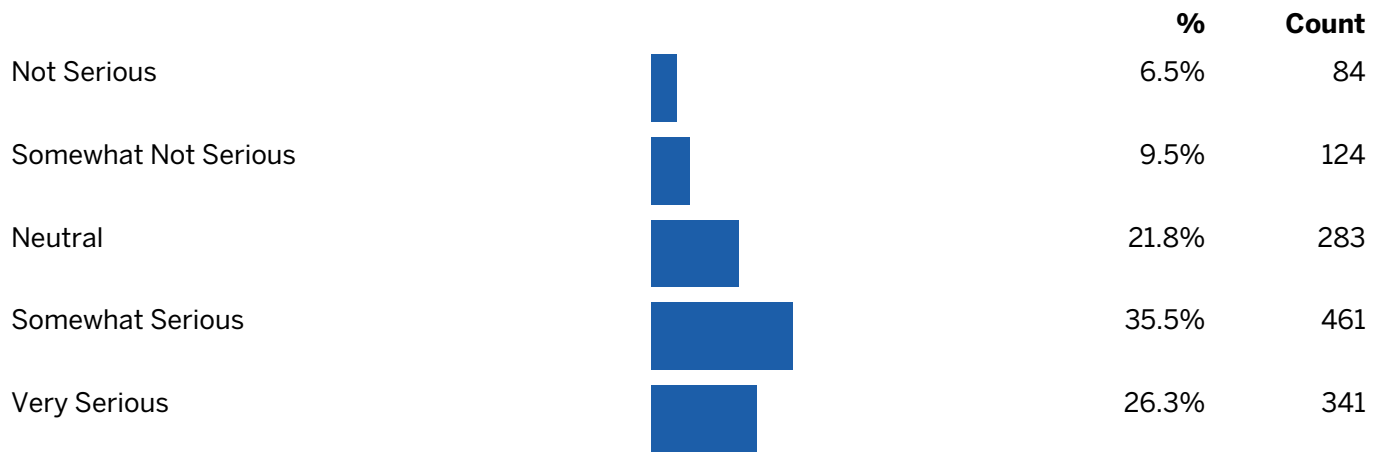
Traffic and congestion

		%	Count
Not Serious		3.8%	50
Somewhat Not Serious		7.7%	100
Neutral		14.9%	194
Somewhat Serious		46.5%	604
Very Serious		26.5%	344

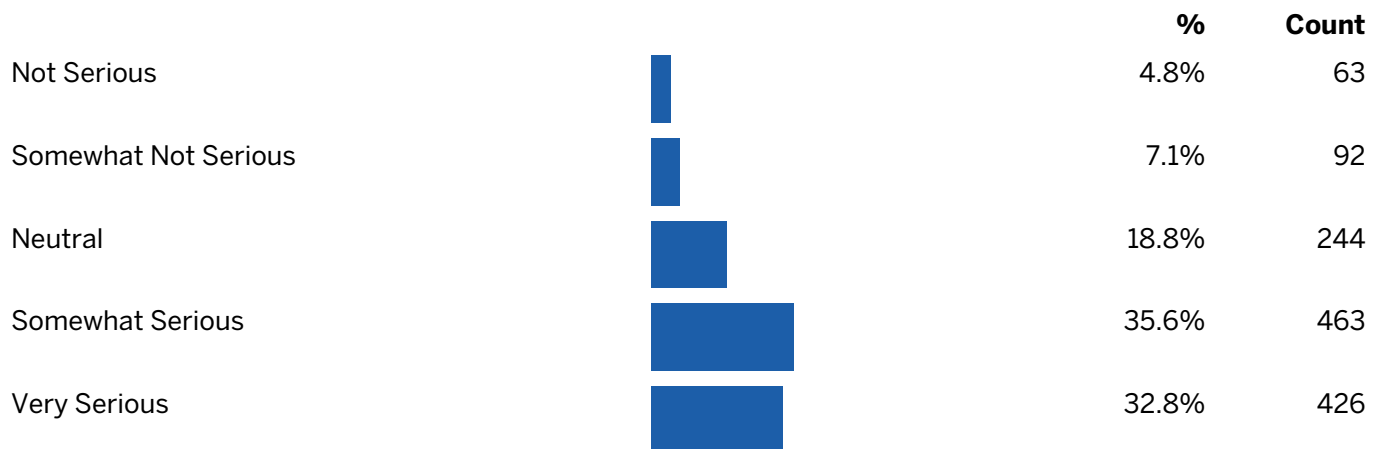
Pollution due to vehicle emissions

Norfolk E-scooter Survey

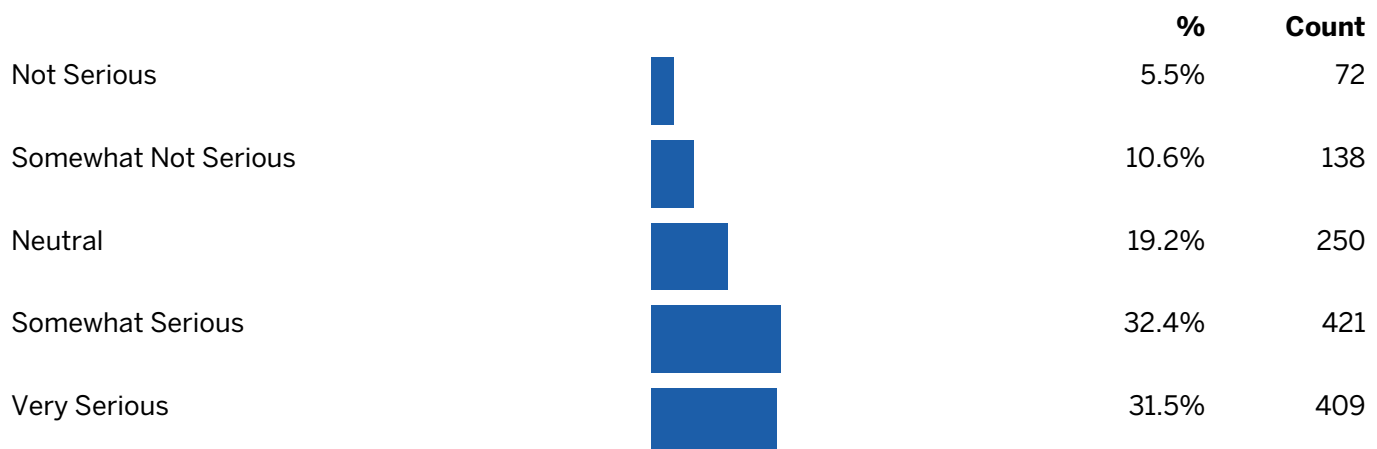
Please give us your input!



Bike safety



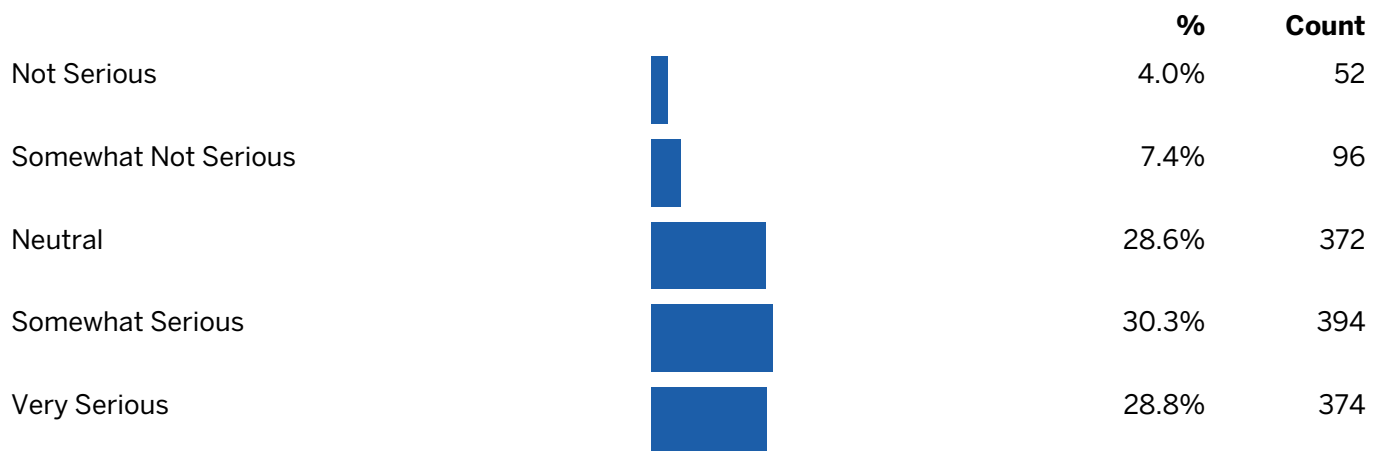
Pedestrian and sidewalk safety



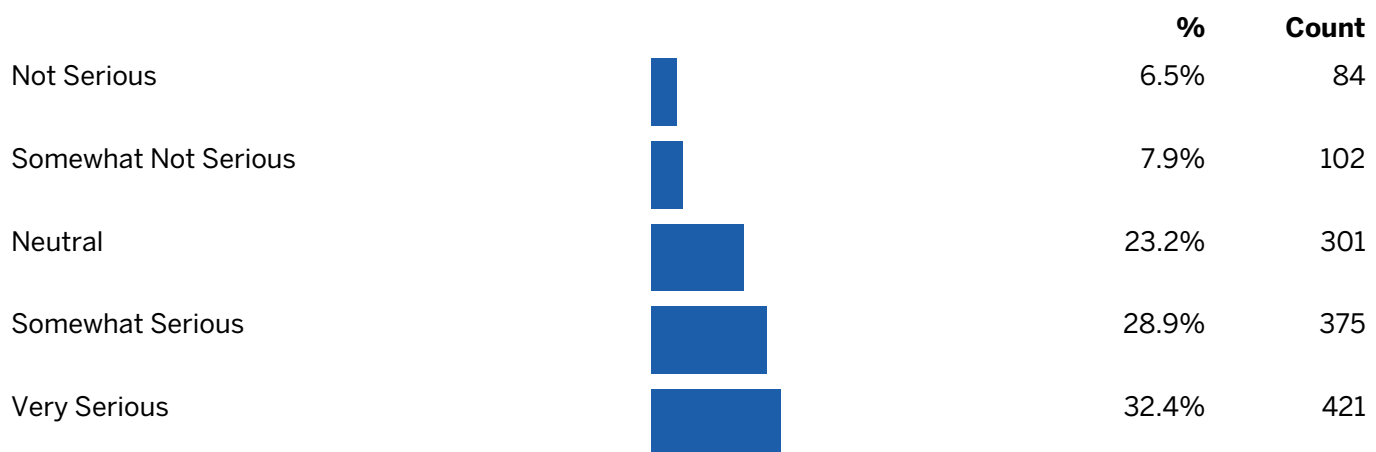
Mobility access for people with disabilities

Norfolk E-scooter Survey

Please give us your input!



Availability of transportation options



QUESTION 8

On a scale of 1 – 5, what is your impression of the e-scooter program in Norfolk?

1=Very favorable, 2=Somewhat favorable, 3=Neutral, 4=Somewhat unfavorable, 5=Very unfavorable

Average	2.84
Total	3,657.50
Count	1,290
Skipped	24

QUESTION 9

Norfolk E-scooter Survey

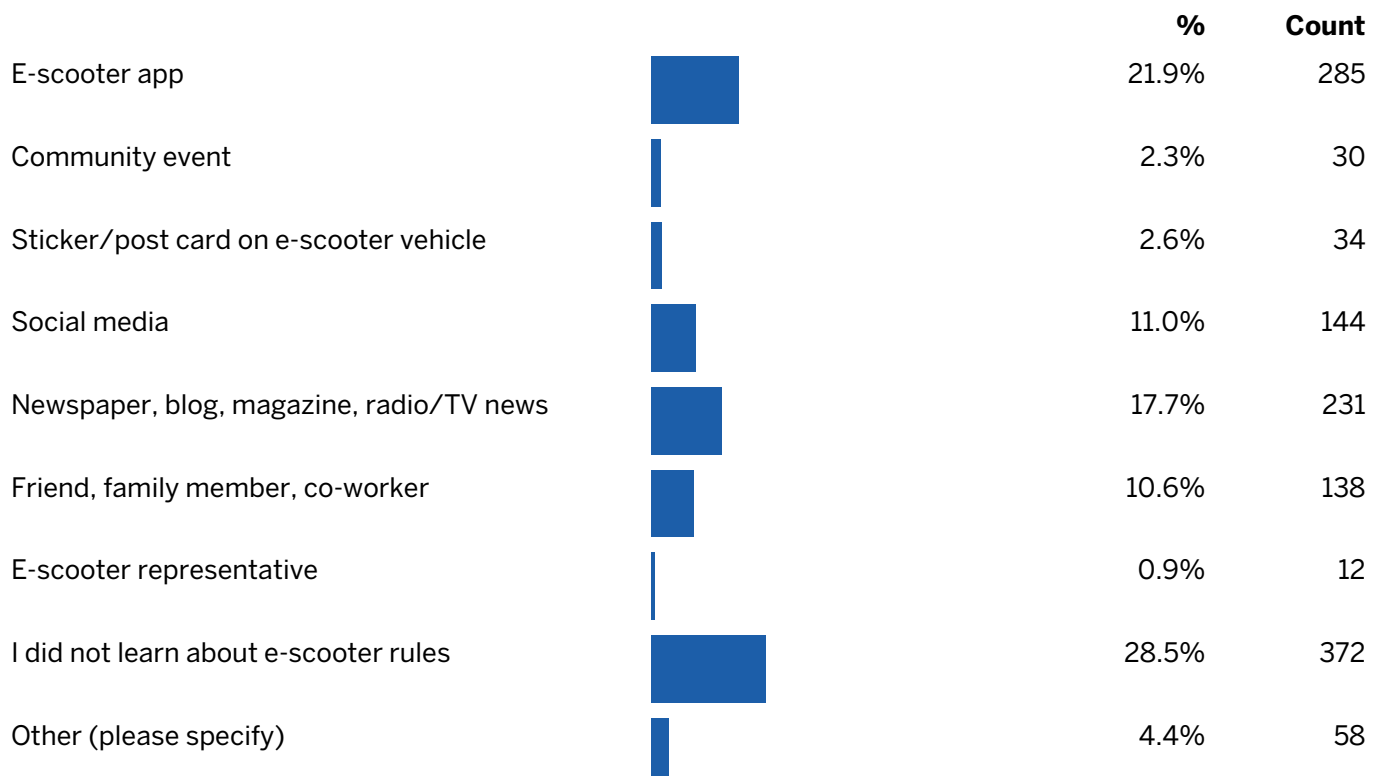
Please give us your input!

**To your knowledge, which of the following rules apply to e-scooters in Norfolk?
Check all that apply**



QUESTION 10

How did you learn about e-scooters rules in Norfolk (pick one)?



Norfolk E-scooter Survey

Please give us your input!

QUESTION 11


In your opinion, has the use of e-scooters in Norfolk improved since July 2019?

		%	Count
Yes		57.9%	745
No		42.1%	541

QUESTION 12

How would you rate each of the following statements? E-scooter riders:

Park responsibly

		%	Count
Always		6.7%	88
Mostly		31.6%	412
Sometimes		46.3%	604
Never		15.3%	200

Ride on sidewalks

		%	Count
Always		10.3%	134
Mostly		25.5%	333
Sometimes		57.7%	753
Never		5.7%	74

Ride in bike lanes when a lane is present

		%	Count
Always		14.1%	184

Norfolk E-scooter Survey

Please give us your input!



Ride one person per device



Appear to be of legal riding age



Follow the rules of the road



Norfolk E-scooter Survey

Please give us your input!

		%	Count
Never		18.9%	247

QUESTION 13

Please read the following statements and choose the top priorities that are most important to address regarding e-scooters.

1. Follow the rules of the road
2. E-scooters are improperly parked
3. Riders on sidewalks
4. Insufficient bike lanes for riding e-scooters
5. Underage riders
6. Discounts for low-income individuals
7. Multiple riders per device
8. E-scooter maintenance
9. Too many e-scooters
10. Increasing riding fees and rates

QUESTION 14

How would you rate each of the following statements?

E-scooters are important transportation options

		%	Count
Complete agreement		37.8%	495
Somewhat agree		26.9%	353
Neutral		10.0%	131
Somewhat disagree		12.1%	158
Complete disagreement		13.1%	172

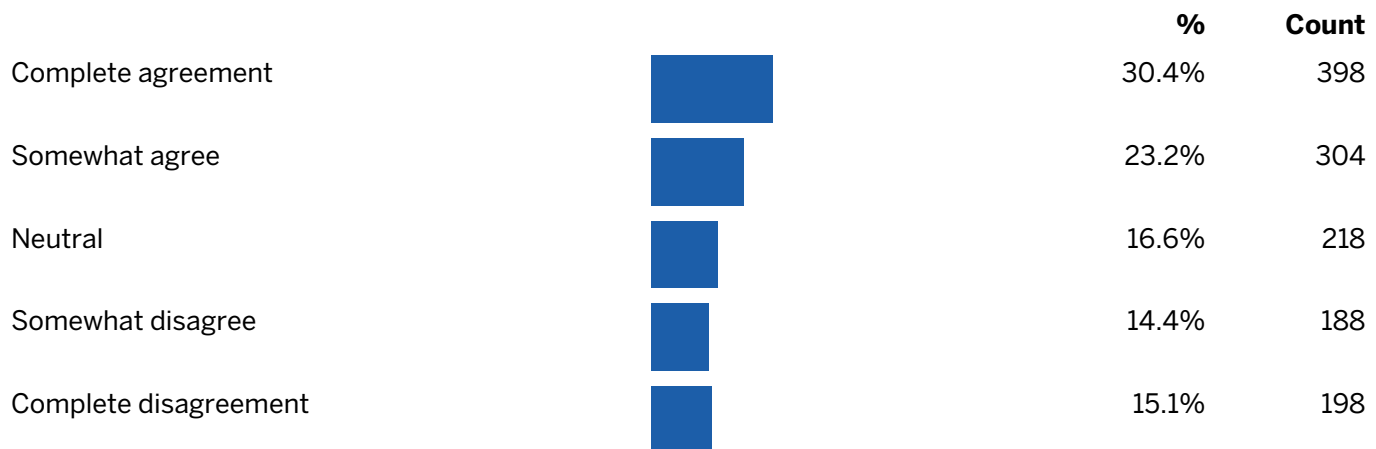
E-scooters help reduce carbon emissions

Norfolk E-scooter Survey

Please give us your input!



E-scooters help reduce traffic congestion



Designated e-scooter parking areas will improve haphazard parking



Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas

Norfolk E-scooter Survey

Please give us your input!



Additional enforcement would improve e-scooter rider behavior and parking







More bike lanes will improve e-scooter safety



Fares to use e-scooters should be managed to provide equitable access

Norfolk E-scooter Survey

Please give us your input!

		%	Count
Complete agreement		29.6%	388
Somewhat agree		19.1%	250
Neutral		34.5%	452
Somewhat disagree		7.3%	95
Complete disagreement		8.4%	110

QUESTION 15

Have you ever ridden an e-scooter in Norfolk?

		%	Count
Yes		51.1%	669
No		48.9%	639

QUESTION 16

Is there anything else that you would like to share about e-scooters in Norfolk?

Answered	657
Skipped	657

all around bike do don downtown e-scooters from get just lanes like more need norfolk one parking people ride riders riding
road rules s scooter scooters see sidewalk sidewalks so t them they think too traffic transportation use way
who

QUESTION 17

How often have you ridden an e-scooter in Norfolk? (pick one)?

Norfolk E-scooter Survey

Please give us your input!



QUESTION 18

On average, how many e-scooter trips per week did you take last year (pick one)?




QUESTION 19

When you decide to use an e-scooter, how likely were you able to find a scooter at the time and place of need?





Norfolk E-scooter Survey

Please give us your input!

		%	Count
Somewhat unlikely		6.3%	42
Very unlikely		2.6%	17

QUESTION 20

If e-scooters weren't available, what was your usual second choice for making the trip (pick one)?

		%	Count
Personal vehicle		34.2%	229
Transit		3.1%	21
Personal bicycle		10.3%	69
Bike share		4.5%	30
Walk		45.4%	304
I would not have traveled		2.5%	17

QUESTION 21

What are the most common destinations you travel to/from using e-scooters?

Check all that apply

		%	Count
Home		24.5%	160
Work		25.8%	168
School		8.1%	53
Dining		45.9%	299

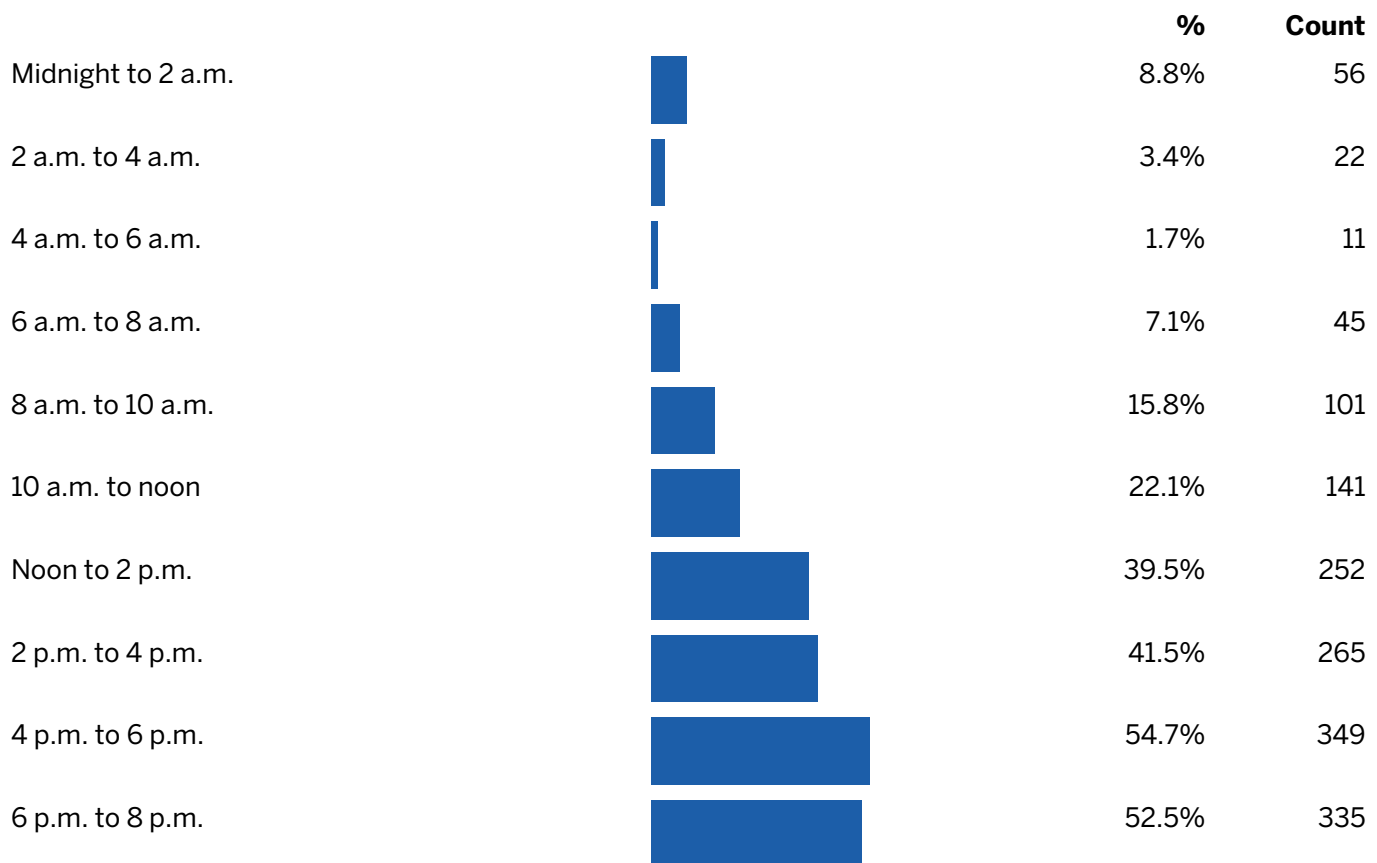
Norfolk E-scooter Survey

Please give us your input!



QUESTION 22

What time of day are you most likely to use a scooter?
Check all that apply







Norfolk E-scooter Survey

Please give us your input!

		%	Count
8 p.m. to 10 p.m.		37.0%	236
10 p.m. to midnight		23.2%	148

QUESTION 23

Where did you primarily ride (pick one)?

		%	Count
Street		51.1%	337
Bike lane		13.4%	88
Sidewalk		10.6%	70
An equal amount in the street and on the sidewalk		24.9%	164

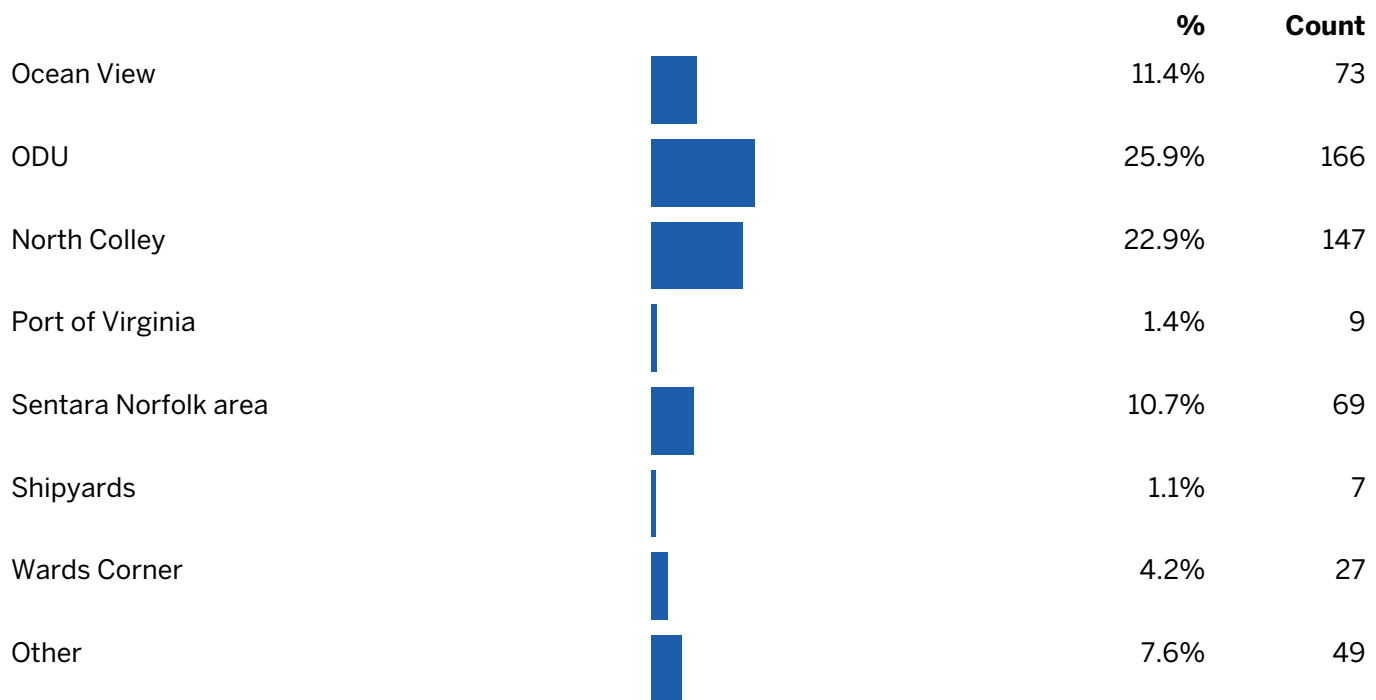
QUESTION 24

**23. What destinations / corridors are you most likely to travel in using a e-scooter?
Check all that apply**

		%	Count
Airport		1.4%	9
Downtown		74.1%	476
Ghent		59.2%	380
Military Circle		1.7%	11
Naval Station		1.4%	9
NSU		2.8%	18

Norfolk E-scooter Survey

Please give us your input!



QUESTION 25

When was the last time you used an e-scooter to get to or from public transit (pick one)?



QUESTION 26

Is there anything else that you would like to share about e-scooters in Norfolk?

Answered 123
Skipped 1,191

area around bike cars do don downtown e-scooters get great help keep lanes love make more much need norfolk one option out

Norfolk E-scooter Survey

Please give us your input!

parking people re ride **S scooter** scooters so survey **t than** **them they think** transportation **use** very why

Norfolk E-scooter Survey

Please give us your input!

Survey Questions

QUESTION 1

Where do you live?



☐ Home

- Under 18
- 18-24
- 25-34
- 35-44
- 45-54
- 55-64
- 65+

QUESTION 5

What is your total household income?

- Prefer not to answer
- Less than \$20,000
- \$20,000 to \$34,999
- \$35,000 to \$49,999
- \$50,000 to \$74,999
- \$75,000 to \$99,999
- \$100,000 to \$149,999
- \$150,000 or More

QUESTION 2

What is your gender?

- Prefer not to answer
- Female
- Male
- Other / Non-binary

QUESTION 3

Which race/ethnicity best describes you?

- Prefer not to answer
- American Indian or Alaskan Native
- Asian / Pacific Islander
- Black or African American
- Latino
- White / Caucasian
- Other

QUESTION 4

What is your age?

- Prefer not to answer

QUESTION 6

**What mode(s) of transportation do you use on a weekly basis?
Check all that apply**

- Walking
- Personal Bike
- Pace Bike
- E-Scooter
- Private Vehicle
- Taxi
- Ride Share
- Bus
- Light Rail

QUESTION 7

How would you rate the following transportation issues?

Row choices

- Too Many Cars
- Traffic and congestion
- Pollution due to vehicle emissions

Norfolk E-scooter Survey

Please give us your input!

- Bike safety
- Pedestrian and sidewalk safety
- Mobility access for people with disabilities
- Availability of transportation options

Column choices

- Not Serious
- Somewhat Not Serious
- Neutral
- Somewhat Serious
- Very Serious

QUESTION 8

On a scale of 1 – 5, what is your impression of the e-scooter program in Norfolk?

1=Very favorable, 2=Somewhat favorable, 3=Neutral, 4=Somewhat unfavorable, 5=Very unfavorable

QUESTION 9

To your knowledge, which of the following rules apply to e-scooters in Norfolk?

Check all that apply

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals
- No Knowledge

QUESTION 10

How did you learn about e-scooters rules in Norfolk (pick one)?

- E-scooter app
- Community event
- Sticker/post card on e-scooter vehicle
- Social media
- Newspaper, blog, magazine, radio/TV news
- Friend, family member, co-worker
- E-scooter representative
- I did not learn about e-scooter rules
- Other (please specify)

QUESTION 11

In your opinion, has the use of e-scooters in Norfolk improved since July 2019?

- Yes
- No

QUESTION 12

How would you rate each of the following statements? E-scooter riders:

Row choices

- Park responsibly
- Ride on sidewalks
- Ride in bike lanes when a lane is present
- Ride one person per device
- Appear to be of legal riding age
- Follow the rules of the road

Column choices

- Always
- Mostly
- Sometimes
- Never

QUESTION 13

Please read the following statements and choose the top priorities that are most important to address regarding e-scooters.

- E-scooters are improperly parked
- Too many e-scooters
- Riders on sidewalks
- Insufficient bike lanes for riding e-scooters
- Multiple riders per device
- Underage riders
- Increasing riding fees and rates
- Discounts for low-income individuals
- E-scooter maintenance
- Follow the rules of the road

QUESTION 14

How would you rate each of the following statements?

Row choices

- E-scooters are important transportation options
- E-scooters help reduce carbon emissions

Norfolk E-scooter Survey

Please give us your input!

- E-scooters help reduce traffic congestion
- Designated e-scooter parking areas will improve haphazard parking
- Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas
- Additional enforcement would improve e-scooter rider behavior and parking
- More bike lanes will improve e-scooter safety
- Fares to use e-scooters should be managed to provide equitable access

Column choices

- Complete agreement
- Somewhat agree
- Neutral
- Somewhat disagree
- Complete disagreement

QUESTION 15

Have you ever ridden an e-scooter in Norfolk?

- Yes
- No

QUESTION 16

Is there anything else that you would like to share about e-scooters in Norfolk?

QUESTION 17

How often have you ridden an e-scooter in Norfolk? (pick one)?

- I've only ridden once
- I ride a few times a month
- I ride several times a week
- I ride daily
- I do not know what an e-scooter is

QUESTION 18

On average, how many e-scooter trips per week did you take last year (pick one)?

- 1
- 2-5
- 6-10
- 11-20

- 21+

QUESTION 19

When you decide to use an e-scooter, how likely were you able to find a scooter at the time and place of need?

- Very likely
- Somewhat likely
- Neutral
- Somewhat unlikely
- Very unlikely

QUESTION 20

If e-scooters weren't available, what was your usual second choice for making the trip (pick one)?

- Personal vehicle
- Transit
- Personal bicycle
- Bike share
- Walk
- I would not have traveled

QUESTION 21

What are the most common destinations you travel to/from using e-scooters?

Check all that apply

- Home
- Work
- School
- Dining
- Entertainment
- Recreational ride
- Errands
- Public transit stop
- Visiting

QUESTION 22

What time of day are you most likely to use a scooter?

Check all that apply

- Midnight to 2 a.m.
- 2 a.m. to 4 a.m.

Norfolk E-scooter Survey

Please give us your input!

- 4 a.m. to 6 a.m.
- 6 a.m. to 8 a.m.
- 8 a.m. to 10 a.m.
- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

- Within the last month
- Never

QUESTION 26

Is there anything else that you would like to share about e-scooters in Norfolk?

QUESTION 23

Where did you primarily ride (pick one)?

- Street
- Bike lane
- Sidewalk
- An equal amount in the street and on the sidewalk

QUESTION 24

23. What destinations / corridors are you most likely to travel in using a e-scooter?

Check all that apply

- Airport
- Downtown
- Ghent
- Military Circle
- Naval Station
- NSU
- Ocean View
- ODU
- North Colley
- Port of Virginia
- Sentara Norfolk area
- Shipyards
- Wards Corner
- Other

QUESTION 25

When was the last time you used an e-scooter to get to or from public transit (pick one)?

- Within the last week

Norfolk E-scooter Survey

Please give us your input!

Individual Responses

Name not available

January 31, 2020, 4:09 PM

Question 1



Question 2

- Male

Question 3

- Prefer not to answer

Question 4

- 55-64

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Never

Ride in bike lanes when a lane is present: Never

Ride one person per device: Mostly

Appear to be of legal riding age: Never

Follow the rules of the road: Never

Question 13

1. Underage riders
2. Riders on sidewalks
3. E-scooters are improperly parked
4. Follow the rules of the road
5. Insufficient bike lanes for riding e-scooters
6. Discounts for low-income individuals
7. Increasing riding fees and rates
8. E-scooter maintenance
9. Multiple riders per device
10. Too many e-scooters

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Somewhat agree

Norfolk E-scooter Survey

Please give us your input!

E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Home
- Work

Question 22

- Noon to 2 p.m.
- 4 p.m. to 6 p.m.

Question 23

- Street

Question 24

- Downtown

Question 25

- Never

Question 26

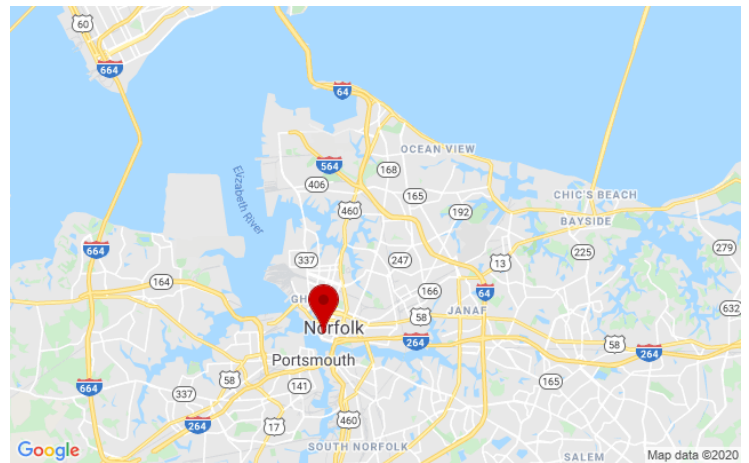
No response

Name not shown

in Ward 4

January 31, 2020, 4:26 PM

Question 1



Question 2

- Male

Question 3

- Latino

Question 4

- 55-64

Question 5

- \$100,000 to \$149,999

Question 6

- Walking

Norfolk E-scooter Survey

Please give us your input!

- Private Vehicle

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Never
Ride in bike lanes when a lane is present: Never
Ride one person per device: Mostly
Appear to be of legal riding age: Never
Follow the rules of the road: Mostly

Question 13

1. Follow the rules of the road
2. Underage riders
3. Riders on sidewalks
4. E-scooters are improperly parked
5. Multiple riders per device
6. Insufficient bike lanes for riding e-scooters
7. Increasing riding fees and rates
8. E-scooter maintenance
9. Discounts for low-income individuals

10. Too many e-scooters

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

Gen 3 is much better than gen 2

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Home
- Work

Question 22

- Noon to 2 p.m.
- 4 p.m. to 6 p.m.

Question 23

Norfolk E-scooter Survey

Please give us your input!

- Street

Question 24

- Downtown

Question 25

- Never

Question 26

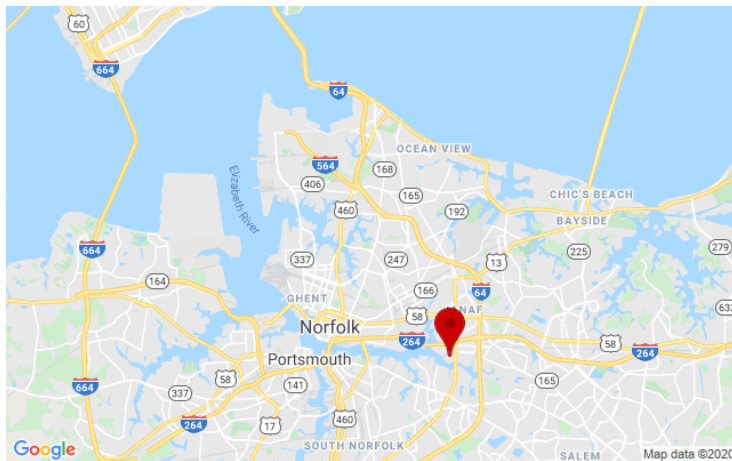
No response

Name not shown

in Ward 4

February 3, 2020, 8:18 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- Private Vehicle
- Light Rail

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Neutral

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Somewhat Serious

Question 8

3

Question 9

- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Always

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Always

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Riders on sidewalks
2. Follow the rules of the road
3. Increasing riding fees and rates
4. Insufficient bike lanes for riding e-scooters

Norfolk E-scooter Survey

Please give us your input!

5. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Neutral

Designated e-scooter parking areas will improve haphazard parking: Neutral

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Work
- Recreational ride

Question 22

- 10 a.m. to noon
- Noon to 2 p.m.

Question 23

- Street

Question 24

- Downtown

Question 25

- Never

Question 26

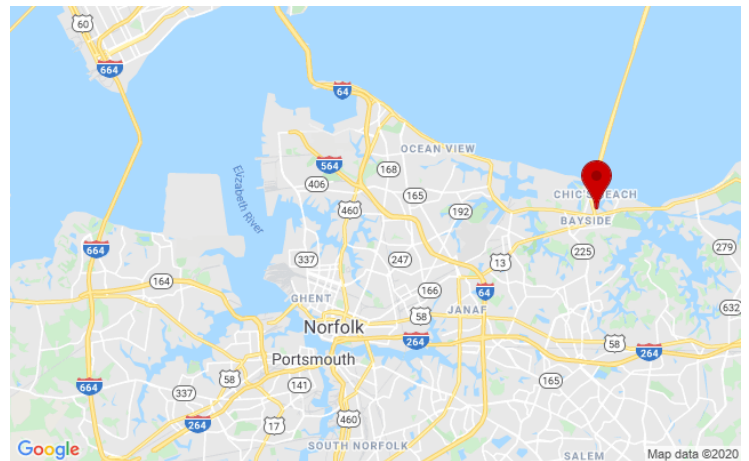
No response

Rebecca Frasher

in Ward 2

February 3, 2020, 4:33 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

Norfolk E-scooter Survey

Please give us your input!

- \$75,000 to \$99,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Somewhat Serious

Question 8

3

Question 9

- Need Helmet
- No Town Point Park Riding
- Must Following Signs & Signals

Question 10

- E-scooter representative

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Sometimes

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Sometimes

Question 13

1. Too many e-scooters
2. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Somewhat disagree

E-scooters help reduce carbon emissions: Neutral

E-scooters help reduce traffic congestion: Neutral

Designated e-scooter parking areas will improve haphazard parking:

Complete agreement

Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and

parking: Complete agreement

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access:

Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Bike share

Question 21

- Work
- Dining
- Recreational ride

Question 22

- 8 a.m. to 10 a.m.
- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.

Question 23

Norfolk E-scooter Survey

Please give us your input!

- An equal amount in the street and on the sidewalk

Question 24

- Downtown
- Ghent

Question 25

- Never

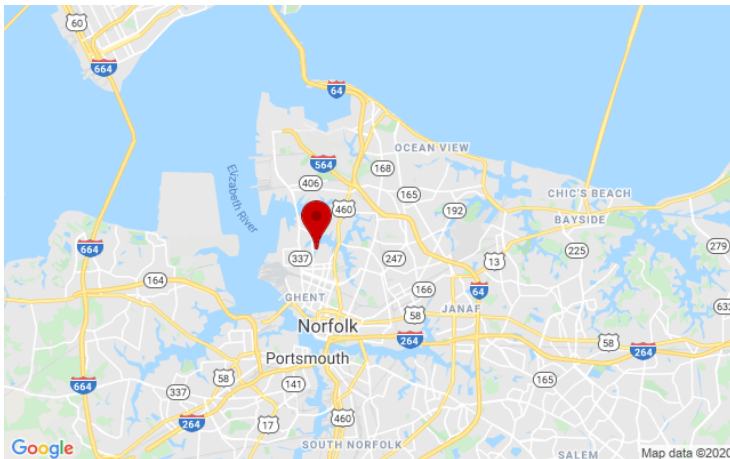
Question 26

No response

Name not available

February 3, 2020, 4:37 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$35,000 to \$49,999

Question 6

- Walking
- Personal Bike
- E-Scooter
- Private Vehicle
- Ride Share
- Light Rail

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 8

1

Question 9

- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Never

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Insufficient bike lanes for riding e-scooters

Norfolk E-scooter Survey

Please give us your input!

2. E-scooters are improperly parked
3. Discounts for low-income individuals
4. Increasing riding fees and rates
5. Follow the rules of the road
6. Riders on sidewalks

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

great for first and last mile of a trip - scooters should be strategically placed at transit centers and light rail stops.

The geofenced area downtown should be reevaluated. Scooters should be allowed to go faster at Town Point Park and Waterside. Speed is reduced so much it's faster to walk the scooter than to ride it, basically negating the whole point of paying to use a scooter.

Question 17

- I ride several times a week

Question 18

- 21+

Question 19

- Very likely

Question 20

- Personal vehicle

Question 21

- Work
- Dining
- Entertainment

Question 22

- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 6 p.m. to 8 p.m.

Question 23

- Street

Question 24

- Downtown
- Ghent

Question 25

- Within the last month

Question 26

No response

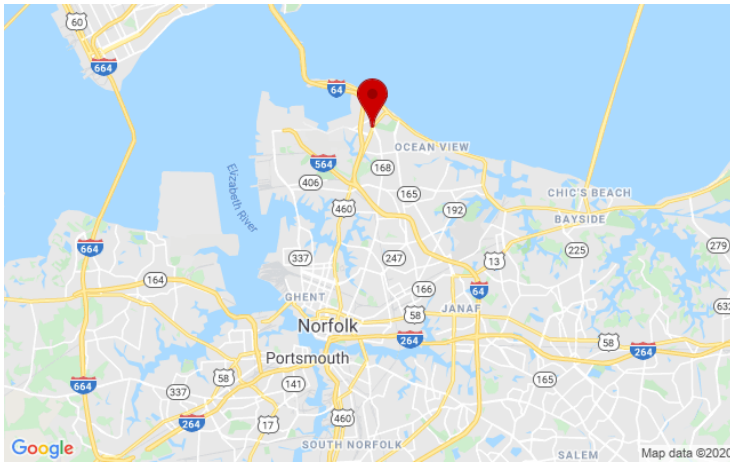
Name not shown
in Ward 1

February 3, 2020, 4:44 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- E-Scooter
- Private Vehicle
- Light Rail

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Very Serious

Question 8

2

Question 9

- Need Helmet
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Always

Ride one person per device: Always

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Follow the rules of the road
3. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking:
Complete agreement

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and
parking: Complete agreement

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:
Complete agreement

Question 15

- Yes

Question 16

No response

Norfolk E-scooter Survey
Please give us your input!

Norfolk E-scooter Survey

Please give us your input!

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Neutral

Question 20

- Walk

Question 21

- Work
- Errands

Question 22

- Noon to 2 p.m.
- 6 p.m. to 8 p.m.

Question 23

- Street

Question 24

- Downtown
- Ocean View

Question 25

No response

Question 26

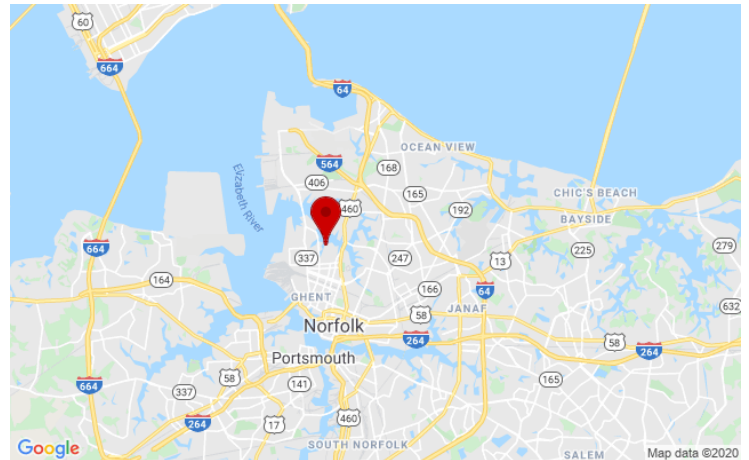
I'm not comfortable scooting in cold weather!

Name not shown

outside Norfolk

February 3, 2020, 4:51 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$100,000 to \$149,999

Question 6

- Personal Bike
- Private Vehicle
- Light Rail

Question 7

Too Many Cars: Somewhat Not Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Neutral

Question 8

Norfolk E-scooter Survey

Please give us your input!

3

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. Increasing riding fees and rates
3. Insufficient bike lanes for riding e-scooters
4. Multiple riders per device
5. Riders on sidewalks
6. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Neutral

E-scooters help reduce carbon emissions: Neutral

E-scooters help reduce traffic congestion: Neutral

Designated e-scooter parking areas will improve haphazard parking:
Somewhat agree

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and
parking: Complete agreement

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access:
Somewhat agree

Question 15

- Yes

Question 16

Rates increased way too quickly.

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Dining
- Recreational ride

Question 22

- Noon to 2 p.m.
- 2 p.m. to 4 p.m.

Question 23

- Street

Question 24

- ODU
- North Colley

Question 25

- Never

Question 26

No response

Matthew Simons

Norfolk E-scooter Survey

Please give us your input!

in Ward 2

February 3, 2020, 5:25 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- Prefer not to answer

Question 6

- Walking
- E-Scooter
- Private Vehicle
- Ride Share
- Light Rail

Question 7

Too Many Cars: Somewhat Not Serious

Traffic and congestion: Not Serious

Pollution due to vehicle emissions: Not Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Always

Ride one person per device: Always

Appear to be of legal riding age: Always

Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters
2. E-scooter maintenance

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking:
Complete disagreement

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Somewhat disagree

Additional enforcement would improve e-scooter rider behavior and
parking: Complete disagreement

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:
Neutral

Norfolk E-scooter Survey

Please give us your input!

Question 15

- Yes

Question 16

I'm against the idea of forcing or incentivizing designated parking areas. I love the scooter program and I think it's working great.

Question 17

- I ride daily

Question 18

- 6-10

Question 19

- Very likely

Question 20

- Walk

Question 21

- Home
- Work
- Dining
- Entertainment
- Recreational ride
- Errands
- Public transit stop

Question 22

- 8 a.m. to 10 a.m.
- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.

Question 23

- Street

Question 24

- Downtown

- Ghent
- ODU
- North Colley

Question 25

- Within the last week

Question 26

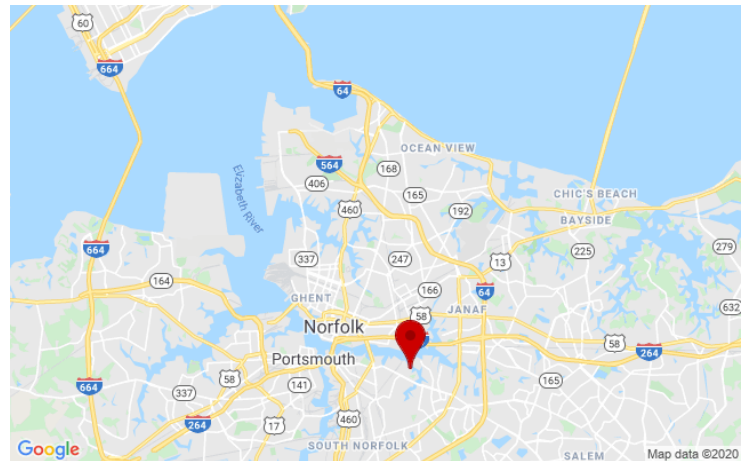
The scooters are making Norfolk a great place to live and work.

Name not shown

outside Norfolk

February 3, 2020, 5:41 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

Norfolk E-scooter Survey

Please give us your input!

- \$50,000 to \$74,999

Question 6

- Walking
- Private Vehicle
- Light Rail

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Always
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Riders on sidewalks
2. Insufficient bike lanes for riding e-scooters
3. Follow the rules of the road

4. Discounts for low-income individuals

5. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Work
- Dining
- Public transit stop

Question 22

- 8 a.m. to 10 a.m.

Norfolk E-scooter Survey

Please give us your input!

- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

Question 23

- Street

Question 24

- Downtown
- Ghent
- NSU
- Ocean View
- ODU
- North Colley

Question 25

- Never

Question 26

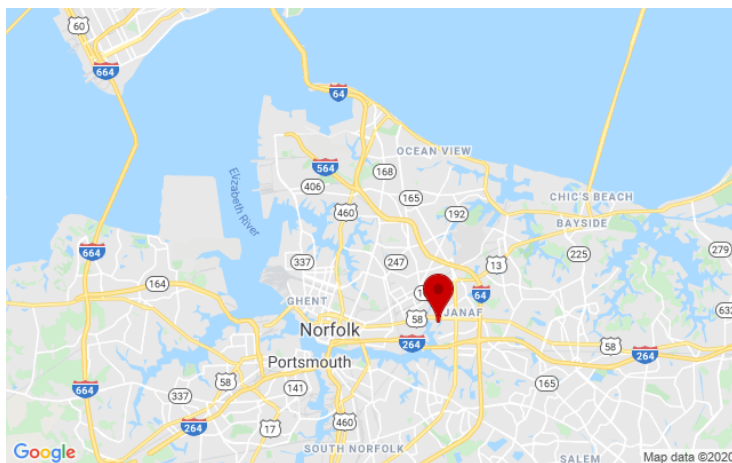
No response

Name not shown

in Ward 4

February 4, 2020, 7:09 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 8

2

Question 9

- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Always

Appear to be of legal riding age: Mostly

Norfolk E-scooter Survey

Please give us your input!

Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked
3. Riders on sidewalks
4. Underage riders
5. Insufficient bike lanes for riding e-scooters
6. Discounts for low-income individuals
7. E-scooter maintenance
8. Multiple riders per device
9. Too many e-scooters
10. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking:
Neutral

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and
parking: Complete agreement

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access:
Somewhat agree

Question 15

- No

Question 16

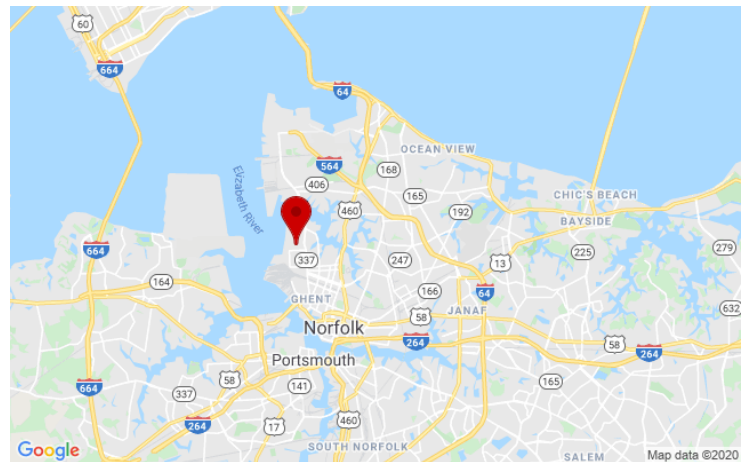
No response

Name not shown

in Ward 2

February 4, 2020, 7:11 AM

Question 1



Question 2

- Male

Question 3

- Prefer not to answer

Question 4

- 35-44

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Very Serious

Question 8

1

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Always

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

1. Increasing riding fees and rates
2. Discounts for low-income individuals
3. Insufficient bike lanes for riding e-scooters
4. E-scooter maintenance

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Neutral

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking: Neutral

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and parking: Complete disagreement

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 11-20

Question 19

- Neutral

Question 20

- I would not have traveled

Question 21

- Work
- Dining

Question 22

- 8 a.m. to 10 a.m.
- Noon to 2 p.m.
- 6 p.m. to 8 p.m.

Question 23

- Street

Question 24

- Downtown

Question 25

- Within the last week

Question 26

No response

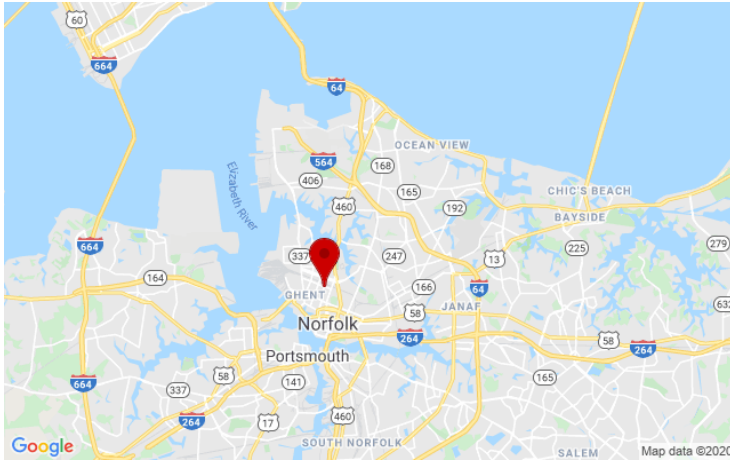
Name not available

February 4, 2020, 7:12 AM

Norfolk E-scooter Survey

Please give us your input!

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$150,000 or More

Question 6

- E-Scooter

Question 7

Too Many Cars: Neutral
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Neutral
Pedestrian and sidewalk safety: Somewhat Not Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Very Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Always
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. Insufficient bike lanes for riding e-scooters
4. Underage riders

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Norfolk E-scooter Survey

Please give us your input!

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Errands

Question 22

- Noon to 2 p.m.

Question 23

- Bike lane

Question 24

- Ghent

Question 25

- Within the last week

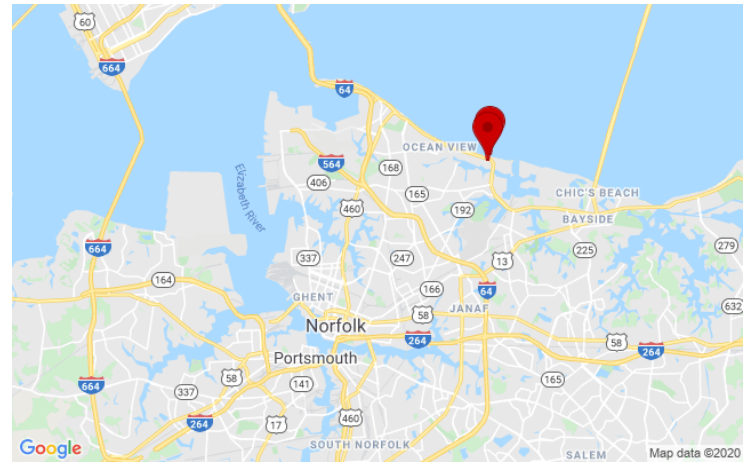
Question 26

No response

Name not available

February 4, 2020, 7:13 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- \$75,000 to \$99,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 8

1

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

No response

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

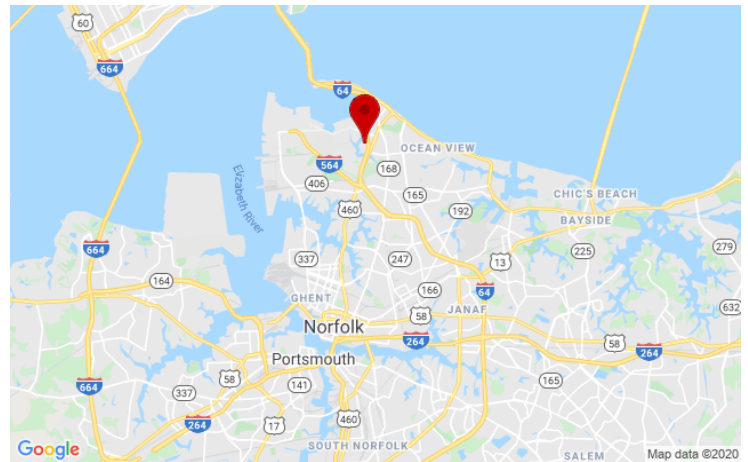
Question 16

No response

Name not available

February 4, 2020, 7:13 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$50,000 to \$74,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Neutral

Question 8

3

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Don't Need Driver's License
- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

No response

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Always

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road

Question 14

E-scooters are important transportation options: Neutral

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking:

Somewhat agree

Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and

parking: Neutral

More bike lanes will improve e-scooter safety: Neutral

Fares to use e-scooters should be managed to provide equitable access:

Somewhat agree

Question 15

- No

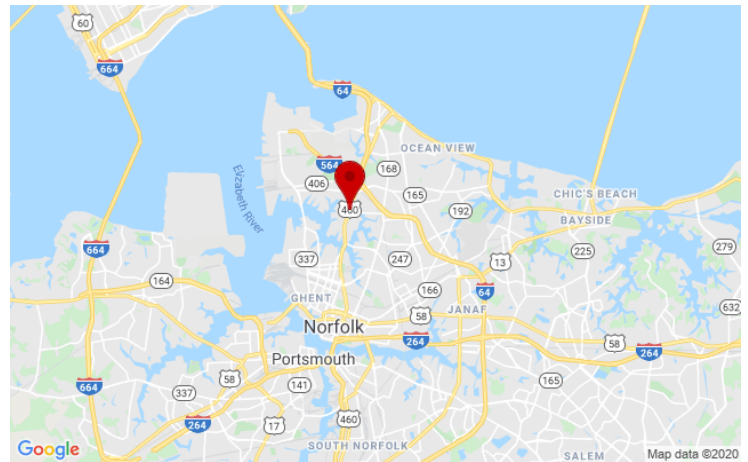
Question 16

No response

Name not available

February 4, 2020, 7:14 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious

Traffic and congestion: Somewhat Not Serious

Pollution due to vehicle emissions: Somewhat Not Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Not Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Neutral

Question 8

Norfolk E-scooter Survey

Please give us your input!

2

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. E-scooters are improperly parked
2. Follow the rules of the road

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

Question 16

I'm more concerned with designated parking zones than anything else.
I'm not interested in moving Norfolk PD resources to actively enforce

parking. I'd prefer to see us fine the company, instead of riders, for improper parking. That will cause the company to change how renting and operating the scooters works and that will influence people to use these zones.

Name not available

February 4, 2020, 7:14 AM

Question 1

No response

Question 2

- Female

Question 3

- Black or African American

Question 4

- 45-54

Question 5

- \$75,000 to \$99,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Neutral

Question 8

2

Question 9

- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Norfolk E-scooter Survey

Please give us your input!

Question 10

- Community event

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Never
Ride one person per device: Always
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. E-scooters are improperly parked
2. Riders on sidewalks
3. E-scooter maintenance
4. Underage riders
5. Follow the rules of the road
6. Insufficient bike lanes for riding e-scooters
7. Multiple riders per device
8. Increasing riding fees and rates
9. Too many e-scooters
10. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

Question 16

No response

Todd Farrand

in Ward 2

February 4, 2020, 7:17 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- Prefer not to answer

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Not Serious
Bike safety: Not Serious
Pedestrian and sidewalk safety: Not Serious

Norfolk E-scooter Survey

Please give us your input!

Mobility access for people with disabilities: Somewhat Not Serious
Availability of transportation options: Not Serious

Question 8

5

Question 9

- Don't Need Driver's License
- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. Multiple riders per device
4. Underage riders
5. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Somewhat disagree
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

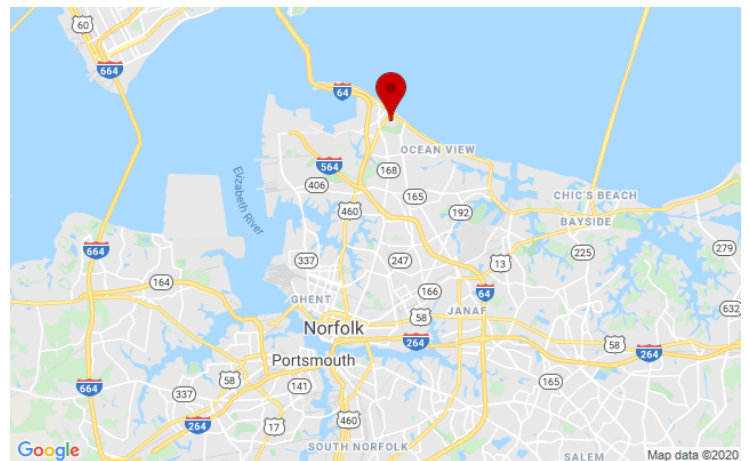
Question 16

No response

Name not available

February 4, 2020, 7:18 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- \$75,000 to \$99,999

Question 6

- Private Vehicle

Norfolk E-scooter Survey

Please give us your input!

Question 7

Too Many Cars: Neutral
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Not Serious
Bike safety: Not Serious
Pedestrian and sidewalk safety: Not Serious
Mobility access for people with disabilities: Not Serious
Availability of transportation options: Not Serious

Question 8

3

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes

Question 13

1. Follow the rules of the road
2. Underage riders
3. Multiple riders per device

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- No

Question 16

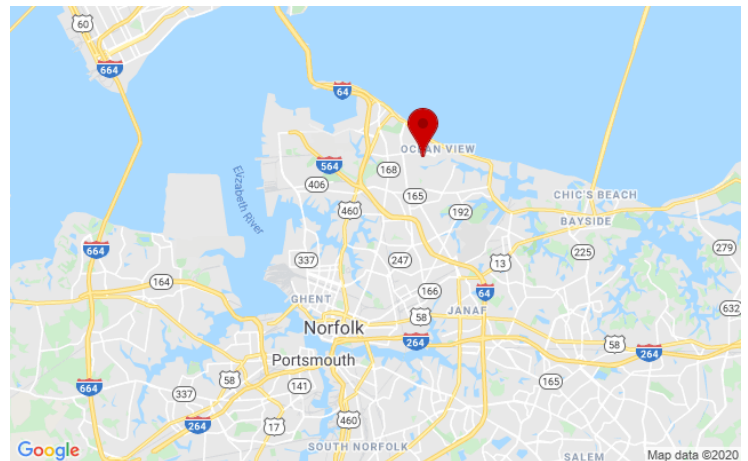
No response

Name not shown

in Ward 5

February 4, 2020, 7:18 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$50,000 to \$74,999

Norfolk E-scooter Survey

Please give us your input!

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Very Serious

Question 8

2

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Always
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

No response

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat disagree

Question 15

- No

Question 16

No response

Jordan Crouthamel

in Ward 2

February 4, 2020, 7:18 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

Norfolk E-scooter Survey

Please give us your input!

- \$50,000 to \$74,999

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

1

Question 9

- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Riders on sidewalks
3. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

Love them! Keep improving the bike lane infrastructure. Would love to see them a little cheaper, would ride more often if they were.

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Work
- Dining
- Entertainment

Question 22

- 8 a.m. to 10 a.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

Norfolk E-scooter Survey

Please give us your input!

- 10 p.m. to midnight

Question 23

- Street

Question 24

- Downtown
- Ghent
- North Colley

Question 25

- Never

Question 26

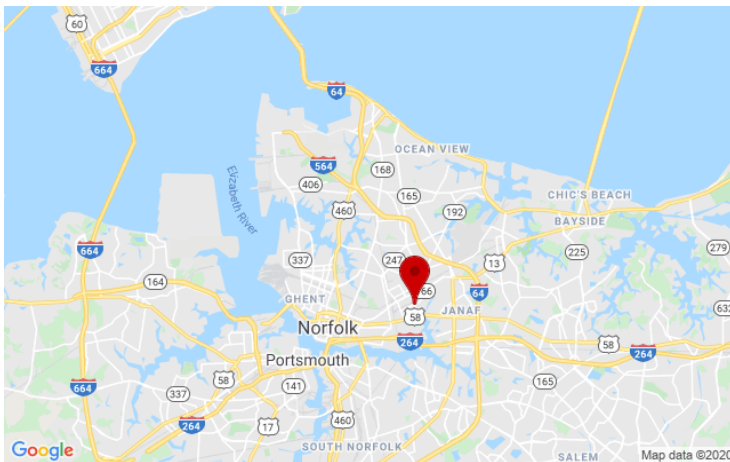
No response

Name not shown

in Ward 4

February 4, 2020, 7:18 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- Private Vehicle
- Ride Share
- Light Rail

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Not Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Somewhat Not Serious

Pedestrian and sidewalk safety: Somewhat Not Serious

Mobility access for people with disabilities: Somewhat Not Serious

Availability of transportation options: Somewhat Not Serious

Question 8

No response

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Mostly

Norfolk E-scooter Survey

Please give us your input!

Ride in bike lanes when a lane is present: Always

Ride one person per device: Sometimes

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Too many e-scooters
3. E-scooters are improperly parked
4. Riders on sidewalks
5. Underage riders

Question 14

E-scooters are important transportation options: Complete disagreement

E-scooters help reduce carbon emissions: Neutral

E-scooters help reduce traffic congestion: Somewhat disagree

Designated e-scooter parking areas will improve haphazard parking:

Complete disagreement

Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Somewhat disagree

Additional enforcement would improve e-scooter rider behavior and

parking: Somewhat agree

More bike lanes will improve e-scooter safety: Somewhat disagree

Fares to use e-scooters should be managed to provide equitable access:

Complete agreement

Question 15

- No

Question 16

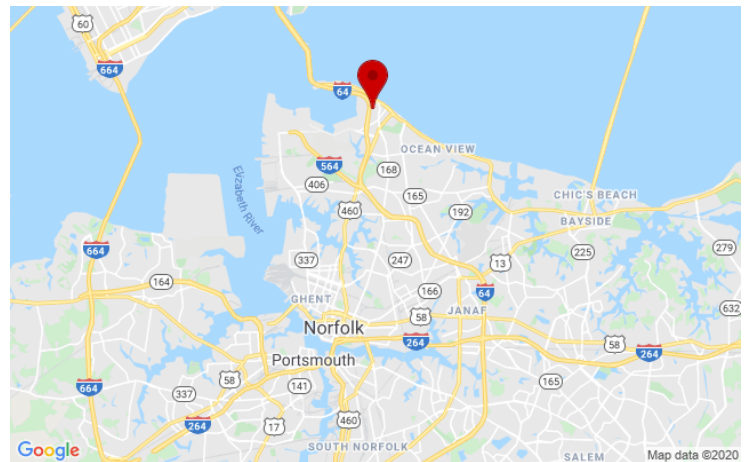
Get them out of the City

Dennis Maestri

in Ward 1

February 4, 2020, 7:18 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Neutral

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Neutral

Question 8

5

Norfolk E-scooter Survey

Please give us your input!

Question 9

- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Never
Follow the rules of the road: Never

Question 13

No response

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Somewhat disagree
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

I think they are dangerous

Name not shown

in Ward 4

February 4, 2020, 7:19 AM

Question 1

No response

Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Neutral
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Neutral

Question 8

4

Question 9

- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Other (please specify)

Question 11

- No

Question 12

Norfolk E-scooter Survey

Please give us your input!

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Underage riders
2. E-scooters are improperly parked
3. E-scooter maintenance

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

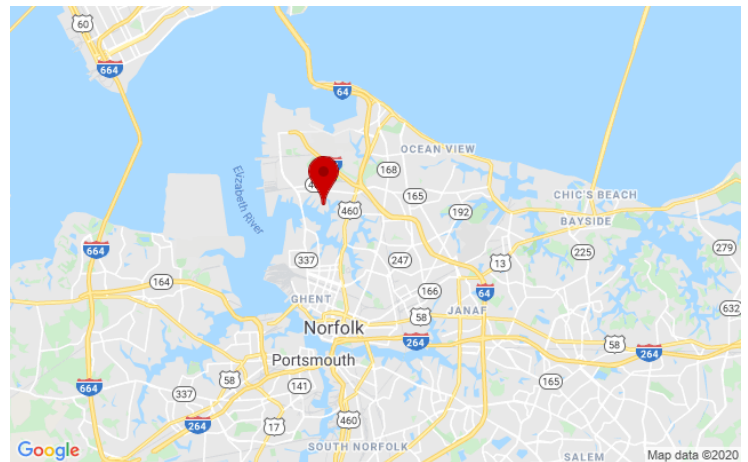
City of Norfolk ...internet

Name not shown

in Ward 2

February 4, 2020, 7:20 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- \$150,000 or More

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

5

Norfolk E-scooter Survey

Please give us your input!

Question 9

- No Knowledge

Question 10

No response

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Never
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

No response

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

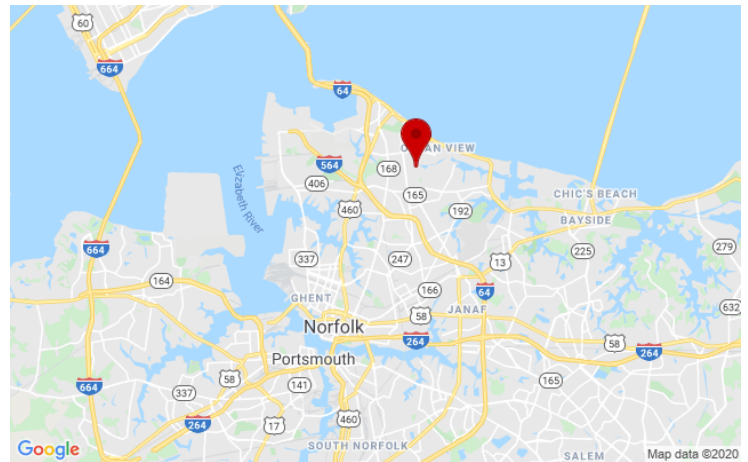
Safety hazard. No helmets. Hard to see at night. Remove program

Name not shown

in Ward 5

February 4, 2020, 7:21 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Somewhat Not Serious
Availability of transportation options: Neutral

Norfolk E-scooter Survey

Please give us your input!

Question 8

5

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Other (please specify)

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. Riders on sidewalks

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat disagree

Question 15

- No

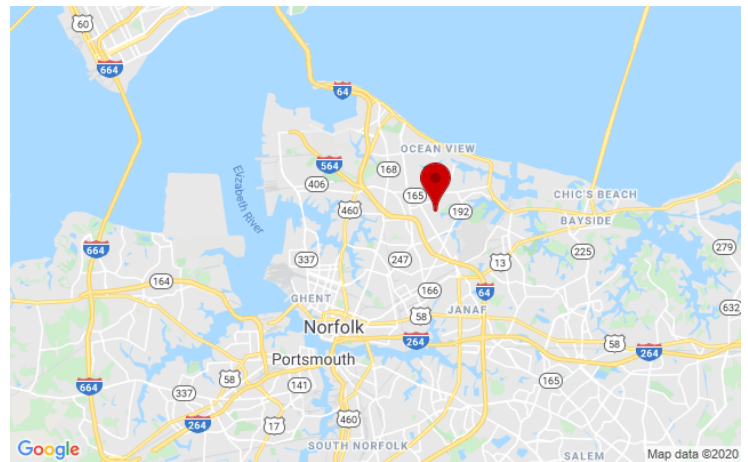
Question 16

The e-scooters themselves are not an issue. The issue is that many riders just don't have any common sense, riding at night, in and out of traffic and generally behaving unsafely. I worry that I'll hit one of these folks and face liability due to their own negligence.

Name not available

February 4, 2020, 7:22 AM

Question 1



Question 2

- Female

Question 3

- Prefer not to answer

Question 4

- 35-44

Question 5

- Prefer not to answer

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Norfolk E-scooter Survey

Please give us your input!

Too Many Cars: Somewhat Not Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Not Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Not Serious
Mobility access for people with disabilities: Somewhat Not Serious
Availability of transportation options: Not Serious

Question 8

2

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. Underage riders
4. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Somewhat disagree
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Somewhat disagree

Question 15

- No

Question 16

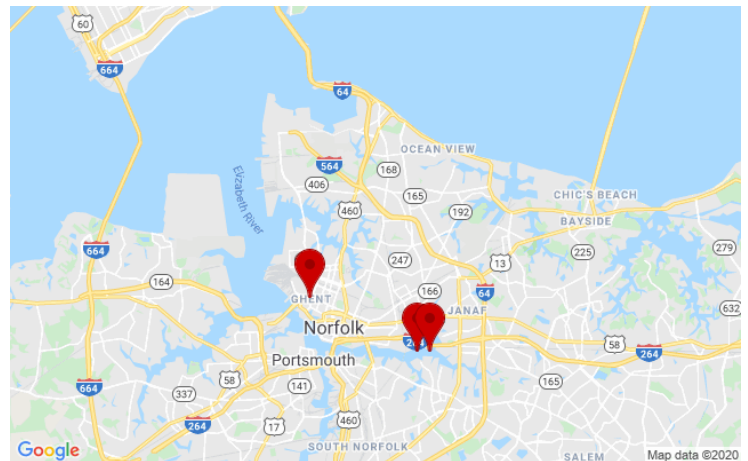
No response

Name not shown

in Ward 2

February 4, 2020, 7:22 AM

Question 1



Question 2

No response

Question 3

- Other - spanish

Question 4

- 45-54

Question 5

- \$150,000 or More

Norfolk E-scooter Survey

Please give us your input!

Question 6

- Walking
- Personal Bike
- Bus

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Not Serious
Availability of transportation options: Neutral

Question 8

5

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Never
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Riders on sidewalks
2. Follow the rules of the road
3. E-scooters are improperly parked
4. Too many e-scooters
5. Underage riders
6. Multiple riders per device

7. Insufficient bike lanes for riding e-scooters
8. E-scooter maintenance
9. Discounts for low-income individuals
10. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

I ride a bike and walk.
The scooters are parked on sidewalks
They ride on sidewalks and against the bike lane one way.
Drunk Riders
Underage riders

Name not shown

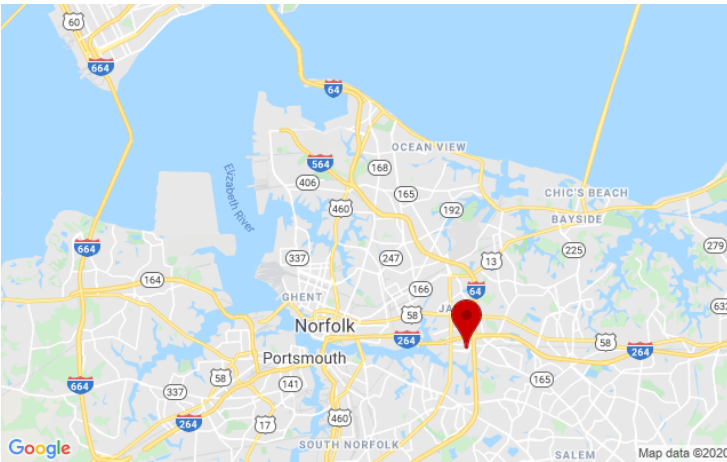
in Ward 1

February 4, 2020, 7:22 AM

Question 1

Norfolk E-scooter Survey
Please give us your input!

Norfolk E-scooter Survey
Please give us your input!



Question 2

- ## Question 2

Question 3

- ### Question 3

Question 4

- ### Question 4

Question 5

- ### Question 5

Question 6

- ### Question 6

Question 7

Question 7

Question 8

2

Question 9

- ### Question 9

Question 10

- ### Question 10

Question 11

- ### Question 11

Question 12

Question 12

Question 12

Question 12

Question 12

Question 12

Question 12

Question 13

- ### Question 13

Question 14

Question 14

Question 14

Question 14

Question 14

Question 14

Question 14

Question 14

Question 14

Question 15

- ### Question 15

Question 16

Norfolk E-scooter Survey

Please give us your input!

No response

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Very likely

Question 20

- Walk

Question 21

- Work
- Errands

Question 22

- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown

Question 25

- Within the last month

Question 26

No response

Name not available

February 4, 2020, 7:23 AM

Question 1



Question 2

- Male

Question 3

- Black or African American

Question 4

- 45-54

Question 5

- \$75,000 to \$99,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 8

2

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Don't Need Driver's License
- Need Helmet
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Follow the rules of the road

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

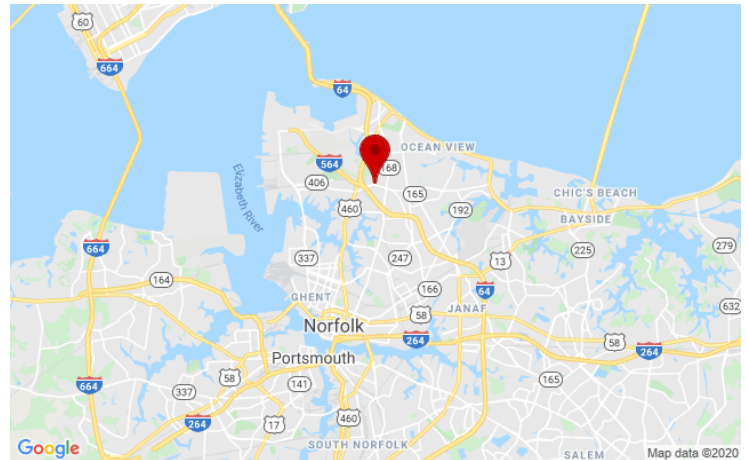
Question 16

No response

Name not available

February 4, 2020, 7:24 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$35,000 to \$49,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Neutral
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Neutral
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Norfolk E-scooter Survey

Please give us your input!

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Always
Follow the rules of the road: Mostly

Question 13

1. E-scooter maintenance
2. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Very likely

Question 20

- Walk

Question 21

- Work
- Entertainment
- Recreational ride

Question 22

- Noon to 2 p.m.
- 2 p.m. to 4 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown

Question 25

- Never

Question 26

No response

Paul Rice

in Ward 2

February 4, 2020, 7:24 AM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- Personal Bike
- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Very Serious

Bike safety: Neutral

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Somewhat Not Serious

Availability of transportation options: Somewhat Not Serious

Question 8

1

Question 9

- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Always

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Always

Ride one person per device: Always

Appear to be of legal riding age: Always

Follow the rules of the road: Always

Question 13

1. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking:

Complete agreement

Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and

parking: Complete agreement

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:

Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

Norfolk E-scooter Survey

Please give us your input!

- I ride a few times a month

Question 18

- 6-10

Question 19

- Somewhat unlikely

Question 20

- Walk

Question 21

- Home
- Work
- Entertainment
- Public transit stop

Question 22

- Noon to 2 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Bike lane

Question 24

- Downtown
- Ghent
- North Colley

Question 25

- Within the last week

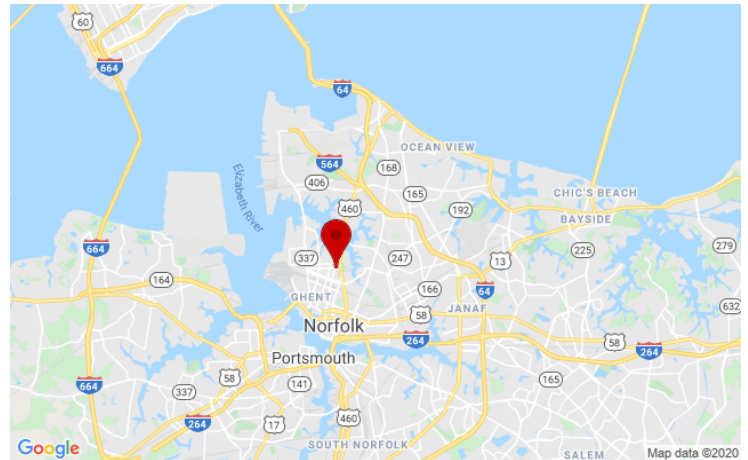
Question 26

No response

Name not shown
in Ward 2

February 4, 2020, 7:26 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Neutral
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Neutral

Norfolk E-scooter Survey

Please give us your input!

Question 8

4

Question 9

- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Neutral

E-scooters help reduce carbon emissions: Somewhat disagree

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking:

Somewhat disagree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

No response

Name not shown

in Ward 2

February 4, 2020, 7:27 AM

Question 1

No response

Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$150,000 or More

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

2

Question 9

- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Norfolk E-scooter Survey

Please give us your input!

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Somewhat disagree

Question 15

- No

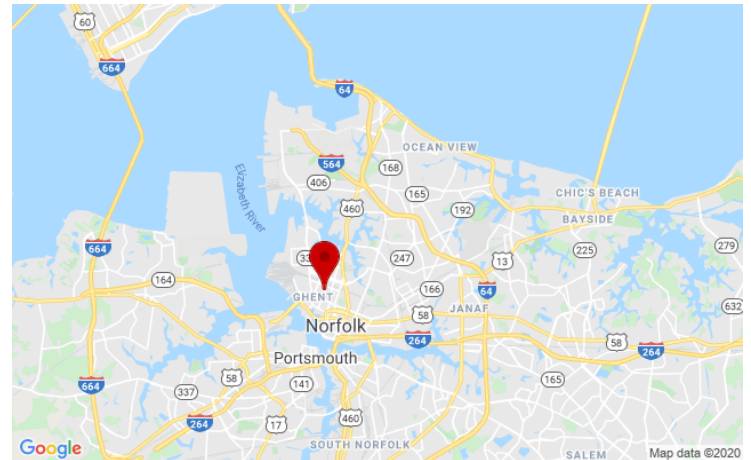
Question 16

No response

Name not available

February 4, 2020, 7:28 AM

Question 1



Question 2

- Male

Question 3

- Prefer not to answer

Question 4

- 35-44

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Neutral
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Neutral
Bike safety: Somewhat Not Serious
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Serious

Question 8

5

Norfolk E-scooter Survey

Please give us your input!

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Somewhat Serious

Question 8

2

Question 9

- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Follow the rules of the road
3. Riders on sidewalks
4. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Work
- Dining
- Entertainment

Question 22

- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Street

Question 24

- Downtown
- Ghent
- ODU
- North Colley

Question 25

Norfolk E-scooter Survey
Please give us your input!

Norfolk E-scooter Survey
Please give us your input!

- ### Question 26

Question 26

Name not available
February 4, 2020, 7:32 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- \$150,000 or More

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Not Serious

Pollution due to vehicle emissions: Somewhat Not Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Somewhat Not Serious

Availability of transportation options: Neutral

Question 8

5

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Never

Question 13

1. E-scooters are improperly parked
2. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Somewhat disagree

E-scooters help reduce carbon emissions: Neutral

E-scooters help reduce traffic congestion: Neutral

Designated e-scooter parking areas will improve haphazard parking: Complete disagreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree

Norfolk E-scooter Survey

Please give us your input!

More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

riders I've seen disregard traffic laws. Ride on wrong side of the street. They ride on sidewalks. Often, scooters are left on the ground and, very often, left wherever the rider pleases. If scooters were limited to drive in ONLY the bike lanes, and observe traffic laws, then that would be a step in the right direction.

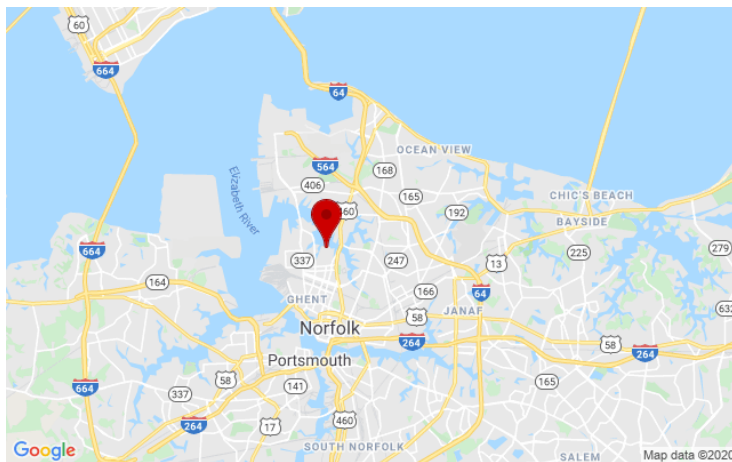
We have scooters staged on our office's parking lot, in Freemason, without our permission. I questioned one individual who was leaving scooters there and he said "this is public property. I replied, no it's not. This is a private office.

Name not shown

in Ward 2

February 4, 2020, 7:32 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$150,000 or More

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Not Serious

Pedestrian and sidewalk safety: Somewhat Not Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Very Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown

Question 10

- Sticker/post card on e-scooter vehicle

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Sometimes

Question 13

No response

Norfolk E-scooter Survey

Please give us your input!

Norfolk E-scooter Survey

Please give us your input!

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking: Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

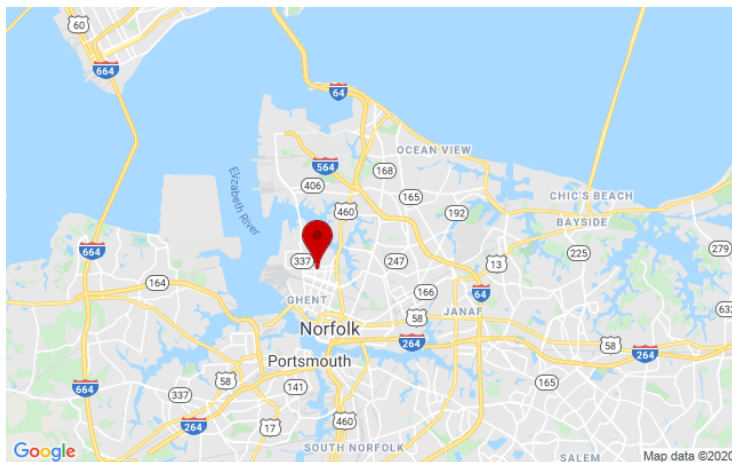
Question 16

No response

Name not available

February 4, 2020, 7:34 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$75,000 to \$99,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Somewhat Not Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Somewhat Serious

Question 8

4

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Never
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

Norfolk E-scooter Survey

Please give us your input!

1. E-scooters are improperly parked
2. Riders on sidewalks
3. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

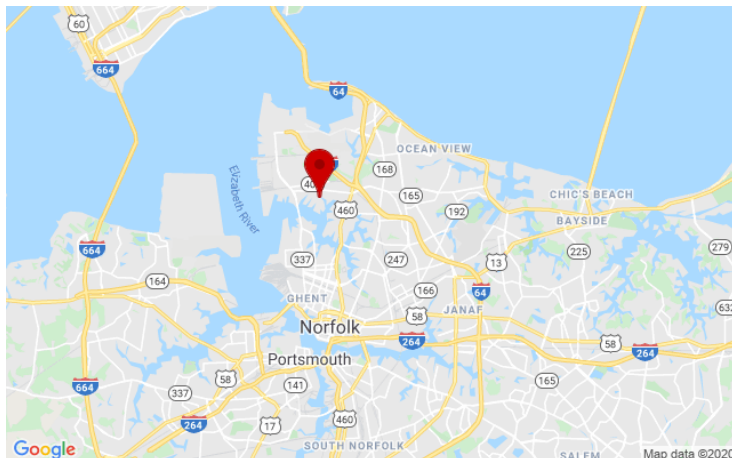
Question 16

Anything Norfolk can do to reduce carbon emissions is a priority!
Improving bike lane infrastructure and adding more designated bike lanes throughout the city will make more people comfortable with choosing that as an option.

Name not available

February 4, 2020, 7:35 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Neutral
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

4

Question 9

- Don't Need Driver's License

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes

Norfolk E-scooter Survey

Please give us your input!

Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Too many e-scooters
3. Multiple riders per device

Question 14

E-scooters are important transportation options: Neutral
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

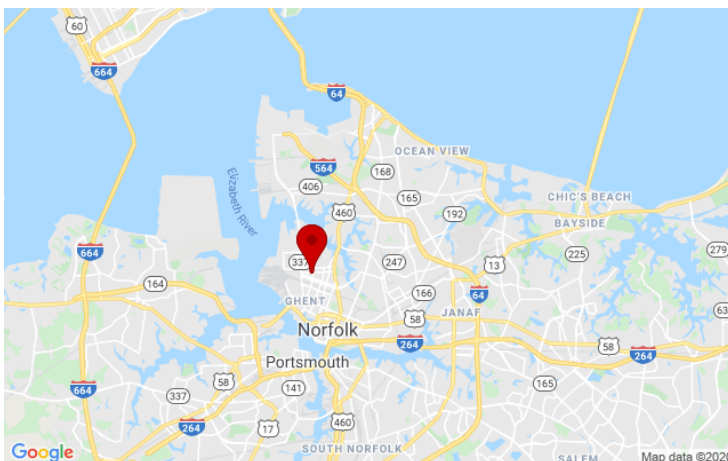
Question 16

No response

Name not available

February 4, 2020, 7:36 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- Prefer not to answer

Question 5

- Prefer not to answer

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious
Traffic and congestion: Somewhat Not Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Neutral

Question 8

5

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Norfolk E-scooter Survey

Please give us your input!

Park responsibly: Sometimes
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked
3. Riders on sidewalks
4. Multiple riders per device
5. Discounts for low-income individuals
6. Underage riders
7. Too many e-scooters

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

Question 16

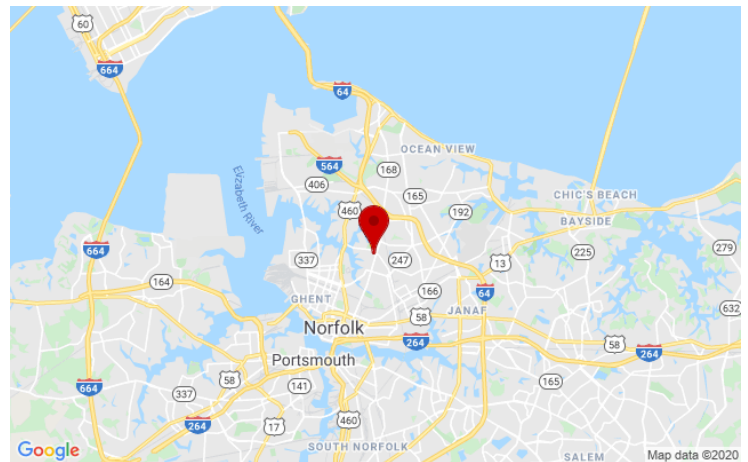
Follow the rules of the road and show some courtesy to pedestrians and cars.

Name not shown

in Ward 2

February 4, 2020, 7:39 AM

Question 1



Question 2

- Male

Question 3

- Prefer not to answer

Question 4

- 65+

Question 5

- \$50,000 to \$74,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Very Serious

Question 8

3

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Need Helmet
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Underage riders
2. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

No response

Name not shown

February 4, 2020, 7:40 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Neutral
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Neutral

Norfolk E-scooter Survey

Please give us your input!

Question 8

4

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Always
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Follow the rules of the road
3. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Very likely

Question 20

No response

Question 21

- Dining
- Entertainment

Question 22

- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

Question 23

- Bike lane

Question 24

- Downtown
- Ghent

Question 25

- Never

Question 26

No response

Norfolk E-scooter Survey

Please give us your input!

Name not available

February 4, 2020, 7:40 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$75,000 to \$99,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 8

3

Question 9

- No Knowledge

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Always

Follow the rules of the road: Sometimes

Question 13

1. Discounts for low-income individuals
2. E-scooters are improperly parked
3. E-scooter maintenance
4. Follow the rules of the road
5. Insufficient bike lanes for riding e-scooters
6. Riders on sidewalks
7. Multiple riders per device
8. Too many e-scooters
9. Increasing riding fees and rates
10. Underage riders

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking: Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and parking: Neutral

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Norfolk E-scooter Survey

Please give us your input!

Question 15

- No

Question 16

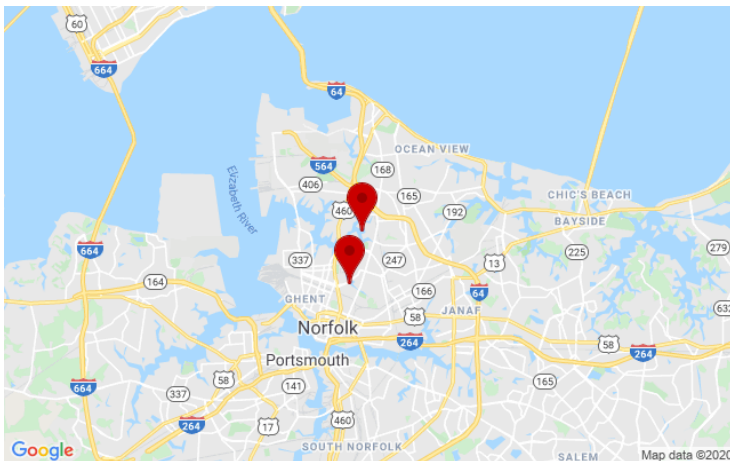
No response

Name not shown

in Ward 2

February 4, 2020, 7:40 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- Prefer not to answer

Question 6

- Personal Bike

- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Not Serious

Mobility access for people with disabilities: Somewhat Not Serious

Availability of transportation options: Very Serious

Question 8

2

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Always

Ride one person per device: Always

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

1. Follow the rules of the road

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree

Norfolk E-scooter Survey
Please give us your input!

Norfolk E-scooter Survey
Please give us your input!

E-scooters are important transportation options: Neutral

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat disagree

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

I would like to see an effort toward uniform parking enforcement. I live in Ghent, and the scooters are often left in the middle of the sidewalk. While this is obviously rude and lazy, it's also a hazard to our citizens navigating with disabilities. Just last week, I watched from across Colley Avenue as a blind woman worked to maneuver with her cane around a scooter left dead center in the sidewalk. If I could have crossed the traffic in time, I would have gone and moved the scooter myself.

Name not available

February 4, 2020, 7:40 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$150,000 or More

Question 6

- Walking
- E-Scooter
- Private Vehicle
- Ride Share
- Bus

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Neutral

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Not Serious

Question 8

Question 9

- Don't Need Driver's License
- No Town Point Park Riding

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Always

Norfolk E-scooter Survey

Please give us your input!

Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Always
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Always

Question 13

1. Follow the rules of the road

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Complete disagreement
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

Too much regulation will severely decrease ridership.
Helmet requirements will severely decrease ridership.
Police enforcement will severely decrease ridership.
Scooters are a fun way of getting around our "local" neighborhood. Don't overthink this or listen to the 10 loud mouths that are complaining.

Question 17

- I ride several times a week

Question 18

- 21+

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Home
- Entertainment
- Public transit stop
- Visiting

Question 22

- Midnight to 2 a.m.
- 2 p.m. to 4 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Street

Question 24

- Ghent
- ODU
- North Colley

Question 25

- Within the last month

Question 26

No response

Name not available

February 4, 2020, 7:41 AM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Not Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Neutral

Question 8

5

Question 9

- Don't Need Driver's License

Question 10

- Social media

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Somewhat disagree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

No response

Name not shown

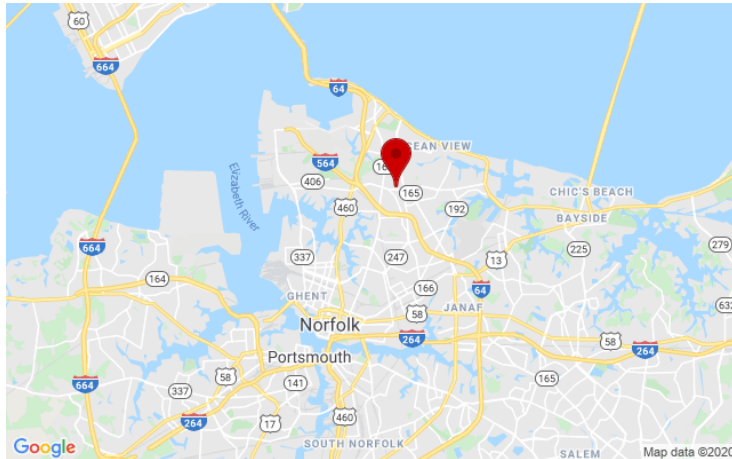
Norfolk E-scooter Survey

Please give us your input!

in Ward 5

February 4, 2020, 7:41 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$75,000 to \$99,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Very Serious

Question 8

5

Question 9

- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Mostly

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking:

Complete agreement

Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and

parking: Complete agreement

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:

Neutral

Question 15

- Yes

Question 16

Norfolk E-scooter Survey

Please give us your input!

No response

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Neutral

Question 20

- Personal vehicle

Question 21

- Dining

Question 22

- Noon to 2 p.m.

Question 23

- Sidewalk

Question 24

- Downtown

Question 25

- Never

Question 26

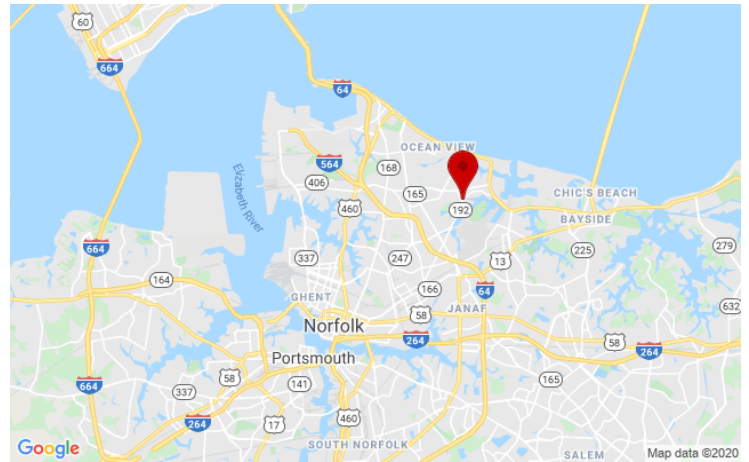
No response

Name not shown

in Ward 5

February 4, 2020, 7:41 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Not Serious

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Neutral

Availability of transportation options: Somewhat Not Serious

Question 8

5

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Don't Need Driver's License

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Never
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. Too many e-scooters
2. Follow the rules of the road
3. E-scooters are improperly parked
4. Increasing riding fees and rates
5. Riders on sidewalks
6. Underage riders
7. Multiple riders per device
8. E-scooter maintenance
9. Insufficient bike lanes for riding e-scooters
10. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Complete disagreement
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- No

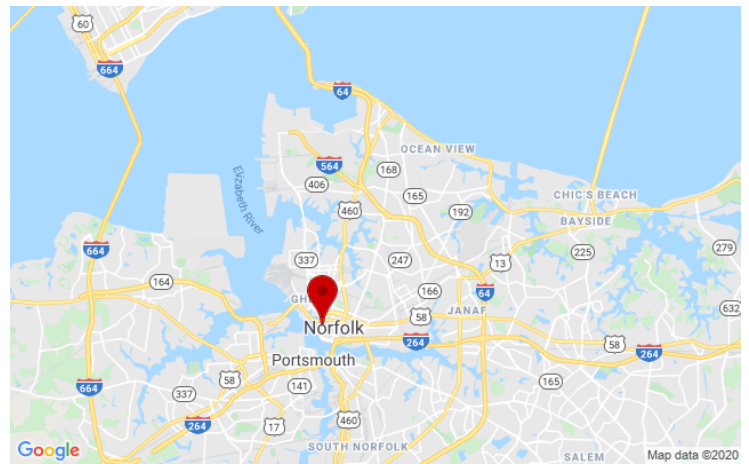
Question 16

Please ban the e-scooters. They are a menace in downtown. People don't follow the traffic rules. They park, more like drop, them wherever they please. If you don't ban them don't add more bike lanes. That is the last thing Norfolk needs.

Name not available

February 4, 2020, 7:41 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- Prefer not to answer

Question 6

- Walking

Norfolk E-scooter Survey

Please give us your input!

- Personal Bike
- Private Vehicle
- Bus
- Light Rail

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Somewhat Serious

Question 8

4

Question 9

- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Never

Question 13

1. E-scooters are improperly parked
2. Riders on sidewalks

Question 14

E-scooters are important transportation options: Neutral
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

Question 16

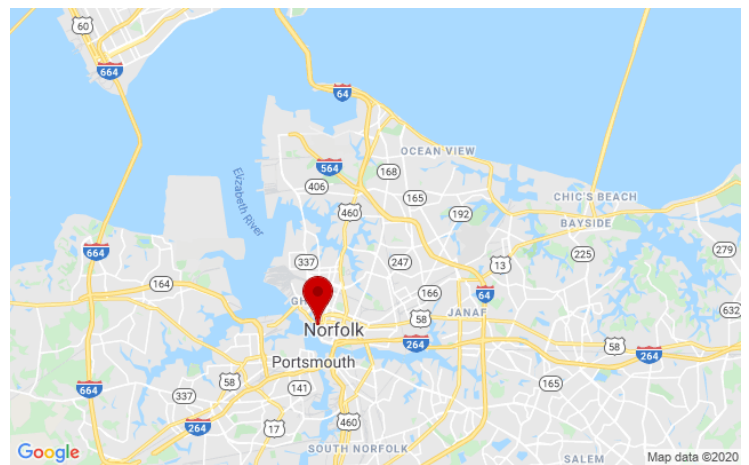
The city should immediately impound all improperly parked scooters, and charge a fine for their recovery.

Name not shown

outside Norfolk

February 4, 2020, 7:42 AM

Question 1



Question 2

- Other / Non-binary

Question 3

- Prefer not to answer

Question 4

Norfolk E-scooter Survey

Please give us your input!

- Prefer not to answer

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Neutral

Question 8

5

Question 9

- Don't Need Driver's License

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Never

Ride on sidewalks: Always

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Never

Question 13

1. Riders on sidewalks
2. E-scooters are improperly parked
3. Follow the rules of the road
4. Insufficient bike lanes for riding e-scooters

5. Too many e-scooters

Question 14

E-scooters are important transportation options: Complete disagreement

E-scooters help reduce carbon emissions: Complete disagreement

E-scooters help reduce traffic congestion: Complete disagreement

Designated e-scooter parking areas will improve haphazard parking:
Somewhat disagree

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Complete disagreement

Additional enforcement would improve e-scooter rider behavior and
parking: Somewhat disagree

More bike lanes will improve e-scooter safety: Somewhat disagree

Fares to use e-scooters should be managed to provide equitable access:

Complete disagreement

Question 15

- Yes

Question 16

Especially on the cobble stone streets, e bikers chose the pedestrian
sidewalks. If you exit your apartment door you are immediately hit by an
e-scooter.

Why not promote regular bicycles with more bicycle lanes etc. Norfolk is
completely flat and also fairly compact. In addition, most people could
use some more exercise...

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Neutral

Question 20

- Personal bicycle

Question 21

No response

Question 22

Norfolk E-scooter Survey

Please give us your input!

No response

Question 23

No response

Question 24

No response

Question 25

No response

Question 26

No response

Name not available

February 4, 2020, 7:48 AM

Question 1

No response

Question 2

- Female

Question 3

- Prefer not to answer

Question 4

- Prefer not to answer

Question 5

- Prefer not to answer

Question 6

- Walking
- Private Vehicle
- Light Rail

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 8

2

Question 9

- Don't Need Driver's License
- Need Helmet
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Always

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Sometimes

Question 13

1. Riders on sidewalks
2. Follow the rules of the road
3. Insufficient bike lanes for riding e-scooters
4. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Somewhat disagree

E-scooters help reduce carbon emissions: Neutral

E-scooters help reduce traffic congestion: Complete disagreement

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree

Additional enforcement would improve e-scooter rider behavior and parking: Neutral

More bike lanes will improve e-scooter safety: Neutral

Norfolk E-scooter Survey

Please give us your input!

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

Question 16

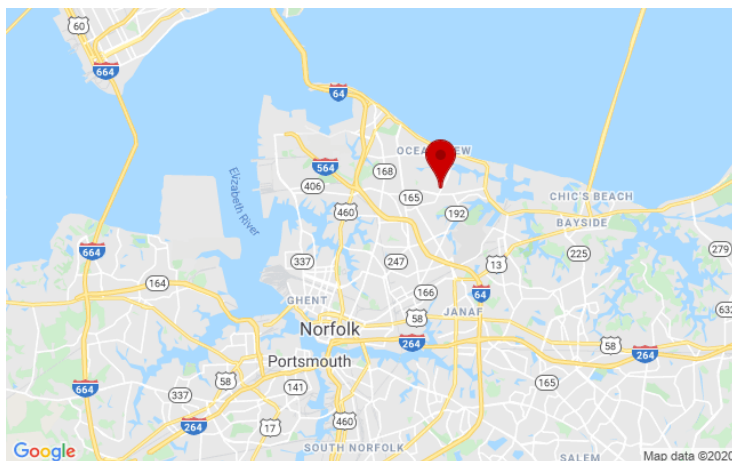
I am for the e-scooter and have seen some improvement in the users obeying driving rules - whatever those are. I would not like to see and increase in scooters...there is a balance that needs to be maintained so they don't become a problem.

Name not shown

in Ward 5

February 4, 2020, 7:51 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Neutral

Question 8

2

Question 9

- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Always
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Norfolk E-scooter Survey

Please give us your input!

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Follow the rules of the road
3. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

Keep them! They're a good thing!

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Very likely

Question 20

- Walk

Question 21

- Recreational ride

Question 22

- 4 p.m. to 6 p.m.

Question 23

- Street

Question 24

- Downtown

Question 25

- Never

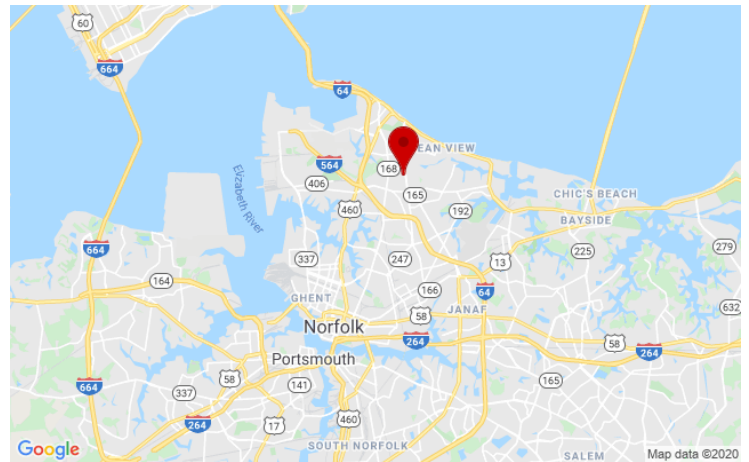
Question 26

No response

Name not available

February 4, 2020, 7:52 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Norfolk E-scooter Survey

Please give us your input!

Question 5

- \$75,000 to \$99,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Not Serious
Traffic and congestion: Not Serious
Pollution due to vehicle emissions: Not Serious
Bike safety: Not Serious
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Neutral
Availability of transportation options: Neutral

Question 8

4

Question 9

- Don't Need Driver's License

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked
3. Underage riders
4. Too many e-scooters
5. Riders on sidewalks

Question 14

E-scooters are important transportation options: Neutral
E-scooters help reduce carbon emissions: Complete disagreement
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- No

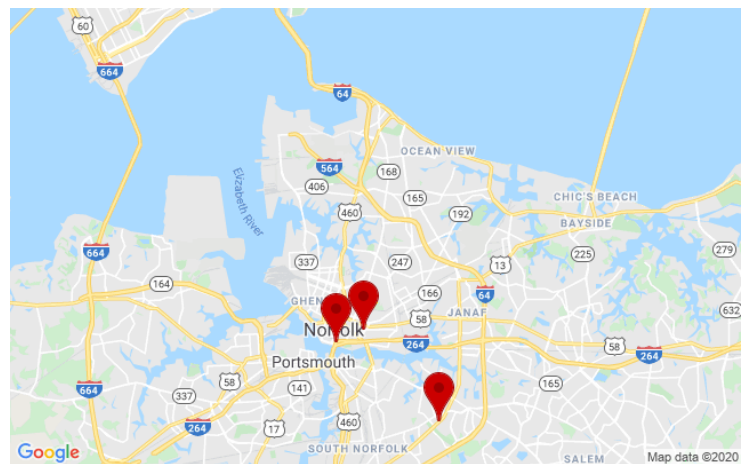
Question 16

No response

Name not available

February 4, 2020, 7:52 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Norfolk E-scooter Survey

Please give us your input!

Question 4

- 65+

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Neutral

Question 8

3

Question 9

- Don't Need Driver's License
- Need Helmet
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road

2. Riders on sidewalks
3. E-scooters are improperly parked
4. Underage riders
5. Multiple riders per device
6. Insufficient bike lanes for riding e-scooters
7. Too many e-scooters

Question 14

E-scooters are important transportation options: Neutral
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

No response

Brian Bagans

in Ward 4

February 4, 2020, 7:53 AM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Somewhat Serious

Question 8

4

Question 9

- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Underage riders
3. E-scooters are improperly parked
4. Riders on sidewalks
5. Insufficient bike lanes for riding e-scooters
6. Multiple riders per device
7. Too many e-scooters
8. E-scooter maintenance
9. Increasing riding fees and rates
10. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Somewhat disagree

Question 15

Norfolk E-scooter Survey

Please give us your input!

- No

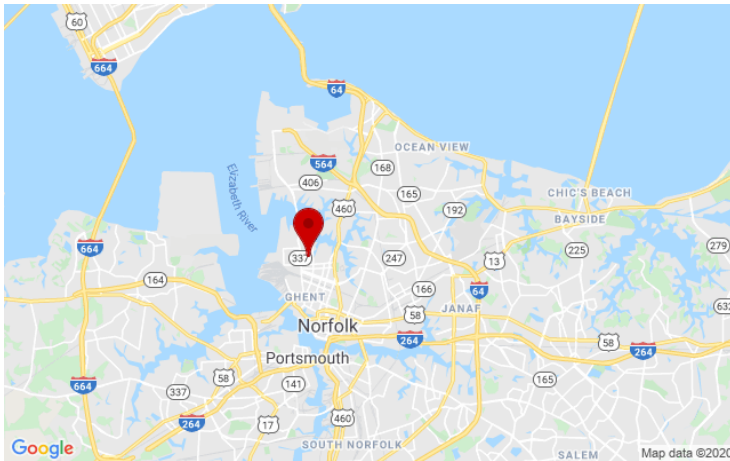
Question 16

people tend to use the parking garages LATE (between 11pm and 4 am) in the night to RACE down the ramps. I've witnessed this on 6 occasions in summer of 2019.

Name not available

February 4, 2020, 7:54 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 18-24

Question 5

- \$35,000 to \$49,999

Question 6

- Walking
- E-Scooter

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Very Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

5

Question 9

- Need Helmet
- Must Following Signs & Signals

Question 10

- Community event

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters
2. E-scooters are improperly parked
3. Follow the rules of the road

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider

Norfolk E-scooter Survey

Please give us your input!

Norfolk E-scooter Survey

Please give us your input!

behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and parking: Complete disagreement

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access:

Somewhat agree

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Very likely

Question 20

- Walk

Question 21

- Work
- Dining
- Recreational ride

Question 22

- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.

Question 23

- Street

Question 24

- Downtown
- Ghent
- ODU
- North Colley

Question 25

- Within the last week

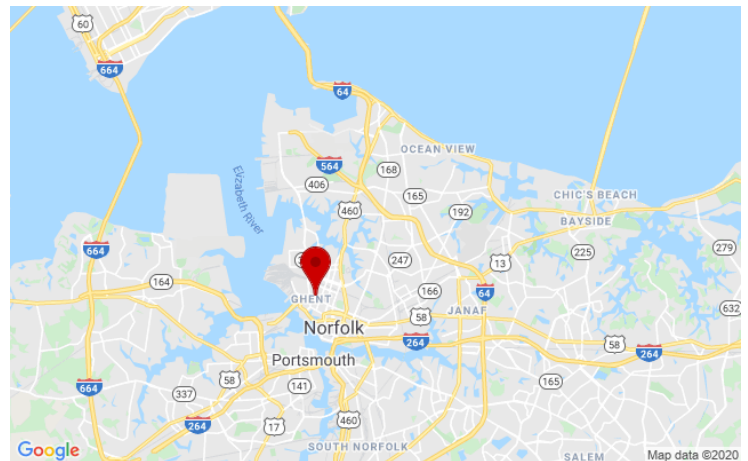
Question 26

No response

Name not available

February 4, 2020, 7:55 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

Norfolk E-scooter Survey

Please give us your input!

- Prefer not to answer

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Neutral

Pedestrian and sidewalk safety: Somewhat Serious

Availability of transportation options: Neutral

Question 8

5

Question 9

- Don't Need Driver's License

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Never

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Riders on sidewalks
3. Follow the rules of the road

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Neutral

Designated e-scooter parking areas will improve haphazard parking:

Complete agreement

Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Complete disagreement

Additional enforcement would improve e-scooter rider behavior and

parking: Complete agreement

More bike lanes will improve e-scooter safety: Complete disagreement

Fares to use e-scooters should be managed to provide equitable access:

Complete disagreement

Question 15

- No

Question 16

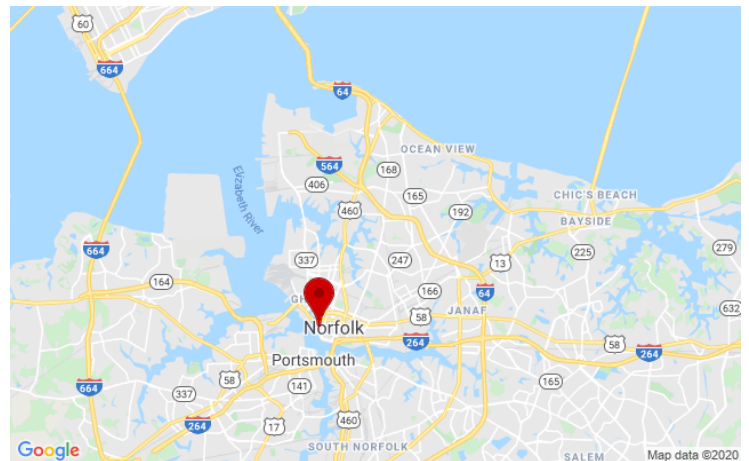
No response

Name not shown

in Ward 2

February 4, 2020, 7:57 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

Norfolk E-scooter Survey

Please give us your input!

- 35-44

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- E-Scooter
- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Somewhat Not Serious
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Not Serious
Bike safety: Neutral
Pedestrian and sidewalk safety: Not Serious
Mobility access for people with disabilities: Somewhat Not Serious
Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Always
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Always

Question 13

1. Underage riders
2. Insufficient bike lanes for riding e-scooters
3. Multiple riders per device
4. Increasing riding fees and rates
5. Follow the rules of the road
6. Riders on sidewalks
7. E-scooters are improperly parked
8. E-scooter maintenance
9. Too many e-scooters
10. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Walk

Norfolk E-scooter Survey

Please give us your input!

Question 21

- Home
- Dining
- Entertainment
- Errands
- Visiting

Question 22

- 8 a.m. to 10 a.m.
- Noon to 2 p.m.
- 4 p.m. to 6 p.m.

Question 23

- Street

Question 24

- Downtown
- Ghent

Question 25

- Within the last month

Question 26

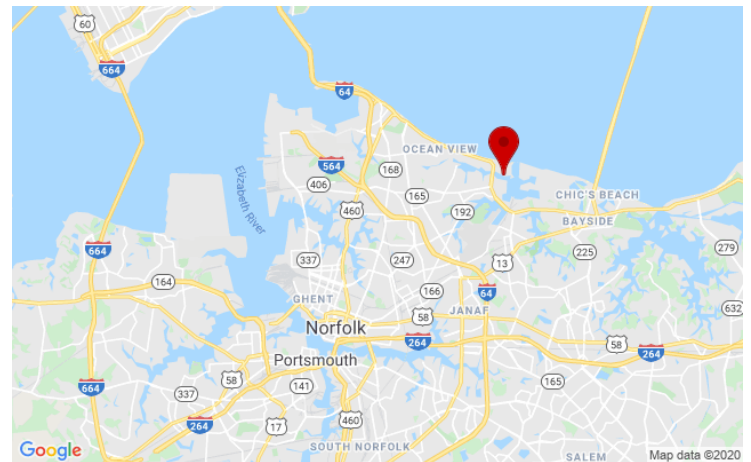
No response

Name not shown

in Ward 5

February 4, 2020, 7:57 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

4

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- Yes

Question 12

Park responsibly: Never
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Underage riders
2. Too many e-scooters

Question 14

E-scooters are important transportation options: Neutral
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking:
Somewhat agree
Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and
parking: Somewhat agree
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access:
Neutral

Question 15

- Yes

Question 16

It will be very challenging to regulate e-scooters.

Question 17

No response

Question 18

No response

Question 19

No response

Question 20

- Personal vehicle

Question 21

No response

Question 22

No response

Question 23

No response

Question 24

- Other - East OV

Question 25

No response

Question 26

No response

Name not shown

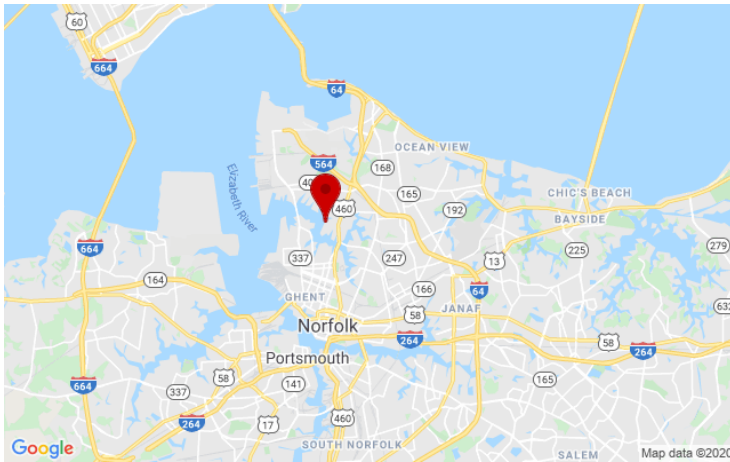
in Ward 2

February 4, 2020, 7:58 AM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Somewhat Serious

Question 8

2

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Follow the rules of the road
2. Insufficient bike lanes for riding e-scooters
3. Riders on sidewalks

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

Norfolk E-scooter Survey

Please give us your input!

Question 15

- No

Question 16

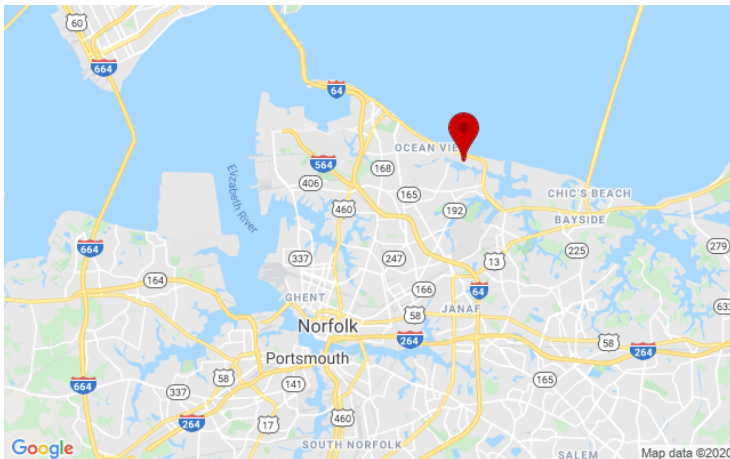
While I will likely never ride an e-scooter, I believe it to be an important transportation option. My main concern is one of safety, both for themselves and others around them. E-scooter riders have many of the same challenges (and responsibilities) as bike riders; both can benefit from improvements to the road systems and to cultural perception.

THOMAS VAN TIEM

in Ward 5

February 4, 2020, 8:02 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- \$50,000 to \$74,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

2

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree

Norfolk E-scooter Survey

Please give us your input!

Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

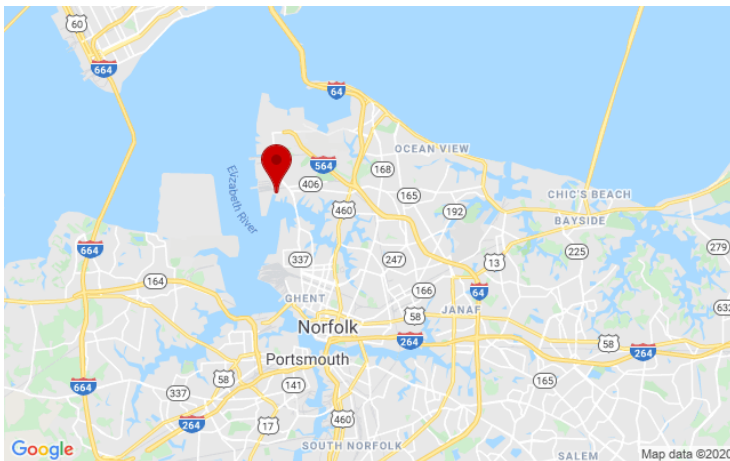
Question 16

Anyone using an e-scooter should be required to have medical insurance. Otherwise, the cost of the treatment they require for the inevitable injuries will be borne by the general public.

Name not available

February 4, 2020, 8:05 AM

Question 1



Question 2

- Female

Question 3

- Black or African American

Question 4

- 35-44

Question 5

- \$150,000 or More

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Not Serious
Bike safety: Somewhat Not Serious
Pedestrian and sidewalk safety: Somewhat Not Serious
Mobility access for people with disabilities: Not Serious
Availability of transportation options: Somewhat Not Serious

Question 8

5

Question 9

- Need Helmet
- Must Following Signs & Signals

Question 10

- Other (please specify)

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Never
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. Too many e-scooters
2. E-scooters are improperly parked

Norfolk E-scooter Survey

Please give us your input!

3. Insufficient bike lanes for riding e-scooters
4. Follow the rules of the road

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Somewhat disagree
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat disagree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

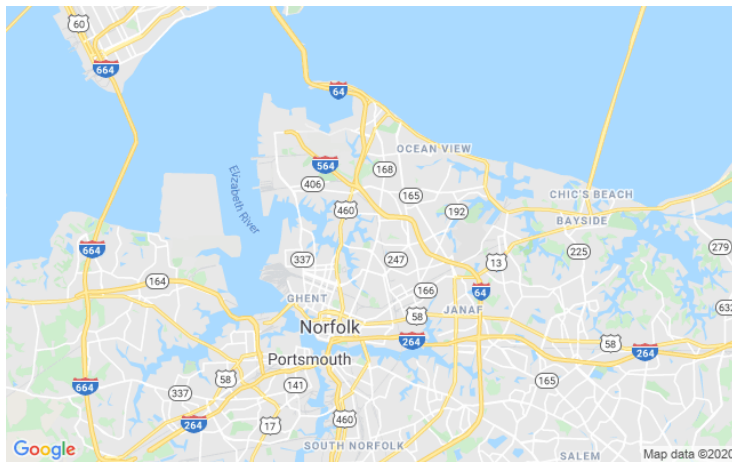
Question 16

Do not move war monuments especially the monument to Confederate Vets in downtown Norfolk!

Name not available

February 4, 2020, 8:05 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$150,000 or More

Question 6

- Walking
- E-Scooter
- Light Rail

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Not Serious

Mobility access for people with disabilities: Not Serious

Availability of transportation options: Not Serious

Question 8

2

Question 9

- Need Helmet

Question 10

- Community event

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Norfolk E-scooter Survey

Please give us your input!

Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Insufficient bike lanes for riding e-scooters
3. Riders on sidewalks

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I ride several times a week

Question 18

- 2-5

Question 19

- Very likely

Question 20

- Walk

Question 21

- Work
- Dining

- Errands

Question 22

- 8 a.m. to 10 a.m.
- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.

Question 23

- Street

Question 24

- Downtown

Question 25

- Within the last week

Question 26

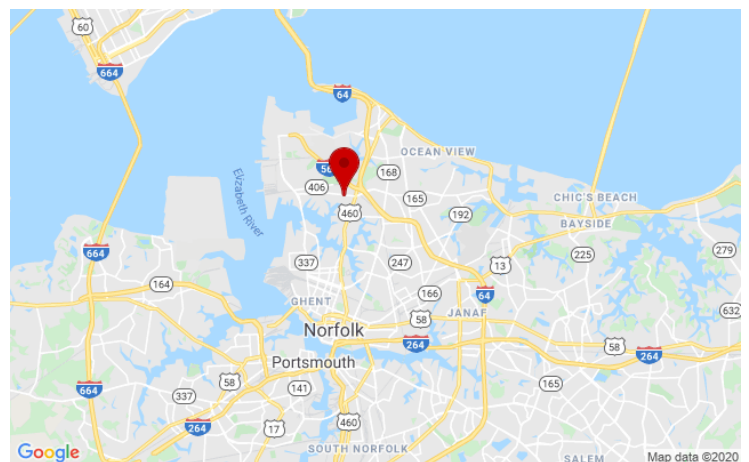
No response

Maria Bowman

in Ward 1

February 4, 2020, 8:06 AM

Question 1



Norfolk E-scooter Survey

Please give us your input!

Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- Prefer not to answer

Question 6

- Walking
- Private Vehicle
- Personal Bike

Question 7

Too Many Cars: Not Serious
Traffic and congestion: Not Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Not Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Somewhat Serious

Question 8

4

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Always

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Always

Follow the rules of the road: Never

Question 13

1. Riders on sidewalks
2. Follow the rules of the road
3. E-scooters are improperly parked
4. Insufficient bike lanes for riding e-scooters
5. Multiple riders per device

Question 14

E-scooters are important transportation options: Somewhat disagree

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat disagree

Designated e-scooter parking areas will improve haphazard parking:
Complete agreement

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and
parking: Somewhat agree

More bike lanes will improve e-scooter safety: Somewhat disagree

Fares to use e-scooters should be managed to provide equitable access:
Somewhat disagree

Question 15

- No

Question 16

n/a

Name not shown

in Ward 2

February 4, 2020, 8:06 AM

Question 1

Norfolk E-scooter Survey

Please give us your input!

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

Question 16

Since I am almost 80, it's unlikely I will ever ride a scooter again, but they are a lot of fun. I think we should be open to all sorts of transport, and as long as we respect each other it should work out fine.

Name not available

February 4, 2020, 8:08 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Somewhat Not Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Very Serious

Question 8

2

Question 9

- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Always
Ride one person per device: Sometimes
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Underage riders
2. Insufficient bike lanes for riding e-scooters

Norfolk E-scooter Survey

Please give us your input!

3. Riders on sidewalks
4. E-scooters are improperly parked
5. Multiple riders per device

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

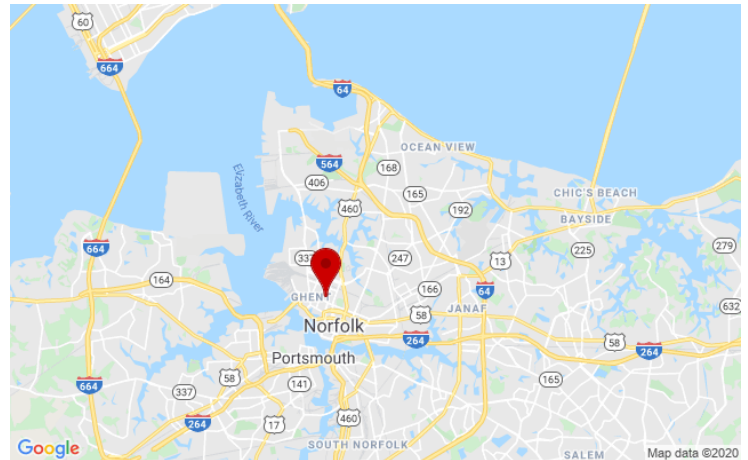
As a long-time bike commuter (15 years), I'm happy to see that there is another option for short trips for people that can't or don't want to bike. Please continue to expand bike trails ON OFF-STREETS (busy streets are scary, noisy, and polluted). Also, bike trails should be STRAIGHT when possible (not curvy) - we're trying to get somewhere, not take a nature walk!

Name not shown

in Ward 2

February 4, 2020, 8:08 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- Prefer not to answer

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Neutral
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Neutral

Question 8

4

Norfolk E-scooter Survey
Please give us your input!

Norfolk E-scooter Survey
Please give us your input!

Question 9

- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Never

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. Underage riders
3. Multiple riders per device
4. Riders on sidewalks
5. E-scooters are improperly parked
6. Too many e-scooters
7. Insufficient bike lanes for riding e-scooters
8. E-scooter maintenance

Question 14

E-scooters are important transportation options: Neutral

E-scooters help reduce carbon emissions: Neutral

E-scooters help reduce traffic congestion: Complete disagreement

Designated e-scooter parking areas will improve haphazard parking:
Neutral

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

More bike lanes will improve e-scooter safety: Somewhat disagree

Fares to use e-scooters should be managed to provide equitable access:
Neutral

Question 15

- No

Question 16

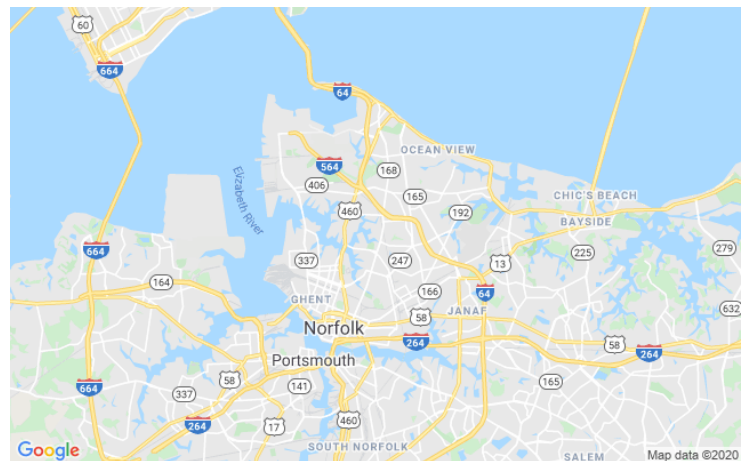
They are too dangerous & should be kept away from schools, have electronic locks to keep kids from using them. I've seen 2 10 year olds together on one outside of The Main on the sidewalk. These are keeping the adult & pediatric emergency rooms busy!

Name not shown

in Ward 2

February 4, 2020, 8:09 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$150,000 or More

Question 6

- Walking
- Private Vehicle

Norfolk E-scooter Survey

Please give us your input!

- Light Rail

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Somewhat Serious

Question 8

2

Question 9

- Need Helmet
- Must Following Signs & Signals

Question 10

- E-scooter representative

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Increasing riding fees and rates
2. Insufficient bike lanes for riding e-scooters
3. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 6-10

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Dining
- Errands
- Public transit stop

Question 22

- 8 a.m. to 10 a.m.
- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown

Norfolk E-scooter Survey

Please give us your input!

- Ghent

Question 25

- Within the last month

Question 26

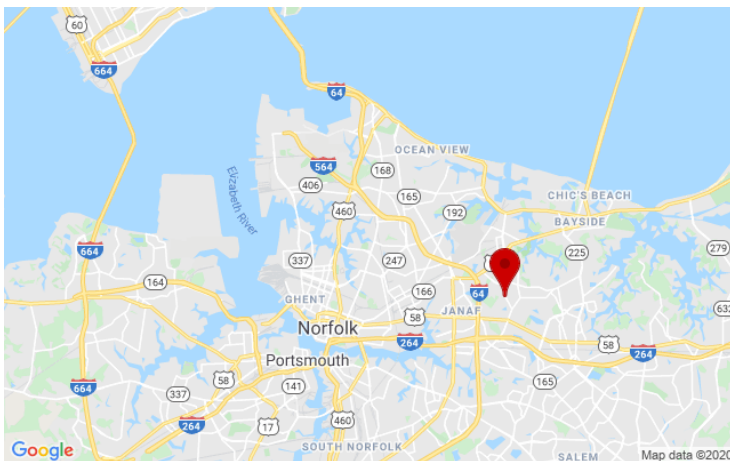
No response

Name not shown

in Ward 2

February 4, 2020, 8:10 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- Private Vehicle
- Light Rail

Question 7

Too Many Cars: Somewhat Not Serious

Traffic and congestion: Somewhat Not Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Neutral

Question 8

4

Question 9

- Don't Need Driver's License
- Need Helmet
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Never

Question 13

1. Riders on sidewalks
2. E-scooters are improperly parked
3. Follow the rules of the road

Question 14

E-scooters are important transportation options: Neutral

E-scooters help reduce carbon emissions: Neutral

E-scooters help reduce traffic congestion: Neutral

Norfolk E-scooter Survey

Please give us your input!

Designated e-scooter parking areas will improve haphazard parking:
Complete disagreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat disagree
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

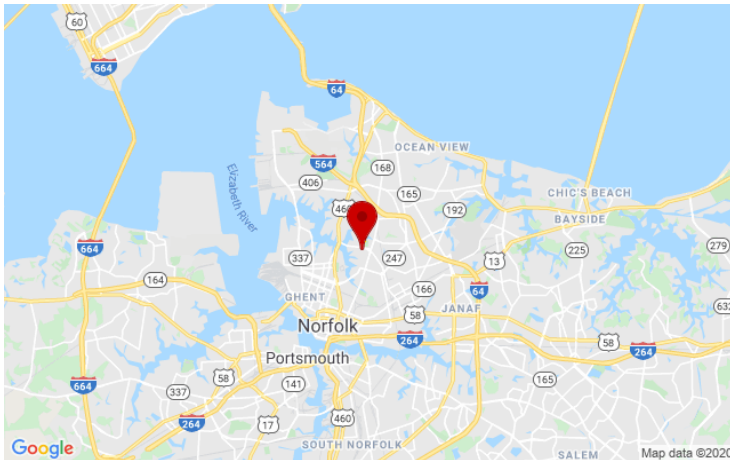
Question 16

I do not agree with trying to push the e-scooters into bike lanes. Most riders I've seen dangerously drive down sidewalks or through traffic. I would not want to deal with dangerous riders while riding my bike in a bike lane.

Name not available

February 4, 2020, 8:11 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Not Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Somewhat Not Serious

Question 8

2

Question 9

- Don't Need Driver's License

Question 10

- Other (please specify)

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Always
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Discounts for low-income individuals
3. Underage riders

Norfolk E-scooter Survey

Please give us your input!

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Somewhat disagree
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

Question 16

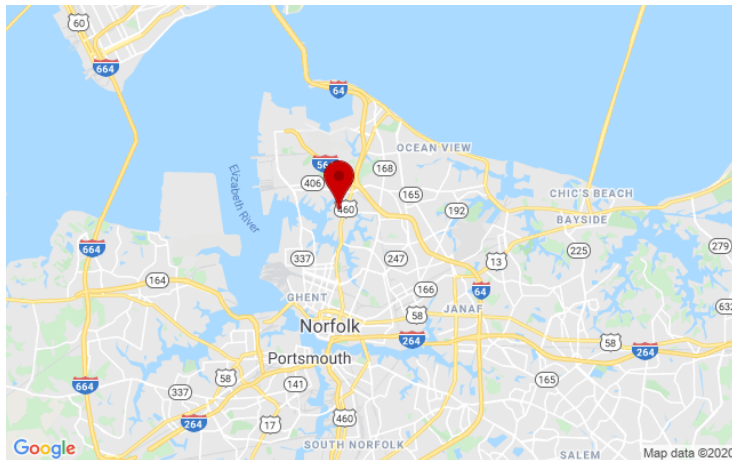
No response

Name not shown

in Ward 1

February 4, 2020, 8:13 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$150,000 or More

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Norfolk E-scooter Survey

Please give us your input!

Question 13

1. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Complete disagreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

Love them.

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Home
- Dining
- Errands

Question 22

No response

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown
- Ghent
- Wards Corner

Question 25

- Never

Question 26

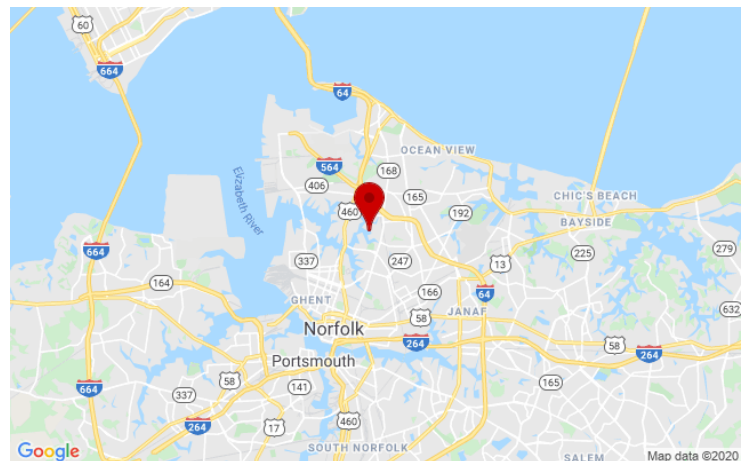
No response

Name not shown

in Ward 2

February 4, 2020, 8:13 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

Norfolk E-scooter Survey

Please give us your input!

- 35-44

Question 5

- \$50,000 to \$74,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Not Serious

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Neutral

Availability of transportation options: Somewhat Not Serious

Question 8

3

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Never

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Always

Ride one person per device: Always

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road

2. Insufficient bike lanes for riding e-scooters

3. E-scooters are improperly parked

4. E-scooter maintenance

5. Discounts for low-income individuals

6. Riders on sidewalks

7. Underage riders

8. Multiple riders per device

9. Increasing riding fees and rates

10. Too many e-scooters

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat disagree

Designated e-scooter parking areas will improve haphazard parking:

Complete agreement

Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Somewhat disagree

Additional enforcement would improve e-scooter rider behavior and

parking: Neutral

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access:

Complete disagreement

Question 15

- No

Question 16

No response

Name not available

February 4, 2020, 8:13 AM

Question 1

Norfolk E-scooter Survey

Please give us your input!

February 4, 2020, 8:15 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Never
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Riders on sidewalks
3. E-scooters are improperly parked
4. Follow the rules of the road

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

Norfolk E-scooter Survey

Please give us your input!

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Bike share

Question 21

- Entertainment

Question 22

- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown
- Ghent
- ODU

Question 25

- Never

Question 26

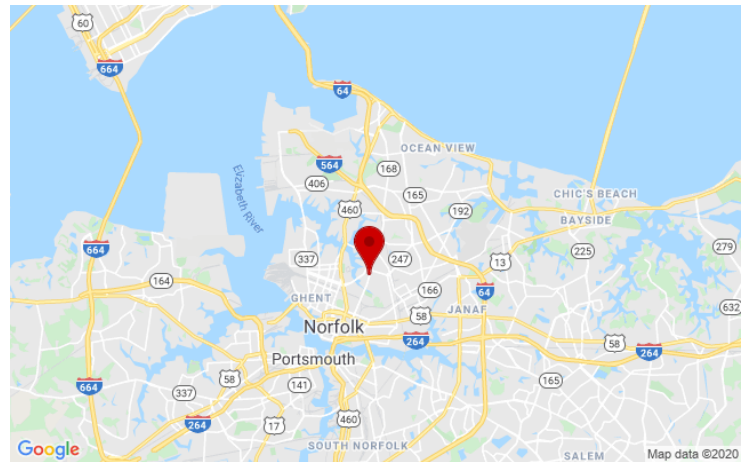
No response

Name not shown

in Ward 3

February 4, 2020, 8:16 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Neutral

Pedestrian and sidewalk safety: Neutral

Norfolk E-scooter Survey

Please give us your input!

Mobility access for people with disabilities: Neutral
Availability of transportation options: Neutral

Question 8

1

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Somewhat disagree

Question 15

- No

Question 16

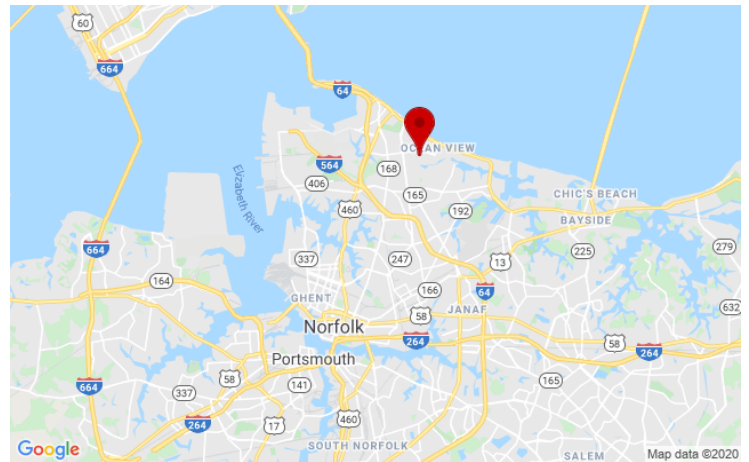
No response

Name not shown

in Ward 5

February 4, 2020, 8:16 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- Private Vehicle

Question 7

Norfolk E-scooter Survey

Please give us your input!

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Neutral

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Community event

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Sometimes

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Follow the rules of the road

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Neutral

More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat disagree

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Very likely

Question 20

- Bike share

Question 21

- Recreational ride

Question 22

- Noon to 2 p.m.

Question 23

- Street

Question 24

- Ghent
- Ocean View

Question 25

- Never

Question 26

No response

Norfolk E-scooter Survey

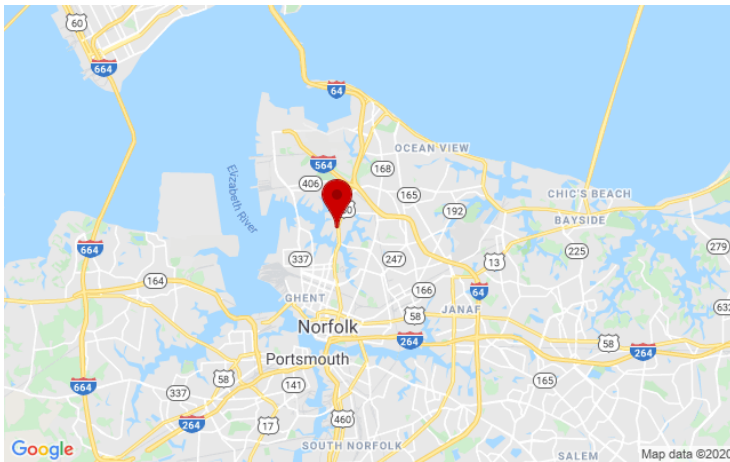
Please give us your input!

Name not shown

in Ward 2

February 4, 2020, 8:17 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- \$35,000 to \$49,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious

Traffic and congestion: Somewhat Not Serious

Pollution due to vehicle emissions: Somewhat Not Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

2

Question 9

- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Sometimes

Question 13

1. Underage riders
2. Insufficient bike lanes for riding e-scooters
3. Follow the rules of the road
4. Multiple riders per device
5. Riders on sidewalks
6. E-scooter maintenance
7. E-scooters are improperly parked
8. Increasing riding fees and rates
9. Discounts for low-income individuals
10. Too many e-scooters

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Neutral

Norfolk E-scooter Survey

Please give us your input!

More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

Question 16

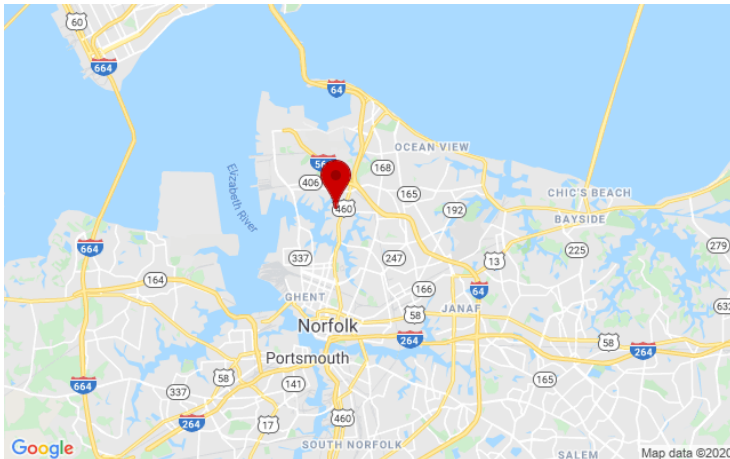
No response

Name not shown

in Ward 1

February 4, 2020, 8:17 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- Prefer not to answer

Question 6

- Walking
- E-Scooter
- Ride Share

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Neutral

Pedestrian and sidewalk safety: Somewhat Not Serious

Mobility access for people with disabilities: Somewhat Not Serious

Availability of transportation options: Not Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Always

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Somewhat disagree

Norfolk E-scooter Survey

Please give us your input!

E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

I like e-scooters.

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Home
- Work
- School

Question 22

- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- ODU
- Wards Corner

Question 25

- Within the last month

Question 26

No response

Name not shown

in Ward 2

February 4, 2020, 8:17 AM

Question 1



Question 2

- Female

Question 3

- American Indian or Alaskan Native

Question 4

- 35-44

Question 5

Please give us your input!

Question 6

- ### Question 7

Availability of transportation options: Somewhat Serious

4

- Don't Need Driver's License
- Need Helmet
- Must Following Signs & Signals

- Newspaper, blog, magazine, radio/TV news

- No

Follow the rules of the road: Sometimes

1. Follow the rules of the road
2. Underage riders

E-scooters help reduce carbon emissions: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access:
Neutral

- No

No response

February 4, 2020, 8:18 AM

- Male

- White / Caucasian

Created with OpenGov | February 24, 2020, 10:38 AM

Norfolk E-scooter Survey

Please give us your input!

- 65+

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Somewhat Not Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Not Serious

Mobility access for people with disabilities: Not Serious

Availability of transportation options: Neutral

Question 8

5

Question 9

- Don't Need Driver's License
- No Knowledge

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Never

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Never

Appear to be of legal riding age: Never

Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked
3. Multiple riders per device

4. Underage riders

5. Too many e-scooters

6. Increasing riding fees and rates

7. Riders on sidewalks

8. Discounts for low-income individuals

9. E-scooter maintenance

10. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete disagreement

E-scooters help reduce carbon emissions: Neutral

E-scooters help reduce traffic congestion: Complete disagreement

Designated e-scooter parking areas will improve haphazard parking: Complete disagreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

These e scooters are being park anywhere the rider wants. On Sidewalks and on Personal Property.. Many time i have watch e=scooters run red lights and blow through stop signs. They are a traffic hindrance and liability

Name not available

February 4, 2020, 8:18 AM

Question 1

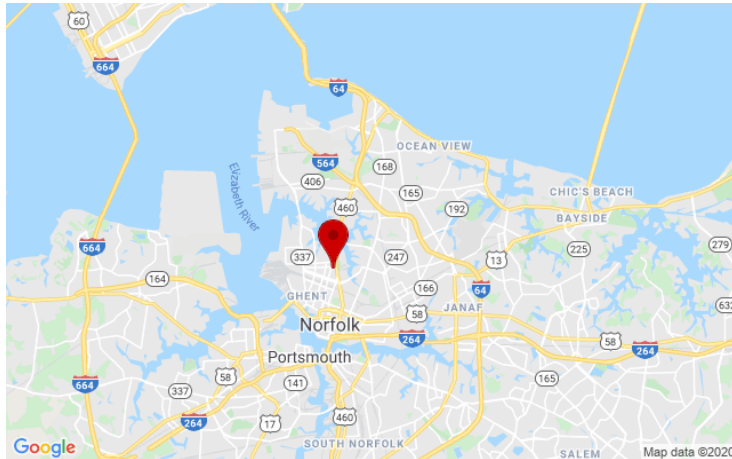
Norfolk E-scooter Survey

Please give us your input!

in Ward 2

February 4, 2020, 8:18 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$100,000 to \$149,999

Question 6

- Walking

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Neutral

Availability of transportation options: Somewhat Serious

Question 8

2

Question 9

- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Multiple riders per device
3. Follow the rules of the road
4. Riders on sidewalks

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking:
Somewhat agree

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and
parking: Somewhat agree

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access:
Somewhat agree

Question 15

Norfolk E-scooter Survey
Please give us your input!

Norfolk E-scooter Survey

Please give us your input!

- ### Question 16

Question 16

- ### Question 17

- ### Question 18

- ### Question 19

— — —

- ### Question 20

- ### Question 21

- ### Question 22

1. *Principles of Mathematics*

- ### Question 23

- ### Question 24

- ### Question 25

Notes:

Question 26

- ## Question 2

- ### Question 3

- ### Question 4

5511

- ### Question 5

455,555

- ### Question 6

TABLE 1

TABLE 1

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Always

Ride in bike lanes when a lane is present: Always

Ride one person per device: Sometimes

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Never

Question 13

1. Too many e-scooters

Question 14

E-scooters are important transportation options: Complete disagreement

E-scooters help reduce carbon emissions: Neutral

E-scooters help reduce traffic congestion: Neutral

Designated e-scooter parking areas will improve haphazard parking:
Neutral

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and
parking: Complete agreement

More bike lanes will improve e-scooter safety: Neutral

Fares to use e-scooters should be managed to provide equitable access:
Neutral

Question 15

- Yes

Question 16

They are awful. Someone is going to get killed. There is no enforcement regarding helmet use or age. Drunk people ride them. Someone is going to die from the lack of safety.

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

No response

Question 22

No response

Question 23

No response

Question 24

No response

Question 25

No response

Question 26

Get rid of them!

Name not shown

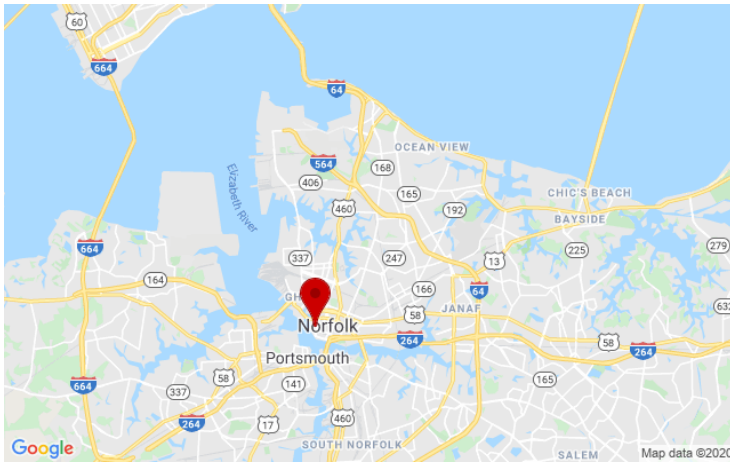
in Ward 2

February 4, 2020, 8:21 AM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Male

Question 3

- Prefer not to answer

Question 4

- 65+

Question 5

- Prefer not to answer

Question 6

- Light Rail

Question 7

Too Many Cars: Somewhat Not Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Not Serious

Question 8

2

Question 9

- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Insufficient bike lanes for riding e-scooters
3. Riders on sidewalks
4. Follow the rules of the road

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

My major concern/complaint is e-scooter users leaving the scooters on the sidewalk upright or laying down blocking handicapped/ wheelchair users access to sidewalks.

Norfolk E-scooter Survey

Please give us your input!

Name not shown

in Ward 2

February 4, 2020, 8:22 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- \$150,000 or More

Question 6

- Private Vehicle

Question 7

Too Many Cars: Not Serious

Traffic and congestion: Somewhat Not Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

4

Question 9

- Don't Need Driver's License
- Need Helmet
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Riders on sidewalks
2. Follow the rules of the road
3. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Somewhat disagree

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete disagreement

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

More bike lanes will improve e-scooter safety: Somewhat disagree

Question 15

- No

Norfolk E-scooter Survey

Please give us your input!

Question 16

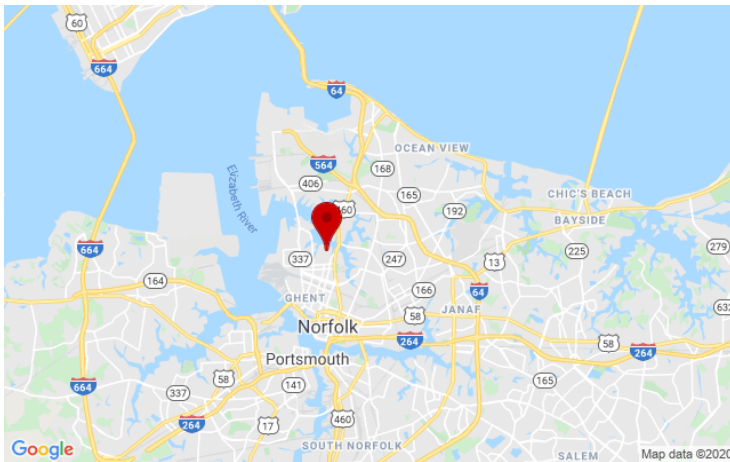
No response

Name not shown

in Ward 2

February 4, 2020, 8:23 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Neutral

Pedestrian and sidewalk safety: Somewhat Not Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Somewhat Not Serious

Question 8

4

Question 9

- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Always

Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Riders on sidewalks
3. Follow the rules of the road
4. Too many e-scooters

Question 14

E-scooters are important transportation options: Somewhat disagree

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Neutral

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Norfolk E-scooter Survey

Please give us your input!

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

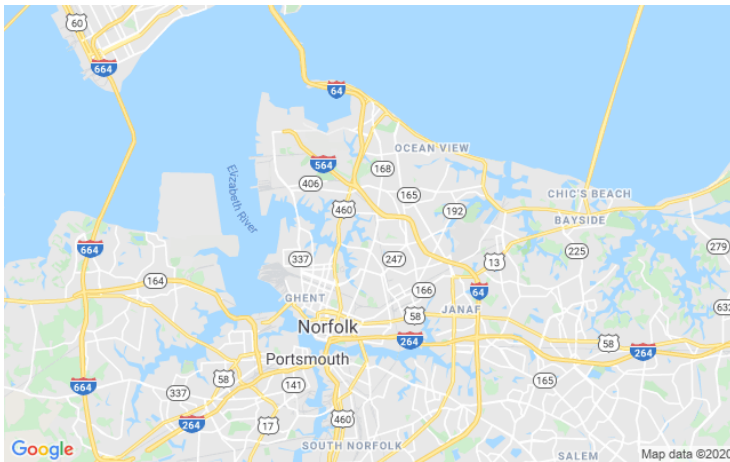
No response

Name not shown

outside Norfolk

February 4, 2020, 8:24 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- E-Scooter
- Private Vehicle
- Light Rail

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Neutral
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Somewhat Not Serious

Question 8

2

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Always
Follow the rules of the road: Never

Question 13

1. Increasing riding fees and rates
2. E-scooters are improperly parked

Norfolk E-scooter Survey

Please give us your input!

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Somewhat disagree
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

Program is great, love the availability, hate how expensive they are.

Question 17

- I ride several times a week

Question 18

- 21+

Question 19

- Very likely

Question 20

- Walk

Question 21

- Work
- Errands
- Public transit stop

Question 22

- 8 a.m. to 10 a.m.
- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.

- 4 p.m. to 6 p.m.

Question 23

- Street

Question 24

- Downtown

Question 25

- Within the last month

Question 26

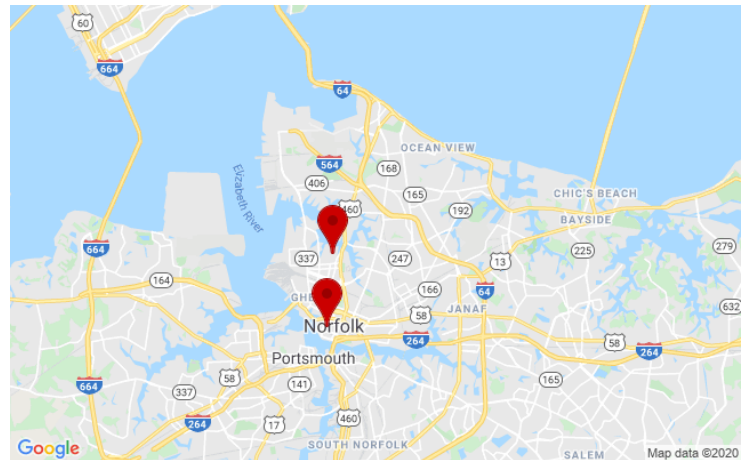
No response

Name not shown

in Ward 2

February 4, 2020, 8:25 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

Norfolk E-scooter Survey

Please give us your input!

- 25-34

Question 5

- \$20,000 to \$34,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Somewhat Serious

Question 8

5

Question 9

- Need Helmet
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Always

Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Underage riders
3. Too many e-scooters

4. Follow the rules of the road

5. Riders on sidewalks

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat disagree

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and parking: Neutral

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

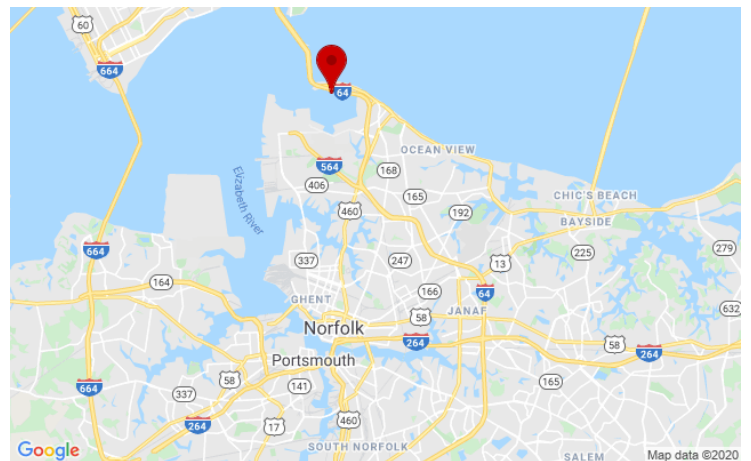
People who park their scooters in the sidewalk are not considering people with disabilities AT ALL

JOHN BLUMLING

in Ward 1

February 4, 2020, 8:29 AM

Question 1



Norfolk E-scooter Survey

Please give us your input!

Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Neutral
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Neutral
Availability of transportation options: Neutral

Question 8

4

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly

Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked
3. Riders on sidewalks

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

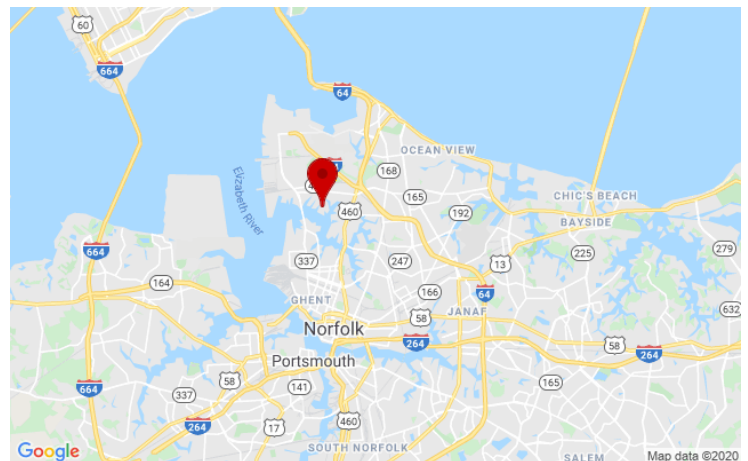
Question 16

No response

Name not available

February 4, 2020, 8:30 AM

Question 1



Norfolk E-scooter Survey

Please give us your input!

Question 2

- Male

Question 3

- White / Caucasian

Question 4

- Prefer not to answer

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Somewhat Not Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Somewhat Serious

Question 8

5

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- No

Question 12

Park responsibly: Never

Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. Underage riders
2. Too many e-scooters
3. Follow the rules of the road
4. Increasing riding fees and rates
5. Multiple riders per device

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- No

Question 16

The e-scooters appear more dangerous than beneficial. Some riders are break all of the commonsense rules of the road.

Name not shown

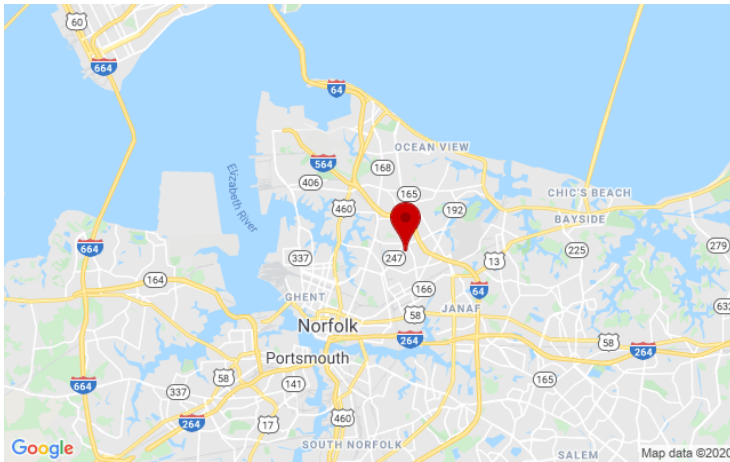
in Ward 3

February 4, 2020, 8:30 AM

Question 1

Norfolk E-scooter Survey

Please give us your input!



1

Question 9

- Don't Need Driver's License
- Need Helmet
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Always

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

1. Follow the rules of the road
2. Insufficient bike lanes for riding e-scooters
3. Discounts for low-income individuals
4. Underage riders
5. E-scooters are improperly parked
6. Riders on sidewalks
7. Multiple riders per device
8. E-scooter maintenance
9. Too many e-scooters
10. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking: Complete agreement

Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:

Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- Personal Bike
- E-Scooter
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Neutral

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 8

Norfolk E-scooter Survey

Please give us your input!

Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Very likely

Question 20

- Walk

Question 21

- Dining
- Entertainment
- Recreational ride
- Errands

Question 22

- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.

Question 23

- Street

Question 24

- Downtown
- Ghent
- Ocean View
- ODU
- North Colley

Question 25

- Within the last month

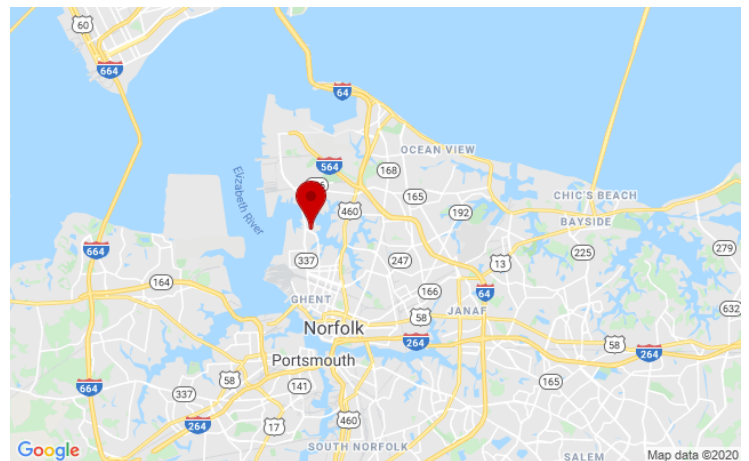
Question 26

No response

Name not available

February 4, 2020, 8:30 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- \$75,000 to \$99,999

Question 6

- Walking

Norfolk E-scooter Survey

Please give us your input!

Question 7

Too Many Cars: Neutral
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Neutral

Question 8

2

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Always
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. E-scooters are improperly parked
2. Underage riders
3. Follow the rules of the road

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Neutral

More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

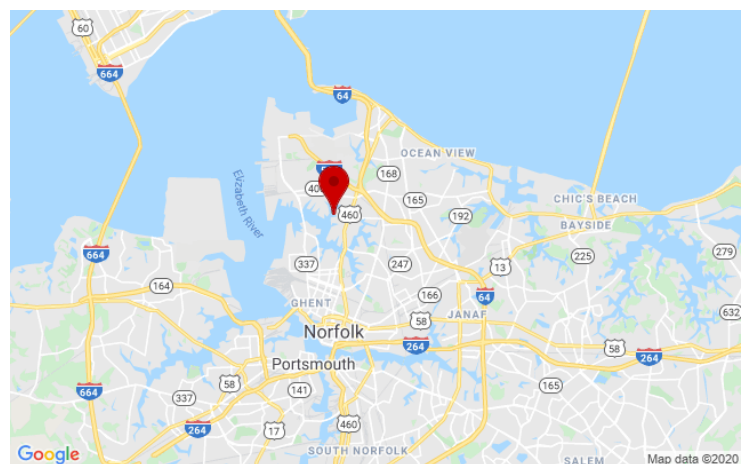
Question 16

No response

Name not available

February 4, 2020, 8:32 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- \$150,000 or More

Norfolk E-scooter Survey

Please give us your input!

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Not Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Somewhat Serious

Question 8

4

Question 9

- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter representative

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. Underage riders

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

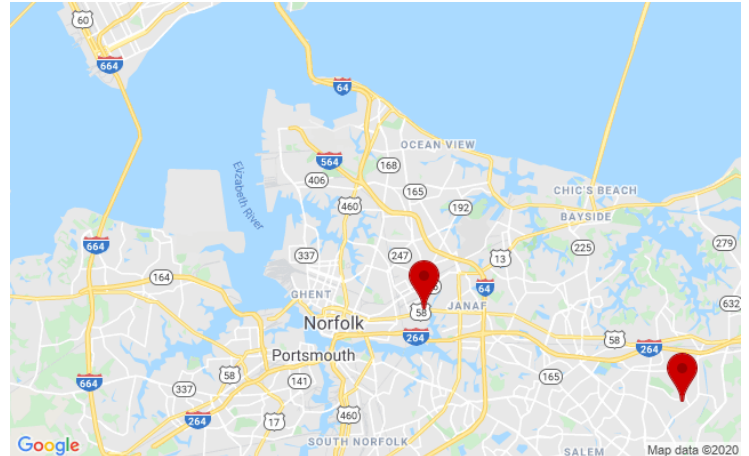
Question 16

No response

Name not available

February 4, 2020, 8:33 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

Norfolk E-scooter Survey

Please give us your input!

- 45-54

Question 5

- \$150,000 or More

Question 6

- Private Vehicle
- Light Rail

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Somewhat Not Serious
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Neutral

Question 8

4

Question 9

- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Too many e-scooters
3. E-scooters are improperly parked

4. Riders on sidewalks
5. Underage riders
6. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat disagree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

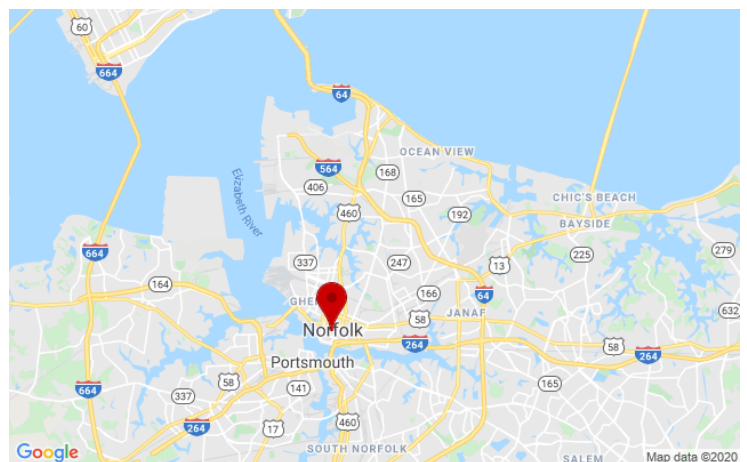
Question 16

No response

Name not available

February 4, 2020, 8:34 AM

Question 1



Question 2

Norfolk E-scooter Survey

Please give us your input!

- Male

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- Prefer not to answer

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Not Serious
Bike safety: Not Serious
Pedestrian and sidewalk safety: Not Serious
Mobility access for people with disabilities: Not Serious
Availability of transportation options: Not Serious

Question 8

4

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly

Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Follow the rules of the road

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Somewhat disagree
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Neutral

Question 20

- Personal vehicle

Question 21

- Recreational ride

Question 22

Norfolk E-scooter Survey

Please give us your input!

- Noon to 2 p.m.
- 2 p.m. to 4 p.m.

Question 23

- Street

Question 24

- Ghent

Question 25

- Never

Question 26

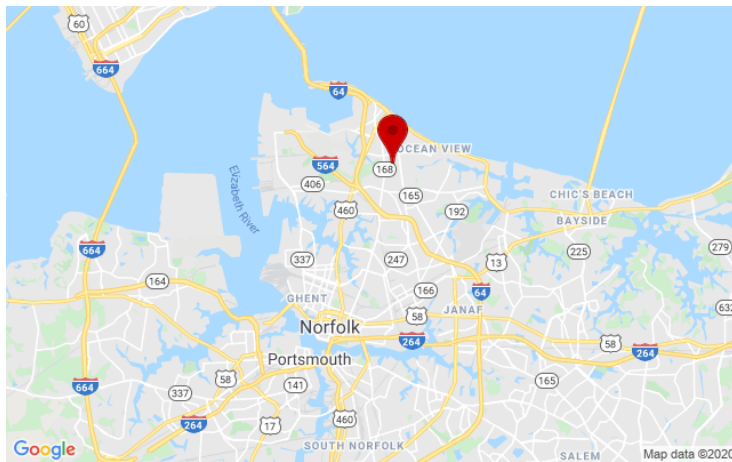
No response

Peggy Scott

in Ward 5

February 4, 2020, 8:40 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- \$35,000 to \$49,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious

Traffic and congestion: Somewhat Not Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Not Serious

Pedestrian and sidewalk safety: Somewhat Not Serious

Mobility access for people with disabilities: Somewhat Not Serious

Availability of transportation options: Neutral

Question 8

2

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Community event

Question 11

No response

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Sometimes

Question 13

Norfolk E-scooter Survey

Please give us your input!

1. Follow the rules of the road
2. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat disagree
Fares to use e-scooters should be managed to provide equitable access: Somewhat disagree

Question 15

- No

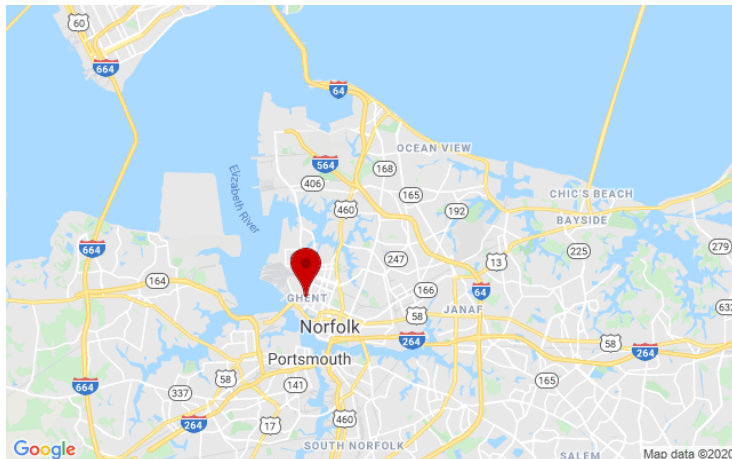
Question 16

Except for around ODU it seems most e-scooters riders are renting them for fun not because of a need for transportation. The majority I have observed follow the rules of the road but never wear helmets but most adults and children when they are out for a casual bike ride also don't have on helmets.

Name not available

February 4, 2020, 8:40 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- Prefer not to answer

Question 6

- Walking
- Personal Bike
- Private Vehicle
- Light Rail

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Somewhat Serious

Question 8

4

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- No

Norfolk E-scooter Survey

Please give us your input!

Question 12

Park responsibly: Never
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Mostly

Question 13

1. Follow the rules of the road
2. Insufficient bike lanes for riding e-scooters
3. Riders on sidewalks
4. Discounts for low-income individuals
5. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

This is more a question, but what is taught via drivers-education, or on the drivers license test regarding e-scooters, bicycles, and other forms of non-automobile transportation. I have not retaken the test, but do not recall much in the way of alternative modes of transportation being a concern. It should.

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Neutral

Question 20

- Personal bicycle

Question 21

- Entertainment
- Recreational ride

Question 22

- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.

Question 23

- Bike lane

Question 24

- Downtown
- Ghent
- ODU

Question 25

- Within the last month

Question 26

No response

Matthew Robinette

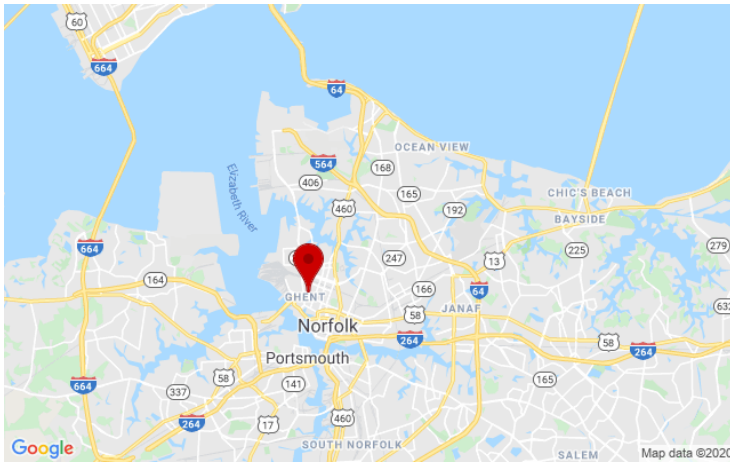
in Ward 2

February 4, 2020, 8:41 AM

Question 1

Norfolk E-scooter Survey

Please give us your input!



2

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking:
Complete disagreement

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Somewhat disagree

Additional enforcement would improve e-scooter rider behavior and
parking: Complete disagreement

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:
Complete agreement

Question 15

- Yes

Question 16

Multimodal transportation options are critical to future city design and
accessibility

Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$150,000 or More

Question 6

- Walking
- Personal Bike
- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Somewhat Not Serious

Traffic and congestion: Somewhat Not Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Very Serious

Question 8

Norfolk E-scooter Survey

Please give us your input!

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Personal bicycle

Question 21

- Dining
- Entertainment

Question 22

- 8 p.m. to 10 p.m.

Question 23

- Street

Question 24

- Downtown
- Ghent

Question 25

- Never

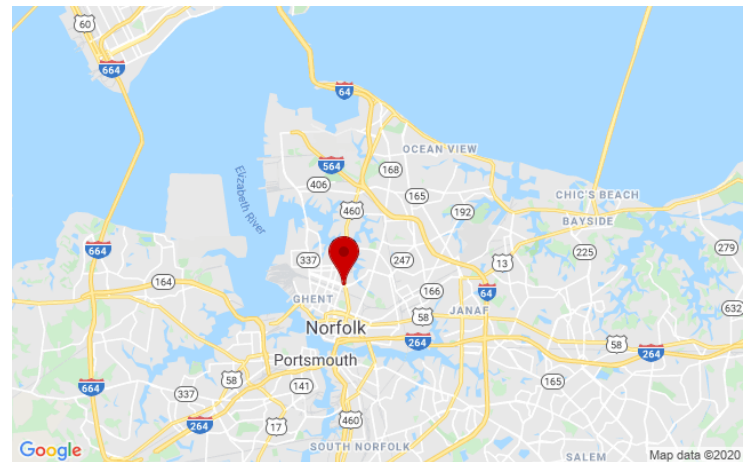
Question 26

No response

Name not available

February 4, 2020, 8:42 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$100,000 to \$149,999

Question 6

- Walking

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Not Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Neutral

Question 8

2

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Always

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Riders on sidewalks
3. Follow the rules of the road
4. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Neutral

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat disagree

Designated e-scooter parking areas will improve haphazard parking:
Somewhat agree

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and
parking: Somewhat disagree

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:
Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Home
- Dining

Question 22

- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

Question 23

- Street

Question 24

- Downtown
- Ghent
- ODU
- North Colley

Question 25

- Within the last month

Question 26

No response

Name not available

Norfolk E-scooter Survey

Please give us your input!

February 4, 2020, 8:43 AM

Question 1



Question 2

- Female

Question 3

- Black or African American

Question 4

- 55-64

Question 5

- \$35,000 to \$49,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Neutral
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Not Serious

Question 8

4

Question 9

- Need Helmet

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Never
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Always
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. E-scooters are improperly parked
2. Riders on sidewalks
3. Too many e-scooters

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

Currently I am not too fond of this mode of transportation. Drivers are

Norfolk E-scooter Survey

Please give us your input!

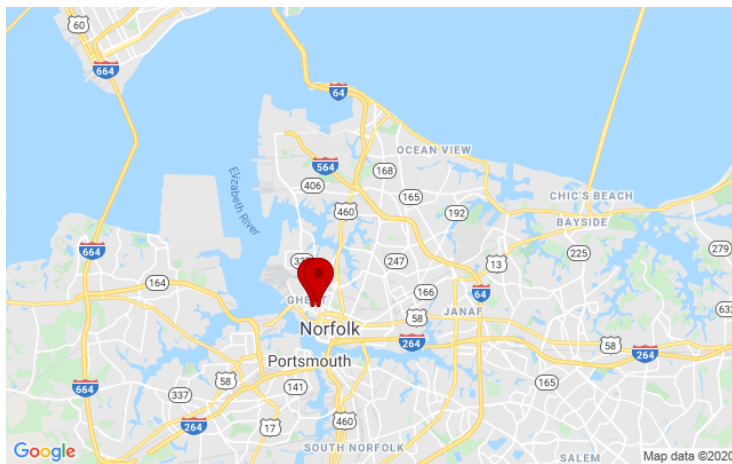
irresponsible and leave scooters in the middle of the street. I am an avid walker - I walk most days on my lunch hour. It's a nuisance to have to navigate around a scooter that has been left in the middle of the sidewalk.

Name not shown

in Ward 2

February 4, 2020, 8:43 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- Personal Bike
- E-Scooter
- Private Vehicle

- Ride Share

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Not Serious
Bike safety: Somewhat Not Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Somewhat Not Serious
Availability of transportation options: Neutral

Question 8

5

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. E-scooter maintenance
2. Insufficient bike lanes for riding e-scooters
3. Follow the rules of the road
4. Multiple riders per device
5. Riders on sidewalks
6. E-scooters are improperly parked
7. Underage riders

Question 14

Norfolk E-scooter Survey

Please give us your input!

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat unlikely

Question 20

- Personal vehicle

Question 21

- Home
- Dining
- Entertainment
- Visiting

Question 22

- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Sidewalk

Question 24

- Downtown
- Ghent

Question 25

- Never

Question 26

No response

Name not available

February 4, 2020, 8:43 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Norfolk E-scooter Survey

Please give us your input!

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- Personal Bike
- E-Scooter
- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Somewhat Not Serious

Pedestrian and sidewalk safety: Somewhat Not Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Neutral

Question 8

3

Question 9

- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Sometimes

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Multiple riders per device
3. Follow the rules of the road
4. E-scooter maintenance
5. Too many e-scooters
6. Riders on sidewalks
7. Underage riders

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking: Neutral

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and parking: Neutral

More bike lanes will improve e-scooter safety: Complete disagreement

Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Very likely

Question 20

- Personal vehicle

Question 21

- Home
- Dining

Norfolk E-scooter Survey

Please give us your input!

- Entertainment
- Recreational ride

Question 22

- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

Question 23

- Street

Question 24

- Ghent
- ODU
- North Colley

Question 25

- Never

Question 26

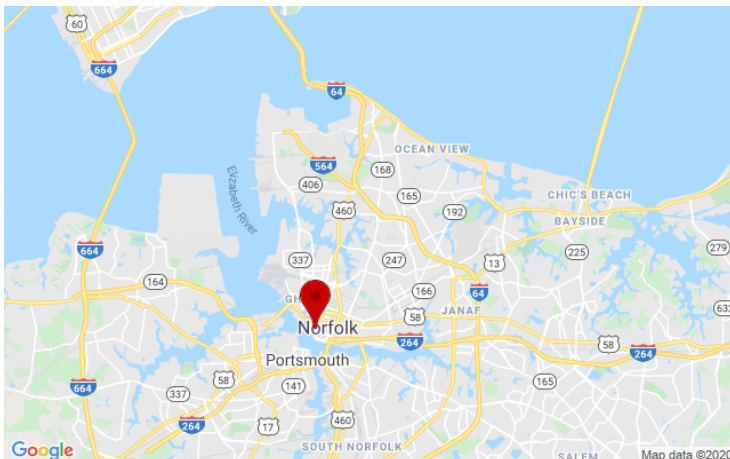
No response

Name not shown

in Ward 2

February 4, 2020, 8:45 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$150,000 or More

Question 6

- Walking
- Ride Share

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Neutral

Question 8

1

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Other (please specify)

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Norfolk E-scooter Survey

Please give us your input!

- Male

Question 3

- Other - Multi

Question 4

- 35-44

Question 5

- \$50,000 to \$74,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Not Serious
Bike safety: Neutral
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Somewhat Not Serious
Availability of transportation options: Somewhat Not Serious

Question 8

5

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly

Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked
3. Riders on sidewalks
4. Underage riders
5. Too many e-scooters

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Somewhat disagree
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat disagree

Question 15

- No

Question 16

The current E-scooter system is a product of typical political inaction, it was not put to public vote, the majority of residents do not want or care for these scooters. They are being left all over the city much like abandoned bikes. I have seen them strewn across public right of ways without care and it takes weeks at times for someone to come right them, pick them up, etc. I'm sure (at least I hope) the city is getting some profit from them, because all of the money (our tax money mind you) that has been dropped into the program hasn't benefited the entire public one bit. When you have brainchilds getting paid six figures downtown at the Transit department (the need to rename this division and what it cost behind the scenes was a total waste of tax payer money), is beyond me to comprehend. You have a gentleman being paid in excess of \$90K a year to be a "liaison" with other modes of travel....common people. I have witnessed multiple close miss accidents from clearly underage riders, no helmets on, people driving these things in the road like cars and giving motorists the middle finger. Riders do not follow the rules of the road any more than your average entitled bicyclist, yet the majority of people who drive motor vehicles are forced to deal with these people because Norfolk wants another merit badge to show off for being "a city of the future". As a civic leader, I have spoken with our NPD leadership, all the way to the

Norfolk E-scooter Survey

Please give us your input!

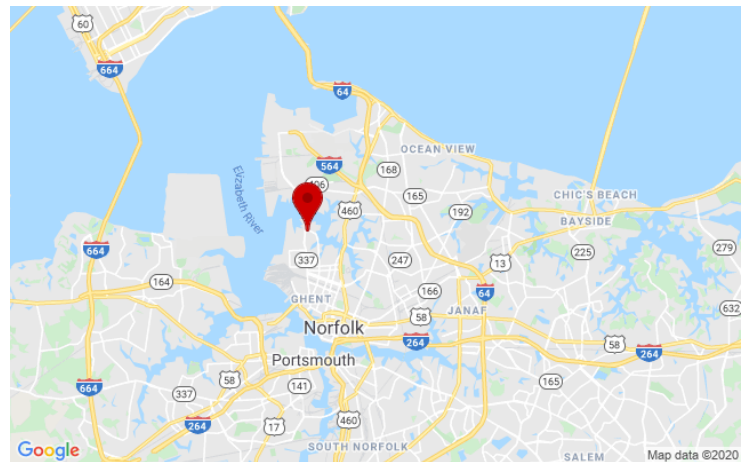
very top, and each of them agree these scooters are a serious issue, they have established and shared their mutual frustration that scooters fall into a quasi-class of vehicle and are thus not bound by many of the laws or ordinances so officers cannot write or arrest people who ride them. Clearly the implementation of this program was not thought out or planned properly, I have a feeling a certain small group downtown pushed the issue so their personal records could shine and in typical government fashion the results were written off as someone else's problem. I seem to remember other scooters prior to these green ones that the city was going crazy over, collecting them and piling them up (literally) at the towing lot to the point the gentleman in charge over there couldn't accept any more. So, first we have scooters no one wants, then all of a sudden these new green ones come around and the city is all for them? It's silly. All that said, this problem won't stop, it's not going away so....let's tweak it a bit shall we? ENFORCEMENT!!!!!! Like anything in this area with 4000+ people /sqare mile, you need clearly defined and well enforced rules. Not just half hearted warnings, start dropping \$100 fines on riders who blow through a crosswalk when it's not their turn. You've got an entire branch of NPD with many of the officers being well over the weight limit.....if the Chief sees this, for goodness sake, hold these boys accountable for their appearance, make them pound the street in the traffic division and start writing tickets! Lead by example for goodness sake. Accountability! Restrict access to certain non-primary roads, make it clear by enforcement and public knowledge what can and cannot be done on these scooters. That way there's no ambiguity. I'm not against alternative forms of transportation, but the people who implement these ideas need to do so with logic and reason. If it cannot be done logistically, then it shouldn't be done at all. These drunks who rent the scooters, punk kids who think they're invincible darting out into traffic, anyone, you get caught breaking the rules on a scooter, make them work their debt off cleaning up the sidewalks or cleaning our gutters, something the city really needs help doing. Make examples of people in a socially productive manner and they will abide by common sense rules and be able to enjoy a well laid out program all at the same time.

Name not shown

in Ward 2

February 4, 2020, 8:47 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Neutral

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Not Serious

Question 8

5

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Don't Need Driver's License
- Need Helmet

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. Multiple riders per device
2. Riders on sidewalks
3. Follow the rules of the road

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Complete disagreement
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

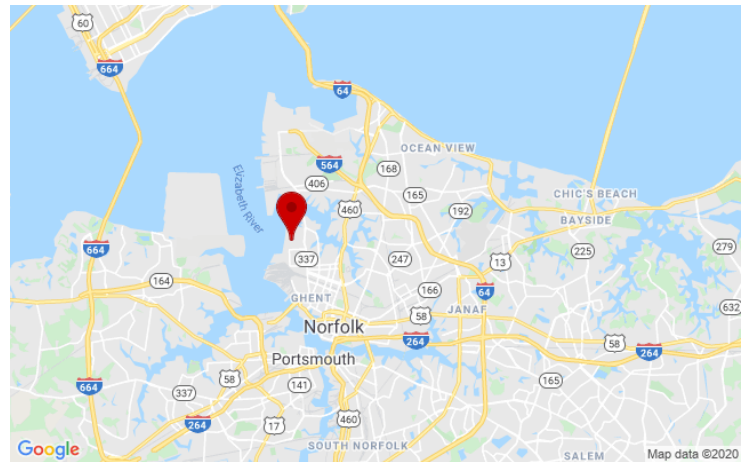
No response

Name not shown

in Ward 2

February 4, 2020, 8:49 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$150,000 or More

Question 6

- Walking
- Pace Bike
- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Very Serious

Norfolk E-scooter Survey

Please give us your input!

Question 6

- Walking

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Neutral

Question 8

4

Question 9

- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. E-scooters are improperly parked
2. Too many e-scooters
3. Follow the rules of the road

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

Question 16

I live on a very busy intersection. In theory, I really like the idea of these scooters for the community, as they presumably give people more transportation options and are better for the environment than driving. I have no idea what the "rules" are for riding or how fair the pricing is so I can't speak to that aspect of it. But as a resident the scooters have been a personal nuisance and also seem dangerous. It does seem scooter behavior has improved slightly over the past couple of months, perhaps as the novelty has worn off, but we have frequently dealt with people leaving scooters in our yard or driveway. Additionally, because of their weight and locking mechanism, they are too heavy for me to relocate on my own, so I've had to struggle to drag them off my property and sustained injuries in the process. There is also no one to call when this happens. I can't really call Lime, the cops, or a towing company to remove it. (I think the company itself needs to be more accountable for these types of problems. Out of nowhere they dumped these scooters everywhere with no thought or concern whatsoever for any inconvenience they may cause to residents or safety issues it may pose to driver. The introduction of these scooters was totally irresponsible.) Anyway, there should be someone who I can call to immediately remove it for me. But even better, there should be proper docking areas, especially in really busy areas like mine. As it stands, they look like litter all over the city. Regarding safety, my biggest concern is they appear to go way too fast and can seemingly come out of nowhere. I have no personal use for scooters - I have three kids so I either walk places or drive my car - but I most definitely do not want to hit someone on a scooter, who may be zipping through my blind spot, on either side of me. Are they supposed to follow rules of the road? I had no idea. Most people scoot too fast, drive straight down the middle of the road, double up, or scoot at night when visibility is low on dark roads. I honestly thought they didn't have to follow any driving rules at all. The scooter company doesn't seem to care (why would they? As far as I can tell there are no laws to be enforced regarding scooters.) Long story short: please work on safety issues, fix parking, and hold the company accountable for their sloppy and inconsiderate roll out of this program.

Name not shown

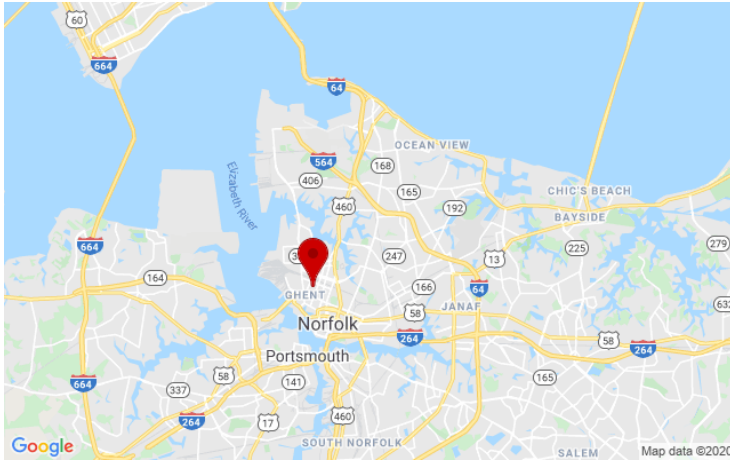
in Ward 4

February 4, 2020, 8:51 AM

Norfolk E-scooter Survey

Please give us your input!

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- \$150,000 or More

Question 6

- E-Scooter
- Private Vehicle
- Light Rail

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Not Serious
Pedestrian and sidewalk safety: Somewhat Not Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Not Serious

Question 8

1

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter representative

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Always
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. E-scooters are improperly parked
2. Underage riders
3. Riders on sidewalks
4. Follow the rules of the road
5. Insufficient bike lanes for riding e-scooters
6. Multiple riders per device
7. E-scooter maintenance
8. Discounts for low-income individuals
9. Increasing riding fees and rates
10. Too many e-scooters

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and

Norfolk E-scooter Survey
Please give us your input!

Norfolk E-scooter Survey
Please give us your input!

parking: Complete agreement

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:

Complete agreement

Question 15

- Yes

Question 16

Liked it so much, I bought my own!

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Neutral

Question 20

- Personal vehicle

Question 21

- Work

Question 22

- 6 a.m. to 8 a.m.
- 8 a.m. to 10 a.m.
- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.

Question 23

- Street

Question 24

- Downtown
- Ghent

Question 25

- Never

Question 26

No response

Name not available

February 4, 2020, 8:51 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- Prefer not to answer

Question 6

- Walking
- Private Vehicle

Norfolk E-scooter Survey

Please give us your input!

Question 7

Too Many Cars: Neutral
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Very Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious

Question 8

5

Question 9

- No Knowledge

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. Riders on sidewalks
2. Follow the rules of the road
3. Multiple riders per device
4. E-scooters are improperly parked
5. Underage riders

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

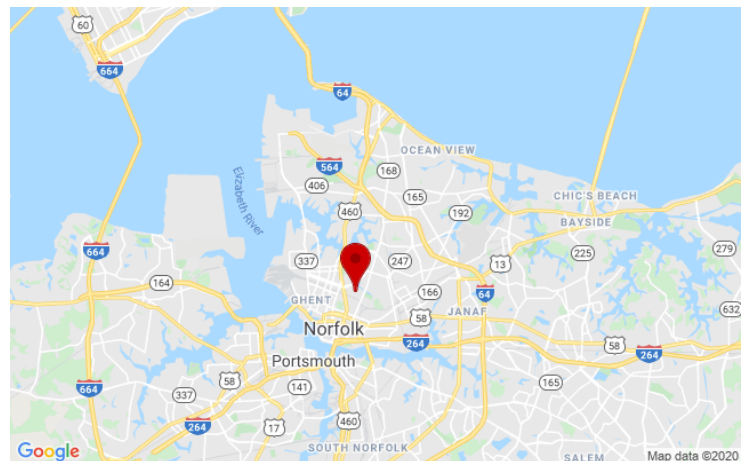
Question 16

No response

Name not available

February 4, 2020, 8:52 AM

Question 1



Question 2

- Female

Question 3

- Black or African American

Question 4

- 25-34

Question 5

- \$20,000 to \$34,999

Norfolk E-scooter Survey

Please give us your input!

Question 6

- Walking
- Bus

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Not Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Very Serious

Question 8

4

Question 9

- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Never
Ride one person per device: Sometimes
Appear to be of legal riding age: Mostly
Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked
3. Riders on sidewalks
4. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat disagree
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat disagree

Question 15

- Yes

Question 16

address rules for riding on roads with speed limits of 30mph or more.
Your sidewalks are in too bad shape to ride safe on them on roads like granby where the speed limit rule keeps me from riding in the street.

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Transit

Question 21

- Work
- Visiting

Question 22

- Noon to 2 p.m.
- 2 p.m. to 4 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Norfolk E-scooter Survey

Please give us your input!

Question 24

- Other - lindenwood

Question 25

- Never

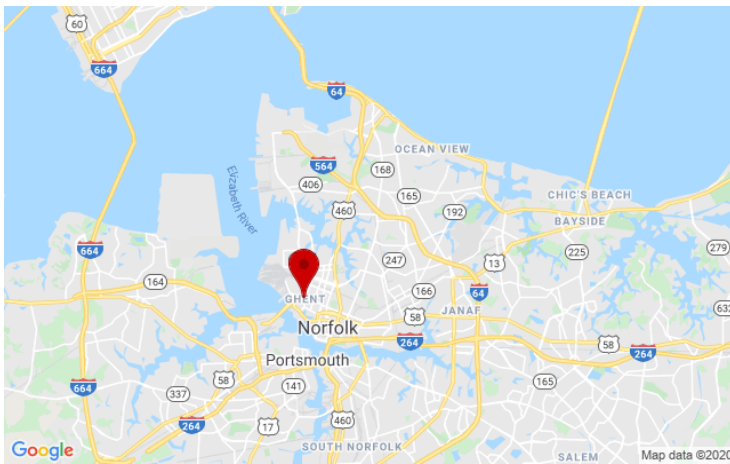
Question 26

No response

Name not available

February 4, 2020, 8:53 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Somewhat Not Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Not Serious

Question 8

5

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Sometimes

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. Too many e-scooters
4. Underage riders

Question 14

E-scooters are important transportation options: Complete disagreement

Norfolk E-scooter Survey

Please give us your input!

Norfolk E-scooter Survey

Please give us your input!

E-scooters help reduce carbon emissions: Somewhat disagree

E-scooters help reduce traffic congestion: Complete disagreement

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

More bike lanes will improve e-scooter safety: Complete disagreement

Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

• No

- Question 15**
- No

Question 16

The police can not enforce the rules so this exercise is a waste of time. If they can not enforce the constant trespass at the dog parks, what makes you think they have the capacity to make any difference.....same with running stop signs.

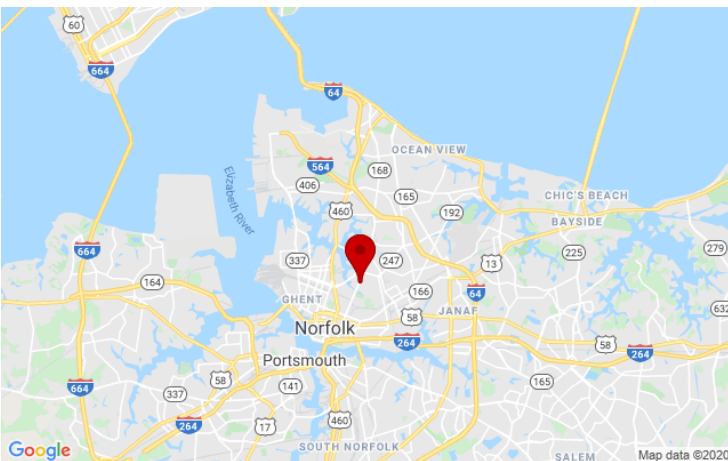
The police can not enforce the rules so this exercise is a waste of time. If they can not enforce the constant trespass at the dog parks, what makes you think they have the capacity to make any difference....same with running stop signs.

Name not shown
in Ward 3
February 4, 2020, 8:54 AM

in Ward 3
February 4, 2020, 8:54 AM

February 4, 2020, 8:54 AM

Question 1



Question 2

• Female

- Question 2**
- Female

Question 3

- White / Caucasian

- Question 3**
- White / Caucasian

Question 4

• 65+

- Question 4**
- 65+

Question 5

- \$20,000 to \$34,999

- Question 5**
- \$20,000 to \$34,999

Question 6

• Private Vehicle

- Question 6**
- Private Vehicle

Question 7

Too Many Cars: Not Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Not Serious

Bike safety: Somewhat Not Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Somewhat Not Serious

Availability of transportation options: Somewhat Serious

Question 7

Too Many Cars: Not Serious

Question 7

Too Many Cars: Not Serious

Traffic and congestion: Somewhat Serious

Question 7

Too Many Cars: Not Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Not Serious

Question 7

Too Many Cars: Not Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Not Serious

Bike safety: Somewhat Not Serious

Question 7

Too Many Cars: Not Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Not Serious

Bike safety: Somewhat Not Serious

Pedestrian and sidewalk safety: Very Serious

Question 7

Too Many Cars: Not Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Not Serious

Bike safety: Somewhat Not Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Somewhat Not Serious

Question 7

Too Many Cars: Not Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Not Serious

Bike safety: Somewhat Not Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Somewhat Not Serious

Availability of transportation options: Somewhat Serious

Question 8

2

Question 8

2

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Must Following Signs & Signals

- ### Question 9
- Don't Need Driver's License
 - No Town Point Park Riding
 - Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

- Question 10**
- Newspaper, blog, magazine, radio/TV news

Question 11

• Yes

- Question 11**
- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Always

Follow the rules of the road: Sometimes

Question 12

Park responsibly: Sometimes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Always

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Always

Follow the rules of the road: Sometimes

Norfolk E-scooter Survey

Please give us your input!

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked
3. Riders on sidewalks
4. Discounts for low-income individuals
5. Multiple riders per device

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Somewhat disagree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

I noticed that the more mature the rider, the more likely it is that they will obey the rules of the road. I am sometimes frightened by the way some riders weave in and out of traffic. I'm surprised that no one has been killed or seriously injured yet.

Name not available

February 4, 2020, 8:54 AM

Question 1

No response

Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$150,000 or More

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Neutral

Question 8

3

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Never

Question 13

Norfolk E-scooter Survey

Please give us your input!

1. E-scooters are improperly parked
2. Follow the rules of the road
3. Riders on sidewalks
4. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

Question 16

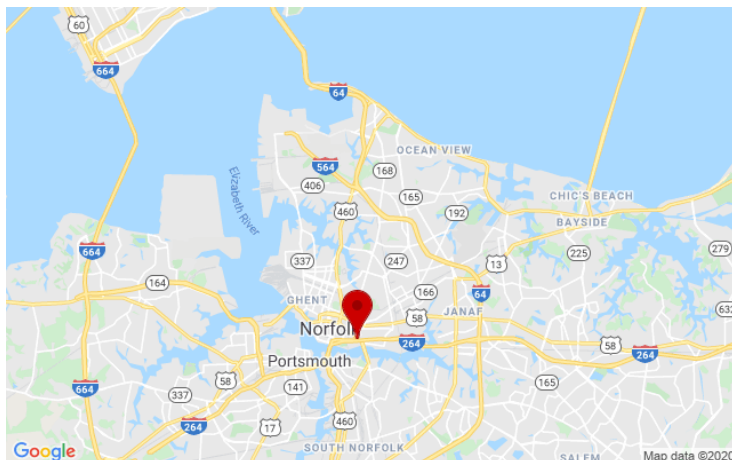
None

Name not shown

in Ward 4

February 4, 2020, 8:55 AM

Question 1



Question 2

- Female

Question 3

- Black or African American

Question 4

- 65+

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Somewhat Serious

Question 8

5

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Community event

Question 11

- No

Question 12

Park responsibly: Sometimes

Norfolk E-scooter Survey

Please give us your input!

Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Underage riders
2. Follow the rules of the road
3. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Neutral
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

Helmets should be mandatory for riders. Joint protection (elbows, knees) is recommended. Should a scooter rider be severely injured in an accident or collision without body protection have they signed a waiver absolving the city and the company of culpability?

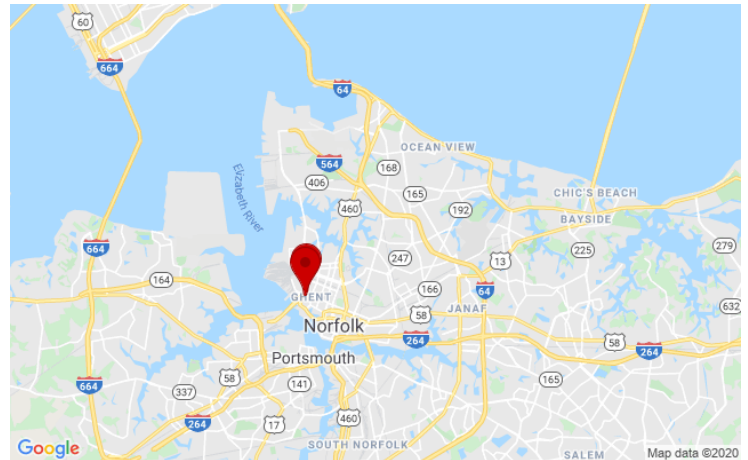
Riders should complete safety training before being permitted to ride - to protect themselves, pedestrians and others sharing the roads. Other cities have experienced fatalities. Either the scooters were difficult to see by larger vehicles or they darted out in front of them.

Name not shown

in Ward 2

February 4, 2020, 8:55 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- \$150,000 or More

Question 6

- Walking
- Personal Bike
- Ride Share
- Light Rail

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Neutral
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Very Serious

Question 8

Norfolk E-scooter Survey

Please give us your input!

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Not Serious
Availability of transportation options: Not Serious

Question 8

1

Question 9

- Must Following Signs & Signals
- No Knowledge

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Always
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete disagreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 21+

Question 19

No response

Question 20

- Walk

Question 21

- Home
- Work
- Dining
- Entertainment
- Recreational ride

Question 22

- 6 a.m. to 8 a.m.
- 8 a.m. to 10 a.m.
- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown
- Ghent
- North Colley

Norfolk E-scooter Survey

Please give us your input!

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

Designated parking spots must be allocated. I see a need for the scooters in downtown, Ghent and around the two universities. I do not believe they need to be in residential neighborhoods as it can make the neighborhood look unsightly and when they are "parked" or the ride is ended and the scooter is just left there, it can pose a hazard. I don't see how a helmet law can be effectively enforced as often the scooters are grabbed as a spur of the moment decision. People don't carry helmets around "just in case" they might jump on a scooter. Also you don't want the helmet being provided with the scooter as that is not sanitary. As we are aware, not everyone maintains good hygiene.

Question 17

- I ride a few times a month

Question 18

- 6-10

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Recreational ride

Question 22

- 8 p.m. to 10 p.m.

Question 23

- Bike lane

Question 24

- Ghent

Question 25

- Never

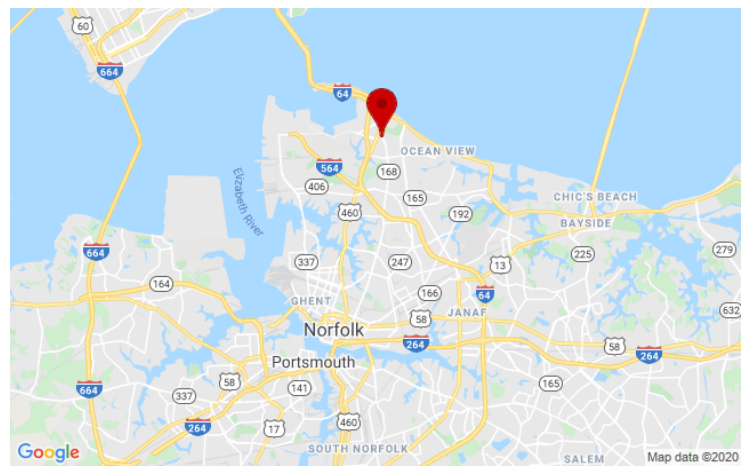
Question 26

No response

Name not available

February 4, 2020, 8:59 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$75,000 to \$99,999

Norfolk E-scooter Survey

Please give us your input!

- 45-54

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Very Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious

Question 8

4

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Insufficient bike lanes for riding e-scooters
3. Follow the rules of the road
4. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Neutral
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

Despite the rule to ride scooters on the road wherever possible, on some streets I have elected to ride on the sidewalk to avoid being hit by a vehicle. For example, I ride on the sidewalk on Granby Street and Hampton Blvd where separate bike lanes are not available.

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Home
- Work

Norfolk E-scooter Survey
Please give us your input!

Norfolk E-scooter Survey
Please give us your input!

- ### Question 22

- ### Question 23

- ### Question 24

- ### Question 25

- ### Question 26

No response

Question 1



- Female

- White / Caucasian

- 25-34

- \$75,000 to \$99,999

- Walking
- Private Vehicle

Too Many Cars: Somewhat Not Serious
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Neutral
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Neutral

2

- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

- Social media

- Yes

Question 12

Norfolk E-scooter Survey

Please give us your input!

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Always
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked
3. Too many e-scooters

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Somewhat disagree

Question 15

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Very likely

Question 20

- Walk

Question 21

- Work

Question 22

- 2 p.m. to 4 p.m.

Question 23

- Street

Question 24

- Downtown

Question 25

- Never

Question 26

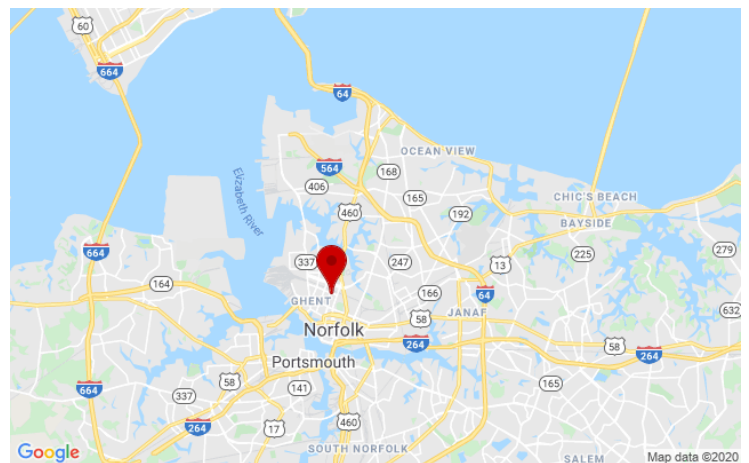
No response

Jaimee Driscoll

in Ward 2

February 4, 2020, 9:03 AM

Question 1



Question 2

- Female

Norfolk E-scooter Survey

Please give us your input!

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- Personal Bike
- Private Vehicle
- Ride Share
- Bus

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 8

3

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Sticker/post card on e-scooter vehicle

Question 11

- No

Question 12

Park responsibly: Never

Ride on sidewalks: Always

Ride in bike lanes when a lane is present: Never

Ride one person per device: Always

Appear to be of legal riding age: Always

Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. Riders on sidewalks

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking: Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

Helmets should be provided to low income people.

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Very likely

Question 20

- Walk

Question 21

Norfolk E-scooter Survey

Please give us your input!

- Errands

Question 22

- 4 p.m. to 6 p.m.

Question 23

- Street

Question 24

- Ghent

Question 25

- Never

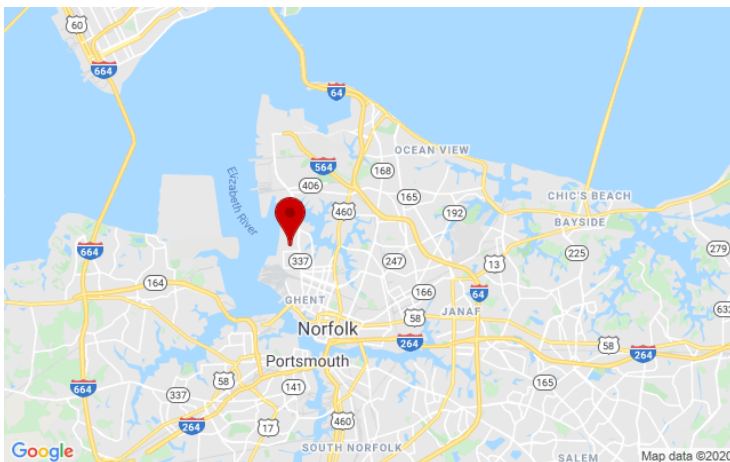
Question 26

No response

Name not available

February 4, 2020, 9:08 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Not Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Not Serious

Question 8

4

Question 9

- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

Norfolk E-scooter Survey

Please give us your input!

1. E-scooters are improperly parked
2. Follow the rules of the road
3. Too many e-scooters

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

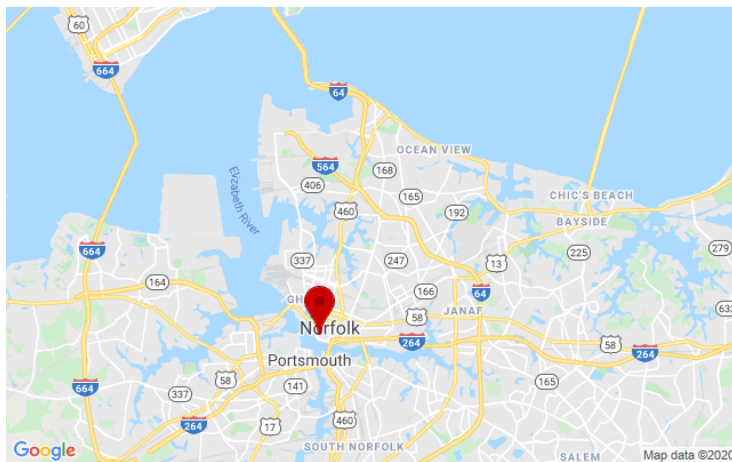
Question 16

No response

Name not available

February 4, 2020, 9:12 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- Prefer not to answer

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Neutral
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Somewhat Serious

Question 8

No response

Question 9

- Don't Need Driver's License

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Norfolk E-scooter Survey

Please give us your input!

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked
3. Riders on sidewalks
4. Multiple riders per device

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

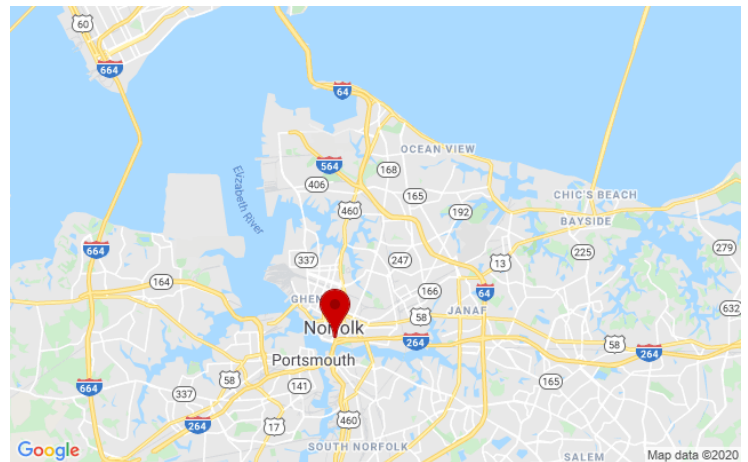
The number one comment I hear from people who are discussing e-scooters is that, as drivers, they/we are afraid of hitting someone who zooms into traffic, ignores driveways of public garages or businesses or private homes, who runs through red lights, etc. I'm fine with the idea of scooters but don't want to hurt anyone who is being careless or be found at fault for accidentally doing so when someone assumed the right of way and put himself or herself in danger. I've had scooters come perpendicularly into moving traffic (with me driving one of the moving vehicles), not slow down and not even seem to be aware that they were driving on a sidewalk across an entrance to/exit from a garage and the like.

Name not shown

outside Norfolk

February 4, 2020, 9:13 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- Prefer not to answer

Question 6

- Light Rail

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

2

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Follow the rules of the road
3. Riders on sidewalks
4. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking:

Complete agreement

Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and

parking: Somewhat agree

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access:

Neutral

Question 15

- Yes

Question 16

I believe the scooters are necessary in downtown, Ghent, and near the

two universities. I do not believe they need to be in residential neighborhoods. They are just dumped wherever and it makes the neighborhood look unsightly and can present a hazard. Allocated parking areas, controlled by the app, are a must (i.e., you cannot end your ride unless you are in one of these areas). I don't see how a helmet law can be implemented or enforced. Most people ride the scooters on a whim or because they missed the light rail. You do not carry a helmet around "just in case" you need to get a scooter. The scooter company cannot be expected to provide one with each scooter. It is not sanitary. Not everyone practices good hygiene. We don't share hats - we won't share helmets either.

Question 17

- I ride a few times a month

Question 18

- 6-10

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Recreational ride

Question 22

- 6 p.m. to 8 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Ghent

Question 25

- Never

Question 26

No response

Norfolk E-scooter Survey

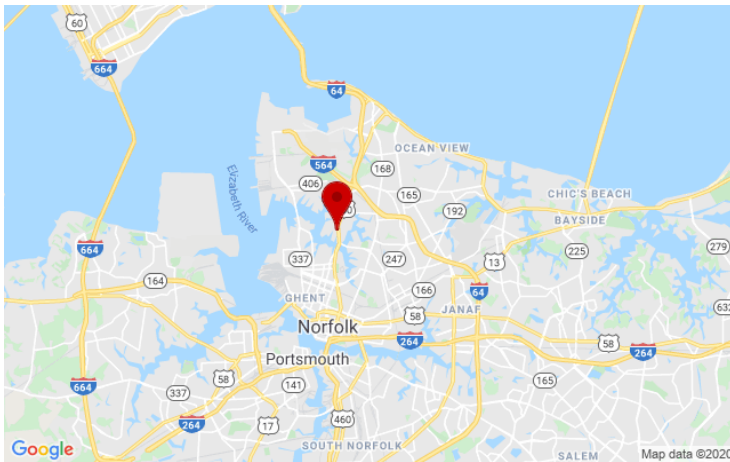
Please give us your input!

Name not shown

in Ward 2

February 4, 2020, 9:13 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- Personal Bike
- E-Scooter
- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Insufficient bike lanes for riding e-scooters
2. E-scooters are improperly parked
3. Follow the rules of the road
4. Riders on sidewalks

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking:
Somewhat agree

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Somewhat disagree

Additional enforcement would improve e-scooter rider behavior and
parking: Somewhat disagree

Norfolk E-scooter Survey

Please give us your input!

More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- Yes

Question 16

They are a fantastic option for alternative modes of transport to the conventional motor car only system we have had. They are a part of a healthy and dynamic system that adapts and changes with prevailing trends. At its root, Norfolk is doing (and needs to aggressively continue doing) great things to facilitate inexpensive, healthy and reliable means of locomotion around the city that is not car-centric.

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Very likely

Question 20

- Walk

Question 21

- Entertainment
- Visiting

Question 22

- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

Question 23

- Sidewalk

Question 24

- Ghent
- ODU

- North Colley

Question 25

- Within the last week

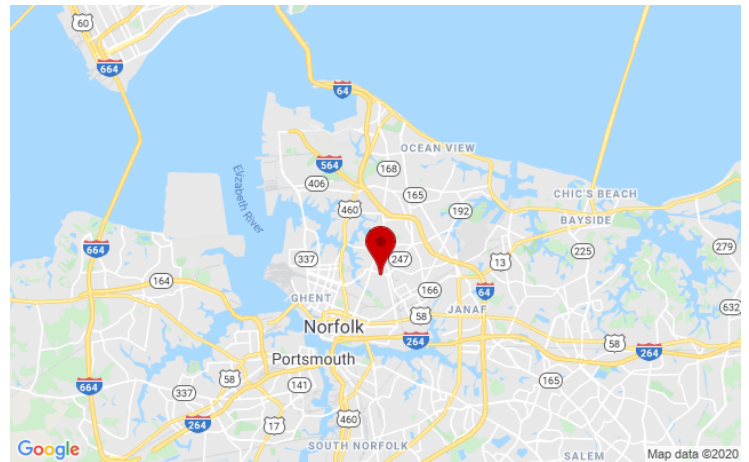
Question 26

No response

Name not available

February 4, 2020, 9:16 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$35,000 to \$49,999

Question 6

Norfolk E-scooter Survey

Please give us your input!

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Somewhat Not Serious
Pedestrian and sidewalk safety: Somewhat Not Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Very Serious

Question 8

3

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Neutral
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

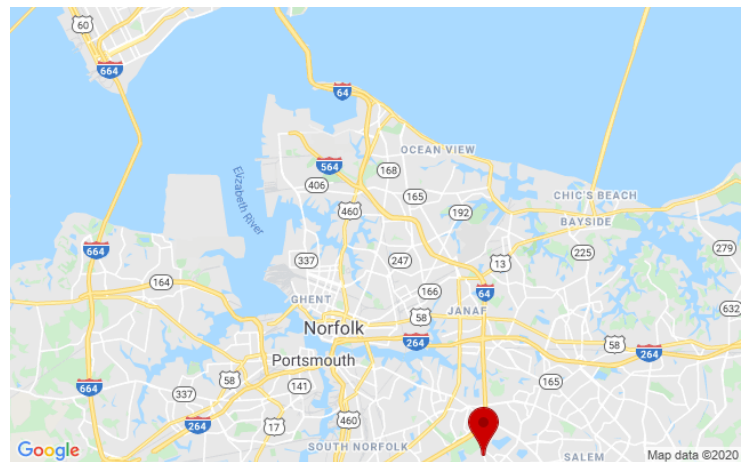
Question 16

No response

Name not available

February 4, 2020, 9:17 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

Norfolk E-scooter Survey

Please give us your input!

- \$75,000 to \$99,999

Question 6

- Walking
- Private Vehicle
- Light Rail

Question 7

Too Many Cars: Neutral
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Not Serious
Bike safety: Somewhat Not Serious
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Not Serious

Question 8

2

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Always
Appear to be of legal riding age: Mostly
Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat disagree
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Entertainment
- Visiting

Question 22

- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.

Question 23

- Sidewalk

Question 24

Norfolk E-scooter Survey

Please give us your input!

- Downtown
- Ghent
- North Colley

Question 25

- Never

Question 26

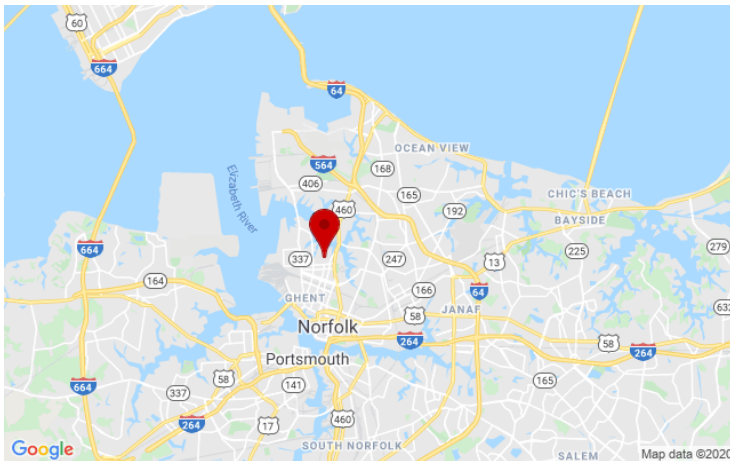
No response

Jeffrey Stark

in Ward 2

February 4, 2020, 9:19 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- Prefer not to answer

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Bike safety: Very Serious

Mobility access for people with disabilities: Somewhat Serious

Question 8

5

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Never

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked
3. Too many e-scooters
4. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Somewhat disagree

E-scooters help reduce carbon emissions: Complete agreement

Norfolk E-scooter Survey

Please give us your input!

E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

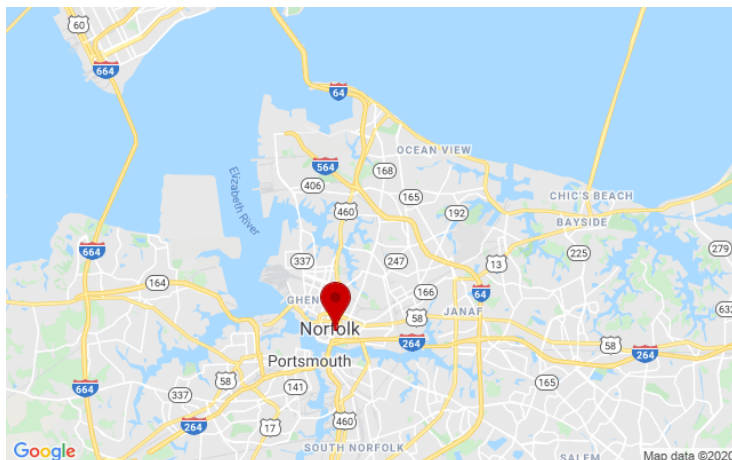
Question 16

I realize I'm not in the demographics that would use these scooters, but I think enforcement of the rules should take place. I'm also tired of seeing these scooters tossed around and left in the verge and sidewalks of the neighborhoods and business districts. They are all neatly arranged 1st thing in the morning when the crew drops them off, but by the end of the day they are placed wherever the rider sees fit. I also would like to see a 15 mph limit be placed on these scooters.

Name not available

February 4, 2020, 9:20 AM

Question 1



Question 2

- Female

Question 3

- Black or African American

Question 4

- 25-34

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Neutral

Question 8

2

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Always
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Norfolk E-scooter Survey

Please give us your input!

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Riders on sidewalks
3. E-scooters are improperly parked
4. Follow the rules of the road
5. Discounts for low-income individuals
6. Underage riders
7. E-scooter maintenance
8. Increasing riding fees and rates
9. Multiple riders per device
10. Too many e-scooters

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

Question 16

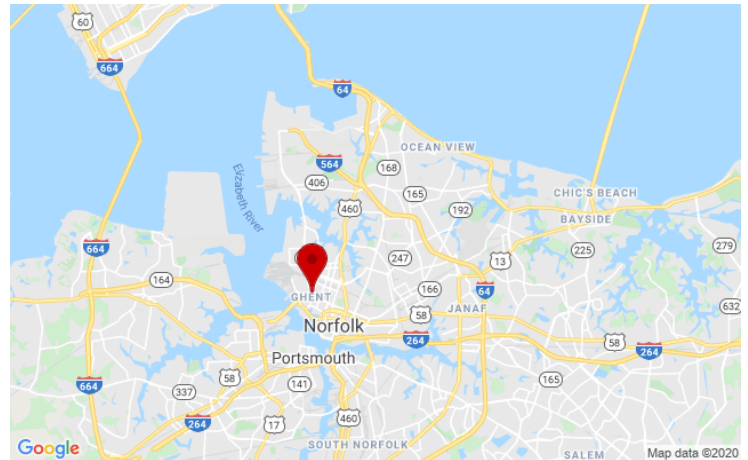
No

Name not shown

in Ward 2

February 4, 2020, 9:21 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Very Serious

Question 8

Norfolk E-scooter Survey

Please give us your input!

4

Question 9

- Don't Need Driver's License
- Need Helmet

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Always

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. E-scooters are improperly parked
4. Too many e-scooters

Question 14

E-scooters are important transportation options: Neutral

E-scooters help reduce carbon emissions: Neutral

E-scooters help reduce traffic congestion: Somewhat disagree

Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access: Somewhat disagree

Question 15

- No

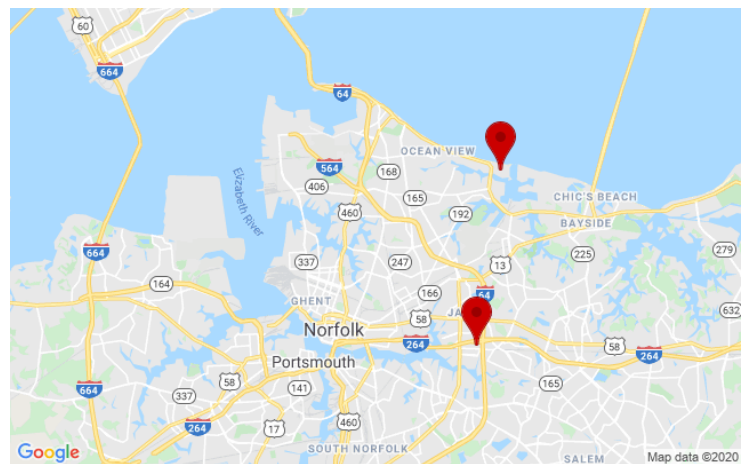
Question 16

In general I am all for more transportation options, however the scooters are dangerous. The riders go in and out of traffic, I am always scared I will hit someone. If they were in designated bike lanes they would be fine, however scooter riders usually only follow traffic rules as long as they are convenient to them.

Name not available

February 4, 2020, 9:22 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$150,000 or More

Question 6

- Walking
- Private Vehicle

Question 7

Norfolk E-scooter Survey

Please give us your input!

Too Many Cars: Somewhat Not Serious
Traffic and congestion: Somewhat Not Serious
Pollution due to vehicle emissions: Somewhat Not Serious
Bike safety: Neutral
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Somewhat Serious

Question 8

3

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Neutral
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree

More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Neutral

Question 20

- Walk

Question 21

- Recreational ride

Question 22

No response

Question 23

- Street

Question 24

No response

Question 25

- Never

Question 26

No response

Norfolk E-scooter Survey

Please give us your input!

Name not available

February 4, 2020, 9:24 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- \$75,000 to \$99,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Very Serious

Question 8

5

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Sticker/post card on e-scooter vehicle

Question 11

- No

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Multiple riders per device
3. Underage riders
4. Insufficient bike lanes for riding e-scooters
5. Riders on sidewalks

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

Norfolk E-scooter Survey

Please give us your input!

- No

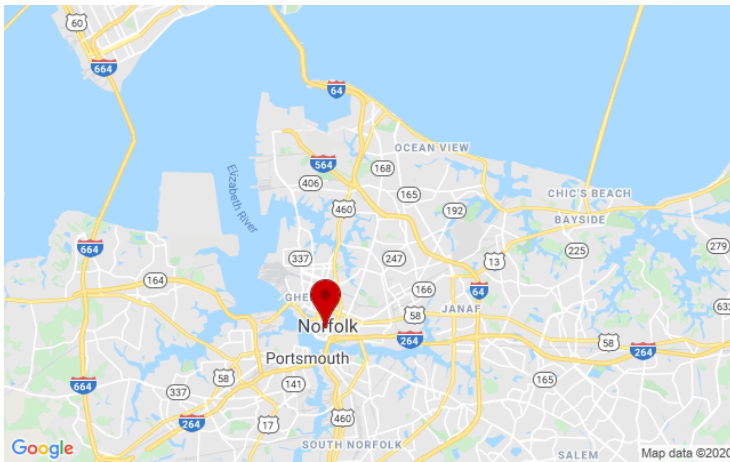
Question 16

There should be enforcement for the use of helmets for e-scooters.

Name not available

February 4, 2020, 9:24 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

3

Question 9

- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Complete disagreement

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Complete disagreement

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

Norfolk E-scooter Survey

Please give us your input!

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

Question 16

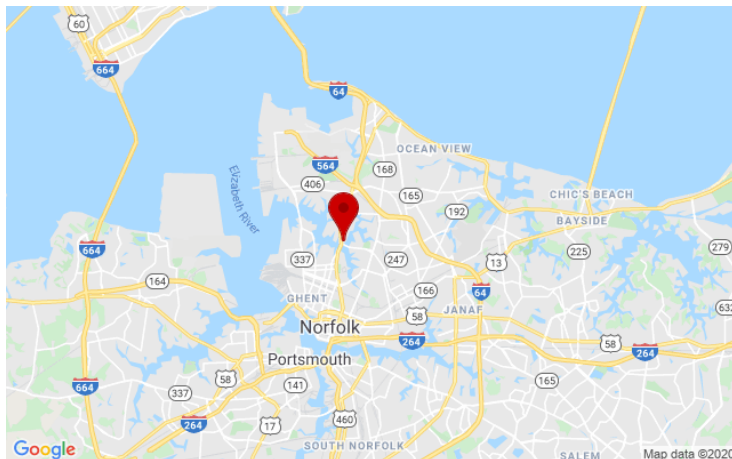
No response

Karen Rivera

in Ward 2

February 4, 2020, 9:30 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$75,000 to \$99,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Not Serious

Question 8

4

Question 9

- Don't Need Driver's License
- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Sometimes

Question 13

Norfolk E-scooter Survey

Please give us your input!

1. Insufficient bike lanes for riding e-scooters
2. Follow the rules of the road
3. Underage riders
4. E-scooters are improperly parked
5. E-scooter maintenance
6. Multiple riders per device

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

I think they are a good transportation option for people who do not have transportation, want to have an alternative way to work or want to help the environment.

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- I would not have traveled

Question 21

- Recreational ride

Question 22

- 6 p.m. to 8 p.m.

Question 23

- Sidewalk

Question 24

- Downtown
- Ghent
- Ocean View

Question 25

No response

Question 26

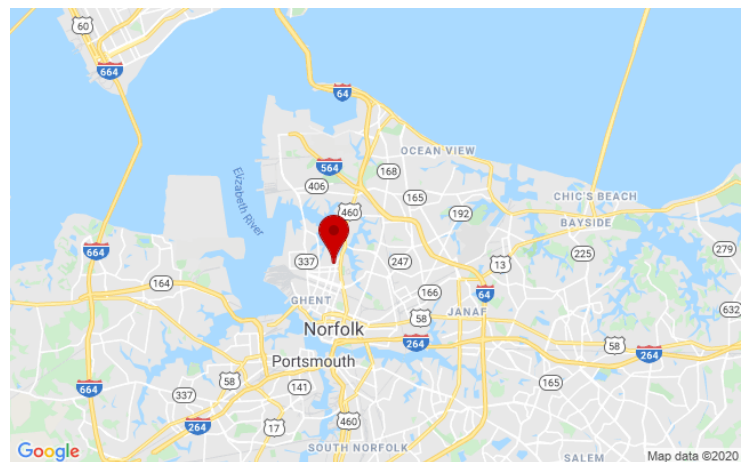
I wish riders wore helmets

Name not shown

in Ward 2

February 4, 2020, 9:31 AM

Question 1



Question 2

- Female

Question 3

Norfolk E-scooter Survey

Please give us your input!

- White / Caucasian

Question 4

- 35-44

Question 5

- \$150,000 or More

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Very Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Very Serious

Question 8

1

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Discounts for low-income individuals
3. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking: Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Neutral

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Very likely

Question 20

- Personal bicycle

Question 21

- Recreational ride

Question 22

Norfolk E-scooter Survey

Please give us your input!

- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.

Question 23

- Sidewalk

Question 24

- ODU

Question 25

- Never

Question 26

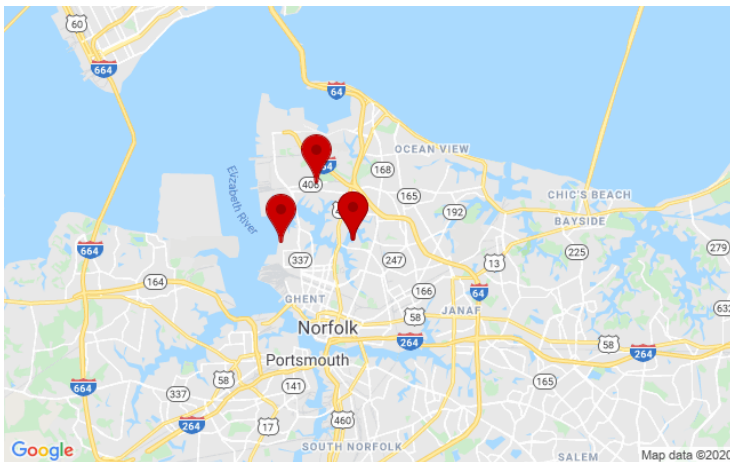
No response

Thad McDonald

in Ward 2

February 4, 2020, 9:36 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- E-Scooter
- Ride Share

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Neutral

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Always

Ride one person per device: Always

Appear to be of legal riding age: Always

Follow the rules of the road: Always

Norfolk E-scooter Survey

Please give us your input!

Norfolk E-scooter Survey

Please give us your input!

Question 13

1. Insufficient bike lanes for riding e-scooters
2. E-scooters are improperly parked
3. E-scooter maintenance

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking: Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 21+

Question 19

- Very likely

Question 20

No response

Question 21

- Dining
- Entertainment
- Visiting

Question 22

- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

Question 23

- Street

Question 24

- Downtown
- Ghent
- North Colley

Question 25

- Within the last week

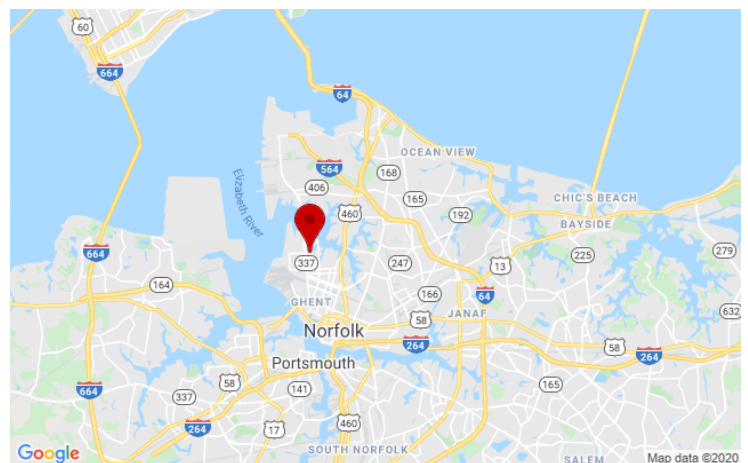
Question 26

No response

Name not available

February 4, 2020, 9:37 AM

Question 1



Question 2

- Male

Question 3

Norfolk E-scooter Survey

Please give us your input!

- White / Caucasian

Question 4

- 25-34

Question 5

- \$50,000 to \$74,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Very Serious

Question 8

3

Question 9

- Need Helmet
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Follow the rules of the road
3. Riders on sidewalks
4. Too many e-scooters

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

They are visually unappealing. Ugly colors, chipped paint, flashing lights and blocking our sidewalks.

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Very likely

Question 20

- Walk

Question 21

- Dining
- Entertainment

Question 22

Norfolk E-scooter Survey

Please give us your input!

- Midnight to 2 a.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Street

Question 24

- ODU

Question 25

- Never

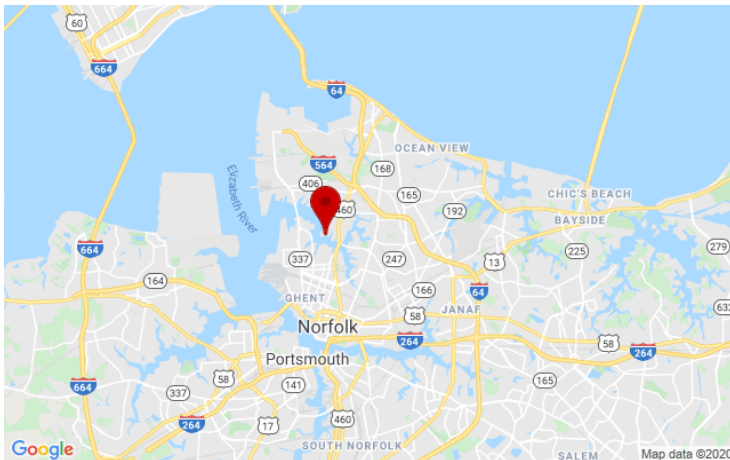
Question 26

No response

Name not available

February 4, 2020, 9:39 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- \$150,000 or More

Question 6

- Private Vehicle

Question 7

Too Many Cars: Not Serious
Traffic and congestion: Not Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Not Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Very Serious

Question 8

5

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

Norfolk E-scooter Survey

Please give us your input!

1. Follow the rules of the road
2. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking:
Somewhat agree
Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and
parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat disagree
Fares to use e-scooters should be managed to provide equitable access:
Somewhat agree

Question 15

- No

Question 16

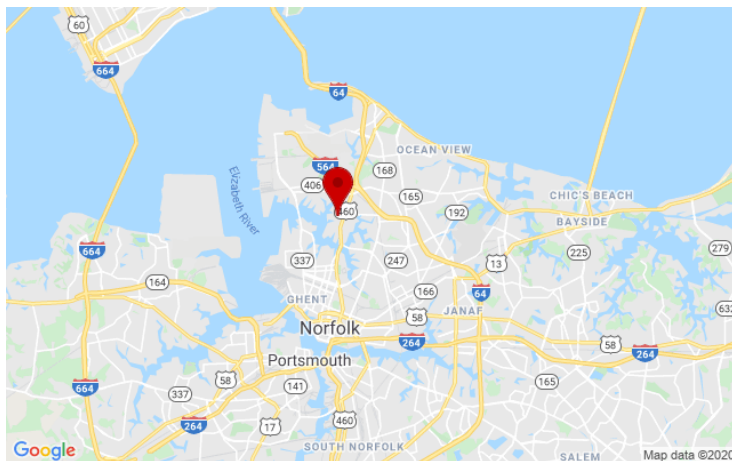
I think they shock be outlawed. (This is his wife writing his answers - I
think he's a grumpy old man!)

Name not shown

in Ward 1

February 4, 2020, 9:39 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious
Traffic and congestion: Somewhat Not Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Somewhat Not Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

2

Question 9

- Don't Need Driver's License
- Need Helmet
- Must Following Signs & Signals

Question 10

- Sticker/post card on e-scooter vehicle

Question 11

- Yes

Question 12

Park responsibly: Mostly

Norfolk E-scooter Survey

Please give us your input!

Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Always
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Sometimes

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Follow the rules of the road
3. Riders on sidewalks

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Very likely

Question 20

- Walk

Question 21

- Entertainment
- Recreational ride
- Errands

Question 22

- 8 a.m. to 10 a.m.
- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown
- Ghent
- North Colley
- Sentara Norfolk area

Question 25

- Within the last month

Question 26

No response

Name not shown

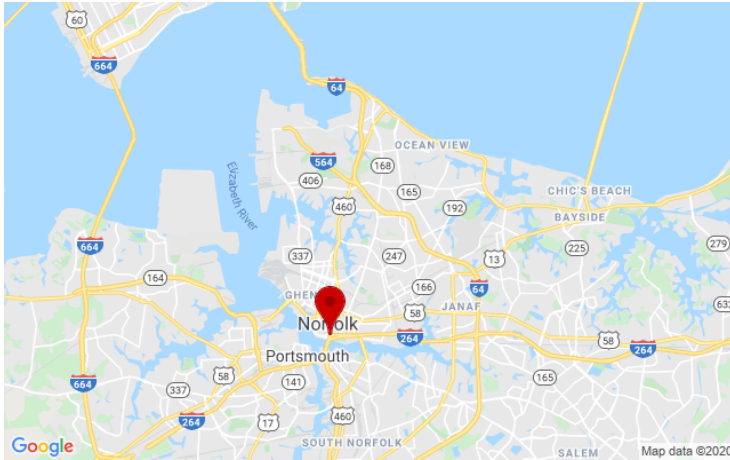
outside Norfolk

February 4, 2020, 9:45 AM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- Prefer not to answer

Question 6

- E-Scooter

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Neutral

Availability of transportation options: Neutral

Question 8

4

Question 9

- Don't Need Driver's License
- Need Helmet
- Must Following Signs & Signals

Question 10

- Other (please specify)

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Somewhat disagree

Question 15

- Yes

Question 16

I ride an e-scooter twice on weekdays in the Downtown area of Norfolk.

Norfolk and surrounding Cities need more bike lanes to promote cycling and e-scooter use which both definitely help to reduce traffic congestion, parking issues (#1 issue downtown), and lower emissions. Bicycles and e-scooters should be allowed to use sidewalks and other paved area when

Norfolk E-scooter Survey

Please give us your input!

Bike Lanes are not available. A suggestion for a City Ordinance for bicycles and e-scooters is that it should be "unlawfully for bicycles and e-scooters to maliciously interfere with the free flow of pedestrian traffic". If it can be proven that a bicycle and/or e-scooter rider maliciously interferes with the free flow of pedestrian traffic, then the rider should be issued a traffic summons resulting in a possible civil fine. Likewise it should be unlawful for a pedestrian to maliciously interfere with the free flow of bicycles and/or e-scooters.

Question 17

- I ride daily

Question 18

- 21+

Question 19

- Neutral

Question 20

- Walk

Question 21

- Work

Question 22

- Noon to 2 p.m.

Question 23

- Street

Question 24

- Downtown

Question 25

- Never

Question 26

E-scooters can help solve environmental, traffic, and parking issues in congested areas with proper infrastructure planning and access. Personally owned electric scooters are gaining in popularity and numbers to exceed that of the "App Scooters". Cities need to prepare for and embrace an "electric scooter population explosion" in the very near

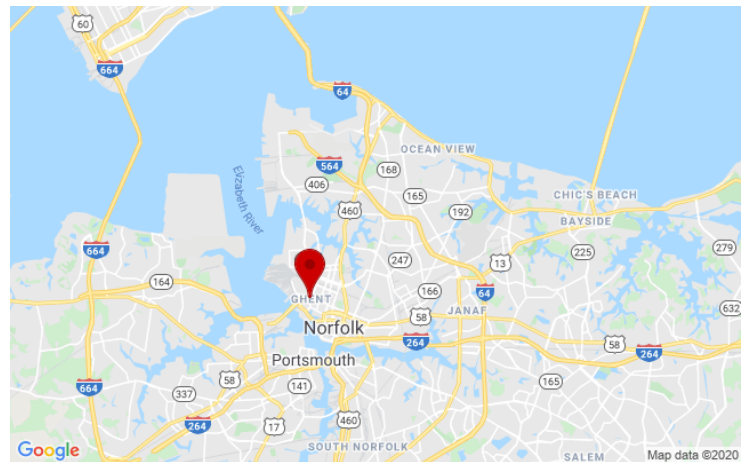
future. People of all ages who try riding electric scooters find them to be very entertaining.

Name not shown

in Ward 2

February 4, 2020, 9:46 AM

Question 1



Question 2

- Female

Question 3

- Prefer not to answer

Question 4

- 45-54

Question 5

- \$150,000 or More

Question 6

- Walking
- Personal Bike
- Private Vehicle
- Taxi
- Light Rail

Norfolk E-scooter Survey

Please give us your input!

Question 7

No response

Question 8

5

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Other (please specify)

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Riders on sidewalks
2. Follow the rules of the road
3. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Complete disagreement
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking:
Somewhat agree
Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and
parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat disagree
Fares to use e-scooters should be managed to provide equitable access:
Neutral

Question 15

- Yes

Question 16

Sidewalk riders are exceptionally dangerous to pedestrians. I frequently see riders ignore traffic signals, running red lights through the middle of busy intersections, etc. the scooters are left in the middle of sidewalks creating hazards and making them impossible for disabled sidewalk users.

Question 17

- I've only ridden once

Question 18

No response

Question 19

No response

Question 20

- Walk

Question 21

No response

Question 22

No response

Question 23

No response

Question 24

No response

Question 25

No response

Question 26

No response

Name not shown

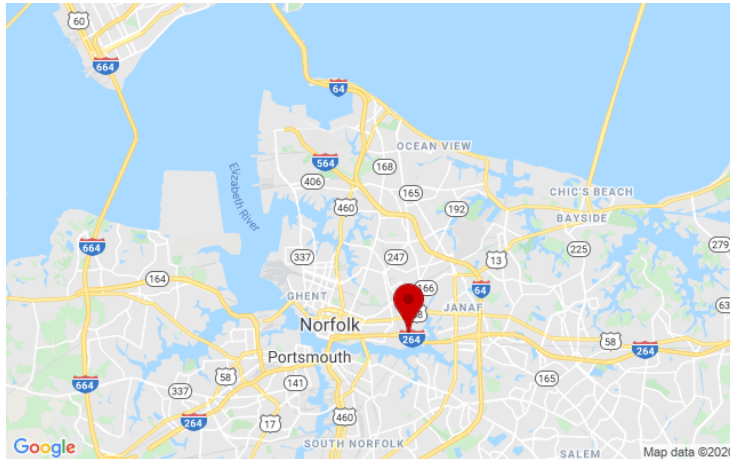
Norfolk E-scooter Survey

Please give us your input!

in Ward 4

February 4, 2020, 9:46 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Neutral

Question 8

4

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Never

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked
3. Riders on sidewalks

Question 14

E-scooters are important transportation options: Somewhat disagree

E-scooters help reduce carbon emissions: Neutral

E-scooters help reduce traffic congestion: Complete disagreement

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

More bike lanes will improve e-scooter safety: Somewhat disagree

Fares to use e-scooters should be managed to provide equitable access: Somewhat disagree

Question 15

- No

Please give us your input!

No response

February 4, 2020, 9:49 AM

[illegible]

- Male

- White / Caucasian

- 65+

- \$75,000 to \$99,999

- Walking
- Personal Bike
- Private Vehicle

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Neutral

3

- Don't Need Driver's License
- Must Following Signs & Signals

- Community event

- Yes

Park responsibly: Mostly
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Never
Ride one person per device: Always
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

1. Follow the rules of the road

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Neutral

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Neutral

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access: Neutral

Norfolk E-scooter Survey

Please give us your input!

Question 15

- No

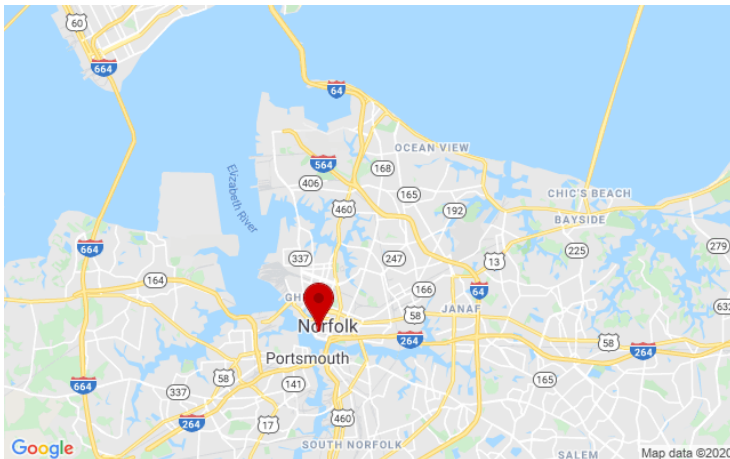
Question 16

No response

Name not available

February 4, 2020, 9:50 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$150,000 or More

Question 6

- Walking
- Personal Bike

- E-Scooter
- Private Vehicle
- Light Rail

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Neutral
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Neutral
Availability of transportation options: Neutral

Question 8

2

Question 9

- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Riders on sidewalks
2. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Norfolk E-scooter Survey

Please give us your input!

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Complete disagreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

Instead of mandating low fees, open it up to competition.

Question 17

- I ride several times a week

Question 18

- 6-10

Question 19

- Very likely

Question 20

- Walk

Question 21

- Dining

Question 22

- 6 p.m. to 8 p.m.

Question 23

- Street

Question 24

- Downtown

Question 25

- Never

Question 26

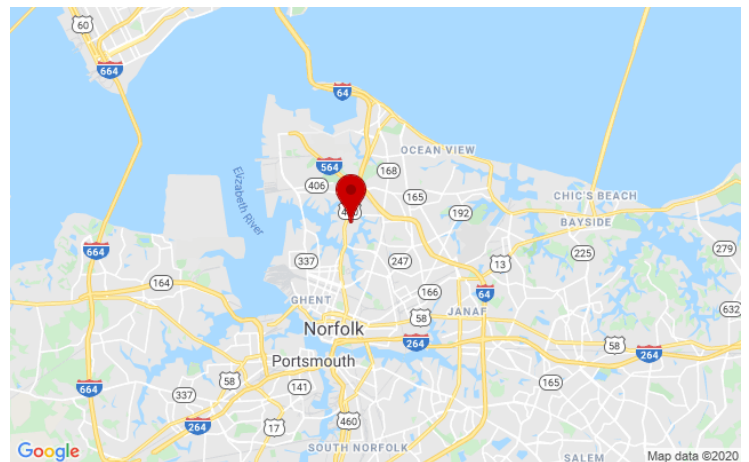
Open it up to competition. Get another company here.

Robert Eggleston

in Ward 2

February 4, 2020, 9:53 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Norfolk E-scooter Survey

Please give us your input!

Too Many Cars: Neutral
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Serious

Question 8

2

Question 9

- Don't Need Driver's License
- Need Helmet
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access:

Neutral

Question 15

- Yes

Question 16

I'm a cyclist (thanks for the bike lanes BTW) and e-scooter riders are just like my fellow cyclists, they frequently don't follow the rules and do really stupid things. If everyone (car, bike, e-scooter) used their heads and followed the rules of the road it would be a lot safer.

E-scooters have a place in city transportation, along with cars, buses, trains, etc and should Norfolk should continue to allow them.

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Neutral

Question 20

- Personal vehicle

Question 21

- Errands

Question 22

- 8 a.m. to 10 a.m.
- 6 p.m. to 8 p.m.

Question 23

- Street

Question 24

- Other - Wards corner to near downtown, but it really varies

Question 25

- Never

Norfolk E-scooter Survey

Please give us your input!

Question 26

No response

Name not available

February 4, 2020, 9:54 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- Prefer not to answer

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Neutral

Pollution due to vehicle emissions: Very Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Not Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Serious

Question 8

3

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Never
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Sometimes

Question 13

1. Insufficient bike lanes for riding e-scooters
2. E-scooter maintenance
3. Discounts for low-income individuals
4. Follow the rules of the road
5. Multiple riders per device
6. E-scooters are improperly parked
7. Riders on sidewalks
8. Underage riders
9. Too many e-scooters
10. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement

Norfolk E-scooter Survey

Please give us your input!

Norfolk E-scooter Survey

Please give us your input!

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Neutral

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

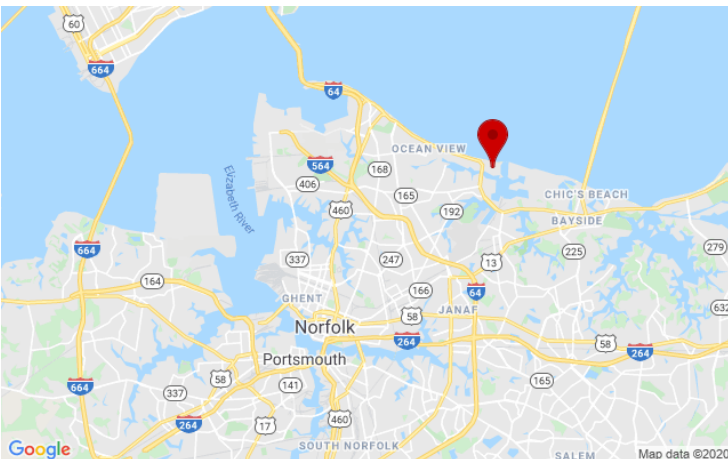
- No

Question 16

No response

February 4, 2020, 9:55 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$150,000 or More

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Neutral

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Not Serious

Question 8

4

Question 9

- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked

Norfolk E-scooter Survey

Please give us your input!

3. Too many e-scooters
4. Riders on sidewalks
5. Underage riders
6. Multiple riders per device

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

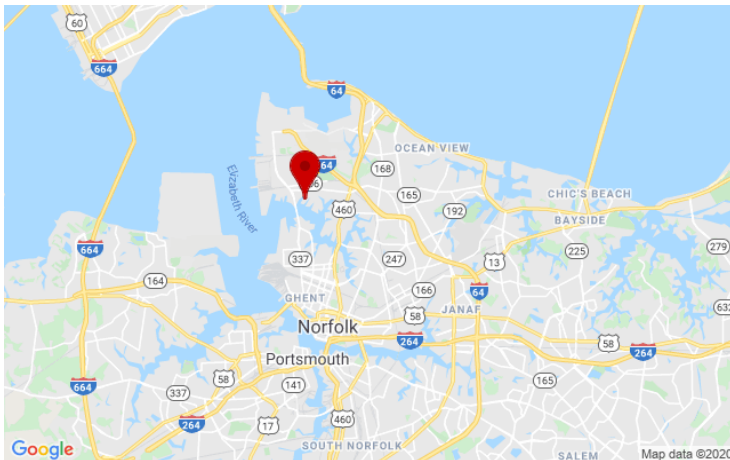
No response

Jennifer Priest

in Ward 1

February 4, 2020, 10:00 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Somewhat Not Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Very Serious

Question 8

5

Question 9

- Need Helmet
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes

Norfolk E-scooter Survey

Please give us your input!

Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. E-scooters are improperly parked
4. Too many e-scooters
5. Increasing riding fees and rates
6. Underage riders
7. Multiple riders per device
8. E-scooter maintenance
9. Discounts for low-income individuals
10. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Neutral
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

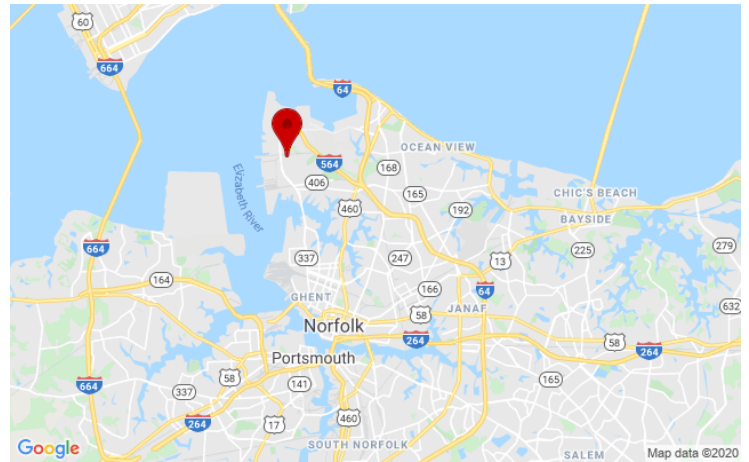
Question 16

No response

Name not available

February 4, 2020, 10:01 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- \$20,000 to \$34,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Not Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Not Serious

Question 8

5

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Never
Ride one person per device: Never
Appear to be of legal riding age: Never
Follow the rules of the road: Never

Question 13

1. Underage riders
2. Multiple riders per device
3. Riders on sidewalks
4. Too many e-scooters

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Somewhat disagree
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Complete disagreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete disagreement
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- No

Question 16

This is written in a very biased way. We have so many issues other than

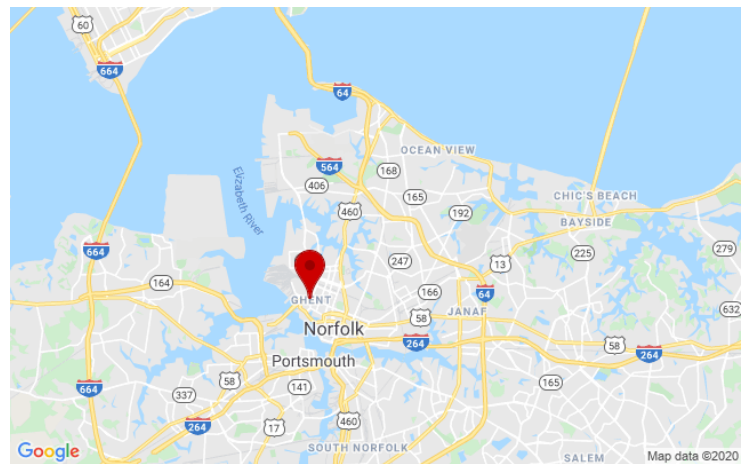
scooters and bicycles. What about our schools? Health Care. Close up MacArthur Mall, the Tide and consolidate schools. Stop fleecing taxpayers with this stuff people cannot afford.

Name not shown

in Ward 2

February 4, 2020, 10:02 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- Prefer not to answer

Question 6

- Walking

Question 7

Too Many Cars: Somewhat Serious

Norfolk E-scooter Survey

Please give us your input!

Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Neutral
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

4

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Somewhat disagree
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

Question 16

No, but on the question about what modes of transportation used on a weekly basis, it would only let me highlight one. So in addition to walking, also private vehicle.

Name not available

February 4, 2020, 10:02 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$50,000 to \$74,999

Question 6

Norfolk E-scooter Survey

Please give us your input!

- Walking
- Personal Bike
- Pace Bike
- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Not Serious
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Neutral
Bike safety: Very Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Very Serious

Question 8

3

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Very likely

Question 20

- Bike share

Question 21

- Dining
- Entertainment
- Recreational ride
- Errands
- Visiting

Question 22

- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

Question 23

Norfolk E-scooter Survey

Please give us your input!

- Bike lane

Question 24

- Downtown
- Ghent

Question 25

- Within the last month

Question 26

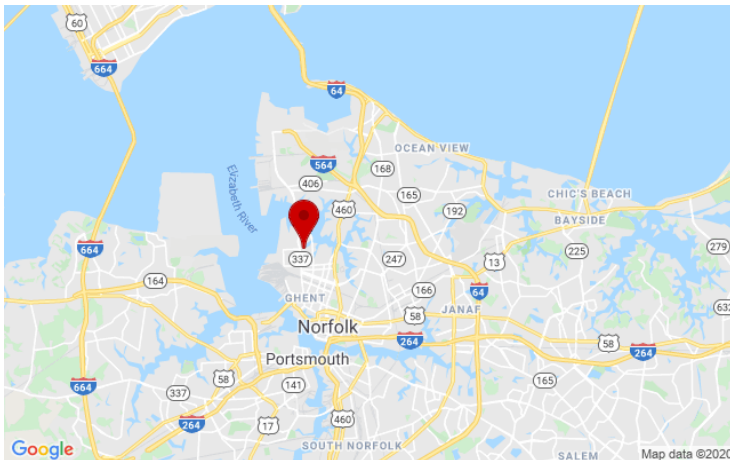
No response

Name not shown

in Ward 2

February 4, 2020, 10:05 AM

Question 1



Question 2

- Prefer not to answer

Question 3

- Prefer not to answer

Question 4

- Prefer not to answer

Question 5

- Prefer not to answer

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious

Traffic and congestion: Somewhat Not Serious

Pollution due to vehicle emissions: Somewhat Not Serious

Bike safety: Somewhat Not Serious

Pedestrian and sidewalk safety: Somewhat Not Serious

Mobility access for people with disabilities: Somewhat Not Serious

Availability of transportation options: Somewhat Not Serious

Question 8

4

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road

Norfolk E-scooter Survey

Please give us your input!

2. E-scooters are improperly parked
3. Underage riders
4. Multiple riders per device
5. Riders on sidewalks
6. Insufficient bike lanes for riding e-scooters
7. E-scooter maintenance
8. Too many e-scooters
9. Discounts for low-income individuals
10. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Somewhat disagree

E-scooters help reduce carbon emissions: Somewhat disagree

E-scooters help reduce traffic congestion: Somewhat disagree

Designated e-scooter parking areas will improve haphazard parking:
Somewhat agree

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and
parking: Somewhat agree

More bike lanes will improve e-scooter safety: Neutral

Fares to use e-scooters should be managed to provide equitable access:
Neutral

Question 15

- No

Question 16

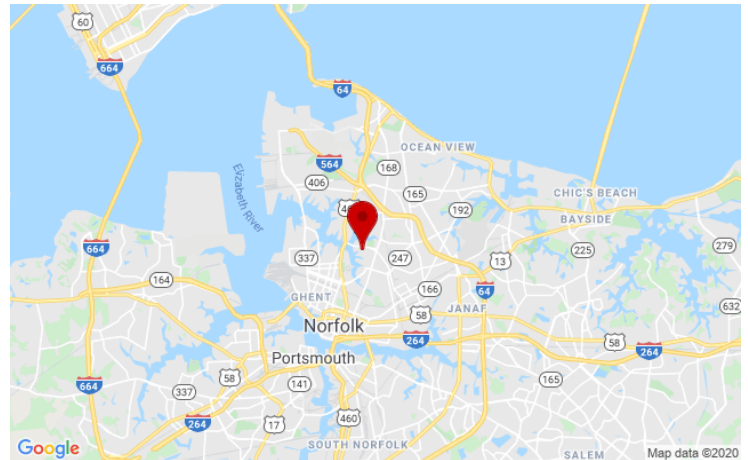
No response

Mark Dryer

in Ward 2

February 4, 2020, 10:12 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- Prefer not to answer

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Very Serious

Question 8

Norfolk E-scooter Survey

Please give us your input!

5

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Never

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. Riders on sidewalks

Question 14

E-scooters are important transportation options: Complete disagreement

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Complete disagreement

Designated e-scooter parking areas will improve haphazard parking:

Neutral

Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and

parking: Complete agreement

More bike lanes will improve e-scooter safety: Complete disagreement

Fares to use e-scooters should be managed to provide equitable access:

Neutral

Question 15

- No

Question 16

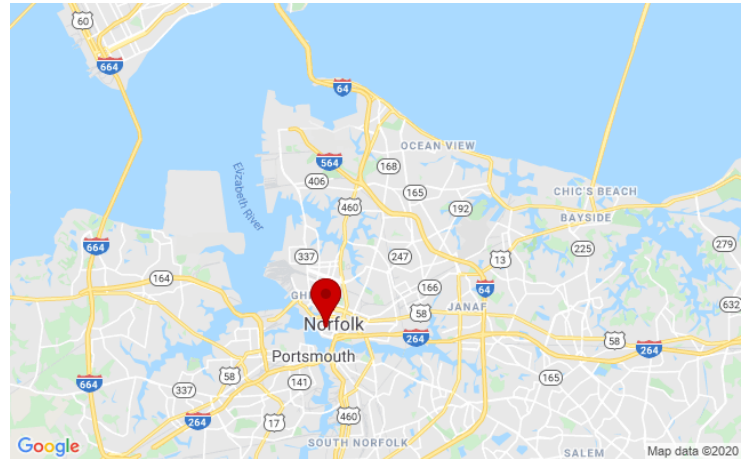
City needs to educate (via PSA possibly) population about rules and laws

regarding riding both e-scooters and bicycles; and then ENFORCE them.

Name not available

February 4, 2020, 10:13 AM

Question 1



Norfolk E-scooter Survey

Please give us your input!

Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

4

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Discounts for low-income individuals
3. Riders on sidewalks
4. E-scooters are improperly parked
5. Too many e-scooters
6. Insufficient bike lanes for riding e-scooters
7. Underage riders
8. Multiple riders per device
9. Increasing riding fees and rates
10. E-scooter maintenance

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking:

Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

Question 16

Attention to liability issues for drivers, as a result of careless e-scooters should be addressed and discussed.

Name not available

February 4, 2020, 10:16 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

Norfolk E-scooter Survey

Please give us your input!

- 65+

Question 5

- Prefer not to answer

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Somewhat Not Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Very Serious

Question 8

No response

Question 9

- Don't Need Driver's License

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

No response

Name not shown

in Ward 5

February 4, 2020, 10:17 AM

Question 1

No response

Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Norfolk E-scooter Survey

Please give us your input!

Too Many Cars: Neutral
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

3

Question 9

- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Always
Ride on sidewalks: Never
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. Multiple riders per device
4. Discounts for low-income individuals
5. E-scooter maintenance
6. E-scooters are improperly parked
7. Insufficient bike lanes for riding e-scooters
8. Increasing riding fees and rates
9. Underage riders
10. Too many e-scooters

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Neutral

Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

Question 16

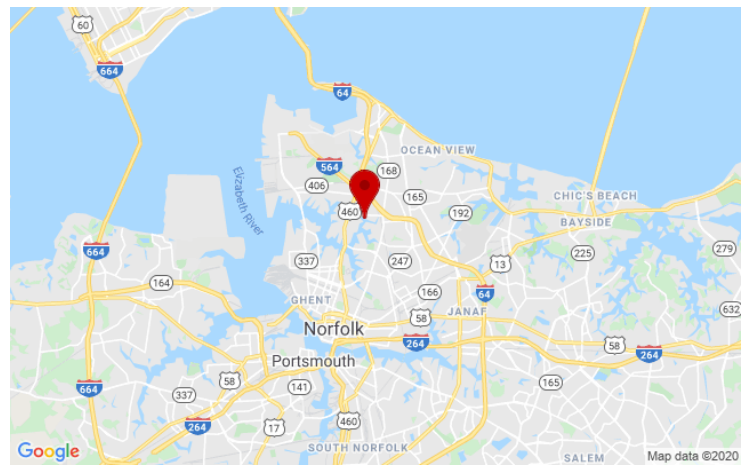
This survey through NextDoor is the first time that I have read about Norfolk's scooter program

Name not shown

in Ward 2

February 4, 2020, 10:18 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Norfolk E-scooter Survey

Please give us your input!

Question 4

- 65+

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

2

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals
- No Knowledge

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road

2. E-scooters are improperly parked
3. Riders on sidewalks
4. E-scooter maintenance
5. Discounts for low-income individuals
6. Insufficient bike lanes for riding e-scooters
7. Underage riders
8. Increasing riding fees and rates
9. Multiple riders per device
10. Too many e-scooters

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

Question 16

I like the scooters and think they are probably a lot of fun to use but they never appear in my neighborhood or near my home so I never have the occasion or the real need to use them since I have my private vehicles at my disposal.

Name not available

February 4, 2020, 10:19 AM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Somewhat Not Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

5

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- Other (please specify)

Question 11

No response

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Insufficient bike lanes for riding e-scooters
3. Discounts for low-income individuals
4. Riders on sidewalks
5. Follow the rules of the road
6. E-scooter maintenance

Question 14

E-scooters are important transportation options: Neutral
E-scooters help reduce carbon emissions: Complete disagreement
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

Question 16

Norfolk E-scooter Survey

Please give us your input!

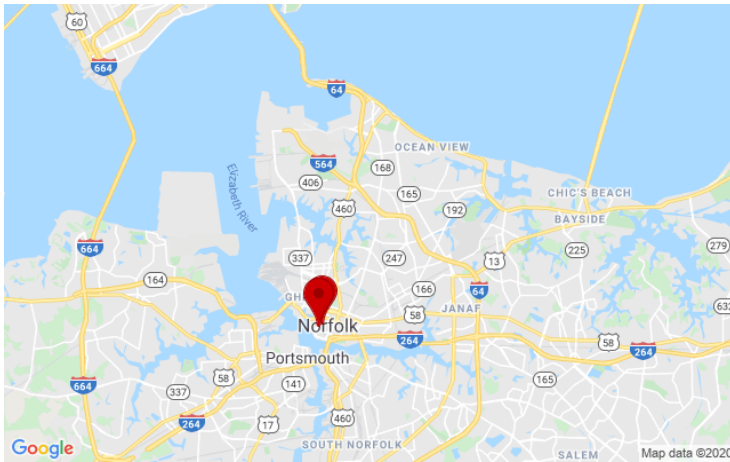
these present a hazard when parked indiscriminately and when ridden on sidewalks

Name not shown

in Ward 2

February 4, 2020, 10:21 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Neutral

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Somewhat Serious

Question 8

5

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Sticker/post card on e-scooter vehicle

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Riders on sidewalks
2. E-scooters are improperly parked
3. Multiple riders per device

Question 14

E-scooters are important transportation options: Somewhat disagree

E-scooters help reduce carbon emissions: Neutral

E-scooters help reduce traffic congestion: Somewhat disagree

Designated e-scooter parking areas will improve haphazard parking:

Complete agreement

Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

Norfolk E-scooter Survey

Please give us your input!

Question 15

- No

Question 16

On several occasions when walking downtown a rider has come close to running in to me. Examples, approaching a corner a scooter on the sidewalk turns on to my path without looking, coming out of my condo door a scooter whips past on the sidewalk, crossing a one way street and a scooter is riding in the wrong direction, scooters parked totally blocking sidewalk access.

Name not available

February 4, 2020, 10:22 AM

Question 1

No response

Question 2

- Prefer not to answer

Question 3

- Prefer not to answer

Question 4

- 55-64

Question 5

- Prefer not to answer

Question 6

- Light Rail

Question 7

Too Many Cars: Neutral
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Neutral

Question 8

3

Question 9

- Don't Need Driver's License
- Need Helmet
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Mostly

Question 13

No response

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

It's a great idea to utilize the scooters when (very) necessary but otherwise I believe they can be the cause of more hazard on the roads.

Norfolk E-scooter Survey

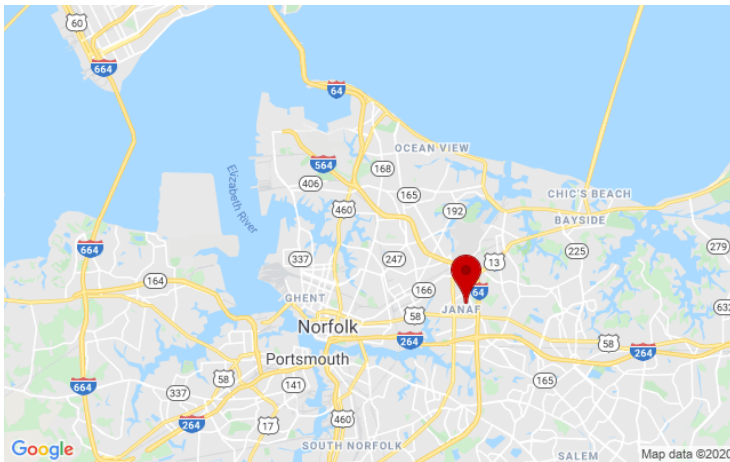
Please give us your input!

Name not shown

in Ward 4

February 4, 2020, 10:24 AM

Question 1



Question 2

- Female

Question 3

No response

Question 4

- 65+

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

4

Question 9

- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked
3. Multiple riders per device
4. Riders on sidewalks
5. Underage riders
6. Too many e-scooters

Question 14

E-scooters are important transportation options: Somewhat disagree

E-scooters help reduce carbon emissions: Neutral

E-scooters help reduce traffic congestion: Somewhat disagree

Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

More bike lanes will improve e-scooter safety: Somewhat disagree

Norfolk E-scooter Survey

Please give us your input!

Fares to use e-scooters should be managed to provide equitable access:
Neutral

Question 15

- No

Question 16

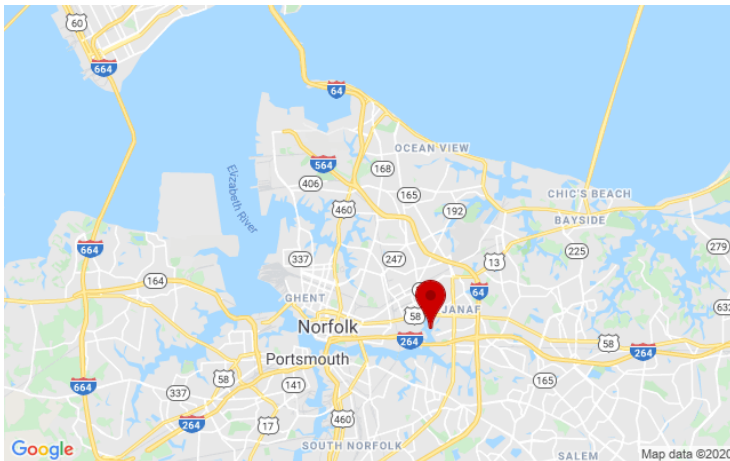
Not paying attention to what they are doing scooting in and out of traffic, blowing through intersections with or without stop signs, going too fast and on roads they are not supposed to be on...

Name not shown

in Ward 4

February 4, 2020, 10:24 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$75,000 to \$99,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 8

4

Question 9

- Don't Need Driver's License
- Need Helmet
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. Insufficient bike lanes for riding e-scooters
4. E-scooters are improperly parked
5. Underage riders
6. Multiple riders per device

Norfolk E-scooter Survey

Please give us your input!

7. Too many e-scooters
8. E-scooter maintenance
9. Discounts for low-income individuals
10. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat disagree

Question 15

- No

Question 16

E-scooters, much like mopeds, cause traffic hazards and there seems to be no responsibility of the drivers, no insurance and no recourse when they cause damage. If we can expand the program to make it more visible, and disseminate more information about the laws, policies, procedures, etc, then our city can make this work for both riders and non riders. It's a great concept, but it works better in cities where the populations have more education.

Aaron Arndt

in Ward 2

February 4, 2020, 10:27 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Neutral

Question 8

5

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Always
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Increasing riding fees and rates
2. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

I love the scooters but, like bikes, cars don't quite know how to handle them. Also, scooters have much faster acceleration than bikes which can be dangerous for everyone. On the other hand, I use them frequently when I need to make a short trip by myself.

Question 17

- I ride a few times a month

Question 18

- 11-20

Question 19

- Very likely

Question 20

- Walk

Question 21

- Home
- Work
- Errands

Question 22

- 8 a.m. to 10 a.m.
- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.

Question 23

- Street

Question 24

- Ghent
- ODU

Question 25

- Within the last month

Question 26

No response

Name not shown

in Ward 2

February 4, 2020, 10:27 AM

Norfolk E-scooter Survey

Please give us your input!

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- E-Scooter
- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Neutral

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Very Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Neutral

Question 8

2

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Riders on sidewalks
2. Follow the rules of the road
3. Multiple riders per device

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Neutral

Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Norfolk E-scooter Survey

Please give us your input!

Question 16

No response

Question 17

- I ride several times a week

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Home
- Work
- Entertainment
- Recreational ride

Question 22

- 8 a.m. to 10 a.m.
- 4 p.m. to 6 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Street

Question 24

- Downtown
- Ghent
- Other - Chelsea

Question 25

- Never

Question 26

No response

Name not available

February 4, 2020, 10:30 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- Prefer not to answer

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Norfolk E-scooter Survey

Please give us your input!

Availability of transportation options: Very Serious

No response

Question 8

3

Question 9

- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Always

Ride in bike lanes when a lane is present: Never

Ride one person per device: Mostly

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Sometimes

Question 13

1. Riders on sidewalks
2. Follow the rules of the road

Question 14

E-scooters are important transportation options: Neutral

E-scooters help reduce carbon emissions: Somewhat disagree

E-scooters help reduce traffic congestion: Complete disagreement

Designated e-scooter parking areas will improve haphazard parking: Neutral

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and parking: Neutral

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

Name not available

February 4, 2020, 10:31 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$150,000 or More

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Very Serious

Norfolk E-scooter Survey

Please give us your input!

Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious

Question 8

2

Question 9

- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter representative

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Insufficient bike lanes for riding e-scooters
3. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access:

Neutral

Question 15

- Yes

Question 16

I think our system is better than in other cities because there is only one vendor. City staff have better leverage with Lime than if there were three or more companies all serving Norfolk. Thank you for limiting us to one!

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Home
- Work
- Recreational ride

Question 22

- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- ODU
- North Colley

Question 25

Norfolk E-scooter Survey

Please give us your input!

- Never

Question 26

No response

Name not shown

in Ward 5

February 4, 2020, 10:33 AM

Question 1



Question 2

- Prefer not to answer

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Neutral
Availability of transportation options: Neutral

Question 8

1

Question 9

- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Always

Question 13

1. Follow the rules of the road
2. Insufficient bike lanes for riding e-scooters
3. Riders on sidewalks

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat agree

Please give us your input!

Question 15

- No

I think they are a fun addition to our city and should be piloted for more than just the one season we had last summer. Looking forward to maybe actually getting to partake in them this summer! Please keep them!

February 4, 2020, 10:37 AM

- Female

- White / Caucasian

- 65+

- Prefer not to answer

- Private Vehicle

Too Many Cars: Neutral
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Neutral
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Serious

5

- No Knowledge

- I did not learn about e-scooter rules

- No

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Never
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

No response

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Neutral

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and

Norfolk E-scooter Survey

Please give us your input!

parking: Complete agreement

More bike lanes will improve e-scooter safety: Neutral

Fares to use e-scooters should be managed to provide equitable access:

Neutral

Question 15

- No

Question 16

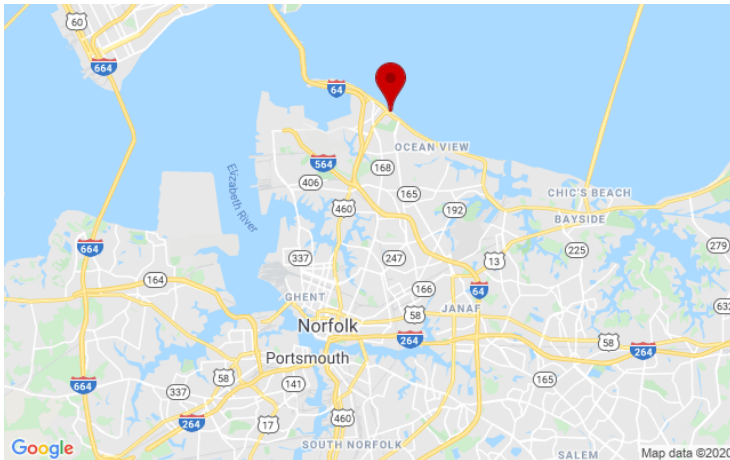
We all need to understand the rules for riding these vehicles, helmets should be required, and more enforcement is necessary to protect riders and non-riders.

Name not shown

in Ward 5

February 4, 2020, 10:42 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- Prefer not to answer

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

2

Question 9

- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

1. E-scooters are improperly parked
2. Follow the rules of the road

Norfolk E-scooter Survey

Please give us your input!

3. Riders on sidewalks

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Somewhat unlikely

Question 20

- Walk

Question 21

- Recreational ride
- Visiting

Question 22

- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown
- Ocean View
- ODU

Question 25

- Never

Question 26

No response

Name not shown

in Ward 2

February 4, 2020, 10:42 AM

Question 1



Question 2

- Female

Question 3

- Black or African American

Question 4

Norfolk E-scooter Survey

Please give us your input!

- 35-44

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Not Serious

Pollution due to vehicle emissions: Somewhat Not Serious

Bike safety: Neutral

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Somewhat Serious

Question 8

3

Question 9

- Don't Need Driver's License
- Need Helmet
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- No

Question 12

Park responsibly: Mostly

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Sometimes

Question 13

1. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Complete disagreement

E-scooters help reduce traffic congestion: Complete disagreement

Designated e-scooter parking areas will improve haphazard parking:

Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and parking: Neutral

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:

Neutral

Question 15

- Yes

Question 16

Fares are not the issue with e-scooters. It's the method of fare payment.

Equitable access to low income persons needs to be thought of in terms of the unbanked, those without credit cards. You can have low fares but if they do not have a payment means the cost doesn't matter.

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat unlikely

Question 20

- Walk

Question 21

- Work
- Errands

Question 22

- Noon to 2 p.m.
- 4 p.m. to 6 p.m.

Question 23

Norfolk E-scooter Survey
Please give us your input!

Norfolk E-scooter Survey
Please give us your input!

- An equal amount in the street and on the sidewalk

Question 24

- Other - Most of the areas mentioned are not low income areas which you referenced earlier. Please place them in diverse communities.

Question 25

- Never

Question 26

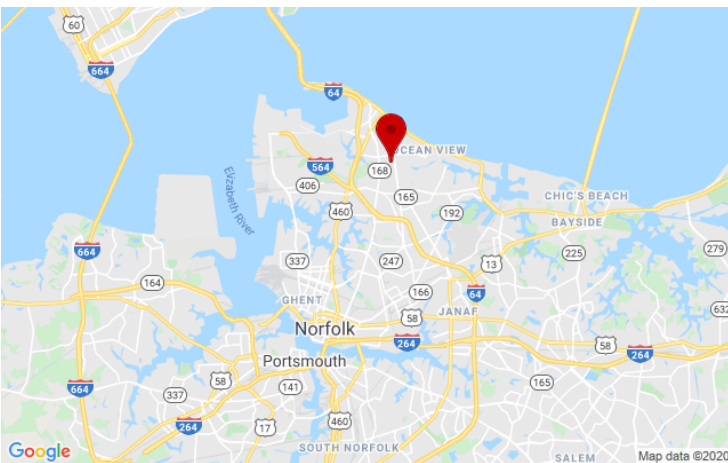
There are definitely demographic challenges with the survey. I hope that you will go into neighborhoods instead of doing a survey. Most people who take an online survey are not your target audience of users. Lindenwood, Fox Hall, Park Place, Church St, etc. need access to scooters and you're definitely missing their input in an online survey. As someone who lives in a diverse neighborhood it's sad that it's hard to find an e-scooter when I know there is more of a need. And those persons can't respond because this is not the type of communication method they would traditionally use to provide comment.

Name not shown

in Ward 5

February 4, 2020, 10:43 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$100,000 to \$149,999

Question 6

- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Neutral

Availability of transportation options: Neutral

Question 8

3

Question 9

- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Sometimes

Norfolk E-scooter Survey

Please give us your input!

Question 13

1. E-scooters are improperly parked
2. Follow the rules of the road
3. Underage riders
4. Multiple riders per device
5. Insufficient bike lanes for riding e-scooters
6. Riders on sidewalks
7. E-scooter maintenance
8. Increasing riding fees and rates
9. Too many e-scooters
10. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Neutral

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

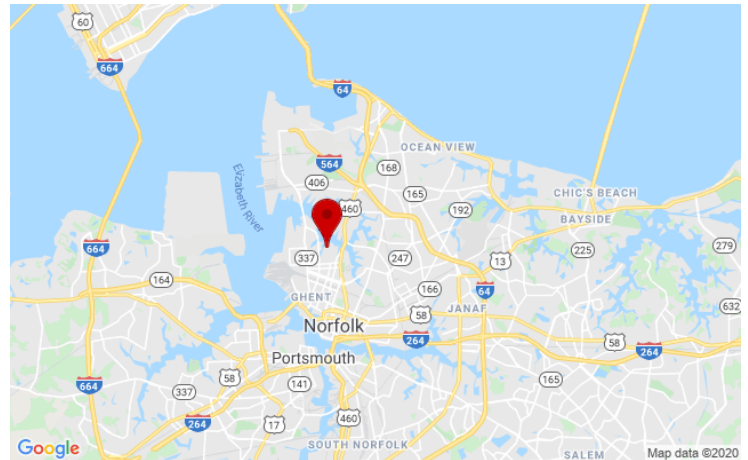
Question 16

No response

Name not available

February 4, 2020, 10:43 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- Prefer not to answer

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious

Traffic and congestion: Somewhat Not Serious

Pollution due to vehicle emissions: Not Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Not Serious

Availability of transportation options: Not Serious

Question 8

5

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. Too many e-scooters
2. E-scooters are improperly parked
3. Follow the rules of the road
4. Riders on sidewalks

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Complete disagreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat disagree
Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- No

Question 16

No response

Name not available

February 4, 2020, 10:49 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Somewhat Serious

Norfolk E-scooter Survey

Please give us your input!

Question 8

5

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals
- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Multiple riders per device
3. Follow the rules of the road
4. Too many e-scooters
5. Underage riders

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

Question 16

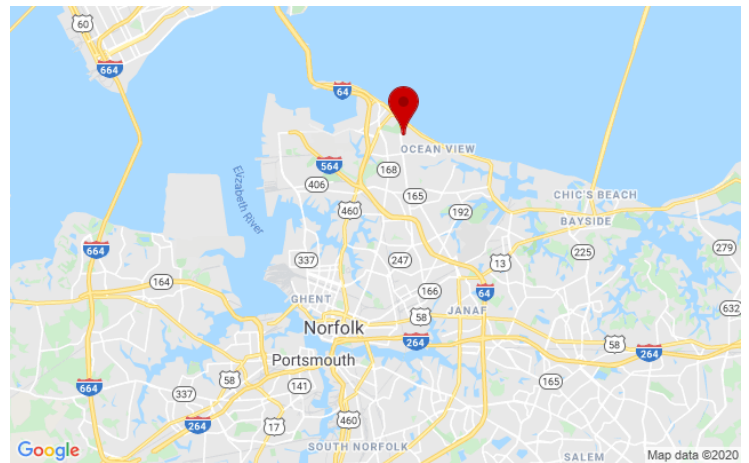
No response

Ryan Chapman

in Ward 5

February 4, 2020, 10:53 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Norfolk E-scooter Survey

Please give us your input!

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Always
Appear to be of legal riding age: Never
Follow the rules of the road: Sometimes

Question 13

1. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete disagreement
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access:

Complete disagreement

Question 15

- Yes

Question 16

Scooter is fun but on the sidewalk not in the street.

Question 17

- I ride a few times a month

Question 18

- 6-10

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Home
- Work
- School
- Public transit stop

Question 22

- 4 p.m. to 6 p.m.

Question 23

- Sidewalk

Question 24

- Downtown
- NSU
- Ocean View
- Wards Corner

Question 25

- Within the last month

Norfolk E-scooter Survey

Please give us your input!

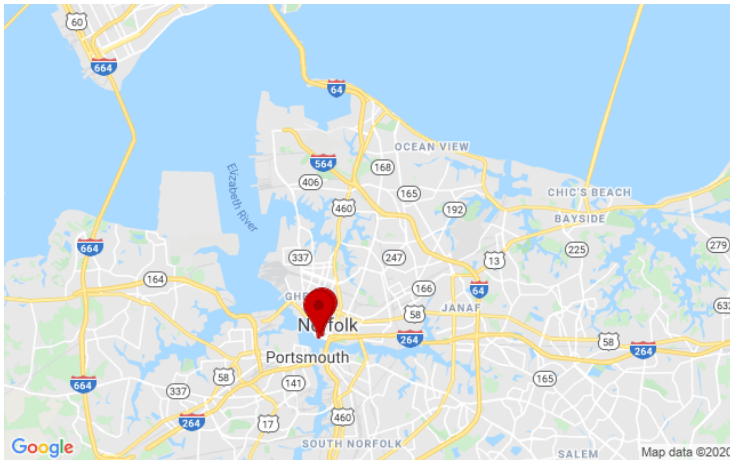
Question 26

No response

Name not available

February 4, 2020, 10:54 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- Prefer not to answer

Question 5

- Prefer not to answer

Question 6

- Walking

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Not Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Neutral

Question 8

4

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

1. E-scooters are improperly parked
2. Riders on sidewalks
3. Too many e-scooters

Question 14

E-scooters are important transportation options: Somewhat disagree

E-scooters help reduce carbon emissions: Neutral

E-scooters help reduce traffic congestion: Complete disagreement

Designated e-scooter parking areas will improve haphazard parking: Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

More bike lanes will improve e-scooter safety: Complete disagreement

Norfolk E-scooter Survey

Please give us your input!

Fares to use e-scooters should be managed to provide equitable access:
Neutral

February 4, 2020, 10:56 AM

Question 15

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

No response

Question 19

No response

Question 20

- Walk

Question 21

No response

Question 22

No response

Question 23

- Street

Question 24

- Ghent

Question 25

- Never

Question 26

IMPROVE ON PARKING!!

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- \$50,000 to \$74,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Neutral

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Very Serious

Question 8

Name not available

Norfolk E-scooter Survey

Please give us your input!

5

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Never
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes

Question 13

1. E-scooters are improperly parked
2. Underage riders

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Complete disagreement
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

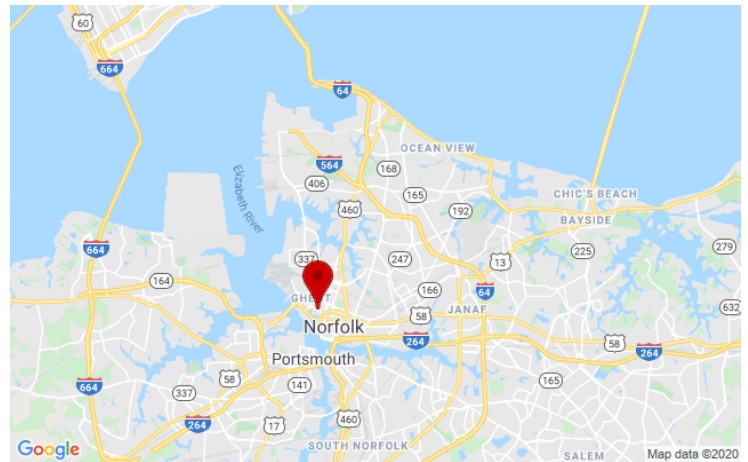
No response

Name not shown

in Ward 2

February 4, 2020, 10:57 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$150,000 or More

Question 6

- Walking
- Personal Bike
- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Somewhat Serious

Norfolk E-scooter Survey

Please give us your input!

Bike safety: Very Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Neutral

Question 8

3

Question 9

- No Town Point Park Riding
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Too many e-scooters
2. Insufficient bike lanes for riding e-scooters
3. Follow the rules of the road

Question 14

E-scooters are important transportation options: Neutral
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat disagree

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Home
- Dining
- Entertainment
- Errands

Question 22

- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.

Question 23

- Street

Question 24

- Downtown
- Ghent

Question 25

- Never

Norfolk E-scooter Survey

Please give us your input!

Question 26

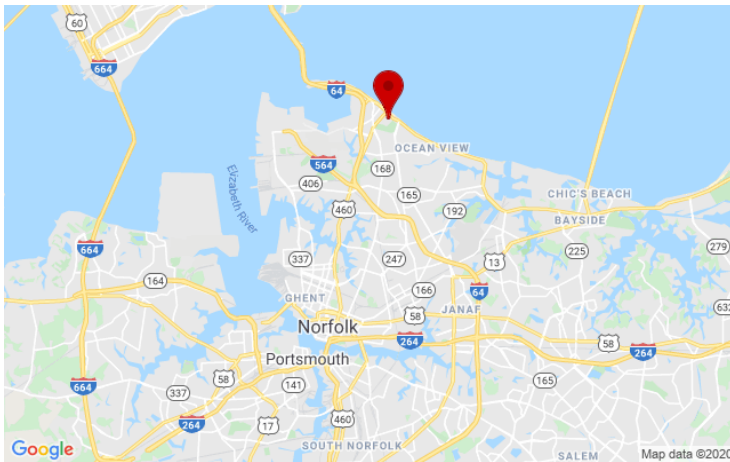
No response

Name not shown

in Ward 5

February 4, 2020, 10:59 AM

Question 1



Question 2

- Male

Question 3

- Prefer not to answer

Question 4

- 65+

Question 5

- \$75,000 to \$99,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Not Serious

Bike safety: Neutral

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Neutral

Question 8

4

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- No

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

1. Riders on sidewalks
2. Follow the rules of the road
3. E-scooters are improperly parked
4. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Somewhat disagree

E-scooters help reduce traffic congestion: Somewhat disagree

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Somewhat agree

Norfolk E-scooter Survey

Please give us your input!

Fares to use e-scooters should be managed to provide equitable access:
Complete disagreement

Question 15

- No

Question 16

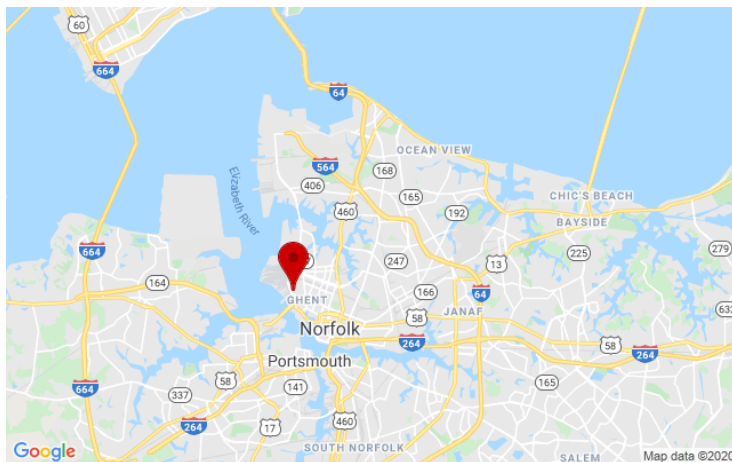
Don't allow scooters within 10 feet of a pedestrian.

Name not shown

in Ward 2

February 4, 2020, 11:01 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- Less than \$20,000

Question 6

- Walking
- Personal Bike
- Private Vehicle
- Light Rail

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Very Serious

Question 8

3

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Sometimes

Question 13

1. Insufficient bike lanes for riding e-scooters
2. E-scooters are improperly parked
3. Riders on sidewalks

Question 14

Norfolk E-scooter Survey

Please give us your input!

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking:
Complete agreement
Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and
parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access:
Complete agreement

Question 15

- No

Question 16

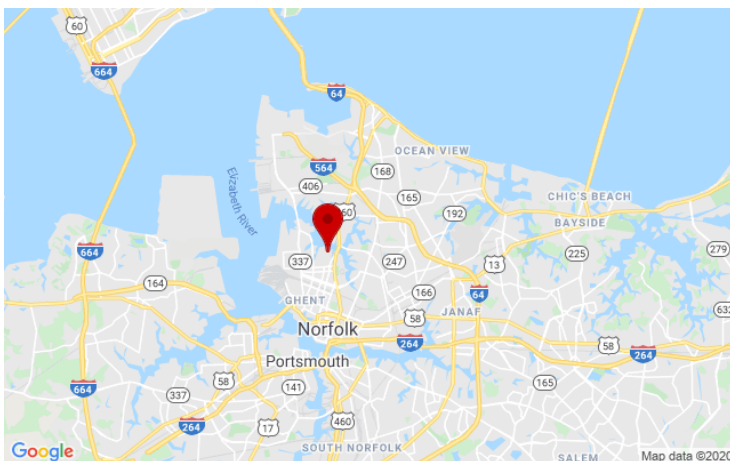
I don't ride them because I don't know how to use one, and I'm afraid it looks very easy to crash or fall off. Perhaps some type of workshop where those of us who are nervous could learn how to operate them safely would be nice?

David Barley

in Ward 2

February 4, 2020, 11:11 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Neutral

Question 8

2

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Community event

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly

Norfolk E-scooter Survey

Please give us your input!

Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Follow the rules of the road
3. E-scooters are improperly parked
4. Riders on sidewalks
5. E-scooter maintenance
6. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

It's not so much that people ride on sidewalks as it is that they can be oblivious/rude to pedestrians. Generally happy to have as an option give the cost of parking in some areas.

Question 17

- I ride a few times a month

Question 18

- 6-10

Question 19

- Neutral

Question 20

- Walk

Question 21

- Errands

Question 22

- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown
- Ghent

Question 25

- Within the last month

Question 26

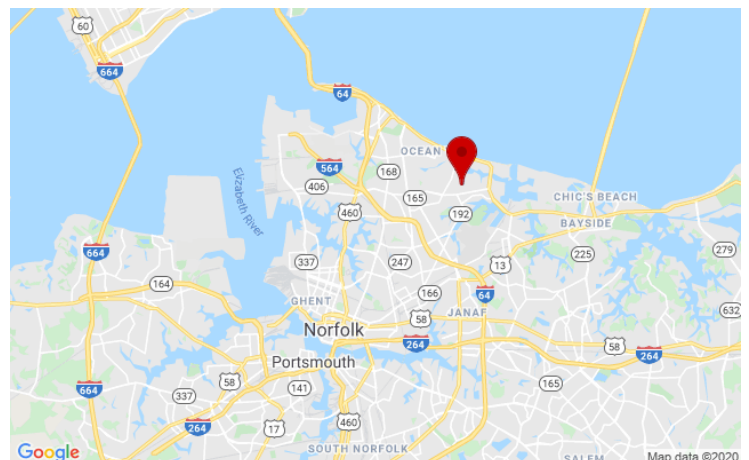
Glad we have scooters as a transportation option.

Name not shown

in Ward 5

February 4, 2020, 11:11 AM

Question 1



Norfolk E-scooter Survey

Please give us your input!

Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$75,000 to \$99,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Neutral
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Neutral
Availability of transportation options: Neutral

Question 8

2

Question 9

- Don't Need Driver's License
- Need Helmet
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked
3. Insufficient bike lanes for riding e-scooters
4. Multiple riders per device
5. Riders on sidewalks
6. Underage riders
7. Discounts for low-income individuals
8. Too many e-scooters
9. E-scooter maintenance
10. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

Question 16

No

Claus Ihlemann

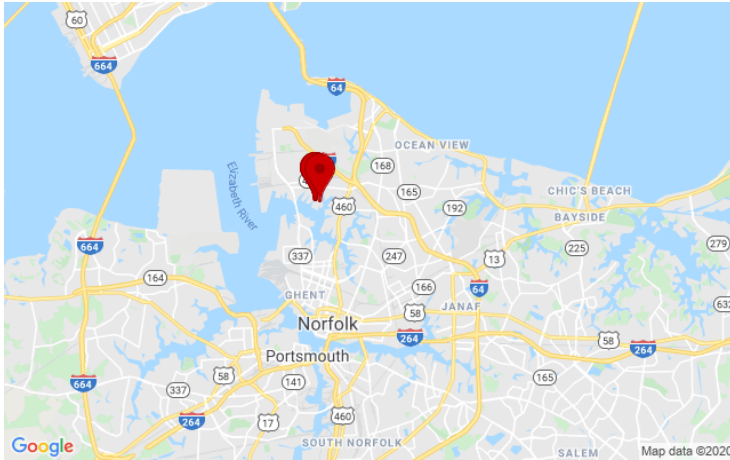
in Ward 1

February 4, 2020, 11:30 AM

Question 1

Norfolk E-scooter Survey

Please give us your input!



5

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Community event

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. Underage riders
4. E-scooters are improperly parked
5. Multiple riders per device

Question 14

E-scooters are important transportation options: Somewhat disagree

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking:
Complete agreement

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Somewhat disagree

Additional enforcement would improve e-scooter rider behavior and
parking: Complete agreement

More bike lanes will improve e-scooter safety: Complete disagreement

Fares to use e-scooters should be managed to provide equitable access:
Complete disagreement

Question 15

Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- \$150,000 or More

Question 6

- Walking
- Personal Bike
- Pace Bike
- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 8

Norfolk E-scooter Survey

Please give us your input!

- No

Question 16

Riders must obey the rules of the road

Riders must wear helmets

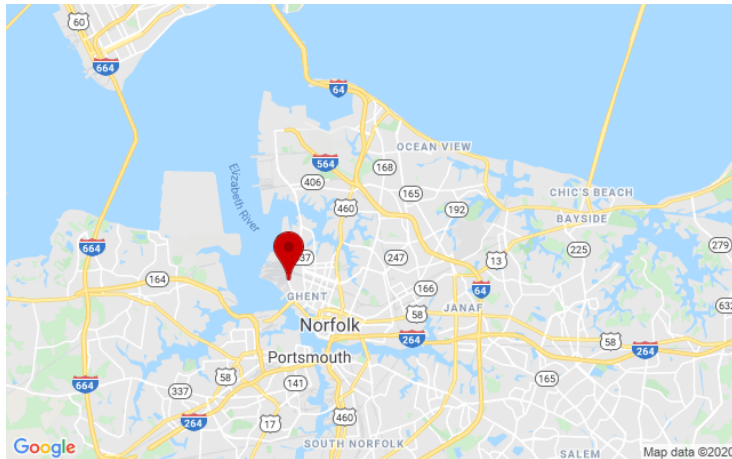
Riders must prove that they are qualified ride scooter before renting

Name not shown

in Ward 2

February 4, 2020, 11:39 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$150,000 or More

Question 6

- Walking

- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 8

1

Question 9

- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Riders on sidewalks

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking:
Somewhat agree

Prohibited riding areas and designated parking zones improve rider

Norfolk E-scooter Survey

Please give us your input!

Norfolk E-scooter Survey

Please give us your input!

behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Somewhat disagree

behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Somewhat disagree

behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Somewhat disagree

behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Somewhat disagree

behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Somewhat disagree

behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Somewhat disagree

Question 15

• Yes

- Question 15
- Yes

Question 16

At the end of the day e-scooters make people happy, I have never seen one person riding a scooter who didn't have a big smile on their face. We need to find away for everyone to co-exist with these fun-mobiles.

Question 16

At the end of the day e-scooters make people happy, I have never seen one person riding a scooter who didn't have a big smile on their face. We need to find away for everyone to co-exist with these fun-mobiles.

Question 17

- I ride a few times a month

- Question 17**
- I ride a few times a month

Question 18

• 6-10

- Question 18
- 6-10

Question 19

• Very likely

- Question 19**
- Very likely

Question 20

• Personal vehicle

- Question 20**
- Personal vehicle

Question 21

- Dining
- Entertainment

- Question 21**
- Dining
 - Entertainment

Question 22

- 6 p.m. to 8 p.m.

- Question 22**
- 6 p.m. to 8 p.m.

Question 23

• Street

- Question 23**
- Street

Question 24

• Ghent

- Question 24**
- Ghent

Question 25

- Never

Question 26

No response

Question 26

No response

Name not shown
in Ward 2
February 4, 2020, 11:40 AM

Name not shown
in Ward 2
February 4, 2020, 11:40 AM

Name not shown
in Ward 2
February 4, 2020, 11:40 AM

Question 1



Question 2

• Female

- Question 2**
- Female

Question 3

- White / Caucasian

- Question 3**
- White / Caucasian

Question 4

• 65+

- Question 4**
- 65+

Question 5

- Prefer not to answer

- Question 5**
- Prefer not to answer

Question 6

- Walking
- Private Vehicle

- Question 6**
- Walking
 - Private Vehicle

Norfolk E-scooter Survey

Please give us your input!

- Light Rail

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

4

Question 9

- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Underage riders
3. Insufficient bike lanes for riding e-scooters
4. Follow the rules of the road

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking:

Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

No response

Name not available

February 4, 2020, 11:40 AM

Question 1

No response

Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- Prefer not to answer

Question 6

- Walking
- Bus

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Very Serious

Norfolk E-scooter Survey

Please give us your input!

Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Neutral

Question 8

4

Question 9

- Don't Need Driver's License
- Need Helmet
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

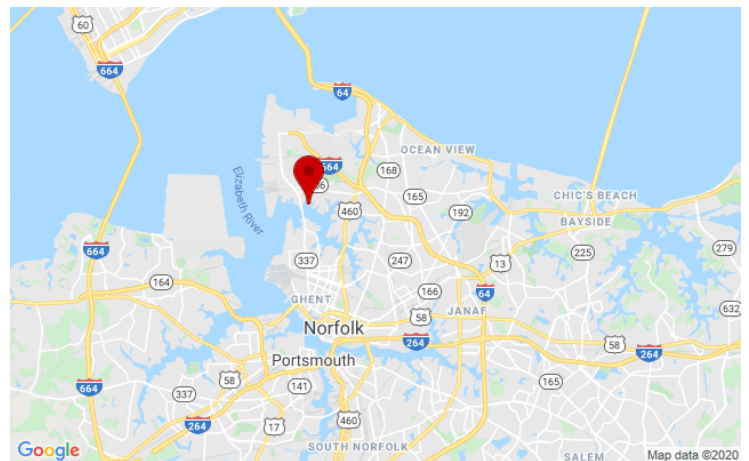
Question 16

No response

Name not available

February 4, 2020, 11:46 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Norfolk E-scooter Survey

Please give us your input!

Question 7

Too Many Cars: Neutral
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Not Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Somewhat Serious

Question 8

3

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- Community event

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Underage riders
2. E-scooters are improperly parked
3. Riders on sidewalks
4. Follow the rules of the road
5. Insufficient bike lanes for riding e-scooters
6. Discounts for low-income individuals
7. Multiple riders per device
8. Too many e-scooters
9. Increasing riding fees and rates
10. E-scooter maintenance

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Somewhat disagree
Fares to use e-scooters should be managed to provide equitable access: Somewhat disagree

Question 15

- No

Question 16

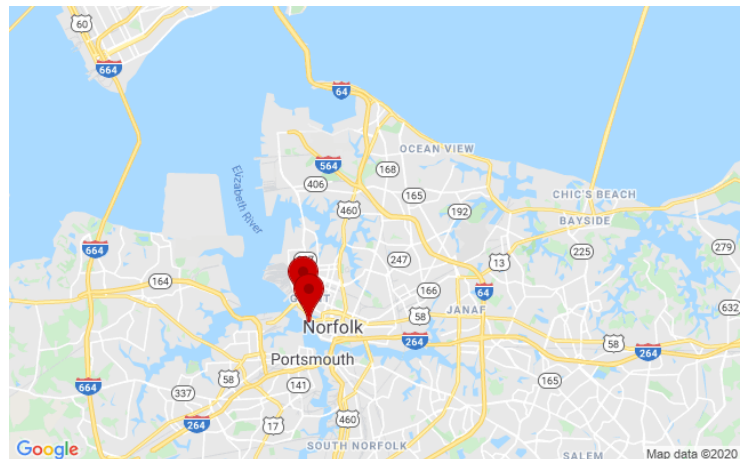
It appears that the scooters are being ridden by very young people in their neighborhoods who do not want to walk or just have fun.

Name not shown

in Ward 2

February 4, 2020, 11:48 AM

Question 1



Question 2

- Female

Question 3

Norfolk E-scooter Survey

Please give us your input!

- White / Caucasian

Question 4

- 65+

Question 5

- Prefer not to answer

Question 6

- Walking
- Private Vehicle
- Light Rail

Question 7

Too Many Cars: Neutral
Traffic and congestion: Somewhat Not Serious
Pollution due to vehicle emissions: Somewhat Not Serious
Bike safety: Somewhat Not Serious
Pedestrian and sidewalk safety: Somewhat Not Serious
Mobility access for people with disabilities: Not Serious
Availability of transportation options: Somewhat Not Serious

Question 8

5

Question 9

- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Never
Ride in bike lanes when a lane is present: Never
Ride one person per device: Sometimes
Appear to be of legal riding age: Never
Follow the rules of the road: Never

Question 13

1. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Somewhat disagree
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

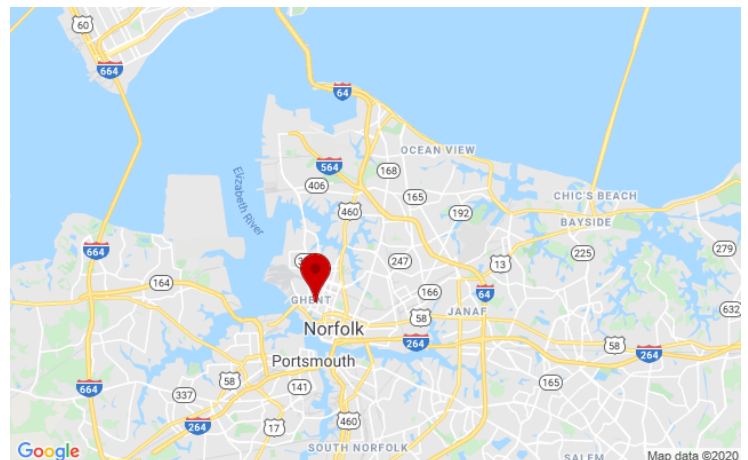
Question 16

Ban them!

Name not available

February 4, 2020, 11:57 AM

Question 1



Question 2

- Prefer not to answer

Norfolk E-scooter Survey

Please give us your input!

Question 3

- Prefer not to answer

Question 4

- Prefer not to answer

Question 5

- \$100,000 to \$149,999

Question 6

- Walking

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

2

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Sometimes
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Discounts for low-income individuals
2. Follow the rules of the road
3. Riders on sidewalks
4. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Complete disagreement
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Neutral

Question 20

- Personal vehicle

Question 21

- Dining
- Entertainment
- Recreational ride

Norfolk E-scooter Survey

Please give us your input!

- Errands

Question 22

- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

Question 23

- Street

Question 24

- Ghent

Question 25

- Never

Question 26

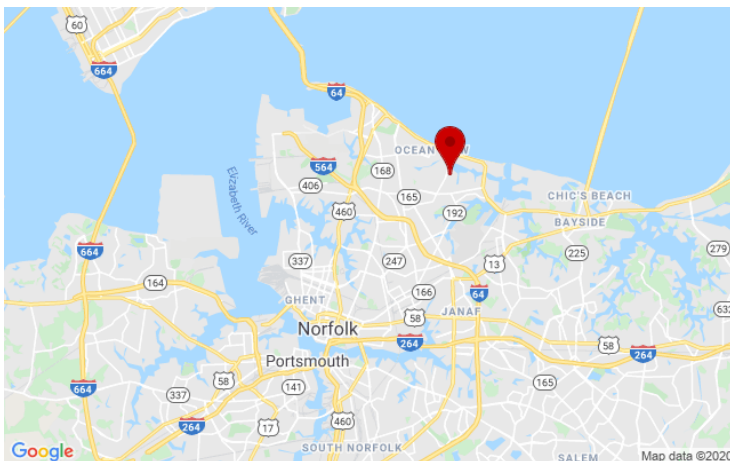
No response

Name not shown

in Ward 5

February 4, 2020, 12:00 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

No response

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Somewhat Serious

Question 8

4

Question 9

- No Knowledge

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Sometimes

Norfolk E-scooter Survey

Please give us your input!

Question 13

1. Underage riders
2. Riders on sidewalks
3. Follow the rules of the road
4. Too many e-scooters
5. E-scooter maintenance

Question 14

E-scooters are important transportation options: Complete disagreement

E-scooters help reduce carbon emissions: Neutral

E-scooters help reduce traffic congestion: Somewhat disagree

Designated e-scooter parking areas will improve haphazard parking: Neutral

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Neutral

Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

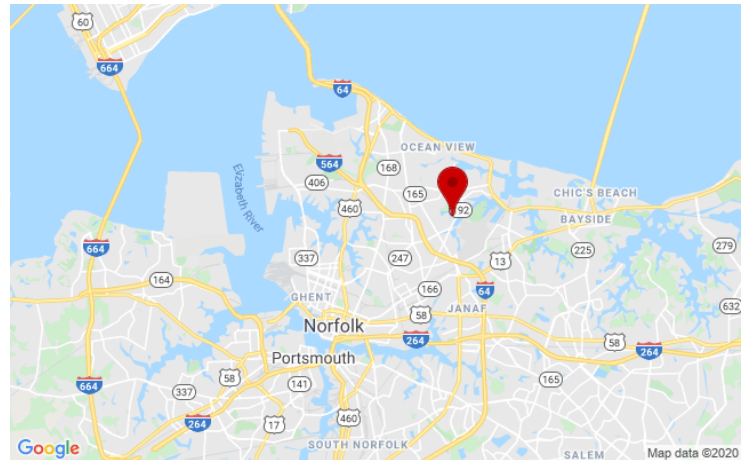
Based on my observation of people using alternative means of transportation in cities in a few foreign countries, I firmly believe the use of e-scooters in this country of ours should be strictly controlled. People in the United States are not very careful when driving a vehicle when it comes to seeing and avoiding a smaller different type of transportation. Do not agree that Norfolk should permit the use of e-scooters ever.

Name not shown

in Ward 4

February 4, 2020, 12:02 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- \$35,000 to \$49,999

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Not Serious

Mobility access for people with disabilities: Somewhat Not Serious

Availability of transportation options: Somewhat Serious

Question 8

Norfolk E-scooter Survey

Please give us your input!

5

No response

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Somewhat disagree

E-scooters help reduce carbon emissions: Neutral

E-scooters help reduce traffic congestion: Somewhat disagree

Designated e-scooter parking areas will improve haphazard parking: Complete agreement

Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

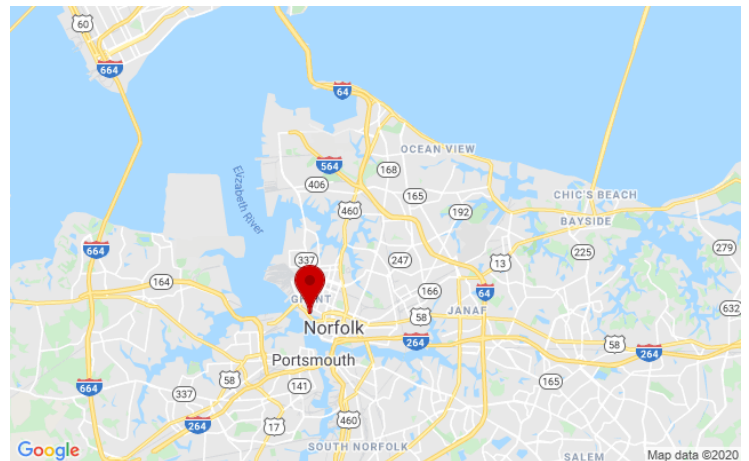
Question 16

Name not shown

in Ward 2

February 4, 2020, 12:04 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- \$75,000 to \$99,999

Question 6

- Light Rail

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Not Serious

Pollution due to vehicle emissions: Somewhat Serious

Norfolk E-scooter Survey

Please give us your input!

Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Not Serious
Availability of transportation options: Neutral

Question 8

5

Question 9

- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. E-scooters are improperly parked
4. Underage riders
5. Too many e-scooters
6. Increasing riding fees and rates
7. E-scooter maintenance
8. Multiple riders per device
9. Insufficient bike lanes for riding e-scooters
10. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Somewhat disagree

Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

Too many idiots not paying attention to the rules.

Name not available

February 4, 2020, 12:07 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

Norfolk E-scooter Survey

Please give us your input!

- 45-54

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious

Pollution due to vehicle emissions: Not Serious

Bike safety: Neutral

Pedestrian and sidewalk safety: Somewhat Not Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Neutral

Question 8

4

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Never

Follow the rules of the road: Never

Question 13

1. Follow the rules of the road

2. E-scooters are improperly parked

3. Riders on sidewalks

4. Underage riders

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Complete disagreement

E-scooters help reduce traffic congestion: Complete disagreement

Designated e-scooter parking areas will improve haphazard parking: Neutral

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

More bike lanes will improve e-scooter safety: Complete disagreement

Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

They look trashy around town, as do the bike lanes. Until this image can be corrected, no one will take them seriously.

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Neutral

Question 20

- Walk

Question 21

- Entertainment

Question 22

- 2 p.m. to 4 p.m.

Norfolk E-scooter Survey

Please give us your input!

Question 23

- Street

Question 24

- North Colley

Question 25

- Never

Question 26

They seem to have lost their luster. More of entertainment than serious transportation

Christian Strange

in Ward 5

February 4, 2020, 12:13 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$150,000 or More

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

2

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters

Norfolk E-scooter Survey

Please give us your input!

2. Riders on sidewalks
3. Follow the rules of the road
4. E-scooter maintenance
5. Multiple riders per device

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking:

Neutral

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and parking: Neutral

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

The City should approach E-Scooters with an open mind and help citizens learn the rules of the road while helping to make E-Scooters a viable transit option. This is ESPECIALLY true around ODU, in Ghent, in Freemason, and Downtown. E-Scooters should not be expected to ride on the road with other cars yet at the same time there can be some guidance around navigating more congested areas like downtown. Imagine if Norfolk was so accessible with different types of transportation that people couldn't WAIT to come here.

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Work
- Dining
- Entertainment
- Errands

Question 22

- 8 a.m. to 10 a.m.
- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown
- Ghent
- ODU
- North Colley
- Sentara Norfolk area
- Other - East Beach

Question 25

- Within the last month

Question 26

No response

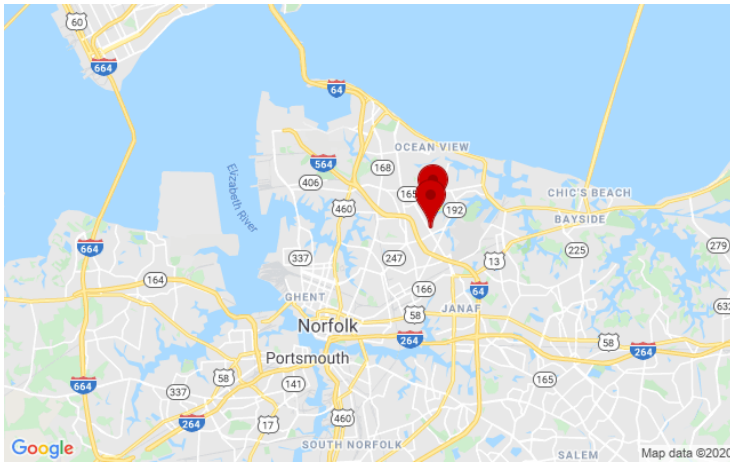
Name not available

February 4, 2020, 12:26 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Increasing riding fees and rates
2. Discounts for low-income individuals
3. Follow the rules of the road
4. E-scooters are improperly parked
5. E-scooter maintenance

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

Question 16

No response

Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$150,000 or More

Question 6

No response

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Not Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Very Serious

Question 8

4

Question 9

Norfolk E-scooter Survey

Please give us your input!

Name not available

February 4, 2020, 12:40 PM

Question 1

No response

Question 2

- Male

Question 3

- Asian / Pacific Islander

Question 4

- 35-44

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Not Serious
Bike safety: Neutral
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Neutral
Availability of transportation options: Neutral

Question 8

5

Question 9

- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Always
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Riders on sidewalks

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

No response

Gary Dubour Jr

in Ward 5

February 4, 2020, 12:54 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Male

Question 3

- Other - Japanese/Native Indian

Question 4

- 35-44

Question 5

- \$20,000 to \$34,999

Question 6

- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Neutral
Traffic and congestion: Not Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Not Serious
Pedestrian and sidewalk safety: Not Serious
Mobility access for people with disabilities: Not Serious
Availability of transportation options: Not Serious

Question 8

4

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown

Question 10

- E-scooter app

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Never
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Never

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Discounts for low-income individuals
3. E-scooters are improperly parked
4. Follow the rules of the road

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat disagree
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

Question 16

the scooter stations are often too close to the curb and make it harder for a bicyclist and even a car driver to see around corners or where

Norfolk E-scooter Survey

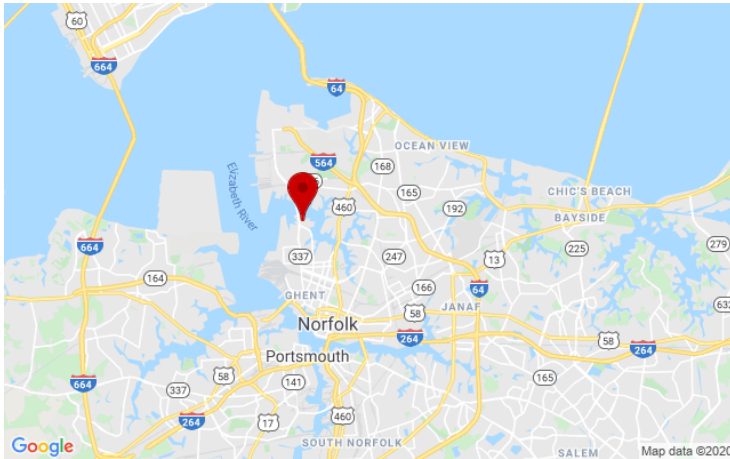
Please give us your input!

necessary, see cross traffic.

Name not available

February 4, 2020, 12:58 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- \$150,000 or More

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Neutral

Availability of transportation options: Somewhat Serious

Question 8

2

Question 9

- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

1. Follow the rules of the road

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking: Neutral

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Neutral

More bike lanes will improve e-scooter safety: Somewhat disagree

Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

Norfolk E-scooter Survey

Please give us your input!

Question 16

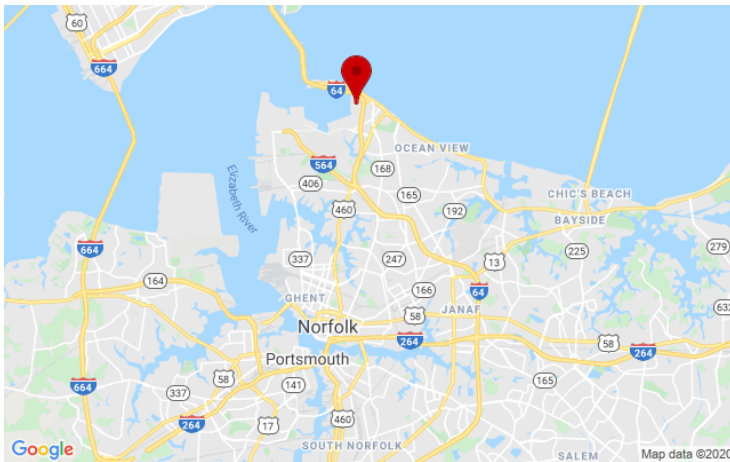
No response

Name not shown

in Ward 1

February 4, 2020, 1:07 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- \$20,000 to \$34,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Neutral

Question 8

3

Question 9

- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

No response

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Never

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

No response

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Neutral

E-scooters help reduce traffic congestion: Neutral

Designated e-scooter parking areas will improve haphazard parking: Neutral

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree

Additional enforcement would improve e-scooter rider behavior and parking: Neutral

More bike lanes will improve e-scooter safety: Somewhat disagree

Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Norfolk E-scooter Survey

Please give us your input!

Question 16

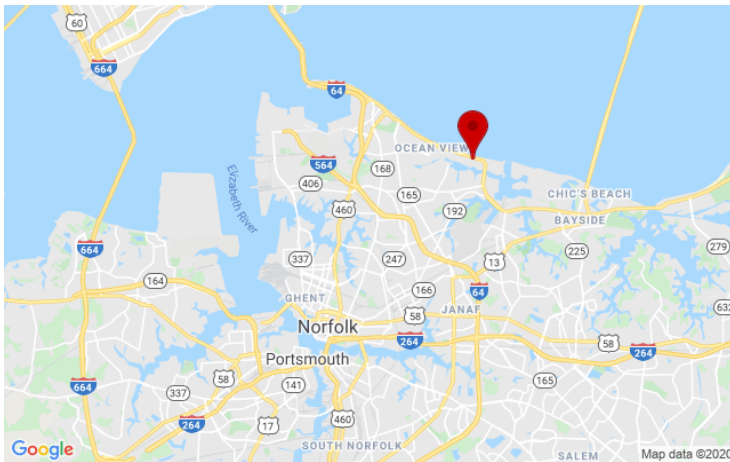
No response

Name not shown

in Ward 5

February 4, 2020, 1:10 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Neutral

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Somewhat Serious

Question 8

4

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Neutral

E-scooters help reduce carbon emissions: Neutral

E-scooters help reduce traffic congestion: Neutral

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

More bike lanes will improve e-scooter safety: Neutral

Fares to use e-scooters should be managed to provide equitable access: Somewhat disagree

Norfolk E-scooter Survey

Please give us your input!

Question 15

- No

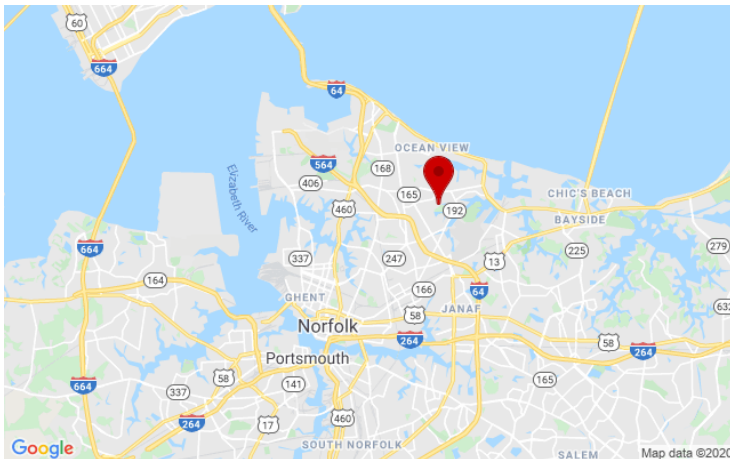
Question 16

No response

Name not available

February 4, 2020, 1:32 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- Prefer not to answer

Question 6

- Walking

Question 7

No response

Question 8

No response

Question 9

No response

Question 10

No response

Question 11

No response

Question 12

No response

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

How am I supposed to select more than one option for "What mode(s) of transportation do you use on a weekly basis?" There seems to be no way to click on more than one!

Question 17

No response

Question 18

No response

Question 19

No response

Norfolk E-scooter Survey
Please give us your input!

Norfolk E-scooter Survey
Please give us your input!

No response

No response

No response

No response

No response

No response

There seems to be no way to click on more than one option for the question "What mode(s) of transportation do you use on a weekly basis?"

February 4, 2020, 1:36 PM

[illegible]

- Female

- Prefer not to answer

- 65+

- \$50,000 to \$74,999

- Private Vehicle

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Neutral

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

2

- Don't Need Driver's License
- Must Following Signs & Signals

- I did not learn about e-scooter rules

- No

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Never

Norfolk E-scooter Survey

Please give us your input!

Appear to be of legal riding age: Never
Follow the rules of the road: Never

Question 13

1. Underage riders
2. E-scooters are improperly parked
3. Discounts for low-income individuals
4. Multiple riders per device

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

Question 16

No response

Name not shown

outside Norfolk

February 4, 2020, 1:42 PM

Question 1



Question 2

- Male

Question 3

- Black or African American

Question 4

- 35-44

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- E-Scooter
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Somewhat Not Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Not Serious

Question 8

Norfolk E-scooter Survey

Please give us your input!

5

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

1. Riders on sidewalks
2. E-scooters are improperly parked
3. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking:

Somewhat disagree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access:

Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride daily

Question 18

- 6-10

Question 19

- Very likely

Question 20

- Walk

Question 21

- Work
- Recreational ride

Question 22

- 6 a.m. to 8 a.m.
- 4 p.m. to 6 p.m.

Question 23

- Street

Question 24

- Downtown

Question 25

- Never

Question 26

No response

Name not shown

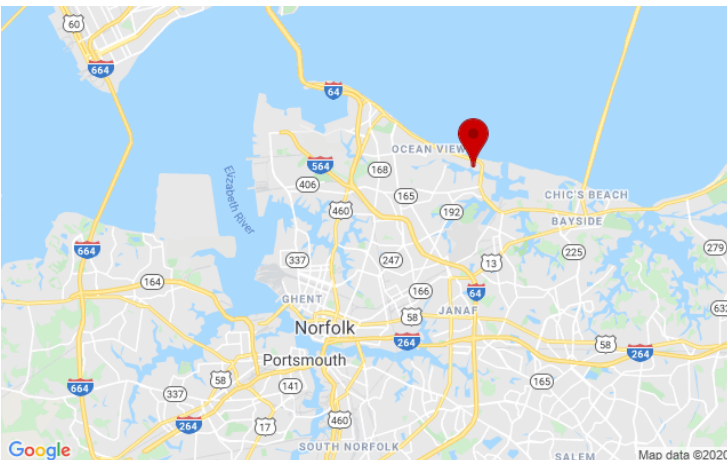
in Ward 5

February 4, 2020, 1:46 PM

Question 1

Norfolk E-scooter Survey
Please give us your input!

Norfolk E-scooter Survey
Please give us your input!



Question 2

- ## Question 2

Question 3

- ### Question 3

Question 4

- ### Question 4

Question 5

- ### Question 5

Question 6

- ### Question 6

Question 7

Question 7

Question 8

1

Question 9

- ### Question 9

Question 10

- ### Question 10

Question 11

- ### Question 11

Question 12

Question 12

Question 13

- ### Question 13

Question 14

Question 14

Question 15

- ### Question 15

Question 16

Norfolk E-scooter Survey

Please give us your input!

I think scooters are a great way to expand transportation options for Norfolk residents.

Barbara Geraghty

in Ward 2

February 4, 2020, 1:48 PM

Question 1

No response

Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Neutral

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Neutral

Question 8

4

Question 9

- Don't Need Driver's License

- No Town Point Park Riding
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Follow the rules of the road
3. Underage riders
4. Riders on sidewalks

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Neutral

E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking:
Complete agreement

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and
parking: Complete agreement

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access:
Neutral

Question 15

- No

Question 16

No response

Name not shown

Norfolk E-scooter Survey

Please give us your input!

in Ward 5

February 4, 2020, 1:49 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

4

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Never

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Sometimes

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Follow the rules of the road
3. Underage riders

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Neutral

Designated e-scooter parking areas will improve haphazard parking: Neutral

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Neutral

Norfolk E-scooter Survey

Please give us your input!

Question 15

- No

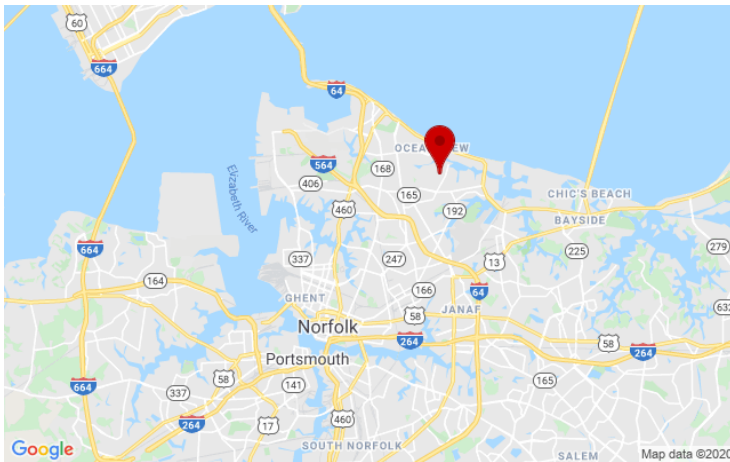
Question 16

This did not include motorized scooters or mopeds. Initially I thought this was referring to motorized scooters and not the skateboard like devices by Lime and Bird, etc.

Name not available

February 4, 2020, 1:51 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Neutral

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 8

5

Question 9

- Need Helmet
- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Never

Ride on sidewalks: Always

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Never

Question 13

1. Too many e-scooters
2. E-scooters are improperly parked
3. Follow the rules of the road
4. Riders on sidewalks
5. Underage riders
6. Increasing riding fees and rates
7. Multiple riders per device
8. Insufficient bike lanes for riding e-scooters
9. E-scooter maintenance
10. Discounts for low-income individuals

Norfolk E-scooter Survey

Please give us your input!

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

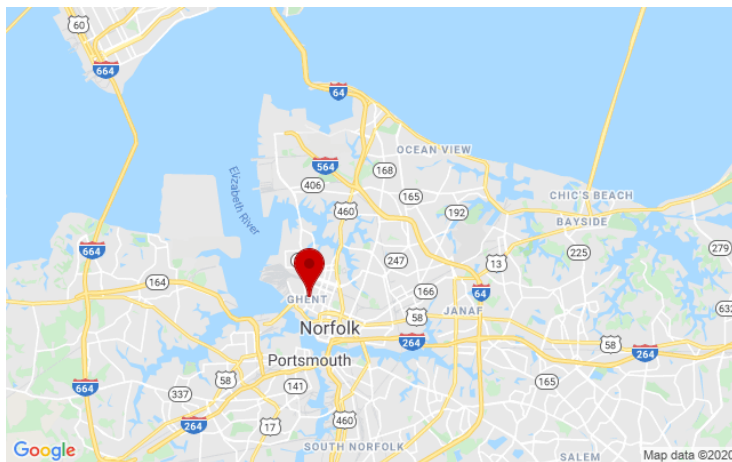
I do not like them and believe they are a safety hazard.

David Carter

in Ward 2

February 4, 2020, 1:51 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- Prefer not to answer

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Very Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Not Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly

Norfolk E-scooter Survey

Please give us your input!

Follow the rules of the road: Sometimes

Question 13

1. Multiple riders per device
2. Follow the rules of the road
3. Underage riders
4. E-scooters are improperly parked
5. Insufficient bike lanes for riding e-scooters
6. Discounts for low-income individuals
7. Riders on sidewalks
8. E-scooter maintenance

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

I'm an avid cyclist and when I hear people complaining about scooters being unsafe I speak up and say so is riding my bike in Norfolk. We often see kids and irresponsible adults alike making dangerous mistakes on both scooters and Bicycles and the rules of operation of both are very much the same. I feel it would be beneficial for Lime to reach out to the community and provide some basic training to familiarize the public on how to safely operate them. Maybe hold an open house on occasion at Harbor Park parking lots. The reality now is a 16 year old kid who's never driven a car or possibly never ridden a bike, can activate one and be going 20mph in less than a block, while having 0 training or experience. Overall these issues are relatively minor as the scooters have matured into a very successful option for many. Commuters can park at Harbor park, then hop on a scooter to their office in minutes. Or they can commute from home to work for same or less than a ride share car (that pollutes). We should keep the big smiles going and support the scooters users with safe options.

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Very likely

Question 20

- Personal bicycle

Question 21

- Home
- Work
- Dining
- Entertainment
- Recreational ride
- Errands

Question 22

- 6 a.m. to 8 a.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown
- Ghent
- North Colley
- Sentara Norfolk area

Question 25

- Never

Question 26

Great option for all for short commutes, dining out, events at Scope/

Norfolk E-scooter Survey

Please give us your input!

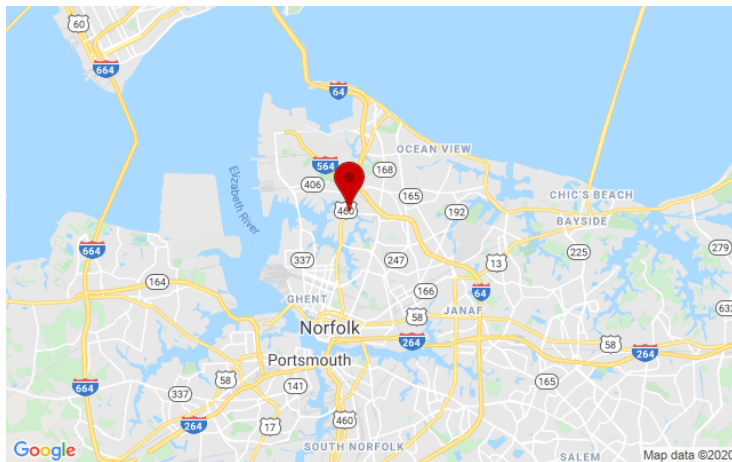
Chrysler hall mainly because it takes the hassle out of parking and they wont work you up a sweat!

Todd Lower

in Ward 2

February 4, 2020, 1:51 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Neutral

Bike safety: Neutral

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Somewhat Serious

Question 8

3

Question 9

- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Always

Appear to be of legal riding age: Always

Follow the rules of the road: Mostly

Question 13

1. Riders on sidewalks
2. Follow the rules of the road
3. Too many e-scooters

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Neutral

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Neutral

Fares to use e-scooters should be managed to provide equitable access: Neutral

Norfolk E-scooter Survey

Please give us your input!

Question 15

- No

Question 16

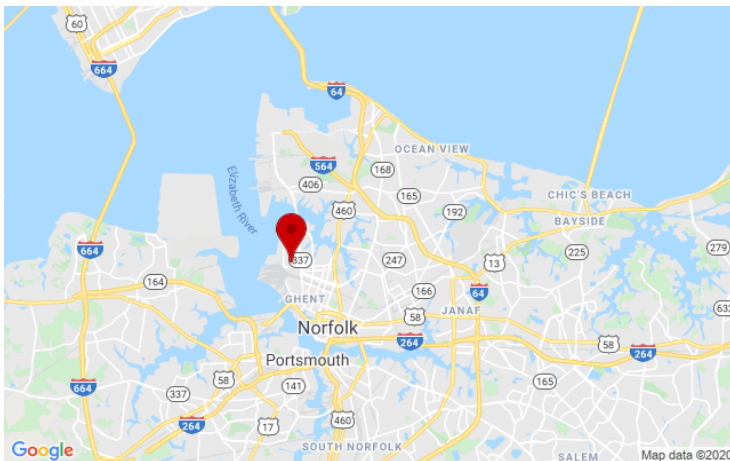
No response

Name not shown

in Ward 2

February 4, 2020, 1:54 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- Prefer not to answer

Question 6

- Walking

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

3

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Follow the rules of the road

Question 14

E-scooters are important transportation options: Neutral

E-scooters help reduce carbon emissions: Neutral

E-scooters help reduce traffic congestion: Neutral

Designated e-scooter parking areas will improve haphazard parking: Neutral

Prohibited riding areas and designated parking zones improve rider

Norfolk E-scooter Survey

Please give us your input!

behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and parking: Neutral

More bike lanes will improve e-scooter safety: Neutral

Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

too many people park them in the middle of the sidewalk.

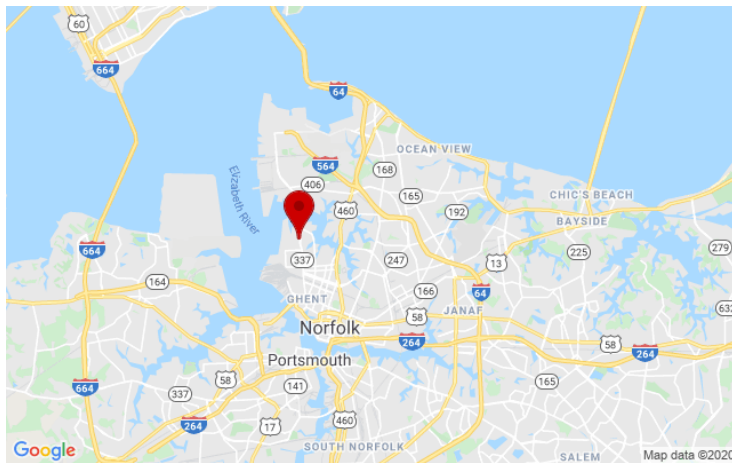
I have thought about using them, but I don't really know how they work.

Name not shown

in Ward 2

February 4, 2020, 2:43 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Somewhat Not Serious

Bike safety: Somewhat Not Serious

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Very Serious

Question 8

2

Question 9

- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Always

Appear to be of legal riding age: Always

Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Follow the rules of the road

Question 14

Norfolk E-scooter Survey

Please give us your input!

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking:
Somewhat agree
Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and
parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Somewhat disagree
Fares to use e-scooters should be managed to provide equitable access:
Neutral

Question 15

- No

Question 16

I think it is a terrific program, particularly for young people. I'm too old to
ever ride one, but I'm glad we're doing something for the young.

Name not available

February 4, 2020, 2:48 PM

Question 1

No response

Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral
Traffic and congestion: Somewhat Not Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. Insufficient bike lanes for riding e-scooters
4. E-scooters are improperly parked
5. Underage riders

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking:
Somewhat agree
Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Neutral

Norfolk E-scooter Survey

Please give us your input!

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Somewhat disagree

Question 15

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Dining
- Entertainment

Question 22

- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.

Question 23

- Street

Question 24

- Downtown
- Ghent
- North Colley

Question 25

- Never

Question 26

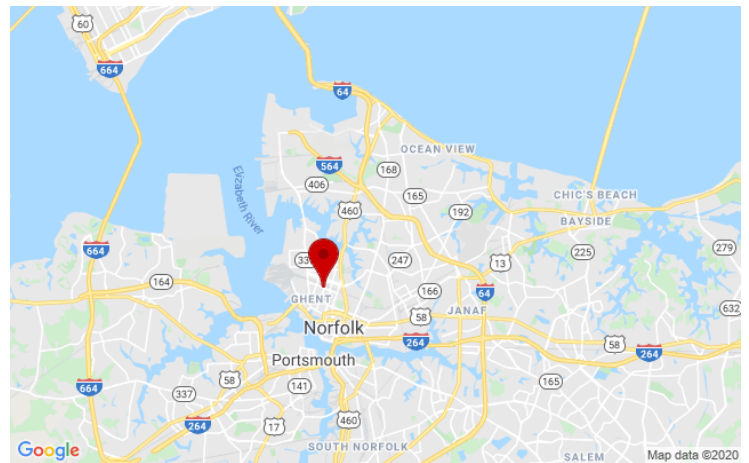
No response

Jeannette Rainey

outside Norfolk

February 4, 2020, 2:51 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$75,000 to \$99,999

Question 6

- Private Vehicle

Norfolk E-scooter Survey

Please give us your input!

Norfolk E-scooter Survey
Please give us your input!

Question 7

Too Many Cars: Neutral
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Neutral
Bike safety: Neutral
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Neutral
Availability of transportation options: Very Serious

Question 8

2

Question 9

- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Never
Ride in bike lanes when a lane is present: Always
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Always

Question 13

No response

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking: Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

More bike lanes will improve e-scooter safety: Neutral

Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

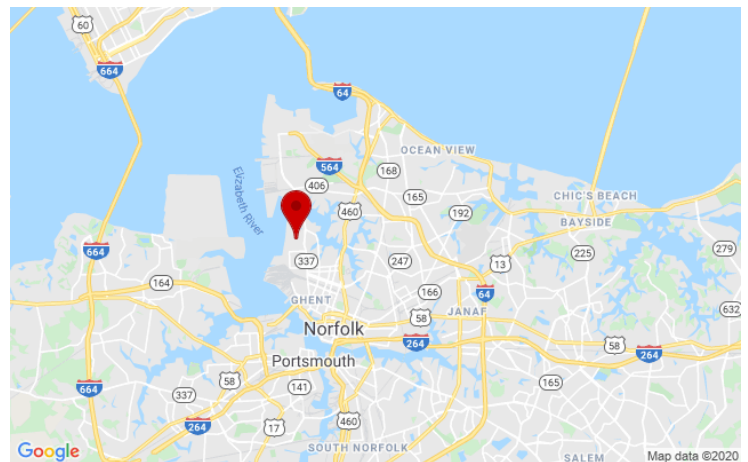
Question 16

Please have multiple, diversely located designated parking areas, like in Philadelphia or New York. Otherwise the scooters look like litter all over the city, parked in any manner of ways.

Name not available

February 4, 2020, 3:21 PM

Question 1



Question 2

- Female

Question 3

- Other - Human

Question 4

- 65+

Question 5

- Prefer not to answer

Question 6

Norfolk E-scooter Survey

Please give us your input!

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Very Serious

Question 8

5

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Other (please specify)

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked
3. Underage riders
4. Multiple riders per device

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Neutral

Designated e-scooter parking areas will improve haphazard parking:
Somewhat agree

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and
parking: Somewhat agree

More bike lanes will improve e-scooter safety: Neutral

Fares to use e-scooters should be managed to provide equitable access:
Neutral

Question 15

- No

Question 16

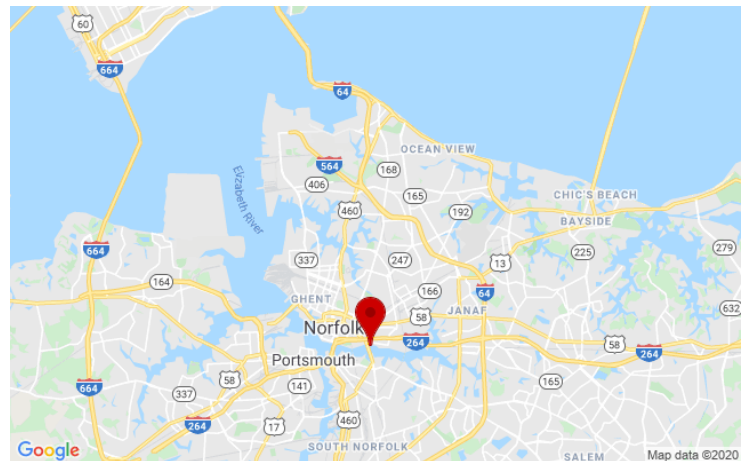
I am not a fan!

Name not shown

in Ward 3

February 4, 2020, 3:26 PM

Question 1



Question 2

- Female

Question 3

- Black or African American

Question 4

Norfolk E-scooter Survey

Please give us your input!

- 65+

Question 5

- \$75,000 to \$99,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

2

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Community event

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Sometimes

Question 13

No response

Question 14

E-scooters are important transportation options: Neutral

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Neutral

Designated e-scooter parking areas will improve haphazard parking:

Neutral

Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and

parking: Complete agreement

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access:

Neutral

Question 15

- No

Question 16

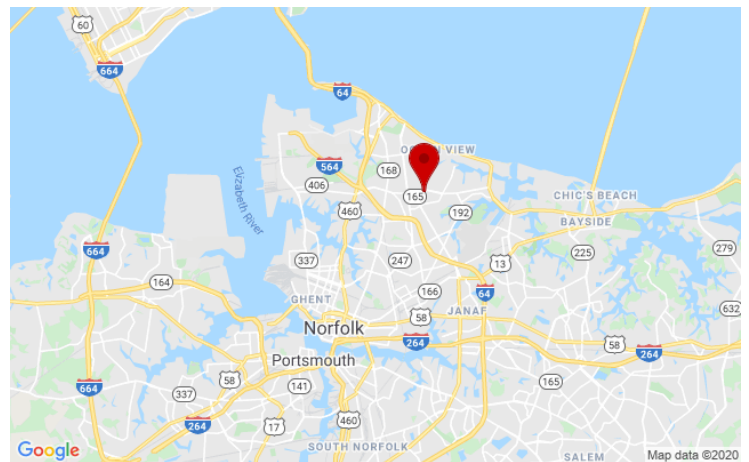
No response

Name not shown

in Ward 1

February 4, 2020, 4:03 PM

Question 1



Question 2

- Female

Question 3

- Prefer not to answer

Norfolk E-scooter Survey

Please give us your input!

Question 4

- 65+

Question 5

- \$75,000 to \$99,999

Question 6

- Private Vehicle

Question 7

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 8

5

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Never

Ride on sidewalks: Never

Ride in bike lanes when a lane is present: Never

Ride one person per device: Never

Appear to be of legal riding age: Never

Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked
3. Underage riders
4. Riders on sidewalks

5. Too many e-scooters

6. Multiple riders per device

7. Increasing riding fees and rates

8. Discounts for low-income individuals

9. E-scooter maintenance

10. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete disagreement

E-scooters help reduce carbon emissions: Somewhat disagree

E-scooters help reduce traffic congestion: Complete disagreement

Designated e-scooter parking areas will improve haphazard parking: Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

More bike lanes will improve e-scooter safety: Complete disagreement

Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

Yes, that they not be parked/dropped off in my home yard. The people on the e-scooters do not follow the rules of the road and they are a hazard on the streets. They make the driver angry - road rage. They scoot in an out of traffic and nearly hit the vehicles on the road. The streets in Norfolk are just too small for a vehicle and a truck then you have the damn scooters going in an out of the traffic. I want them off the streets period!

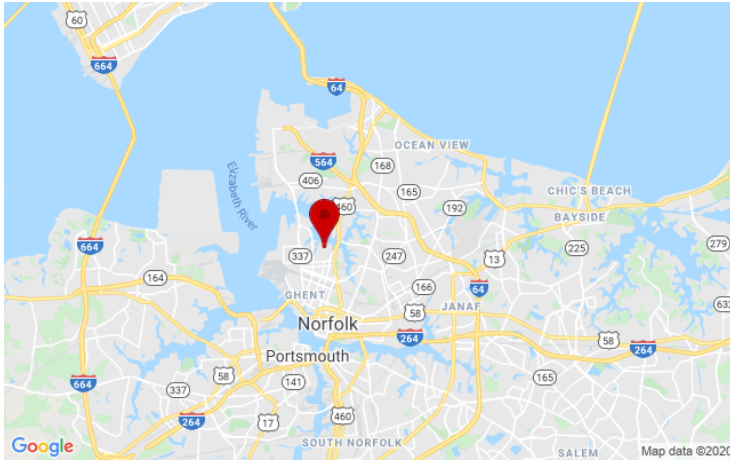
Name not available

February 4, 2020, 4:10 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Neutral

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

2

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Insufficient bike lanes for riding e-scooters
3. Discounts for low-income individuals
4. Riders on sidewalks
5. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and parking: Neutral

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

Norfolk E-scooter Survey

Please give us your input!

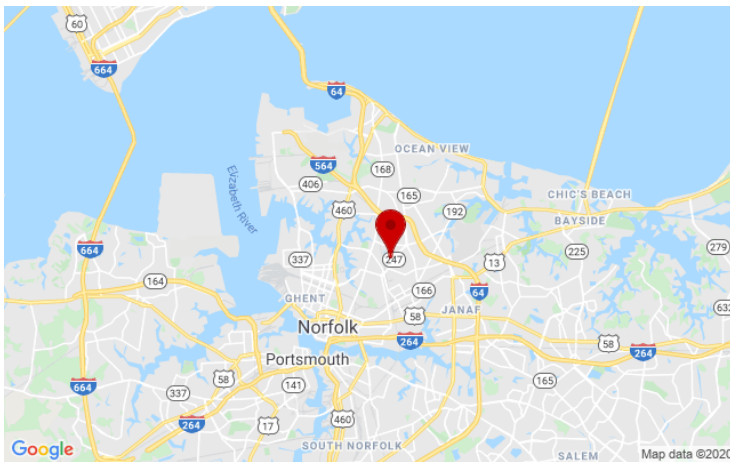
Question 16

No response

Name not available

February 4, 2020, 4:11 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Neutral

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

1. Follow the rules of the road
2. Insufficient bike lanes for riding e-scooters
3. Underage riders
4. Riders on sidewalks
5. Multiple riders per device

Question 14

E-scooters are important transportation options: Neutral

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Neutral

Designated e-scooter parking areas will improve haphazard parking: Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Complete agreement

Norfolk E-scooter Survey

Please give us your input!

Fares to use e-scooters should be managed to provide equitable access:
Neutral

Question 15

- No

Question 16

The one thing I would add is these should mainly be used in the downtown/gent/ODU areas and not so much in residential areas. Speed limits are slower in downtown/college areas and there are more younger people so I think they are a good fit for those areas.

Name not available

February 4, 2020, 4:17 PM

Question 1

No response

Question 2

- Male

Question 3

- Black or African American

Question 4

- 65+

Question 5

- \$75,000 to \$99,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Somewhat Not Serious
Availability of transportation options: Neutral

Question 8

2

Question 9

- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Never
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Always
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Always

Question 13

No response

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

Question 16

No response

Norfolk E-scooter Survey

Please give us your input!

No response

Name not available

February 4, 2020, 4:49 PM

Question 1



Question 2

- Female

Question 3

- Black or African American

Question 4

- 65+

Question 5

- \$150,000 or More

Question 6

- Private Vehicle

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Somewhat Serious

Question 8

5

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- No

Question 12

Park responsibly: Never

Ride on sidewalks: Always

Ride in bike lanes when a lane is present: Always

Ride one person per device: Always

Appear to be of legal riding age: Mostly

Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked
3. Insufficient bike lanes for riding e-scooters
4. Riders on sidewalks
5. Too many e-scooters
6. Increasing riding fees and rates
7. E-scooter maintenance
8. Underage riders
9. Discounts for low-income individuals
10. Multiple riders per device

Question 14

E-scooters are important transportation options: Somewhat disagree

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat agree

Norfolk E-scooter Survey

Please give us your input!

Norfolk E-scooter Survey

Please give us your input!

Designated e-scooter parking areas will improve haphazard parking: Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

- Question 15**
- No

Question 16

Need to do something about these e-scooter in Norfolk and surrounding areas.

Question 16

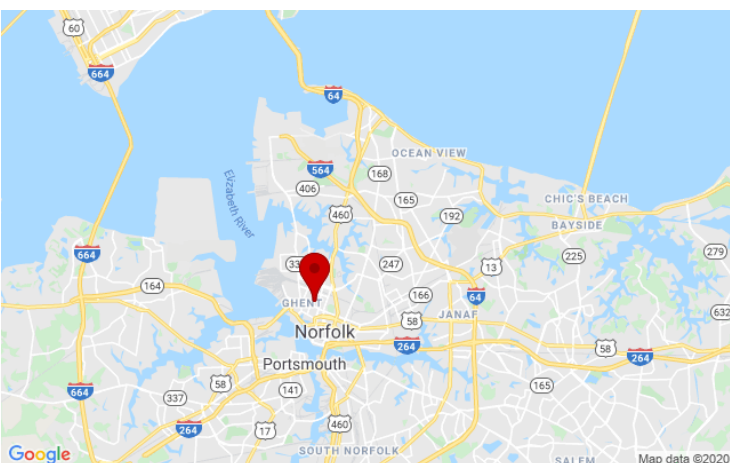
Need to do something about these e-scooter in Norfolk and surrounding areas.

Tommy Leeman
in Ward 2
February 4, 2020, 5:06 PM

Tommy Leeman
in Ward 2
February 4, 2020, 5:06 PM

Tommy Leeman
in Ward 2
February 4, 2020, 5:06 PM

Question 1



Question 2

- Male

- Question 2**
- Male

Question 3

- White / Caucasian

- Question 3**
- White / Caucasian

Question 4

- 45-54

- Question 4**
- 45-54

Question 5

- \$150,000 or More

- Question 5**
- \$150,000 or More

Question 6

- Private Vehicle

- Question 6**
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

1

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

- ### Question 9
- Don't Need Driver's License
 - Need Helmet
 - No Town Point Park Riding
 - Sidewalk Riding is Not Permissible Downtown
 - Must Following Signs & Signals

Question 10

• Other (please specify)

- Question 10**
- Other (please specify)

Question 11

- Yes

- Question 11**
- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

Norfolk E-scooter Survey

Please give us your input!

1. Follow the rules of the road
2. Multiple riders per device
3. Riders on sidewalks
4. E-scooters are improperly parked
5. Underage riders

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Neutral

Designated e-scooter parking areas will improve haphazard parking:
Somewhat agree

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and
parking: Somewhat agree

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access:
Neutral

Question 15

- Yes

Question 16

I think having them as an option is important. They allow me to move around Downtown between meetings without having to search for parking. Rider education is important and we typically only focus on the ones doing something wrong. I see people driving everyday doing something wrong. I believe Police should stop and be encouraged to stop someone doing something wrong.

Question 17

- I ride several times a week

Question 18

- 21+

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Home
- Work

Question 22

- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.

Question 23

- Bike lane

Question 24

- Downtown

Question 25

- Never

Question 26

I purchased my own scooter in January 2019 when the PACE bikes were hibernated. I still use Lime especially when I do not have my scooter with me. The slow-riding zones are inconsistent and are too slow which is why you will find scooters clumped together in those spots. People think they are battery drained or broken.

Name not shown

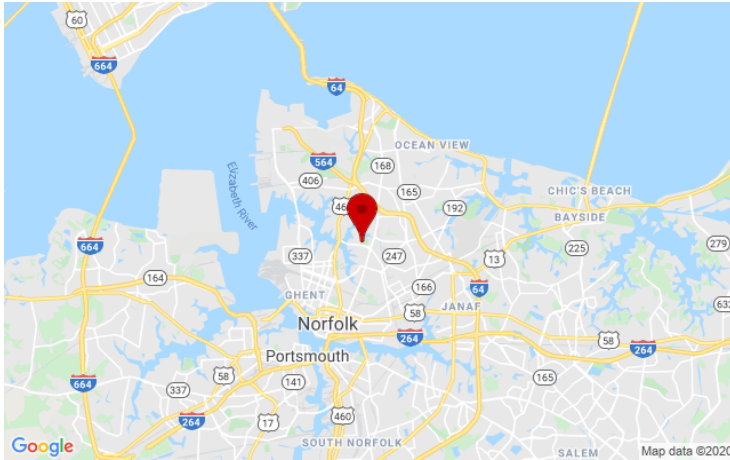
in Ward 2

February 4, 2020, 5:12 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- Prefer not to answer

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Very Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Always

Appear to be of legal riding age: Always

Follow the rules of the road: Always

Question 13

1. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking:

Complete agreement

Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and

parking: Complete agreement

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:

Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

Norfolk E-scooter Survey

Please give us your input!

- I've only ridden once

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Errands

Question 22

- 2 p.m. to 4 p.m.

Question 23

- Bike lane

Question 24

- Ghent
- North Colley

Question 25

- Never

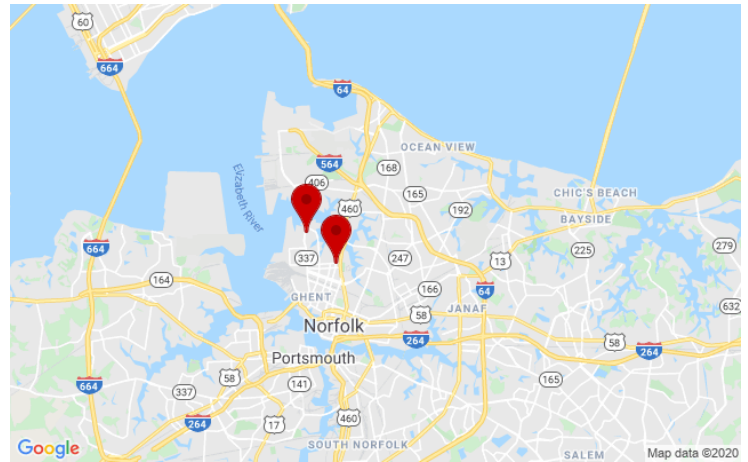
Question 26

No response

Name not available

February 4, 2020, 5:30 PM

Question 1



Question 2

- Prefer not to answer

Question 3

- Prefer not to answer

Question 4

- 25-34

Question 5

- Prefer not to answer

Question 6

- Personal Bike

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Neutral

Question 8

3

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. E-scooter maintenance
2. Follow the rules of the road
3. Insufficient bike lanes for riding e-scooters
4. Discounts for low-income individuals
5. Riders on sidewalks
6. Increasing riding fees and rates
7. E-scooters are improperly parked
8. Too many e-scooters
9. Multiple riders per device
10. Underage riders

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Somewhat disagree

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Neutral

Question 20

- Walk

Question 21

- Entertainment

Question 22

- 6 p.m. to 8 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Ghent

Question 25

- Never

Question 26

No response

Name not shown

in Ward 2

February 4, 2020, 5:42 PM

Norfolk E-scooter Survey

Please give us your input!

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$150,000 or More

Question 6

- Bus

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

4

Question 9

- Don't Need Driver's License
- Need Helmet
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked
3. Riders on sidewalks
4. Too many e-scooters
5. Underage riders
6. Multiple riders per device

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Norfolk E-scooter Survey

Please give us your input!

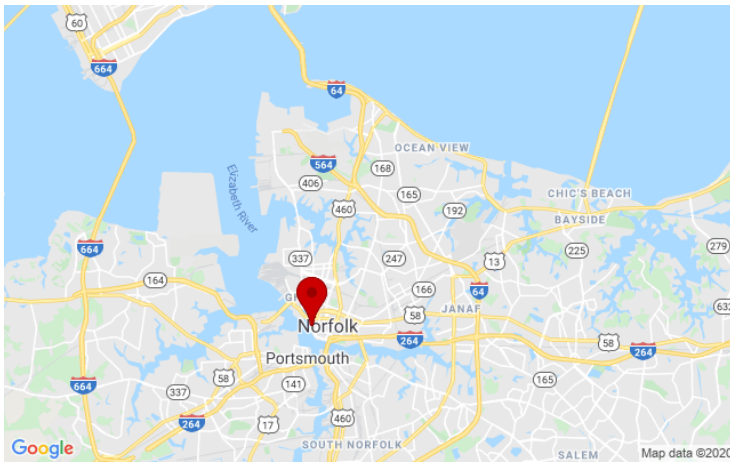
Question 16

Haphazard parking is making these scooters Urban Litter on sidewalks in Larchmont, around ODU, and on the Colley Ave/21 St corridors.

Name not available

February 4, 2020, 5:47 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious

Traffic and congestion: Somewhat Not Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Neutral

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Neutral

Availability of transportation options: Not Serious

Question 8

5

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Never

Ride on sidewalks: Always

Ride in bike lanes when a lane is present: Never

Ride one person per device: Sometimes

Appear to be of legal riding age: Always

Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. E-scooters are improperly parked
4. Too many e-scooters
5. Multiple riders per device

Question 14

E-scooters are important transportation options: Complete disagreement

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Neutral

Designated e-scooter parking areas will improve haphazard parking: Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Norfolk E-scooter Survey

Please give us your input!

Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- No

Question 16

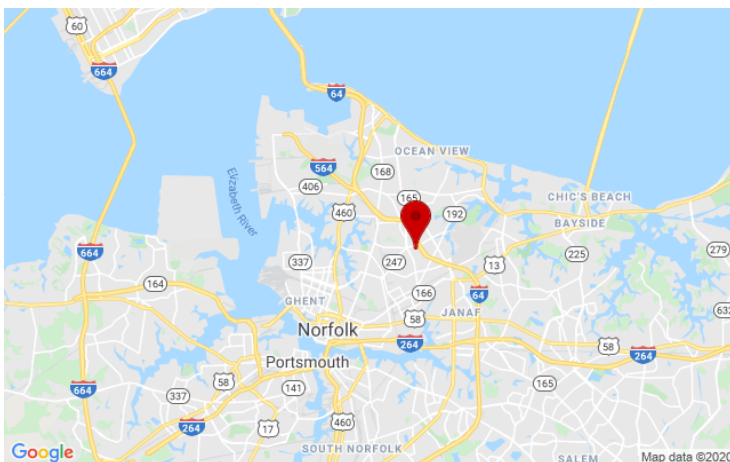
Riding on sidewalks (which I have seen) at high speeds puts walkers to include children and dogs at risk. Blowing through stop signs and red lights is a hazard. I am surprised I haven't seen anyone dead yet from this reckless behavior. I have certainly had them fly in front of my car. I am tired of seeing them "littering" the streets of my nice city. Many riders have no thought to maybe placing them in a good spot with the kickstand so they are not toppled over. I have never seen anyone wearing a helmet. So when someone gets hit and killed by "accident" what about the trauma of the person that hits them especially with no helmet. I dislike these scooters. Too much death and injuries with them all over the world. I hope this phases out. I think the carbon footprint reduction is not enough to make them worth it. From what I see its drunk people piling 2 on one bike on a joy ride. Thanks for asking our opinion. It feels good to vent....SMILE.....

David Strickland

in Ward 3

February 4, 2020, 6:16 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Neutral
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Somewhat Not Serious

Question 8

2

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- Yes

Question 12

Norfolk E-scooter Survey

Please give us your input!

Park responsibly: Mostly
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Underage riders
3. Too many e-scooters

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

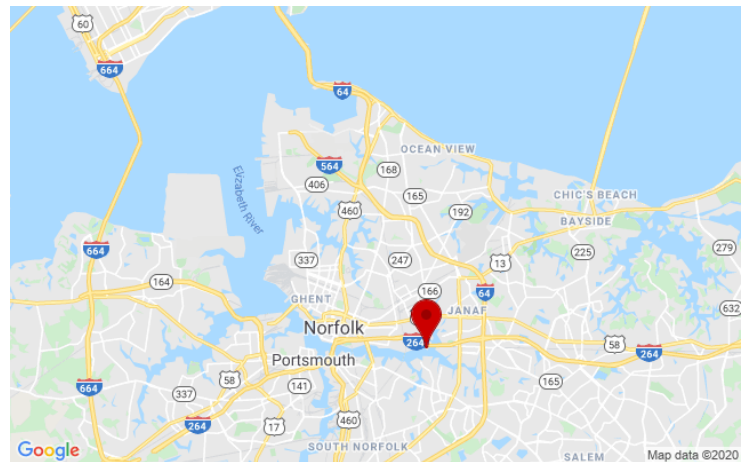
Question 16

No response

Name not available

February 4, 2020, 6:18 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- Prefer not to answer

Question 6

- Light Rail

Question 7

Too Many Cars: Neutral
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Neutral
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Neutral

Question 8

4

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Community event

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

1. Underage riders
2. Follow the rules of the road

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete disagreement

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking:

Complete disagreement

Additional enforcement would improve e-scooter rider behavior and

parking: Complete disagreement

More bike lanes will improve e-scooter safety: Complete disagreement

Fares to use e-scooters should be managed to provide equitable access:

Somewhat agree

Question 15

- No

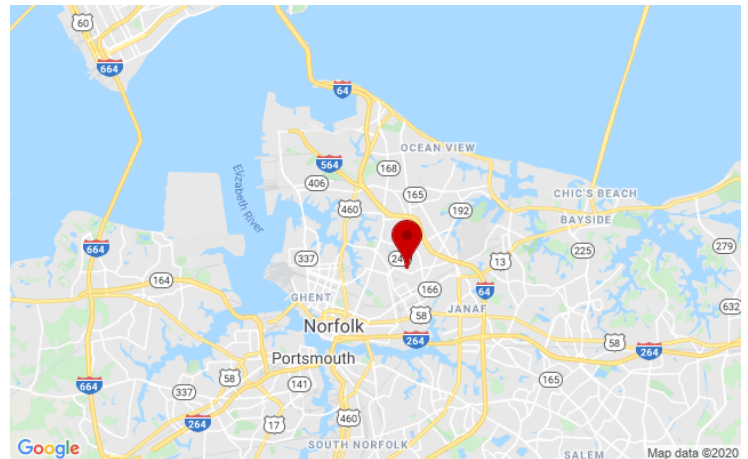
Question 16

Concerning young bus riders, scooter are more efficient but being electric there is NO CARBON offset. Let free enterprise succeed!

Name not available

February 4, 2020, 7:14 PM

Question 1



Question 2

- Other / Non-binary

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Not Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Neutral

Pedestrian and sidewalk safety: Somewhat Not Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Very Serious

Norfolk E-scooter Survey

Please give us your input!

Question 8

3

Question 9

- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- No

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Always

Question 13

1. Follow the rules of the road
2. E-scooter maintenance
3. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete disagreement
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Neutral

Question 20

- Personal vehicle

Question 21

- Recreational ride

Question 22

- 8 p.m. to 10 p.m.

Question 23

- Street

Question 24

- Ghent

Question 25

- Never

Question 26

No response

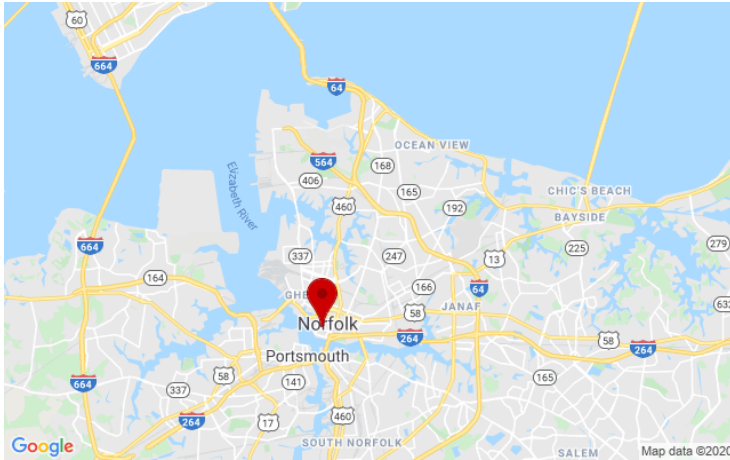
Name not available

February 4, 2020, 7:21 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Female

Question 3

- Latino

Question 4

- 45-54

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Somewhat Serious

Question 8

3

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Discounts for low-income individuals
2. Follow the rules of the road
3. E-scooters are improperly parked
4. Riders on sidewalks
5. Underage riders
6. Multiple riders per device
7. E-scooter maintenance
8. Insufficient bike lanes for riding e-scooters
9. Too many e-scooters
10. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Neutral
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Norfolk E-scooter Survey
Please give us your input!

Norfolk E-scooter Survey
Please give us your input!

- No

No response

February 4, 2020, 7:22 PM

- Male

- White / Caucasian

- 65+

- \$20,000 to \$34,999

- Walking

Too Many Cars: Very Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Very Serious

5

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

- I did not learn about e-scooter rules

- Yes

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

1. Follow the rules of the road
2. E-scooter maintenance
3. E-scooters are improperly parked

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking: Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and

Norfolk E-scooter Survey

Please give us your input!

parking: Somewhat disagree

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access:

Complete agreement

Question 15

- No

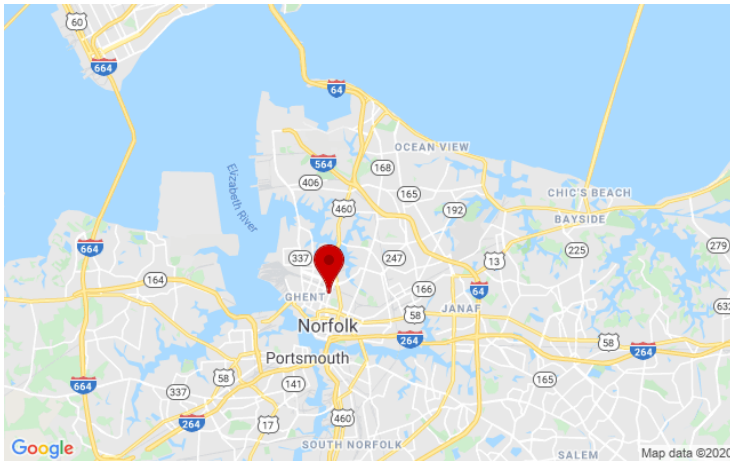
Question 16

So far I'm happy to see the e-scooters out and about.

Name not available

February 4, 2020, 7:26 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- Prefer not to answer

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Very Serious

Question 8

4

Question 9

- Don't Need Driver's License
- Need Helmet

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Mostly

Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. Insufficient bike lanes for riding e-scooters
3. E-scooters are improperly parked
4. Riders on sidewalks
5. E-scooter maintenance

Question 14

E-scooters are important transportation options: Somewhat agree

Norfolk E-scooter Survey

Please give us your input!

E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking:
Somewhat agree
Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and
parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access:
Neutral

Question 15

- No

Question 16

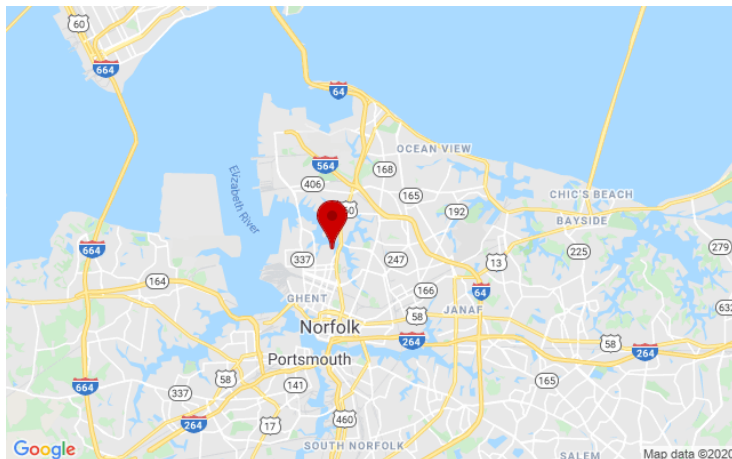
Tickets should be issued to e-scooter riders who dart out in front of
traffic.

David Peronnet

in Ward 2

February 4, 2020, 7:30 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Not Serious

Pollution due to vehicle emissions: Somewhat Not Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Neutral

Question 8

4

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Never

Norfolk E-scooter Survey

Please give us your input!

Question 13

1. Riders on sidewalks
2. E-scooters are improperly parked
3. Follow the rules of the road

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat disagree
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

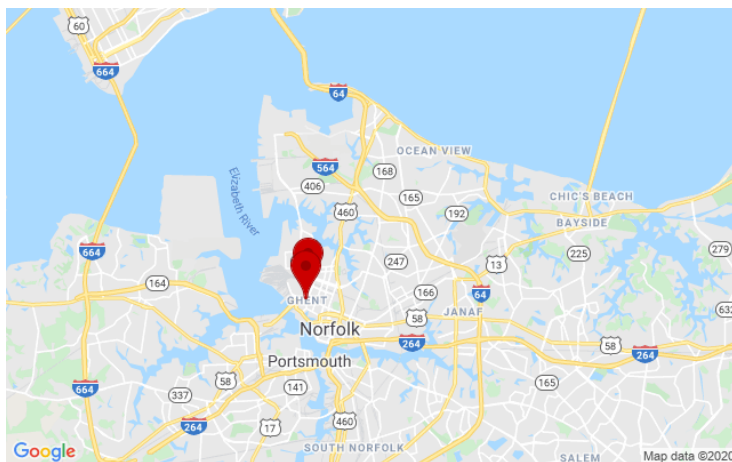
Question 16

No response

Name not available

February 4, 2020, 7:31 PM

Question 1



Question 2

- Female

Question 3

- Black or African American

Question 4

- 45-54

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes

Norfolk E-scooter Survey

Please give us your input!

Ride one person per device: Sometimes
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

I'm for e-scooters. But I do not know all the pros and cons of the device. My experience so far was good. I used the device to get to and around waterside rather than walk.

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Neutral

Question 20

- Walk

Question 21

- Recreational ride

Question 22

No response

Question 23

- Street

Question 24

- Downtown

Question 25

- Never

Question 26

No response

Name not available

February 4, 2020, 7:47 PM

Question 1



Question 2

- Male

Question 3

Norfolk E-scooter Survey

Please give us your input!

- White / Caucasian

Question 4

- 35-44

Question 5

- \$150,000 or More

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Neutral
Availability of transportation options: Very Serious

Question 8

4

Question 9

- Don't Need Driver's License
- Need Helmet
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Always
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat disagree
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

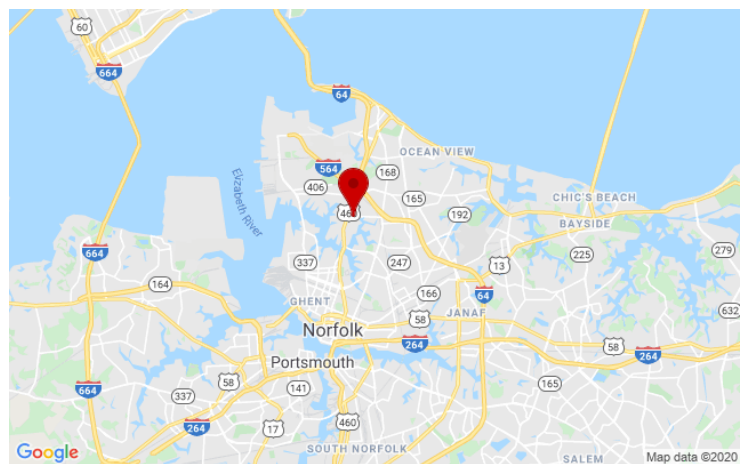
Question 16

No response

Name not available

February 4, 2020, 7:53 PM

Question 1



Question 2

Norfolk E-scooter Survey

Please give us your input!

- Male

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

3

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Sometimes

Question 13

1. Riders on sidewalks
2. Follow the rules of the road
3. E-scooters are improperly parked
4. Too many e-scooters
5. Underage riders

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Neutral

E-scooters help reduce traffic congestion: Somewhat disagree

Designated e-scooter parking areas will improve haphazard parking:
Somewhat disagree

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and
parking: Somewhat agree

More bike lanes will improve e-scooter safety: Somewhat disagree

Fares to use e-scooters should be managed to provide equitable access:
Neutral

Question 15

- No

Question 16

No response

Name not available

February 4, 2020, 7:56 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Female

Question 3

- Prefer not to answer

Question 4

- 65+

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Somewhat Serious

Question 8

4

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

No response

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Underage riders
3. E-scooters are improperly parked
4. Multiple riders per device
5. Riders on sidewalks

Question 14

E-scooters are important transportation options: Neutral
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

I have observed after-dark riders several times. The designated parking

Norfolk E-scooter Survey

Please give us your input!

Norfolk E-scooter Survey

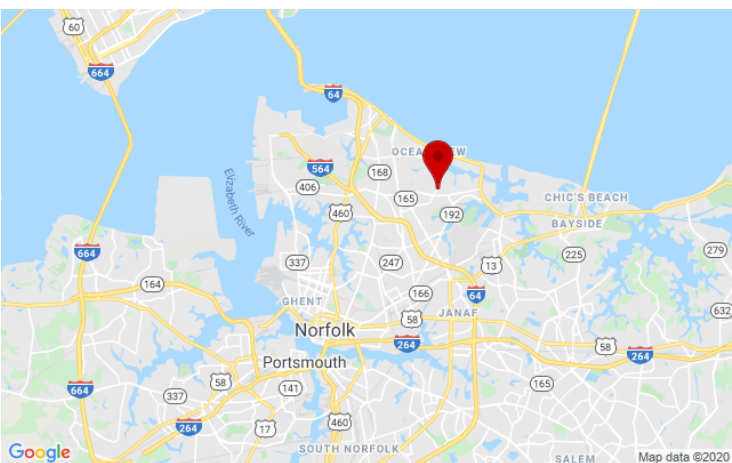
Please give us your input!

areas too often infringe on walking areas, too near handicapped access "ramps" on narrow sidewalks.

Name not available
February 4, 2020, 8:11 PM

Name not available
February 4, 2020, 8:11 PM

Question 1



Question 2

- Male

- Question 2**
- Male

Question 3

• Prefer not to answer

- Question 3**
- Prefer not to answer

Question 4

• Prefer not to answer

- Question 4**
- Prefer not to answer

Question 5

• Prefer not to answer

- Question 5**
- Prefer not to answer

Question 6

- Walking
- Personal Bike
- Private Vehicle
- Ride Share
- Bus

- Question 6**
- Walking
 - Personal Bike
 - Private Vehicle
 - Ride Share
 - Bus

Question 7

Too Many Cars: Neutral

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Neutral

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Neutral

Availability of transportation options: Neutral

Question 8

5

Question 8

5

Question 9

- ### Question 9
- Don't Need Driver's License
 - Need Helmet
 - No Town Point Park Riding
 - Sidewalk Riding is Not Permissible Downtown
 - Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

- Question 10**
- Newspaper, blog, magazine, radio/TV news

Question 11

• No

- Question 11**
- No

Question 12

Park responsibly: Never

Ride on sidewalks: Never

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Underage riders
3. Follow the rules of the road
4. E-scooter maintenance
5. Increasing riding fees and rates
6. Riders on sidewalks
7. Insufficient bike lanes for riding e-scooters
8. Discounts for low-income individuals
9. Multiple riders per device
10. Too many e-scooters

- ### Question 13
1. E-scooters are improperly parked
 2. Underage riders
 3. Follow the rules of the road
 4. E-scooter maintenance
 5. Increasing riding fees and rates
 6. Riders on sidewalks
 7. Insufficient bike lanes for riding e-scooters
 8. Discounts for low-income individuals
 9. Multiple riders per device
 10. Too many e-scooters

Norfolk E-scooter Survey
Please give us your input!

Norfolk E-scooter Survey
Please give us your input!

Question 14

E-scooters are important transportation options: Complete disagreement

E-scooters help reduce carbon emissions: Complete disagreement

E-scooters help reduce traffic congestion: Complete disagreement

Designated e-scooter parking areas will improve haphazard parking: Neutral

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

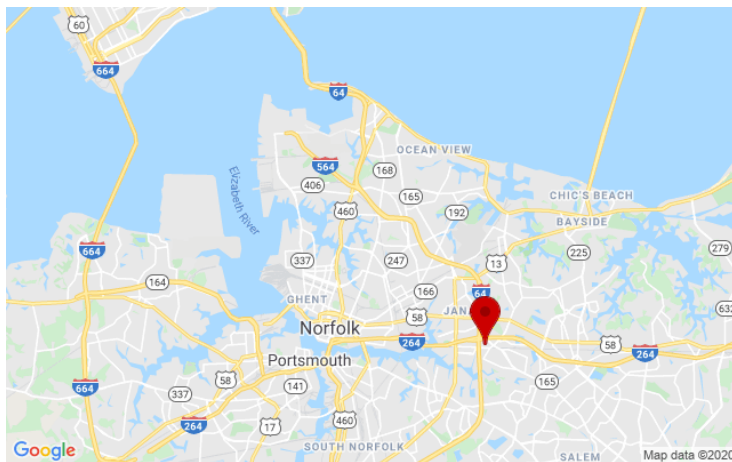
No response

Name not shown

in Ward 4

February 4, 2020, 8:18 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- Prefer not to answer

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Neutral

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

5

Question 9

- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Norfolk E-scooter Survey

Please give us your input!

Question 13

1. E-scooters are improperly parked
2. Too many e-scooters
3. Follow the rules of the road

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

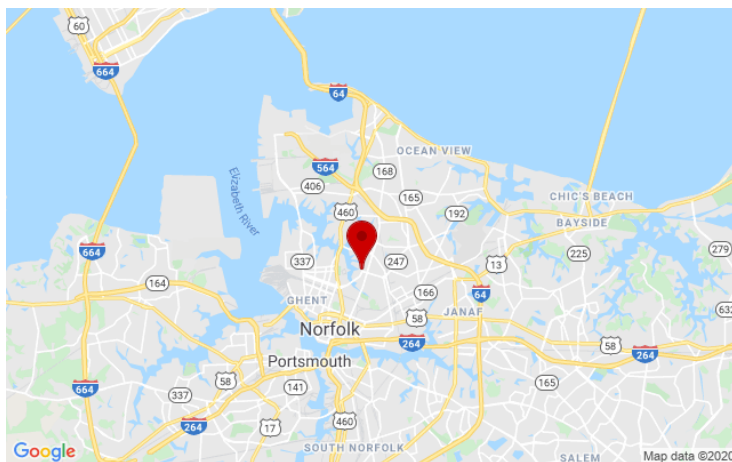
Question 16

No response

Name not available

February 4, 2020, 8:19 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Somewhat Serious

Question 8

3

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- No

Question 12

Park responsibly: Mostly

Norfolk E-scooter Survey

Please give us your input!

Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Underage riders
3. Riders on sidewalks

Question 14

E-scooters are important transportation options: Neutral
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

No response

Name not available

February 4, 2020, 9:22 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- \$20,000 to \$34,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Not Serious

Question 8

3

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Don't Need Driver's License

Question 10

- Sticker/post card on e-scooter vehicle

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Never
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. E-scooters are improperly parked
2. Follow the rules of the road
3. Riders on sidewalks
4. Multiple riders per device
5. Underage riders
6. Insufficient bike lanes for riding e-scooters
7. E-scooter maintenance
8. Too many e-scooters
9. Increasing riding fees and rates
10. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat disagree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

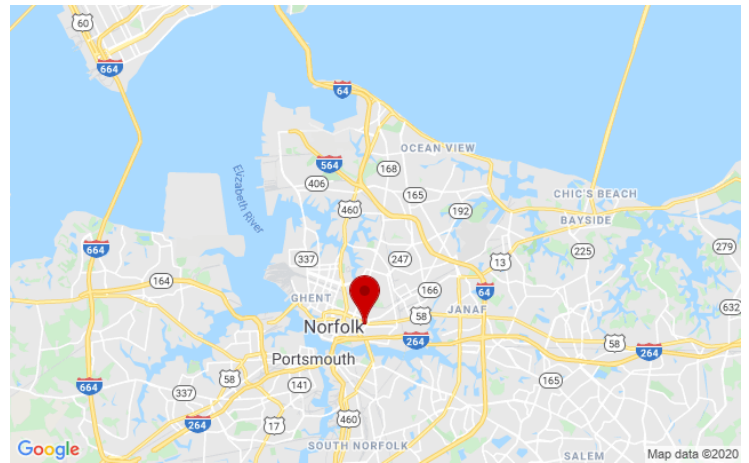
riders are young and most don't know the rules and don't what to

Name not shown

in Ward 2

February 4, 2020, 9:34 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- \$150,000 or More

Question 6

- Private Vehicle

Question 7

Norfolk E-scooter Survey

Please give us your input!

Question 7

Too Many Cars: Neutral
Traffic and congestion: Somewhat Not Serious
Pollution due to vehicle emissions: Somewhat Not Serious
Bike safety: Neutral
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Somewhat Not Serious

Question 8

4

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked
3. Riders on sidewalks
4. Insufficient bike lanes for riding e-scooters
5. Too many e-scooters
6. Underage riders
7. Multiple riders per device
8. Increasing riding fees and rates
9. E-scooter maintenance
10. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

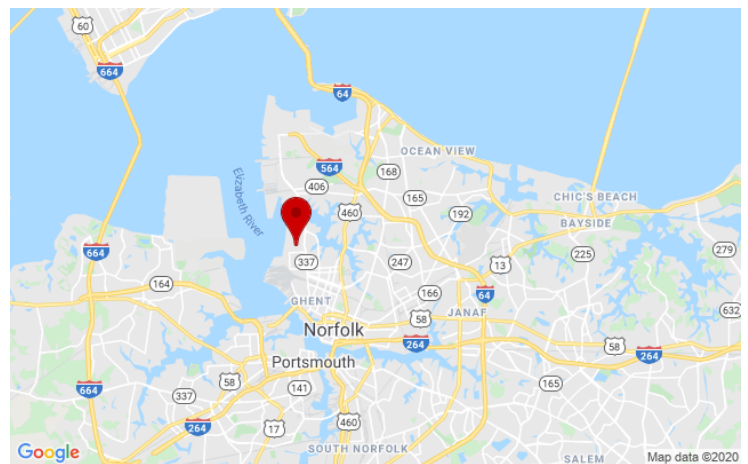
Question 16

Can't stand them. They get left everywhere. They block the sidewalks. Users do not obey the rules of the road. I didn't like when the other type of scooters/mopeds were everywhere on the roads. They should be required to be operated by licensed drivers. They should also have to pay for insurance, registration and 'vehicle inspections'.

Name not available

February 4, 2020, 9:41 PM

Question 1



Question 2

Norfolk E-scooter Survey

Please give us your input!

- Male

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$150,000 or More

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious
Traffic and congestion: Somewhat Not Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Not Serious
Pedestrian and sidewalk safety: Not Serious
Mobility access for people with disabilities: Not Serious
Availability of transportation options: Not Serious

Question 8

5

Question 9

- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Too many e-scooters
2. E-scooters are improperly parked
3. Increasing riding fees and rates
4. Follow the rules of the road
5. Riders on sidewalks
6. E-scooter maintenance
7. Insufficient bike lanes for riding e-scooters
8. Multiple riders per device
9. Underage riders
10. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Complete disagreement
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Complete disagreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

Question 16

Please get rid of the e-scooters. They are a nuisance with no positive outcomes. We never needed them before and we don't need them now.

Name not shown

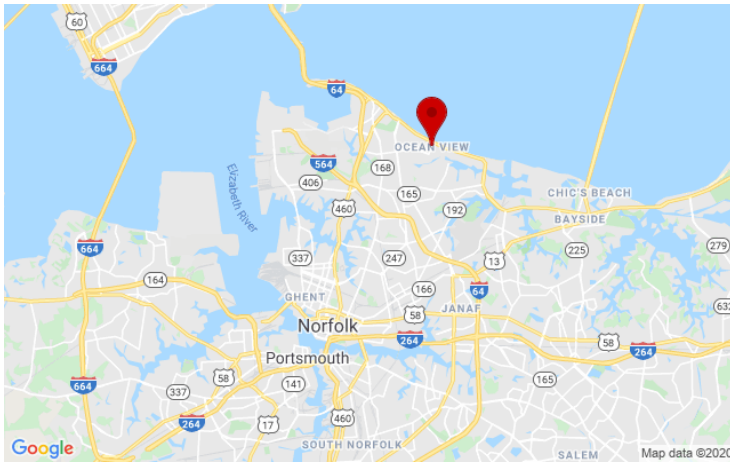
outside Norfolk

February 4, 2020, 10:02 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



1

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Always

Ride one person per device: Always

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

1. Discounts for low-income individuals
2. Insufficient bike lanes for riding e-scooters
3. E-scooters are improperly parked
4. Underage riders
5. Follow the rules of the road
6. Multiple riders per device
7. E-scooter maintenance
8. Riders on sidewalks
9. Increasing riding fees and rates
10. Too many e-scooters

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking: Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement

Additional enforcement would improve e-scooter rider behavior and parking: Complete disagreement

More bike lanes will improve e-scooter safety: Complete agreement

Question 2

- Female

Question 3

- Latino

Question 4

- 45-54

Question 5

- \$35,000 to \$49,999

Question 6

- Walking
- Private Vehicle
- Taxi
- Light Rail

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Not Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 8

Norfolk E-scooter Survey

Please give us your input!

Fares to use e-scooters should be managed to provide equitable access:
Somewhat agree

Question 15

- Yes

Question 16

Need more E scooters

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Neutral

Question 20

- Walk

Question 21

- Home
- Work
- School
- Recreational ride
- Errands
- Public transit stop
- Visiting

Question 22

- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.

Question 23

- Sidewalk

Question 24

- Downtown
- Ghent
- Ocean View

Question 25

- Within the last month

Question 26

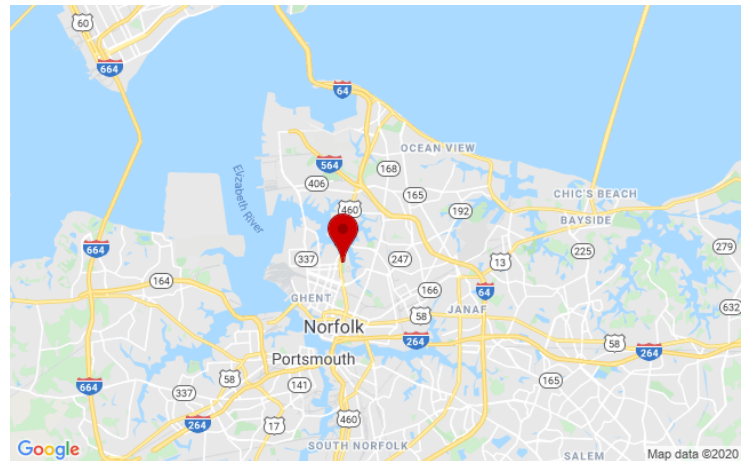
No response

Name not shown

in Ward 2

February 4, 2020, 11:06 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

Norfolk E-scooter Survey

Please give us your input!

- Prefer not to answer

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Very Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Very Serious

Question 8

2

Question 9

- Don't Need Driver's License

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking:

Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:

Complete agreement

Question 15

- No

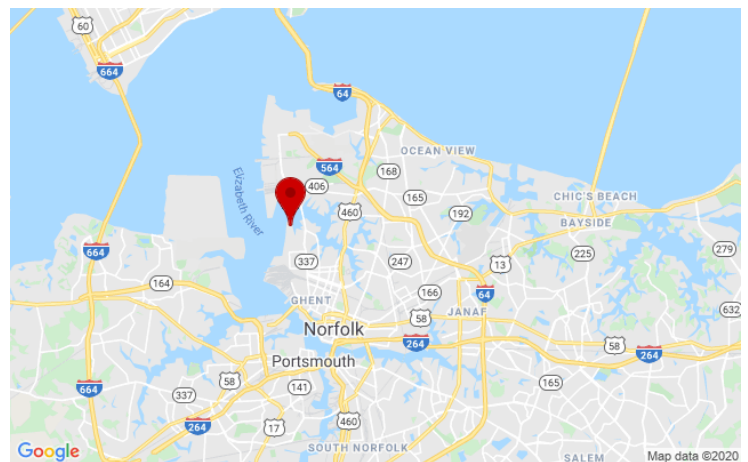
Question 16

No response

Name not available

February 4, 2020, 11:42 PM

Question 1



Question 2

- Male

Question 3

- Prefer not to answer

Question 4

- Prefer not to answer

Norfolk E-scooter Survey

Please give us your input!

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Not Serious

Bike safety: Neutral

Pedestrian and sidewalk safety: Somewhat Not Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Neutral

Question 8

2

Question 9

- Don't Need Driver's License
- Need Helmet
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Somewhat disagree

E-scooters help reduce traffic congestion: Neutral

Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Somewhat disagree

Fares to use e-scooters should be managed to provide equitable access: Somewhat disagree

Question 15

- No

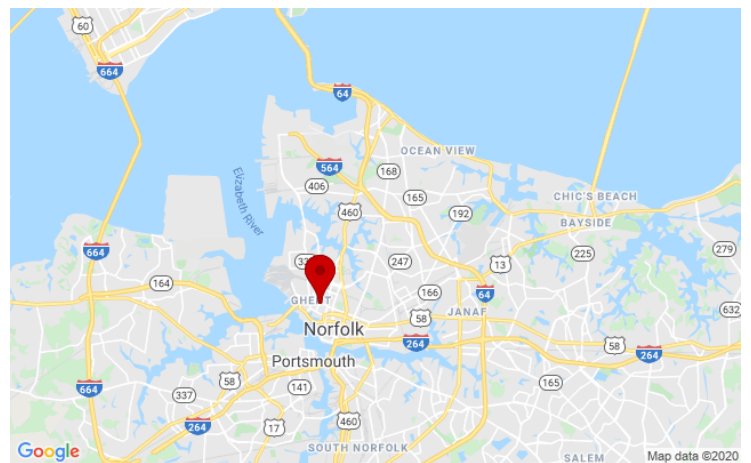
Question 16

Haven't seen as many. Might be weather-related, or the novelty has worn off?

Name not available

February 5, 2020, 12:25 AM

Question 1



Question 2

- Female

Question 3

- Asian / Pacific Islander

Norfolk E-scooter Survey

Please give us your input!

Question 4

- 45-54

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

5

Question 9

- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Always
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Underage riders
2. Follow the rules of the road
3. E-scooters are improperly parked
4. Too many e-scooters
5. Insufficient bike lanes for riding e-scooters
6. Multiple riders per device

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

Question 16

It's great to have an option regarding public transportation that reduces carbon footprint and gives a more affordable solution.
However, it comes at a price. Parking and traffic safety concerns.

Henry Brown

in Ward 5

February 5, 2020, 5:24 AM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Male

Question 3

- Other - AMERICAN American

Question 4

- 55-64

Question 5

- \$150,000 or More

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Very Serious

Bike safety: Neutral

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

5

Question 9

- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

No response

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Multiple riders per device
3. Riders on sidewalks
4. Follow the rules of the road
5. E-scooter maintenance
6. E-scooters are improperly parked
7. Underage riders
8. Too many e-scooters
9. Discounts for low-income individuals
10. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Neutral

E-scooters help reduce carbon emissions: Neutral

E-scooters help reduce traffic congestion: Neutral

Designated e-scooter parking areas will improve haphazard parking: Neutral

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and parking: Neutral

More bike lanes will improve e-scooter safety: Neutral

Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

Very odd survey.

Norfolk E-scooter Survey

Please give us your input!

Name not available

February 5, 2020, 6:28 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$20,000 to \$34,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Somewhat Serious

Question 8

4

Question 9

- Don't Need Driver's License

Question 10

- I did not learn about e-scooter rules

Question 11

No response

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked
3. Underage riders
4. Riders on sidewalks

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat disagree
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

Question 16

Norfolk E-scooter Survey

Please give us your input!

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

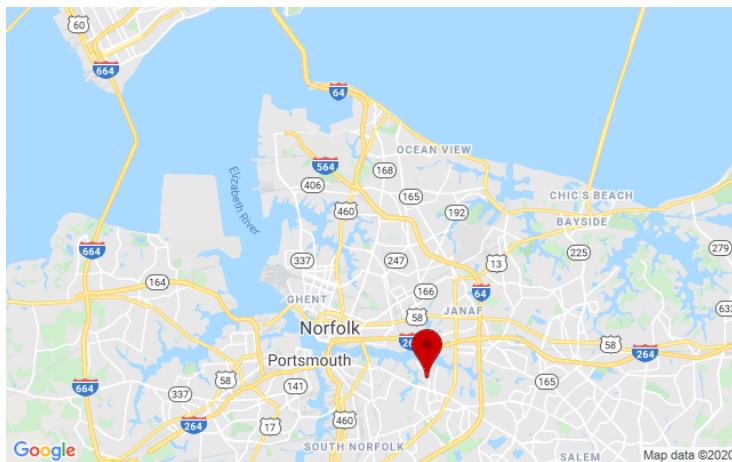
Question 16

No response

Name not available

February 5, 2020, 8:07 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$50,000 to \$74,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Somewhat Serious

Question 8

5

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals
- No Knowledge

Question 10

- Sticker/post card on e-scooter vehicle

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Riders on sidewalks
2. E-scooters are improperly parked

Norfolk E-scooter Survey

Please give us your input!

Question 14

E-scooters are important transportation options: Neutral
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

Question 16

yes, they are a menace when people are walking, users will often zip by pedestrians and make them nervous

Question 17

- I do not know what an e-scooter is

Question 18

No response

Question 19

No response

Question 20

- Walk

Question 21

- Work

Question 22

- 2 p.m. to 4 p.m.

Question 23

- Sidewalk

Question 24

- Downtown

Question 25

- Never

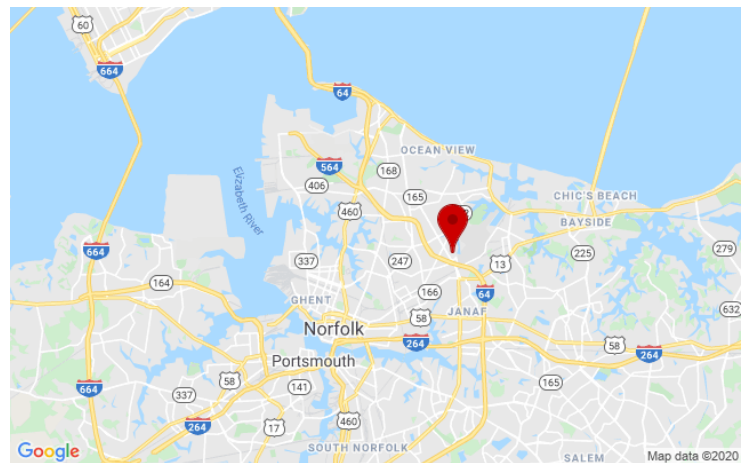
Question 26

yes, they are a menace. The people who ride them don't look out for cars or pedestrians. They make pedestrians move out of the way for them. The riders show no courtesy.
A lot of times you see them dumped over on the side of the road

Name not available

February 5, 2020, 8:07 AM

Question 1



Question 2

- Female

Question 3

- Asian / Pacific Islander

Question 4

- 35-44

Question 5

- Prefer not to answer

Norfolk E-scooter Survey

Please give us your input!

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Neutral
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Somewhat Not Serious

Question 8

2

Question 9

- Don't Need Driver's License
- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Follow the rules of the road
2. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

Question 16

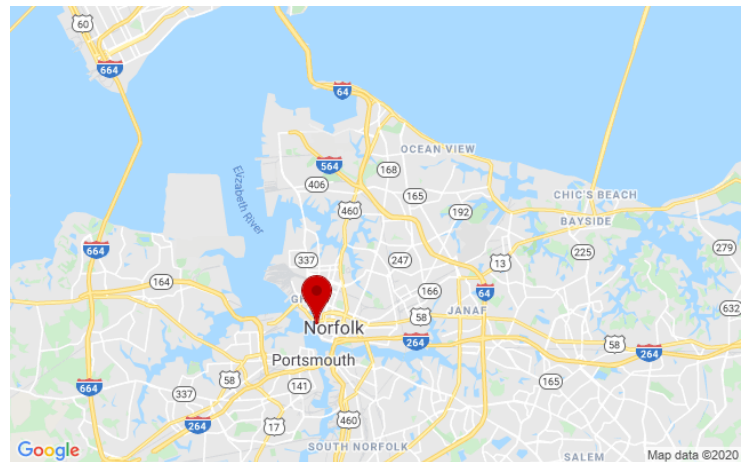
No response

Name not shown

in Ward 2

February 5, 2020, 9:32 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Norfolk E-scooter Survey

Please give us your input!

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Neutral

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

2

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Riders on sidewalks
3. Follow the rules of the road

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

I live on west freemason street -- it's a cobblestone street. So, Lime riders are *forced* to ride the sidewalks. When I come off of my porch onto the sidewalk, I've almost been *railed* in the side *on two different occasions* by Lime scooter riders. I recommend some type of enforcement to avoid riding on sidewalks. For example, program e-scooters to slow down CONSIDERABLY in cobblestone streets/zones where smooth riding on sidewalks is the only option. It's really dangerous when they come whizzing down sidewalks at high speed.

Question 17

- I've only ridden once

Question 18

- 2-5

Question 19

- Somewhat unlikely

Question 20

- Personal vehicle

Question 21

- Visiting

Question 22

- 6 p.m. to 8 p.m.

Norfolk E-scooter Survey

Please give us your input!

Question 23

- Sidewalk

Question 24

- Downtown
- Ghent

Question 25

- Within the last month

Question 26

I rode a lime scooter twice in 2019.

Name not shown

in Ward 4

February 5, 2020, 9:59 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$50,000 to \$74,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 8

4

Question 9

- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Always

Ride on sidewalks: Always

Ride in bike lanes when a lane is present: Always

Ride one person per device: Always

Appear to be of legal riding age: Always

Follow the rules of the road: Always

Question 13

1. Riders on sidewalks
2. Follow the rules of the road

Question 14

Norfolk E-scooter Survey

Please give us your input!

E-scooters are important transportation options: Neutral
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

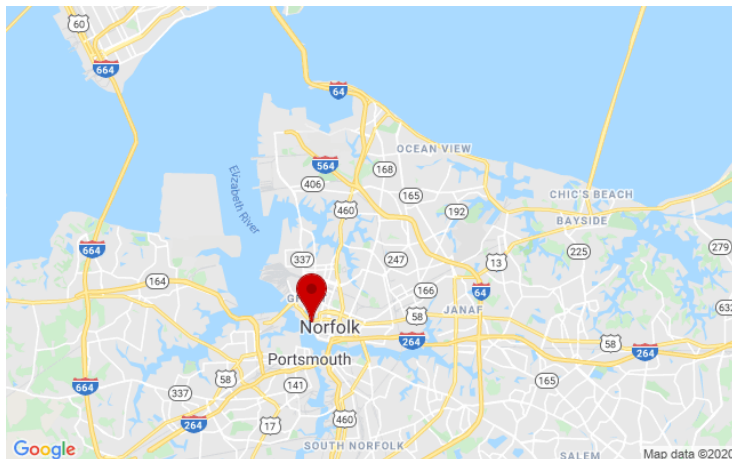
No response

Name not shown

in Ward 2

February 5, 2020, 10:03 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Not Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Neutral

Question 8

5

Question 9

- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Other (please specify)

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

Norfolk E-scooter Survey

Please give us your input!

1. Riders on sidewalks
2. Follow the rules of the road
3. Underage riders

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Somewhat disagree

Question 15

- No

Question 16

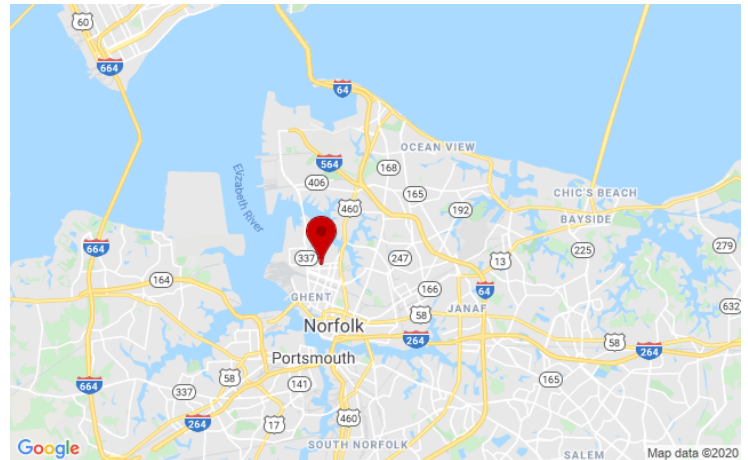
I think there should be certain areas of the City, in addition to Downtown, where e-scooters are not allowed. My neighborhood, Freemason, is very scenic but the streets are cobblestone which make e-scooter drivers ride on the narrow brick sidewalks which are heavily traveled by pedestrians. We also have a lot of STOP signs but they are ignored by e-scooter drivers. I read an article on the City Lab website about e-scooters being disabled in certain areas of a city by a type of geo-mapping, however, I don't recall the name of the city. www.citylab.com has multiple articles on e-scooters under their Transportation tab. Lastly, my dog doesn't like e-scooters either!

Joe Hamm

in Ward 2

February 5, 2020, 10:23 AM

Question 1



Question 2

- Male

Question 3

- Prefer not to answer

Question 4

- 25-34

Question 5

- \$75,000 to \$99,999

Question 6

- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Neutral
Availability of transportation options: Very Serious

Question 8

3

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Other (please specify)

Question 11

- Yes

Question 12

Park responsibly: Never

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Always

Appear to be of legal riding age: Always

Follow the rules of the road: Sometimes

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Riders on sidewalks
3. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking:
Somewhat agree

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Somewhat disagree

Additional enforcement would improve e-scooter rider behavior and
parking: Complete disagreement

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:
Complete agreement

Question 15

- Yes

Question 16

Drastically increase bike lanes, efficiency of busses as a viable option, and light rail infrastructure to force the population into using less cars. It's not

going to be easy for people to change habits and routines and I'm sure people will be unhappy about it, but we are facing a climate red alert emergency and I expect our local government to make changes that are environmentally sustainable. Multi-modal transportation solutions are also good for improving quality of life.

Additionally, while I'm familiar with the cost of parking garages, we need to use space efficiently and in a way that makes our city beautiful.

Strategically building parking garages to store single passenger vehicles makes use of the vertical space, and creates room to use street area for bike lanes, etc.

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Bike share

Question 21

No response

Question 22

- 10 p.m. to midnight

Question 23

- Bike lane

Question 24

- Ghent
- Other - Park Place

Question 25

- Within the last month

Question 26

We need signage that includes them in bike lanes.

Norfolk E-scooter Survey

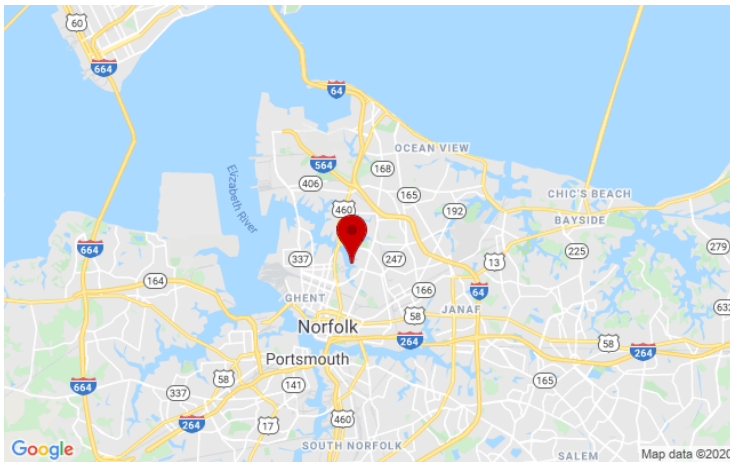
Please give us your input!

Name not shown

in Ward 2

February 5, 2020, 11:42 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$35,000 to \$49,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Not Serious

Traffic and congestion: Not Serious

Pollution due to vehicle emissions: Somewhat Not Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Neutral

Availability of transportation options: Not Serious

Question 8

4

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked
3. Underage riders
4. Multiple riders per device
5. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Somewhat disagree

E-scooters help reduce carbon emissions: Neutral

E-scooters help reduce traffic congestion: Complete disagreement

Designated e-scooter parking areas will improve haphazard parking:

Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access: Neutral

Norfolk E-scooter Survey

Please give us your input!

Question 15

- No

Question 16

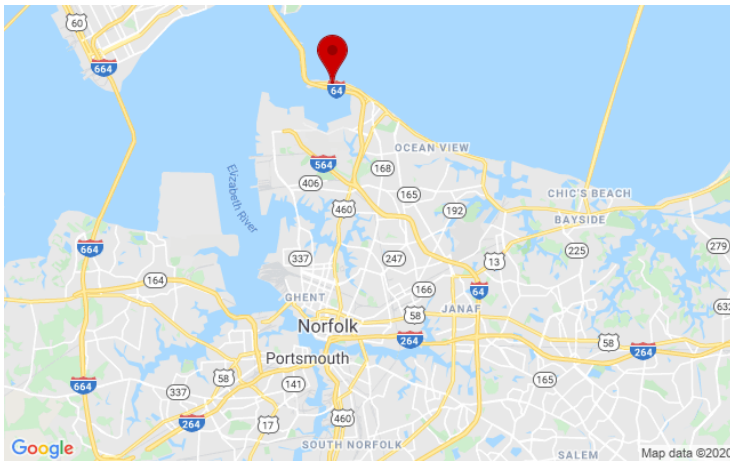
Sick of seeing them laying on the ground in very random areas. I know for a fact that they have been used when committing crimes in our neighborhood. Auto theft and ransacking cars, it's their mode of transportation to get into neighborhoods. Seeing them parked in the middle of a sidewalk in front of residential housing is unacceptable.

Name not shown

in Ward 1

February 5, 2020, 11:45 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$150,000 or More

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Mostly

Question 13

1. Follow the rules of the road

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider

Norfolk E-scooter Survey
Please give us your input!

Norfolk E-scooter Survey
Please give us your input!

behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

- Yes

Question 16

No response

Question 16

No response

Question 17

- I've only ridden once

- Question 17**
- I've only ridden once

Question 18

• 1

- Question 18
- 1

Question 19

- Somewhat likely

- Question 19**
- Somewhat likely

Question 20

- Walk

- Question 20**
- Walk

Question 21

• Dining

- Question 21**
- Dining

Question 22

- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

- ### Question 22
- 6 p.m. to 8 p.m.
 - 8 p.m. to 10 p.m.
 - 10 p.m. to midnight

Question 23

- Sidewalk

- Question 23**
- Sidewalk

Question 24

- Downtown
- Ghent
- Ocean View

- Question 24**
- Downtown
 - Ghent
 - Ocean View

Question 25

• Never

- Question 25**
- Never

Question 26

No response

Question 26

No response

Name not available
February 5, 2020, 1:38 PM

Name not available
February 5, 2020, 1:38 PM

Question 1



Question 2

- Male

- Question 2**
- Male

Question 3

- White / Caucasian

- Question 3**
- White / Caucasian

Question 4

• 25-34

- Question 4**
- 25-34

Question 5

- \$20,000 to \$34,999

- Question 5**
- \$20,000 to \$34,999

Question 6

- Walking
- Private Vehicle

- Question 6**
- Walking
 - Private Vehicle

Norfolk E-scooter Survey

Please give us your input!

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Neutral
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Serious

Question 8

2

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters
2. E-scooters are improperly parked
3. Discounts for low-income individuals
4. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 6-10

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- School
- Entertainment
- Recreational ride
- Errands

Question 22

- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.

Question 23

- Street

Question 24

Norfolk E-scooter Survey

Please give us your input!

- Downtown
- ODU

Question 25

- Within the last month

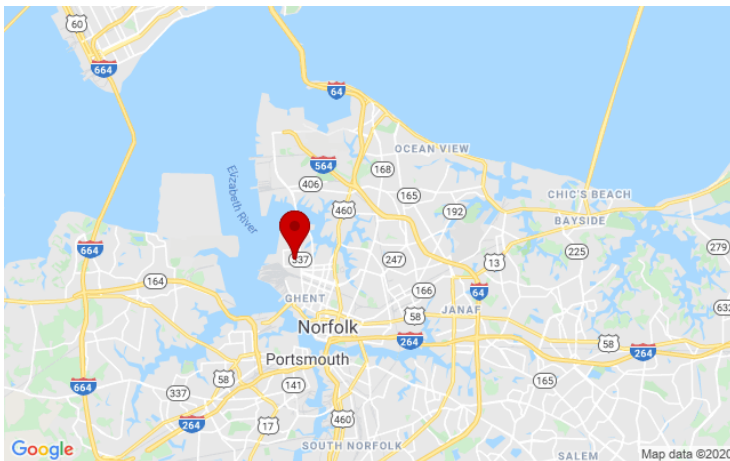
Question 26

No response

Name not available

February 5, 2020, 1:47 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$20,000 to \$34,999

Question 6

- Walking
- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Neutral

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Very Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 8

3

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Never

Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. Insufficient bike lanes for riding e-scooters
3. Riders on sidewalks
4. E-scooters are improperly parked
5. Underage riders
6. Discounts for low-income individuals
7. E-scooter maintenance
8. Multiple riders per device

Norfolk E-scooter Survey

Please give us your input!

- 9. Too many e-scooters
- 10. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Somewhat disagree
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

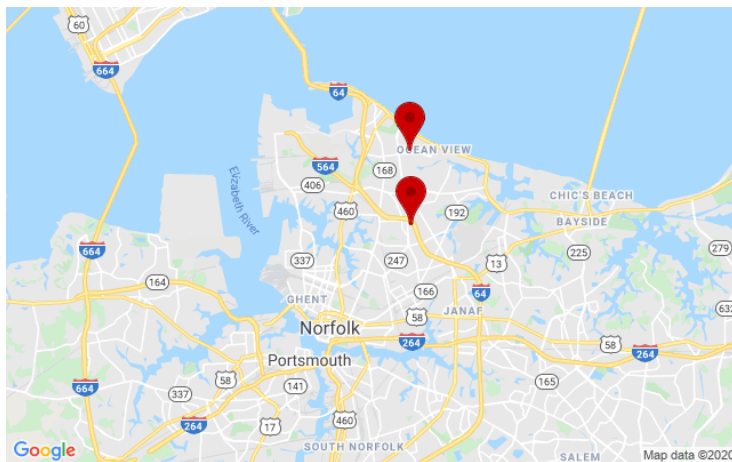
Question 16

No response

Name not available

February 5, 2020, 1:50 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$35,000 to \$49,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Neutral
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Somewhat Serious

Question 8

2

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Always

Norfolk E-scooter Survey

Please give us your input!

Appear to be of legal riding age: Mostly
Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Neutral
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

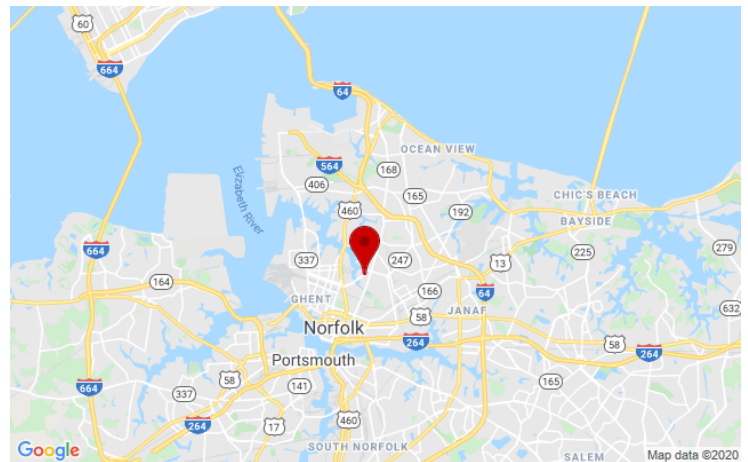
Question 16

I work at ODU and the way riders weave in and out of people and traffic is scary. I'm shocked someone has not been seriously injured yet.

Name not available

February 5, 2020, 1:52 PM

Question 1



Question 2

- Female

Question 3

- Black or African American

Question 4

- 65+

Question 5

- \$50,000 to \$74,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Not Serious
Traffic and congestion: Somewhat Not Serious
Pollution due to vehicle emissions: Somewhat Not Serious
Bike safety: Neutral
Pedestrian and sidewalk safety: Not Serious
Mobility access for people with disabilities: Somewhat Not Serious
Availability of transportation options: Not Serious

Question 8

1

Norfolk E-scooter Survey

Please give us your input!

Question 9

- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Appear to be of legal riding age: Always

Follow the rules of the road: Always

Question 13

1. E-scooter maintenance
2. Follow the rules of the road

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking:

Somewhat disagree

Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Complete disagreement

Additional enforcement would improve e-scooter rider behavior and

parking: Complete disagreement

More bike lanes will improve e-scooter safety: Neutral

Fares to use e-scooters should be managed to provide equitable access:

Complete agreement

Question 15

- No

Question 16

No response

Name not available

February 5, 2020, 1:58 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$150,000 or More

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Not Serious

Bike safety: Not Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Neutral

Question 8

Norfolk E-scooter Survey

Please give us your input!

2

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Never

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Never

Question 13

1. Riders on sidewalks
2. E-scooters are improperly parked
3. Follow the rules of the road

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Neutral

Designated e-scooter parking areas will improve haphazard parking: Neutral

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- Yes

Question 16

There is no one in forcing these regulations at the moment. Where is my major issue with the scooters.

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Very likely

Question 20

- Bike share

Question 21

- Dining
- Entertainment

Question 22

- Noon to 2 p.m.
- 6 p.m. to 8 p.m.

Question 23

- Street

Question 24

- Downtown

Question 25

- Never

Question 26

No response

Clarissa Butler

in Ward 2

February 5, 2020, 2:00 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!

- I've only ridden once

Question 18

- 1

Question 19

- Very likely

Question 20

- Walk

Question 21

- Dining
- Entertainment

Question 22

- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

Question 23

- Street

Question 24

- Downtown
- Ghent
- North Colley

Question 25

- Never

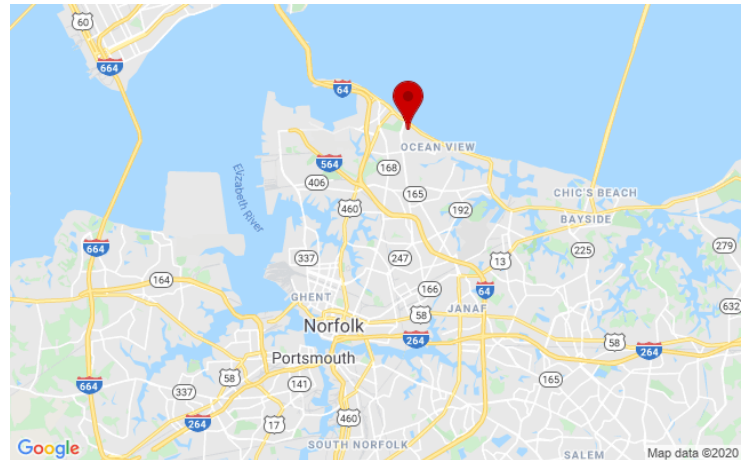
Question 26

No response

Name not available

February 5, 2020, 2:03 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Neutral

Question 8

Norfolk E-scooter Survey

Please give us your input!

5

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. E-scooters are improperly parked
2. Too many e-scooters
3. Follow the rules of the road
4. Riders on sidewalks
5. Multiple riders per device
6. Underage riders
7. Increasing riding fees and rates
8. E-scooter maintenance
9. Insufficient bike lanes for riding e-scooters
10. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Somewhat disagree
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Complete disagreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access:

Neutral

Question 15

- No

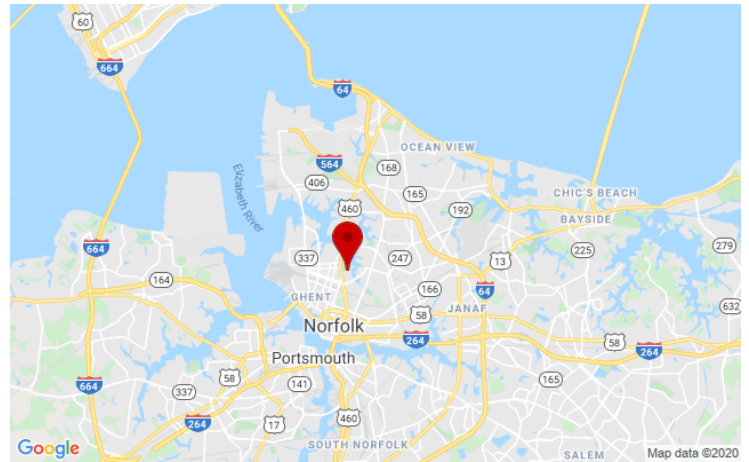
Question 16

No response

Name not available

February 5, 2020, 2:05 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$100,000 to \$149,999

Question 6

Norfolk E-scooter Survey

Please give us your input!

- Private Vehicle

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Neutral

Question 8

1

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters
2. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Dining
- Entertainment

Question 22

- 4 p.m. to 6 p.m.

Question 23

- Bike lane

Question 24

- Downtown
- Ghent
- North Colley

Question 25

Norfolk E-scooter Survey

Please give us your input!

- Never

Question 26

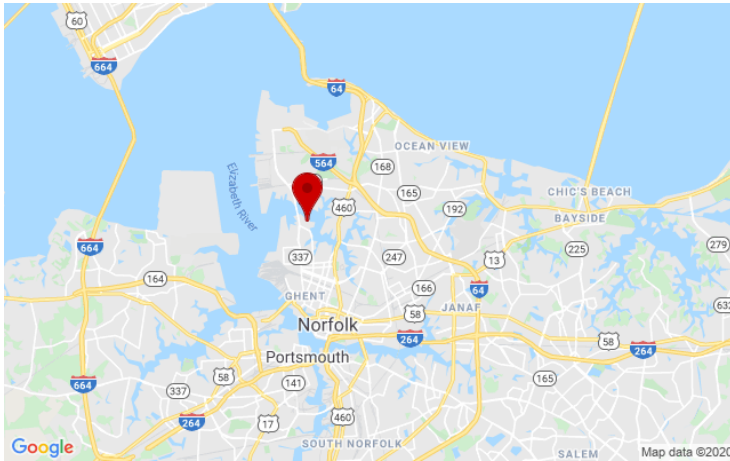
No response

Name not shown

in Ward 2

February 5, 2020, 2:06 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- E-Scooter

- Private Vehicle

- Bus

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters
2. E-scooters are improperly parked
3. Follow the rules of the road

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking:

Norfolk E-scooter Survey

Please give us your input!

Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Neutral

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

After renting e-scooters relatively frequently, I opted to purchase one of my own. It has proven a great investment, both in terms of monetary savings over the cost of rentals and in terms of time savings. My commute is a bit too far for a comfortable walk, so I had previously been taking the #2 bus on Hampton Blvd. Unfortunately, the bus would frequently run behind schedule. Or, even it was on schedule, the timing of the buses (and the fact that they only run twice an hour) would not align well with my work schedule. E-scooters (rental or personally owned) help tremendously in this regard as they are relatively cheap, point to point transportation available basically any time.

Question 17

- I ride several times a week

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Transit

Question 21

- Home
- Work
- Recreational ride

Question 22

- 8 a.m. to 10 a.m.

- 4 p.m. to 6 p.m.

Question 23

- Street

Question 24

- Ghent
- ODU
- North Colley
- Other - Larchmont

Question 25

- Within the last week

Question 26

No response

Name not available

February 5, 2020, 2:07 PM

Question 1



Question 2

- Prefer not to answer

Question 3

Norfolk E-scooter Survey

Please give us your input!

- Prefer not to answer

Question 4

- Prefer not to answer

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Not Serious

Question 8

4

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. Underage riders
3. Riders on sidewalks
4. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat disagree
Fares to use e-scooters should be managed to provide equitable access: Somewhat disagree

Question 15

- No

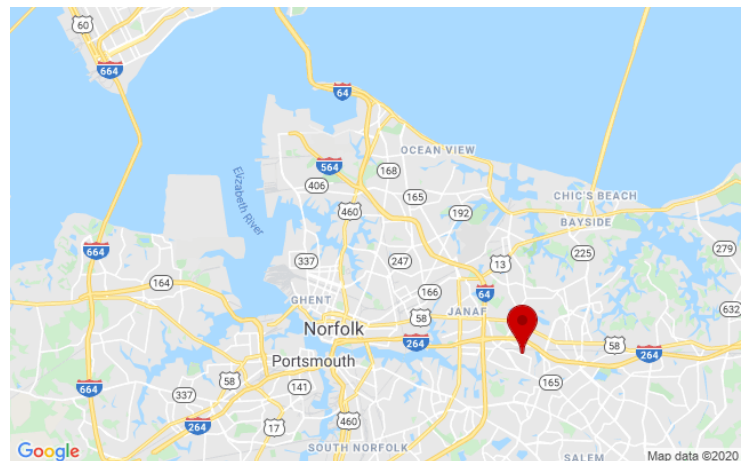
Question 16

No response

Name not available

February 5, 2020, 2:08 PM

Question 1



Norfolk E-scooter Survey

Please give us your input!

Question 2

- Female

Question 3

- Latino

Question 4

- 25-34

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious
Traffic and congestion: Somewhat Not Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

3

Question 9

- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals
- No Knowledge

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Never

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Always

Appear to be of legal riding age: Always

Follow the rules of the road: Always

Question 13

1. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking:

Complete agreement

Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and

parking: Neutral

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:

Complete agreement

Question 15

- No

Question 16

No response

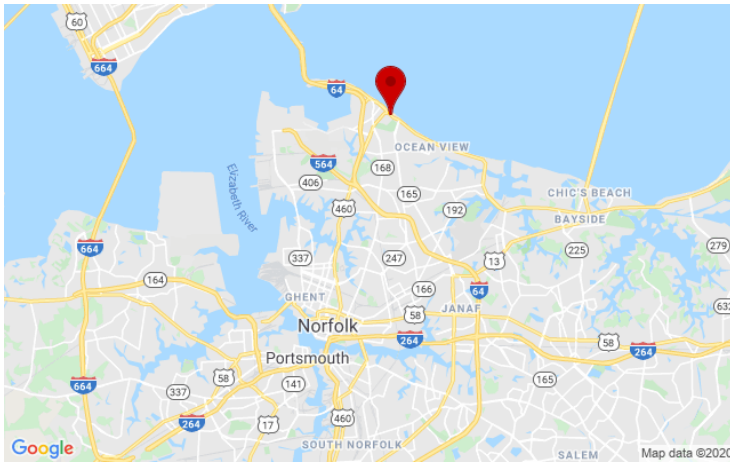
Name not available

February 5, 2020, 2:09 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$150,000 or More

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Neutral

Bike safety: Neutral

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Neutral

Availability of transportation options: Somewhat Not Serious

Question 8

3

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. Insufficient bike lanes for riding e-scooters
4. E-scooters are improperly parked
5. Too many e-scooters
6. Increasing riding fees and rates
7. Underage riders
8. Multiple riders per device
9. E-scooter maintenance
10. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Somewhat disagree

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Neutral

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Somewhat disagree

Fares to use e-scooters should be managed to provide equitable access: Neutral

Norfolk E-scooter Survey

Please give us your input!

Question 15

- No

Question 16

Helmet use should be mandatory. I have not seen an e-scooter user wear a helmet.

Name not shown

in Ward 2

February 5, 2020, 2:12 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- Personal Bike
- E-Scooter
- Private Vehicle

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 8

2

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Underage riders
3. Riders on sidewalks

Question 14

Norfolk E-scooter Survey

Please give us your input!

Norfolk E-scooter Survey
Please give us your input!

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking: Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Neutral

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Very likely

Question 20

- Personal bicycle

Question 21

- Home
- Work
- Dining
- Entertainment

Question 22

- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Street

Question 24

- Downtown
- Ghent
- ODU
- North Colley
- Sentara Norfolk area

Question 25

- Never

Question 26

No response

Name not available

February 5, 2020, 2:27 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

Norfolk E-scooter Survey

Please give us your input!

- 45-54

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Neutral

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Neutral

Availability of transportation options: Somewhat Serious

Question 8

5

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Never

Question 13

1. Follow the rules of the road

2. Riders on sidewalks

3. Underage riders

Question 14

E-scooters are important transportation options: Somewhat disagree

E-scooters help reduce carbon emissions: Neutral

E-scooters help reduce traffic congestion: Somewhat disagree

Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Somewhat disagree

Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

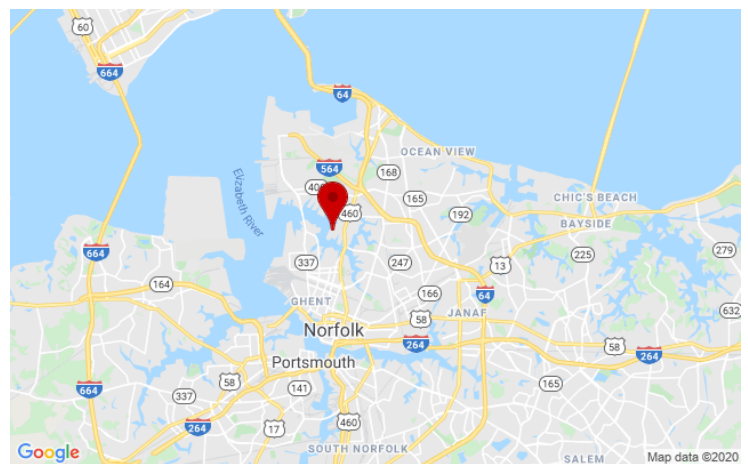
Question 16

No response

Name not available

February 5, 2020, 2:33 PM

Question 1



Question 2

Norfolk E-scooter Survey

Please give us your input!

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- Prefer not to answer

Question 6

- Walking
- Personal Bike
- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Neutral
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Not Serious
Availability of transportation options: Somewhat Serious

Question 8

2

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Insufficient bike lanes for riding e-scooters
2. E-scooters are improperly parked
3. Follow the rules of the road
4. Riders on sidewalks
5. E-scooter maintenance
6. Underage riders

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Somewhat unlikely

Question 20

Norfolk E-scooter Survey

Please give us your input!

- Personal vehicle

Question 21

- Entertainment

Question 22

- 10 p.m. to midnight

Question 23

- Bike lane

Question 24

- Downtown

Question 25

- Never

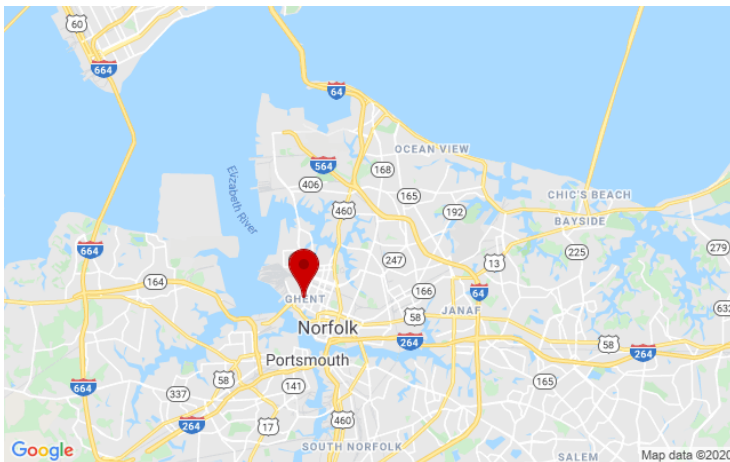
Question 26

No response

Name not available

February 5, 2020, 2:34 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Neutral

Question 8

4

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Mostly

Norfolk E-scooter Survey

Please give us your input!

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. Multiple riders per device
4. Underage riders

Question 14

E-scooters are important transportation options: Somewhat disagree

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat disagree

Designated e-scooter parking areas will improve haphazard parking:
Somewhat disagree

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and
parking: Complete agreement

More bike lanes will improve e-scooter safety: Neutral

Fares to use e-scooters should be managed to provide equitable access:
Somewhat agree

Question 15

- No

Question 16

I am strong supporter of alternative transportation but the scooters are not one of them I support. I have encountered countless safety issues associated with scooters:

Not following basic traffic safety (riding into oncoming traffic, sporadically riding on and off side walks and cutting right into vehicles, and More)

No helmets used (helmets are imperative to safety—however how is this going to be encourage and when the appeal of scooters is the convenience?? Who is likely to just carry around a helmet?)

— poorly visible to drivers

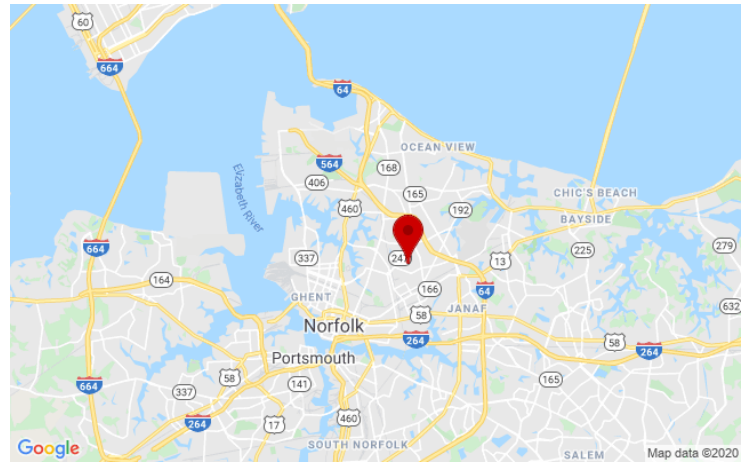
— dangerous movements in sidewalks to pedestrians

If we are to continue to have scooters, there must be safety!! This includes education to riders and enforcement of rules. If this can not be done, then there should not be scooters.

Name not available

February 5, 2020, 2:35 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$35,000 to \$49,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Norfolk E-scooter Survey
Please give us your input!

Norfolk E-scooter Survey
Please give us your input!

2

- Don't Need Driver's License
- Must Following Signs & Signals

- Sticker/post card on e-scooter vehicle

- No

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Mostly
Follow the rules of the road: Never

1. Follow the rules of the road
2. Insufficient bike lanes for riding e-scooters
3. Multiple riders per device

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking: Neutral

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

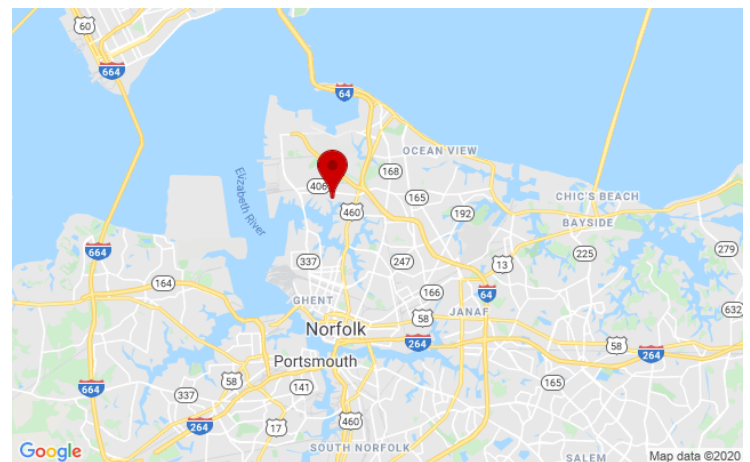
More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access: Complete agreement

- No

These are a great transportation option for many people who have limited income, and while I have seen reckless use by riders, I have also witnessed many motorists who don't like to share the road. They're a danger to scooter and bicycle riders.

February 5, 2020, 2:49 PM



- Female

- White / Caucasian

- 35-44

- Prefer not to answer

- Private Vehicle

Too Many Cars: Somewhat Serious

Norfolk E-scooter Survey

Please give us your input!

Norfolk E-scooter Survey

Please give us your input!

Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Always
Appear to be of legal riding age: Mostly
Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked
3. Insufficient bike lanes for riding e-scooters
4. Too many e-scooters

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

Question 16

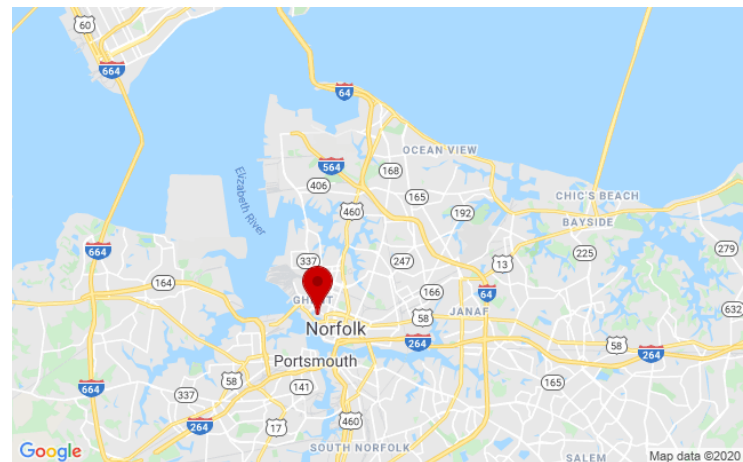
Many riders do not know the rules of the road. This puts riders and drivers in danger. This is something that definitely needs addressed and enforced.

Name not shown

in Ward 2

February 5, 2020, 2:49 PM

Question 1



Question 2

- Male

Question 3

- Other - Spanish

Question 4

- 25-34

Question 5

Norfolk E-scooter Survey

Please give us your input!

- \$35,000 to \$49,999

Question 6

- Walking
- Personal Bike
- E-Scooter
- Private Vehicle
- Light Rail

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- No Knowledge

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Sometimes
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. Insufficient bike lanes for riding e-scooters
4. E-scooters are improperly parked

5. E-scooter maintenance
6. Discounts for low-income individuals
7. Multiple riders per device
8. Underage riders
9. Too many e-scooters
10. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat disagree

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Very likely

Question 20

- Personal vehicle

Question 21

- Home
- Work
- Dining

Norfolk E-scooter Survey
Please give us your input!

Norfolk E-scooter Survey
Please give us your input!

- Entertainment

Question 22

- Midnight to 2 a.m.
- 8 a.m. to 10 a.m.
- Noon to 2 p.m.
- 6 p.m. to 8 p.m.

Question 23

- Street

Question 24

- Downtown
- Ghent
- ODU
- North Colley
- Sentara Norfolk area

Question 25

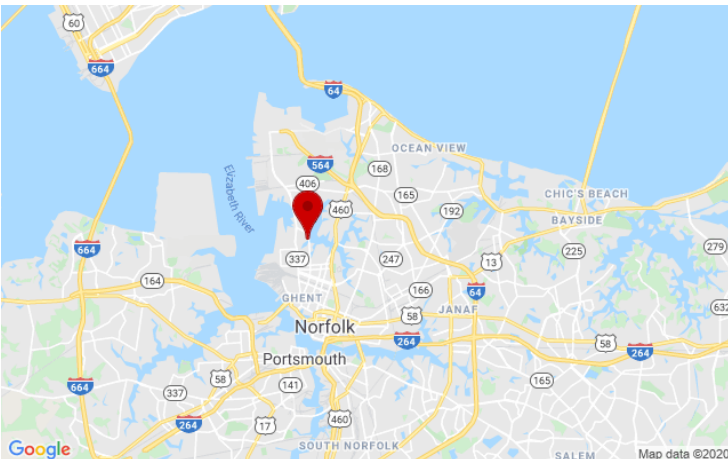
- Within the last week

Question 26

No response

Name not available
February 5, 2020, 2:50 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- Private Vehicle

Question 7

Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Neutral

Question 8

5

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly

Norfolk E-scooter Survey

Please give us your input!

Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. E-scooters are improperly parked
4. Too many e-scooters

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Somewhat disagree
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat agree

Question 15

- No

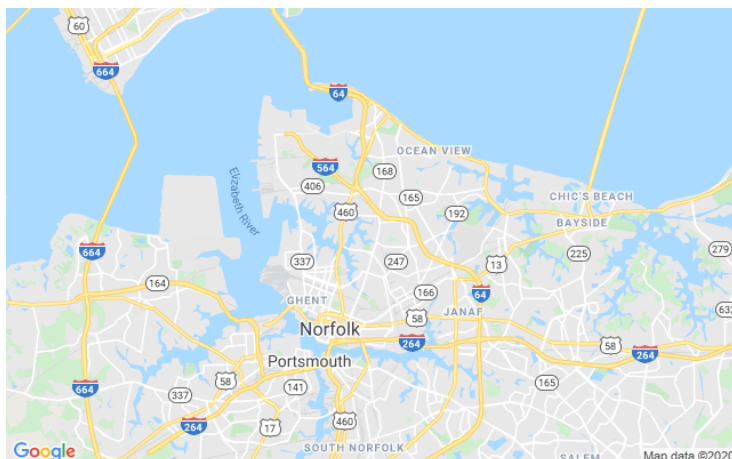
Question 16

No response

Name not available

February 5, 2020, 2:50 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- Prefer not to answer

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Somewhat Serious

Question 8

3

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- Yes

Question 12

Norfolk E-scooter Survey

Please give us your input!

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked
3. Riders on sidewalks
4. Underage riders
5. Multiple riders per device
6. Too many e-scooters
7. Insufficient bike lanes for riding e-scooters
8. E-scooter maintenance
9. Discounts for low-income individuals
10. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Neutral

Question 20

- Walk

Question 21

- Recreational ride

Question 22

- 2 p.m. to 4 p.m.

Question 23

- Sidewalk

Question 24

- Downtown

Question 25

- Never

Question 26

No response

Name not available

February 5, 2020, 2:51 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Not Serious

Question 8

5

Question 9

- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Underage riders
2. Too many e-scooters
3. Riders on sidewalks
4. Follow the rules of the road
5. E-scooters are improperly parked
6. Multiple riders per device
7. Discounts for low-income individuals
8. Insufficient bike lanes for riding e-scooters
9. Increasing riding fees and rates
10. E-scooter maintenance

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Complete disagreement
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

Norfolk E-scooter Survey

Please give us your input!

- No

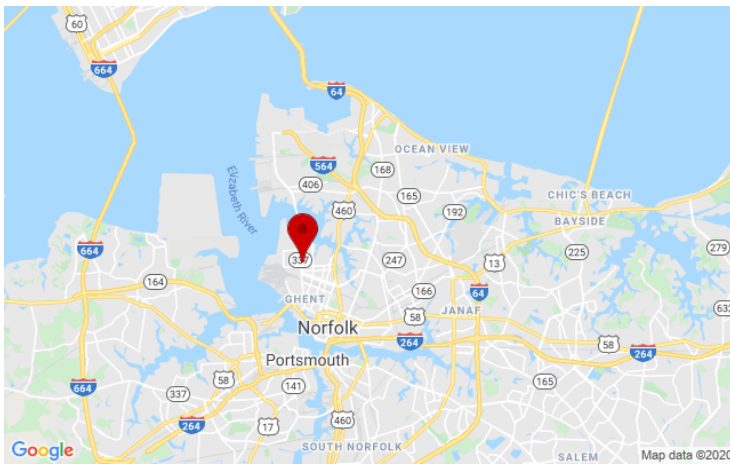
Question 16

Add questions assessing injuries caused by e-scooter, most importantly head injuries. Also, assess the scooters that are used as dangerously joyriding at night and almost get hit by vehicles. They aren't practical, increase risk and injury, and aren't regulated to under-aged users.

Name not available

February 5, 2020, 2:56 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 18-24

Question 5

- Less than \$20,000

Question 6

- Walking

- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Neutral

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Need Helmet
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Always

Follow the rules of the road: Mostly

Question 13

1. Follow the rules of the road
2. Riders on sidewalks

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking: Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral

Norfolk E-scooter Survey

Please give us your input!

Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Somewhat disagree

Question 15

- Yes

Question 16

Most people who knock the scooters have never rode one..... aka Boomers

Question 17

- I ride a few times a month

Question 18

- 6-10

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Work

Question 22

- Noon to 2 p.m.

Question 23

- Sidewalk

Question 24

- Downtown
- Ghent
- ODU

Question 25

- Within the last month

Question 26

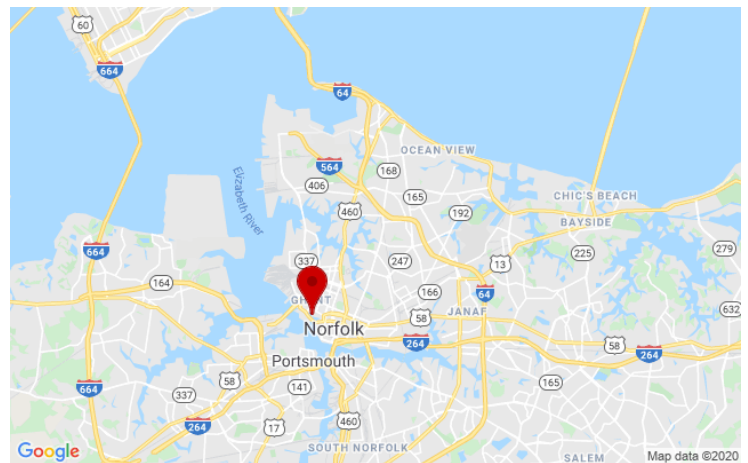
No response

Name not shown

in Ward 2

February 5, 2020, 3:03 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$150,000 or More

Question 6

- Walking
- Private Vehicle

Norfolk E-scooter Survey

Please give us your input!

- Ride Share

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

4

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

No response

Question 14

E-scooters are important transportation options: Neutral
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking:
Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

Question 16

No response

Name not available

February 5, 2020, 3:08 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 55-64

Norfolk E-scooter Survey

Please give us your input!

Question 5

- Prefer not to answer

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Not Serious
Traffic and congestion: Not Serious
Pollution due to vehicle emissions: Somewhat Not Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Not Serious

Question 8

3

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Never
Follow the rules of the road: Sometimes

Question 13

1. Riders on sidewalks
2. Follow the rules of the road
3. Underage riders

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

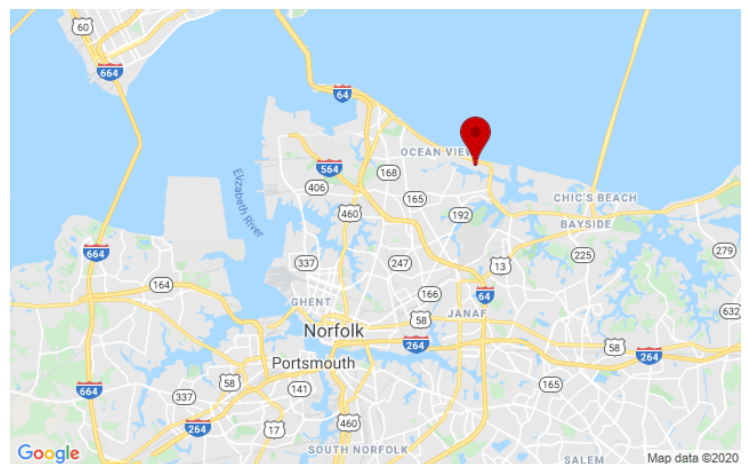
Question 16

No response

Name not available

February 5, 2020, 3:11 PM

Question 1



Question 2

- Male

Question 3

Norfolk E-scooter Survey

Please give us your input!

- Black or African American

Question 4

- 25-34

Question 5

- \$35,000 to \$49,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Always

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Always

Ride one person per device: Always

Appear to be of legal riding age: Always

Follow the rules of the road: Always

Question 13

1. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride several times a week

Question 18

- 11-20

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Work

Question 22

- Noon to 2 p.m.

Question 23

- Street

Norfolk E-scooter Survey

Please give us your input!

Question 24

- Downtown

Question 25

- Never

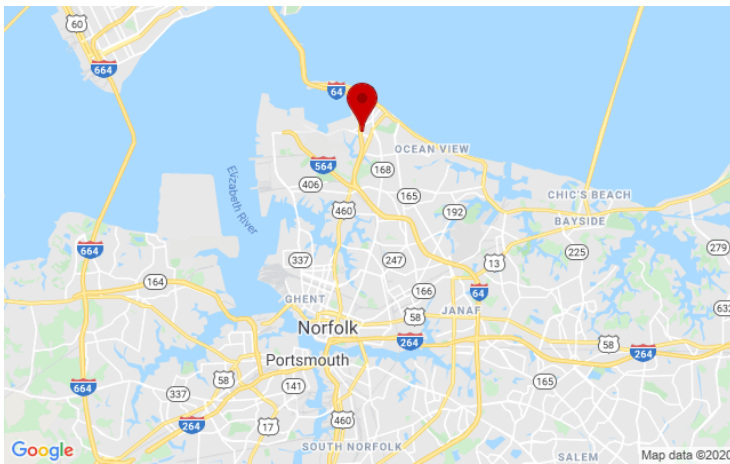
Question 26

No response

Name not available

February 5, 2020, 3:14 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Neutral

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Not Serious

Availability of transportation options: Very Serious

Question 8

1

Question 9

- Must Following Signs & Signals
- No Knowledge

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Always

Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking: Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement

Norfolk E-scooter Survey

Please give us your input!

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

Question 16

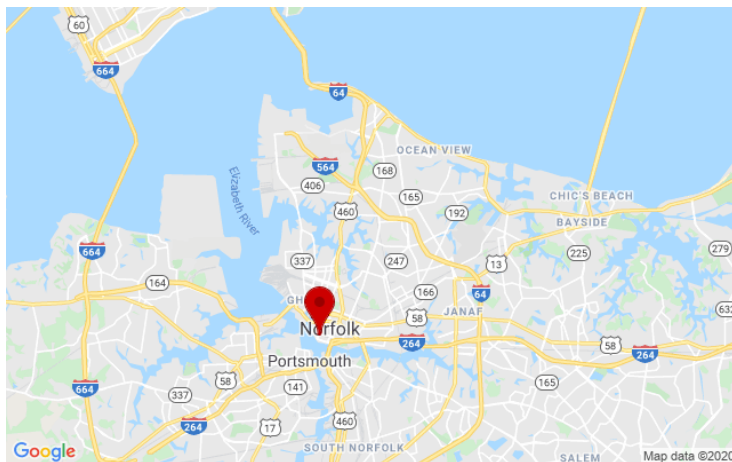
No response

Name not shown

in Ward 2

February 5, 2020, 3:20 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- E-Scooter
- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious
Traffic and congestion: Somewhat Not Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Neutral
Pedestrian and sidewalk safety: Somewhat Not Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Neutral

Question 8

1

Question 9

- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Sometimes
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Multiple riders per device

Question 14

E-scooters are important transportation options: Complete agreement

Norfolk E-scooter Survey

Please give us your input!

E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Neutral

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree

More bike lanes will improve e-scooter safety: Somewhat disagree

Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

The scooters have vastly improved my quality of life. I live on one end of Granby and work on the other end of Granby street. During the summer, the scooters saved me from walking to work in sweltering heat. On other occasions, such as a day I had to mail an incredibly important document, scooters saved me an incredible amount of time. I was able to scooter from work, to home, to the post office, and back to work way quicker and more efficiently than I could have in a car.

Question 17

- I ride daily

Question 18

- 6-10

Question 19

- Very likely

Question 20

- Walk

Question 21

- Home
- Work
- Dining
- Entertainment
- Errands

Question 22

- 6 a.m. to 8 a.m.
- 6 p.m. to 8 p.m.

Question 23

- Street

Question 24

- Downtown

Question 25

- Never

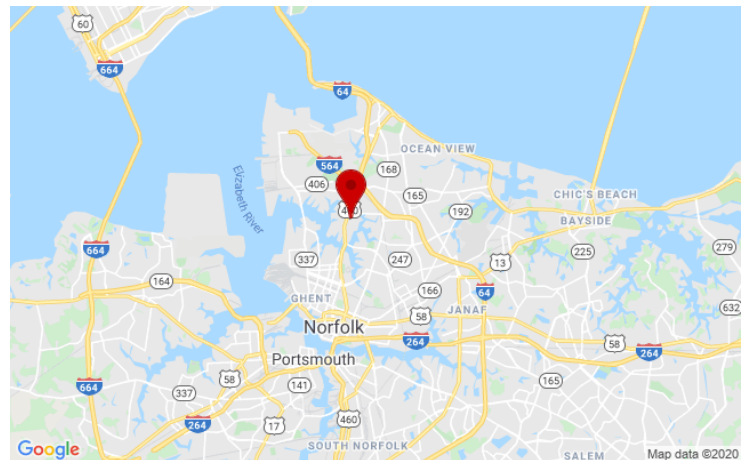
Question 26

No response

Name not available

February 5, 2020, 3:21 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

Norfolk E-scooter Survey

Please give us your input!

- 55-64

Question 5

- \$150,000 or More

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Sticker/post card on e-scooter vehicle

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

No response

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

No response

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

No response

Question 22

No response

Question 23

No response

Question 24

No response

Norfolk E-scooter Survey

Please give us your input!

Question 25

- Never

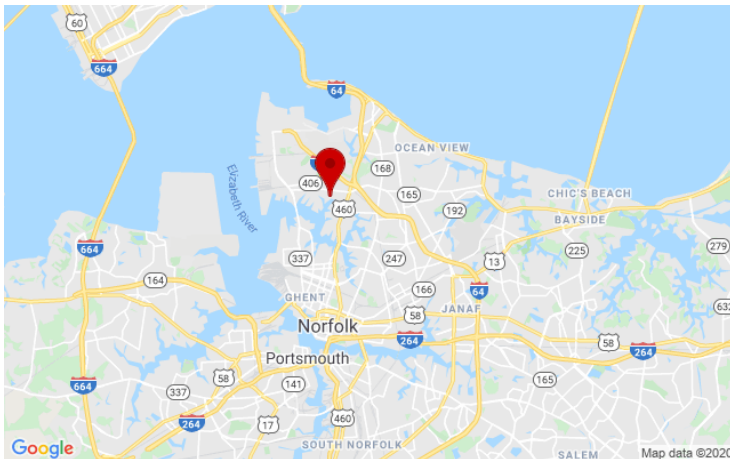
Question 26

No response

Name not available

February 5, 2020, 3:23 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$150,000 or More

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Not Serious
Bike safety: Neutral
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Neutral
Availability of transportation options: Neutral

Question 8

4

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Riders on sidewalks
3. Follow the rules of the road
4. Multiple riders per device
5. Too many e-scooters
6. Underage riders

Question 14

E-scooters are important transportation options: Neutral
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Norfolk E-scooter Survey

Please give us your input!

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

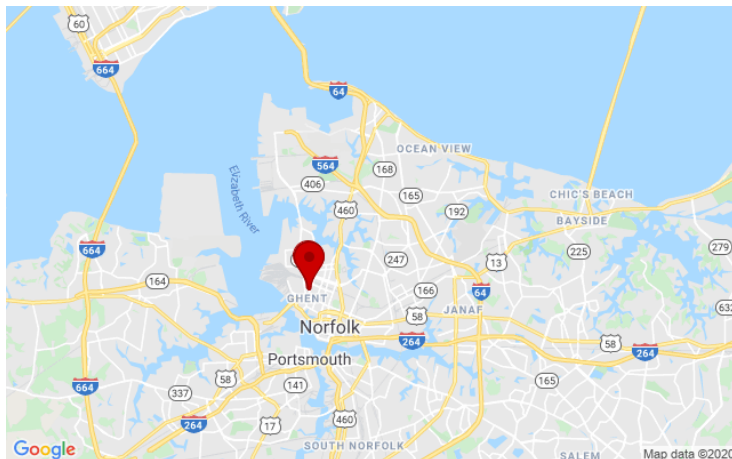
Question 16

The riders seem to think that it is ok just to park the scooters ANYWHERE, including parking spaces in garages and in front of doorways and storefronts, middle of sidewalks etc. they are also self important - you should stop for me and I don't have to observe rules of the road.

Name not available

February 5, 2020, 3:23 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 18-24

Question 5

- Prefer not to answer

Question 6

- Walking
- Personal Bike
- Pace Bike
- E-Scooter
- Private Vehicle
- Ride Share
- Light Rail

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Serious

Question 8

5

Question 9

- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Always
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Always
Ride one person per device: Always

Norfolk E-scooter Survey

Please give us your input!

Appear to be of legal riding age: Always
Follow the rules of the road: Always

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Work
- Dining
- Entertainment

- Public transit stop

Question 22

- 4 p.m. to 6 p.m.

Question 23

- Street

Question 24

- Downtown
- Ghent
- ODU
- North Colley
- Sentara Norfolk area

Question 25

- Within the last month

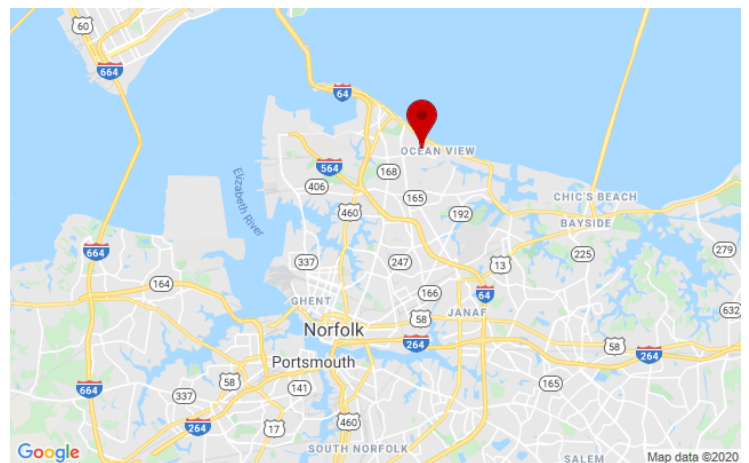
Question 26

No response

Name not available

February 5, 2020, 3:26 PM

Question 1



Question 2

Norfolk E-scooter Survey

Please give us your input!

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$150,000 or More

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Neutral
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Not Serious
Bike safety: Neutral
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Neutral

Question 8

No response

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked
3. Underage riders
4. Riders on sidewalks

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Somewhat unlikely

Question 20

- Walk

Norfolk E-scooter Survey

Please give us your input!

Question 21

- Entertainment
- Visiting

Question 22

- 8 p.m. to 10 p.m.

Question 23

- Street

Question 24

- Ocean View

Question 25

- Never

Question 26

No response

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$35,000 to \$49,999

Question 6

- Walking

Question 7

Too Many Cars: Somewhat Not Serious
Traffic and congestion: Somewhat Not Serious
Pollution due to vehicle emissions: Somewhat Not Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Neutral

Question 8

1

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

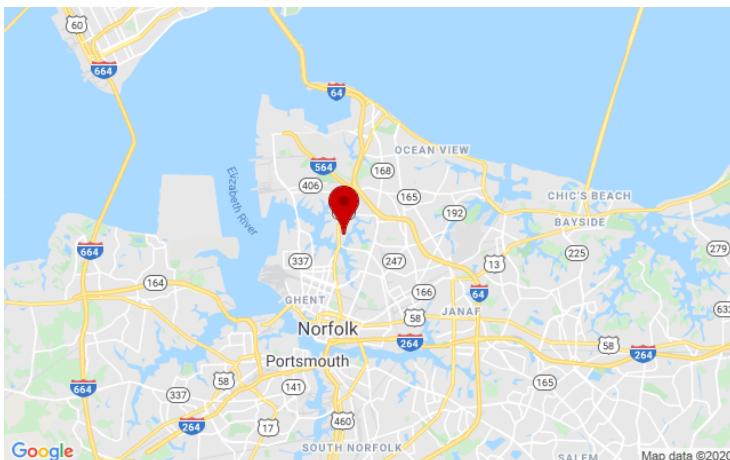
Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Always
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Name not available

February 5, 2020, 3:29 PM

Question 1



Question 2

- Female

Norfolk E-scooter Survey

Please give us your input!

Question 13

1. Follow the rules of the road
2. Insufficient bike lanes for riding e-scooters
3. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

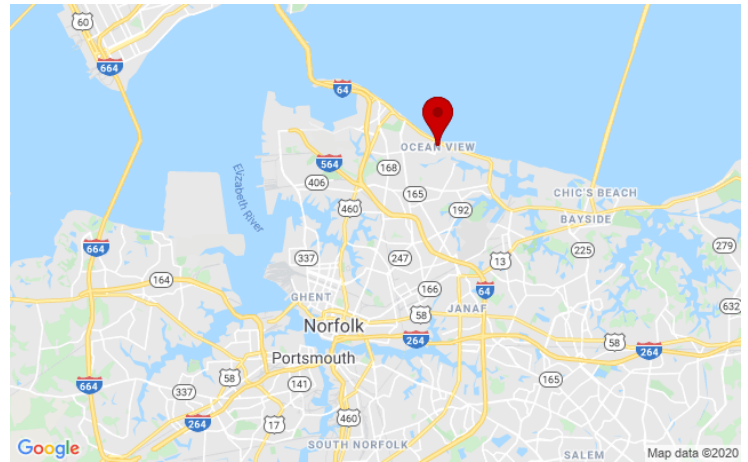
Question 16

When bicycles were first introduced, they were hugely controversial, and today very popular. In general, Norfolk is flat, making it easy to bike and ride scooters. I would love to see Norfolk become more pedestrian and cycle friendly. I am all in for support of bike lanes and alternate modes of transportation, and speed limit enforcement on roads like Granby, Church, and Hampton Blvd. making routes into Ghent and downtown safer for alternate transportation modes.

Name not available

February 5, 2020, 3:29 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$20,000 to \$34,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Somewhat Serious

Question 8

3

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Never

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Never

Question 13

1. E-scooters are improperly parked
2. Discounts for low-income individuals
3. Follow the rules of the road
4. Riders on sidewalks

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking: Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

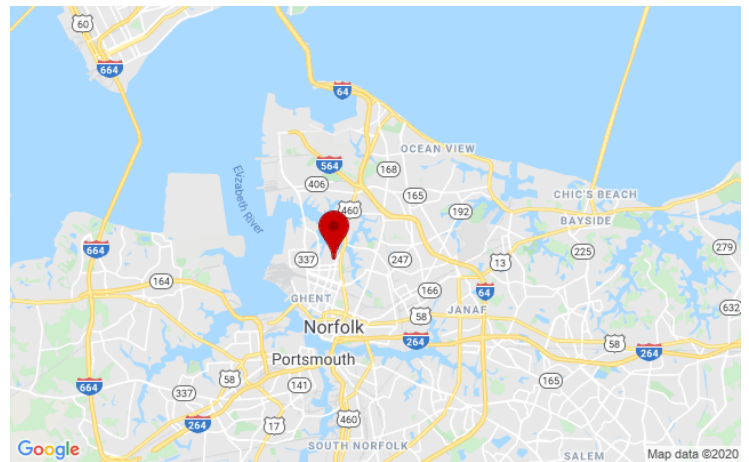
Question 16

No response

Name not available

February 5, 2020, 3:38 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$35,000 to \$49,999

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Norfolk E-scooter Survey

Please give us your input!

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Somewhat Serious

Question 8

2

Question 9

- Sidewalk Riding is Not Permissible Downtown

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Riders on sidewalks
2. Follow the rules of the road

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

I like them and I think culturally/socially we're figuring them out and they seem to be settling into how they fit into our city.

Question 17

- I ride a few times a month

Question 18

- 6-10

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Home
- Recreational ride
- Errands
- Public transit stop
- Visiting

Question 22

- Midnight to 2 a.m.
- 2 a.m. to 4 a.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Bike lane

Question 24

- Downtown
- Ghent
- Ocean View
- North Colley

Norfolk E-scooter Survey

Please give us your input!

Question 25

- Within the last month

Question 26

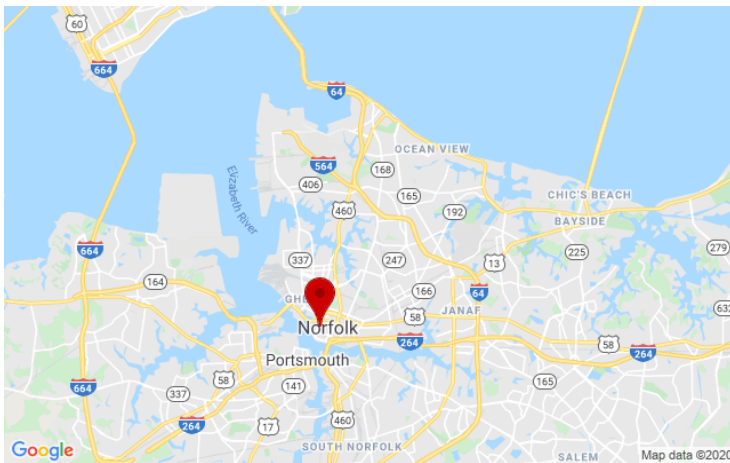
No response

Name not shown

in Ward 2

February 5, 2020, 3:39 PM

Question 1



Question 2

- Male

Question 3

- Latino

Question 4

- 55-64

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Not Serious
Traffic and congestion: Not Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Somewhat Not Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Somewhat Serious

Question 8

4

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Sometimes
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Riders on sidewalks
2. E-scooters are improperly parked
3. Multiple riders per device
4. Follow the rules of the road

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and

Norfolk E-scooter Survey

Please give us your input!

parking: Complete agreement

More bike lanes will improve e-scooter safety: Neutral

Fares to use e-scooters should be managed to provide equitable access:

Neutral

Question 15

- No

Question 16

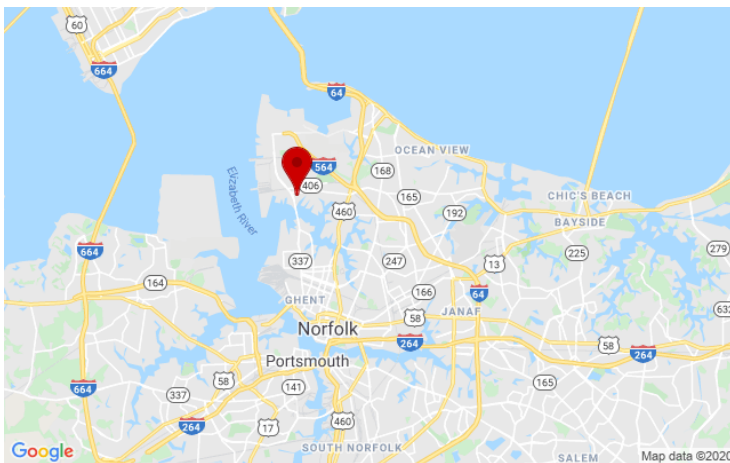
No response

Name not shown

in Ward 1

February 5, 2020, 3:40 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious

Traffic and congestion: Somewhat Not Serious

Pollution due to vehicle emissions: Somewhat Not Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Neutral

Question 8

4

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Always

Ride one person per device: Mostly

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Riders on sidewalks
3. Underage riders
4. Follow the rules of the road
5. Too many e-scooters

Norfolk E-scooter Survey

Please give us your input!

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

No response

Jameson Dungan

in Ward 2

February 5, 2020, 3:43 PM

Question 1

No response

Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$35,000 to \$49,999

Question 6

- Walking
- Personal Bike

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Somewhat Serious

Question 8

No response

Question 9

- Sidewalk Riding is Not Permissible Downtown

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Riders on sidewalks
2. Follow the rules of the road
3. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral

Norfolk E-scooter Survey

Please give us your input!

Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 6-10

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Home
- Recreational ride
- Errands
- Public transit stop
- Visiting

Question 22

- Midnight to 2 a.m.
- 2 a.m. to 4 a.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Bike lane

Question 24

- Downtown
- Ghent
- Ocean View
- North Colley

Question 25

- Within the last month

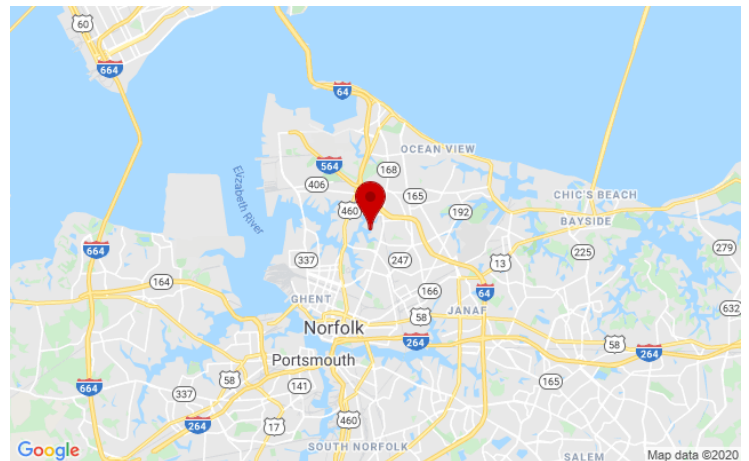
Question 26

No response

Name not available

February 5, 2020, 3:45 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

Norfolk E-scooter Survey

Please give us your input!

- \$150,000 or More

Question 6

- Walking
- Personal Bike
- E-Scooter
- Private Vehicle
- Ride Share
- Light Rail

Question 7

Too Many Cars: Somewhat Not Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Always
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Always

Question 13

1. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

Several major cities see high usage of scooters. It'd be nice for Norfolk to be current on a newer issue, instead of 5 years behind like we normally are.

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Home
- Dining
- Entertainment
- Recreational ride
- Errands
- Public transit stop
- Visiting

Norfolk E-scooter Survey

Please give us your input!

Question 22

- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown
- Ghent
- NSU
- ODU
- North Colley
- Wards Corner

Question 25

- Within the last month

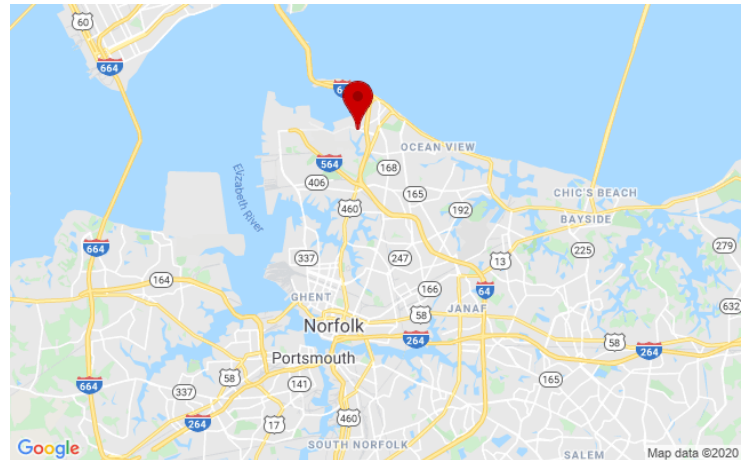
Question 26

No response

Name not available

February 5, 2020, 3:45 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- Prefer not to answer

Question 6

- Bus

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

2

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals
- No Knowledge

Question 10

- Social media

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Never
Ride in bike lanes when a lane is present: Never
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. E-scooters are improperly parked
2. Follow the rules of the road
3. Riders on sidewalks

Question 14

E-scooters are important transportation options: Neutral
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

Question 16

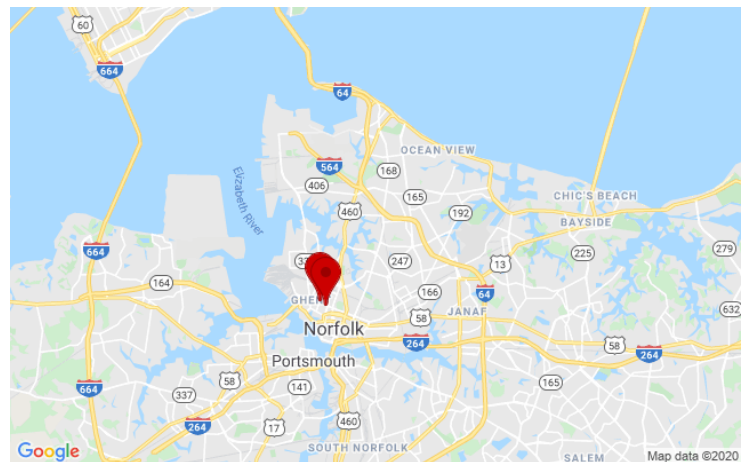
They park in handicap ramps all the time at ODU

Name not shown

in Ward 2

February 5, 2020, 3:48 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- E-Scooter
- Private Vehicle
- Ride Share

Norfolk E-scooter Survey

Please give us your input!

Question 7

Too Many Cars: Not Serious
Traffic and congestion: Somewhat Not Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Neutral
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Not Serious

Question 8

1

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Always
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Mostly

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked
3. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and

parking: Somewhat agree

More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride several times a week

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Dining
- Entertainment
- Recreational ride
- Errands

Question 22

- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Street

Question 24

- Downtown
- Ghent
- Wards Corner

Norfolk E-scooter Survey

Please give us your input!

Question 25

- Within the last week

Question 26

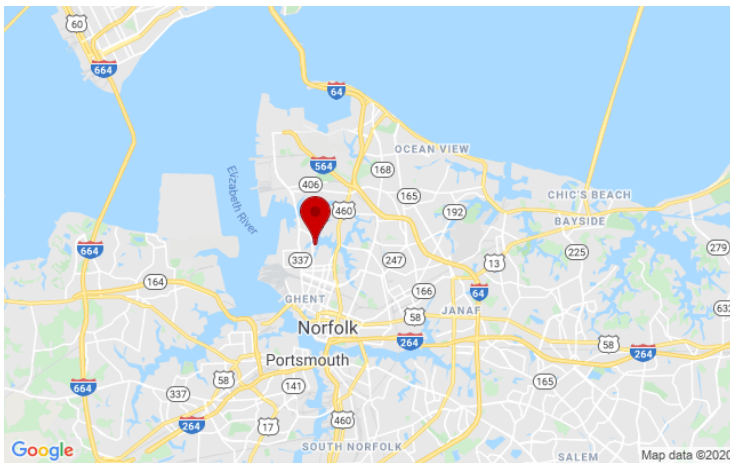
No response

Jeff Jacobs

in Ward 2

February 5, 2020, 3:57 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$100,000 to \$149,999

Question 6

- Walking

- E-Scooter
- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Neutral

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Neutral

Availability of transportation options: Somewhat Not Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Always

Appear to be of legal riding age: Always

Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Follow the rules of the road

Question 14

E-scooters are important transportation options: Complete agreement

Norfolk E-scooter Survey

Please give us your input!

E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Very likely

Question 20

- Personal vehicle

Question 21

- Dining
- Entertainment

Question 22

- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Street

Question 24

- Downtown
- Ghent
- North Colley

Question 25

- Never

Question 26

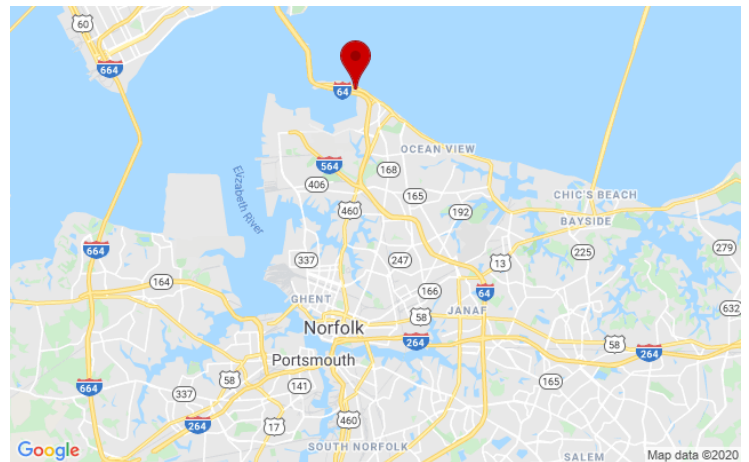
No response

Name not shown

in Ward 1

February 5, 2020, 3:59 PM

Question 1



Question 2

- Female

Question 3

- Black or African American

Question 4

- 35-44

Question 5

Norfolk E-scooter Survey

Please give us your input!

- \$75,000 to \$99,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Not Serious
Traffic and congestion: Not Serious
Pollution due to vehicle emissions: Not Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Not Serious
Availability of transportation options: Neutral

Question 8

5

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Riders on sidewalks
2. Follow the rules of the road
3. Too many e-scooters
4. E-scooters are improperly parked
5. Multiple riders per device
6. Underage riders

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

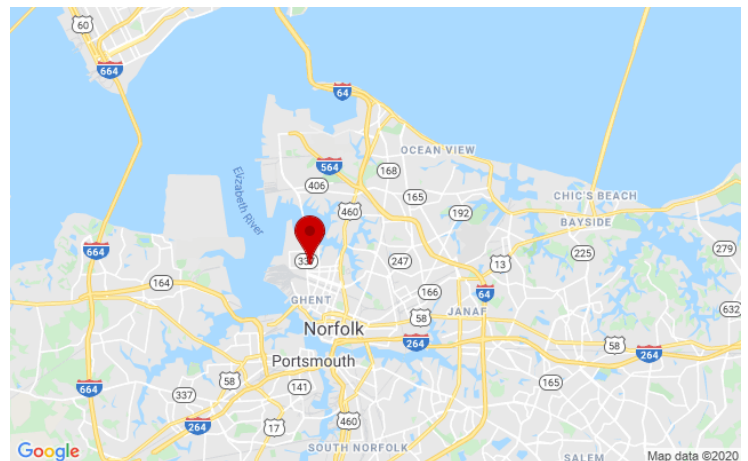
Question 16

They are unsightly and detract from the overall appearance of our beautiful Norfolk. With bicycles, transit via bus, personal vehicle and walking, I believe the scooters are unnecessary.

Name not available

February 5, 2020, 4:01 PM

Question 1



Question 2

- Female

Norfolk E-scooter Survey

Please give us your input!

Question 2

- Prefer not to answer

Question 3

- Prefer not to answer

Question 4

- Prefer not to answer

Question 5

- \$150,000 or More

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

2

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Sometimes

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Riders on sidewalks

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete disagreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete disagreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

My only major complaint is how concentrated they are in the Downtown area. Having them in other places would be nice.

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Very likely

Question 20

- Walk

Norfolk E-scooter Survey
Please give us your input!

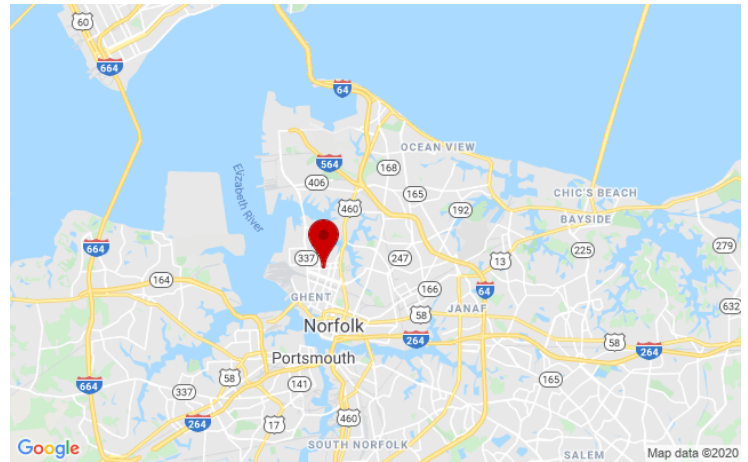
Norfolk E-scooter Survey
Please give us your input!

Question 21

- Work
- Dining
- Errands

Question 22

- 6 a.m. to 8 a.m.
- 8 a.m. to 10 a.m.
- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.



Question 23

- Street

Question 24

- Downtown

Question 25

- Never

Question 26

No response

Name not available

February 5, 2020, 4:06 PM

Question 1

Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- Personal Bike

Question 7

Too Many Cars: Not Serious

Traffic and congestion: Not Serious

Pollution due to vehicle emissions: Not Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Not Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Not Serious

Question 8

2

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Don't Need Driver's License
- Need Helmet
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Follow the rules of the road
3. Underage riders

Question 14

E-scooters are important transportation options: Neutral
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- No

Question 16

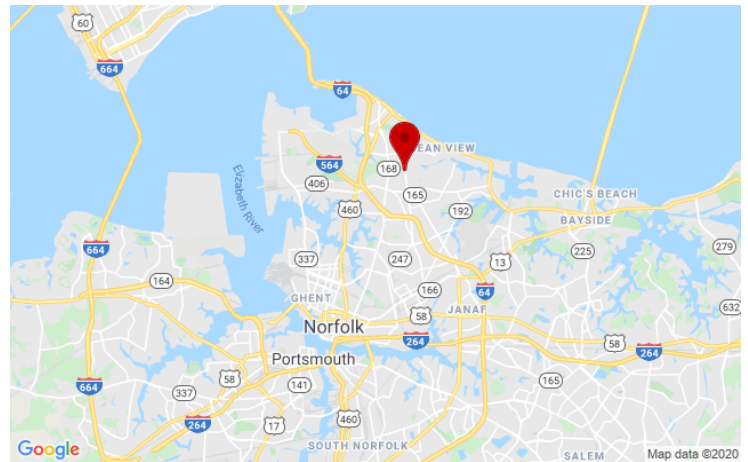
No response

Name not shown

in Ward 5

February 5, 2020, 4:08 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- Prefer not to answer

Question 6

- Walking
- Personal Bike
- E-Scooter
- Private Vehicle
- Bus

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Norfolk E-scooter Survey

Please give us your input!

Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Neutral

Question 8

4

Question 9

- Don't Need Driver's License
- Need Helmet
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Multiple riders per device
3. Follow the rules of the road
4. Underage riders
5. Insufficient bike lanes for riding e-scooters
6. E-scooter maintenance

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking:
Somewhat agree
Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and

parking: Complete agreement
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access:
Somewhat disagree

Question 15

- Yes

Question 16

Better management of the company's that maintain them. If e scooter are left on private property area the E scooter company should be cleaning them up and plsceing the correctly if riders do not. Hold the e scooter company resposibke for the users and the e scooter comanys can hold the user resonsible for miss use or leaving wrong place. If property owners complsin.

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Neutral

Question 20

- I would not have traveled

Question 21

- Dining
- Entertainment
- Recreational ride
- Visiting

Question 22

No response

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Other - ERT and railroad district

Norfolk E-scooter Survey

Please give us your input!

Question 25

- Never

Question 26

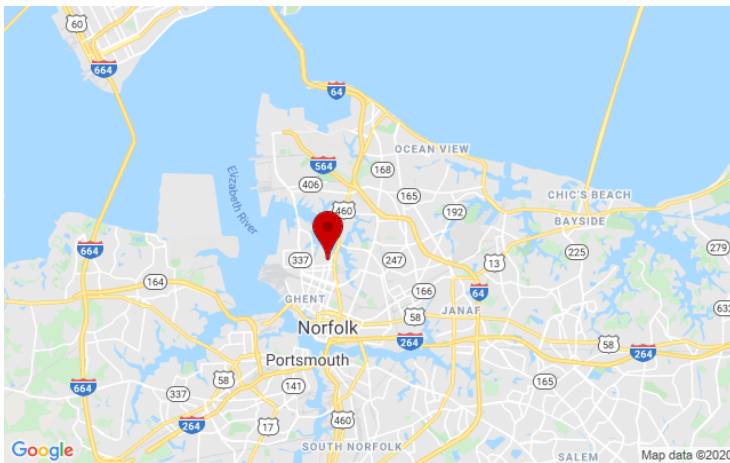
No response

Name not shown

in Ward 2

February 5, 2020, 4:11 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$75,000 to \$99,999

Question 6

- Walking

- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Not Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Very Serious

Question 8

2

Question 9

- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Riders on sidewalks

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking:

Norfolk E-scooter Survey

Please give us your input!

Neutral

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement

Additional enforcement would improve e-scooter rider behavior and parking: Complete disagreement

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:

Neutral

Question 15

- Yes

Question 16

As a resident in Norfolk and specifically Park Place, they are an asset to the community and city.

Question 17

- I ride a few times a month

Question 18

- 6-10

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Recreational ride

Question 22

- 4 p.m. to 6 p.m.

Question 23

- Street

Question 24

- Downtown
- Ghent
- Ocean View

- ODU
- North Colley

Question 25

- Within the last week

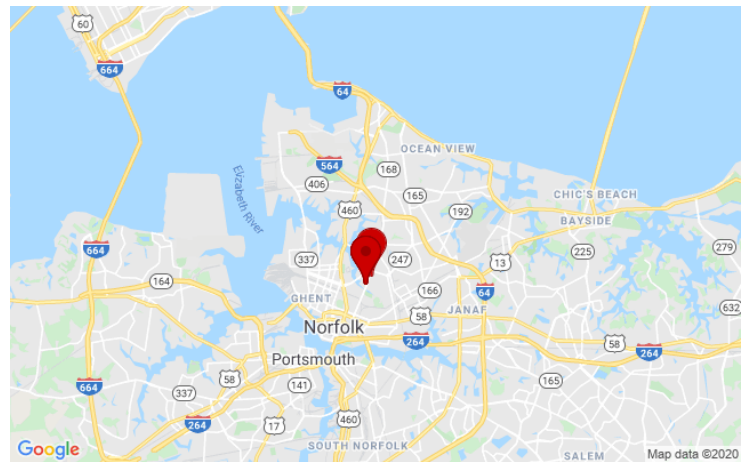
Question 26

They are awesome to have in the city for entertainment, errands, and through neighborhoods

Name not available

February 5, 2020, 4:17 PM

Question 1



Question 2

- Female

Question 3

- Prefer not to answer

Question 4

- 35-44

Question 5

- \$50,000 to \$74,999

Norfolk E-scooter Survey

Please give us your input!

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Very Serious

Question 8

2

Question 9

- Need Helmet
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

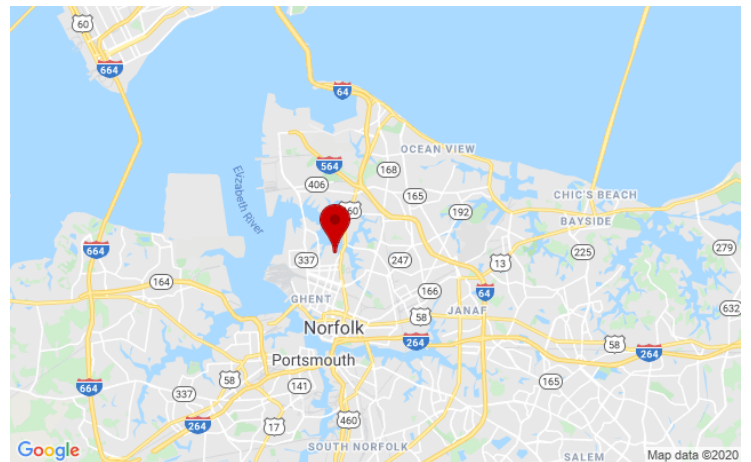
Question 16

The scooters are here so let's find a way to market and embrace them instead of banning them In high traffic areas like Virginia Beach has done. Perhaps a reverse fare system could help ease traffic and free up parking - ie hospitality/special event staff are paid to ride scooters into event/high traffic areas to ensure more strategic availability for micro transport- like at harborfest, grand illumination, busy weekends. The concept of easier parking and accessibility could bring more visitors and tourists.

Name not available

February 5, 2020, 4:18 PM

Question 1



Question 2

- Male

Question 3

Norfolk E-scooter Survey

Please give us your input!

- White / Caucasian

Question 4

- 45-54

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Very Serious

Question 8

3

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Insufficient bike lanes for riding e-scooters
3. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Neutral

E-scooters help reduce carbon emissions: Somewhat disagree

E-scooters help reduce traffic congestion: Neutral

Designated e-scooter parking areas will improve haphazard parking: Neutral

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Very likely

Question 20

- Walk

Question 21

- Home
- Entertainment

Norfolk E-scooter Survey

Please give us your input!

Question 22

- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Street

Question 24

- Downtown
- Ghent
- ODU
- North Colley

Question 25

- Never

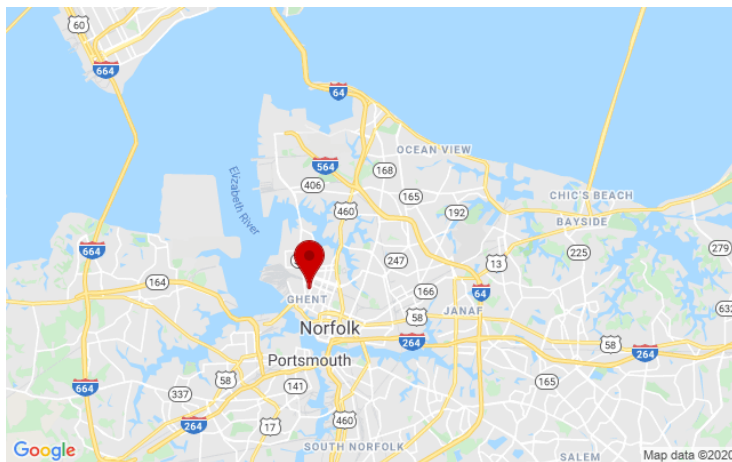
Question 26

No response

Name not available

February 5, 2020, 4:26 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Availability of transportation options: Very Serious

Question 8

4

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- No

Question 12

Norfolk E-scooter Survey

Please give us your input!

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Follow the rules of the road
3. E-scooters are improperly parked
4. Riders on sidewalks
5. Multiple riders per device

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking:
Complete agreement
Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and
parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access:
Somewhat agree

Question 15

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Dining
- Entertainment
- Errands
- Visiting

Question 22

- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Ghent
- North Colley

Question 25

- Never

Question 26

No response

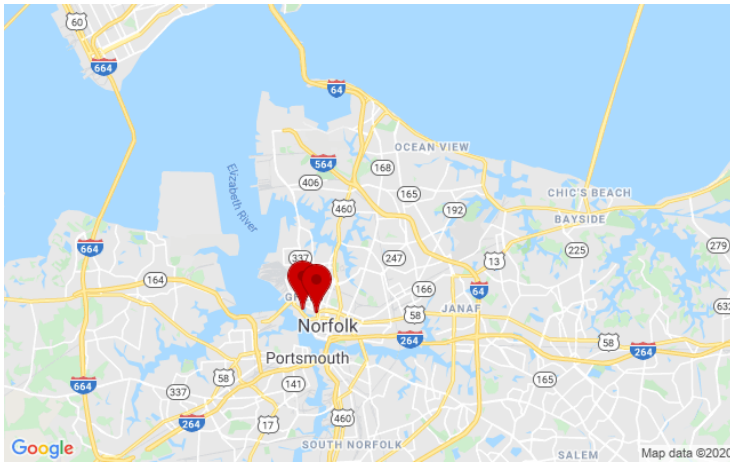
Name not available

February 5, 2020, 4:28 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$35,000 to \$49,999

Question 6

- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Neutral

Question 8

2

Question 9

- Sidewalk Riding is Not Permissible Downtown

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Always
Follow the rules of the road: Sometimes

Question 13

1. Insufficient bike lanes for riding e-scooters
2. E-scooters are improperly parked
3. Follow the rules of the road

Question 14

No response

Question 15

- No

Question 16

Lower price by adding competition

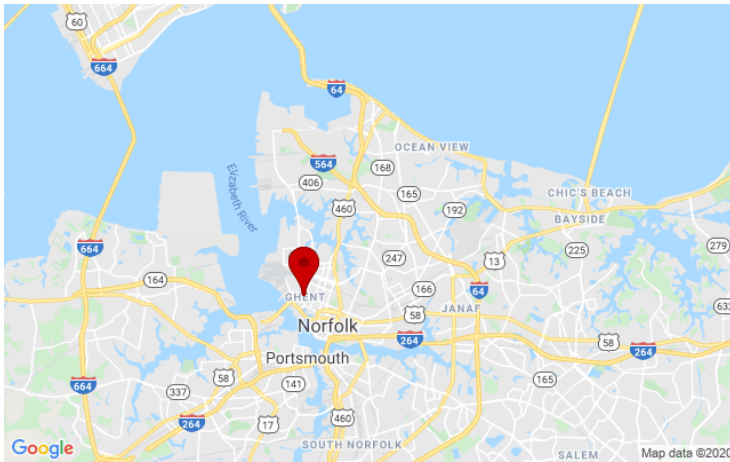
Name not available

February 5, 2020, 4:33 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



- Don't Need Driver's License

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. Too many e-scooters
2. Riders on sidewalks
3. Follow the rules of the road
4. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Somewhat disagree
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat disagree
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

Question 16

They are visual clutter.

Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Somewhat Serious

Question 8

4

Question 9

Name not available

February 5, 2020, 4:34 PM

Norfolk E-scooter Survey

Please give us your input!

Norfolk E-scooter Survey
Please give us your input!

- Male

- White / Caucasian

- 65+

- Less than \$20,000

- Personal Bike

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

1

- No Knowledge

- Other (please specify)

- Yes

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

No response

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access: Neutral

- No

No response

February 5, 2020, 4:36 PM

Norfolk E-scooter Survey

Please give us your input!

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$35,000 to \$49,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Neutral

Question 8

1

Question 9

- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Mostly

Question 13

1. E-scooters are improperly parked
2. Insufficient bike lanes for riding e-scooters
3. E-scooter maintenance
4. Follow the rules of the road
5. Riders on sidewalks
6. Increasing riding fees and rates
7. Underage riders
8. Multiple riders per device
9. Discounts for low-income individuals
10. Too many e-scooters

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Norfolk E-scooter Survey

Please give us your input!

Question 15

- No

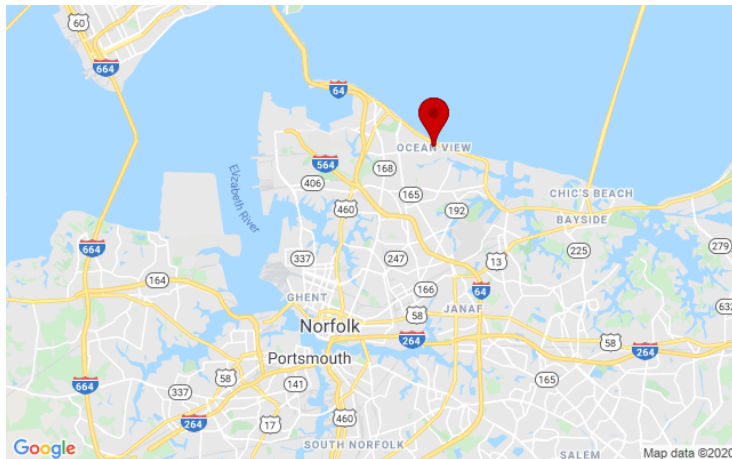
Question 16

No response

Name not available

February 5, 2020, 4:41 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$150,000 or More

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Very Serious

Question 8

4

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Always
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Discounts for low-income individuals
2. Underage riders
3. Follow the rules of the road
4. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Neutral

Norfolk E-scooter Survey

Please give us your input!

More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

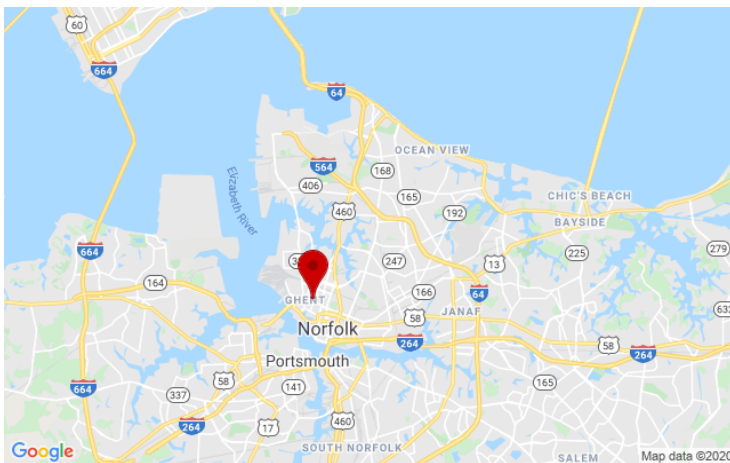
Question 16

CONCERNED REGARDING TRAINING AND SAFETY

Name not available

February 5, 2020, 4:48 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$150,000 or More

Question 6

- Private Vehicle

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Neutral
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Always
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Follow the rules of the road
2. Insufficient bike lanes for riding e-scooters
3. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Complete agreement

Norfolk E-scooter Survey

Please give us your input!

E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

Question 16

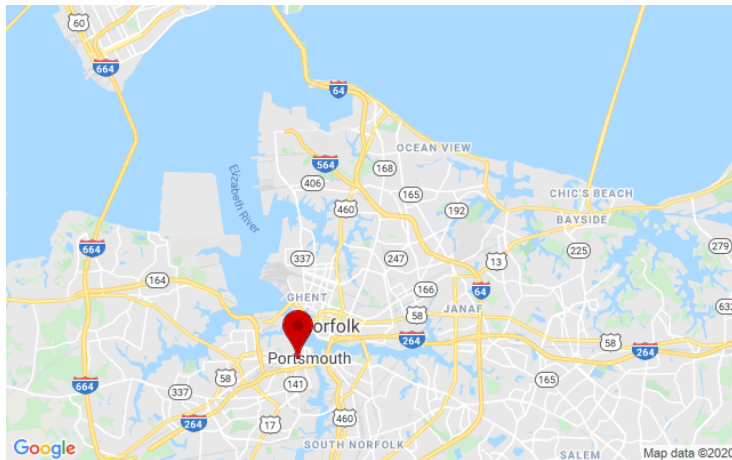
No response

Name not shown

in Ward 4

February 5, 2020, 5:06 PM

Question 1



Question 2

- Female

Question 3

- Other - Hispanic

Question 4

- 55-64

Question 5

- Prefer not to answer

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

2

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Always

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road

Norfolk E-scooter Survey

Please give us your input!

2. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

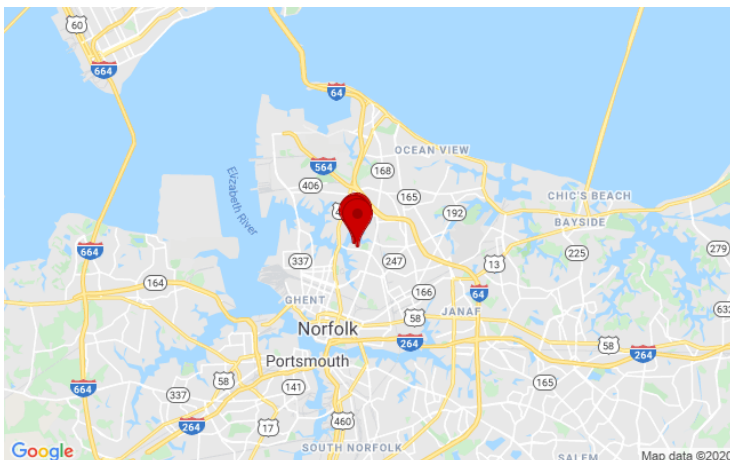
Question 16

No response

Name not available

February 5, 2020, 5:07 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$150,000 or More

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Somewhat Serious

Question 8

3

Question 9

- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Never
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Norfolk E-scooter Survey

Please give us your input!

Question 13

1. Insufficient bike lanes for riding e-scooters
2. E-scooters are improperly parked
3. E-scooter maintenance

Question 14

E-scooters are important transportation options: Neutral
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

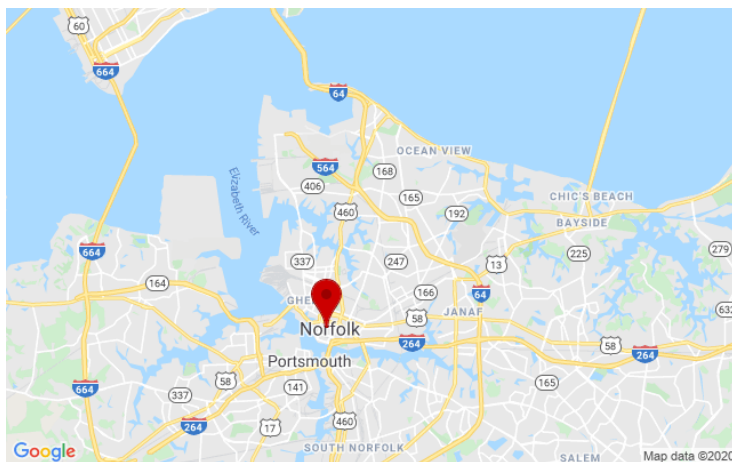
Question 16

No response

Name not available

February 5, 2020, 5:32 PM

Question 1



Question 2

- Female

Question 3

- Prefer not to answer

Question 4

- 35-44

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Somewhat Serious

Question 8

4

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Never

Norfolk E-scooter Survey

Please give us your input!

Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. E-scooters are improperly parked
2. Too many e-scooters
3. Follow the rules of the road

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Somewhat disagree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

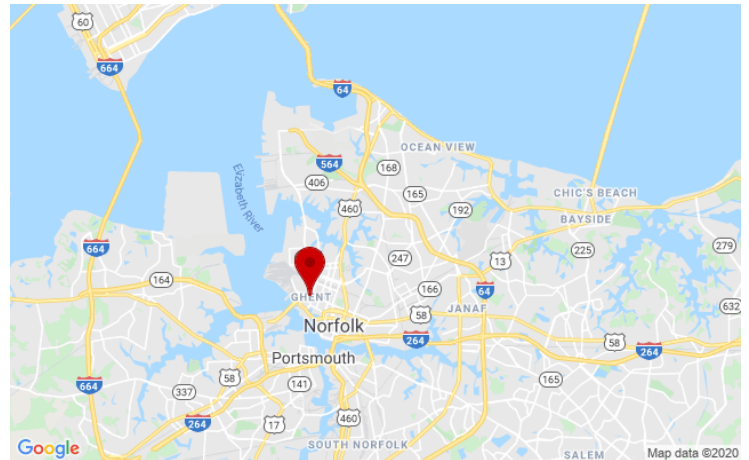
Question 16

No response

Name not available

February 5, 2020, 5:42 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Somewhat Serious

Question 8

4

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Don't Need Driver's License
- Need Helmet

Question 10

- E-scooter app

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Sometimes

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking:

Complete agreement

Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Complete agreement

More bike lanes will improve e-scooter safety: Somewhat disagree

Fares to use e-scooters should be managed to provide equitable access:

Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Very likely

Question 20

- Walk

Question 21

- Dining
- Entertainment
- Recreational ride

Question 22

- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

Question 23

- Street

Question 24

- Downtown
- Ghent

Question 25

- Never

Question 26

No response

Name not available

February 5, 2020, 5:45 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Neutral

Question 8

4

Question 9

- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Follow the rules of the road
3. Too many e-scooters

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

Question 16

No response

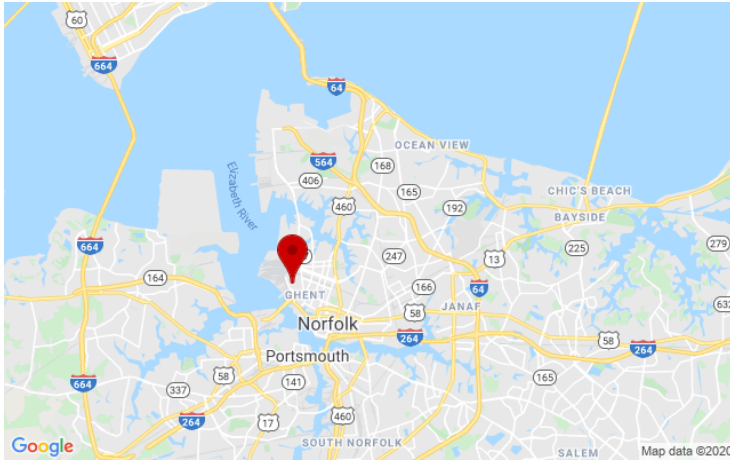
Name not available

Norfolk E-scooter Survey

Please give us your input!

February 5, 2020, 5:57 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- Prefer not to answer

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Neutral
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Neutral

Availability of transportation options: Very Serious

Question 8

3

Question 9

- Don't Need Driver's License

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat disagree
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

Question 16

Norfolk E-scooter Survey

Please give us your input!

Enforce the use of helmets!

Name not available

February 5, 2020, 6:11 PM

Question 1



Question 2

- Male

Question 3

- Black or African American

Question 4

- Under 18

Question 5

- \$150,000 or More

Question 6

- Bus

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Not Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Not Serious

Question 8

5

Question 9

- Need Helmet
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Never

Ride on sidewalks: Never

Ride in bike lanes when a lane is present: Never

Ride one person per device: Never

Appear to be of legal riding age: Never

Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Somewhat disagree

E-scooters help reduce carbon emissions: Complete disagreement

E-scooters help reduce traffic congestion: Complete disagreement

Designated e-scooter parking areas will improve haphazard parking: Complete disagreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement

Additional enforcement would improve e-scooter rider behavior and parking: Complete disagreement

More bike lanes will improve e-scooter safety: Complete disagreement

Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Complete disagreement

Question 15

Norfolk E-scooter Survey

Please give us your input!

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 11-20

Question 19

- Neutral

Question 20

- Transit

Question 21

- School

Question 22

- 8 a.m. to 10 a.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.

Question 23

- Bike lane

Question 24

- Downtown

Question 25

- Within the last week

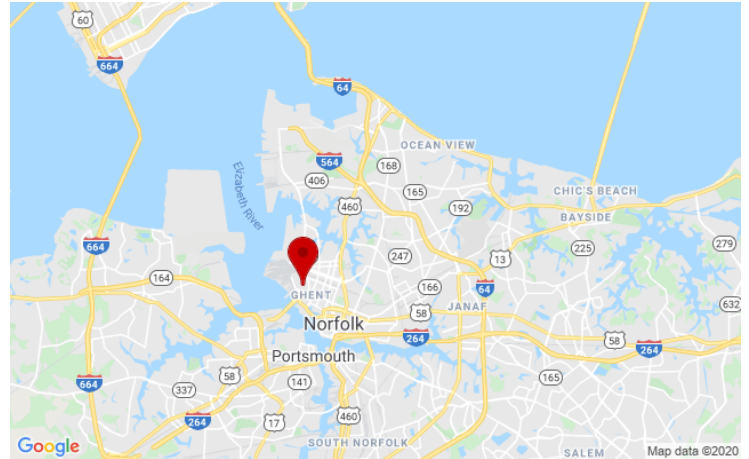
Question 26

No response

Name not available

February 5, 2020, 6:19 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$20,000 to \$34,999

Question 6

- Personal Bike

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Availability of transportation options: Somewhat Not Serious

Question 8

4

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Riders on sidewalks
2. Insufficient bike lanes for riding e-scooters
3. Follow the rules of the road
4. E-scooters are improperly parked
5. Too many e-scooters
6. Discounts for low-income individuals
7. E-scooter maintenance
8. Increasing riding fees and rates
9. Multiple riders per device
10. Underage riders

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

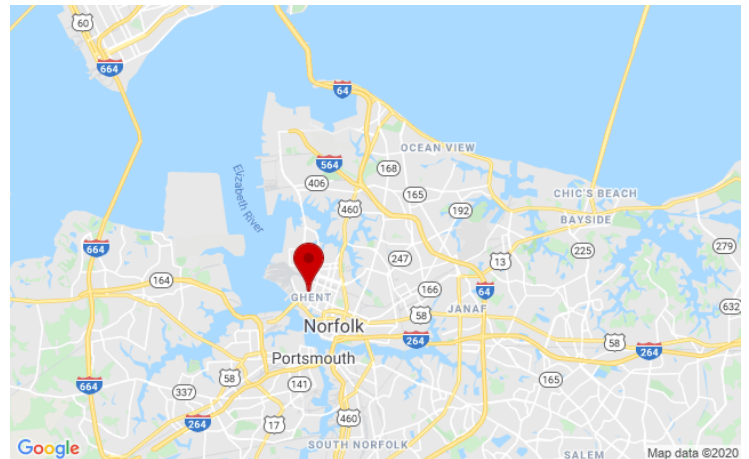
Question 16

No response

Name not available

February 5, 2020, 6:20 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$20,000 to \$34,999

Question 6

- Walking
- E-Scooter

Norfolk E-scooter Survey

Please give us your input!

- Private Vehicle

Question 7

Too Many Cars: Neutral
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Very Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Mostly

Question 13

1. Discounts for low-income individuals
2. Insufficient bike lanes for riding e-scooters
3. Follow the rules of the road
4. E-scooter maintenance

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 11-20

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Work
- Dining
- Entertainment
- Recreational ride

Question 22

- 6 a.m. to 8 a.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- An equal amount in the street and on the sidewalk

Norfolk E-scooter Survey

Please give us your input!

Question 24

- Downtown
- Ghent

Question 25

- Never

Question 26

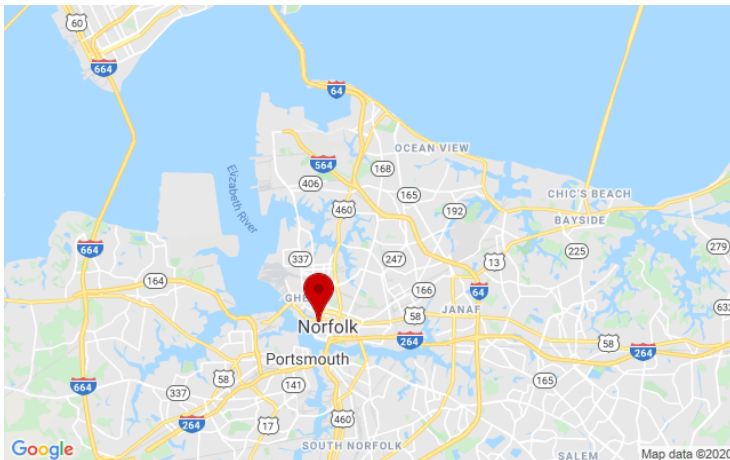
No response

Name not shown

in Ward 2

February 5, 2020, 6:21 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- E-Scooter
- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- No

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

1. E-scooter maintenance
2. Increasing riding fees and rates
3. Insufficient bike lanes for riding e-scooters

Question 14

Norfolk E-scooter Survey

Please give us your input!

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete disagreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

To Norfolk (and Lime): THANK YOU for showing everyone how to effectively deploy scooters in a city. I love them. I live in downtown Norfolk and the scooters have allowed me to, for example, zoom with the wind in my hair all the way down to Waterside to meet friends for trivia without getting into my car. I have scooted to the mall to see a movie. I have scooted to Chelsea West Fest via the Elizabeth River Trail. I have even scooted to the U.S. Army Corps of Engineers headquarters at Fort Norfolk for a work meeting. Riding scooters brings me immediate, mood-boosting joy. (I am serious.) It is also an efficient solution for the slightly-too-long-to-walk-quickly trips which might previously have made me use my car. Thank you for all of the work that went into making this possible for all of us. I hope you keep them forever. PS: I have also ridden scooters in Dallas, Atlanta, and D.C. and the more laissez-faire approach of those cities seemed very chaotic and unsuccessful by comparison.

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Very likely

Question 20

- Personal vehicle

Question 21

- Entertainment

Question 22

- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Street

Question 24

- Downtown
- Ghent
- ODU

Question 25

- Never

Question 26

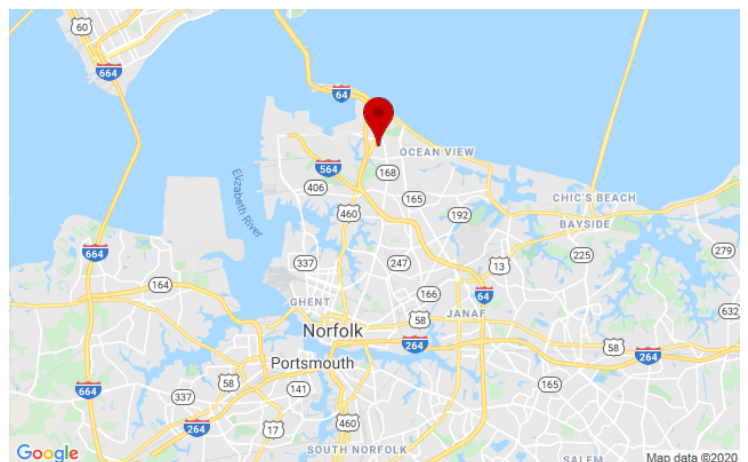
No response

Ray Steffens

in Ward 1

February 5, 2020, 6:24 PM

Question 1



Norfolk E-scooter Survey

Please give us your input!

Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$35,000 to \$49,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Not Serious
Traffic and congestion: Not Serious
Pollution due to vehicle emissions: Not Serious
Bike safety: Not Serious
Pedestrian and sidewalk safety: Somewhat Not Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Neutral

Question 8

5

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Never

Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. Underage riders
2. Too many e-scooters
3. Multiple riders per device
4. Follow the rules of the road
5. Riders on sidewalks
6. Discounts for low-income individuals
7. E-scooters are improperly parked
8. Increasing riding fees and rates
9. Insufficient bike lanes for riding e-scooters
10. E-scooter maintenance

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Complete disagreement
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Complete disagreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- No

Question 16

I often see kids and multiple riders on one scooter, scooters are just left at their destination, usually on sidewalks or in streets, and riders do NOT obey traffic laws because there is no way to identify scofflaws.

Name not shown

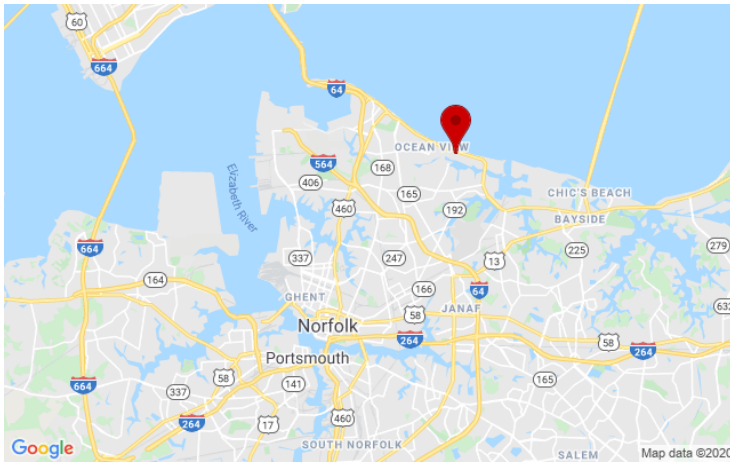
in Ward 5

February 5, 2020, 6:39 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$75,000 to \$99,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Riders on sidewalks
2. Follow the rules of the road

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

I fully support the use of scooters as a transportation option in Norfolk.

Question 17

Norfolk E-scooter Survey

Please give us your input!

Norfolk E-scooter Survey

Please give us your input!

- I've only ridden once

Question 18

- 1

Question 19

- Very unlikely

Question 20

- Personal vehicle

Question 21

- Dining
- Entertainment
- Recreational ride
- Errands

Question 22

- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

Question 23

- Street

Question 24

- Ocean View

Question 25

- Never

Question 26

No response

Name not available

February 5, 2020, 6:46 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- Prefer not to answer

Question 5

- \$50,000 to \$74,999

Question 6

- Personal Bike
- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Somewhat Not Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Norfolk E-scooter Survey
Please give us your input!

Norfolk E-scooter Survey
Please give us your input!

5

- Don't Need Driver's License
- Must Following Signs & Signals

- Social media

- No

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

1. Follow the rules of the road

E-scooters are important transportation options: Somewhat disagree

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat disagree

Designated e-scooter parking areas will improve haphazard parking: Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

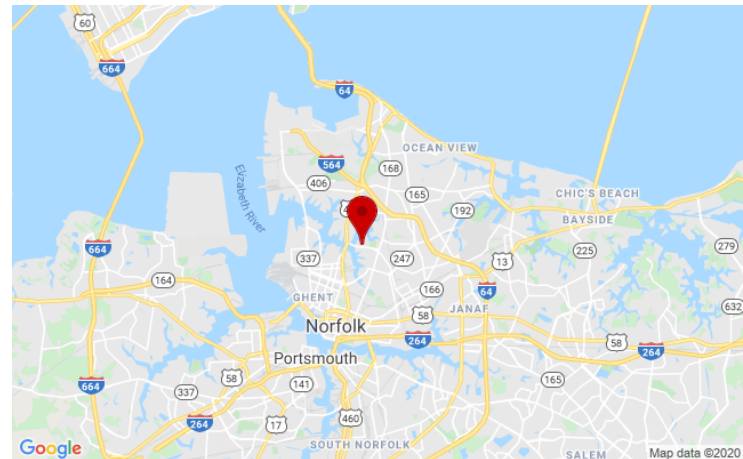
More bike lanes will improve e-scooter safety: Somewhat disagree

Fares to use e-scooters should be managed to provide equitable access: Complete agreement

- No

Visibility of riders very poor, especially after dark.

February 5, 2020, 6:52 PM



- Female

- White / Caucasian

- 65+

- Prefer not to answer

- Private Vehicle

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Somewhat Serious

Norfolk E-scooter Survey

Please give us your input!

Question 8

2

Question 9

- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters
2. E-scooters are improperly parked
3. Follow the rules of the road

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

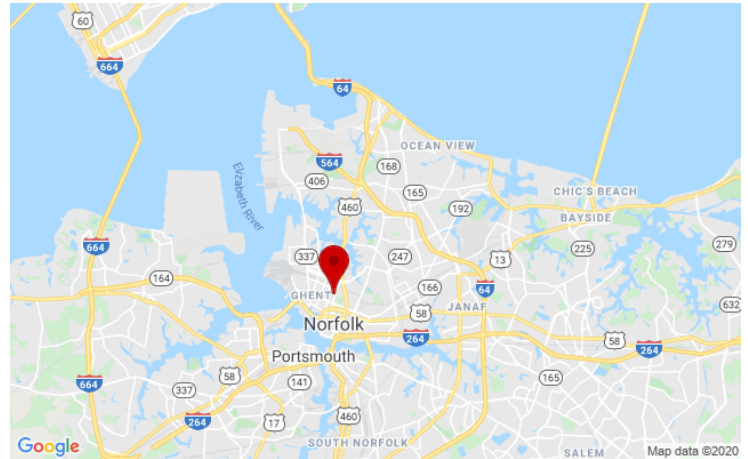
Question 16

No response

Name not available

February 5, 2020, 7:10 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 18-24

Question 5

- \$20,000 to \$34,999

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Neutral

Norfolk E-scooter Survey

Please give us your input!

Mobility access for people with disabilities: Very Serious
Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Follow the rules of the road
2. Discounts for low-income individuals
3. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Very likely

Question 20

- Walk

Question 21

- Dining
- Entertainment

Question 22

- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

Question 23

- Street

Question 24

- Downtown
- Ghent
- Sentara Norfolk area

Question 25

- Never

Question 26

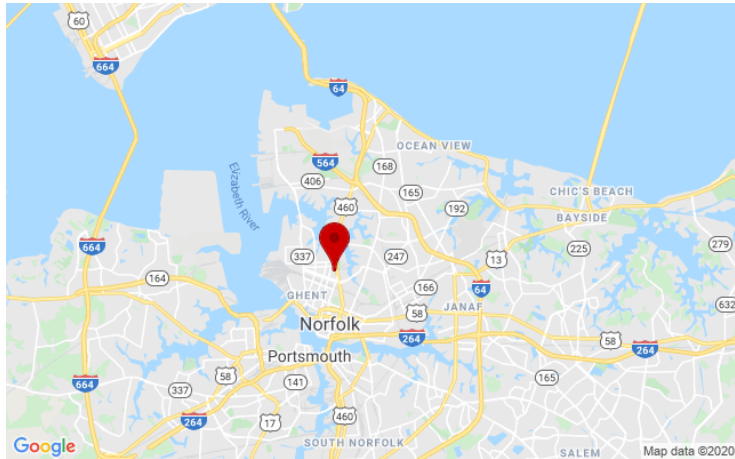
No response

Norfolk E-scooter Survey
Please give us your input!

Norfolk E-scooter Survey
Please give us your input!

February 5, 2020, 7:15 PM

Availability of transportation options: Somewhat Serious



3

- Don't Need Driver's License
- Need Helmet
- Must Following Signs & Signals

- I did not learn about e-scooter rules

- Yes

Park responsibly: Sometimes

Ride on sidewalks: Always

Ride in bike lanes when a lane is present: Never

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Never

1. Follow the rules of the road
2. Riders on sidewalks
3. Insufficient bike lanes for riding e-scooters
4. E-scooters are improperly parked
5. Underage riders

E-scooters are important transportation options: Neutral

E-scooters help reduce carbon emissions: Neutral

E-scooters help reduce traffic congestion: Neutral

Designated e-scooter parking areas will improve haphazard parking:
Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access:
Somewhat agree

- Female

- White / Caucasian

- 25-34

- Prefer not to answer

- Walking
- Personal Bike
- Private Vehicle

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Norfolk E-scooter Survey

Please give us your input!

Question 15

- No

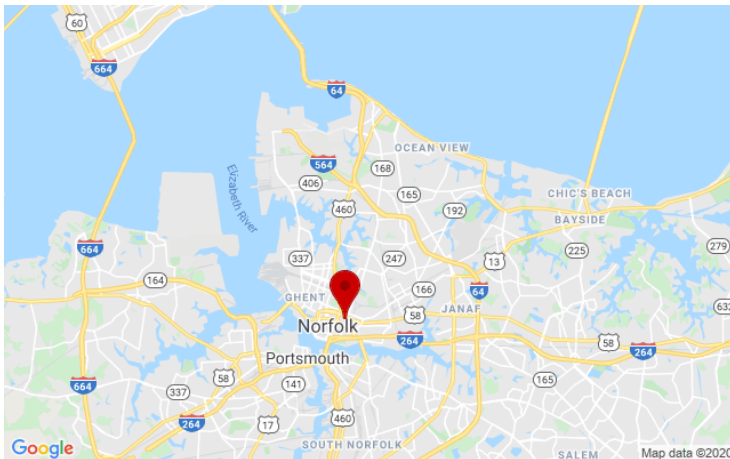
Question 16

No response

Name not available

February 5, 2020, 7:19 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Neutral
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Neutral
Availability of transportation options: Neutral

Question 8

1

Question 9

- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Mostly

Question 13

1. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Neutral
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Norfolk E-scooter Survey

Please give us your input!

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 6-10

Question 19

- Somewhat likely

Question 20

- I would not have traveled

Question 21

- Dining
- Entertainment

Question 22

- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

Question 23

- Street

Question 24

- Downtown
- Ghent

Question 25

- Never

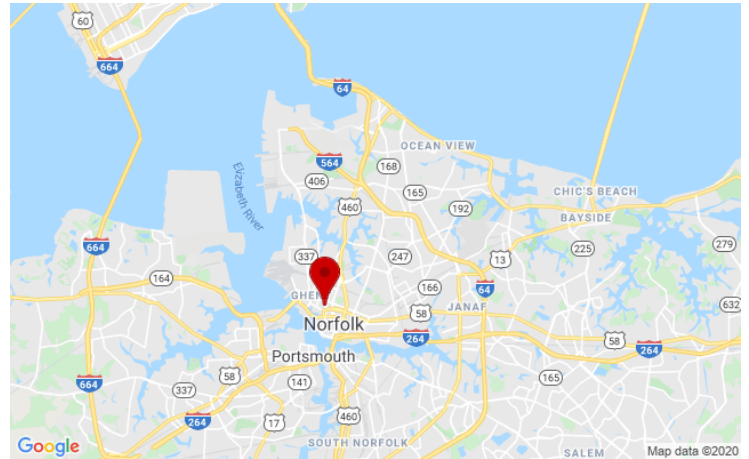
Question 26

No response

Name not available

February 5, 2020, 7:34 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Norfolk E-scooter Survey

Please give us your input!

Question 8

4

Question 9

- Don't Need Driver's License

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. Multiple riders per device

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Somewhat disagree
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

e-scooters parked blocking sidewalk access

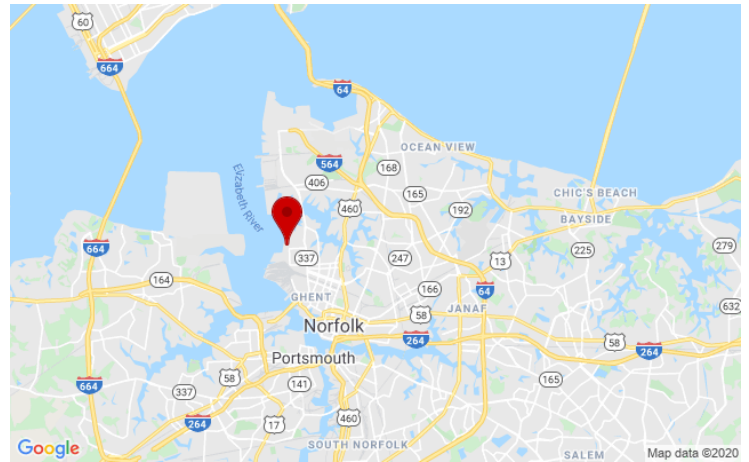
e-scooter drivers not following traffic laws
e-scooter should only be for licensed drivers

Name not shown

in Ward 2

February 5, 2020, 7:34 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$150,000 or More

Question 6

- Private Vehicle

Question 7

Too Many Cars: Not Serious
Traffic and congestion: Somewhat Not Serious

Norfolk E-scooter Survey

Please give us your input!

Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Neutral

Question 8

5

Question 9

- Sidewalk Riding is Not Permissible Downtown
- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Sometimes
Ride one person per device: Always

Question 13

1. E-scooters are improperly parked
2. Riders on sidewalks

Question 14

E-scooters are important transportation options: Neutral
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

Question 15

- No

Question 16

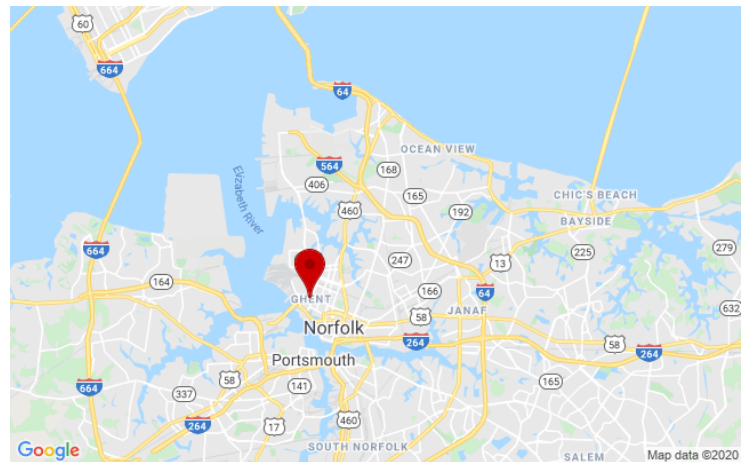
Students at ODU are constantly riding from sidewalks and into the street without looking. I worry about them getting hit, or causing accidents.

Peggy Meder

in Ward 2

February 5, 2020, 7:45 PM

Question 1



Question 2

- Female

Question 3

- Other - Human.

Question 4

- 55-64

Question 5

- \$150,000 or More

Question 6

- Walking
- Personal Bike
- E-Scooter
- Private Vehicle

Norfolk E-scooter Survey

Please give us your input!

Question 7

Too Many Cars: Neutral
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Neutral
Pedestrian and sidewalk safety: Somewhat Not Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Somewhat Not Serious

Question 8

1

Question 9

- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Always
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

No response

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access:

Somewhat agree

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Very likely

Question 20

- Personal vehicle

Question 21

- Home
- Work
- Dining
- Entertainment
- Recreational ride
- Visiting

Question 22

- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- An equal amount in the street and on the sidewalk

Question 24

Norfolk E-scooter Survey
Please give us your input!

Norfolk E-scooter Survey
Please give us your input!

- Downtown
- Ghent
- North Colley
- Sentara Norfolk area

Question 25

- Never

Question 26

No response

Name not available

February 5, 2020, 7:53 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Neutral
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Serious

Question 8

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Community event

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

No response

Question 14

E-scooters are important transportation options: Somewhat disagree

E-scooters help reduce carbon emissions: Neutral

Norfolk E-scooter Survey

Please give us your input!

E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

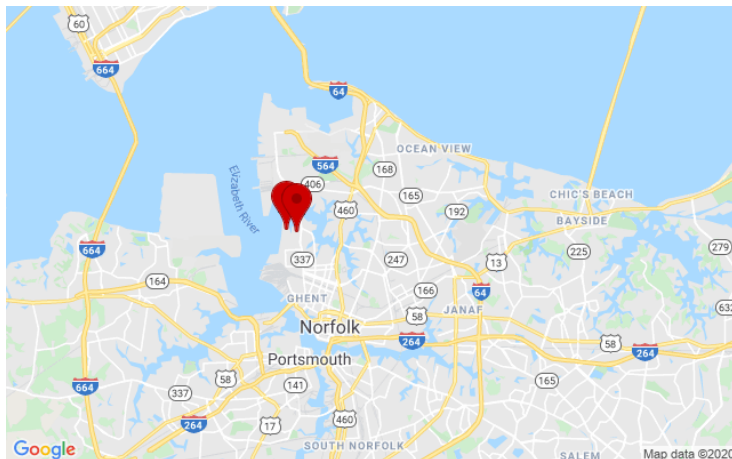
Question 16

No response

Name not available

February 5, 2020, 7:57 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Neutral
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Neutral

Question 8

5

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked

Norfolk E-scooter Survey

Please give us your input!

- 3. Too many e-scooters
- 4. Riders on sidewalks

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking:
Complete agreement
Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and
parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access:
Neutral

Question 15

- No

Question 16

No response

Name not available

February 5, 2020, 8:07 PM

Question 1



Question 2

- Female

Question 3

- American Indian or Alaskan Native

Question 4

No response

Question 5

- \$35,000 to \$49,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Very Serious

Question 8

3

Question 9

- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly

Norfolk E-scooter Survey

Please give us your input!

Appear to be of legal riding age: Sometimes

Question 13

1. Riders on sidewalks
2. E-scooters are improperly parked
3. Follow the rules of the road
4. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Neutral

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Neutral

Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

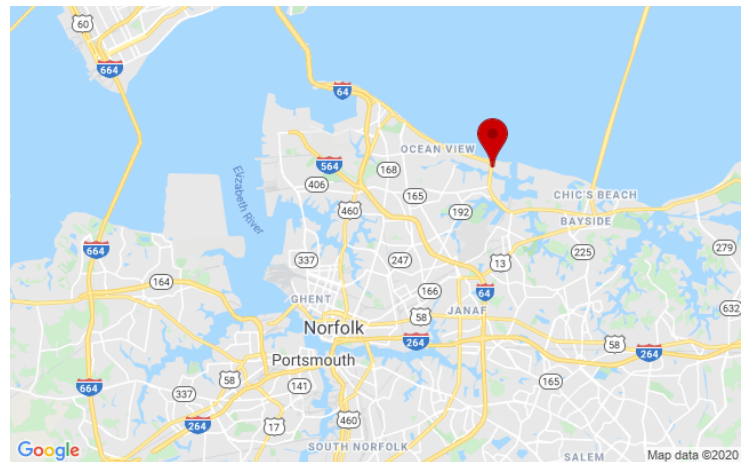
Question 16

I think that they may be a viable option for some young people who don't have access to readily vehicles.

Name not available

February 5, 2020, 8:10 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious

Traffic and congestion: Somewhat Not Serious

Pollution due to vehicle emissions: Not Serious

Bike safety: Not Serious

Pedestrian and sidewalk safety: Not Serious

Mobility access for people with disabilities: Not Serious

Availability of transportation options: Not Serious

Question 8

5

Norfolk E-scooter Survey

Please give us your input!

Question 9

- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. Underage riders
4. E-scooters are improperly parked
5. Multiple riders per device

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Somewhat disagree
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

The scooters seem to be used more for a play attraction for the youth of the area than transportation. I mostly understand the use of them near

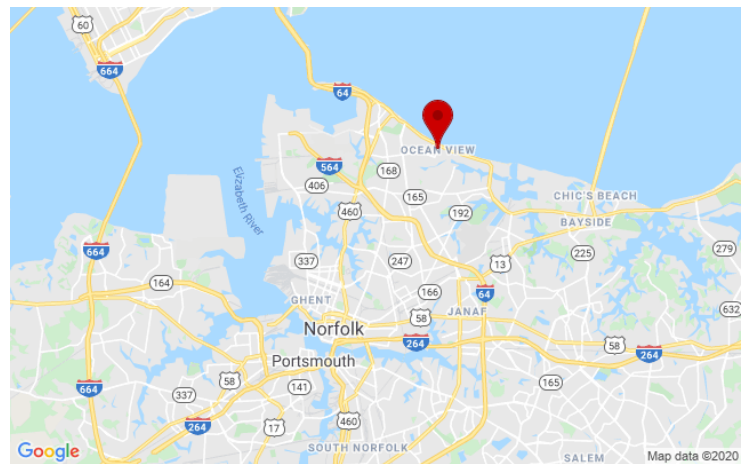
ODU and see them being used as a quick way to move around the expanded campus, although they are ridden haphazardly in front of on coming cars with little care about safety. They are parked all around town and usually on sidewalks which is not safe.

Name not shown

in Ward 5

February 5, 2020, 8:21 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- \$20,000 to \$34,999

Question 6

- Private Vehicle

Question 7

Norfolk E-scooter Survey

Please give us your input!

Too Many Cars: Neutral
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Neutral
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Neutral
Availability of transportation options: Neutral

Question 8

5

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked
3. Riders on sidewalks

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and

parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement

Question 15

- No

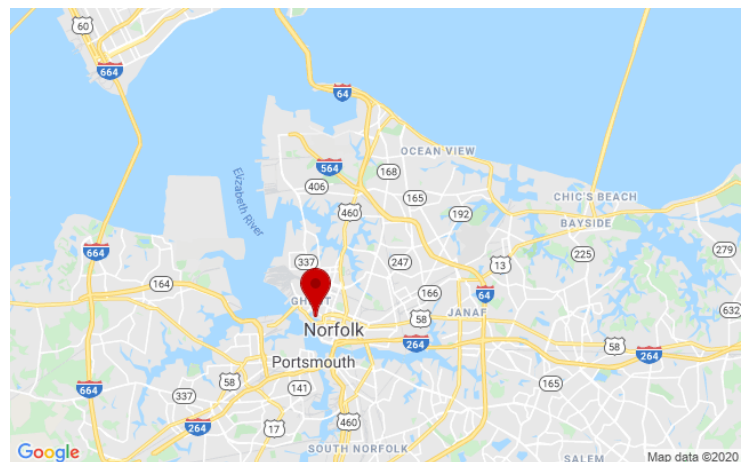
Question 16

No response

Name not available

February 5, 2020, 8:28 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$150,000 or More

Question 6

Norfolk E-scooter Survey

Please give us your input!

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Neutral

Question 8

5

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Other (please specify)

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. E-scooters are improperly parked
4. Underage riders
5. Too many e-scooters
6. Multiple riders per device

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Complete disagreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

While the concept of e-scooters is not bad, users almost universally ignore laws and regulations and in doing so are compromising safety of themselves, motorists, bikers and pedestrians. Without insurance, a license (even though they are supposed to have one) and the very nature of at anytime depositing a scooter anywhere and walking off, they are leaving victims and the city with financial liability for the reckless behaviors. The police force cannot keep up with traffic violations as it is; therefore I have no hope they will enforce e-scooter laws and thus far have never seen nor heard of violators receiving any sort of citation or fine. Citizens should not be infringed upon by having scooters left in their handicap parking spaces or ramps, run down when trying to use the best and most environmental source of transportation - walking, or have to frequently step around discarded scooters on sidewalks and intersections. The users have shown they will not comply with regulation. If the city is not going to employ additional officers to enforce scooter specific violations then they should be removed.

John Meadows

in Ward 2

February 5, 2020, 8:30 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- E-Scooter

Question 7

Too Many Cars: Not Serious
Traffic and congestion: Not Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Neutral
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- No Town Point Park Riding
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Follow the rules of the road
3. E-scooter maintenance
4. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

I take an e-scooter every day almost to and from work. They are an important travel option in our city, but the rules do need to be enforced.

Norfolk E-scooter Survey

Please give us your input!

Otherwise, rule breakers paint a terrible picture for all of us. I have almost 300 rides on a Lime scooter and have had zero accidents, no tickets or police intervention at all. I have had several almost-incidents though due to automobiles that are not paying attention or don't want to share the road.

Question 17

- I ride daily

Question 18

- 6-10

Question 19

- Very likely

Question 20

- Walk

Question 21

- Home
- Work
- Dining
- Entertainment
- Recreational ride

Question 22

- 6 a.m. to 8 a.m.
- Noon to 2 p.m.
- 4 p.m. to 6 p.m.

Question 23

- Street

Question 24

- Downtown
- Ghent

Question 25

- Within the last week

Question 26

No response

Name not available

February 5, 2020, 8:44 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- \$50,000 to \$74,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Not Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Not Serious

Norfolk E-scooter Survey

Please give us your input!

Pedestrian and sidewalk safety: Somewhat Not Serious
Mobility access for people with disabilities: Somewhat Not Serious
Availability of transportation options: Somewhat Serious

Question 8

5

Question 9

No response

Question 10

No response

Question 11

No response

Question 12

No response

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

No response

Question 17

- I've only ridden once

Question 18

No response

Question 19

- Very unlikely

Question 20

- Personal vehicle

Question 21

No response

Question 22

No response

Question 23

No response

Question 24

No response

Question 25

- Never

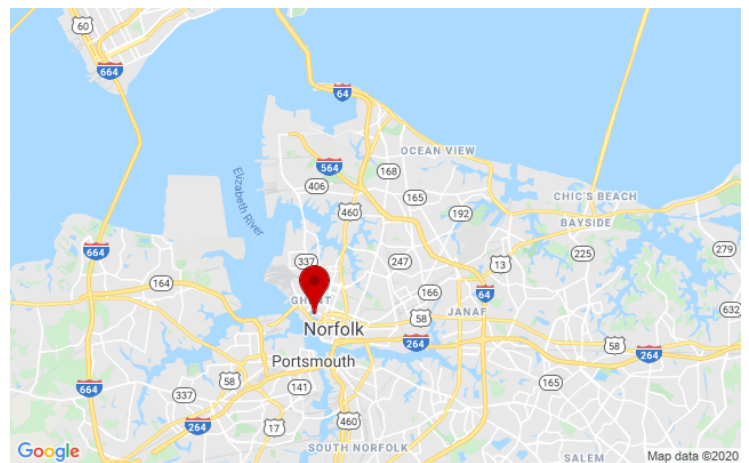
Question 26

No response

Name not available

February 5, 2020, 8:48 PM

Question 1



Question 2

Norfolk E-scooter Survey

Please give us your input!

- Male

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$150,000 or More

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious
Traffic and congestion: Somewhat Not Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Somewhat Not Serious
Availability of transportation options: Somewhat Not Serious

Question 8

5

Question 9

- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Riders on sidewalks
2. Follow the rules of the road
3. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Neutral
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

No response

Michael Langston

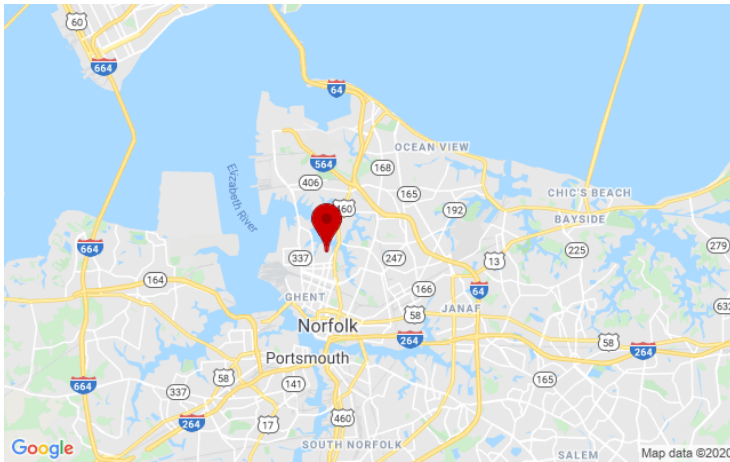
in Ward 2

February 5, 2020, 8:50 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



1

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Always

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

1. E-scooters are improperly parked
2. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Neutral

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking:
Somewhat agree

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and
parking: Somewhat disagree

More bike lanes will improve e-scooter safety: Neutral

Fares to use e-scooters should be managed to provide equitable access:
Somewhat disagree

Question 15

- Yes

Question 16

I like them. They're convenient and offer an affordable way to travel

Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$100,000 to \$149,999

Question 6

- Personal Bike
- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Very Serious

Question 8

Norfolk E-scooter Survey

Please give us your input!

through town.

I will add that these are great for tourists and gives them a quick way to traverse an unknown city.

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Very likely

Question 20

- Bike share

Question 21

- Dining
- Entertainment

Question 22

- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Street

Question 24

- Downtown
- Ghent
- ODU
- North Colley
- Other - Riverview Village

Question 25

- Within the last week

Question 26

No response

Name not shown

in Ward 2

February 5, 2020, 8:52 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$150,000 or More

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Not Serious

Norfolk E-scooter Survey

Please give us your input!

Traffic and congestion: Neutral
Pollution due to vehicle emissions: Neutral
Bike safety: Not Serious
Pedestrian and sidewalk safety: Not Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Neutral

Question 8

5

Question 9

- Don't Need Driver's License
- Need Helmet
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Riders on sidewalks
3. Multiple riders per device
4. Follow the rules of the road
5. Underage riders

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Somewhat disagree
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
More bike lanes will improve e-scooter safety: Complete disagreement

Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- No

Question 16

I'm disabled and can often not use the sidewalks because of the way scooters are parked

I keep on nearly hitting scooter riders because they ignore the rules of the road. They cross at red lights, go too fast and often ride against the traffic in the car lane

Scooters are a menace

Name not available

February 5, 2020, 8:58 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

Norfolk E-scooter Survey

Please give us your input!

- 35-44

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Neutral

Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Need Helmet
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Discounts for low-income individuals
2. Follow the rules of the road
3. E-scooters are improperly parked

4. Riders on sidewalks

5. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Neutral

E-scooters help reduce traffic congestion: Neutral

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Personal bicycle

Question 21

- Entertainment
- Recreational ride
- Errands

Question 22

- Noon to 2 p.m.

Norfolk E-scooter Survey

Please give us your input!

- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

Question 23

- Bike lane

Question 24

- Downtown
- Ghent
- Sentara Norfolk area

Question 25

No response

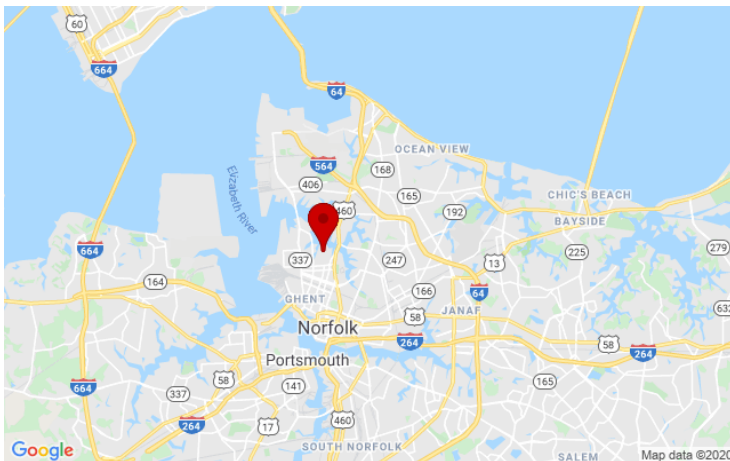
Question 26

No response

Name not available

February 5, 2020, 9:01 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

1

Question 9

- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Mostly

Norfolk E-scooter Survey
Please give us your input!

Norfolk E-scooter Survey
Please give us your input!

Question 13

1. Discounts for low-income individuals
2. Follow the rules of the road
3. E-scooter maintenance

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and parking: Neutral

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

More carbon-free options and reliable public transportation are important to growing a sustainable Norfolk and Hampton Roads as a whole

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Very likely

Question 20

- Walk

Question 21

- Entertainment
- Recreational ride

Question 22

- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

Question 23

- Bike lane

Question 24

- Downtown

Question 25

- Within the last month

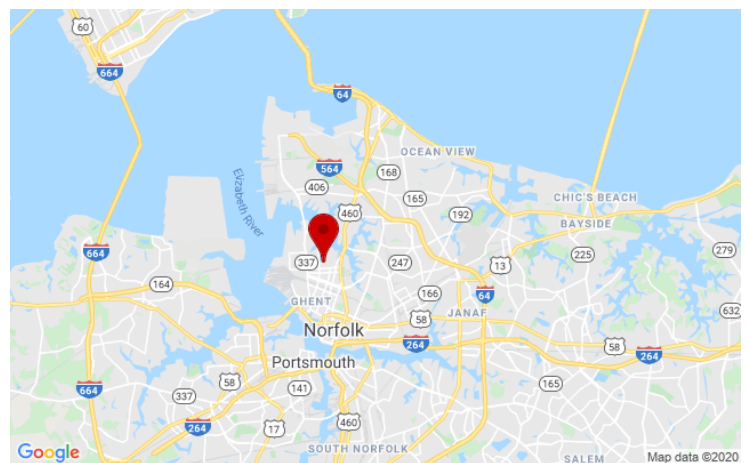
Question 26

No response

Name not available

February 5, 2020, 9:01 PM

Question 1



Question 2

- Prefer not to answer

Question 3

- Prefer not to answer

Question 4

Norfolk E-scooter Survey

Please give us your input!

- 25-34

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

2

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Always
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked

3. Riders on sidewalks

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Somewhat disagree
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Very likely

Question 20

- Walk

Question 21

- Dining
- Entertainment
- Recreational ride

Question 22

- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.

Norfolk E-scooter Survey

Please give us your input!

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown
- North Colley

Question 25

- Never

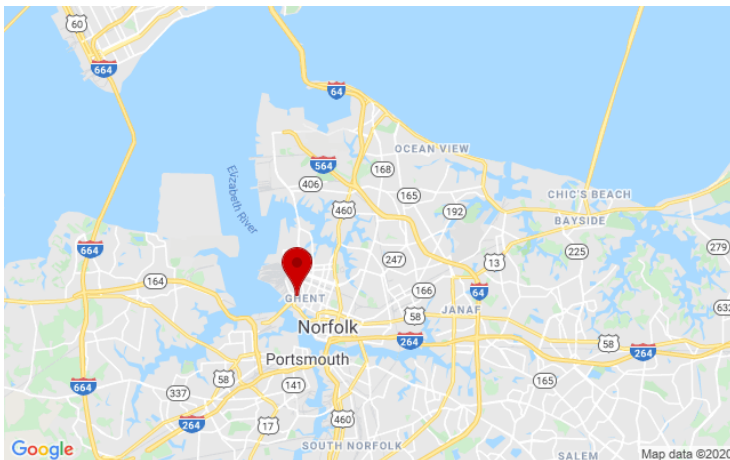
Question 26

No response

Name not available

February 5, 2020, 9:05 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- Pace Bike
- E-Scooter
- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Not Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Somewhat Serious

Question 8

2

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Always

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Norfolk E-scooter Survey

Please give us your input!

Question 13

1. Discounts for low-income individuals
2. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Complete disagreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat disagree

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 11-20

Question 19

- Somewhat likely

Question 20

- I would not have traveled

Question 21

- Dining
- Entertainment
- Recreational ride

Question 22

- Midnight to 2 a.m.
- Noon to 2 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Sidewalk

Question 24

- Downtown
- Ghent
- ODU
- Sentara Norfolk area
- Shipyards

Question 25

- Within the last week

Question 26

No response

Jessica Johnson

in Ward 2

February 5, 2020, 9:05 PM

Question 1



Norfolk E-scooter Survey

Please give us your input!

Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

2

Question 9

- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. E-scooter maintenance
2. Insufficient bike lanes for riding e-scooters
3. Follow the rules of the road
4. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

I think they're fun. It seems like as fall and winter set in there were less people maintaining the scooters, but prior to that I thought they were pretty neat and tidy.

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Very likely

Question 20

- Personal vehicle

Norfolk E-scooter Survey

Please give us your input!

Question 21

- Dining
- Entertainment
- Recreational ride

Question 22

- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 6 p.m. to 8 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown
- Ghent
- Sentara Norfolk area

Question 25

- Within the last month

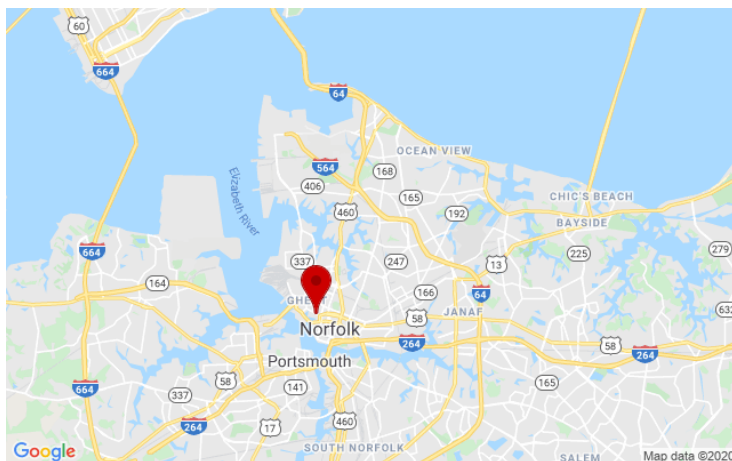
Question 26

No response

Name not available

February 5, 2020, 9:08 PM

Question 1



Question 2

- Other / Non-binary

Question 3

- White / Caucasian

Question 4

- 18-24

Question 5

- \$150,000 or More

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Not Serious
Pedestrian and sidewalk safety: Not Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Serious

Question 8

4

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Norfolk E-scooter Survey

Please give us your input!

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Always
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked
3. Riders on sidewalks
4. Underage riders

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat disagree
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

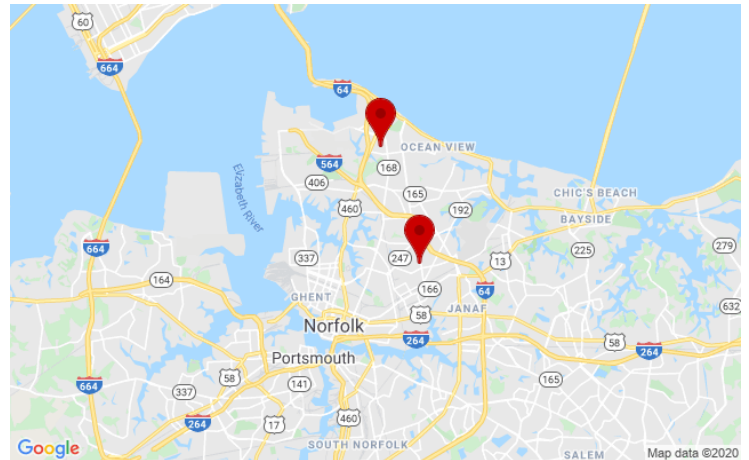
Question 16

No response

Name not available

February 5, 2020, 9:10 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- \$50,000 to \$74,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

5

Norfolk E-scooter Survey

Please give us your input!

Question 9

No response

Question 10

No response

Question 11

No response

Question 12

No response

Question 13

No response

Question 14

No response

Question 15

No response

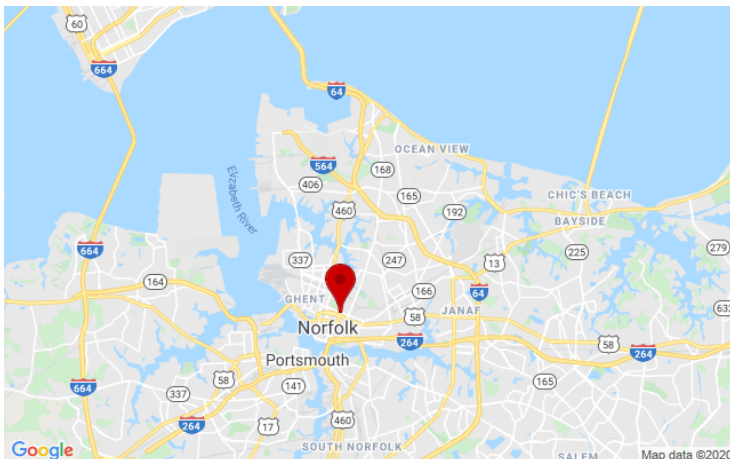
Question 16

No response

Name not available

February 5, 2020, 9:24 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$150,000 or More

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Not Serious
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Not Serious
Bike safety: Somewhat Not Serious
Pedestrian and sidewalk safety: Somewhat Not Serious
Mobility access for people with disabilities: Somewhat Not Serious
Availability of transportation options: Not Serious

Question 8

5

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Norfolk E-scooter Survey

Please give us your input!

Park responsibly: Never
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Never
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. Too many e-scooters
2. Follow the rules of the road
3. Underage riders
4. Riders on sidewalks
5. Multiple riders per device
6. E-scooters are improperly parked
7. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Complete disagreement
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Complete disagreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Somewhat unlikely

Question 20

- Walk

Question 21

- Recreational ride

Question 22

- 8 p.m. to 10 p.m.

Question 23

- Street

Question 24

- Downtown

Question 25

- Never

Question 26

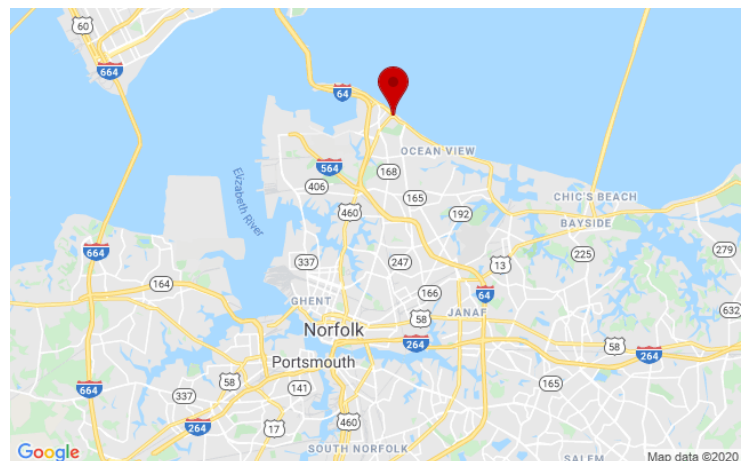
No response

Nanna Alexander

in Ward 5

February 5, 2020, 9:26 PM

Question 1



Norfolk E-scooter Survey

Please give us your input!

Question 2

- Female

Question 3

- Prefer not to answer

Question 4

- 65+

Question 5

- Prefer not to answer

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

4

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Sometimes
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Follow the rules of the road
2. Multiple riders per device
3. E-scooters are improperly parked
4. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- No

Question 16

No response

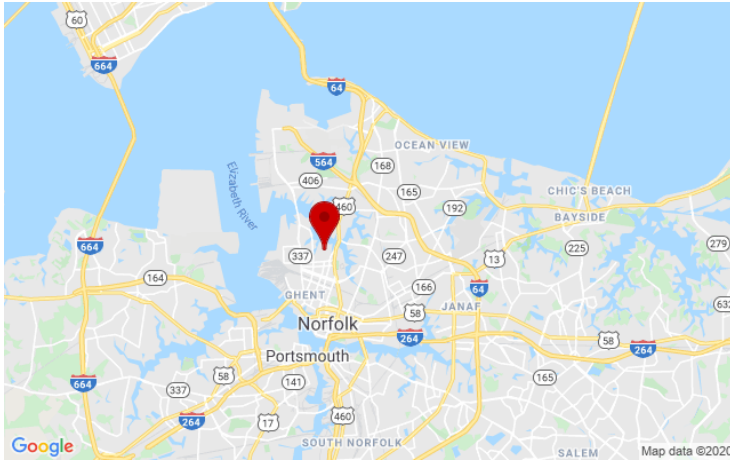
Name not available

February 5, 2020, 9:43 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



5

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Riders on sidewalks
2. E-scooters are improperly parked
3. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete disagreement

E-scooters help reduce carbon emissions: Somewhat disagree

E-scooters help reduce traffic congestion: Somewhat disagree

Designated e-scooter parking areas will improve haphazard parking:
Somewhat agree

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and
parking: Somewhat agree

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:
Somewhat agree

Question 15

- No

Question 2

- Female

Question 3

- Prefer not to answer

Question 4

- 45-54

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- Personal Bike
- Private Vehicle
- Bus

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Neutral

Question 8

Norfolk E-scooter Survey

Please give us your input!

Question 16

No response

Name not available

February 5, 2020, 9:46 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$150,000 or More

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Not Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Neutral

Availability of transportation options: Neutral

Question 8

1

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals
- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Neutral

E-scooters help reduce traffic congestion: Somewhat disagree

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access: Somewhat disagree

Norfolk E-scooter Survey

Please give us your input!

Question 15

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Very unlikely

Question 20

- Personal vehicle

Question 21

- Dining

Question 22

- 4 p.m. to 6 p.m.

Question 23

- Street

Question 24

- Ghent

Question 25

No response

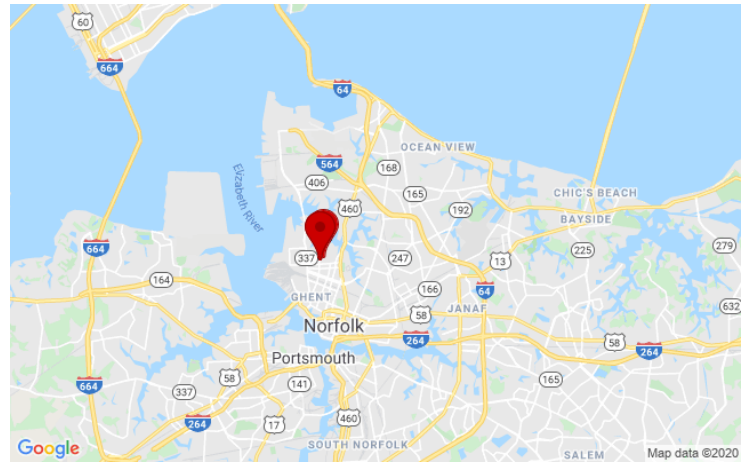
Question 26

Colley Avenue between 21st and princess anne is a mess with cars, parking, bikes and scooters. Consider removing parking and making exclusive bike/scooter lanes or removing vehicular traffic.

Name not available

February 5, 2020, 9:46 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$35,000 to \$49,999

Question 6

- Walking
- Personal Bike
- E-Scooter
- Private Vehicle
- Light Rail

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Very Serious

Norfolk E-scooter Survey

Please give us your input!

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Always

Ride one person per device: Always

Appear to be of legal riding age: Always

Follow the rules of the road: Always

Question 13

1. Increasing riding fees and rates
2. E-scooter maintenance
3. Discounts for low-income individuals
4. Riders on sidewalks
5. Insufficient bike lanes for riding e-scooters
6. Follow the rules of the road
7. E-scooters are improperly parked
8. Multiple riders per device
9. Underage riders
10. Too many e-scooters

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking:

Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:

Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride several times a week

Question 18

- 21+

Question 19

- Somewhat likely

Question 20

- I would not have traveled

Question 21

- Home
- Work
- Dining
- Recreational ride
- Visiting

Question 22

- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

Question 23

- Street

Norfolk E-scooter Survey

Please give us your input!

Question 24

- Downtown
- Ghent
- North Colley

Question 25

- Within the last month

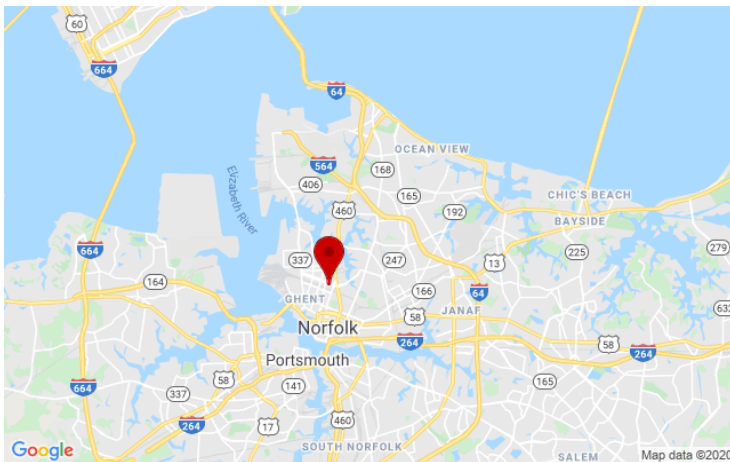
Question 26

No response

Name not available

February 5, 2020, 9:46 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Neutral

Question 8

5

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Too many e-scooters
2. Riders on sidewalks
3. Follow the rules of the road

Norfolk E-scooter Survey

Please give us your input!

4. E-scooters are improperly parked

5. Underage riders

Question 14

E-scooters are important transportation options: Complete disagreement

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat disagree

Designated e-scooter parking areas will improve haphazard parking:
Complete disagreement

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Complete disagreement

Additional enforcement would improve e-scooter rider behavior and
parking: Somewhat agree

More bike lanes will improve e-scooter safety: Complete disagreement

Fares to use e-scooters should be managed to provide equitable access:
Somewhat disagree

Question 15

- No

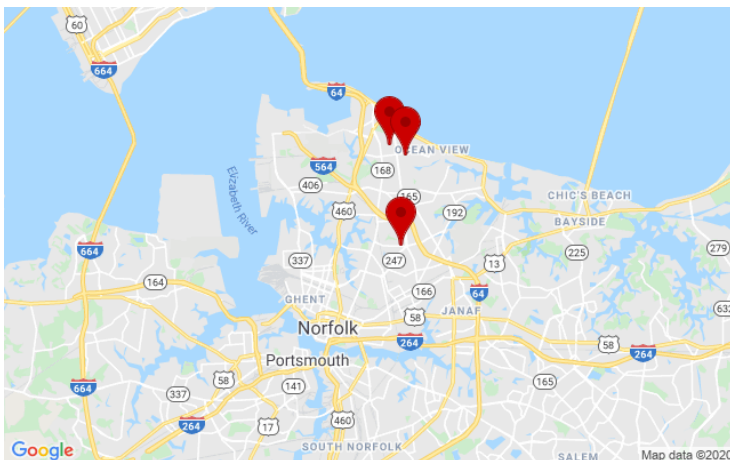
Question 16

No response

Name not available

February 5, 2020, 9:47 PM

Question 1



Question 2

- Male

Question 3

- Prefer not to answer

Question 4

- 35-44

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

2

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Norfolk E-scooter Survey

Please give us your input!

Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked
3. Insufficient bike lanes for riding e-scooters
4. Multiple riders per device
5. Riders on sidewalks
6. Underage riders
7. Too many e-scooters
8. Increasing riding fees and rates
9. Discounts for low-income individuals
10. E-scooter maintenance

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

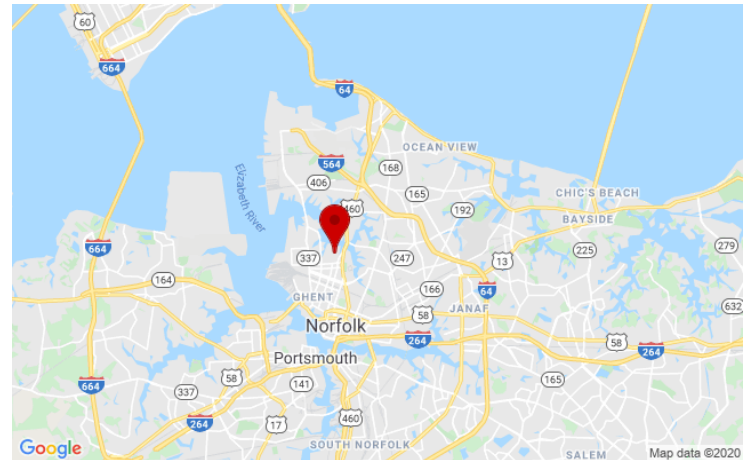
Question 16

No response

Name not available

February 5, 2020, 10:13 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious
Traffic and congestion: Somewhat Not Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Somewhat Serious

Question 8

1

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Always

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. E-scooter maintenance
3. Discounts for low-income individuals
4. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat disagree

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

Disappointed that you are not able to ride around Town Park. It's a great way to see the sights when you have visitors. I was surprised while on a scooter and it came to an almost stop b/c of the restrictions. Having signage may help (I almost fell off the scooter when it slowed down so quickly without warning) I also think scooters are nice to ride on the Elizabeth River Trail (I am unaware of the rules there).

Question 17

- I ride a few times a month

Question 18

- 21+

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Dining
- Entertainment
- Recreational ride
- Errands
- Visiting

Question 22

- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.

Question 23

- Sidewalk

Question 24

- Downtown
- Ghent
- ODU
- North Colley

Question 25

Norfolk E-scooter Survey

Please give us your input!

- Never

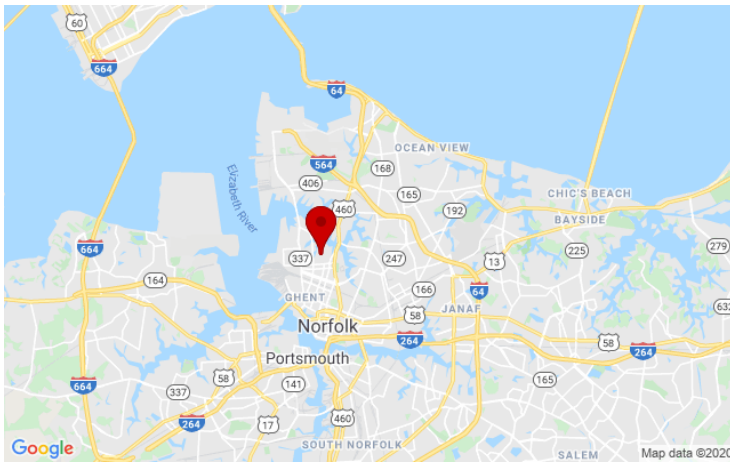
Question 26

We live in a walkable area but it's nice to be able to scoot places.

Name not available

February 5, 2020, 10:34 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$75,000 to \$99,999

Question 6

- Walking

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Not Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

2

Question 9

- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

1. E-scooters are improperly parked
2. E-scooter maintenance
3. Insufficient bike lanes for riding e-scooters
4. Riders on sidewalks
5. Follow the rules of the road

Question 14

E-scooters are important transportation options: Neutral

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Neutral

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and

Norfolk E-scooter Survey

Please give us your input!

parking: Somewhat agree

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access:

Neutral

Question 15

- Yes

Question 16

There seem to be safety concerns with the scooters. They popped up on the streets with no training on how to use them. I've know several people to be severely injured. Poorly parked scooters, scooters lying in sidewalks, roads, grass, or broken scooters left lying around is not an attractive look for our neighborhoods. I think they could be useful for getting around, but the random locations for parking make it an unreliable mode of transportation for everyday commuting.

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Somewhat unlikely

Question 20

- Walk

Question 21

- Recreational ride

Question 22

- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.

Question 23

- Street

Question 24

- North Colley
- Other - My neighborhood

Question 25

- Never

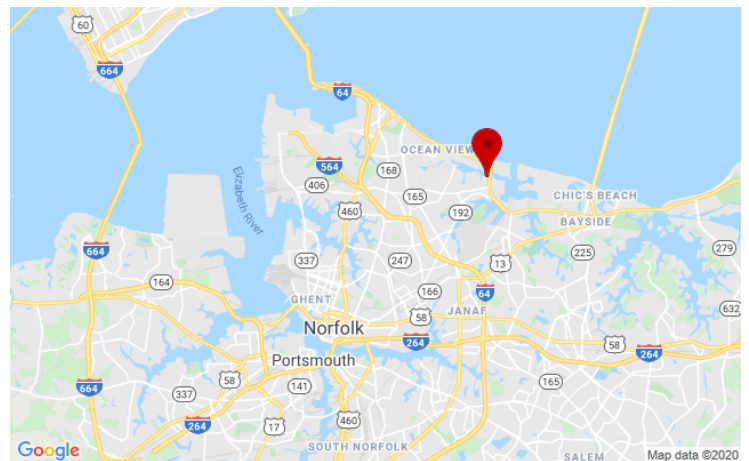
Question 26

No response

Name not available

February 5, 2020, 10:48 PM

Question 1



Question 2

- Female

Question 3

- Prefer not to answer

Question 4

- Prefer not to answer

Question 5

- Prefer not to answer

Question 6

- Walking
- Personal Bike

Norfolk E-scooter Survey

Please give us your input!

- E-Scooter
- Private Vehicle
- Taxi

Question 7

Too Many Cars: Not Serious
Traffic and congestion: Somewhat Not Serious
Pollution due to vehicle emissions: Not Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Neutral

Question 8

4

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Riders on sidewalks
2. E-scooters are improperly parked
3. Too many e-scooters
4. Follow the rules of the road
5. Underage riders

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Somewhat disagree
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Somewhat disagree

Question 15

- Yes

Question 16

I am concerned about the number of intoxicated riders on e-scooters. I have almost been run over by a scooter on the sidewalk and have witnessed a person being injured while riding a scooter in the street.

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Dining
- Recreational ride
- Visiting

Question 22

No response

Question 23

Norfolk E-scooter Survey

Please give us your input!

- An equal amount in the street and on the sidewalk

Question 24

- Other - Shore Drive

Question 25

- Never

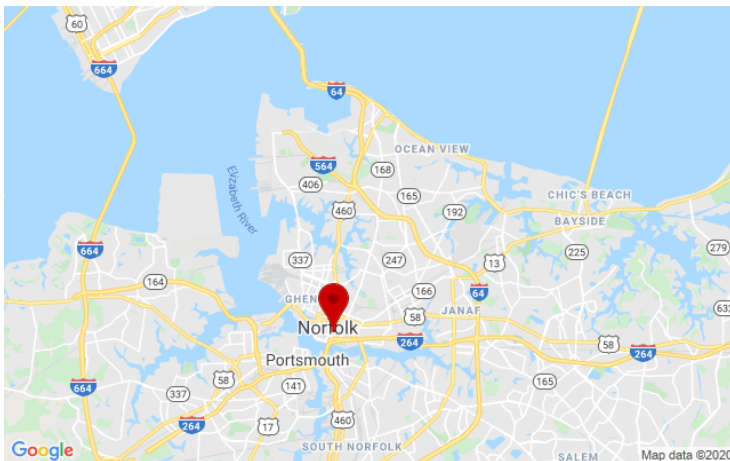
Question 26

No response

Name not available

February 5, 2020, 11:02 PM

Question 1



Question 2

- Prefer not to answer

Question 3

- Prefer not to answer

Question 4

- Prefer not to answer

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 8

3

Question 9

- No Knowledge

Question 10

- E-scooter representative

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking:

Complete agreement

Prohibited riding areas and designated parking zones improve rider

Norfolk E-scooter Survey

Please give us your input!

behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete disagreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

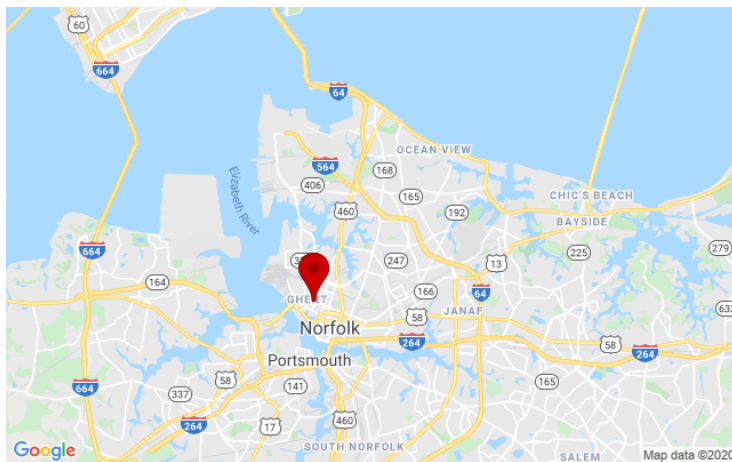
Question 16

No response

Name not available

February 5, 2020, 11:09 PM

Question 1



Question 2

- Female

Question 3

- Prefer not to answer

Question 4

- 45-54

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- Personal Bike
- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

5

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. E-scooters are improperly parked

Norfolk E-scooter Survey

Please give us your input!

4. Underage riders
5. Multiple riders per device
6. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

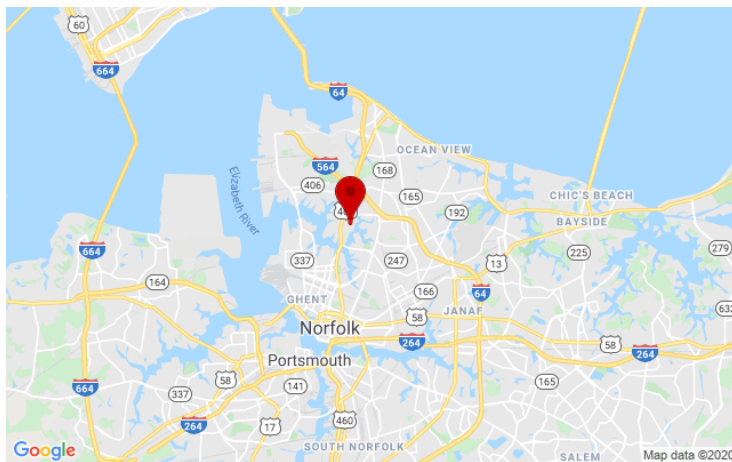
Question 16

No response

Name not available

February 5, 2020, 11:28 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$75,000 to \$99,999

Question 6

- Private Vehicle
- Bus
- Light Rail

Question 7

Too Many Cars: Neutral
Traffic and congestion: Somewhat Not Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Norfolk E-scooter Survey

Please give us your input!

Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Always
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. E-scooters are improperly parked
2. Insufficient bike lanes for riding e-scooters
3. Discounts for low-income individuals
4. Follow the rules of the road
5. Underage riders
6. Too many e-scooters

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

Question 16

No response

Name not available

February 6, 2020, 12:13 AM

Question 1

No response

Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$150,000 or More

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious
Traffic and congestion: Somewhat Not Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Somewhat Serious

Question 8

4

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

Norfolk E-scooter Survey

Please give us your input!

1. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Neutral

E-scooters help reduce traffic congestion: Neutral

Designated e-scooter parking areas will improve haphazard parking: Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

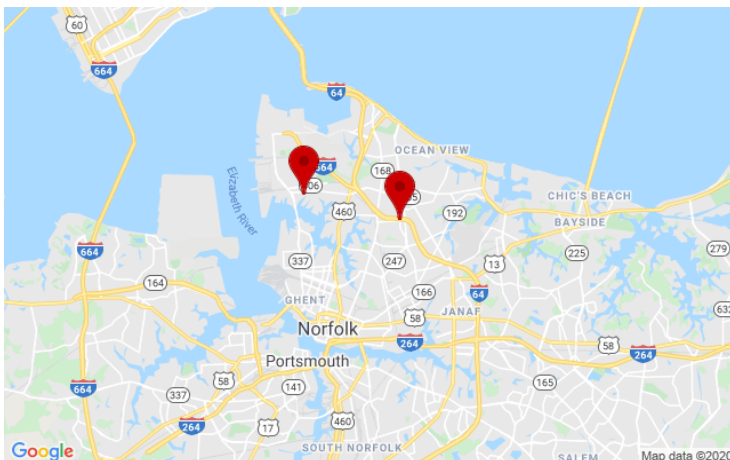
Question 16

No response

Name not available

February 6, 2020, 1:27 AM

Question 1



Question 2

- Female

Question 3

- Prefer not to answer

Question 4

- Prefer not to answer

Question 5

- Prefer not to answer

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 8

2

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Norfolk E-scooter Survey

Please give us your input!

Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

No response

Michael Shipp

in Ward 2

February 6, 2020, 1:33 AM

Question 1



Question 2

- Male

Question 3

- Other - Scottish

Question 4

- 45-54

Question 5

- Prefer not to answer

Question 6

- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Neutral
Traffic and congestion: Somewhat Not Serious
Pollution due to vehicle emissions: Somewhat Not Serious
Bike safety: Neutral
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Somewhat Not Serious
Availability of transportation options: Somewhat Not Serious

Question 8

3

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Too many e-scooters
2. E-scooters are improperly parked
3. Follow the rules of the road
4. Riders on sidewalks

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

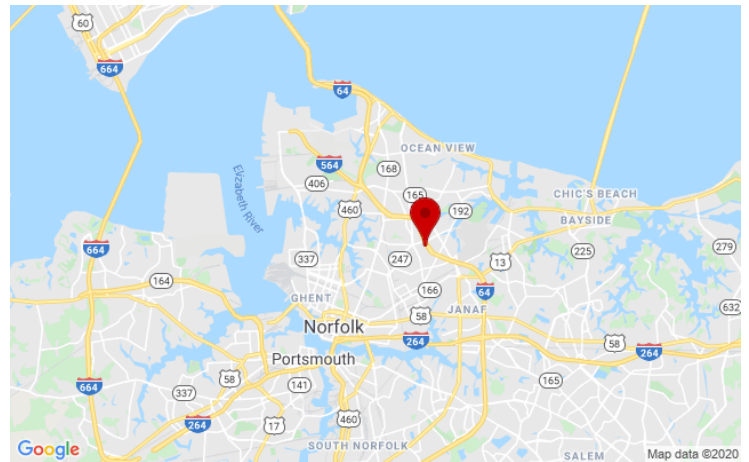
No response

Name not shown

in Ward 3

February 6, 2020, 3:48 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Neutral
Pedestrian and sidewalk safety: Somewhat Not Serious
Mobility access for people with disabilities: Somewhat Serious

Norfolk E-scooter Survey

Please give us your input!

Availability of transportation options: Very Serious

Question 8

2

Question 9

- Don't Need Driver's License
- Need Helmet
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Always
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Follow the rules of the road
3. Underage riders
4. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

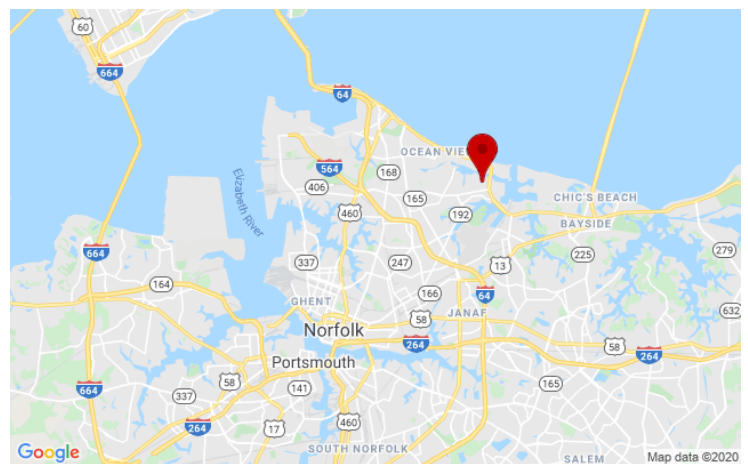
Question 16

I think electric bicycles should be offered as well.

Name not available

February 6, 2020, 6:31 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$150,000 or More

Question 6

- Walking
- Private Vehicle

Question 7

Norfolk E-scooter Survey

Please give us your input!

Too Many Cars: Neutral
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Very Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Sticker/post card on e-scooter vehicle

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters
2. E-scooters are improperly parked
3. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking:
Somewhat agree
Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and
parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access:
Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Very likely

Question 20

- Walk

Question 21

- Work
- Dining

Question 22

- 8 a.m. to 10 a.m.
- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown
- Ocean View

Norfolk E-scooter Survey

Please give us your input!

Norfolk E-scooter Survey

Please give us your input!

Question 25

- Within the last month

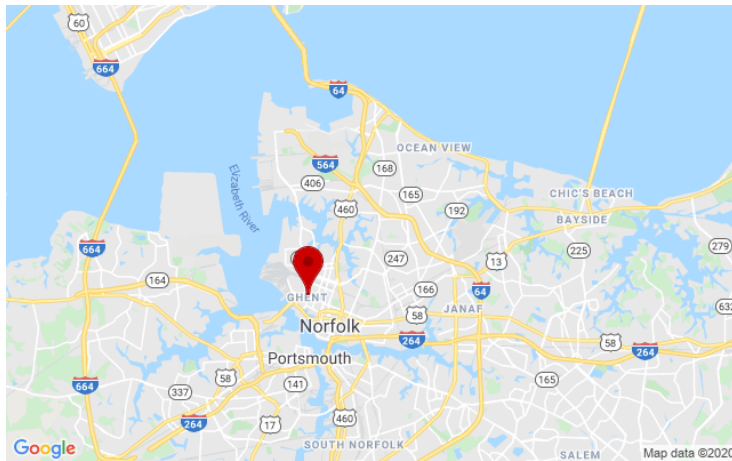
Question 26

No response

Name not available

February 6, 2020, 6:51 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$150,000 or More

Question 6

- Walking
- Private Vehicle

- Ride Share

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

4

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Too many e-scooters
3. Follow the rules of the road
4. E-scooter maintenance
5. Riders on sidewalks
6. Multiple riders per device
7. Underage riders

Question 14

Norfolk E-scooter Survey

Please give us your input!

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

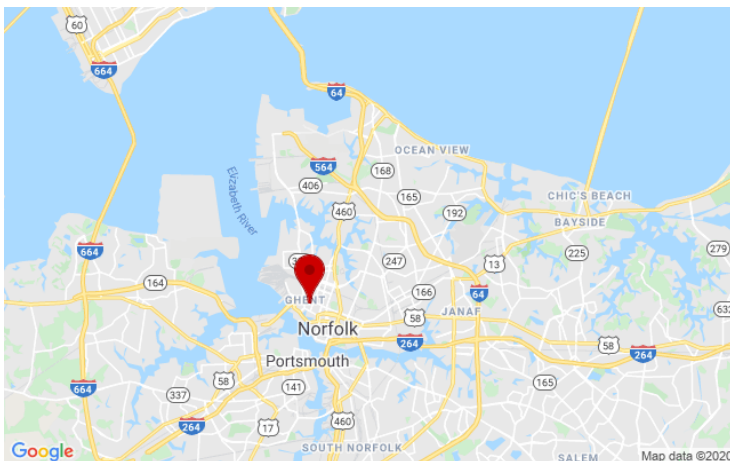
Question 16

Wild, Wild West anarchy as of now. Needs to get under greater control for the safety of riders and pedestrians and automobile drivers alike.
The scooters themselves are looking battered and barely operable.

Name not available

February 6, 2020, 7:51 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Not Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Not Serious

Question 8

1

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Norfolk E-scooter Survey

Please give us your input!

Question 13

1. E-scooters are improperly parked
2. Riders on sidewalks
3. Follow the rules of the road

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking: Complete agreement

Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

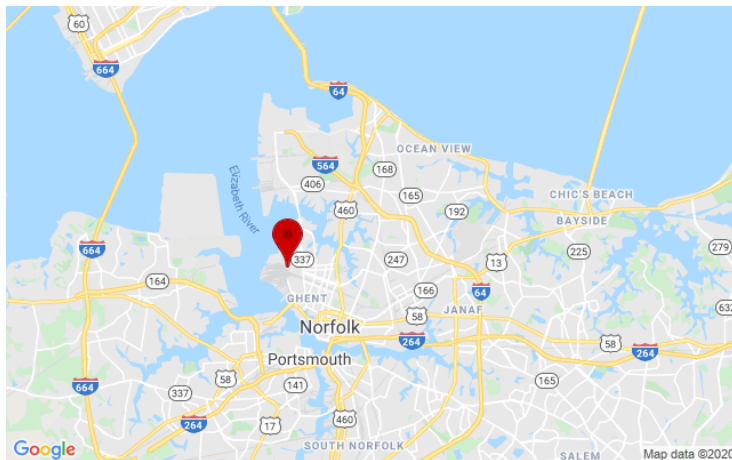
Question 16

No response

Name not available

February 6, 2020, 7:54 AM

Question 1



Question 2

- Prefer not to answer

Question 3

- Prefer not to answer

Question 4

- Prefer not to answer

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Somewhat Not Serious

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Somewhat Not Serious

Availability of transportation options: Not Serious

Question 8

3

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- Yes

Question 12

Norfolk E-scooter Survey

Please give us your input!

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Never
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Never

Question 13

1. Follow the rules of the road

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

Question 16

No response

Name not shown

in Ward 2

February 6, 2020, 8:22 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$150,000 or More

Question 6

- Private Vehicle

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Serious

Question 8

1

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Always

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Follow the rules of the road
3. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking:

Complete agreement

Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and

parking: Somewhat agree

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:

Neutral

Question 15

- Yes

Question 16

I'm super happy that we have this. I think it really helps people who don't

have cars get around easier!

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Dining

Question 22

- 4 p.m. to 6 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown

Question 25

- Within the last month

Question 26

No response

Name not shown

in Ward 5

February 6, 2020, 8:33 AM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Not Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Not Serious
Mobility access for people with disabilities: Somewhat Not Serious
Availability of transportation options: Somewhat Not Serious

Question 8

5

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Sticker/post card on e-scooter vehicle

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Never
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Follow the rules of the road
3. Riders on sidewalks
4. Too many e-scooters

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

The company said they would not block sidewalks with e-

Norfolk E-scooter Survey

Please give us your input!

scooters.....they are blocking sidewalks all over downtown

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Neutral

Question 20

- Personal vehicle

Question 21

- Visiting

Question 22

- 4 p.m. to 6 p.m.

Question 23

- Street

Question 24

- Other - my neighborhood

Question 25

- Never

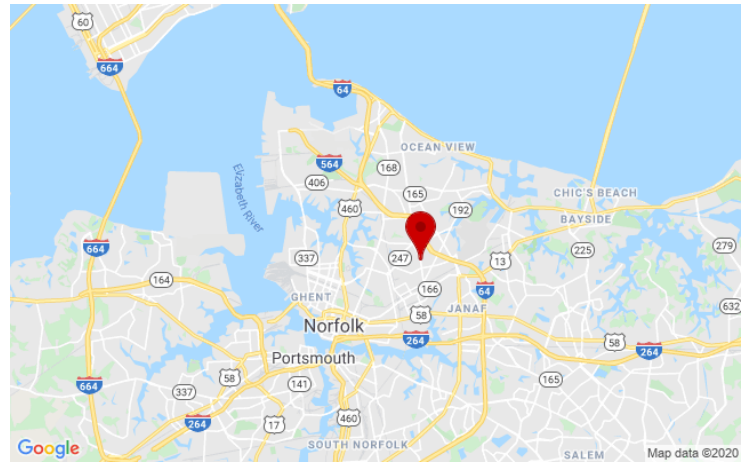
Question 26

No response

Name not available

February 6, 2020, 8:47 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$35,000 to \$49,999

Question 6

- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Somewhat Serious

Question 8

No response

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Community event

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Never
Ride one person per device: Always
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. E-scooters are improperly parked
4. Underage riders
5. E-scooter maintenance
6. Multiple riders per device
7. Too many e-scooters
8. Discounts for low-income individuals
9. Increasing riding fees and rates
10. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Complete disagreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

- 2-5

Question 19

- Very unlikely

Question 20

- Walk

Question 21

- Visiting

Question 22

- 10 a.m. to noon

Question 23

- Street

Question 24

- Downtown
- Ghent
- Ocean View
- Other - Norview

Question 25

- Never

Question 26

No response

Norfolk E-scooter Survey

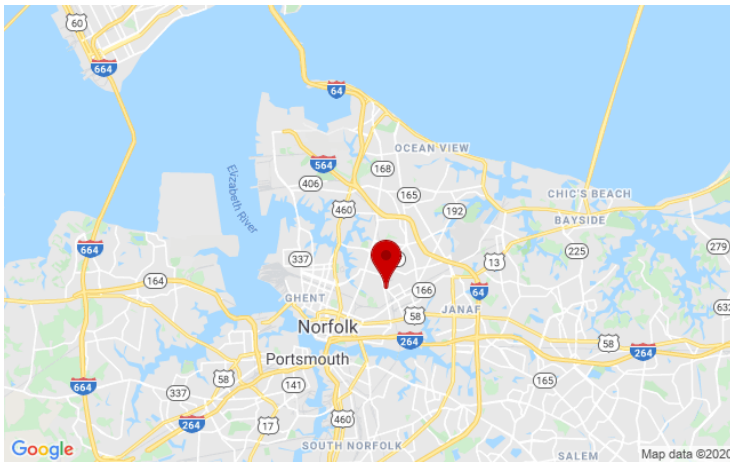
Please give us your input!

Name not shown

in Ward 3

February 6, 2020, 9:07 AM

Question 1



Question 2

- Female

Question 3

- Other - Indian

Question 4

- 25-34

Question 5

- \$50,000 to \$74,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Very Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Somewhat Serious

Question 8

5

Question 9

- No Knowledge

Question 10

- Other (please specify)

Question 11

- No

Question 12

Park responsibly: Never

Ride on sidewalks: Always

Ride in bike lanes when a lane is present: Never

Ride one person per device: Sometimes

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked
3. Too many e-scooters

Question 14

E-scooters are important transportation options: Complete disagreement

E-scooters help reduce carbon emissions: Neutral

E-scooters help reduce traffic congestion: Complete disagreement

Designated e-scooter parking areas will improve haphazard parking:
Complete disagreement

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Complete disagreement

Additional enforcement would improve e-scooter rider behavior and
parking: Complete disagreement

More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access:
Neutral

Question 15

- No

Norfolk E-scooter Survey

Please give us your input!

Norfolk E-scooter Survey

Please give us your input!

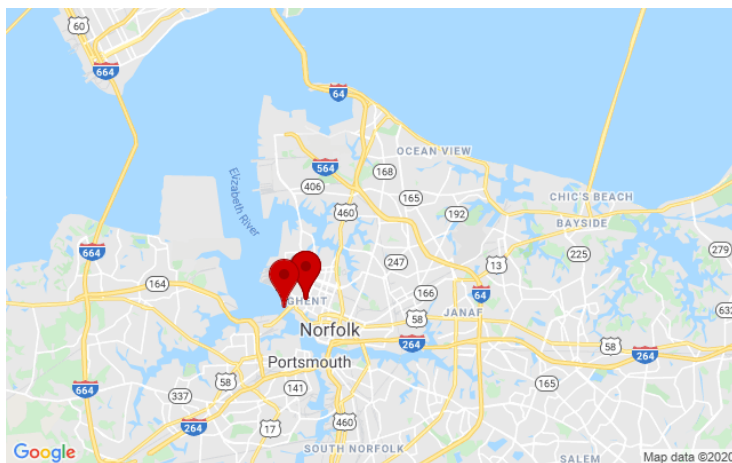
Question 16

They are unsafe. You can put all the rules you want in place who's actually going to read them? People are not stopping at intersections to check for on coming traffic! They are left all over as if the city is their living room and the scooter is their dirty socks to throw however they please except the public is not their private dwelling! They are also left at the end of sidewalks. If I was in a wheelchair how am I suppose to cross the road if the scooters are blocking the crosswalk? Am I suppose to go over the curb to cross? Bike lanes are not going to help! You all have created more traffic congestion with the bike lanes and they are absolutely ugly. People rode bikes all the time before without designated lanes I dont know why they are needed now! Get rid of the scooters and make public transport better!!!!!!

Name not available

February 6, 2020, 9:33 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$35,000 to \$49,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Always
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Mostly

Question 13

1. Riders on sidewalks
2. Follow the rules of the road
3. E-scooters are improperly parked

Norfolk E-scooter Survey

Please give us your input!

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Very likely

Question 20

- Personal vehicle

Question 21

- Dining
- Entertainment

Question 22

- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.

Question 23

- Street

Question 24

- Downtown
- Ghent
- North Colley
- Other - Breweries in Chelsea

Question 25

- Never

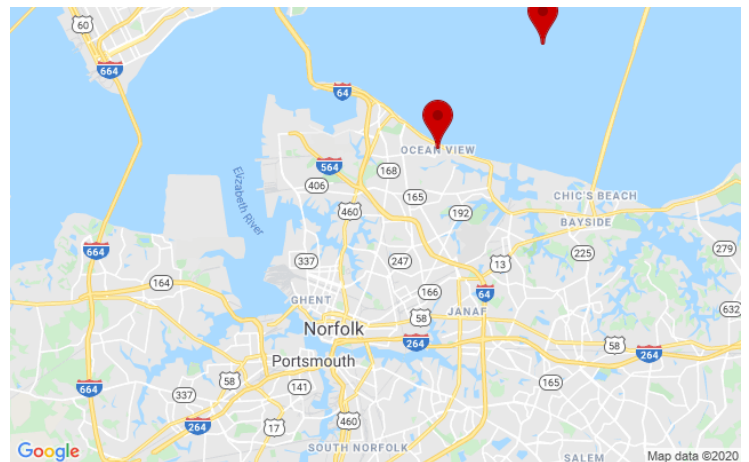
Question 26

No response

Name not available

February 6, 2020, 9:54 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

Norfolk E-scooter Survey

Please give us your input!

- \$150,000 or More

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Neutral
Pedestrian and sidewalk safety: Not Serious
Mobility access for people with disabilities: Somewhat Not Serious
Availability of transportation options: Somewhat Not Serious

Question 8

5

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Never
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Riders on sidewalks
2. Follow the rules of the road
3. Multiple riders per device
4. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Complete disagreement
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

Question 16

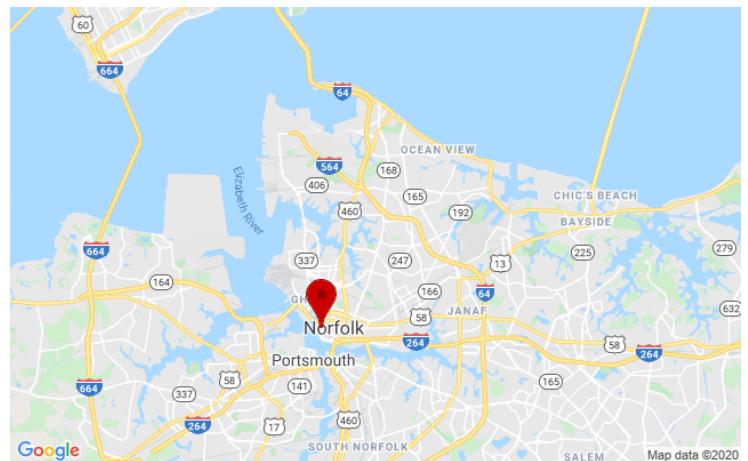
If the City wants to build new bike/scooter lanes, that's great, but please don't take a vehicle lane! Also, I am concerned about distracted drivers and the safety of bikers and scooters!

Name not shown

in Ward 2

February 6, 2020, 10:16 AM

Question 1



Question 2

- Female

Norfolk E-scooter Survey

Please give us your input!

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Very Serious

Question 8

1

Question 9

- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. E-scooters are improperly parked
4. Discounts for low-income individuals
5. Insufficient bike lanes for riding e-scooters
6. Underage riders
7. Multiple riders per device
8. E-scooter maintenance
9. Too many e-scooters
10. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

The e-scooter program is great. My biggest challenge is riders not following traffic rules and being unsafe. I think increased enforcement and designated parking zone would help and cause people to take it more seriously. The requirement in some cities to park in a parking zone or have to pay a \$5 extra fee seems to have helped with e-scooters being parked haphazardly.

Question 17

- I ride a few times a month

Question 18

- 6-10

Norfolk E-scooter Survey

Please give us your input!

Question 19

- Somewhat likely

Question 20

- Bike share

Question 21

- Home
- Dining
- Entertainment
- Visiting

Question 22

- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

Question 23

- Street

Question 24

- Downtown
- Ghent

Question 25

- Never

Question 26

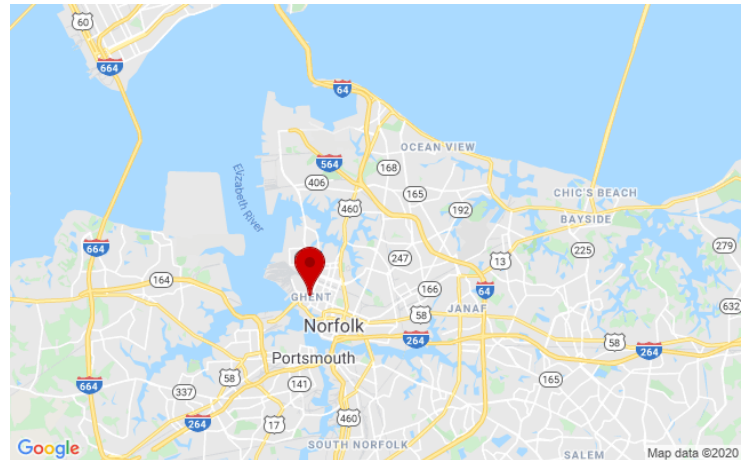
No response

Name not shown

in Ward 2

February 6, 2020, 10:20 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- Personal Bike
- Private Vehicle
- Light Rail

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 8

Norfolk E-scooter Survey

Please give us your input!

2

Question 9

- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Follow the rules of the road
2. Multiple riders per device
3. Discounts for low-income individuals
4. Riders on sidewalks
5. E-scooters are improperly parked
6. E-scooter maintenance
7. Underage riders
8. Insufficient bike lanes for riding e-scooters
9. Increasing riding fees and rates
10. Too many e-scooters

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Neutral

Fares to use e-scooters should be managed to provide equitable access:
Complete agreement

Question 15

- No

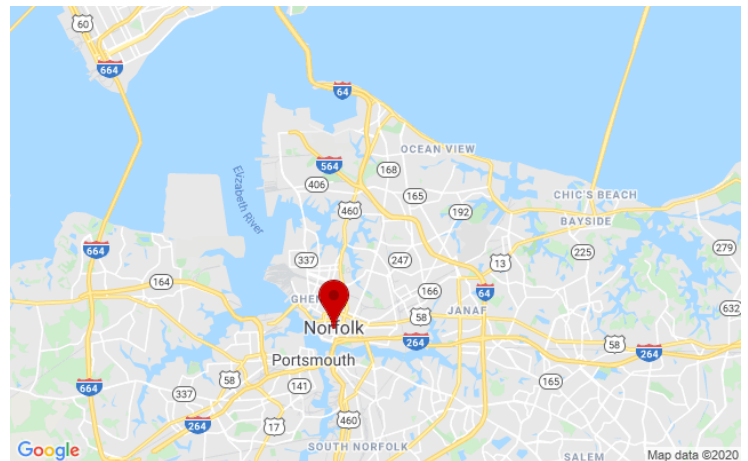
Question 16

I'm glad we have them. I'm just concerned about rider safety. There should be safety classes people can take in exchange for something like fare discount.

Name not available

February 6, 2020, 10:20 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$100,000 to \$149,999

Norfolk E-scooter Survey

Please give us your input!

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Neutral
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Always
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Follow the rules of the road
3. Discounts for low-income individuals
4. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

Riding an e-scooter in Norfolk responsibly is extremely difficult because the road quality is so terrible. Pot holes and rough pavement are challenging enough to navigate on a bicycle (where you can adjust your tire pressure to make up, somewhat, for rough roads), but the scooters have very minimal suspension. I bike on the roads all the time and am used to riding in/with traffic. I feel like I could do that on a scooter as well if the roads weren't in such terrible shape (e.g., Granby from Waterfront to Neon District).

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Very likely

Question 20

- Walk

Question 21

- Home
- Dining
- Recreational ride

Question 22

Norfolk E-scooter Survey

Please give us your input!

- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.

Question 23

- Street

Question 24

- Downtown
- Ghent
- ODU
- Other - Chelsea District

Question 25

- Never

Question 26

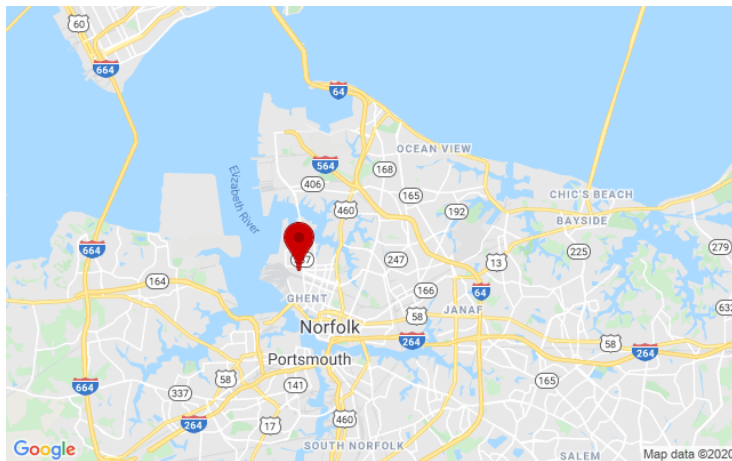
The program is new, but promising. Over time behaviors will normalize and people will become more accepting of them.

Name not shown

in Ward 2

February 6, 2020, 10:27 AM

Question 1



Question 2

- Female

Question 3

- Black or African American

Question 4

- 25-34

Question 5

- \$150,000 or More

Question 6

- Walking
- E-Scooter
- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly

Norfolk E-scooter Survey

Please give us your input!

Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Discounts for low-income individuals
2. Insufficient bike lanes for riding e-scooters
3. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

Please don't take them away!

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Somewhat unlikely

Question 20

- Personal vehicle

Question 21

- Home

- Entertainment
- Visiting

Question 22

- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Bike lane

Question 24

- Ghent
- ODU

Question 25

- Never

Question 26

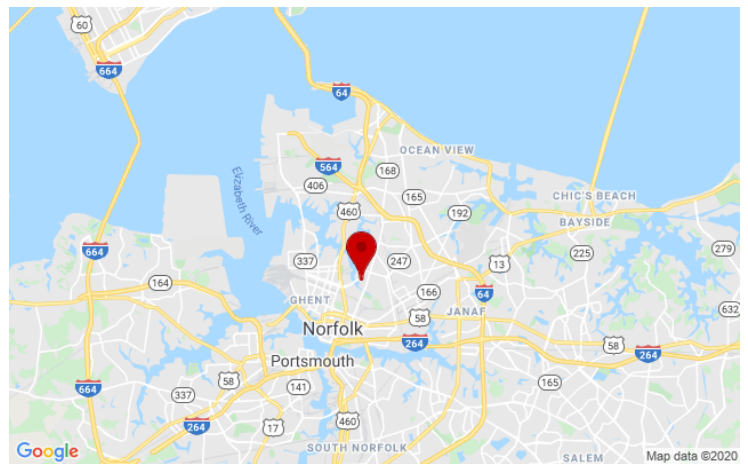
No response

Name not shown

in Ward 3

February 6, 2020, 10:29 AM

Question 1



Question 2

Norfolk E-scooter Survey

Please give us your input!

- Female

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$20,000 to \$34,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

3

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

Question 16

E-scooter travelers have the same problem cyclists and pedestrians have in Norfolk. In Norfolk, it is assumed by most that the car has the right of way, making everyone else trying to use the road vulnerable. Walking, cycling or using a scooter is a hazardous activity due to the lack of enforcement of the speed limit laws. Driver speeding is epidemic in Norfolk's neighborhood, residential and city streets that should be safe for other types of travel.

Name not shown

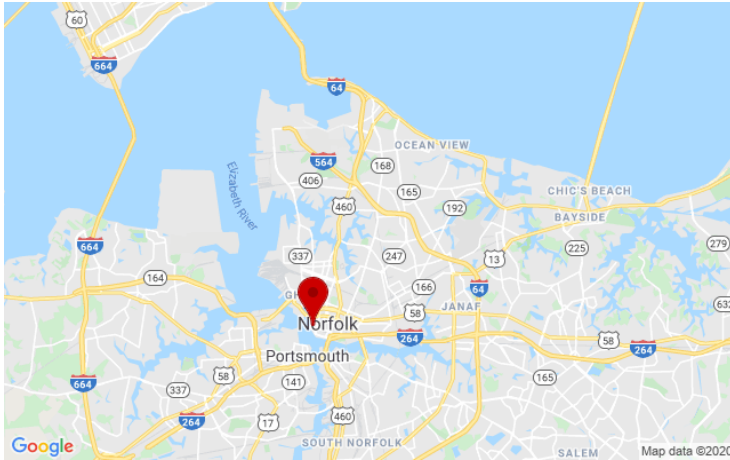
in Ward 2

February 6, 2020, 10:31 AM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$150,000 or More

Question 6

- Personal Bike

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Neutral
Availability of transportation options: Neutral

Question 8

3

Question 9

- Don't Need Driver's License
- Need Helmet
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

No response

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

The bad behavior of a few will influence the rules for everyone. I also believe there will be a fatal accident before any sensible rules will be enforced.

Question 17

- I ride a few times a month

Norfolk E-scooter Survey

Please give us your input!

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Errands

Question 22

- 6 p.m. to 8 p.m.

Question 23

- Street

Question 24

- Downtown

Question 25

- Within the last month

Question 26

No response

Name not available

February 6, 2020, 10:34 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- Prefer not to answer

Question 6

- Walking
- Private Vehicle
- Light Rail

Question 7

Too Many Cars: Neutral

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Very Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 8

Norfolk E-scooter Survey

Please give us your input!

5

Question 9

- Don't Need Driver's License

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Mostly
Ride one person per device: Sometimes
Appear to be of legal riding age: Mostly
Follow the rules of the road: Never

Question 13

1. E-scooters are improperly parked
2. Riders on sidewalks
3. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Somewhat disagree
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

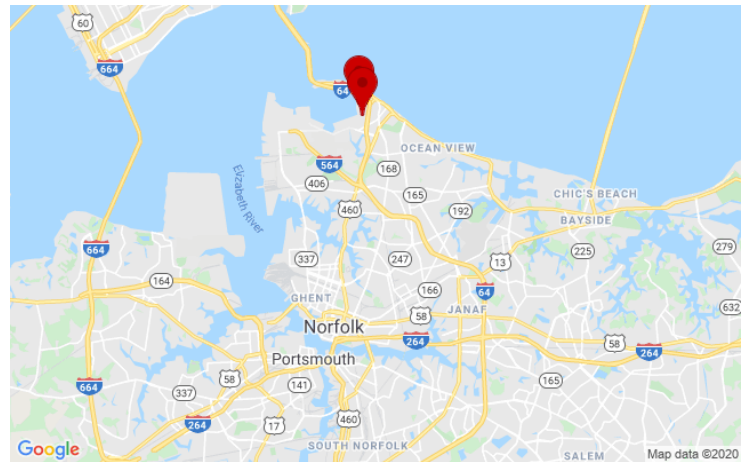
As a wheelchair user my ability to get to work & shop, eat and attend events downtown and in Freemason has been gutted by the scooters. Because the city his failed to put curb cuts or passable sidewalks

everywhere they are needed, and because the city has failed to keep broken glass off sidewalks, the result is that scooters on sidewalks, the broken glass, and the lack of curb cuts and curb ramps means that I'm often in the street with cars that can't see me. It is terrifying and dangerous. I buy less and less from local merchants and go to fewer and fewer events in the city. For 15 years I've been a committed resident of Downtown/Freemason, but I'm now seriously thinking about moving to Virginia Beach because the scooters are kind of the last straw re the lack of accessibility downtown.

Name not available

February 6, 2020, 10:34 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$50,000 to \$74,999

Question 6

Norfolk E-scooter Survey

Please give us your input!

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Very Serious

Question 8

3

Question 9

- Don't Need Driver's License

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access:
Complete agreement

Question 15

- No

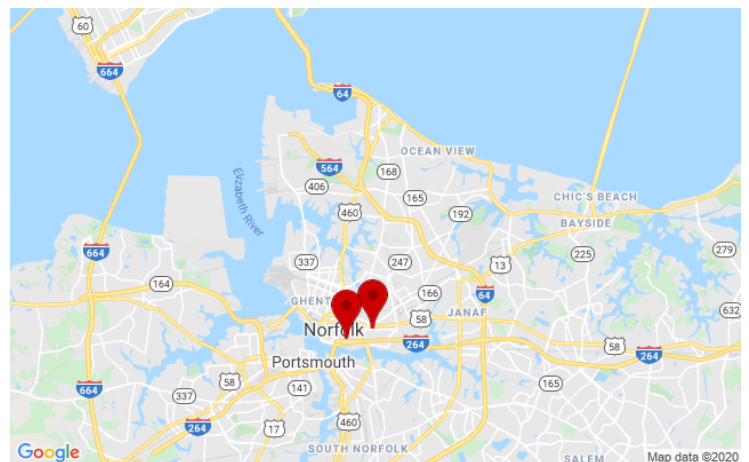
Question 16

No response

Name not available

February 6, 2020, 10:44 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$35,000 to \$49,999

Question 6

Norfolk E-scooter Survey
Please give us your input!

Norfolk E-scooter Survey
Please give us your input!

- Walking
- Private Vehicle

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Very Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

4

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. Underage riders
2. Too many e-scooters
3. Follow the rules of the road
4. E-scooters are improperly parked
5. Multiple riders per device

Question 14

E-scooters are important transportation options: Somewhat disagree

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Neutral

Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Somewhat disagree

Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

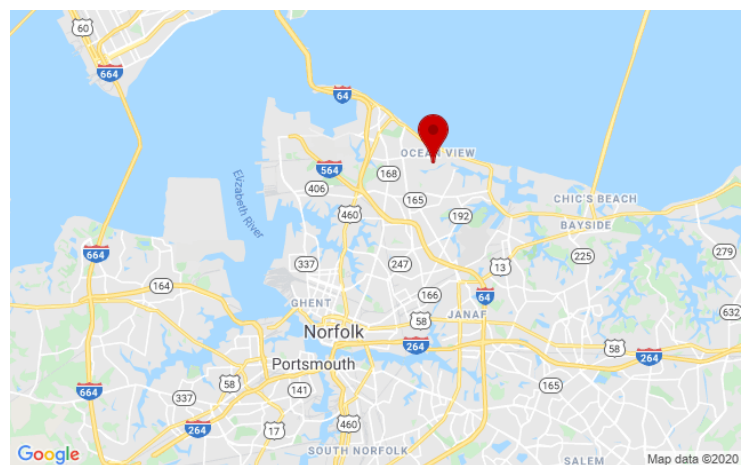
- No

Question 16

No response

Name not shown
in Ward 5
February 6, 2020, 10:49 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Norfolk E-scooter Survey

Please give us your input!

Question 4

- 25-34

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Never

Ride in bike lanes when a lane is present: Always

Ride one person per device: Mostly

Appear to be of legal riding age: Always

Follow the rules of the road: Mostly

Question 13

1. Discounts for low-income individuals
2. E-scooter maintenance
3. Insufficient bike lanes for riding e-scooters
4. Follow the rules of the road

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking:

Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Neutral

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:

Complete agreement

Question 15

- Yes

Question 16

I absolutely love them. They are an excellent resource for people without a personal car. They are faster and more convenient than mass transit and they are safer than walking long distances in the sun/heat during hot weather. I wish more people would use them to lower their personal carbon emissions. The ability for regular people to earn some spare cash by being able to pick them up, charge them, and return them is a bonus! Love, love, love them!

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

Norfolk E-scooter Survey

Please give us your input!

- Dining
- Recreational ride
- Errands
- Visiting

Question 22

- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.

Question 23

- Bike lane

Question 24

- Ocean View

Question 25

- Within the last month

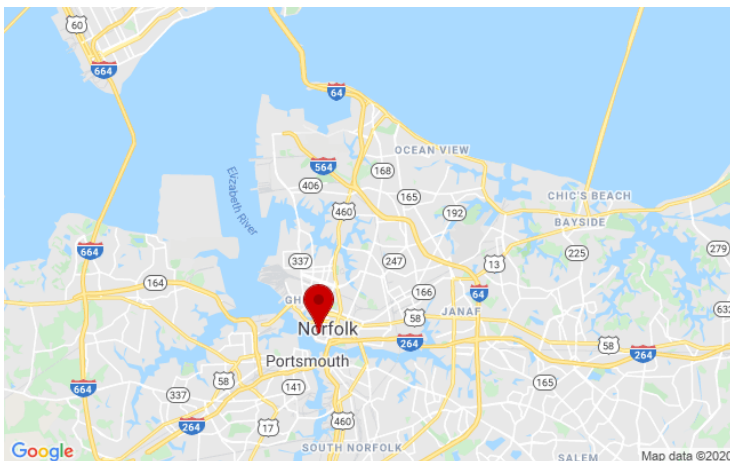
Question 26

No response

Name not available

February 6, 2020, 10:52 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$75,000 to \$99,999

Question 6

- E-Scooter
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Not Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Not Serious

Availability of transportation options: Very Serious

Question 8

1

Question 9

- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Norfolk E-scooter Survey

Please give us your input!

Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Always
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Always

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 21+

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Home
- Dining
- Entertainment
- Visiting

Question 22

- Midnight to 2 a.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Bike lane

Question 24

- Downtown
- Ghent

Question 25

- Never

Question 26

No response

Michele Ripley

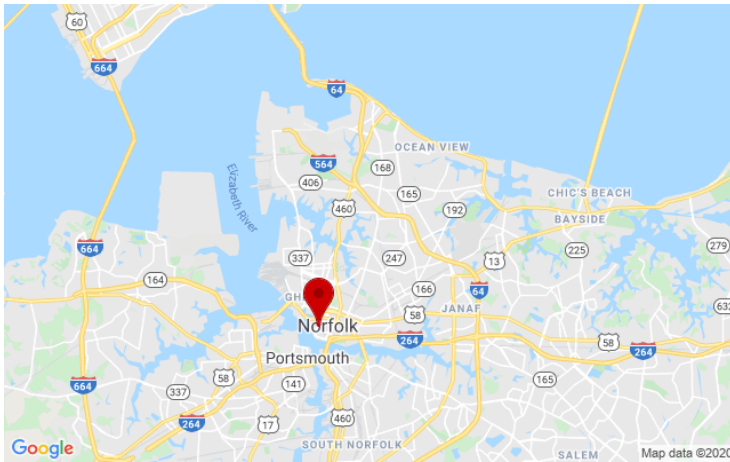
in Ward 2

February 6, 2020, 10:55 AM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$150,000 or More

Question 6

- Personal Bike

Question 7

Too Many Cars: Not Serious
Traffic and congestion: Not Serious
Pollution due to vehicle emissions: Not Serious
Bike safety: Somewhat Not Serious
Pedestrian and sidewalk safety: Somewhat Not Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Not Serious

Question 8

2

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Riders on sidewalks
2. E-scooters are improperly parked
3. Follow the rules of the road
4. Multiple riders per device
5. Insufficient bike lanes for riding e-scooters
6. Underage riders

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Norfolk E-scooter Survey

Please give us your input!

Question 16

They offer a good alternative to a long walk to a certain destination for my husband who has a bad back.

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Dining

Question 22

- 4 p.m. to 6 p.m.

Question 23

- Street

Question 24

- Downtown

Question 25

- Never

Question 26

No response

Name not shown

in Ward 2

February 6, 2020, 11:09 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$100,000 to \$149,999

Question 6

- Walking

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Neutral

Availability of transportation options: Neutral

Question 8

4

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. E-scooters are improperly parked
4. Underage riders

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking: Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

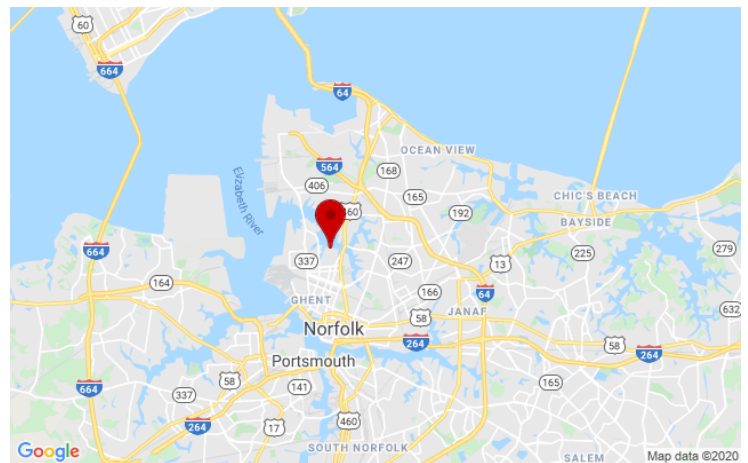
e-scooters have zoomed out from blind zones (corners, large delivery trucks), making me brake quickly to avoid an accident. It is particularly difficult to see e-scooters, even when they are properly using the bike lanes, from the intersection of Tazewell and Granby, when e-scooters are traveling south on Granby, because in front of Luce there is fenced seating, a tree and trash/recycling cans, and sometimes a delivery truck.

e-scooters go the wrong way on one-way streets; so I had to begin looking for e-scooters coming from the illegal way before progressing in my car (they could be on the street or the sidewalk, coming the wrong way). e-scooters are on sidewalks, so when I exit a door onto the sidewalk, I have to look both ways so I don't step in front of an e-scooter on the sidewalk.

Name not available

February 6, 2020, 11:15 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- Prefer not to answer

Question 5

- Prefer not to answer

Norfolk E-scooter Survey

Please give us your input!

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Very Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Very Serious

Question 8

4

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Follow the rules of the road
3. Too many e-scooters
4. Riders on sidewalks

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Very likely

Question 20

- Bike share

Question 21

- Entertainment

Question 22

- 6 p.m. to 8 p.m.

Question 23

- Street

Question 24

Norfolk E-scooter Survey

Please give us your input!

- Downtown

Question 25

- Never

Question 26

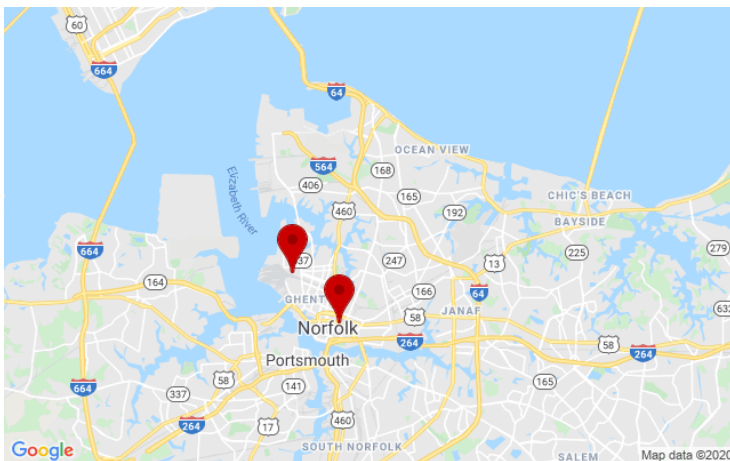
No response

Khalid Langston

in Ward 2

February 6, 2020, 11:16 AM

Question 1



Question 2

- Male

Question 3

- Black or African American

Question 4

- 35-44

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- Personal Bike
- Pace Bike
- E-Scooter
- Private Vehicle

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Very Serious

Question 8

1

Question 9

- Need Helmet
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Always

Ride one person per device: Always

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters
2. E-scooter maintenance
3. Follow the rules of the road
4. E-scooters are improperly parked
5. Riders on sidewalks
6. Increasing riding fees and rates

Norfolk E-scooter Survey

Please give us your input!

- 7. Underage riders
- 8. Multiple riders per device
- 9. Discounts for low-income individuals
- 10. Too many e-scooters

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

on the weekends I don't even use my car. i use the scooters to ride everywhere in ghent. whether it's to a restaurant or a concert or a friends house, I use scooters a lot and I'm thankful there are here. from where I live walking to colonial ave is a hike so the scooters help me get around safely.

Question 17

- I ride several times a week

Question 18

- 2-5

Question 19

- Very likely

Question 20

- Personal bicycle

Question 21

- Dining

- Entertainment
- Visiting

Question 22

- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Street

Question 24

- Downtown
- Ghent
- ODU

Question 25

- Never

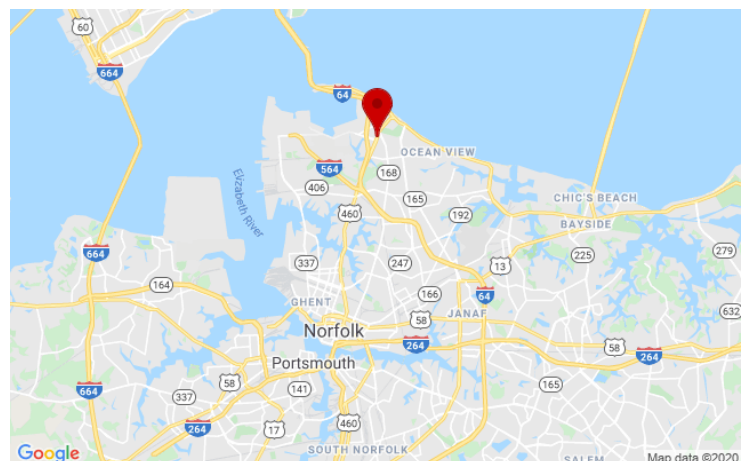
Question 26

it's much cheaper than an Uber and much quicker and easier to use than a Pace bike.

Name not available

February 6, 2020, 11:19 AM

Question 1



Norfolk E-scooter Survey

Please give us your input!

Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Serious

Question 8

4

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

No response

Question 14

E-scooters are important transportation options: Somewhat disagree

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking:
Neutral

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and
parking: Somewhat agree

More bike lanes will improve e-scooter safety: Somewhat disagree

Fares to use e-scooters should be managed to provide equitable access:
Neutral

Question 15

- No

Question 16

No response

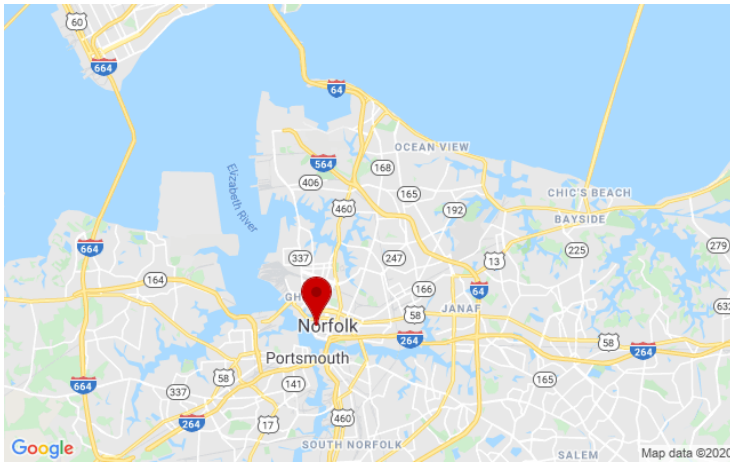
Name not available

February 6, 2020, 11:23 AM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- \$150,000 or More

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious
Traffic and congestion: Somewhat Not Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Not Serious

Question 8

5

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter representative

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Riders on sidewalks
2. E-scooters are improperly parked
3. Follow the rules of the road
4. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

Question 16

Norfolk E-scooter Survey

Please give us your input!

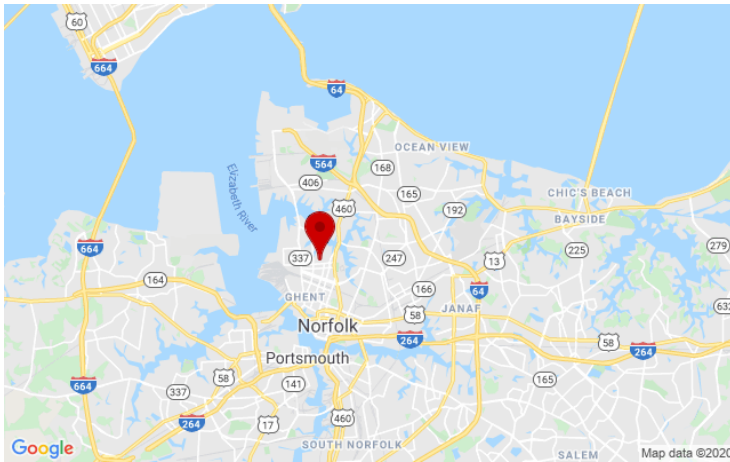
No response

Name not shown

in Ward 2

February 6, 2020, 11:32 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Not Serious

Traffic and congestion: Not Serious

Pollution due to vehicle emissions: Not Serious

Bike safety: Somewhat Not Serious

Pedestrian and sidewalk safety: Somewhat Not Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Not Serious

Question 8

3

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Always

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

1. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Neutral

E-scooters help reduce carbon emissions: Neutral

E-scooters help reduce traffic congestion: Somewhat disagree

Designated e-scooter parking areas will improve haphazard parking:
Somewhat agree

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and
parking: Somewhat agree

More bike lanes will improve e-scooter safety: Complete disagreement

Fares to use e-scooters should be managed to provide equitable access:
Somewhat agree

Norfolk E-scooter Survey

Please give us your input!

Question 15

- No

Question 16

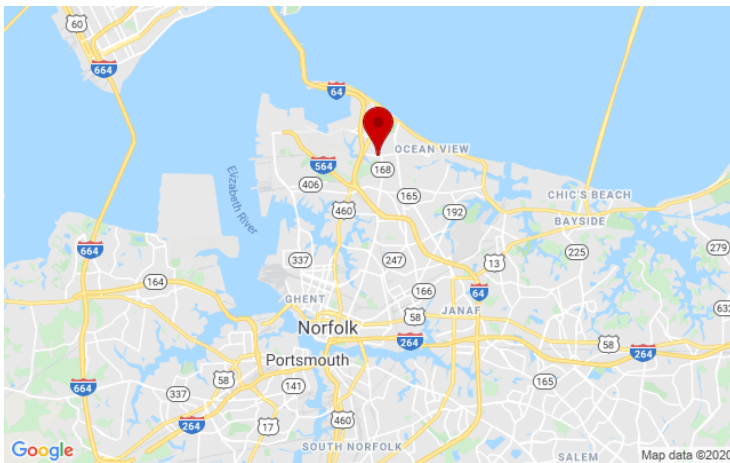
No response

Name not shown

in Ward 1

February 6, 2020, 11:32 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$75,000 to \$99,999

Question 6

- Walking

- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

2

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Always

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Riders on sidewalks
3. Follow the rules of the road

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking:

Norfolk E-scooter Survey

Please give us your input!

Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Very likely

Question 20

- Personal vehicle

Question 21

- Work

Question 22

No response

Question 23

- Street

Question 24

- Ocean View

Question 25

- Never

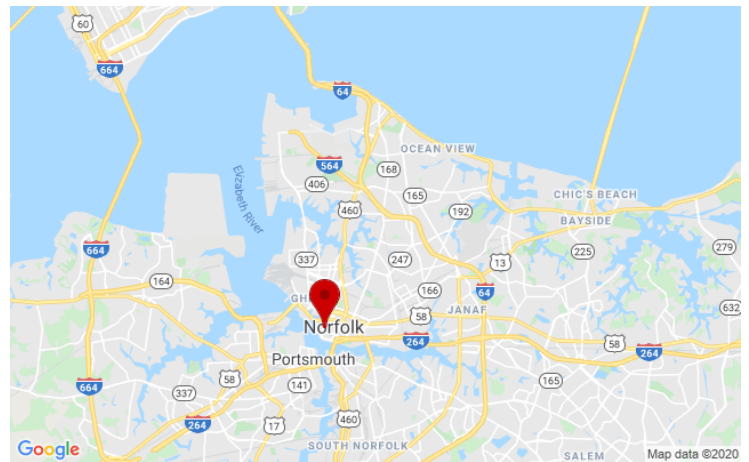
Question 26

No response

Name not available

February 6, 2020, 11:45 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Not Serious

Traffic and congestion: Not Serious

Norfolk E-scooter Survey

Please give us your input!

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Need Helmet
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters
2. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

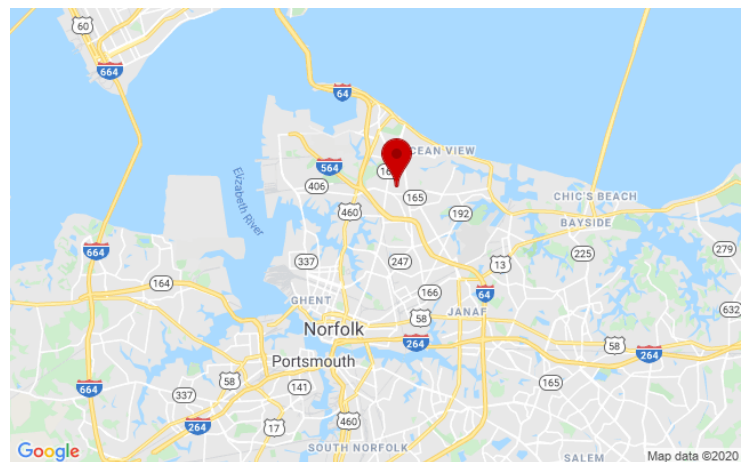
Question 16

I would love to live in a city that minimizes the number of cars on the road and promotes cycling / e-scooters / public transport.

Name not available

February 6, 2020, 12:26 PM

Question 1



Question 2

- Male

Question 3

- Prefer not to answer

Question 4

- 35-44

Norfolk E-scooter Survey

Please give us your input!

Question 5

- \$50,000 to \$74,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Neutral

Bike safety: Neutral

Pedestrian and sidewalk safety: Somewhat Not Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Somewhat Serious

Question 8

2

Question 9

- Need Helmet
- No Knowledge

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road

Question 14

E-scooters are important transportation options: Neutral

E-scooters help reduce carbon emissions: Neutral

E-scooters help reduce traffic congestion: Neutral

Designated e-scooter parking areas will improve haphazard parking: Neutral

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and parking: Neutral

More bike lanes will improve e-scooter safety: Neutral

Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

No response

Name not available

February 6, 2020, 12:55 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

Norfolk E-scooter Survey

Please give us your input!

- 25-34

Question 5

- \$150,000 or More

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Not Serious
Pedestrian and sidewalk safety: Not Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

2

Question 9

- Don't Need Driver's License

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Underage riders

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

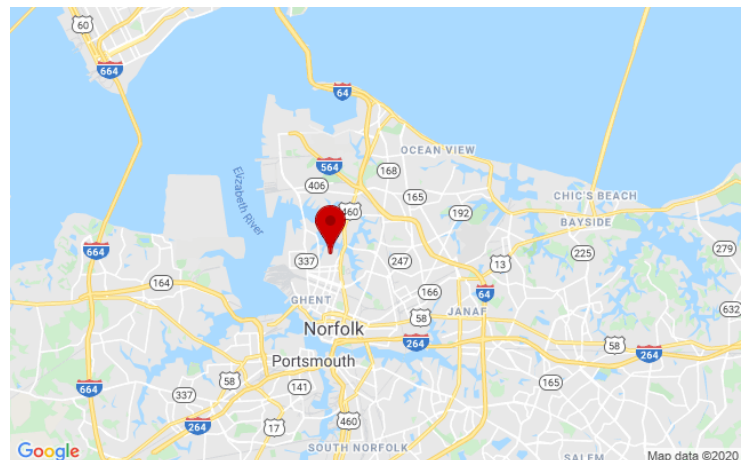
Question 16

Please disregard my somewhat favorable opinion to making escooters more accessible if that in any way makes someone believe that more bike lanes should be added in Norfolk. To be clear, my number one priority, above any other topic in the City of Norfolk, is to prevent further discussion of additional bike lanes.

Name not available

February 6, 2020, 1:11 PM

Question 1



Question 2

- Male

Norfolk E-scooter Survey

Please give us your input!

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$50,000 to \$74,999

Question 6

No response

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Neutral
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Neutral
Availability of transportation options: Neutral

Question 8

2

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Sometimes

Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Entertainment

Question 22

Norfolk E-scooter Survey

Please give us your input!

- 4 p.m. to 6 p.m.

Question 23

- Street

Question 24

- Downtown

Question 25

- Within the last week

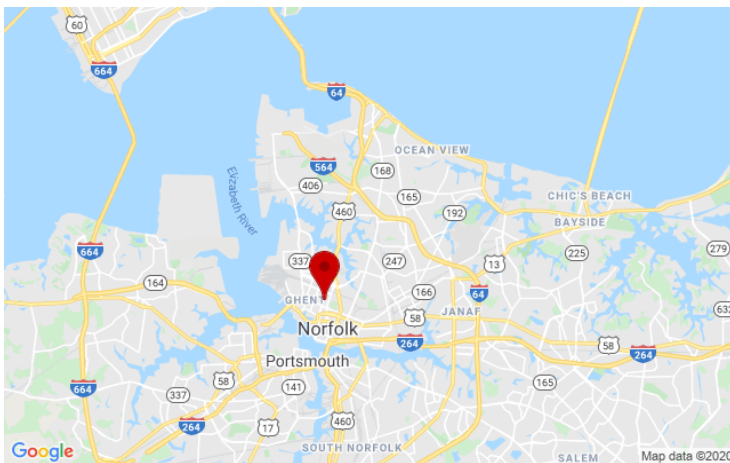
Question 26

No response

Name not available

February 6, 2020, 1:32 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- Prefer not to answer

Question 6

- Walking

Question 7

Too Many Cars: Not Serious

Traffic and congestion: Not Serious

Pollution due to vehicle emissions: Not Serious

Bike safety: Neutral

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Very Serious

Question 8

3

Question 9

- Don't Need Driver's License
- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Never

Ride one person per device: Sometimes

Appear to be of legal riding age: Mostly

Question 13

1. E-scooters are improperly parked
2. Riders on sidewalks
3. Follow the rules of the road

Question 14

Norfolk E-scooter Survey
Please give us your input!

Norfolk E-scooter Survey

Please give us your input!

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Somewhat disagree

E-scooters help reduce traffic congestion: Somewhat disagree

Designated e-scooter parking areas will improve haphazard parking: Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement

More bike lanes will improve e-scooter safety: Complete disagreement

Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- ### Question 15

Question 16

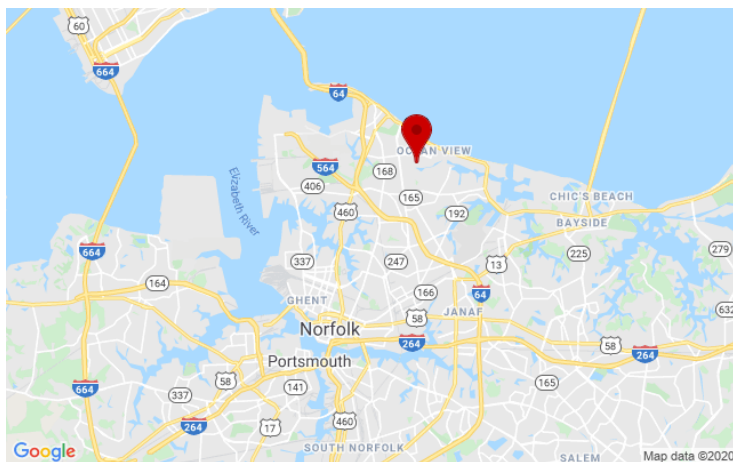
It seems that cities are playing catch up. The scooters came and now riding rules, parking, and safety are being considered. Hopefully, with effort some of the missteps can be quickly corrected as this has proven to be a very popular form of transportation.

Name not shown

in Ward 5

February 6, 2020, 2:16 PM

Question 1



Question 2

- ## Question 2

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- Less than \$20,000

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Not Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Not Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Need Helmet
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

Norfolk E-scooter Survey

Please give us your input!

1. Underage riders
2. Multiple riders per device
3. Riders on sidewalks

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat disagree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Very likely

Question 20

- I would not have traveled

Question 21

- Recreational ride

Question 22

- 10 p.m. to midnight

Question 23

- Street

Question 24

- Ocean View

Question 25

- Never

Question 26

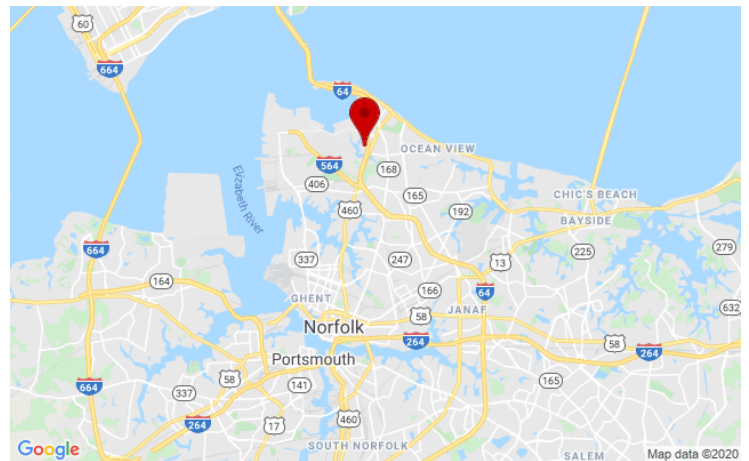
No response

Stephanie Stewart

in Ward 1

February 6, 2020, 2:28 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

Norfolk E-scooter Survey

Please give us your input!

- \$100,000 to \$149,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Somewhat Serious

Question 8

4

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Follow the rules of the road
3. Underage riders

Question 14

E-scooters are important transportation options: Neutral
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

Question 16

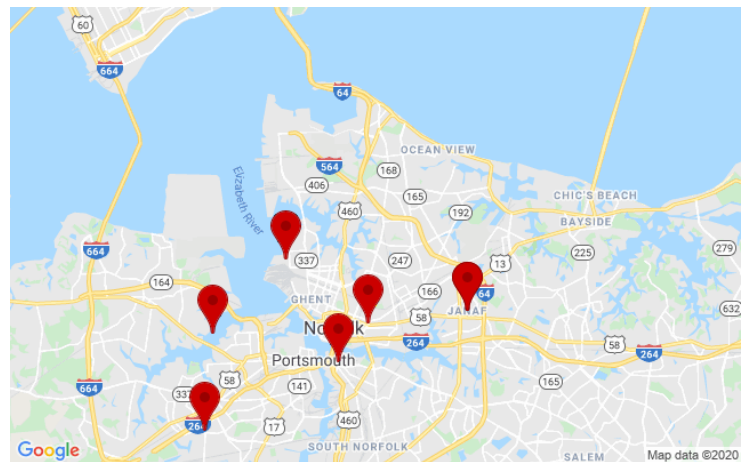
I see a lot of people falling off and rarely see anyone ride with a helmet (safety concerns), very young people riding them (appear to be too young).

Name not shown

outside Norfolk

February 6, 2020, 2:30 PM

Question 1



Question 2

- Female

Norfolk E-scooter Survey

Please give us your input!

Question 3

- Black or African American

Question 4

- 25-34

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Always
Ride one person per device: Always

Follow the rules of the road: Always

Question 13

1. Follow the rules of the road
2. Discounts for low-income individuals
3. Riders on sidewalks
4. E-scooters are improperly parked
5. E-scooter maintenance

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement

Question 15

- Yes

Question 16

no

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Very likely

Question 20

- Walk

Question 21

- Work

Norfolk E-scooter Survey

Please give us your input!

Question 22

- 2 p.m. to 4 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown

Question 25

- Within the last month

Question 26

no

Name not available

February 6, 2020, 2:54 PM

Question 1

No response

Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$35,000 to \$49,999

Question 6

- Private Vehicle

Question 7

No response

Question 8

No response

Question 9

- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Discounts for low-income individuals
3. Insufficient bike lanes for riding e-scooters
4. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Neutral

E-scooters help reduce traffic congestion: Neutral

Designated e-scooter parking areas will improve haphazard parking:
Somewhat disagree

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and
parking: Somewhat agree

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access:
Somewhat agree

Question 15

- No

Question 16

Norfolk E-scooter Survey

Please give us your input!

- No

Question 16

They need to be in the UNUSED bike lanes, that already take up too many of our traffic lanes.

Name not shown

outside Norfolk

February 6, 2020, 4:36 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- Prefer not to answer

Question 6

- Walking

- Personal Bike

- E-Scooter

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Not Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking:

Somewhat agree

Norfolk E-scooter Survey

Please give us your input!

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

I commend the City of Norfolk for being forward thinking, and allowing e-scooters in the city. I am a licensed driver with a vehicle, and I have chosen to use e-scooters on numerous occasions, over driving my vehicle. I believe e-scooters are important for two reasons: They are a fun alternative to driving and parking motor vehicles. I have even chosen to come spend my leisure time (and money) in Norfolk over other cities BECAUSE e-scooters can be a part of the experience. Second, and more importantly, they provide a reliable mode of transportation to individuals who may not have their own vehicles, especially those with low income. It may be the difference between keeping a steady job, or becoming unemployed.

While there will always be a few problems/issues caused by individuals who don't respect the very reasonable rules and responsibilities associated with riding e-scooters, I believe the benefits of having them in the City of Norfolk far outweigh the disadvantages.

Question 17

- I ride a few times a month

Question 18

- 11-20

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Dining
- Entertainment
- Recreational ride

Question 22

- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown
- Ghent
- Other - The Railroad and NEON Districts.

Question 25

- Never

Question 26

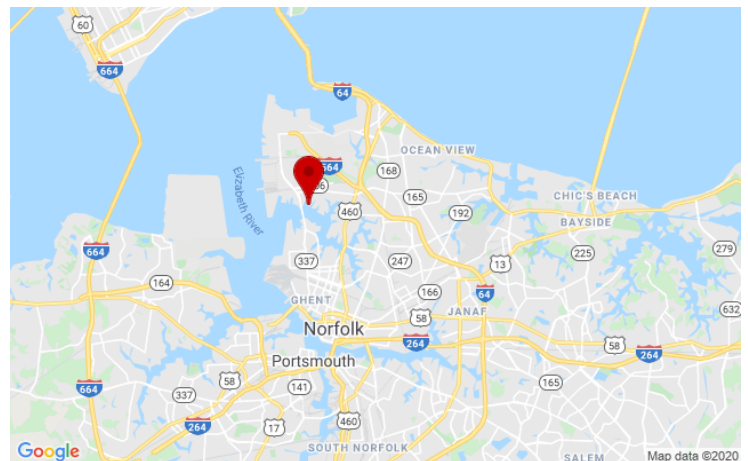
From a Norfolk public safety employee, thank you for allowing e-scooters. Let's continue to build a city which safely includes this fun, affordable, inclusive form of transportation.

Name not shown

in Ward 1

February 6, 2020, 4:52 PM

Question 1



Question 2

Norfolk E-scooter Survey

Please give us your input!

- Female

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$150,000 or More

Question 6

- Walking
- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Somewhat Serious

Question 8

5

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- No

Question 12

Park responsibly: Never

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Never

Question 13

1. Riders on sidewalks
2. Follow the rules of the road
3. E-scooters are improperly parked
4. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete disagreement

E-scooters help reduce carbon emissions: Somewhat disagree

E-scooters help reduce traffic congestion: Complete disagreement

Designated e-scooter parking areas will improve haphazard parking:

Complete disagreement

Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Complete disagreement

Additional enforcement would improve e-scooter rider behavior and

parking: Somewhat agree

More bike lanes will improve e-scooter safety: Complete disagreement

Fares to use e-scooters should be managed to provide equitable access:

Neutral

Question 15

- No

Question 16

No response

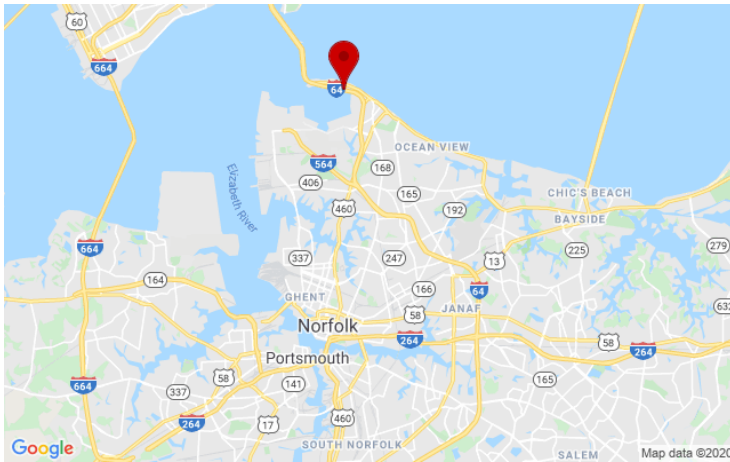
Name not available

February 6, 2020, 5:05 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$50,000 to \$74,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

4

Question 9

- Need Helmet

Question 10

- Other (please specify)

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Never
Ride in bike lanes when a lane is present: Never
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. Underage riders
3. E-scooters are improperly parked
4. Riders on sidewalks
5. Discounts for low-income individuals
6. Multiple riders per device
7. Insufficient bike lanes for riding e-scooters
8. Increasing riding fees and rates
9. E-scooter maintenance
10. Too many e-scooters

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

Norfolk E-scooter Survey

Please give us your input!

- No

Question 16

E-Scooters Riders feel they are invincible. In Willoughby, they almost always ride the wrong way on W Ocean View Ave, ride in driving lanes blocking traffic, and overall exalting arrogance to the law and the LACK OF LAWS in Norfolk.

Name not available

February 6, 2020, 5:18 PM

Question 1



Question 2

- Male

Question 3

- Latino

Question 4

- 45-54

Question 5

- \$150,000 or More

Question 6

- Walking

- Personal Bike
- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Neutral

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Neutral

Question 8

5

Question 9

- Don't Need Driver's License
- Need Helmet
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Never

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Never

Question 13

1. Riders on sidewalks
2. E-scooters are improperly parked
3. Follow the rules of the road
4. Underage riders
5. Too many e-scooters
6. Insufficient bike lanes for riding e-scooters
7. Increasing riding fees and rates

Norfolk E-scooter Survey

Please give us your input!

- 8. Multiple riders per device
- 9. E-scooter maintenance
- 10. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Somewhat disagree

Question 15

- Yes

Question 16

I have repeatedly encountered them parked around EVMS completely blocking the sidewalks. This seems to encourage people to ride on the sidewalk. They don't belong there, and my taxes shouldn't support parking for a private company.

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Very likely

Question 20

- Walk

Question 21

- Recreational ride

Question 22

- 4 p.m. to 6 p.m.

Question 23

- Street

Question 24

- Ghent

Question 25

- Never

Question 26

They have created a public nuisance as they are currently implemented.
The idea is good, but the execution is terrible.

Name not available

February 6, 2020, 5:26 PM

Question 1

No response

Question 2

- Female

Question 3

- Black or African American

Question 4

- 18-24

Question 5

- Prefer not to answer

Question 6

No response

Question 7

Too Many Cars: Neutral
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Somewhat Serious

Norfolk E-scooter Survey

Please give us your input!

Bike safety: Neutral

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Neutral

Availability of transportation options: Neutral

Question 8

1

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Always

Ride one person per device: Always

Appear to be of legal riding age: Always

Follow the rules of the road: Mostly

Question 13

1. Discounts for low-income individuals
2. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Neutral

Designated e-scooter parking areas will improve haphazard parking:
Complete agreement

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and
parking: Neutral

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:
Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Entertainment

Question 22

- 4 p.m. to 6 p.m.

Question 23

- Sidewalk

Question 24

- Downtown

Question 25

- Within the last month

Question 26

No response

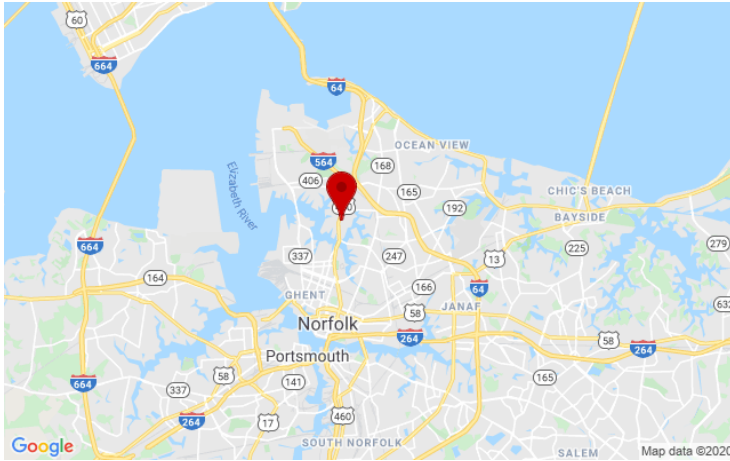
Name not available

February 6, 2020, 5:30 PM

Norfolk E-scooter Survey

Please give us your input!

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Not Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

5

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Never
Ride one person per device: Never
Appear to be of legal riding age: Never
Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. Multiple riders per device
3. Underage riders
4. Riders on sidewalks

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

Question 16

Riding at night in street can not see them

Norfolk E-scooter Survey

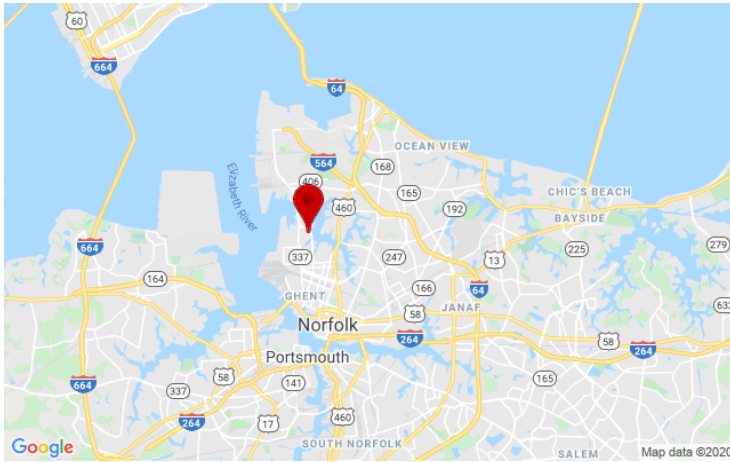
Please give us your input!

Name not shown

in Ward 2

February 6, 2020, 5:31 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- Prefer not to answer

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Neutral

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

5

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Never

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Never

Ride one person per device: Sometimes

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Never

Question 13

1. Too many e-scooters
2. Underage riders
3. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Complete disagreement

E-scooters help reduce carbon emissions: Complete disagreement

E-scooters help reduce traffic congestion: Complete disagreement

Designated e-scooter parking areas will improve haphazard parking:
Somewhat disagree

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and
parking: Complete agreement

More bike lanes will improve e-scooter safety: Complete disagreement

Fares to use e-scooters should be managed to provide equitable access:
Neutral

Question 15

Norfolk E-scooter Survey

Please give us your input!

- No

Question 16

PLEASE stop them from parking in handicapped spots!!! Colley Avenue at night is dangerous - they are impossible to see in all the traffic.

Name not shown

outside Norfolk

February 6, 2020, 5:34 PM

Question 1

No response

Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Neutral

Question 8

1

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Always

Ride on sidewalks: Never

Ride in bike lanes when a lane is present: Always

Ride one person per device: Always

Appear to be of legal riding age: Always

Follow the rules of the road: Always

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. E-scooters are improperly parked
4. Multiple riders per device
5. Underage riders
6. Too many e-scooters
7. E-scooter maintenance
8. Insufficient bike lanes for riding e-scooters
9. Discounts for low-income individuals
10. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking: Neutral

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:

Neutral

Norfolk E-scooter Survey

Please give us your input!

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Neutral

Question 20

- Walk

Question 21

- Dining
- Entertainment
- Recreational ride

Question 22

- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

Question 23

- Street

Question 24

- Downtown
- Ghent
- North Colley

Question 25

- Within the last month

Question 26

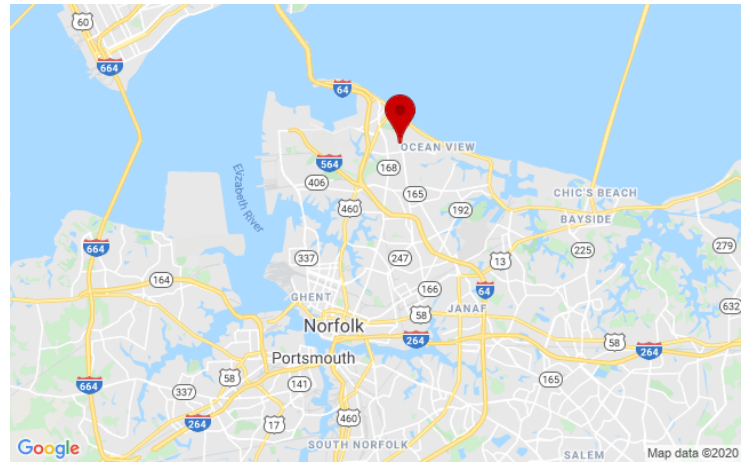
No response

Name not shown

in Ward 5

February 6, 2020, 5:39 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- Prefer not to answer

Question 6

- Walking
- Personal Bike
- Pace Bike
- E-Scooter
- Private Vehicle

Norfolk E-scooter Survey

Please give us your input!

Question 7

Too Many Cars: Neutral
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Neutral

Question 8

2

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Always
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Always
Ride one person per device: Always
Follow the rules of the road: Always

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Follow the rules of the road

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access:

Somewhat disagree

Question 15

- No

Question 16

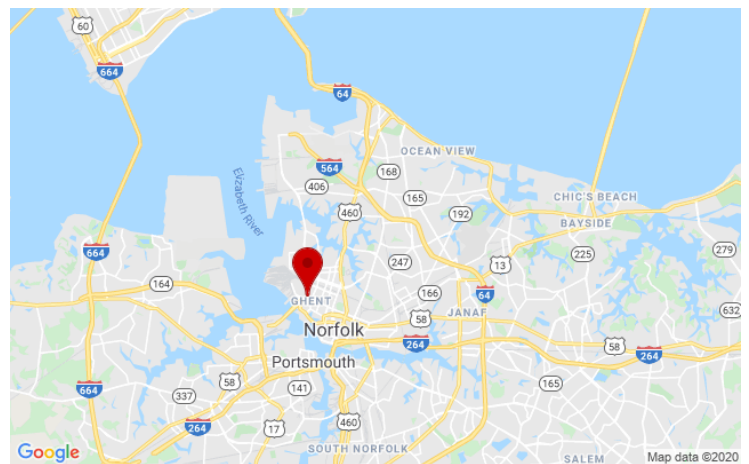
No response

Rachel McCall

in Ward 2

February 6, 2020, 5:52 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$50,000 to \$74,999

Question 6

Norfolk E-scooter Survey

Please give us your input!

- Walking
- Personal Bike
- E-Scooter
- Private Vehicle
- Ride Share
- Light Rail

Question 7

Too Many Cars: Neutral
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Very Serious

Question 8

2

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown

Question 10

- E-scooter representative

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. Riders on sidewalks
2. Multiple riders per device
3. Underage riders
4. Insufficient bike lanes for riding e-scooters
5. Follow the rules of the road

6. E-scooters are improperly parked
7. E-scooter maintenance
8. Discounts for low-income individuals
9. Increasing riding fees and rates
10. Too many e-scooters

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

The rules of riding are not enforceable by NPD because the city code is conflicting. You can't enforce rules of the road if the police are not educated and given the appropriate tools. Commercial districts should be signed appropriately. Reducing speeds to 10 miles an hour or below is not an effective way to manage poor scooter behavior. It is confusing to the rider and is also a waste of time and money to even ride. You might as well walk.

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Walk

Norfolk E-scooter Survey

Please give us your input!

Question 21

- Errands

Question 22

- 8 a.m. to 10 a.m.
- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.

Question 23

- Street

Question 24

- Downtown

Question 25

- Never

Question 26

No response

Name not available

February 6, 2020, 6:18 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$100,000 to \$149,999

Question 6

No response

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Not Serious

Question 8

4

Question 9

- Don't Need Driver's License
- Need Helmet
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Sometimes

Norfolk E-scooter Survey

Please give us your input!

Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Underage riders
2. Multiple riders per device
3. Too many e-scooters
4. Follow the rules of the road
5. Riders on sidewalks
6. Insufficient bike lanes for riding e-scooters
7. E-scooters are improperly parked
8. Increasing riding fees and rates
9. E-scooter maintenance
10. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Errands

Question 22

- Noon to 2 p.m.

Question 23

- Street

Question 24

- Downtown

Question 25

- Within the last month

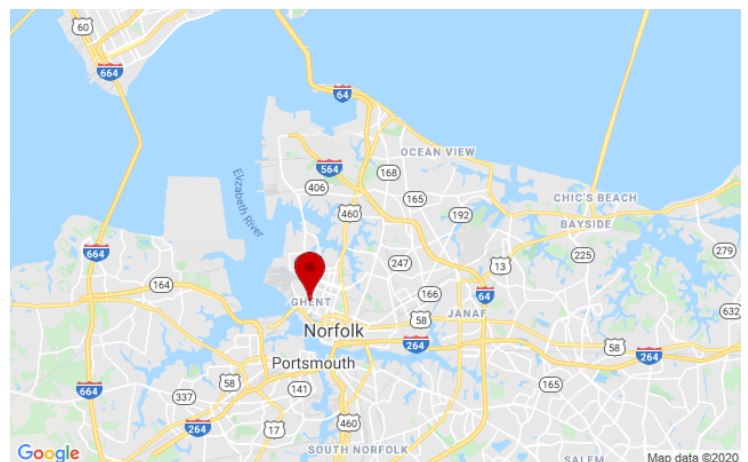
Question 26

No response

Name not available

February 6, 2020, 6:19 PM

Question 1



Norfolk E-scooter Survey

Please give us your input!

Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- E-Scooter
- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Neutral
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Neutral

Question 8

1

Question 9

- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Follow the rules of the road

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

In my opinion e-scooters are a wonderful way to get around the city.

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Walk

Norfolk E-scooter Survey

Please give us your input!

Question 21

- Dining
- Entertainment
- Errands

Question 22

- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

Question 23

- Street

Question 24

- Downtown
- Ghent
- Sentara Norfolk area

Question 25

- Never

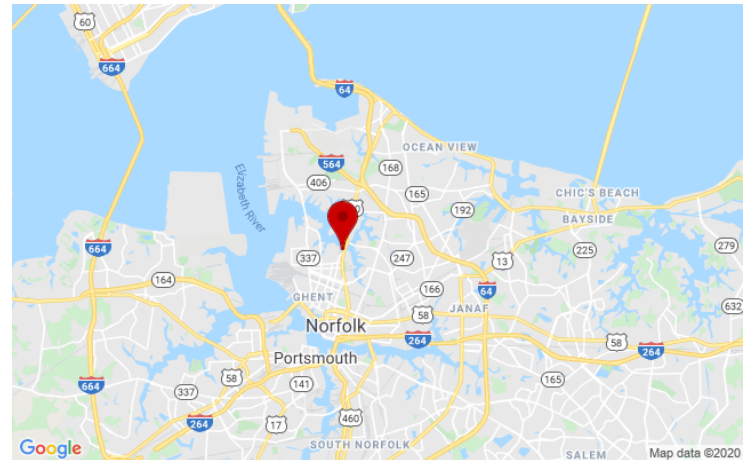
Question 26

No response

Name not available

February 6, 2020, 6:22 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$50,000 to \$74,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious

Traffic and congestion: Not Serious

Pollution due to vehicle emissions: Not Serious

Bike safety: Not Serious

Pedestrian and sidewalk safety: Not Serious

Mobility access for people with disabilities: Somewhat Not Serious

Availability of transportation options: Somewhat Not Serious

Question 8

3

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. Follow the rules of the road

Question 14

E-scooters are important transportation options: Neutral
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

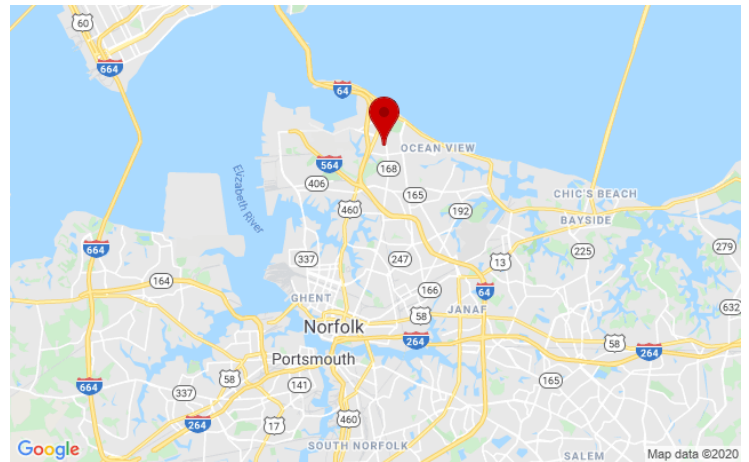
No response

Name not shown

in Ward 1

February 6, 2020, 6:22 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- \$50,000 to \$74,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Somewhat Serious

Norfolk E-scooter Survey

Please give us your input!

Availability of transportation options: Somewhat Serious

Question 8

5

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Never
Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. Underage riders
3. E-scooters are improperly parked
4. Too many e-scooters
5. Riders on sidewalks
6. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Somewhat disagree
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat disagree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

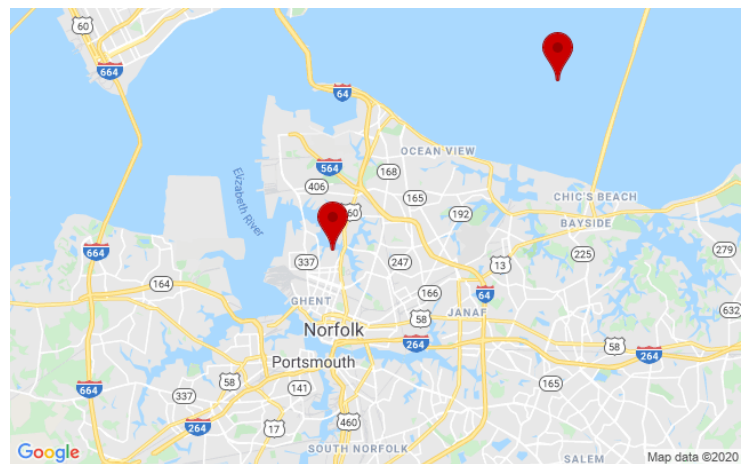
Question 16

i believe that they are inherently dangerous. I ride a motorcycle and have been licensed for that for 40 years. some of the actions of the scooter riders will probably get them hurt or killed. the scooter itself is a handful to ride due to small wheel diameter and uprite riding position. A scooter hitting an object in the road at 25 mph will result in a spill and injury.

Name not available

February 6, 2020, 6:26 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- Prefer not to answer

Norfolk E-scooter Survey

Please give us your input!

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Somewhat Serious

Question 8

4

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown

Question 10

- Friend, family member, co-worker

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

No response

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

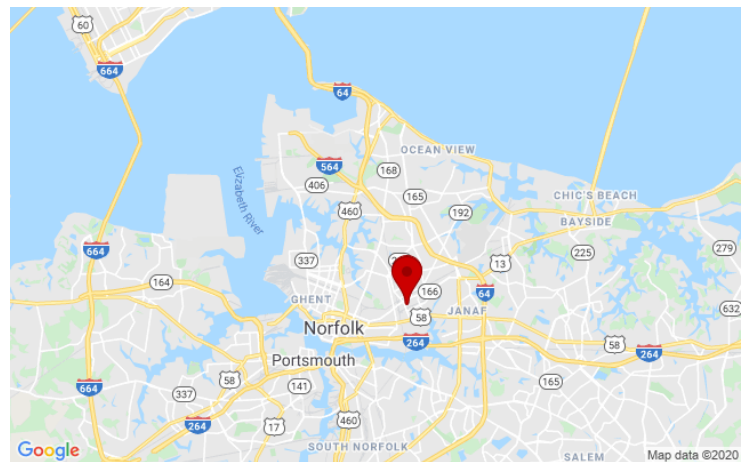
Question 16

No response

Name not available

February 6, 2020, 6:29 PM

Question 1



Question 2

- Male

Question 3

- Black or African American

Question 4

- 55-64

Question 5

Norfolk E-scooter Survey

Please give us your input!

- \$100,000 to \$149,999

Question 6

No response

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Not Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Somewhat Not Serious

Question 8

5

Question 9

- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Always
Ride one person per device: Always
Follow the rules of the road: Always

Question 13

1. Too many e-scooters

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Complete disagreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement

Additional enforcement would improve e-scooter rider behavior and parking: Complete disagreement
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

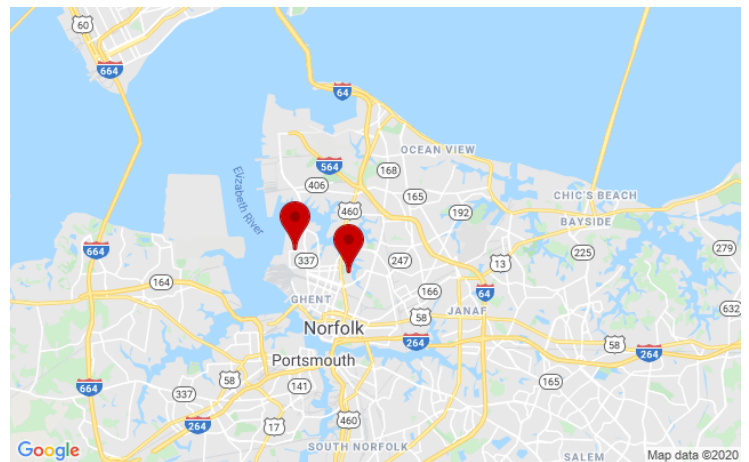
Question 16

There are too many bike lanes in the city, you dont even see bike riders riding bikes that often. Stop making bike lanes, there not needed at all. It's a waste of car travel space.

Name not available

February 6, 2020, 6:31 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 55-64

Norfolk E-scooter Survey

Please give us your input!

Question 5

- \$150,000 or More

Question 6

- Private Vehicle

Question 7

Too Many Cars: Not Serious

Traffic and congestion: Somewhat Not Serious

Pollution due to vehicle emissions: Somewhat Not Serious

Bike safety: Not Serious

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Somewhat Not Serious

Availability of transportation options: Neutral

Question 8

5

Question 9

- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Always

Ride in bike lanes when a lane is present: Always

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked
3. Riders on sidewalks

Question 14

E-scooters are important transportation options: Complete disagreement

E-scooters help reduce carbon emissions: Complete disagreement

E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement

Additional enforcement would improve e-scooter rider behavior and parking: Complete disagreement

More bike lanes will improve e-scooter safety: Complete disagreement

Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

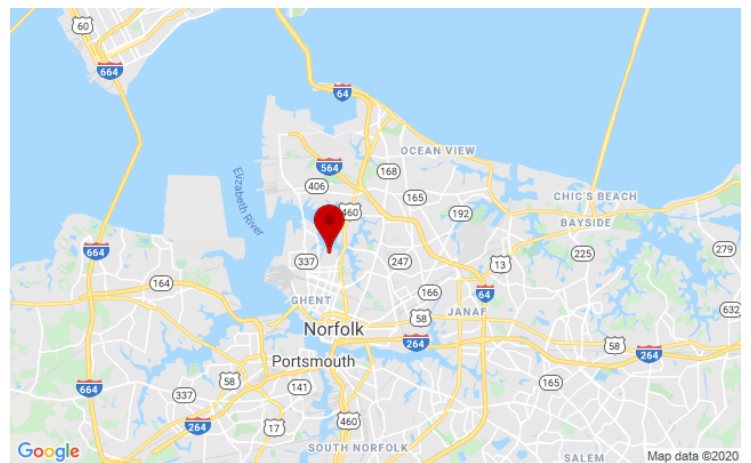
Question 16

Complete disaster...amazing there hasn't been a fatality yet because of these scooters

Name not available

February 6, 2020, 6:33 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Norfolk E-scooter Survey

Please give us your input!

Question 4

- 55-64

Question 5

- Prefer not to answer

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious
Traffic and congestion: Somewhat Not Serious
Pollution due to vehicle emissions: Somewhat Not Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Somewhat Not Serious

Question 8

4

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked
3. Riders on sidewalks

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat disagree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

Have almost been in 2 collisions due to scooter operators not following proper traffic rules. One scooter almost ran directly into me on busy street, the car behind me almost hit it also. Have never seen helmet on ANY operator. The scooters are often left on sidewalks and sometimes block the curb "cut-outs" for wheelchair users. Several scooters left on my street for over a week, so I complained to Lime. They were an eyesore!

Name not shown

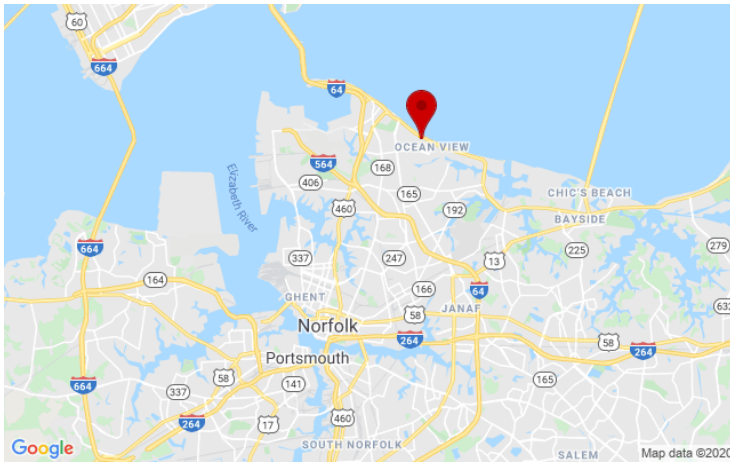
in Ward 5

February 6, 2020, 6:39 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Female

Question 3

- Latino

Question 4

- 55-64

Question 5

- \$50,000 to \$74,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Not Serious

Bike safety: Neutral

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Very Serious

Question 8

5

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- Yes

Question 12

Park responsibly: Always

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Always

Ride one person per device: Always

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Always

Question 13

1. Multiple riders per device
2. E-scooters are improperly parked
3. Follow the rules of the road
4. Too many e-scooters
5. Riders on sidewalks
6. E-scooter maintenance
7. Insufficient bike lanes for riding e-scooters
8. Underage riders
9. Increasing riding fees and rates
10. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Somewhat disagree

E-scooters help reduce carbon emissions: Somewhat disagree

E-scooters help reduce traffic congestion: Complete disagreement

Designated e-scooter parking areas will improve haphazard parking: Complete disagreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement

Additional enforcement would improve e-scooter rider behavior and parking: Neutral

More bike lanes will improve e-scooter safety: Complete disagreement

Fares to use e-scooters should be managed to provide equitable access:

Norfolk E-scooter Survey

Please give us your input!

Complete disagreement

Question 15

- Yes

Question 16

Would like to know who to report accidents to if a scooter rider causes damage to other person or property.

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Very unlikely

Question 20

- Personal vehicle

Question 21

- Visiting

Question 22

- 8 a.m. to 10 a.m.

Question 23

- Street

Question 24

- Sentara Norfolk area

Question 25

- Never

Question 26

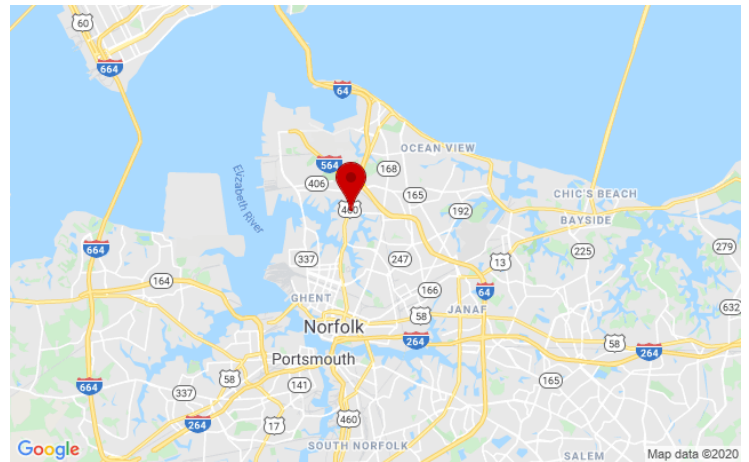
No response

Name not shown

in Ward 2

February 6, 2020, 6:41 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Not Serious

Pedestrian and sidewalk safety: Not Serious

Mobility access for people with disabilities: Neutral

Norfolk E-scooter Survey

Please give us your input!

Availability of transportation options: Neutral

Question 8

5

Question 9

- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Always
Ride one person per device: Always
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Discounts for low-income individuals
3. Follow the rules of the road
4. Multiple riders per device
5. Underage riders
6. Increasing riding fees and rates
7. E-scooters are improperly parked
8. E-scooter maintenance
9. Too many e-scooters
10. Riders on sidewalks

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

Question 16

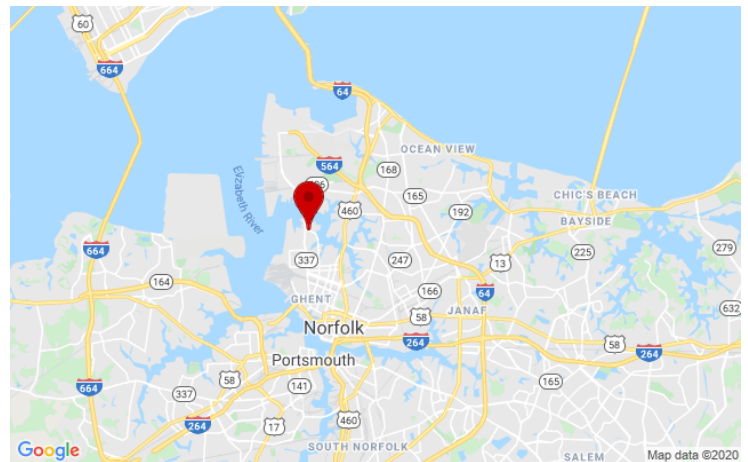
I see no reason they cannot be on a sidewalk.
1. Sidewalks are under utilized
2. A scooter hitting a pedestrian is not as serious as a car hitting a scooter. Same thing for regular bikes too.

Richard Griffin

in Ward 2

February 6, 2020, 6:55 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 55-64

Norfolk E-scooter Survey

Please give us your input!

Question 5

- \$150,000 or More

Question 6

- Walking
- Personal Bike
- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Neutral
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Very Serious
Pedestrian and sidewalk safety: Somewhat Not Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Neutral

Question 8

4

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Other (please specify)

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. E-scooters are improperly parked

2. Follow the rules of the road
3. Too many e-scooters
4. Underage riders

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Somewhat disagree
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat disagree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

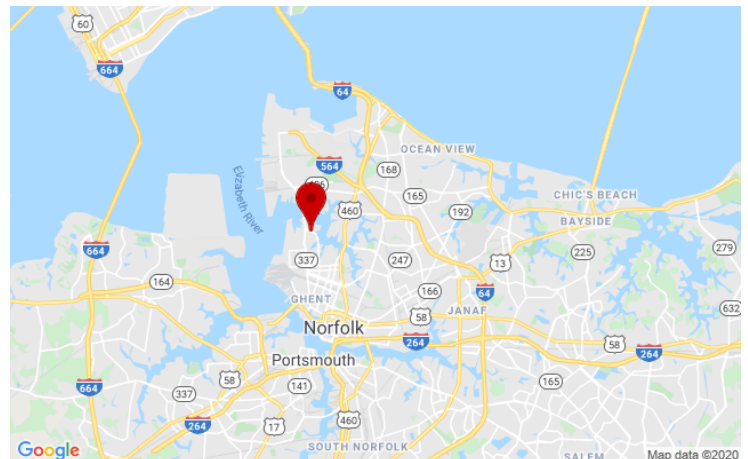
Too many scooter users just dump the scooter in my front yard or bother neighbors yards. Harsh financial penalties should apply for this behavior. I don't get any money for cleaning up the scooter companies mess. Fix it.

Name not shown

in Ward 2

February 6, 2020, 7:06 PM

Question 1



Norfolk E-scooter Survey

Please give us your input!

Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Neutral
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Neutral
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Somewhat Serious

Question 8

5

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Underage riders
3. Multiple riders per device
4. E-scooters are improperly parked
5. Riders on sidewalks

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- No

Question 16

Engineer I work with rode an e-scooter one day. Left hospital a month later and regained full mental function after about 2-months. Too unstable.

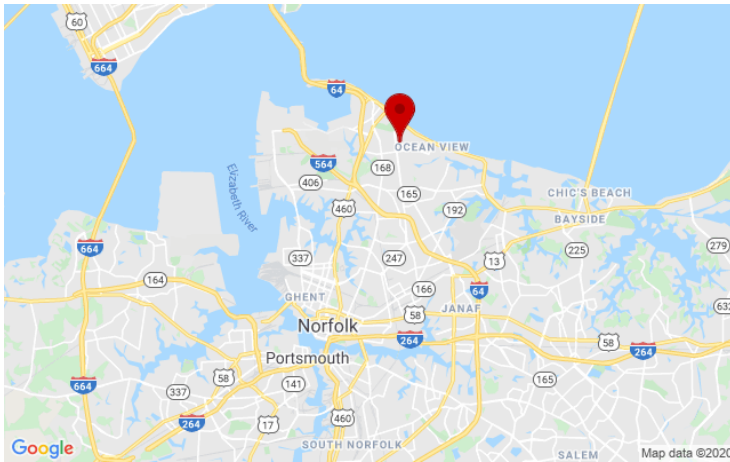
Name not available

February 6, 2020, 7:18 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Female

Question 3

- Black or African American

Question 4

- 35-44

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Not Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Not Serious
Availability of transportation options: Not Serious

Question 8

5

Question 9

- Don't Need Driver's License

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Always
Appear to be of legal riding age: Never
Follow the rules of the road: Never

Question 13

1. Too many e-scooters
2. E-scooters are improperly parked
3. Follow the rules of the road
4. Insufficient bike lanes for riding e-scooters
5. Riders on sidewalks
6. Increasing riding fees and rates
7. Underage riders
8. Multiple riders per device
9. E-scooter maintenance
10. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

Norfolk E-scooter Survey

Please give us your input!

- Yes

Question 16

They should be banned.

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Errands

Question 22

- 8 a.m. to 10 a.m.
- 10 a.m. to noon

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Ocean View

Question 25

- Never

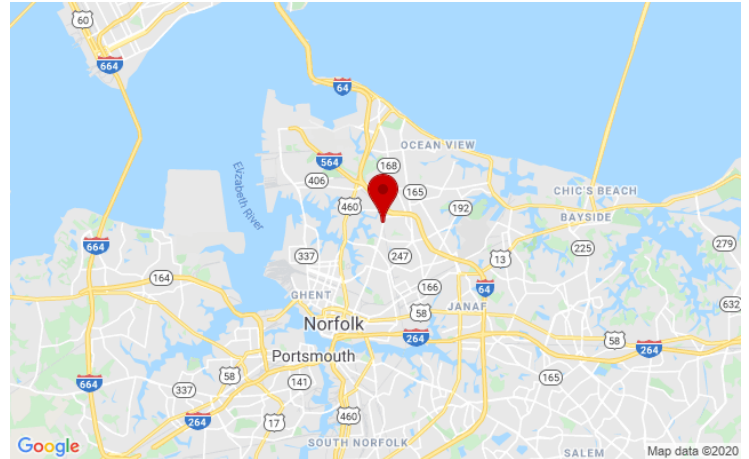
Question 26

No response

Name not available

February 6, 2020, 7:23 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Somewhat Serious

Norfolk E-scooter Survey

Please give us your input!

Question 8

2

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Community event

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Sometimes

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Follow the rules of the road
3. E-scooter maintenance

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

Designated e-scooter parking areas will improve haphazard parking:
Somewhat agree

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and
parking: Somewhat agree

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:
Complete agreement

Question 15

- Yes

Question 16

Bike lanes, bike lanes, bike lanes. The future are forms of trans like bike and scooters, esp in a small city like ours.

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Neutral

Question 20

- Personal bicycle

Question 21

- Dining

Question 22

- 4 p.m. to 6 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- North Colley

Question 25

- Never

Question 26

Bike is my preference, but scooters and awesome option.

Name not available

February 6, 2020, 7:55 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$20,000 to \$34,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Somewhat Not Serious
Availability of transportation options: Somewhat Serious

Question 8

4

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. E-scooters are improperly parked
4. Discounts for low-income individuals
5. Multiple riders per device

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Complete disagreement
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

All ages should wear helmets!! Period.

Norfolk E-scooter Survey

Please give us your input!

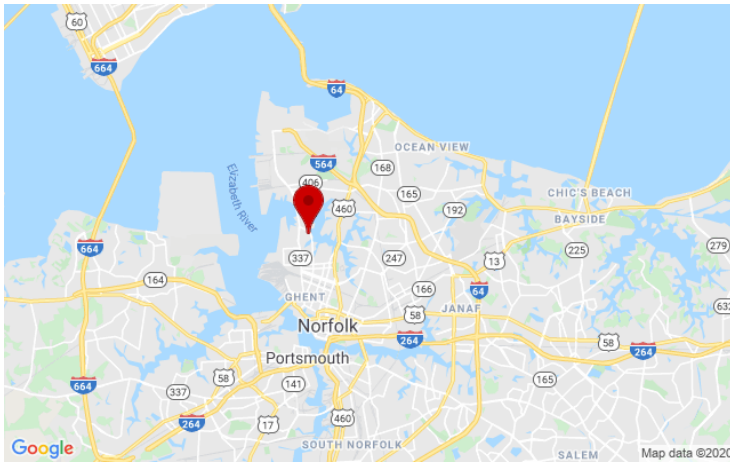
Why do these monitored scooters stayed thrown about in our yards for days on end? Ridiculous

Name not shown

in Ward 2

February 6, 2020, 8:07 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$150,000 or More

Question 6

- Walking
- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Somewhat Serious

Question 8

3

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- No

Question 12

Park responsibly: Never

Ride on sidewalks: Always

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked
3. Riders on sidewalks
4. Insufficient bike lanes for riding e-scooters
5. Underage riders
6. Multiple riders per device

Question 14

E-scooters are important transportation options: Somewhat disagree

E-scooters help reduce carbon emissions: Neutral

E-scooters help reduce traffic congestion: Complete disagreement

Designated e-scooter parking areas will improve haphazard parking:

Norfolk E-scooter Survey

Please give us your input!

Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

This is a great idea poorly executed. Many disregard the rules because there either are no rules or they're not well published or enforced. Additionally, the ability to park anywhere both adds to an already cluttered city and reduces access. Frequently scooters either block sidewalks or are parked so far onto private property as to make accessibility difficult (saving scooters).

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Entertainment

Question 22

- 4 p.m. to 6 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Ghent

Question 25

- Never

Question 26

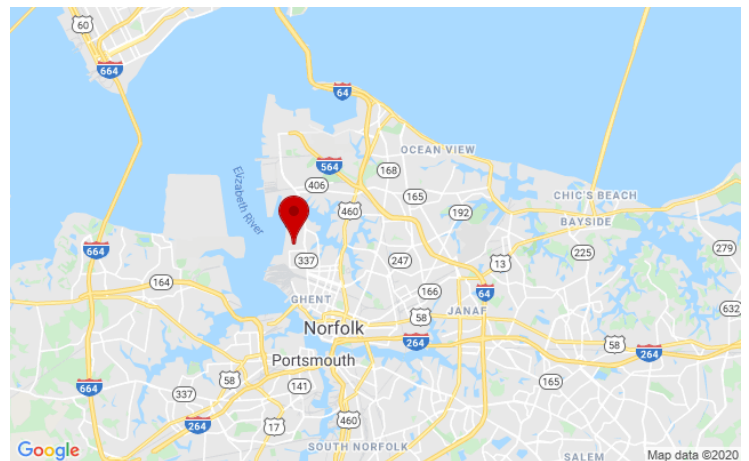
No response

Lani Horeczko

in Ward 2

February 6, 2020, 8:08 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$100,000 to \$149,999

Question 6

Norfolk E-scooter Survey

Please give us your input!

- Private Vehicle

Question 7

Too Many Cars: Not Serious
Traffic and congestion: Somewhat Not Serious
Pollution due to vehicle emissions: Not Serious
Bike safety: Neutral
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Neutral
Availability of transportation options: Neutral

Question 8

5

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Never
Ride one person per device: Sometimes
Appear to be of legal riding age: Mostly
Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked
3. Too many e-scooters
4. Riders on sidewalks

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Complete disagreement
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Complete disagreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- No

Question 16

Helmets should be required. Also they should not be allowed on the roads m. I called the police non emergency number to complain about a group of e scooter riders that were riding down Bousch street then onto Brambleton and were blocking traffic. The police said there were no rules in place and they could not ticket them with anything.

Name not available

February 6, 2020, 8:15 PM

Question 1

No response

Question 2

- Male

Question 3

- Black or African American

Question 4

- 25-34

Question 5

- Prefer not to answer

Question 6

- Walking
- Personal Bike
- Bus

Question 7

Norfolk E-scooter Survey

Please give us your input!

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Not Serious
Bike safety: Not Serious
Pedestrian and sidewalk safety: Somewhat Not Serious
Mobility access for people with disabilities: Somewhat Not Serious
Availability of transportation options: Not Serious

Question 8

3

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Never
Ride one person per device: Never
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. Underage riders
2. Multiple riders per device
3. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Neutral
E-scooters help reduce carbon emissions: Somewhat disagree
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement
Additional enforcement would improve e-scooter rider behavior and

parking: Complete disagreement
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- Yes

Question 16

Bike lanes don't help traffic or scooters.

Question 17

- I ride several times a week

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Dining
- Entertainment
- Errands

Question 22

- 8 a.m. to 10 a.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown
- Ghent
- ODU

Norfolk E-scooter Survey
Please give us your input!

Norfolk E-scooter Survey

Please give us your input!

- Private Vehicle

Question 7

- Too Many Cars: Somewhat Serious
- Traffic and congestion: Somewhat Serious
- Pollution due to vehicle emissions: Somewhat Serious
- Bike safety: Somewhat Serious
- Pedestrian and sidewalk safety: Neutral
- Mobility access for people with disabilities: Very Serious
- Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- No Knowledge

Question 10



Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Mostly

Question 13

1. Follow the rules of the road
2. E-scooter maintenance
3. Discounts for low-income individuals

Question 14

- E-scooters are important transportation options: Neutral
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

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Norfolk E-scooter Survey

Please give us your input!

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

Question 16

I have mostly seen them not being used, until I was downtown. They seem like a good idea to me!

Cornelia and Bob Johnson

in Ward 2

February 6, 2020, 8:25 PM

Question 1



Question 2

- Female

Question 3

- Prefer not to answer

Question 4

- 55-64

Question 5

- \$75,000 to \$99,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 8

4

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Never

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Sometimes

Question 13

1. Too many e-scooters
2. E-scooters are improperly parked
3. Multiple riders per device

Question 14

E-scooters are important transportation options: Complete disagreement

E-scooters help reduce carbon emissions: Somewhat agree

Norfolk E-scooter Survey

Please give us your input!

E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Complete disagreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Complete disagreement
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- No

Question 16

It is hideous that the scooters are “dumped” by riders in every corner of our family neighborhood.

Name not available

February 6, 2020, 8:26 PM

Question 1

No response

Question 2

- Male

Question 3

- Black or African American

Question 4

- 55-64

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious
Traffic and congestion: Somewhat Not Serious

Pollution due to vehicle emissions: Somewhat Not Serious
Bike safety: Neutral
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Somewhat Serious

Question 8

4

Question 9

- Don't Need Driver's License
- Need Helmet
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Underage riders
2. Follow the rules of the road
3. Insufficient bike lanes for riding e-scooters
4. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement

Norfolk E-scooter Survey

Please give us your input!

Fares to use e-scooters should be managed to provide equitable access:
Neutral

Question 15

- No

Question 16

They are littered on sidewalks. Kids riding them so not know the rules of the road and are sometimes are a safety issue.

Name not available

February 6, 2020, 8:27 PM

Question 1

No response

Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$50,000 to \$74,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

1

Question 9

- No Knowledge

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Discounts for low-income individuals
2. Follow the rules of the road
3. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Norfolk E-scooter Survey

Please give us your input!

Question 17

- I ride several times a week

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- School

Question 22

- Noon to 2 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- NSU

Question 25

- Within the last month

Question 26

No response

Name not available

February 6, 2020, 8:28 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$150,000 or More

Question 6

- Walking
- E-Scooter
- Private Vehicle

Question 7

No response

Question 8

1

Question 9

- Don't Need Driver's License
- No Town Point Park Riding

Norfolk E-scooter Survey

Please give us your input!

- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking:

Complete agreement

Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and

parking: Somewhat agree

More bike lanes will improve e-scooter safety: Complete agreement

Question 15

- Yes

Question 16

Come to Norfolk all the time and we LOVE the scooters. They are a fantastic way to get around and make our time in the city much more enjoyable.

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Dining
- Entertainment
- Recreational ride

Question 22

- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Street

Question 24

- Downtown

Question 25

- Within the last week

Question 26

No response

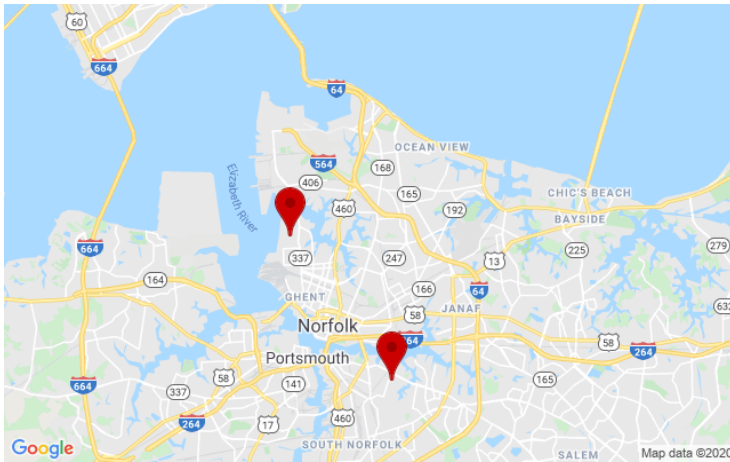
Name not available

February 6, 2020, 8:30 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Prefer not to answer

Question 3

- Prefer not to answer

Question 4

- Prefer not to answer

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

4

Question 9

- No Knowledge

Question 10

- Social media

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Never
Appear to be of legal riding age: Never
Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked
3. Underage riders
4. Multiple riders per device
5. Riders on sidewalks
6. Discounts for low-income individuals
7. Too many e-scooters
8. E-scooter maintenance
9. Increasing riding fees and rates
10. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat disagree
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

Norfolk E-scooter Survey
Please give us your input!

Norfolk E-scooter Survey
Please give us your input!

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Neutral

Pedestrian and sidewalk safety: Neutral

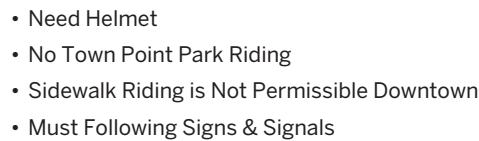
Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

3

Question 9



Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- Yes

Question 12

- Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Follow the rules of the road
3. Riders on sidewalks
4. Multiple riders per device

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat agree

Norfolk E-scooter Survey

Please give us your input!

Designated e-scooter parking areas will improve haphazard parking:
Somewhat agree

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and
parking: Somewhat agree

More bike lanes will improve e-scooter safety: Complete disagreement

Fares to use e-scooters should be managed to provide equitable access:
Neutral

Question 15

- No

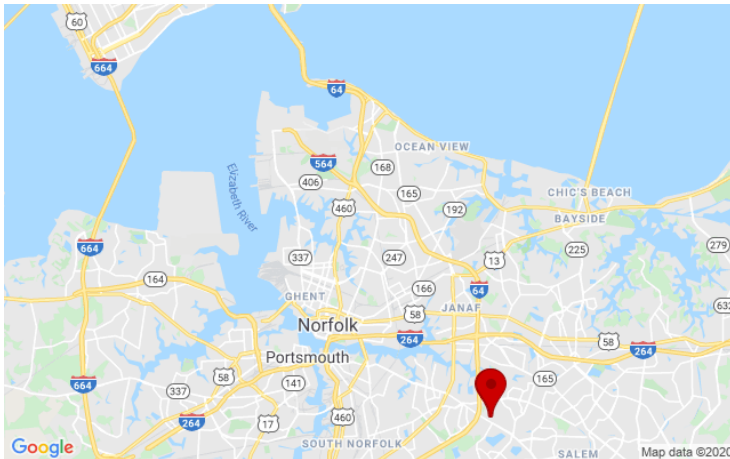
Question 16

The parking is ridiculous; they end up in my front yard and blocking the
sidewalk all of the time.

Name not available

February 6, 2020, 8:36 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$75,000 to \$99,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Neutral

Question 8

5

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Never

Ride one person per device: Mostly

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Never

Question 13

1. Follow the rules of the road

Question 14

Norfolk E-scooter Survey

Please give us your input!

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

Question 16

No response

Name not available

February 6, 2020, 8:37 PM

Question 1

No response

Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$75,000 to \$99,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Neutral
Pollution due to vehicle emissions: Neutral
Bike safety: Neutral
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Neutral
Availability of transportation options: Neutral

Question 8

5

Question 9

- Need Helmet
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Norfolk E-scooter Survey

Please give us your input!

Question 15

- Yes

Question 16

No

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Very likely

Question 20

- Walk

Question 21

- Entertainment

Question 22

- Noon to 2 p.m.

Question 23

- Sidewalk

Question 24

- Downtown

Question 25

- Within the last month

Question 26

No

Name not available

February 6, 2020, 8:39 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 18-24

Question 5

- \$35,000 to \$49,999

Question 6

- Walking
- E-Scooter
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Somewhat Serious

Norfolk E-scooter Survey

Please give us your input!

Question 8

1

Question 9

- Need Helmet
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Always

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Riders on sidewalks
3. Multiple riders per device
4. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking:
Complete agreement

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and
parking: Complete agreement

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:
Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 21+

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Work
- School
- Dining

Question 22

- 8 a.m. to 10 a.m.
- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- ODU

Question 25

- Never

Question 26

No response

Norfolk E-scooter Survey
Please give us your input!

Norfolk E-scooter Survey

Please give us your input!

February 6, 2020, 8:41 PM



- Female

- White / Caucasian

- 45-54

- \$150,000 or More

- Private Vehicle

Too Many Cars: Somewhat Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Somewhat Not Serious

Bike safety: Neutral

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Neutral

Availability of transportation options: Somewhat Serious

2

- Don't Need Driver's License
- Must Following Signs & Signals

- I did not learn about e-scooter rules

- Yes

Park responsibly: Always
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Never
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Always

1. Discounts for low-income individuals
2. Follow the rules of the road

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking: Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Neutral

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access: Complete agreement

- No

No response

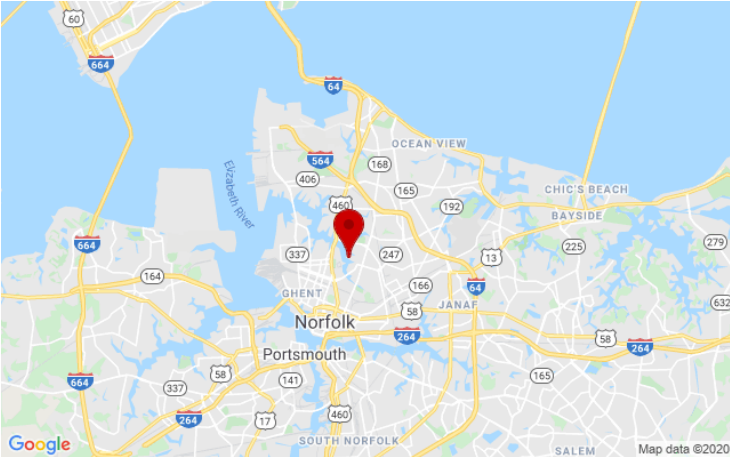
Norfolk E-scooter Survey
Please give us your input!

Norfolk E-scooter Survey

Please give us your input!

Name not available
February 6, 2020, 8:42 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$150,000 or More

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

Question 9

- Don't Need Driver's License
- Need Helmet
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

1. E-scooter maintenance
2. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking:
Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and parking: Neutral

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:
Somewhat agree

Question 15

- Yes

Norfolk E-scooter Survey
Please give us your input!

Norfolk E-scooter Survey

Please give us your input!

No response

- I ride a few times a month

- 1

- Somewhat likely

- Walk

- Dining
- Entertainment

- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.

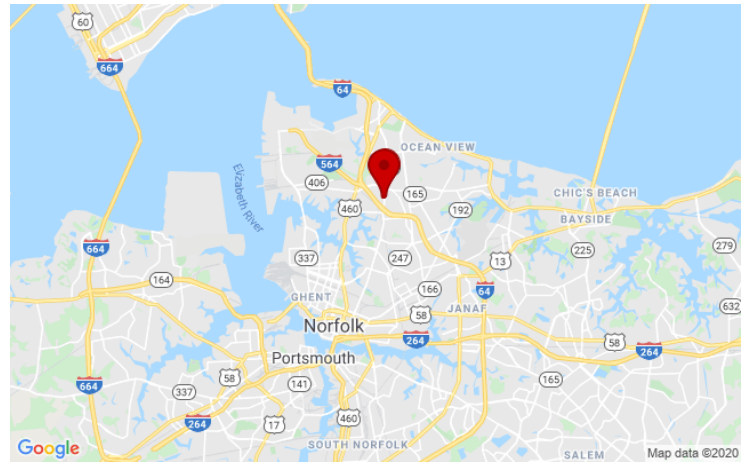
- Street

- Ghent

- Never

No response

February 6, 2020, 8:43 PM



- Female

- White / Caucasian

- 45-54

- Less than \$20,000

- Private Vehicle

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Not Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Not Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Neutral

4

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- Other (please specify)

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Too many e-scooters
3. Riders on sidewalks

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

Question 16

No response

Name not available

February 6, 2020, 8:44 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious

Norfolk E-scooter Survey

Please give us your input!

Availability of transportation options: Very Serious

Question 8

4

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. Riders on sidewalks
2. E-scooters are improperly parked
3. Insufficient bike lanes for riding e-scooters
4. Too many e-scooters

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat disagree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

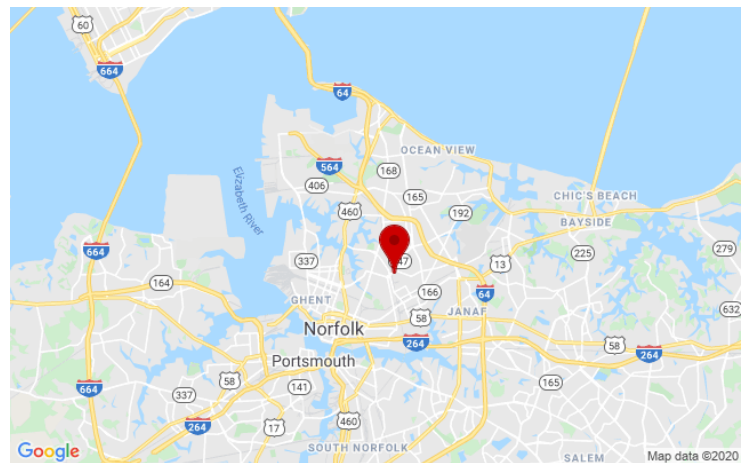
No response

Name not shown

in Ward 3

February 6, 2020, 8:47 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- Private Vehicle

Norfolk E-scooter Survey

Please give us your input!

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

3

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Riders on sidewalks
3. Follow the rules of the road
4. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

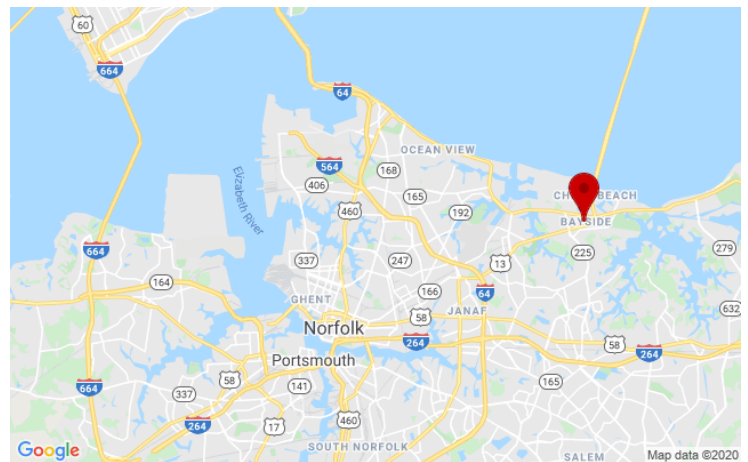
Question 16

No response

Name not available

February 6, 2020, 8:48 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

Norfolk E-scooter Survey

Please give us your input!

- Prefer not to answer

Question 6

- Walking
- Private Vehicle
- Light Rail

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Somewhat Not Serious
Pedestrian and sidewalk safety: Somewhat Not Serious
Mobility access for people with disabilities: Somewhat Not Serious
Availability of transportation options: Neutral

Question 8

2

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Always
Appear to be of legal riding age: Mostly

Question 13

1. Follow the rules of the road

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking:

Complete disagreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree

Additional enforcement would improve e-scooter rider behavior and parking: Neutral

More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat disagree

Question 15

- No

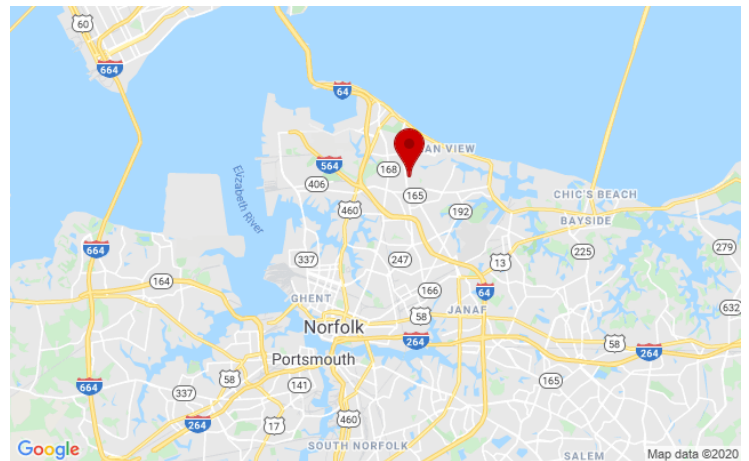
Question 16

Scooters are sometimes used to get to a bus stop and are sometimes used to go short distances where transportation is not readily available. They can provide a necessary alternative

Name not available

February 6, 2020, 8:48 PM

Question 1



Question 2

- Female

Question 3

- Prefer not to answer

Question 4

Norfolk E-scooter Survey

Please give us your input!

- 55-64

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Very Serious

Question 8

2

Question 9

- Need Helmet
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Insufficient bike lanes for riding e-scooters
3. E-scooter maintenance

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

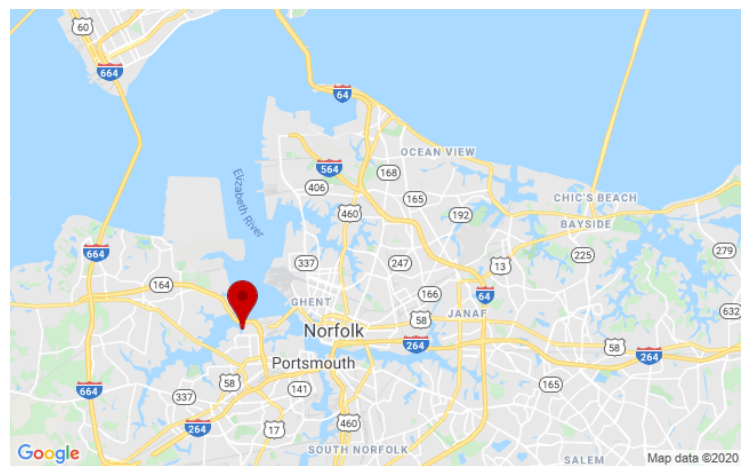
Question 16

Helmets

Name not available

February 6, 2020, 8:49 PM

Question 1



Question 2

- Male

Question 3

Norfolk E-scooter Survey

Please give us your input!

- White / Caucasian

Question 4

- 35-44

Question 5

- \$150,000 or More

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Not Serious
Bike safety: Somewhat Not Serious
Pedestrian and sidewalk safety: Somewhat Not Serious
Mobility access for people with disabilities: Not Serious
Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Always
Follow the rules of the road: Mostly

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. Insufficient bike lanes for riding e-scooters
4. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

Let's keep them around!

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Very likely

Question 20

- Walk

Question 21

- Dining
- Entertainment
- Recreational ride

Norfolk E-scooter Survey

Please give us your input!

Question 22

- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

Question 23

- Street

Question 24

- Downtown

Question 25

- Within the last month

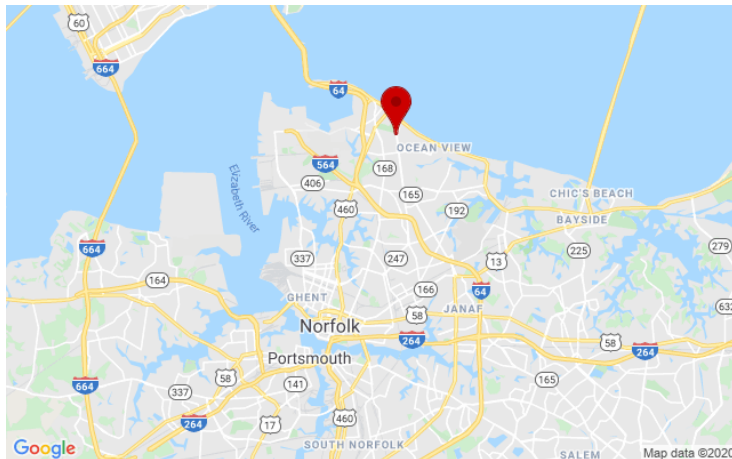
Question 26

Let's keep them around!

Name not available

February 6, 2020, 8:49 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Neutral

Question 8

1

Question 9

- No Town Point Park Riding
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Always

Ride one person per device: Always

Appear to be of legal riding age: Always

Follow the rules of the road: Always

Norfolk E-scooter Survey

Please give us your input!

Question 13

1. E-scooters are improperly parked
2. Follow the rules of the road
3. Multiple riders per device
4. Insufficient bike lanes for riding e-scooters
5. E-scooter maintenance
6. Increasing riding fees and rates
7. Underage riders
8. Riders on sidewalks
9. Discounts for low-income individuals
10. Too many e-scooters

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Recreational ride

Question 22

- 2 p.m. to 4 p.m.

Question 23

- Sidewalk

Question 24

- Ghent

Question 25

- Never

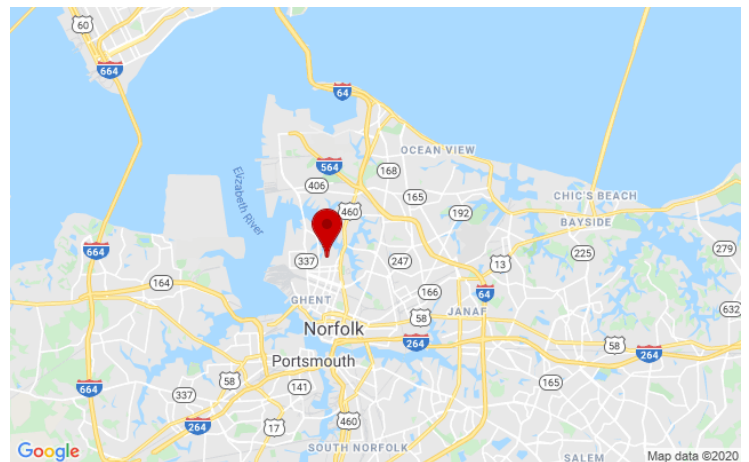
Question 26

No response

Name not available

February 6, 2020, 8:51 PM

Question 1



Question 2

- Male

Question 3

Norfolk E-scooter Survey

Please give us your input!

- White / Caucasian

Question 4

- 45-54

Question 5

- \$100,000 to \$149,999

Question 6

- Walking

Question 7

Too Many Cars: Not Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Somewhat Not Serious

Pedestrian and sidewalk safety: Somewhat Not Serious

Mobility access for people with disabilities: Somewhat Not Serious

Availability of transportation options: Somewhat Not Serious

Question 8

5

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- No

Question 12

Park responsibly: Never

Ride on sidewalks: Always

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Somewhat disagree

E-scooters help reduce carbon emissions: Neutral

E-scooters help reduce traffic congestion: Somewhat disagree

Designated e-scooter parking areas will improve haphazard parking:

Complete disagreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

More bike lanes will improve e-scooter safety: Complete disagreement

Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

They are a hazard

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Very likely

Question 20

- Walk

Question 21

- Errands

Question 22

- Noon to 2 p.m.

Norfolk E-scooter Survey

Please give us your input!

Question 23

- Street

Question 24

- North Colley

Question 25

- Within the last month

Question 26

No response

Jennie Wright

in Ward 2

February 6, 2020, 8:52 PM

Question 1

No response

Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$150,000 or More

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Somewhat Serious

Question 8

5

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Never

Ride on sidewalks: Always

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Never

Question 13

1. E-scooters are improperly parked
2. Follow the rules of the road
3. Riders on sidewalks

Question 14

E-scooters are important transportation options: Complete disagreement

E-scooters help reduce carbon emissions: Complete disagreement

E-scooters help reduce traffic congestion: Complete disagreement

Designated e-scooter parking areas will improve haphazard parking:
Somewhat disagree

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Complete disagreement

Additional enforcement would improve e-scooter rider behavior and
parking: Somewhat disagree

More bike lanes will improve e-scooter safety: Complete disagreement

Fares to use e-scooters should be managed to provide equitable access:
Complete disagreement

Question 15

Norfolk E-scooter Survey

Please give us your input!

- No

Question 16

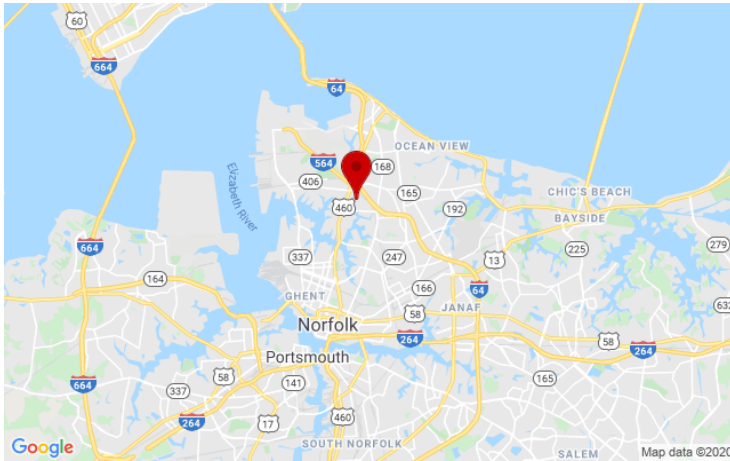
No response

Name not shown

in Ward 2

February 6, 2020, 8:52 PM

Question 1



Question 2

- Female

Question 3

- Prefer not to answer

Question 4

- 45-54

Question 5

- Prefer not to answer

Question 6

- Walking
- Personal Bike

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Somewhat Serious

Question 8

3

Question 9

- Need Helmet
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Follow the rules of the road

Question 14

E-scooters are important transportation options: Neutral

E-scooters help reduce carbon emissions: Neutral

E-scooters help reduce traffic congestion: Neutral

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Norfolk E-scooter Survey

Please give us your input!

Norfolk E-scooter Survey

Please give us your input!

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- ### Question 15

Question 16

Question 16

Question 1



Question 2

- ## Question 2

Question 3

- ### Question 3

Question 4

- ### Question 4

Question 5

- \$50,000 to \$74,999

Question 6

- ### Question 6

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

Question 8

Question 9

- ### Question 9

Question 10

- ### Question 10

Question 11

- ### Question 11

Question 12

Question 12

Question 13

- ### Question 13

Norfolk E-scooter Survey

Please give us your input!

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Home
- Dining
- Entertainment
- Recreational ride
- Visiting

Question 22

- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Street

Question 24

No response

Question 25

- Within the last month

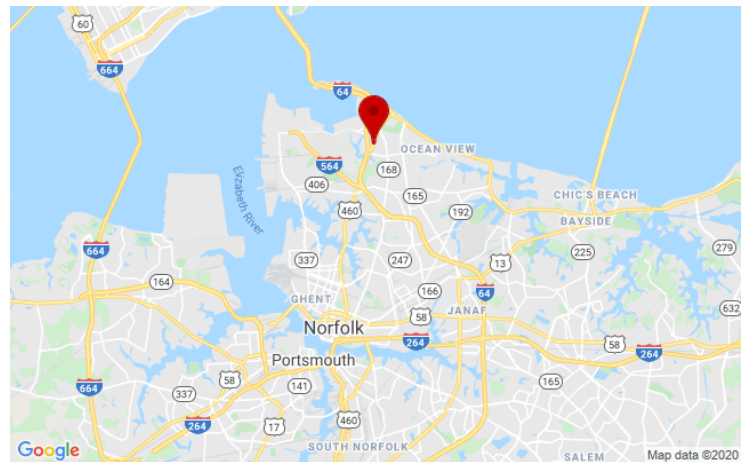
Question 26

No response

Name not available

February 6, 2020, 9:00 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 18-24

Norfolk E-scooter Survey

Please give us your input!

Question 5

- Prefer not to answer

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Neutral
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Not Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Not Serious
Availability of transportation options: Neutral

Question 8

5

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

I love them. Very convenient

Question 17

- I ride a few times a month

Question 18

- 6-10

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Entertainment
- Recreational ride
- Public transit stop

Question 22

- Midnight to 2 a.m.
- 2 a.m. to 4 a.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

Norfolk E-scooter Survey

Please give us your input!

- An equal amount in the street and on the sidewalk

Question 24

- Downtown
- ODU

Question 25

- Within the last month

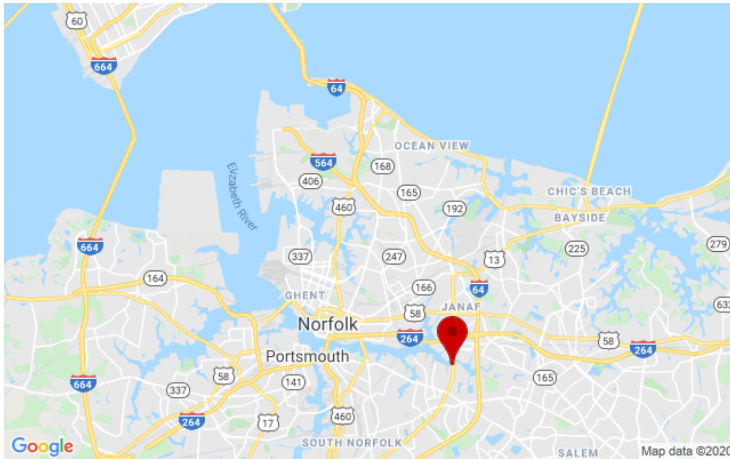
Question 26

No response

Name not available

February 6, 2020, 9:01 PM

Question 1



Question 2

- Male

Question 3

- Prefer not to answer

Question 4

- 35-44

Question 5

- \$150,000 or More

Question 6

- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Neutral

Pedestrian and sidewalk safety: Somewhat Not Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Neutral

Question 8

5

Question 9

- Don't Need Driver's License
- Need Helmet
- Must Following Signs & Signals

Question 10

- Other (please specify)

Question 11

- No

Question 12

Park responsibly: Never

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked
3. Too many e-scooters
4. Riders on sidewalks
5. Multiple riders per device

Norfolk E-scooter Survey

Please give us your input!

6. E-scooter maintenance
7. Discounts for low-income individuals
8. Underage riders
9. Insufficient bike lanes for riding e-scooters
10. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

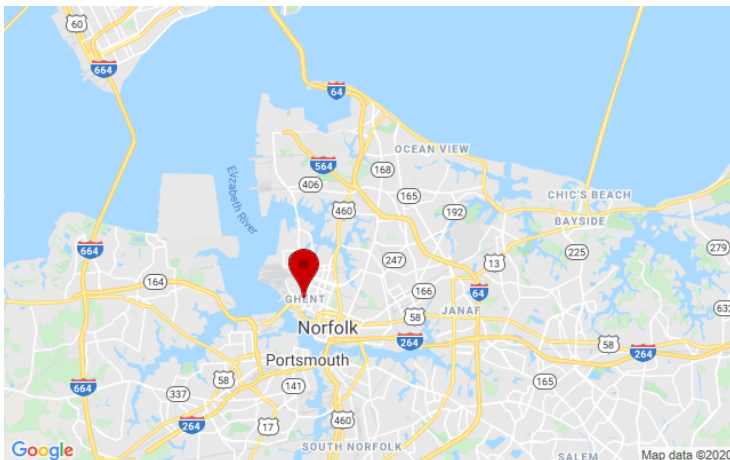
Question 16

No response

Name not available

February 6, 2020, 9:05 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- Pace Bike
- Private Vehicle
- Light Rail

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Not Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Neutral

Question 8

5

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals
- No Knowledge

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

Norfolk E-scooter Survey

Please give us your input!

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Never
Ride in bike lanes when a lane is present: Never
Ride one person per device: Never
Appear to be of legal riding age: Never
Follow the rules of the road: Never

Question 13

1. Too many e-scooters
2. Riders on sidewalks
3. E-scooters are improperly parked
4. Multiple riders per device
5. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Complete disagreement
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- Yes

Question 16

The riders never wear helmets and they act like idiots. They cut in front of cars, ride on sidewalks, and act dangerously. Whoever thought this was a good idea is an idiot.

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Neutral

Question 20

- Personal vehicle

Question 21

- Work

Question 22

- 8 a.m. to 10 a.m.

Question 23

- Street

Question 24

- Ghent

Question 25

- Never

Question 26

No response

Name not shown

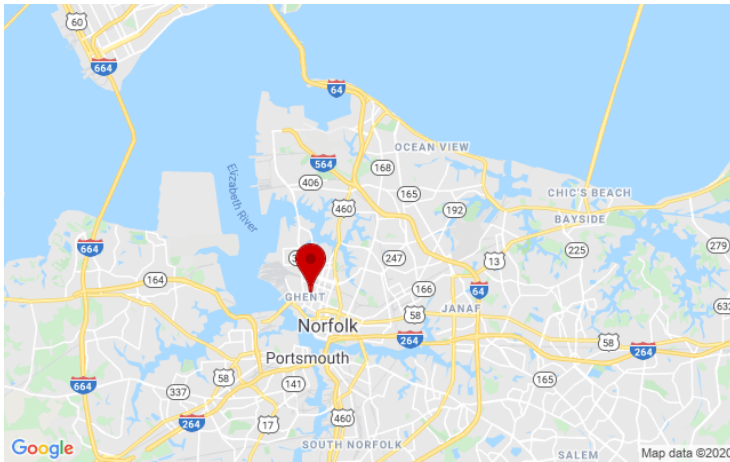
in Ward 2

February 6, 2020, 9:06 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



4

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Always

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. Underage riders

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Neutral

Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Somewhat disagree

Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Neutral

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Neutral

Availability of transportation options: Neutral

Question 8

Norfolk E-scooter Survey

Please give us your input!

No response

Name not available

February 6, 2020, 9:06 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- \$20,000 to \$34,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Not Serious
Bike safety: Not Serious

Pedestrian and sidewalk safety: Not Serious
Mobility access for people with disabilities: Somewhat Not Serious
Availability of transportation options: Somewhat Not Serious

Question 8

5

Question 9

- No Knowledge

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. E-scooters are improperly parked
2. Too many e-scooters
3. Follow the rules of the road
4. Riders on sidewalks
5. Underage riders
6. E-scooter maintenance

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Complete disagreement
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Complete disagreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat disagree
Fares to use e-scooters should be managed to provide equitable access: Somewhat disagree

Norfolk E-scooter Survey

Please give us your input!

Question 15

- Yes

Question 16

Too dangerous, too unenforceable, left everywhere

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Very unlikely

Question 20

- Personal vehicle

Question 21

No response

Question 22

No response

Question 23

- Street

Question 24

No response

Question 25

- Never

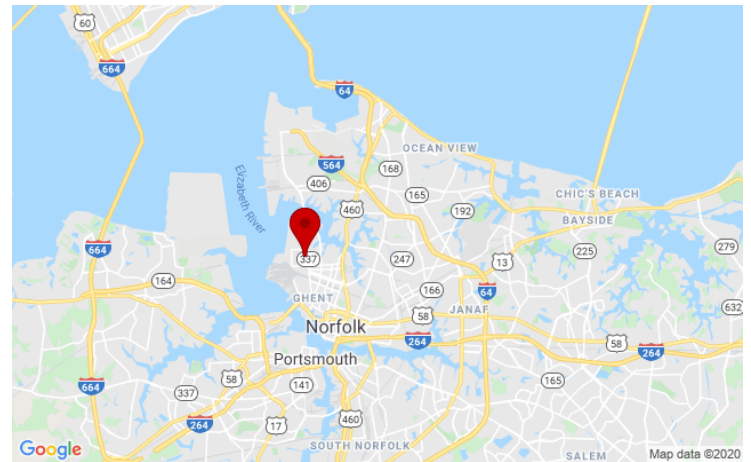
Question 26

Get rid of them, along with the bike Lanes nobody uses.

Name not available

February 6, 2020, 9:09 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 18-24

Question 5

- Less than \$20,000

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 8

1

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Always
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Always
Ride one person per device: Sometimes
Appear to be of legal riding age: Mostly
Follow the rules of the road: Always

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Follow the rules of the road
3. E-scooter maintenance
4. Multiple riders per device

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

No response

Question 17

- I ride several times a week

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Home
- Work
- School
- Entertainment
- Recreational ride

Question 22

- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Sidewalk

Question 24

- Downtown
- Ghent
- ODU
- North Colley

Question 25

- Within the last week

Question 26

Norfolk E-scooter Survey

Please give us your input!

No response

Name not available

February 6, 2020, 9:10 PM

Question 1



Question 2

- Male

Question 3

- Prefer not to answer

Question 4

- 45-54

Question 5

- \$150,000 or More

Question 6

- Private Vehicle

Question 7

Too Many Cars: Not Serious

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Not Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

4

Question 9

- Need Helmet
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked
3. Too many e-scooters

Question 14

E-scooters are important transportation options: Neutral

E-scooters help reduce carbon emissions: Neutral

E-scooters help reduce traffic congestion: Neutral

Designated e-scooter parking areas will improve haphazard parking:

Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:

Complete agreement

Question 15

Norfolk E-scooter Survey

Please give us your input!

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Somewhat unlikely

Question 20

- Walk

Question 21

- Recreational ride

Question 22

- 2 p.m. to 4 p.m.

Question 23

- Sidewalk

Question 24

- ODU

Question 25

- Within the last month

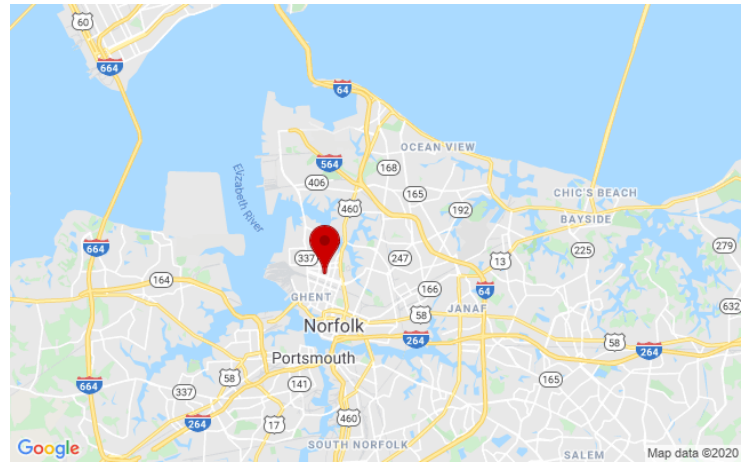
Question 26

No response

Name not available

February 6, 2020, 9:11 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$100,000 to \$149,999

Question 6

- Walking

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

4

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Never

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Sometimes

Question 13

1. Insufficient bike lanes for riding e-scooters
2. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Complete disagreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking:

Neutral

Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and

parking: Complete disagreement

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:

Complete agreement

Question 15

- No

Question 16

These things are a menace to pedestrians, drivers, and a blight when

strewn all over the city haphazardly.

David Silvestri

outside Norfolk

February 6, 2020, 9:16 PM

Question 1

No response

Question 2

- Male

Question 3

- Latino

Question 4

- 25-34

Question 5

- \$50,000 to \$74,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Neutral

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Neutral

Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown

Norfolk E-scooter Survey

Please give us your input!

- Must Following Signs & Signals

Question 10

- Other (please specify)

Question 11

- No

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Always

Ride one person per device: Mostly

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Sometimes

Question 13

1. Underage riders
2. Discounts for low-income individuals
3. E-scooter maintenance

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Neutral

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:

Complete agreement

Question 15

- Yes

Question 16

I think they're a wonderful addition to any city as long as they're used responsibly, My main concern is underaged riders and I see them all over!

Question 17

- I ride a few times a month

Question 18

- 11-20

Question 19

- Somewhat unlikely

Question 20

- Personal vehicle

Question 21

- Entertainment
- Recreational ride
- Errands
- Visiting

Question 22

- 6 a.m. to 8 a.m.
- 4 p.m. to 6 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown
- Ghent
- NSU
- ODU

Question 25

- Never

Question 26

No response

Matthew Hinson

in Ward 2

February 6, 2020, 9:17 PM

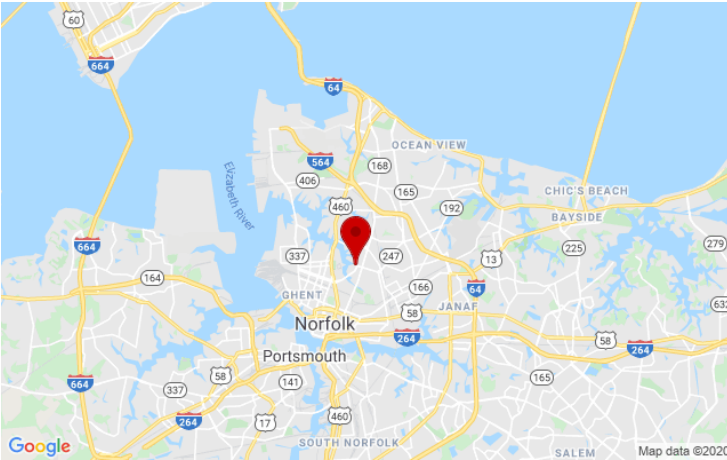
Question 1

Norfolk E-scooter Survey

Please give us your input!

Norfolk E-scooter Survey

Please give us your input!



Question 2

- ## Question 2

Question 3

- ### Question 3

Question 4

- ### Question 4

Question 5

- ### Question 5

Question 6

- ### Question 6

Question 7

Question 7

Question 8

4

Question 9

- ### Question 9

Question 10

- ### Question 10

Question 11

- ### Question 11

Question 12

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Never

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Always

Appear to be of legal riding age: Mostly

Question 13

- ### Question 13

Question 14

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking:
Somewhat disagree

Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Complete disagreement

Additional enforcement would improve e-scooter rider behavior and

parking: Complete disagreement

More bike lanes will improve e-scooter safety: Complete agreement

Norfolk E-scooter Survey

Please give us your input!

Question 15

- No

Question 16

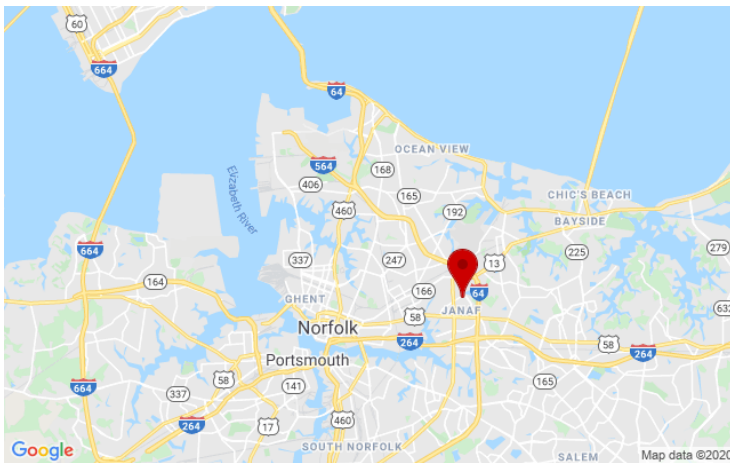
No response

Name not shown

in Ward 4

February 6, 2020, 9:22 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$100,000 to \$149,999

Question 6

- Walking

- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Somewhat Serious

Question 8

4

Question 9

- Need Helmet

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Always

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Riders on sidewalks
3. Follow the rules of the road

Question 14

E-scooters are important transportation options: Complete disagreement

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat disagree

Designated e-scooter parking areas will improve haphazard parking:

Complete agreement

Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Somewhat agree

Norfolk E-scooter Survey

Please give us your input!

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Recreational ride

Question 22

- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.

Question 23

- Bike lane

Question 24

- Downtown
- Ghent

Question 25

- Never

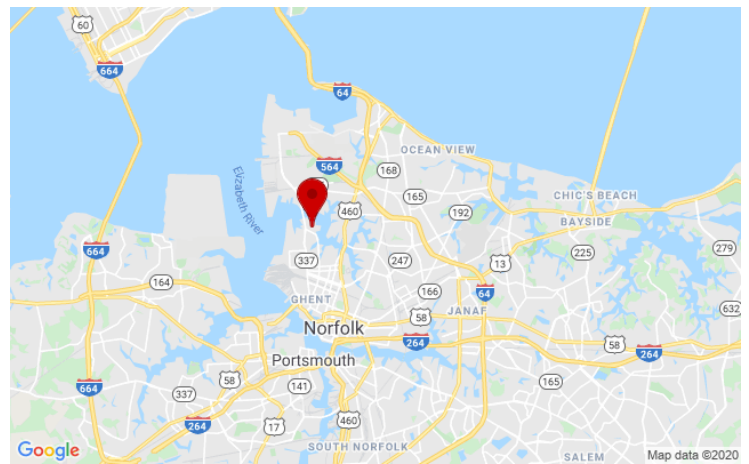
Question 26

No response

Name not available

February 6, 2020, 9:28 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$150,000 or More

Question 6

- Private Vehicle

Question 7

Norfolk E-scooter Survey

Please give us your input!

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Neutral

Question 8

2

Question 9

- No Town Point Park Riding
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Follow the rules of the road

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access:

Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Very likely

Question 20

- Walk

Question 21

- Home
- Errands

Question 22

- 8 p.m. to 10 p.m.

Question 23

- Street

Question 24

- Downtown

Question 25

- Never

Question 26

No response

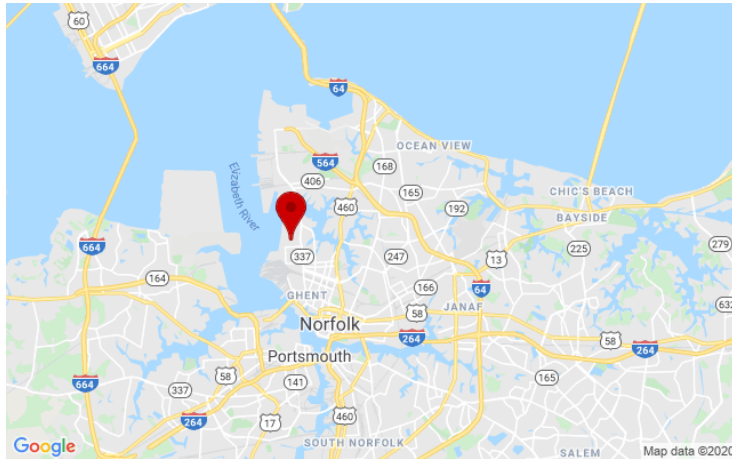
Norfolk E-scooter Survey

Please give us your input!

Name not available

February 6, 2020, 9:29 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- Prefer not to answer

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Neutral

Question 8

5

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Never

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Sometimes

Question 13

No response

Question 14

E-scooters are important transportation options: Complete disagreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Somewhat disagree

Designated e-scooter parking areas will improve haphazard parking:
Complete agreement

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and
parking: Somewhat agree

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access:
Neutral

Question 15

- Yes

Norfolk E-scooter Survey

Please give us your input!

Question 16

No response

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

No response

Question 22

No response

Question 23

No response

Question 24

No response

Question 25

No response

Question 26

No response

Name not shown

in Ward 2

February 6, 2020, 9:34 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- Prefer not to answer

Question 6

- Walking
- Personal Bike

Question 7

Too Many Cars: Neutral

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Somewhat Not Serious

Question 8

5

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Never

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Never

Question 13

1. E-scooters are improperly parked
2. Follow the rules of the road
3. Multiple riders per device
4. Riders on sidewalks
5. Underage riders

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking:
Complete agreement

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and
parking: Complete agreement

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:
Neutral

Question 15

- Yes

Question 16

Scooters blocking sidewalks and not following traffic rules

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Personal bicycle

Question 21

- Recreational ride

Question 22

- 8 a.m. to 10 a.m.
- 4 p.m. to 6 p.m.

Question 23

- Street

Question 24

- Downtown
- North Colley

Question 25

- Never

Question 26

No response

Name not shown

in Ward 2

February 6, 2020, 9:35 PM

Norfolk E-scooter Survey

Please give us your input!

Question 1



Question 2

- Female

Question 3

- Black or African American

Question 4

- 18-24

Question 5

- \$20,000 to \$34,999

Question 6

- Walking
- Personal Bike
- E-Scooter
- Taxi
- Bus
- Light Rail

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 8

1

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Always

Appear to be of legal riding age: Always

Follow the rules of the road: Mostly

Question 13

1. Discounts for low-income individuals
2. Insufficient bike lanes for riding e-scooters
3. Follow the rules of the road
4. E-scooters are improperly parked
5. Riders on sidewalks
6. E-scooter maintenance
7. Too many e-scooters
8. Underage riders
9. Multiple riders per device
10. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking:

Complete agreement

Norfolk E-scooter Survey

Please give us your input!

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride several times a week

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Personal bicycle

Question 21

- Home
- Work
- School
- Recreational ride
- Errands

Question 22

- 6 a.m. to 8 a.m.
- 8 a.m. to 10 a.m.
- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 6 p.m. to 8 p.m.
- 10 p.m. to midnight

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown
- Ghent

Question 25

- Within the last month

Question 26

No response

Name not available

February 6, 2020, 9:45 PM

Question 1



Question 2

- Female

Question 3

- Black or African American

Question 4

- 35-44

Norfolk E-scooter Survey

Please give us your input!

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Somewhat Not Serious
Pedestrian and sidewalk safety: Somewhat Not Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Neutral

Question 8

3

Question 9

- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Never
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. Riders on sidewalks
2. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Neutral
E-scooters help reduce carbon emissions: Complete disagreement
E-scooters help reduce traffic congestion: Complete disagreement

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

No response

Name not available

February 6, 2020, 9:48 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

Norfolk E-scooter Survey

Please give us your input!

Norfolk E-scooter Survey

Please give us your input!

3. E-scooter maintenance
4. Too many e-scooters

Question 14

- E-scooters are important transportation options: Neutral
- E-scooters help reduce carbon emissions: Somewhat agree
- E-scooters help reduce traffic congestion: Complete disagreement
- Designated e-scooter parking areas will improve haphazard parking: Complete disagreement
- Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement
- Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
- More bike lanes will improve e-scooter safety: Complete disagreement
- Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- No

Question 16

They are a complete hazard

Name not available

February 6, 2020, 9:52 PM

Question 1

-

Question 2

- ### Question 11

- No

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Never
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

1. Follow the rules of the road
2. E-scooters are improperly parked

Norfolk E-scooter Survey

Please give us your input!

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- E-Scooter
- Private Vehicle
- Taxi

Question 7

Too Many Cars: Neutral
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Not Serious
Bike safety: Somewhat Not Serious
Pedestrian and sidewalk safety: Somewhat Not Serious
Mobility access for people with disabilities: Somewhat Not Serious
Availability of transportation options: Somewhat Serious

Question 8

2

Question 9

- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Always
Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Always

Ride one person per device: Always

Appear to be of legal riding age: Always

Follow the rules of the road: Always

Question 13

1. Follow the rules of the road
2. Insufficient bike lanes for riding e-scooters
3. E-scooters are improperly parked
4. E-scooter maintenance

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete disagreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- Yes

Question 16

Don't change it!! Just add more bike lanes and parking areas!!

Question 17

- I ride several times a week

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

Norfolk E-scooter Survey

Please give us your input!

- Entertainment

Question 22

- 6 p.m. to 8 p.m.

Question 23

- Bike lane

Question 24

- Ghent

Question 25

- Never

Question 26

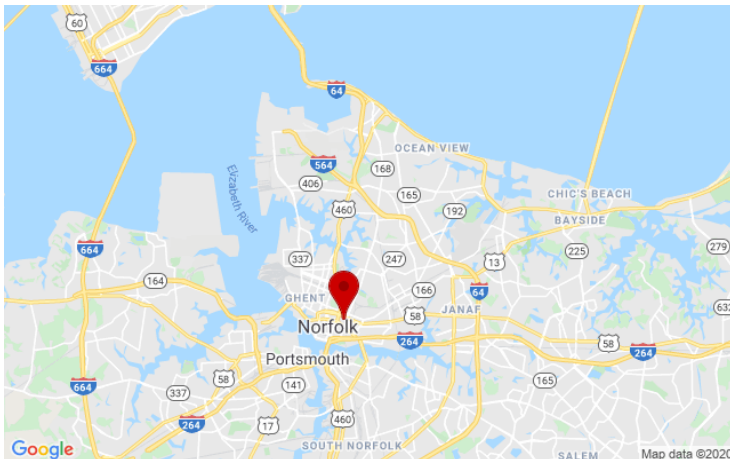
They are awesome keep doing it! Offer a competition rather than just Limes!

Name not shown

in Ward 3

February 6, 2020, 9:53 PM

Question 1



Question 2

- Male

Question 3

- Prefer not to answer

Question 4

- 35-44

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Not Serious

Bike safety: Neutral

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Neutral

Availability of transportation options: Neutral

Question 8

4

Question 9

- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Never

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Sometimes

Norfolk E-scooter Survey

Please give us your input!

Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. Underage riders
3. Riders on sidewalks

Question 14

E-scooters are important transportation options: Somewhat disagree

E-scooters help reduce carbon emissions: Complete disagreement

E-scooters help reduce traffic congestion: Complete disagreement

Designated e-scooter parking areas will improve haphazard parking:
Complete disagreement

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and
parking: Complete agreement

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:
Neutral

Question 15

- No

Question 16

Someone gonna get killed the way they drive them and don't follow the rules I had one in my neighborhood (kid) completely blow past a stop sign and I almost hit them if I wasn't paying attention they didn't even notice I almost hit them when they blew past the stop sign

Name not shown

outside Norfolk

February 6, 2020, 9:53 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$150,000 or More

Question 6

- Walking
- E-Scooter
- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Neutral

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

Norfolk E-scooter Survey

Please give us your input!

1

Question 9

- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Always
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Always
Appear to be of legal riding age: Mostly
Follow the rules of the road: Always

Question 13

1. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Complete disagreement
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- Yes

Question 16

I commute to downtown Norfolk and regularly use an Escooter to run errands or try new places during lunch and after work. It's become a fun part of my day. The escooters connect parts of downtown that otherwise wouldn't put the effort to go there.

Question 17

- I ride several times a week

Question 18

- 11-20

Question 19

- Somewhat likely

Question 20

- Bike share

Question 21

- Errands

Question 22

- Noon to 2 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown

Question 25

- Never

Question 26

Please support the E scooter option.

Name not shown

in Ward 2

February 6, 2020, 9:54 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Female

Question 3

- Prefer not to answer

Question 4

- 35-44

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Not Serious
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Neutral
Bike safety: Very Serious
Pedestrian and sidewalk safety: Not Serious
Mobility access for people with disabilities: Not Serious
Availability of transportation options: Neutral

Question 8

4

Question 9

- Need Helmet
- Must Following Signs & Signals

Question 10

- Other (please specify)

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Follow the rules of the road

Question 14

E-scooters are important transportation options: Neutral
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

It cheated my daughter out of \$15 and she couldnt get it started. She never used it and it took her money out her bank account. Plus I work at ODU and them kids have them scooter every where. They put them scooter anywhere. Most of the kids ride these scooter and dont pay attention nor do they follow traffic rules. They r not bad but what bother

Norfolk E-scooter Survey

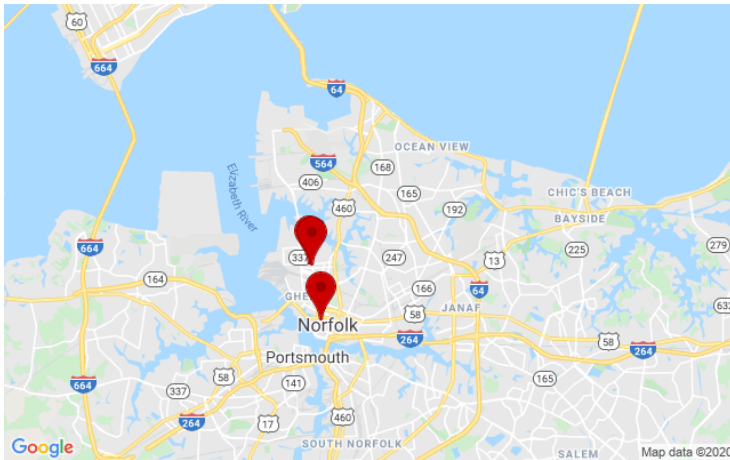
Please give us your input!

me the worst they park them anywhere. And some of these children/adults reckless with them.

Name not available

February 6, 2020, 9:54 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$50,000 to \$74,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Not Serious

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Somewhat Not Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Neutral

Question 8

1

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Never

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Always

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Sometimes

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Follow the rules of the road
3. Riders on sidewalks
4. E-scooter maintenance

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and parking: Neutral

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:

Norfolk E-scooter Survey

Please give us your input!

Somewhat agree

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Very likely

Question 20

- Personal vehicle

Question 21

- Home
- Work
- Entertainment
- Recreational ride

Question 22

- 8 a.m. to 10 a.m.
- 2 p.m. to 4 p.m.
- 10 p.m. to midnight

Question 23

- Street

Question 24

- Downtown
- Ghent
- Ocean View
- ODU

Question 25

- Never

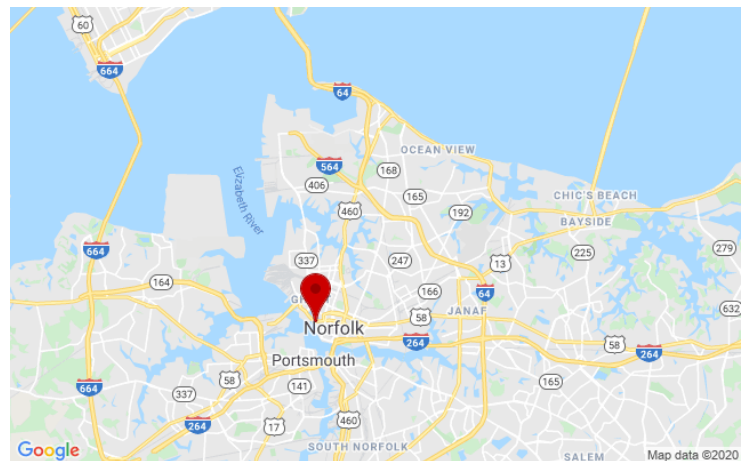
Question 26

No response

Name not available

February 6, 2020, 10:01 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- E-Scooter

Norfolk E-scooter Survey

Please give us your input!

- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Not Serious
Traffic and congestion: Not Serious
Pollution due to vehicle emissions: Not Serious
Bike safety: Neutral
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Neutral
Availability of transportation options: Neutral

Question 8

1

Question 9

- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Always
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Increasing riding fees and rates
2. Insufficient bike lanes for riding e-scooters
3. E-scooter maintenance
4. Follow the rules of the road
5. Riders on sidewalks
6. Underage riders

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Home
- Work
- Dining
- Entertainment
- Visiting

Question 22

- Midnight to 2 a.m.
- 2 a.m. to 4 a.m.
- 8 a.m. to 10 a.m.
- 10 a.m. to noon

Norfolk E-scooter Survey

Please give us your input!

- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown
- Ghent

Question 25

- Never

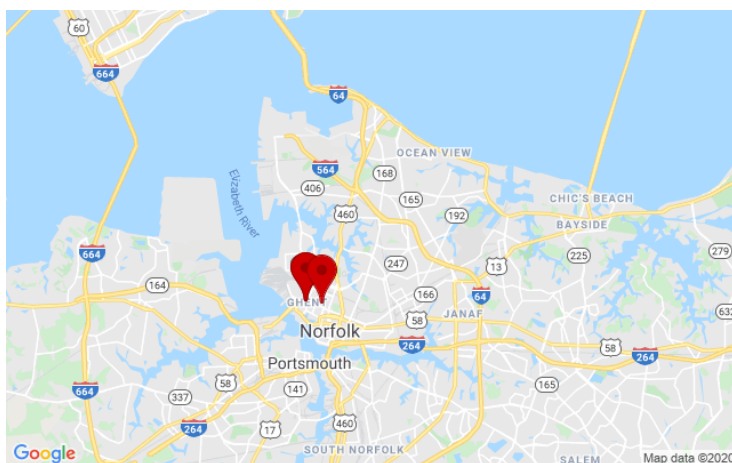
Question 26

No response

Name not available

February 6, 2020, 10:06 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- Prefer not to answer

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Somewhat Serious

Question 8

5

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Never

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Never

Norfolk E-scooter Survey

Please give us your input!

Question 13

1. E-scooters are improperly parked
2. Follow the rules of the road
3. Too many e-scooters

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Somewhat disagree
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

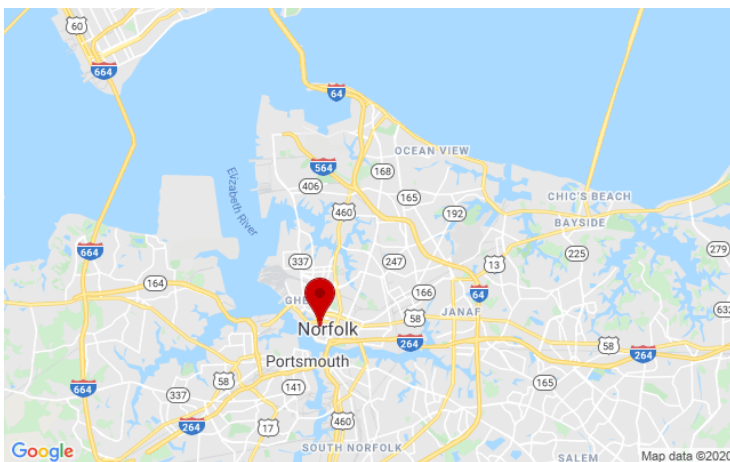
Question 16

Keep them out of residential neighborhoods and off people's property.

Name not available

February 6, 2020, 10:07 PM

Question 1



Question 2

- Prefer not to answer

Question 3

- Prefer not to answer

Question 4

- 45-54

Question 5

- \$150,000 or More

Question 6

- Walking

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly

Norfolk E-scooter Survey

Please give us your input!

Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Follow the rules of the road
3. Insufficient bike lanes for riding e-scooters
4. Riders on sidewalks
5. Discounts for low-income individuals
6. E-scooter maintenance

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

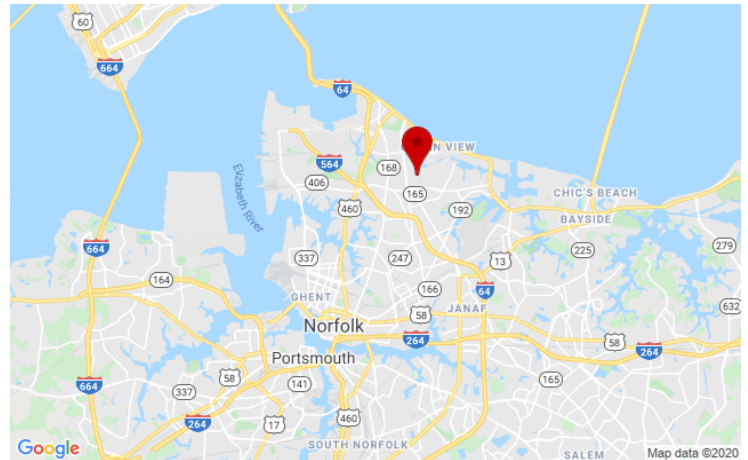
Question 16

Your question asking what options I currently use for transportation only allowed me to pick one, not up to 9 as it suggested I could.

Name not available

February 6, 2020, 10:09 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$50,000 to \$74,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

4

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Don't Need Driver's License

Question 10

- Community event

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. Underage riders
4. E-scooters are improperly parked
5. Multiple riders per device

Question 14

E-scooters are important transportation options: Neutral
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat disagree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

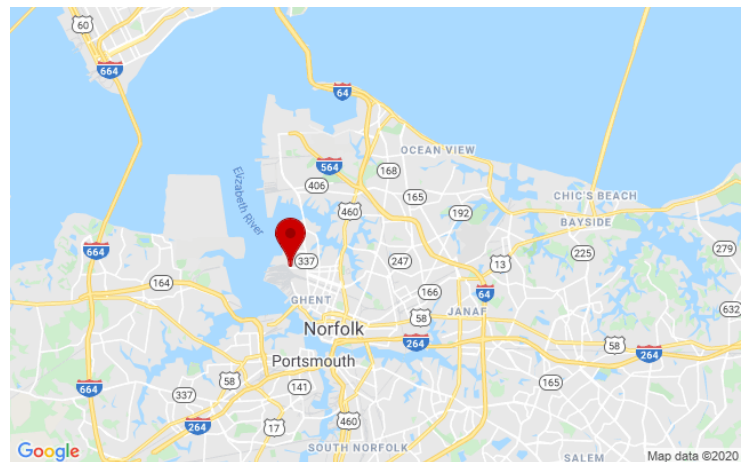
I mostly see riders in downtown Norfolk and they are all over the road and causing more traffic congestion than they are stopping. The concept is

good but someone needs to actively monitor the riders to keep them out of the way of traffic and stop them from running people over on the sidewalks. I have seen riders driving down the middle line of the 3 lines on St. Paul and then cutting over in front of busses just daring someone to hit them. I have also seen riders driving down the middle of the road on some of the side streets in downtown Norfolk where there is limited street lights and they are not careful to avoid cars or people walking. I think that there needs to be more accountability for those on the scooters, instead of it being the sole responsibility of those walking or driving to avoid causing an accident.

Name not available

February 6, 2020, 10:10 PM

Question 1



Question 2

- Male

Question 3

- Black or African American

Question 4

- 25-34

Question 5

- Prefer not to answer

Question 6

Norfolk E-scooter Survey

Please give us your input!

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Neutral
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Neutral
Availability of transportation options: Not Serious

Question 8

5

Question 9

- Don't Need Driver's License

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Never
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Always
Appear to be of legal riding age: Never
Follow the rules of the road: Never

Question 13

1. E-scooters are improperly parked
2. Follow the rules of the road
3. Underage riders

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

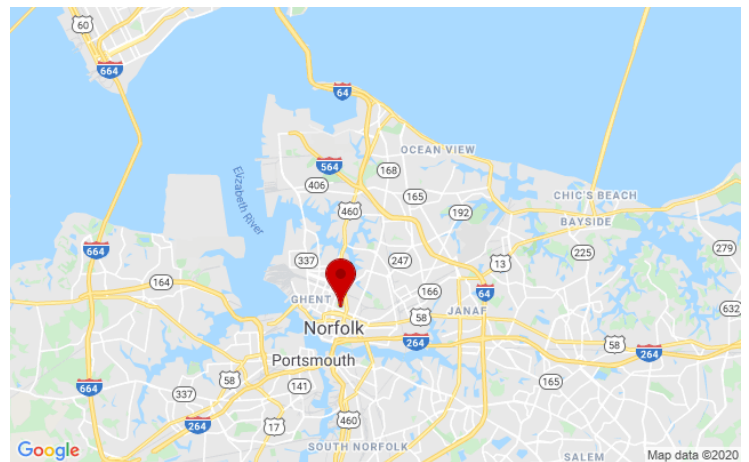
Question 16

I dislike how they are discarded on people's lawns when riders are done. I hate when you say something to said rider they just walk off cause nothing will be done about it.

Name not available

February 6, 2020, 10:11 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 45-54

Norfolk E-scooter Survey

Please give us your input!

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

2

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Always
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Underage riders
3. Riders on sidewalks

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

- 2-5

Question 19

- Very likely

Question 20

- Walk

Question 21

- Dining
- Entertainment

Question 22

- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.

Question 23

- Street

Norfolk E-scooter Survey

Please give us your input!

Question 24

- Downtown
- Ghent
- ODU

Question 25

- Never

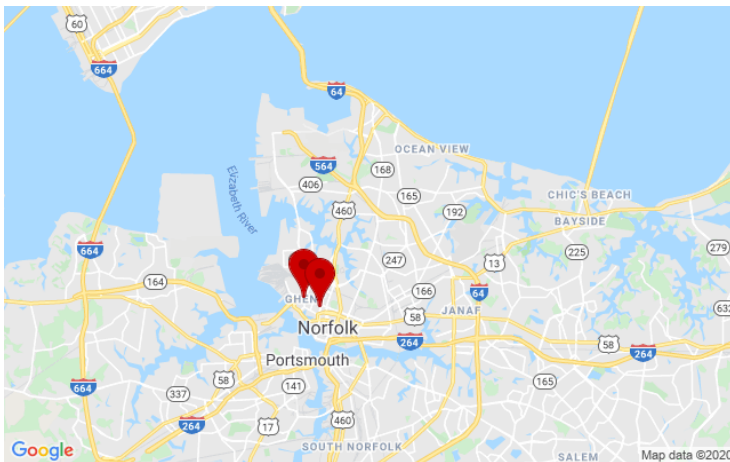
Question 26

No response

Name not available

February 6, 2020, 10:14 PM

Question 1



Question 2

- Female

Question 3

- Black or African American

Question 4

- 55-64

Question 5

No response

Question 6

- Private Vehicle

Question 7

Too Many Cars: Not Serious

Traffic and congestion: Not Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Not Serious

Availability of transportation options: Somewhat Serious

Question 8

5

Question 9

- Don't Need Driver's License

Question 10

- Other (please specify)

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking:

Somewhat disagree

Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Somewhat agree

Norfolk E-scooter Survey

Please give us your input!

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

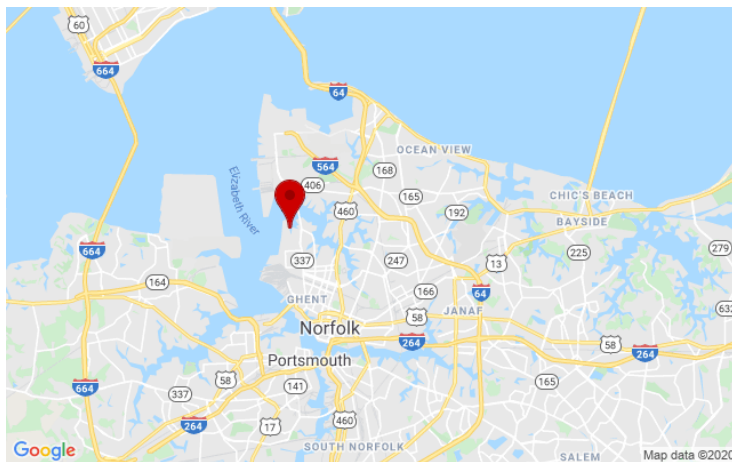
Question 16

Many observations of riders dangerously racing across intersections vice adhering to red lights and stop signs. I almost hit one. The young rider laughed and kept going.

Name not available

February 6, 2020, 10:22 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- Prefer not to answer

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious
Traffic and congestion: Somewhat Not Serious
Pollution due to vehicle emissions: Somewhat Not Serious
Bike safety: Somewhat Not Serious
Pedestrian and sidewalk safety: Somewhat Not Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Neutral

Question 8

5

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Too many e-scooters
2. Follow the rules of the road
3. E-scooters are improperly parked
4. Underage riders
5. Riders on sidewalks

Norfolk E-scooter Survey

Please give us your input!

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat disagree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

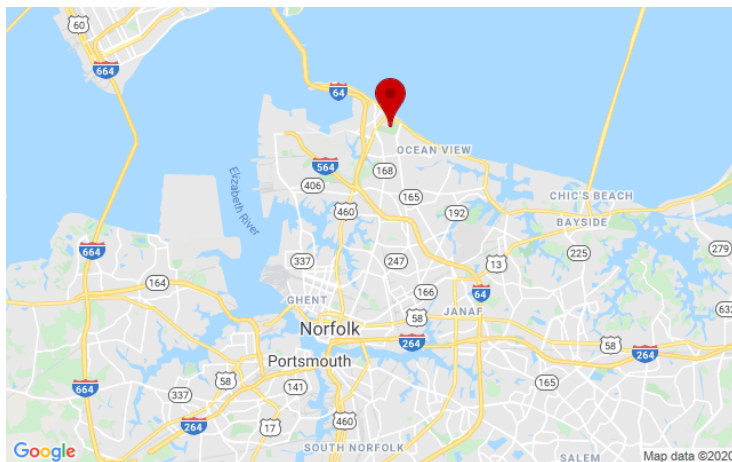
Question 16

How about the number of physical injuries they cause! They are also a distraction on the road to drivers. There is nothing safe about them.

Name not available

February 6, 2020, 10:25 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$35,000 to \$49,999

Question 6

- Walking
- E-Scooter
- Ride Share
- Bus

Question 7

No response

Question 8

1

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Mostly

Question 13

No response

Norfolk E-scooter Survey

Please give us your input!

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat unlikely

Question 20

- Transit

Question 21

- Errands

Question 22

- Noon to 2 p.m.

Question 23

- Street

Question 24

- Ocean View

Question 25

- Within the last month

Question 26

No response

Name not available

February 6, 2020, 10:35 PM

Question 1

No response

Question 2

- Female

Question 3

- Prefer not to answer

Question 4

- 55-64

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Somewhat Serious

Question 8

4

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Underage riders
3. Increasing riding fees and rates
4. Insufficient bike lanes for riding e-scooters
5. Riders on sidewalks
6. Too many e-scooters
7. Discounts for low-income individuals
8. Multiple riders per device
9. E-scooters are improperly parked
10. E-scooter maintenance

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat disagree
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

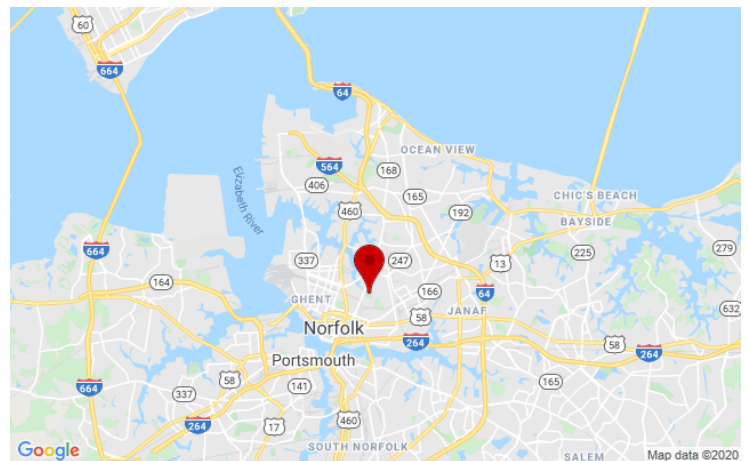
Question 16

Scooter goes too fast people are getting hurt

Name not available

February 6, 2020, 10:52 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$150,000 or More

Question 6

- Walking
- Personal Bike

Norfolk E-scooter Survey

Please give us your input!

- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Question 8

5

Question 9

- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Sometimes

Question 13

1. E-scooter maintenance
2. E-scooters are improperly parked
3. Riders on sidewalks
4. Follow the rules of the road

Question 14

E-scooters are important transportation options: Complete disagreement

E-scooters help reduce carbon emissions: Complete disagreement

E-scooters help reduce traffic congestion: Complete disagreement

Designated e-scooter parking areas will improve haphazard parking:
Complete agreement

Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and
parking: Complete agreement

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:
Neutral

Question 15

- Yes

Question 16

E-scooters are a blight on our community.

Question 17

- I've only ridden once

Question 18

- 1

Question 19

No response

Question 20

- Walk

Question 21

No response

Question 22

No response

Question 23

No response

Question 24

No response

Question 25

No response

Question 26

Norfolk E-scooter Survey

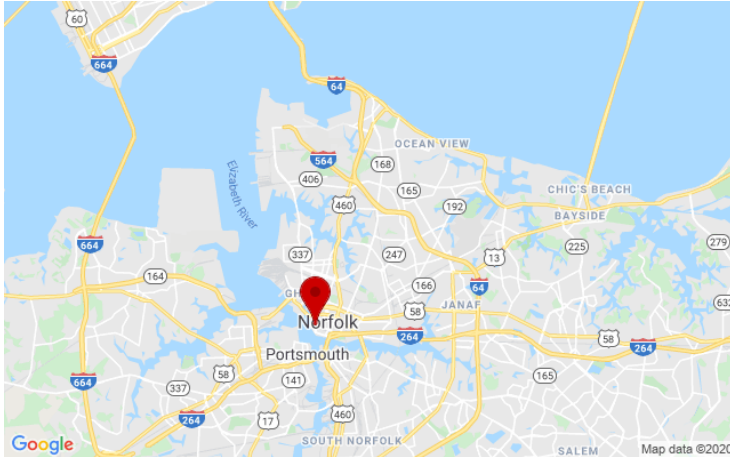
Please give us your input!

No response

Name not available

February 6, 2020, 11:01 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$150,000 or More

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Not Serious

Traffic and congestion: Somewhat Not Serious

Pollution due to vehicle emissions: Not Serious

Bike safety: Neutral

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Not Serious

Question 8

3

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Riders on sidewalks
2. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Neutral

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking:

Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and parking: Neutral

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:

Complete agreement

Norfolk E-scooter Survey

Please give us your input!

Question 15

- No

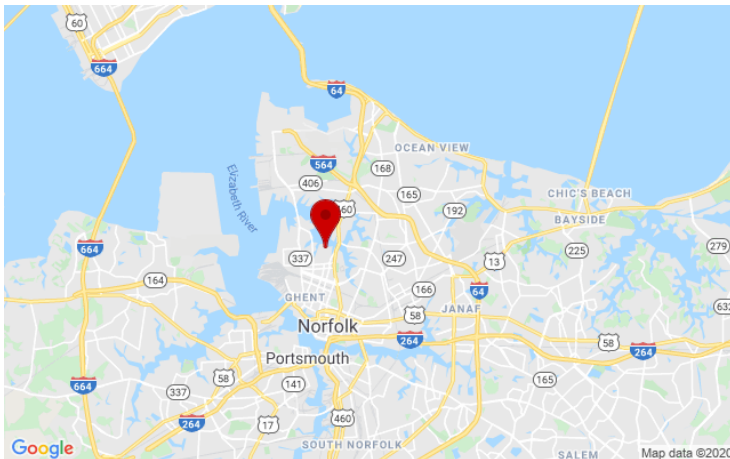
Question 16

Limit top speed would be my top priority.

Name not available

February 6, 2020, 11:04 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$50,000 to \$74,999

Question 6

No response

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Neutral

Bike safety: Very Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Neutral

Question 8

5

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Other (please specify)

Question 11

- No

Question 12

Park responsibly: Never

Ride on sidewalks: Always

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Never

Follow the rules of the road: Never

Question 13

1. Riders on sidewalks
2. E-scooters are improperly parked
3. Follow the rules of the road
4. Multiple riders per device

Question 14

E-scooters are important transportation options: Complete disagreement

E-scooters help reduce carbon emissions: Neutral

E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking:
Complete disagreement

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Complete disagreement

Norfolk E-scooter Survey

Please give us your input!

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

No response

Name not available

February 6, 2020, 11:05 PM

Question 1

No response

Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Neutral

Question 8

5

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Never
Ride one person per device: Never
Appear to be of legal riding age: Never
Follow the rules of the road: Never

Question 13

1. Riders on sidewalks
2. Multiple riders per device
3. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Complete disagreement
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Complete disagreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete disagreement
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- No

Norfolk E-scooter Survey

Please give us your input!

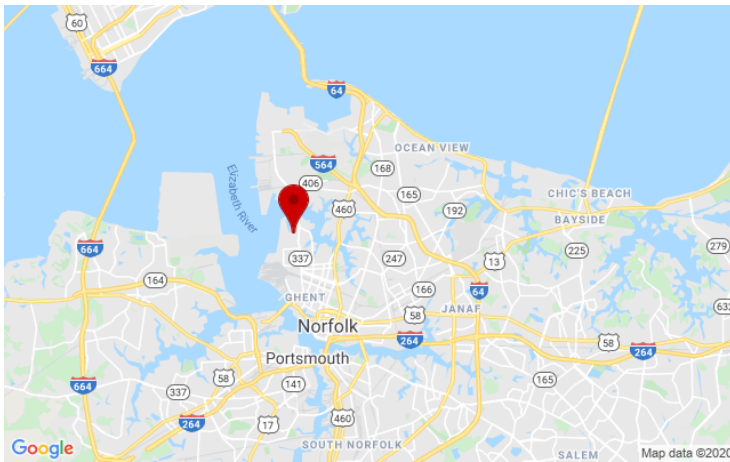
Question 16

I almost got killed by these damn things, they ride them on sidewalks and there is no enforcement

Name not available

February 6, 2020, 11:14 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Not Serious
Bike safety: Somewhat Not Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Serious

Question 8

5

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Riders on sidewalks
3. Follow the rules of the road

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Complete disagreement
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete disagreement

Norfolk E-scooter Survey

Please give us your input!

Fares to use e-scooters should be managed to provide equitable access:
Complete disagreement

Question 15

- No

Question 16

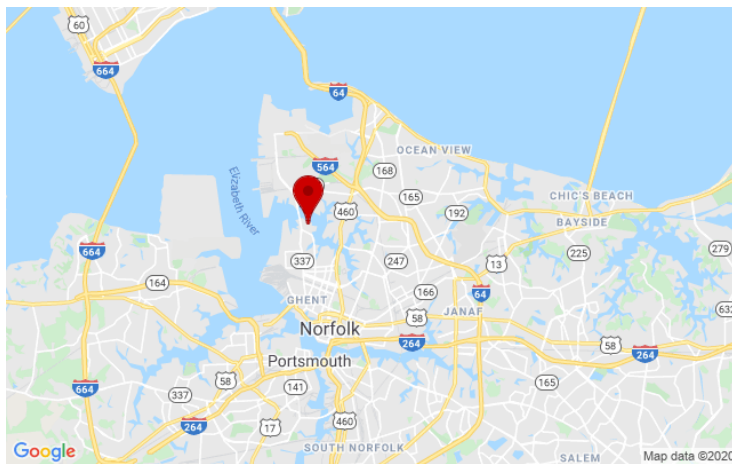
No response

Name not shown

in Ward 2

February 6, 2020, 11:20 PM

Question 1



Question 2

- Female

Question 3

- Prefer not to answer

Question 4

- 35-44

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Not Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 8

2

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Never

Ride in bike lanes when a lane is present: Always

Ride one person per device: Mostly

Appear to be of legal riding age: Always

Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters
2. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat agree

Norfolk E-scooter Survey

Please give us your input!

Designated e-scooter parking areas will improve haphazard parking:
Complete agreement
Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and
parking: Neutral
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access:
Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Very likely

Question 20

- Personal vehicle

Question 21

- Errands

Question 22

- Noon to 2 p.m.

Question 23

- Street

Question 24

- ODU

Question 25

- Never

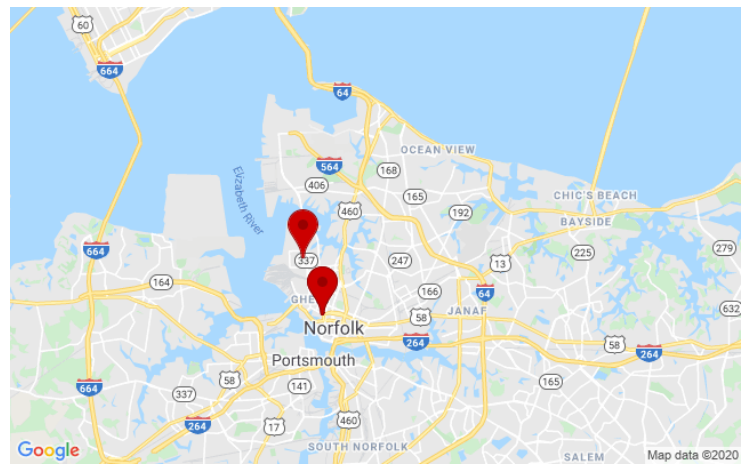
Question 26

No response

Name not available

February 6, 2020, 11:23 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 18-24

Question 5

- Less than \$20,000

Question 6

- E-Scooter

Question 7

Norfolk E-scooter Survey

Please give us your input!

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Neutral
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- Sticker/post card on e-scooter vehicle

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Discounts for low-income individuals
2. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride several times a week

Question 18

- 6-10

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Work

Question 22

- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Street

Question 24

- ODU

Question 25

- Within the last week

Question 26

No response

Norfolk E-scooter Survey

Please give us your input!

Name not available

February 6, 2020, 11:25 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- Personal Bike
- E-Scooter
- Private Vehicle
- Ride Share
- Bus
- Light Rail

Question 7

Too Many Cars: Not Serious

Traffic and congestion: Somewhat Not Serious

Pollution due to vehicle emissions: Somewhat Not Serious

Bike safety: Not Serious

Pedestrian and sidewalk safety: Not Serious

Availability of transportation options: Not Serious

Question 8

1

Question 9

- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Underage riders
2. Increasing riding fees and rates
3. E-scooter maintenance
4. Follow the rules of the road
5. Multiple riders per device
6. Insufficient bike lanes for riding e-scooters
7. E-scooters are improperly parked
8. Riders on sidewalks
9. Too many e-scooters
10. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking:

Norfolk E-scooter Survey

Please give us your input!

Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Complete disagreement

Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 6-10

Question 19

- Neutral

Question 20

- Walk

Question 21

- Dining
- Entertainment
- Recreational ride

Question 22

- 6 p.m. to 8 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown
- Ghent

- ODU
- North Colley

Question 25

- Never

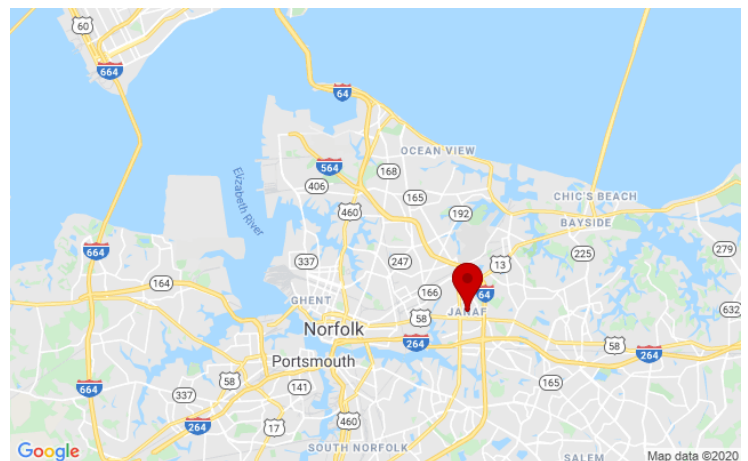
Question 26

No response

Name not available

February 6, 2020, 11:29 PM

Question 1



Question 2

- Female

Question 3

- Black or African American

Question 4

- 55-64

Question 5

- \$50,000 to \$74,999

Question 6

Norfolk E-scooter Survey

Please give us your input!

- Private Vehicle
- Light Rail

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

4

Question 9

- Sidewalk Riding is Not Permissible Downtown

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Never
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Never
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

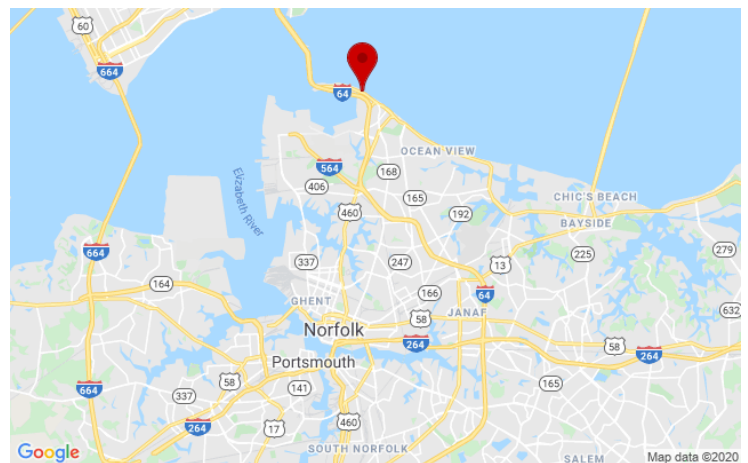
Question 16

No response

Name not available

February 6, 2020, 11:37 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

Norfolk E-scooter Survey

Please give us your input!

- \$75,000 to \$99,999

Question 6

- Walking
- E-Scooter
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Neutral
Availability of transportation options: Neutral

Question 8

1

Question 9

- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- Yes

Question 12

Park responsibly: Always
Ride on sidewalks: Never
Ride in bike lanes when a lane is present: Always
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Always

Question 13

1. Underage riders
2. E-scooters are improperly parked
3. Riders on sidewalks
4. Follow the rules of the road

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

I think it is a great viable transportation option for all city residents & tourists, especially during the warm weather seasons. It is safe, economical, environmentally friendly and reduces traffic on city streets.

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Dining
- Entertainment
- Recreational ride
- Visiting

Question 22

- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.

Norfolk E-scooter Survey
Please give us your input!

Norfolk E-scooter Survey
Please give us your input!

- ### Question 23

- ### Question 24

- ### Question 25

- ### Question 26

Name not available
February 6, 2020, 11:44 PM

A map of Norfolk, Virginia, showing the location of the Norfolk Naval Shipyard. A red pin marks the shipyard's location on the Elizabeth River, north of the city center. The map includes major highways like I-64, I-264, and US-13, and labels for areas like Ocean View, Chics Beach, and Bayside.

- White / Caucasian

Question 13

Norfolk E-scooter Survey

Please give us your input!

1. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Complete disagreement

E-scooters help reduce carbon emissions: Somewhat disagree

E-scooters help reduce traffic congestion: Complete disagreement

Designated e-scooter parking areas will improve haphazard parking:
Somewhat agree

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and
parking: Neutral

More bike lanes will improve e-scooter safety: Complete disagreement

Fares to use e-scooters should be managed to provide equitable access:
Somewhat agree

Question 15

- No

Question 16

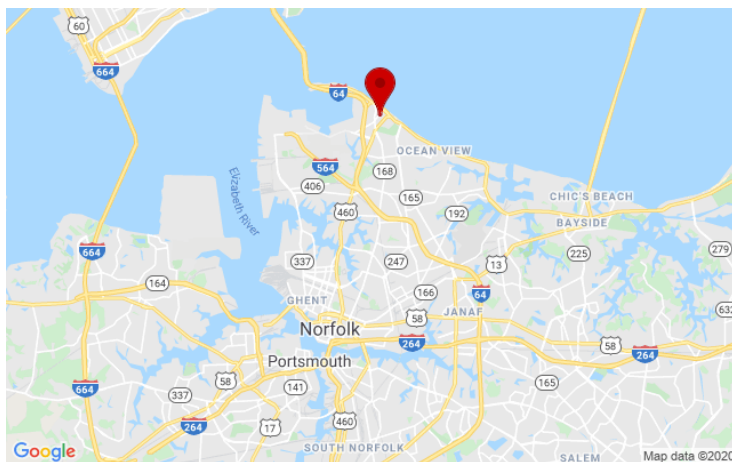
There is never one close by to ride.

Name not shown

in Ward 1

February 7, 2020, 12:33 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Not Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Neutral

Question 8

2

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Must Following Signs & Signals

Question 10

- Sticker/post card on e-scooter vehicle

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Mostly

Norfolk E-scooter Survey

Please give us your input!

Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Mostly

Question 13

1. E-scooters are improperly parked
2. E-scooter maintenance
3. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

While riding I was thrown into the street by an improperly maintained Lime scooter that snapped and was nearly hit by a car and the Lime company's response was to offer me "unlock credits" which was very insulting. I have avoided the scooters whenever possible since then. There should be a way to report incidents like this to some entity that can ensure the company is held accountable.

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Errands

Question 22

- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Ocean View

Question 25

- Never

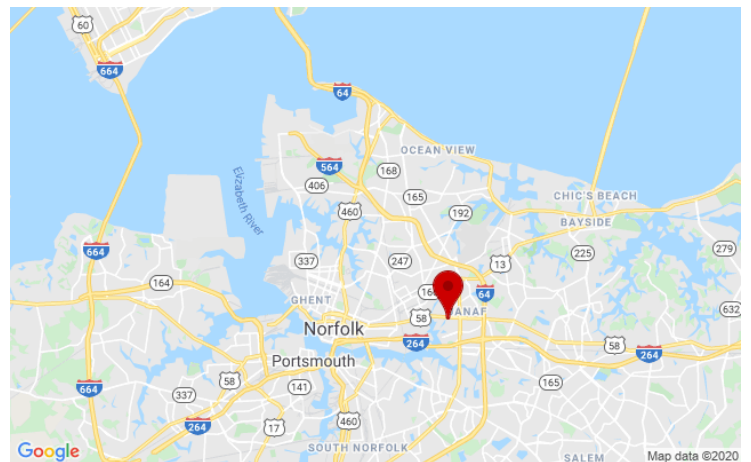
Question 26

INSPECT THE SCOOTER THOROUGHLY BEFORE RIDING!!!

Name not available

February 7, 2020, 2:52 AM

Question 1



Question 2

Norfolk E-scooter Survey

Please give us your input!

- Female

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- Less than \$20,000

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Neutral

Question 8

5

Question 9

- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Always

Appear to be of legal riding age: Mostly

Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. E-scooters are improperly parked
4. Underage riders
5. Too many e-scooters

Question 14

E-scooters are important transportation options: Complete disagreement

E-scooters help reduce carbon emissions: Complete disagreement

E-scooters help reduce traffic congestion: Complete disagreement

Designated e-scooter parking areas will improve haphazard parking:
Somewhat disagree

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and
parking: Complete agreement

More bike lanes will improve e-scooter safety: Somewhat disagree

Fares to use e-scooters should be managed to provide equitable access:
Neutral

Question 15

- No

Question 16

Too many riders disregarding the traffic laws. No regard to other vehicles
on the road or people on sidewalks. Accidents waiting to happen.

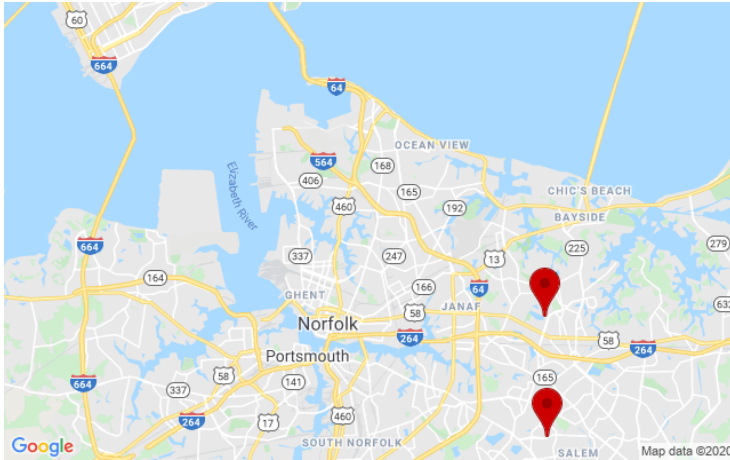
Name not available

February 7, 2020, 2:56 AM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Neutral
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Neutral
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Always
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. E-scooter maintenance

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

I believe e scooters to be fine. I don't see any issues with them. I think there should be a lot more of them. as for quick short commutes they are great. There is not any good mass transit in town and this offers a good short trip use. They should be used anywhere someone wants to go

Norfolk E-scooter Survey

Please give us your input!

around town. Stop micro managing everything and move the city forward. Hampton roads wants to act like a big time city. Get on board and move forward with this. They should be everywhere. Folks are just to grumpy these days. We rely on our cars to much.

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Very unlikely

Question 20

- Walk

Question 21

- Dining
- Entertainment
- Recreational ride
- Errands
- Visiting

Question 22

- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Ghent

Question 25

- Never

Question 26

Get on board and get more. Make room for e scooters and

scooters/mopeds. This could help congestion. Folks are just to uptight.

Name not available

February 7, 2020, 3:33 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$20,000 to \$34,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Neutral

Bike safety: Very Serious

Norfolk E-scooter Survey

Please give us your input!

Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Neutral

Question 8

5

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Never
Ride one person per device: Sometimes
Appear to be of legal riding age: Never
Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. Underage riders
4. Multiple riders per device
5. E-scooters are improperly parked
6. Insufficient bike lanes for riding e-scooters
7. E-scooter maintenance
8. Too many e-scooters
9. Discounts for low-income individuals
10. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Somewhat disagree
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking:
Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Somewhat unlikely

Question 20

- Personal vehicle

Question 21

- Recreational ride

Question 22

- 10 a.m. to noon

Question 23

- Street

Question 24

- Other - recreational

Question 25

- Never

Norfolk E-scooter Survey

Please give us your input!

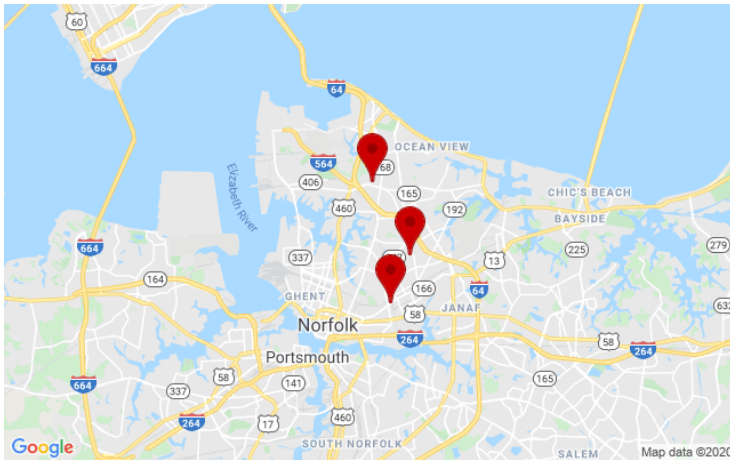
Question 26

No response

Name not available

February 7, 2020, 4:26 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Neutral

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 8

5

Question 9

- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Always

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked
3. Riders on sidewalks
4. Too many e-scooters
5. E-scooter maintenance

Question 14

E-scooters are important transportation options: Somewhat disagree

E-scooters help reduce carbon emissions: Neutral

E-scooters help reduce traffic congestion: Somewhat disagree

Designated e-scooter parking areas will improve haphazard parking:
Complete agreement

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and
parking: Complete agreement

More bike lanes will improve e-scooter safety: Neutral

Fares to use e-scooters should be managed to provide equitable access:
Neutral

Norfolk E-scooter Survey

Please give us your input!

Question 15

- No

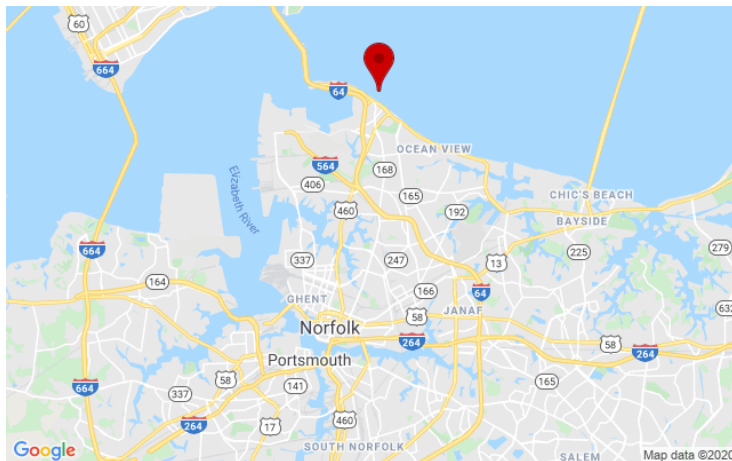
Question 16

I see at least 1 scooter in the street a week. I have seen frustrated business owners move them from in front of their business or walk out into the street to remove them as a road hazard. It almost seems like a massive littering problem. I personally know 2 people who had head injuries due to being hit by cars (these incidents were not the scooter drivers fault) and I have personally had 2 individuals riding scooters (near ODU) almost ride into my vehicle. I don't support e-scooters.

Name not available

February 7, 2020, 4:43 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$35,000 to \$49,999

Question 6

No response

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Neutral
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Somewhat Serious

Question 8

4

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement

Norfolk E-scooter Survey

Please give us your input!

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

More scooters in west ocean view. They are never there.

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Very unlikely

Question 20

- Personal vehicle

Question 21

- Recreational ride

Question 22

- Noon to 2 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Ocean View

Question 25

- Within the last month

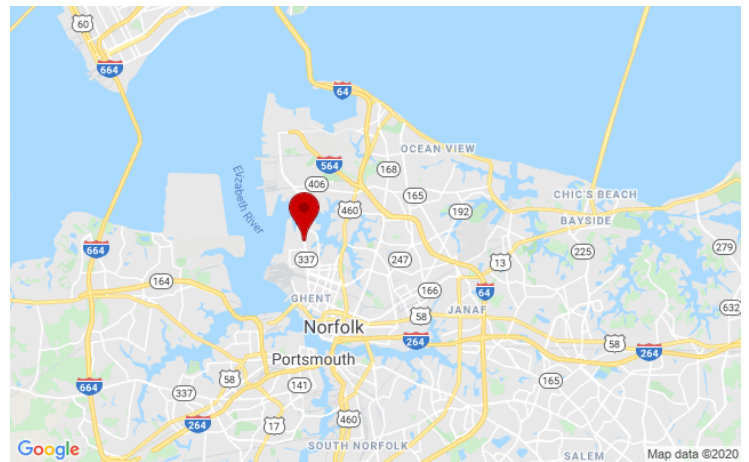
Question 26

No response

Name not available

February 7, 2020, 5:13 AM

Question 1



Question 2

- Prefer not to answer

Question 3

- Prefer not to answer

Question 4

- 45-54

Question 5

- \$150,000 or More

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Not Serious
Pollution due to vehicle emissions: Somewhat Not Serious

Norfolk E-scooter Survey

Please give us your input!

Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Not Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Serious

Question 8

5

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Never
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

No response

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Complete disagreement
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Complete disagreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- No

Question 16

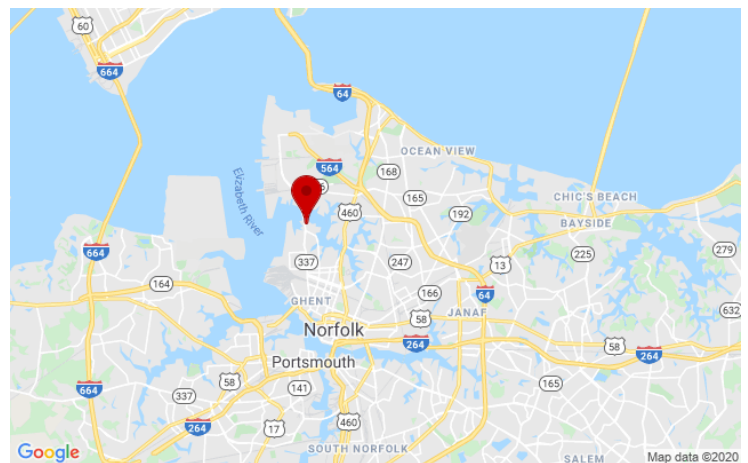
No response

Name not shown

in Ward 2

February 7, 2020, 5:17 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$150,000 or More

Question 6

- Walking

Norfolk E-scooter Survey

Please give us your input!

Norfolk E-scooter Survey

Please give us your input!

- ### Question 7

Question 7

5

- No Knowledge

- I did not learn about e-scooter rules

- No

Park responsibly: Never
Ride on sidewalks: Never
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Always
Appear to be of legal riding age: Mostly
Follow the rules of the road: Never

1. Follow the rules of the road
2. Too many e-scooters
3. Riders on sidewalks
4. E-scooters are improperly parked

E-scooters are important transportation options: Somewhat disagree

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat disagree

Designated e-scooter parking areas will improve haphazard parking:

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree

More bike lanes will improve e-scooter safety: Somewhat disagree

Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

- No

Much of the rules that would be aimed at safety, parking, and decongestion seem very unenforceable and give too much of the honor system power. I've seen so many scooter riders that violate traffic rules, almost get hit by cars because of this, or seem to have worse safety concerns than bicyclers. Although I agree that more transportation options for different age groups is important I strongly believe e-scooters are a nuisance with more cons than pros. Giving everyone that lives in Norfolk an opportunity to be given a free bicycle, safety equipment, and maintenance shops or maintenance equipment would be a better option if your concerned about safety, multimodal transportation systems that work, and disabled transportation options. Seeing a scooter zoom by on a sidewalk that forces an elderly couple to move out of the way is enough to say, never e-scooters here. You can't enforce safety with these types of users. Focus safety of original intent of pedestrians, bike lane users, and ADA / groups prone to disability/injury.

February 7, 2020, 5:25 AM

Norfolk E-scooter Survey

Please give us your input!

Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$50,000 to \$74,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Neutral
Bike safety: Neutral
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Neutral

Question 8

5

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Always
Ride one person per device: Always

Appear to be of legal riding age: Mostly
Follow the rules of the road: Never

Question 13

1. E-scooters are improperly parked
2. Follow the rules of the road
3. Too many e-scooters
4. Increasing riding fees and rates
5. Underage riders

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Somewhat disagree
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat disagree
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

Question 16

Get rid of them , they are a nuisance and are constantly left on sidewalks blocking access for the handicap

Name not shown

in Ward 2

February 7, 2020, 6:10 AM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Not Serious
Traffic and congestion: Not Serious
Pollution due to vehicle emissions: Not Serious
Bike safety: Not Serious
Pedestrian and sidewalk safety: Not Serious
Mobility access for people with disabilities: Somewhat Not Serious
Availability of transportation options: Not Serious

Question 8

5

Question 9

- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Never
Ride one person per device: Sometimes
Appear to be of legal riding age: Mostly
Follow the rules of the road: Never

Question 13

1. Riders on sidewalks
2. Follow the rules of the road
3. E-scooters are improperly parked
4. Too many e-scooters

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Complete disagreement
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat disagree

Question 15

- No

Question 16

The scooters are a blight. They make using sidewalks as a pedestrian less safe. They make driving more hazardous. They are never properly parked,

Norfolk E-scooter Survey

Please give us your input!

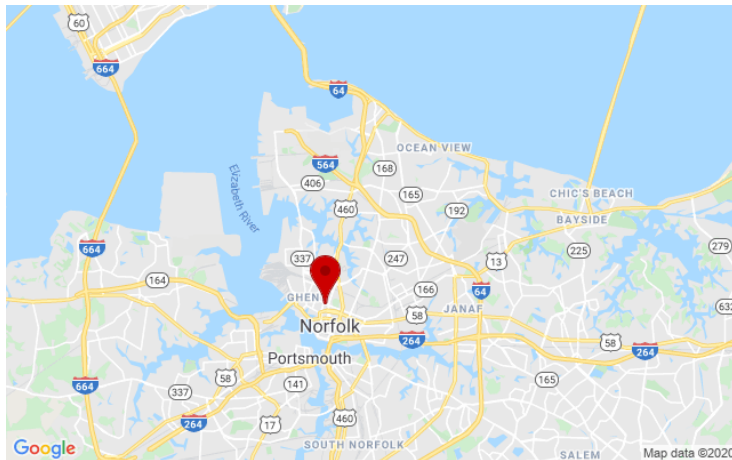
making them a disability hazard. They are an eyesore, like garbage up and down the street. They are used in place of walking, not in place of driving. They net increase pollution bc they replace walking, not driving. They net increase congestion bc they replace walking, not driving. They should be completely banned

Name not shown

in Ward 2

February 7, 2020, 6:21 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- Personal Bike

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Not Serious
Pedestrian and sidewalk safety: Somewhat Not Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Neutral

Question 8

1

Question 9

- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Always
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Always

Question 13

1. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat agree

Norfolk E-scooter Survey
Please give us your input!

Norfolk E-scooter Survey
Please give us your input!

Fares to use e-scooters should be managed to provide equitable access:
Somewhat agree

- Fares to use e-scooters should be managed to provide equitable access:
Somewhat agree

Question 15

- ### Question 15

Question 16

No response

Question 17

- ### Question 17

Question 18

- ### Question 18

Question 19

- ### Question 19

Question 20

- ### Question 20

Question 21

- ### Question 21

Question 22

- ### Question 22

Question 23

- ### Question 23

Question 24

- ### Question 24

Question 25

Question 15 **Question 26**

No response

Question 15 **Question 26**

No response

Question 16 **Name not shown**

in Ward 2

No response

February 7, 2020, 6:30 AM

Question 1



Question 22 Question 2

- Question 22 Question 2

• 4 p.m. to 6 p.m.

Question 3

- 4 p.m. to 6 p.m. **Question 3**

• 10 p.m. to midnight

Question 4

- 10 p.m. to midnight
- Question 4**

• Street

Question 5

- Street
- Question 5

• Downtown

Question 6

- Downtown
- Question 6

Question 7

Norfolk E-scooter Survey

Please give us your input!

Too Many Cars: Neutral
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Neutral
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Not Serious

Question 8

2

Question 9

- Don't Need Driver's License
- Need Helmet
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Always
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Follow the rules of the road

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 6-10

Question 19

- Neutral

Question 20

- Personal vehicle

Question 21

- Dining
- Entertainment
- Recreational ride

Question 22

- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.

Question 23

- Sidewalk

Question 24

- Downtown
- Ghent

Question 25

- Within the last month

Norfolk E-scooter Survey

Please give us your input!

Question 26

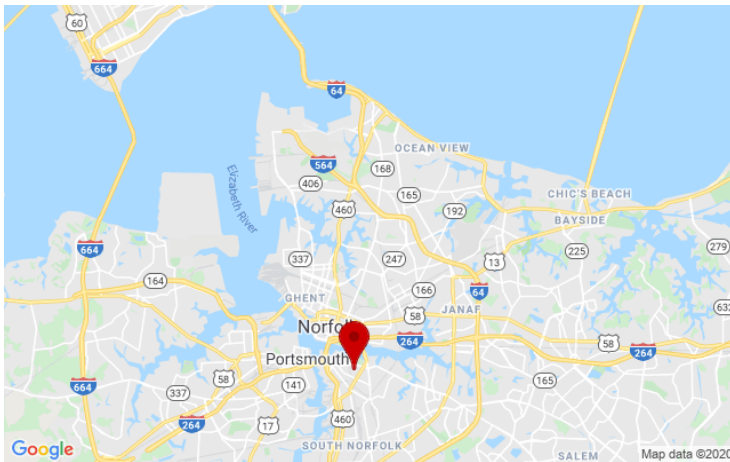
No response

Name not shown

in Ward 4

February 7, 2020, 6:39 AM

Question 1



Question 2

- Female

Question 3

- Black or African American

Question 4

- 45-54

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Very Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Neutral

Question 8

1

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Other (please specify)

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Mostly

Question 13

1. E-scooters are improperly parked
2. Underage riders

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Complete agreement

Question 15

Norfolk E-scooter Survey
Please give us your input!

Norfolk E-scooter Survey
Please give us your input!

- No response

Name not available
February 7, 2020, 6:39 AM

Question 1



Question 2

- White / Caucasian

Question 4

- \$75,000 to \$99,999

Question 6

- ### Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Somewhat Not Serious

Pedestrian and sidewalk safety: Not Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Somewhat Serious

Question 8

Question 9

- Newspaper, blog, magazine, radio/TV news

Question 11

- Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Always
Ride one person per device: Always
Appear to be of legal riding age: Never
Follow the rules of the road: Always

Question 13

- E-scooters are important transportation options: Complete agreement
- E-scooters help reduce carbon emissions: Complete agreement
- E-scooters help reduce traffic congestion: Complete agreement

Norfolk E-scooter Survey

Please give us your input!

Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat disagree

Question 15

- Yes

Question 16

I can't believe that e scooters would be bad for the city. Zero emissions, inexpensive to all riders, convenient, and safe with some law enforcement.

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Dining
- Entertainment
- Visiting

Question 22

- 4 p.m. to 6 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown
- Ghent
- Naval Station
- Ocean View
- ODU
- Other - Nauticus, waterside, mcarthur mall

Question 25

- Within the last week

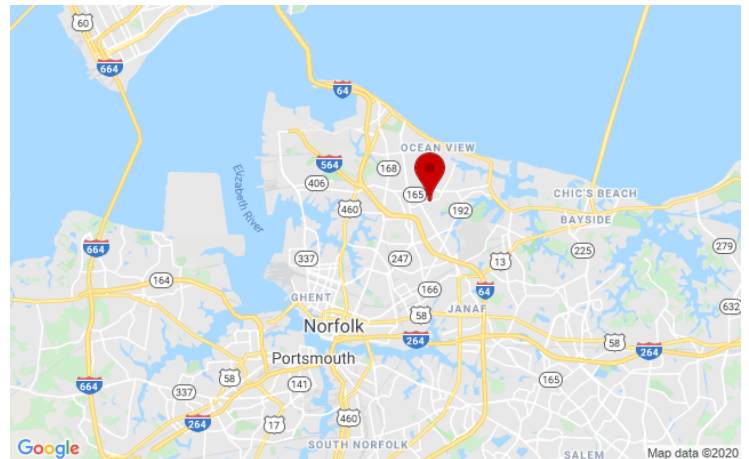
Question 26

Make the e-scooter company's help enforce proper use and parking of the scooters. They can see where the users are parking them and even track how they are riding them. The police can't be the only ones enforcing this.

Name not available

February 7, 2020, 6:39 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

Norfolk E-scooter Survey

Please give us your input!

- 55-64

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Neutral

Question 8

2

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Never

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Sometimes

Question 13

No response

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking: Neutral

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Complete agreement

Question 15

- No

Question 16

No response

Name not available

February 7, 2020, 6:42 AM

Question 1

No response

Question 2

- Male

Question 3

- Black or African American

Question 4

- 55-64

Question 5

- Prefer not to answer

Question 6

- Walking
- Bus

Norfolk E-scooter Survey

Please give us your input!

Norfolk E-scooter Survey

Please give us your input!

Question 7

- Too Many Cars: Somewhat Serious
- Traffic and congestion: Somewhat Serious
- Pollution due to vehicle emissions: Not Serious
- Bike safety: Somewhat Serious
- Pedestrian and sidewalk safety: Somewhat Not Serious
- Mobility access for people with disabilities: Somewhat Not Serious
- Availability of transportation options: Somewhat Serious

Question 8

5

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

- Park responsibly: Never
Ride on sidewalks: Never
Ride in bike lanes when a lane is present: Never
Ride one person per device: Never
Appear to be of legal riding age: Never
Follow the rules of the road: Never

Question 13

No response

Question 14

- E-scooters are important transportation options: Complete disagreement
- E-scooters help reduce carbon emissions: Complete disagreement
- E-scooters help reduce traffic congestion: Complete disagreement
- Designated e-scooter parking areas will improve haphazard parking: Complete disagreement
- Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement
- Additional enforcement would improve e-scooter rider behavior and parking: Complete disagreement

More bike lanes will improve e-scooter safety: Complete disagreement

Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- No

Question 16

I hate e-scooters. It's the dumbest idea Norfolk has come up with. Get rid of all of them. Make HRT better. More bus routes, more operatable buses, friendly drivers.

Name not available

February 7, 2020, 6:44 AM

Question 1



Question 2

- Other / Non-binary

Question 3

- White / Caucasian

Question 4

- 18-24

Question 5

Norfolk E-scooter Survey

Please give us your input!

- \$35,000 to \$49,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Not Serious

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Somewhat Not Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Somewhat Not Serious

Question 8

4

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Always

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Insufficient bike lanes for riding e-scooters
3. Follow the rules of the road

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat disagree

Designated e-scooter parking areas will improve haphazard parking:

Somewhat disagree

Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and

parking: Somewhat disagree

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:

Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Personal bicycle

Question 21

- Home
- Work
- Recreational ride
- Errands

Question 22

- 4 p.m. to 6 p.m.

Question 23

- Street

Norfolk E-scooter Survey

Please give us your input!

Question 24

- Downtown
- Ghent
- ODU
- North Colley

Question 25

- Within the last month

Question 26

No response

Name not available

February 7, 2020, 6:45 AM

Question 1

No response

Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$100,000 to \$149,999

Question 6

- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Not Serious
Traffic and congestion: Not Serious
Pollution due to vehicle emissions: Somewhat Not Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Not Serious
Mobility access for people with disabilities: Neutral

Availability of transportation options: Neutral

Question 8

5

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Sticker/post card on e-scooter vehicle

Question 11

No response

Question 12

Park responsibly: Never
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Insufficient bike lanes for riding e-scooters
2. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Somewhat disagree

Question 15

Norfolk E-scooter Survey

Please give us your input!

- Yes

Question 16

I lived in Arlington for many years. Scooters add a level of chaos to traffic that endangers everyone. They offer no protection to the rider and should not be allowed to share the road with vehicles. There aren't enough dedicated bike lanes for them to safely operate and the riders rarely follow street signs or rules if the road. Please don't allow them into Norfolk!

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Somewhat unlikely

Question 20

- Personal bicycle

Question 21

- Dining

Question 22

- 4 p.m. to 6 p.m.

Question 23

- Street

Question 24

No response

Question 25

- Never

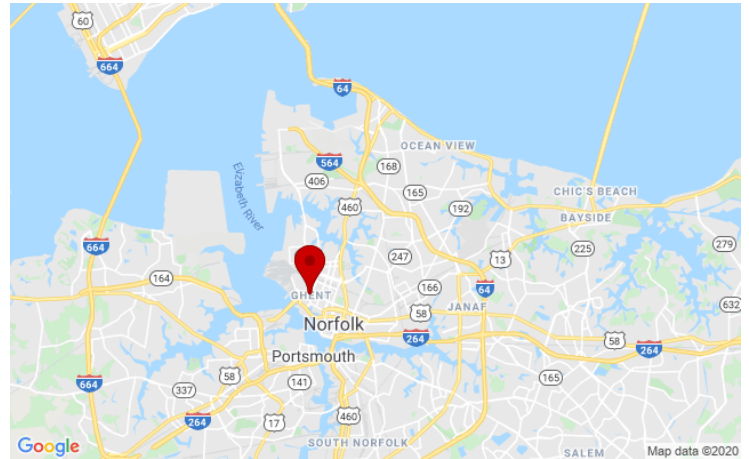
Question 26

No response

Name not available

February 7, 2020, 6:47 AM

Question 1



Question 2

- Prefer not to answer

Question 3

- Prefer not to answer

Question 4

- Prefer not to answer

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- Personal Bike
- Private Vehicle
- Light Rail

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Somewhat Serious

Norfolk E-scooter Survey

Please give us your input!

Pedestrian and sidewalk safety: Somewhat Not Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Not Serious

Question 8

4

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. Underage riders
4. Multiple riders per device
5. Too many e-scooters
6. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and

parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

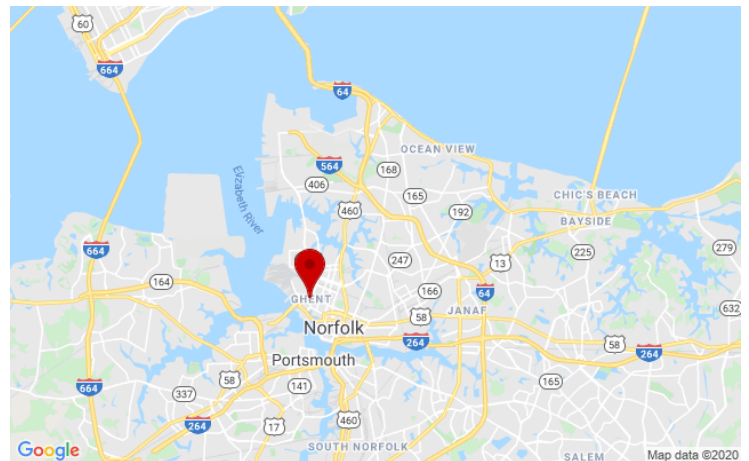
Question 16

No response

Name not available

February 7, 2020, 6:56 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$100,000 to \$149,999

Norfolk E-scooter Survey

Please give us your input!

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

5

Question 9

- Don't Need Driver's License

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Always
Ride one person per device: Sometimes
Appear to be of legal riding age: Never
Follow the rules of the road: Never

Question 13

1. Riders on sidewalks
2. Insufficient bike lanes for riding e-scooters
3. E-scooters are improperly parked
4. Underage riders
5. Follow the rules of the road
6. Multiple riders per device
7. Increasing riding fees and rates
8. Too many e-scooters

9. E-scooter maintenance

10. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- No

Question 16

As an emergency room physician at Sentara Norfolk, E-scooters are a public health crisis in Norfolk. We continue to learn how Lime scooter venture has been a complete blunder that compromises both pedestrian, scooter rider and vehicle safety.

Name not shown

in Ward 2

February 7, 2020, 6:58 AM

Question 1



Norfolk E-scooter Survey

Please give us your input!

Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

5

Question 9

- Don't Need Driver's License

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Always

Ride one person per device: Sometimes
Appear to be of legal riding age: Never
Follow the rules of the road: Never

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Increasing riding fees and rates
3. E-scooter maintenance
4. Discounts for low-income individuals
5. E-scooters are improperly parked
6. Underage riders
7. Too many e-scooters
8. Riders on sidewalks
9. Follow the rules of the road
10. Multiple riders per device

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- No

Question 16

As a local physician who works at a local emergency room, E-scooters are a public health crisis in Norfolk. We continue to learn how Lime scooter venture has been a complete blunder that compromises both pedestrian, scooter rider and vehicle safety.

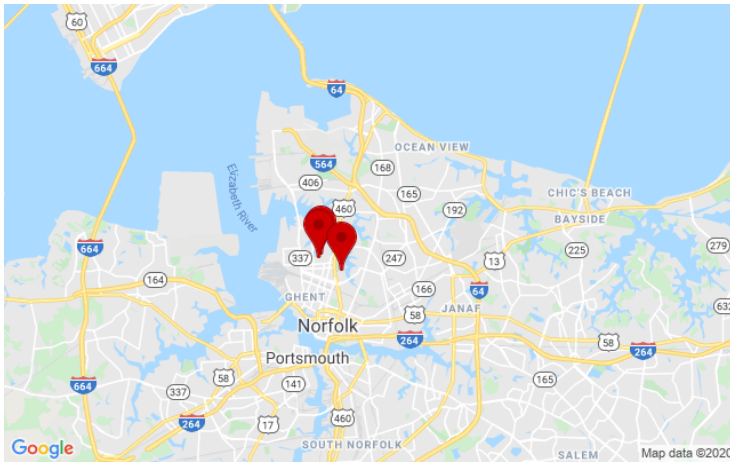
Name not available

February 7, 2020, 7:09 AM

Question 1

Norfolk E-scooter Survey

Please give us your input!



1

Question 9

- Don't Need Driver's License
- Need Helmet
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Sometimes

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Sometimes

Question 13

1. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking:
Somewhat agree

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and
parking: Somewhat agree

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access:
Neutral

Question 15

- Yes

Question 16

We love them. We moved from Charlotte where we'd had scooter options
for a few years and enjoyed them there as well. They provide us a great

Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$150,000 or More

Question 6

- Walking
- Personal Bike
- E-Scooter
- Ride Share

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Somewhat Serious

Question 8

Norfolk E-scooter Survey

Please give us your input!

option for getting around colonial place/park place/Ghent. It is very nice to scoot to a local spot and not worry about parking our car

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Personal bicycle

Question 21

- Dining
- Entertainment
- Recreational ride

Question 22

- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.

Question 23

- Bike lane

Question 24

- Ghent
- North Colley

Question 25

- Within the last month

Question 26

I love them

Name not shown

in Ward 2

February 7, 2020, 7:09 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$150,000 or More

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

1

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

1. Follow the rules of the road

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking:

Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Neutral

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access:

Somewhat agree

Question 15

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Home
- Work
- School
- Dining

Question 22

- 6 a.m. to 8 a.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown
- Ghent
- ODU
- North Colley

Question 25

- Never

Question 26

No response

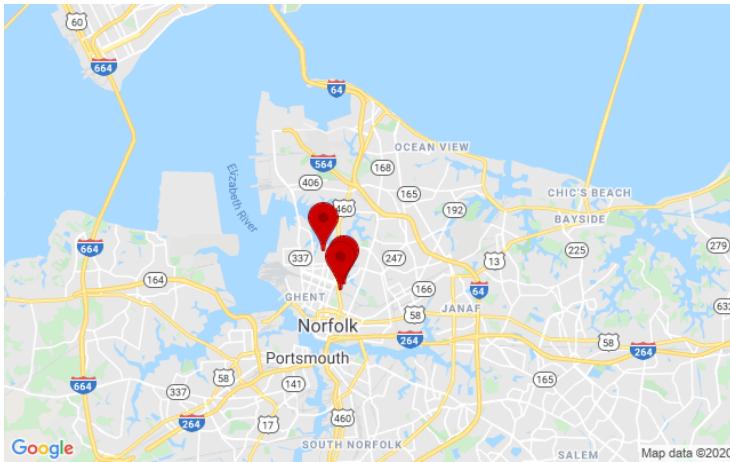
Name not available

February 7, 2020, 7:13 AM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Neutral

Question 8

4

Question 9

- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

Question 16

No response

Norfolk E-scooter Survey

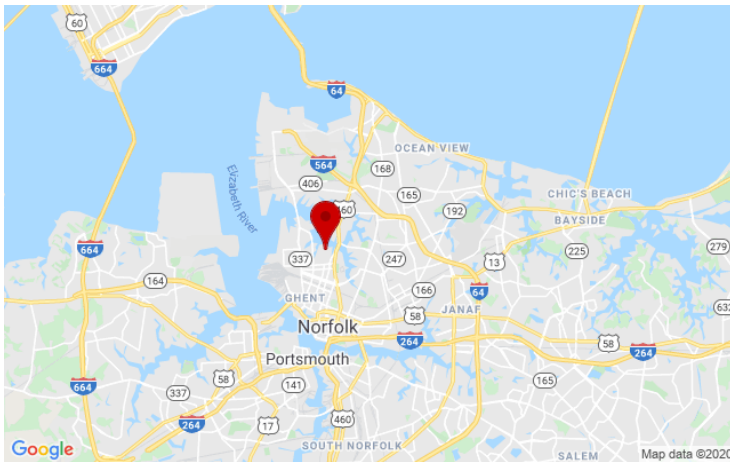
Please give us your input!

Jay Gunn

in Ward 2

February 7, 2020, 7:16 AM

Question 1



Question 2

- Male

Question 3

- Prefer not to answer

Question 4

- Prefer not to answer

Question 5

- Prefer not to answer

Question 6

- Walking
- Personal Bike
- E-Scooter

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Not Serious

Pedestrian and sidewalk safety: Somewhat Not Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Not Serious

Question 8

5

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Discounts for low-income individuals
3. Riders on sidewalks

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete disagreement

Designated e-scooter parking areas will improve haphazard parking: Complete disagreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement

Additional enforcement would improve e-scooter rider behavior and parking: Complete disagreement

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Norfolk E-scooter Survey

Please give us your input!

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Very likely

Question 20

- Walk

Question 21

- Home
- School
- Dining
- Entertainment
- Recreational ride

Question 22

- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

Question 23

- Bike lane

Question 24

- Downtown
- Ghent
- ODU
- North Colley

Question 25

- Within the last week

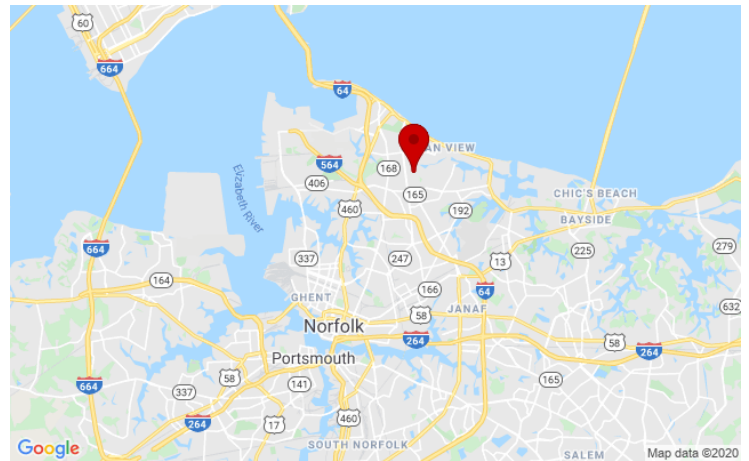
Question 26

No response

Name not available

February 7, 2020, 7:24 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- Personal Bike

Norfolk E-scooter Survey

Please give us your input!

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Not Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Somewhat Not Serious
Mobility access for people with disabilities: Not Serious
Availability of transportation options: Somewhat Not Serious

Question 8

5

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Too many e-scooters
2. Follow the rules of the road
3. Underage riders
4. E-scooters are improperly parked
5. Multiple riders per device
6. Increasing riding fees and rates
7. E-scooter maintenance
8. Riders on sidewalks
9. Insufficient bike lanes for riding e-scooters

10. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Complete disagreement
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Complete disagreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- No

Question 16

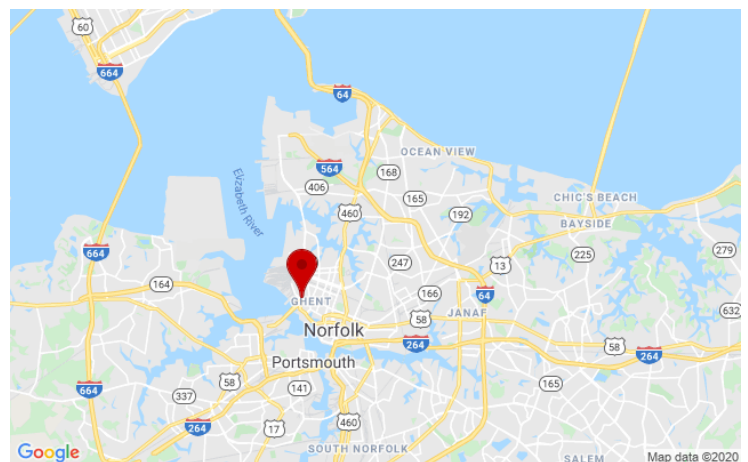
you are letting folks with little or no guidance ride these things with no helmets. this seems to be a major safety issue, plus they don't follow the driving laws.

Name not shown

in Ward 2

February 7, 2020, 7:30 AM

Question 1



Norfolk E-scooter Survey

Please give us your input!

Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$100,000 to \$149,999

Question 6

- Personal Bike
- E-Scooter
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Always
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Always

Question 13

1. Insufficient bike lanes for riding e-scooters
2. E-scooters are improperly parked
3. Increasing riding fees and rates
4. Follow the rules of the road
5. E-scooter maintenance

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

Norfolk E-scooter Survey

Please give us your input!

- Bike share

Question 21

- Errands

Question 22

- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.

Question 23

- Street

Question 24

- Downtown
- Ghent

Question 25

- Never

Question 26

No response

Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- Prefer not to answer

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Not Serious
Bike safety: Not Serious
Pedestrian and sidewalk safety: Not Serious
Mobility access for people with disabilities: Not Serious
Availability of transportation options: Not Serious

Question 8

2

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

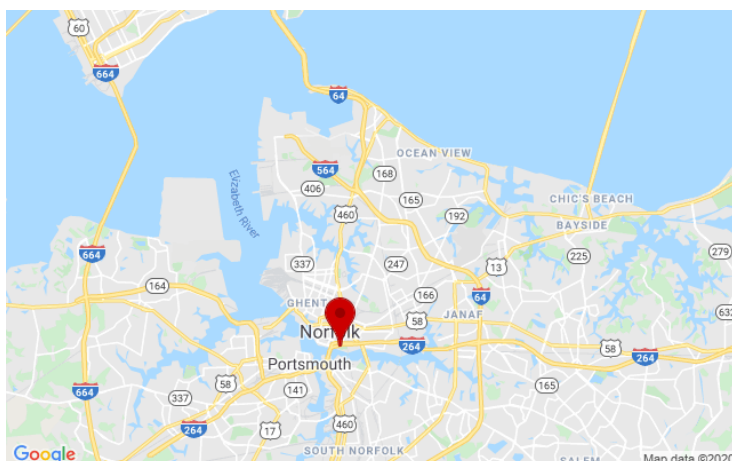
- Yes

Question 12

Park responsibly: Sometimes

Name not available
February 7, 2020, 7:37 AM

Question 1



Norfolk E-scooter Survey

Please give us your input!

Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Mostly

Question 13

1. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

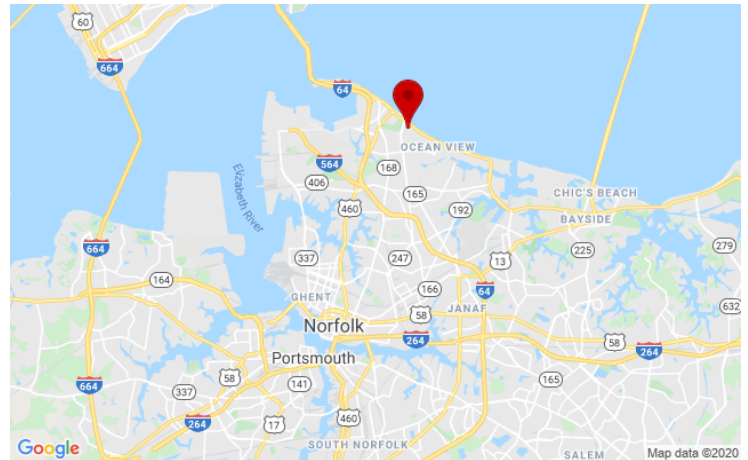
Question 16

Biggest issue is people parking the scooters in the middle of the sidewalk.
There have been several occasions where I was walking down the sidewalk and almost tripped over a scooter or had to move the scooter out of the way and off to the side.

Name not available

February 7, 2020, 7:38 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$75,000 to \$99,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Somewhat Serious

Question 8

5

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Riders on sidewalks
3. Follow the rules of the road

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat disagree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

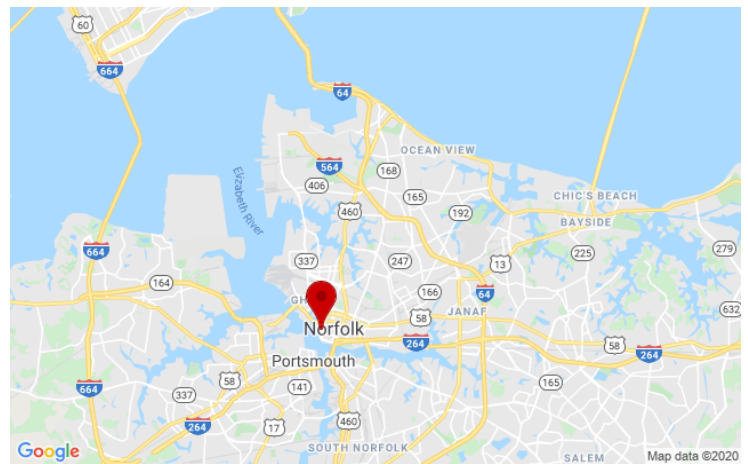
Unsuitable to the area

Chuck Harris

in Ward 2

February 7, 2020, 7:39 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- Prefer not to answer

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Neutral

Pedestrian and sidewalk safety: Somewhat Serious

Norfolk E-scooter Survey

Please give us your input!

Mobility access for people with disabilities: Very Serious
Availability of transportation options: Neutral

Question 8

5

Question 9

- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Never
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Never

Question 13

1. E-scooters are improperly parked
2. Riders on sidewalks
3. Follow the rules of the road
4. Too many e-scooters
5. Multiple riders per device
6. Insufficient bike lanes for riding e-scooters
7. E-scooter maintenance
8. Underage riders
9. Increasing riding fees and rates
10. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and

parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

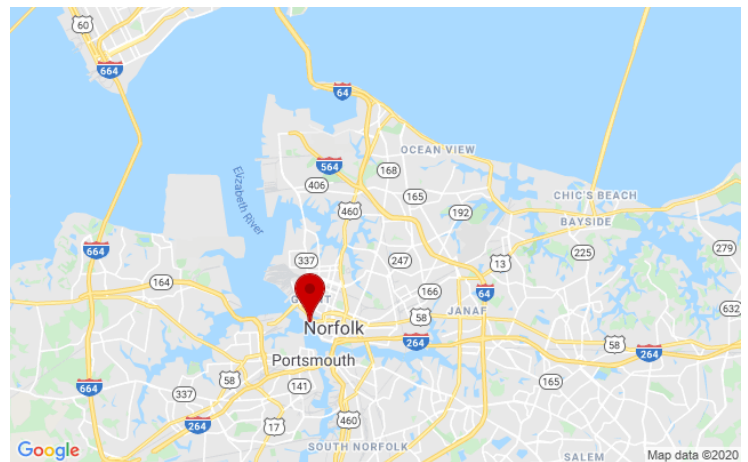
Question 16

Norfolk PD should do more enforcement on the wild riding and unsafe travel in vehicle travel lanes! The scooters are not very well noticeable at night. Once the user gets to where they want to be most just get off the scooter where they stop and leave it in pedestrian travel areas.

Name not available

February 7, 2020, 7:58 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 55-64

Norfolk E-scooter Survey

Please give us your input!

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Neutral

Question 8

5

Question 9

- Need Helmet
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Always
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Follow the rules of the road

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Very likely

Question 20

- Walk

Question 21

- Errands

Question 22

- 8 a.m. to 10 a.m.
- 10 a.m. to noon

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown

Norfolk E-scooter Survey

Please give us your input!

- Ghent
- ODU

Question 25

- Within the last month

Question 26

No response

Name not available

February 7, 2020, 7:59 AM

Question 1

No response

Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

2

Question 9

- Need Helmet

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Never
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Never
Follow the rules of the road: Never

Question 13

1. Underage riders
2. Follow the rules of the road
3. E-scooters are improperly parked
4. Multiple riders per device

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

Question 16

Norfolk E-scooter Survey

Please give us your input!

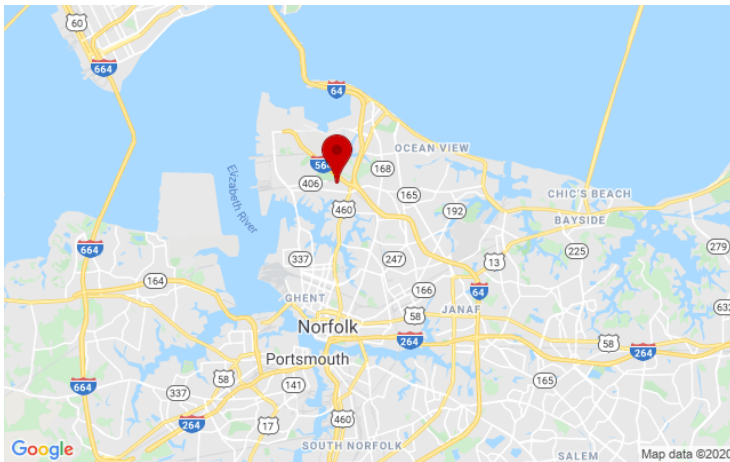
Too many children riding without a helmet, not obeying traffic rules. I've almost hit a few while riding my bicycle and they were taking illegal turns, riding in the wrong direction and not paying attention.

Name not shown

in Ward 1

February 7, 2020, 7:59 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- \$35,000 to \$49,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Somewhat Serious

Question 8

4

Question 9

- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. Underage riders

Question 14

E-scooters are important transportation options: Somewhat disagree

E-scooters help reduce carbon emissions: Neutral

E-scooters help reduce traffic congestion: Complete disagreement

Designated e-scooter parking areas will improve haphazard parking: Neutral

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access:

Norfolk E-scooter Survey

Please give us your input!

Neutral

Question 15

- No

Question 16

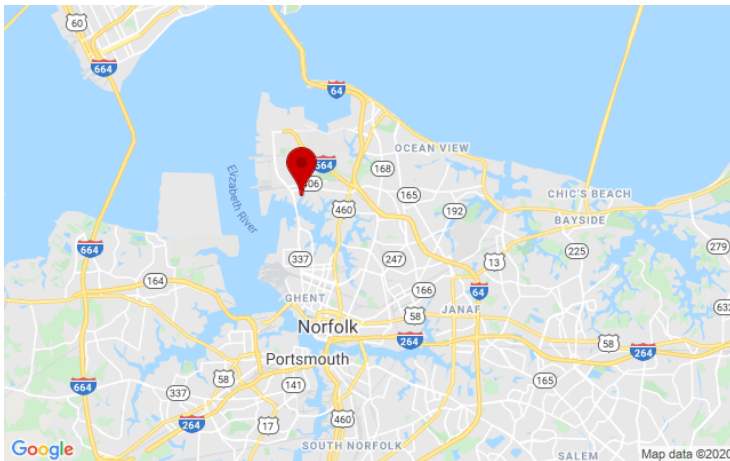
They are dangerous in heavily traveled areas like Ward's Corner and W Little Creek Rd. They are dangerous for people driving cars who are trying not to hit them. I think they should be banned from busy streets, especially commuter lanes.

Name not shown

in Ward 1

February 7, 2020, 8:03 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- Prefer not to answer

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Very Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 8

5

Question 9

- Don't Need Driver's License

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. E-scooters are improperly parked
4. Underage riders
5. Too many e-scooters

Norfolk E-scooter Survey

Please give us your input!

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Complete disagreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

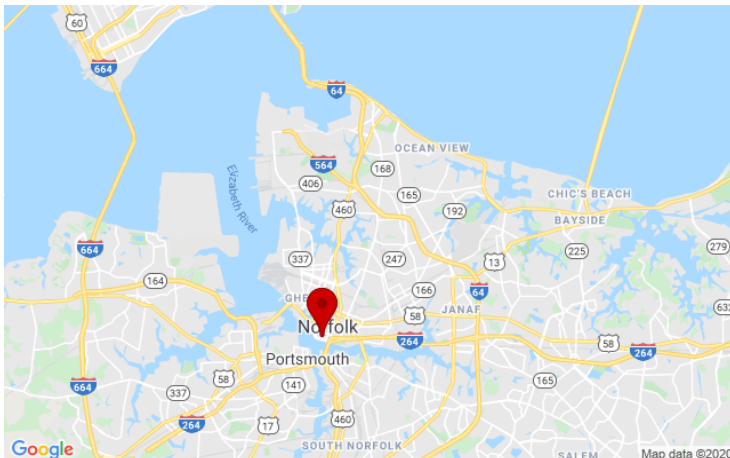
There has been a complete lack of enforcement of ANY safety regimen associated with e-scooter use. The City has unleashed these motor vehicles on our streets and sidewalks without much apparent forethought. The fact that the City does not require use of a helmet is irresponsible and unforgivable. Talk to a neurosurgeon and inquire as to the incidence and severity of head trauma associated with e-scooter use. Failure to do so reflects a complete abdication of legislative responsibility.

Name not shown

in Ward 2

February 7, 2020, 8:04 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- Private Vehicle
- Taxi
- Ride Share
- Light Rail

Question 7

Too Many Cars: Not Serious
Traffic and congestion: Somewhat Not Serious
Pollution due to vehicle emissions: Not Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Very Serious

Question 8

5

Question 9

- Need Helmet
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Norfolk E-scooter Survey
Please give us your input!

Norfolk E-scooter Survey
Please give us your input!

Park responsibly: Never
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Never
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. Underage riders
4. Too many e-scooters
5. E-scooters are improperly parked
6. Multiple riders per device
7. Insufficient bike lanes for riding e-scooters
8. E-scooter maintenance
9. Increasing riding fees and rates
10. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Complete disagreement

E-scooters help reduce carbon emissions: Complete disagreement

E-scooters help reduce traffic congestion: Complete disagreement

Designated e-scooter parking areas will improve haphazard parking: Complete disagreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree

More bike lanes will improve e-scooter safety: Complete disagreement

Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- No

Question 16

1. I've never seen someone use a helmet ever!
2. Rider don't follow traffic rules, I see them run red lights, make left on red.
3. Riders ride on sidewalks and don't follow pedestrian rules.
4. Many riders are clearly underage.
5. Walking has become more dangerous and I always have to look out for them and there have been some real close calls.
6. People just park them wherever they want with no respect to location.
7. I frequently take Uber and drivers also tell me they have to be on the lookout always because they never follow traffic rules, run red lights, go

the wrong way, pop off side walk to the street at any moment.

8. We live down town and frequently groups of young riders will be riding scooters and doing crazy stuff in the street and yelling at 1am. I am sure it may be fun to them but there is no respect to people who live downtown. It is only a matter of time before someone gets really hurt.

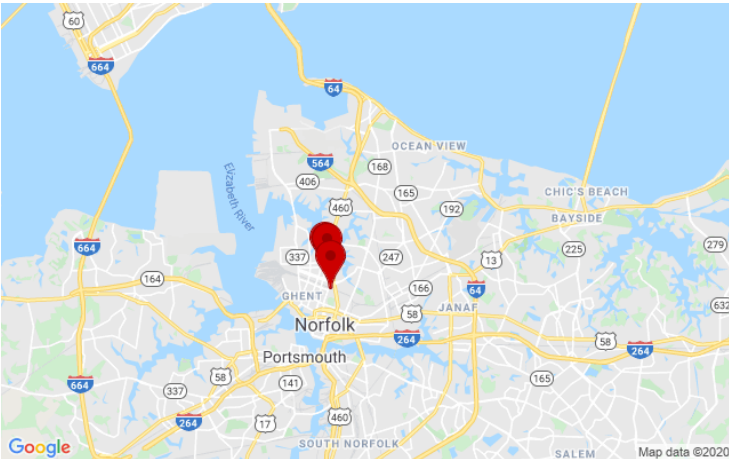
9. Riders feel they are invincible on the sidewalk or the road and don't follow any pedestrian or traffic laws.

10. Instead of investing in Lime Scooters complete the Tide light rail and take it to Virginia Beach Town Center and the Beachfront like you were going to do. You bought the land, laid the track, and spent millions of dollars. Norfolk may start to become a real city when this happens. Until this happens we're are out. Bye Norfolk!

Name not available

February 7, 2020, 8:05 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$50,000 to \$74,999

Norfolk E-scooter Survey
Please give us your input!

Norfolk E-scooter Survey
Please give us your input!

Question 6

- Walking
- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Somewhat Not Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Always
Ride one person per device: Always
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

- ### 1. Riders on sidewalks

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking:
Somewhat disagree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement

Additional enforcement would improve e-scooter rider behavior and parking: Neutral

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:

Complete agreement

Question 15

- No

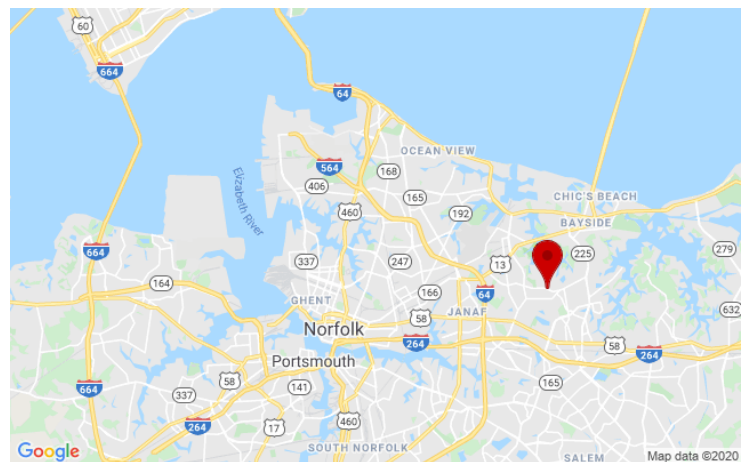
Question 16

I love the e-scooters, as long as Lyme is paying taxes to Norfolk.

Name not available

February 7, 2020, 8:06 AM

Question 1



Question 2

- Male

Question 3

- Black or African American

Question 4

Norfolk E-scooter Survey

Please give us your input!

- 25-34

Question 5

- \$50,000 to \$74,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Not Serious

Bike safety: Somewhat Not Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Not Serious

Availability of transportation options: Somewhat Serious

Question 8

4

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Always

Appear to be of legal riding age: Always

Follow the rules of the road: Mostly

Question 13

1. Too many e-scooters

2. Increasing riding fees and rates

3. E-scooter maintenance

4. Discounts for low-income individuals

5. E-scooters are improperly parked

6. Riders on sidewalks

7. Insufficient bike lanes for riding e-scooters

8. Follow the rules of the road

9. Underage riders

10. Multiple riders per device

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Neutral

Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

Norfolk E-scooter Survey

Please give us your input!

- Recreational ride

Question 22

- 6 p.m. to 8 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown

Question 25

- Never

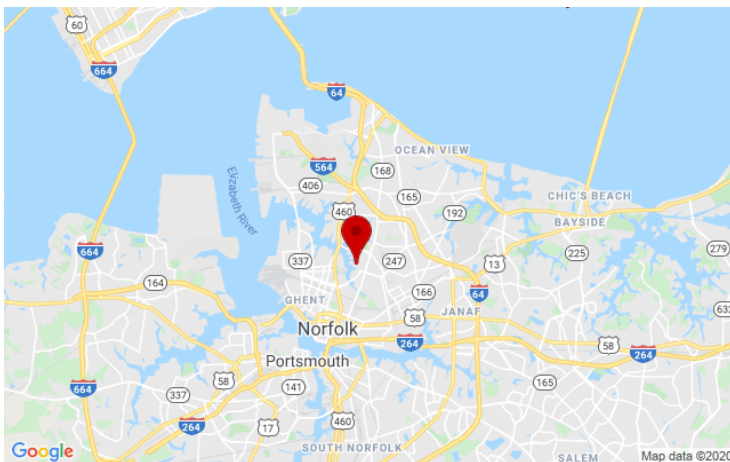
Question 26

No response

Name not available

February 7, 2020, 8:07 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

2

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Always

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Norfolk E-scooter Survey

Please give us your input!

Question 13

1. E-scooter maintenance

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Somewhat disagree

Question 15

- Yes

Question 16

The system worked better when Lime used freelance "juicers." More scooters were available in the places where they were needed, and they were parked in a more orderly, tidy manner. Now Lime appears to be using contractors with vans. They're not doing the job as well as the individual juicers did. Also, lime reduced the monetary incentives to individual juicers, so some of the most responsible juicers dropped off. It just wasn't worth it to them anymore. This has negatively affected limes service to Norfolk.

Question 17

- I ride a few times a month

Question 18

- 11-20

Question 19

- Very unlikely

Question 20

- Walk

Question 21

- Recreational ride

Question 22

- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.

Question 23

- Street

Question 24

- Other - Winona neighborhood

Question 25

- Never

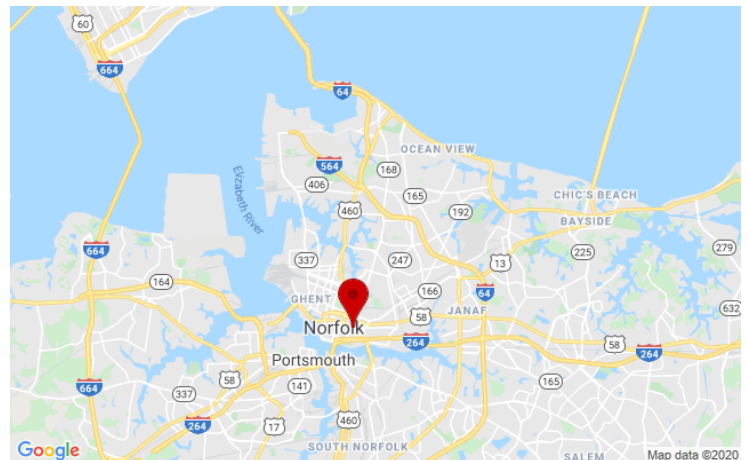
Question 26

Lime should return to the use of more individual juicers and return their monetary incentives.

Name not available

February 7, 2020, 8:16 AM

Question 1



Question 2

- Female

Question 3

Norfolk E-scooter Survey

Please give us your input!

- White / Caucasian

Question 4

- 55-64

Question 5

- \$150,000 or More

Question 6

- Walking

Question 7

Too Many Cars: Neutral

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Availability of transportation options: Neutral

Question 8

2

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

No response

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Somewhat disagree

Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

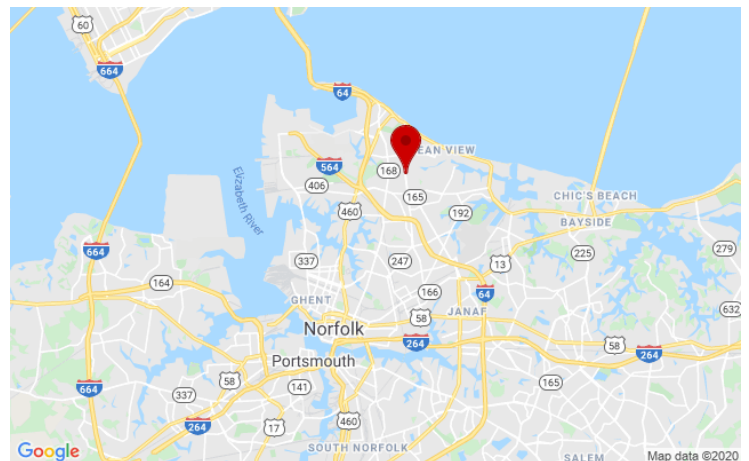
Question 16

No response

Name not available

February 7, 2020, 8:22 AM

Question 1



Question 2

- Male

Norfolk E-scooter Survey

Please give us your input!

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$150,000 or More

Question 6

- E-Scooter
- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Neutral
Pedestrian and sidewalk safety: Not Serious
Mobility access for people with disabilities: Not Serious
Availability of transportation options: Neutral

Question 8

5

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Sometimes
Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

No response

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat disagree

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Dining
- Recreational ride

Question 22

Norfolk E-scooter Survey

Please give us your input!

- 6 p.m. to 8 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Ghent

Question 25

- Within the last month

Question 26

No response

Name not shown

in Ward 2

February 7, 2020, 8:28 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$100,000 to \$149,999

Question 6

- E-Scooter
- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Somewhat Not Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Not Serious

Availability of transportation options: Neutral

Question 8

1

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Always

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Always

Ride one person per device: Mostly

Appear to be of legal riding age: Always

Follow the rules of the road: Mostly

Question 13

Norfolk E-scooter Survey

Please give us your input!

1. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking: Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Neutral

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

Continue this program to secure the taxes and remain open to entrepreneurship in Norfolk. Lime scooters have done well in the city with maintenance and respecting sensitive areas, and the community utilizes them regularly. Designated parking areas would help to organize the scooters in densely populated areas.

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Dining
- Entertainment
- Recreational ride

Question 22

- Noon to 2 p.m.

- 2 p.m. to 4 p.m.

- 4 p.m. to 6 p.m.

- 6 p.m. to 8 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown

- Ghent

- ODU

- North Colley

Question 25

- Never

Question 26

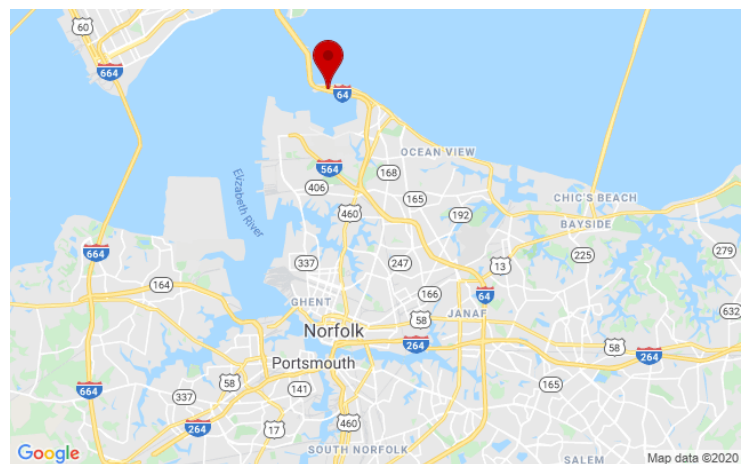
No response

Name not shown

in Ward 1

February 7, 2020, 8:28 AM

Question 1



Question 2

Norfolk E-scooter Survey

Please give us your input!

- Male

Question 3

- American Indian or Alaskan Native

Question 4

- 55-64

Question 5

- \$50,000 to \$74,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Neutral

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Neutral

Question 8

4

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked
3. Insufficient bike lanes for riding e-scooters
4. Riders on sidewalks

Question 14

E-scooters are important transportation options: Neutral

E-scooters help reduce carbon emissions: Complete disagreement

E-scooters help reduce traffic congestion: Complete disagreement

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Neutral

Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

With people speeding excessively though Willoughby during peak hours to get to the interstate on ramp I am surprised someone riding one hasn't been killed yet. You take a added risk of injury riding e scooters here. I think the condition of the roads, if there is lane space, traffic though density/speed, and other factors should be considered in each area of the city to determine allowance in that area or not. Ones used in Willoughby disregard red lights, rules of road, and general safety.. helmets etc. , This has been my personal observations.

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Somewhat likely

Norfolk E-scooter Survey

Please give us your input!

Question 20

- Personal vehicle

Question 21

- Errands

Question 22

- 10 a.m. to noon

Question 23

- Sidewalk

Question 24

- Ocean View

Question 25

- Never

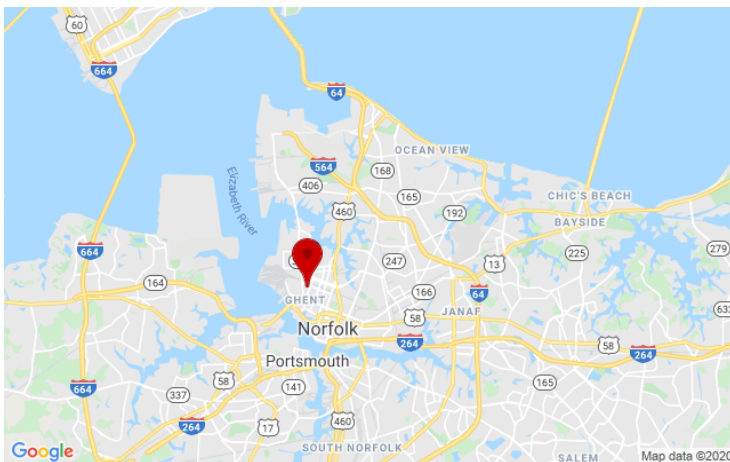
Question 26

No response

Name not available

February 7, 2020, 8:28 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$35,000 to \$49,999

Question 6

- Walking
- Personal Bike
- E-Scooter
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Norfolk E-scooter Survey

Please give us your input!

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Always
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Discounts for low-income individuals
3. E-scooter maintenance
4. E-scooters are improperly parked
5. Follow the rules of the road
6. Riders on sidewalks
7. Underage riders
8. Increasing riding fees and rates
9. Too many e-scooters
10. Multiple riders per device

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride several times a week

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Dining
- Entertainment
- Errands

Question 22

- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

Question 23

- Street

Question 24

- Downtown
- Ghent

Question 25

- Never

Question 26

No response

Name not shown

in Ward 2

February 7, 2020, 8:29 AM

Question 1

No response

Question 2

- Male

Norfolk E-scooter Survey

Please give us your input!

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$35,000 to \$49,999

Question 6

- Walking
- Personal Bike
- E-Scooter
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

No response

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Always

Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Mostly

Question 13

No response

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride several times a week

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Work
- Dining
- Entertainment

Norfolk E-scooter Survey

Please give us your input!

- Errands

Question 22

- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

Question 23

- Street

Question 24

- Downtown
- Ghent

Question 25

- Within the last month

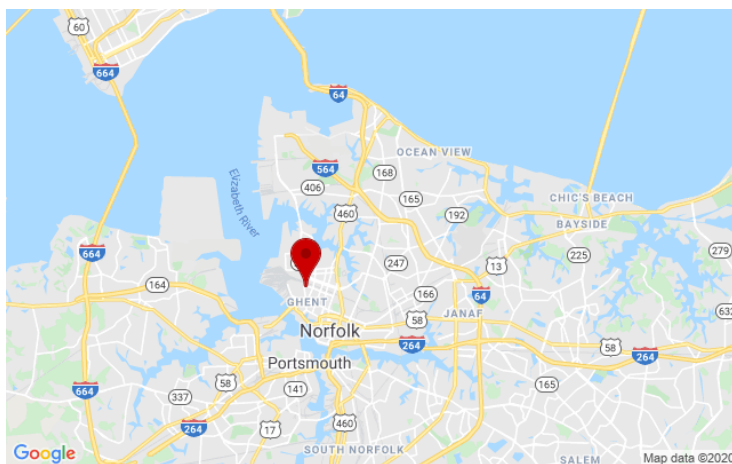
Question 26

No response

Name not available

February 7, 2020, 8:32 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Neutral

Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- Yes

Question 12

Norfolk E-scooter Survey

Please give us your input!

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Mostly

Question 13

1. Follow the rules of the road

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

I really like the scooters, I use them very frequently when the weather is nice. I feel the vast majority of people are using them responsibly. One of my favorite things about them is that they don't have a "forced" docking area. I can understand the need for designated parking zones downtown, but in Ghent I don't feel like its an issue.

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Very likely

Question 20

- Bike share

Question 21

- Dining
- Entertainment
- Recreational ride
- Visiting

Question 22

- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

Question 23

- Bike lane

Question 24

- Downtown
- Ghent
- North Colley

Question 25

- Never

Question 26

They are perfect for quick trips and I feel much safer on one if I am out traveling around alone after dark (as opposed to walking alone).

Michael Mosley

in Ward 2

February 7, 2020, 8:33 AM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- Pace Bike
- E-Scooter
- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Neutral

Question 8

2

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Always
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Always
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Follow the rules of the road
3. Riders on sidewalks
4. Discounts for low-income individuals
5. E-scooter maintenance
6. Multiple riders per device
7. E-scooters are improperly parked
8. Underage riders
9. Too many e-scooters
10. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree

Norfolk E-scooter Survey

Please give us your input!

Norfolk E-scooter Survey
Please give us your input!

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Bike share

Question 21

- Dining
- Entertainment

Question 22

- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Street

Question 24

- Downtown
- Ghent
- North Colley

Question 25

- Never

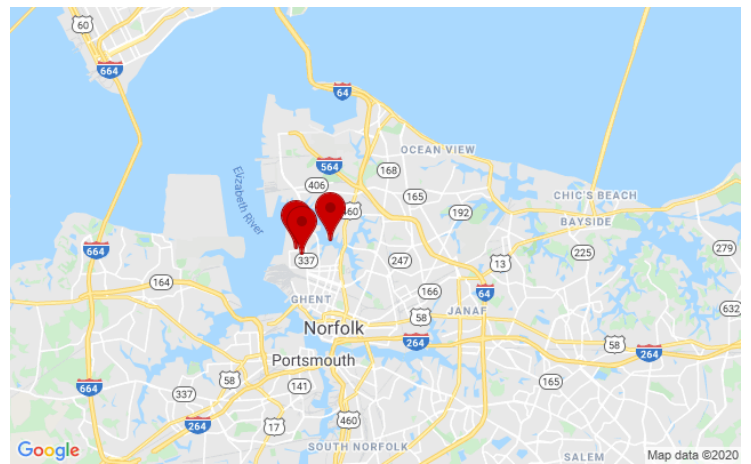
Question 26

No response

Name not available

February 7, 2020, 8:33 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$150,000 or More

Question 6

- Walking
- Private Vehicle

Question 7

Norfolk E-scooter Survey

Please give us your input!

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Not Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Not Serious

Question 8

5

Question 9

- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. Underage riders
3. Riders on sidewalks
4. E-scooters are improperly parked
5. Multiple riders per device
6. Too many e-scooters

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Complete disagreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement
Additional enforcement would improve e-scooter rider behavior and

parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

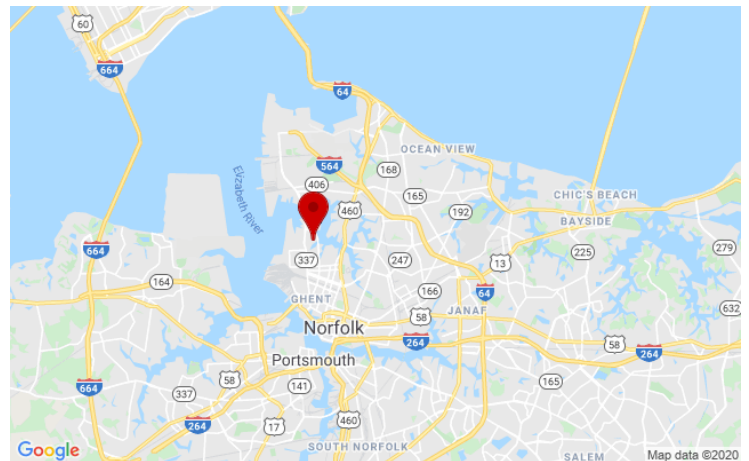
Question 16

No response

Name not available

February 7, 2020, 8:36 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- Prefer not to answer

Norfolk E-scooter Survey

Please give us your input!

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Neutral
Bike safety: Neutral
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Neutral
Availability of transportation options: Neutral

Question 8

2

Question 9

- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Neutral
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat disagree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

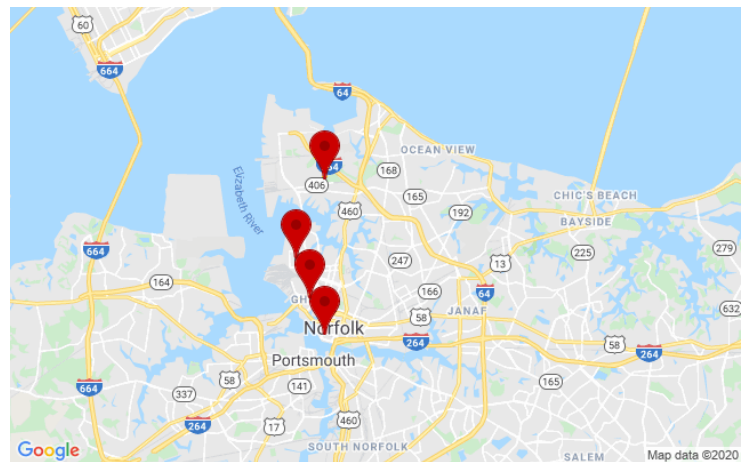
Question 16

No response

Name not available

February 7, 2020, 8:37 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Norfolk E-scooter Survey

Please give us your input!

Question 5

- \$35,000 to \$49,999

Question 6

- Walking
- E-Scooter
- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Neutral

Pedestrian and sidewalk safety: Somewhat Not Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Always

Appear to be of legal riding age: Always

Follow the rules of the road: Mostly

Question 13

1. E-scooters are improperly parked
2. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking:

Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

More bike lanes will improve e-scooter safety: Somewhat disagree

Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Dining
- Entertainment

Question 22

- Midnight to 2 a.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

Norfolk E-scooter Survey

Please give us your input!

- Sidewalk

Question 24

- Downtown
- Ghent
- ODU
- North Colley
- Sentara Norfolk area

Question 25

- Within the last month

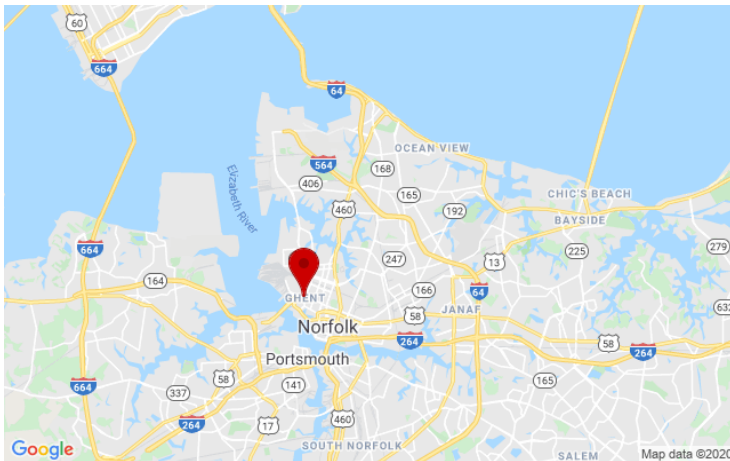
Question 26

No response

Name not available

February 7, 2020, 8:41 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$35,000 to \$49,999

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Somewhat Not Serious
Pedestrian and sidewalk safety: Not Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Not Serious

Question 8

5

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- Yes

Question 12

Park responsibly: Never
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Sometimes

Question 13

Norfolk E-scooter Survey

Please give us your input!

1. E-scooters are improperly parked
2. Follow the rules of the road
3. Riders on sidewalks

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

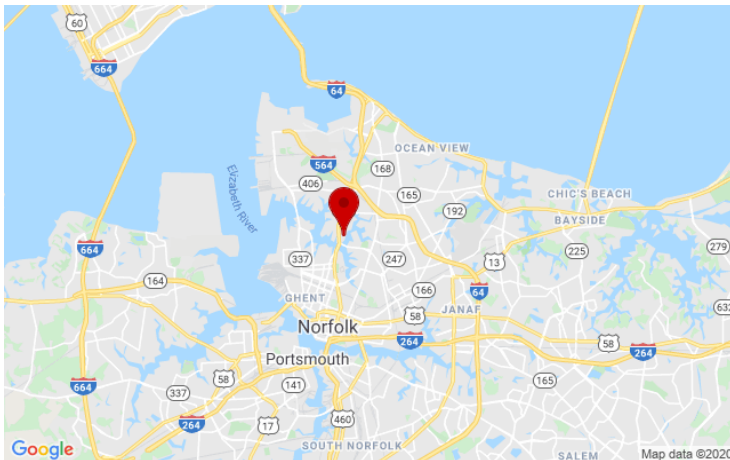
No response

Name not shown

in Ward 2

February 7, 2020, 8:42 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$150,000 or More

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious
Traffic and congestion: Not Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Somewhat Not Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Very Serious

Question 8

2

Question 9

- Need Helmet
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly

Norfolk E-scooter Survey

Please give us your input!

Follow the rules of the road: Sometimes

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Follow the rules of the road
3. E-scooters are improperly parked
4. Riders on sidewalks

Question 14

E-scooters are important transportation options: Neutral
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Personal bicycle

Question 21

- Dining

- Entertainment

Question 22

- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Bike lane

Question 24

- Downtown
- Ghent
- Ocean View
- North Colley

Question 25

- Within the last month

Question 26

No response

Name not available

February 7, 2020, 8:43 AM

Question 1

No response

Question 2

- Female

Question 3

- Black or African American

Question 4

- 45-54

Question 5

- Prefer not to answer

Norfolk E-scooter Survey

Please give us your input!

Question 6

- Personal Bike

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Somewhat Not Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Insufficient bike lanes for riding e-scooters
3. Riders on sidewalks
4. E-scooters are improperly parked
5. Underage riders
6. Multiple riders per device
7. Increasing riding fees and rates
8. Too many e-scooters
9. Discounts for low-income individuals

10. E-scooter maintenance

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

Question 16

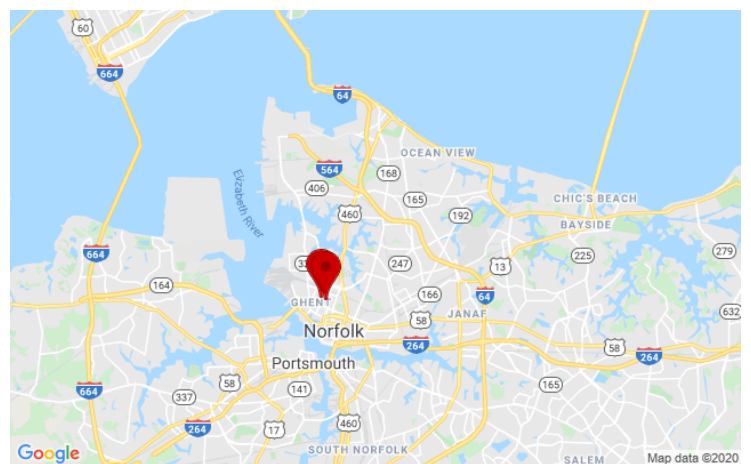
No response

Steven Rawls

in Ward 2

February 7, 2020, 8:45 AM

Question 1



Question 2

Norfolk E-scooter Survey

Please give us your input!

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- E-Scooter
- Private Vehicle
- Bus

Question 7

Too Many Cars: Neutral
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Not Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Always
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Always

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Increasing riding fees and rates
3. Discounts for low-income individuals
4. Follow the rules of the road
5. Multiple riders per device
6. E-scooters are improperly parked
7. Underage riders
8. Riders on sidewalks
9. E-scooter maintenance
10. Too many e-scooters

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement

Question 15

- Yes

Question 16

I believe that the Lime scooters are a great addition to the transportation options in Norfolk. Being a 1 car family, I use the scooters probably 3x a month at least. I

Question 17

- I ride a few times a month

Question 18

- 1

Norfolk E-scooter Survey

Please give us your input!

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Home
- Entertainment
- Recreational ride
- Errands
- Visiting

Question 22

- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.

Question 23

- Street

Question 24

- Downtown
- Ghent
- ODU

Question 25

- Within the last month

Question 26

No response

Name not shown

in Ward 2

February 7, 2020, 8:45 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Neutral

Availability of transportation options: Very Serious

Question 8

2

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Sometimes
Appear to be of legal riding age: Always
Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Increasing riding fees and rates
3. E-scooter maintenance

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

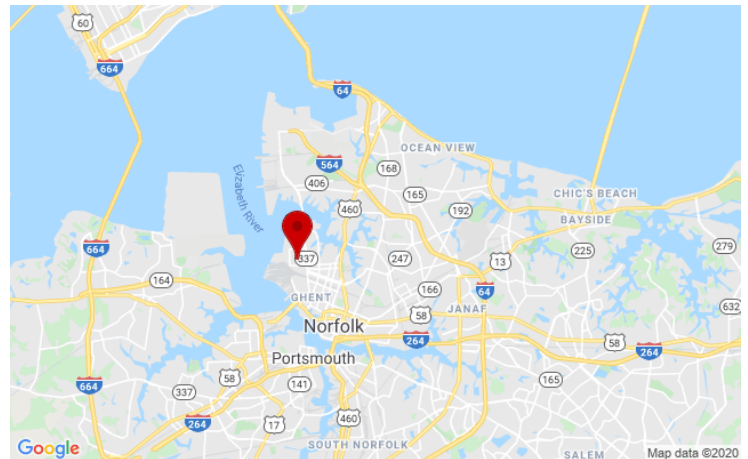
Question 16

No response

Name not available

February 7, 2020, 8:46 AM

Question 1



Question 2

- Male

Question 3

- Latino

Question 4

- 18-24

Question 5

- Less than \$20,000

Question 6

- Walking
- E-Scooter

Question 7

Too Many Cars: Neutral
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Neutral
Bike safety: Neutral
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Neutral

Norfolk E-scooter Survey

Please give us your input!

Availability of transportation options: Neutral

Question 8

2

Question 9

- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Mostly

Question 13

1. Increasing riding fees and rates
2. E-scooter maintenance

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking:
Complete agreement

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and
parking: Complete agreement

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:
Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Work
- Entertainment

Question 22

- 10 a.m. to noon
- 10 p.m. to midnight

Question 23

- Street

Question 24

- Ghent
- ODU

Question 25

- Never

Question 26

No response

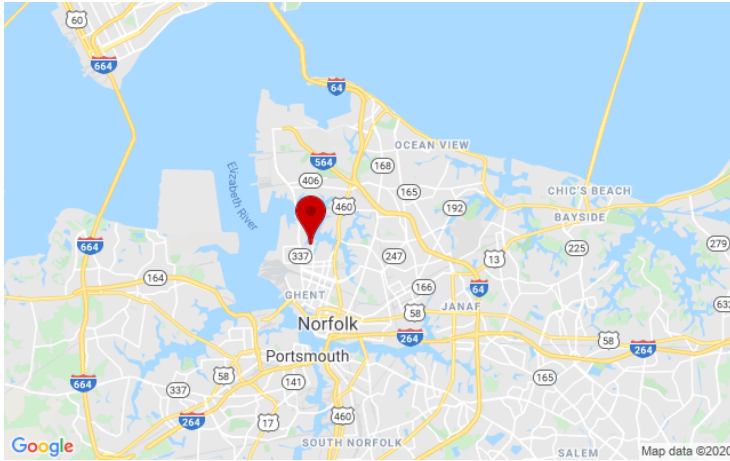
Name not available

February 7, 2020, 8:49 AM

Norfolk E-scooter Survey

Please give us your input!

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- \$150,000 or More

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Neutral
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Not Serious
Mobility access for people with disabilities: Neutral

Question 8

5

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked
3. Too many e-scooters
4. Insufficient bike lanes for riding e-scooters
5. Riders on sidewalks

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Complete disagreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

Horribly unsafe vehicles

Norfolk E-scooter Survey

Please give us your input!

Name not available

February 7, 2020, 8:49 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Not Serious
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Not Serious
Bike safety: Not Serious
Pedestrian and sidewalk safety: Not Serious

Mobility access for people with disabilities: Not Serious
Availability of transportation options: Not Serious

Question 8

1

Question 9

- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Sticker/post card on e-scooter vehicle

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Underage riders
2. Increasing riding fees and rates
3. Follow the rules of the road

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Somewhat disagree

Question 15

Norfolk E-scooter Survey

Please give us your input!

- Yes

No response

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Neutral

Question 20

- Personal vehicle

Question 21

- Dining
- Entertainment
- Recreational ride
- Errands

Question 22

- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Street

Question 24

- Downtown
- Ghent

Question 25

- Never

Question 26

Name not available

February 7, 2020, 8:50 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 18-24

Question 5

- \$35,000 to \$49,999

Question 6

- Walking
- Personal Bike
- E-Scooter
- Private Vehicle
- Ride Share

Question 7

Norfolk E-scooter Survey

Please give us your input!

Too Many Cars: Somewhat Not Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Not Serious
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Somewhat Not Serious
Availability of transportation options: Very Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Always
Ride on sidewalks: Never
Ride in bike lanes when a lane is present: Always
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Always

Question 13

1. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete disagreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access:

Somewhat agree

Question 15

- Yes

Question 16

I am huge fan of the program. The scooters provide easy access to parts of the city I would otherwise not go to for the sake of avoiding a cab/ride share.

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- I would not have traveled

Question 21

- Dining
- Entertainment
- Errands

Question 22

- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Bike lane

Question 24

- Downtown

Norfolk E-scooter Survey

Please give us your input!

- Ghent
- ODU
- North Colley

Question 25

- Never

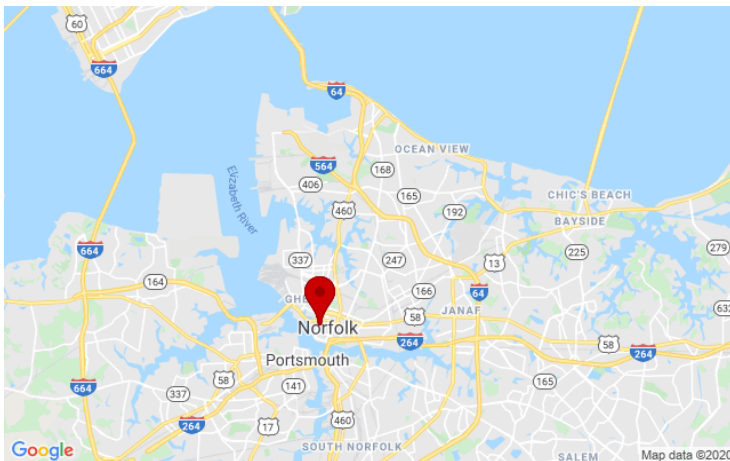
Question 26

No response

Name not available

February 7, 2020, 8:54 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$35,000 to \$49,999

Question 6

- Personal Bike
- E-Scooter
- Private Vehicle
- Light Rail

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 8

1

Question 9

- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

1. E-scooters are improperly parked
2. Riders on sidewalks
3. Insufficient bike lanes for riding e-scooters
4. Follow the rules of the road
5. E-scooter maintenance
6. Multiple riders per device

Norfolk E-scooter Survey

Please give us your input!

- 7. Underage riders
- 8. Discounts for low-income individuals
- 9. Too many e-scooters
- 10. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

I ride a personal electric mobility device and have been using it for years before Lime came to Norfolk I believe Lime is a great addition to our community and provides those who don't drive another mode of transportation.

Question 17

- I ride several times a week

Question 18

- 6-10

Question 19

- Very likely

Question 20

- Personal bicycle

Question 21

- Work
- School

- Entertainment
- Recreational ride
- Errands
- Public transit stop
- Visiting

Question 22

- 8 a.m. to 10 a.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

Question 23

- Street

Question 24

- Downtown
- Ghent
- ODU
- North Colley

Question 25

- Within the last week

Question 26

Love them!

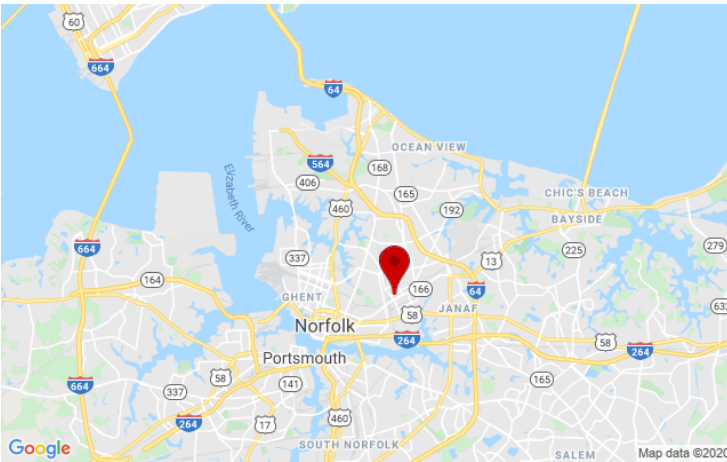
Name not available

February 7, 2020, 8:56 AM

Question 1

Norfolk E-scooter Survey
Please give us your input!

Norfolk E-scooter Survey
Please give us your input!



Question 2

- ## Question 2

Question 3

- ### Question 3

Question 4

- ### Question 4

Question 5

- ### Question 5

Question 6

- ### Question 6

Question 7

Question 7

Question 8

5

Question 9

- ### Question 9

Question 10

- ### Question 10

Question 11

- ### Question 11

Question 12

Question 12

Question 13

- ### Question 13

Question 14

Question 14

Question 15

- ### Question 15

Question 16

Question 16

Norfolk E-scooter Survey

Please give us your input!

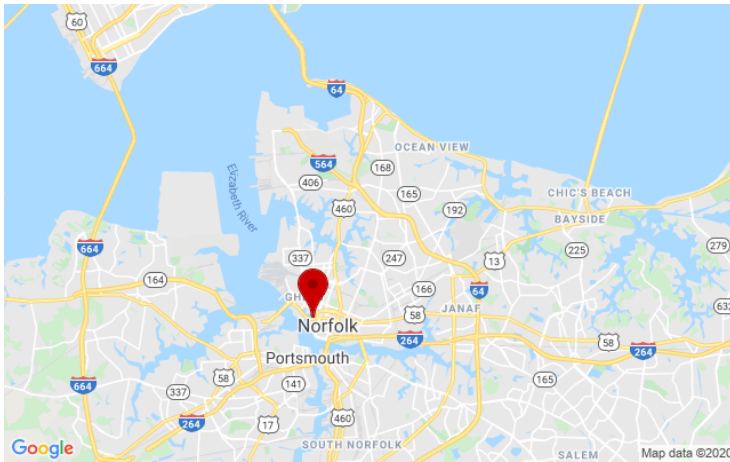
things is a failure right out of the gate. They are a plague in other cities, littering sidewalks and blocking entrances/parking

Name not shown

in Ward 2

February 7, 2020, 8:57 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$50,000 to \$74,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Neutral

Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Serious

Question 8

2

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Always
Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Discounts for low-income individuals
3. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access:

Norfolk E-scooter Survey

Please give us your input!

Complete agreement

Question 15

- Yes

Question 16

Please continue to invest in alternative transportation options in Norfolk!
Bike lanes, e-scooters, walkability, busing, lightrail!!!

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Personal bicycle

Question 21

- Errands

Question 22

- 2 p.m. to 4 p.m.

Question 23

- Street

Question 24

- Ghent

Question 25

- Never

Question 26

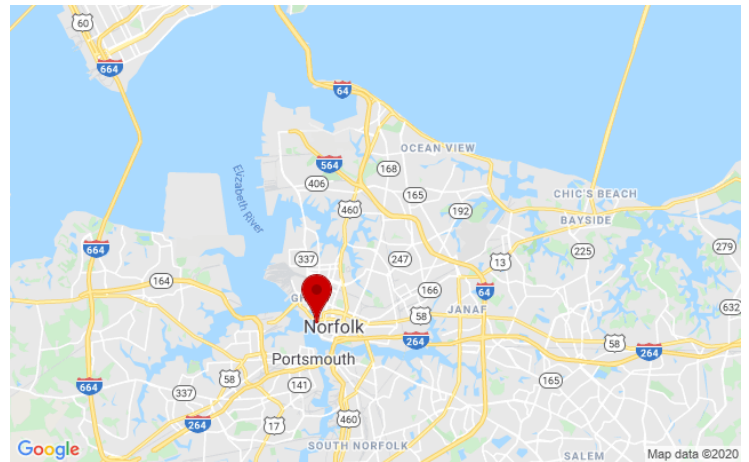
No response

Name not shown

in Ward 2

February 7, 2020, 8:58 AM

Question 1



Question 2

- Male

Question 3

- Latino

Question 4

- 25-34

Question 5

- \$20,000 to \$34,999

Question 6

- Walking
- E-Scooter
- Ride Share

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Norfolk E-scooter Survey

Please give us your input!

Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Very Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Always
Follow the rules of the road: Mostly

Question 13

1. Increasing riding fees and rates
2. Riders on sidewalks
3. E-scooter maintenance
4. Discounts for low-income individuals
5. E-scooters are improperly parked
6. Follow the rules of the road
7. Insufficient bike lanes for riding e-scooters
8. Multiple riders per device
9. Underage riders
10. Too many e-scooters

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking:
Neutral

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

e Scooters are a fantastic and cheap way to get to work/home and I rely on them a lot, especially since pace removes their bikes during the winter

Question 17

- I ride several times a week

Question 18

- 6-10

Question 19

- Very likely

Question 20

- Walk

Question 21

- Home
- Work

Question 22

- 2 a.m. to 4 a.m.
- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

Norfolk E-scooter Survey

Please give us your input!

- Street

Question 24

- Downtown
- Ghent

Question 25

- Never

Question 26

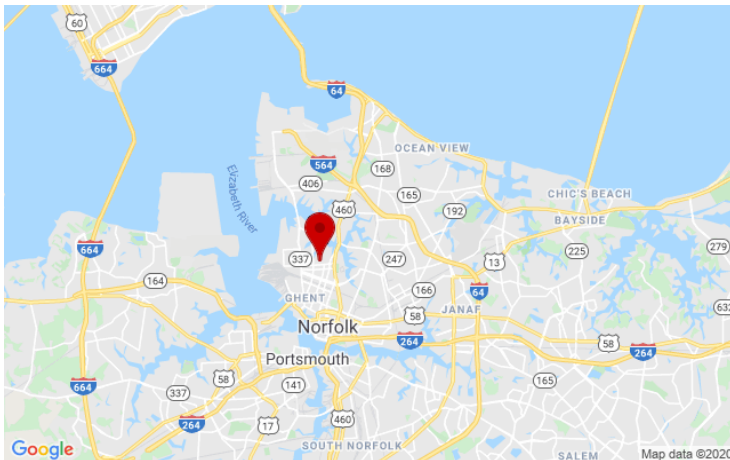
No response

Name not shown

in Ward 2

February 7, 2020, 9:02 AM

Question 1



Question 2

- Male

Question 3

- Latino

Question 4

- 35-44

Question 5

- \$150,000 or More

Question 6

- Walking
- Personal Bike
- E-Scooter
- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Neutral

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Neutral

Availability of transportation options: Very Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

1. E-scooters are improperly parked

Norfolk E-scooter Survey

Please give us your input!

2. Discounts for low-income individuals
3. Insufficient bike lanes for riding e-scooters
4. Follow the rules of the road
5. E-scooter maintenance
6. Riders on sidewalks
7. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Neutral

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Neutral

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

I've been using the scooters since they came to Norfolk, and have found them to be a great addition to the community. I myself am a planner and work closely with transportation planners, so I'm aware of the challenges localities face when implementing e-scooters. The Lime scooters provide a very practical last mile solution that can make life a lot easier for people that rely on public transportation. I fully support them and I'm glad to see this survey in effort to improve Norfolk's e-scooter program even further. Good work and thank you!

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Personal bicycle

Question 21

- Dining
- Entertainment
- Recreational ride

Question 22

- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Bike lane

Question 24

- Downtown
- Ghent
- ODU
- North Colley
- Sentara Norfolk area
- Wards Corner

Question 25

- Never

Question 26

They're a good option to have. I hope we are able to tighten up on the haphazard parking, but that is a pretty challenging issue.

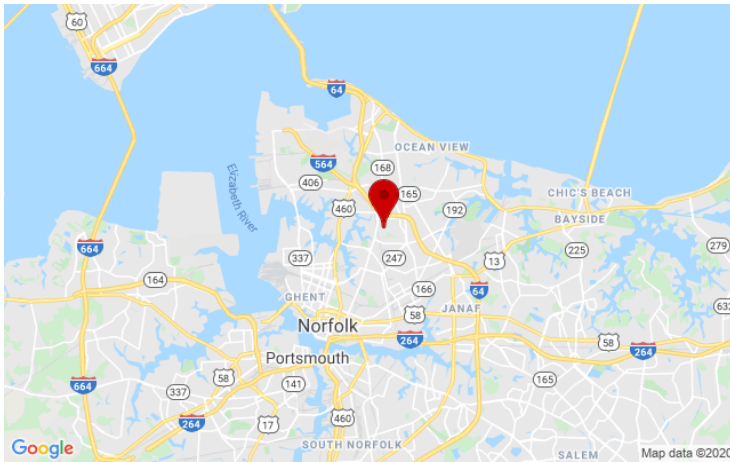
Name not available

February 7, 2020, 9:04 AM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Neutral
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

5

Question 9

- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Never
Ride in bike lanes when a lane is present: Never
Ride one person per device: Never
Appear to be of legal riding age: Never
Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. Too many e-scooters
3. Underage riders
4. E-scooter maintenance

Question 14

E-scooters are important transportation options: Neutral
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

Norfolk E-scooter Survey

Please give us your input!

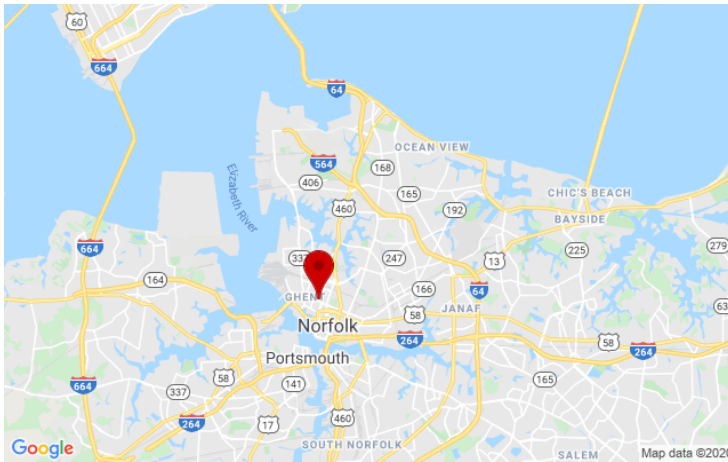
No response

Marcus Zehr

in Ward 2

February 7, 2020, 9:15 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$150,000 or More

Question 6

- Walking
- Personal Bike

Question 7

Too Many Cars: Neutral

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Neutral

Bike safety: Neutral

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Neutral

Availability of transportation options: Neutral

Question 8

4

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Follow the rules of the road
3. Underage riders

Question 14

E-scooters are important transportation options: Neutral

E-scooters help reduce carbon emissions: Neutral

E-scooters help reduce traffic congestion: Neutral

Designated e-scooter parking areas will improve haphazard parking: Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

Norfolk E-scooter Survey

Please give us your input!

More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access:
Complete agreement

Question 15

- Yes

Question 16

While I support the use of these scooters, my main concern with the scooters is the availability of these scooters to minors after curfew hours and the inability of the Norfolk police department to investigate crimes committed while the scooters are in use.

I have a video of minors using the scooters around 1 AM on 8/13/2019 to check cars in my neighborhood for valuables. The teens left a scooter behind which allowed me to grab its ID (CSC-JQL), which combined with the timestamp, should have allowed the Norfolk police to request information from Lime to confirm the identity of the user due to the linked credit card of the account using the scooter at the time.

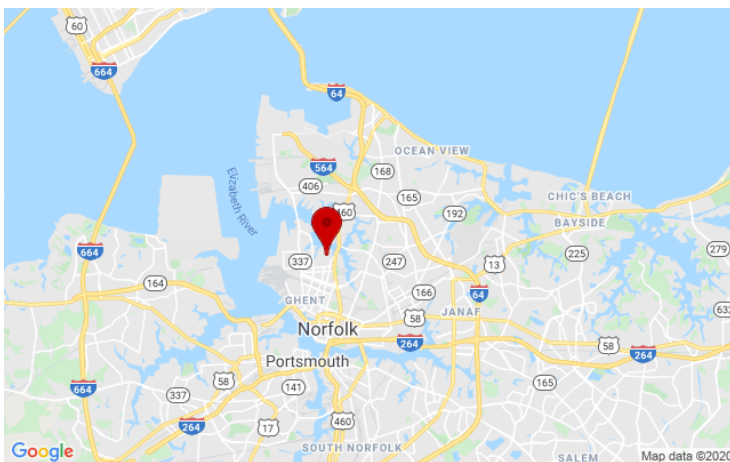
<https://www.youtube.com/watch?v=EJhaWHOSpRQ>

Name not shown

in Ward 2

February 7, 2020, 9:15 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Not Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Serious

Question 8

4

Question 9

- Don't Need Driver's License
- Need Helmet
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Mostly

Norfolk E-scooter Survey

Please give us your input!

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Insufficient bike lanes for riding e-scooters
2. E-scooters are improperly parked
3. Underage riders
4. Follow the rules of the road
5. Discounts for low-income individuals
6. Riders on sidewalks
7. Too many e-scooters
8. Multiple riders per device
9. Increasing riding fees and rates
10. E-scooter maintenance

Question 14

E-scooters are important transportation options: Neutral

E-scooters help reduce carbon emissions: Neutral

E-scooters help reduce traffic congestion: Neutral

Designated e-scooter parking areas will improve haphazard parking:

Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

I think they are too dangerous. They're very fast with low shocks, no one wears helmets, and no one respects the road either for cars or bicycles.

Question 17

- I ride a few times a month

Question 18

- 6-10

Question 19

- Neutral

Question 20

- Personal bicycle

Question 21

- Dining
- Entertainment

Question 22

- 2 a.m. to 4 a.m.
- 10 p.m. to midnight

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown

Question 25

- Never

Question 26

No response

Name not shown

in Ward 1

February 7, 2020, 9:19 AM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Male

Question 3

- Black or African American

Question 4

- 35-44

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious
Traffic and congestion: Somewhat Not Serious
Pollution due to vehicle emissions: Somewhat Not Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Neutral

Question 8

1

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Mostly

Question 13

1. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

Norfolk E-scooter Survey

Please give us your input!

- I ride a few times a month

Question 18

- 11-20

Question 19

- Very likely

Question 20

- Walk

Question 21

- Work
- Dining
- Errands

Question 22

- 8 a.m. to 10 a.m.
- Noon to 2 p.m.
- 4 p.m. to 6 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown

Question 25

- Within the last month

Question 26

No response

Name not shown

in Ward 2

February 7, 2020, 9:20 AM

Question 1



Question 2

- Female

Question 3

- Other - White, Black, Asian

Question 4

- 35-44

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 8

2

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Always

Appear to be of legal riding age: Always

Follow the rules of the road: Mostly

Question 13

1. E-scooters are improperly parked
2. Insufficient bike lanes for riding e-scooters
3. Discounts for low-income individuals
4. Riders on sidewalks

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Neutral

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

I like the idea of designated scooter parking areas to prevent people from leaving scooters in irresponsible places (near ramps at corners, too close to curbs in a way that will block pedestrians or fall into parking areas if it falls over) but I'm concerned this will take away from some of the convenience. Designated parking would need to be available in many, many areas. The convenience of scooters is that I can walk a block or two to find one and drop it off where I need to be. If designated parking isn't spread appropriately, it will take away from the convenience of the scooters and I'll be less likely to use them. I would prefer a campaign to educate users on how best to park scooters responsibly.

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Home
- Dining
- Errands

Question 22

- 8 a.m. to 10 a.m.
- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Street

Question 24

Norfolk E-scooter Survey

Please give us your input!

Norfolk E-scooter Survey

Please give us your input!

- Walking
- Pace Bike
- Private Vehicle
- Ride Share

Question 7

- Too Many Cars: Very Serious
- Traffic and congestion: Very Serious
- Pollution due to vehicle emissions: Very Serious
- Bike safety: Very Serious
- Pedestrian and sidewalk safety: Very Serious
- Mobility access for people with disabilities: Very Serious
- Availability of transportation options: Very Serious

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

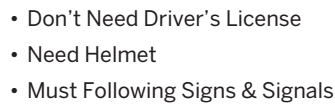
Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 8

4

Question 9



Question 10

- Community event

Question 11

- Yes

Question 2

- ### Question 12

Question 3

- White / Caucasian

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Sometimes
Appear to be of legal riding age: Always
Follow the rules of the road: Sometimes

Question 4

- 18-24

Question 5

- \$100,000 to \$149,999

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. Insufficient bike lanes for riding e-scooters

Question 6

Question 14

E-scooters are important transportation options: Somewhat agree

Norfolk E-scooter Survey

Please give us your input!

E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Very likely

Question 20

- Bike share

Question 21

- Dining
- Entertainment
- Recreational ride

Question 22

- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

Question 23

- Bike lane

Question 24

- Downtown
- Ghent
- North Colley
- Sentara Norfolk area

Question 25

- Never

Question 26

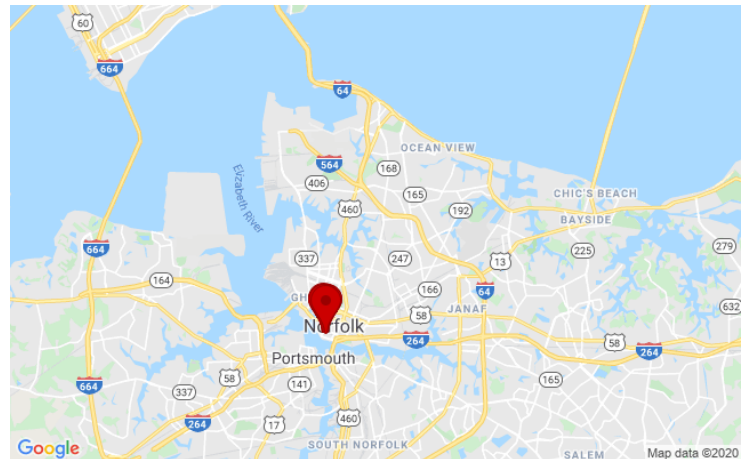
No response

Name not shown

in Ward 2

February 7, 2020, 9:29 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

Norfolk E-scooter Survey

Please give us your input!

- 25-34

Question 5

- \$50,000 to \$74,999

Question 6

- Personal Bike
- Light Rail

Question 7

Too Many Cars: Somewhat Not Serious
Traffic and congestion: Somewhat Not Serious
Pollution due to vehicle emissions: Not Serious
Bike safety: Somewhat Not Serious
Pedestrian and sidewalk safety: Somewhat Not Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Neutral

Question 8

3

Question 9

- Don't Need Driver's License

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Always
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. Increasing riding fees and rates
2. E-scooter maintenance
3. Follow the rules of the road

4. E-scooters are improperly parked
5. Insufficient bike lanes for riding e-scooters
6. Riders on sidewalks
7. Underage riders
8. Too many e-scooters
9. Discounts for low-income individuals
10. Multiple riders per device

Question 14

E-scooters are important transportation options: Neutral
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

I stopped riding to/from school because:
1) the fares increased. It costs the same amount to take an uber and take a lime and that adds up quickly
2) half of the scooters I grabbed had major mechanical problems - whole steering wheel loose, brakes don't work, etc.
3) the gps is awful. It would put me in low-speed zones and restrict me to 3mph when I'm not in a low speed zone

Question 17

- I ride several times a week

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

Norfolk E-scooter Survey

Please give us your input!

- Personal bicycle

Question 21

- School

Question 22

- 8 a.m. to 10 a.m.
- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 10 p.m. to midnight

Question 23

- Sidewalk

Question 24

- Downtown
- Ghent
- Sentara Norfolk area

Question 25

- Within the last month

Question 26

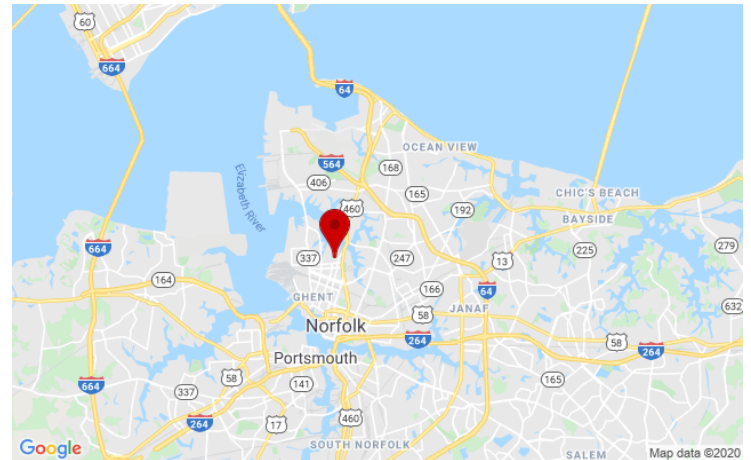
No response

Name not shown

in Ward 2

February 7, 2020, 9:31 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Neutral

Question 8

Norfolk E-scooter Survey

Please give us your input!

2

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked
3. Riders on sidewalks

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

The rules should be more well known and posted in highly trafficked areas.

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Bike share

Question 21

- Home
- Dining
- Entertainment

Question 22

- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

Question 23

- Street

Question 24

- Downtown
- Ghent
- ODU
- North Colley
- Sentara Norfolk area

Question 25

- Within the last month

Norfolk E-scooter Survey

Please give us your input!

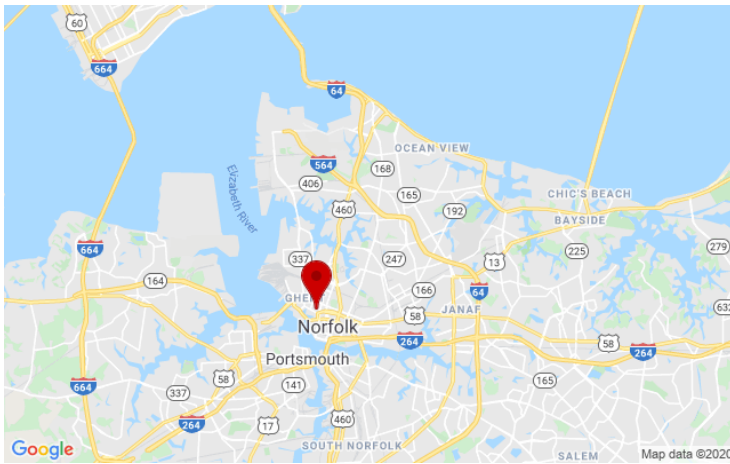
Question 26

I don't always feel safe on them due to drivers and road hazzards, so I haven't used one in a few months since I am pregnant. But I still think they are a great option and hope some education to both car drivers and the scooter users will help improve safety.

Name not available

February 7, 2020, 9:35 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Neutral

Question 8

1

Question 9

- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Always
Follow the rules of the road: Sometimes

Question 13

1. Discounts for low-income individuals
2. Insufficient bike lanes for riding e-scooters
3. Follow the rules of the road
4. Increasing riding fees and rates
5. Multiple riders per device
6. Underage riders
7. Riders on sidewalks
8. Too many e-scooters
9. E-scooter maintenance
10. E-scooters are improperly parked

Norfolk E-scooter Survey

Please give us your input!

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Entertainment

Question 22

- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.

Question 23

- Bike lane

Question 24

- Downtown
- Ghent

Question 25

- Never

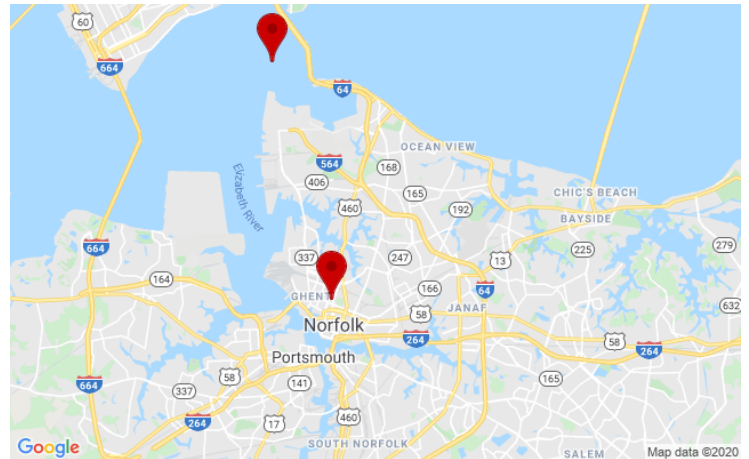
Question 26

No response

Name not available

February 7, 2020, 9:35 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$75,000 to \$99,999

Norfolk E-scooter Survey

Please give us your input!

Question 6

- Walking
- Personal Bike
- E-Scooter
- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Neutral

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Neutral

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Neutral

Question 8

1

Question 9

- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Discounts for low-income individuals
2. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking:
Somewhat agree

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Complete agreement

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:
Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Personal bicycle

Question 21

- Dining
- Entertainment
- Recreational ride

Question 22

- 10 a.m. to noon
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

Norfolk E-scooter Survey

Please give us your input!

- An equal amount in the street and on the sidewalk

Question 24

- Downtown
- Ghent
- North Colley

Question 25

- Never

Question 26

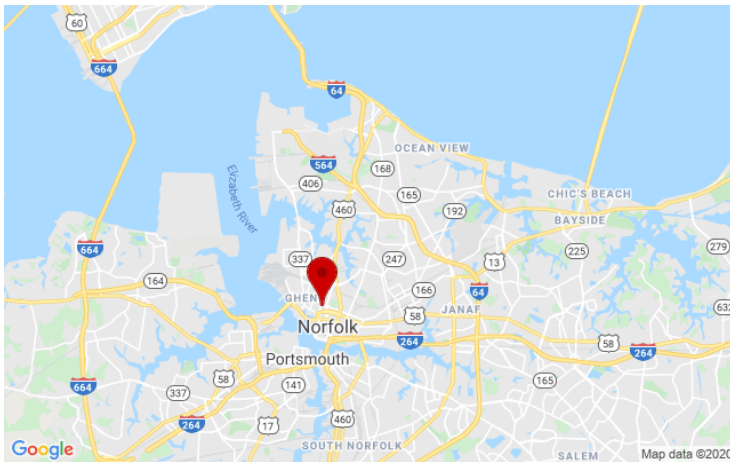
No response

Name not shown

in Ward 2

February 7, 2020, 9:35 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Very Serious

Question 8

2

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Always

Ride one person per device: Always

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

1. Riders on sidewalks

Norfolk E-scooter Survey

Please give us your input!

2. Insufficient bike lanes for riding e-scooters
3. E-scooters are improperly parked
4. Discounts for low-income individuals
5. Follow the rules of the road

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

Question 16

No response

Name not available

February 7, 2020, 9:37 AM

Question 1

No response

Question 2

- Female

Question 3

- Prefer not to answer

Question 4

- 45-54

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Not Serious
Pedestrian and sidewalk safety: Not Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Very Serious

Question 8

5

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Always
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Never

Question 13

1. E-scooters are improperly parked
2. Riders on sidewalks
3. Follow the rules of the road

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Complete disagreement
Prohibited riding areas and designated parking zones improve rider

Norfolk E-scooter Survey

Please give us your input!

behavior in sensitive areas: Complete disagreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

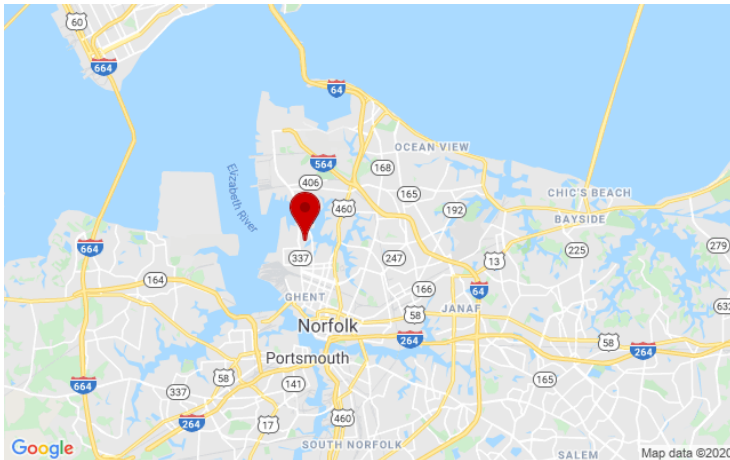
No response

Name not shown

in Ward 2

February 7, 2020, 9:38 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$150,000 or More

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Somewhat Serious

Question 8

2

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Insufficient bike lanes for riding e-scooters
2. E-scooters are improperly parked
3. Follow the rules of the road

Norfolk E-scooter Survey

Please give us your input!

- 4. Riders on sidewalks
- 5. E-scooter maintenance

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Personal bicycle

Question 21

- Dining

Question 22

- 8 a.m. to 10 a.m.
- 10 a.m. to noon
- Noon to 2 p.m.

- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.

Question 23

- Street

Question 24

- Downtown
- Ghent
- ODU
- North Colley

Question 25

- Never

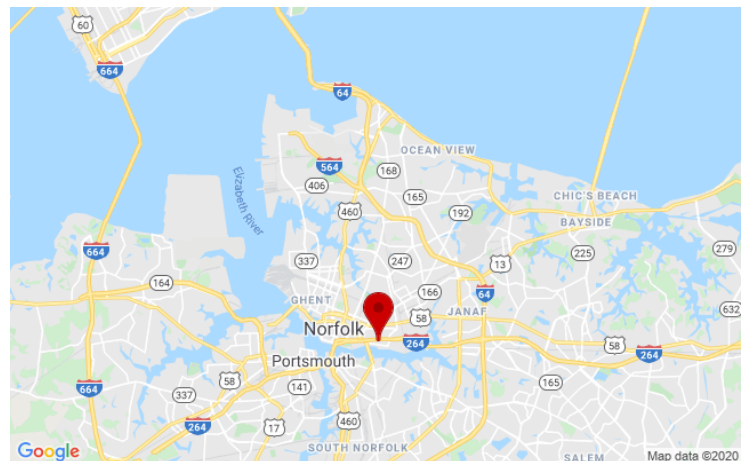
Question 26

No response

Name not available

February 7, 2020, 9:43 AM

Question 1



Question 2

- Male

Question 3

Norfolk E-scooter Survey

Please give us your input!

- White / Caucasian

Question 4

- 35-44

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Very Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Always

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Very likely

Question 20

- Walk

Question 21

- Entertainment
- Public transit stop

Question 22

No response

Question 23

Norfolk E-scooter Survey

Please give us your input!

- Street

Question 24

- NSU

Question 25

- Never

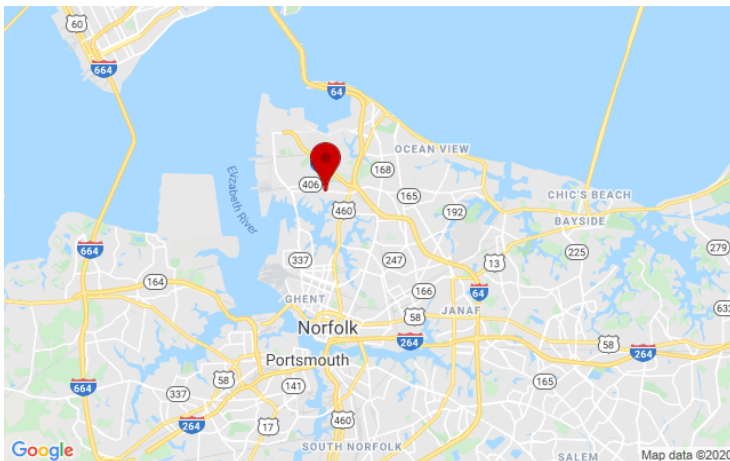
Question 26

No response

Name not available

February 7, 2020, 9:54 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$150,000 or More

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Somewhat Serious

Question 8

4

Question 9

- No Knowledge

Question 10

- Friend, family member, co-worker

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Sometimes

Question 13

1. Underage riders
2. E-scooters are improperly parked
3. Follow the rules of the road
4. Riders on sidewalks
5. E-scooter maintenance
6. Insufficient bike lanes for riding e-scooters
7. Too many e-scooters
8. Multiple riders per device

Norfolk E-scooter Survey

Please give us your input!

- 9. Increasing riding fees and rates
- 10. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat disagree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

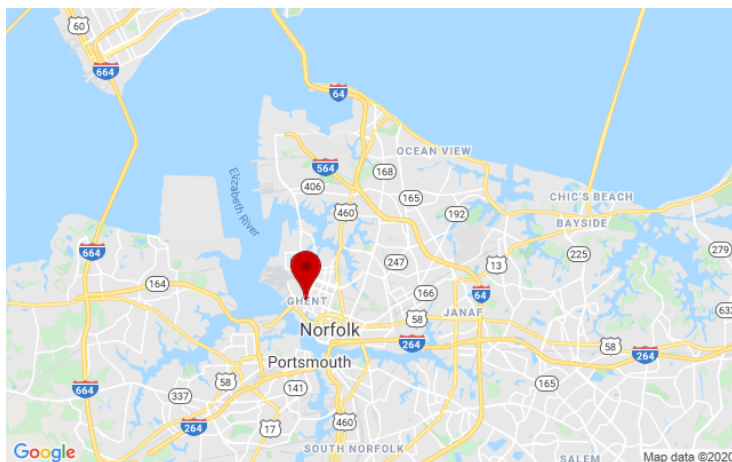
No response

Name not shown

in Ward 2

February 7, 2020, 9:58 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$20,000 to \$34,999

Question 6

- Walking

Question 7

Too Many Cars: Neutral
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Neutral
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Very Serious

Question 8

2

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes

Norfolk E-scooter Survey

Please give us your input!

Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Riders on sidewalks
2. Multiple riders per device
3. Follow the rules of the road
4. Underage riders
5. E-scooter maintenance
6. Increasing riding fees and rates
7. Insufficient bike lanes for riding e-scooters
8. Discounts for low-income individuals
9. Too many e-scooters
10. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

Question 16

No response

Robert Riley

in Ward 2

February 7, 2020, 10:00 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Somewhat Not Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Very Serious

Question 8

No response

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Mostly
Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked
3. Insufficient bike lanes for riding e-scooters
4. Too many e-scooters

Question 14

E-scooters are important transportation options: Neutral
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

Question 16

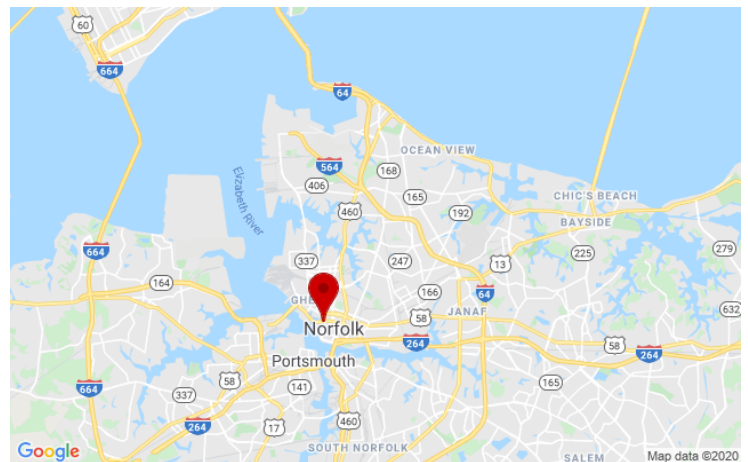
No response

Name not shown

in Ward 2

February 7, 2020, 10:01 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- E-Scooter
- Private Vehicle
- Light Rail

Norfolk E-scooter Survey

Please give us your input!

Question 7

Too Many Cars: Somewhat Not Serious
Traffic and congestion: Somewhat Not Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Neutral
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Discounts for low-income individuals
3. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree
Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

The transportation improvement to those that live in the city is huge and greatly improved my life in Norfolk

Question 17

- I ride several times a week

Question 18

- 2-5

Question 19

- Very likely

Question 20

- Personal vehicle

Question 21

- Dining
- Entertainment
- Errands

Question 22

- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

Question 23

- Street

Question 24

Norfolk E-scooter Survey

Please give us your input!

- Downtown
- Ghent
- Sentara Norfolk area

Question 25

- Within the last week

Question 26

I think they're great

Name not available

February 7, 2020, 10:06 AM

Question 1

No response

Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$50,000 to \$74,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Neutral
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Neutral
Availability of transportation options: Very Serious

Question 8

4

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown

Question 10

- Sticker/post card on e-scooter vehicle

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. Too many e-scooters
2. E-scooters are improperly parked
3. Follow the rules of the road
4. Riders on sidewalks
5. Underage riders
6. Increasing riding fees and rates
7. Insufficient bike lanes for riding e-scooters
8. Multiple riders per device
9. E-scooter maintenance
10. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Norfolk E-scooter Survey

Please give us your input!

Question 15

- Yes

Question 16

E-scooters lying around make the city look trashy.

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Personal bicycle

Question 21

- Dining

Question 22

- 4 p.m. to 6 p.m.

Question 23

- Street

Question 24

- ODU

Question 25

- Within the last month

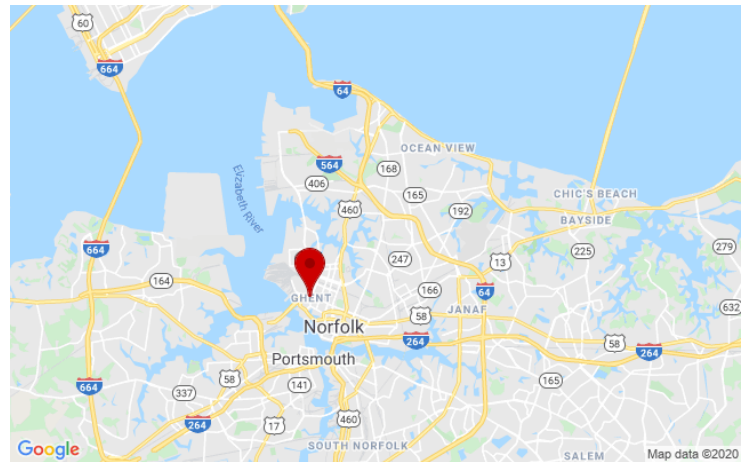
Question 26

People who use e-scooters do not follow traffic laws. They ride them at Max speed and stop for nothing.

Name not available

February 7, 2020, 10:08 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$150,000 or More

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious
Traffic and congestion: Not Serious
Pollution due to vehicle emissions: Somewhat Not Serious
Bike safety: Somewhat Not Serious
Pedestrian and sidewalk safety: Somewhat Not Serious
Mobility access for people with disabilities: Somewhat Not Serious
Availability of transportation options: Not Serious

Question 8

5

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Never

Ride in bike lanes when a lane is present: Always

Ride one person per device: Always

Appear to be of legal riding age: Always

Follow the rules of the road: Always

Question 13

1. Underage riders
2. Follow the rules of the road
3. E-scooters are improperly parked
4. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Somewhat disagree

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Complete disagreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:

Somewhat disagree

Question 15

- No

Question 16

do not feel they r safe.

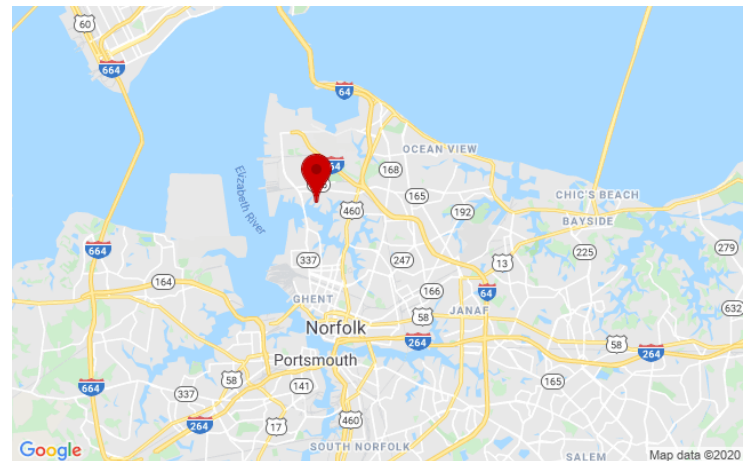
to many ch

David Greer

in Ward 1

February 7, 2020, 10:14 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Neutral

Norfolk E-scooter Survey

Please give us your input!

Bike safety: Neutral

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Somewhat Not Serious

Availability of transportation options: Somewhat Serious

Question 8

3

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Always

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked
3. Riders on sidewalks
4. Underage riders

Question 14

E-scooters are important transportation options: Neutral

E-scooters help reduce carbon emissions: Somewhat disagree

E-scooters help reduce traffic congestion: Complete disagreement

Designated e-scooter parking areas will improve haphazard parking: Neutral

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

More bike lanes will improve e-scooter safety: Neutral

Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- No

Question 16

Rules about scooters are meaningless unless the police enforce them--as of now, they don't.

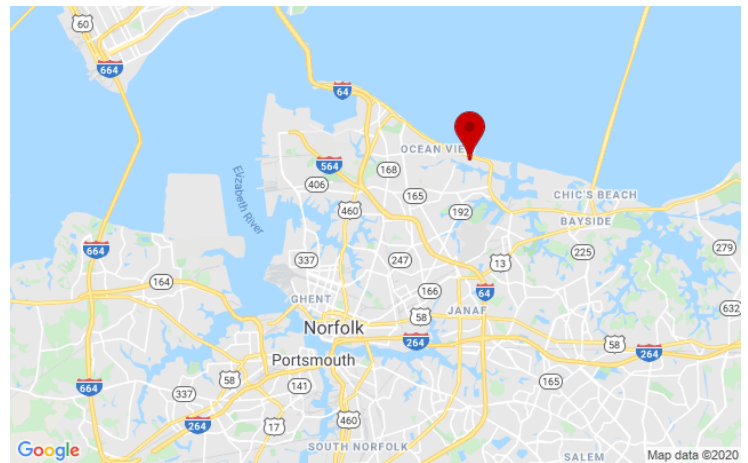
Scooters should be allowed AND required to use bike lanes--no one else is. And while bike lanes would help the scooter issues, I am strongly AGAINST adding any more bike lanes, due to the horrible designs of the existing lane system.

Name not shown

in Ward 5

February 7, 2020, 10:17 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

Norfolk E-scooter Survey

Please give us your input!

- 18-24

Question 5

- \$35,000 to \$49,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Somewhat Not Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Neutral

Question 8

5

Question 9

- Don't Need Driver's License
- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Never

Ride on sidewalks: Never

Ride in bike lanes when a lane is present: Never

Ride one person per device: Never

Appear to be of legal riding age: Never

Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. Underage riders
3. Too many e-scooters

4. Multiple riders per device
5. Increasing riding fees and rates
6. Riders on sidewalks
7. E-scooters are improperly parked
8. E-scooter maintenance
9. Insufficient bike lanes for riding e-scooters
10. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Complete disagreement

E-scooters help reduce carbon emissions: Neutral

E-scooters help reduce traffic congestion: Complete disagreement

Designated e-scooter parking areas will improve haphazard parking: Complete disagreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Neutral

Fares to use e-scooters should be managed to provide equitable access:

Neutral

Question 15

- No

Question 16

They are danger to people and people who are in cars. They do not follow rules. They go infest of cars without warning. They have caused accidents. They leave them in peoples yards. Please, get rid of them before people get hurt.

Name not shown

in Ward 1

February 7, 2020, 10:20 AM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$20,000 to \$34,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 8

4

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Never

Question 13

No response

Question 14

E-scooters are important transportation options: Neutral

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Neutral

Designated e-scooter parking areas will improve haphazard parking: Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

More bike lanes will improve e-scooter safety: Complete disagreement

Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Complete agreement

Question 15

- No

Question 16

I have had several not stop at stop signs and I had to lock my brakes

Name not available

February 7, 2020, 10:22 AM

Norfolk E-scooter Survey

Please give us your input!

Question 1

No response

Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- Less than \$20,000

Question 6

- Walking
- E-Scooter

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Neutral
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Always
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Always
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Mostly

Question 13

1. Discounts for low-income individuals
2. Underage riders

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete disagreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I ride several times a week

Question 18

- 6-10

Question 19

- Somewhat likely

Question 20

- Walk

Norfolk E-scooter Survey

Please give us your input!

Question 21

- Home
- School
- Dining
- Entertainment
- Recreational ride
- Visiting

Question 22

- Midnight to 2 a.m.
- 2 a.m. to 4 a.m.
- 4 a.m. to 6 a.m.
- 6 a.m. to 8 a.m.
- 8 a.m. to 10 a.m.
- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Bike lane

Question 24

- Downtown
- Ghent
- ODU
- North Colley

Question 25

- Within the last month

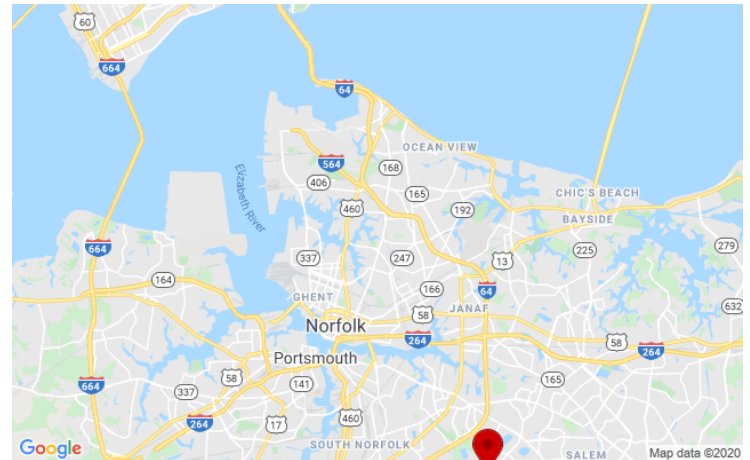
Question 26

No response

Name not available

February 7, 2020, 10:27 AM

Question 1



Question 2

- Male

Question 3

- Black or African American

Question 4

- 25-34

Question 5

- \$75,000 to \$99,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Neutral

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Very Serious

Question 8

1

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- Yes

Question 12

Park responsibly: Always
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Follow the rules of the road
2. E-scooter maintenance

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride several times a week

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Dining

Question 22

- 2 p.m. to 4 p.m.

Question 23

- Street

Question 24

- Downtown

Question 25

- Within the last week

Question 26

No response

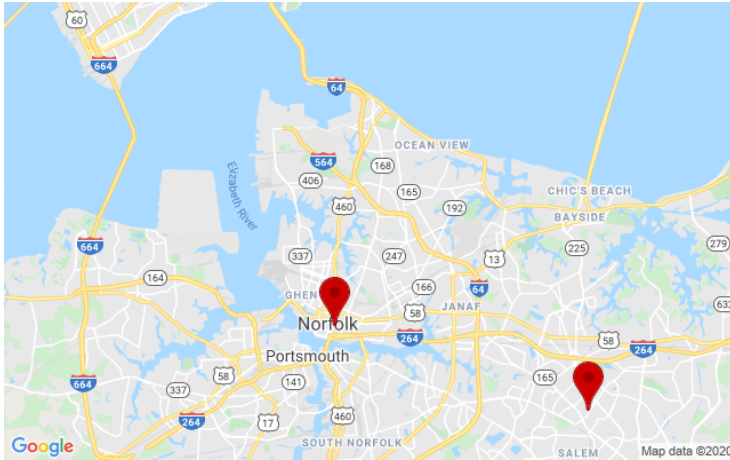
Name not available

February 7, 2020, 10:27 AM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- Personal Bike
- E-Scooter
- Private Vehicle
- Ride Share
- Light Rail

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Always

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Always

Ride one person per device: Always

Appear to be of legal riding age: Always

Follow the rules of the road: Always

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Multiple riders per device
3. Follow the rules of the road

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking:
Complete agreement

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and
parking: Somewhat agree

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:
Neutral

Question 15

Norfolk E-scooter Survey

Please give us your input!

- Yes

Question 16

Loss of e-scooters would be a major loss for Norfolk.

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Work
- Dining
- Recreational ride

Question 22

- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.

Question 23

- Street

Question 24

- Downtown
- Ghent

Question 25

- Within the last month

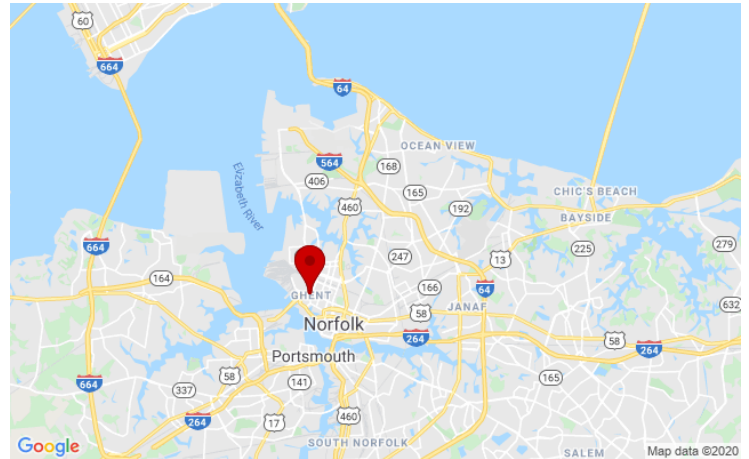
Question 26

No response

Name not available

February 7, 2020, 10:28 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- E-Scooter
- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Not Serious

Traffic and congestion: Not Serious

Pollution due to vehicle emissions: Not Serious

Bike safety: Not Serious

Norfolk E-scooter Survey

Please give us your input!

Pedestrian and sidewalk safety: Not Serious
Mobility access for people with disabilities: Not Serious
Availability of transportation options: Not Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

No response

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride several times a week

Question 18

- 2-5

Question 19

- Very likely

Question 20

- Walk

Question 21

- Dining
- Recreational ride

Question 22

- 4 p.m. to 6 p.m.

Question 23

- Sidewalk

Question 24

- Downtown

Question 25

- Never

Question 26

No response

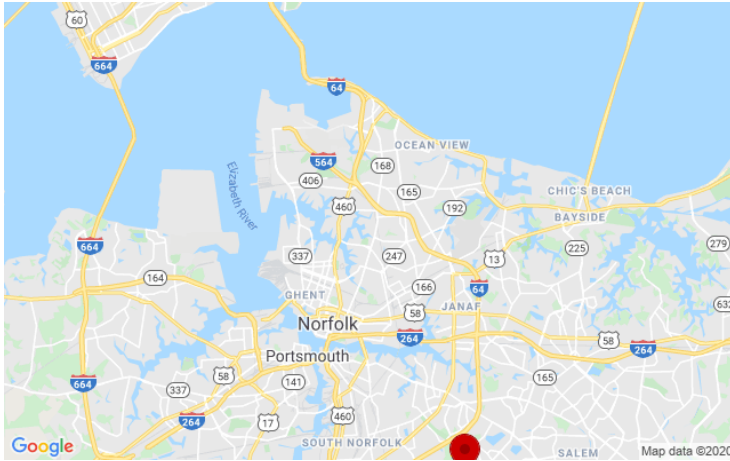
Name not available

February 7, 2020, 10:28 AM

Norfolk E-scooter Survey

Please give us your input!

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- E-Scooter
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Neutral
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Always
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

Norfolk E-scooter Survey

Please give us your input!

I work downtown and i like having the option to ride scooters. Dont let the curmdgeons and negative people take away this option. Enforcement is one thing but do not ban these devices.

February 7, 2020, 10:33 AM

Question 17

- I ride several times a week

Question 18

- 11-20

Question 19

- Very likely

Question 20

- Walk

Question 21

- Dining
- Recreational ride
- Errands

Question 22

- Noon to 2 p.m.
- 2 p.m. to 4 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown
- Ghent

Question 25

- Never

Question 26

No response

Name not shown
in Ward 2

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$20,000 to \$34,999

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Not Serious
Traffic and congestion: Not Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious

Norfolk E-scooter Survey

Please give us your input!

Availability of transportation options: Very Serious

Question 8

5

Question 9

- Don't Need Driver's License

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. Insufficient bike lanes for riding e-scooters
4. E-scooters are improperly parked
5. Multiple riders per device

Question 14

E-scooters are important transportation options: Complete disagreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Somewhat disagree

Designated e-scooter parking areas will improve haphazard parking:

Neutral

Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Somewhat disagree

Additional enforcement would improve e-scooter rider behavior and

parking: Complete agreement

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:

Neutral

Question 15

- No

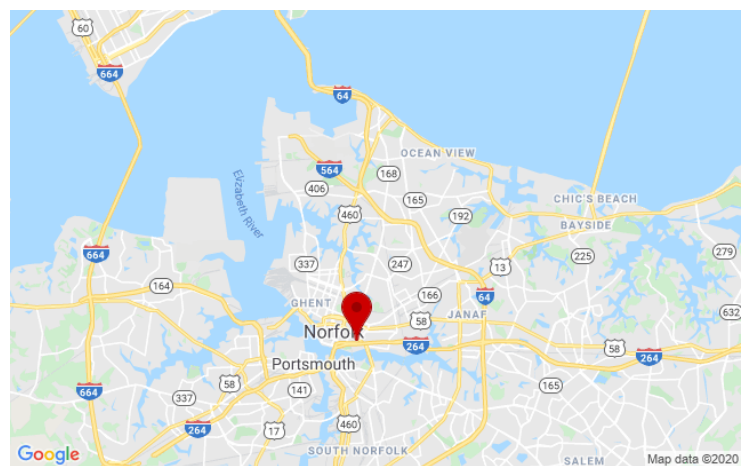
Question 16

I'm not a fan. How about we get a light rail that is actually useful(take it to the beach)? Maybe instead of scooters we could get public transportation that effectively connects the northside(peninsula) and the southside(norfolk, virginia beach, chesapeake, etc.)?

Name not available

February 7, 2020, 10:35 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Norfolk E-scooter Survey

Please give us your input!

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Not Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Somewhat Serious

Question 8

5

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

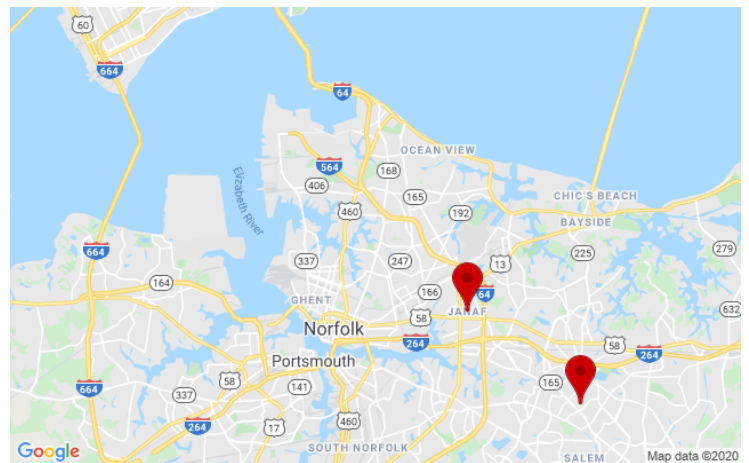
Question 16

Just do not need them.

Name not available

February 7, 2020, 10:40 AM

Question 1



Question 2

- Prefer not to answer

Question 3

- Prefer not to answer

Question 4

- Prefer not to answer

Question 5

- Prefer not to answer

Norfolk E-scooter Survey

Please give us your input!

Question 6

- Private Vehicle

Question 7

Too Many Cars: Not Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Somewhat Serious

Question 8

5

Question 9

- Don't Need Driver's License

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Always
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Always
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Always

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked
3. Underage riders
4. Too many e-scooters
5. Riders on sidewalks
6. Multiple riders per device
7. Insufficient bike lanes for riding e-scooters
8. Increasing riding fees and rates
9. E-scooter maintenance
10. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Complete disagreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat disagree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

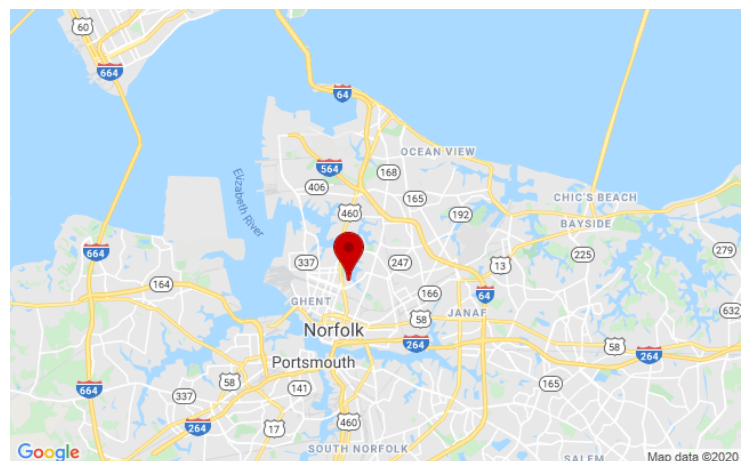
Question 16

Helmets should be required for minors. Keep scooters out of high volume traffic areas, and restrict them to residential areas-sidewalks and curbsides only. Obstructing traffic by riding in the middle of the road should be prohibited. Fine the company for every scooter reported left in an inappropriate area. Require that Lime come gather up all their scooters before inclement weather or a hurricane, or be liable for the damage they cause being blown around.

Name not available

February 7, 2020, 10:41 AM

Question 1



Norfolk E-scooter Survey

Please give us your input!

Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Not Serious
Bike safety: Not Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

1

Question 9

- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

1. Follow the rules of the road
2. Underage riders

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

No more taking out driving lanes for bike lanes. I pay taxes on my vehicle that goes towards maintaining a road I can't drive on because I'm blocked by bikes and scooters.

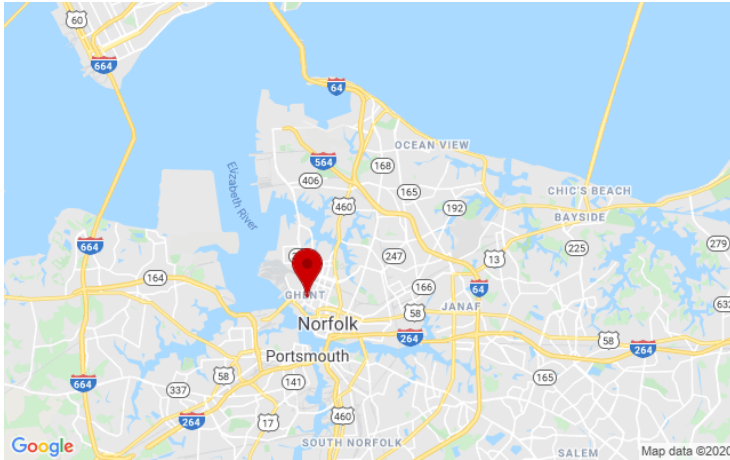
Name not available

February 7, 2020, 10:41 AM

Question 1

Norfolk E-scooter Survey

Please give us your input!



1

Question 9

- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Follow the rules of the road

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking:
Somewhat agree

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Somewhat disagree

Additional enforcement would improve e-scooter rider behavior and
parking: Somewhat disagree

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:
Somewhat agree

Question 15

- Yes

Question 16

Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- E-Scooter
- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Not Serious

Availability of transportation options: Somewhat Serious

Question 8

Norfolk E-scooter Survey

Please give us your input!

I wish there were more of them

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Entertainment
- Recreational ride

Question 22

- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Street

Question 24

- Downtown
- Ghent

Question 25

- Never

Question 26

No response

Name not available

February 7, 2020, 10:43 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Somewhat Serious

Question 8

4

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Don't Need Driver's License

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Always
Ride on sidewalks: Never
Ride in bike lanes when a lane is present: Always
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Always

Question 13

1. E-scooters are improperly parked
2. Too many e-scooters
3. Multiple riders per device
4. Underage riders
5. Follow the rules of the road
6. Insufficient bike lanes for riding e-scooters
7. Riders on sidewalks
8. E-scooter maintenance
9. Increasing riding fees and rates
10. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Neutral
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

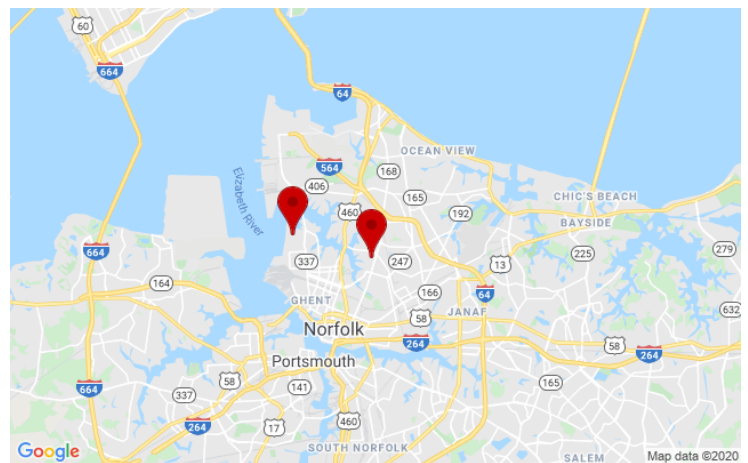
Question 16

It probably wouldn't be so bad if they weren't just lying around everywhere and the riders would be more cautious of vehicles.

Name not available

February 7, 2020, 10:47 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- Personal Bike
- Private Vehicle

Norfolk E-scooter Survey

Please give us your input!

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Somewhat Serious

Question 8

4

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Underage riders
3. Insufficient bike lanes for riding e-scooters
4. Too many e-scooters
5. Multiple riders per device

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat disagree

Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

Hardly anyone wears a helmet while using the scooters

Name not available

February 7, 2020, 10:50 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

Norfolk E-scooter Survey

Please give us your input!

- 65+

Question 5

- \$150,000 or More

Question 6

- Private Vehicle

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

5

Question 9

- Don't Need Driver's License
- Need Helmet

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Never
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked
3. Riders on sidewalks

4. Underage riders

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

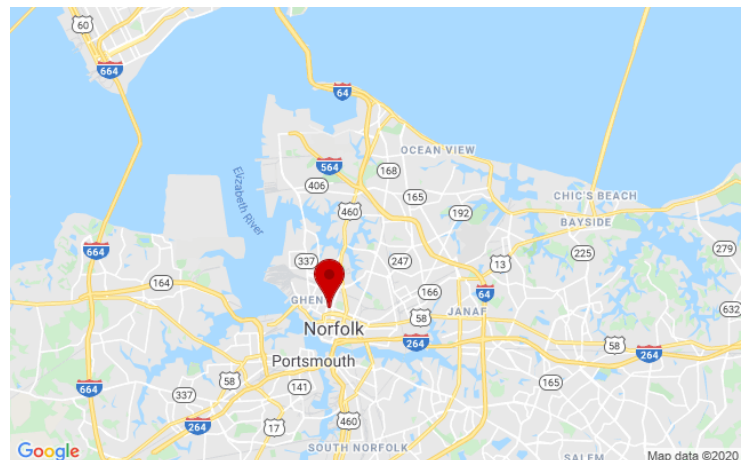
Question 16

Get them out of Norfolk.

Name not available

February 7, 2020, 10:54 AM

Question 1



Question 2

- Male

Norfolk E-scooter Survey

Please give us your input!

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Very Serious

Question 8

1

Question 9

- No Town Point Park Riding
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Always

Ride one person per device: Always

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Mostly

Question 13

1. Follow the rules of the road

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking:

Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

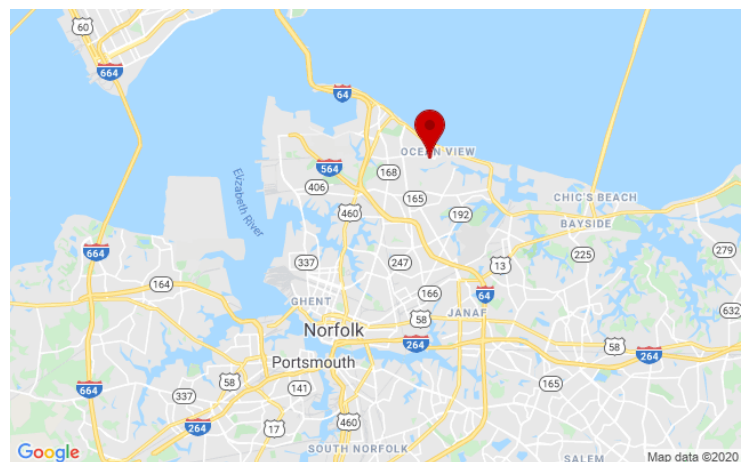
Question 16

No response

Name not available

February 7, 2020, 10:55 AM

Question 1



Norfolk E-scooter Survey

Please give us your input!

Question 2

- Prefer not to answer

Question 3

- Prefer not to answer

Question 4

- 35-44

Question 5

- \$50,000 to \$74,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Very Serious

Question 8

2

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Always

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Always

Ride one person per device: Mostly

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Always

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Follow the rules of the road

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking:
Neutral

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and
parking: Somewhat agree

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:

Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Dining
- Entertainment
- Recreational ride

Norfolk E-scooter Survey

Please give us your input!

Question 22

- 4 p.m. to 6 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Ocean View

Question 25

- Within the last month

Question 26

No response

Name not shown

in Ward 2

February 7, 2020, 10:56 AM

Question 1



Question 2

- Male

Question 3

- Asian / Pacific Islander

Question 4

- 35-44

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Somewhat Not Serious

Bike safety: Somewhat Not Serious

Pedestrian and sidewalk safety: Somewhat Not Serious

Mobility access for people with disabilities: Somewhat Not Serious

Availability of transportation options: Somewhat Not Serious

Question 8

4

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

Norfolk E-scooter Survey

Please give us your input!

1. Follow the rules of the road
2. E-scooters are improperly parked
3. Multiple riders per device

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

Question 16

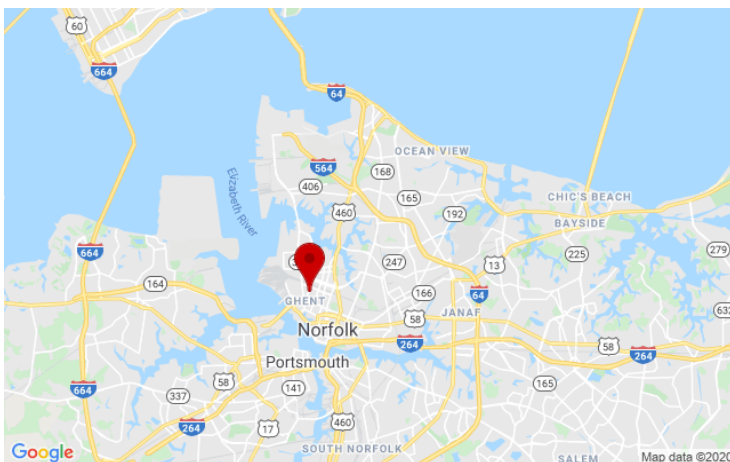
No response

Name not shown

in Ward 2

February 7, 2020, 11:00 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- Prefer not to answer

Question 6

- Light Rail

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Neutral
Availability of transportation options: Very Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Always
Ride one person per device: Always

Norfolk E-scooter Survey

Please give us your input!

Appear to be of legal riding age: Always
Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Follow the rules of the road
3. E-scooter maintenance
4. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat disagree

Question 15

- No

Question 16

No response

Name not available

February 7, 2020, 11:00 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- E-Scooter
- Private Vehicle

Question 7

Too Many Cars: Neutral
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Neutral
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Very Serious

Question 8

Norfolk E-scooter Survey

Please give us your input!

1

Question 9

- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Always

Follow the rules of the road: Sometimes

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Riders on sidewalks
3. E-scooter maintenance
4. Follow the rules of the road
5. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking: Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and parking: Neutral

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Somewhat unlikely

Question 20

- Walk

Question 21

- Home
- Dining

Question 22

- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Street

Question 24

- Downtown
- Ghent

Question 25

- Never

Question 26

No response

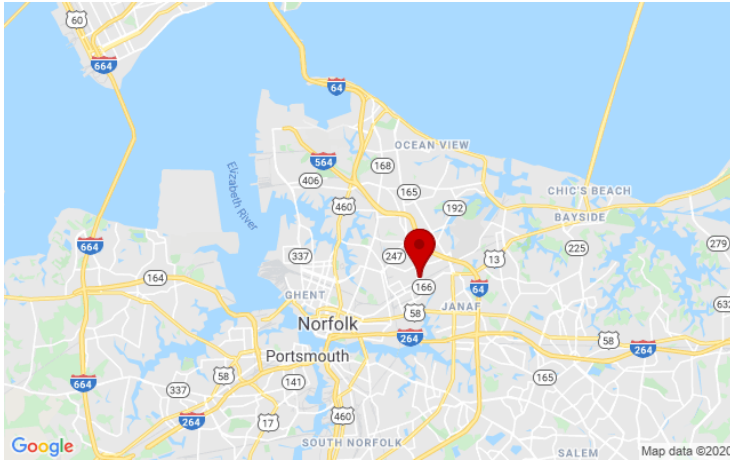
Name not shown
in Ward 3

Norfolk E-scooter Survey

Please give us your input!

February 7, 2020, 11:01 AM

Question 1



Question 2

- Female

Question 3

- Black or African American

Question 4

- 45-54

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Very Serious

Question 8

1

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Never

Ride one person per device: Always

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Underage riders
3. Discounts for low-income individuals
4. E-scooters are improperly parked
5. Multiple riders per device
6. E-scooter maintenance
7. Follow the rules of the road
8. Riders on sidewalks
9. Too many e-scooters
10. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking:
Complete disagreement

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Somewhat disagree

Additional enforcement would improve e-scooter rider behavior and

Norfolk E-scooter Survey

Please give us your input!

parking: Complete disagreement

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:

Complete agreement

Question 15

- Yes

Question 16

The e-scooters are a great attribute to the area, giving other options of transportation to those who other-wise have no access. I have always been a proponent of offering many different modes of transportation. I loved the idea of the light-rail until I rode it. Its slow, and on a road to nowhere for my needs. People need affordable options without so much restriction which will make it unappealing. This area with all its conservatism has always been behind the times which impedes positive growth.

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Very likely

Question 20

- Personal vehicle

Question 21

- Recreational ride
- Errands

Question 22

- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown
- Military Circle
- Ocean View
- Sentara Norfolk area
- Shipyards
- Other - My neighborhood

Question 25

- Never

Question 26

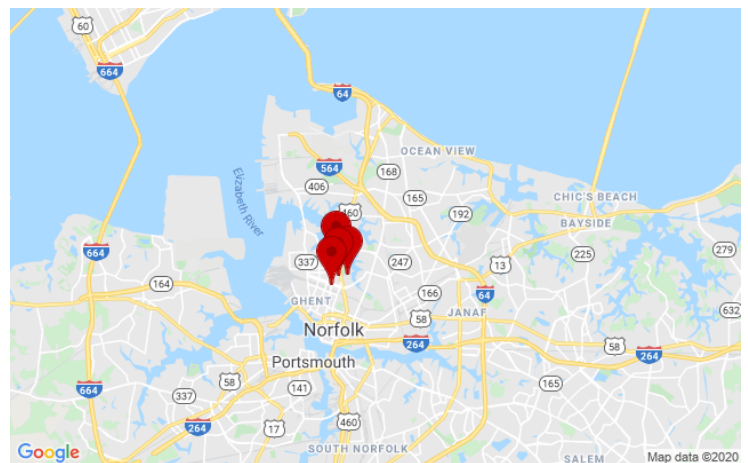
A great mode of transportation for our area due to the lack of support for the light-rail.

Name not shown

in Ward 2

February 7, 2020, 11:02 AM

Question 1



Question 2

- Female

Question 3

- Prefer not to answer

Norfolk E-scooter Survey

Please give us your input!

Question 4

- 35-44

Question 5

- \$20,000 to \$34,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Not Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Not Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Neutral

Question 8

4

Question 9

- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Never
Appear to be of legal riding age: Mostly
Follow the rules of the road: Never

Question 13

1. Follow the rules of the road

2. Multiple riders per device
3. Too many e-scooters

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

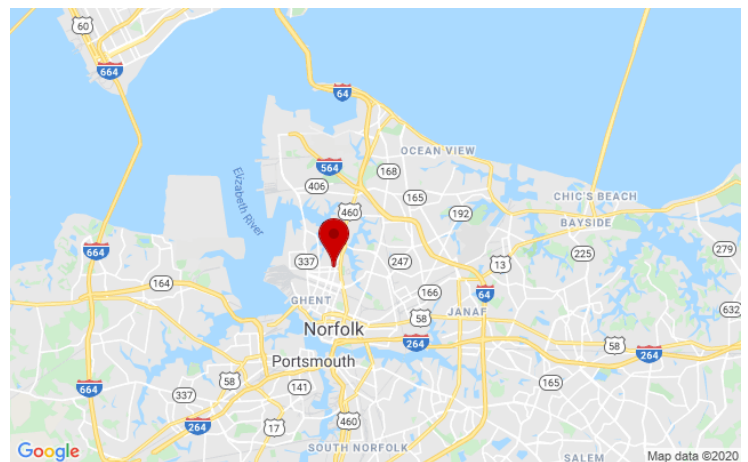
Question 16

I truly fear someone will be killed on one of these, the way riders regularly zip across main roads, in the dark, 2 to a scooter, and no helmets.

Name not available

February 7, 2020, 11:12 AM

Question 1



Question 2

Norfolk E-scooter Survey

Please give us your input!

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- Prefer not to answer

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Neutral

Question 8

4

Question 9

- Need Helmet

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Riders on sidewalks
3. Follow the rules of the road
4. Underage riders

Question 14

E-scooters are important transportation options: Neutral
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

Question 16

No response

Name not shown

in Ward 2

February 7, 2020, 11:12 AM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$150,000 or More

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Neutral
Bike safety: Neutral
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Always
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. E-scooters are improperly parked
2. Multiple riders per device

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

No response

Name not available

Norfolk E-scooter Survey

Please give us your input!

February 7, 2020, 11:17 AM

Question 1



Question 2

- Prefer not to answer

Question 3

- Prefer not to answer

Question 4

- 25-34

Question 5

- \$35,000 to \$49,999

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious
Traffic and congestion: Somewhat Not Serious
Pollution due to vehicle emissions: Somewhat Not Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Availability of transportation options: Very Serious

Question 8

2

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Follow the rules of the road
3. Riders on sidewalks

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Norfolk E-scooter Survey

Please give us your input!

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Very likely

Question 20

- Personal bicycle

Question 21

- Home
- Dining
- Entertainment
- Recreational ride

Question 22

- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Street

Question 24

- Downtown
- Ghent
- ODU

Question 25

- Never

Question 26

No response

Name not available

February 7, 2020, 11:23 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- Prefer not to answer

Question 6

- Walking
- Private Vehicle
- Bus
- Light Rail

Question 7

Too Many Cars: Neutral

Norfolk E-scooter Survey

Please give us your input!

Traffic and congestion: Somewhat Not Serious
Pollution due to vehicle emissions: Somewhat Not Serious
Bike safety: Neutral
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Neutral

Question 8

4

Question 9

- Don't Need Driver's License

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. Riders on sidewalks
2. Follow the rules of the road
3. E-scooters are improperly parked
4. Too many e-scooters

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Somewhat disagree
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat disagree
Fares to use e-scooters should be managed to provide equitable access:

Neutral

Question 15

- No

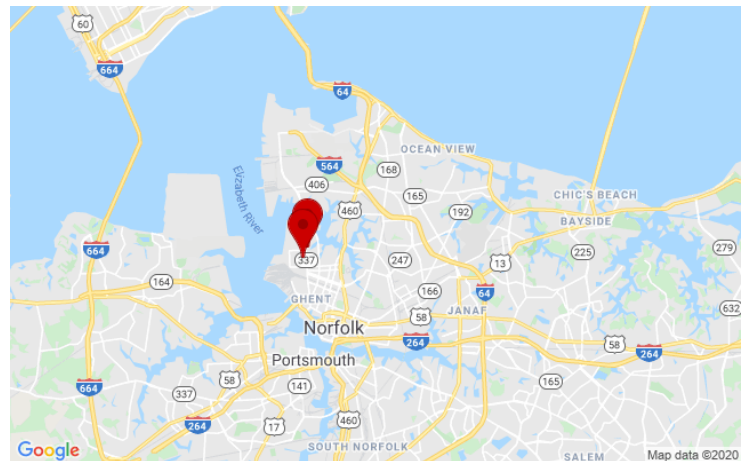
Question 16

No response

Name not available

February 7, 2020, 11:29 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 18-24

Question 5

- Less than \$20,000

Question 6

Norfolk E-scooter Survey

Please give us your input!

- Walking
- E-Scooter
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Neutral
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Somewhat Serious

Question 8

1

Question 9

- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Always
Follow the rules of the road: Always

Question 13

1. E-scooter maintenance
2. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat disagree

Question 15

- Yes

Question 16

I would like to see some more competition between escooter companies

Question 17

- I ride several times a week

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Home
- Work
- School
- Dining
- Errands

Question 22

- Midnight to 2 a.m.
- 2 a.m. to 4 a.m.
- 4 a.m. to 6 a.m.
- 6 a.m. to 8 a.m.
- 8 a.m. to 10 a.m.
- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.

Norfolk E-scooter Survey

Please give us your input!

- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Ghent
- ODU
- Sentara Norfolk area

Question 25

- Within the last week

Question 26

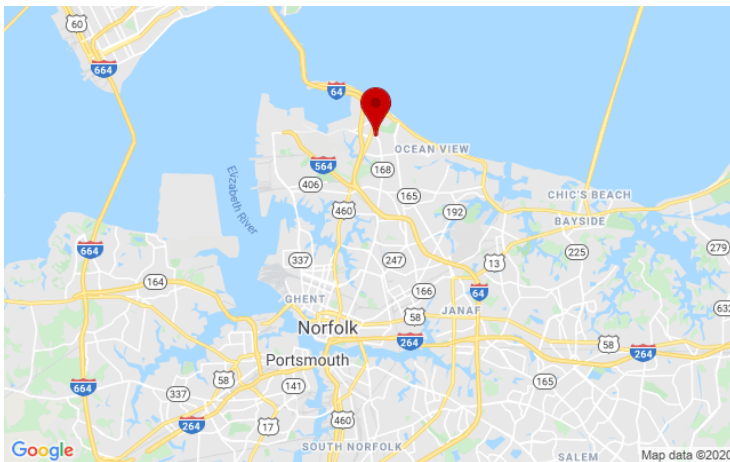
No response

Name not shown

in Ward 5

February 7, 2020, 11:32 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$75,000 to \$99,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Not Serious

Bike safety: Not Serious

Pedestrian and sidewalk safety: Not Serious

Mobility access for people with disabilities: Not Serious

Availability of transportation options: Not Serious

Question 8

5

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Never

Ride on sidewalks: Always

Ride in bike lanes when a lane is present: Never

Ride one person per device: Sometimes

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Never

Question 13

Norfolk E-scooter Survey

Please give us your input!

1. Follow the rules of the road
2. Underage riders
3. Too many e-scooters

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Complete disagreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete disagreement
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- No

Question 16

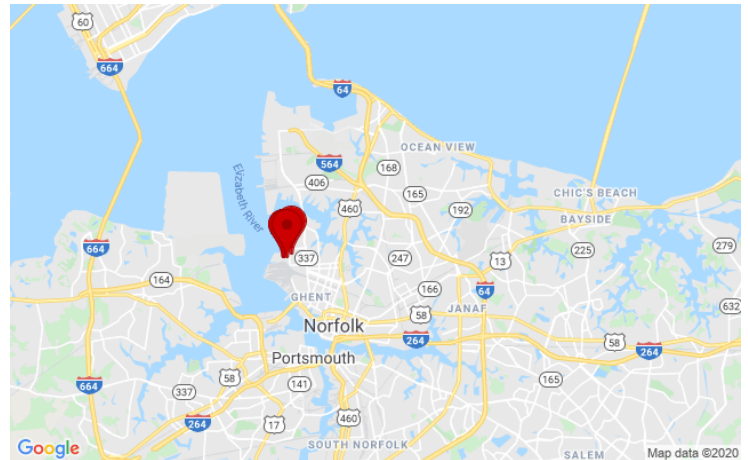
OMG another avenue for the city to get additional bike lanes. Our law enforcement has enough to enforce let alone e-scooters. Mopeds are just as bad. Why not spend the money to educate the cyclist in proper rules of the road. Many times on Tidewater Dr., Bayview, Granby, Ocean View Dr. cyclists are all over the place with no regard to road laws. E-scooters are not a solution to low income transportation - I've only seen teenagers on them. Mopeds don't follow road rules either. Spend MY taxpayer dollars on educating them - DON'T WASTE MY \$\$ ANYMORE - BIKE LANES ON GRANBY/OCEAN VIEW ARE A JOKE. Bike lanes create more traffic problems by incorporating them on heavily traveled roads by reducing traffic down to 1 lane.

Name not shown

in Ward 2

February 7, 2020, 11:35 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Very Serious

Question 8

4

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Don't Need Driver's License

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Neutral
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

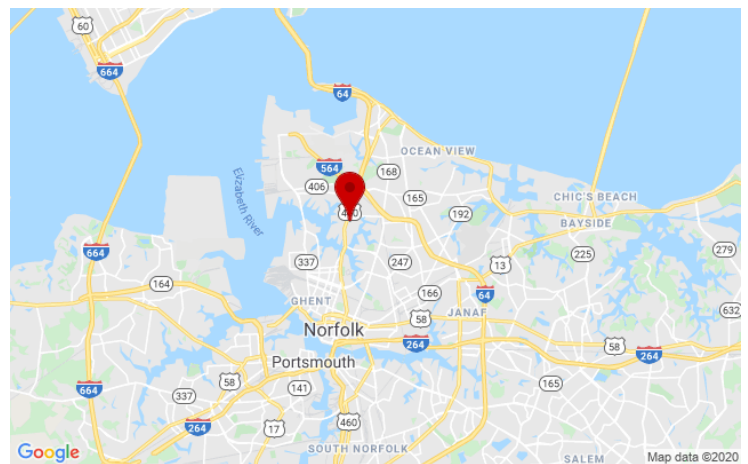
They are parked scattered all over everywhere. Most have fallen down where parked. Not picked up by company on a regular, set schedule. Counted 13 on the sidewalks on Powhatan Ave. between 38th Street and Cedar Lane for several days. Most had fallen down. Never more than 2 or 3 together. Most on sidewalks. Perhaps have designated parking areas on the ODU campus for all those students who are riding them. Some

students near me apparently use them quite often and they end up fallen in the gutter waiting for days for a pickup. And just like most bicycle riders, they don't follow the rules of the road. They don't stop at stop signs, they come out of nowhere fast going over pedestrian crosswalks. They don't signal turns. And they basically make areas in the city look like a bunch of junk has been deposited on the side of the road. We can't put out trash but at a certain time or we'll get fined. Something similar should apply to scooters.

Name not available

February 7, 2020, 11:36 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Norfolk E-scooter Survey

Please give us your input!

Question 7

Too Many Cars: Somewhat Not Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

2

Question 9

- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Insufficient bike lanes for riding e-scooters
3. Riders on sidewalks

Question 14

E-scooters are important transportation options: Neutral
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- No

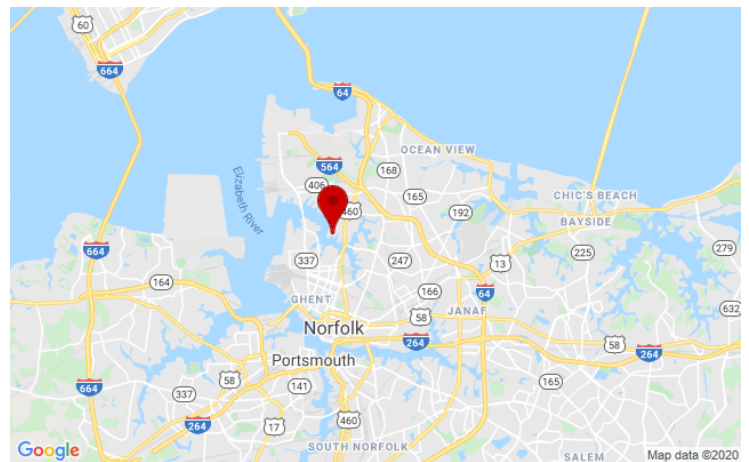
Question 16

No response

Name not available

February 7, 2020, 11:41 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

Norfolk E-scooter Survey

Please give us your input!

Norfolk E-scooter Survey

Please give us your input!

- ### Question 6

- ### Question 7

Too Many Cars: Neutral
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Neutral
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Not Serious
Availability of transportation options: Not Serious

5

- Don't Need Driver's License

- I did not learn about e-scooter rules

- No

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

1. Too many e-scooters
2. Riders on sidewalks
3. Follow the rules of the road
4. E-scooters are improperly parked

E-scooters are important transportation options: Complete disagreement

E-scooters help reduce carbon emissions: Complete disagreement

E-scooters help reduce traffic congestion: Complete disagreement

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Neutral

Fares to use e-scooters should be managed to provide equitable access: Neutral

- No

Get rid of the scooters please. I have seen many riders nearly get run over by cars and have been nearly hit multiple times on downtown sidewalks.

Name not available
February 7, 2020, 11:42 AM

[illegible]

- Male

- Prefer not to answer

Norfolk E-scooter Survey

Please give us your input!

Question 4

- 25-34

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- Personal Bike
- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 8

2

Question 9

- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

No response

Question 12

Park responsibly: Mostly

Ride on sidewalks: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Always

Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking:

Somewhat agree

Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Somewhat disagree

Additional enforcement would improve e-scooter rider behavior and

parking: Complete disagreement

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:

Neutral

Question 15

- Yes

Question 16

I just want to make sure they aren't blocking the sidewalk when parked / not in use.

Question 17

- I've only ridden once

Question 18

No response

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Entertainment

Question 22

- Midnight to 2 a.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

Norfolk E-scooter Survey

Please give us your input!

- An equal amount in the street and on the sidewalk

Question 24

- Downtown

Question 25

- Never

Question 26

No response

Name not shown

in Ward 2

February 7, 2020, 11:43 AM

Question 1



Question 2

- Male

Question 3

- Black or African American

Question 4

- 35-44

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Very Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

2

Question 9

- No Knowledge

Question 10

- Other (please specify)

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Always

Appear to be of legal riding age: Always

Follow the rules of the road: Mostly

Question 13

1. E-scooter maintenance

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat agree

Norfolk E-scooter Survey

Please give us your input!

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Entertainment

Question 22

- 8 p.m. to 10 p.m.

Question 23

- Street

Question 24

- Downtown
- Ghent
- North Colley

Question 25

- Never

Question 26

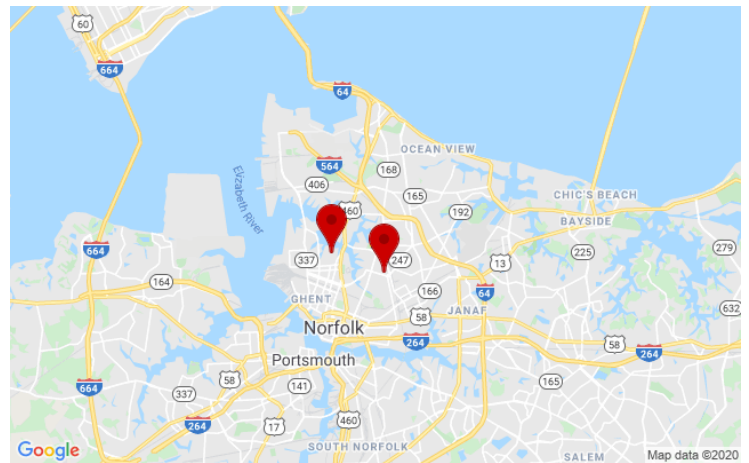
No response

Name not shown

in Ward 3

February 7, 2020, 12:01 PM

Question 1



Question 2

- Female

Question 3

- Black or African American

Question 4

- 45-54

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Norfolk E-scooter Survey

Please give us your input!

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Very Serious

Question 8

2

Question 9

- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Always
Follow the rules of the road: Sometimes

Question 13

1. Underage riders
2. Riders on sidewalks
3. Follow the rules of the road
4. E-scooters are improperly parked
5. E-scooter maintenance
6. Too many e-scooters
7. Discounts for low-income individuals
8. Multiple riders per device
9. Insufficient bike lanes for riding e-scooters
10. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

I love riding the e scooter. I wish i would have known that Town Point was resricted though. I am excited for warm weather and the convenience of getting from one end of granby street to waterside in a fraction of the time. DONT TAKE THESE AWAY

Question 17

- I ride several times a week

Question 18

- 2-5

Question 19

- Very likely

Question 20

- Walk

Question 21

No response

Question 22

- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

Norfolk E-scooter Survey

Please give us your input!

- 10 p.m. to midnight

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown
- Ghent
- ODU
- North Colley
- Port of Virginia
- Sentara Norfolk area

Question 25

No response

Question 26

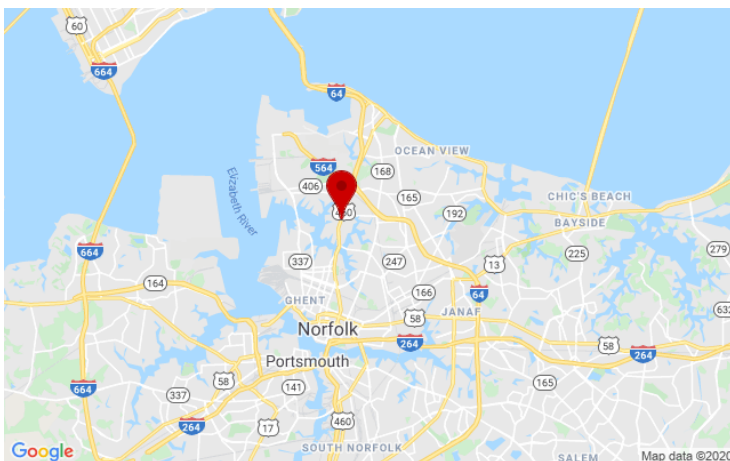
No response

Name not shown

in Ward 1

February 7, 2020, 12:01 PM

Question 1



Question 2

- Other / Non-binary

Question 3

- Prefer not to answer

Question 4

- Prefer not to answer

Question 5

- Prefer not to answer

Question 6

- Walking
- Private Vehicle
- Light Rail

Question 7

Too Many Cars: Somewhat Not Serious

Traffic and congestion: Somewhat Not Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Neutral

Question 8

5

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Other (please specify)

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Norfolk E-scooter Survey

Please give us your input!

Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. Underage riders
3. E-scooters are improperly parked
4. Too many e-scooters

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat disagree
Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- No

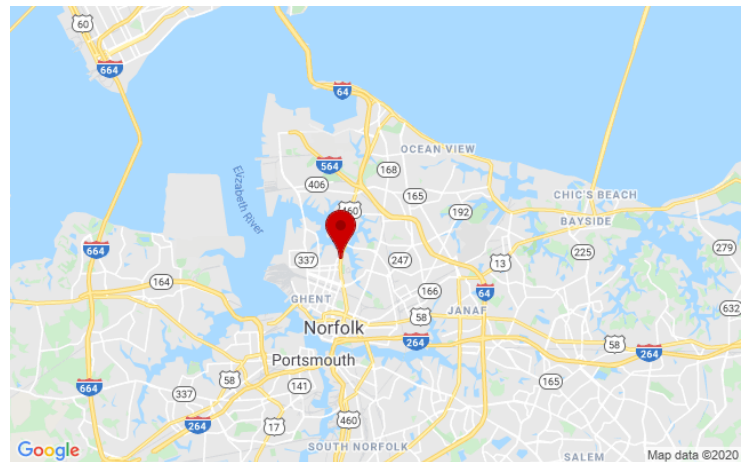
Question 16

Scooters are a public menace. I've nearly run one of them over twice since they've been in the city. Both times were when the scooter operator ignored the rules of the road. One of those incidents was by an underage rider who blew through a stop sign when my direction of travel did not have one. The second when they jumped off a sidewalk and into traffic on Colley Ave, seemingly not bothering to check for traffic, scooter or otherwise. Bicycles as a mode of transport do not bother me, these scooters do. Bicyclists at least have some respect for the rules of the road, scooter riders treat them like toys more than vehicles which can collide with other vehicles. Scooters seem to be operated as if the rider believes they have a force field around them that will protect them from getting run over by other users of the road.

Name not available

February 7, 2020, 12:04 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

Norfolk E-scooter Survey

Please give us your input!

5

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Always
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. E-scooters are improperly parked
2. Riders on sidewalks
3. Too many e-scooters
4. Follow the rules of the road

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Very likely

Question 20

- Personal bicycle

Question 21

- Entertainment

Question 22

- 4 p.m. to 6 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- ODU

Question 25

- Never

Question 26

No response

Name not shown

outside Norfolk

February 7, 2020, 12:06 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$50,000 to \$74,999

Question 6

- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Not Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Follow the rules of the road
2. Insufficient bike lanes for riding e-scooters
3. Riders on sidewalks

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

I don't live in Norfolk, but I live in Virginia Beach. I enjoy going to Norfolk for restaurants and entertainment. The e-scooters made it very easy to get around and also have a good time while in Norfolk. The presence of the e-scooters had made me want to go into Norfolk downtown more

Norfolk E-scooter Survey

Please give us your input!

rather than Virginia Beach Town Center.

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Dining
- Entertainment
- Recreational ride
- Visiting

Question 22

- Midnight to 2 a.m.
- 8 a.m. to 10 a.m.
- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Bike lane

Question 24

- Downtown
- Ghent
- ODU
- North Colley

Question 25

- Within the last month

Question 26

No response

Name not available

February 7, 2020, 12:07 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- Private Vehicle

Question 7

Norfolk E-scooter Survey

Please give us your input!

Too Many Cars: Neutral
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Not Serious
Pedestrian and sidewalk safety: Somewhat Not Serious
Mobility access for people with disabilities: Somewhat Not Serious

Question 8

2

Question 9

- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Always
Follow the rules of the road: Sometimes

Question 13

1. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access:

Somewhat agree

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Home
- Entertainment

Question 22

- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.

Question 23

- Bike lane

Question 24

- Downtown
- Ghent

Question 25

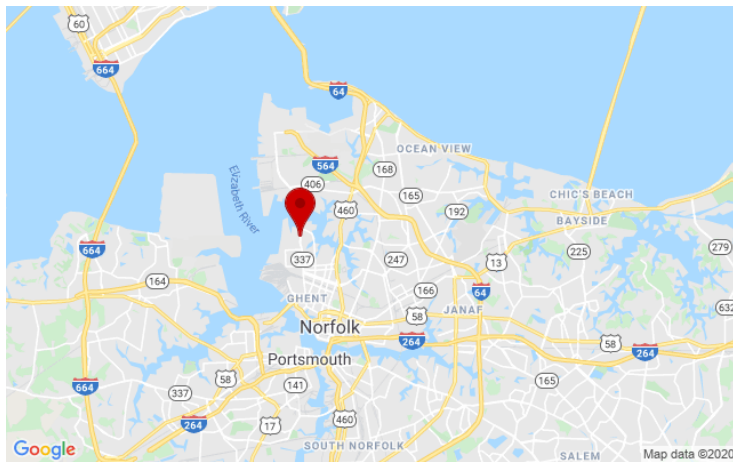
- Within the last month

Norfolk E-scooter Survey
Please give us your input!

Norfolk E-scooter Survey
Please give us your input!

No response

February 7, 2020, 12:08 PM



- Male

- Latino

- 35-44

- \$150,000 or More

- Walking
- Personal Bike
- E-Scooter
- Private Vehicle
- Ride Share

Too Many Cars: Very Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Very Serious

2

- Don't Need Driver's License
- Must Following Signs & Signals

- E-scooter app

- Yes

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Always
Follow the rules of the road: Mostly

1. E-scooter maintenance
2. Insufficient bike lanes for riding e-scooters
3. Follow the rules of the road
4. E-scooters are improperly parked

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and

Norfolk E-scooter Survey

Please give us your input!

parking: Somewhat agree • Never

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:

Somewhat agree

Question 15

- Yes **Name not shown**

Question 16 February 7, 2020, 12:09 PM

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Walk
-

Question 21

- Home
 - Dining
 - Errands

Question 2

 - Female

Question 22 Question 3

- 4 p.m. to 6 p.m.
- White / Caucasian

Question 23 Question 4

- Bike lane
- 45-54

Question 24 Question 5

- Ghent • \$50,000 to \$74,999

• ODU

• Other - Larchmont

Question 25

- Never

Question 26

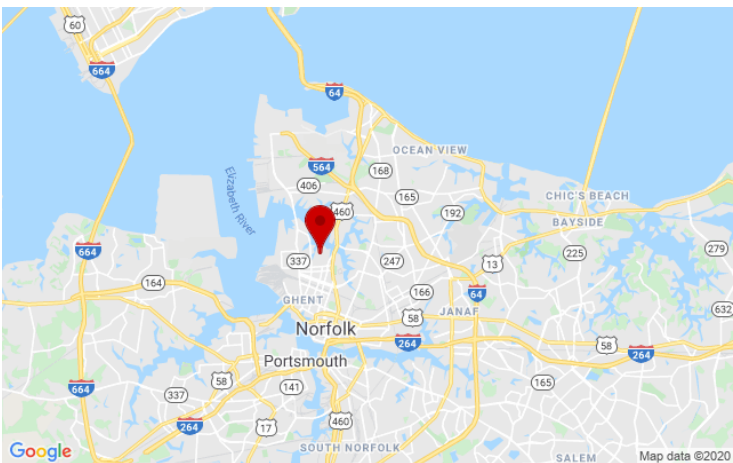
No response

Name not shown

in Ward 2

February 7, 2020, 12:09 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$50,000 to \$74,999

Question 6

- Private Vehicle

Question 7

Norfolk E-scooter Survey

Please give us your input!

No response

Question 8

4

Question 9

- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Riders on sidewalks
2. Multiple riders per device
3. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking: Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement

Additional enforcement would improve e-scooter rider behavior and parking: Neutral

More bike lanes will improve e-scooter safety: Neutral

Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

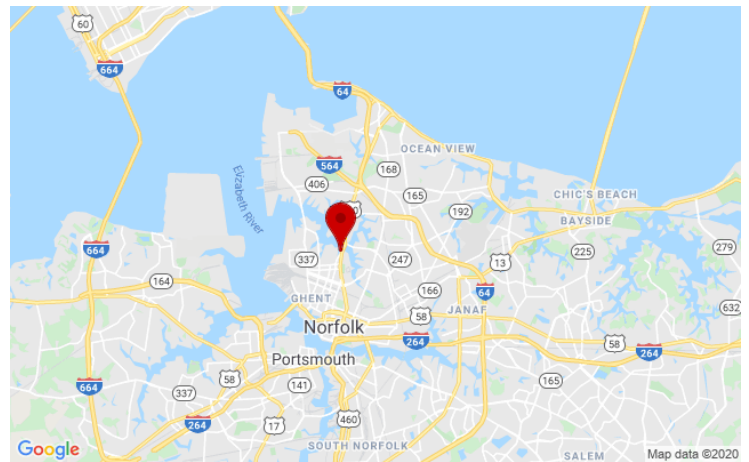
Question 16

Rules about riding scooters on sidewalks, especially at ODU.

Name not available

February 7, 2020, 12:10 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$150,000 or More

Question 6

- Walking
- Personal Bike
- Private Vehicle
- Ride Share

Question 7

Norfolk E-scooter Survey

Please give us your input!

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Neutral

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Follow the rules of the road
3. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Dining
- Entertainment
- Recreational ride

Question 22

- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

Question 23

- Bike lane

Question 24

- Downtown
- Ghent

Norfolk E-scooter Survey

Please give us your input!

- North Colley

Question 25

- Within the last month

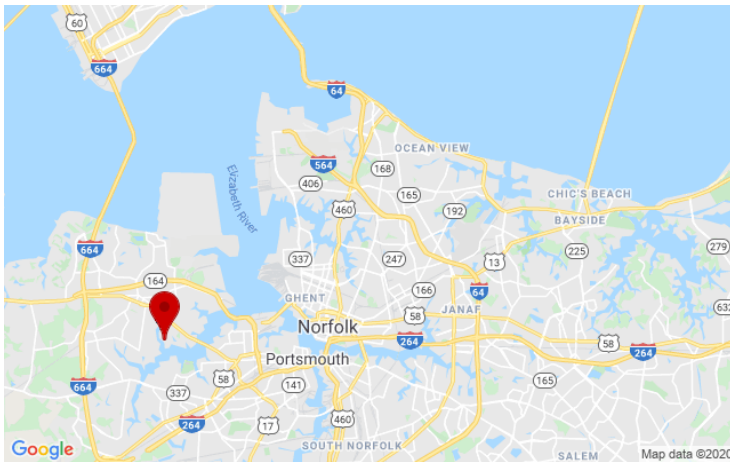
Question 26

No response

Name not available

February 7, 2020, 12:11 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$150,000 or More

Question 6

- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Neutral

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Neutral

Availability of transportation options: Neutral

Question 8

5

Question 9

- No Town Point Park Riding
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Always

Appear to be of legal riding age: Always

Follow the rules of the road: Mostly

Question 13

1. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking: Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement

Norfolk E-scooter Survey

Please give us your input!

Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Neutral

Question 20

- Walk

Question 21

- Entertainment

Question 22

- 6 p.m. to 8 p.m.

Question 23

- Street

Question 24

- ODU

Question 25

- Never

Question 26

No response

Name not available

February 7, 2020, 12:11 PM

Question 1



Question 2

- Male

Question 3

- Prefer not to answer

Question 4

- 25-34

Question 5

- \$50,000 to \$74,999

Question 6

- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Neutral

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Very Serious

Norfolk E-scooter Survey

Please give us your input!

Bike safety: Neutral

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Somewhat Not Serious

Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- No Town Point Park Riding
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Always

Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking: Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Dining
- Entertainment
- Recreational ride

Question 22

- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

Question 23

- Bike lane

Question 24

- Downtown

Question 25

- Within the last week

Question 26

No response

Norfolk E-scooter Survey

Please give us your input!

Name not available

February 7, 2020, 12:11 PM

Question 1

No response

Question 2

- Male

Question 3

- Asian / Pacific Islander

Question 4

- 35-44

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Neutral
Bike safety: Neutral
Pedestrian and sidewalk safety: Somewhat Not Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Serious

Question 8

3

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. Multiple riders per device
4. Underage riders
5. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

- 2-5

Norfolk E-scooter Survey

Please give us your input!

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Recreational ride

Question 22

- 2 p.m. to 4 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown

Question 25

- Never

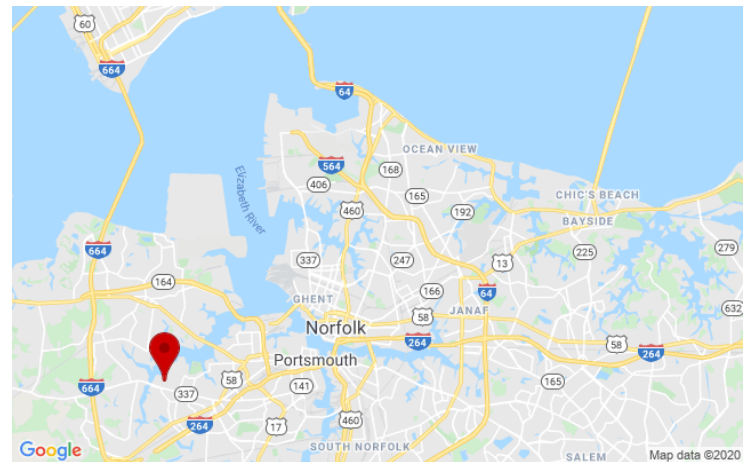
Question 26

No response

Name not available

February 7, 2020, 12:12 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$150,000 or More

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 8

1

Norfolk E-scooter Survey

Please give us your input!

Question 9

- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Follow the rules of the road
3. E-scooter maintenance

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Neutral

Question 20

- Personal vehicle

Question 21

- Dining
- Entertainment
- Recreational ride

Question 22

- 8 p.m. to 10 p.m.

Question 23

- Street

Question 24

- Downtown
- Ghent
- North Colley
- Sentara Norfolk area

Question 25

- Never

Question 26

No response

Name not available

February 7, 2020, 12:12 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Male

Question 3

- American Indian or Alaskan Native

Question 4

- 35-44

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- E-Scooter

Question 7

Too Many Cars: Neutral
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Neutral

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Always
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Always
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Always

Question 13

1. E-scooter maintenance
2. Discounts for low-income individuals
3. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

I think they have been an awesome step forward for the city.

Norfolk E-scooter Survey

Please give us your input!

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Dining
- Entertainment
- Recreational ride

Question 22

- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Street

Question 24

- Downtown
- Ghent
- ODU
- North Colley
- Sentara Norfolk area
- Other - West Ghent, Chelsea

Question 25

- Never

Question 26

We should def keep them around.

Name not shown

in Ward 2

February 7, 2020, 12:12 PM

Question 1

No response

Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- E-Scooter
- Private Vehicle
- Light Rail

Question 7

Too Many Cars: Somewhat Not Serious

Traffic and congestion: Somewhat Not Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Neutral

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Not Serious

Question 8

1

Question 9

- Need Helmet
- Must Following Signs & Signals

Question 10

Norfolk E-scooter Survey

Please give us your input!

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Always

Follow the rules of the road: Mostly

Question 13

1. Follow the rules of the road
2. E-scooter maintenance
3. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

Love that I don't have to always use my car to get around downtown

Question 17

- I ride a few times a month

Question 18

- 21+

Question 19

- Very likely

Question 20

- Personal vehicle

Question 21

- Home
- Dining
- Entertainment
- Recreational ride
- Errands

Question 22

- 8 a.m. to 10 a.m.
- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown
- Ghent

Question 25

- Within the last month

Question 26

No response

Ashley Manning

in Ward 5

February 7, 2020, 12:12 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Female

Question 3

- Latino

Question 4

- 25-34

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious

Question 8

2

Question 9

- Need Helmet
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Always
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Discounts for low-income individuals
2. Underage riders
3. Increasing riding fees and rates
4. E-scooters are improperly parked
5. Follow the rules of the road
6. Insufficient bike lanes for riding e-scooters
7. E-scooter maintenance
8. Riders on sidewalks
9. Multiple riders per device
10. Too many e-scooters

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

Norfolk E-scooter Survey

Please give us your input!

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Very likely

Question 20

- Personal bicycle

Question 21

- Entertainment
- Errands
- Visiting

Question 22

- 10 a.m. to noon

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown
- Ocean View

Question 25

- Within the last month

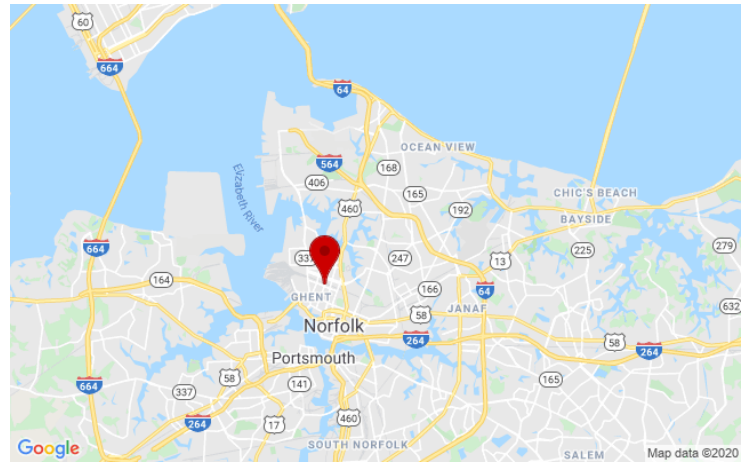
Question 26

No response

Name not available

February 7, 2020, 12:13 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Not Serious

Norfolk E-scooter Survey

Please give us your input!

Question 8

2

Question 9

- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking:
Somewhat agree
Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and
parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access:
Somewhat agree

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Very likely

Question 20

- Personal vehicle

Question 21

- Work
- Dining
- Entertainment
- Errands

Question 22

- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown
- Ghent
- North Colley

Question 25

- Within the last month

Question 26

No response

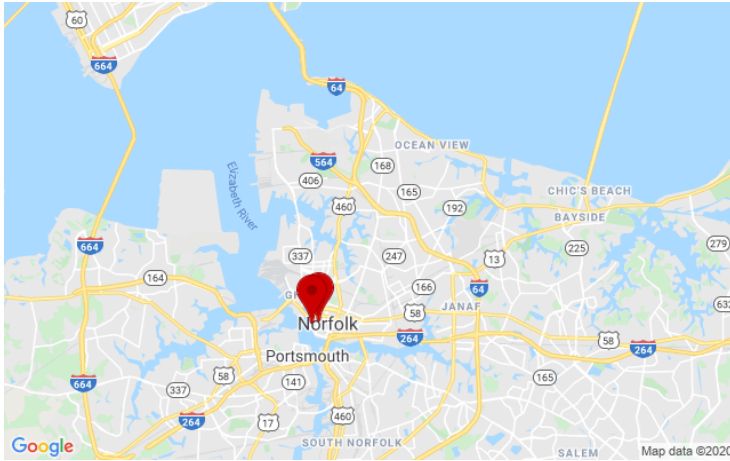
Name not available

February 7, 2020, 12:13 PM

Norfolk E-scooter Survey

Please give us your input!

Question 1



Question 2

- Male

Question 3

- Prefer not to answer

Question 4

- 25-34

Question 5

- \$35,000 to \$49,999

Question 6

No response

Question 7

Too Many Cars: Not Serious
Traffic and congestion: Not Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Not Serious
Pedestrian and sidewalk safety: Not Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Very Serious

Question 8

1

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Always
Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

No response

Question 17

Norfolk E-scooter Survey

Please give us your input!

- I ride several times a week

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Transit

Question 21

- Dining

Question 22

- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

Question 23

- Street

Question 24

- Downtown
- Ghent

Question 25

- Never

Question 26

No response

Name not available

February 7, 2020, 12:13 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 18-24

Question 5

- Less than \$20,000

Question 6

- Walking
- E-Scooter
- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Neutral

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Neutral

Question 8

Norfolk E-scooter Survey

Please give us your input!

2

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Sometimes

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Sometimes

Question 13

1. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking: Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree

Additional enforcement would improve e-scooter rider behavior and parking: Neutral

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

No response

Question 17

- I ride several times a week

Question 18

- 21+

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- School

Question 22

- Midnight to 2 a.m.
- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- ODU

Question 25

- Never

Question 26

No response

Name not available

February 7, 2020, 12:13 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$150,000 or More

Question 6

- Walking
- E-Scooter

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Mostly

Question 13

1. Follow the rules of the road
2. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Norfolk E-scooter Survey

Please give us your input!

Question 17

- I ride a few times a month

Question 18

- 11-20

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Home
- Dining
- Entertainment
- Errands

Question 22

- 4 p.m. to 6 p.m.

Question 23

- Street

Question 24

- Downtown
- Ghent

Question 25

- Never

Question 26

No response

Name not available

February 7, 2020, 12:13 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$50,000 to \$74,999

Question 6

- Walking

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Not Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Not Serious

Question 8

2

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Very likely

Question 20

- Walk

Question 21

- Entertainment

Question 22

No response

Question 23

- Street

Question 24

No response

Question 25

- Never

Question 26

No response

Scott Mitchell

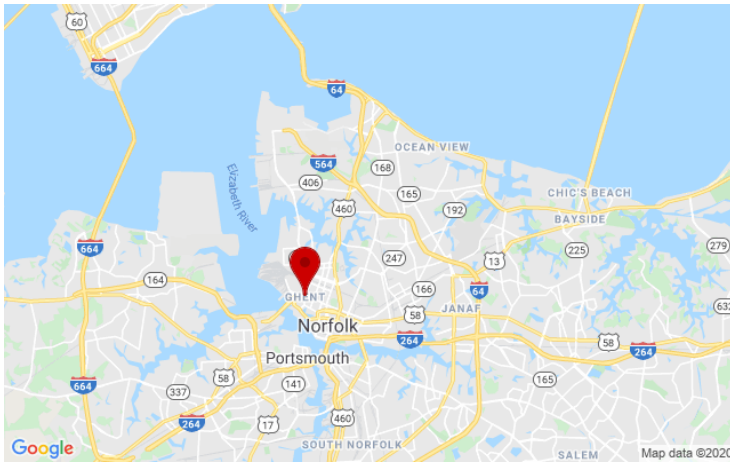
in Ward 2

February 7, 2020, 12:14 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$150,000 or More

Question 6

- E-Scooter
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

1

Question 9

- No Town Point Park Riding
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Always
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Always
Ride one person per device: Always
Appear to be of legal riding age: Mostly
Follow the rules of the road: Always

Question 13

1. Follow the rules of the road
2. Insufficient bike lanes for riding e-scooters
3. Discounts for low-income individuals
4. Underage riders
5. Multiple riders per device
6. Riders on sidewalks
7. Too many e-scooters
8. Increasing riding fees and rates
9. E-scooter maintenance
10. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement

Question 15

- Yes

Norfolk E-scooter Survey

Please give us your input!

Question 16

I am 46 and own multiple business, I love them and think they should stay. Just need better coaching on following rules of the road for the young people.

Question 17

- I ride several times a week

Question 18

- 11-20

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Dining
- Entertainment
- Recreational ride

Question 22

- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown
- Ghent

Question 25

- Never

Question 26

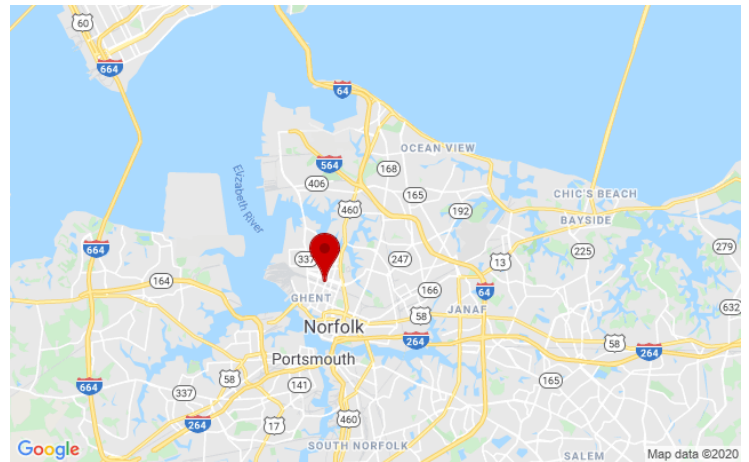
Love them

kristina lauren

in Ward 2

February 7, 2020, 12:14 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$150,000 or More

Question 6

- Walking
- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Very Serious

Norfolk E-scooter Survey

Please give us your input!

Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

5

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Other (please specify)

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Never
Ride one person per device: Never
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. E-scooters are improperly parked
4. Multiple riders per device
5. Too many e-scooters

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access:
Complete agreement

Question 15

- No

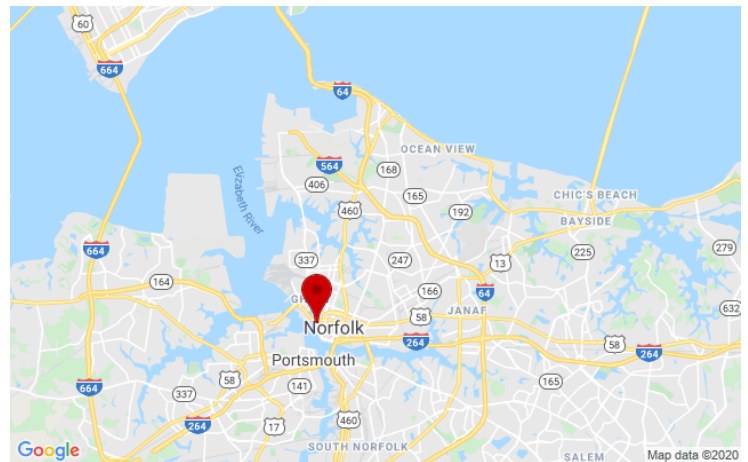
Question 16

No response

Name not available

February 7, 2020, 12:14 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$100,000 to \$149,999

Question 6

Norfolk E-scooter Survey

Please give us your input!

- Walking
- E-Scooter
- Private Vehicle

Question 7

Too Many Cars: Not Serious
Traffic and congestion: Not Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Not Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Not Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Sometimes
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Follow the rules of the road
3. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Very likely

Question 20

- Bike share

Question 21

- Dining
- Entertainment

Question 22

- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.

Question 23

- Sidewalk

Norfolk E-scooter Survey

Please give us your input!

Question 24

- Downtown
- Ghent

Question 25

- Never

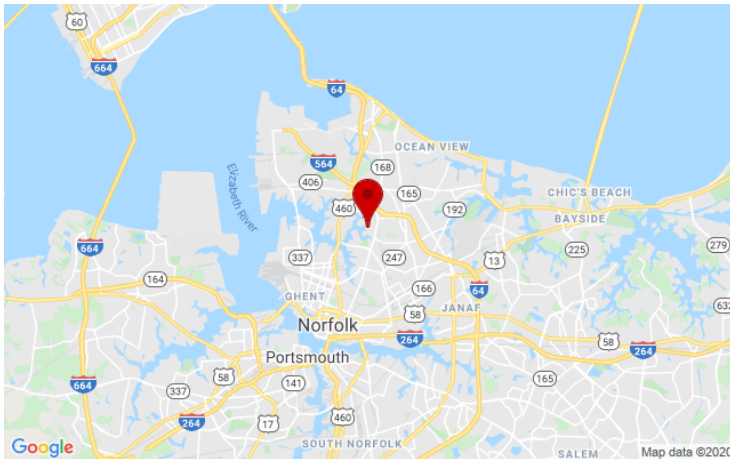
Question 26

No response

Name not available

February 7, 2020, 12:14 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

2

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Follow the rules of the road

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree

Norfolk E-scooter Survey

Please give us your input!

Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Recreational ride
- Errands

Question 22

- 10 a.m. to noon
- Noon to 2 p.m.

Question 23

- Street

Question 24

- Downtown

- Ghent
- ODU
- North Colley
- Sentara Norfolk area

Question 25

- Never

Question 26

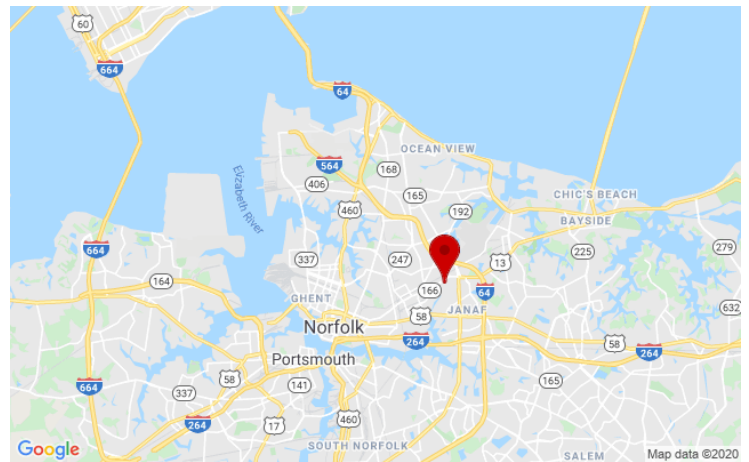
No response

Joe Cochran

in Ward 4

February 7, 2020, 12:15 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

Norfolk E-scooter Survey

Please give us your input!

- \$50,000 to \$74,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious

Traffic and congestion: Somewhat Not Serious

Pollution due to vehicle emissions: Somewhat Not Serious

Bike safety: Neutral

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Neutral

Availability of transportation options: Very Serious

Question 8

4

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Always

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Sometimes

Question 13

1. Discounts for low-income individuals
2. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Neutral

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking:

Complete disagreement

Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Complete disagreement

Additional enforcement would improve e-scooter rider behavior and parking: Complete disagreement

Fares to use e-scooters should be managed to provide equitable access:

Complete agreement

Question 15

- Yes

Question 16

Prices are way too high. I stopped using these as an option when prices went up. Plus, I'm not sure the difference between the types of scooters. I used the scooters to get around downtown while at work. Great way to run errands or go to lunch further away and not miss any time. The sneaky charges turned me off of them. reduce the prices and I'm all in.

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Very likely

Question 20

- Walk

Question 21

- Dining
- Entertainment
- Recreational ride
- Errands

Question 22

- 8 a.m. to 10 a.m.
- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.

Norfolk E-scooter Survey

Please give us your input!

- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.

Question 23

- Street

Question 24

- Downtown

Question 25

- Never

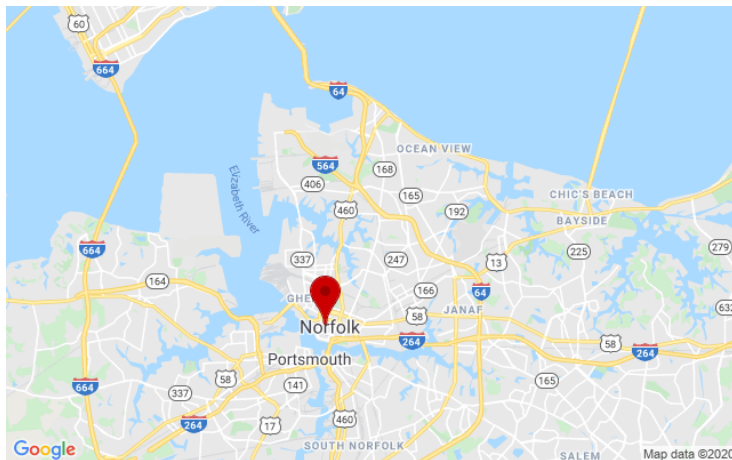
Question 26

No response

Name not available

February 7, 2020, 12:15 PM

Question 1



Question 2

- Male

Question 3

- Other - Multi-racial

Question 4

- 25-34

Question 5

- Prefer not to answer

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Not Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Somewhat Not Serious

Question 8

3

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Always

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Sometimes

Question 13

Norfolk E-scooter Survey

Please give us your input!

1. Riders on sidewalks
2. Insufficient bike lanes for riding e-scooters
3. Follow the rules of the road
4. Underage riders

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking: Neutral

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

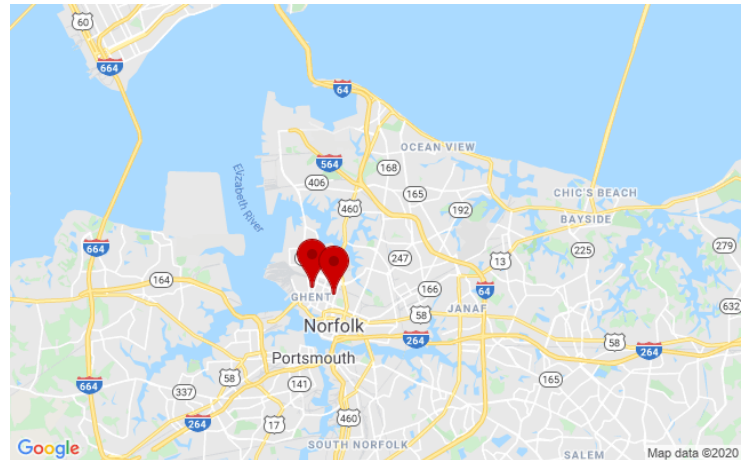
Question 16

I've noticed that many of the riders ignore most traffic rules and laws. On multiple occasions, I've nearly been struck by a rider who was on the sidewalk. I've personally seen riders use the scooters to drive the wrong way (into oncoming traffic or down a one-way street the incorrect direction). More than once, I've witnessed a lime scooter end up underneath a car. I have NEVER seen a rider wear a helmet.

Name not available

February 7, 2020, 12:15 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- Prefer not to answer

Question 6

- Walking
- Personal Bike
- E-Scooter
- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Neutral

Pedestrian and sidewalk safety: Somewhat Not Serious

Mobility access for people with disabilities: Somewhat Not Serious

Availability of transportation options: Somewhat Serious

Norfolk E-scooter Survey

Please give us your input!

Question 8

1

Question 9

- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Always

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

1. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking:
Somewhat agree

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Somewhat disagree

Additional enforcement would improve e-scooter rider behavior and
parking: Somewhat disagree

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:
Somewhat agree

Question 15

- Yes

Question 16

No response

Question 17

- I ride several times a week

Question 18

- 2-5

Question 19

- Very likely

Question 20

- Personal vehicle

Question 21

- Home
- Dining
- Entertainment

Question 22

- Midnight to 2 a.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Street

Question 24

- Downtown
- Ghent

Question 25

- Never

Question 26

No response

Name not shown

February 7, 2020, 12:16 PM

Norfolk E-scooter Survey

Please give us your input!

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$35,000 to \$49,999

Question 6

- Walking
- E-Scooter
- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Very Serious

Question 8

2

Question 9

- No Town Point Park Riding
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Follow the rules of the road
3. Multiple riders per device

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat disagree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

Norfolk E-scooter Survey

Please give us your input!

No response

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Home
- Dining

Question 22

- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown
- Ghent

Question 25

- Never

Question 26

No response

Name not available

February 7, 2020, 12:17 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$150,000 or More

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Neutral

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Neutral

Question 8

1

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- No

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Always

Ride one person per device: Always

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

1. Follow the rules of the road
2. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking:

Somewhat agree

Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and

parking: Neutral

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:

Neutral

Question 15

- Yes

Question 16

We were visiting Norfolk for a wedding (from Houston). We stayed downtown and did not rent a car. The e-scooters were a great alternative to Ubers. We were able to see a lot of downtown, go to eat, visit the museum, go to church all by scooter. The weather was perfect and we had a blast. I could see them being a nuisance for drivers if the scooter rider

isn't following traffic rules. But as a tourist, this was a great way to get around.

Question 17

- I ride a few times a month

Question 18

- 6-10

Question 19

- Very likely

Question 20

- Personal vehicle

Question 21

- Dining
- Entertainment
- Visiting

Question 22

- Noon to 2 p.m.
- 4 p.m. to 6 p.m.

Question 23

- Street

Question 24

- Downtown

Question 25

- Never

Question 26

No response

Name not shown

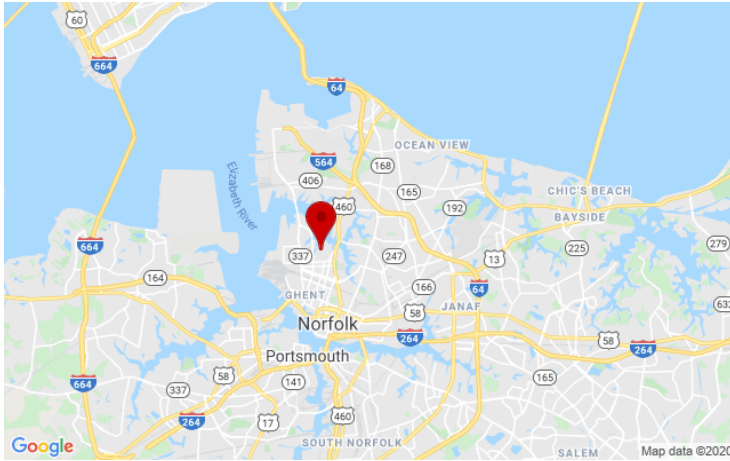
in Ward 2

February 7, 2020, 12:17 PM

Norfolk E-scooter Survey

Please give us your input!

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$150,000 or More

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Somewhat Not Serious

Question 8

5

Question 9

- No Town Point Park Riding
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Always

Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked
3. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking:

Somewhat agree

Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Somewhat disagree

Additional enforcement would improve e-scooter rider behavior and

parking: Somewhat agree

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access:

Somewhat agree

Question 15

- Yes

Question 16

No response

Question 17

Norfolk E-scooter Survey

Please give us your input!

- I ride a few times a month

Question 18

- 2-5

Question 19

- Neutral

Question 20

- Personal vehicle

Question 21

- Dining
- Entertainment
- Recreational ride
- Visiting

Question 22

- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

Question 23

- Street

Question 24

- Downtown
- Ghent
- ODU
- North Colley

Question 25

- Never

Question 26

Enforcement of rules should be educational, not punitive.

Name not available

February 7, 2020, 12:17 PM

Question 1

No response

Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$20,000 to \$34,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 8

3

Question 9

- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Always

Ride on sidewalks: Always

Norfolk E-scooter Survey

Please give us your input!

Ride in bike lanes when a lane is present: Always

Ride one person per device: Always

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Sometimes

Question 13

1. Increasing riding fees and rates
2. Discounts for low-income individuals
3. Insufficient bike lanes for riding e-scooters
4. Riders on sidewalks
5. E-scooters are improperly parked
6. Follow the rules of the road
7. Multiple riders per device
8. E-scooter maintenance
9. Too many e-scooters
10. Underage riders

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and parking: Neutral

More bike lanes will improve e-scooter safety: Neutral

Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

I'd like the rates to be reduced. It's too expensive for me to use regularly. So, I have rode it only once.

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Somewhat unlikely

Question 20

- Personal vehicle

Question 21

- Entertainment

Question 22

- 6 p.m. to 8 p.m.

Question 23

- Sidewalk

Question 24

- Downtown

Question 25

- Never

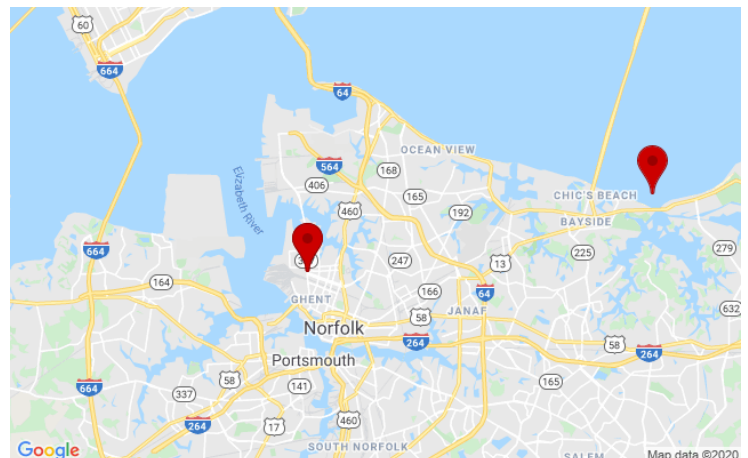
Question 26

No response

Name not available

February 7, 2020, 12:17 PM

Question 1



Norfolk E-scooter Survey

Please give us your input!

Question 2

- Male

Question 3

- Prefer not to answer

Question 4

- 35-44

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- E-Scooter
- Private Vehicle
- Taxi

Question 7

Too Many Cars: Neutral
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Neutral
Bike safety: Somewhat Not Serious
Pedestrian and sidewalk safety: Somewhat Not Serious
Mobility access for people with disabilities: Not Serious
Availability of transportation options: Not Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Always
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete disagreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Complete disagreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride several times a week

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

Norfolk E-scooter Survey

Please give us your input!

Norfolk E-scooter Survey

Please give us your input!

- ### Question 22

- ### Question 23

- ### Question 24

- ### Question 25

- ### Question 26

Name not available
February 7, 2020, 12:18 PM

A map of Norfolk, Virginia, with a red pin marking the location of the Norfolk Naval Shipyard. The map shows major highways including I-64, I-264, and US-13. Labeled areas include Ocean View, Ghent, Portsmouth, and South Norfolk. The Elizabeth River is visible on the left side of the map. The Google logo and 'Map data ©2020' are at the bottom.

- Male

Question 3

- White / Caucasian

Question 4

- 18-24

Question 5

- Prefer not to answer

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

3

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Norfolk E-scooter Survey

Please give us your input!

Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. E-scooters are improperly parked
4. Insufficient bike lanes for riding e-scooters
5. Too many e-scooters

Question 14

E-scooters are important transportation options: Neutral
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

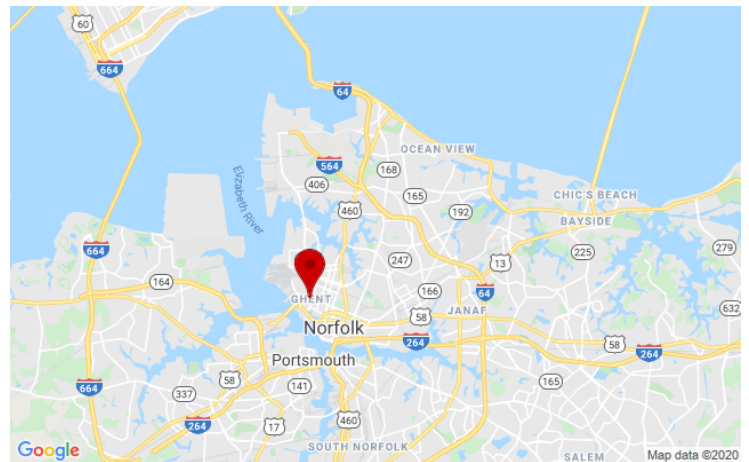
Question 16

No response

Name not available

February 7, 2020, 12:18 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$75,000 to \$99,999

Question 6

- Walking

Question 7

Too Many Cars: Somewhat Not Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Not Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Somewhat Serious

Question 8

4

Norfolk E-scooter Survey

Please give us your input!

Question 9

No response

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Always
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Follow the rules of the road
2. Discounts for low-income individuals
3. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Somewhat disagree
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

They're not safe

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Very likely

Question 20

- Personal vehicle

Question 21

- Dining

Question 22

- 10 a.m. to noon

Question 23

- Street

Question 24

- Ghent

Question 25

- Never

Question 26

No response

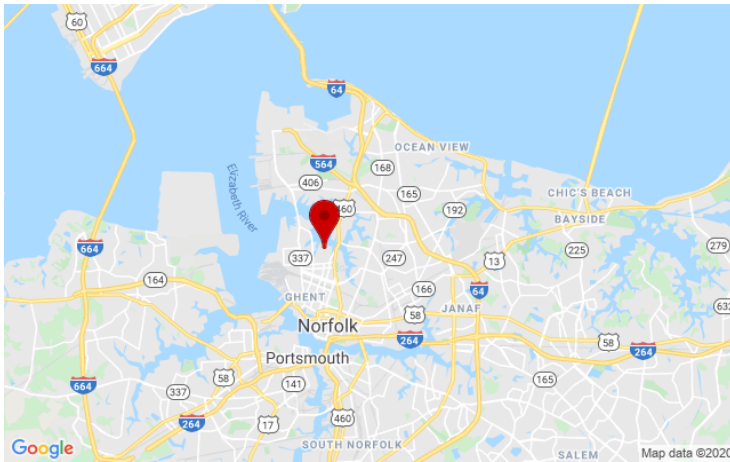
Ryan Nixon
in Ward 2

February 7, 2020, 12:18 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



4

Question 9

- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

1. Follow the rules of the road
2. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking: Neutral

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Neutral

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

Question 16

No response

Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- Prefer not to answer

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Neutral

Question 8

Norfolk E-scooter Survey

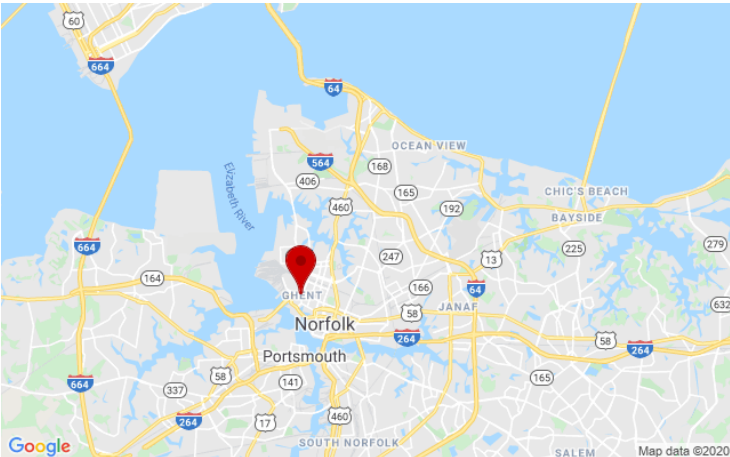
Please give us your input!

Norfolk E-scooter Survey

Please give us your input!

Name not available
February 7, 2020, 12:18 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$150,000 or More

Question 6

- Walking
- Personal Bike

Question 7

Too Many Cars: Somewhat Not Serious

Traffic and congestion: Somewhat Not Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Neutral

Question 8

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Always
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

No response

Question 14

E-scooters are important transportation options: Neutral

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

Norfolk E-scooter Survey

Please give us your input!

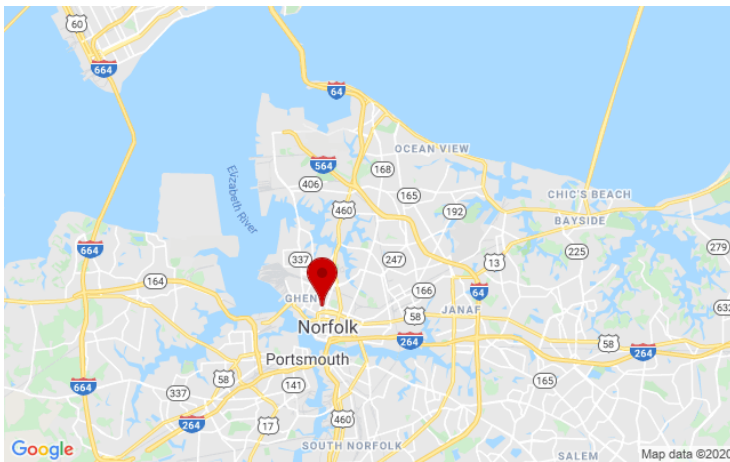
Question 16

No response

Name not available

February 7, 2020, 12:19 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Not Serious

Traffic and congestion: Somewhat Not Serious

Pollution due to vehicle emissions: Not Serious

Bike safety: Somewhat Not Serious

Pedestrian and sidewalk safety: Somewhat Not Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Somewhat Not Serious

Question 8

2

Question 9

- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Always

Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Riders on sidewalks
3. E-scooter maintenance
4. Follow the rules of the road
5. Multiple riders per device
6. Too many e-scooters
7. Insufficient bike lanes for riding e-scooters
8. Discounts for low-income individuals
9. Increasing riding fees and rates
10. Underage riders

Question 14

E-scooters are important transportation options: Neutral

E-scooters help reduce carbon emissions: Neutral

E-scooters help reduce traffic congestion: Somewhat disagree

Designated e-scooter parking areas will improve haphazard parking:

Norfolk E-scooter Survey

Please give us your input!

Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I ride several times a week

Question 18

- 6-10

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Work
- Entertainment

Question 22

- 8 a.m. to 10 a.m.
- Noon to 2 p.m.
- 6 p.m. to 8 p.m.

Question 23

- Street

Question 24

- Downtown

- Ghent

Question 25

- Within the last month

Question 26

No response

Name not available

February 7, 2020, 12:19 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$100,000 to \$149,999

Question 6

Norfolk E-scooter Survey

Please give us your input!

No response

Question 7

Too Many Cars: Neutral
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Neutral
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Somewhat Serious

Question 8

2

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter representative

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Follow the rules of the road
2. E-scooter maintenance
3. Discounts for low-income individuals
4. Increasing riding fees and rates
5. Multiple riders per device
6. Underage riders
7. Riders on sidewalks
8. Insufficient bike lanes for riding e-scooters
9. E-scooters are improperly parked
10. Too many e-scooters

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Entertainment

Question 22

- 4 p.m. to 6 p.m.

Question 23

- Street

Question 24

Norfolk E-scooter Survey

Please give us your input!

- Downtown

Question 25

No response

Question 26

No response

Name not available

February 7, 2020, 12:20 PM

Question 1



Question 2

- Male

Question 3

- Other - I'm all 6

Question 4

- 25-34

Question 5

- \$150,000 or More

Question 6

- Walking
- Personal Bike
- Pace Bike
- E-Scooter
- Private Vehicle
- Taxi
- Ride Share
- Bus
- Light Rail

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Somewhat Not Serious

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Somewhat Not Serious

Availability of transportation options: Neutral

Question 8

No response

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Always

Ride on sidewalks: Never

Ride in bike lanes when a lane is present: Always

Ride one person per device: Always

Appear to be of legal riding age: Always

Follow the rules of the road: Always

Question 13

Norfolk E-scooter Survey

Please give us your input!

1. Underage riders

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

Keep them going!!!

Question 17

- I ride daily

Question 18

- 2-5

Question 19

- Very likely

Question 20

- Bike share

Question 21

- Home
- Work
- School
- Dining
- Entertainment
- Recreational ride
- Errands
- Public transit stop

- Visiting

Question 22

- 6 a.m. to 8 a.m.
- 8 a.m. to 10 a.m.
- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Bike lane

Question 24

- Downtown
- Ghent
- ODU

Question 25

- Within the last week

Question 26

They are great!!

Holly Rice

in Ward 2

February 7, 2020, 12:21 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 18-24

Question 5

- \$35,000 to \$49,999

Question 6

- Walking
- E-Scooter

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Very Serious

Question 8

1

Question 9

- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Always

Appear to be of legal riding age: Always

Follow the rules of the road: Mostly

Question 13

1. Riders on sidewalks
2. Follow the rules of the road
3. E-scooter maintenance

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking:

Complete agreement

Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and

parking: Complete agreement

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:

Complete agreement

Question 15

- Yes

Question 16

They need to enforce not riding on sidewalks in the downtown. I've almost been hit multiple times as a pedestrian. It's actually a smoother ride going on the street. I also wish it was easier to get a refund when the scooter won't accelerate or even start.

Norfolk E-scooter Survey

Please give us your input!

Question 17

- I ride several times a week

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Work
- Dining

Question 22

- 10 a.m. to noon
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.

Question 23

- Street

Question 24

- Downtown

Question 25

- Never

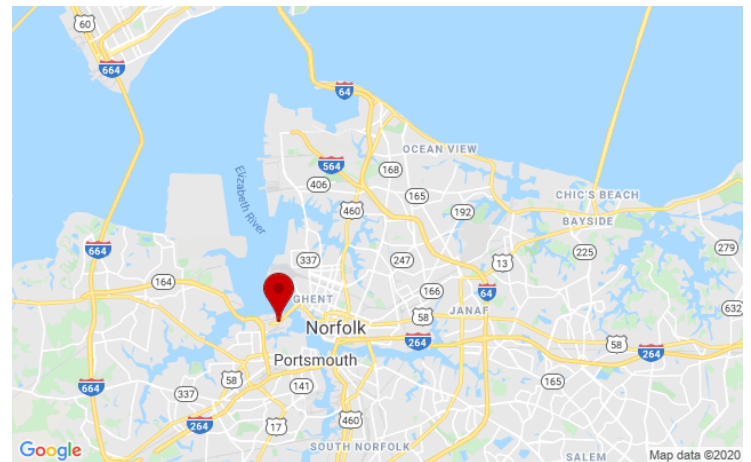
Question 26

No response

Name not available

February 7, 2020, 12:21 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$75,000 to \$99,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Very Serious

Question 8

2

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Need Helmet
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Underage riders

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Very likely

Question 20

- Personal vehicle

Question 21

- Dining

Question 22

- Noon to 2 p.m.

Question 23

- Sidewalk

Question 24

No response

Question 25

- Within the last month

Question 26

No response

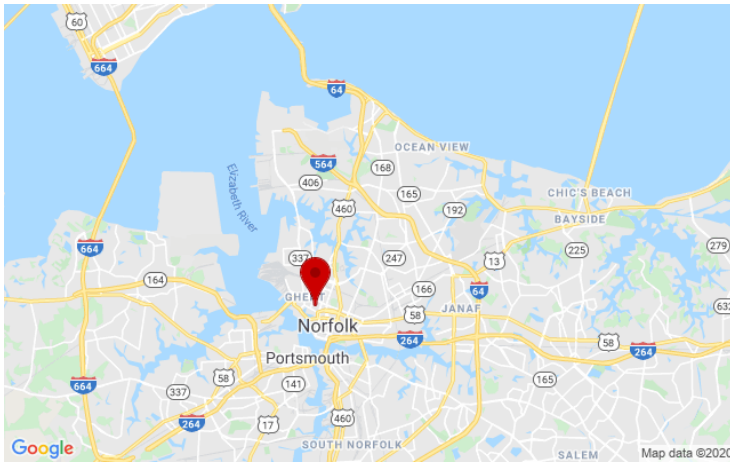
Name not available

February 7, 2020, 12:22 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- Less than \$20,000

Question 6

- Walking
- Personal Bike
- E-Scooter
- Private Vehicle
- Light Rail

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Very Serious

Question 8

1

Question 9

- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Always
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Always

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Multiple riders per device
3. Follow the rules of the road
4. Riders on sidewalks
5. E-scooter maintenance

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Norfolk E-scooter Survey

Please give us your input!

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 6-10

Question 19

- Somewhat likely

Question 20

- Personal bicycle

Question 21

- Dining
- Entertainment
- Recreational ride
- Errands
- Visiting

Question 22

- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.

Question 23

- Bike lane

Question 24

- Ghent
- Ocean View
- North Colley
- Port of Virginia

Question 25

- Within the last month

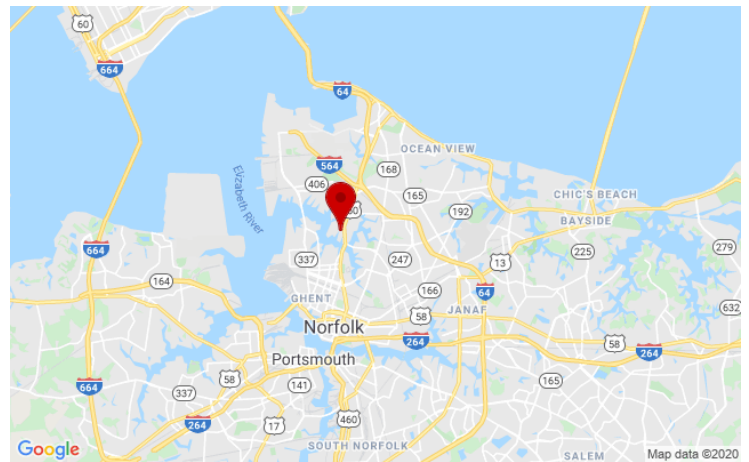
Question 26

No response

Name not available

February 7, 2020, 12:23 PM

Question 1



Question 2

- Male

Question 3

- Prefer not to answer

Question 4

- 45-54

Question 5

- \$150,000 or More

Question 6

- Walking
- E-Scooter
- Private Vehicle
- Ride Share

Question 7

Norfolk E-scooter Survey

Please give us your input!

Too Many Cars: Not Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Not Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Discounts for low-income individuals
2. E-scooters are improperly parked
3. Underage riders
4. Multiple riders per device
5. Increasing riding fees and rates
6. Follow the rules of the road
7. Insufficient bike lanes for riding e-scooters
8. E-scooter maintenance
9. Riders on sidewalks
10. Too many e-scooters

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

I believe it is an excellent option for low cost transportation.

Question 17

- I ride a few times a month

Question 18

- 11-20

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Home
- Entertainment
- Recreational ride

Question 22

- 8 a.m. to 10 a.m.
- 2 p.m. to 4 p.m.
- 6 p.m. to 8 p.m.

Question 23

Norfolk E-scooter Survey

Please give us your input!

- Street

Question 24

- Ocean View
- ODU
- North Colley
- Wards Corner

Question 25

- Never

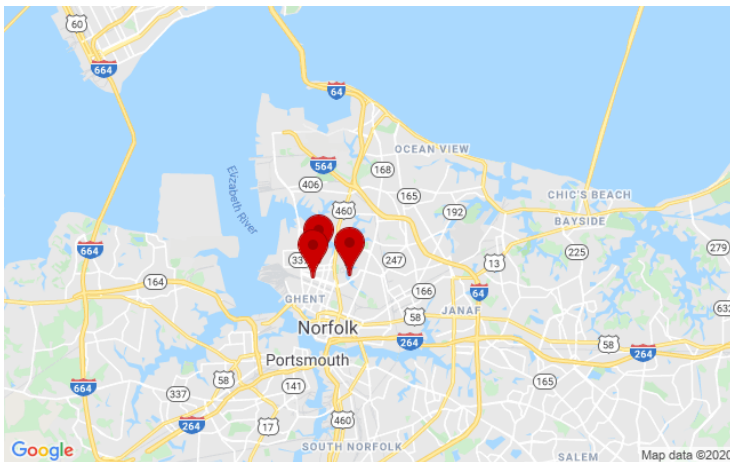
Question 26

No response

Name not available

February 7, 2020, 12:24 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 18-24

Question 5

- \$20,000 to \$34,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

4

Question 9

- Need Helmet
- No Town Point Park Riding
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Sometimes

Question 13

1. Discounts for low-income individuals
2. Follow the rules of the road

Norfolk E-scooter Survey

Please give us your input!

3. E-scooters are improperly parked
4. Increasing riding fees and rates
5. Too many e-scooters
6. Insufficient bike lanes for riding e-scooters
7. Riders on sidewalks
8. E-scooter maintenance
9. Multiple riders per device
10. Underage riders

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

too fast, so scary. wider base for double riders?

Question 17

- I ride a few times a month

Question 18

- 6-10

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Entertainment

Question 22

- 8 p.m. to 10 p.m.

Question 23

- Sidewalk

Question 24

- ODU

Question 25

- Never

Question 26

no

Name not shown

in Ward 2

February 7, 2020, 12:25 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Norfolk E-scooter Survey

Please give us your input!

Question 4

- 25-34

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Not Serious

Pedestrian and sidewalk safety: Not Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Neutral

Question 8

1

Question 9

- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Always

Ride one person per device: Always

Appear to be of legal riding age: Always

Follow the rules of the road: Always

Question 13

1. Follow the rules of the road

Question 14

E-scooters are important transportation options: Neutral

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and parking: Neutral

More bike lanes will improve e-scooter safety: Neutral

Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Dining
- Entertainment
- Visiting

Question 22

- 6 p.m. to 8 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Norfolk E-scooter Survey

Please give us your input!

Question 24

- Downtown
- Ghent
- ODU

Question 25

- Within the last week

Question 26

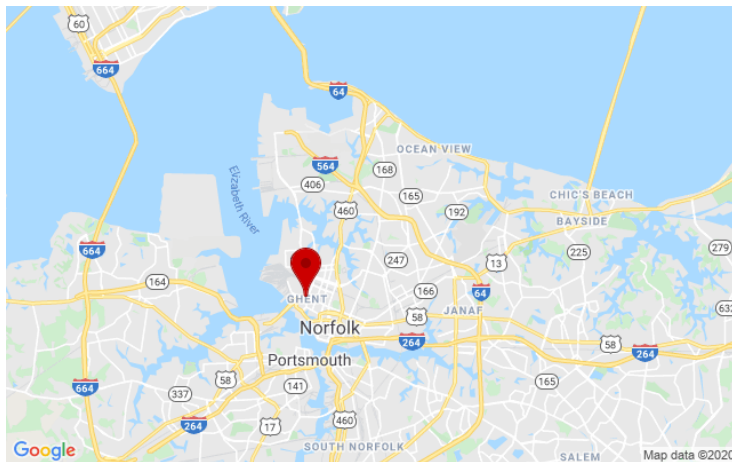
No response

Travis Webb

in Ward 2

February 7, 2020, 12:25 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$150,000 or More

Question 6

- Walking

Question 7

Too Many Cars: Neutral

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Neutral

Bike safety: Neutral

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Neutral

Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Always

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Always

Appear to be of legal riding age: Always

Follow the rules of the road: Mostly

Question 13

1. E-scooter maintenance

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking:

Somewhat agree

Prohibited riding areas and designated parking zones improve rider

Norfolk E-scooter Survey

Please give us your input!

behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree

More bike lanes will improve e-scooter safety: Somewhat disagree

Fares to use e-scooters should be managed to provide equitable access:

Somewhat agree

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Neutral

Question 20

- Walk

Question 21

- Dining
- Public transit stop

Question 22

- 6 p.m. to 8 p.m.

Question 23

- Street

Question 24

- Downtown
- Ghent

Question 25

- Within the last month

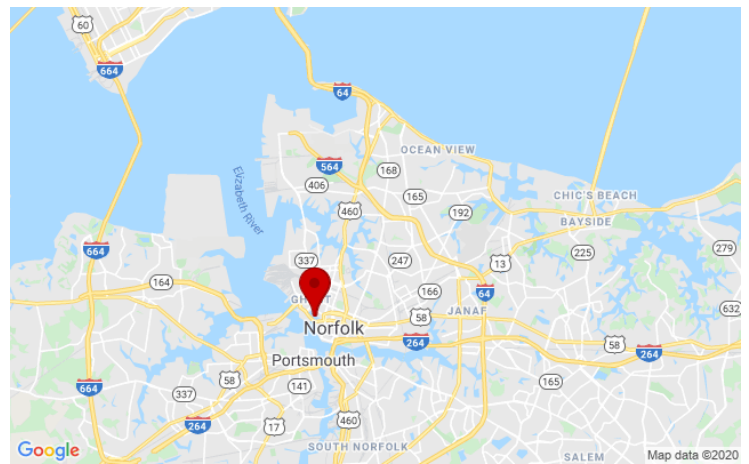
Question 26

No response

Name not available

February 7, 2020, 12:25 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- Personal Bike
- Private Vehicle

Norfolk E-scooter Survey

Please give us your input!

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Neutral

Question 8

2

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Always
Ride one person per device: Mostly
Appear to be of legal riding age: Always
Follow the rules of the road: Sometimes

Question 13

No response

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Complete disagreement
More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

The lack of bike lanes around Norfolk is a hindrance to e-scooters and bikers in general. The amount of bike lanes in Norfolk is abysmal, and it makes these alternative transportation options a safety concern.

Question 17

- I ride a few times a month

Question 18

- 11-20

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Recreational ride

Question 22

- 6 p.m. to 8 p.m.

Question 23

- Street

Question 24

- Downtown
- Ghent

Question 25

- Within the last month

Question 26

Norfolk E-scooter Survey

Please give us your input!

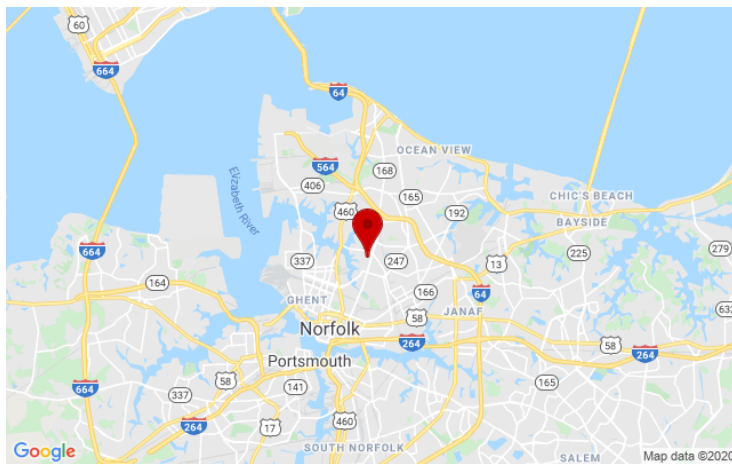
Norfolk needs more bike lanes. If scooters are expected to not ride on sidewalks, where some street speed limit exceed the speed of the scooter, there needs to be a lane available for people to ride.

Lara Brown

in Ward 2

February 7, 2020, 12:26 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Always

Ride one person per device: Always

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

1. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking:
Complete disagreement

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Somewhat disagree

Additional enforcement would improve e-scooter rider behavior and
parking: Somewhat disagree

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access:
Neutral

Norfolk E-scooter Survey

Please give us your input!

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Very likely

Question 20

- Walk

Question 21

- Home
- Dining

Question 22

- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown
- Ghent

Question 25

- Within the last month

Question 26

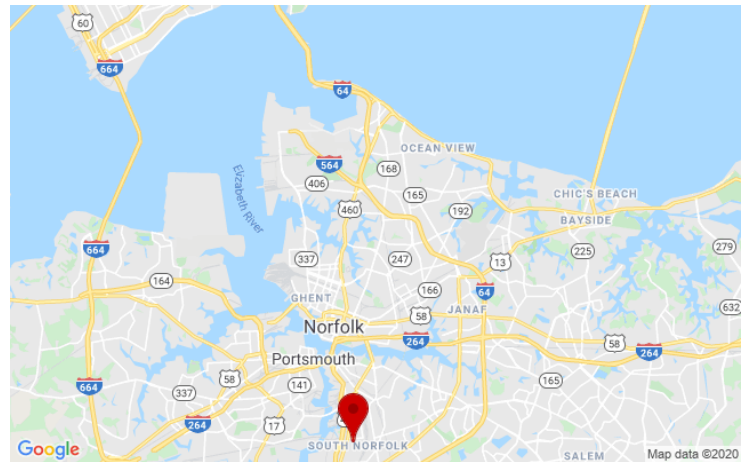
No response

Name not shown

outside Norfolk

February 7, 2020, 12:26 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Neutral

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Neutral

Norfolk E-scooter Survey

Please give us your input!

Availability of transportation options: Neutral

Question 8

3

Question 9

- Need Helmet
- No Town Point Park Riding
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Underage riders
3. Riders on sidewalks
4. E-scooters are improperly parked
5. Multiple riders per device

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Neutral

E-scooters help reduce traffic congestion: Neutral

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Entertainment
- Recreational ride

Question 22

- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.

Question 23

- Street

Question 24

- Downtown
- Ocean View

Question 25

- Never

Question 26

No response

Norfolk E-scooter Survey

Please give us your input!

Name not available

February 7, 2020, 12:27 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Serious

Question 8

4

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Always
Appear to be of legal riding age: Mostly

Question 13

1. Follow the rules of the road
2. Too many e-scooters
3. Riders on sidewalks
4. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

Norfolk E-scooter Survey

Please give us your input!

Question 16

No response

Name not available

February 7, 2020, 12:27 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$35,000 to \$49,999

Question 6

- E-Scooter
- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Neutral

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Always

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

1. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Neutral

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Norfolk E-scooter Survey

Please give us your input!

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 21+

Question 19

- Somewhat unlikely

Question 20

- Personal vehicle

Question 21

- Dining
- Entertainment
- Recreational ride

Question 22

- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Street

Question 24

- Downtown
- Ocean View
- ODU

Question 25

- Never

Question 26

No response

Name not available

February 7, 2020, 12:28 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 18-24

Question 5

- \$20,000 to \$34,999

Question 6

- Private Vehicle

Norfolk E-scooter Survey

Please give us your input!

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Somewhat Not Serious
Bike safety: Somewhat Not Serious
Pedestrian and sidewalk safety: Somewhat Not Serious
Mobility access for people with disabilities: Somewhat Not Serious
Availability of transportation options: Somewhat Not Serious

Question 8

1

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Recreational ride

Question 22

- 8 p.m. to 10 p.m.

Question 23

- Street

Question 24

- Downtown

Question 25

- Within the last month

Question 26

No response

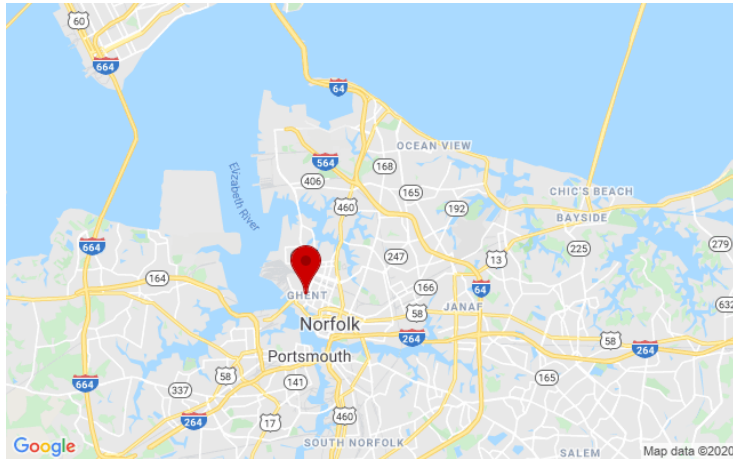
Norfolk E-scooter Survey

Please give us your input!

Norfolk E-scooter Survey
Please give us your input!

February 7, 2020, 12:30 PM

Availability of transportation options: Somewhat Serious



- Prefer not to answer

- Prefer not to answer

- 18-24

- \$100,000 to \$149,999

- Walking
- Private Vehicle
- Ride Share

Too Many Cars: Neutral
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Very Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Not Serious

1

- Need Helmet
- No Town Point Park Riding
- Must Following Signs & Signals

- E-scooter app

- Yes

Park responsibly: Always

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Always

Ride one person per device: Always

Appear to be of legal riding age: Always

Follow the rules of the road: Always

1. Insufficient bike lanes for riding e-scooters
2. Discounts for low-income individuals

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking: Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement

Additional enforcement would improve e-scooter rider behavior and parking: Complete disagreement

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Norfolk E-scooter Survey

Please give us your input!

- Yes

Question 16

No response

Question 17

- I ride several times a week

Question 18

- 21+

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Home
- Dining
- Entertainment
- Recreational ride
- Visiting

Question 22

- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Bike lane

Question 24

- Downtown
- Ghent

Question 25

- Never

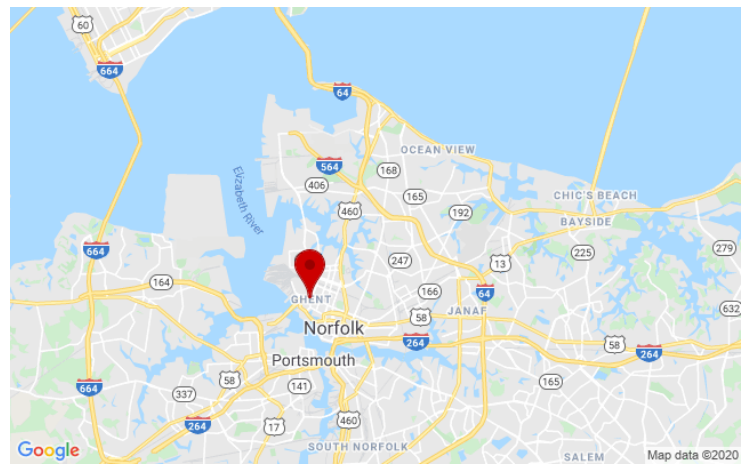
Question 26

No response

Name not available

February 7, 2020, 12:30 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 18-24

Question 5

- \$50,000 to \$74,999

Question 6

- Private Vehicle

Question 7

Norfolk E-scooter Survey

Please give us your input!

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

2

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- Sticker/post card on e-scooter vehicle

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Always
Follow the rules of the road: Always

Question 13

1. Insufficient bike lanes for riding e-scooters
2. E-scooter maintenance
3. Discounts for low-income individuals
4. Increasing riding fees and rates
5. E-scooters are improperly parked
6. Follow the rules of the road
7. Multiple riders per device
8. Riders on sidewalks
9. Underage riders
10. Too many e-scooters

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Very likely

Question 20

- Personal vehicle

Question 21

- Dining
- Entertainment

Question 22

- Midnight to 2 a.m.
- 2 a.m. to 4 a.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

Norfolk E-scooter Survey

Please give us your input!

- An equal amount in the street and on the sidewalk

Question 24

- Downtown
- Ghent
- North Colley

Question 25

- Never

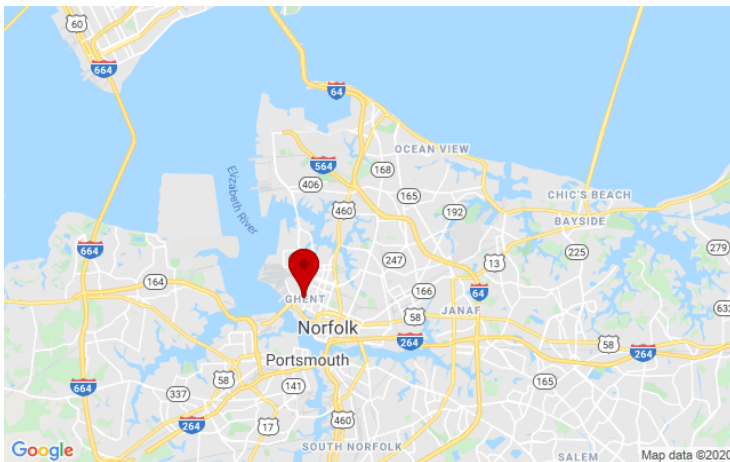
Question 26

No response

Name not available

February 7, 2020, 12:31 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 18-24

Question 5

- \$20,000 to \$34,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

1

Question 9

- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Always
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Always

Question 13

1. Underage riders
2. Increasing riding fees and rates
3. E-scooter maintenance

Question 14

E-scooters are important transportation options: Complete agreement

Norfolk E-scooter Survey

Please give us your input!

E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 21+

Question 19

- Very likely

Question 20

- Bike share

Question 21

- Entertainment

Question 22

- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

Question 23

- Bike lane

Question 24

- Ghent

Question 25

- Within the last month

Question 26

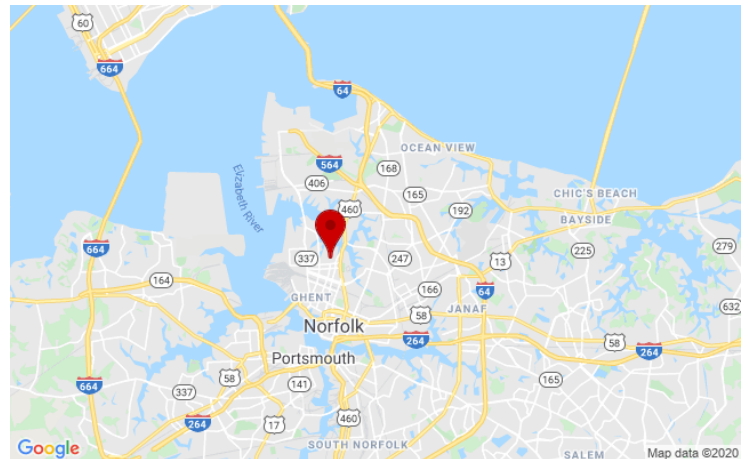
No response

Bryan Daulton

in Ward 2

February 7, 2020, 12:31 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$50,000 to \$74,999

Norfolk E-scooter Survey

Please give us your input!

Question 6

- Private Vehicle

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

2

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Follow the rules of the road
2. Increasing riding fees and rates
3. Too many e-scooters
4. E-scooters are improperly parked
5. Riders on sidewalks
6. Multiple riders per device

7. Insufficient bike lanes for riding e-scooters
8. Underage riders
9. Discounts for low-income individuals
10. E-scooter maintenance

Question 14

E-scooters are important transportation options: Neutral
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Personal bicycle

Question 21

- Entertainment

Question 22

- 10 a.m. to noon

Norfolk E-scooter Survey

Please give us your input!

- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.

Question 23

- Street

Question 24

- Downtown
- Ghent
- ODU
- North Colley

Question 25

- Within the last month

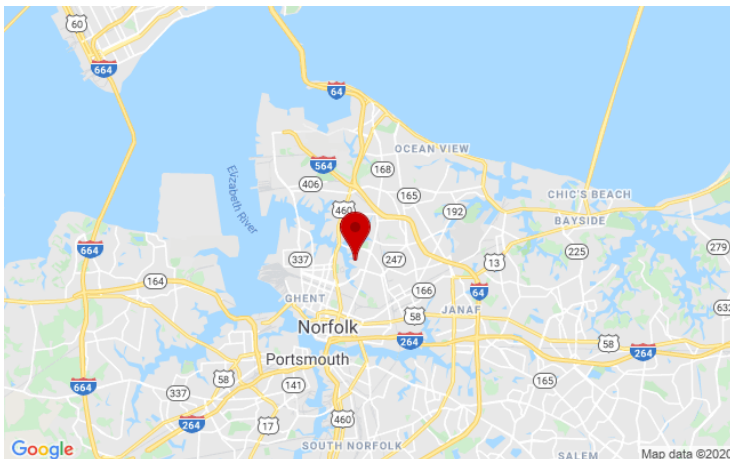
Question 26

No response

Name not available

February 7, 2020, 12:32 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle
- Light Rail

Question 7

Too Many Cars: Neutral

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Neutral

Question 8

5

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Norfolk E-scooter Survey

Please give us your input!

Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Very likely

Question 20

- Personal bicycle

Question 21

- Errands

Question 22

- 10 a.m. to noon

Question 23

- Street

Question 24

- Other - Winona

Question 25

- Never

Question 26

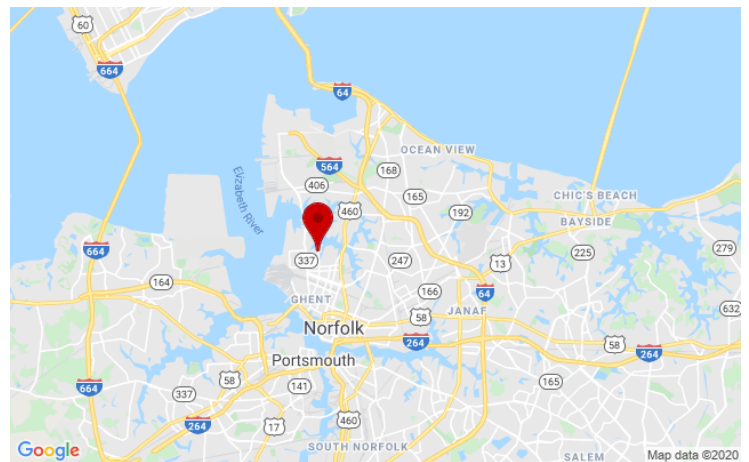
No response

Ryan Edwards

in Ward 5

February 7, 2020, 12:32 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

Norfolk E-scooter Survey

Please give us your input!

- 18-24

Question 5

- \$35,000 to \$49,999

Question 6

- Walking
- E-Scooter
- Private Vehicle

Question 7

Too Many Cars: Neutral
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Always
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Always
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Always

Question 13

1. E-scooter maintenance
2. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

The cost to ride scooters has increased, decreasing my use of scooters and increasing my use of cars. It is more economical for me to drive than to use a scooter.

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Somewhat unlikely

Question 20

- Personal vehicle

Question 21

- Home
- School
- Dining
- Entertainment
- Recreational ride

Norfolk E-scooter Survey

Please give us your input!

Question 22

- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Street

Question 24

- Downtown
- Ghent
- Ocean View
- ODU
- North Colley
- Sentara Norfolk area

Question 25

- Never

Question 26

No response

Name not available

February 7, 2020, 12:32 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- Private Vehicle
- Taxi

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Somewhat Not Serious

Question 8

Norfolk E-scooter Survey

Please give us your input!

1

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Sometimes

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Insufficient bike lanes for riding e-scooters
3. Follow the rules of the road
4. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

Scooters should be allowed to be ridden on the sidewalks in heavy traffic areas (I.e. 4 lane roads or when speed limit is over 25). It's dangerous for both the rider and driver when the scooters are forced to be on the road in the conditions. I, personally, choose to ride on the sidewalk if I have to go to roads like that. I obviously then follow the pedestrian traffic signals, which should be the case if riding on the sidewalk.

Question 17

- I ride several times a week

Question 18

- 2-5

Question 19

- Neutral

Question 20

- Walk

Question 21

- Home
- Dining
- Entertainment
- Recreational ride

Question 22

- 8 a.m. to 10 a.m.
- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown

Norfolk E-scooter Survey

Please give us your input!

- Ghent

Question 25

- Never

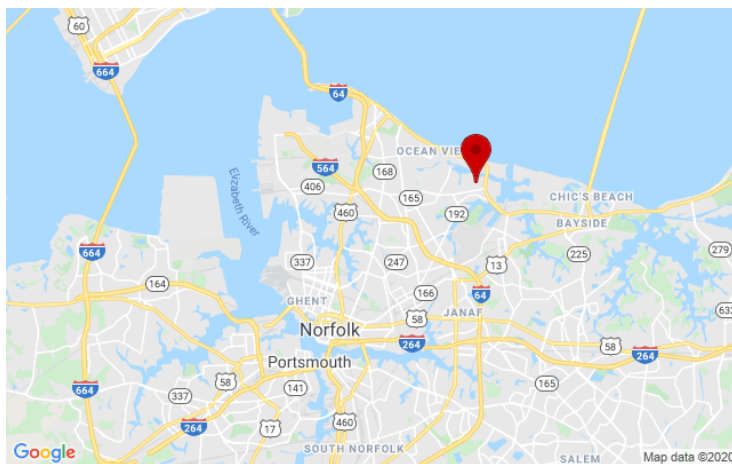
Question 26

The app is not very efficient when locating available scooters. One person's phone would have multiple in the local area and another's would have none.

Name not available

February 7, 2020, 12:32 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Very Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Very Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Riders on sidewalks

Question 14

E-scooters are important transportation options: Neutral
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Complete agreement

Norfolk E-scooter Survey

Please give us your input!

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Neutral

Question 20

- Personal vehicle

Question 21

- Home

Question 22

No response

Question 23

- Street

Question 24

No response

Question 25

No response

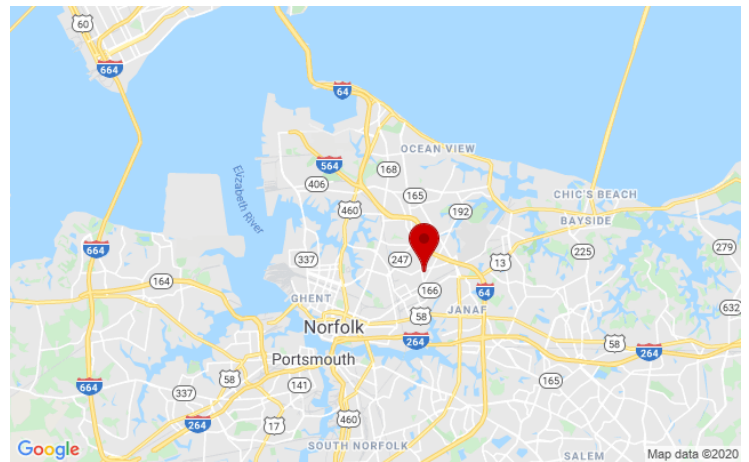
Question 26

No response

Name not available

February 7, 2020, 12:33 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$50,000 to \$74,999

Question 6

- E-Scooter
- Private Vehicle
- Ride Share

Question 7

Norfolk E-scooter Survey

Please give us your input!

Too Many Cars: Very Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Very Serious

Question 8

1

Question 9

- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Always
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. E-scooters are improperly parked
2. Follow the rules of the road
3. E-scooter maintenance
4. Discounts for low-income individuals
5. Insufficient bike lanes for riding e-scooters
6. Underage riders
7. Multiple riders per device
8. Riders on sidewalks
9. Too many e-scooters
10. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

Need to develop scooter parking zones like bigger cities and more signage throughout the city. More bike lanes will help

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Entertainment
- Recreational ride
- Errands

Question 22

- 6 p.m. to 8 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

Norfolk E-scooter Survey

Please give us your input!

- Airport
- Downtown
- Military Circle

Question 25

- Within the last month

Question 26

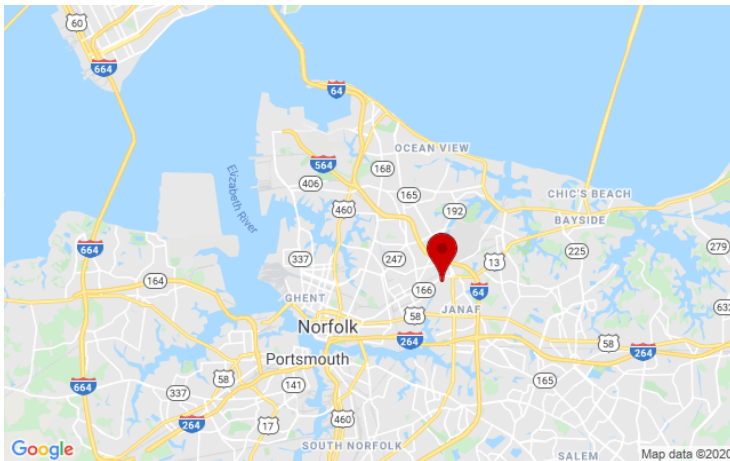
Keep the scooters !

Name not shown

in Ward 4

February 7, 2020, 12:33 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- Prefer not to answer

Question 6

- E-Scooter

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Very Serious

Question 8

No response

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- No

Question 12

Park responsibly: Mostly

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Always

Appear to be of legal riding age: Mostly

Follow the rules of the road: Always

Question 13

1. Increasing riding fees and rates
2. Insufficient bike lanes for riding e-scooters
3. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Complete agreement

Norfolk E-scooter Survey

Please give us your input!

E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

Put more scooters in the janaf area they're all downtown!!

Question 17

- I ride several times a week

Question 18

- 21+

Question 19

- Somewhat unlikely

Question 20

- Personal vehicle

Question 21

- Recreational ride
- Errands

Question 22

- 10 a.m. to noon
- Noon to 2 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Other - Mostly go to Walmart

Question 25

- Within the last month

Question 26

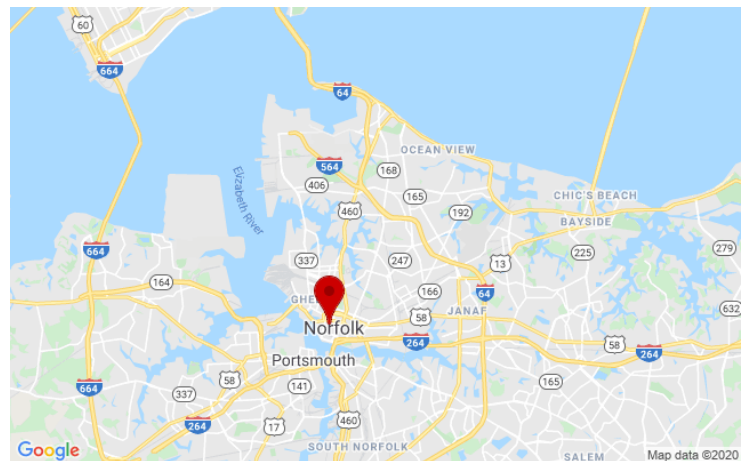
Not enough in janaf area

Name not shown

in Ward 2

February 7, 2020, 12:34 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$50,000 to \$74,999

Question 6

Norfolk E-scooter Survey

Please give us your input!

- Walking
- Personal Bike
- E-Scooter
- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

1

Question 9

- No Town Point Park Riding
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters
2. E-scooters are improperly parked
3. Follow the rules of the road

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

There aren't sufficient bike lanes in downtown and as parking and traffic is an issue, i am all for the scooters. They allow for all of the service industry staff, college students, etc. to park farther away and conveniently get to where they need to. I think if a business had a designated rack in front it would increase traffic to that business in a positive way. I live downtown and have taken them when I wasn't able to walk that far and didn't want to drive (traffic and parking) & the traffic made an uber just as slow. I love them. Could they be better managed in parking, yes, but they are a valuable tool.

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Very likely

Question 20

- Personal vehicle

Question 21

- Dining
- Entertainment

Question 22

- 6 p.m. to 8 p.m.

Norfolk E-scooter Survey

Please give us your input!

- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown
- Ghent
- North Colley

Question 25

- Never

Question 26

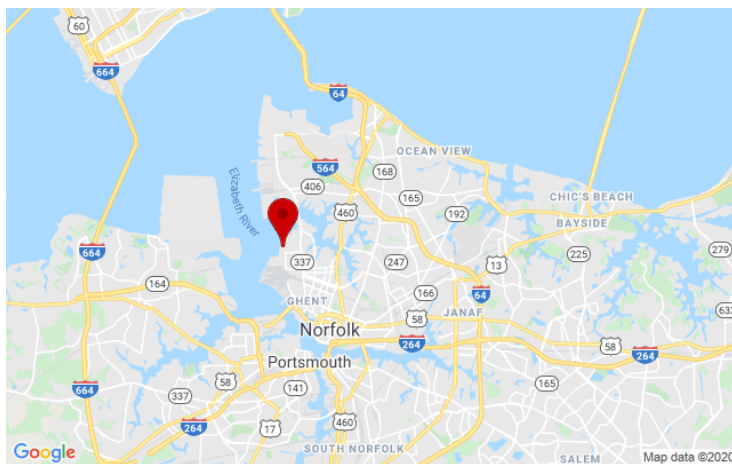
No response

Name not shown

in Ward 2

February 7, 2020, 12:34 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$150,000 or More

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Neutral

Pedestrian and sidewalk safety: Somewhat Not Serious

Mobility access for people with disabilities: Somewhat Not Serious

Availability of transportation options: Somewhat Serious

Question 8

2

Question 9

- Don't Need Driver's License
- Need Helmet
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Never

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Norfolk E-scooter Survey

Please give us your input!

Question 13

1. E-scooters are improperly parked
2. Follow the rules of the road

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Somewhat disagree

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Very likely

Question 20

- Walk

Question 21

- Home
- Dining
- Recreational ride
- Errands

Question 22

- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

Question 23

- Street

Question 24

- Downtown
- Ghent
- ODU
- North Colley

Question 25

- Never

Question 26

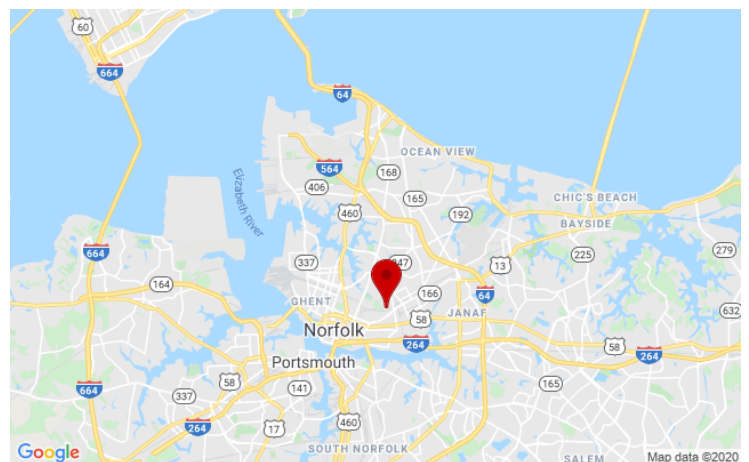
No response

Name not shown

in Ward 3

February 7, 2020, 12:35 PM

Question 1



Norfolk E-scooter Survey

Please give us your input!

Question 2

- Male

Question 3

- Black or African American

Question 4

- 45-54

Question 5

- \$35,000 to \$49,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride in bike lanes when a lane is present: Always
Ride one person per device: Always
Appear to be of legal riding age: Sometimes

Follow the rules of the road: Sometimes

Question 13

1. Discounts for low-income individuals
2. E-scooter maintenance
3. Underage riders
4. Follow the rules of the road
5. Multiple riders per device
6. Riders on sidewalks
7. Insufficient bike lanes for riding e-scooters
8. E-scooters are improperly parked
9. Increasing riding fees and rates
10. Too many e-scooters

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 11-20

Question 19

- Somewhat likely

Question 20

Norfolk E-scooter Survey

Please give us your input!

- Walk

Question 21

- Entertainment
- Recreational ride

Question 22

- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Street

Question 24

- Downtown
- Ghent

Question 25

- Never

Question 26

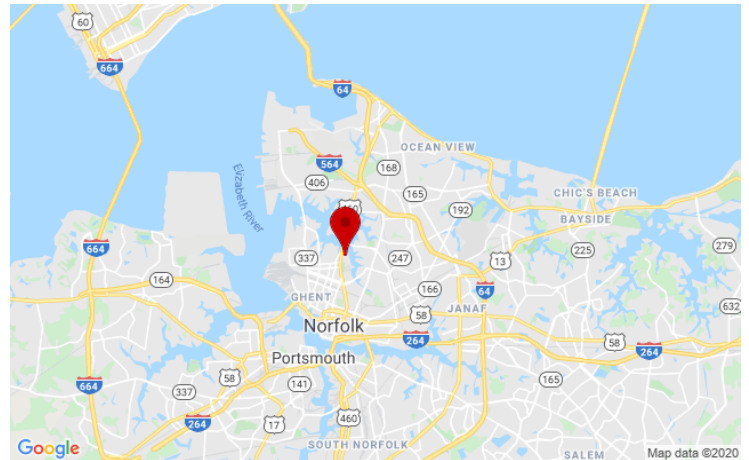
No response

Name not shown

in Ward 2

February 7, 2020, 12:36 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$150,000 or More

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Neutral

Question 8

5

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- No

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

No response

Question 14

E-scooters are important transportation options: Somewhat disagree

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Neutral

Designated e-scooter parking areas will improve haphazard parking:

Somewhat agree

Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and

parking: Somewhat agree

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access:

Somewhat disagree

Question 15

- Yes

Question 16

My wife suffered a very serious foot/knee injury on a Lime. She was attempting to come to a stop from being near full speed and the brakes made the scooter wobble so bad she instinctively stuck out her leg to stop and shattered her heel/broke her tibia. I cannot emphasize enough how dangerous the Limes really are despite how fun they appear to be.

Question 17

- I ride a few times a month

Question 18

- 6-10

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Home
- Entertainment
- Recreational ride

Question 22

- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.

Question 23

- Street

Question 24

- Downtown
- Ghent
- North Colley

Question 25

- Never

Question 26

No response

Name not shown

in Ward 2

February 7, 2020, 12:36 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- Personal Bike

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

1

Question 9

- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. E-scooter maintenance
3. E-scooters are improperly parked
4. Insufficient bike lanes for riding e-scooters
5. Riders on sidewalks
6. Discounts for low-income individuals
7. Underage riders
8. Multiple riders per device
9. Increasing riding fees and rates
10. Too many e-scooters

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Norfolk E-scooter Survey

Please give us your input!

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 11-20

Question 19

- Very likely

Question 20

- Personal vehicle

Question 21

- Dining
- Entertainment
- Recreational ride

Question 22

- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Street

Question 24

- Downtown
- Ghent

Question 25

- Never

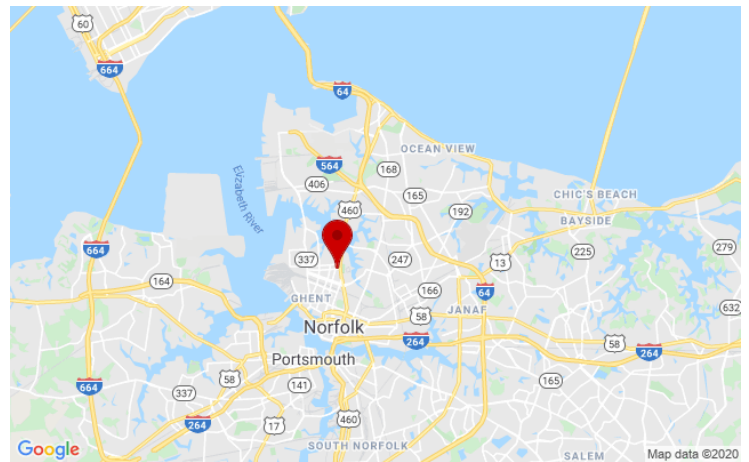
Question 26

No response

Name not available

February 7, 2020, 12:36 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- E-Scooter
- Private Vehicle

Question 7

Norfolk E-scooter Survey

Please give us your input!

Too Many Cars: Neutral
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Neutral
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Somewhat Not Serious
Availability of transportation options: Very Serious

Question 8

1

Question 9

- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Mostly

Question 13

1. E-scooter maintenance
2. Increasing riding fees and rates
3. Underage riders
4. Follow the rules of the road
5. Riders on sidewalks

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Complete disagreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement
Additional enforcement would improve e-scooter rider behavior and

parking: Complete disagreement
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

Need more access to scooters in areas that are lower income. They tend to all end up in high commerce areas or night life spots instead of where people need them from homes for transportation.

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Somewhat unlikely

Question 20

- Personal vehicle

Question 21

- Dining
- Entertainment
- Errands
- Public transit stop
- Visiting

Question 22

- 4 p.m. to 6 p.m.
- 10 p.m. to midnight

Question 23

- Bike lane

Question 24

- Ghent

Norfolk E-scooter Survey

Please give us your input!

- North Colley

Question 25

- Never

Question 26

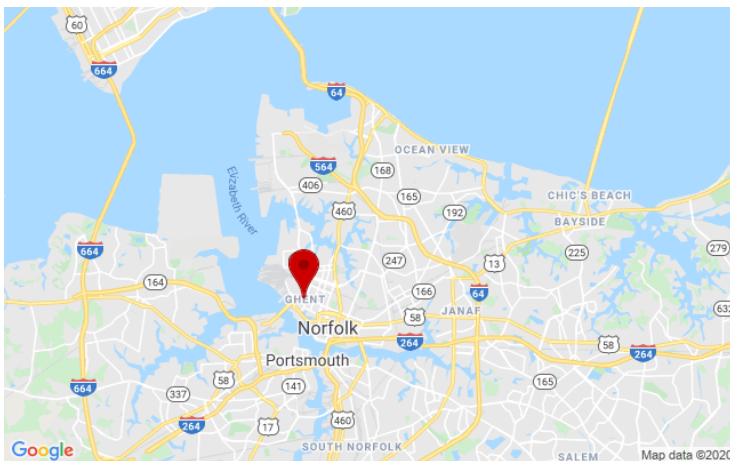
No response

Jonathan Guthrie

in Ward 2

February 7, 2020, 12:36 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 18-24

Question 5

- \$50,000 to \$74,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 8

2

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- Sticker/post card on e-scooter vehicle

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Always

Follow the rules of the road: Always

Question 13

1. Insufficient bike lanes for riding e-scooters
2. E-scooter maintenance
3. Discounts for low-income individuals
4. Increasing riding fees and rates
5. E-scooters are improperly parked
6. Follow the rules of the road
7. Multiple riders per device
8. Riders on sidewalks
9. Underage riders
10. Too many e-scooters

Norfolk E-scooter Survey

Please give us your input!

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Very likely

Question 20

- Personal vehicle

Question 21

- Dining
- Entertainment

Question 22

- Midnight to 2 a.m.
- 2 a.m. to 4 a.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

- 10 p.m. to midnight

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown
- Ghent
- North Colley

Question 25

- Never

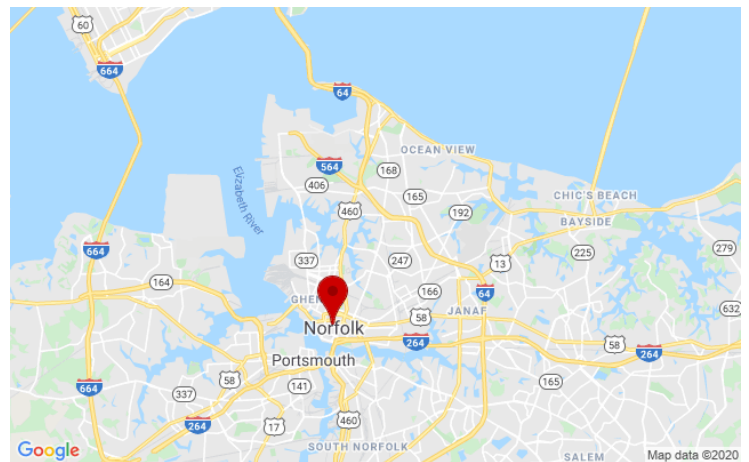
Question 26

No response

Name not available

February 7, 2020, 12:38 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Norfolk E-scooter Survey

Please give us your input!

Question 4

- 35-44

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Not Serious
Pedestrian and sidewalk safety: Somewhat Not Serious
Mobility access for people with disabilities: Somewhat Not Serious
Availability of transportation options: Somewhat Serious

Question 8

2

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Sticker/post card on e-scooter vehicle

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Follow the rules of the road
3. E-scooter maintenance

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

I'd like to have ability to get banked money in app back.

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Work

Question 22

- 10 a.m. to noon

Question 23

- Street

Norfolk E-scooter Survey

Please give us your input!

Question 24

- Downtown
- Sentara Norfolk area

Question 25

- Within the last month

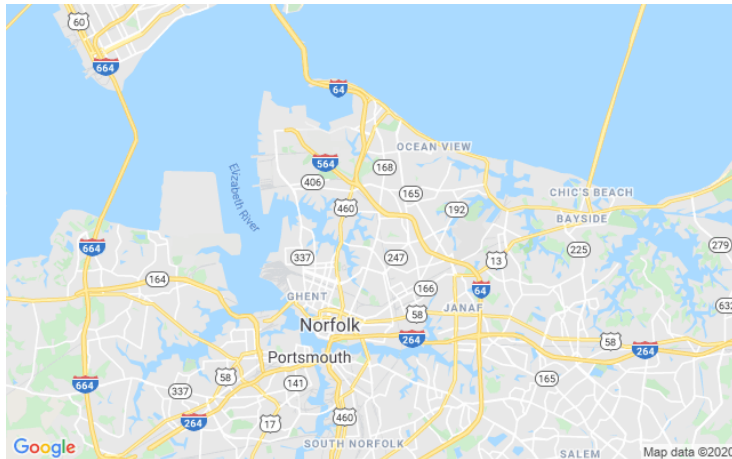
Question 26

No response

Name not available

February 7, 2020, 12:38 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- Prefer not to answer

Question 6

- Walking
- E-Scooter
- Private Vehicle
- Bus

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Not Serious

Availability of transportation options: Neutral

Question 8

2

Question 9

- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

No response

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

1. Follow the rules of the road
2. Insufficient bike lanes for riding e-scooters
3. E-scooters are improperly parked
4. Riders on sidewalks

Question 14

Norfolk E-scooter Survey
Please give us your input!

Norfolk E-scooter Survey
Please give us your input!

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking: Neutral

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Very likely

Question 20

- Walk

Question 21

- Home
- Entertainment
- Visiting

Question 22

- Midnight to 2 a.m.
- 6 a.m. to 8 a.m.
- 8 a.m. to 10 a.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Street

Question 24

- Downtown

Question 25

- Never

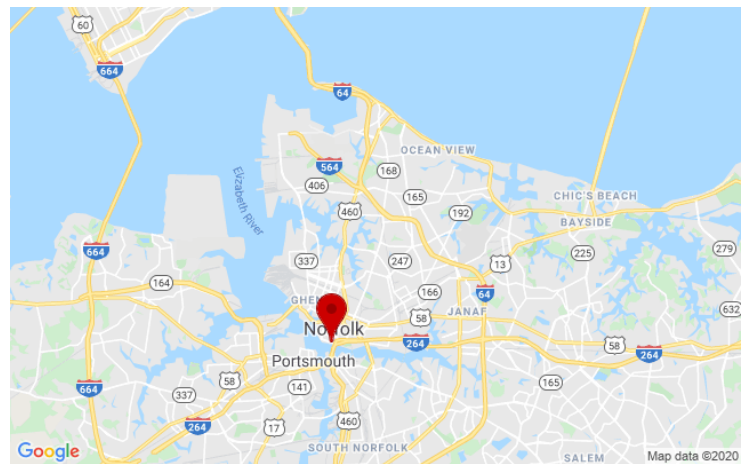
Question 26

No response

Name not available

February 7, 2020, 12:39 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- Prefer not to answer

Norfolk E-scooter Survey

Please give us your input!

Question 5

- Prefer not to answer

Question 6

No response

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Somewhat Not Serious
Pedestrian and sidewalk safety: Somewhat Not Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Neutral

Question 8

1

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

No response

Question 12

Park responsibly: Always
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Always
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Always

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Discounts for low-income individuals
3. Underage riders
4. E-scooter maintenance
5. Riders on sidewalks

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

No response

Question 22

No response

Question 23

- Sidewalk

Question 24

Norfolk E-scooter Survey

Please give us your input!

No response

Question 25

- Within the last month

Question 26

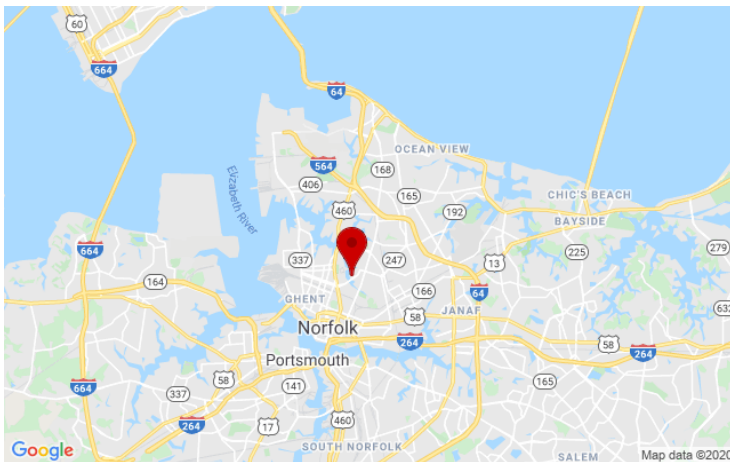
No response

Beverly Grimmert

in Ward 2

February 7, 2020, 12:39 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- Personal Bike
- E-Scooter
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Need Helmet
- No Town Point Park Riding
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Underage riders
3. Riders on sidewalks
4. Follow the rules of the road
5. Multiple riders per device

Question 14

Norfolk E-scooter Survey

Please give us your input!

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

As a responsible user, it is frustrating to walk upon a parked scooter in the middle of the sidewalk. It makes me wonder what is the point of taking a photo of the scooter once it's parked, if nothing is done to the rider who parks their stuff incorrectly. Also, I signed up to be a juicer and never received any kind of feedback from Lime which was frustrating. At least say something or take that option to be one, off the app.

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Personal bicycle

Question 21

- Recreational ride

Question 22

- 4 p.m. to 6 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown
- Ghent

Question 25

- Never

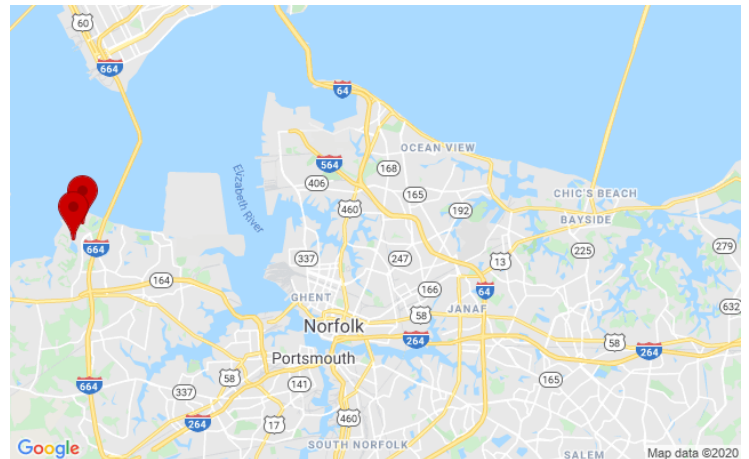
Question 26

I love this program, I hate how it's abused by people who just don't care.

Name not available

February 7, 2020, 12:41 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

Norfolk E-scooter Survey

Please give us your input!

- \$150,000 or More

Question 6

- Walking
- E-Scooter

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

1

Question 9

- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Always
Follow the rules of the road: Mostly

Question 13

1. E-scooters are improperly parked
2. Underage riders
3. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

I love them and think they improve the downtown experience

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Dining
- Entertainment
- Recreational ride

Question 22

- 8 p.m. to 10 p.m.

Question 23

- Street

Question 24

- Downtown

Norfolk E-scooter Survey

Please give us your input!

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- I would not have traveled

Question 21

- Work
- Dining
- Recreational ride

Question 22

- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Sidewalk

Question 24

- Downtown

Question 25

- Never

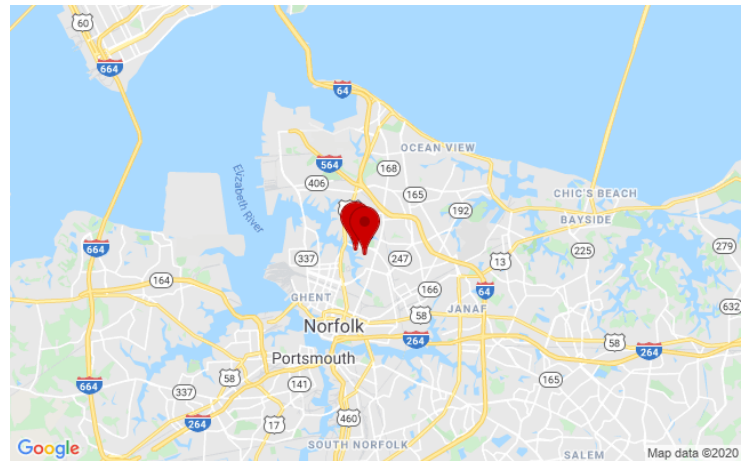
Question 26

No response

Name not available

February 7, 2020, 12:43 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- Personal Bike

Norfolk E-scooter Survey

Please give us your input!

- Private Vehicle

Question 7

Too Many Cars: Neutral
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Very Serious

Question 8

2

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Follow the rules of the road
3. E-scooters are improperly parked
4. Underage riders

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking:
Neutral

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and
parking: Somewhat agree

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:
Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Dining
- Entertainment
- Public transit stop

Question 22

- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.

Question 23

- Bike lane

Norfolk E-scooter Survey

Please give us your input!

Norfolk E-scooter Survey

Please give us your input!

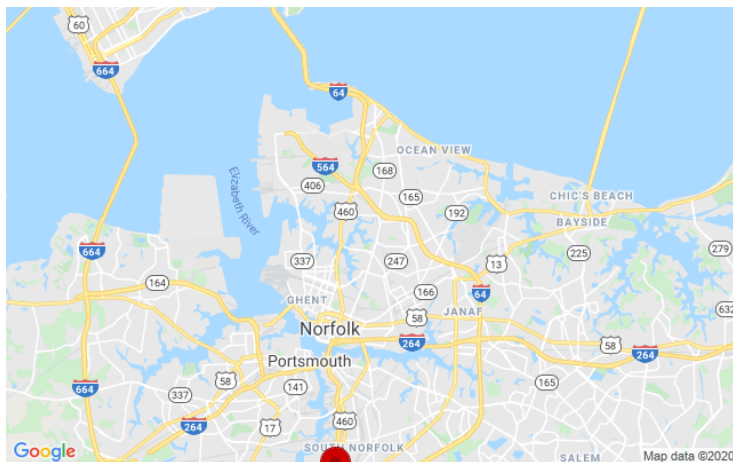
- Downtown
- Ghent

- Within the last month

No response

outside Norfolk

Question 1



- Female

- Black or African American

- 25-34

Question 6

Question 7

Availability of transportation options: Neutral

4

- Need Helmet

- Newspaper, blog, magazine, radio/TV news

- Yes

Follow the rules of the road: Sometimes

No response

Prohibited riding areas and designated parking zones improve rider

Norfolk E-scooter Survey

Please give us your input!

behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete disagreement
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Very likely

Question 20

- Personal vehicle

Question 21

- Recreational ride

Question 22

- 6 p.m. to 8 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown

Question 25

No response

Question 26

No response

Name not available

February 7, 2020, 12:46 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$20,000 to \$34,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Not Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Norfolk E-scooter Survey

Please give us your input!

Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

5

Question 9

- Need Helmet
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Mostly

Question 13

1. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

No response

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Personal bicycle

Question 21

- Recreational ride

Question 22

- 6 p.m. to 8 p.m.

Question 23

- Sidewalk

Question 24

- Other - virginia beach

Question 25

- Never

Question 26

No response

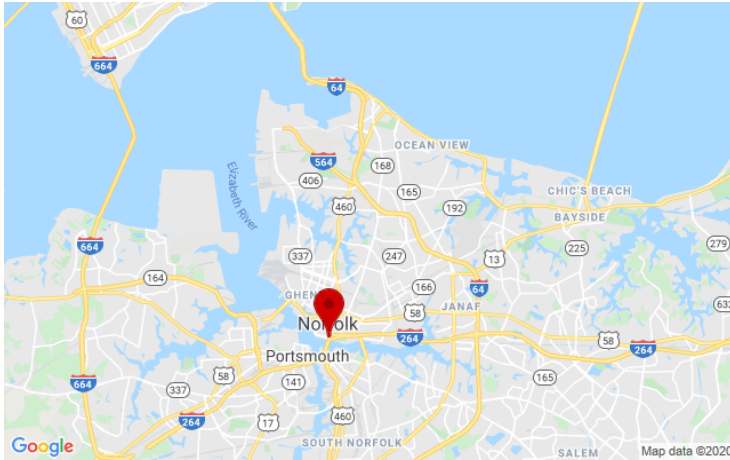
Name not available

February 7, 2020, 12:48 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$150,000 or More

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Always
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Riders on sidewalks
3. Follow the rules of the road
4. E-scooter maintenance
5. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

Norfolk E-scooter Survey

Please give us your input!

No response

Question 17

- I ride several times a week

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Errands

Question 22

- 4 p.m. to 6 p.m.

Question 23

- Street

Question 24

- Downtown

Question 25

- Within the last month

Question 26

No response

Name not available

February 7, 2020, 12:50 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$75,000 to \$99,999

Question 6

- E-Scooter
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Neutral

Bike safety: Somewhat Not Serious

Pedestrian and sidewalk safety: Not Serious

Mobility access for people with disabilities: Somewhat Not Serious

Availability of transportation options: Not Serious

Question 8

1

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Always

Appear to be of legal riding age: Always

Follow the rules of the road: Always

Question 13

1. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Neutral

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Dining
- Entertainment
- Recreational ride

Question 22

- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.

Question 23

- Sidewalk

Question 24

- Downtown
- Ghent

Question 25

- Never

Question 26

No response

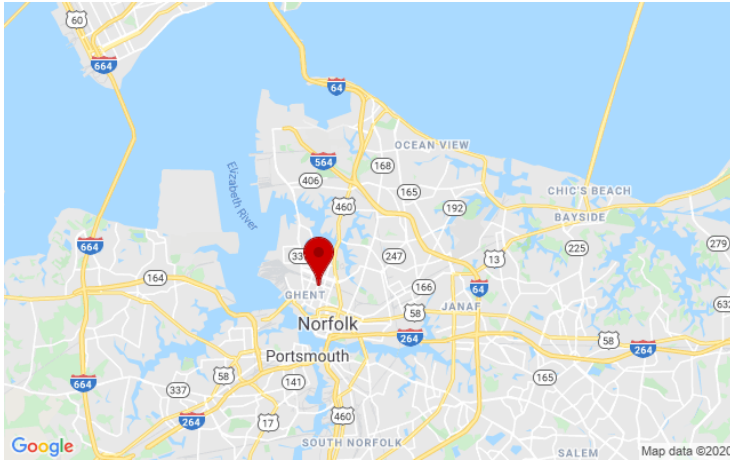
Name not available

February 7, 2020, 12:51 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 18-24

Question 5

- \$50,000 to \$74,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Very Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Neutral

Availability of transportation options: Very Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Always

Ride one person per device: Mostly

Appear to be of legal riding age: Always

Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking:
Complete disagreement

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and
parking: Neutral

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:
Somewhat disagree

Question 15

- Yes

Question 16

They are the future.

Norfolk E-scooter Survey

Please give us your input!

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Very likely

Question 20

- Transit

Question 21

- Dining
- Entertainment

Question 22

- 8 p.m. to 10 p.m.

Question 23

- Bike lane

Question 24

- Downtown
- Ghent

Question 25

- Never

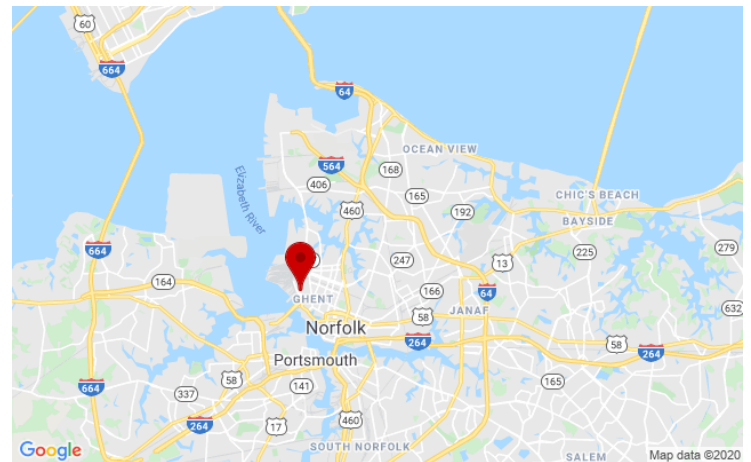
Question 26

No response

Name not available

February 7, 2020, 12:51 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$75,000 to \$99,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Neutral

Availability of transportation options: Not Serious

Question 8

1

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Always

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Always

Ride one person per device: Never

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Mostly

Question 13

1. Underage riders
2. Follow the rules of the road
3. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Somewhat disagree

Designated e-scooter parking areas will improve haphazard parking:

Somewhat disagree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:

Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Very likely

Question 20

- Walk

Question 21

- Dining
- Entertainment
- Recreational ride

Question 22

- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Street

Question 24

- Downtown
- Ghent

Question 25

- Within the last month

Question 26

No response

Name not available

February 7, 2020, 12:51 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Always
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Discounts for low-income individuals
3. E-scooter maintenance

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Complete disagreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

Scooters are not the issue. Cars and car drivers are the issue. Especially

Norfolk E-scooter Survey

Please give us your input!

oversized cars and trucks. Create a new survey with similar questions in regards to cars and then there will be a level playing field.

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Very likely

Question 20

- Walk

Question 21

- Home
- Dining
- Entertainment
- Errands
- Public transit stop

Question 22

- 8 a.m. to 10 a.m.
- 10 a.m. to noon
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown
- Military Circle

Question 25

- Never

Question 26

Need more access to alternative transportation. Tax single occupants of

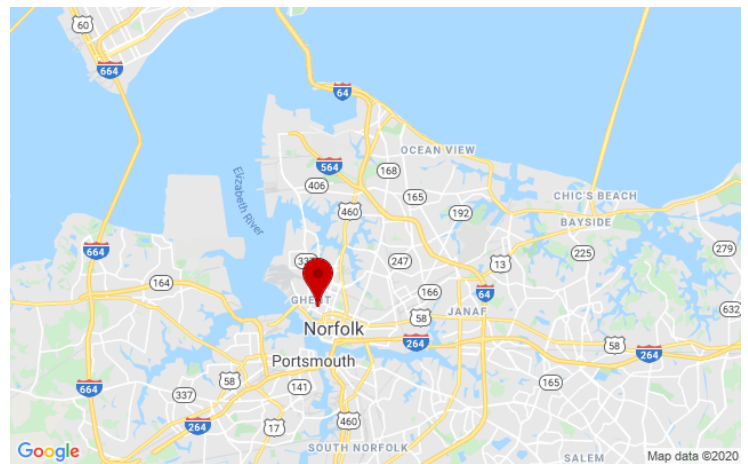
oversize SUVs and trucks. Issue special permits for non-commercial vehicle use over 4,000 pounds. Create and enforce strict laws that protect pedestrians and people not in cars. Lower speed limits and create roads that give priority to non-cars.

Name not shown

in Ward 2

February 7, 2020, 12:51 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- Personal Bike

Norfolk E-scooter Survey

Please give us your input!

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Very Serious

Question 8

3

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Always
Ride one person per device: Mostly
Appear to be of legal riding age: Always
Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Follow the rules of the road
3. E-scooters are improperly parked
4. Riders on sidewalks

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree
Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

If you decide to require helmets, ridership will die off quickly. That said, I know a number of people who have crashed their scooter because of potholes, unexpected gravel, and other issues with street quality, so until these issues are resolved, a helmet is a very good idea and you should continue to encourage their use in every possible way.

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Home
- Dining
- Entertainment

Question 22

- Midnight to 2 a.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Street

Norfolk E-scooter Survey

Please give us your input!

Question 24

- Downtown
- Ghent
- North Colley

Question 25

- Never

Question 26

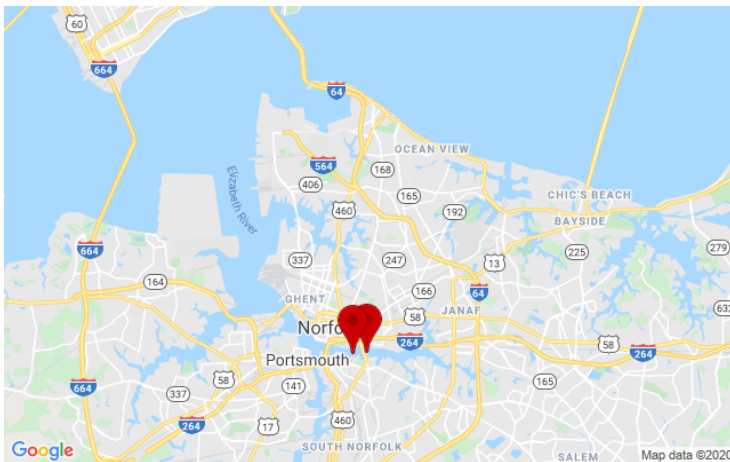
No response

Name not shown

in Ward 4

February 7, 2020, 12:51 PM

Question 1



Question 2

- Male

Question 3

- Black or African American

Question 4

- 25-34

Question 5

- \$35,000 to \$49,999

Question 6

- Walking

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Always

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Always

Appear to be of legal riding age: Always

Follow the rules of the road: Always

Question 13

1. Underage riders
2. Discounts for low-income individuals
3. Insufficient bike lanes for riding e-scooters
4. Follow the rules of the road
5. Multiple riders per device

Norfolk E-scooter Survey

Please give us your input!

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

Verifying phone number to use e-scooters need to improve! I had to use my wife number cause won't send verify code to my phone!

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Very likely

Question 20

- Walk

Question 21

- Home
- Work
- Recreational ride
- Errands
- Visiting

Question 22

- Noon to 2 p.m.
- 8 p.m. to 10 p.m.

- 10 p.m. to midnight

Question 23

- Street

Question 24

- Downtown
- Ocean View

Question 25

- Within the last month

Question 26

No response

Name not available

February 7, 2020, 12:53 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

Norfolk E-scooter Survey

Please give us your input!

- 18-24

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- E-Scooter
- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Very Serious

Bike safety: Neutral

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Neutral

Question 8

1

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Always

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree

Additional enforcement would improve e-scooter rider behavior and parking: Complete disagreement

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- School
- Dining
- Entertainment
- Recreational ride
- Visiting

Question 22

Norfolk E-scooter Survey

Please give us your input!

- 6 p.m. to 8 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- ODU

Question 25

- Never

Question 26

No response

Name not shown

outside Norfolk

February 7, 2020, 12:54 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$150,000 or More

Question 6

No response

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Very Serious

Question 8

2

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Always

Appear to be of legal riding age: Always

Follow the rules of the road: Always

Question 13

1. E-scooter maintenance

Norfolk E-scooter Survey

Please give us your input!

2. Insufficient bike lanes for riding e-scooters

3. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking:

Neutral

Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Somewhat disagree

Additional enforcement would improve e-scooter rider behavior and

parking: Somewhat disagree

More bike lanes will improve e-scooter safety: Neutral

Fares to use e-scooters should be managed to provide equitable access:

Neutral

Question 15

- Yes

Question 16

It's fun and it's helping the planet, which makes me feel good!

Question 17

- I ride a few times a month

Question 18

- 21+

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Home
- Work
- Dining
- Entertainment
- Recreational ride
- Visiting

Question 22

- Midnight to 2 a.m.
- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Street

Question 24

- Downtown
- Ghent
- ODU
- Port of Virginia
- Sentara Norfolk area

Question 25

- Within the last month

Question 26

Have more of them, please!

Name not shown

in Ward 3

February 7, 2020, 12:55 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Dining
- Entertainment
- Recreational ride

Question 22

- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.

Question 23

- Street

Question 24

- Downtown
- Ghent

Question 25

- Never

Question 26

No response

Name not available

February 7, 2020, 12:55 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$35,000 to \$49,999

Question 6

- Walking
- Personal Bike
- Private Vehicle
- Light Rail

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Not Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Not Serious
Availability of transportation options: Neutral

Question 8

Norfolk E-scooter Survey

Please give us your input!

3

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Multiple riders per device

Question 14

E-scooters are important transportation options: Neutral

E-scooters help reduce carbon emissions: Neutral

E-scooters help reduce traffic congestion: Neutral

Designated e-scooter parking areas will improve haphazard parking: Neutral

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and parking: Neutral

More bike lanes will improve e-scooter safety: Somewhat disagree

Fares to use e-scooters should be managed to provide equitable access: Somewhat disagree

Question 15

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Recreational ride

Question 22

- 8 p.m. to 10 p.m.

Question 23

- Street

Question 24

- Ghent

Question 25

- Within the last month

Question 26

No response

Name not shown

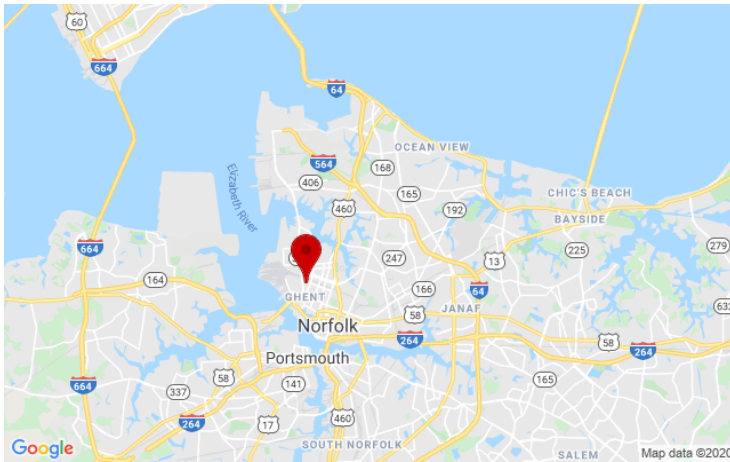
in Ward 2

February 7, 2020, 12:56 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



2

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Underage riders
2. Multiple riders per device
3. Follow the rules of the road
4. Increasing riding fees and rates
5. Riders on sidewalks
6. Insufficient bike lanes for riding e-scooters
7. E-scooters are improperly parked
8. Discounts for low-income individuals
9. E-scooter maintenance
10. Too many e-scooters

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Neutral

More bike lanes will improve e-scooter safety: Neutral

Fares to use e-scooters should be managed to provide equitable access:

Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- Personal Bike
- E-Scooter
- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

Norfolk E-scooter Survey

Please give us your input!

Somewhat agree

Question 15

- Yes

Question 16

I think they are great. However I do think they're is a risk of saturation of we get too many of them in the city.

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Personal bicycle

Question 21

- Home
- Work
- Entertainment
- Recreational ride
- Errands
- Public transit stop
- Visiting

Question 22

- 8 a.m. to 10 a.m.
- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Street

Question 24

- Downtown
- Ghent
- ODU
- North Colley

Question 25

- Within the last month

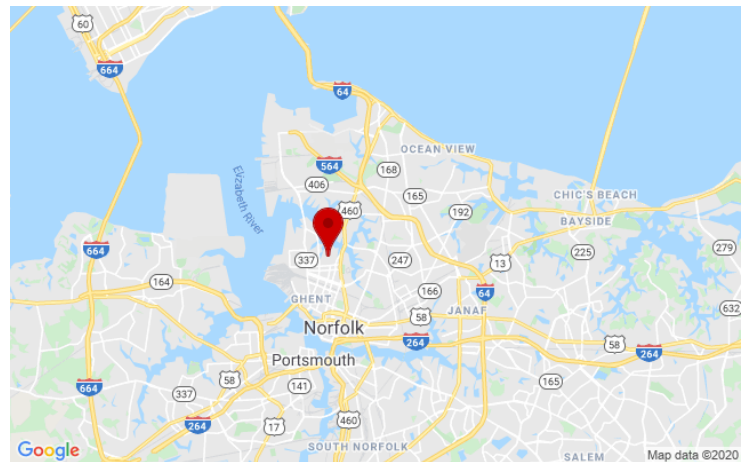
Question 26

I'm glad they are here in Norfolk.

Name not available

February 7, 2020, 12:56 PM

Question 1



Question 2

- Male

Question 3

- Black or African American

Question 4

Norfolk E-scooter Survey

Please give us your input!

- 25-34

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Somewhat Not Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Very Serious

Question 8

1

Question 9

- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Follow the rules of the road: Mostly

Question 13

1. E-scooters are improperly parked
2. Follow the rules of the road

3. Increasing riding fees and rates
4. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

No response

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Entertainment

Question 22

- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 6 p.m. to 8 p.m.

Norfolk E-scooter Survey

Please give us your input!

- 8 p.m. to 10 p.m.

Question 23

- Street

Question 24

- Downtown
- Ghent
- North Colley
- Other - Colonial Place

Question 25

- Within the last month

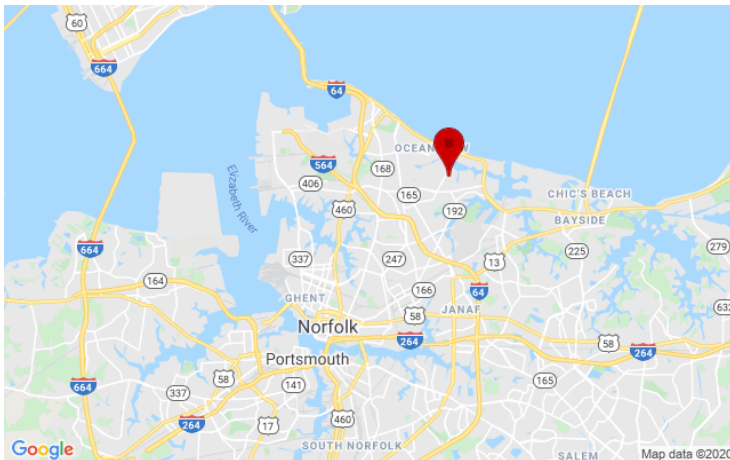
Question 26

No response

Name not available

February 7, 2020, 12:57 PM

Question 1



Question 2

- Male

Question 3

- Other - American

Question 4

- 55-64

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- Private Vehicle
- Light Rail

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Don't Need Driver's License
- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Always

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Always

Ride one person per device: Always

Appear to be of legal riding age: Always

Follow the rules of the road: Always

Norfolk E-scooter Survey

Please give us your input!

Question 13

No response

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

No response

Question 19

- Very likely

Question 20

- Walk

Question 21

- Errands

Question 22

- 6 a.m. to 8 a.m.
- 8 a.m. to 10 a.m.
- 10 a.m. to noon

- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.

Question 23

- Street

Question 24

- Downtown

Question 25

No response

Question 26

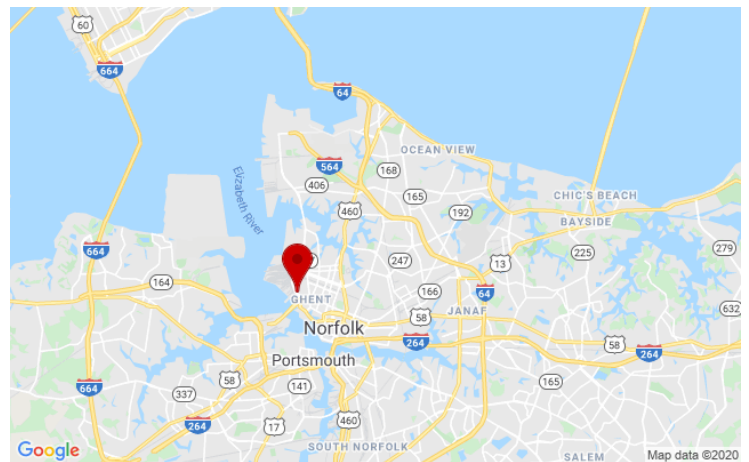
No response

Name not shown

in Ward 2

February 7, 2020, 12:58 PM

Question 1



Question 2

- Male

Question 3

Norfolk E-scooter Survey

Please give us your input!

- White / Caucasian

Question 4

- 25-34

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Not Serious

Question 8

1

Question 9

- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Sometimes

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

1. Underage riders
2. Follow the rules of the road
3. Multiple riders per device

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Somewhat disagree

Designated e-scooter parking areas will improve haphazard parking:

Somewhat disagree

Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and

parking: Somewhat disagree

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:

Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Dining
- Entertainment
- Recreational ride

Question 22

Norfolk E-scooter Survey

Please give us your input!

- Midnight to 2 a.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Street

Question 24

- Downtown
- Ghent

Question 25

- Never

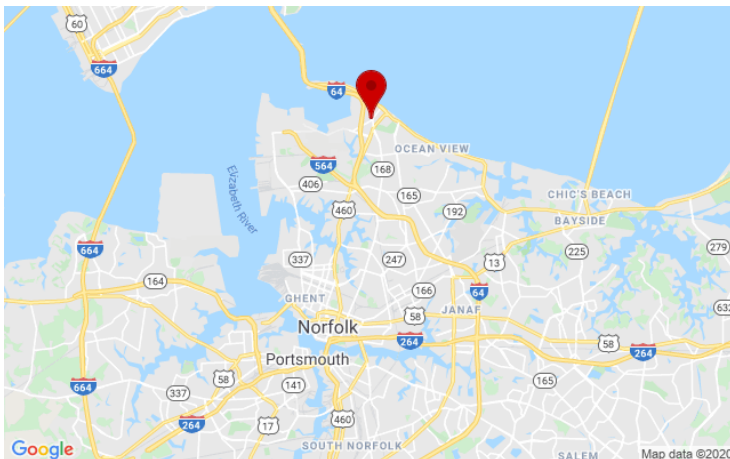
Question 26

No response

Name not available

February 7, 2020, 12:58 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- Pace Bike
- E-Scooter
- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Not Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Neutral

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Mostly

Norfolk E-scooter Survey

Please give us your input!

Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. E-scooter maintenance
2. Discounts for low-income individuals
3. E-scooters are improperly parked
4. Follow the rules of the road
5. Multiple riders per device
6. Insufficient bike lanes for riding e-scooters
7. Riders on sidewalks
8. Increasing riding fees and rates
9. Too many e-scooters
10. Underage riders

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking:
Complete agreement
Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Somewhat agree
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access:
Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Very likely

Question 20

- Walk

Question 21

- Work
- Entertainment
- Recreational ride
- Errands

Question 22

- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.

Question 23

- Sidewalk

Question 24

- Downtown
- Ghent
- Ocean View
- ODU

Question 25

- Never

Question 26

No response

Name not available

February 7, 2020, 12:59 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Not Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Very Serious

Question 8

1

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Increasing riding fees and rates
2. E-scooters are improperly parked
3. Follow the rules of the road

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat disagree

Question 15

- Yes

Question 16

No response

Norfolk E-scooter Survey

Please give us your input!

Question 17

- I ride a few times a month

Question 18

- 6-10

Question 19

- Neutral

Question 20

- Walk

Question 21

- Dining
- Entertainment
- Recreational ride

Question 22

- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Sidewalk

Question 24

- Downtown
- Ghent

Question 25

- Never

Question 26

No response

Name not available

February 7, 2020, 1:02 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$50,000 to \$74,999

Question 6

- Walking

Question 7

Too Many Cars: Somewhat Not Serious
Traffic and congestion: Somewhat Not Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Serious

Question 8

1

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters
2. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking:
Somewhat disagree

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and
parking: Somewhat disagree

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:
Somewhat agree

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Transit

Question 21

- Dining

Question 22

- 4 p.m. to 6 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown

Question 25

- Within the last week

Question 26

No response

Name not available

February 7, 2020, 1:02 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Not Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Not Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Always
Ride one person per device: Sometimes
Appear to be of legal riding age: Never
Follow the rules of the road: Never

Question 13

1. Follow the rules of the road

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

Norfolk E-scooter Survey

Please give us your input!

- I ride a few times a month

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Entertainment
- Errands

Question 22

- 4 p.m. to 6 p.m.

Question 23

- Street

Question 24

- Ghent

Question 25

- Within the last month

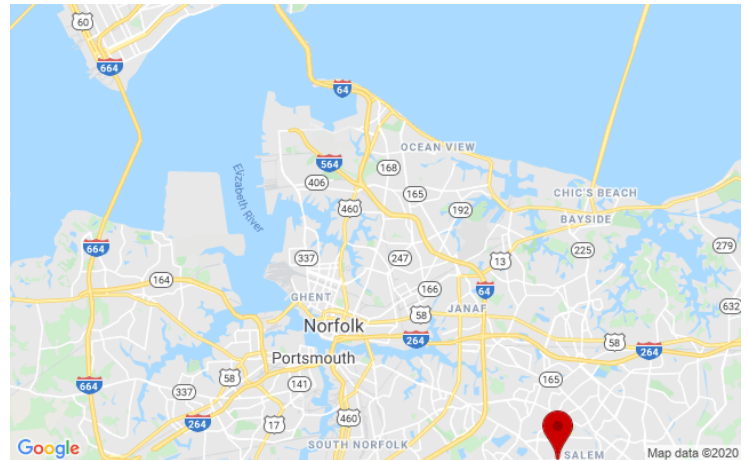
Question 26

No response

Name not available

February 7, 2020, 1:06 PM

Question 1



Question 2

- Male

Question 3

- Other - Mixed

Question 4

- 25-34

Question 5

- \$35,000 to \$49,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Neutral

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Neutral

Availability of transportation options: Very Serious

Question 8

1

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Always
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Underage riders

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- Yes

Question 16

They're fun, and I wish Virginia Beach wouldn't have banned them from the oceanfront.

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Dining
- Entertainment
- Recreational ride
- Errands

Question 22

- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown
- Ghent
- ODU

Question 25

- Never

Question 26

No response

Name not shown

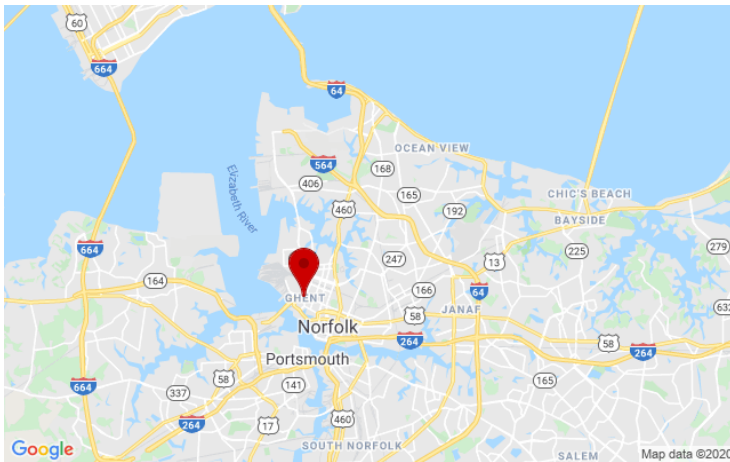
in Ward 2

February 7, 2020, 1:07 PM

Norfolk E-scooter Survey

Please give us your input!

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Very Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Not Serious

Question 8

4

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. Too many e-scooters
3. Riders on sidewalks
4. Multiple riders per device
5. Underage riders
6. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Somewhat disagree
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- No

Norfolk E-scooter Survey

Please give us your input!

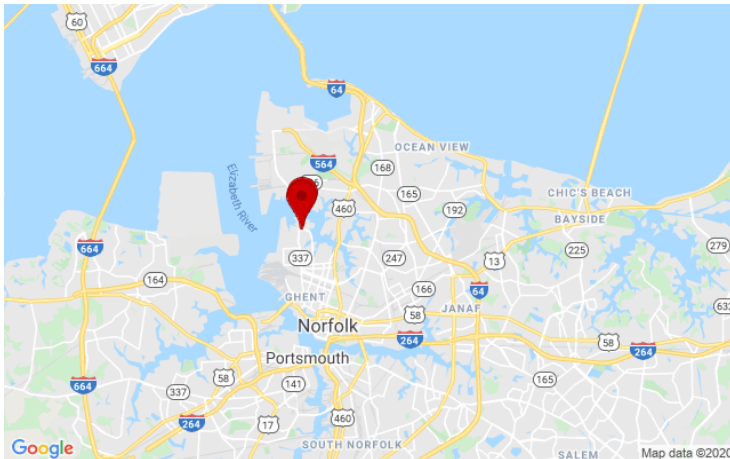
Question 16

There is little to no monitoring of riders. They ride on sidewalks, in the wrong direction and too fast under the circumstances. This is particularly true after dark. I have had several close calls with scooters which could be disastrous for the riders. They cross intersections on sidewalks without looking or even considering who has the right of way. There are also many young operators clearly too young. A more serious issue are adults with small children on the scooters. I have never seen any enforcement by the police of rules of the road.

Name not available

February 7, 2020, 1:07 PM

Question 1



Question 2

No response

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Somewhat Not Serious
Availability of transportation options: Neutral

Question 8

2

Question 9

- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Riders on sidewalks
2. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Neutral

Norfolk E-scooter Survey

Please give us your input!

Fares to use e-scooters should be managed to provide equitable access:
Somewhat disagree

Question 15

- No

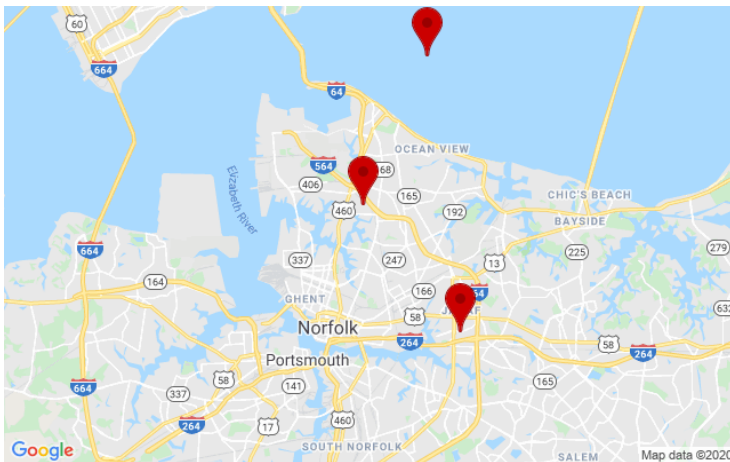
Question 16

No response

Name not shown

February 7, 2020, 1:08 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 18-24

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Not Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Not Serious

Availability of transportation options: Somewhat Not Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Always

Ride on sidewalks: Always

Ride in bike lanes when a lane is present: Always

Ride one person per device: Always

Appear to be of legal riding age: Always

Follow the rules of the road: Always

Question 13

1. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking:
Complete agreement

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Complete disagreement

Additional enforcement would improve e-scooter rider behavior and
parking: Complete disagreement

Norfolk E-scooter Survey

Please give us your input!

More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access:
Complete disagreement

Question 15

- Yes

Question 16

Let the free market regulate their use.

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Very likely

Question 20

- Personal vehicle

Question 21

- Home
- Work
- School
- Dining
- Entertainment
- Recreational ride
- Errands
- Public transit stop
- Visiting

Question 22

- 8 a.m. to 10 a.m.
- 10 a.m. to noon
- Noon to 2 p.m.

Question 23

- Sidewalk

Question 24

- Downtown
- Ghent

Question 25

- Never

Question 26

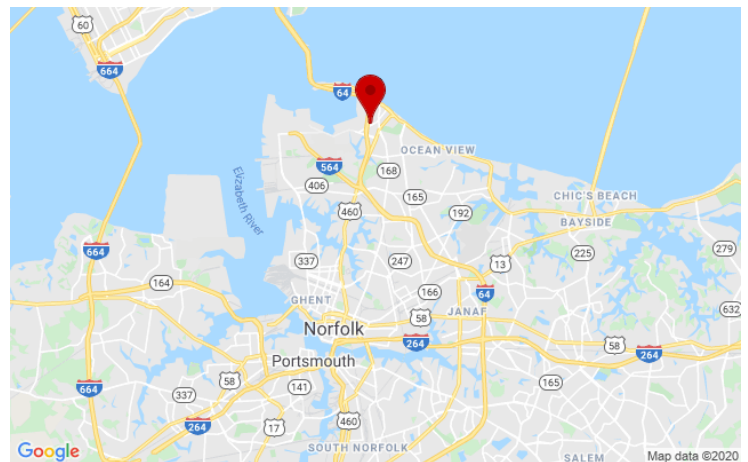
No response

Owen King

in Ward 1

February 7, 2020, 1:08 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

Norfolk E-scooter Survey

Please give us your input!

- \$75,000 to \$99,999

Question 6

- E-Scooter
- Ride Share

Question 7

Too Many Cars: Not Serious
Traffic and congestion: Not Serious
Pollution due to vehicle emissions: Somewhat Not Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Not Serious
Availability of transportation options: Somewhat Not Serious

Question 8

1

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Always
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Always
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Always

Question 13

1. Insufficient bike lanes for riding e-scooters
2. E-scooter maintenance
3. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

Get more scooters in Ocean View Norfolk

Question 17

- I ride several times a week

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Entertainment

Question 22

- 6 p.m. to 8 p.m.

Question 23

- Street

Question 24

Norfolk E-scooter Survey

Please give us your input!

- Downtown
- Ghent
- Ocean View

Question 25

- Within the last month

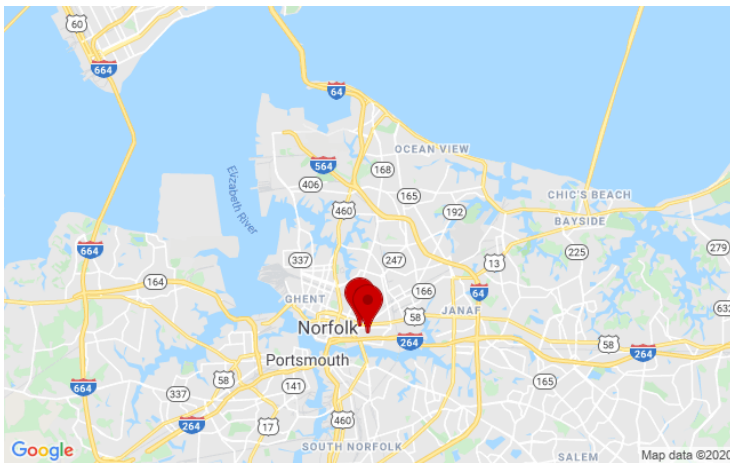
Question 26

More scooters in Ocean View

Name not available

February 7, 2020, 1:09 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$35,000 to \$49,999

Question 6

- E-Scooter
- Private Vehicle

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Always
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Always

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Riders on sidewalks
3. Follow the rules of the road

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement

Norfolk E-scooter Survey

Please give us your input!

Designated e-scooter parking areas will improve haphazard parking:
Complete agreement
Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and
parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access:
Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 6-10

Question 19

- Very likely

Question 20

- Personal vehicle

Question 21

- Dining
- Entertainment
- Recreational ride

Question 22

- 8 a.m. to 10 a.m.
- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.

Question 23

- Street

Question 24

- Ghent
- NSU
- ODU

Question 25

- Within the last week

Question 26

No response

Name not shown

in Ward 2

February 7, 2020, 1:12 PM

Question 1

No response

Question 2

- Female

Question 3

- Black or African American

Question 4

- 25-34

Question 5

- Less than \$20,000

Question 6

- Walking
- Personal Bike
- Pace Bike
- E-Scooter
- Ride Share
- Bus
- Light Rail

Question 7

Norfolk E-scooter Survey

Please give us your input!

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

1

Question 9

- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Always
Ride one person per device: Mostly
Appear to be of legal riding age: Always
Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters
2. E-scooters are improperly parked
3. Follow the rules of the road
4. Increasing riding fees and rates
5. Discounts for low-income individuals
6. Riders on sidewalks
7. Underage riders
8. Multiple riders per device
9. E-scooter maintenance
10. Too many e-scooters

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride daily

Question 18

- 21+

Question 19

- Very likely

Question 20

- Walk

Question 21

- Home
- Work
- School
- Dining
- Entertainment
- Errands
- Public transit stop

Question 22

- 6 a.m. to 8 a.m.
- 8 a.m. to 10 a.m.

Norfolk E-scooter Survey

Please give us your input!

1. E-scooters are improperly parked
2. Riders on sidewalks
3. Underage riders
4. Too many e-scooters

Question 14

E-scooters are important transportation options: Neutral
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

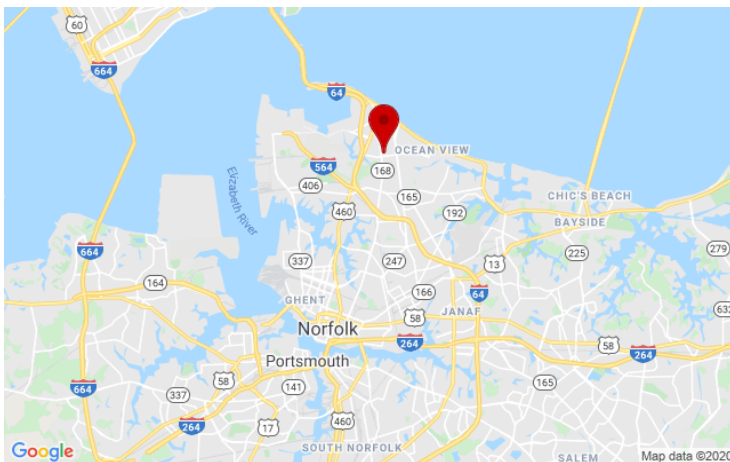
Question 16

No response

Name not available

February 7, 2020, 1:14 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 18-24

Question 5

- Prefer not to answer

Question 6

- Walking
- E-Scooter
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Neutral
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Neutral
Availability of transportation options: Very Serious

Question 8

5

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Sticker/post card on e-scooter vehicle

Question 11

- Yes

Question 12

Norfolk E-scooter Survey

Please give us your input!

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Follow the rules of the road
3. E-scooter maintenance
4. Increasing riding fees and rates
5. Discounts for low-income individuals
6. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Work
- School
- Dining
- Entertainment
- Recreational ride

Question 22

- Midnight to 2 a.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Street

Question 24

- Downtown
- Ghent
- ODU
- Sentara Norfolk area

Question 25

- Within the last month

Question 26

No response

Name not shown

outside Norfolk

February 7, 2020, 1:16 PM

Question 1

No response

Question 2

- Male

Norfolk E-scooter Survey

Please give us your input!

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- E-Scooter
- Ride Share

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Always

Follow the rules of the road: Mostly

Question 13

1. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking:

Complete agreement

Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and

parking: Somewhat agree

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:

Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride several times a week

Question 18

- 6-10

Question 19

- Very likely

Question 20

- Personal vehicle

Question 21

- Home
- Work
- School

Norfolk E-scooter Survey

Please give us your input!

- Entertainment

Question 22

- Midnight to 2 a.m.
- Noon to 2 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 10 p.m. to midnight

Question 23

- Sidewalk

Question 24

No response

Question 25

- Within the last week

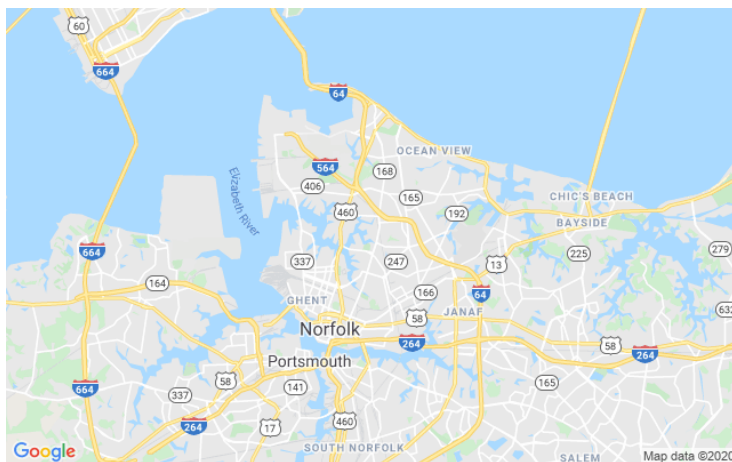
Question 26

No response

Name not available

February 7, 2020, 1:17 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Very Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Norfolk E-scooter Survey

Please give us your input!

Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Entertainment

Question 22

- 10 p.m. to midnight

Question 23

- Street

Question 24

- Downtown

Question 25

- Never

Question 26

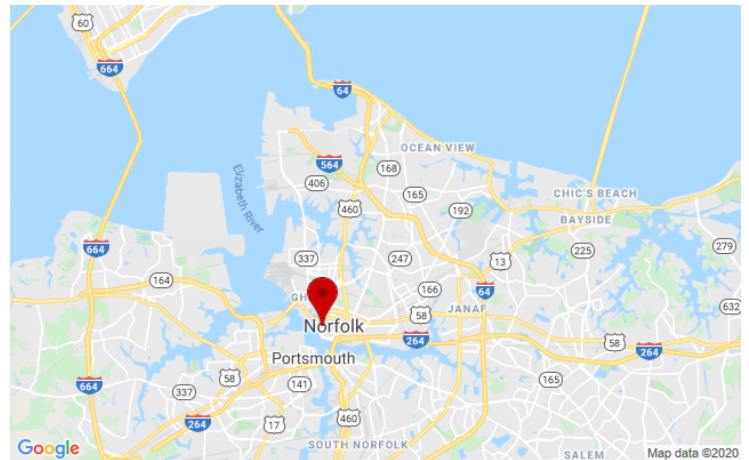
No response

Jessica Young

in Ward 2

February 7, 2020, 1:18 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

Norfolk E-scooter Survey

Please give us your input!

- 25-34

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Neutral
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Neutral

Question 8

3

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked

2. Multiple riders per device
3. Follow the rules of the road
4. Underage riders

Question 14

E-scooters are important transportation options: Neutral
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Very likely

Question 20

- Bike share

Question 21

- Recreational ride

Question 22

- Noon to 2 p.m.
- 2 p.m. to 4 p.m.

Norfolk E-scooter Survey

Please give us your input!

Question 23

- Bike lane

Question 24

- Ghent

Question 25

- Never

Question 26

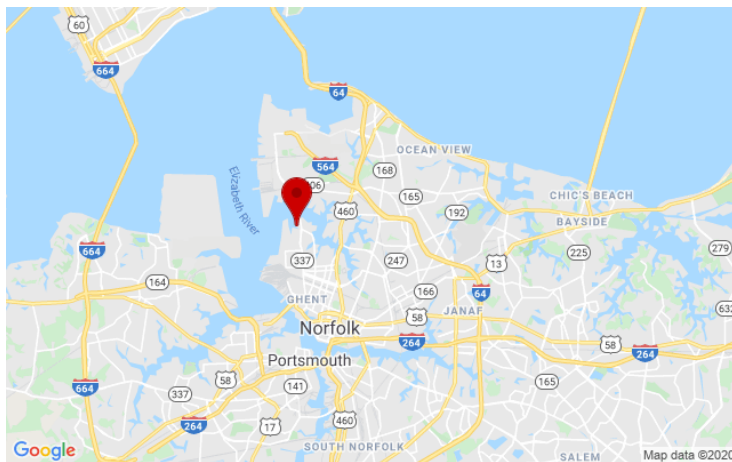
No response

Name not shown

in Ward 2

February 7, 2020, 1:20 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Somewhat Not Serious

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Neutral

Availability of transportation options: Neutral

Question 8

5

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Sometimes

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. Multiple riders per device
4. E-scooters are improperly parked
5. Underage riders

Norfolk E-scooter Survey

Please give us your input!

Norfolk E-scooter Survey
Please give us your input!

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Somewhat disagree

Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 11-20

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Entertainment

Question 22

- 6 p.m. to 8 p.m.

Question 23

- Sidewalk

Question 24

- North Colley

Question 25

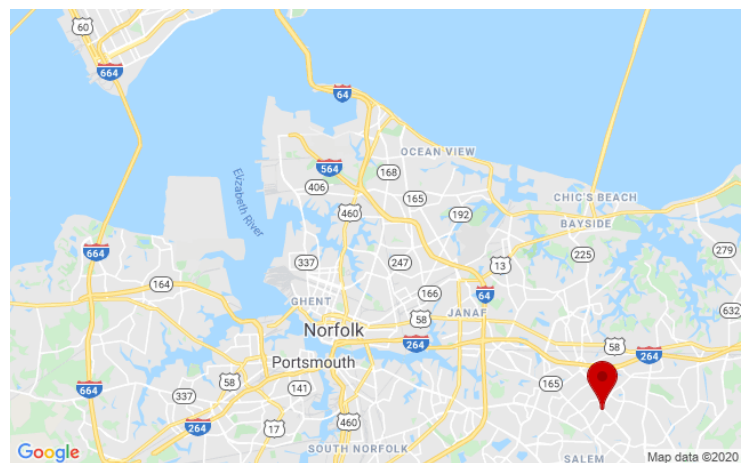
- Within the last month

Question 26

No response

Name not shown
outside Norfolk
February 7, 2020, 1:21 PM

Question 1



Question 2

- Female

Question 3

- Asian / Pacific Islander

Question 4

- 18-24

Question 5

- \$50,000 to \$74,999

Question 6

Norfolk E-scooter Survey

Please give us your input!

- E-Scooter
- Private Vehicle
- Ride Share
- Light Rail

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Neutral

Question 8

3

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Always
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Always

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked
3. Insufficient bike lanes for riding e-scooters
4. Multiple riders per device
5. Increasing riding fees and rates

6. Underage riders
7. Riders on sidewalks
8. E-scooter maintenance
9. Too many e-scooters
10. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 6-10

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Home
- Work
- Dining
- Entertainment

Norfolk E-scooter Survey

Please give us your input!

- Visiting

Question 22

- 8 a.m. to 10 a.m.
- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown
- ODU
- Sentara Norfolk area

Question 25

- Within the last month

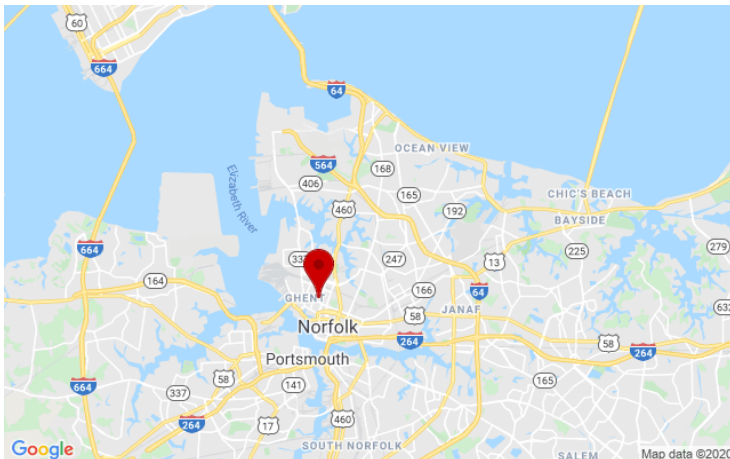
Question 26

No response

Name not available

February 7, 2020, 1:26 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Somewhat Not Serious

Bike safety: Somewhat Not Serious

Pedestrian and sidewalk safety: Somewhat Not Serious

Mobility access for people with disabilities: Somewhat Not Serious

Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Always

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Norfolk E-scooter Survey

Please give us your input!

Ride one person per device: Mostly
Appear to be of legal riding age: Always
Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Increasing riding fees and rates
3. Follow the rules of the road
4. E-scooter maintenance
5. Riders on sidewalks
6. E-scooters are improperly parked
7. Multiple riders per device
8. Discounts for low-income individuals
9. Underage riders
10. Too many e-scooters

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking:
Somewhat agree
Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and
parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access:
Neutral

Question 15

- Yes

Question 16

It's a great option and a reasonable price. I feel people are handling
appropriately except for a few cases and majority of complaints come
from non users who haven't experienced. It's an alternative option to
reduce driving and the cost currently is acceptable

Question 17

- I ride a few times a month

Question 18

- 6-10

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Dining

Question 22

- 10 p.m. to midnight

Question 23

- Street

Question 24

- Downtown
- Ghent

Question 25

- Within the last month

Question 26

No response

Name not available

February 7, 2020, 1:37 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Female

Question 3

- Asian / Pacific Islander

Question 4

- 25-34

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

4

Question 9

- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter representative

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Never
Follow the rules of the road: Never

Question 13

1. Riders on sidewalks
2. Follow the rules of the road
3. Underage riders

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

I'm tired of almost being hit by one or being yelled at while walking on the sidewalk. I also hate nearly hitting riders when they are running red lights

Norfolk E-scooter Survey

Please give us your input!

while driving.

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

No response

Question 22

No response

Question 23

No response

Question 24

No response

Question 25

No response

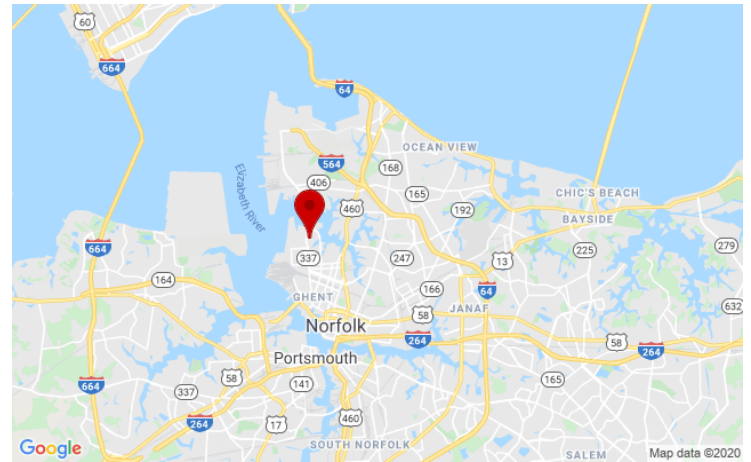
Question 26

No response

Name not available

February 7, 2020, 1:37 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Not Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Somewhat Not Serious

Question 8

4

Norfolk E-scooter Survey

Please give us your input!

Question 9

- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Mostly

Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. Underage riders
3. Multiple riders per device
4. Too many e-scooters

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Neutral

E-scooters help reduce traffic congestion: Somewhat disagree

Designated e-scooter parking areas will improve haphazard parking:
Neutral

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and
parking: Somewhat agree

More bike lanes will improve e-scooter safety: Complete disagreement

Fares to use e-scooters should be managed to provide equitable access:
Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Somewhat unlikely

Question 20

- Walk

Question 21

- Work
- School

Question 22

- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.

Question 23

- Sidewalk

Question 24

- Downtown
- ODU

Question 25

- Never

Question 26

No response

Symphony Craddock

outside Norfolk

February 7, 2020, 1:37 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Female

Question 3

- Black or African American

Question 4

- 18-24

Question 5

- \$75,000 to \$99,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Very Serious

Question 8

2

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Always
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Follow the rules of the road
3. Riders on sidewalks

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

No response

Norfolk E-scooter Survey

Please give us your input!

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Very likely

Question 20

- Walk

Question 21

- Entertainment
- Recreational ride

Question 22

- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

Question 23

- Street

Question 24

- Downtown
- Ghent
- ODU

Question 25

- Never

Question 26

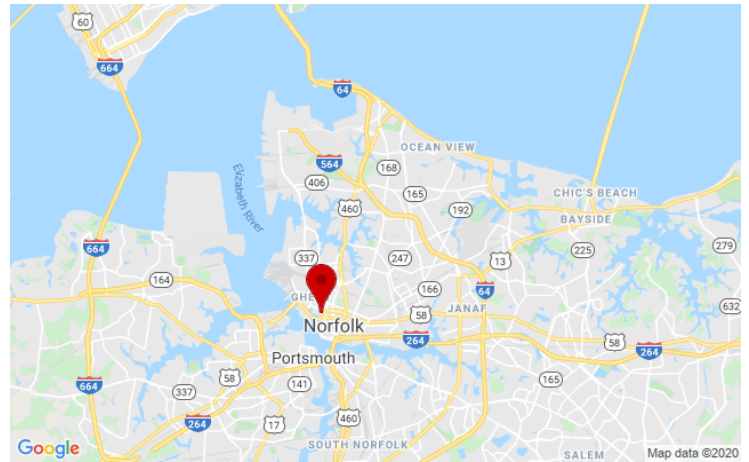
No response

Robbyn Gayer

in Ward 2

February 7, 2020, 1:38 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$150,000 or More

Question 6

- Personal Bike
- E-Scooter

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Very Serious

Question 8

1

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Community event

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Always
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. E-scooter maintenance
2. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat disagree

Question 15

- Yes

Question 16

Very pleased with LIMEs service. Norfolk should continue the program past the 1 year trial period. Hopefully Norfolk is able to share in the

valuable data being generated by the scooter trips. It is an invaluable insight to where & when people prefer to travel and could help advance Norfolk's other transit projects.

Additionally, Norfolk should consider evaluating other e-scooter companies so as to provide users with choice and to prevent LIME from being able to just abandon our market leaving us scooter-less.

More bike lanes are always welcomed!!

Overall Norfolk is doing a pretty good job and I am personally thankful!!

Question 17

- I ride daily

Question 18

- 21+

Question 19

- Somewhat likely

Question 20

- Personal bicycle

Question 21

- Home
- Work
- Dining
- Entertainment
- Recreational ride
- Errands
- Public transit stop

Question 22

- 8 a.m. to 10 a.m.
- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

Norfolk E-scooter Survey

Please give us your input!

- Street

Question 24

- Downtown
- Ghent
- Sentara Norfolk area

Question 25

- Within the last month

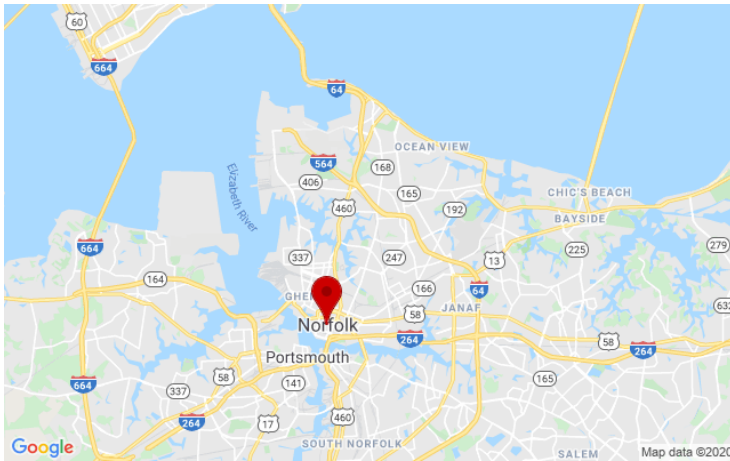
Question 26

Very thankful they are here. They move 200lb people like myself downtown, without a car, and without gas. This is miraculous if you think about it. Norfolk has parking and resiliency issues. Scooters help both!!

Name not available

February 7, 2020, 1:38 PM

Question 1



Question 2

- Male

Question 3

- Latino

Question 4

- 25-34

Question 5

- Prefer not to answer

Question 6

- E-Scooter

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Somewhat Not Serious

Availability of transportation options: Neutral

Question 8

5

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Always

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

1. Increasing riding fees and rates
2. Underage riders

Norfolk E-scooter Survey

Please give us your input!

3. Riders on sidewalks
4. Follow the rules of the road
5. E-scooter maintenance
6. E-scooters are improperly parked
7. Discounts for low-income individuals
8. Insufficient bike lanes for riding e-scooters
9. Multiple riders per device
10. Too many e-scooters

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking: Neutral

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Neutral

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

Progress is what our society needs to continue the motion towards a better world; we must encourage progress through innovation.

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Very likely

Question 20

- Personal vehicle

Question 21

- Entertainment

Question 22

- 8 p.m. to 10 p.m.

Question 23

- Street

Question 24

- Downtown

Question 25

- Within the last month

Question 26

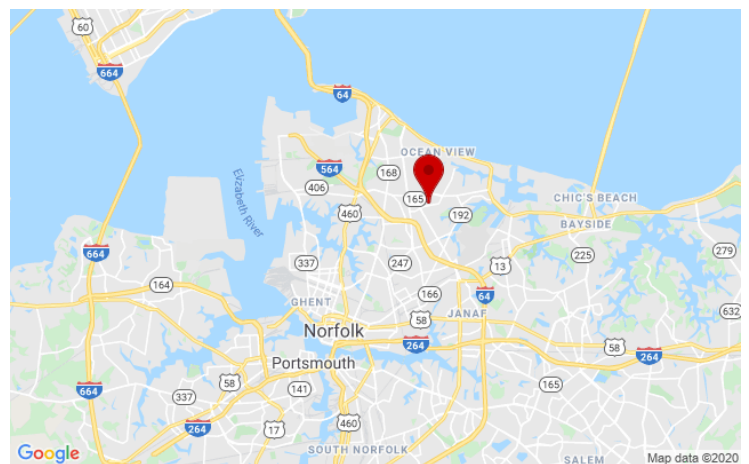
No response

Name not shown

in Ward 5

February 7, 2020, 1:39 PM

Question 1



Question 2

- Male

Question 3

Norfolk E-scooter Survey

Please give us your input!

- White / Caucasian

Question 4

- 18-24

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Neutral
Availability of transportation options: Very Serious

Question 8

1

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Always
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Follow the rules of the road
2. Insufficient bike lanes for riding e-scooters
3. Underage riders
4. E-scooters are improperly parked
5. E-scooter maintenance
6. Multiple riders per device
7. Discounts for low-income individuals
8. Riders on sidewalks

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Complete disagreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

Question 16

They are a huge step forward in public transportation and reduction of emissions. They should reduce traffic over time, and thus, road maintenance and car accident rates. There's literally only good things that can come from the encouraged and continued use of e-scooters, and that's coming from someone who doesn't use them. I would if there were more of them...

Name not shown

in Ward 2

February 7, 2020, 1:39 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!

- Yes

Question 16

We should be removing FRED and urging the use of e-scooters. Remove parallel parking on Granby and open only to bike & scooter parking and basically do anything and everything to show that we are investing in smart forward-thinking solutions to ease congestion.

Question 17

- I ride a few times a month

Question 18

- 6-10

Question 19

- Neutral

Question 20

- Bike share

Question 21

- Entertainment

Question 22

- 4 p.m. to 6 p.m.

Question 23

- Street

Question 24

- Downtown

Question 25

- Never

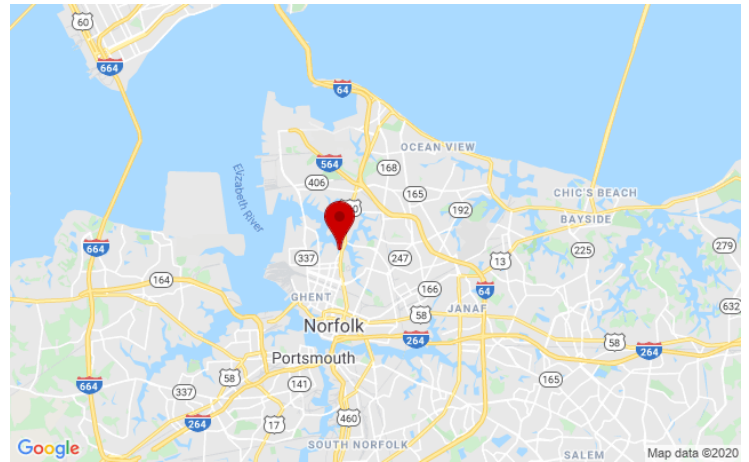
Question 26

In relation to the last question - we need a better public transit system... if we had that, we wouldn't need the damn scooters.

Name not available

February 7, 2020, 1:39 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Neutral

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Somewhat Not Serious

Availability of transportation options: Neutral

Norfolk E-scooter Survey

Please give us your input!

Question 8

3

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Never

Ride one person per device: Always

Appear to be of legal riding age: Always

Follow the rules of the road: Always

Question 13

1. Insufficient bike lanes for riding e-scooters
2. E-scooters are improperly parked
3. Increasing riding fees and rates
4. Riders on sidewalks
5. Discounts for low-income individuals
6. Follow the rules of the road

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Somewhat disagree

Designated e-scooter parking areas will improve haphazard parking:

Somewhat agree

Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Somewhat disagree

Additional enforcement would improve e-scooter rider behavior and

parking: Somewhat disagree

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access:

Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Very likely

Question 20

- Walk

Question 21

- Recreational ride
- Errands

Question 22

- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Ghent
- Other - Riverside

Question 25

- Within the last month

Question 26

No response

Norfolk E-scooter Survey

Please give us your input!

Name not available

February 7, 2020, 1:40 PM

Question 1

No response

Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$150,000 or More

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Neutral
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Neutral
Availability of transportation options: Neutral

Question 8

1

Question 9

- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes

Question 13

1. Underage riders
2. Follow the rules of the road

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Somewhat disagree

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 6-10

Question 19

- Somewhat likely

Question 20

Norfolk E-scooter Survey

Please give us your input!

- Walk

Question 21

- Dining
- Entertainment

Question 22

- 6 p.m. to 8 p.m.

Question 23

- Sidewalk

Question 24

- Downtown
- Ghent

Question 25

- Never

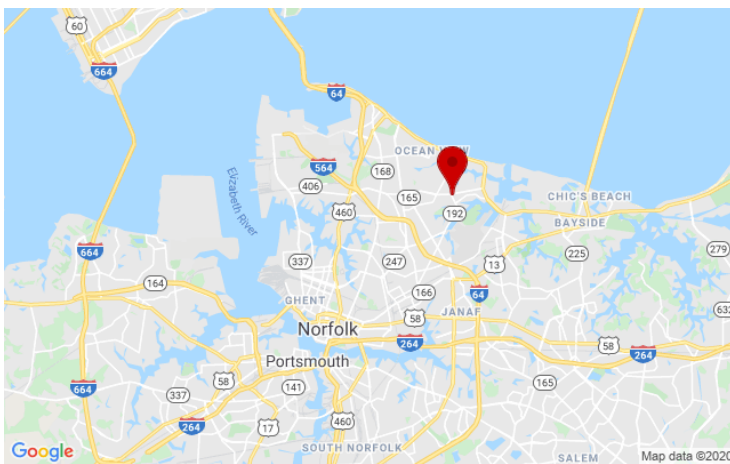
Question 26

No response

Name not available

February 7, 2020, 1:40 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$20,000 to \$34,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Very Serious

Question 8

4

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Norfolk E-scooter Survey

Please give us your input!

Norfolk E-scooter Survey

Please give us your input!

Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. Underage riders
3. Too many e-scooters

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Complete disagreement

Designated e-scooter parking areas will improve haphazard parking: Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

More bike lanes will improve e-scooter safety: Neutral

Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

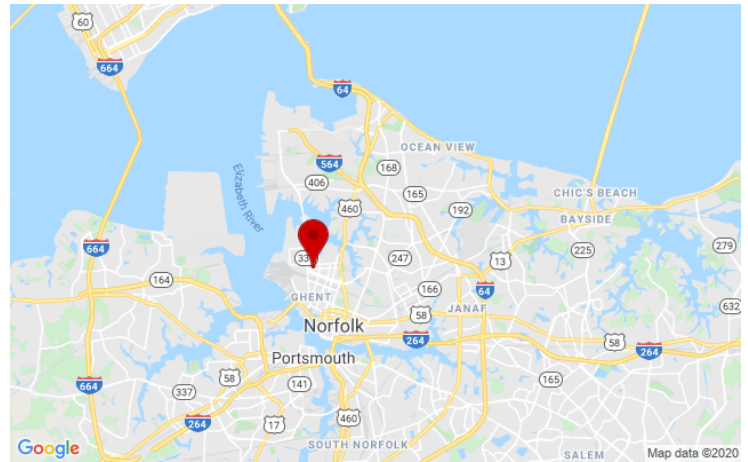
- No

Question 16

Most scooters are ridden with no regard to rules of the road or other traffic.

Name not available
February 7, 2020, 1:40 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Neutral

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Neutral

Availability of transportation options: Somewhat Serious

Question 8

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Don't Need Driver's License

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Discounts for low-income individuals
3. Follow the rules of the road
4. Multiple riders per device

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Very likely

Question 20

- Personal vehicle

Question 21

- Dining

Question 22

- 2 p.m. to 4 p.m.

Question 23

- Street

Question 24

- Ghent

Question 25

- Within the last month

Question 26

No response

Name not shown

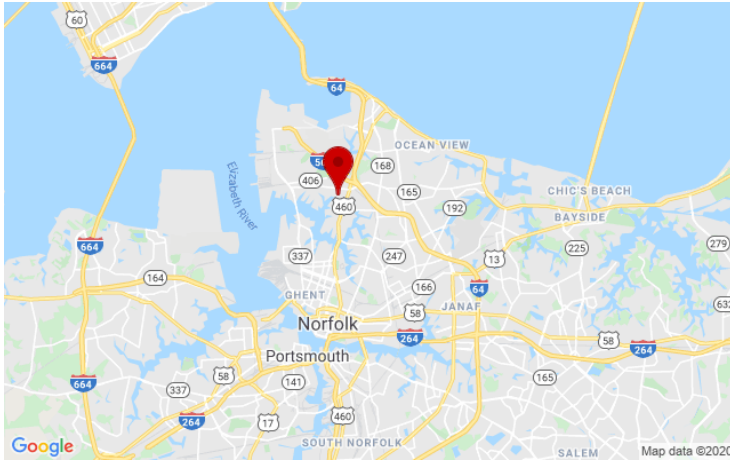
in Ward 1

February 7, 2020, 1:41 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- Personal Bike
- E-Scooter
- Private Vehicle

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

2

Question 9

- Don't Need Driver's License

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Discounts for low-income individuals
2. Riders on sidewalks
3. Underage riders

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

No response

Norfolk E-scooter Survey

Please give us your input!

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Work

Question 22

- 8 a.m. to 10 a.m.
- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown
- Ghent
- Wards Corner

Question 25

- Never

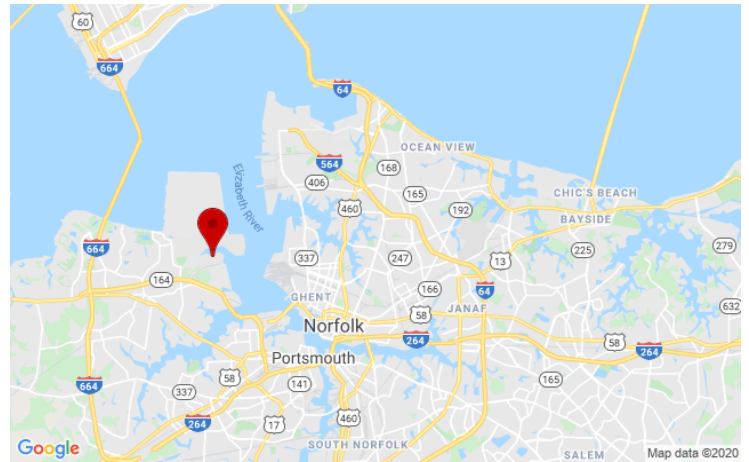
Question 26

No response

Name not available

February 7, 2020, 1:42 PM

Question 1



Question 2

- Male

Question 3

- Black or African American

Question 4

- 25-34

Question 5

- \$150,000 or More

Question 6

- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Somewhat Not Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 8

1

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Discounts for low-income individuals
2. Increasing riding fees and rates
3. Underage riders
4. E-scooter maintenance
5. Follow the rules of the road

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride several times a week

Question 18

- 1

Question 19

- Very likely

Question 20

- Bike share

Question 21

- Entertainment
- Recreational ride

Question 22

- 6 p.m. to 8 p.m.

Question 23

- Street

Question 24

- Downtown

Question 25

- Within the last month

Question 26

No response

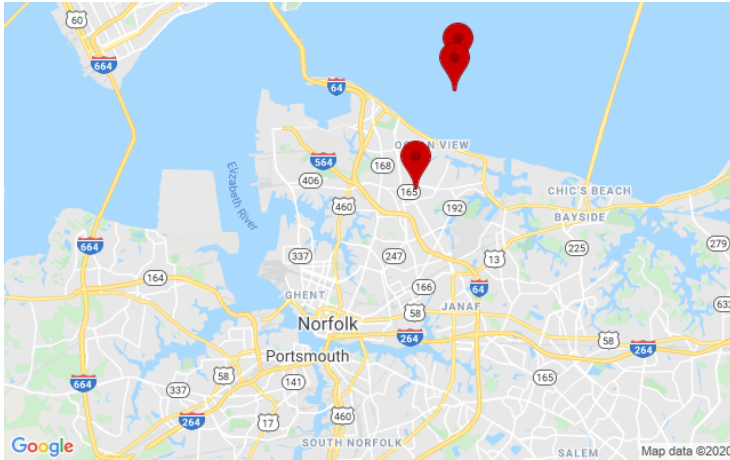
Name not available

February 7, 2020, 1:43 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Prefer not to answer

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Neutral
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Neutral
Availability of transportation options: Neutral

Question 8

4

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

No response

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked
3. Insufficient bike lanes for riding e-scooters
4. Too many e-scooters

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Somewhat disagree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

Norfolk E-scooter Survey

Please give us your input!

No response

Name not available

February 7, 2020, 1:43 PM

Question 1

No response

Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Not Serious
Traffic and congestion: Not Serious
Pollution due to vehicle emissions: Not Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Not Serious

Question 8

5

Question 9

- No Knowledge

Question 10

- Other (please specify)

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Never
Ride one person per device: Always
Appear to be of legal riding age: Never
Follow the rules of the road: Never

Question 13

1. Underage riders

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat disagree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

These people that ride them are a danger to themselves and others. They drive anywhere and anyway they want. Much worse than bike riders and too many underage drivers doesn't help

Name not available

February 7, 2020, 1:44 PM

Question 1

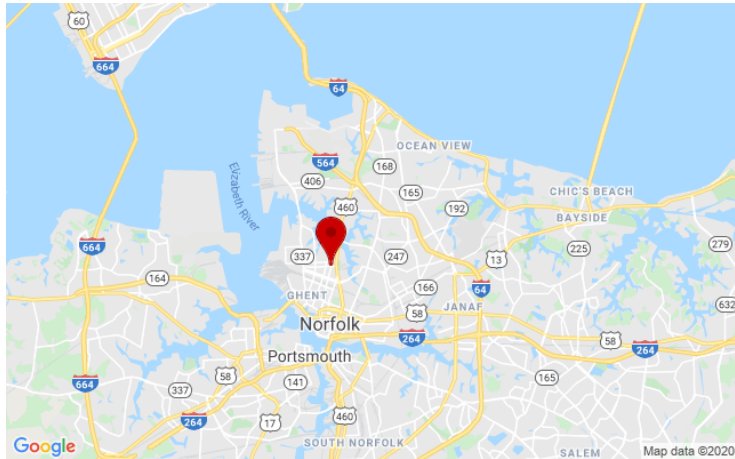
Norfolk E-scooter Survey

Please give us your input!

Norfolk E-scooter Survey

Please give us your input!

February 7, 2020, 1:46 PM



- Male

- Latino

- 25-34

- \$50,000 to \$74,999

No response

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Neutral
Pedestrian and sidewalk safety: Somewhat Not Serious
Mobility access for people with disabilities: Neutral

1

- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

- E-scooter app

- Yes

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Mostly

1. Increasing riding fees and rates
2. Follow the rules of the road
3. E-scooter maintenance

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking: Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Complete agreement

- Yes

No response

Norfolk E-scooter Survey

Please give us your input!

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Very likely

Question 20

- Personal vehicle

Question 21

- Dining
- Entertainment

Question 22

- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Street

Question 24

- Downtown
- Ghent

Question 25

- Never

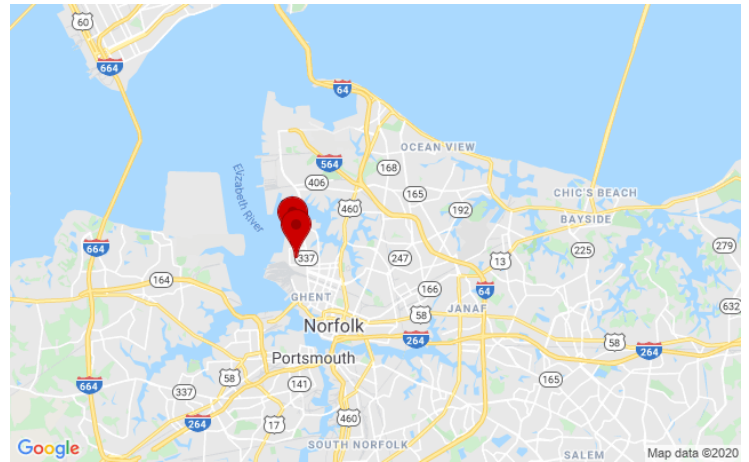
Question 26

No response

Name not available

February 7, 2020, 1:46 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$100,000 to \$149,999

Question 6

- Walking

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

1

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Don't Need Driver's License
- Need Helmet
- Must Following Signs & Signals

Question 10

- Sticker/post card on e-scooter vehicle

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Always

Appear to be of legal riding age: Always

Follow the rules of the road: Always

Question 13

1. E-scooters are improperly parked
2. Insufficient bike lanes for riding e-scooters
3. Follow the rules of the road

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking:
Complete agreement

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Complete disagreement

Additional enforcement would improve e-scooter rider behavior and
parking: Somewhat disagree

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:
Complete disagreement

Question 15

- Yes

Question 16

Lime scooters and Pace bikes are a great way to reduce congestion in crowded areas.

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Very likely

Question 20

- Bike share

Question 21

- Dining

Question 22

- 8 a.m. to 10 a.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Ghent
- ODU
- North Colley

Question 25

- Never

Question 26

No response

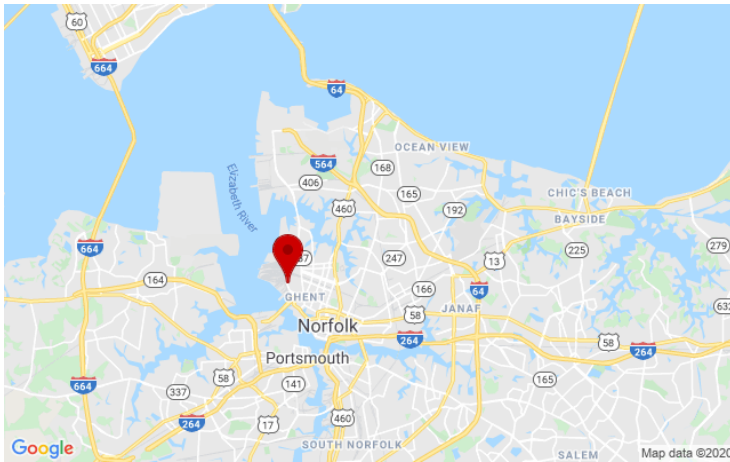
Name not available

February 7, 2020, 1:48 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



2

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Follow the rules of the road
3. Riders on sidewalks
4. Increasing riding fees and rates
5. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat disagree

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Neutral

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 8

Norfolk E-scooter Survey

Please give us your input!

Question 16

My biggest complaint is that on numerous occasions I have had someone leave a scooter either blocking my driveway or in my yard. I have also seen them thrown down blocking sidewalks.

Question 17

- I ride a few times a month

Question 18

- 6-10

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Dining
- Entertainment
- Recreational ride
- Errands

Question 22

- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Street

Question 24

- Downtown
- Ghent
- Naval Station
- ODU
- North Colley
- Sentara Norfolk area

Question 25

- Never

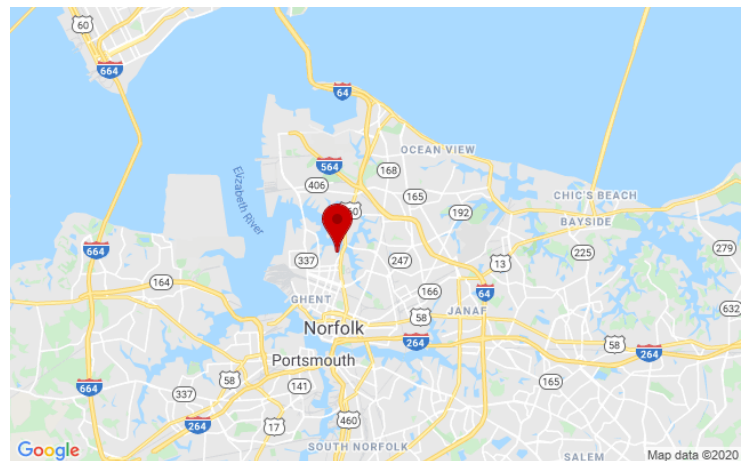
Question 26

No response

Name not available

February 7, 2020, 1:49 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$35,000 to \$49,999

Question 6

- Personal Bike
- Private Vehicle

Norfolk E-scooter Survey

Please give us your input!

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Not Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Very Serious

Question 8

No response

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Always
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Mostly

Question 13

1. E-scooters are improperly parked
2. Follow the rules of the road
3. Increasing riding fees and rates
4. Insufficient bike lanes for riding e-scooters
5. E-scooter maintenance
6. Discounts for low-income individuals
7. Riders on sidewalks
8. Underage riders
9. Multiple riders per device
10. Too many e-scooters

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 11-20

Question 19

- Somewhat likely

Question 20

- Personal bicycle

Question 21

- Home
- Work
- School

Question 22

- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.

Norfolk E-scooter Survey

Please give us your input!

Question 23

- Street

Question 24

- ODU

Question 25

- Never

Question 26

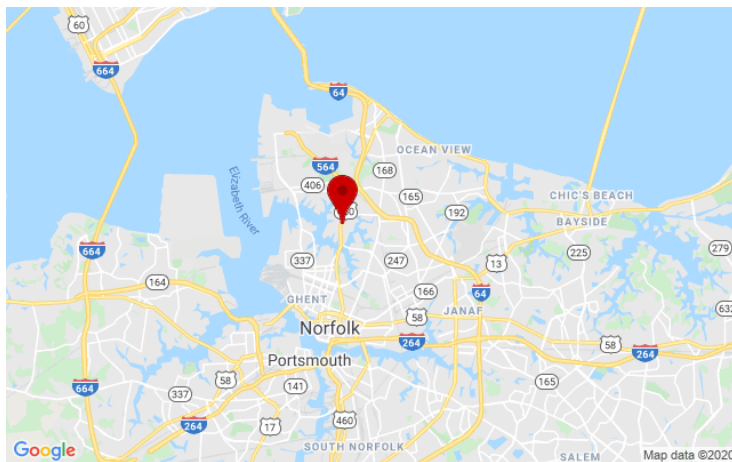
No response

Name not shown

in Ward 2

February 7, 2020, 1:50 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- E-Scooter
- Ride Share

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Neutral

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Somewhat Not Serious

Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked
3. Riders on sidewalks

Norfolk E-scooter Survey

Please give us your input!

4. E-scooter maintenance
5. Multiple riders per device
6. Underage riders
7. Discounts for low-income individuals
8. Insufficient bike lanes for riding e-scooters
9. Too many e-scooters
10. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking: Neutral

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Somewhat disagree

Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

I believe that the e-scooter is a fun way to get around Norfolk and should continue. The issue is as always that some people will break the rules and cause issues for those that use the scooters correctly

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Entertainment

- Visiting

Question 22

- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.

Question 23

- Street

Question 24

- Downtown
- Ocean View
- North Colley

Question 25

- Within the last month

Question 26

No response

Name not available

February 7, 2020, 1:51 PM

Question 1

No response

Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$75,000 to \$99,999

Norfolk E-scooter Survey

Please give us your input!

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Not Serious
Bike safety: Neutral
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Neutral
Availability of transportation options: Neutral

Question 8

1

Question 9

- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

No response

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 21+

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Entertainment

Question 22

- Midnight to 2 a.m.
- Noon to 2 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown
- Ghent

Question 25

Norfolk E-scooter Survey

Please give us your input!

parking: Complete disagreement

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:

Complete agreement

Question 15

- No

Question 16

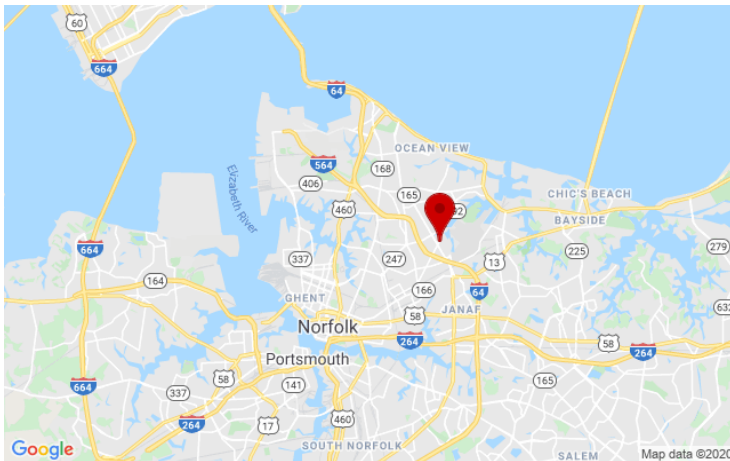
No response

Name not shown

in Ward 4

February 7, 2020, 1:54 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Neutral

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- No

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

1. Discounts for low-income individuals
2. Underage riders
3. E-scooter maintenance
4. Follow the rules of the road
5. Insufficient bike lanes for riding e-scooters

Norfolk E-scooter Survey

Please give us your input!

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

I'm on the east side of Norfolk, and there are never enough of these on Military Hwy. from Little Creek Road to Military Circle. My daughter would use them more frequently for transport if they were available.

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Very unlikely

Question 20

- Personal vehicle

Question 21

- Home
- Work
- Dining
- Recreational ride
- Errands

Question 22

- 10 a.m. to noon

- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown
- Military Circle
- Other - Southern and Bromley Shopping Centers

Question 25

- Never

Question 26

More East Norfolk options!

Name not shown

in Ward 2

February 7, 2020, 1:56 PM

Question 1

No response

Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$150,000 or More

Norfolk E-scooter Survey

Please give us your input!

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Somewhat Not Serious
Availability of transportation options: Very Serious

Question 8

1

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Community event

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Follow the rules of the road
3. E-scooters are improperly parked
4. Increasing riding fees and rates
5. Riders on sidewalks
6. E-scooter maintenance
7. Discounts for low-income individuals
8. Underage riders

9. Multiple riders per device

10. Too many e-scooters

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- Yes

Question 16

The app should make first time riders watch a safety/law video and acknowledge the rules of our city
The app should charge more for those who do not return scooters to a dock
Low income people should get lime credit for returning scooters to designated docks
There is a problem outside the downtown area with riders riding on streets that are 45mph- community education is important

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Entertainment

Norfolk E-scooter Survey

Please give us your input!

Question 22

- 2 p.m. to 4 p.m.

Question 23

- Street

Question 24

- Downtown

Question 25

- Never

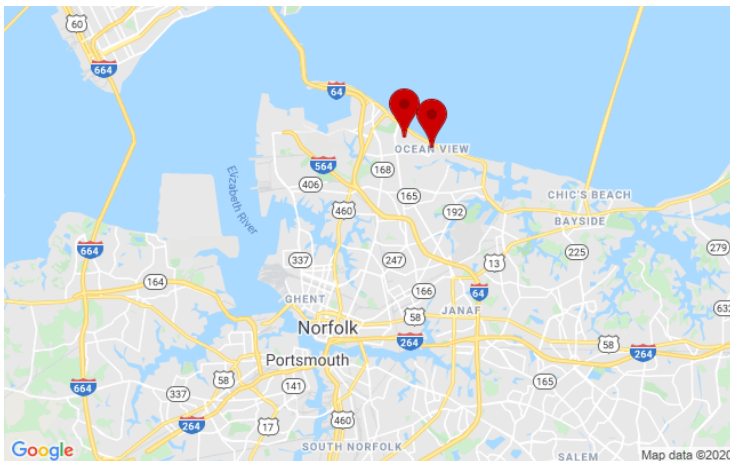
Question 26

I love escooters and bike lanes!! Lets get more bike lanes!!!!!!

Name not available

February 7, 2020, 1:56 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$20,000 to \$34,999

Question 6

- E-Scooter

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Neutral

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Always

Follow the rules of the road: Always

Question 13

Norfolk E-scooter Survey

Please give us your input!

1. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride several times a week

Question 18

- 6-10

Question 19

- Very likely

Question 20

- Personal bicycle

Question 21

- Work

Question 22

- 10 a.m. to noon
- Noon to 2 p.m.

Question 23

- Bike lane

Question 24

- Military Circle

Question 25

- Within the last month

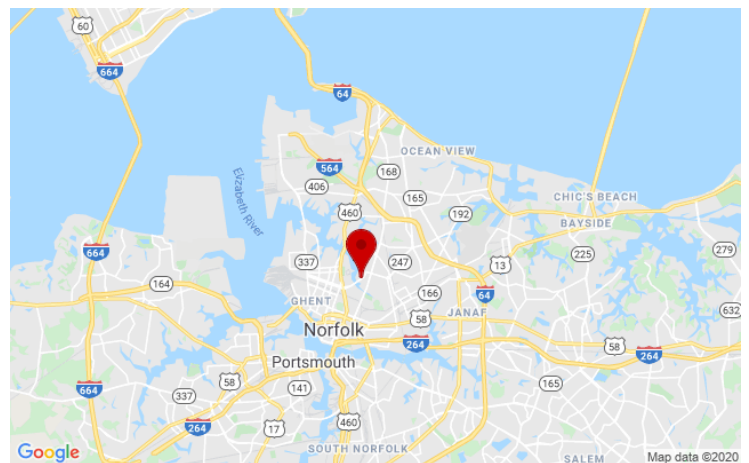
Question 26

No response

Name not available

February 7, 2020, 1:58 PM

Question 1



Question 2

- Other / Non-binary

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

Norfolk E-scooter Survey

Please give us your input!

- Less than \$20,000

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Always

Appear to be of legal riding age: Always

Follow the rules of the road: Mostly

Question 13

1. Follow the rules of the road
2. E-scooter maintenance
3. Discounts for low-income individuals
4. Underage riders

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking:

Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access:

Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 6-10

Question 19

- Very likely

Question 20

- Personal vehicle

Question 21

- Dining

Question 22

- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

Question 23

- Sidewalk

Norfolk E-scooter Survey
Please give us your input!

Norfolk E-scooter Survey
Please give us your input!

- Ghent

- Within the last month

No response

February 7, 2020, 2:01 PM

- Prefer not to answer

- Latino

- 25-34

- \$150,000 or More

No response

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Serious

5

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

- I did not learn about e-scooter rules

- No

Park responsibly: Never
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

1. Follow the rules of the road
2. E-scooters are improperly parked
3. Insufficient bike lanes for riding e-scooters

E-scooters are important transportation options: Complete disagreement

E-scooters help reduce carbon emissions: Complete disagreement

Norfolk E-scooter Survey

Please give us your input!

E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Complete disagreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- No

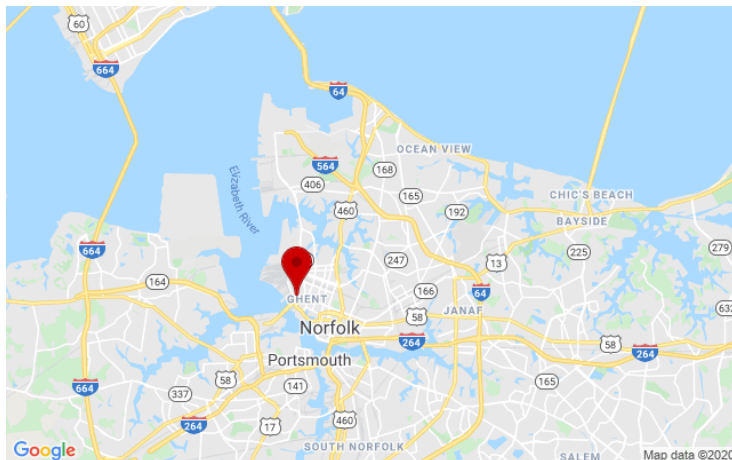
Question 16

The residents of Norfolk do not have the social or civic responsibility to properly handle scooters. They will be vandalized, stolen, parked illegally, used illegally, trashed by adults and children alike, and they won't be held accountable.

Name not available

February 7, 2020, 2:01 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- Ride Share
- Light Rail

Question 7

Too Many Cars: Neutral
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Somewhat Serious

Question 8

5

Question 9

- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

Norfolk E-scooter Survey

Please give us your input!

Norfolk E-scooter Survey

Please give us your input!

- ### Question 14

E-scooters help reduce carbon emissions: Neutral

Designated e-scooter parking areas will improve haphazard pa

Prohibit

Additional enforcement would impr

More bike lanes will improve e-scooter safety: Neutral

Neutral

- No

No response

February 7, 2020, 2:01 PM

	Pollution due to vehicle emissions: Somewhat Serious
	Bike safety: Somewhat Serious
	Pedestrian and sidewalk safety: Neutral
	Mobility access for people with disabilities: Neutral
	Availability of transportation options: Somewhat Serious



- ### Question 3

- ### Question 4

- ### Question 5

- ### Question 6

- ### Question 7

Traffic and congestion: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Neutral

Availability of transportation options: Somewhat Serious

2

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Always

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Follow the rules of the road

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking:

Complete agreement

Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Complete disagreement

Additional enforcement would improve e-scooter rider behavior and

parking: Somewhat disagree

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:

Somewhat disagree

Question 15

- Yes

Question 16

Restricting ride areas is a bad idea; ie Waterside.

Question 17

- I've only ridden once

Question 18

- 11-20

Question 19

- Neutral

Question 20

- Personal vehicle

Question 21

- Entertainment

Question 22

- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

Question 23

- Street

Question 24

- Downtown

Question 25

- Never

Question 26

Need more e-scooters

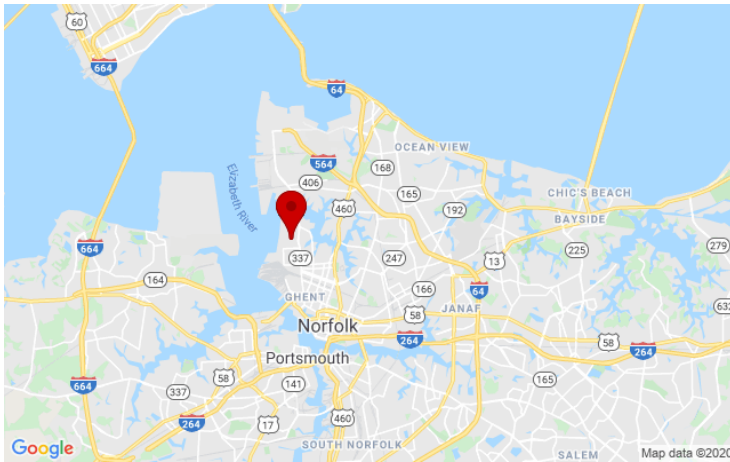
Name not available

February 7, 2020, 2:06 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Male

Question 3

- Latino

Question 4

- 45-54

Question 5

- \$150,000 or More

Question 6

- Walking
- Personal Bike
- Ride Share

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Not Serious
Bike safety: Somewhat Not Serious
Pedestrian and sidewalk safety: Somewhat Not Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Very Serious

Question 8

5

Question 9

- Need Helmet
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- Yes

Question 16

No response

Norfolk E-scooter Survey

Please give us your input!

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat unlikely

Question 20

- Personal vehicle

Question 21

- Entertainment

Question 22

- 6 p.m. to 8 p.m.

Question 23

- Street

Question 24

- ODU

Question 25

- Never

Question 26

No response

Name not available

February 7, 2020, 2:06 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- Personal Bike
- E-Scooter
- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Not Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious

Question 8

Norfolk E-scooter Survey

Please give us your input!

1

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Neutral

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Neutral

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Home
- Dining
- Entertainment
- Recreational ride

Question 22

- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown
- Ghent
- North Colley

Question 25

- Never

Question 26

No response

Name not shown

Norfolk E-scooter Survey
Please give us your input!

Norfolk E-scooter Survey
Please give us your input!

in Ward 5
February 7, 2020, 2:07 PM

in Ward 5
February 7, 2020, 2:07 PM

Question 1



Question 2

- Question 2**
- Male

Question 3

- Question 3**
- White / Caucasian

Question 4

- Question 4
- 45-54

Question 5

- Question 5**
- \$75,000 to \$99,999

Question 6

- ### Question 6
- Walking
 - Personal Bike
 - Private Vehicle
 - Ride Share

Question 7

Too Many Cars: Somewhat Serious

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Very Serious

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Somewhat Serious

Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Somewhat Serious

Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Somewhat Serious

Question 8

Question 8

2

Question 9

- ### Question 9
- Don't Need Driver's License
 - Sidewalk Riding is Not Permissible Downtown

Question 10

- Question 10**
- I did not learn about e-scooter rules

Question 11

- Question 11**
- Yes

Question 12

Question 12

Park responsibly: Mostly

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Always

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Always

Ride one person per device: Always

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Always

Ride one person per device: Always

Appear to be of legal riding age: Mostly

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Always
Ride one person per device: Always
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

- ### Question 13
1. Insufficient bike lanes for riding e-scooters
 2. Follow the rules of the road
 3. Riders on sidewalks
 4. E-scooters are improperly parked
 5. Underage riders
 6. Increasing riding fees and rates
 7. Discounts for low-income individuals
 8. E-scooter maintenance
 9. Multiple riders per device
 10. Too many e-scooters

Question 14

Question 14

E-scooters are important transportation options: Complete agreement

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider

Norfolk E-scooter Survey
Please give us your input!

Norfolk E-scooter Survey
Please give us your input!

behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Neutral

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Neutral

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Neutral

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Neutral

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Neutral

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

- Question 15**
- Yes

Question 16

No response

Question 16

No response

Question 17

- I ride a few times a month

- Question 17**
- I ride a few times a month

Question 18

• 1

- Question 18
- 1

Question 19

- Somewhat likely

- Question 19**
- Somewhat likely

Question 20

- Personal bicycle

- Question 20**
- Personal bicycle

Question 21

• Dining

- Question 21**
- Dining

Question 22

- 4 p.m. to 6 p.m.

- Question 22**
- 4 p.m. to 6 p.m.

Question 23

• Bike lane

- Question 23**
- Bike lane

Question 24

- Ghent

- Question 24**
- Ghent

- Ocean View
- North Colley

Question 25

• Never

- Question 25**
- Never

Question 26

No response

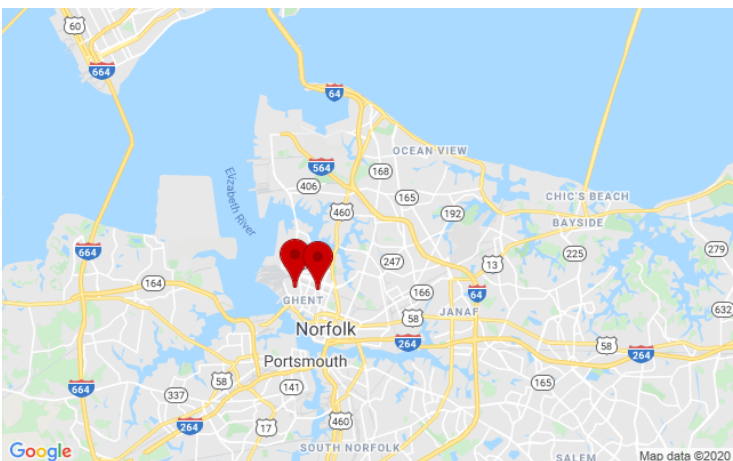
Question 26

No response

Name not available
February 7, 2020, 2:09 PM

Name not available
February 7, 2020, 2:09 PM

Question 1



Question 2

- Female

- Question 2**
- Female

Question 3

- White / Caucasian

- Question 3**
- White / Caucasian

Question 4

• 35-44

- Question 4
- 35-44

Question 5

- \$100,000 to \$149,999

- Question 5**
- \$100,000 to \$149,999

Question 6

Norfolk E-scooter Survey

Please give us your input!

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Neutral

Question 8

4

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Neutral
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

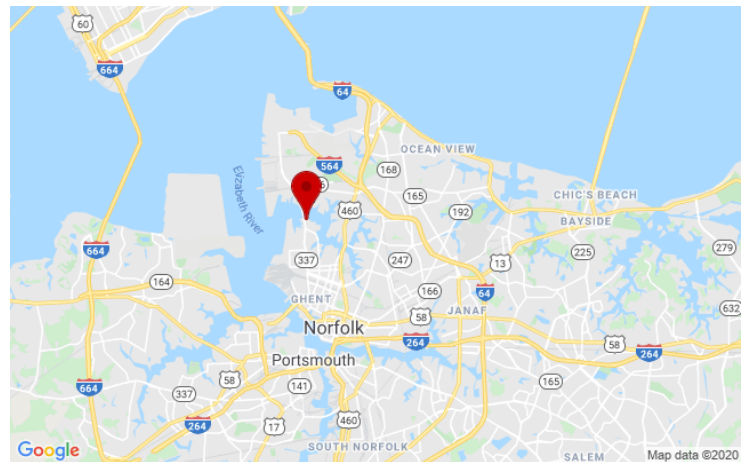
No response

Johnny Phillips

in Ward 2

February 7, 2020, 2:10 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 65+

Norfolk E-scooter Survey

Please give us your input!

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Not Serious

Question 8

5

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Never
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. Riders on sidewalks
2. Follow the rules of the road

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Neutral

E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

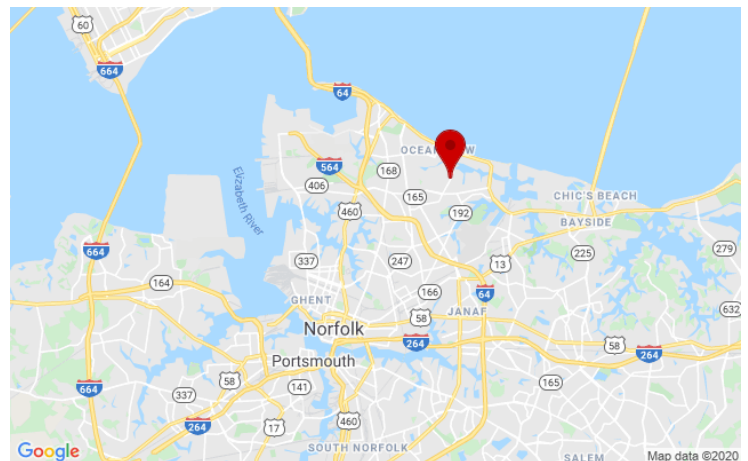
Question 16

If e scooter are prohibited downtown, they should likewise be prohibited in neighborhoods. My encounters with e scooters is me attempting to cross an intersection and a fast scooter crosses in front of me oblivious to the rules of the road. Additionally they are suicide machines- too fast and no helmets.

Name not available

February 7, 2020, 2:13 PM

Question 1



Question 2

- Male

Question 3

Norfolk E-scooter Survey

Please give us your input!

- White / Caucasian

Question 4

- 55-64

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Not Serious
Bike safety: Somewhat Not Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Neutral

Question 8

5

Question 9

- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Too many e-scooters

2. E-scooters are improperly parked

3. Riders on sidewalks

4. Underage riders

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

Unnecessary mode of travel...creates traffic congestion for vehicles. E-scooters as well as Bicycles shouldn't be allowed on streets. The Bike lane concept is a terrible idea...this creates unnecessary traffic congestion in an already congested environment. The city should think of what provides the most good for the public as a whole. Bike lanes, Escooters, and the Tide are terrible concepts/ideas..they are underutilized and a waste of tax payer money.

Name not available

February 7, 2020, 2:14 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Very likely

Question 20

- Personal bicycle

Question 21

- Dining
- Entertainment

Question 22

- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown
- Ghent

Question 25

- Never

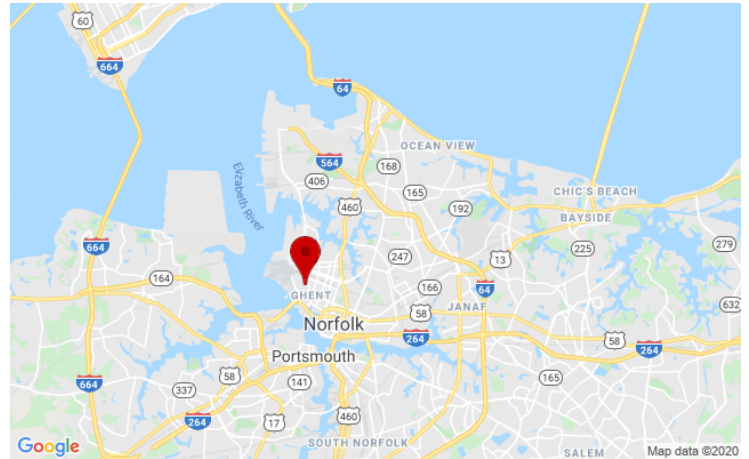
Question 26

No response

Name not available

February 7, 2020, 2:15 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$100,000 to \$149,999

Question 6

- Walking

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Not Serious

Pedestrian and sidewalk safety: Somewhat Not Serious

Mobility access for people with disabilities: Somewhat Not Serious

Availability of transportation options: Somewhat Serious

Norfolk E-scooter Survey

Please give us your input!

Question 8

5

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Mostly
Ride one person per device: Sometimes
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

they are awesome

Question 17

- I ride a few times a month

Question 18

- 11-20

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Entertainment

Question 22

- Midnight to 2 a.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown

Question 25

- Never

Question 26

no but you should fire whoever designed this survey for extremely poor HTML knowledge.

Name not available

February 7, 2020, 2:15 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Male

Question 3

- Latino

Question 4

- 35-44

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Neutral
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Somewhat Serious

Question 8

2

Question 9

- Don't Need Driver's License
- Need Helmet
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. E-scooters are improperly parked
2. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

More bike lanes would be beneficial to everyone, not just e-scooter riders.

Question 17

Norfolk E-scooter Survey

Please give us your input!

- I've only ridden once

Question 18

- 1

Question 19

- Neutral

Question 20

- Personal vehicle

Question 21

- Dining
- Entertainment
- Recreational ride

Question 22

- 4 p.m. to 6 p.m.

Question 23

- Street

Question 24

- Downtown
- Other - I'm in Chics Beach, we have a real lack of bike lanes/sidewalks here so that impacts my decision to use e-scooters regularly

Question 25

- Never

Question 26

No response

Name not available

February 7, 2020, 2:16 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 8

Norfolk E-scooter Survey

Please give us your input!

4

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Mostly
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Sometimes

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Follow the rules of the road
3. Too many e-scooters

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Complete disagreement
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking:
Somewhat disagree
Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Complete disagreement
Additional enforcement would improve e-scooter rider behavior and
parking: Complete disagreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access:
Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Very likely

Question 20

- Walk

Question 21

- Recreational ride

Question 22

- 2 p.m. to 4 p.m.

Question 23

- Sidewalk

Question 24

- Downtown

Question 25

- Never

Question 26

No response

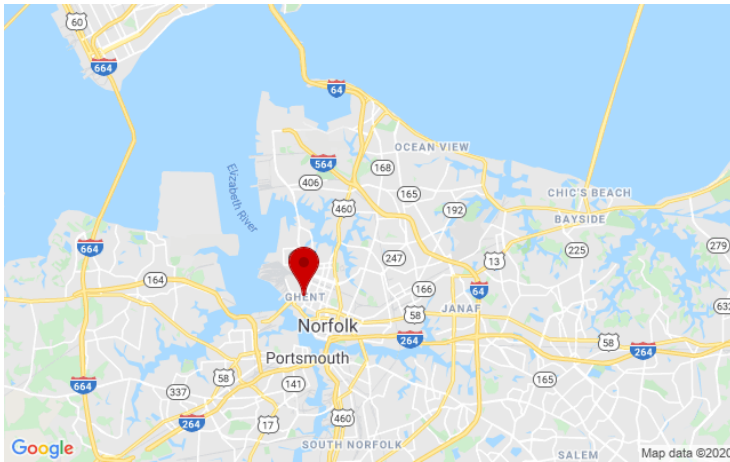
Name not available

February 7, 2020, 2:19 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 18-24

Question 5

- \$20,000 to \$34,999

Question 6

No response

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Very Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Never
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Always

Question 13

1. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

Norfolk E-scooter Survey

Please give us your input!

- I ride a few times a month

Question 18

- 6-10

Question 19

- Neutral

Question 20

- Walk

Question 21

- Work

Question 22

- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

Question 23

- Bike lane

Question 24

No response

Question 25

- Within the last week

Question 26

No response

Name not available

February 7, 2020, 2:23 PM

Question 1



Question 2

- Female

Question 3

- Latino

Question 4

- 35-44

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Somewhat Serious

Question 8

4

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. E-scooters are improperly parked
4. Underage riders

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking:
Somewhat agree
Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and
parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access:
Somewhat agree

Question 15

- No

Question 16

Downtown, people get drunk at night and behave dangerously on them.

They go the wrong way down Boush street in traffic, loop through the streets, jet out in front of cars where they can't be seen due to parked cars. Someone will get hurt, if they haven't already. Too many people also ride on the sidewalks with zero regard for pedestrians. They come up behind and nearly take you out before you even know they're there. The scooters are a good idea, in theory, but much better enforcement of rules is needed, and operating while intoxicated needs a serious penalty before someone gets killed.

Name not available

February 7, 2020, 2:27 PM

Question 1

No response

Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$50,000 to \$74,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Neutral
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Serious

Question 8

5

Question 9

Norfolk E-scooter Survey

Please give us your input!

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Too many e-scooters
3. Riders on sidewalks
4. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Somewhat disagree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

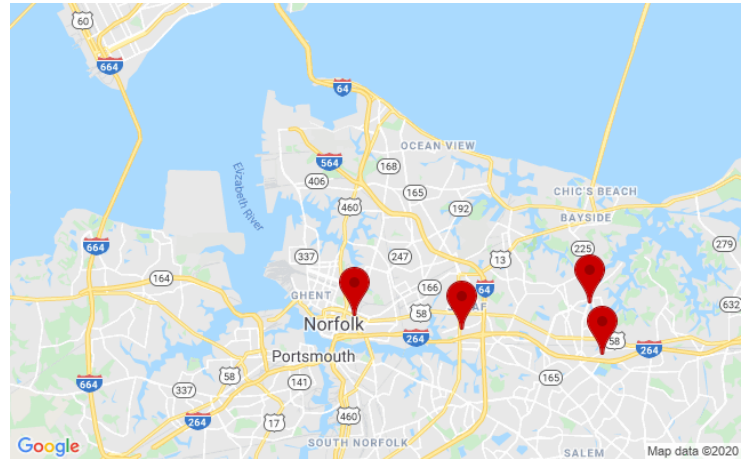
Question 16

Please just take them away and crush them when they are left blocking sidewalks

Name not available

February 7, 2020, 2:27 PM

Question 1



Question 2

- Female

Question 3

- Other - Multi-racial

Question 4

- 25-34

Question 5

- Prefer not to answer

Question 6

- Walking
- Personal Bike
- E-Scooter
- Private Vehicle
- Bus
- Light Rail

Question 7

Too Many Cars: Neutral

Traffic and congestion: Neutral

Norfolk E-scooter Survey

Please give us your input!

Pollution due to vehicle emissions: Neutral
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

2

Question 9

- No Town Point Park Riding

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Never

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Follow the rules of the road
3. E-scooter maintenance
4. E-scooters are improperly parked
5. Multiple riders per device
6. Underage riders
7. Discounts for low-income individuals
8. Riders on sidewalks
9. Increasing riding fees and rates
10. Too many e-scooters

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Neutral

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

I like the newer models because of the breaks. But I would like to say that Norfolk (really all of 757) definitely needs more bike lanes, bus routes and better access in public transportation. I think once those issues are solved, e-scooters can be better managed like safe parking and keeping riders off the sidewalks. It would also help the city's economy and the way we spend on carbon emissions.

Question 17

- I ride a few times a month

Question 18

- 11-20

Question 19

- Neutral

Question 20

- Transit

Question 21

- Home
- Work
- School
- Recreational ride
- Errands

Question 22

- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.

Norfolk E-scooter Survey

Please give us your input!

- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown
- Ghent
- NSU

Question 25

- Within the last month

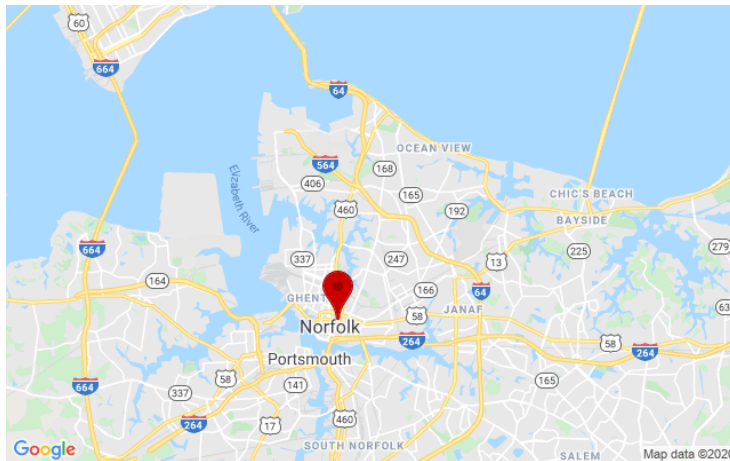
Question 26

The new models are great! I love the new breaks installed on the bottom part of the scooters. Yes, more bike lanes so riders can be safe. They are very useful and hope that they become the norm.

Name not available

February 7, 2020, 2:28 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Not Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Very Serious

Question 8

5

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Always

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Norfolk E-scooter Survey

Please give us your input!

Question 13

1. Discounts for low-income individuals
2. Insufficient bike lanes for riding e-scooters
3. Follow the rules of the road

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Neutral

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

Great program. Easy and quick way to get around town and see what there is to do. No need to worry about gas or parking if you live nearby. Availability of scooters at a good level, if one is not right next to you walk a little and you will find them. For the most part ROR are followed. I do not have an issue sharing the sidewalk with them if there are not dense groups walking.

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Entertainment

Question 22

- 2 p.m. to 4 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

Question 23

- Street

Question 24

- Downtown

Question 25

- Never

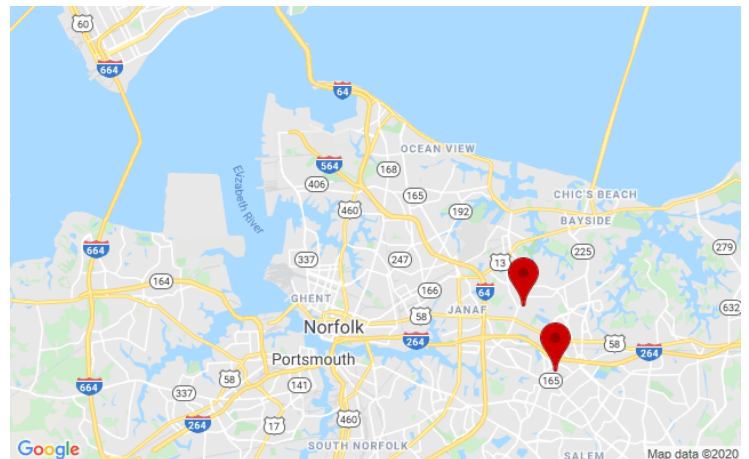
Question 26

No response

Name not available

February 7, 2020, 2:30 PM

Question 1



Question 2

- Female

Norfolk E-scooter Survey

Please give us your input!

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- Prefer not to answer

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

4

Question 9

- Need Helmet
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Underage riders
3. E-scooters are improperly parked
4. Insufficient bike lanes for riding e-scooters
5. Riders on sidewalks
6. Multiple riders per device
7. Too many e-scooters
8. Increasing riding fees and rates
9. E-scooter maintenance
10. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

Regulation is great, but only if there aren't slip ups. I hate walking around Norfolk now because of the almost constant dealing with people on scooters who would rather just run someone over than abide by any rule/policy/law. And let's not forget those who have their heads buried in their cell phones.

Name not available

February 7, 2020, 2:39 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- Personal Bike
- E-Scooter
- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Not Serious
Bike safety: Somewhat Not Serious
Pedestrian and sidewalk safety: Somewhat Not Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Very Serious

Question 8

4

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Always
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Mostly

Question 13

1. Increasing riding fees and rates
2. Insufficient bike lanes for riding e-scooters
3. E-scooter maintenance

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Norfolk E-scooter Survey

Please give us your input!

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Work
- Entertainment
- Recreational ride

Question 22

- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

Question 23

- Street

Question 24

- Downtown
- Ghent
- Ocean View

Question 25

- Never

Question 26

No response

Name not shown

outside Norfolk

February 7, 2020, 2:41 PM

Question 1



Question 2

- Male

Question 3

- Prefer not to answer

Question 4

- 35-44

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- E-Scooter
- Private Vehicle

Question 7

Too Many Cars: Not Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Not Serious

Bike safety: Somewhat Serious

Norfolk E-scooter Survey

Please give us your input!

Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Neutral

Question 8

5

Question 9

- Don't Need Driver's License
- No Town Point Park Riding

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Increasing riding fees and rates
2. E-scooter maintenance

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- Yes

Question 16

I am very glad Lime is able to operate in the city. It's been very useful for me, and I even bring people from other towns to show them how enjoyable the scooters are, so it brings business to Ghent and downtown. I just REALLY hope Norfolk doesn't start requiring helmets.

Since I wouldn't carry a helmet around with me while I'm out, I wouldn't be able to use the scooters anymore.

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Dining
- Entertainment
- Recreational ride
- Errands
- Visiting

Question 22

- Midnight to 2 a.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown
- Ghent

Norfolk E-scooter Survey

Please give us your input!

Question 25

- Never

Question 26

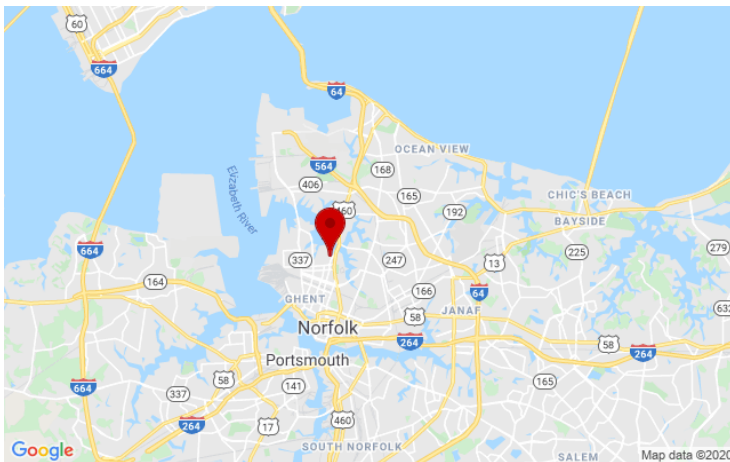
I really like them, and they're very helpful. I wish there were more, since sometimes I have to walk a block to get one.

I really hope Norfolk doesn't start requiring helmets or tightening restrictions on using them. I don't think I'd be able to use them if they did.

Name not available

February 7, 2020, 2:43 PM

Question 1



Question 2

- Male

Question 3

- Prefer not to answer

Question 4

- 35-44

Question 5

- Less than \$20,000

Question 6

- Walking
- E-Scooter
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Somewhat Not Serious

Availability of transportation options: Somewhat Serious

Question 8

5

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Always

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Norfolk E-scooter Survey

Please give us your input!

Designated e-scooter parking areas will improve haphazard parking:
Neutral

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and
parking: Complete disagreement

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:
Somewhat agree

Question 15

- Yes

Question 16

I enjoyed the experience so much I went and bought my own personal e-scooter. I love riding in bike lanes! The sidewalks seem like an obvious choice, but they're often too bumpy. The dedicated bike lanes are perfect for getting around. I'd love to see more of them.

Question 17

- I ride several times a week

Question 18

- 6-10

Question 19

- Very likely

Question 20

- Personal vehicle

Question 21

- Home
- Work
- Dining
- Recreational ride
- Errands

Question 22

- 8 a.m. to 10 a.m.
- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.

- 4 p.m. to 6 p.m.

- 6 p.m. to 8 p.m.

Question 23

- Bike lane

Question 24

- Downtown
- Ghent
- North Colley

Question 25

- Within the last week

Question 26

I love parking in a less congested area and using a scooter to go the 'last mile'. Seriously. I love parking outside downtown, then use a scooter to ride around downtown, waterside area, West freemason, Hague, and NEON.

Name not available

February 7, 2020, 2:44 PM

Question 1



Question 2

- Male

Norfolk E-scooter Survey

Please give us your input!

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- E-Scooter
- Private Vehicle

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Very Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Always
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete disagreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete disagreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- Yes

Question 16

More bike lanes and pedestrian / bike / scooter favorable support from the city. Stop removing scooters from the street during events so we can use them to get to concerts, parades. You don't restrict bicycles or privately owned scooters, so why does the city pull the scooters from the streets during the busiest times when people need them and want to ride them the most? Do more to protect scooter riders, pedestrians, and bicycle riders so they can ride in more places. Restricting scooters to low-speed roads doesn't help commuters at all. It forces us to drive cars when we would rather take a scooter! Restrict vehicles instead. They are everywhere, stinky, rude, and take up way too much space. Drivers do not pay attention to pedestrians come bicyclists, or scooter riders. They need to be held more accountable instead of blaming the scooter or the bike!

Question 17

- I ride several times a week

Question 18

- 21+

Norfolk E-scooter Survey

Please give us your input!

Question 19

- Somewhat unlikely

Question 20

- Personal vehicle

Question 21

- Work
- School
- Dining
- Errands
- Public transit stop

Question 22

- Midnight to 2 a.m.
- 4 a.m. to 6 a.m.
- 6 a.m. to 8 a.m.
- 8 a.m. to 10 a.m.
- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Street

Question 24

- Downtown
- Ghent
- Military Circle
- NSU
- Ocean View
- ODU
- North Colley
- Wards Corner
- Other - Practically everywhere in Norfolk if the city would let them put enough scooters out

Question 25

- Within the last month

Question 26

The city needs to do more to improve infrastructure for scooters, bicyclists, and pedestrians instead of trying to restrict them so much. Cars and trucks need to be held accountable for collisions and give way to scooters, motorcycles, mopeds, bicyclist, and pedestrians! I have used many different scooters from many different companies all over the world, and the city did the right thing choosing Lime - BUT - why does the city constantly pull the scooters during festivals and events when people want to ride them the most? There's not a single scooter available the entire weekend of the Christmas parade. In the name of safety? Is anybody from the city taking a look at what happens that weekend? People crossing the streets etc.? Leave the scooters on the streets. People need them and want them. Otherwise why have the program if you're going to keep taking them away from us? Instead, how about educating people in the city at the scooters and bicycles in mopeds are not only allowed but preferred? Why don't we put dedicated parking areas at harbor park, waterside, parking garage, oceanview, etc.? There are cars everywhere. We should be doing everything we can to rely on scooters and bicycles instead of motor vehicles. Instead, how about educating people in the city at the scooters and bicycles and mopeds are not only allowed but preferred? Why don't we put dedicated parking areas at harbor park, waterside, parking garage, oceanview, etc.? There are cars everywhere. We should be doing everything we can to rely on scooters and bicycles instead of motor vehicles

Name not available

February 7, 2020, 2:54 PM

Question 1

No response

Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- Less than \$20,000

Norfolk E-scooter Survey

Please give us your input!

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Neutral
Bike safety: Neutral
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Neutral
Availability of transportation options: Neutral

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Always
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Always

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete disagreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

Please make them cheaper. They are fine to ride but a little pricy.
Commuting to work with these would be nice but it seems if they can't be on the sidewalk I get in drivers way

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Dining
- Recreational ride
- Visiting

Question 22

- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Norfolk E-scooter Survey

Please give us your input!

Question 24

- Ghent

Question 25

- Never

Question 26

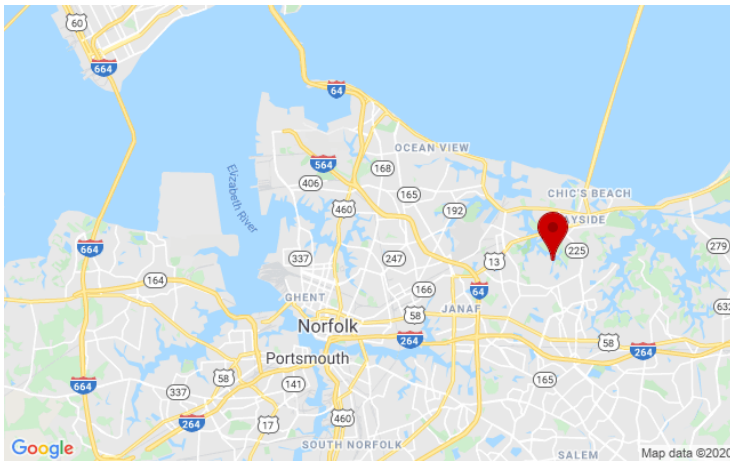
No response

Name not shown

outside Norfolk

February 7, 2020, 2:58 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$75,000 to \$99,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Neutral

Question 8

5

Question 9

- Must Following Signs & Signals
- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

1. Follow the rules of the road

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking: Neutral

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral

Norfolk E-scooter Survey

Please give us your input!

Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Somewhat unlikely

Question 20

- Walk

Question 21

- Recreational ride

Question 22

- 6 p.m. to 8 p.m.

Question 23

- Street

Question 24

- Downtown

Question 25

- Never

Question 26

No response

Name not available

February 7, 2020, 2:59 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 18-24

Question 5

- \$75,000 to \$99,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Neutral

Norfolk E-scooter Survey

Please give us your input!

Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Very Serious

Question 8

2

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters
2. E-scooters are improperly parked
3. Discounts for low-income individuals
4. Follow the rules of the road
5. Riders on sidewalks
6. Too many e-scooters
7. Underage riders
8. Multiple riders per device
9. E-scooter maintenance
10. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

No response

Question 16

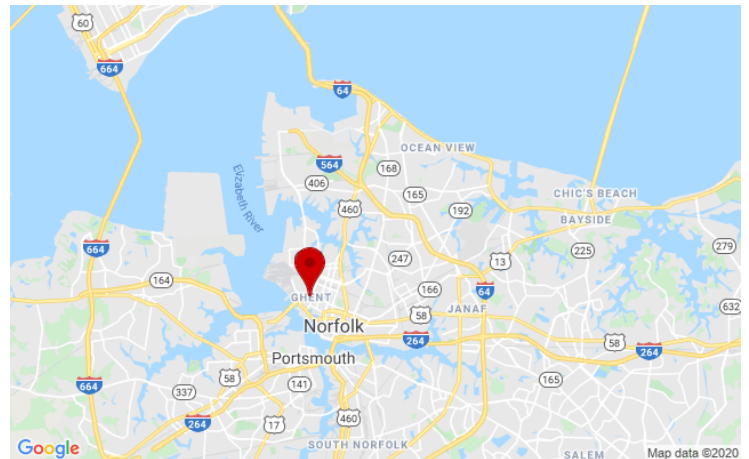
No response

Name not shown

in Ward 2

February 7, 2020, 2:59 PM

Question 1



Question 2

- Other / Non-binary

Question 3

- Prefer not to answer

Question 4

Norfolk E-scooter Survey

Please give us your input!

- 25-34

Question 5

- \$20,000 to \$34,999

Question 6

- E-Scooter
- Private Vehicle

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

5

Question 9

- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Always
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Always
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Always

Question 13

1. Follow the rules of the road

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

These scooters are great and an important part of diverse transport in Norfolk.

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Very likely

Question 20

- Walk

Question 21

- Work

Question 22

- 6 a.m. to 8 a.m.
- 4 p.m. to 6 p.m.

Question 23

- Bike lane

Norfolk E-scooter Survey

Please give us your input!

Question 24

- Downtown
- Ghent

Question 25

- Within the last month

Question 26

No response

Name not available

February 7, 2020, 3:01 PM

Question 1



Question 2

- Female

Question 3

- Black or African American

Question 4

- 35-44

Question 5

- \$35,000 to \$49,999

Question 6

- E-Scooter
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Not Serious

Bike safety: Neutral

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Always

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Always

Ride one person per device: Always

Appear to be of legal riding age: Always

Follow the rules of the road: Always

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Increasing riding fees and rates
3. E-scooter maintenance

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

Norfolk E-scooter Survey

Please give us your input!

Norfolk E-scooter Survey

Please give us your input!

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking: Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and parking: Complete disagreement

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- ### Question 15

Question 16

No response

Question 17

- ### Question 17

Question 18

- ### Question 18

Question 19

- ### Question 19

Question 20

- ### Question 20

Question 21

- ### Question 21

Question 22

- ### Question 22

Question 23

- ### Question 23

Question 24

- ### Question 24

Question 25

- Within the last month

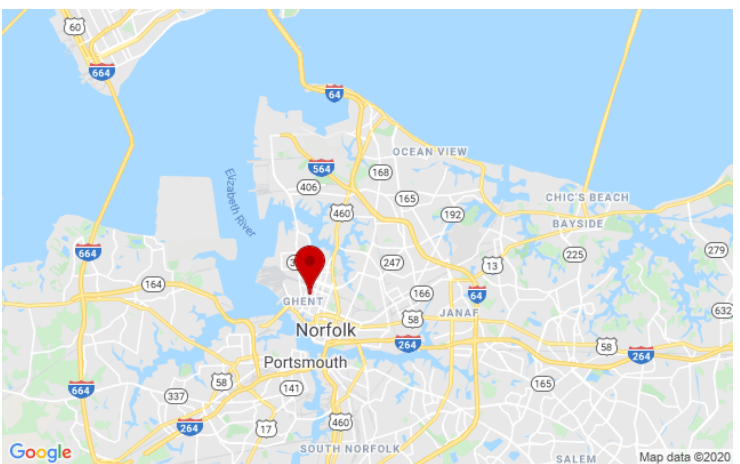
Question 26

No response

Name not available

February 7, 2020, 3:02 PM

Question 1



Question 2

- ## Question 2

Question 3

- ### Question 3

Question 4

- ### Question 4

Question 5

- ### Question 5

Question 6

- ### Question 6

Question 7

Norfolk E-scooter Survey

Please give us your input!

Too Many Cars: Neutral
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Neutral
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Not Serious

Question 8

1

Question 9

- Need Helmet
- No Town Point Park Riding
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access:

Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I ride several times a week

Question 18

- 21+

Question 19

- Very likely

Question 20

- Personal vehicle

Question 21

- Home
- Dining
- Entertainment

Question 22

- Midnight to 2 a.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown
- Ghent
- ODU
- North Colley

Norfolk E-scooter Survey

Please give us your input!

- Wards Corner

Question 25

- Never

Question 26

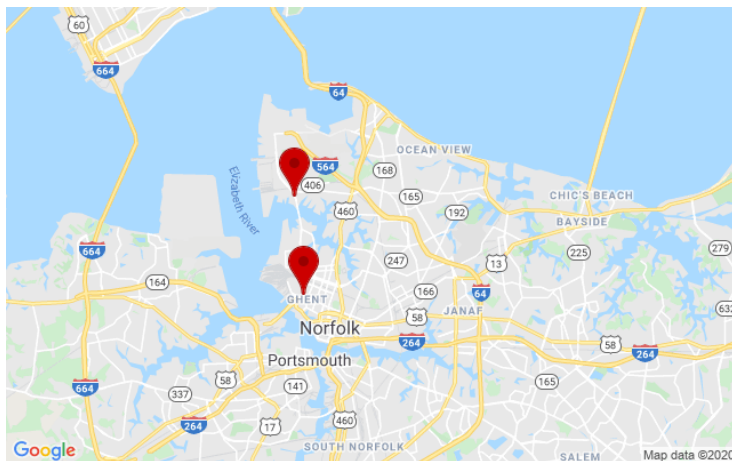
No response

Eric Scott

in Ward 2

February 7, 2020, 3:04 PM

Question 1



Question 2

- Male

Question 3

- Asian / Pacific Islander

Question 4

- 55-64

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Somewhat Not Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Very Serious

Question 8

5

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Always

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Always

Appear to be of legal riding age: Always

Follow the rules of the road: Mostly

Question 13

1. Follow the rules of the road
2. Underage riders
3. Riders on sidewalks
4. E-scooter maintenance
5. Too many e-scooters
6. Insufficient bike lanes for riding e-scooters
7. E-scooters are improperly parked
8. Increasing riding fees and rates

Norfolk E-scooter Survey

Please give us your input!

- 9. Multiple riders per device
- 10. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Very likely

Question 20

- Personal vehicle

Question 21

- Dining

Question 22

- 4 a.m. to 6 a.m.

Question 23

- Street

Question 24

- North Colley

Question 25

- Never

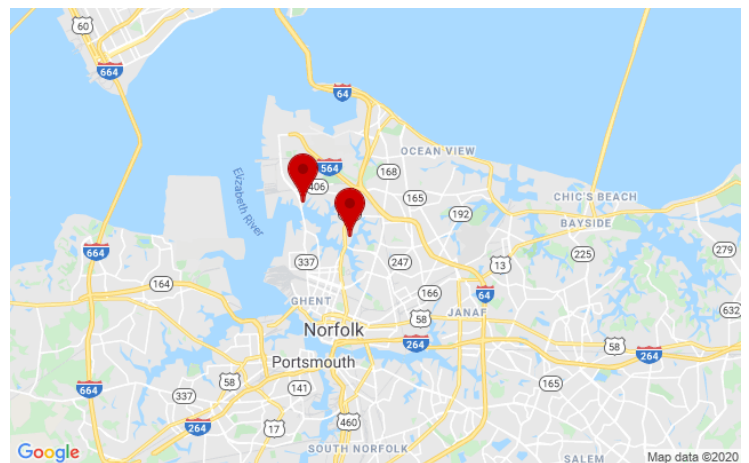
Question 26

No response

Name not available

February 7, 2020, 3:07 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

Norfolk E-scooter Survey

Please give us your input!

- \$20,000 to \$34,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Neutral

Pedestrian and sidewalk safety: Somewhat Not Serious

Mobility access for people with disabilities: Somewhat Not Serious

Availability of transportation options: Somewhat Serious

Question 8

4

Question 9

- Don't Need Driver's License
- Need Helmet
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. E-scooters are improperly parked
4. Multiple riders per device
5. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Neutral

Designated e-scooter parking areas will improve haphazard parking:

Complete disagreement

Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Complete disagreement

Additional enforcement would improve e-scooter rider behavior and

parking: Complete disagreement

More bike lanes will improve e-scooter safety: Complete disagreement

Fares to use e-scooters should be managed to provide equitable access:

Complete disagreement

Question 15

- No

Question 16

Please mandate ALL riders to wear helmets regardless of age. However

I've rarely seen anyone wearing a helmet!!

Additionally, if these things have a GPS it sorts why are they sitting in yards

for days? Or in apartment complex yards etc. so ridiculous

Name not available

February 7, 2020, 3:08 PM

Question 1

No response

Question 2

- Male

Question 3

- Black or African American

Question 4

- 55-64

Question 5

- \$100,000 to \$149,999

Question 6

Norfolk E-scooter Survey

Please give us your input!

- Private Vehicle

Question 7

No response

Question 8

No response

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

No response

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Mostly

Question 13

No response

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking:
Somewhat disagree
Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and
parking: Complete disagreement
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access:
Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Very likely

Question 20

- Personal vehicle

Question 21

- Recreational ride

Question 22

- Midnight to 2 a.m.
- 2 a.m. to 4 a.m.
- 10 p.m. to midnight

Question 23

No response

Question 24

- Downtown
- Ghent
- ODU
- North Colley
- Sentara Norfolk area

Question 25

No response

Question 26

Norfolk E-scooter Survey

Please give us your input!

No response

Name not available

February 7, 2020, 3:09 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$100,000 to \$149,999

Question 6

- Personal Bike

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Availability of transportation options: Somewhat Serious

Question 8

2

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Riders on sidewalks
3. Follow the rules of the road
4. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Neutral

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking:
Complete agreement

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and
parking: Complete agreement

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:
Complete agreement

Norfolk E-scooter Survey

Please give us your input!

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Very likely

Question 20

- Personal bicycle

Question 21

- Entertainment

Question 22

- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.

Question 23

- Street

Question 24

- Downtown
- Ghent

Question 25

- Never

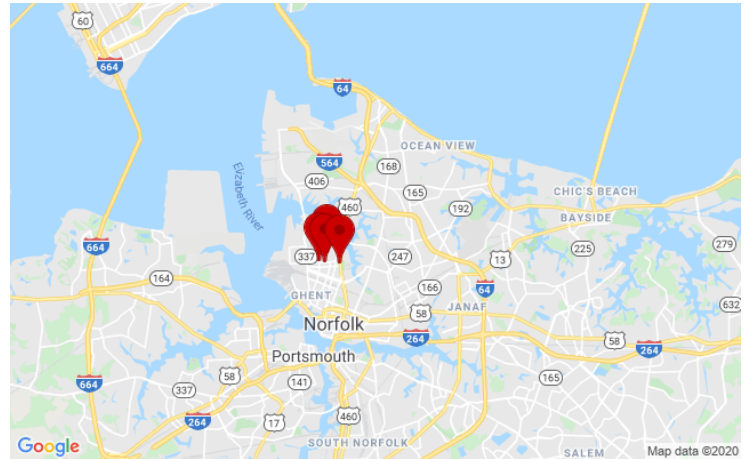
Question 26

No response

Name not available

February 7, 2020, 3:13 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- Personal Bike
- E-Scooter
- Private Vehicle

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Very Serious

Norfolk E-scooter Survey

Please give us your input!

Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

2

Question 9

- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Other (please specify)

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Always
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

No response

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking:
Somewhat agree
Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and
parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access:
Somewhat agree

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Transit

Question 21

- Home
- Work
- Entertainment
- Recreational ride
- Errands

Question 22

- 6 a.m. to 8 a.m.
- 6 p.m. to 8 p.m.

Question 23

- Street

Question 24

- Downtown
- Ghent
- ODU
- North Colley
- Sentara Norfolk area

Question 25

- Never

Norfolk E-scooter Survey

Please give us your input!

Question 26

No response

Name not shown

in Ward 2

February 7, 2020, 3:15 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$50,000 to \$74,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Neutral

Bike safety: Neutral

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Neutral

Question 8

2

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Always

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

1. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking:
Complete agreement

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and
parking: Somewhat agree

More bike lanes will improve e-scooter safety: Neutral

Fares to use e-scooters should be managed to provide equitable access:
Neutral

Norfolk E-scooter Survey

Please give us your input!

Question 15

- No

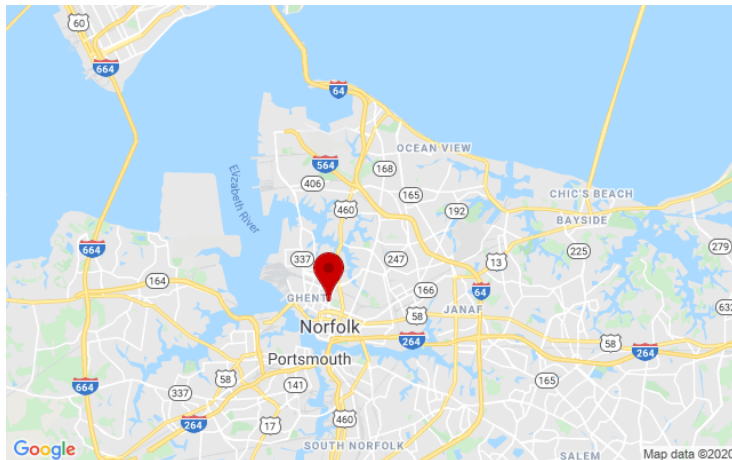
Question 16

I like them but it's annoying when they get parked in random places when the battery dies.

Name not available

February 7, 2020, 3:19 PM

Question 1



Question 2

- Male

Question 3

- Prefer not to answer

Question 4

- 35-44

Question 5

- \$75,000 to \$99,999

Question 6

- Walking

- Personal Bike
- E-Scooter
- Private Vehicle

Question 7

Too Many Cars: Neutral
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

1

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- No

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Insufficient bike lanes for riding e-scooters
2. E-scooters are improperly parked
3. Riders on sidewalks

Question 14

E-scooters are important transportation options: Somewhat agree

Norfolk E-scooter Survey

Please give us your input!

Norfolk E-scooter Survey

Please give us your input!

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking: Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- ### Question 15

Question 16

E-scooters and bikes are great ways to get around. It would be better if traffic laws were actually enforced more for vehicles, which would make everything safer for those using cleaner forms of transportation. Can't count how many times I have almost been hit just trying to walk across the street at crosswalks here.

Question 17

- ### Question 17

Question 18

- ### Question 18

Question 19

- ### Question 19

Question 20

- ### Question 20

Question 21

- ### Question 21

Question 22

- ### Question 22

- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.

Question 23

- ### Question 23

Question 24

- ### Question 24

Question 25

- ### Question 25

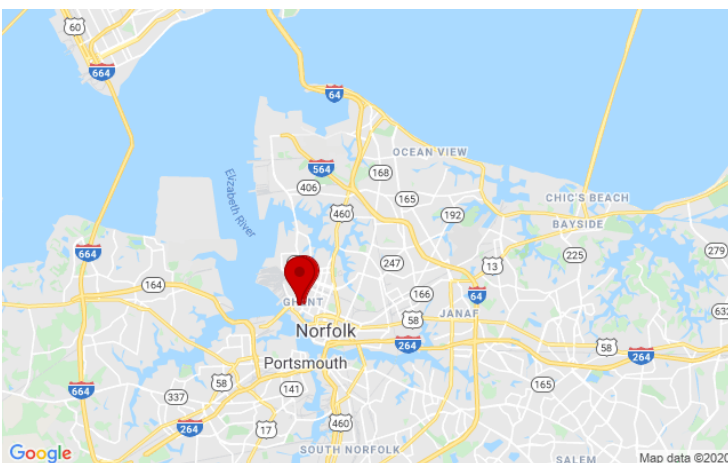
Question 26

Question 26

Name not available
February 7, 2020, 3:25 PM

Name not available
February 7, 2020, 3:25 PM

Question 1



Question 2

- ## Question 2

Question 3

Norfolk E-scooter Survey

Please give us your input!

- White / Caucasian

Question 4

- 45-54

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

4

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Other (please specify)

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Never

Appear to be of legal riding age: Mostly

Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. Insufficient bike lanes for riding e-scooters
4. E-scooters are improperly parked
5. Increasing riding fees and rates
6. Underage riders

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Somewhat disagree

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

Question 16

The concept is great! My major concern is rider behavior and safety.

Almost every rider I see on roads ignore traffic flow, lights, signs and create a constant source of concern and risk. Riders on sidewalks are often travelling fast and ignore pedestrians who most of the time due to the silent nature of the scooter are not even aware of a fast moving object behind them. I really am all for clean, easy accessible and affordable transportation but as with most things all it takes are people to just make a mess of it!

Name not shown

in Ward 2

February 7, 2020, 3:27 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Female

Question 3

- American Indian or Alaskan Native

Question 4

- 18-24

Question 5

- Prefer not to answer

Question 6

- Walking
- E-Scooter

Question 7

Too Many Cars: Not Serious
Traffic and congestion: Somewhat Not Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Mostly

Question 13

1. E-scooter maintenance
2. E-scooters are improperly parked
3. Increasing riding fees and rates
4. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

I like them on campus. Besides being a fun alternative to walking, they

Norfolk E-scooter Survey

Please give us your input!

come in clutch when I wake up late for class. My dorm is relatively far class so i use limes to make it. I would've been late for my exam without them.

Question 17

- I ride a few times a month

Question 18

- 11-20

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Home
- School
- Recreational ride

Question 22

- 6 a.m. to 8 a.m.
- 4 p.m. to 6 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- ODU

Question 25

- Within the last week

Question 26

No response

Name not available

February 7, 2020, 3:32 PM

Question 1



Question 2

- Male

Question 3

- Black or African American

Question 4

- 35-44

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- E-Scooter
- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Not Serious
Pollution due to vehicle emissions: Not Serious
Bike safety: Somewhat Not Serious
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Neutral
Availability of transportation options: Very Serious

Norfolk E-scooter Survey

Please give us your input!

Question 8

2

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Always
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters
2. E-scooter maintenance
3. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

They aren't in areas where the most commuters are

Question 17

- I ride several times a week

Question 18

- 2-5

Question 19

- Somewhat unlikely

Question 20

- Walk

Question 21

- Home
- Work

Question 22

- 4 a.m. to 6 a.m.
- 4 p.m. to 6 p.m.

Question 23

- Sidewalk

Question 24

- Shipyards

Question 25

- Within the last week

Question 26

We need some by the shipyards

Name not available

February 7, 2020, 3:33 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Male

Question 3

- Latino

Question 4

- 45-54

Question 5

- \$35,000 to \$49,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Not Serious

Traffic and congestion: Not Serious

Pollution due to vehicle emissions: Not Serious

Bike safety: Not Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Not Serious

Question 8

4

Question 9

- No Town Point Park Riding

Question 10

- E-scooter app

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Always

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Follow the rules of the road
3. E-scooter maintenance
4. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking:
Complete agreement

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Complete disagreement

Additional enforcement would improve e-scooter rider behavior and
parking: Neutral

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access:
Somewhat agree

Question 15

- No

Question 16

Virginia Beach has 3.5 mph zones. At my size, 3.5 mph isn't enough to balance an e-scooter which makes it essentially a boat anchor. I hit a 3.5 mph zone about 2 miles into my ride. I had to ride all the way back to my hotel, park the scooter and get an Uber. It wound up being a total waste.

Norfolk E-scooter Survey

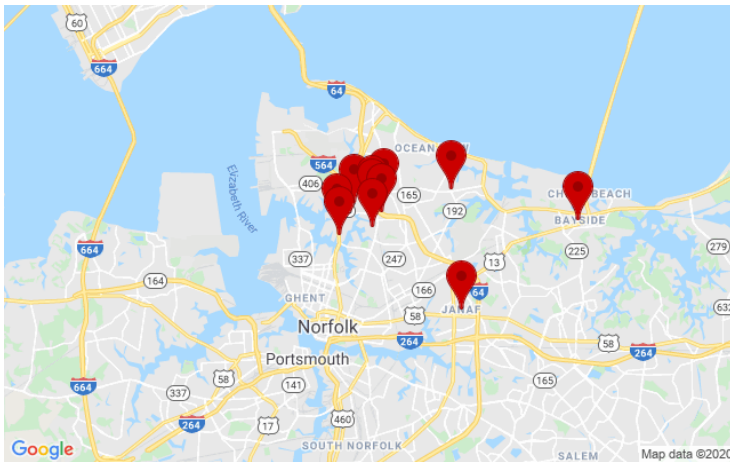
Please give us your input!

Name not shown

in Ward 2

February 7, 2020, 3:38 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- Less than \$20,000

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Neutral

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Somewhat Not Serious

Availability of transportation options: Very Serious

Question 8

2

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Never

Ride one person per device: Sometimes

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. E-scooter maintenance
2. Insufficient bike lanes for riding e-scooters
3. Multiple riders per device

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Somewhat disagree

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking:
Somewhat agree

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and
parking: Neutral

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access:
Somewhat disagree

Question 15

Norfolk E-scooter Survey

Please give us your input!

- Yes

Question 16

I love them and want them to stay. Although there aren't enough bikelanes to totally safely ride them, I don't necessarily think the solution is to create more bikelanes, given the controversy the existing ones have already caused. I think riding on sidewalks should be legalized again.

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Home
- Dining
- Entertainment
- Recreational ride
- Visiting

Question 22

- Midnight to 2 a.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Street

Question 24

- Downtown
- Ghent
- Sentara Norfolk area

Question 25

- Never

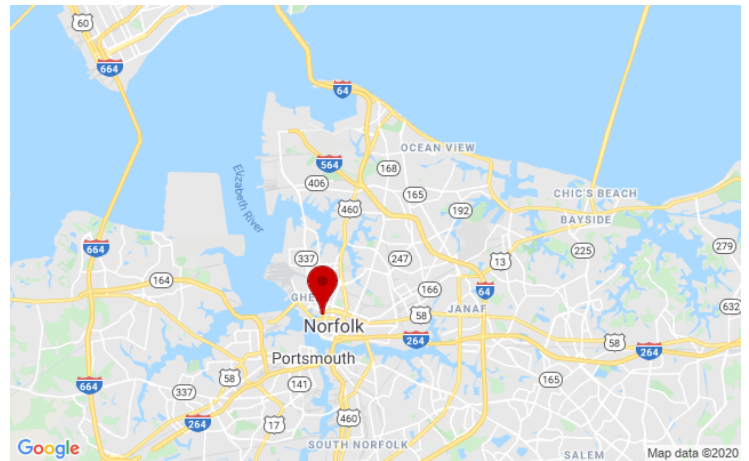
Question 26

No response

Name not available

February 7, 2020, 3:38 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- Personal Bike

Norfolk E-scooter Survey

Please give us your input!

- Private Vehicle

Question 7

Too Many Cars: Not Serious
Traffic and congestion: Somewhat Not Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Somewhat Serious

Question 8

2

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Always
Ride one person per device: Mostly
Appear to be of legal riding age: Always
Follow the rules of the road: Sometimes

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Follow the rules of the road

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking:

Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and parking: Neutral

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:

Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Personal bicycle

Question 21

- Home
- Dining
- Entertainment
- Visiting

Question 22

- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Street

Norfolk E-scooter Survey

Please give us your input!

Question 24

- Downtown
- Ghent
- Sentara Norfolk area

Question 25

- Never

Question 26

No response

Name not available

February 7, 2020, 3:41 PM

Question 1

No response

Question 2

- Prefer not to answer

Question 3

- Prefer not to answer

Question 4

- 35-44

Question 5

- \$20,000 to \$34,999

Question 6

- Walking
- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 8

1

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Discounts for low-income individuals
2. Insufficient bike lanes for riding e-scooters
3. Follow the rules of the road

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

Norfolk E-scooter Survey

Please give us your input!

- Yes

Question 16

Multi modal transportation is the future and the city needs to embrace that truth

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Work
- Recreational ride
- Errands

Question 22

- 8 a.m. to 10 a.m.
- 4 p.m. to 6 p.m.
- 10 p.m. to midnight

Question 23

- Street

Question 24

- Ghent

Question 25

- Within the last week

Question 26

No response

Name not available

February 7, 2020, 3:44 PM

Question 1

No response

Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- Prefer not to answer

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Neutral

Bike safety: Neutral

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Neutral

Question 8

4

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Norfolk E-scooter Survey

Please give us your input!

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Underage riders
3. Riders on sidewalks
4. Multiple riders per device

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

I see many underage riders, even small children riding in the middle of the road in light traffic. They dump the scooter wherever they are when the time runs out. Riding on sidewalks where there are pedestrians is a frequent occurrence

Name not available

February 7, 2020, 3:46 PM

Question 1



Question 2

- Female

Question 3

- Black or African American

Question 4

- 25-34

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Very Serious

Question 8

1

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Always

Ride one person per device: Always

Question 13

1. E-scooter maintenance
2. Insufficient bike lanes for riding e-scooters
3. Follow the rules of the road

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking: Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Somewhat disagree

Question 15

- Yes

Question 16

I absolutely love the scooters. I think they're smart and cut down on traffic. Like anything new in a big city it will take time to work out the kinks but I think the less you mess with these the better it will be for everyone. Don't discount them for those who can't afford them because then there won't be enough.

Question 17

- I've only ridden once

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Dining
- Entertainment
- Recreational ride
- Visiting

Question 22

- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.

Question 23

- Street

Question 24

- Downtown

Question 25

- Never

Question 26

They're AMAZING

Name not shown

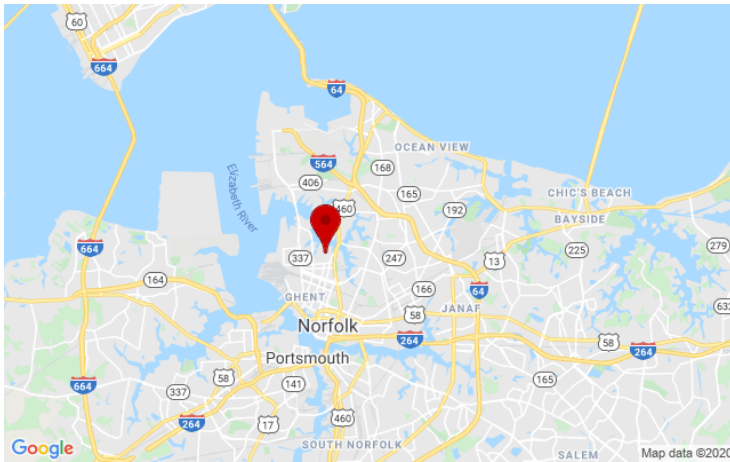
in Ward 2

February 7, 2020, 3:49 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Male

Question 3

- Other - I am a meat popsicle

Question 4

- 35-44

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- Personal Bike
- E-Scooter
- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

1. E-scooters are improperly parked
2. Follow the rules of the road
3. Insufficient bike lanes for riding e-scooters
4. E-scooter maintenance
5. Riders on sidewalks
6. Increasing riding fees and rates
7. Multiple riders per device

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Neutral

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Neutral

Norfolk E-scooter Survey

Please give us your input!

Question 15

- Yes

Question 16

No response

Question 17

- I ride several times a week

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Personal bicycle

Question 21

- Home
- Work
- Dining
- Entertainment

Question 22

- Midnight to 2 a.m.
- 2 a.m. to 4 a.m.
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Street

Question 24

- Downtown
- Ghent

- ODU
- North Colley

Question 25

- Never

Question 26

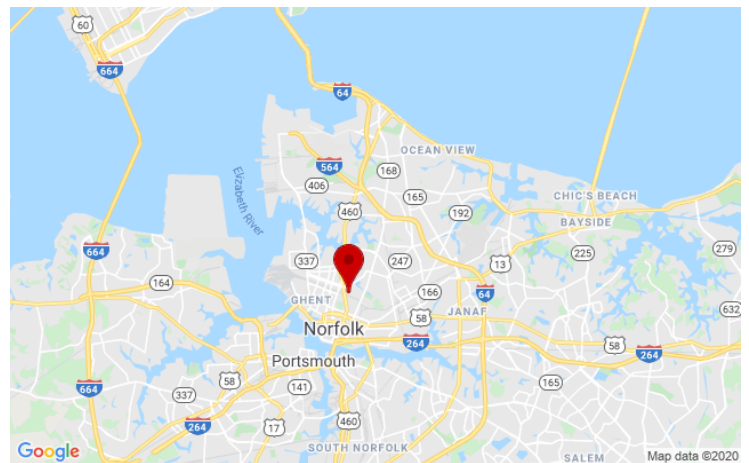
No response

Name not shown

in Ward 1

February 7, 2020, 3:49 PM

Question 1



Question 2

- Male

Question 3

- Black or African American

Question 4

- 45-54

Question 5

- \$75,000 to \$99,999

Norfolk E-scooter Survey

Please give us your input!

Question 6

- Walking

Question 7

Too Many Cars: Neutral
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Not Serious
Bike safety: Not Serious
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Not Serious
Availability of transportation options: Somewhat Not Serious

Question 8

1

Question 9

- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Always
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Mostly

Question 13

1. Follow the rules of the road
2. Multiple riders per device
3. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat disagree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Home

Question 22

- 6 p.m. to 8 p.m.

Question 23

- Street

Question 24

- Downtown
- Ghent
- NSU
- Ocean View
- ODU
- Wards Corner

Norfolk E-scooter Survey

Please give us your input!

Question 25

- Within the last month

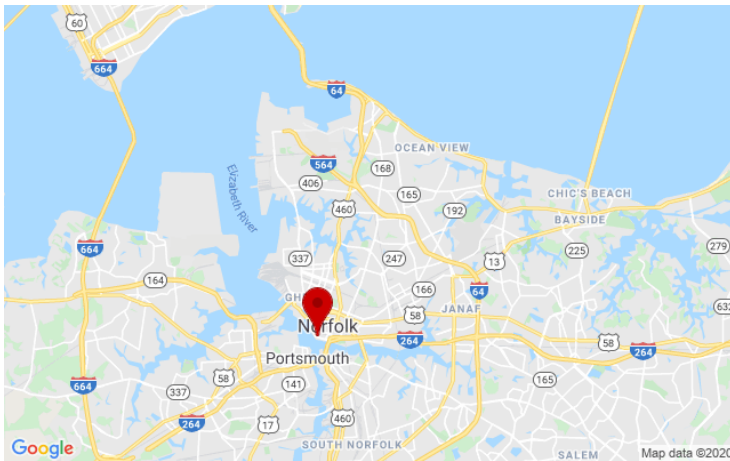
Question 26

No response

Name not available

February 7, 2020, 3:50 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- \$75,000 to \$99,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Not Serious
Traffic and congestion: Not Serious
Pollution due to vehicle emissions: Not Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Neutral

Question 8

5

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

No response

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and

Norfolk E-scooter Survey

Please give us your input!

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Dining
- Entertainment
- Recreational ride
- Visiting

Question 22

- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.

Question 23

- Street

Question 24

- Downtown

Question 25

- Never

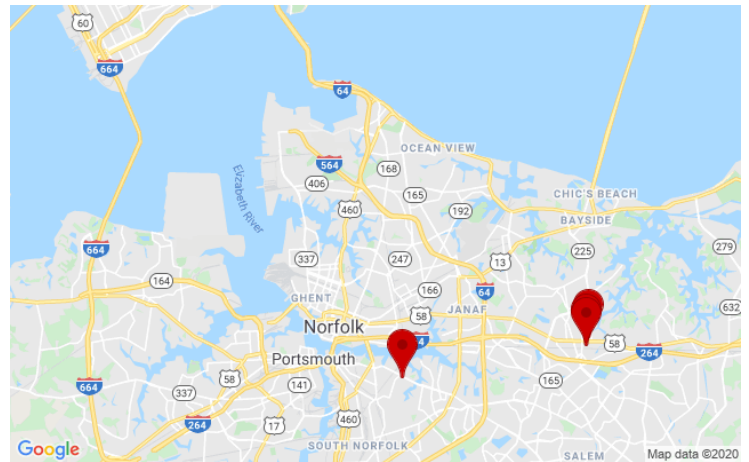
Question 26

No response

Name not available

February 7, 2020, 3:56 PM

Question 1



Question 2

- Male

Question 3

- Asian / Pacific Islander

Question 4

- 25-34

Norfolk E-scooter Survey

Please give us your input!

Question 5

- \$50,000 to \$74,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Neutral

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Neutral

Availability of transportation options: Neutral

Question 8

5

Question 9

- Don't Need Driver's License
- Need Helmet
- Must Following Signs & Signals

Question 10

- Other (please specify)

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Always

Appear to be of legal riding age: Always

Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Increasing riding fees and rates
3. Underage riders
4. E-scooters are improperly parked
5. Riders on sidewalks

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking:

Complete agreement

Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:

Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Dining
- Entertainment
- Recreational ride

Question 22

- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

Norfolk E-scooter Survey

Please give us your input!

- Street

Question 24

No response

Question 25

No response

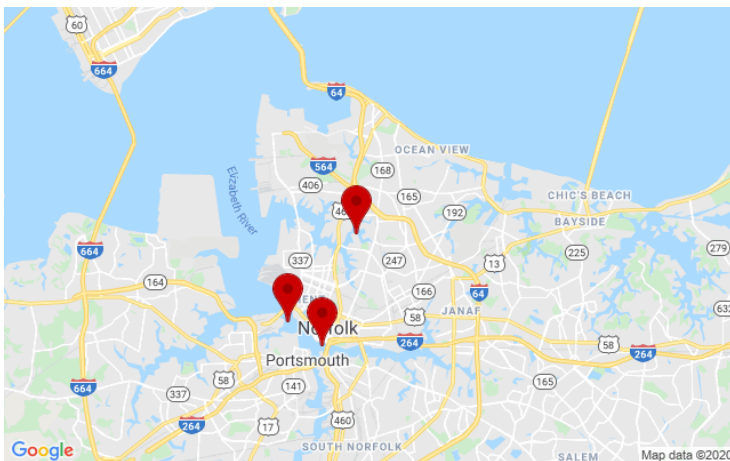
Question 26

No response

Name not available

February 7, 2020, 4:11 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 18-24

Question 5

- Prefer not to answer

Question 6

- E-Scooter
- Ride Share

Question 7

Too Many Cars: Not Serious

Traffic and congestion: Somewhat Not Serious

Pollution due to vehicle emissions: Not Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Not Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. E-scooter maintenance

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Somewhat agree

Norfolk E-scooter Survey

Please give us your input!

E-scooters help reduce traffic congestion: Neutral

Designated e-scooter parking areas will improve haphazard parking: Neutral

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree

More bike lanes will improve e-scooter safety: Neutral

Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Home
- Entertainment
- Recreational ride
- Visiting

Question 22

No response

Question 23

- An equal amount in the street and on the sidewalk

Question 24

No response

Question 25

No response

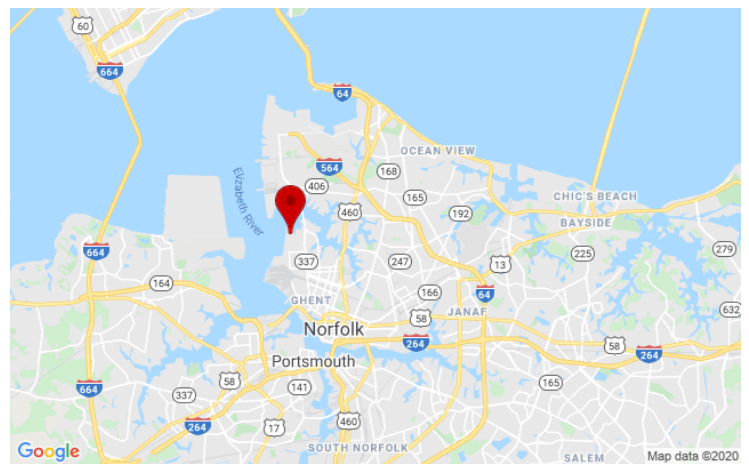
Question 26

No response

Name not available

February 7, 2020, 4:11 PM

Question 1



Question 2

- Male

Question 3

- Other - mixed

Question 4

- 35-44

Question 5

- \$150,000 or More

Question 6

Norfolk E-scooter Survey

Please give us your input!

- Private Vehicle

Question 7

Too Many Cars: Not Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Not Serious
Bike safety: Not Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Not Serious

Question 8

4

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Always
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Complete disagreement
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Complete disagreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- No

Question 16

No response

Name not available

February 7, 2020, 4:16 PM

Question 1

No response

Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$75,000 to \$99,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Neutral
Bike safety: Neutral
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Neutral
Availability of transportation options: Neutral

Norfolk E-scooter Survey
Please give us your input!

Norfolk E-scooter Survey
Please give us your input!

5

- No Knowledge

- I did not learn about e-scooter rules

- No

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Mostly

1. Too many e-scooters
2. Riders on sidewalks
3. E-scooters are improperly parked
4. Follow the rules of the road
5. Insufficient bike lanes for riding e-scooters
6. Multiple riders per device
7. E-scooter maintenance
8. Underage riders
9. Increasing riding fees and rates
10. Discounts for low-income individuals

E-scooters are important transportation options: Complete disagreement

E-scooters help reduce carbon emissions: Neutral

E-scooters help reduce traffic congestion: Neutral

Designated e-scooter parking areas will improve haphazard parking: Neutral

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and parking: Neutral

More bike lanes will improve e-scooter safety: Neutral

Fares to use e-scooters should be managed to provide equitable access: Neutral

- No

They are totally waste of city's money and useless.

February 7, 2020, 4:18 PM



- Female

- Black or African American

- 35-44

- \$20,000 to \$34,999

- Private Vehicle

Norfolk E-scooter Survey

Please give us your input!

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

5

Question 9

- No Knowledge

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Always
Ride in bike lanes when a lane is present: Always
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Always

Question 13

No response

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete disagreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

I live in Suffolk, and I wish we had those scooters there. I had so much fun with my family. We hardly ever get to Norfolk and my boys were able to ride to Youngs Park and see their grandmother. They are 13 and 16. It was just a cool thing to do shop at the mall then ride a scooter to waterside to eat.

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Very likely

Question 20

- Personal vehicle

Question 21

- Dining
- Visiting

Question 22

- 2 a.m. to 4 a.m.
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.

Question 23

- Sidewalk

Question 24

- Downtown

Question 25

Norfolk E-scooter Survey

Please give us your input!

Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Serious

Question 8

2

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Insufficient bike lanes for riding e-scooters
3. E-scooters are improperly parked
4. Riders on sidewalks

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Work
- School
- Entertainment
- Recreational ride

Question 22

- 8 a.m. to 10 a.m.
- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.

Question 23

- Bike lane

Question 24

Norfolk E-scooter Survey

Please give us your input!

- Downtown
- Ghent
- ODU
- North Colley
- Sentara Norfolk area

Question 25

- Never

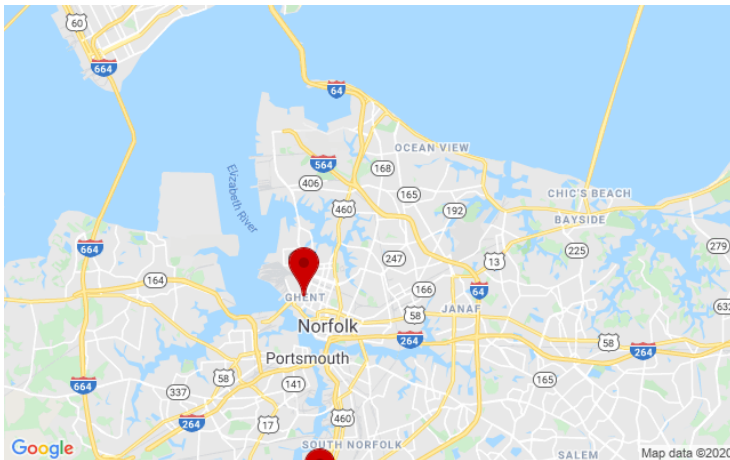
Question 26

No response

Name not available

February 7, 2020, 4:27 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- E-Scooter
- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Not Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Not Serious

Bike safety: Not Serious

Pedestrian and sidewalk safety: Not Serious

Mobility access for people with disabilities: Not Serious

Availability of transportation options: Somewhat Serious

Question 8

2

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Always

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Always

Ride one person per device: Always

Appear to be of legal riding age: Always

Follow the rules of the road: Always

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. E-scooter maintenance

Norfolk E-scooter Survey

Please give us your input!

- 4. Underage riders
- 5. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete disagreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete disagreement
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- Yes

Question 16

Great experience

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Entertainment

Question 22

- 6 p.m. to 8 p.m.

Question 23

- Bike lane

Question 24

- Ghent

Question 25

- Within the last month

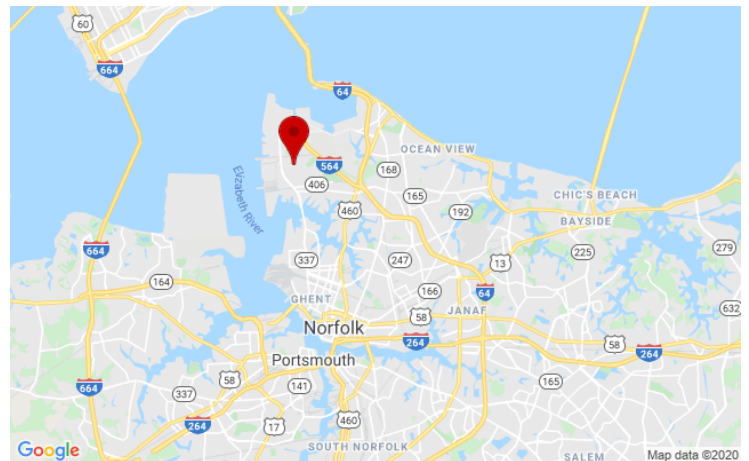
Question 26

No response

Name not available

February 7, 2020, 4:28 PM

Question 1



Question 2

- Male

Question 3

- Black or African American

Question 4

- 35-44

Question 5

Norfolk E-scooter Survey

Please give us your input!

- \$50,000 to \$74,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Very Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

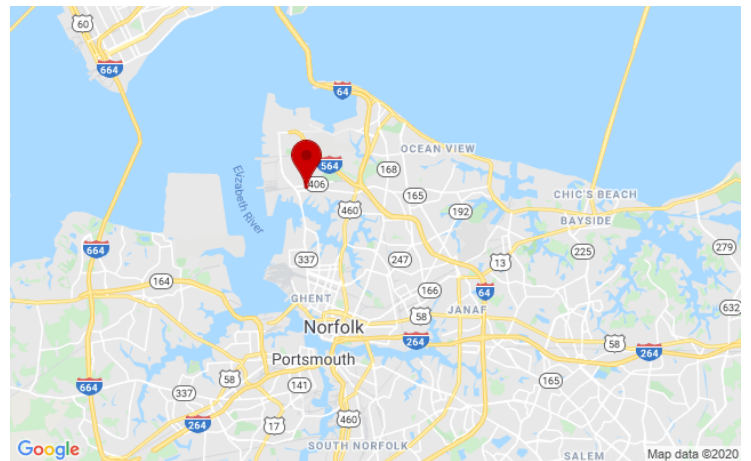
Question 16

I like the program, I just wish the scooter riders would be a little more cautious and courteous.

Name not available

February 7, 2020, 4:29 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Norfolk E-scooter Survey

Please give us your input!

Question 4

- 45-54

Question 5

- \$50,000 to \$74,999

Question 6

- Private Vehicle

Question 7

No response

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Always
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Always
Follow the rules of the road: Mostly

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. Insufficient bike lanes for riding e-scooters
4. Increasing riding fees and rates

5. E-scooters are improperly parked
6. E-scooter maintenance
7. Underage riders
8. Multiple riders per device
9. Discounts for low-income individuals
10. Too many e-scooters

Question 14

E-scooters are important transportation options: Neutral
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Entertainment

Question 22

Norfolk E-scooter Survey
Please give us your input!

Norfolk E-scooter Survey
Please give us your input!

- ### Question 23

Question 24

- ### Question 25

Question 26

Name not available
February 7, 2020, 4:29 PM

- Male

- White / Caucasian

- 25-34

- \$50,000 to \$74,999

- Walking
- Private Vehicle
- Light Rail

Too Many Cars: Neutral
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Very Serious

1

- Must Following Signs & Signals

- Sticker/post card on e-scooter vehicle

- Yes

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Mostly

1. Increasing riding fees and rates

Norfolk E-scooter Survey

Please give us your input!

2. Insufficient bike lanes for riding e-scooters
3. Riders on sidewalks
4. Follow the rules of the road

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Home
- Dining
- Entertainment
- Recreational ride

Question 22

- 6 a.m. to 8 a.m.
- 8 a.m. to 10 a.m.
- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

Question 23

- Street

Question 24

- Downtown
- Ghent

Question 25

- Never

Question 26

No response

Name not shown

in Ward 5

February 7, 2020, 4:31 PM

Question 1



Norfolk E-scooter Survey

Please give us your input!

Question 2

- Male

Question 3

- Prefer not to answer

Question 4

- 55-64

Question 5

- \$35,000 to \$49,999

Question 6

No response

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

3

Question 9

- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

No response

Question 13

No response

Question 14

E-scooters are important transportation options: Neutral

E-scooters help reduce carbon emissions: Neutral

E-scooters help reduce traffic congestion: Neutral

Designated e-scooter parking areas will improve haphazard parking:
Somewhat agree

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and
parking: Neutral

More bike lanes will improve e-scooter safety: Neutral

Fares to use e-scooters should be managed to provide equitable access:
Neutral

Question 15

- No

Question 16

No response

Name not shown

outside Norfolk

February 7, 2020, 4:34 PM

Question 1

No response

Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$35,000 to \$49,999

Question 6

Norfolk E-scooter Survey

Please give us your input!

- Walking
- E-Scooter
- Ride Share
- Bus
- Light Rail

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

2

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Riders on sidewalks

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride several times a week

Question 18

- 11-20

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Home
- Work

Question 22

- 8 p.m. to 10 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

Norfolk E-scooter Survey

Please give us your input!

No response

Question 25

No response

Question 26

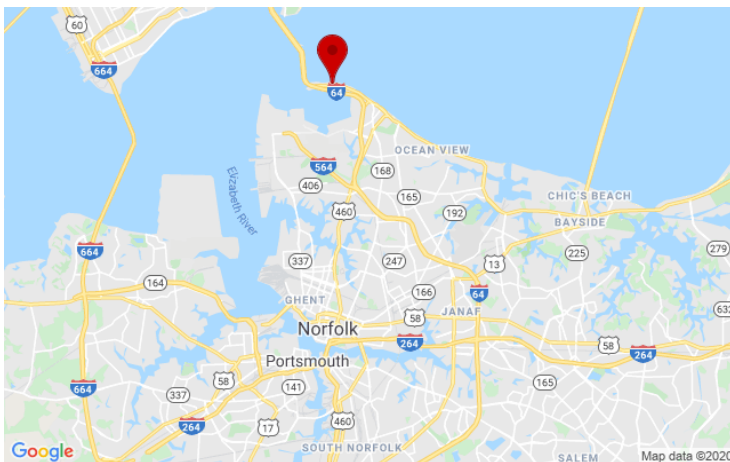
No response

Jenny Britt

in Ward 1

February 7, 2020, 4:35 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$75,000 to \$99,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Neutral

Question 8

2

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. Insufficient bike lanes for riding e-scooters
4. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Somewhat disagree

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking:

Complete agreement

Norfolk E-scooter Survey

Please give us your input!

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

Some areas are not conducive to e-scooter use at all. I have ridden a couple of times around Willoughby Spit and it seems very unsafe.

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Dining
- Entertainment

Question 22

- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown
- Ghent
- Other - It only seems safe in areas with bike lanes or low speed limits.

Question 25

- Never

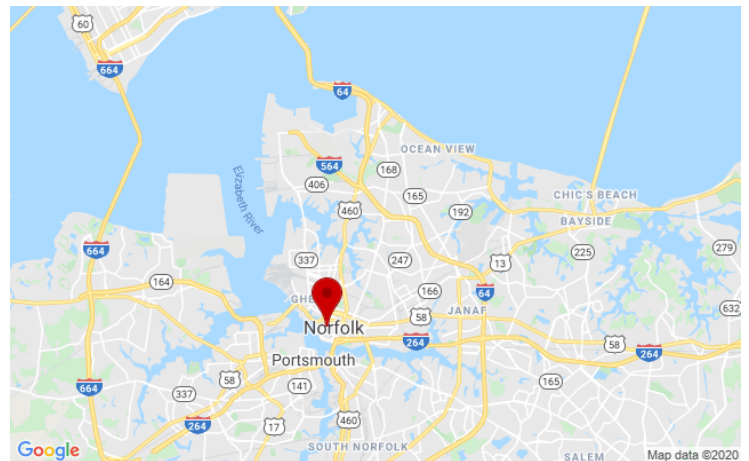
Question 26

No response

Name not available

February 7, 2020, 4:36 PM

Question 1



Question 2

- Male

Question 3

- Prefer not to answer

Question 4

- 35-44

Question 5

- \$50,000 to \$74,999

Norfolk E-scooter Survey

Please give us your input!

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious
Traffic and congestion: Not Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Not Serious
Pedestrian and sidewalk safety: Not Serious
Mobility access for people with disabilities: Not Serious
Availability of transportation options: Not Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- No

Question 12

Park responsibly: Mostly
Ride on sidewalks: Never
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Sometimes
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Increasing riding fees and rates
3. E-scooter maintenance

Question 14

E-scooters are important transportation options: Neutral
E-scooters help reduce carbon emissions: Neutral

E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Somewhat unlikely

Question 20

- Walk

Question 21

- Dining
- Entertainment

Question 22

- 6 p.m. to 8 p.m.

Question 23

- Street

Question 24

- Downtown
- Ghent

Norfolk E-scooter Survey

Please give us your input!

Question 25

- Within the last month

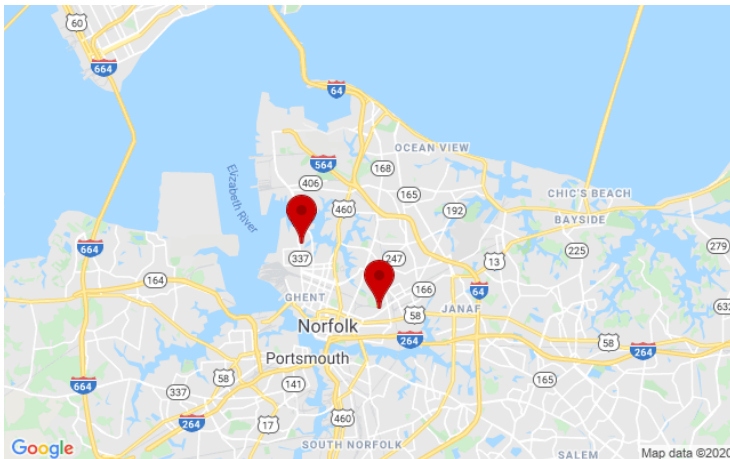
Question 26

No response

Name not available

February 7, 2020, 4:36 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$150,000 or More

Question 6

No response

Question 7

Too Many Cars: Neutral
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Somewhat Not Serious
Bike safety: Neutral
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Neutral
Availability of transportation options: Neutral

Question 8

1

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Underage riders
2. Discounts for low-income individuals
3. Multiple riders per device
4. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider

Norfolk E-scooter Survey

Please give us your input!

behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Neutral

More bike lanes will improve e-scooter safety: Complete disagreement

Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

- 2-5

Question 19

- Neutral

Question 20

- Personal bicycle

Question 21

No response

Question 22

No response

Question 23

- Street

Question 24

No response

Question 25

- Never

Question 26

No response

Name not available

February 7, 2020, 4:37 PM

Question 1



Question 2

- Female

Question 3

- Latino

Question 4

- 18-24

Question 5

- Prefer not to answer

Question 6

- Walking
- Personal Bike
- Ride Share

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Norfolk E-scooter Survey

Please give us your input!

Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

4

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals
- No Knowledge

Question 10

- Other (please specify)

Question 11

- No

Question 12

No response

Question 13

1. E-scooters are improperly parked
2. Too many e-scooters
3. Riders on sidewalks
4. Underage riders
5. Follow the rules of the road
6. Multiple riders per device
7. Insufficient bike lanes for riding e-scooters
8. Discounts for low-income individuals
9. E-scooter maintenance
10. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Somewhat disagree
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

I highly dislike them. You have pedestrians who hop on these things with very little knowledge of sidewalk or street ediquette. Pedestrians and drivers learned and adjusted to skateboarders and bicyclist easily because they learned how to be safe. E-scooter users are a hazard because they don't care about manners. They park their scooters Infront of wheelchair ramps, Infront of staircases which is a hazard when it comes to sudden building evacuation, and in the middle of the sidewalk.

Name not available

February 7, 2020, 4:37 PM

Question 1

No response

Question 2

No response

Question 3

No response

Question 4

No response

Question 5

No response

Question 6

No response

Question 7

No response

Question 8

Norfolk E-scooter Survey

Please give us your input!

No response

Question 9

No response

Question 10

No response

Question 11

No response

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Never
Ride one person per device: Always
Appear to be of legal riding age: Mostly
Follow the rules of the road: Never

Question 13

No response

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

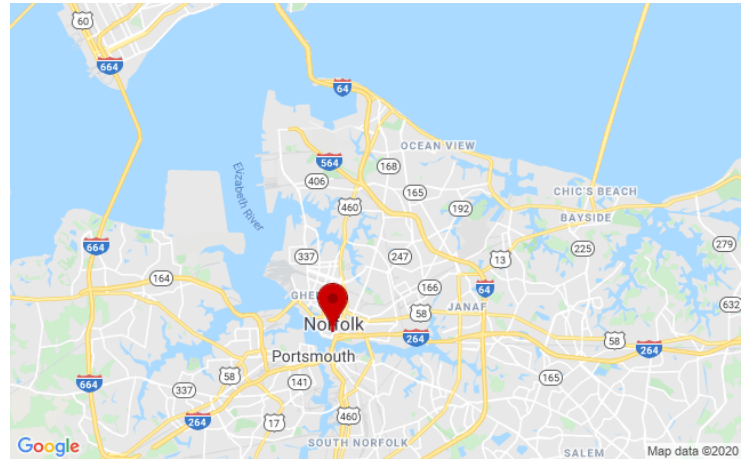
Question 16

Because of riders zooming across busy intersections, riding with flipflops in stead of a supportive shoe, and no helmet restrictions, I feel they are a disaster waiting to happen.

Name not available

February 7, 2020, 4:39 PM

Question 1



Question 2

- Male

Question 3

- Black or African American

Question 4

- 55-64

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Somewhat Serious

Norfolk E-scooter Survey

Please give us your input!

Question 8

3

Question 9

- Need Helmet
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Never
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

No response

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Complete disagreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete disagreement
More bike lanes will improve e-scooter safety: Somewhat disagree
Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- No

Question 16

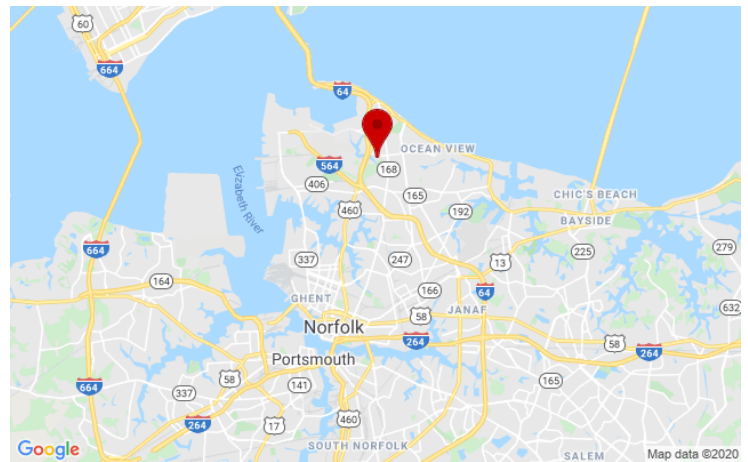
There seems to be no real rules of the road being followed or enforcement on the e-scooters. Law Enforcement officers have enough on their plates.

Why not start a minor traffic enforcement agency the officer could patrol the areas were the most infractions take place. Beach front, down town and special events.

Name not available

February 7, 2020, 4:42 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Not Serious

Norfolk E-scooter Survey

Please give us your input!

Traffic and congestion: Somewhat Not Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Neutral

Question 8

2

Question 9

- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Always
Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Follow the rules of the road
3. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Recreational ride

Question 22

- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown
- Ghent

Question 25

- Never

Question 26

No response

Mark Higgins

Norfolk E-scooter Survey

Please give us your input!

in Ward 2

February 7, 2020, 4:52 PM

Question 1



Question 2

- Male

Question 3

- Other - multiracial

Question 4

- 35-44

Question 5

- \$150,000 or More

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Neutral

Question 8

1

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

1. Discounts for low-income individuals
2. Increasing riding fees and rates
3. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking: Neutral

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and parking: Neutral

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

Please give us your input!

- ### Question 16

Question 17

- ### Question 18

- ### Question 19

- ### Question 20

- ### Question 21

- ### Question 22

- ### Question 23

- ### Question 24

- ### Question 25

- Never

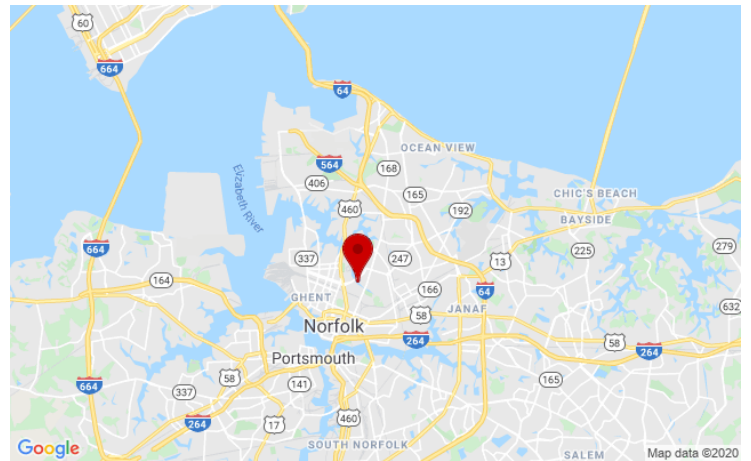
Question 26

No response

Name not available

February 7, 2020, 4:55 PM

Question 1



Question 2

- ### Question 3

- ### Question 4

- ### Question 5

- ### Question 6

- Created with OpenGov | February 24, 2020, 10:38 AM

Norfolk E-scooter Survey

Please give us your input!

Question 7

Too Many Cars: Neutral
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Not Serious
Bike safety: Neutral
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. E-scooters are improperly parked
2. Follow the rules of the road
3. Riders on sidewalks
4. Insufficient bike lanes for riding e-scooters
5. Underage riders
6. Discounts for low-income individuals
7. Increasing riding fees and rates
8. Multiple riders per device
9. Too many e-scooters
10. E-scooter maintenance

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

Better enforcement will solve a lot of problems but I don't see it happening.

Question 17

- I ride a few times a month

Question 18

- 6-10

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Home
- Work
- Entertainment
- Recreational ride
- Visiting

Question 22

- Midnight to 2 a.m.
- 4 p.m. to 6 p.m.

Norfolk E-scooter Survey

Please give us your input!

- 6 p.m. to 8 p.m.

Question 23

- Bike lane

Question 24

- Airport
- Downtown
- Ghent
- Ocean View
- ODU

Question 25

- Never

Question 26

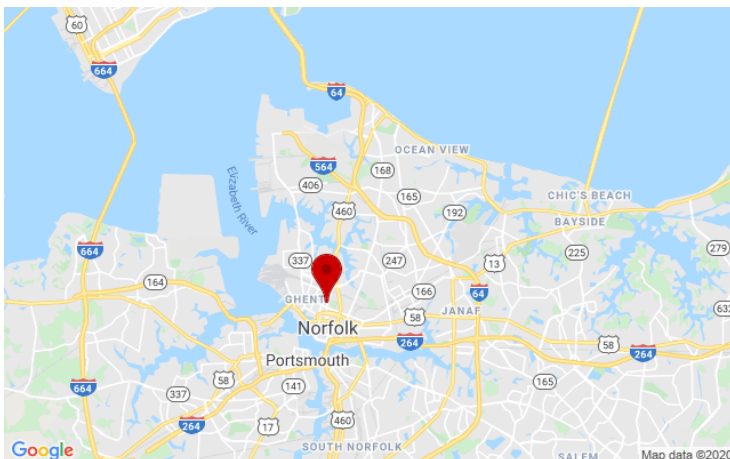
No response

Name not shown

in Ward 2

February 7, 2020, 4:57 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$75,000 to \$99,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 8

1

Question 9

- Don't Need Driver's License
- No Town Point Park Riding

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Always

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Norfolk E-scooter Survey

Please give us your input!

Question 13

1. Discounts for low-income individuals
2. Insufficient bike lanes for riding e-scooters
3. E-scooter maintenance

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

Love them.

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Very likely

Question 20

- Personal vehicle

Question 21

- Dining

Question 22

- 6 p.m. to 8 p.m.

- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Sidewalk

Question 24

- Downtown

Question 25

- Within the last month

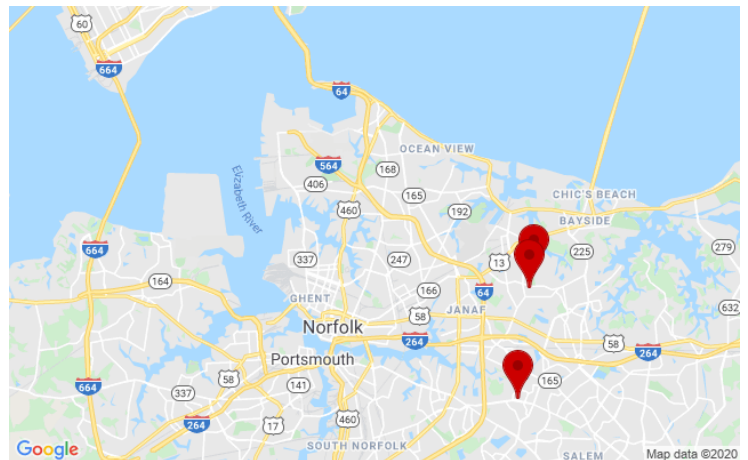
Question 26

No.

Name not available

February 7, 2020, 4:59 PM

Question 1



Question 2

- Female

Question 3

- Prefer not to answer

Question 4

Norfolk E-scooter Survey

Please give us your input!

- 35-44

Question 5

- \$20,000 to \$34,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Somewhat Serious

Question 8

4

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Never
Follow the rules of the road: Sometimes

Question 13

1. Too many e-scooters
2. E-scooters are improperly parked

3. Multiple riders per device
4. Underage riders
5. Riders on sidewalks
6. Follow the rules of the road
7. E-scooter maintenance
8. Insufficient bike lanes for riding e-scooters
9. Increasing riding fees and rates
10. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Neutral
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking:
Complete agreement
Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and
parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access:
Somewhat agree

Question 15

- No

Question 16

No response

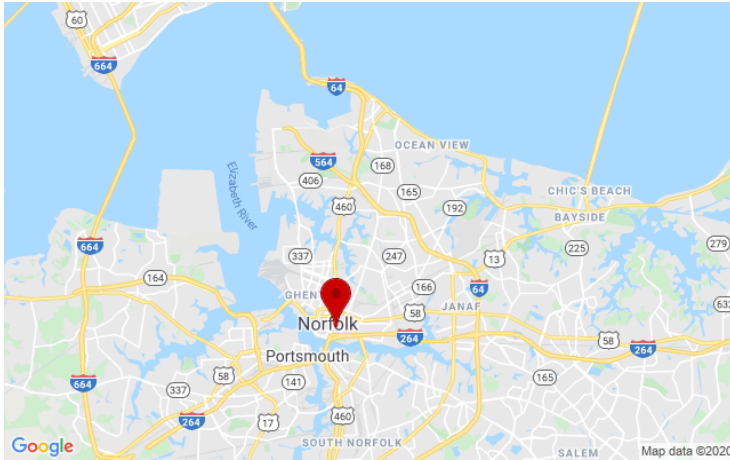
Name not available

February 7, 2020, 5:03 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$150,000 or More

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Neutral
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Serious

Question 8

4

Question 9

- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. Insufficient bike lanes for riding e-scooters
4. Underage riders

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

No response

Norfolk E-scooter Survey

Please give us your input!

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Dining
- Entertainment
- Recreational ride

Question 22

- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

Question 23

- Street

Question 24

- Downtown

Question 25

- Never

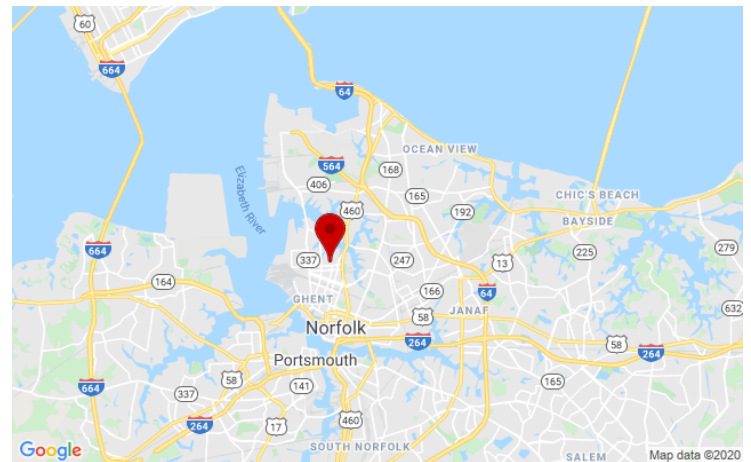
Question 26

No response

Name not available

February 7, 2020, 5:03 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Very Serious

Question 8

2

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Community event

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Riders on sidewalks
2. Follow the rules of the road
3. E-scooters are improperly parked
4. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Neutral
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Personal bicycle

Question 21

- Recreational ride

Question 22

- 2 p.m. to 4 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown

Question 25

- Never

Question 26

No response

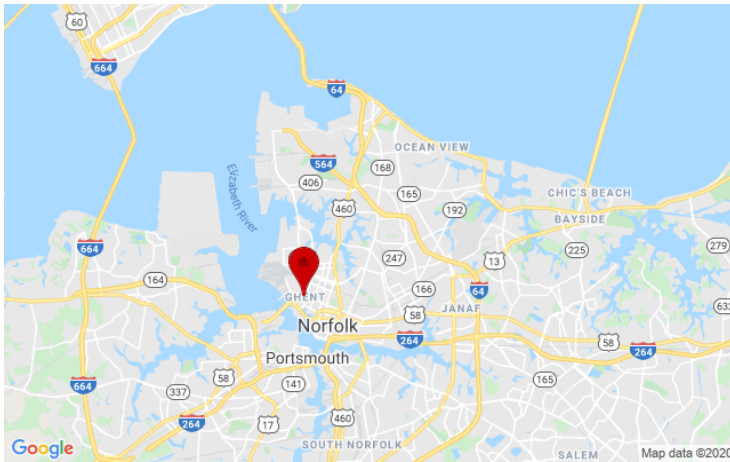
Name not available

February 7, 2020, 5:03 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



1

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Sometimes

Question 13

1. Increasing riding fees and rates
2. Insufficient bike lanes for riding e-scooters
3. E-scooter maintenance
4. Follow the rules of the road
5. Underage riders
6. E-scooters are improperly parked
7. Riders on sidewalks
8. Multiple riders per device
9. Discounts for low-income individuals
10. Too many e-scooters

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Somewhat disagree

E-scooters help reduce traffic congestion: Neutral

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

More bike lanes will improve e-scooter safety: Somewhat agree

Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$35,000 to \$49,999

Question 6

- Walking
- E-Scooter
- Private Vehicle

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Very Serious

Question 8

Norfolk E-scooter Survey

Please give us your input!

Fares to use e-scooters should be managed to provide equitable access:
Somewhat agree

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 11-20

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Home
- Work
- Recreational ride
- Public transit stop

Question 22

- 2 p.m. to 4 p.m.
- 10 p.m. to midnight

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown
- Ghent
- Sentara Norfolk area

Question 25

- Within the last week

Question 26

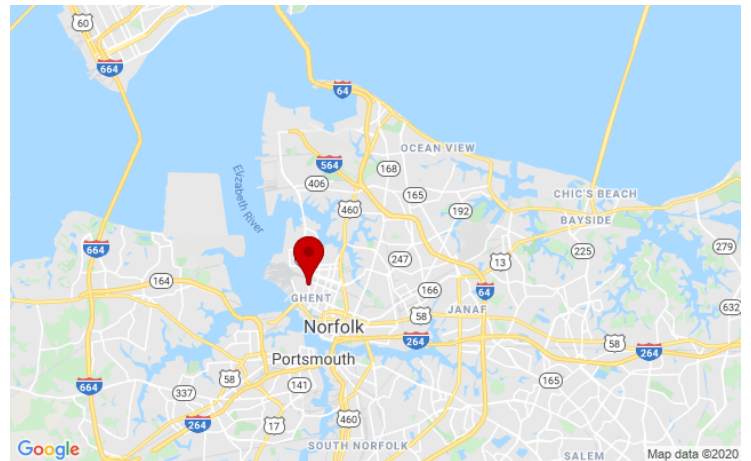
No response

Name not shown

in Ward 2

February 7, 2020, 5:04 PM

Question 1



Question 2

- Male

Question 3

- Latino

Question 4

- 18-24

Question 5

- \$20,000 to \$34,999

Question 6

- Walking
- Personal Bike

Norfolk E-scooter Survey

Please give us your input!

- E-Scooter

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Always
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Always

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Discounts for low-income individuals
3. Increasing riding fees and rates
4. E-scooter maintenance

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking:

Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Complete disagreement

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

The scooters offer a safe, efficient, and environmentally friendly transportation. The BIGGEST issue I have as a scooter user/biker/pedestrian is the complete carelessness of cars and other vehicles to block sidewalks, roll through stop signs/red lights and almost hit me (at least 2x per week), and pass me far too closely (while accelerating) while sharing the lane. The problem is not the scooters. The problem is the drivers inability to drive safely - and potentially law enforcement's inability to enforce this in high pedestrian areas (downtown, ghent, ODU area).

Question 17

- I ride daily

Question 18

- 6-10

Question 19

- Very likely

Question 20

- Personal bicycle

Question 21

- Home
- Work
- School
- Entertainment
- Recreational ride
- Errands

Question 22

Norfolk E-scooter Survey

Please give us your input!

- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown
- Ghent
- ODU
- North Colley
- Sentara Norfolk area

Question 25

- Never

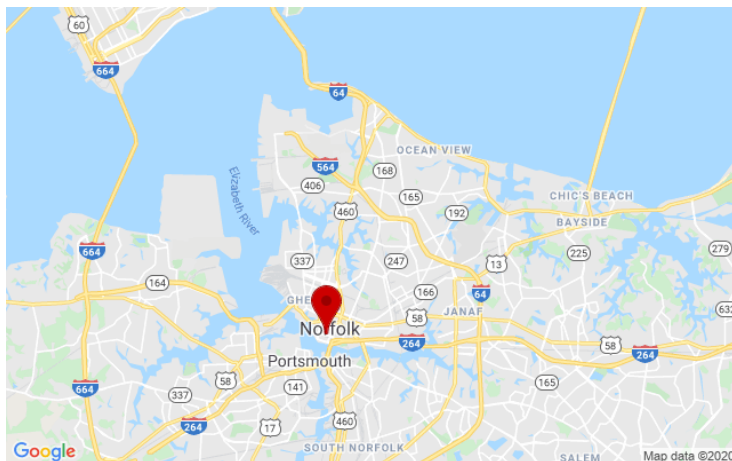
Question 26

No response

Name not available

February 7, 2020, 5:05 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$150,000 or More

Question 6

- Walking
- Personal Bike
- E-Scooter
- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Neutral

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Neutral

Question 8

1

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Must Following Signs & Signals

Question 10

- Sticker/post card on e-scooter vehicle

Question 11

- Yes

Question 12

Norfolk E-scooter Survey

Please give us your input!

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Always
Follow the rules of the road: Mostly

Question 13

1. E-scooter maintenance
2. Riders on sidewalks
3. Follow the rules of the road

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

I am very happy to have the escooters in Norfolk. I live near downtown and I use them regularly in addition to walking, biking and driving. I see many others using them responsibly every day. I am appalled and disappointed at people who choose to vandalize the scooters, but I have seen examples of scooters getting run over by cars (on purpose), and scooters thrown into the Hague. I hope Lime will continue to provide scooters in Norfolk.

Question 17

- I ride a few times a month

Question 18

- 11-20

Question 19

- Very likely

Question 20

- Personal bicycle

Question 21

- Home
- Work
- Dining
- Entertainment

Question 22

- 8 a.m. to 10 a.m.
- Noon to 2 p.m.
- 4 p.m. to 6 p.m.

Question 23

- Street

Question 24

- Downtown
- Ghent

Question 25

- Never

Question 26

No response

Name not available

February 7, 2020, 5:07 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



2

Question 9

- Don't Need Driver's License
- Need Helmet
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Always

Appear to be of legal riding age: Always

Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Underage riders
3. Follow the rules of the road
4. Riders on sidewalks
5. Multiple riders per device
6. E-scooters are improperly parked
7. E-scooter maintenance
8. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Neutral

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- E-Scooter
- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Neutral

Question 8

Norfolk E-scooter Survey

Please give us your input!

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Entertainment

Question 22

- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown
- Ghent

Question 25

- Within the last month

Question 26

No response

Name not available

February 7, 2020, 5:12 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$150,000 or More

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Neutral
Availability of transportation options: Very Serious

Norfolk E-scooter Survey

Please give us your input!

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Increasing riding fees and rates
2. Follow the rules of the road
3. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking:
Somewhat agree

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and
parking: Somewhat agree

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:
Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 11-20

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Work
- Dining
- Entertainment

Question 22

- 6 a.m. to 8 a.m.
- 4 p.m. to 6 p.m.

Question 23

- Street

Question 24

- Downtown

Question 25

- Never

Question 26

No response

Name not available

Norfolk E-scooter Survey

Please give us your input!

February 7, 2020, 5:16 PM

Question 1

No response

Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$20,000 to \$34,999

Question 6

- Personal Bike
- Private Vehicle
- Taxi
- Ride Share
- Bus

Question 7

Too Many Cars: Neutral

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Neutral

Bike safety: Neutral

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Neutral

Availability of transportation options: Neutral

Question 8

5

Question 9

- No Town Point Park Riding
- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Never

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked
3. Riders on sidewalks
4. Too many e-scooters

Question 14

E-scooters are important transportation options: Complete disagreement

E-scooters help reduce carbon emissions: Somewhat disagree

E-scooters help reduce traffic congestion: Complete disagreement

Designated e-scooter parking areas will improve haphazard parking:
Complete disagreement

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Complete disagreement

Additional enforcement would improve e-scooter rider behavior and
parking: Complete disagreement

More bike lanes will improve e-scooter safety: Complete disagreement

Fares to use e-scooters should be managed to provide equitable access:
Somewhat disagree

Question 15

- Yes

Question 16

They need to be more visible from behind one tiny reflector is not enough

Question 17

- I've only ridden once

Question 18

- 1

Norfolk E-scooter Survey

Please give us your input!

Question 19

- Neutral

Question 20

- Personal vehicle

Question 21

- Recreational ride

Question 22

No response

Question 23

- Street

Question 24

No response

Question 25

- Never

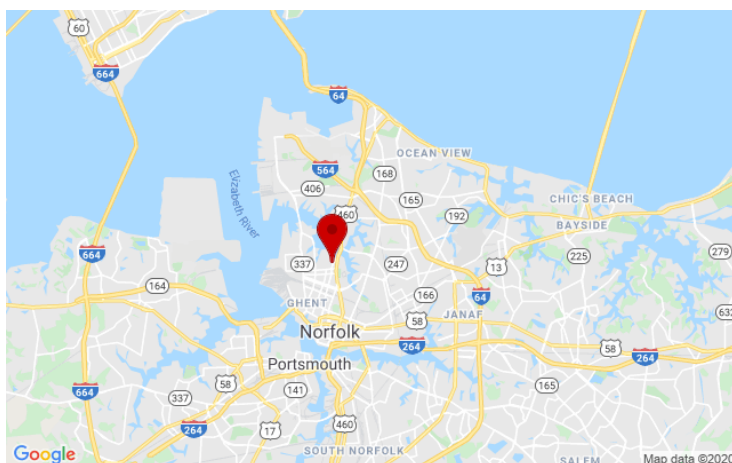
Question 26

Think they're bad idea honestly

Name not available

February 7, 2020, 5:20 PM

Question 1



Question 2

- Other / Non-binary

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- Pace Bike
- E-Scooter
- Light Rail

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 8

1

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- Yes

Norfolk E-scooter Survey

Please give us your input!

Question 12

Park responsibly: Always
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Always

Question 13

1. E-scooters are improperly parked
2. Insufficient bike lanes for riding e-scooters
3. E-scooter maintenance

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

Love the scooters

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Work
- Entertainment

Question 22

- 4 p.m. to 6 p.m.

Question 23

- Street

Question 24

- Downtown
- Ghent
- North Colley

Question 25

- Within the last month

Question 26

Loooove them

Name not available

February 7, 2020, 5:23 PM

Question 1



Norfolk E-scooter Survey

Please give us your input!

Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 18-24

Question 5

- \$50,000 to \$74,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Serious

Question 8

3

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Always

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Insufficient bike lanes for riding e-scooters
3. E-scooters are improperly parked
4. Riders on sidewalks
5. Multiple riders per device
6. Underage riders

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat disagree
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Somewhat likely

Question 20

Norfolk E-scooter Survey

Please give us your input!

- Walk

Question 21

- School
- Recreational ride

Question 22

- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- ODU

Question 25

- Never

Question 26

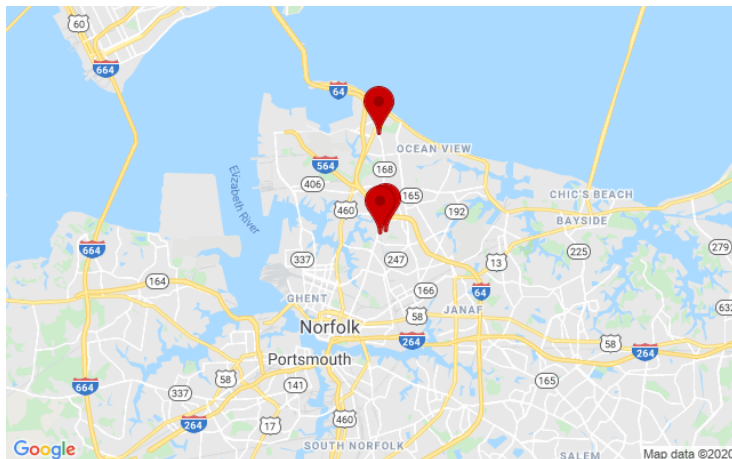
No response

Name not shown

in Ward 5

February 7, 2020, 5:28 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$75,000 to \$99,999

Question 6

- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious

Traffic and congestion: Somewhat Not Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Very Serious

Question 8

2

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- No

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Norfolk E-scooter Survey

Please give us your input!

Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Always

Question 13

1. Discounts for low-income individuals
2. Insufficient bike lanes for riding e-scooters
3. E-scooter maintenance
4. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

I would love to see them placed in accordance with bus stops, especially along major streets. This allows people to use the bus and take the scooter to their second location if it would otherwise be too far. It would make up for gaps in the bus system.

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Somewhat unlikely

Question 20

- Personal vehicle

Question 21

- Dining
- Recreational ride
- Errands

Question 22

- 2 p.m. to 4 p.m.

Question 23

- Street

Question 24

- Ocean View
- Wards Corner

Question 25

- Never

Question 26

Pace bikes are often placed so they are within a mile of the next hub, and a similar system for the scooters would help with distribution.

Iain Macfarlane

in Ward 2

February 7, 2020, 5:33 PM

Question 1

No response

Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

Norfolk E-scooter Survey

Please give us your input!

- \$35,000 to \$49,999

Question 6

- Walking

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- No Town Point Park Riding
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Increasing riding fees and rates
2. E-scooters are improperly parked
3. E-scooter maintenance
4. Discounts for low-income individuals
5. Follow the rules of the road
6. Insufficient bike lanes for riding e-scooters
7. Riders on sidewalks

8. Multiple riders per device

9. Underage riders

10. Too many e-scooters

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 11-20

Question 19

- Very likely

Question 20

- Walk

Question 21

- Home
- Work
- Entertainment
- Recreational ride

Question 22

Norfolk E-scooter Survey

Please give us your input!

- 8 a.m. to 10 a.m.
- 10 a.m. to noon
- Noon to 2 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.

Question 23

- Street

Question 24

- Downtown

Question 25

- Never

Question 26

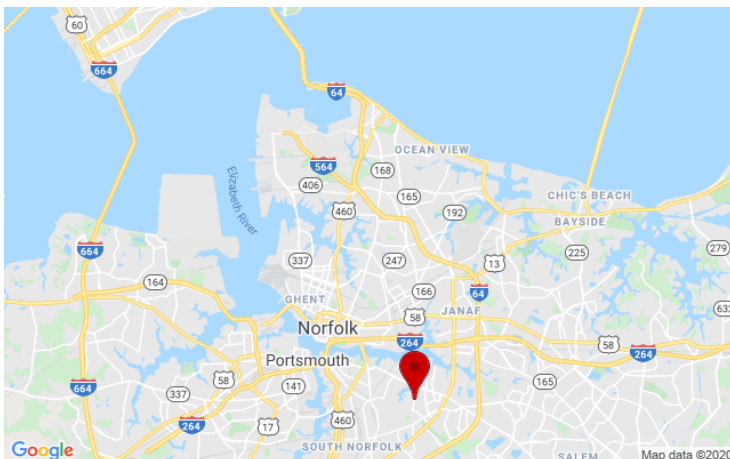
No response

Name not shown

outside Norfolk

February 7, 2020, 5:45 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- E-Scooter
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 8

1

Question 9

- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Always

Norfolk E-scooter Survey

Please give us your input!

Follow the rules of the road: Always

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Discounts for low-income individuals
3. E-scooter maintenance
4. Follow the rules of the road
5. Riders on sidewalks
6. E-scooters are improperly parked
7. Multiple riders per device
8. Increasing riding fees and rates
9. Underage riders
10. Too many e-scooters

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking: Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Very likely

Question 20

- Walk

Question 21

- Dining
- Entertainment
- Errands

Question 22

- Noon to 2 p.m.

Question 23

- Bike lane

Question 24

- Downtown
- Ghent

Question 25

- Within the last month

Question 26

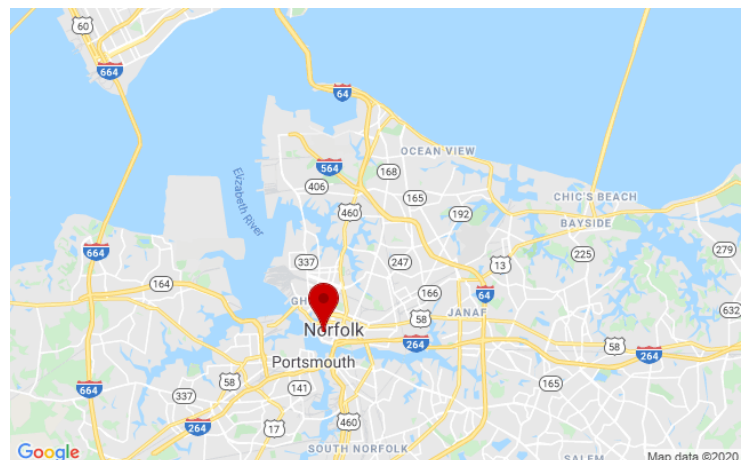
No response

Name not shown

in Ward 2

February 7, 2020, 5:48 PM

Question 1



Norfolk E-scooter Survey

Please give us your input!

Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 18-24

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Neutral
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Very Serious

Question 8

2

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked
3. Riders on sidewalks
4. Multiple riders per device
5. Insufficient bike lanes for riding e-scooters
6. Discounts for low-income individuals
7. E-scooter maintenance
8. Underage riders
9. Too many e-scooters
10. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

Question 16

No response

Name not shown

in Ward 2

February 7, 2020, 6:04 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$35,000 to \$49,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Neutral
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Never
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Always
Follow the rules of the road: Mostly

Question 13

1. E-scooters are improperly parked
2. Insufficient bike lanes for riding e-scooters
3. E-scooter maintenance

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

Having designated spots to park the scooters would be super beneficial. I think they provide a great alternative to extra cars on the road for short

Norfolk E-scooter Survey

Please give us your input!

distant traveling. I do think that the safety guidelines should be posted as well as given through the app.

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Recreational ride

Question 22

- 6 p.m. to 8 p.m.

Question 23

- Street

Question 24

- Ghent
- ODU
- North Colley
- Other - West Ghent/Chelsea

Question 25

- Within the last month

Question 26

No response

Name not available

February 7, 2020, 6:05 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- E-Scooter
- Private Vehicle
- Taxi

Question 7

No response

Question 8

1

Question 9

- Need Helmet

Norfolk E-scooter Survey

Please give us your input!

- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

1. Discounts for low-income individuals
2. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking: Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree

Additional enforcement would improve e-scooter rider behavior and parking: Complete disagreement

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

The same amount of people who don't follow the rules on e-scooters apply to every other mode of transportation. Bikers don't always follow the rules of the road, cars speed, don't stop at stop signs, etc, walkers jay-walk. People get in a frenzy about other parties when they're not the one using that mode of transportation. E-scooters are important for the environment, convenience, and cost.

Question 17

- I ride several times a week

Question 18

- 2-5

Question 19

- Very likely

Question 20

- Transit

Question 21

- Home
- Dining
- Visiting

Question 22

- 6 p.m. to 8 p.m.

Question 23

- Street

Question 24

- Downtown
- Ghent

Question 25

- Within the last month

Question 26

It's so much cheaper than an uber to go a mile-ish down the road

Name not available

February 7, 2020, 6:06 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!

Norfolk E-scooter Survey

Please give us your input!



Question 2

- ## Question 2

Question 3

- ### Question 3

Question 4

- ### Question 4

Question 5

- ### Question 5

Question 6

- ### Question 6

Question 7

Question 7

Question 8

Question 8

Question 9

- ### Question 9

Question 10

- ### Question 10

Question 11

- ### Question 11

Question 12

Question 12

Question 13

- ### Question 13

Question 14

Question 14

Question 15

Norfolk E-scooter Survey

Please give us your input!

- Yes

Question 16

Stop fluctuating the rates!

Question 17

- I ride several times a week

Question 18

- 2-5

Question 19

- Neutral

Question 20

- Personal bicycle

Question 21

- Home
- Work
- Errands

Question 22

- 6 a.m. to 8 a.m.
- 8 p.m. to 10 p.m.

Question 23

- Street

Question 24

- Downtown
- Other - Park place

Question 25

- Within the last week

Question 26

No response

Name not available

February 7, 2020, 6:52 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 18-24

Question 5

- \$50,000 to \$74,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Not Serious

Bike safety: Neutral

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Somewhat Serious

Norfolk E-scooter Survey

Please give us your input!

Norfolk E-scooter Survey

Please give us your input!

2

- No Knowledge

- I did not learn about e-scooter rules

- Yes

Park responsibly: Mostly
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Always
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Sometimes

1. Follow the rules of the road
2. E-scooters are improperly parked
3. Discounts for low-income individuals
4. Insufficient bike lanes for riding e-scooters

E-scooters are important transportation options: Neutral

E-scooters help reduce carbon emissions: Neutral

E-scooters help reduce traffic congestion: Somewhat disagree

Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree

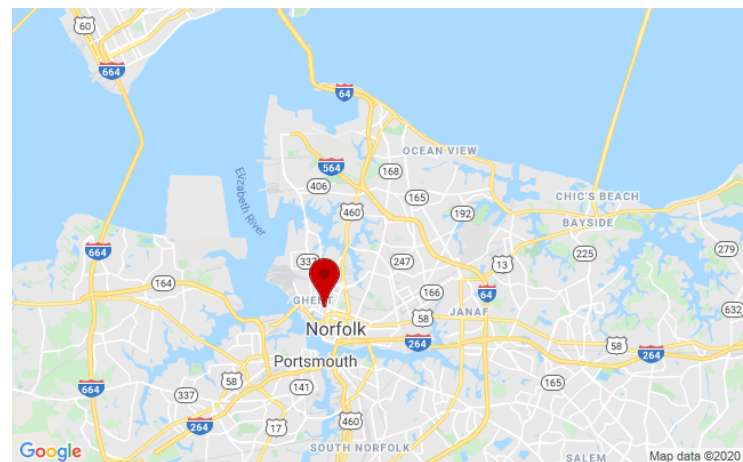
More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

- No

When I first heard they were being brought in I wasn't looking forward to it. When I travel to DC they're abandoned seemingly anywhere and

Name not available
February 7, 2020, 6:58 PM



- Male

- White / Caucasian

- 35-44

- \$150,000 or More

- Walking

Too Many Cars: Very Serious

Norfolk E-scooter Survey

Please give us your input!

Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Neutral
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Somewhat Serious

Question 8

3

Question 9

- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Neutral
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Very likely

Question 20

- Walk

Question 21

- Recreational ride

Question 22

- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.

Question 23

- Street

Question 24

- Downtown
- Ghent

Question 25

- Never

Question 26

No response

Name not available

February 7, 2020, 7:00 PM

Norfolk E-scooter Survey

Please give us your input!

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$20,000 to \$34,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Serious

Question 8

2

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Mostly

Question 13

1. E-scooters are improperly parked
2. Increasing riding fees and rates
3. Follow the rules of the road

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

All methods of transport that reduce traffic and congestion on the roadways should be considered.

Norfolk E-scooter Survey

Please give us your input!

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Very likely

Question 20

- Personal vehicle

Question 21

- Entertainment
- Errands

Question 22

- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.

Question 23

- Street

Question 24

- Ghent

Question 25

- Never

Question 26

No response

Name not available

February 7, 2020, 7:01 PM

Question 1

No response

Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Neutral

Bike safety: Neutral

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Neutral

Availability of transportation options: Neutral

Question 8

2

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Norfolk E-scooter Survey

Please give us your input!

Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Mostly

Question 13

1. Riders on sidewalks
2. Insufficient bike lanes for riding e-scooters
3. Follow the rules of the road
4. E-scooter maintenance

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

Question 16

No response

Name not available

February 7, 2020, 7:06 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Neutral
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Neutral
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Neutral

Question 8

5

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- No

Question 12

Park responsibly: Never

Ride on sidewalks: Always

Ride in bike lanes when a lane is present: Always

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Never

Question 13

1. E-scooters are improperly parked
2. Riders on sidewalks
3. Too many e-scooters
4. Follow the rules of the road

Question 14

E-scooters are important transportation options: Complete disagreement

E-scooters help reduce carbon emissions: Somewhat disagree

E-scooters help reduce traffic congestion: Complete disagreement

Designated e-scooter parking areas will improve haphazard parking:

Complete disagreement

Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Complete disagreement

Additional enforcement would improve e-scooter rider behavior and

parking: Complete agreement

More bike lanes will improve e-scooter safety: Somewhat disagree

Fares to use e-scooters should be managed to provide equitable access:

Neutral

Question 15

- Yes

Question 16

Penalties and fines for blocking building access ramps should should

match fines for improper use of an Handicap Parking Space.

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Entertainment

Question 22

- 2 p.m. to 4 p.m.

Question 23

- Sidewalk

Question 24

- ODU

Question 25

- Never

Question 26

E-Scooters should be banned. Almost every E-scooter I see parked is parked improperly.

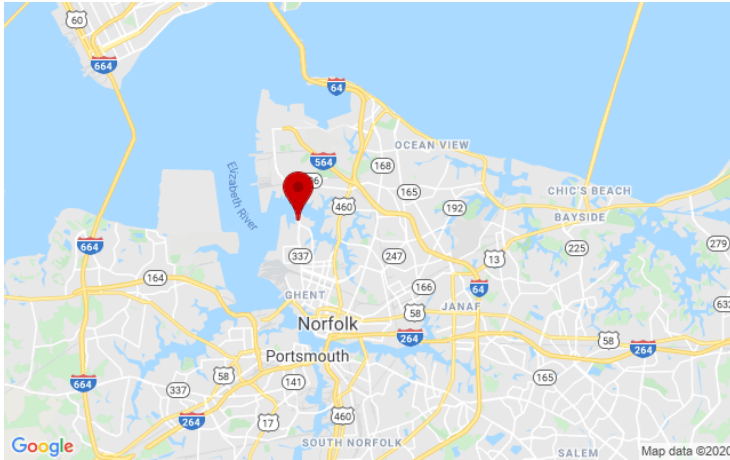
Name not available

February 7, 2020, 7:07 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Male

Question 3

- Prefer not to answer

Question 4

- 35-44

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious
Traffic and congestion: Somewhat Not Serious
Pollution due to vehicle emissions: Not Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Somewhat Not Serious

Question 8

5

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Never
Ride one person per device: Sometimes
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. Multiple riders per device
4. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Somewhat disagree
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Norfolk E-scooter Survey

Please give us your input!

Question 16

The lack of enforcement of standing rules (helmets, riding on the sidewalk, riding while intoxicated, as examples) make this program more of a liability. Failure to comply with traffic laws actually is counter-productive to congestion, because it slows down the cars on the road to prevent injury to scooter riders not complying with the laws. Additionally, we have had close calls with our young children walking on the sidewalk, with scooters moving at high speed without regard for pedestrians. Aggressive enforcement would greatly improve this program.

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Entertainment

Question 22

No response

Question 23

- Street

Question 24

No response

Question 25

No response

Question 26

No response

Name not available

February 7, 2020, 7:09 PM

Question 1

No response

Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Somewhat Not Serious

Bike safety: Neutral

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Neutral

Question 8

5

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

Norfolk E-scooter Survey

Please give us your input!

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Mostly
Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked
3. Too many e-scooters
4. Riders on sidewalks

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Complete disagreement
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

As I'm typing this I just had to move one of your scooters from the walkway up to my house. I'm sick and tired of seeing these things randomly strewn around my neighborhood, sometimes layed over in people's yards. I have come up multiple times on scooters going full bore against the flow of traffic through roundabouts, have seen them cut diagonally across an intersection, have seen them cut off cars and nearly cause an accident, and have nearly been run over walking on the side walk. The notion that these scooters are somehow ecofriendly is also driving me up a wall. Energy is still dependent on non alternative sources, more energy demand equals for coal burned. Not to mention whatever batteries these things must use, real ecofriendly when they end up leaking in a landfill somewhere. I have seen no improvement to traffic anywhere from these things, only traffic hazards. Whatever problems lime has said

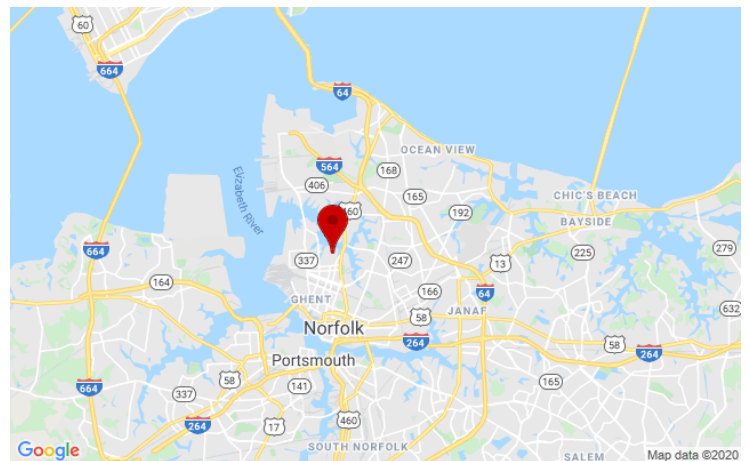
it will solve, it hasn't. They're a company looking to make a profit. Good for them, but it's not a good thing for Norfolk. This notion that they're improving anything is garbage. Thank you for having a means for people to say how they feel about the scooters. I'm assuming I'm in the minority of opinions, but honestly I've hated these things since day one and it's nice to be able to tell you guys. Have a good one.

Name not shown

in Ward 2

February 7, 2020, 7:32 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Norfolk E-scooter Survey

Please give us your input!

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Somewhat Serious

Question 8

4

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked
3. Riders on sidewalks
4. E-scooter maintenance
5. Too many e-scooters

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat disagree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

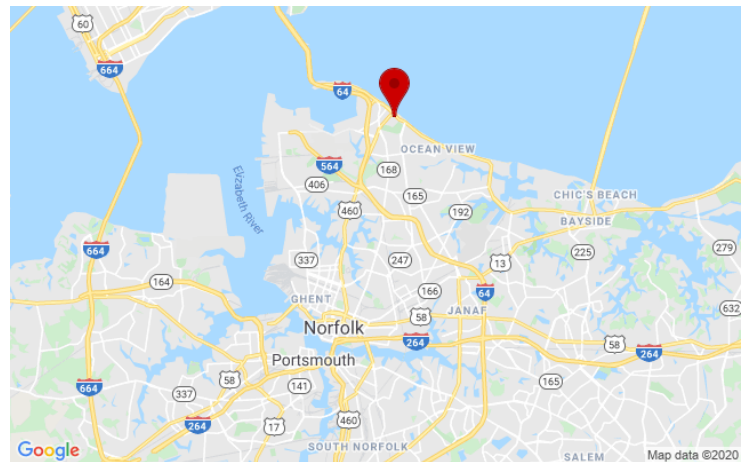
No response

Ian McCartney

in Ward 5

February 7, 2020, 7:37 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 18-24

Norfolk E-scooter Survey

Please give us your input!

Question 5

- \$75,000 to \$99,999

Question 6

- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Somewhat Not Serious

Mobility access for people with disabilities: Somewhat Not Serious

Availability of transportation options: Somewhat Not Serious

Question 8

4

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking:

Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:

Somewhat agree

Question 15

- No

Question 16

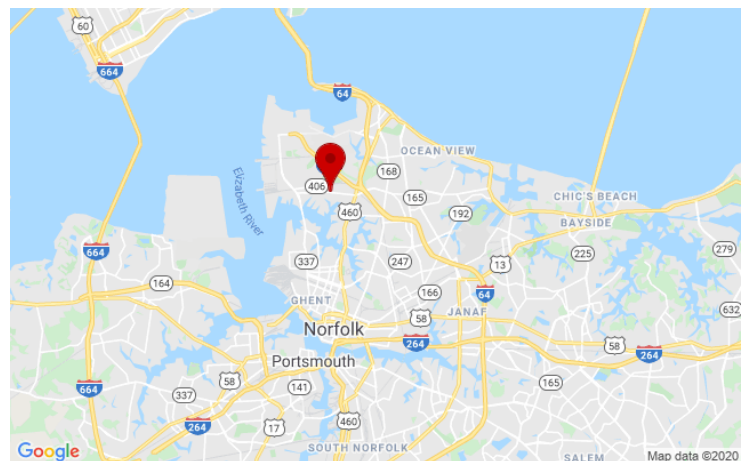
Bike Lanes will encourage more scooters and bike and will encourage more people to get out of their cars and reduce traffic. Induced demand has been proven as an effective measure of traffic reduction in many cities already.

Name not shown

in Ward 1

February 7, 2020, 7:44 PM

Question 1



Question 2

- Female

Norfolk E-scooter Survey

Please give us your input!

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- Personal Bike
- Private Vehicle
- Ride Share
- Light Rail

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

3

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Always

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

1. Discounts for low-income individuals
2. Insufficient bike lanes for riding e-scooters
3. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Neutral

E-scooters help reduce carbon emissions: Neutral

E-scooters help reduce traffic congestion: Neutral

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Very unlikely

Question 20

- Personal vehicle

Question 21

Norfolk E-scooter Survey

Please give us your input!

- Recreational ride

Question 22

- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

Question 23

- Street

Question 24

- Downtown
- Ghent
- ODU
- North Colley
- Wards Corner

Question 25

- Never

Question 26

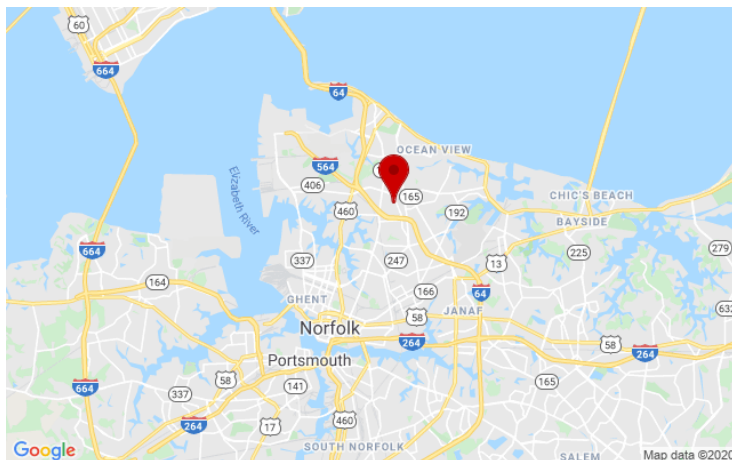
No response

Name not shown

in Ward 5

February 7, 2020, 7:49 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$100,000 to \$149,999

Question 6

- Personal Bike
- E-Scooter
- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Not Serious

Bike safety: Somewhat Not Serious

Pedestrian and sidewalk safety: Somewhat Not Serious

Mobility access for people with disabilities: Not Serious

Availability of transportation options: Very Serious

Question 8

5

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

Norfolk E-scooter Survey

Please give us your input!

- No

Question 12

Park responsibly: Always
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Always
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Always

Question 13

1. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete disagreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete disagreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- Yes

Question 16

Norfolk has always been a progressive city. Norfolk's anti scooter stance is surprising and disappointing.

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Very likely

Question 20

- Personal vehicle

Question 21

- Work
- Dining
- Entertainment
- Recreational ride
- Visiting

Question 22

- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown
- Ghent
- Naval Station
- NSU
- Ocean View
- ODU
- North Colley
- Sentara Norfolk area
- Wards Corner
- Other - Everywhere if you let me

Question 25

- Never

Question 26

No response

Name not available

February 7, 2020, 7:51 PM

Norfolk E-scooter Survey

Please give us your input!

- I ride a few times a month

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Entertainment

Question 22

- 6 p.m. to 8 p.m.

Question 23

- Bike lane

Question 24

- Ocean View

Question 25

- Never

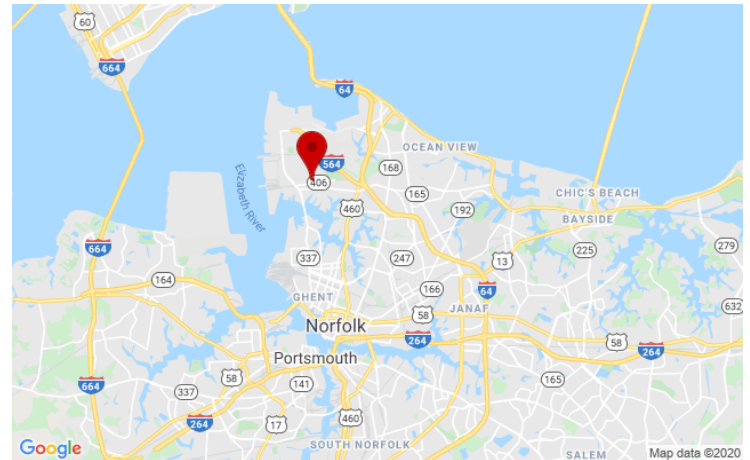
Question 26

No response

Name not available

February 7, 2020, 7:54 PM

Question 1



Question 2

- Male

Question 3

- Prefer not to answer

Question 4

- 55-64

Question 5

No response

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Neutral

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Neutral

Availability of transportation options: Somewhat Serious

Question 8

5

Question 9

Norfolk E-scooter Survey

Please give us your input!

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals
- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked
3. Riders on sidewalks

Question 14

E-scooters are important transportation options: Neutral
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

No response

Name not available

February 7, 2020, 7:56 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$100,000 to \$149,999

Question 6

- E-Scooter
- Private Vehicle

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Not Serious
Bike safety: Not Serious
Pedestrian and sidewalk safety: Not Serious
Mobility access for people with disabilities: Not Serious

Norfolk E-scooter Survey

Please give us your input!

Availability of transportation options: Not Serious

Question 8

1

Question 9

- Sidewalk Riding is Not Permissible Downtown

Question 10

- E-scooter app

Question 11

- No

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Always

Ride one person per device: Always

Appear to be of legal riding age: Always

Follow the rules of the road: Always

Question 13

1. Increasing riding fees and rates
2. Insufficient bike lanes for riding e-scooters
3. E-scooter maintenance

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking:

Neutral

Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Somewhat disagree

Additional enforcement would improve e-scooter rider behavior and

parking: Complete disagreement

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:

Complete agreement

Question 15

- Yes

Question 16

Stop raising the fee. I use to tide them daily. Its now cheaper for me to buy my own

Question 17

- I ride several times a week

Question 18

- 21+

Question 19

- Neutral

Question 20

- I would not have traveled

Question 21

- Work
- Dining

Question 22

- 10 a.m. to noon
- Noon to 2 p.m.

Question 23

- Street

Question 24

- Downtown

Question 25

- Within the last week

Question 26

Keep them

Name not available

February 7, 2020, 8:13 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!

No response

Question 2

- Female

Question 3

- Black or African American

Question 4

- 45-54

Question 5

- \$150,000 or More

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Very Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

2

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Never

Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Riders on sidewalks

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

People with e-scooter just jump into on coming vehicular traffic. This is so dangerous

Name not available

February 7, 2020, 8:13 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Female

Question 3

- Black or African American

Question 4

- 55-64

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious

Traffic and congestion: Somewhat Not Serious

Pollution due to vehicle emissions: Somewhat Not Serious

Bike safety: Neutral

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 8

1

Question 9

- Don't Need Driver's License

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Sometimes

Follow the rules of the road: Sometimes

Question 13

No response

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Neutral

Designated e-scooter parking areas will improve haphazard parking:

Complete agreement

Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and

parking: Complete disagreement

More bike lanes will improve e-scooter safety: Complete disagreement

Fares to use e-scooters should be managed to provide equitable access:

Neutral

Question 15

- No

Question 16

The bus stops are so far I notice. Surely must be a great quick option. It would be useful if I didn't use my car. Plus a bike is not an option for me and I see people use knee scooters great and accessible to some with health challenges.. What about the sidewalks made with bumps accessible for wheel chairs great but someone who is walking, and feet or walking issues it really is painful to walk on.

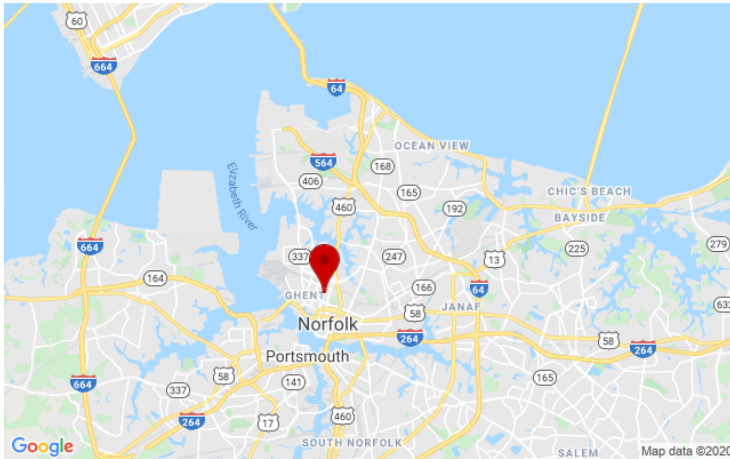
Norfolk E-scooter Survey

Please give us your input!

Name not available

February 7, 2020, 8:15 PM

Question 1



Question 2

- Male

Question 3

- Asian / Pacific Islander

Question 4

- 18-24

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- E-Scooter
- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Not Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Neutral

Question 8

3

Question 9

- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Riders on sidewalks
3. Increasing riding fees and rates
4. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Norfolk E-scooter Survey

Please give us your input!

Question 15

- Yes

Question 16

Owners of e-scooters show a different attitude towards the use of e-scooters. Owners take road safety, personal safety, and storage of e-scooter more seriously than a rideshare e-scooter user.

Question 17

- I ride a few times a month

Question 18

- 6-10

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Home
- Work
- School
- Entertainment
- Recreational ride

Question 22

- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Bike lane

Question 24

- Downtown
- Ghent
- ODU
- Shipyards

Question 25

- Never

Question 26

No response

Name not available

February 7, 2020, 8:36 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$150,000 or More

Question 6

- Walking
- Personal Bike

Norfolk E-scooter Survey

Please give us your input!

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Not Serious

Question 8

3

Question 9

- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

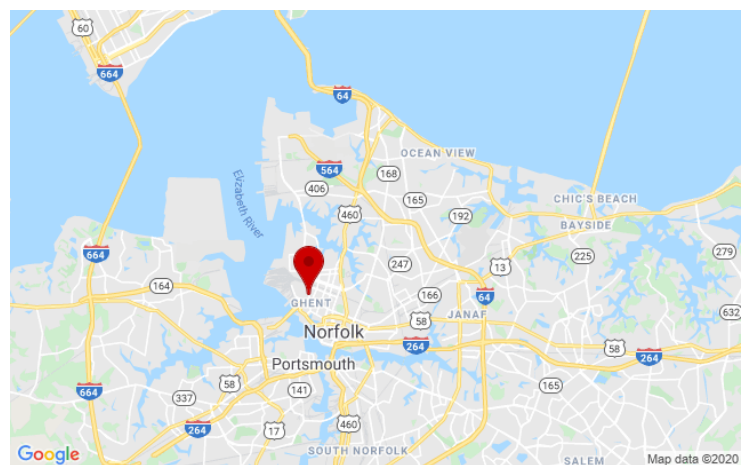
Question 16

No response

Name not available

February 7, 2020, 8:41 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

Norfolk E-scooter Survey

Please give us your input!

- \$75,000 to \$99,999

Question 6

- Walking
- Light Rail

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters
2. E-scooter maintenance
3. Follow the rules of the road
4. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

The new version of the scooter is really nice. The scariest part of riding a scooter is when you are in the bike lane on the far right and a car comes up to turn right when you are going straight. Not sure how to avoid that - I basically just stop and look as if it is a stop sign for fear of getting hit

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Work
- Errands

Question 22

- 6 a.m. to 8 a.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.

Norfolk E-scooter Survey

Please give us your input!

Question 23

- Bike lane

Question 24

- Downtown
- Ghent
- Sentara Norfolk area

Question 25

- Within the last month

Question 26

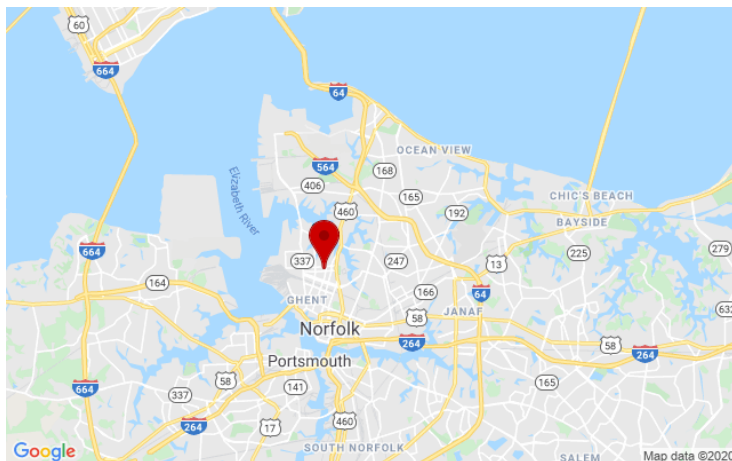
No response

Gregory Foley

in Ward 2

February 7, 2020, 8:49 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$20,000 to \$34,999

Question 6

- Walking
- E-Scooter
- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Not Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Very Serious

Question 8

2

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Sometimes

Norfolk E-scooter Survey

Please give us your input!

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Increasing riding fees and rates
3. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking: Complete disagreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

Additional distribution areas of "fresh" scooters scattered around residential neighborhoods might improve accessibility and encourage more use.

Question 17

- I ride a few times a month

Question 18

- 11-20

Question 19

- Neutral

Question 20

- Personal vehicle

Question 21

- Dining
- Entertainment

Question 22

- Midnight to 2 a.m.
- 2 a.m. to 4 a.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Street

Question 24

- Downtown
- Ghent
- ODU
- Sentara Norfolk area

Question 25

- Within the last month

Question 26

Riders need to be encouraged to be responsible about safety and parking. Offer of a small discount for proof of proper parking may help.

Name not available

February 7, 2020, 8:50 PM

Question 1



Norfolk E-scooter Survey

Please give us your input!

Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$150,000 or More

Question 6

- Private Vehicle

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Serious

Question 8

5

Question 9

- Don't Need Driver's License
- Need Helmet
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked
3. Riders on sidewalks

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Somewhat disagree
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Complete disagreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

No response

Name not shown

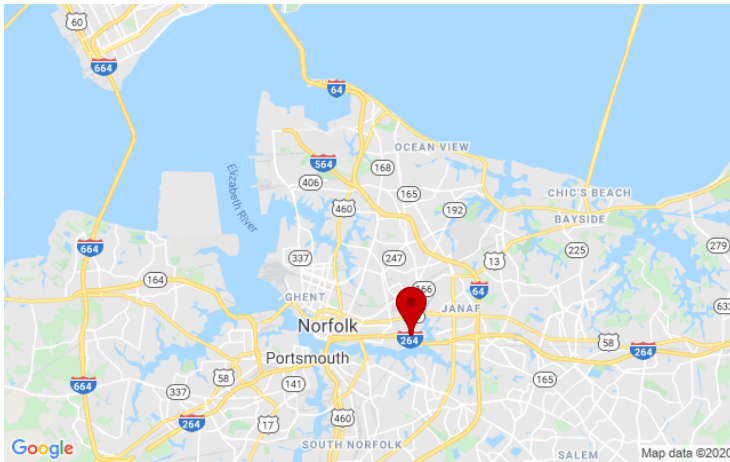
in Ward 4

February 7, 2020, 8:50 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- Private Vehicle
- Light Rail

Question 7

Too Many Cars: Neutral
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Serious

Question 8

5

Question 9

- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Never
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. Too many e-scooters
2. Riders on sidewalks
3. E-scooters are improperly parked
4. Insufficient bike lanes for riding e-scooters
5. Follow the rules of the road
6. Underage riders
7. E-scooter maintenance
8. Increasing riding fees and rates
9. Discounts for low-income individuals
10. Multiple riders per device

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Somewhat disagree
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Complete disagreement
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat disagree

Norfolk E-scooter Survey
Please give us your input!

Norfolk E-scooter Survey

Please give us your input!

- No

- \$150,000 or More

I live in a residential neighborhood off the lightrail. Abandoned eScooters in the middle of sidewalks and yards are a regular occurrence, and it is unsightly. I work downtown and have almost been ran over by eScooters on the sidewalk more times than I can count. They are dangerous to riders and non-riders alike, and they are an eyesore in our communities. Get them out of the city.

outside Norfolk
February 7, 2020, 9:11 PM



- Male

- White / Caucasian

- 25-34

- Private Vehicle
- Ride Share

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Somewhat Serious

1

- Don't Need Driver's License
- Must Following Signs & Signals

- I did not learn about e-scooter rules

- Yes

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

1. E-scooters are improperly parked
2. Follow the rules of the road

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement

Norfolk E-scooter Survey

Please give us your input!

E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Dining

Question 22

- 8 a.m. to 10 a.m.
- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Sidewalk

Question 24

- Downtown
- Ghent

Question 25

- Never

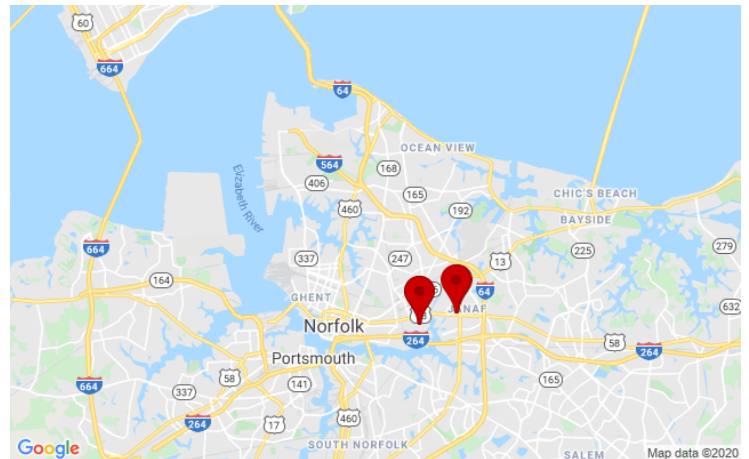
Question 26

No response

Name not available

February 7, 2020, 9:18 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

Norfolk E-scooter Survey

Please give us your input!

- \$50,000 to \$74,999

Question 6

- Walking
- Private Vehicle
- Light Rail

Question 7

Too Many Cars: Not Serious
Traffic and congestion: Somewhat Not Serious
Pollution due to vehicle emissions: Somewhat Not Serious
Bike safety: Not Serious
Pedestrian and sidewalk safety: Somewhat Not Serious
Mobility access for people with disabilities: Somewhat Not Serious
Availability of transportation options: Not Serious

Question 8

5

Question 9

- Don't Need Driver's License
- Need Helmet
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Always
Appear to be of legal riding age: Never
Follow the rules of the road: Never

Question 13

1. Underage riders
2. Too many e-scooters
3. E-scooters are improperly parked
4. Riders on sidewalks

5. Follow the rules of the road
6. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Very likely

Question 20

- Personal vehicle

Question 21

- Recreational ride

Question 22

- Noon to 2 p.m.

Question 23

Norfolk E-scooter Survey

Please give us your input!

- An equal amount in the street and on the sidewalk

Question 24

- Wards Corner

Question 25

- Within the last month

Question 26

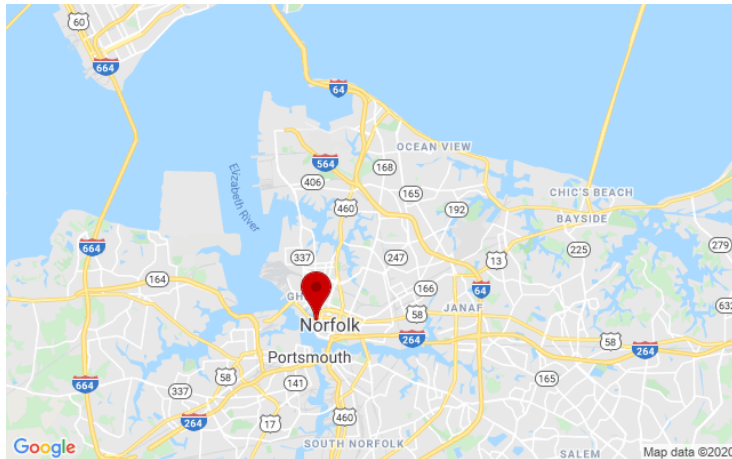
No response

Name not shown

in Ward 2

February 7, 2020, 9:26 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- Personal Bike
- Pace Bike
- E-Scooter
- Private Vehicle
- Ride Share
- Bus
- Light Rail

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Very Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Always

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Norfolk E-scooter Survey

Please give us your input!

Question 13

1. E-scooters are improperly parked
2. Follow the rules of the road
3. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

Certain areas are improved more than others by the presence of e-scooters. Dense areas such as downtown and ghent do better than more suburban areas. Docking stations such as with pace bikes would make for a good compromise in those areas coupled with protected bike lanes.

Question 17

- I ride several times a week

Question 18

- 6-10

Question 19

- Very likely

Question 20

- Bike share

Question 21

- Dining
- Entertainment

- Recreational ride
- Public transit stop

Question 22

- Midnight to 2 a.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Street

Question 24

- Downtown
- Ghent

Question 25

- Within the last week

Question 26

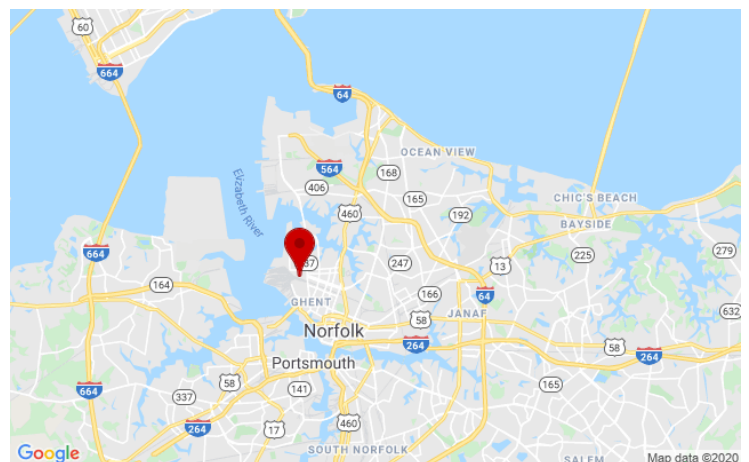
No response

Name not shown

in Ward 2

February 7, 2020, 9:29 PM

Question 1



Norfolk E-scooter Survey

Please give us your input!

Question 2

- Female

Question 3

- Prefer not to answer

Question 4

- 35-44

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Not Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Not Serious

Question 8

4

Question 9

- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Never
Ride one person per device: Sometimes

Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Follow the rules of the road
3. Too many e-scooters
4. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

Acquire Better retrieval service. One was left on my drive way and I almost ran over it. It was left overnight by an unknown stranger.

Name not available

February 7, 2020, 9:31 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 18-24

Question 5

- \$35,000 to \$49,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Neutral

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Neutral

Availability of transportation options: Neutral

Question 8

2

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Always

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Always

Appear to be of legal riding age: Always

Follow the rules of the road: Mostly

Question 13

1. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking:

Somewhat agree

Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and

parking: Neutral

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access:

Somewhat agree

Question 15

- Yes

Question 16

No response

Question 17

Norfolk E-scooter Survey

Please give us your input!

- I ride a few times a month

Question 18

- 2-5

Question 19

- Very likely

Question 20

- Walk

Question 21

- Entertainment

Question 22

- Midnight to 2 a.m.
- 2 a.m. to 4 a.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown
- Ghent
- Ocean View

Question 25

- Within the last month

Question 26

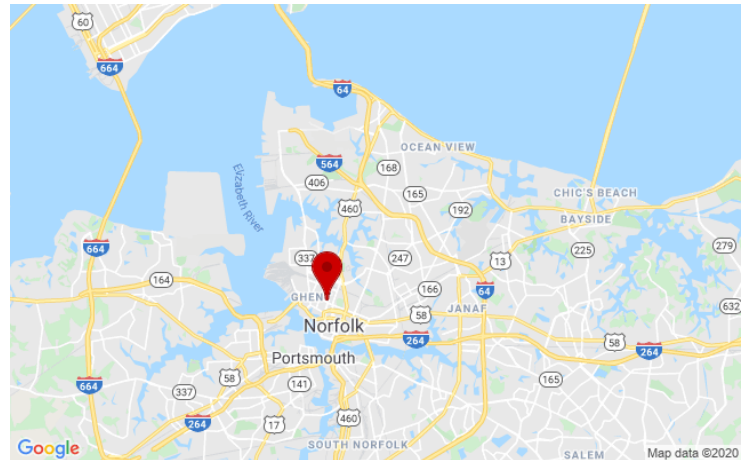
No response

Name not shown

in Ward 2

February 7, 2020, 9:39 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- Personal Bike
- E-Scooter
- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Not Serious

Availability of transportation options: Not Serious

Norfolk E-scooter Survey

Please give us your input!

Question 8

1

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Always

Question 13

1. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat disagree

Question 15

- Yes

Question 16

Love 'em.

Question 17

- I ride a few times a month

Question 18

- 21+

Question 19

- Very likely

Question 20

- Personal vehicle

Question 21

- Dining
- Entertainment
- Recreational ride
- Errands

Question 22

- Midnight to 2 a.m.
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Bike lane

Question 24

- Downtown
- Ghent

Question 25

- Within the last week

Question 26

No response

Norfolk E-scooter Survey

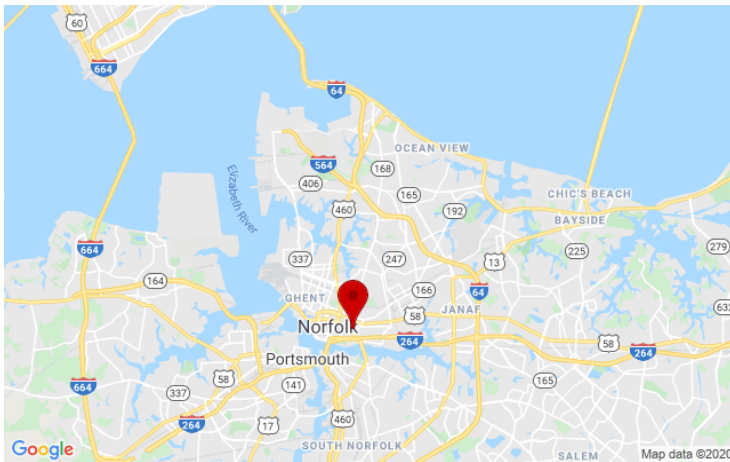
Please give us your input!

Name not shown

in Ward 3

February 7, 2020, 9:42 PM

Question 1



Question 2

- Female

Question 3

- Black or African American

Question 4

- 35-44

Question 5

- \$50,000 to \$74,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Neutral

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Very Serious

Question 8

5

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Never

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. E-scooters are improperly parked
4. Underage riders
5. Too many e-scooters
6. Insufficient bike lanes for riding e-scooters
7. Multiple riders per device
8. E-scooter maintenance
9. Increasing riding fees and rates
10. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Somewhat disagree

Designated e-scooter parking areas will improve haphazard parking:

Somewhat agree

Norfolk E-scooter Survey

Please give us your input!

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat disagree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

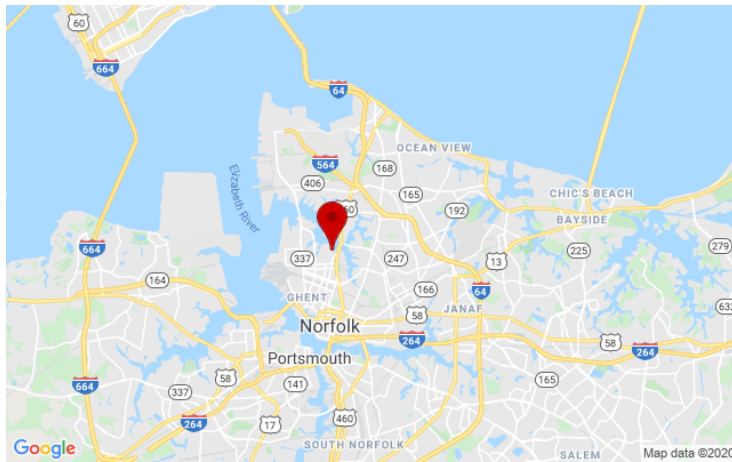
I work in downtown Norfolk and people on scooters are always riding on our private property. I had 3 tonight. It is just awful. Scooter riders do not follow rules. I don't see them wearing helmets. I was walking once on the sidewalk and a person riding the scooter on the sidewalk almost mowed me down. This shook me up.

Name not shown

in Ward 2

February 7, 2020, 10:01 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

2

Question 9

- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Follow the rules of the road

Norfolk E-scooter Survey

Please give us your input!

2. Riders on sidewalks
3. Multiple riders per device
4. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

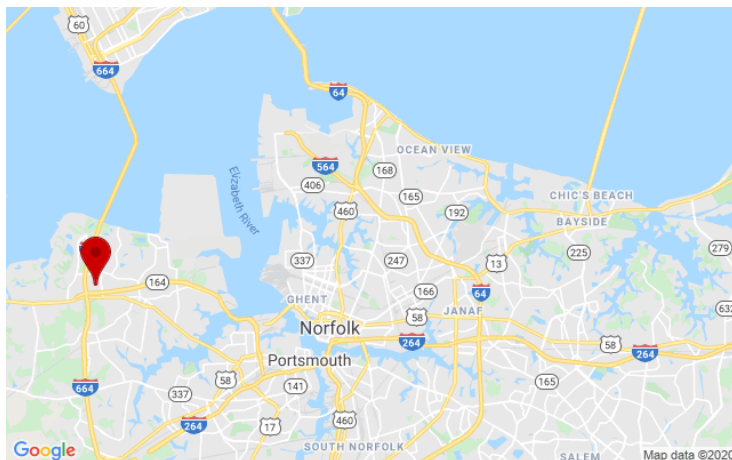
Question 16

No response

Name not available

February 7, 2020, 10:01 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- Personal Bike
- Private Vehicle
- Light Rail

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Somewhat Not Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Not Serious
Mobility access for people with disabilities: Not Serious
Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Norfolk E-scooter Survey

Please give us your input!

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly

Question 13

1. E-scooter maintenance
2. Multiple riders per device
3. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking:
Neutral
Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and
parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access:
Complete disagreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Very likely

Question 20

- Personal vehicle

Question 21

- Dining
- Entertainment
- Recreational ride

Question 22

- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.

Question 23

- Street

Question 24

- Downtown
- Ghent
- ODU
- North Colley
- Port of Virginia
- Sentara Norfolk area

Question 25

- Within the last month

Question 26

No response

Name not available

February 7, 2020, 10:02 PM

Question 1

No response

Question 2

- Female

Question 3

- White / Caucasian

Norfolk E-scooter Survey

Please give us your input!

Question 4

- 45-54

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- E-Scooter
- Private Vehicle
- Light Rail

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

1

Question 9

- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Community event

Question 11

- Yes

Question 12

Park responsibly: Always
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Always
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Always

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Follow the rules of the road
3. E-scooter maintenance
4. Increasing riding fees and rates
5. Discounts for low-income individuals
6. Multiple riders per device
7. Underage riders
8. Riders on sidewalks
9. E-scooters are improperly parked
10. Too many e-scooters

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

Great option for everyone who feels comfortable using this option!
Thanks Norfolk for your progressive and responsible actions related to scooters!

Question 17

- I ride several times a week

Question 18

- 6-10

Question 19

- Somewhat likely

Question 20

Norfolk E-scooter Survey

Please give us your input!

- Walk

Question 21

- Work
- Entertainment
- Recreational ride
- Errands
- Visiting

Question 22

- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.

Question 23

- Street

Question 24

- Downtown
- North Colley

Question 25

- Within the last week

Question 26

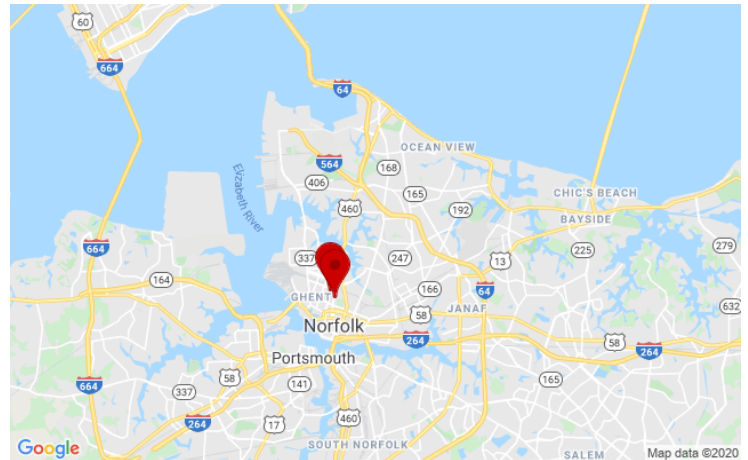
Consider designated scooter parking in downtown areas.

Name not shown

in Ward 2

February 7, 2020, 10:05 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- E-Scooter
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Not Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Somewhat Not Serious

Mobility access for people with disabilities: Not Serious

Availability of transportation options: Neutral

Question 8

Norfolk E-scooter Survey

Please give us your input!

1

Question 9

- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Always

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Follow the rules of the road

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking:
Somewhat disagree

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and
parking: Somewhat disagree

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:
Somewhat agree

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 11-20

Question 19

- Very likely

Question 20

- Walk

Question 21

- Home
- Dining
- Entertainment

Question 22

- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

Question 23

- Bike lane

Question 24

- Ghent
- ODU
- Sentara Norfolk area

Question 25

- Never

Question 26

No response

Name not shown

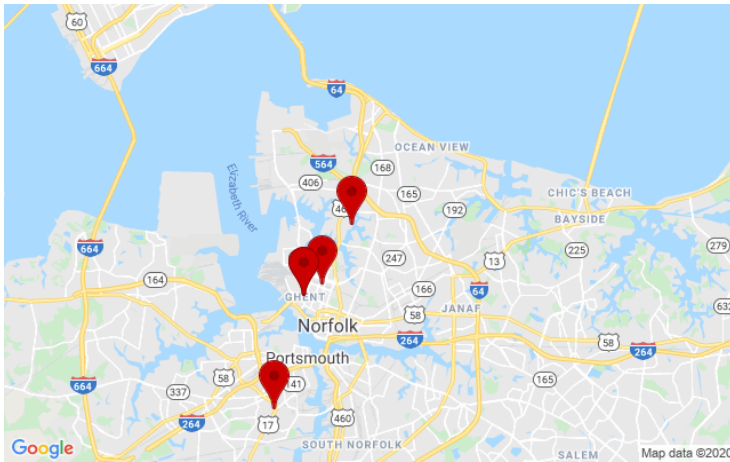
in Ward 2

February 7, 2020, 10:05 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- Prefer not to answer

Question 6

- Walking
- Personal Bike
- E-Scooter
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Neutral
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Somewhat Not Serious
Availability of transportation options: Neutral

Question 8

1

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Always
Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

Love the limes! I understand that sidewalk riding can be an issue people who don't ride hate about e-scooters but honestly I don't ever like to ride in

Norfolk E-scooter Survey

Please give us your input!

the road when they dont have the (awesome) dedicated bike lanes like they do around ghent. I want to follow the rules and stay on the road, but its impossible to not worry that people will hit you from behind, some drivers here are absolutely insane/not paying attention at all. People also seem to cross the street without really looking exponeatially more than where im from, its wild. Ive never seen anything like it. I went home for christmas break and on my way back I started seeing a huge uptick in pedestrians just walking right out into the road and I was just like, okay nice, judging by this im almost back home in ghent!

Question 17

- I ride several times a week

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Personal bicycle

Question 21

- School
- Dining
- Entertainment

Question 22

- 10 a.m. to noon

Question 23

- Bike lane

Question 24

- Downtown
- Ghent

Question 25

- Within the last week

Question 26

Love them! The boomers may not, but theyre great. Yall should focus

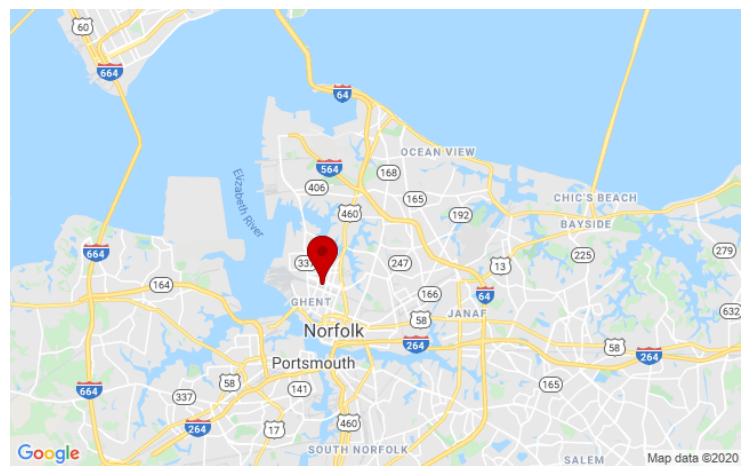
your time on increasing ridership on the tide. I want to use it but its way irrelevnat and inconvenient. When I see them downtown ive never seen more than like 6 people most, theyre usually empty and ive lived here since early 2018

Name not shown

in Ward 2

February 7, 2020, 10:33 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- Prefer not to answer

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Norfolk E-scooter Survey

Please give us your input!

Too Many Cars: Neutral
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Neutral
Bike safety: Neutral
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Neutral

Question 8

5

Question 9

- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Never
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. Multiple riders per device
4. E-scooters are improperly parked
5. Underage riders
6. Too many e-scooters

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking:

Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

Many scooter riders appear to have complete disregard for vehicular and pedestrian traffic. We have almost been mowed down walking on sidewalks more times than I can count. One man zipped up behind me on the sidewalk and yelled at me to move over - when I told him he should be on the road -he said the road was too dangerous, so he had to use the sidewalk....illegally. Scooters are also left lying in streets and sidewalks, posing a problem for pedestrians (especially visually impaired) and cars. I see some people riding them for fun, double riders, zipping the wrong way on one way streets, blowing through stop signs, red lights and not even pausing at intersections, wearing headphones so they cannot hear the traffic around them and in general, complete and blatant disregard for others on the road / sidewalk. Honestly, this would not be a problem if all this was happening on a deserted country road, however, this is the city and we all have to live together! Safely! The City has failed to manage this program with almost total lack of enforcement - underage riders, double riders, disobeying traffic and riding rules. If the program could be better enforced and riders would act more responsibly, this may have a chance of succeeding. Also, I do not see scooters in bike lanes. Actually, I rarely see any bikes using the bike lanes and I drive Norfolk / Ghent most of the day.. Pedestrians should have right of way on sidewalks. NPD should be enforcing rules of the road.. It seems this major and impactful program was rolled out without enough thought given to its implementation, management and enforcement. My opinion: 1) remove the scooters 2) work on the implementation / management and 3) nail down how it will be enforced ...using other successful city's as a template ...and then re-introduce. It's a real miracle there's been no life ending event yet with these scooters, considering the degree of rider disregard and oblivion that I've noted with vehicular and pedestrian safety.. Thank you for the opportunity to provide this important feedback.. Lastly, survey would not allow me to check all my transportation modalities: in addition to my car, I also WALK and ride my BIKE, though that did not appear to register as survey only accepted one.

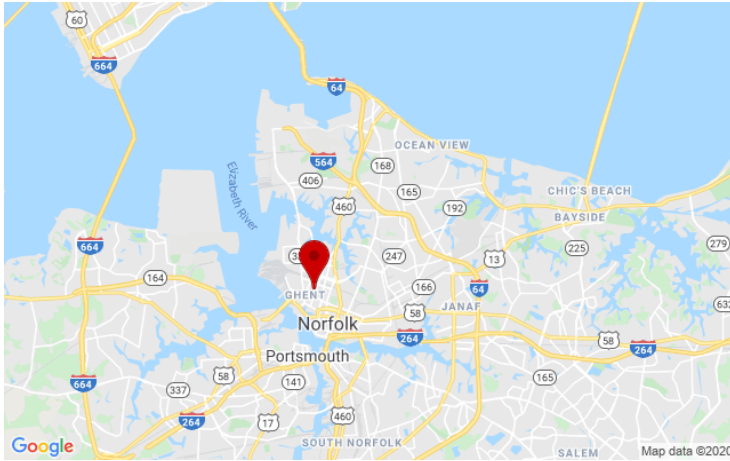
Name not available

February 7, 2020, 10:33 PM

Norfolk E-scooter Survey

Please give us your input!

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$150,000 or More

Question 6

- Walking
- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Neutral
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Somewhat Not Serious
Availability of transportation options: Neutral

Question 8

2

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

No response

Norfolk E-scooter Survey

Please give us your input!

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Very likely

Question 20

- Walk

Question 21

- Home
- Dining
- Entertainment
- Recreational ride

Question 22

- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.

Question 23

- Sidewalk

Question 24

- Downtown
- Ghent
- ODU
- North Colley

Question 25

- Never

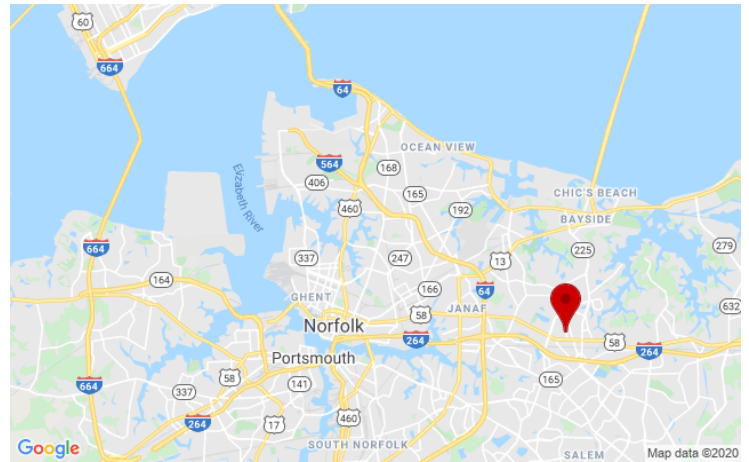
Question 26

No response

Name not available

February 7, 2020, 10:38 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$100,000 to \$149,999

Question 6

- Personal Bike

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Very Serious

Norfolk E-scooter Survey

Please give us your input!

Question 8

2

Question 9

- No Town Point Park Riding
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Sometimes

Question 13

1. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking:

Complete agreement

Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and

parking: Somewhat disagree

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:

Complete agreement

Question 15

- Yes

Question 16

Should have bikes to rent too.

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Neutral

Question 20

- Personal bicycle

Question 21

- Entertainment

Question 22

- 8 p.m. to 10 p.m.

Question 23

- Bike lane

Question 24

- Ghent

Question 25

- Never

Question 26

No response

Name not shown

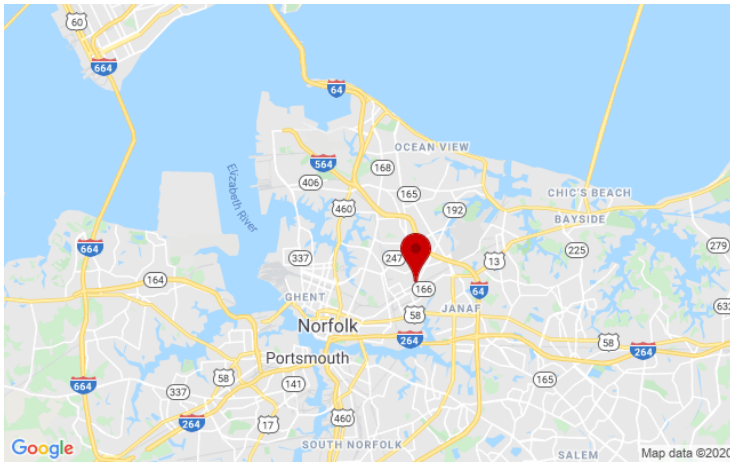
in Ward 3

February 7, 2020, 10:40 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$75,000 to \$99,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Not Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Must Following Signs & Signals
- No Knowledge

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Discounts for low-income individuals
2. E-scooter maintenance
3. Follow the rules of the road

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking:

Complete agreement

Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and

parking: Somewhat agree

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:

Complete agreement

Question 15

- No

Question 16

Overall a net improvement. Have there been problems? Yes, but I would

Norfolk E-scooter Survey

Please give us your input!

submit they are not different than problems we already face with cars. Some people just suck, and no amount of legislation is going to fix that. It has MASSIVELY benefited the downtown area, though! It has turned many of the outlying garages into "park 'n ride" areas, with folks just scooting into town for the day. People are more willing to try different restaurants and venues because parking is suddenly not an issue with e-scooters.

If you were smart, you'd make sure there were always a bunch of e-scooters next to the Tide stations downtown... if people knew they could park at Ballentine and bebop around town from MacArthur on scooters waiting for them, that could be a game changer, both for downtown tourism AND Tide ridership. Might even see about getting NBG into the action...

Name not available

February 7, 2020, 10:44 PM

Question 1

No response

Question 2

- Female

Question 3

- Other - Nativ American and white

Question 4

- Under 18

Question 5

- \$50,000 to \$74,999

Question 6

- Bus

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Neutral

Pedestrian and sidewalk safety: Somewhat Not Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Very Serious

Question 8

3

Question 9

- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

No response

Question 12

Park responsibly: Always

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Always

Ride one person per device: Always

Appear to be of legal riding age: Always

Follow the rules of the road: Always

Question 13

1. Multiple riders per device
2. Underage riders
3. E-scooters are improperly parked
4. Insufficient bike lanes for riding e-scooters
5. Riders on sidewalks
6. Follow the rules of the road
7. E-scooter maintenance
8. Discounts for low-income individuals
9. Too many e-scooters
10. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking: Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Norfolk E-scooter Survey
Please give us your input!

Norfolk E-scooter Survey
Please give us your input!

- Yes

No response

- I ride several times a week

- 6-10

- Very likely

- Personal vehicle

- School
- Entertainment

- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

- An equal amount in the street and on the sidewalk

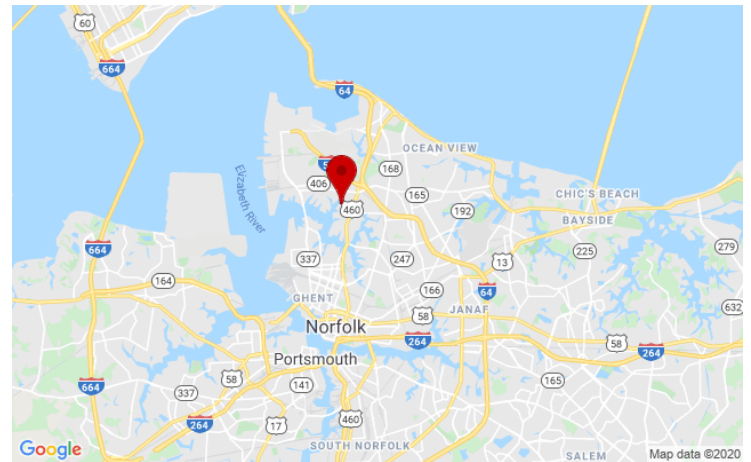
- Downtown
- Ghent
- Sentara Norfolk area

- Within the last month

No response

in Ward 1

Question 1



- Male

- Black or African American

- 25-34

- \$50,000 to \$74,999

- Private Vehicle

Too Many Cars: Neutral
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious

Norfolk E-scooter Survey

Please give us your input!

Availability of transportation options: Very Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Follow the rules of the road

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking:
Complete agreement

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and
parking: Complete agreement

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:
Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Very likely

Question 20

- Walk

Question 21

- Entertainment
- Recreational ride
- Visiting

Question 22

- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown
- Ghent

Question 25

- Within the last month

Question 26

No response

Norfolk E-scooter Survey

Please give us your input!

Name not available

February 7, 2020, 10:55 PM

Mobility access for people with disabilities: Neutral

Availability of transportation options: Somewhat Serious

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 18-24

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- E-Scooter
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Question 8

1

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. E-scooter maintenance
2. Follow the rules of the road
3. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking:
Somewhat agree

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and
parking: Complete agreement

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:
Neutral

Norfolk E-scooter Survey

Please give us your input!

Question 15

- Yes

Question 16

No response

Question 17

- I ride several times a week

Question 18

- 6-10

Question 19

- Very likely

Question 20

- Walk

Question 21

- Home
- Work
- Dining
- Entertainment
- Recreational ride

Question 22

- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.

Question 23

- Street

Question 24

- Downtown

Question 25

- Never

Question 26

No response

Name not available

February 7, 2020, 10:57 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$150,000 or More

Question 6

- Walking
- Personal Bike
- E-Scooter
- Private Vehicle
- Taxi

Question 7

Norfolk E-scooter Survey

Please give us your input!

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

1

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access:

Neutral

Question 15

- Yes

Question 16

They are a surprisingly fun way to see our city

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Personal bicycle

Question 21

- Entertainment
- Recreational ride

Question 22

- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

Question 23

- Street

Question 24

- Downtown
- Ghent
- North Colley

Question 25

- Never

Norfolk E-scooter Survey

Please give us your input!

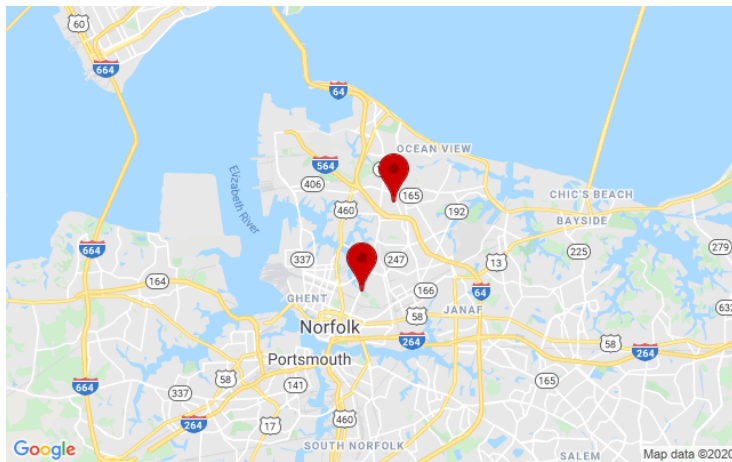
Question 26

No response

Name not available

February 7, 2020, 10:58 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$75,000 to \$99,999

Question 6

- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Very Serious

Question 8

1

Question 9

- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Always

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters
2. E-scooters are improperly parked
3. Follow the rules of the road
4. Increasing riding fees and rates
5. Multiple riders per device
6. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking: Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and

Norfolk E-scooter Survey
Please give us your input!

Norfolk E-scooter Survey
Please give us your input!

parking: Neutral

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:

Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 6-10

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Dining
- Entertainment
- Recreational ride
- Visiting

Question 22

- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Street

Question 24

- Downtown
- Ghent

Question 25

- Within the last month

Question 26

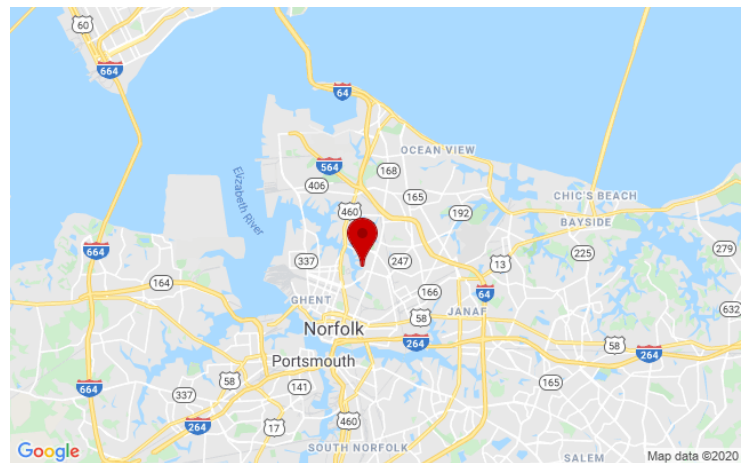
No response

Aaron Harris

in Ward 2

February 7, 2020, 10:58 PM

Question 1



Question 2

- Prefer not to answer

Question 3

- Prefer not to answer

Question 4

- 25-34

Question 5

- Prefer not to answer

Norfolk E-scooter Survey

Please give us your input!

Question 6

- Walking
- Personal Bike
- Private Vehicle
- Taxi

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Not Serious

Question 8

5

Question 9

- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. E-scooters are improperly parked
2. Follow the rules of the road
3. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Neutral
E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

These things are dumped in streets and sidewalks all over town, in urban and residential areas. They are essentially litter. If I dropped my bike in the middle of a sidewalk or street it would be irresponsible and deserves to be stolen but that is the only place these scooters are found. They should be treated like bikeshare programs in other cities, where they are checked out from a "docking station" and the meter stays on until you return it to the next "dock".

B Borkowski

in Ward 2

February 7, 2020, 11:05 PM

Question 1

No response

Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- Prefer not to answer

Question 6

Norfolk E-scooter Survey

Please give us your input!

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Neutral
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Very Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Underage riders
3. Multiple riders per device
4. Discounts for low-income individuals
5. Insufficient bike lanes for riding e-scooters
6. E-scooters are improperly parked
7. Riders on sidewalks
8. E-scooter maintenance

9. Too many e-scooters
10. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

My biggest concern is I often see younger individuals riding against the flow of traffic or on high speed streets (Brambleton) where the scooters should be 100% prohibited. The use of them really should be enforced along residential and low speed roads.

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat unlikely

Question 20

- Personal bicycle

Question 21

- Home
- Dining
- Entertainment
- Recreational ride

Norfolk E-scooter Survey

Please give us your input!

- Errands

Question 22

- Midnight to 2 a.m.
- 2 a.m. to 4 a.m.
- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Street

Question 24

- Downtown
- Ghent
- ODU
- North Colley
- Sentara Norfolk area

Question 25

- Never

Question 26

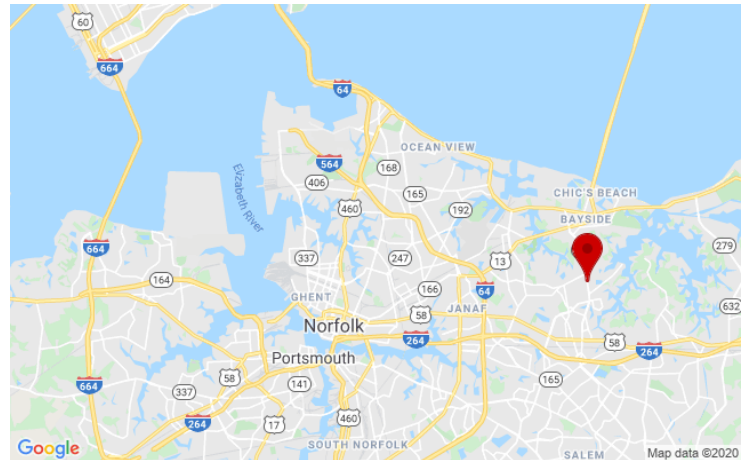
Your survey is flawed. This question "If e-scooters weren't available, what was your usual second choice for making the trip (pick one)?" is lacking the 'ride share' option as an answer.

Name not shown

outside Norfolk

February 7, 2020, 11:33 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- Personal Bike
- E-Scooter
- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Neutral

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Not Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Very Serious

Norfolk E-scooter Survey

Please give us your input!

Question 8

5

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Always
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Always
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Always

Question 13

1. Increasing riding fees and rates
2. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride several times a week

Question 18

- 21+

Question 19

- Somewhat unlikely

Question 20

- Personal bicycle

Question 21

- Home
- Work
- Recreational ride
- Errands

Question 22

- 8 a.m. to 10 a.m.
- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.

Question 23

- Street

Question 24

- Ghent

Question 25

- Within the last month

Question 26

No response

Christopher Carroll

Norfolk E-scooter Survey

Please give us your input!

(Like Aldi), TCC, NSU, and ODU (I know this is currently out of reach) to facilitate "Last Mile" transportation with public transport

Name not shown

in Ward 1

February 8, 2020, 12:27 AM

Question 1

No response

Question 2

- Female

Question 3

- Black or African American

Question 4

- 18-24

Question 5

- \$35,000 to \$49,999

Question 6

- Ride Share

Question 7

Too Many Cars: Not Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Not Serious

Bike safety: Not Serious

Pedestrian and sidewalk safety: Not Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Neutral

Question 8

1

Question 9

- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown

- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Always

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Always

Appear to be of legal riding age: Always

Follow the rules of the road: Always

Question 13

1. Discounts for low-income individuals
2. Multiple riders per device
3. Insufficient bike lanes for riding e-scooters
4. Follow the rules of the road
5. Underage riders
6. E-scooter maintenance
7. Riders on sidewalks
8. E-scooters are improperly parked
9. Too many e-scooters
10. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and parking: Neutral

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Norfolk E-scooter Survey

Please give us your input!

Question 16

I love it

Question 17

- I ride a few times a month

Question 18

- 11-20

Question 19

- Neutral

Question 20

- Transit

Question 21

- Work

Question 22

- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Other - Norfolk naval

Question 25

- Within the last month

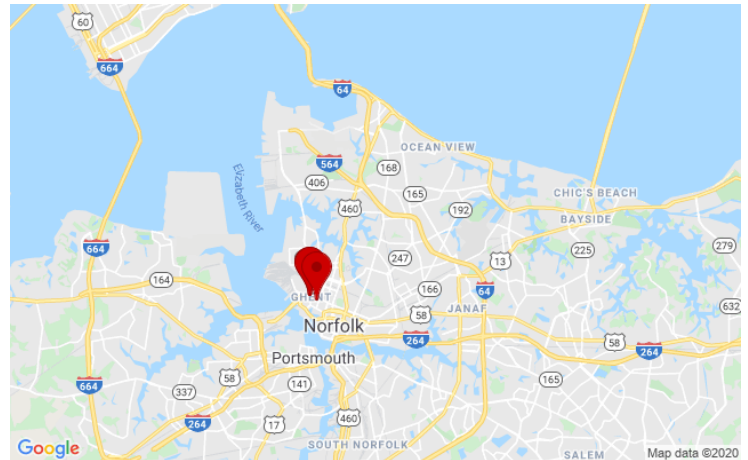
Question 26

No response

Name not shown

February 8, 2020, 12:28 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- Personal Bike
- E-Scooter
- Light Rail

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Neutral

Bike safety: Neutral

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Neutral

Availability of transportation options: Somewhat Serious

Question 8

Norfolk E-scooter Survey

Please give us your input!

1

Question 9

- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Underage riders

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat disagree
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

I use the scooters from time to time but I never dump them over on their side and don't see others doing that. I feel like people who dislike scooters kick them and knock them over on purpose.

Question 17

- I ride a few times a month

Question 18

- 11-20

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Entertainment
- Recreational ride

Question 22

- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Street

Question 24

- Ghent

Question 25

- Within the last month

Question 26

I like the scooters but I also think that signing a deal with one vendor was a bit shady.

Name not available

February 8, 2020, 12:38 AM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Female

Question 3

- Prefer not to answer

Question 4

- 25-34

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Neutral

Question 8

5

Question 9

- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Always
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Follow the rules of the road
3. Insufficient bike lanes for riding e-scooters
4. Riders on sidewalks

Question 14

E-scooters are important transportation options: Neutral
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

Question 16

No response

Norfolk E-scooter Survey

Please give us your input!

Name not available

February 8, 2020, 12:38 AM

Question 1



Question 2

- Female

Question 3

- Black or African American

Question 4

- 25-34

Question 5

- \$35,000 to \$49,999

Question 6

- E-Scooter
- Private Vehicle

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Always

Ride in bike lanes when a lane is present: Always

Ride one person per device: Always

Appear to be of legal riding age: Always

Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Discounts for low-income individuals
3. Follow the rules of the road
4. E-scooter maintenance
5. E-scooters are improperly parked
6. Riders on sidewalks
7. Underage riders
8. Multiple riders per device
9. Increasing riding fees and rates
10. Too many e-scooters

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking: Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and

Norfolk E-scooter Survey

Please give us your input!

parking: Complete agreement

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:

Complete agreement

Question 15

- Yes

Question 16

Love e scooter as a mode of transportation. It would be nice to have a way to carry some items on it if I were to need it to make a run to the store.

Maybe putting a basket on the front of them or maybe even getting the e bikes? But great idea! In need of more bike lanes. Also there should not be an issue riding them on sidewalks.

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat unlikely

Question 20

- Personal vehicle

Question 21

- Dining
- Entertainment

Question 22

- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown
- Military Circle
- NSU
- Ocean View
- ODU

Question 25

- Within the last month

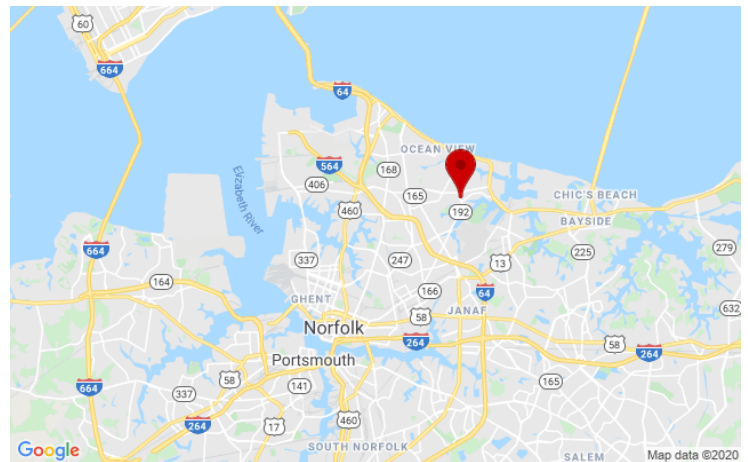
Question 26

In need of more bike lanes for easy use. It's not always safe to operate scooters on the road.

Name not available

February 8, 2020, 12:50 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Norfolk E-scooter Survey

Please give us your input!

Question 5

- \$75,000 to \$99,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

3

Question 9

- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Always

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Always

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

1. Discounts for low-income individuals
2. Follow the rules of the road
3. Riders on sidewalks

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat disagree

Designated e-scooter parking areas will improve haphazard parking: Neutral

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and parking: Neutral

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

Question 16

I think they are smart for certain areas of the city; however, more often they are accessible outside of the Ghent/DT area. Not to mention I feel as though while lower income folks could use the service for transportation it's not as affordable and some may abuse the scooterS, not respecting the care and maintenance

Name not shown

in Ward 2

February 8, 2020, 1:19 AM

Question 1



Question 2

- Female

Norfolk E-scooter Survey

Please give us your input!

Question 3

- Latino

Question 4

- 25-34

Question 5

- \$75,000 to \$99,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Neutral

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Neutral

Availability of transportation options: Neutral

Question 8

5

Question 9

- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- No

Question 12

Park responsibly: Never

Ride on sidewalks: Always

Ride in bike lanes when a lane is present: Never

Ride one person per device: Mostly

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Complete disagreement

E-scooters help reduce carbon emissions: Neutral

E-scooters help reduce traffic congestion: Complete disagreement

Designated e-scooter parking areas will improve haphazard parking: Neutral

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement

Additional enforcement would improve e-scooter rider behavior and parking: Complete disagreement

More bike lanes will improve e-scooter safety: Complete disagreement

Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- No

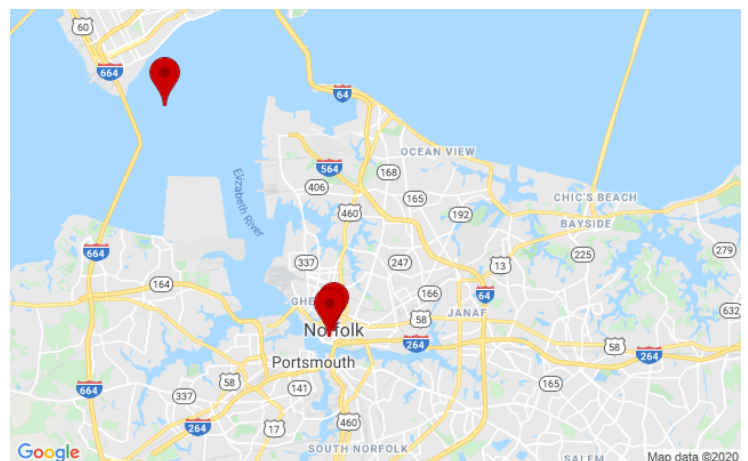
Question 16

Completely dangerous

Name not shown

February 8, 2020, 2:33 AM

Question 1



Norfolk E-scooter Survey

Please give us your input!

Question 2

- Male

Question 3

- Black or African American

Question 4

- 55-64

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Somewhat Serious

Question 8

4

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. Too many e-scooters
4. E-scooters are improperly parked
5. Insufficient bike lanes for riding e-scooters
6. Multiple riders per device

Question 14

E-scooters are important transportation options: Neutral
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

The erratic behavior of riders makes all transportation less safety regardless of walking, driving, scooting or lightrail. The downtown streets are too narrow with parked cars, driving, trains, pedestrians and now scooters.

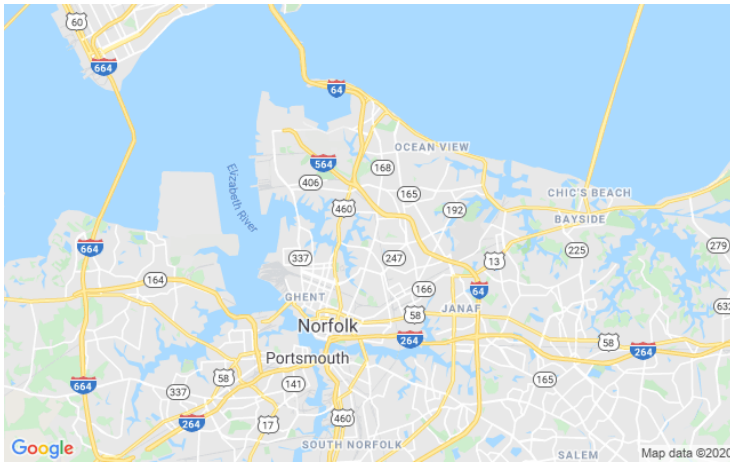
Name not available

February 8, 2020, 2:54 AM

Question 1

Norfolk E-scooter Survey

Please give us your input!



2

Question 9

- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

No response

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Neutral

E-scooters help reduce traffic congestion: Neutral

Designated e-scooter parking areas will improve haphazard parking: Neutral

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree

Additional enforcement would improve e-scooter rider behavior and parking: Neutral

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

No response

Question 2

- Other / Non-binary

Question 3

- White / Caucasian

Question 4

- 18-24

Question 5

- Less than \$20,000

Question 6

- Walking
- Personal Bike
- Bus
- Light Rail

Question 7

Too Many Cars: Neutral

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Very Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 8

Norfolk E-scooter Survey

Please give us your input!

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Public transit stop

Question 22

No response

Question 23

- Bike lane

Question 24

- Downtown
- Ghent

Question 25

- Within the last week

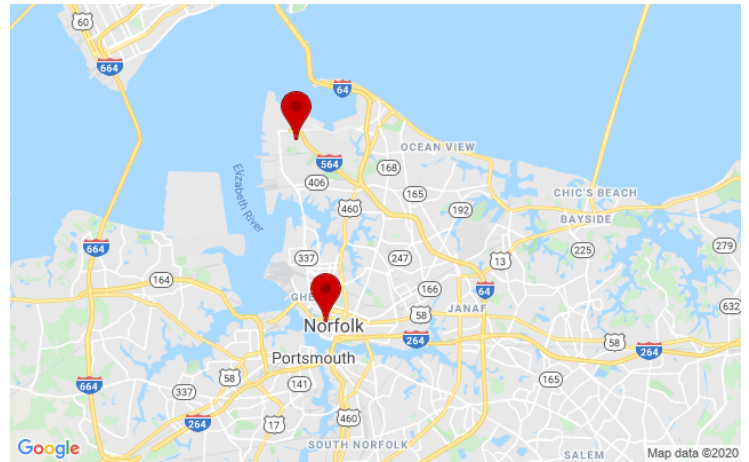
Question 26

No response

Name not available

February 8, 2020, 3:42 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 18-24

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- Personal Bike
- Pace Bike
- E-Scooter
- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Not Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Very Serious

Norfolk E-scooter Survey

Please give us your input!

Question 8

1

Question 9

- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Always
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Always

Question 13

1. E-scooter maintenance
2. Underage riders
3. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete disagreement
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Somewhat disagree

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Bike share

Question 21

- Home
- Dining
- Entertainment
- Recreational ride
- Errands
- Visiting

Question 22

- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

Question 23

- Sidewalk

Question 24

- Downtown
- Ghent
- ODU
- Sentara Norfolk area

Question 25

- Never

Norfolk E-scooter Survey

Please give us your input!

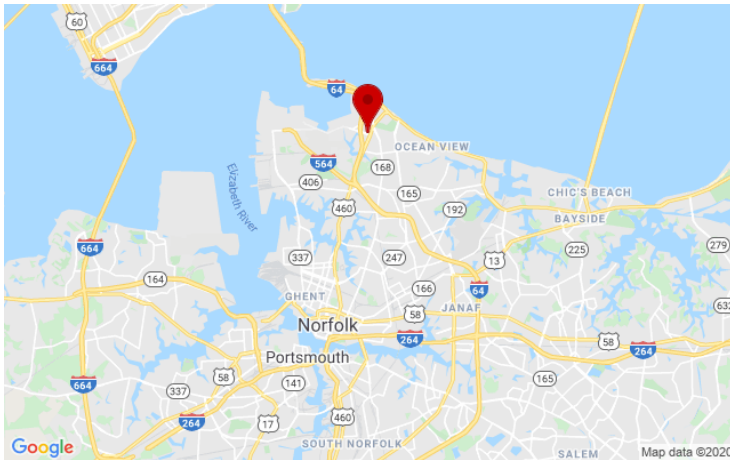
Question 26

No response

Name not available

February 8, 2020, 3:57 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Very Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

2

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Always

Appear to be of legal riding age: Always

Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Discounts for low-income individuals
3. Follow the rules of the road
4. E-scooters are improperly parked
5. Riders on sidewalks

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Complete agreement

Norfolk E-scooter Survey

Please give us your input!

Fares to use e-scooters should be managed to provide equitable access:
Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Recreational ride

Question 22

- Noon to 2 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown
- Ghent
- Ocean View

Question 25

- Never

Question 26

No response

Name not shown

in Ward 5

February 8, 2020, 4:33 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Norfolk E-scooter Survey

Please give us your input!

Availability of transportation options: Somewhat Serious

Question 8

5

Question 9

- Don't Need Driver's License

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Never

Ride on sidewalks: Always

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Never

Question 13

1. E-scooters are improperly parked
2. Too many e-scooters
3. Multiple riders per device
4. Underage riders
5. Follow the rules of the road

Question 14

E-scooters are important transportation options: Complete disagreement

E-scooters help reduce carbon emissions: Neutral

E-scooters help reduce traffic congestion: Complete disagreement

Designated e-scooter parking areas will improve haphazard parking:
Complete agreement

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and
parking: Complete agreement

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access:
Complete agreement

Question 15

- No

Question 16

Abolish the damn things! Someone is going to be hurt bad or worse!

Name not available

February 8, 2020, 5:27 AM

Question 1

No response

Question 2

- Prefer not to answer

Question 3

- Prefer not to answer

Question 4

- Prefer not to answer

Question 5

- Prefer not to answer

Question 6

No response

Question 7

No response

Question 8

5

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

Norfolk E-scooter Survey

Please give us your input!

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Always
Ride one person per device: Mostly
Appear to be of legal riding age: Never
Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked
3. Riders on sidewalks

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Complete disagreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

Question 16

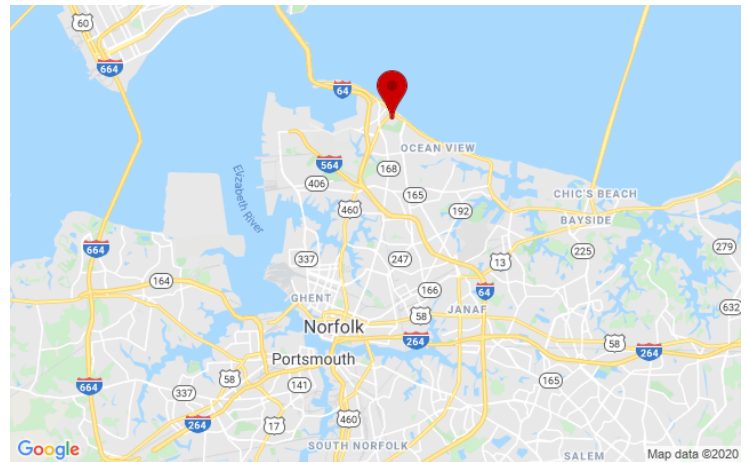
People zig zagging thru parking lots. Riding in between cars in traffic. Scooters laying on the ground everywhere you go. Not stopping or yielding properly. Scooters are a toy. No one wants to ride in the rain, high winds, snow on the ground. Leave the toys at home. Just simply reckless and irresponsible.

Gary Coldren

in Ward 5

February 8, 2020, 6:58 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- \$75,000 to \$99,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Neutral

Question 8

4

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Don't Need Driver's License
- Need Helmet
- Must Following Signs & Signals

Question 10

- Sticker/post card on e-scooter vehicle

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Mostly

Question 13

1. Riders on sidewalks

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

Question 16

I have no problem with e-scooters- I think they are a great option to have. BUT- Pedestrians HAVE RIGHT OF WAY! I don't think it is a problem for them to ride sidewalks- I do with my bicycle when traffic is heavy- BUT- ALWAYS Pedestrians HAVE RIGHT OF WAY!

Name not shown

in Ward 5

February 8, 2020, 7:39 AM

Question 1

No response

Question 2

- Male

Question 3

- Black or African American

Question 4

- 35-44

Question 5

- Prefer not to answer

Question 6

- Bus

Question 7

Too Many Cars: Neutral
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Very Serious

Question 8

1

Question 9

- Need Helmet
- Must Following Signs & Signals

Question 10

- E-scooter app

Norfolk E-scooter Survey

Please give us your input!

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Always

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

1. Increasing riding fees and rates
2. Discounts for low-income individuals
3. Follow the rules of the road
4. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking: Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

Rewards program

Question 17

- I ride several times a week

Question 18

- 6-10

Question 19

- Somewhat likely

Question 20

- Transit

Question 21

- Work
- Dining

Question 22

- 6 a.m. to 8 a.m.
- 4 p.m. to 6 p.m.

Question 23

- Bike lane

Question 24

- Ocean View

Question 25

- Within the last month

Question 26

NA

Name not shown

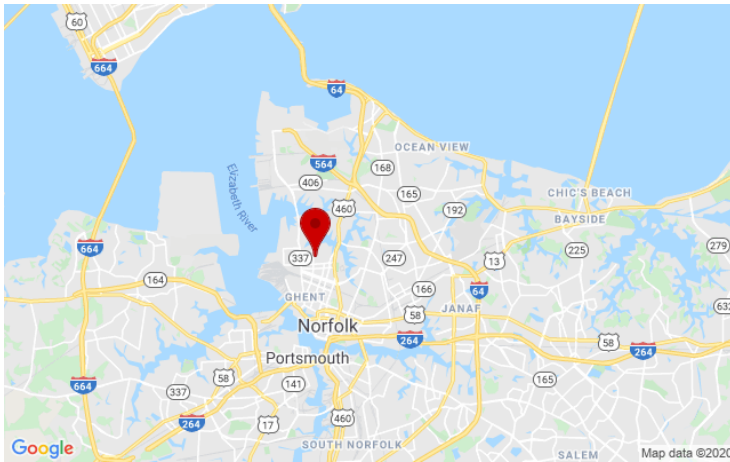
in Ward 2

February 8, 2020, 7:39 AM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$50,000 to \$74,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Somewhat Serious

Question 8

3

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Too many e-scooters
2. Follow the rules of the road
3. E-scooters are improperly parked
4. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

Question 16

No response

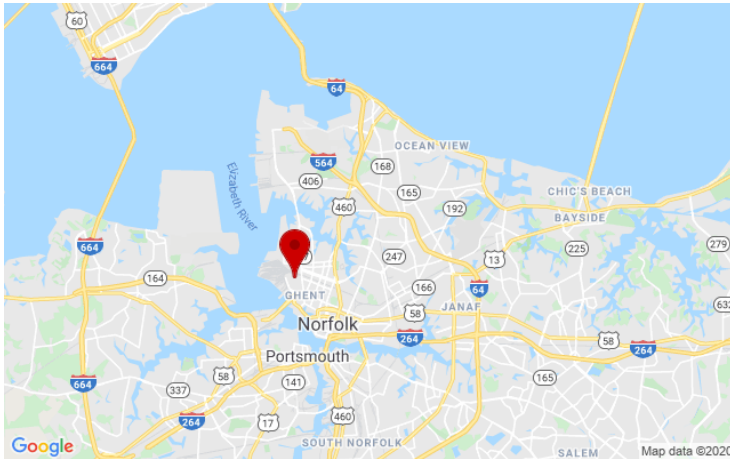
Norfolk E-scooter Survey

Please give us your input!

Name not available

February 8, 2020, 7:41 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$150,000 or More

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Somewhat Not Serious

Pedestrian and sidewalk safety: Somewhat Not Serious

Mobility access for people with disabilities: Somewhat Not Serious

Availability of transportation options: Very Serious

Question 8

2

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Never

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

1. Follow the rules of the road
2. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Complete disagreement

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- No

Question 16

Norfolk E-scooter Survey

Please give us your input!

Let the market and usage dictate Lime scooters future. City needs to encourage new business ideas such as this.

Name not shown

in Ward 1

February 8, 2020, 8:00 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$50,000 to \$74,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- No Knowledge

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Always

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked
3. Riders on sidewalks
4. Underage riders
5. Multiple riders per device
6. Insufficient bike lanes for riding e-scooters
7. E-scooter maintenance
8. Discounts for low-income individuals
9. Too many e-scooters
10. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Norfolk E-scooter Survey

Please give us your input!

Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

Keep them!

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Entertainment

Question 22

- 2 p.m. to 4 p.m.

Question 23

- Sidewalk

Question 24

- Downtown

Question 25

- Never

Question 26

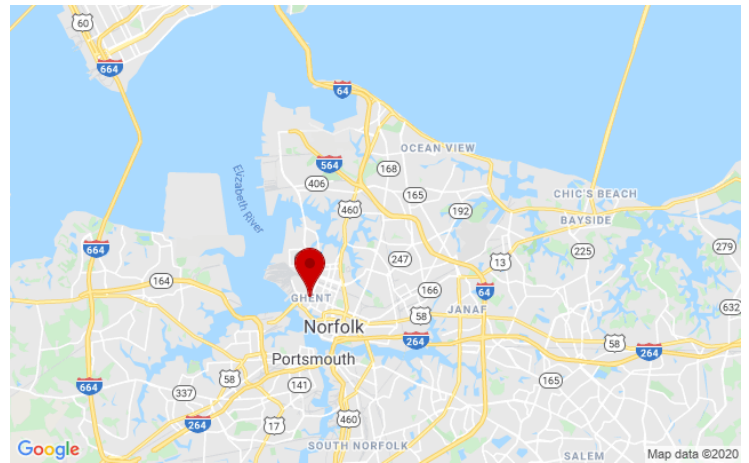
Keep them

Name not shown

in Ward 2

February 8, 2020, 8:17 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$150,000 or More

Question 6

- Walking
- Private Vehicle

Norfolk E-scooter Survey

Please give us your input!

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Neutral
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Neutral
Availability of transportation options: Neutral

Question 8

4

Question 9

- Don't Need Driver's License

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Never
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Always
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Neutral
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Somewhat disagree

Question 15

- No

Question 16

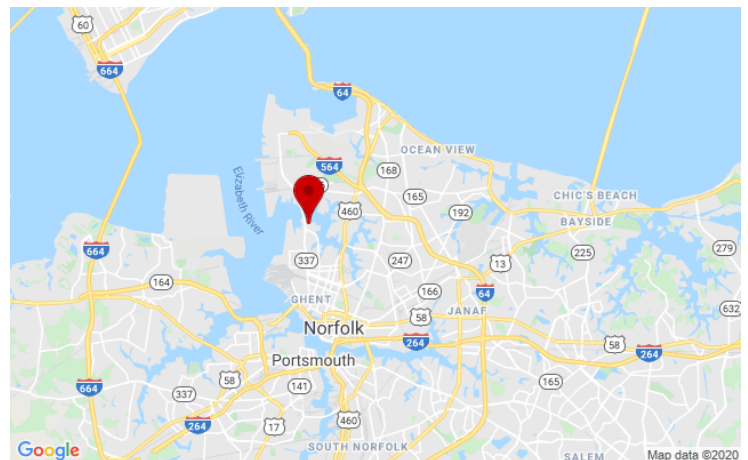
They feel like accidents waiting to happen. So difficult to see at night and so many of them when it's warm! I understand the need and the attraction but scooters and cars are a bad mix.

Name not shown

in Ward 2

February 8, 2020, 8:20 AM

Question 1



Question 2

- Female

Question 3

- Prefer not to answer

Question 4

- 35-44

Question 5

- Prefer not to answer

Question 6

Norfolk E-scooter Survey

Please give us your input!

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Neutral

Question 8

5

Question 9

- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. Riders on sidewalks
2. Follow the rules of the road
3. Too many e-scooters
4. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Complete disagreement
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Complete disagreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- No

Question 16

I'm tired of seeing them laying in my yard, neighbors' yards and blocking the sidewalks we walk on to school. I've seen large groups of scooters riding down busy roads clogging up traffic in an already congested area. No one is ever wearing a helmet, they run through stop signs, ride on sidewalks. Are they vehicle or pedestrian? What rules should they follow, and who is going to enforce them? Bottom line, e-scooters are a horrible idea. Please get rid of them.

Name not available

February 8, 2020, 8:22 AM

Question 1

No response

Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$75,000 to \$99,999

Question 6

- Private Vehicle

Question 7

Norfolk E-scooter Survey

Please give us your input!

Too Many Cars: Somewhat Not Serious
Traffic and congestion: Somewhat Not Serious
Pollution due to vehicle emissions: Somewhat Not Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Neutral

Question 8

2

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Follow the rules of the road
2. Multiple riders per device
3. Insufficient bike lanes for riding e-scooters
4. E-scooter maintenance
5. Discounts for low-income individuals
6. Increasing riding fees and rates
7. Underage riders
8. E-scooters are improperly parked
9. Too many e-scooters
10. Riders on sidewalks

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Complete disagreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Very likely

Question 20

- Personal vehicle

Question 21

- Entertainment
- Recreational ride

Question 22

- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

Norfolk E-scooter Survey

Please give us your input!

Norfolk E-scooter Survey

Please give us your input!

- \$50,000 to \$74,999

Question 6

- Walking
- Private Vehicle

Question 7

- Too Many Cars: Somewhat Not Serious
- Traffic and congestion: Neutral
- Pollution due to vehicle emissions: Somewhat Serious
- Bike safety: Somewhat Serious
- Pedestrian and sidewalk safety: Somewhat Serious
- Mobility access for people with disabilities: Somewhat Serious
- Availability of transportation options: Neutral

Question 8

1

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10



Question 11

- No

Question 12

- Park responsibly: Mostly
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Follow the rules of the road
2. E-scooter maintenance
3. Discounts for low-income individuals

Question 14

Question 14

E-scooters are important transportation options: Somewhat agree

Norfolk E-scooter Survey

Please give us your input!

E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

I'm really glad they're here and living in ocean view I definitely take advantage of them. It's so nice to ride around this area on one or take one from where I live to the pier, for example, which is about a mile away

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Dining
- Entertainment
- Recreational ride

Question 22

- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.

Question 23

- Sidewalk

Question 24

- Downtown
- Ghent
- Ocean View

Question 25

- Never

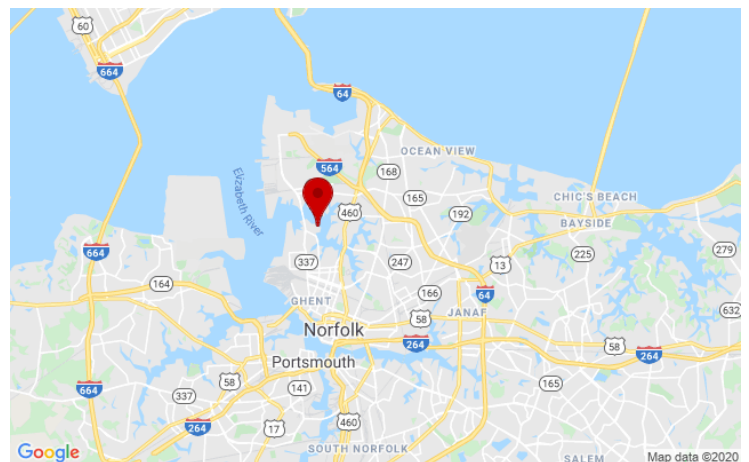
Question 26

No response

Name not available

February 8, 2020, 8:28 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Norfolk E-scooter Survey

Please give us your input!

Question 5

- \$150,000 or More

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious

Traffic and congestion: Somewhat Not Serious

Pollution due to vehicle emissions: Somewhat Not Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Somewhat Not Serious

Availability of transportation options: Very Serious

Question 8

1

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

No response

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking:

Somewhat agree

Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and

parking: Neutral

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access:

Complete disagreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Very likely

Question 20

- Personal vehicle

Question 21

- Home
- Entertainment
- Recreational ride

Question 22

- Noon to 2 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Norfolk E-scooter Survey

Please give us your input!

Question 24

- Downtown
- North Colley
- Other - West side of Norfolk

Question 25

- Never

Question 26

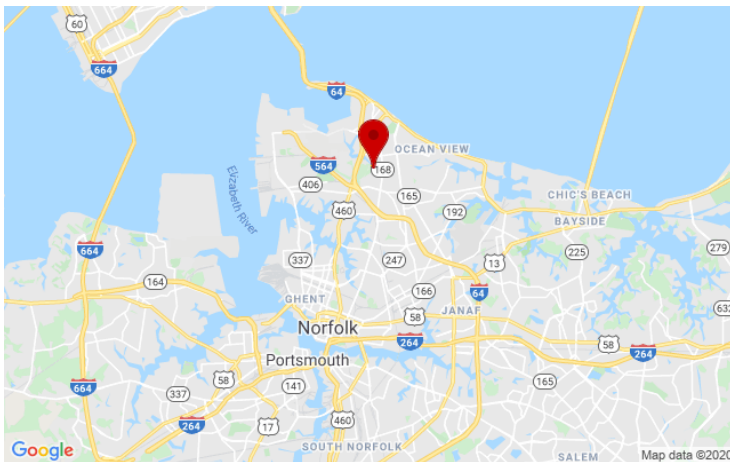
No response

Name not shown

in Ward 2

February 8, 2020, 8:35 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- Personal Bike
- Private Vehicle
- Bus

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Neutral

Question 8

5

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Sometimes

Question 13

1. Underage riders
2. E-scooters are improperly parked
3. Too many e-scooters

Norfolk E-scooter Survey

Please give us your input!

4. Follow the rules of the road
5. Discounts for low-income individuals
6. Riders on sidewalks
7. Multiple riders per device
8. Insufficient bike lanes for riding e-scooters
9. Increasing riding fees and rates
10. E-scooter maintenance

Question 14

E-scooters are important transportation options: Neutral
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

Too many underage and irresponsible riders

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Personal bicycle

Question 21

- Home
- Work

- Entertainment

Question 22

- 2 p.m. to 4 p.m.

Question 23

- Sidewalk

Question 24

- Wards Corner

Question 25

- Within the last month

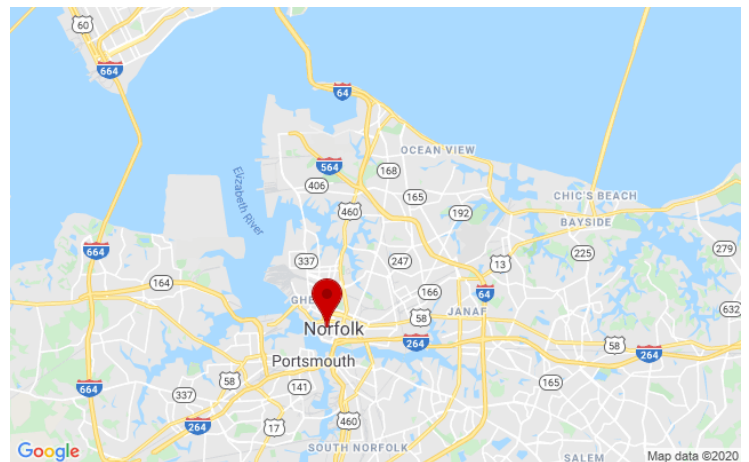
Question 26

No response

Name not available

February 8, 2020, 8:39 AM

Question 1



Question 2

- Male

Question 3

Norfolk E-scooter Survey

Please give us your input!

- White / Caucasian

Question 4

- 35-44

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- E-Scooter
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Not Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. E-scooters are improperly parked
2. Follow the rules of the road
3. Multiple riders per device

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 21+

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Home
- Entertainment
- Visiting

Question 22

Norfolk E-scooter Survey

Please give us your input!

- 4 a.m. to 6 a.m.
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Street

Question 24

- Downtown
- Ghent

Question 25

- Within the last week

Question 26

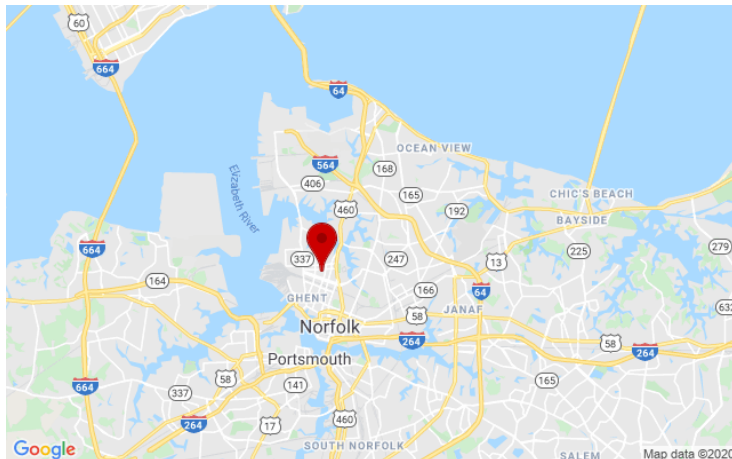
No response

Name not shown

in Ward 2

February 8, 2020, 8:48 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 18-24

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Neutral

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Neutral

Availability of transportation options: Neutral

Question 8

5

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- No

Question 12

Park responsibly: Never

Ride on sidewalks: Sometimes

Norfolk E-scooter Survey

Please give us your input!

Ride in bike lanes when a lane is present: Never

Ride one person per device: Never

Appear to be of legal riding age: Never

Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. Underage riders
3. Too many e-scooters
4. Multiple riders per device
5. E-scooters are improperly parked
6. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- No

Question 16

The people using the scooters always look too young, never follow traffic laws (not stopping at stop signs, not yielding to pedestrians, pulling out in front of cars etc) and frequently have two OR MORE riders on them. The scooters go entirely too fast and I'm not sure if they require helmets but they should, considering the people riding these scooters battle with cars like they'd have a chance at winning. The scooters are disposed of frequently right in my front yard or even sometimes leaning up against my porch. I hate these scooters with an undying, fiery, burning, passion. One day when someone gets killed on these things the city will rethink the need for them. We have busses, ubers, zipcars, and that train thing downtown. Get citi bikes before these death contraptions.

Name not available

February 8, 2020, 8:52 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- E-Scooter
- Private Vehicle
- Light Rail

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Neutral

Norfolk E-scooter Survey

Please give us your input!

Question 8

1

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Increasing riding fees and rates
2. E-scooter maintenance
3. Follow the rules of the road
4. Riders on sidewalks
5. E-scooters are improperly parked
6. Underage riders
7. Insufficient bike lanes for riding e-scooters
8. Too many e-scooters
9. Multiple riders per device
10. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 11-20

Question 19

- Very likely

Question 20

- Personal vehicle

Question 21

- Work
- Dining
- Entertainment
- Errands

Question 22

- 6 a.m. to 8 a.m.
- 8 a.m. to 10 a.m.
- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

Question 23

- Street

Norfolk E-scooter Survey

Please give us your input!

Norfolk E-scooter Survey

Please give us your input!

- Downtown
- Ghent

- Downtown
- Ghent

- Within the last month

- Within the last month

No response

No response

in Ward 2

in Ward 2

February 8, 2020, 8:59 AM

- \$75,000 to \$99,999

- Walking
- E-Scooter
- Ride Share

- Walking
- E-Scooter
- Ride Share

Too Many Cars: Somewhat Serious
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Very Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Neutral

Too Many Cars: Somewhat Serious

Traffic and congestion: Neutral

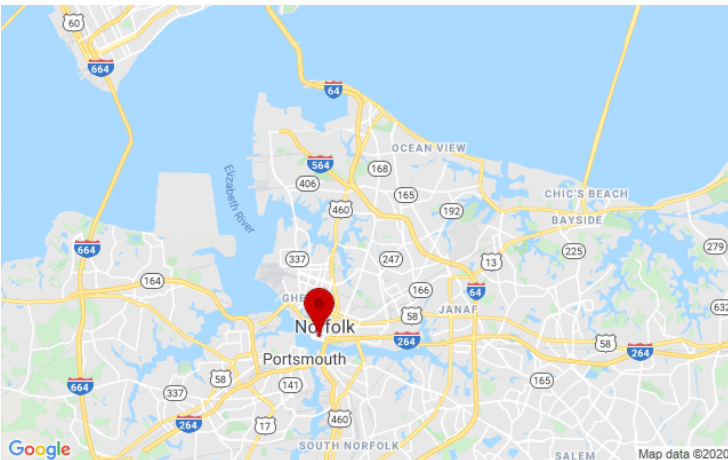
Pollution due to vehicle emissions: Very Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Neutral

[illegible]

4

- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

- Sticker/post card on e-scooter vehicle

- Sticker/post card on e-scooter vehicle

- Yes

- Yes

Park responsibly: Sometimes
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Park responsibly: Sometimes

Ride on sidewalks: Always

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

1. Riders on sidewalks
2. E-scooters are improperly parked
3. Follow the rules of the road

1. Riders on sidewalks
2. E-scooters are improperly parked
3. Follow the rules of the road

Norfolk E-scooter Survey

Please give us your input!

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking:

Somewhat agree

Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and

parking: Complete agreement

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access:

Somewhat agree

Question 15

- Yes

Question 16

The biggest safety concern as well as inconvenience I have encountered is the number of scooters riding on the sidewalks downtown and the lack of enforcement even when police are nearby and see the behavior.

Question 17

- I ride several times a week

Question 18

- 21+

Question 19

- Very likely

Question 20

- Walk

Question 21

- Home
- Work
- Dining
- Entertainment

Question 22

- 10 a.m. to noon
- Noon to 2 p.m.

- 2 p.m. to 4 p.m.

- 4 p.m. to 6 p.m.

Question 23

- Street

Question 24

- Downtown

Question 25

- Never

Question 26

No response

Name not available

February 8, 2020, 8:59 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

Norfolk E-scooter Survey

Please give us your input!

- 35-44

Question 5

- \$150,000 or More

Question 6

- E-Scooter
- Private Vehicle
- Light Rail

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Neutral
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Always
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Always
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Always

Question 13

1. Follow the rules of the road
2. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Work
- School
- Recreational ride

Question 22

Norfolk E-scooter Survey

Please give us your input!

- 8 a.m. to 10 a.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- ODU

Question 25

- Within the last week

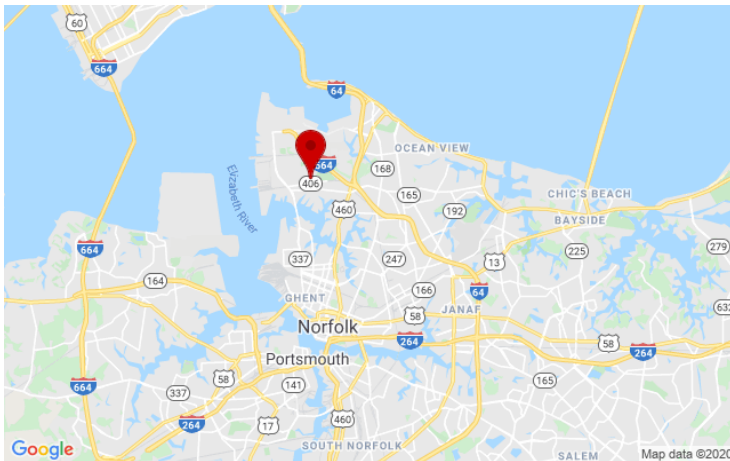
Question 26

No response

Name not available

February 8, 2020, 9:12 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Neutral

Question 8

5

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Always
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

No response

Question 14

Norfolk E-scooter Survey

Please give us your input!

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

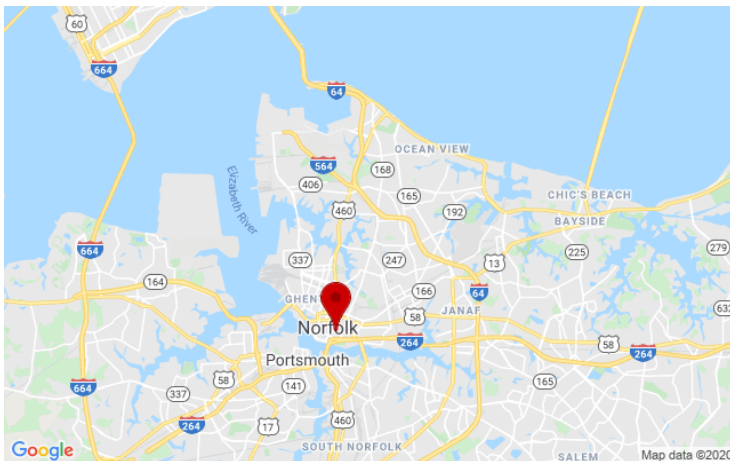
Question 16

Rules don't seem to apply in Norfolk. People walk and ride all over the streets, people seem to have a "do what I want" attitude with no enforcement, because other crimes are much more serious (shootings) and police force are minimally staffed.

Name not available

February 8, 2020, 9:14 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$150,000 or More

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Neutral
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Neutral
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Very Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Norfolk E-scooter Survey
Please give us your input!

Norfolk E-scooter Survey
Please give us your input!

Question 13

1. Discounts for low-income individuals
2. E-scooter maintenance
3. Insufficient bike lanes for riding e-scooters
4. Follow the rules of the road

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking:

Somewhat agree

Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Somewhat disagree

Additional enforcement would improve e-scooter rider behavior and

parking: Somewhat disagree

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access:

Complete agreement

Question 15

- No

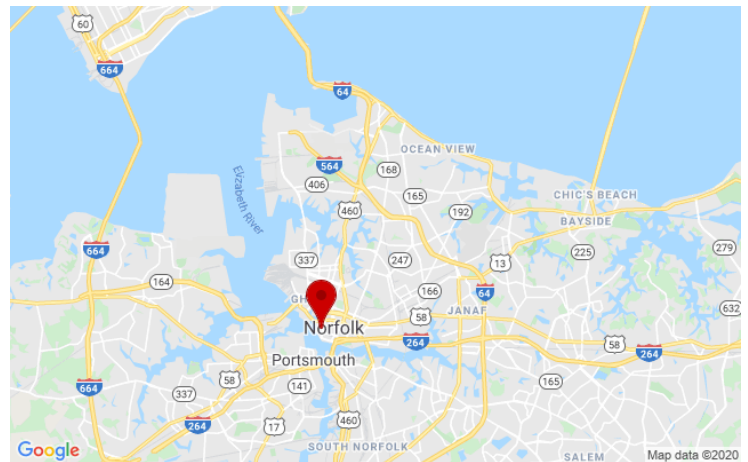
Question 16

This is a great option to assist those that need transportation assistance gain access to local resources including employment, medical, and education services in an area underserved by safe, affordable, and easy to use public transportation options

Name not available

February 8, 2020, 9:15 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$150,000 or More

Question 6

- Walking
- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Not Serious

Traffic and congestion: Somewhat Not Serious

Pollution due to vehicle emissions: Not Serious

Bike safety: Somewhat Not Serious

Pedestrian and sidewalk safety: Somewhat Not Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Neutral

Question 8

Norfolk E-scooter Survey

Please give us your input!

1

Question 9

- Don't Need Driver's License
- Need Helmet
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- Yes

Question 12

Park responsibly: Always

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Increasing riding fees and rates
2. Follow the rules of the road
3. Multiple riders per device

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking:
Somewhat agree

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and
parking: Somewhat disagree

More bike lanes will improve e-scooter safety: Complete disagreement

Fares to use e-scooters should be managed to provide equitable access:
Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 11-20

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Work

Question 22

- 8 a.m. to 10 a.m.
- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.

Question 23

- Sidewalk

Question 24

- Downtown

Question 25

- Never

Question 26

No response

Name not available

February 8, 2020, 9:16 AM

Question 1

Norfolk E-scooter Survey

Please give us your input!

No response

Question 2

- Female

Question 3

- Black or African American

Question 4

- 25-34

Question 5

- \$50,000 to \$74,999

Question 6

- E-Scooter
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Neutral
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Always
Ride on sidewalks: Never
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Always

Question 13

1. Increasing riding fees and rates
2. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 11-20

Question 19

- Very likely

Question 20

- Personal vehicle

Norfolk E-scooter Survey

Please give us your input!

Question 21

- Recreational ride

Question 22

- Noon to 2 p.m.

Question 23

- Bike lane

Question 24

- Ghent

Question 25

- Within the last week

Question 26

No response

Name not available

February 8, 2020, 9:17 AM

Question 1

No response

Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$150,000 or More

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Neutral

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Very Serious

Question 8

No response

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

No response

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking:
Somewhat agree

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Somewhat disagree

Additional enforcement would improve e-scooter rider behavior and
parking: Somewhat disagree

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access:

Norfolk E-scooter Survey

Please give us your input!

Complete agreement

Question 15

- No

Question 16

These are a great option for easy to access, affordable, and available transportation for people in the area that need transportation assistance to access employment, medical, education, and community services in an otherwise underserved area

Name not available

February 8, 2020, 9:27 AM

Question 1

No response

Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- Prefer not to answer

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

4

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Mostly
Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. E-scooters are improperly parked
4. Too many e-scooters
5. Multiple riders per device
6. Underage riders
7. Insufficient bike lanes for riding e-scooters
8. E-scooter maintenance
9. Discounts for low-income individuals
10. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Neutral
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Complete disagreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete disagreement

Norfolk E-scooter Survey

Please give us your input!

More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Entertainment
- Recreational ride

Question 22

- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown
- Ghent
- ODU

Question 25

- Within the last month

Question 26

No response

Name not available

February 8, 2020, 9:28 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$150,000 or More

Question 6

- Walking
- E-Scooter
- Private Vehicle

Norfolk E-scooter Survey

Please give us your input!

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Somewhat Not Serious
Pedestrian and sidewalk safety: Somewhat Not Serious
Mobility access for people with disabilities: Somewhat Not Serious
Availability of transportation options: Neutral

Question 8

5

Question 9

- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Mostly
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Never
Appear to be of legal riding age: Never
Follow the rules of the road: Sometimes

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Follow the rules of the road
3. Riders on sidewalks

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- Yes

Question 16

Need them now. Great alternative to pov

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Very likely

Question 20

- Personal vehicle

Question 21

- Recreational ride

Question 22

- 6 p.m. to 8 p.m.

Question 23

- Street

Question 24

- Airport
- Downtown
- Naval Station
- ODU
- Shipyards

Question 25

- Within the last month

Norfolk E-scooter Survey

Please give us your input!

Question 26

No response

Name not available

February 8, 2020, 9:33 AM

Question 1

No response

Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Neutral
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Neutral
Bike safety: Neutral
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Serious

Question 8

5

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding

- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Other (please specify)

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Sometimes
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Riders on sidewalks
2. E-scooters are improperly parked
3. Multiple riders per device

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Complete disagreement
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

Get them off the sidewalks. I live downtown and its only a matter of time before someone is killed. Sidewalk riding is NEVER enforced. The city is setting itself up for a massive lawsuit if these things are not outlawed. They are silent so you cant hear them coming, people are riding them while intoxicated, and I have seen multiple instances of adults riding them

Norfolk E-scooter Survey

Please give us your input!

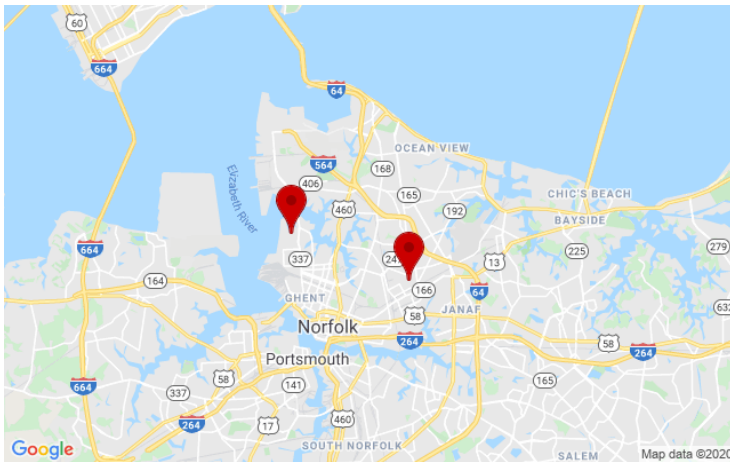
tandem with small children. People will never be responsible with these dangerous scooters. Please don't wait until someone is killed before you decide that they are not worth the risk.

Name not shown

in Ward 2

February 8, 2020, 9:37 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$150,000 or More

Question 6

- Walking
- E-Scooter
- Private Vehicle

Question 7

Too Many Cars: Neutral
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Somewhat Not Serious

Question 8

1

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Always
Ride one person per device: Mostly
Appear to be of legal riding age: Always
Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Multiple riders per device

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and

Norfolk E-scooter Survey

Please give us your input!

parking: Somewhat disagree

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:

Complete agreement

Question 15

- Yes

Question 16

We need the all over the city!

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Very likely

Question 20

- Personal vehicle

Question 21

- Dining
- Entertainment
- Recreational ride

Question 22

- Midnight to 2 a.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Street

Question 24

- Downtown
- Ghent

- ODU
- North Colley
- Sentara Norfolk area

Question 25

- Never

Question 26

No response

Name not available

February 8, 2020, 10:10 AM

Question 1

No response

Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- Prefer not to answer

Question 6

- Walking

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

Norfolk E-scooter Survey

Please give us your input!

1

Question 9

- Don't Need Driver's License
- Need Helmet
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Always

Appear to be of legal riding age: Always

Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking:

Neutral

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 11-20

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Entertainment

Question 22

- 4 p.m. to 6 p.m.

Question 23

- Bike lane

Question 24

- Ghent

Question 25

- Never

Question 26

No response

Name not shown

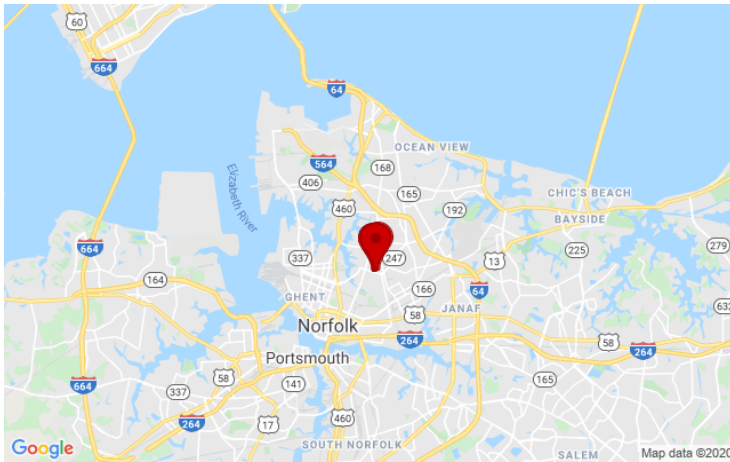
in Ward 3

February 8, 2020, 10:29 AM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$20,000 to \$34,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Very Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Somewhat Serious

Question 8

2

Question 9

- Don't Need Driver's License
- Need Helmet
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Sometimes

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Follow the rules of the road
3. Discounts for low-income individuals
4. E-scooter maintenance
5. E-scooters are improperly parked
6. Too many e-scooters
7. Increasing riding fees and rates
8. Riders on sidewalks
9. Underage riders
10. Multiple riders per device

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Norfolk E-scooter Survey

Please give us your input!

Question 15

- No

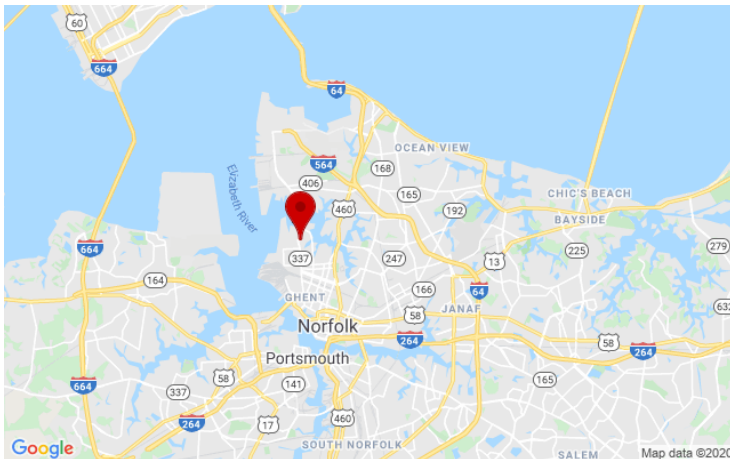
Question 16

No response

Name not available

February 8, 2020, 10:55 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 18-24

Question 5

- Prefer not to answer

Question 6

- Walking
- E-Scooter

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Very Serious

Question 8

1

Question 9

- Need Helmet
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Always
Ride one person per device: Mostly
Appear to be of legal riding age: Always
Follow the rules of the road: Always

Question 13

1. Increasing riding fees and rates
2. E-scooters are improperly parked
3. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree

Norfolk E-scooter Survey

Please give us your input!

More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access:
Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Very likely

Question 20

- Walk

Question 21

- Home
- School
- Dining

Question 22

- Noon to 2 p.m.
- 8 p.m. to 10 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- ODU

Question 25

- Within the last month

Question 26

No response

Name not shown

in Ward 4

February 8, 2020, 10:58 AM

Question 1

No response

Question 2

- Male

Question 3

- Prefer not to answer

Question 4

- Prefer not to answer

Question 5

- Prefer not to answer

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Very Serious

Bike safety: Neutral

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown

Norfolk E-scooter Survey

Please give us your input!

- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Complete disagreement
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Complete disagreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

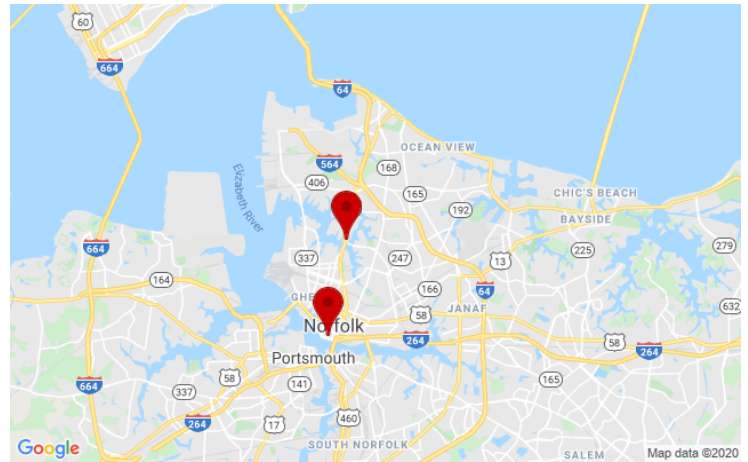
Question 16

Scooters are almost always traffic hazards. Riders rarely follow rules of the road. They often leave scooters haphazardly on sidewalks, impeding progress for people with disabilities. I would vote to ban them altogether.

Jason King
in Ward 2

February 8, 2020, 11:01 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$50,000 to \$74,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Not Serious
Traffic and congestion: Not Serious
Pollution due to vehicle emissions: Not Serious
Bike safety: Not Serious
Pedestrian and sidewalk safety: Not Serious
Mobility access for people with disabilities: Not Serious
Availability of transportation options: Not Serious

Norfolk E-scooter Survey

Please give us your input!

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

1. E-scooters are improperly parked
2. Follow the rules of the road
3. Riders on sidewalks
4. Multiple riders per device

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking:
Neutral

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and
parking: Somewhat agree

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access:
Somewhat agree

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Very likely

Question 20

- Transit

Question 21

- Dining
- Entertainment
- Recreational ride
- Errands

Question 22

- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

Question 23

- Street

Question 24

- Downtown
- Ghent

Question 25

- Within the last month

Norfolk E-scooter Survey

Please give us your input!

Question 26

No response

Name not shown

in Ward 1

February 8, 2020, 11:06 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$20,000 to \$34,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Somewhat Not Serious

Availability of transportation options: Somewhat Not Serious

Question 8

1

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Insufficient bike lanes for riding e-scooters
3. Riders on sidewalks
4. Increasing riding fees and rates
5. Underage riders
6. E-scooter maintenance
7. Multiple riders per device
8. E-scooters are improperly parked
9. Discounts for low-income individuals
10. Too many e-scooters

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Neutral

Norfolk E-scooter Survey

Please give us your input!

Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

It is so confusing where to ride them. I know the app says not to ride on the sidewalk but the ways cars drive it's not safe to drive on the road, AND a lot of drivers don't know they aren't supposed to be on the sidewalk. Also, a lot of riders I see in the street don't follow the car rules of driving, they do not stop on red lights, and the app does not remind you that you need to obey car laws. I used the scooter twice, it was a wonderful way to get around in downtown Norfolk and I loved it.

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Work
- School
- Dining
- Entertainment
- Errands

Question 22

- 6 a.m. to 8 a.m.

- 8 a.m. to 10 a.m.
- Noon to 2 p.m.

Question 23

- Bike lane

Question 24

- Downtown
- Ghent

Question 25

- Never

Question 26

No response

Name not available

February 8, 2020, 11:10 AM

Question 1



Question 2

- Female

Question 3

- Prefer not to answer

Norfolk E-scooter Survey

Please give us your input!

Question 4

- Prefer not to answer

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

4

Question 9

- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Underage riders
2. E-scooter maintenance
3. E-scooters are improperly parked

4. Follow the rules of the road
5. Insufficient bike lanes for riding e-scooters
6. Riders on sidewalks

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Somewhat disagree
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

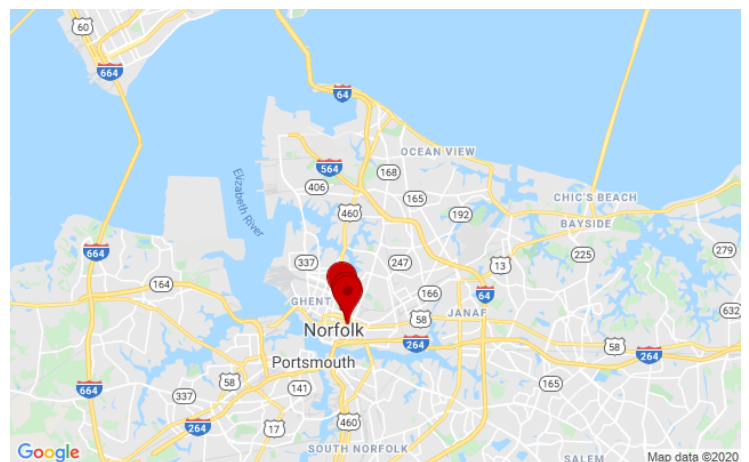
Question 16

No response

Name not available

February 8, 2020, 11:17 AM

Question 1



Question 2

Norfolk E-scooter Survey

Please give us your input!

- Female

Question 3

- Black or African American

Question 4

- 25-34

Question 5

- \$20,000 to \$34,999

Question 6

- Walking
- Pace Bike
- E-Scooter
- Private Vehicle
- Bus
- Light Rail

Question 7

Too Many Cars: Not Serious
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

1

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Always
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Always
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Always

Question 13

1. Underage riders
2. Multiple riders per device
3. Follow the rules of the road
4. Insufficient bike lanes for riding e-scooters
5. Riders on sidewalks
6. E-scooter maintenance
7. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

The E-scooters are great! Within the survey I saw something about pricing for low income which would be great if you guys actually find a way to know to who it would apply to and how to apply it in the best way. Mainly without getting jipped but you guys should really look into discounted fare for students. High school and college the area i live in you see them a lot so i think they are the real ones who deserve a break/discount fare. lol, if anything.

Question 17

- I ride several times a week

Norfolk E-scooter Survey

Please give us your input!

Question 18

- 6-10

Question 19

- Very likely

Question 20

- Transit

Question 21

- Home
- Work
- Entertainment
- Recreational ride
- Errands
- Public transit stop
- Visiting

Question 22

- Midnight to 2 a.m.
- 2 a.m. to 4 a.m.
- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown
- Ghent
- Military Circle
- NSU
- ODU
- North Colley
- Sentara Norfolk area
- Other - South Norfolk, Chesapeake

Question 25

- Within the last month

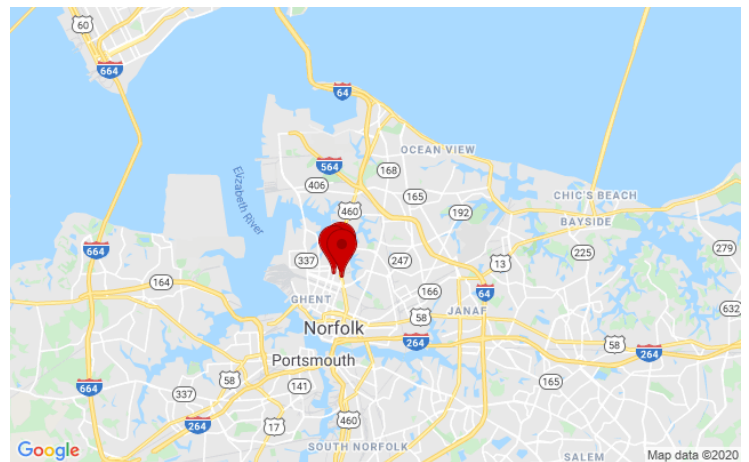
Question 26

No response

Name not available

February 8, 2020, 11:20 AM

Question 1



Question 2

- Female

Question 3

- Latino

Question 4

- 25-34

Question 5

- \$35,000 to \$49,999

Question 6

- Private Vehicle

Question 7

Norfolk E-scooter Survey

Please give us your input!

Too Many Cars: Neutral
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Somewhat Not Serious
Bike safety: Somewhat Not Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Very Serious

Question 8

4

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Never
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. Multiple riders per device
2. Underage riders
3. Follow the rules of the road
4. E-scooters are improperly parked
5. Riders on sidewalks
6. Too many e-scooters

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking:

Complete disagreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Complete disagreement
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

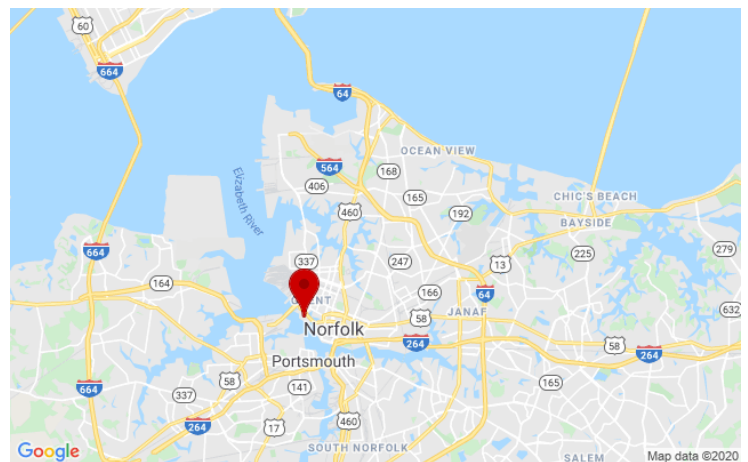
Question 16

No response

Name not available

February 8, 2020, 11:27 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 45-54

Norfolk E-scooter Survey

Please give us your input!

Question 5

- \$150,000 or More

Question 6

- Walking

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Neutral

Question 8

1

Question 9

- Must Following Signs & Signals

Question 10

- Other (please specify)

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Always

Ride one person per device: Always

Appear to be of legal riding age: Always

Follow the rules of the road: Always

Question 13

1. Follow the rules of the road
2. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking:

Complete agreement

Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and

parking: Complete agreement

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:

Neutral

Question 15

- Yes

Question 16

I've seen them work beautifully in other cities, I hope that Norfolk develops the same attitude and programs toward alternative mobility resources and use.

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Transit

Question 21

- Work

Question 22

- 6 a.m. to 8 a.m.
- 8 a.m. to 10 a.m.
- 4 p.m. to 6 p.m.

Question 23

- Street

Question 24

Norfolk E-scooter Survey

Please give us your input!

- Downtown
- Ghent
- Sentara Norfolk area

Question 25

- Within the last month

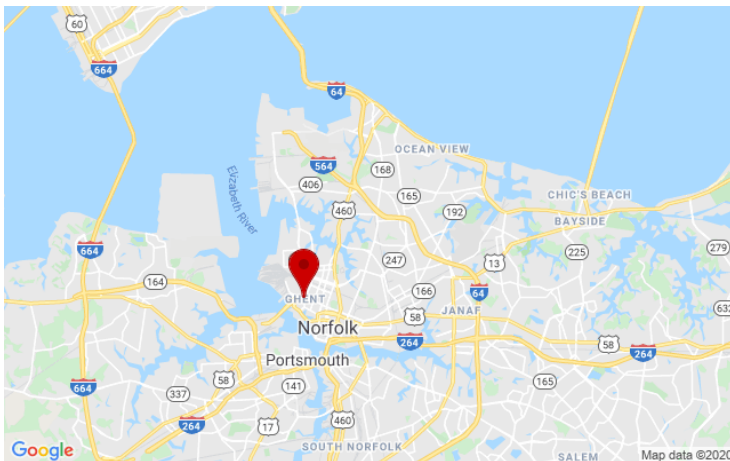
Question 26

see other comment

Name not available

February 8, 2020, 11:38 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$150,000 or More

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Neutral

Question 8

5

Question 9

- Don't Need Driver's License
- Need Helmet
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Sometimes

Question 13

1. Underage riders
2. Multiple riders per device
3. E-scooters are improperly parked
4. Follow the rules of the road
5. Too many e-scooters

Question 14

Norfolk E-scooter Survey

Please give us your input!

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

I think they're inherently dangerous. I have seen very few riders wearing helmets, and many riders are clearly underage.

Name not available

February 8, 2020, 11:39 AM

Question 1

No response

Question 2

- Female

Question 3

- Asian / Pacific Islander

Question 4

- 18-24

Question 5

- \$35,000 to \$49,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Somewhat Serious

Question 8

5

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Never
Ride one person per device: Sometimes
Appear to be of legal riding age: Mostly
Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. Insufficient bike lanes for riding e-scooters
3. Riders on sidewalks

Question 14

E-scooters are important transportation options: Neutral
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and

Norfolk E-scooter Survey

Please give us your input!

parking: Complete agreement

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:

Complete agreement

Question 15

- Yes

Question 16

Must abide by laws and regulations for the safety of everybody, if not full penalty must be the consequence.

Question 17

- I ride a few times a month

Question 18

- 6-10

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- School

Question 22

- Noon to 2 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Ghent
- NSU
- ODU
- North Colley

Question 25

- Never

Question 26

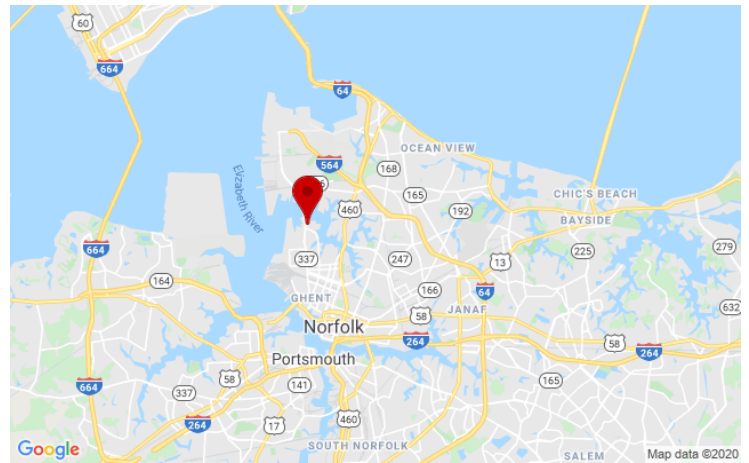
No response

Grayson Orsini

in Ward 2

February 8, 2020, 11:49 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$75,000 to \$99,999

Question 6

- Walking

Question 7

Norfolk E-scooter Survey

Please give us your input!

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Very Serious

Question 8

1

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

E Scooters are important for this city's image. We need the world to know that we support intermodal transportation. Scooters, bike shares, walkable communities. This stuff is important for keeping young people here.

Question 17

- I ride a few times a month

Question 18

- 11-20

Question 19

- Very likely

Question 20

- Walk

Question 21

- Errands

Question 22

- 10 a.m. to noon

Question 23

- Sidewalk

Question 24

- North Colley

Question 25

- Never

Question 26

Norfolk E-scooter Survey

Please give us your input!

Lime scoots are great, keep them here

Name not available

February 8, 2020, 11:56 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 18-24

Question 5

- Less than \$20,000

Question 6

No response

Question 7

Too Many Cars: Neutral
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Not Serious
Pedestrian and sidewalk safety: Not Serious

Mobility access for people with disabilities: Not Serious
Availability of transportation options: Somewhat Serious

Question 8

3.5

Question 9

- Don't Need Driver's License

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Never
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Follow the rules of the road

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Norfolk E-scooter Survey

Please give us your input!

Question 16

Just giving designated parking spots won't make people care, the problem is people who like to leave them in the middle of the road instead of take two seconds to put them off to side. A fine on the cities and would help a little, but most of the time law enforcement won't catch the people doing that. The best way would be to work with lime to have something done on their end, like have them keep charging or keep pinging the person's phone if it shows on the GPS it is left somewhere it shouldn't be, or allow the next writer to report whether or not it was in a good place and ban people with too many negative reports.

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- School
- Dining

Question 22

- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.

Question 23

- Sidewalk

Question 24

- Downtown
- ODU

Question 25

- Never

Question 26

No response

Name not available

February 8, 2020, 12:36 PM

Question 1

No response

Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Neutral

Question 8

5

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

Norfolk E-scooter Survey

Please give us your input!

- Social media

Question 11

- No

Question 12

Park responsibly: Never

Ride on sidewalks: Always

Ride in bike lanes when a lane is present: Never

Ride one person per device: Sometimes

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Never

Question 13

1. Riders on sidewalks
2. E-scooters are improperly parked
3. Follow the rules of the road
4. Too many e-scooters

Question 14

E-scooters are important transportation options: Complete disagreement

E-scooters help reduce carbon emissions: Somewhat disagree

E-scooters help reduce traffic congestion: Complete disagreement

Designated e-scooter parking areas will improve haphazard parking: Neutral

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

More bike lanes will improve e-scooter safety: Neutral

Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

No response

Name not available

February 8, 2020, 12:37 PM

Question 1

No response

Question 2

- Other / Non-binary

Question 3

- White / Caucasian

Question 4

- 18-24

Question 5

- Prefer not to answer

Question 6

- E-Scooter
- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Must Following Signs & Signals

Question 10

- Sticker/post card on e-scooter vehicle

Question 11

- Yes

Question 12

Norfolk E-scooter Survey

Please give us your input!

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. E-scooter maintenance
3. Increasing riding fees and rates
4. Follow the rules of the road
5. Insufficient bike lanes for riding e-scooters
6. Riders on sidewalks
7. Discounts for low-income individuals
8. Underage riders
9. Multiple riders per device
10. Too many e-scooters

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

Sometimes they're taken out of the area; I've seen some several miles from Norfolk, even at the beachfront.

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Very likely

Question 20

- Transit

Question 21

- Entertainment
- Recreational ride
- Errands
- Public transit stop
- Visiting

Question 22

- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown
- Ghent
- Ocean View
- Sentara Norfolk area
- Shipyards

Question 25

- Within the last month

Question 26

No response

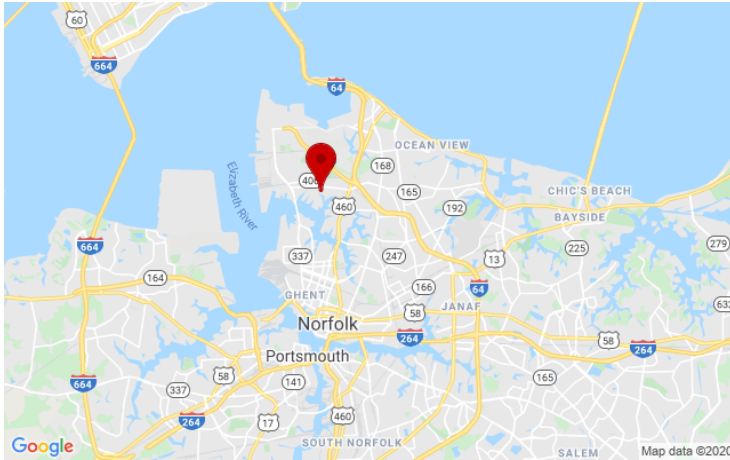
Name not available

February 8, 2020, 12:56 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Not Serious

Question 8

4

Question 9

- Don't Need Driver's License
- Need Helmet
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Always

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Follow the rules of the road
3. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete disagreement

E-scooters help reduce carbon emissions: Neutral

E-scooters help reduce traffic congestion: Neutral

Designated e-scooter parking areas will improve haphazard parking:
Somewhat agree

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and
parking: Somewhat agree

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access:
Neutral

Question 15

- No

Question 16

They get parked randomly and look bad. Many are parked where
wheelchairs are blocked from using sidewalks. If they had nice looking

Norfolk E-scooter Survey

Please give us your input!

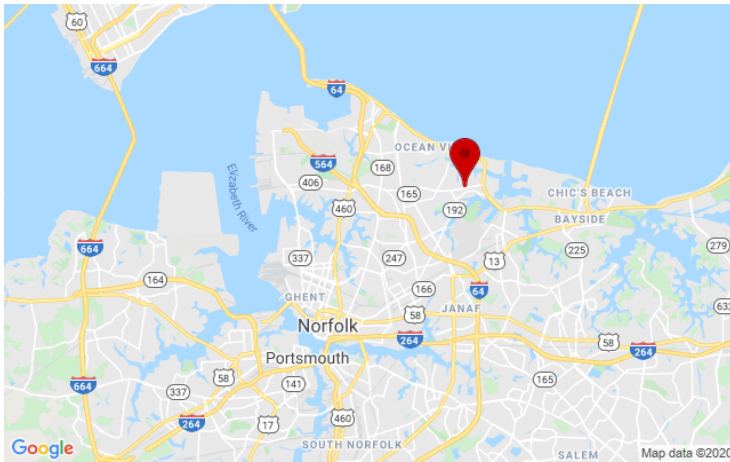
parking co-located at bus stops it would be both convenient and less of an eyesore.

Name not shown

in Ward 5

February 8, 2020, 1:12 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$50,000 to \$74,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Neutral

Bike safety: Very Serious

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Neutral

Availability of transportation options: Very Serious

Question 8

1

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Never

Ride in bike lanes when a lane is present: Always

Ride one person per device: Always

Appear to be of legal riding age: Always

Follow the rules of the road: Always

Question 13

1. Insufficient bike lanes for riding e-scooters
2. E-scooter maintenance
3. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking: Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and parking: Neutral

More bike lanes will improve e-scooter safety: Complete agreement

Norfolk E-scooter Survey

Please give us your input!

Fares to use e-scooters should be managed to provide equitable access:
Somewhat agree

Question 15

- Yes

Question 16

Need more scooters in east little creek area and east ocean view

Question 17

- I ride several times a week

Question 18

- 6-10

Question 19

- Very unlikely

Question 20

- Personal vehicle

Question 21

- Home
- Dining
- Entertainment
- Recreational ride
- Errands
- Visiting

Question 22

- Midnight to 2 a.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Street

Question 24

- Airport

- Downtown
- Military Circle
- Naval Station
- Ocean View
- Wards Corner
- Other - East little creek

Question 25

- Within the last month

Question 26

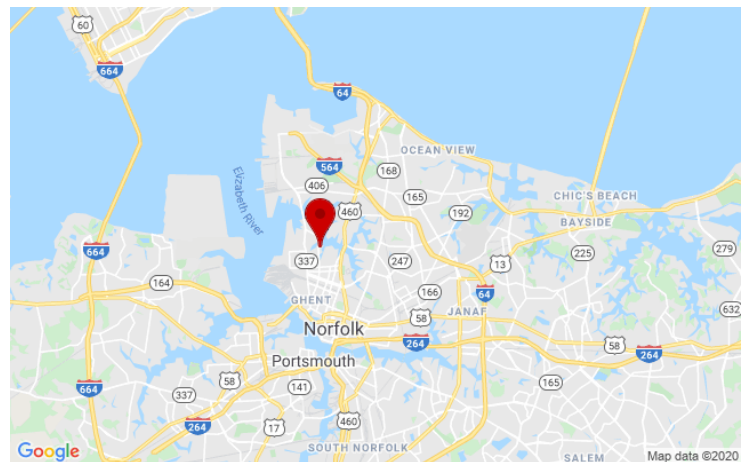
No response

Name not shown

in Ward 2

February 8, 2020, 1:42 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Norfolk E-scooter Survey

Please give us your input!

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Not Serious
Traffic and congestion: Not Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Somewhat Serious

Question 8

2

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Always
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat disagree

Question 15

- No

Question 16

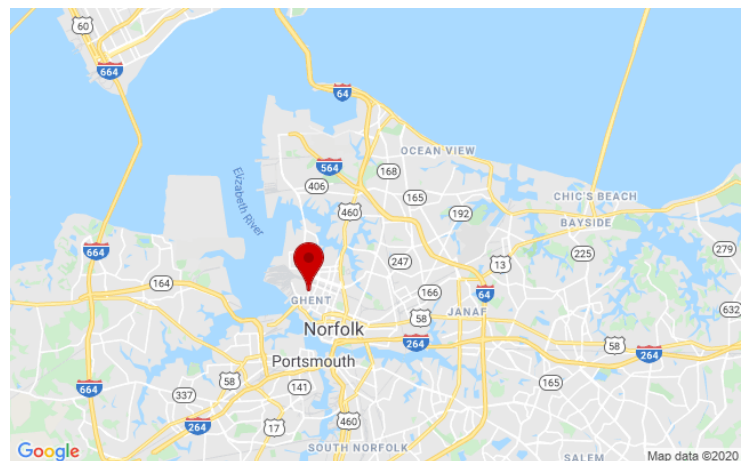
They are a great addition to the community. Yes, there are people who use them improperly, especially weaving through traffic. Yet I see the same antics with people on bicycles. Prohibiting e-scooters (for profit) will not discourage poor behavior in traffic.

Name not shown

in Ward 2

February 8, 2020, 1:53 PM

Question 1



Question 2

- Male

Norfolk E-scooter Survey

Please give us your input!

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Neutral

Question 8

1

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly

Appear to be of legal riding age: Always
Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

Love the scooters. Surprised there was little on this survey about rider safety and injuries

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Very likely

Question 20

- Personal vehicle

Question 21

- Home
- Entertainment

Norfolk E-scooter Survey

Please give us your input!

Question 22

- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown
- Ghent
- ODU

Question 25

- Within the last month

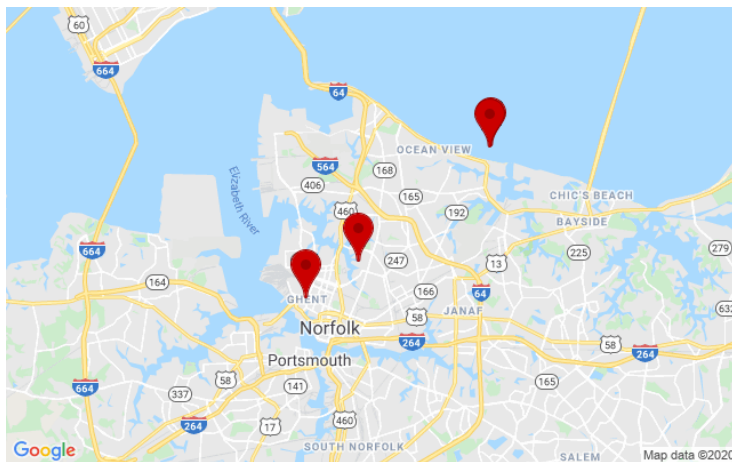
Question 26

No response

Name not available

February 8, 2020, 1:55 PM

Question 1



Question 2

- Female

Question 3

- Other - Two or more races

Question 4

- 25-34

Question 5

- \$35,000 to \$49,999

Question 6

- Walking
- E-Scooter
- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Somewhat Not Serious

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Very Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Norfolk E-scooter Survey

Please give us your input!

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 6-10

Question 19

- Very likely

Question 20

- Walk

Question 21

- Work
- Dining
- Entertainment
- Recreational ride

Question 22

- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.

Question 23

- Street

Question 24

- Downtown
- Ghent
- North Colley

Question 25

- Within the last month

Question 26

No response

Name not available

February 8, 2020, 2:28 PM

Question 1



Norfolk E-scooter Survey

Please give us your input!

Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$75,000 to \$99,999

Question 6

- Walking

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Neutral

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

No response

Question 12

Park responsibly: Mostly

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking: Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Very likely

Question 20

- Walk

Question 21

- Entertainment

Norfolk E-scooter Survey

Please give us your input!

- Recreational ride

Question 22

- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

Question 23

- Sidewalk

Question 24

- Downtown

Question 25

- Never

Question 26

No response

Name not shown

in Ward 2

February 8, 2020, 2:29 PM

Question 1

No response

Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$100,000 to \$149,999

Question 6

- Walking

- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Not Serious

Bike safety: Neutral

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Not Serious

Question 8

5

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Never

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Never

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Riders on sidewalks

Question 14

E-scooters are important transportation options: Complete disagreement

E-scooters help reduce carbon emissions: Neutral

E-scooters help reduce traffic congestion: Complete disagreement

Norfolk E-scooter Survey

Please give us your input!

Designated e-scooter parking areas will improve haphazard parking: Complete disagreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

These scooters are left everywhere. Blocking sidewalks, in streets, underpasses, private yards, even saw one almost on the train tracks. They fly through red lights and almost knock people off sidewalks. I've only seen 2 actually use the bike lanes. Very few people even on bikes use the bike lanes while vehicle traffic is backing up because they lost a traffic lane.
Such a waste of money and people are talking about moving away from the Ghent and Larchmont areas because of the backed up traffic.

Name not available

February 8, 2020, 2:29 PM

Question 1

No response

Question 2

- Female

Question 3

- White / Caucasian

Question 4

- Prefer not to answer

Question 5

- \$100,000 to \$149,999

Question 6

- Walking

Question 7

Too Many Cars: Somewhat Not Serious
Traffic and congestion: Somewhat Not Serious
Pollution due to vehicle emissions: Somewhat Not Serious
Bike safety: Somewhat Not Serious
Pedestrian and sidewalk safety: Somewhat Not Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Somewhat Serious

Question 8

4

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. Too many e-scooters
3. Multiple riders per device
4. Underage riders
5. Riders on sidewalks

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking:

Norfolk E-scooter Survey

Please give us your input!

Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Complete disagreement

Fares to use e-scooters should be managed to provide equitable access: Somewhat disagree

Question 15

- No

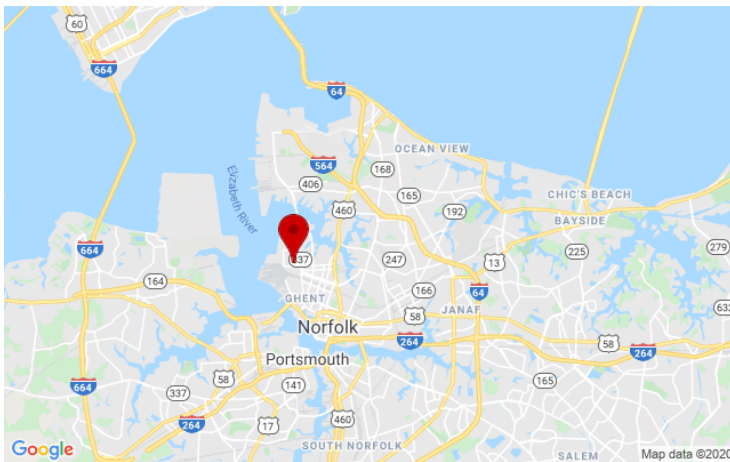
Question 16

e-scooter riders ride anywhere they want with no regard to traffic safety.

Name not available

February 8, 2020, 2:32 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- Prefer not to answer

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 8

4

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Never

Ride on sidewalks: Mostly

Ride one person per device: Sometimes

Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Riders on sidewalks
3. Too many e-scooters

Question 14

Norfolk E-scooter Survey

Please give us your input!

Norfolk E-scooter Survey

Please give us your input!

E-scooters are important transportation options: Complete disagreement

E-scooters help reduce carbon emissions: Somewhat disagree

E-scooters help reduce traffic congestion: Somewhat disagree

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

Question 16

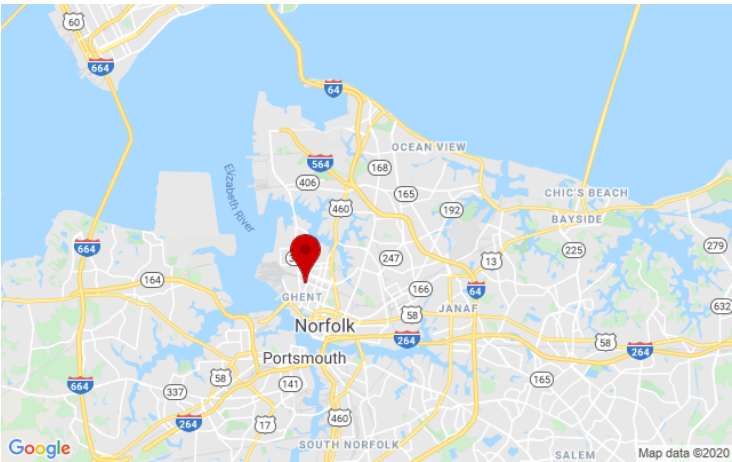
I live in Lambert's Point, the neighborhood south of ODU campus. Increasing numbers of students living here. Increasing numbers of commuter students who don't want to pay campus parking fees. Both make it increasingly difficult for year-round residents of the neighborhood to park their cars.

Scooters are frequently left in sidewalk, blocking path of elderly walkers and children walking to bus stops. Scooters frequently left lying down on sidewalks, in front of houses of people NOT USING the Scooters. The students next door to my house frequently leave the scooters in MY YARD or on the sidewalk in front of MY House. Also they are left on sidewalks in front of my elderly neighbors who use canes and walkers. The students seem oblivious to the sidewalk needs of their neighbors. We also have sight impaired People living in this neighborhood, using mobility canes who are forced to negotiate getting around the scooters left splayed on the sidewalk.

The scooters are a nuisance because the student riders are inconsiderate.

Name not shown
in Ward 2
February 8, 2020, 3:39 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- Less than \$20,000

Question 6

- Private Vehicle

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Not Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

2

Norfolk E-scooter Survey

Please give us your input!

Question 9

- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Always
Follow the rules of the road: Mostly

Question 13

1. Follow the rules of the road
2. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 11-20

Question 19

- Neutral

Question 20

- Bike share

Question 21

- Home
- Work

Question 22

- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.

Question 23

- Street

Question 24

- Ghent

Question 25

- Never

Question 26

No response

Name not available

February 8, 2020, 3:42 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Male

Question 3

- Black or African American

Question 4

- 35-44

Question 5

- \$50,000 to \$74,999

Question 6

- E-Scooter
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Not Serious
Pollution due to vehicle emissions: Not Serious
Bike safety: Not Serious
Pedestrian and sidewalk safety: Not Serious
Availability of transportation options: Not Serious

Question 8

4

Question 9

- Don't Need Driver's License

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Always
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Always

Question 13

No response

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

No

Question 17

- I ride several times a week

Question 18

- 11-20

Norfolk E-scooter Survey

Please give us your input!

Question 19

- Very unlikely

Question 20

- Personal vehicle

Question 21

- Work
- Entertainment
- Recreational ride
- Errands
- Public transit stop

Question 22

- 10 a.m. to noon

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- ODU

Question 25

- Within the last week

Question 26

No

Name not shown

in Ward 2

February 8, 2020, 3:43 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 18-24

Question 5

- Less than \$20,000

Question 6

- Walking
- Pace Bike
- Private Vehicle

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Neutral

Question 8

Norfolk E-scooter Survey

Please give us your input!

2

Question 9

- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Always

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. Underage riders
3. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Somewhat disagree

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access: Somewhat disagree

Question 15

- No

Question 16

Lots of children ride them around swerving in between lanes down middle of road. I've had to avoid many accidents with scooters with police riding

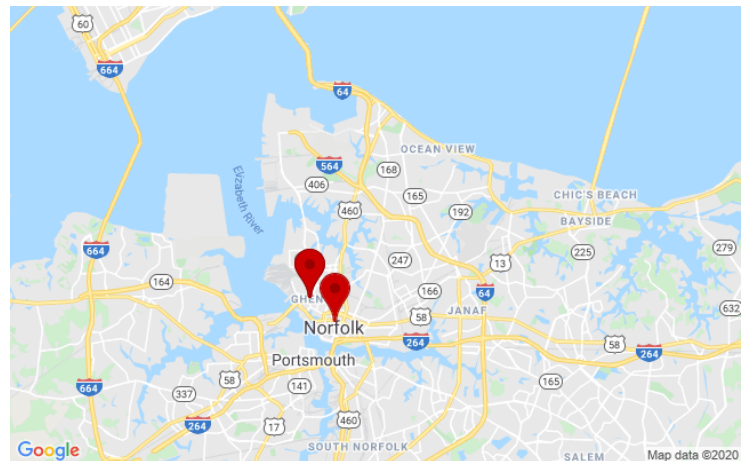
by and nothing occurring

Name not shown

in Ward 2

February 8, 2020, 4:16 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- Prefer not to answer

Question 6

- Walking
- E-Scooter
- Private Vehicle
- Ride Share

Question 7

Norfolk E-scooter Survey

Please give us your input!

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Always
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Always

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Discounts for low-income individuals
3. E-scooter maintenance
4. E-scooters are improperly parked
5. Increasing riding fees and rates
6. Follow the rules of the road
7. Riders on sidewalks
8. Multiple riders per device
9. Underage riders
10. Too many e-scooters

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Complete agreement

Question 15

- Yes

Question 16

I absolutely LOVE the e-scooters. My husband and I try to walk as much as possible to get places, but having the e-scooter available is just so convenient. I believe that for the majority of riders, all rules are being followed, people are using common sense. There will always be a select few that are not following the rules, but that's with anything and everything. I think there should be much more designated lanes or some sort of infrastructure created to better equip these. I used to live in San Diego and there are hundreds of designated lanes, some stretching for 50+ miles. It's really important to provide alternative modes of transportation in a city like Norfolk and Virginia Beach. I fully support e-scooters.

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Very likely

Question 20

- Walk

Question 21

- Dining
- Entertainment
- Recreational ride
- Errands

Norfolk E-scooter Survey

Please give us your input!

- Visiting

Question 22

- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Street

Question 24

- Downtown
- Ghent
- ODU
- North Colley

Question 25

- Never

Question 26

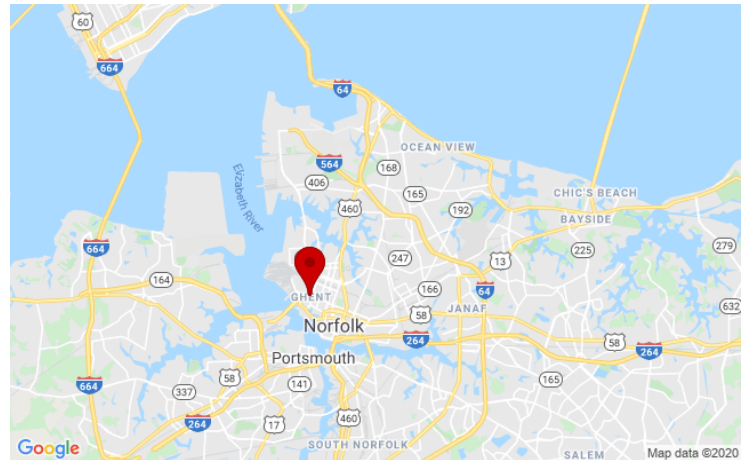
No response

Name not shown

in Ward 2

February 8, 2020, 4:16 PM

Question 1



Question 2

- Prefer not to answer

Question 3

- Prefer not to answer

Question 4

- 45-54

Question 5

- \$150,000 or More

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Somewhat Not Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Somewhat Not Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Somewhat Not Serious

Question 8

5

Norfolk E-scooter Survey

Please give us your input!

Question 9

- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Always
Appear to be of legal riding age: Mostly
Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked
3. Riders on sidewalks

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

No response

Name not shown

in Ward 2

February 8, 2020, 4:48 PM

Question 1

No response

Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Somewhat Not Serious
Pedestrian and sidewalk safety: Somewhat Not Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

4

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Norfolk E-scooter Survey

Please give us your input!

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Always
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

Question 16

I strongly disagree that more bike lanes will improve this program. The additional bike lanes have already been underutilized, causing further traffic backups and needless vehicle idling impacting air quality.

Name not available

February 8, 2020, 5:06 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$50,000 to \$74,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Very Serious
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Serious

Question 8

3

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Too many e-scooters
3. Riders on sidewalks

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Somewhat disagree
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

Question 16

No response

Name not shown

in Ward 2

February 8, 2020, 5:26 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- \$100,000 to \$149,999

Question 6

- Light Rail

Question 7

Too Many Cars: Somewhat Not Serious
Traffic and congestion: Somewhat Not Serious
Pollution due to vehicle emissions: Somewhat Not Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Not Serious

Norfolk E-scooter Survey

Please give us your input!

Availability of transportation options: Somewhat Not Serious

Question 8

2

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Too many e-scooters
2. Underage riders
3. Riders on sidewalks
4. Multiple riders per device
5. Follow the rules of the road

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

Question 16

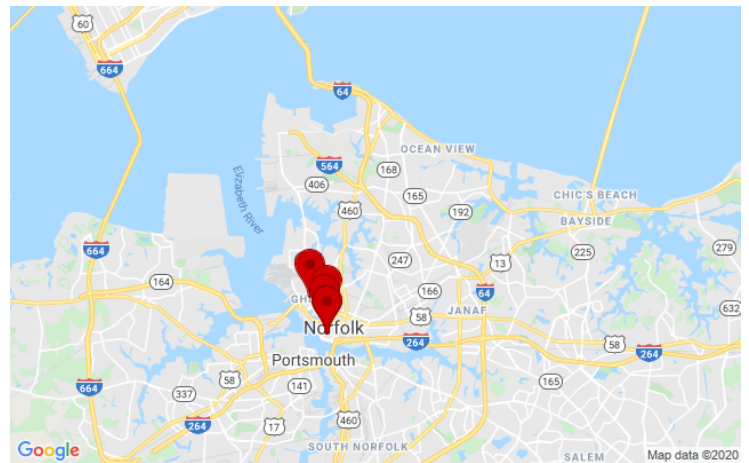
No response

Name not shown

in Ward 2

February 8, 2020, 5:39 PM

Question 1



Question 2

- Male

Question 3

- Other - Mixed

Question 4

- 35-44

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Norfolk E-scooter Survey

Please give us your input!

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Neutral
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Somewhat Not Serious
Availability of transportation options: Somewhat Not Serious

Question 8

1

Question 9

- Don't Need Driver's License

Question 10

- Other (please specify)

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete disagreement
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- Yes

Question 16

I think scooter are fun and they help reduce traffic congestion and pollution. I imagine people would say they look bad parked everywhere, but just imagine if we had to park that many cars downtown. We don't need any additional law enforcement, traffic lanes or anything else. They cost one dollar to unlock so making them cheaper for low income people is a terrible idea.

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Very likely

Question 20

- Walk

Question 21

- Entertainment

Question 22

- 2 p.m. to 4 p.m.

Question 23

- Street

Question 24

- Downtown

Question 25

- Never

Question 26

They are great to get around downtown!!

Norfolk E-scooter Survey

Please give us your input!

Brian Bailey

in Ward 5

February 8, 2020, 5:56 PM

Question 1

No response

Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$20,000 to \$34,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Never

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Always

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

1. E-scooters are improperly parked
2. Follow the rules of the road
3. Insufficient bike lanes for riding e-scooters
4. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking:
Complete agreement

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and
parking: Somewhat agree

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:
Complete agreement

Question 15

- No

Question 16

No response

Name not available

February 8, 2020, 6:34 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!

Norfolk E-scooter Survey

Please give us your input!



Question 2

- ## Question 2

Question 3

- ### Question 3

Question 4

- ### Question 4

Question 5

- ### Question 5

Question 6

- ### Question 6

Question 7

Question 7

Question 8

5

Question 9

- ### Question 9

Question 10

- ### Question 10

Question 11

- ### Question 11

Question 12

Question 12

Question 12

Question 12

Question 12

Question 12

Question 12

Question 13

- ### Question 13

Question 14

Question 14

Question 14

Question 14

Question 14

Question 14

Question 14

Question 14

Question 14

Question 15

- ### Question 15

Norfolk E-scooter Survey

Please give us your input!

2. Riders on sidewalks
3. Follow the rules of the road

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat disagree

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Very likely

Question 20

- Personal bicycle

Question 21

- Work
- Dining
- Entertainment
- Visiting

Question 22

- 8 a.m. to 10 a.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Bike lane

Question 24

- Ghent
- ODU

Question 25

- Never

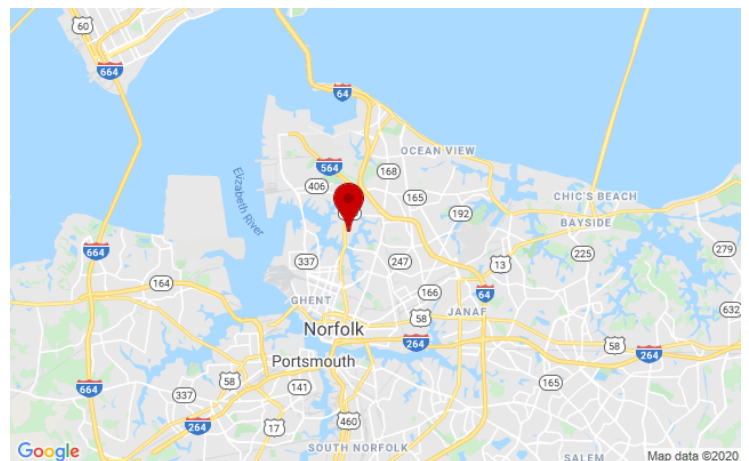
Question 26

No response

Name not available

February 8, 2020, 10:08 PM

Question 1



Question 2

- Female

Norfolk E-scooter Survey

Please give us your input!

Question 3

- White / Caucasian

Question 4

- 18-24

Question 5

- \$50,000 to \$74,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious
Traffic and congestion: Somewhat Not Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

1. Discounts for low-income individuals
2. Follow the rules of the road
3. E-scooter maintenance
4. Riders on sidewalks
5. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 6-10

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

Norfolk E-scooter Survey

Please give us your input!

- Recreational ride

Question 22

- 6 p.m. to 8 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown

Question 25

- Never

Question 26

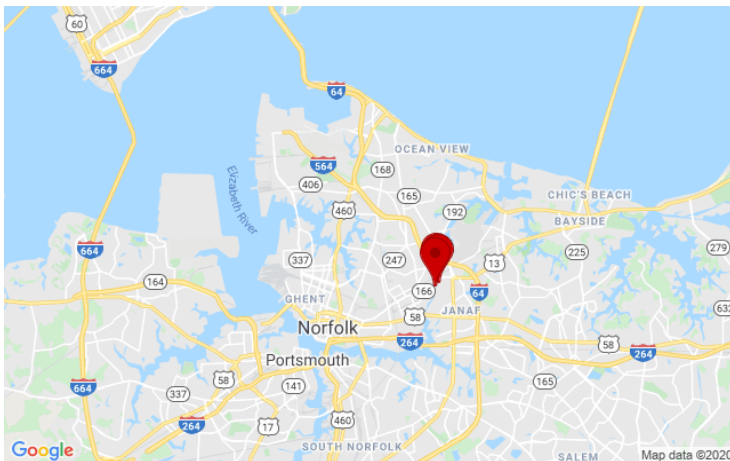
No response

Candace Sumner

in Ward 4

February 8, 2020, 11:15 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- E-Scooter
- Private Vehicle
- Ride Share
- Bus

Question 7

Too Many Cars: Neutral

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Somewhat Not Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- No

Question 12

Park responsibly: Always

Ride on sidewalks: Sometimes

Norfolk E-scooter Survey

Please give us your input!

Ride in bike lanes when a lane is present: Always
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Always

Question 13

1. E-scooter maintenance
2. Follow the rules of the road
3. Underage riders
4. E-scooters are improperly parked
5. Insufficient bike lanes for riding e-scooters
6. Riders on sidewalks
7. Increasing riding fees and rates
8. Discounts for low-income individuals
9. Multiple riders per device
10. Too many e-scooters

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

Over the summer limes were everywhere to be found.... they Were very conveniently close to my house now I can't find not one of them they're nowhere to be found nowhere near my house. Very disappointing!!!
Please Bring them back!!!

Question 17

- I ride several times a week

Question 18

- 11-20

Question 19

- Very likely

Question 20

- Walk

Question 21

- Work
- Entertainment
- Recreational ride
- Errands
- Public transit stop
- Visiting

Question 22

- Midnight to 2 a.m.
- 2 a.m. to 4 a.m.
- 4 a.m. to 6 a.m.
- 6 a.m. to 8 a.m.
- 8 a.m. to 10 a.m.
- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Bike lane

Question 24

- Military Circle

Question 25

- Never

Question 26

No response

Name not shown

Norfolk E-scooter Survey

Please give us your input!

in Ward 2

February 9, 2020, 4:09 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$150,000 or More

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Somewhat Not Serious

Pedestrian and sidewalk safety: Somewhat Not Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Neutral

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

No response

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Neutral

More bike lanes will improve e-scooter safety: Somewhat disagree

Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Norfolk E-scooter Survey

Please give us your input!

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Very likely

Question 20

- Personal vehicle

Question 21

- Errands

Question 22

- 8 a.m. to 10 a.m.

Question 23

- Bike lane

Question 24

- Downtown

Question 25

- Never

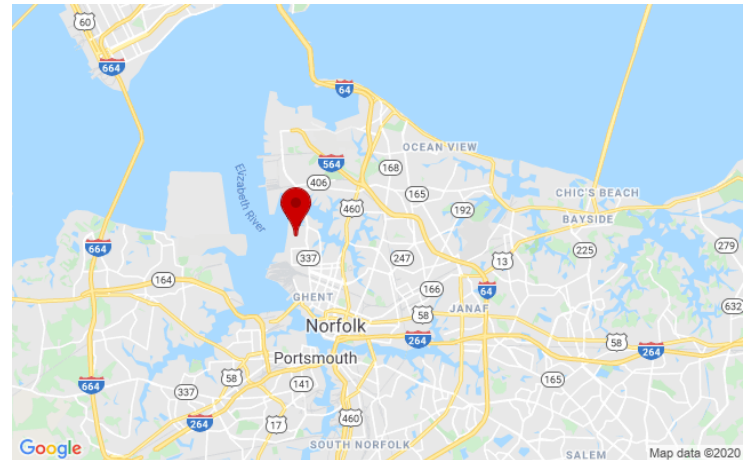
Question 26

No response

Name not available

February 9, 2020, 5:11 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Not Serious

Pedestrian and sidewalk safety: Not Serious

Mobility access for people with disabilities: Not Serious

Availability of transportation options: Somewhat Not Serious

Question 8

4

Norfolk E-scooter Survey

Please give us your input!

Question 9

- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

No response

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Somewhat disagree
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat disagree

Question 15

- No

Question 16

The people using them are using them in place of walking or riding a bike, not driving a car, and they tend to be careless, self-centered individuals that leave them laying haphazardly wherever they no longer needed them.

Name not shown

in Ward 2

February 9, 2020, 7:11 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- E-Scooter
- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Somewhat Serious

Norfolk E-scooter Survey

Please give us your input!

Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

2

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Always
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Follow the rules of the road
2. Insufficient bike lanes for riding e-scooters
3. E-scooters are improperly parked
4. Riders on sidewalks
5. E-scooter maintenance
6. Underage riders
7. Discounts for low-income individuals
8. Multiple riders per device
9. Too many e-scooters
10. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking:

Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 11-20

Question 19

- Very likely

Question 20

- Walk

Question 21

- Work
- Dining
- Entertainment
- Visiting

Question 22

- 6 p.m. to 8 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown

Norfolk E-scooter Survey

Please give us your input!

- Ghent
- Sentara Norfolk area

Question 25

- Within the last month

Question 26

No response

Name not shown

in Ward 2

February 9, 2020, 7:40 AM

Question 1

No response

Question 2

- Female

Question 3

- Prefer not to answer

Question 4

- 25-34

Question 5

- \$20,000 to \$34,999

Question 6

- Walking
- E-Scooter
- Private Vehicle
- Light Rail

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Not Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Always

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Multiple riders per device
2. E-scooters are improperly parked
3. Follow the rules of the road

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking:
Complete agreement

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and
parking: Somewhat disagree

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access:
Somewhat agree

Question 15

Norfolk E-scooter Survey

Please give us your input!

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Very likely

Question 20

- Personal vehicle

Question 21

- Entertainment
- Recreational ride

Question 22

- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

Question 23

- Street

Question 24

- Downtown
- Ghent
- ODU
- North Colley
- Sentara Norfolk area

Question 25

- Within the last month

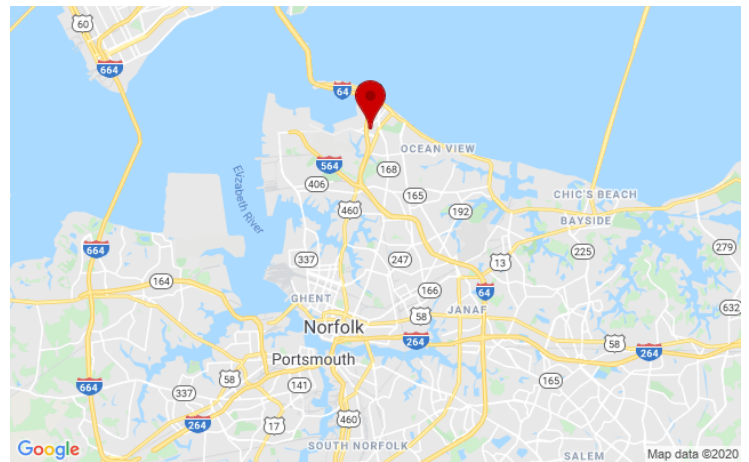
Question 26

No response

Name not available

February 9, 2020, 8:20 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 18-24

Question 5

- \$50,000 to \$74,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Somewhat Serious

Norfolk E-scooter Survey

Please give us your input!

Bike safety: Neutral

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Always

Appear to be of legal riding age: Always

Follow the rules of the road: Always

Question 13

1. Insufficient bike lanes for riding e-scooters
2. E-scooters are improperly parked
3. Follow the rules of the road

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking: Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and parking: Neutral

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- School

Question 22

- 8 a.m. to 10 a.m.
- 2 p.m. to 4 p.m.

Question 23

- Street

Question 24

- Airport
- ODU

Question 25

- Within the last week

Question 26

No response

Name not shown

Norfolk E-scooter Survey

Please give us your input!

in Ward 2

February 9, 2020, 8:26 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$35,000 to \$49,999

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

2

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Insufficient bike lanes for riding e-scooters
2. E-scooters are improperly parked
3. Follow the rules of the road
4. Riders on sidewalks

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Neutral

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Neutral

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:

Norfolk E-scooter Survey

Please give us your input!

Somewhat agree

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 6-10

Question 19

- Somewhat likely

Question 20

- Personal bicycle

Question 21

- Dining
- Entertainment
- Visiting

Question 22

- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

Question 23

- Street

Question 24

- Downtown
- Ghent

Question 25

- Never

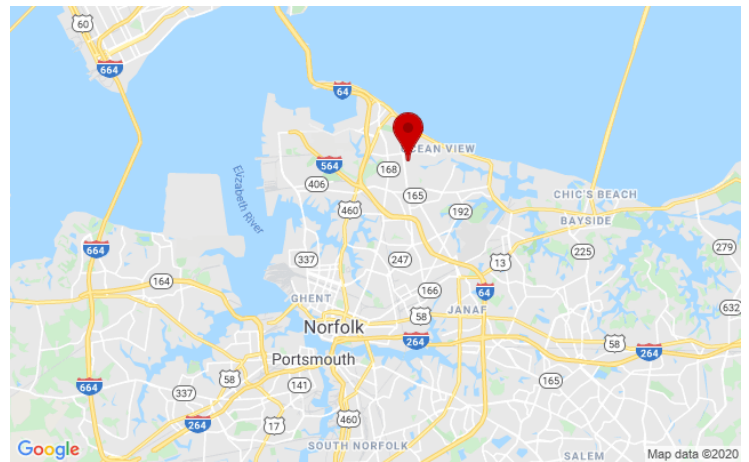
Question 26

No response

Name not available

February 9, 2020, 8:51 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$50,000 to \$74,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Somewhat Serious

Norfolk E-scooter Survey

Please give us your input!

Bike safety: Neutral

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

2

Question 9

- Don't Need Driver's License
- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Never

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Never

Follow the rules of the road: Never

Question 13

1. E-scooters are improperly parked
2. Underage riders
3. Follow the rules of the road
4. Multiple riders per device
5. Riders on sidewalks
6. Insufficient bike lanes for riding e-scooters
7. Discounts for low-income individuals
8. Too many e-scooters
9. E-scooter maintenance
10. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking:

Complete agreement

Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and

parking: Complete agreement

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access:

Somewhat agree

Question 15

- No

Question 16

No response

Name not available

February 9, 2020, 9:27 AM

Question 1



Question 2

- Male

Question 3

- Latino

Question 4

- 25-34

Norfolk E-scooter Survey

Please give us your input!

Question 5

- \$50,000 to \$74,999

Question 6

- E-Scooter
- Private Vehicle

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

1

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Always
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Always

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Increasing riding fees and rates
3. E-scooter maintenance

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Dining
- Entertainment

Question 22

- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

Norfolk E-scooter Survey

Please give us your input!

Question 23

- Bike lane

Question 24

- Downtown
- Ghent
- Ocean View

Question 25

- Within the last month

Question 26

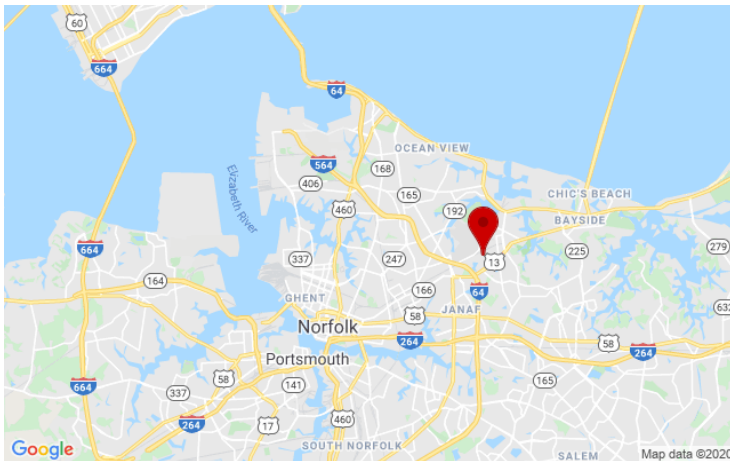
No response

Brian Hines

outside Norfolk

February 9, 2020, 10:22 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$150,000 or More

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Neutral

Question 8

5

Question 9

- Don't Need Driver's License
- Need Helmet
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Sometimes

Question 13

1. Multiple riders per device
2. Underage riders

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Need Helmet
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Never

Ride on sidewalks: Always

Ride in bike lanes when a lane is present: Never

Ride one person per device: Never

Appear to be of legal riding age: Never

Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. Underage riders
3. E-scooters are improperly parked
4. Riders on sidewalks
5. Discounts for low-income individuals
6. Multiple riders per device
7. Too many e-scooters
8. E-scooter maintenance
9. Insufficient bike lanes for riding e-scooters
10. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Neutral

E-scooters help reduce carbon emissions: Neutral

E-scooters help reduce traffic congestion: Complete disagreement

Designated e-scooter parking areas will improve haphazard parking: Complete disagreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree

More bike lanes will improve e-scooter safety: Complete disagreement

Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

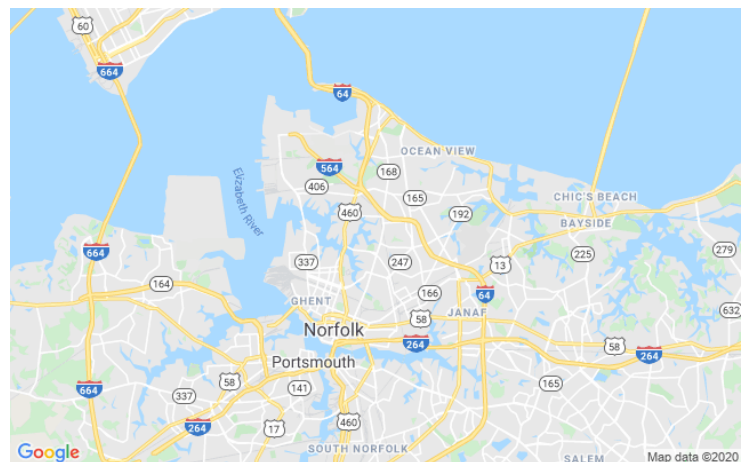
Question 16

While walking I have been almost hit by numerous people on scooters. While driving I have had people on scooters drive out in front of me and have almost caused me to have an accident. I have found these e-scooters to be a hazard and rarely find them to be used safely and by people obeying traffic signals or other road laws. I have never seen a person on an e-scooter wearing a helmet. I have seen families using them with their children riding them by themselves - I thought you had to have a license and wear a helmet (where is the parent responsibility)? These e-scooters are only making the roads more dangerous.

Name not available

February 9, 2020, 10:38 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

Norfolk E-scooter Survey

Please give us your input!

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Not Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

2

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Follow the rules of the road
3. Too many e-scooters
4. Riders on sidewalks
5. Insufficient bike lanes for riding e-scooters

6. Multiple riders per device
7. Underage riders
8. E-scooter maintenance
9. Discounts for low-income individuals
10. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Somewhat disagree

E-scooters help reduce carbon emissions: Neutral

E-scooters help reduce traffic congestion: Somewhat disagree

Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement

Additional enforcement would improve e-scooter rider behavior and parking: Neutral

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Dining

Question 22

Norfolk E-scooter Survey

Please give us your input!

- 4 p.m. to 6 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Ocean View

Question 25

- Never

Question 26

No response

Name not available

February 9, 2020, 11:00 AM

Question 1

No response

Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$75,000 to \$99,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Neutral

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

5

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Always

Appear to be of legal riding age: Never

Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. Underage riders
3. Riders on sidewalks
4. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Complete disagreement

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Complete disagreement

Designated e-scooter parking areas will improve haphazard parking: Neutral

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree

More bike lanes will improve e-scooter safety: Complete disagreement

Fares to use e-scooters should be managed to provide equitable access: Neutral

Norfolk E-scooter Survey

Please give us your input!

Question 15

- No

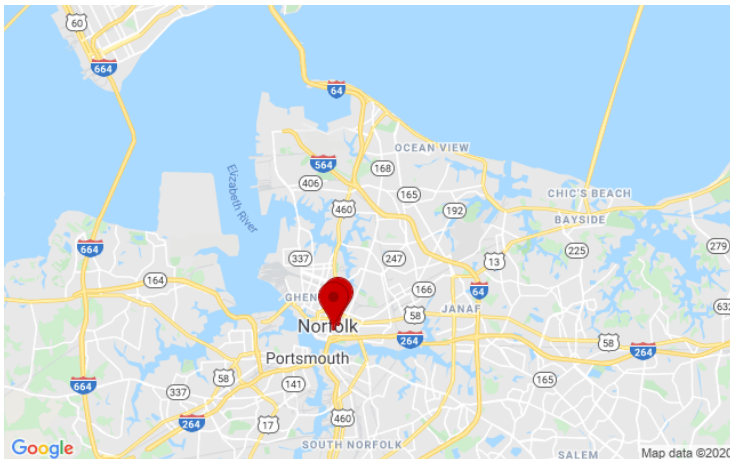
Question 16

No response

Name not available

February 9, 2020, 11:01 AM

Question 1



Question 2

- Female

Question 3

- Black or African American

Question 4

- 55-64

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- Personal Bike

- Private Vehicle

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Question 8

4

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Always

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Never

Question 13

1. Underage riders
2. E-scooters are improperly parked
3. Follow the rules of the road
4. Multiple riders per device

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat disagree

Designated e-scooter parking areas will improve haphazard parking:

Norfolk E-scooter Survey

Please give us your input!

Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

More bike lanes will improve e-scooter safety: Neutral

Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

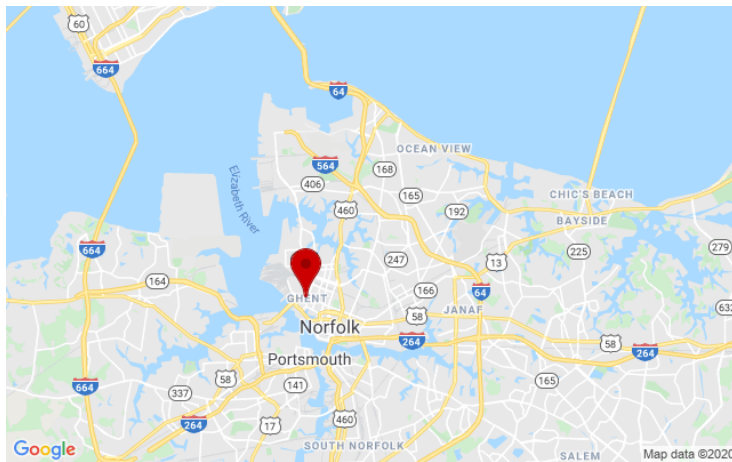
Question 16

No response

Name not available

February 9, 2020, 11:04 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Neutral

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

2

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Always

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road

Norfolk E-scooter Survey

Please give us your input!

2. E-scooters are improperly parked
3. Riders on sidewalks

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Entertainment
- Recreational ride

Question 22

- Midnight to 2 a.m.
- 8 p.m. to 10 p.m.

- 10 p.m. to midnight

Question 23

- Street

Question 24

- Downtown
- Ghent

Question 25

- Never

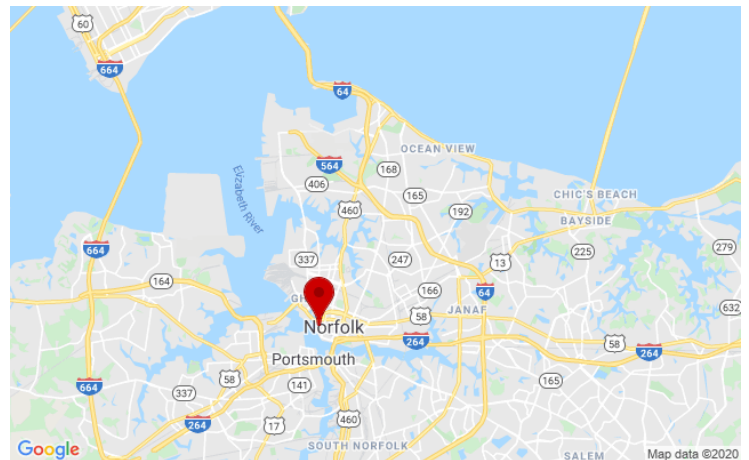
Question 26

No response

Name not available

February 9, 2020, 11:16 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

Norfolk E-scooter Survey

Please give us your input!

- 35-44

Question 5

- Prefer not to answer

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Serious

Question 8

4

Question 9

- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Never
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Multiple riders per device
3. Too many e-scooters

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

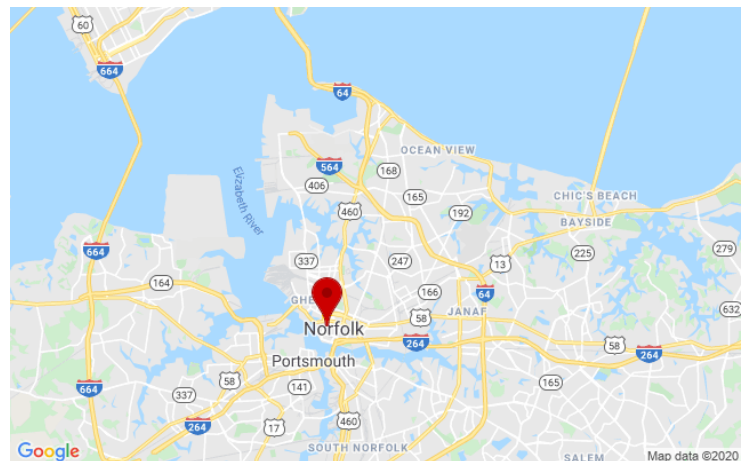
Question 16

They should be wearing helmets. This is a major safety concern as someone who works in healthcare. The riders are often doubled up on a scooter. They are often on the sidewalks and do not stop for stop signs.

Name not available

February 9, 2020, 11:45 AM

Question 1



Question 2

- Male

Norfolk E-scooter Survey

Please give us your input!

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- Prefer not to answer

Question 6

- Walking
- Personal Bike
- E-Scooter
- Private Vehicle

Question 7

Too Many Cars: Neutral
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

2

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Always

Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Riders on sidewalks
2. E-scooters are improperly parked
3. Multiple riders per device

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Very likely

Question 20

- Personal bicycle

Question 21

Norfolk E-scooter Survey

Please give us your input!

- Home
- Visiting

Question 22

- 6 p.m. to 8 p.m.

Question 23

- Bike lane

Question 24

- Downtown
- Ghent

Question 25

- Never

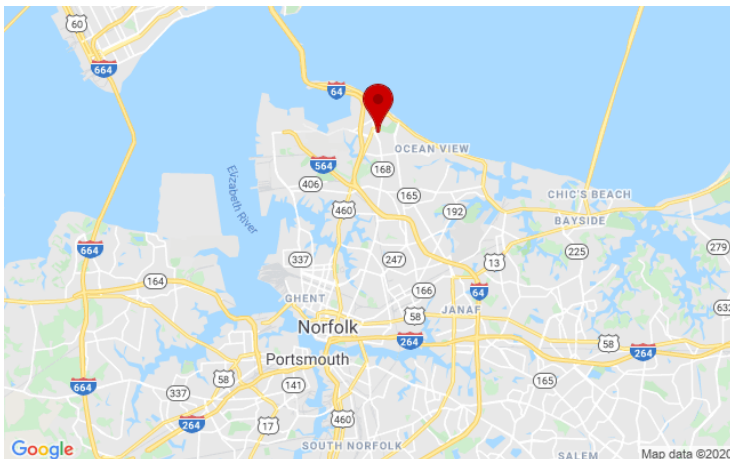
Question 26

No response

Name not available

February 9, 2020, 12:37 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$20,000 to \$34,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 8

2

Question 9

- Need Helmet
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Mostly

Norfolk E-scooter Survey

Please give us your input!

Question 13

1. Discounts for low-income individuals
2. Multiple riders per device
3. Underage riders

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Neutral

Designated e-scooter parking areas will improve haphazard parking: Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Neutral

More bike lanes will improve e-scooter safety: Neutral

Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

Question 16

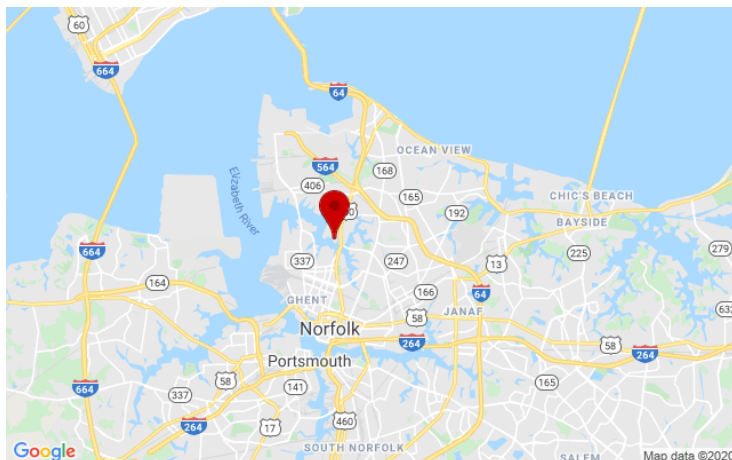
I'm glad to see them available, I see many people using them in the spring and summer to carry groceries home.

Name not shown

in Ward 2

February 9, 2020, 1:11 PM

Question 1



Question 2

- Male

Question 3

- Prefer not to answer

Question 4

- 25-34

Question 5

- \$150,000 or More

Question 6

- Walking
- Personal Bike
- E-Scooter
- Ride Share

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Neutral

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Not Serious

Availability of transportation options: Very Serious

Question 8

1

Question 9

- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Norfolk E-scooter Survey

Please give us your input!

Question 12

Park responsibly: Always
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Always
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Discounts for low-income individuals
3. E-scooter maintenance

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Complete disagreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

E scooters are a safe alternative for transportation that should be used efficiently and safely in the city. Providing more bike lanes will make this a more long-lasting and sustainable method.

Question 17

- I ride several times a week

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Home
- Dining
- Entertainment
- Recreational ride

Question 22

- 8 a.m. to 10 a.m.
- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown
- Naval Station
- Ocean View
- Port of Virginia

Question 25

- Never

Question 26

No response

Name not available

February 9, 2020, 1:29 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Very Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Serious

Question 8

5

Question 9

- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Riders on sidewalks
2. Follow the rules of the road
3. E-scooters are improperly parked
4. Multiple riders per device

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

Norfolk E-scooter Survey

Please give us your input!

parking: Somewhat agree
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access:
Somewhat agree

Question 15

- No

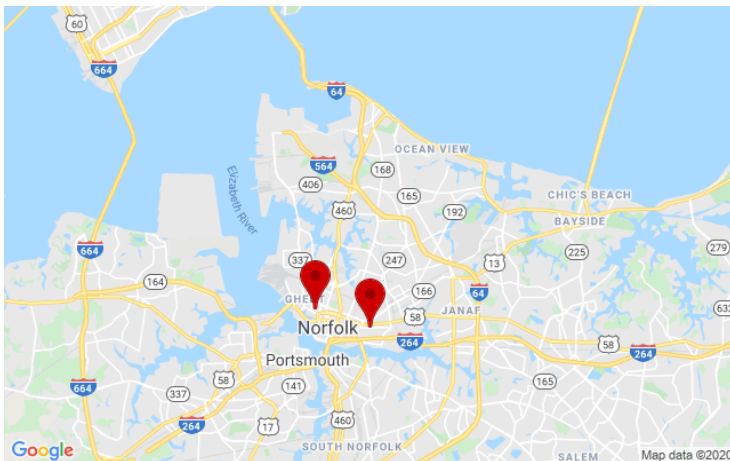
Question 16

No response

Name not available

February 9, 2020, 1:34 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 18-24

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- E-Scooter
- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Not Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Somewhat Serious

Question 8

5

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Always
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Increasing riding fees and rates
2. Insufficient bike lanes for riding e-scooters
3. Follow the rules of the road
4. Discounts for low-income individuals

Question 14

Norfolk E-scooter Survey

Please give us your input!

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

N/A

Question 17

- I ride a few times a month

Question 18

- 11-20

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Home
- School
- Dining
- Recreational ride

Question 22

- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

- 10 p.m. to midnight

Question 23

- Sidewalk

Question 24

- Downtown
- Ocean View
- ODU

Question 25

- Never

Question 26

No response

Name not shown

in Ward 5

February 9, 2020, 1:40 PM

Question 1

No response

Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$75,000 to \$99,999

Question 6

- Private Vehicle

Question 7

Norfolk E-scooter Survey
Please give us your input!

Norfolk E-scooter Survey
Please give us your input!

Too Many Cars: Very Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Somewhat Serious

Question 8

Question 9

- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- No


Question 12

Park responsibly: Never
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Never
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. Multiple riders per device
2. Follow the rules of the road
3. Underage riders
4. E-scooters are improperly parked
5. Too many e-scooters

Question 14

E-scooters are important transportation options: Complete disagreement	
E-scooters help reduce carbon emissions: Somewhat agree	
E-scooters help reduce traffic congestion: Complete disagreement	
Designated e-scooter parking areas will improve haphazard parking: Complete agreement	Question 2
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement	• Female
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement	Question 3

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

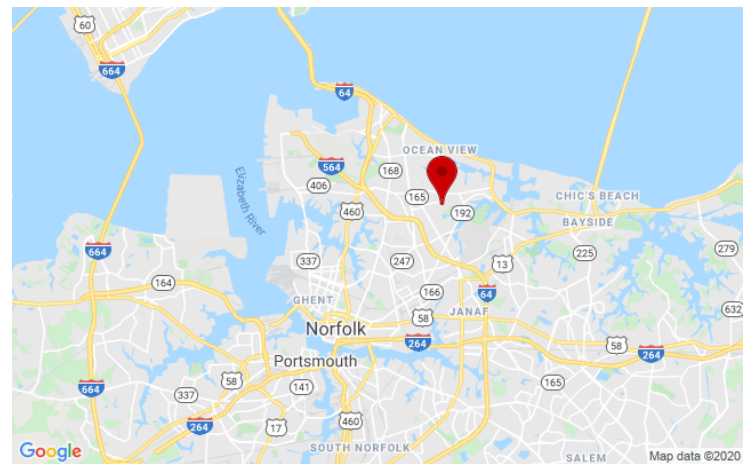
Question 16

I think that as time goes on you are going to see more and more younger people using these devices which will lead to more and more injuries and deaths. I have seen where two people were on one scooter, which it is not designed for that and I have even seen two young adults on one with a baby strapped to the front of the female passenger. I just believe people get on these devices and think the law does not pertain to them. No one thinks when they ride these devices, I have seen them on major highways which should be totally banned. This area is not designed for this type of transportation, roads are in such disrepair that the scooter could actually come unstable for the rider and they could fall in front of an on coming automobile. Just saying, something needs to change with rules, laws, roads and who are allowed to ride.

Name not available

February 9, 2020, 2:29 PM

Question 1



Question 2

- Female

Question 3

Norfolk E-scooter Survey

Please give us your input!

- White / Caucasian

Question 4

- 35-44

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 8

3

Question 9

- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Always

Appear to be of legal riding age: Always

Follow the rules of the road: Sometimes

Question 13

1. Insufficient bike lanes for riding e-scooters

2. Follow the rules of the road

3. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking:

Somewhat agree

Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Somewhat disagree

Additional enforcement would improve e-scooter rider behavior and

parking: Somewhat disagree

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:

Somewhat agree

Question 15

- No

Question 16

No response

Name not available

February 9, 2020, 2:34 PM

Question 1

No response

Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$100,000 to \$149,999

Norfolk E-scooter Survey

Please give us your input!

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Serious

Question 8

3

Question 9

- Need Helmet
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Sometimes
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Insufficient bike lanes for riding e-scooters
2. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat disagree

Question 15

- No

Question 16

No response

Name not available

February 9, 2020, 2:56 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

Norfolk E-scooter Survey

Please give us your input!

- 25-34

Question 5

- \$20,000 to \$34,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Not Serious
Pedestrian and sidewalk safety: Not Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Somewhat Serious

Question 8

2

Question 9

- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- No

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Follow the rules of the road
2. Insufficient bike lanes for riding e-scooters

3. Riders on sidewalks
4. Multiple riders per device
5. E-scooters are improperly parked
6. Underage riders
7. Too many e-scooters
8. E-scooter maintenance
9. Discounts for low-income individuals
10. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Very likely

Question 20

- Walk

Question 21

- Dining

Norfolk E-scooter Survey

Please give us your input!

- Entertainment
- Recreational ride

Question 22

- Midnight to 2 a.m.
- 2 a.m. to 4 a.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Airport
- Downtown
- Ghent
- Naval Station
- Shipyards

Question 25

- Never

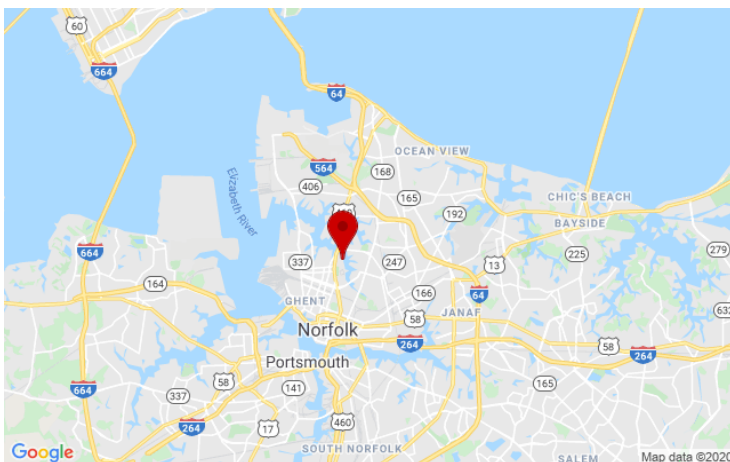
Question 26

No response

Name not available

February 9, 2020, 3:37 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- E-Scooter
- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Not Serious

Pedestrian and sidewalk safety: Somewhat Not Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Not Serious

Question 8

1

Question 9

- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Norfolk E-scooter Survey

Please give us your input!

Question 12

Park responsibly: Always
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Always
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Mostly

Question 13

1. Discounts for low-income individuals
2. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Dining
- Entertainment

Question 22

- 2 p.m. to 4 p.m.

Question 23

- Bike lane

Question 24

- Downtown
- Ghent
- ODU
- North Colley

Question 25

- Within the last month

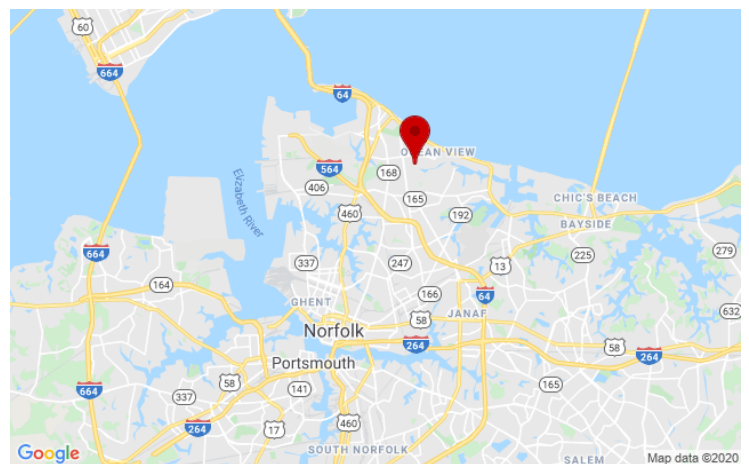
Question 26

No response

Name not available

February 9, 2020, 3:43 PM

Question 1



Norfolk E-scooter Survey

Please give us your input!

Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Neutral
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Neutral

Question 8

4

Question 9

- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Never

Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. Underage riders
3. Multiple riders per device
4. Riders on sidewalks
5. Insufficient bike lanes for riding e-scooters
6. E-scooters are improperly parked
7. Too many e-scooters
8. E-scooter maintenance
9. Increasing riding fees and rates
10. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

Question 16

Need to require helmets!!! Need to keep kids off of them!! Need to verify the person is licensed so they might obey traffic laws

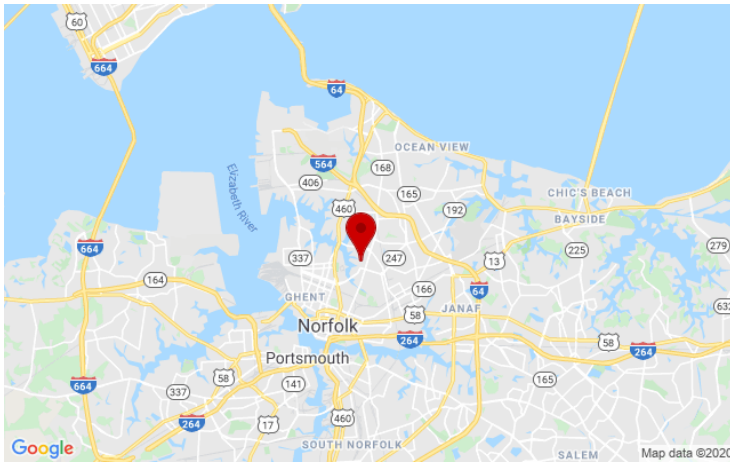
Name not available

February 9, 2020, 4:09 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Not Serious

Bike safety: Somewhat Not Serious

Pedestrian and sidewalk safety: Somewhat Not Serious

Mobility access for people with disabilities: Somewhat Not Serious

Availability of transportation options: Somewhat Not Serious

Question 8

5

Question 9

- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Never

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Never

Question 13

1. E-scooters are improperly parked
2. Too many e-scooters

Question 14

E-scooters are important transportation options: Complete disagreement

E-scooters help reduce carbon emissions: Complete disagreement

E-scooters help reduce traffic congestion: Complete disagreement

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- No

Question 16

No response

Name not available

Norfolk E-scooter Survey

Please give us your input!

February 9, 2020, 4:09 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Somewhat Not Serious

Question 8

4

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Never
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Too many e-scooters
3. Follow the rules of the road

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

Norfolk E-scooter Survey

Please give us your input!

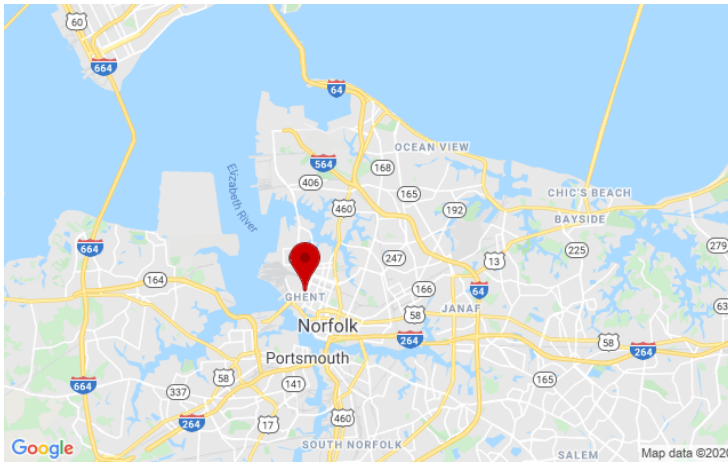
No response

Name not shown

in Ward 2

February 9, 2020, 4:09 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Not Serious

Question 8

3

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Follow the rules of the road
3. Riders on sidewalks
4. Too many e-scooters
5. Multiple riders per device
6. Insufficient bike lanes for riding e-scooters
7. Underage riders
8. E-scooter maintenance
9. Discounts for low-income individuals
10. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Somewhat disagree

Norfolk E-scooter Survey

Please give us your input!

E-scooters help reduce carbon emissions: Somewhat disagree
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking:
Somewhat disagree
Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and
parking: Neutral
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access:
Somewhat disagree

Question 15

- No

Question 16

The e-scooters are only as good as the riders.

Name not available

February 9, 2020, 4:13 PM

Question 1

No response

Question 2

- Male

Question 3

- Prefer not to answer

Question 4

- 35-44

Question 5

- \$35,000 to \$49,999

Question 6

- E-Scooter
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Neutral
Pedestrian and sidewalk safety: Somewhat Not Serious
Mobility access for people with disabilities: Somewhat Not Serious
Availability of transportation options: Somewhat Not Serious

Question 8

No response

Question 9

- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Always
Ride on sidewalks: Never
Ride in bike lanes when a lane is present: Always
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Always

Question 13

No response

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking:
Complete agreement

Question 15

- Yes

Question 16

No response

Norfolk E-scooter Survey

Please give us your input!

Question 17

- I ride several times a week

Question 18

- 6-10

Question 19

- Very likely

Question 20

- Personal vehicle

Question 21

- Entertainment

Question 22

- 4 p.m. to 6 p.m.

Question 23

- Street

Question 24

No response

Question 25

No response

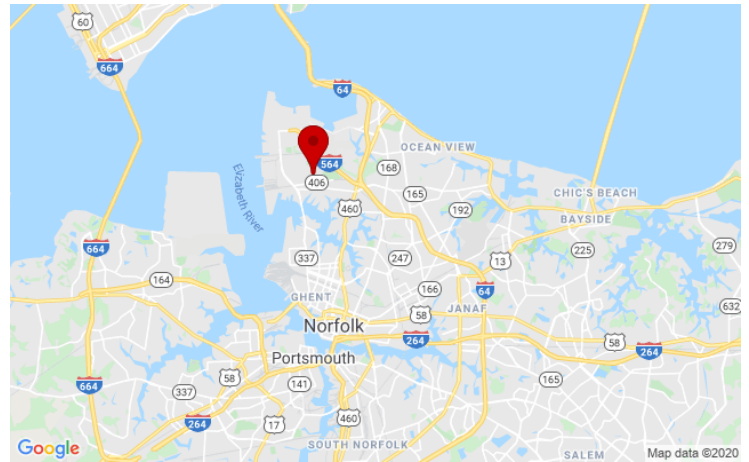
Question 26

No response

Name not available

February 9, 2020, 4:15 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 8

Norfolk E-scooter Survey

Please give us your input!

4

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Always
Appear to be of legal riding age: Mostly
Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked
3. Too many e-scooters
4. Insufficient bike lanes for riding e-scooters
5. Discounts for low-income individuals
6. E-scooter maintenance
7. Riders on sidewalks
8. Increasing riding fees and rates
9. Underage riders
10. Multiple riders per device

Question 14

E-scooters are important transportation options: Neutral
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:
Complete agreement

Question 15

- No

Question 16

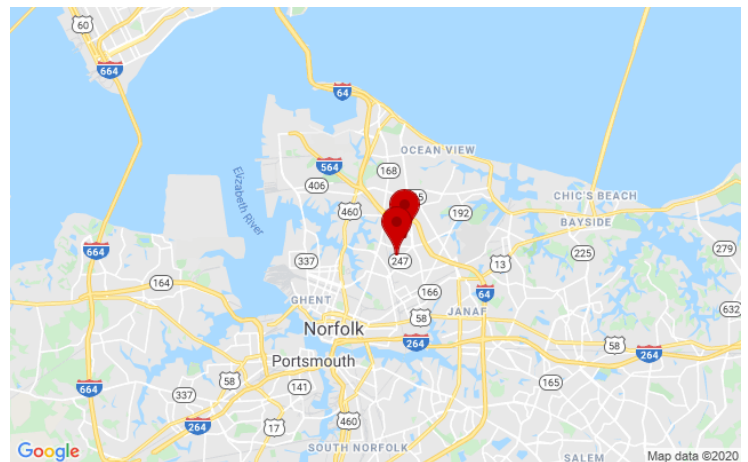
No response

Name not shown

in Ward 3

February 9, 2020, 4:21 PM

Question 1



Question 2

- Male

Question 3

- Prefer not to answer

Question 4

- 45-54

Question 5

- \$50,000 to \$74,999

Norfolk E-scooter Survey

Please give us your input!

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Very Serious

Question 8

2

Question 9

- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Other (please specify)

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Increasing riding fees and rates
2. Follow the rules of the road
3. Too many e-scooters
4. Underage riders
5. Discounts for low-income individuals
6. E-scooter maintenance
7. Riders on sidewalks

8. Insufficient bike lanes for riding e-scooters
9. Multiple riders per device
10. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Entertainment

Question 22

- 10 a.m. to noon
- Noon to 2 p.m.

Norfolk E-scooter Survey

Please give us your input!

- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.

Question 23

- Street

Question 24

- Downtown
- Ghent
- North Colley

Question 25

- Never

Question 26

No response

Name not available

February 9, 2020, 4:26 PM

Question 1

No response

Question 2

- Female

Question 3

- Black or African American

Question 4

- 35-44

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

2

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Discounts for low-income individuals
2. Riders on sidewalks

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking:
Somewhat agree

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and
parking: Somewhat disagree

More bike lanes will improve e-scooter safety: Somewhat disagree

Fares to use e-scooters should be managed to provide equitable access:

Norfolk E-scooter Survey

Please give us your input!

Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Dining

Question 22

- Noon to 2 p.m.

Question 23

- Street

Question 24

- Downtown

Question 25

- Never

Question 26

No response

Name not available

February 9, 2020, 4:38 PM

Question 1

No response

Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- No Town Point Park Riding
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Norfolk E-scooter Survey

Please give us your input!

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Underage riders
2. Multiple riders per device
3. Follow the rules of the road

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Entertainment
- Recreational ride

Question 22

- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown

Question 25

- Never

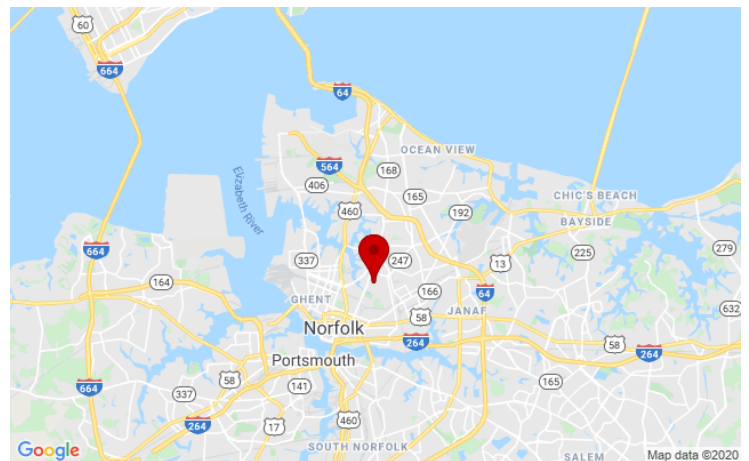
Question 26

No response

Name not available

February 9, 2020, 4:45 PM

Question 1



Norfolk E-scooter Survey

Please give us your input!

Question 2

- Male

Question 3

- Black or African American

Question 4

- 25-34

Question 5

- \$20,000 to \$34,999

Question 6

- Walking
- E-Scooter
- Private Vehicle
- Ride Share
- Bus
- Light Rail

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

5

Question 9

- Don't Need Driver's License
- Need Helmet

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Always
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Always

Question 13

1. E-scooter maintenance
2. Underage riders
3. Insufficient bike lanes for riding e-scooters
4. Follow the rules of the road
5. Riders on sidewalks
6. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride several times a week

Question 18

- 2-5

Question 19

- Somewhat likely

Norfolk E-scooter Survey

Please give us your input!

Question 20

- Transit

Question 21

- Home
- Dining
- Entertainment
- Recreational ride
- Public transit stop
- Visiting

Question 22

- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown
- Ghent
- Military Circle
- NSU
- ODU
- Sentara Norfolk area
- Wards Corner

Question 25

- Within the last month

Question 26

No response

Name not available

February 9, 2020, 4:53 PM

Question 1

No response

Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- Less than \$20,000

Question 6

- Walking
- E-Scooter
- Private Vehicle
- Ride Share
- Bus
- Light Rail

Question 7

Too Many Cars: Neutral

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Neutral

Bike safety: Neutral

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Neutral

Availability of transportation options: Neutral

Question 8

1

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Norfolk E-scooter Survey

Please give us your input!

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Always
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

No response

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride several times a week

Question 18

- 21+

Question 19

- Neutral

Question 20

- Walk

Question 21

- Dining
- Entertainment
- Recreational ride
- Errands
- Public transit stop
- Visiting

Question 22

- 8 a.m. to 10 a.m.
- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown
- Sentara Norfolk area

Question 25

- Within the last week

Question 26

No response

Name not shown

February 9, 2020, 4:54 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!

- Yes

February 9, 2020, 5:09 PM

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Very likely

Question 20

- Personal vehicle

Question 21

- Dining
- Entertainment
- Recreational ride

Question 22

No response

Question 23

- Street

Question 24

- Downtown

Question 25

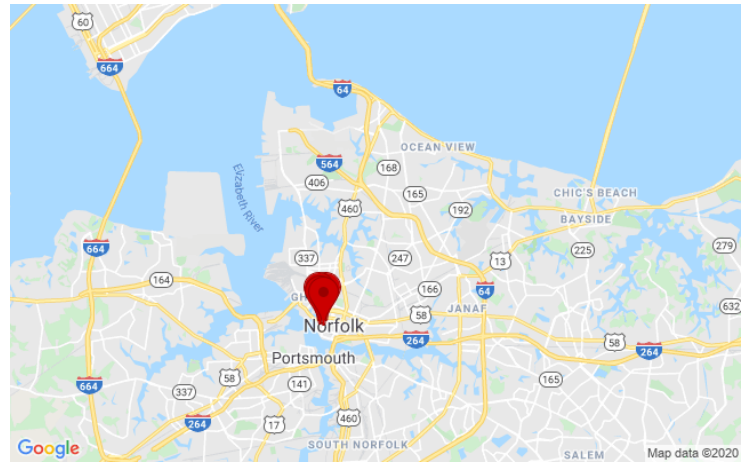
- Within the last month

Question 26

No response

Name not shown
in Ward 2

Question 1



Question 2

- Prefer not to answer

Question 3

- Prefer not to answer

Question 4

- 35-44

Question 5

- Prefer not to answer

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Somewhat Not Serious

Bike safety: Neutral

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Neutral

Norfolk E-scooter Survey

Please give us your input!

Question 8

5

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Riders on sidewalks
2. Follow the rules of the road
3. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat disagree
Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- No

Question 16

I read the app rules, and I read the published regulations. Scooters get parked (or thrown down) in front of my, and others', driveway(s). The groups of them at every corner makes the area look littered, but my largest concern is with the lack of rule following and insistence on sidewalk riding, which I believe was discouraged but not prohibited in the regulations. I've had scooter riders refuse to get off the sidewalk, or even just single-up in width, for pedestrians, and I've watched them zip through stop signs and lights, expecting the right of way pedestrians are given (this is an issue with bike riders too, to be fair, likely because it is not monitored for either).

I can see the benefits of the scooter program - quick, inexpensive short-range transportation for single riders with a card. Makes sense, but can we implement this a bit more responsibly?

Name not available

February 9, 2020, 5:16 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

Norfolk E-scooter Survey

Please give us your input!

- \$150,000 or More

Question 6

- Walking
- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Somewhat Not Serious
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Neutral
Bike safety: Neutral
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Not Serious

Question 8

5

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Riders on sidewalks
2. Follow the rules of the road
3. E-scooters are improperly parked

4. Too many e-scooters

5. Underage riders

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Somewhat disagree
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Complete disagreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- No

Question 16

I live in the Freemason neighborhood, and scooters are left everywhere. They are left in front of my house and next to my driveway. They are often lying on the ground making the downtown look trashy. People on scooters generally disregard traffic rules. I often see them blow thorough lights on Granby and Boush. They just hop up on the sidewalk and run through it on the crosswalk. When they are riding in the street they slow down traffic. Please get rid of these things.

Name not available

February 9, 2020, 5:30 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Female

Question 3

- Latino

Question 4

- 35-44

Question 5

- \$35,000 to \$49,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Neutral

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Neutral

Question 8

1

Question 9

- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Always

Ride on sidewalks: Never

Ride in bike lanes when a lane is present: Always

Ride one person per device: Always

Appear to be of legal riding age: Always

Follow the rules of the road: Always

Question 13

1. Follow the rules of the road

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking:

Complete agreement

Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and

parking: Neutral

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:

Complete agreement

Question 15

- Yes

Question 16

I love this program!

Question 17

- I ride a few times a month

Norfolk E-scooter Survey

Please give us your input!

Question 18

- 1

Question 19

- Very likely

Question 20

- Personal vehicle

Question 21

- Work
- Entertainment
- Recreational ride

Question 22

- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.

Question 23

- Street

Question 24

- Downtown
- Ghent

Question 25

- Never

Question 26

No response

Name not available

February 9, 2020, 5:33 PM

Question 1

No response

Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 8

5

Question 9

- No Knowledge

Question 10

- Other (please specify)

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Always

Appear to be of legal riding age: Always

Follow the rules of the road: Mostly

Norfolk E-scooter Survey

Please give us your input!

Question 13

1. E-scooters are improperly parked
2. Follow the rules of the road
3. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

Why are helmets not required. Bike riders/skateboarders are required to wear helmets

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Very likely

Question 20

- Walk

Question 21

- Recreational ride

Question 22

- Noon to 2 p.m.

Question 23

- Bike lane

Question 24

- Downtown

Question 25

- Within the last month

Question 26

Again, the use of helmets? Why are they not required

Name not available

February 9, 2020, 5:33 PM

Question 1

No response

Question 2

- Male

Question 3

- Black or African American

Question 4

- 25-34

Question 5

- \$35,000 to \$49,999

Question 6

- E-Scooter

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Neutral

Norfolk E-scooter Survey

Please give us your input!

Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Always
Ride on sidewalks: Never
Ride in bike lanes when a lane is present: Always
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Always

Question 13

1. Increasing riding fees and rates
2. Follow the rules of the road
3. E-scooter maintenance
4. Underage riders
5. Discounts for low-income individuals
6. E-scooters are improperly parked
7. Riders on sidewalks
8. Multiple riders per device

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

Best thing Norfolk has adopted in awhile. Gives folks a chance to explore the city and see small business closer and such

Question 17

- I ride several times a week

Question 18

- 2-5

Question 19

- Very likely

Question 20

- Bike share

Question 21

- Work
- School
- Entertainment
- Recreational ride
- Errands
- Public transit stop
- Visiting

Question 22

- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

Norfolk E-scooter Survey

Please give us your input!

- 10 p.m. to midnight

Question 23

- Street

Question 24

- Downtown
- Ghent
- Port of Virginia
- Sentara Norfolk area

Question 25

- Never

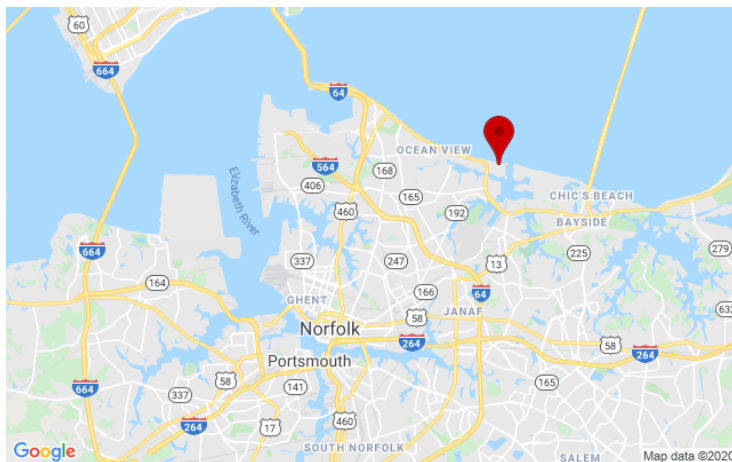
Question 26

Keep the damn EScooters, city caters too much to older generations, the city better make it more attractive to the youth so they will stay in build

Name not available

February 9, 2020, 5:40 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$150,000 or More

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Very Serious

Question 8

2

Question 9

- Don't Need Driver's License
- Need Helmet

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Always
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Always

Question 13

Norfolk E-scooter Survey

Please give us your input!

1. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Neutral

E-scooters help reduce traffic congestion: Neutral

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Neutral

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

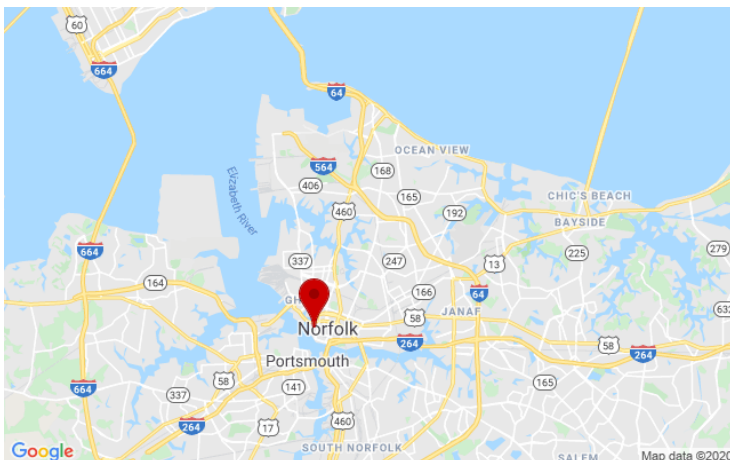
Question 16

No response

Name not available

February 9, 2020, 5:40 PM

Question 1



Question 2

- Male

Question 3

- Black or African American

Question 4

- 25-34

Question 5

- Prefer not to answer

Question 6

- Walking
- E-Scooter

Question 7

Too Many Cars: Neutral

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Never

Ride in bike lanes when a lane is present: Always

Ride one person per device: Always

Appear to be of legal riding age: Always

Norfolk E-scooter Survey

Please give us your input!

Follow the rules of the road: Sometimes

Question 13

1. E-scooter maintenance

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking:

Neutral

Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and

parking: Neutral

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:

Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride several times a week

Question 18

- 6-10

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Home
- School

Question 22

- 6 a.m. to 8 a.m.

- 6 p.m. to 8 p.m.

Question 23

- Bike lane

Question 24

- Downtown
- Ghent

Question 25

- Within the last month

Question 26

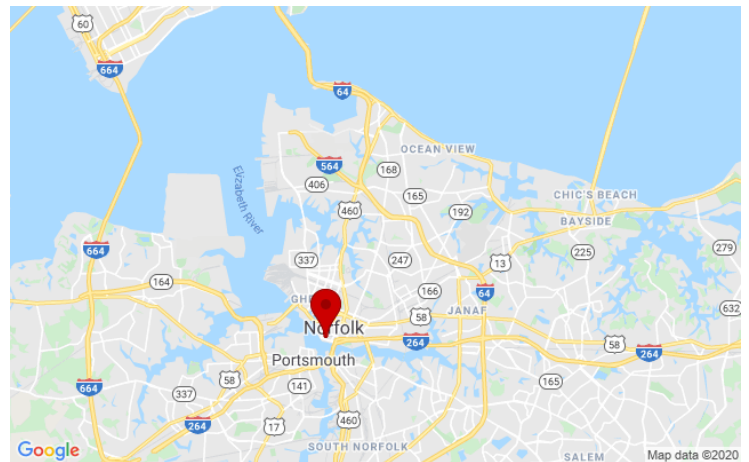
No response

Name not shown

in Ward 2

February 9, 2020, 5:43 PM

Question 1



Question 2

- Female

Question 3

Norfolk E-scooter Survey

Please give us your input!

- White / Caucasian

Question 4

- 25-34

Question 5

- \$35,000 to \$49,999

Question 6

- Walking
- E-Scooter

Question 7

Too Many Cars: Not Serious
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Not Serious
Bike safety: Not Serious
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Not Serious

Question 8

1

Question 9

- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Always
Follow the rules of the road: Sometimes

Question 13

1. Riders on sidewalks
2. Follow the rules of the road
3. E-scooter maintenance

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- Yes

Question 16

E-scooters have become almost vital for local “commutes” many people who live in my downtown apartment use them to get to and from work. E-scooters also provide another element of fun to the downtown area at a low price

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Dining

Question 22

Norfolk E-scooter Survey

Please give us your input!

- 4 p.m. to 6 p.m.

Question 23

- Street

Question 24

- Downtown

Question 25

- Never

Question 26

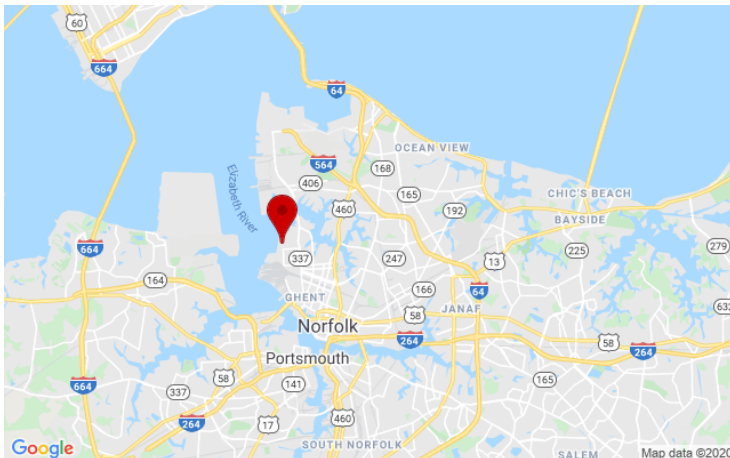
No response

Name not shown

in Ward 2

February 9, 2020, 5:52 PM

Question 1



Question 2

- Male

Question 3

- Prefer not to answer

Question 4

- 35-44

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

4

Question 9

- Don't Need Driver's License
- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Never

Ride on sidewalks: Never

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Never

Question 13

1. E-scooters are improperly parked

Norfolk E-scooter Survey

Please give us your input!

2. Follow the rules of the road
3. Insufficient bike lanes for riding e-scooters
4. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

Almost every time I walk on the sidewalk I have to move one of these. Multiple times I have nearly hit someone who blasted across the road without looking or showing themselves. The parking and reckless driving behavior of scooter riders is completely out of hand. I believe that scooters can play an important role in our transportation ecosystem but if the city can't crack down on these ultimate safety issues, the people of Norfolk cannot be trusted with these vehicles. Right now, scooters are a net hinderence to smooth traffic flow. With adherence to existing rules, they would be a net benefit.

Name not shown

outside Norfolk

February 9, 2020, 5:53 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 18-24

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- E-Scooter
- Private Vehicle
- Bus
- Light Rail

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Neutral
Pedestrian and sidewalk safety: Somewhat Not Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Neutral

Norfolk E-scooter Survey

Please give us your input!

Question 8

1

Question 9

- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Always
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Always

Question 13

1. Increasing riding fees and rates
2. E-scooter maintenance
3. Insufficient bike lanes for riding e-scooters
4. Underage riders

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride several times a week

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- School
- Dining
- Entertainment
- Recreational ride
- Public transit stop

Question 22

- Midnight to 2 a.m.
- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown
- Ghent
- ODU
- Sentara Norfolk area

Norfolk E-scooter Survey

Please give us your input!

Question 25

- Within the last month

Question 26

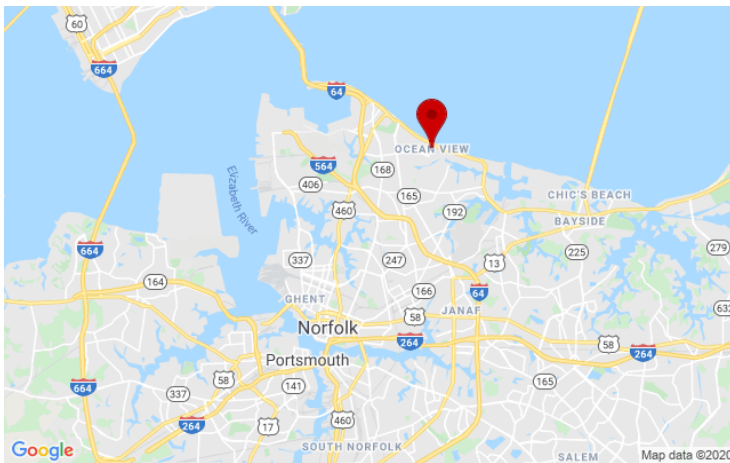
No response

Name not shown

in Ward 5

February 9, 2020, 6:03 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$75,000 to \$99,999

Question 6

- Walking

- Private Vehicle

- Ride Share

Question 7

Too Many Cars: Neutral

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Not Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Neutral

Question 8

5

Question 9

- Don't Need Driver's License

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Never

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Never

Ride one person per device: Always

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked
3. Riders on sidewalks

Question 14

E-scooters are important transportation options: Neutral

E-scooters help reduce carbon emissions: Complete disagreement

E-scooters help reduce traffic congestion: Complete disagreement

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider

Norfolk E-scooter Survey

Please give us your input!

behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Complete disagreement

Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

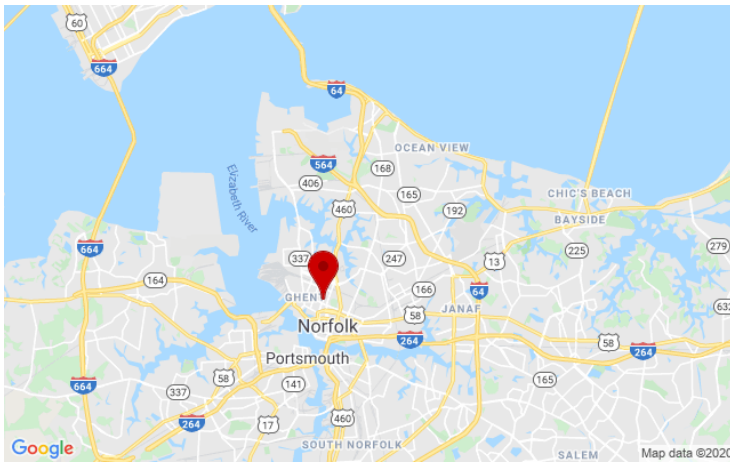
Question 16

No response

Name not available

February 9, 2020, 6:07 PM

Question 1



Question 2

- Male

Question 3

- Asian / Pacific Islander

Question 4

- 25-34

Question 5

- Less than \$20,000

Question 6

- Walking
- Personal Bike
- E-Scooter
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

2

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked

Norfolk E-scooter Survey

Please give us your input!

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- School

Question 22

- 4 p.m. to 6 p.m.

Question 23

- Bike lane

Question 24

- Downtown
- Ghent

Question 25

- Never

Question 26

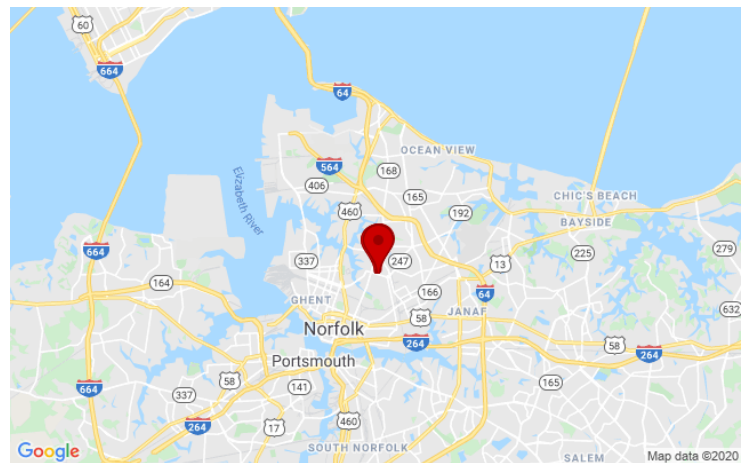
No response

Shevona Jones

in Ward 3

February 9, 2020, 6:15 PM

Question 1



Question 2

- Female

Question 3

- Black or African American

Question 4

- 35-44

Question 5

- \$35,000 to \$49,999

Norfolk E-scooter Survey

Please give us your input!

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious
Traffic and congestion: Somewhat Not Serious
Pollution due to vehicle emissions: Somewhat Not Serious
Bike safety: Not Serious
Pedestrian and sidewalk safety: Not Serious
Mobility access for people with disabilities: Not Serious
Availability of transportation options: Not Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Always

Question 13

1. Discounts for low-income individuals
2. Increasing riding fees and rates
3. Insufficient bike lanes for riding e-scooters
4. Follow the rules of the road
5. E-scooter maintenance
6. E-scooters are improperly parked
7. Riders on sidewalks
8. Underage riders

9. Multiple riders per device

10. Too many e-scooters

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Complete disagreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

There needs to be more e-scooters in certain areas

Question 17

- I ride a few times a month

Question 18

- 6-10

Question 19

- Somewhat unlikely

Question 20

- Transit

Question 21

- Work
- Errands

Question 22

- 4 a.m. to 6 a.m.
- 4 p.m. to 6 p.m.

Norfolk E-scooter Survey

Please give us your input!

Question 23

- Sidewalk

Question 24

- Ghent
- Ocean View

Question 25

- Within the last month

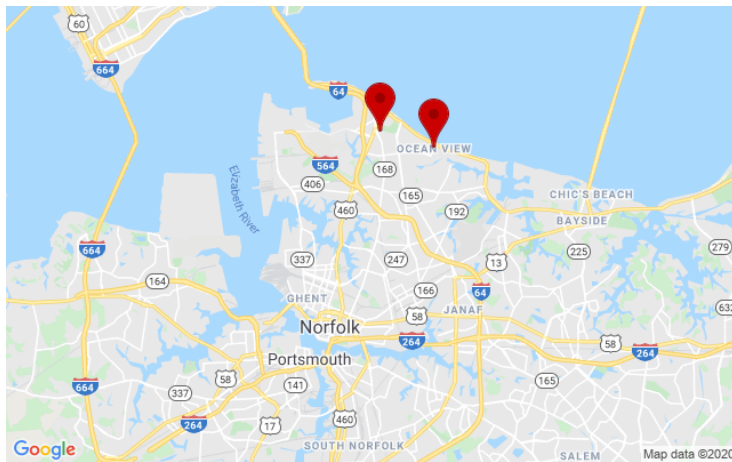
Question 26

No response

Name not available

February 9, 2020, 6:28 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Somewhat Serious

Question 8

5

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters

Question 14

Norfolk E-scooter Survey

Please give us your input!

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

Question 16

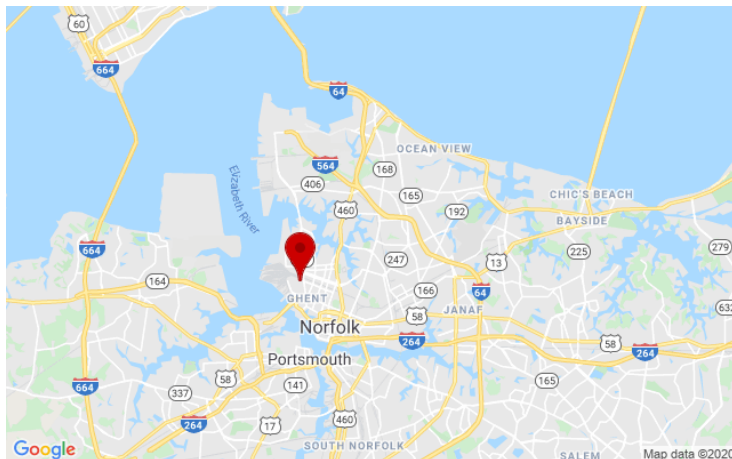
No response

Sarah Bauer

in Ward 2

February 9, 2020, 6:35 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Neutral

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Always

Appear to be of legal riding age: Mostly

Norfolk E-scooter Survey

Please give us your input!

Follow the rules of the road: Sometimes

Question 13

1. Discounts for low-income individuals
2. Insufficient bike lanes for riding e-scooters
3. Follow the rules of the road
4. Riders on sidewalks
5. E-scooters are improperly parked
6. E-scooter maintenance
7. Multiple riders per device
8. Underage riders

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

Let's keep them!

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Dining
- Entertainment
- Recreational ride

Question 22

- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Street

Question 24

- Downtown
- Ghent
- North Colley

Question 25

- Never

Question 26

No response

Name not available

February 9, 2020, 7:22 PM

Question 1

No response

Question 2

- Female

Question 3

- Latino

Question 4

- 25-34

Norfolk E-scooter Survey

Please give us your input!

Question 5

- \$75,000 to \$99,999

Question 6

- Private Vehicle

Question 7

No response

Question 8

5

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Always

Appear to be of legal riding age: Mostly

Follow the rules of the road: Always

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Discounts for low-income individuals
3. Follow the rules of the road

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking:

Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree

More bike lanes will improve e-scooter safety: Neutral

Fares to use e-scooters should be managed to provide equitable access:

Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Entertainment

Question 22

- 6 p.m. to 8 p.m.

Question 23

- Bike lane

Question 24

- Downtown

Question 25

- Never

Norfolk E-scooter Survey

Please give us your input!

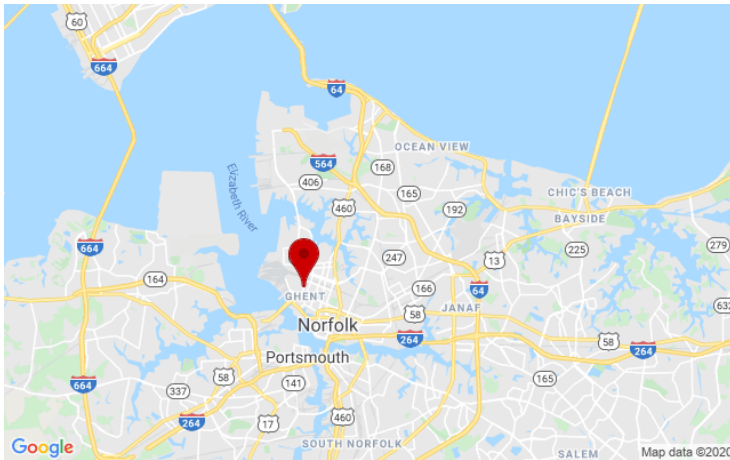
Question 26

No response

Name not available

February 9, 2020, 8:04 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- Prefer not to answer

Question 6

- Walking
- Personal Bike
- E-Scooter
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Neutral

Availability of transportation options: Very Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Always

Ride one person per device: Always

Appear to be of legal riding age: Always

Follow the rules of the road: Mostly

Question 13

1. Increasing riding fees and rates
2. Discounts for low-income individuals
3. Riders on sidewalks
4. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking: Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and

Norfolk E-scooter Survey

Please give us your input!

parking: Neutral

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:

Complete agreement

Question 15

- Yes

Question 16

I am very happy with the scooters.

Question 17

- I ride several times a week

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Entertainment

Question 22

- 8 p.m. to 10 p.m.

Question 23

- Bike lane

Question 24

- Ghent

Question 25

- Never

Question 26

No response

Name not available

February 9, 2020, 8:08 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- Less than \$20,000

Question 6

- Walking
- Personal Bike
- Bus
- Light Rail

Question 7

Too Many Cars: Neutral

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Neutral

Norfolk E-scooter Survey

Please give us your input!

Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

3

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals
- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Always
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Always
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Always

Question 13

1. Follow the rules of the road
2. Underage riders
3. Discounts for low-income individuals
4. Too many e-scooters
5. Increasing riding fees and rates
6. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

Question 16

No response

Name not shown

outside Norfolk

February 9, 2020, 8:35 PM

Question 1

No response

Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious
Traffic and congestion: Somewhat Not Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Somewhat Not Serious
Pedestrian and sidewalk safety: Not Serious

Norfolk E-scooter Survey

Please give us your input!

Mobility access for people with disabilities: Not Serious
Availability of transportation options: Neutral

Question 8

5

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- No Knowledge

Question 10

- Friend, family member, co-worker

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked
3. Too many e-scooters
4. Riders on sidewalks
5. Multiple riders per device

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat disagree

Question 15

- Yes

Question 16

The police never enforce these rules. They stand on the sidewalk and watch the insanity up and down Granby street on a summer night.

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Neutral

Question 20

- Personal bicycle

Question 21

- Recreational ride

Question 22

- 2 p.m. to 4 p.m.

Question 23

- Street

Question 24

- Downtown
- Ghent

Question 25

- Never

Question 26

I hate them. Users run red lights , run into cars, follow no rules and the police do not enforce the rules

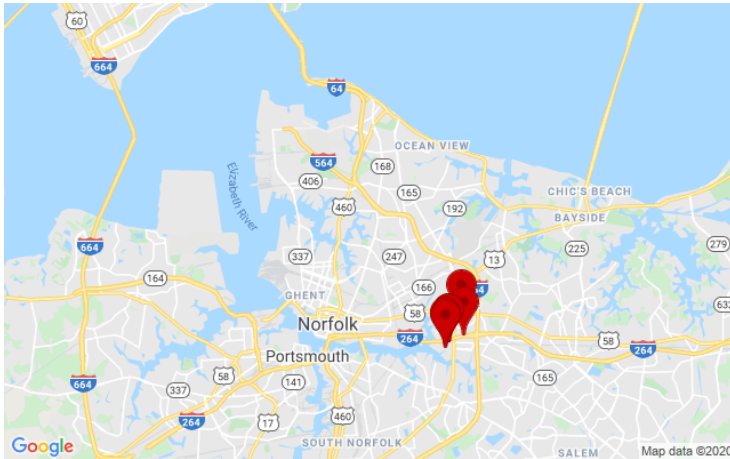
Norfolk E-scooter Survey

Please give us your input!

Name not available

February 9, 2020, 8:35 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- Personal Bike
- Private Vehicle
- Light Rail

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Neutral

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

1. E-scooters are improperly parked
2. Insufficient bike lanes for riding e-scooters
3. Riders on sidewalks
4. Underage riders
5. Discounts for low-income individuals
6. Too many e-scooters
7. Multiple riders per device
8. E-scooter maintenance
9. Follow the rules of the road
10. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Norfolk E-scooter Survey

Please give us your input!

Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Very likely

Question 20

- Walk

Question 21

- Recreational ride
- Public transit stop

Question 22

- 4 p.m. to 6 p.m.

Question 23

- Sidewalk

Question 24

- Downtown

Question 25

- Never

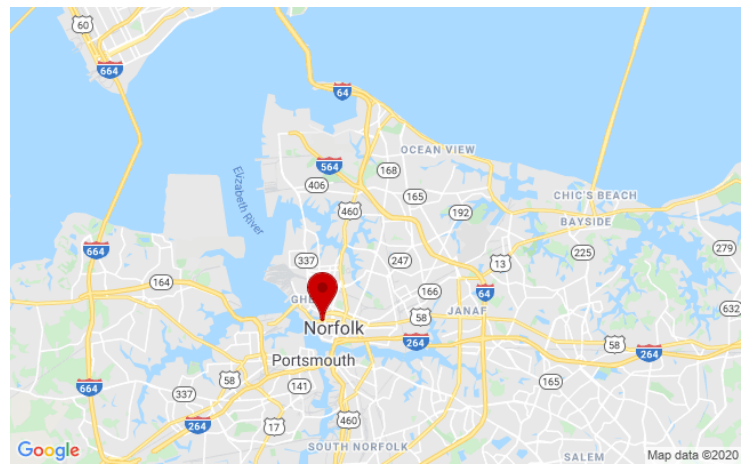
Question 26

No response

Name not available

February 9, 2020, 9:35 PM

Question 1



Question 2

- Male

Question 3

- Prefer not to answer

Question 4

- 18-24

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- E-Scooter
- Private Vehicle

Norfolk E-scooter Survey

Please give us your input!

- Ride Share

Question 7

Too Many Cars: Somewhat Not Serious
Traffic and congestion: Somewhat Not Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Very Serious

Question 8

1

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Mostly

Question 13

1. Riders on sidewalks
2. Insufficient bike lanes for riding e-scooters
3. Follow the rules of the road

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking:

Neutral

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Complete disagreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

Cheap alternative to get around Norfolk when walking is just too far.

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Dining
- Entertainment
- Errands

Question 22

- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.

Question 23

- Street

Question 24

- Downtown

Norfolk E-scooter Survey
Please give us your input!

Norfolk E-scooter Survey
Please give us your input!

- Private Vehicle

Question 7

- Too Many Cars: Somewhat Serious
- Traffic and congestion: Somewhat Serious
- Pollution due to vehicle emissions: Not Serious
- Bike safety: Not Serious
- Pedestrian and sidewalk safety: Not Serious
- Mobility access for people with disabilities: Neutral
- Availability of transportation options: Not Serious

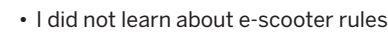
Question 8

4

Question 9

- No Knowledge

Question 10



- No

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Always
Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Riders on sidewalks
3. Follow the rules of the road
4. Multiple riders per device

Question 14

- E-scooters are important transportation options: Complete disagreement
- E-scooters help reduce carbon emissions: Neutral
- E-scooters help reduce traffic congestion: Neutral
- Designated e-scooter parking areas will improve haphazard parking: Complete agreement
- Prohibited riding areas and designated parking zones improve rider

Prohibited riding areas and designated parking zones improve rider

Prohibited riding areas and designated parking zones improve rider

Norfolk E-scooter Survey

Please give us your input!

behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

More bike lanes will improve e-scooter safety: Neutral

Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

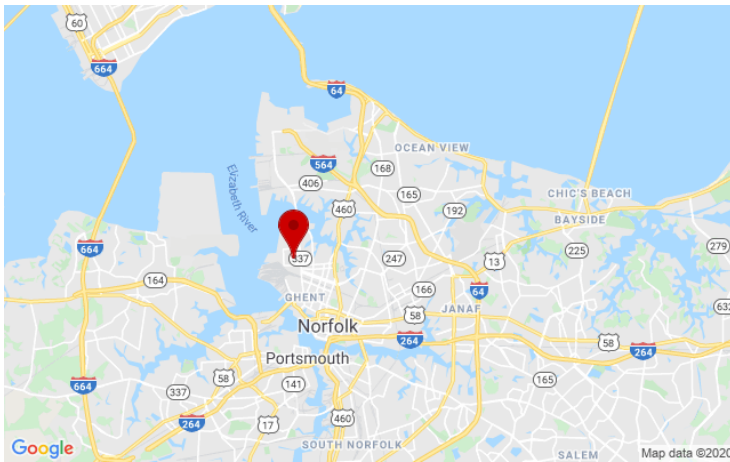
Question 16

No response

Name not available

February 9, 2020, 10:18 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$150,000 or More

Question 6

- Walking
- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Somewhat Not Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Not Serious

Bike safety: Not Serious

Pedestrian and sidewalk safety: Not Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Neutral

Question 8

4

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Sometimes

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Never

Question 13

1. E-scooters are improperly parked
2. Follow the rules of the road

Norfolk E-scooter Survey

Please give us your input!

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Complete disagreement
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat disagree
Fares to use e-scooters should be managed to provide equitable access: Somewhat disagree

Question 15

- No

Question 16

No response

Name not available

February 9, 2020, 10:21 PM

Question 1

No response

Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- \$75,000 to \$99,999

Question 6

- Light Rail

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Not Serious
Bike safety: Neutral
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Not Serious

Question 8

2

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Always
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Mostly

Question 13

1. E-scooters are improperly parked
2. Insufficient bike lanes for riding e-scooters
3. Riders on sidewalks
4. Underage riders

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and

Norfolk E-scooter Survey

Please give us your input!

parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access:
Neutral

Question 15

- No

Question 16

Pedestrians and transit riders must have safe, uncluttered spaces to walk, cross streets, access buses, light rail, and ferries.

That is especially true for elderly pedestrians, people disabilities, people with babies and small children.

Scooter users should be fined for parking scooters in sidewalks, ramps and paths meant for pedestrians.

Alan Smith

in Ward 2

February 9, 2020, 10:26 PM

Question 1

No response

Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$150,000 or More

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Neutral
Pollution due to vehicle emissions: Neutral
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Very Serious

Question 8

1

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Community event

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Always
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Riders on sidewalks
2. Follow the rules of the road
3. E-scooters are improperly parked
4. Underage riders

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Complete disagreement
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

Norfolk E-scooter Survey

Please give us your input!

More bike lanes will improve e-scooter safety: Somewhat disagree
Fares to use e-scooters should be managed to provide equitable access:
Neutral

Question 15

- No

Question 16

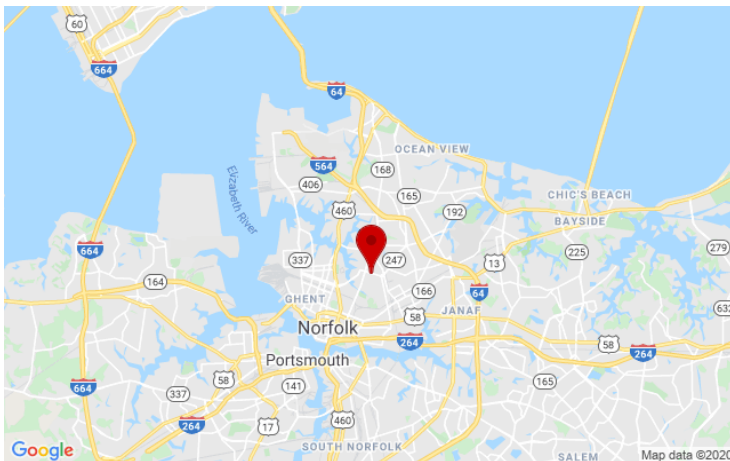
No response

Name not shown

in Ward 3

February 9, 2020, 10:59 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$50,000 to \$74,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Somewhat Not Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

2

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Appear to be of legal riding age: Always
Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking:

Norfolk E-scooter Survey

Please give us your input!

Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:

Complete agreement

Question 15

- Yes

Question 16

People ride scooters on sidewalks when the road is perceived to be unsafe for bikes or scooters. Norfolk needs to improve the infrastructure to support alternative transportation options other than cars.

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Very likely

Question 20

- Bike share

Question 21

- Recreational ride

Question 22

- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.

Question 23

- Street

Question 24

- Downtown

- Ghent

Question 25

- Never

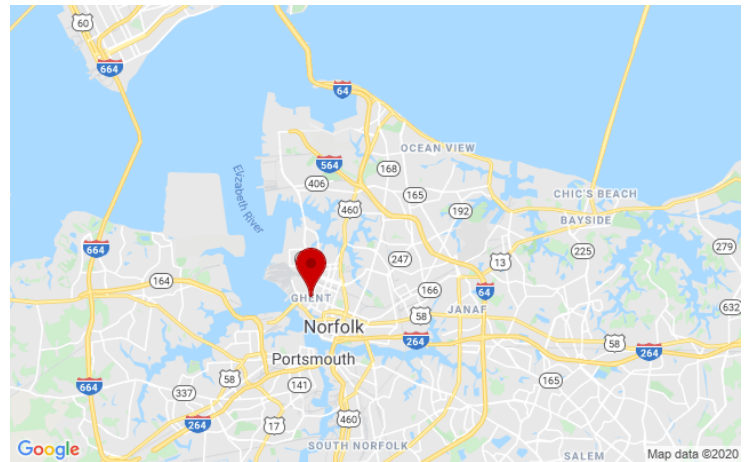
Question 26

No response

Name not available

February 9, 2020, 11:05 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$50,000 to \$74,999

Question 6

Norfolk E-scooter Survey

Please give us your input!

- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Not Serious
Traffic and congestion: Not Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Not Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Not Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Riders on sidewalks
2. E-scooters are improperly parked
3. E-scooter maintenance

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking:

Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement

Additional enforcement would improve e-scooter rider behavior and parking: Complete disagreement

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:

Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat unlikely

Question 20

- Personal bicycle

Question 21

- Home
- Work
- Dining
- Entertainment
- Recreational ride

Question 22

- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

Question 23

- Street

Norfolk E-scooter Survey

Please give us your input!

Question 24

- Downtown
- Ghent
- ODU
- North Colley
- Sentara Norfolk area

Question 25

- Within the last month

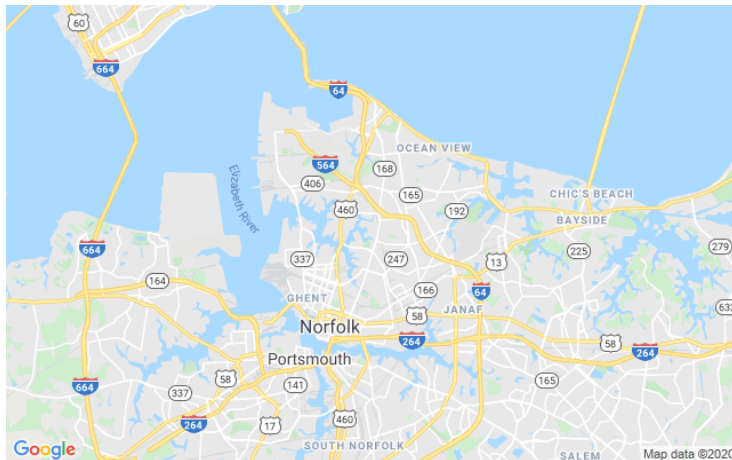
Question 26

No response

Name not available

February 9, 2020, 11:06 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Neutral

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Always

Appear to be of legal riding age: Always

Follow the rules of the road: Mostly

Question 13

No response

Question 14

Norfolk E-scooter Survey

Please give us your input!

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- Yes

Question 16

They are a great accessible option and I hope they stay forever.

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Dining
- Entertainment
- Recreational ride

Question 22

- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Street

Question 24

- Downtown
- Ghent
- North Colley
- Other - Freemason

Question 25

- Never

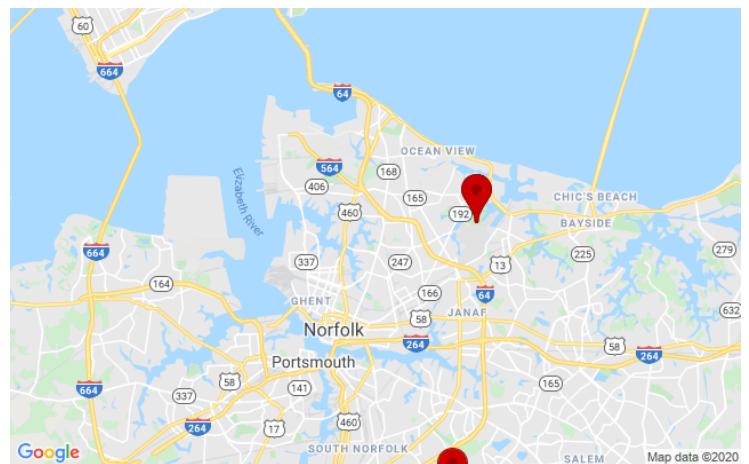
Question 26

No response

Name not available

February 9, 2020, 11:25 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

Norfolk E-scooter Survey

Please give us your input!

- 55-64

Question 5

- \$150,000 or More

Question 6

- Private Vehicle

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 8

3

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Always

Follow the rules of the road: Sometimes

Question 13

No response

Question 14

E-scooters are important transportation options: Neutral

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Neutral

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Neutral

Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

Question 16

No response

Name not shown

in Ward 2

February 9, 2020, 11:25 PM

Question 1

No response

Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- Private Vehicle

Norfolk E-scooter Survey

Please give us your input!

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Neutral
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Neutral

Question 8

4

Question 9

- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Follow the rules of the road
3. Underage riders

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Neutral

Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

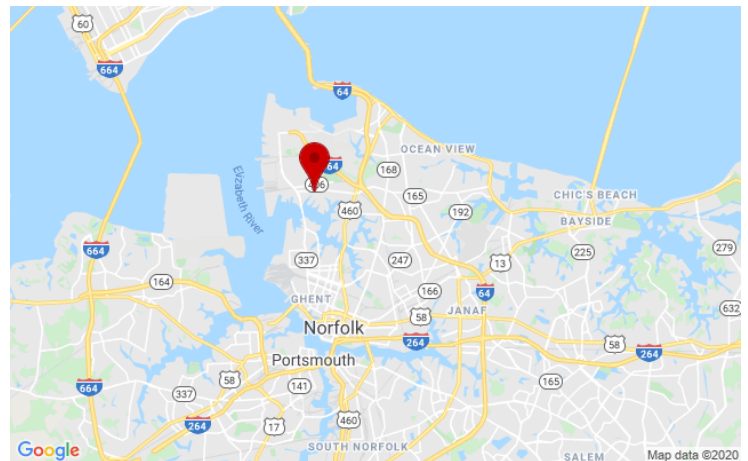
Question 16

It's annoying to see so many rude, inconsiderate riders who leave the scooters in the middle of sidewalks or other common areas, often blocking access for elderly or mobility-impaired people.

Name not available

February 10, 2020, 3:33 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- Prefer not to answer

Norfolk E-scooter Survey

Please give us your input!

Question 6

No response

Question 7

Too Many Cars: Neutral
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Not Serious
Pedestrian and sidewalk safety: Somewhat Not Serious
Mobility access for people with disabilities: Somewhat Not Serious
Availability of transportation options: Somewhat Not Serious

Question 8

5

Question 9

- Don't Need Driver's License

Question 10

- Friend, family member, co-worker

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. Underage riders
3. Multiple riders per device
4. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Complete disagreement
More bike lanes will improve e-scooter safety: Somewhat disagree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

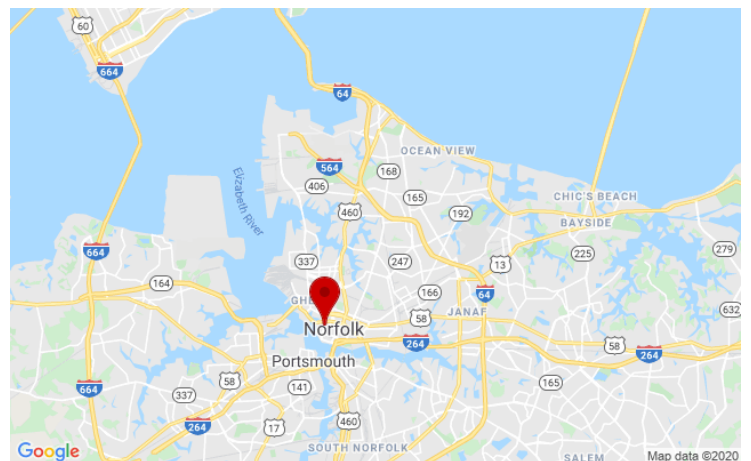
Question 16

These things are dangerous. I have seen drunk people weaving in and out of traffic, nearly running people on sidewalks and in crosswalks over, an e scooter riders actually slapping pedestrians as they drive by them. They are a menace. I drive for a living. Throughout Norfolk these scooters have caused nothing but problems. Please take them off the road!

Name not available

February 10, 2020, 5:52 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Norfolk E-scooter Survey

Please give us your input!

Question 4

- 55-64

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Neutral
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Somewhat Serious

Question 8

5

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Other (please specify)

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. Follow the rules of the road

2. Riders on sidewalks

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

Question 16

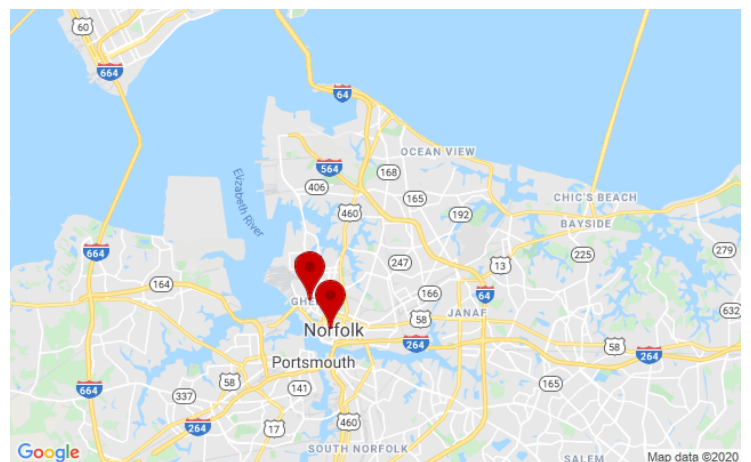
They are no different than bikes. They try to follow the road rules until the red light, then they go around the cars. So dangerous.... Also speeding on sidewalks is dangerous.

Name not shown

in Ward 2

February 10, 2020, 7:32 AM

Question 1



Norfolk E-scooter Survey

Please give us your input!

Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$150,000 or More

Question 6

- Walking
- E-Scooter
- Light Rail

Question 7

Too Many Cars: Not Serious
Traffic and congestion: Not Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Sticker/post card on e-scooter vehicle

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Mostly

Question 13

1. Riders on sidewalks
2. Follow the rules of the road
3. Multiple riders per device
4. Underage riders
5. Insufficient bike lanes for riding e-scooters
6. E-scooter maintenance
7. Increasing riding fees and rates
8. E-scooters are improperly parked
9. Discounts for low-income individuals
10. Too many e-scooters

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

Norfolk E-scooter Survey

Please give us your input!

- 1

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Dining
- Entertainment
- Errands

Question 22

- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

Question 23

- Street

Question 24

- Downtown
- Ghent

Question 25

- Within the last month

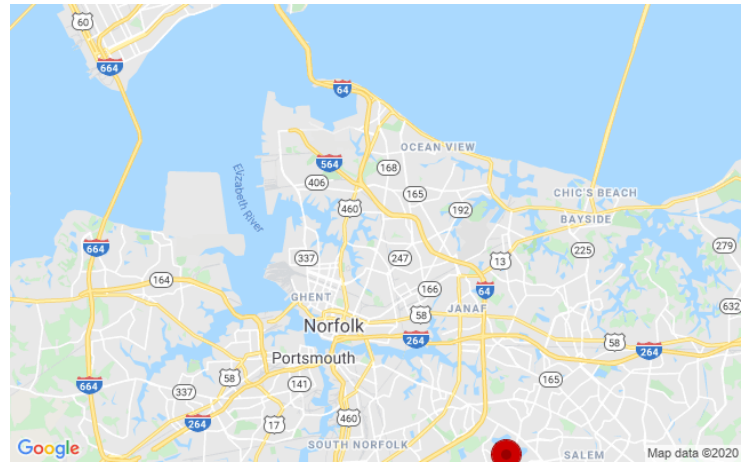
Question 26

No response

Name not available

February 10, 2020, 8:12 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 18-24

Question 5

- Prefer not to answer

Question 6

- Walking
- E-Scooter
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

Norfolk E-scooter Survey

Please give us your input!

1

Question 9

- Don't Need Driver's License
- Need Helmet

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Always

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking: Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- School

Question 22

- 6 a.m. to 8 a.m.
- 8 a.m. to 10 a.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.

Question 23

- Sidewalk

Question 24

- ODU

Question 25

- Within the last week

Question 26

No response

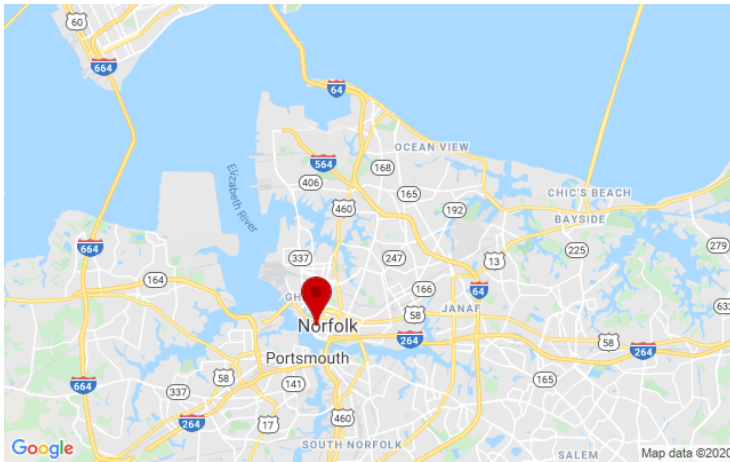
Name not available

February 10, 2020, 8:27 AM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious
Traffic and congestion: Somewhat Not Serious
Pollution due to vehicle emissions: Somewhat Not Serious
Bike safety: Not Serious
Pedestrian and sidewalk safety: Not Serious
Mobility access for people with disabilities: Somewhat Not Serious
Availability of transportation options: Not Serious

Question 8

5

Question 9

- Don't Need Driver's License

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. E-scooters are improperly parked
2. Follow the rules of the road

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Complete disagreement
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat disagree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

The individuals that I see currently using the scooters are not using them for commuting, or in place of a vehicle, but rather for joy riding. This is entertainment not commuting and transportation

Name not available

Norfolk E-scooter Survey

Please give us your input!

February 10, 2020, 8:27 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$150,000 or More

Question 6

- Walking
- Personal Bike
- E-Scooter
- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Neutral

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Neutral

Availability of transportation options: Neutral

Question 8

1

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking: Neutral

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Neutral

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

Norfolk E-scooter Survey

Please give us your input!

- Yes

Question 16

No response

Question 17

- I ride several times a week

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Home

Question 22

- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.

Question 23

- Street

Question 24

- Downtown

Question 25

- Within the last month

Question 26

No response

Thomas Fulcher

in Ward 4

February 10, 2020, 8:37 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$35,000 to \$49,999

Question 6

- Walking
- Personal Bike
- Light Rail

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Neutral

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Neutral

Availability of transportation options: Not Serious

Norfolk E-scooter Survey

Please give us your input!

Question 8

4

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Always
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Underage riders
2. Riders on sidewalks
3. Follow the rules of the road
4. E-scooters are improperly parked
5. Insufficient bike lanes for riding e-scooters
6. E-scooter maintenance
7. Multiple riders per device
8. Too many e-scooters
9. Discounts for low-income individuals
10. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

I think the scooters get a bad rep from the way they are parked sometimes and when groups of kids, who look like they shouldn't have access to them, begin riding them recklessly around downtown, sometimes in groups.

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Very likely

Question 20

- Bike share

Question 21

- Work
- Dining
- Errands

Question 22

- 8 a.m. to 10 a.m.
- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.

Question 23

- Street

Question 24

- Downtown

Norfolk E-scooter Survey

Please give us your input!

Question 25

- Never

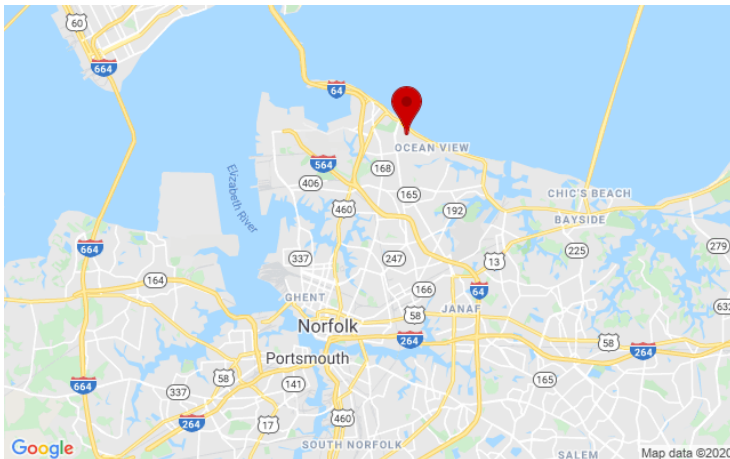
Question 26

No response

Name not available

February 10, 2020, 8:59 AM

Question 1



Question 2

- Male

Question 3

- Black or African American

Question 4

- 35-44

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Follow the rules of the road
3. Riders on sidewalks
4. Underage riders
5. E-scooters are improperly parked
6. E-scooter maintenance
7. Multiple riders per device
8. Discounts for low-income individuals
9. Too many e-scooters
10. Increasing riding fees and rates

Question 14

Norfolk E-scooter Survey

Please give us your input!

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

Not at the moment.

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Very likely

Question 20

- I would not have traveled

Question 21

- Recreational ride

Question 22

- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.

Question 23

- Street

Question 24

- Ocean View

Question 25

- Never

Question 26

Not at the moment.

Name not shown

in Ward 5

February 10, 2020, 9:03 AM

Question 1



Question 2

- Male

Question 3

- Black or African American

Question 4

- 35-44

Question 5

- Prefer not to answer

Question 6

Norfolk E-scooter Survey

Please give us your input!

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Follow the rules of the road
3. Riders on sidewalks
4. Underage riders
5. E-scooters are improperly parked
6. E-scooter maintenance
7. Multiple riders per device
8. Discounts for low-income individuals
9. Too many e-scooters

10. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

Not at the moment.

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Very likely

Question 20

- I would not have traveled

Question 21

- Recreational ride

Question 22

- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.

Question 23

Norfolk E-scooter Survey

Please give us your input!

- Street

Question 24

- Ocean View

Question 25

- Never

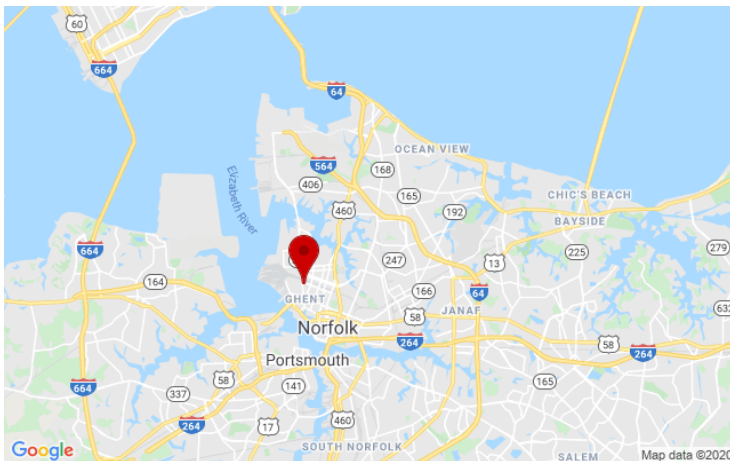
Question 26

Not at the moment.

Name not available

February 10, 2020, 9:11 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious
Traffic and congestion: Somewhat Not Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Very Serious

Question 8

2

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Insufficient bike lanes for riding e-scooters
2. E-scooters are improperly parked
3. Increasing riding fees and rates
4. Too many e-scooters

Norfolk E-scooter Survey

Please give us your input!

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

Question 16

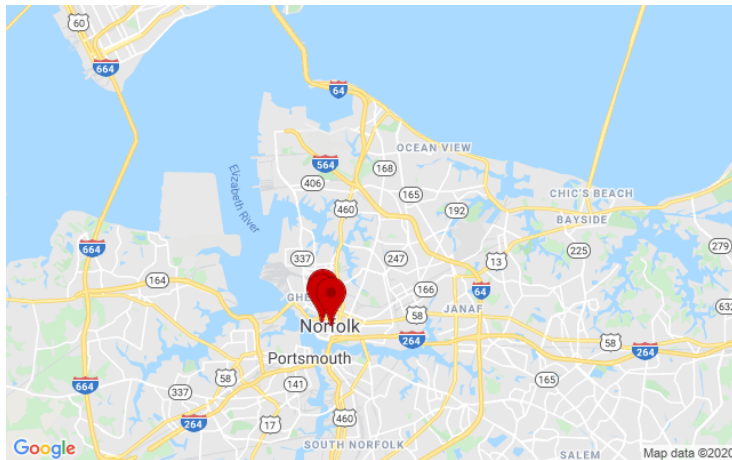
No response

Name not shown

in Ward 2

February 10, 2020, 9:23 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- Prefer not to answer

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Serious

Question 8

4

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Other (please specify)

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly

Norfolk E-scooter Survey

Please give us your input!

Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Riders on sidewalks
2. Follow the rules of the road
3. Insufficient bike lanes for riding e-scooters
4. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking:
Somewhat agree
Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and
parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access:
Somewhat agree

Question 15

- No

Question 16

Better enforcement of the rules is necessary. I see too many people riding them on the sidewalks, nearly hitting my dog and I when we are walking in downtown. Also, intoxicated individuals riding e-scooters should be addressed.

Name not available

February 10, 2020, 10:25 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Not Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

1

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Always
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Always
Ride one person per device: Mostly
Appear to be of legal riding age: Always
Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Increasing riding fees and rates
3. E-scooter maintenance

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete disagreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Neutral

Question 20

- Walk

Question 21

- Entertainment

Question 22

- 6 p.m. to 8 p.m.

Question 23

- Street

Question 24

- Downtown

Question 25

- Within the last month

Question 26

No response

Name not available

February 10, 2020, 11:06 AM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$150,000 or More

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Somewhat Serious

Question 8

3

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Always
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Insufficient bike lanes for riding e-scooters
3. Riders on sidewalks
4. Multiple riders per device
5. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

Norfolk E-scooter Survey

Please give us your input!

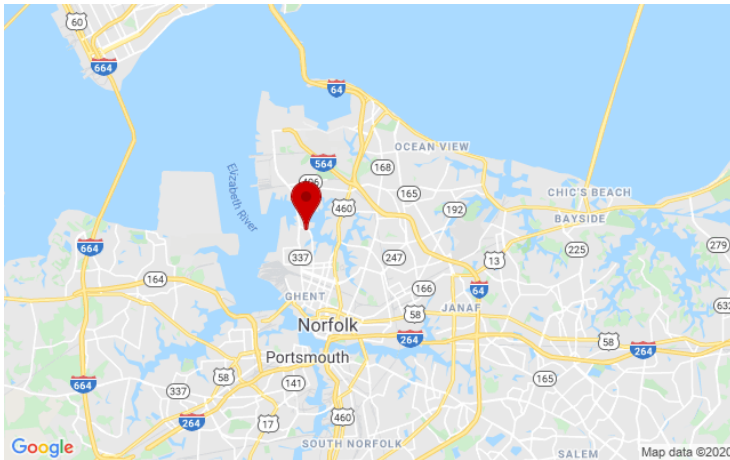
Question 16

No response

Name not available

February 10, 2020, 11:18 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- \$150,000 or More

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Very Serious

Question 8

5

Question 9

- Don't Need Driver's License

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

No response

Question 12

Park responsibly: Never
Ride on sidewalks: Never
Ride in bike lanes when a lane is present: Never
Ride one person per device: Mostly
Appear to be of legal riding age: Never
Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked
3. Riders on sidewalks
4. Underage riders
5. Too many e-scooters
6. Increasing riding fees and rates
7. E-scooter maintenance
8. Multiple riders per device
9. Insufficient bike lanes for riding e-scooters
10. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Somewhat disagree
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider

Norfolk E-scooter Survey

Please give us your input!

behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Somewhat disagree

Fares to use e-scooters should be managed to provide equitable access:

Somewhat disagree

Question 15

- No

Question 16

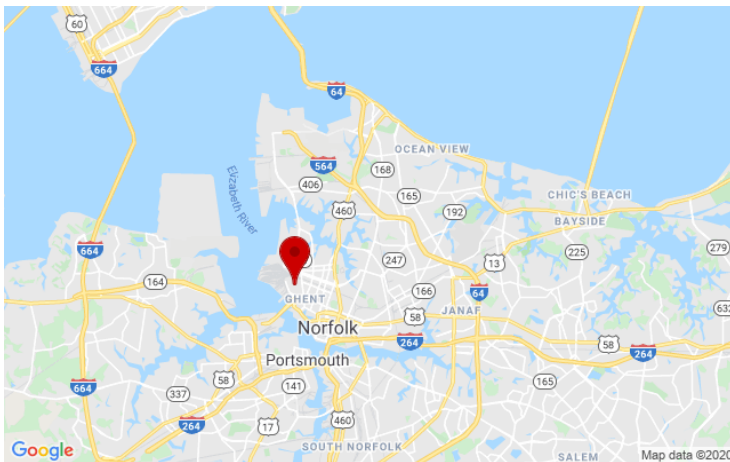
While the idea is good, the fact there are no observed rules for driving one, short of paying for it, makes it a hinderance in the city

Name not shown

in Ward 2

February 10, 2020, 11:28 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- Prefer not to answer

Question 6

- Walking
- Personal Bike
- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Neutral

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Not Serious

Question 8

3

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road

Norfolk E-scooter Survey

Please give us your input!

Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Riders on sidewalks
3. Follow the rules of the road
4. E-scooters are improperly parked
5. Discounts for low-income individuals
6. Increasing riding fees and rates
7. Multiple riders per device
8. Underage riders
9. E-scooter maintenance
10. Too many e-scooters

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride several times a week

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Home
- Work
- Dining

Question 22

- 8 a.m. to 10 a.m.
- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown
- Ghent
- ODU

Question 25

- Within the last month

Question 26

No response

Name not available

February 10, 2020, 12:25 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$50,000 to \$74,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Neutral

Question 8

4

Question 9

- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Mostly
Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. E-scooters are improperly parked
4. Too many e-scooters
5. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

Question 16

No response

Norfolk E-scooter Survey

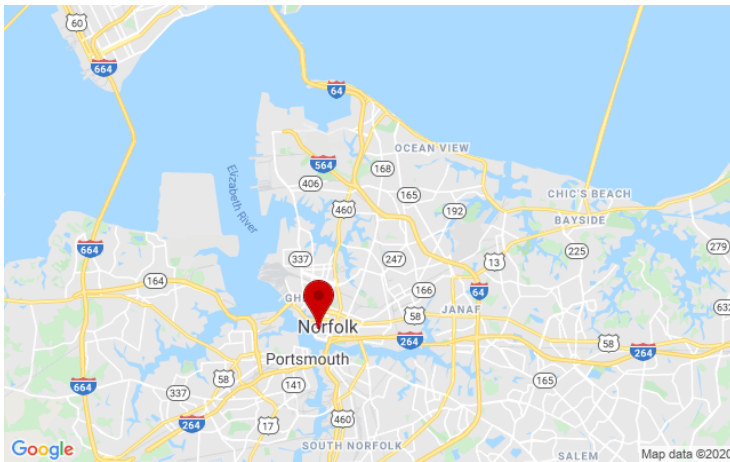
Please give us your input!

Name not shown

in Ward 2

February 10, 2020, 12:29 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- E-Scooter
- Private Vehicle
- Light Rail

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Somewhat Serious

Question 8

2

Question 9

- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. Multiple riders per device
4. Underage riders
5. Insufficient bike lanes for riding e-scooters
6. Discounts for low-income individuals
7. E-scooter maintenance
8. Increasing riding fees and rates
9. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider

Norfolk E-scooter Survey

Please give us your input!

behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:

Complete agreement

Question 15

- Yes

Question 16

Scooters are more likely to get damaged and potentially result in the rider being harmed by roadway damage that would cause negligible damage to cars. Therefore, having scooters available increases the level of maintenance needed for our roadways. I think this contributes to why people ride scooters on sidewalks. Many of our roads have potholes or utilities that are not installed flush with the roadway, which could lead to a serious injury on a scooter.

Question 17

- I ride a few times a month

Question 18

- 11-20

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Home
- Work
- Dining
- Entertainment
- Visiting

Question 22

- 10 a.m. to noon
- Noon to 2 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.

- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Street

Question 24

- Downtown
- Ghent
- Ocean View

Question 25

- Never

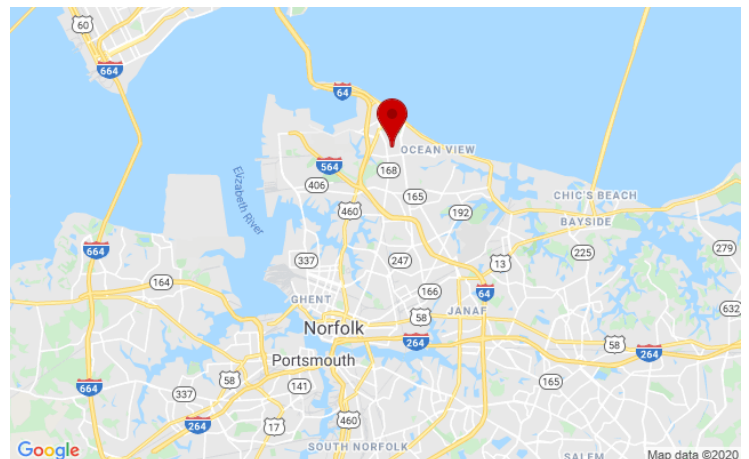
Question 26

I think Lime has been doing a very good job of maintaining the scooters. Not perfect, but very good given the challenges. I think the second generation scooters showed a big improvement in comfort, safety and durability.

Name not available

February 10, 2020, 12:35 PM

Question 1



Question 2

- Female

Norfolk E-scooter Survey

Please give us your input!

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$35,000 to \$49,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Very Serious

Question 8

5

Question 9

- Don't Need Driver's License

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Always

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Follow the rules of the road
3. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking:
Complete agreement

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and
parking: Complete agreement

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:
Complete agreement

Question 15

- No

Question 16

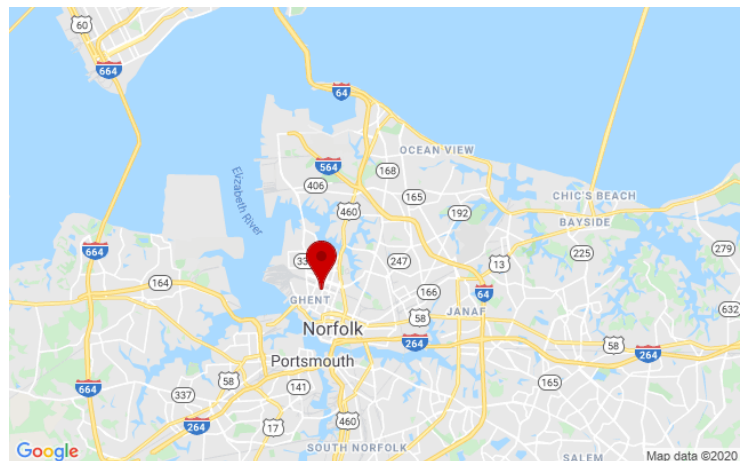
Just get the parking problem under control and it should be a great
resource.

Name not shown

in Ward 2

February 10, 2020, 12:40 PM

Question 1



Norfolk E-scooter Survey

Please give us your input!

Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

No response

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Neutral
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Somewhat Serious

Question 8

3

Question 9

- Need Helmet
- No Town Point Park Riding
- Must Following Signs & Signals

Question 10

- Other (please specify)

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Never

Question 13

1. Riders on sidewalks
2. E-scooters are improperly parked
3. Underage riders
4. Follow the rules of the road
5. Multiple riders per device

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

Question 16

Riders should have to alert a pedestrian when they intend to pass them on sidewalks i.e. a bicycle horn, bell or at least call out to them. I walk my dog on Colonial Avenue and have often had to suddenly pull him in as a scooter passed me from behind with no warning. I've had several close calls (being electric, they are silent) A little courtesy would be nice as a collision could cause injury to me, my dog, and/or the scooter rider. There should also be a easily visible ID number and published phone number so those violating this rule could ID the driver and lodge a complaint. This same phone number should be on each scooter so it would be easy to locate. Also, they should be mandatory to abandon (park) them in a vertical. Too many are left lying across a walkway or someone's lawn.

Name not shown

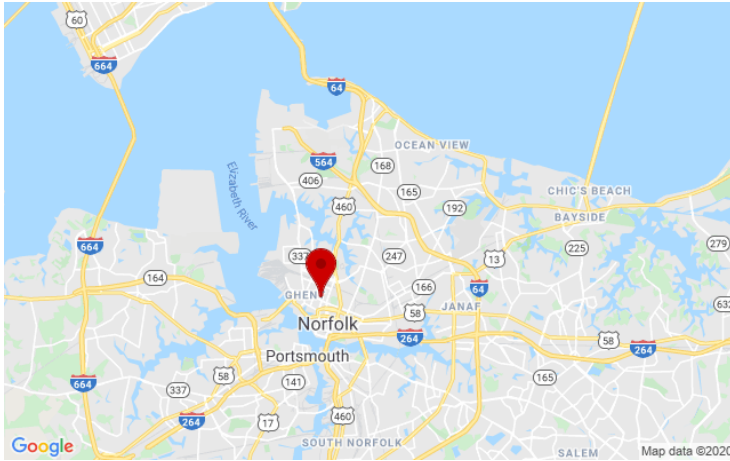
in Ward 2

February 10, 2020, 12:43 PM

Norfolk E-scooter Survey

Please give us your input!

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- \$75,000 to \$99,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Not Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Serious

Question 8

2

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Sticker/post card on e-scooter vehicle

Question 11

- Yes

Question 12

Park responsibly: Always
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Always
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Always

Question 13

1. E-scooters are improperly parked
2. Riders on sidewalks
3. Follow the rules of the road
4. Underage riders
5. Insufficient bike lanes for riding e-scooters
6. Multiple riders per device
7. Increasing riding fees and rates
8. Too many e-scooters
9. E-scooter maintenance
10. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Norfolk E-scooter Survey

Please give us your input!

Question 15

- No

Question 16

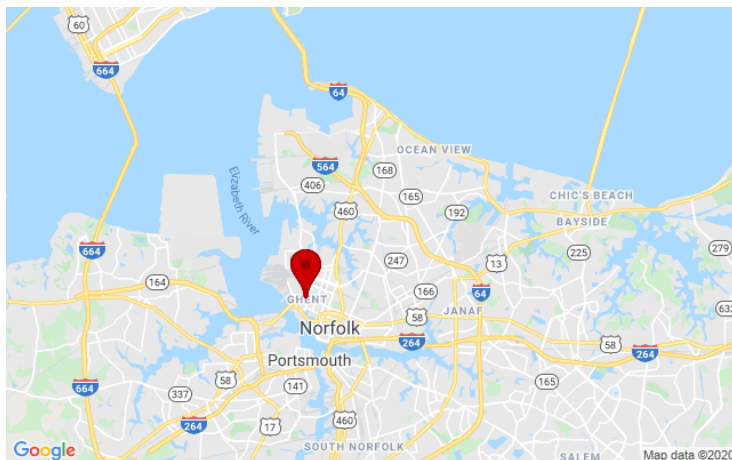
There should be well designed convenient designated parking areas for scooters like we have for PACE bikes. \$10 fine for scooters not properly parked.

Name not shown

in Ward 2

February 10, 2020, 1:02 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- \$150,000 or More

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Somewhat Not Serious

Bike safety: Somewhat Not Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Somewhat Not Serious

Question 8

5

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Never

Question 13

1. Riders on sidewalks
2. E-scooters are improperly parked
3. Too many e-scooters
4. Follow the rules of the road
5. Underage riders
6. Multiple riders per device

Question 14

E-scooters are important transportation options: Complete disagreement

Norfolk E-scooter Survey

Please give us your input!

Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Always

Question 13

1. Follow the rules of the road

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

The e scooters are a great addition to Norfolk!

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Bike share

Question 21

- Home
- Work
- Dining

- Entertainment
- Recreational ride

Question 22

- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

Question 23

- Street

Question 24

- Downtown
- Ghent
- North Colley
- Sentara Norfolk area

Question 25

- Within the last week

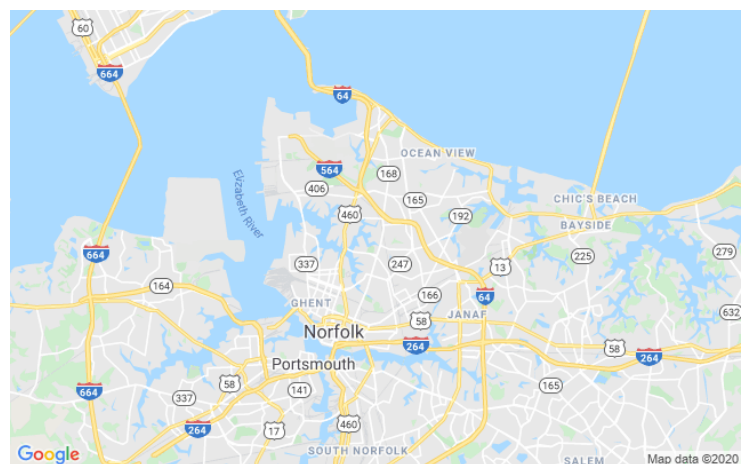
Question 26

No response

Name not available

February 10, 2020, 1:08 PM

Question 1



Norfolk E-scooter Survey

Please give us your input!

Question 2

- Prefer not to answer

Question 3

- Prefer not to answer

Question 4

- 25-34

Question 5

- \$20,000 to \$34,999

Question 6

- Walking

Question 7

Too Many Cars: Neutral

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Neutral

Question 8

4

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride in bike lanes when a lane is present: Never

Ride one person per device: Sometimes

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Too many e-scooters
3. Underage riders
4. E-scooters are improperly parked
5. Riders on sidewalks
6. E-scooter maintenance
7. Follow the rules of the road
8. Multiple riders per device
9. Increasing riding fees and rates
10. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Neutral

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat disagree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Neutral

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access:

Complete agreement

Question 15

- No

Question 16

No response

Name not shown

in Ward 2

February 10, 2020, 1:37 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Female

Question 3

- Prefer not to answer

Question 4

- 65+

Question 5

- \$75,000 to \$99,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral
Traffic and congestion: Somewhat Not Serious
Pollution due to vehicle emissions: Somewhat Not Serious
Bike safety: Somewhat Not Serious
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Somewhat Not Serious
Availability of transportation options: Somewhat Not Serious

Question 8

5

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. E-scooters are improperly parked
2. Riders on sidewalks
3. Follow the rules of the road
4. Underage riders
5. Too many e-scooters

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat agree

Question 15

- No

Question 16

No response

Norfolk E-scooter Survey

Please give us your input!

Name not available

February 10, 2020, 1:53 PM

Question 1

No response

Question 2

- Prefer not to answer

Question 3

- Prefer not to answer

Question 4

- 45-54

Question 5

- \$20,000 to \$34,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

3

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Riders on sidewalks
3. Follow the rules of the road
4. Discounts for low-income individuals
5. Insufficient bike lanes for riding e-scooters
6. Too many e-scooters
7. Increasing riding fees and rates
8. E-scooter maintenance
9. Multiple riders per device
10. Underage riders

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

Question 16

Fines for blocking access/sidewalks for user and company.

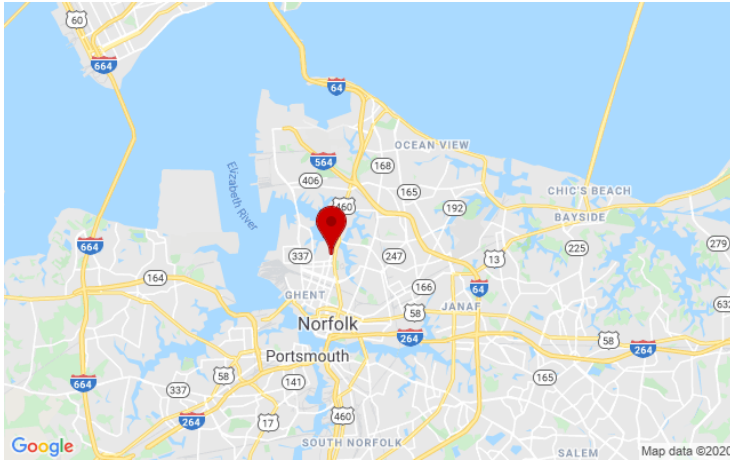
Name not available

February 10, 2020, 2:15 PM

Norfolk E-scooter Survey

Please give us your input!

Question 1



Question 2

- Female

Question 3

- Prefer not to answer

Question 4

- 55-64

Question 5

- Prefer not to answer

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Neutral
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Neutral
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Neutral

Question 8

5

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Follow the rules of the road
3. Underage riders
4. Riders on sidewalks
5. Multiple riders per device

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Somewhat disagree
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Complete disagreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Somewhat disagree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Norfolk E-scooter Survey

Please give us your input!

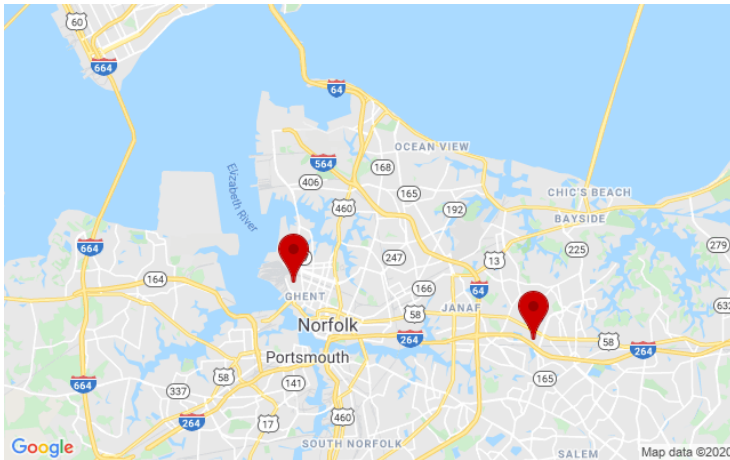
Question 16

No response

Name not available

February 10, 2020, 2:26 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$150,000 or More

Question 6

- Walking
- Pace Bike
- E-Scooter
- Private Vehicle
- Light Rail

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Very Serious

Question 8

3

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

No response

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

Norfolk E-scooter Survey

Please give us your input!

More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access:
Complete agreement

Question 15

- Yes

Question 16

They are just too expensive as a commuter option in my opinion.

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Home
- Work
- Public transit stop

Question 22

- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown
- Ghent
- Sentara Norfolk area

Question 25

- Within the last week

Question 26

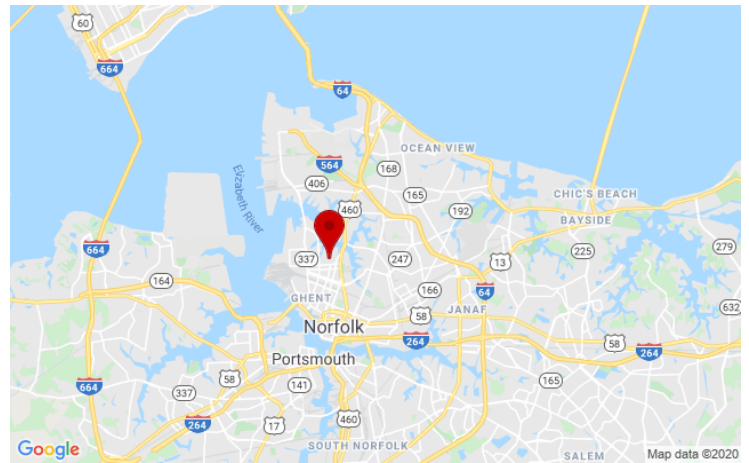
No response

Name not shown

in Ward 2

February 10, 2020, 2:32 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$150,000 or More

Question 6

- Walking
- Personal Bike

Norfolk E-scooter Survey

Please give us your input!

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Somewhat Serious

Question 8

2

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. E-scooters are improperly parked
4. E-scooter maintenance
5. Multiple riders per device
6. Insufficient bike lanes for riding e-scooters
7. Underage riders
8. Discounts for low-income individuals

9. Increasing riding fees and rates

10. Too many e-scooters

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

The top priority regarding these scooters is education. Riders should follow bike laws, and they need to be reminded and it has to be enforced. They should be using bike lanes and not sidewalks. On the other hand, drivers need to respect that bikes and scooters have a right to be on the road as well. Drivers need to be aware of their surroundings and share the road! Be respectful and kind to each other and follow the rules of the road.

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Entertainment

Norfolk E-scooter Survey

Please give us your input!

Question 22

No response

Question 23

- Street

Question 24

- Downtown
- Ghent
- ODU
- North Colley

Question 25

No response

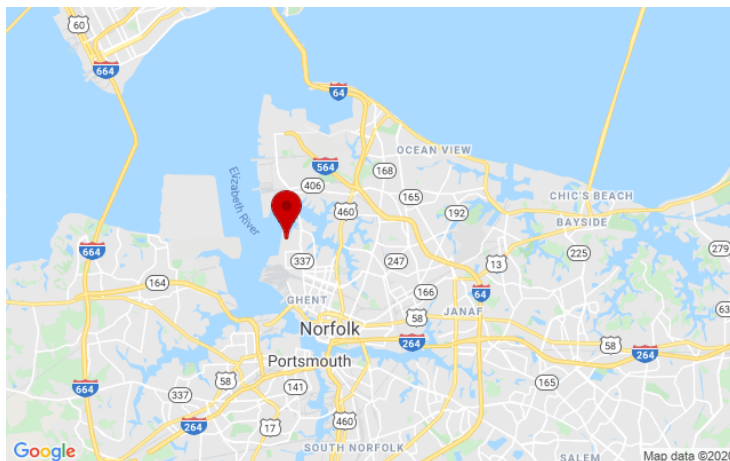
Question 26

No response

Name not available

February 10, 2020, 2:49 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Neutral

Question 8

4

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Sometimes

Norfolk E-scooter Survey

Please give us your input!

Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Riders on sidewalks
3. Follow the rules of the road
4. Multiple riders per device
5. Underage riders

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

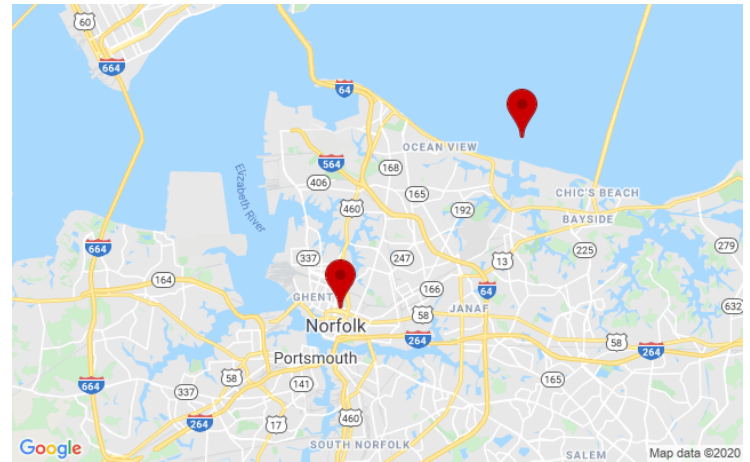
Question 16

No response

Name not available

February 10, 2020, 2:49 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- Prefer not to answer

Question 6

- Light Rail

Question 7

Too Many Cars: Neutral
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Somewhat Serious

Question 8

5

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

No response

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Never
Ride in bike lanes when a lane is present: Never
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. Too many e-scooters
2. Follow the rules of the road
3. E-scooters are improperly parked
4. Riders on sidewalks
5. Multiple riders per device
6. Underage riders

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Somewhat disagree
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Complete disagreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Somewhat disagree
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

E-scooters are a liability waiting to happen. How much liability does the City have for someone getting seriously injured (or killed) on an e-scooter. It is impossible to attempt to warn a scooter rider that they should have a helmet, not ride on sidewalks, obey traffic laws, not ride on private property, etc etc. The number of times that I have been sworn at for being on the sidewalk and being an obstacle to a scooter rider is impossible to count. The scooters are a visual pollution parked all over the place and are a hazard - I frequently have had to divert into the street while walking my granddaughter to avoid a scooter. Scooter should be banned UNLESS the City is willing to manage and patrol their use. I feel that the City will end up being sued for negligence the 1st time a scooter rider or someone that a scooter runs over is seriously hurt.

Question 17

- I've only ridden once

Question 18

- 1

Question 19

No response

Question 20

- Walk

Question 21

- Home

Question 22

No response

Question 23

- Street

Question 24

- Ghent

Question 25

- Never

Question 26

Norfolk E-scooter Survey

Please give us your input!

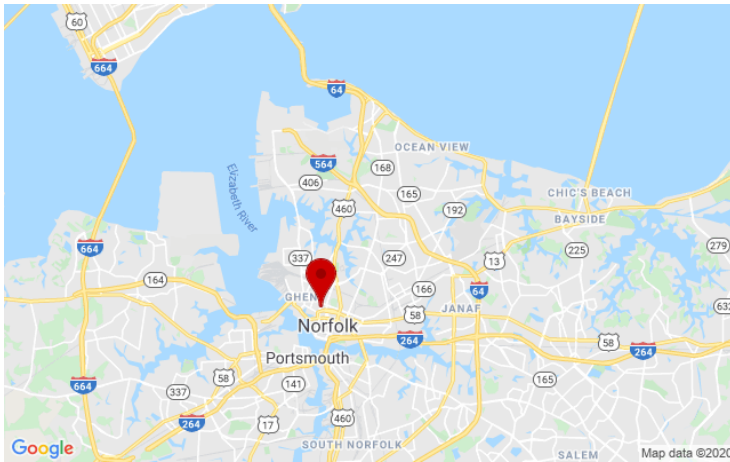
No response

Name not shown

in Ward 2

February 10, 2020, 2:52 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$50,000 to \$74,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Somewhat Not Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Somewhat Not Serious

Question 8

2

Question 9

- Don't Need Driver's License
- Need Helmet
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Multiple riders per device
3. Insufficient bike lanes for riding e-scooters
4. E-scooter maintenance
5. Underage riders
6. E-scooters are improperly parked
7. Increasing riding fees and rates
8. Too many e-scooters
9. Riders on sidewalks
10. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Somewhat disagree

Designated e-scooter parking areas will improve haphazard parking:

Norfolk E-scooter Survey

Please give us your input!

Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access:

Somewhat disagree

Question 15

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Recreational ride

Question 22

- 6 p.m. to 8 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown

Question 25

- Never

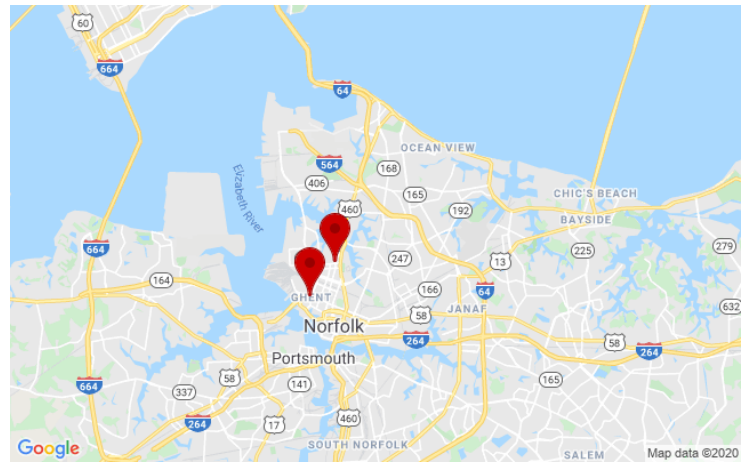
Question 26

I honestly don't know what the sidewalk rules are for scooters, but scooters on roads hold up traffic which is already bad in this city.

Name not available

February 10, 2020, 3:00 PM

Question 1



Question 2

- Male

Question 3

- Prefer not to answer

Question 4

- 35-44

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- Personal Bike

Question 7

Too Many Cars: Very Serious

Norfolk E-scooter Survey

Please give us your input!

Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Very Serious

Question 8

3

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. Underage riders
4. Insufficient bike lanes for riding e-scooters
5. Discounts for low-income individuals
6. E-scooter maintenance
7. E-scooters are improperly parked
8. Increasing riding fees and rates
9. Too many e-scooters
10. Multiple riders per device

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Very likely

Question 20

- Walk

Question 21

- Dining
- Entertainment

Question 22

- Midnight to 2 a.m.
- Noon to 2 p.m.

Question 23

- Street

Question 24

- Downtown

Norfolk E-scooter Survey

Please give us your input!

- Ghent

Question 25

- Never

Question 26

No response

Name not available

February 10, 2020, 3:02 PM

Question 1



Question 2

- Male

Question 3

- Prefer not to answer

Question 4

- 65+

Question 5

- \$150,000 or More

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Neutral

Pedestrian and sidewalk safety: Somewhat Not Serious

Mobility access for people with disabilities: Somewhat Not Serious

Availability of transportation options: Somewhat Serious

Question 8

5

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Never

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Too many e-scooters

Question 14

E-scooters are important transportation options: Complete disagreement

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Neutral

Designated e-scooter parking areas will improve haphazard parking:

Complete agreement

Norfolk E-scooter Survey

Please give us your input!

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

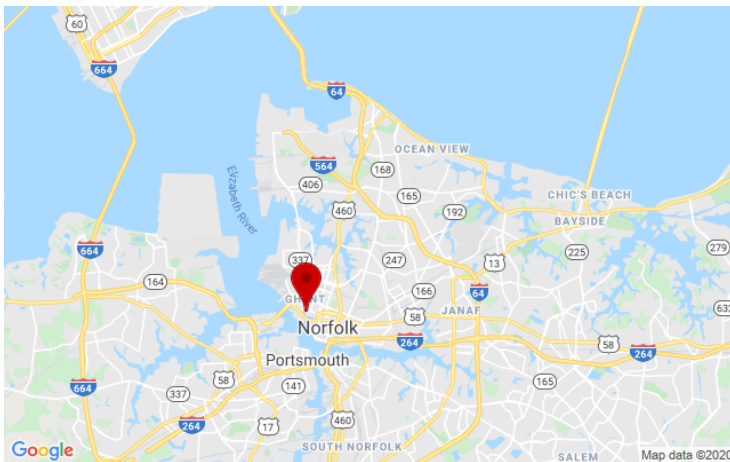
No response

Name not shown

in Ward 2

February 10, 2020, 3:21 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- Less than \$20,000

Question 6

- Walking
- E-Scooter
- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Always
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

Norfolk E-scooter Survey

Please give us your input!

1. Insufficient bike lanes for riding e-scooters
2. Follow the rules of the road

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

I support the scooters, please do not get rid of them! I do not think that they are any more of a public safety hazard than bikes. I have lived here for over a year now and I have found that public transportation is incredibly limited, the city is not at all bike or pedestrian friendly (and at times drivers are openly hostile to bikers/pedestrians!) and while I do have a private vehicle, that is not necessarily my preferred method of transport (i.e, i hate using it to go around the block, parking is a hassle, alcohol consumption etc). I have found the scooters to be a fast, affordable alternative to ride-sharing apps. I think the city should spend less time trying to crack down on "bad behavior" and spend more time making safe use a viable option.

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Home
- Dining
- Entertainment
- Recreational ride

Question 22

- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.

Question 23

- Street

Question 24

- Downtown
- Ghent
- Sentara Norfolk area

Question 25

- Never

Question 26

The only time I have used the sidewalk was when the street was unsuitable for riding on but I have never personally had any issues running into people or them running into me. They are smaller than bikes which is nice.

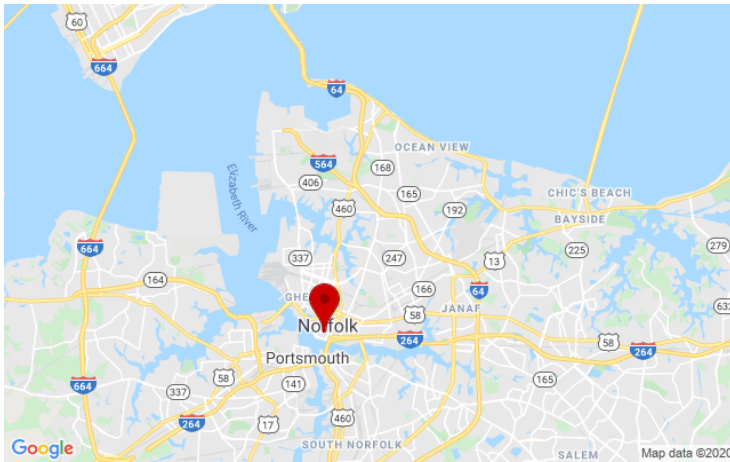
Name not available

February 10, 2020, 3:23 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$35,000 to \$49,999

Question 6

- E-Scooter

Question 7

Too Many Cars: Neutral
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Neutral
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Neutral

Question 8

5

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Always
Follow the rules of the road: Sometimes

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Follow the rules of the road
3. Riders on sidewalks

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Complete disagreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

I think e-scooters are a great addition to our city and I would hate to see them regulated to the point that they are no longer a sensible option for

Norfolk E-scooter Survey

Please give us your input!

people.

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Very likely

Question 20

- Walk

Question 21

- Errands

Question 22

- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.

Question 23

- Street

Question 24

- Downtown

Question 25

- Within the last month

Question 26

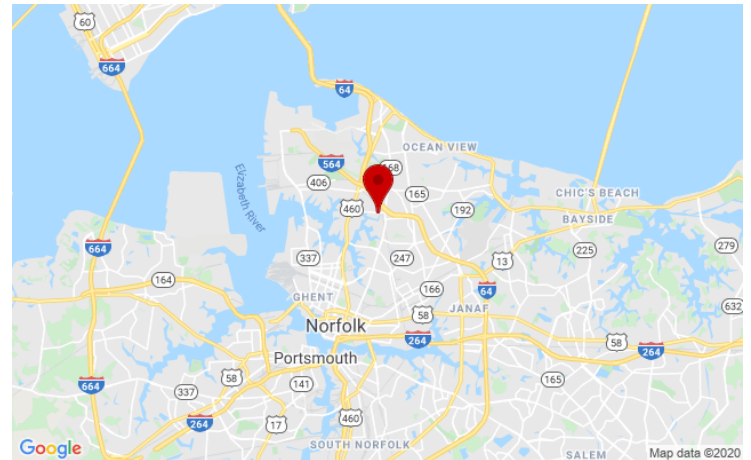
No response

Angela Benard

in Ward 2

February 10, 2020, 3:47 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$150,000 or More

Question 6

- Personal Bike
- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 8

Norfolk E-scooter Survey

Please give us your input!

2

Question 9

- Don't Need Driver's License

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. Insufficient bike lanes for riding e-scooters
4. E-scooters are improperly parked
5. E-scooter maintenance
6. Multiple riders per device
7. Underage riders
8. Too many e-scooters
9. Discounts for low-income individuals
10. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat disagree

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

The quality of the scooters must be improved. I use the razor scooters in san antonio and they were great. large wheels. and some had seats

<https://www.razor.com/share/>

Name not shown

in Ward 2

February 10, 2020, 3:50 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- Prefer not to answer

Norfolk E-scooter Survey

Please give us your input!

Question 6

- Walking

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Neutral
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Very Serious

Question 8

5

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Sticker/post card on e-scooter vehicle

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

No response

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Somewhat disagree

Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

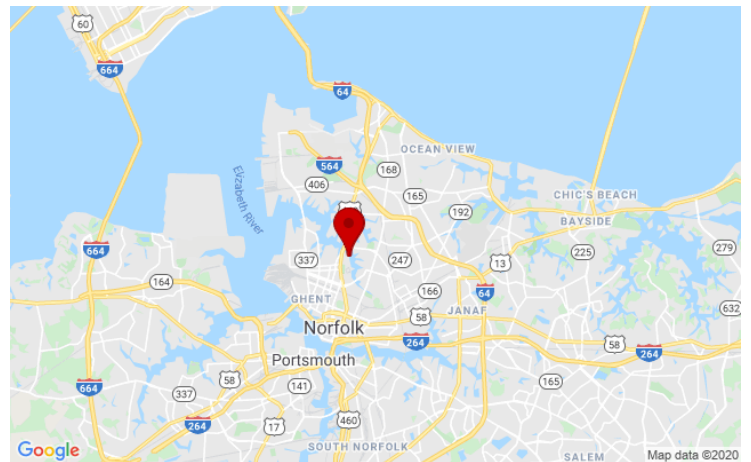
Question 16

I have almost been hit several times from scooters on the sidewalk on Mowbray Arch (Bikers are quilty too). I notified my councilwoman.Scooters are left in the middle of the sidewalks all over my neighborhood (where they sometimes sit for several days) .(Counted 34 dropped on sidewalks one day between Ghent and Lochaven on Hampton Blvd. Very little in the scooters, which have short lifecycle) can be recycled or reused so are another form of pollution and waste.

Name not available

February 10, 2020, 4:00 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Norfolk E-scooter Survey

Please give us your input!

Question 4

- 45-54

Question 5

- \$150,000 or More

Question 6

- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Not Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Neutral

Question 8

1

Question 9

- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Always
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Dining
- Entertainment

Question 22

- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

Norfolk E-scooter Survey

Please give us your input!

Question 23

- Street

Question 24

- Downtown
- Ghent
- North Colley
- Other - Railroad District

Question 25

- Never

Question 26

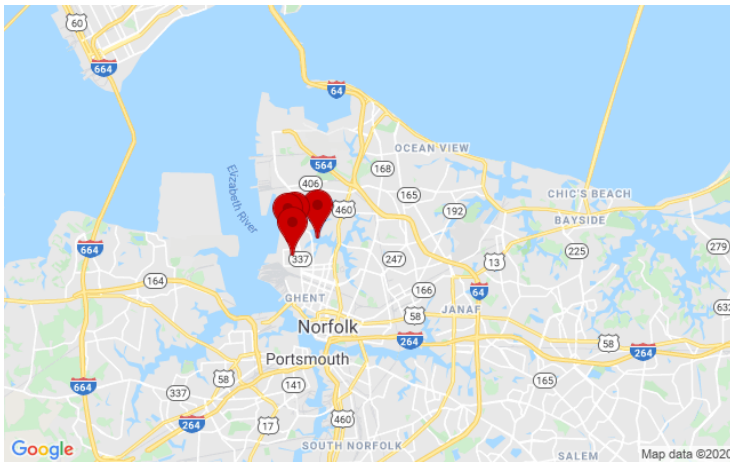
They're a great option for the distances between walking and ride shares.

Name not shown

in Ward 2

February 10, 2020, 4:42 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$150,000 or More

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

1. Follow the rules of the road

Norfolk E-scooter Survey

Please give us your input!

2. E-scooters are improperly parked
3. Insufficient bike lanes for riding e-scooters
4. Riders on sidewalks
5. Underage riders

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Recreational ride

Question 22

- 8 a.m. to 10 a.m.

Question 23

- Street

Question 24

- ODU

Question 25

- Within the last week

Question 26

No response

Name not shown

in Ward 2

February 10, 2020, 5:10 PM

Question 1

No response

Question 2

- Female

Question 3

- Prefer not to answer

Question 4

- Prefer not to answer

Question 5

- \$50,000 to \$74,999

Question 6

No response

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Not Serious

Pollution due to vehicle emissions: Somewhat Not Serious

Bike safety: Neutral

Pedestrian and sidewalk safety: Neutral

Norfolk E-scooter Survey

Please give us your input!

Mobility access for people with disabilities: Somewhat Not Serious

Question 8

4

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

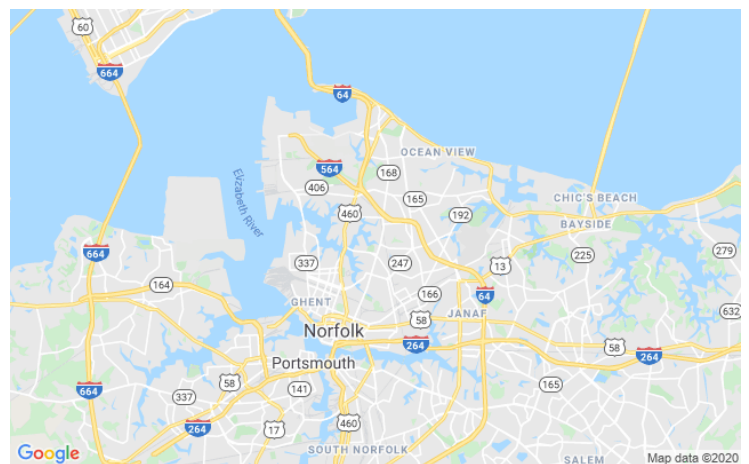
Parking in the middle of the sidewalk. It's like they're dropped wherever the rider stops.

Name not shown

outside Norfolk

February 10, 2020, 5:48 PM

Question 1



Question 2

- Male

Question 3

- Black or African American

Question 4

- 35-44

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- Personal Bike
- Pace Bike
- E-Scooter

Norfolk E-scooter Survey

Please give us your input!

- Private Vehicle
- Ride Share
- Bus
- Light Rail

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Somewhat Serious

Question 8

5

Question 9

- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Follow the rules of the road
3. Riders on sidewalks
4. E-scooters are improperly parked
5. Underage riders

6. Discounts for low-income individuals
7. Multiple riders per device
8. E-scooter maintenance

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

There seem to be less scooters now than before and they are harder to find. I hope more scooters are deployed in the Spring.

Question 17

- I ride a few times a month

Question 18

- 6-10

Question 19

- Somewhat likely

Question 20

- Transit

Question 21

- Work
- Public transit stop

Question 22

Norfolk E-scooter Survey

Please give us your input!

- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.

Question 23

- Street

Question 24

- Airport
- Downtown
- Ghent
- Ocean View
- ODU
- Wards Corner

Question 25

- Within the last month

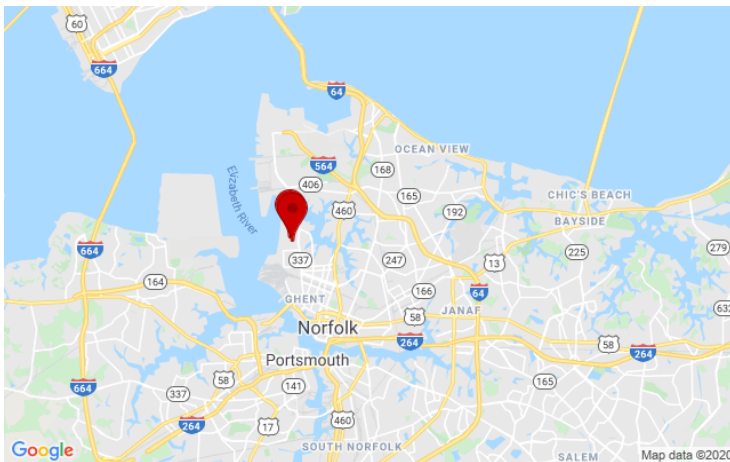
Question 26

Spread the scooters around town, not just downtown or Ghent

Name not available

February 10, 2020, 6:04 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$150,000 or More

Question 6

- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Neutral

Availability of transportation options: Neutral

Question 8

1

Question 9

- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Norfolk E-scooter Survey

Please give us your input!

Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Mostly

Question 13

1. E-scooters are improperly parked
2. Riders on sidewalks
3. Underage riders

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Home

- Dining
- Entertainment

Question 22

- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

Question 23

- Bike lane

Question 24

- Ghent
- ODU
- North Colley

Question 25

- Never

Question 26

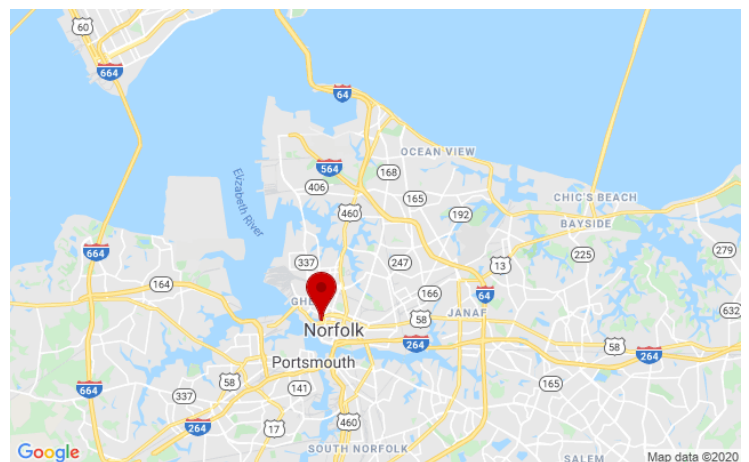
No response

Name not shown

in Ward 2

February 10, 2020, 6:09 PM

Question 1



Norfolk E-scooter Survey

Please give us your input!

Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$100,000 to \$149,999

Question 6

- Personal Bike
- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Not Serious
Traffic and congestion: Somewhat Not Serious
Pollution due to vehicle emissions: Somewhat Not Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Neutral

Question 8

5

Question 9

- Don't Need Driver's License
- No Knowledge

Question 10

- Other (please specify)

Question 11

- No

Question 12

Park responsibly: Never

Ride on sidewalks: Always

Ride in bike lanes when a lane is present: Never

Ride one person per device: Sometimes

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Never

Question 13

1. E-scooters are improperly parked
2. Riders on sidewalks
3. Follow the rules of the road
4. Too many e-scooters
5. Underage riders

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Complete disagreement
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

There needs to be a speed limit on scooters, they go up the one-way on Yarmouth Street in the opposite directions at night at incredible speeds. There needs to be designated places where they can be parked, they are ditched on people's sidewalks. There should be a fine if they are not parked like city bikes in a designated location. These should be near existing city bike spots and not infringe on historic neighborhoods. If I can't build a fence, someone should not be allowed to ditch a scooter. Furthermore, I have watched the tide engulf several near the Hague, when I have called to report them, the customer service rep has been flippant. For the reason that scooters are an accessible, affordable form of transportation, I have watched people remove them from near public housing. So clearly, Lime doesn't want them there. LASTLY, why are we paying or allowing a company that does not pay Norfolk taxes or has ANY buy-in to the community to operate a business here? We just got bike lanes to bike in and now we have to share them with scooters? They are dangerous, people do not abide by any rules, and it is a tragedy of the commons where people just throw them down wherever they want. They

Norfolk E-scooter Survey

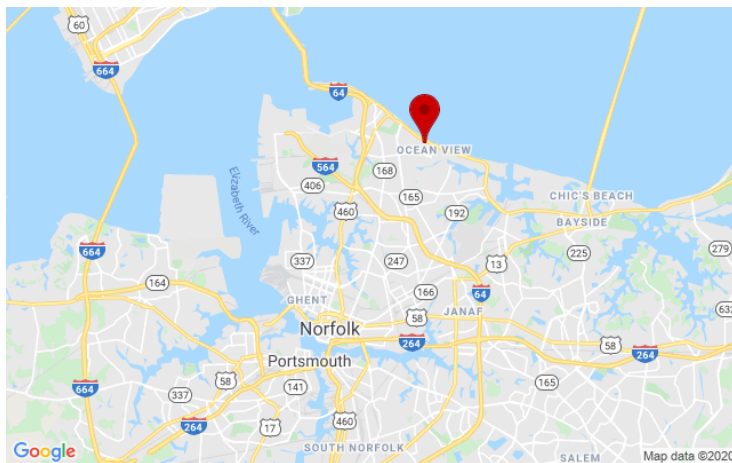
Please give us your input!

decrease community pride instead of increasing togetherness. I also see multiple riders and underage riders throughout Ghent, and at night in the dark, it's very dangerous. Especially when riders have been drinking. Either the cops need to get serious about enforcement or they have to go. CAN WE ALSO DO SOMETHING ABOUT THE FLOODING AND GETTING A GRANT WRITER ON THE CITY PAYROLL?

Name not available

February 10, 2020, 6:32 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$75,000 to \$99,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

No response

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and parking: Neutral

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

Norfolk E-scooter Survey

Please give us your input!

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Dining
- Entertainment

Question 22

- Noon to 2 p.m.

Question 23

- Street

Question 24

- Ocean View

Question 25

- Never

Question 26

No response

Name not shown

in Ward 2

February 10, 2020, 6:34 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$50,000 to \$74,999

Question 6

- Walking

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Very Serious

Question 8

5

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. Too many e-scooters

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Complete disagreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

Big problem with encroachment on pedestrians, riding on sidewalks, and

behavior in traffic

Name not available

February 10, 2020, 6:55 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- Private Vehicle
- Light Rail

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Norfolk E-scooter Survey

Please give us your input!

Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Somewhat Serious

Question 8

4

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked
3. Riders on sidewalks
4. Multiple riders per device
5. Underage riders
6. Too many e-scooters
7. Discounts for low-income individuals
8. E-scooter maintenance

Question 14

E-scooters are important transportation options: Neutral
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

Question 16

Education has been minimal and people neither know nor follow rules. This education gap applies to riders as well as to non-riding pedestrians and drivers. I've seen lots of kids on scooters, multiple people on one scooter, one person on two scooters, scooters blocking sidewalks, and many scooter riders violating stop lights. I don't think I've ever seen anyone wearing the recommended helmet. Speed is also a problem. And many disregard the rules about using scooters after dark; in their defense, the headlights could give the wrong impression. The idea of scooters makes sense in an urban area with limited parking, but the implementation has been terrible. I've nearly been run down on the sidewalk and crossing streets multiple times and frequently have to walk around poorly parked scooters. While driving, I've had to hit the brakes to avoid an underage, un-helmeted rider crossing the street against the light. Riders seem not to know whether they are pedestrians or vehicles and violate rules that apply to both for the safety of all. I'm privileged to be able to walk around I'll-parked scooters; people with disabilities (or strollers) are not. So while I am open to the concept, I think the education and implementation of this program have been dangerous and frankly appalling.

Name not shown

in Ward 2

February 10, 2020, 7:39 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 8

2

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Never

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Never

Ride one person per device: Sometimes

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Sometimes

Question 13

1. Insufficient bike lanes for riding e-scooters
2. E-scooters are improperly parked
3. Riders on sidewalks
4. Too many e-scooters
5. Multiple riders per device
6. Follow the rules of the road
7. Discounts for low-income individuals
8. Increasing riding fees and rates
9. Underage riders
10. E-scooter maintenance

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking: Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Norfolk E-scooter Survey

Please give us your input!

Question 15

- Yes

Question 16

Parking of e-scooters on the sidewalks prevents people with strollers and wheel chairs from using the sidewalk and making it difficult by having to go around them.

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Neutral

Question 20

- Personal vehicle

Question 21

No response

Question 22

No response

Question 23

- Sidewalk

Question 24

- Ghent
- ODU
- North Colley
- Sentara Norfolk area

Question 25

- Never

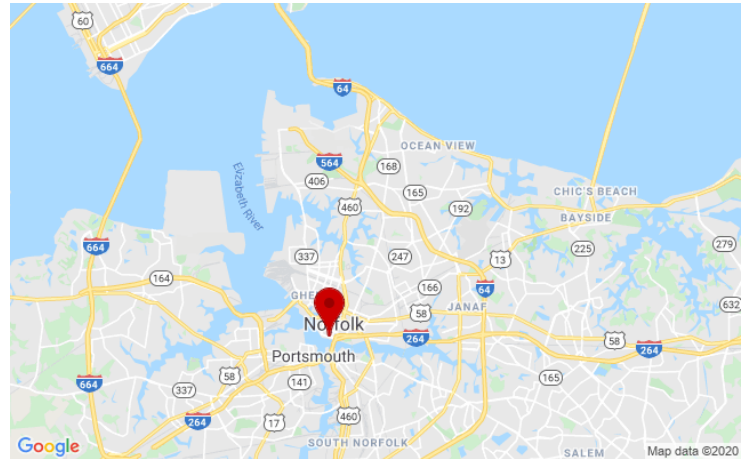
Question 26

No response

Name not available

February 10, 2020, 8:03 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- E-Scooter
- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Somewhat Serious

Norfolk E-scooter Survey

Please give us your input!

Pedestrian and sidewalk safety: Somewhat Not Serious
Mobility access for people with disabilities: Somewhat Not Serious
Availability of transportation options: Not Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Always
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Increasing riding fees and rates
3. Follow the rules of the road
4. Underage riders
5. Riders on sidewalks
6. Too many e-scooters
7. E-scooters are improperly parked
8. E-scooter maintenance
9. Multiple riders per device
10. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking:

Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Complete disagreement
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Very likely

Question 20

- Personal vehicle

Question 21

- Entertainment

Question 22

- 6 p.m. to 8 p.m.

Question 23

- Street

Question 24

- Downtown

Question 25

- Never

Norfolk E-scooter Survey

Please give us your input!

Norfolk E-scooter Survey

Please give us your input!

No response

February 10, 2020, 8:42 PM

- Male

- Asian / Pacific Islander

- 35-44

- \$150,000 or More

- Walking
- Personal Bike
- E-Scooter
- Private Vehicle

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

1

- Don't Need Driver's License

- I did not learn about e-scooter rules

- Yes

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Always
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

1. Insufficient bike lanes for riding e-scooters
2. Follow the rules of the road
3. Increasing riding fees and rates
4. E-scooters are improperly parked

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking: Complete disagreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement

Additional enforcement would improve e-scooter rider behavior and parking: Complete disagreement

More bike lanes will improve e-scooter safety: Somewhat agree

Norfolk E-scooter Survey

Please give us your input!

Fares to use e-scooters should be managed to provide equitable access:
Neutral

Question 15

- Yes

Question 16

They are a godsend for those of us with mobility issues that work downtown. It increases our available options for eating and running errands during our breaks. No legislation should be put in to restrict our access to them. Just need to better publicize the existing rules.

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- I would not have traveled

Question 21

- Dining
- Entertainment
- Recreational ride
- Errands

Question 22

- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown
- Ghent

Question 25

- Within the last month

Question 26

No response

Name not available

February 10, 2020, 8:51 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- Prefer not to answer

Question 6

- Walking
- Private Vehicle

Norfolk E-scooter Survey

Please give us your input!

- Light Rail

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

5

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

Question 16

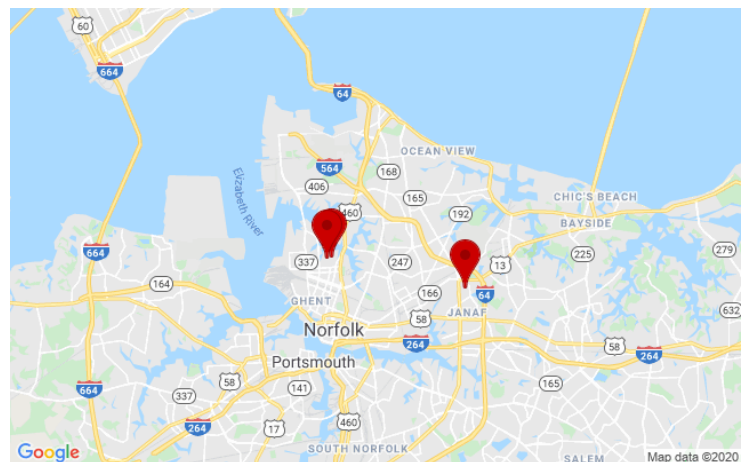
No response

Name not shown

in Ward 2

February 10, 2020, 9:21 PM

Question 1



Question 2

- Prefer not to answer

Question 3

- Prefer not to answer

Question 4

- 45-54

Norfolk E-scooter Survey

Please give us your input!

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- Personal Bike
- Pace Bike
- E-Scooter
- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Not Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Very Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Always

Appear to be of legal riding age: Always

Follow the rules of the road: Always

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Underage riders

3. Follow the rules of the road

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking: Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Recreational ride

Question 22

- 2 p.m. to 4 p.m.

Question 23

- Street

Norfolk E-scooter Survey

Please give us your input!

Question 24

- Downtown
- Ocean View
- North Colley
- Wards Corner

Question 25

- Within the last month

Question 26

No response

Name not available

February 10, 2020, 10:35 PM

Question 1



Question 2

- Prefer not to answer

Question 3

- Prefer not to answer

Question 4

- Prefer not to answer

Question 5

- Prefer not to answer

Question 6

- Walking
- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Not Serious
Traffic and congestion: Not Serious
Pollution due to vehicle emissions: Not Serious
Bike safety: Not Serious
Pedestrian and sidewalk safety: Not Serious
Mobility access for people with disabilities: Not Serious
Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Need Helmet
- No Town Point Park Riding
- Must Following Signs & Signals

Question 10

- Other (please specify)

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Always
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. E-scooters are improperly parked
2. Follow the rules of the road

Question 14

Norfolk E-scooter Survey

Please give us your input!

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking:
Somewhat agree
Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and
parking: Neutral
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access:
Complete disagreement

Question 15

- Yes

Question 16

They're fun and convenient. Just need users to park them more responsibly.

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Very likely

Question 20

- Personal vehicle

Question 21

- Home
- Dining
- Entertainment

Question 22

- Midnight to 2 a.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Ghent
- North Colley

Question 25

- Never

Question 26

No response

Name not available

February 10, 2020, 10:42 PM

Question 1

No response

Question 2

- Female

Question 3

- Prefer not to answer

Question 4

- 45-54

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Neutral

Norfolk E-scooter Survey

Please give us your input!

Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Very Serious

Question 8

4

Question 9

- Don't Need Driver's License
- Need Helmet

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. Too many e-scooters
2. Follow the rules of the road
3. Riders on sidewalks
4. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

They are frequently used by adolescents who are not concerned about safety. I frequently see people on busy streets like Colley and Colonial weaving in and out of traffic and not stopping at stop signs. Everyone I know who had used them had done so more for a thrill than for actual transportation.

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Neutral

Question 20

- Personal bicycle

Question 21

No response

Question 22

No response

Question 23

- Sidewalk

Question 24

No response

Question 25

No response

Question 26

They are dangerous in a city like ours.

Norfolk E-scooter Survey
Please give us your input!

Norfolk E-scooter Survey
Please give us your input!

- Prefer not to answer

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Neutral
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Neutral

Question 8

5

Question 9

- Must Following Signs & Signals



- ### Question 11

- ### Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. E-scooters are improperly parked
2. Riders on sidewalks

Question 14

- E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Neutral

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Norfolk E-scooter Survey

Please give us your input!

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

Question 16

No response

Name not available

February 10, 2020, 11:42 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 18-24

Question 5

- \$50,000 to \$74,999

Question 6

- E-Scooter

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Not Serious
Pedestrian and sidewalk safety: Not Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

1

Question 9

- Don't Need Driver's License

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Always
Ride on sidewalks: Never
Ride in bike lanes when a lane is present: Always
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Always

Question 13

1. E-scooter maintenance
2. Insufficient bike lanes for riding e-scooters
3. Discounts for low-income individuals

Question 14

Norfolk E-scooter Survey

Please give us your input!

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

they are wonderful

Question 17

- I ride daily

Question 18

- 21+

Question 19

- Very likely

Question 20

- I would not have traveled

Question 21

- Entertainment

Question 22

- 6 a.m. to 8 a.m.

Question 23

- Bike lane

Question 24

- NSU

Question 25

- Within the last week

Question 26

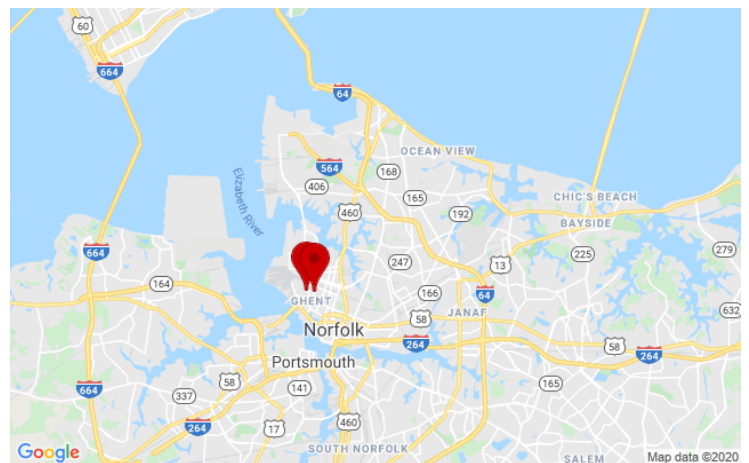
i love them with out them i would not be able to get to my job

Name not shown

in Ward 2

February 11, 2020, 1:01 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- Prefer not to answer

Question 6

No response

Norfolk E-scooter Survey

Please give us your input!

Question 6

- E-Scooter
- Private Vehicle
- Ride Share
- Light Rail

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Neutral

Question 8

2

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Other (please specify)

Question 11

No response

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

Im a Lime juicer (charger) and live in Virginia Beach. Increase riding areas (lanes) for scooters to safely ride. Would help if Lime donated a few million dollars to help improve the riders experience in Norfolk (scooter lanes).

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Very likely

Question 20

- Personal vehicle

Question 21

- Work

Question 22

- 4 a.m. to 6 a.m.
- 10 a.m. to noon
- 2 p.m. to 4 p.m.

Question 23

Norfolk E-scooter Survey

Please give us your input!

- Street

Question 24

- Downtown
- ODU

Question 25

- Never

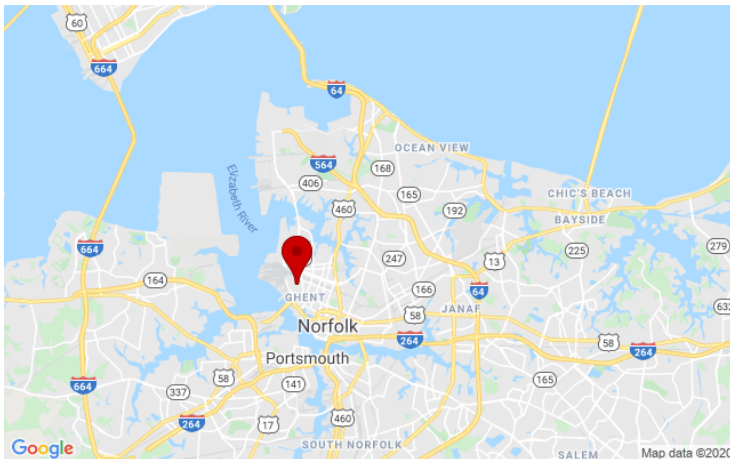
Question 26

No response

Name not available

February 11, 2020, 8:11 AM

Question 1



Question 2

- Prefer not to answer

Question 3

- Prefer not to answer

Question 4

- Prefer not to answer

Question 5

- Prefer not to answer

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

3

Question 9

- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Neutral

Norfolk E-scooter Survey

Please give us your input!

E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking:
Somewhat agree
Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and
parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access:
Somewhat agree

Question 15

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Entertainment

Question 22

- 8 p.m. to 10 p.m.

Question 23

- Street

Question 24

- Downtown

Question 25

- Never

Question 26

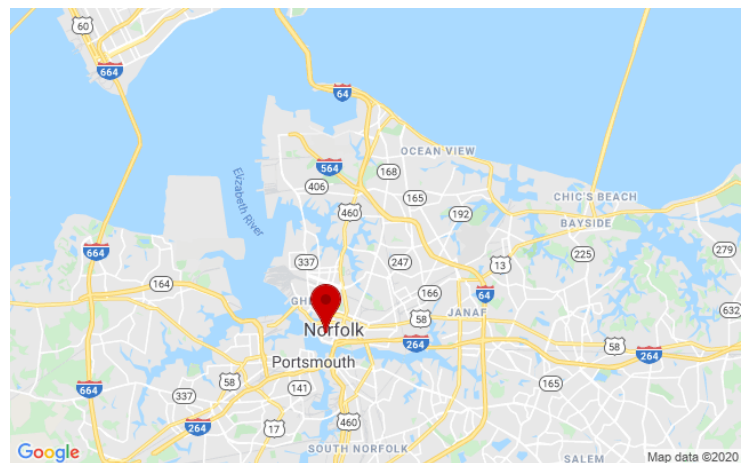
No response

Name not shown

in Ward 2

February 11, 2020, 10:18 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$100,000 to \$149,999

Question 6

- Walking

Norfolk E-scooter Survey

Please give us your input!

- Private Vehicle

Question 7

Too Many Cars: Not Serious
Traffic and congestion: Not Serious
Pollution due to vehicle emissions: Not Serious
Bike safety: Neutral
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Somewhat Not Serious

Question 8

4

Question 9

- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Mostly
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Riders on sidewalks
2. Follow the rules of the road
3. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

More bike lanes will improve e-scooter safety: Complete disagreement

Fares to use e-scooters should be managed to provide equitable access:

Somewhat disagree

Question 15

- Yes

Question 16

Someone is going to get hurt by someone riding these things on the sidewalk.

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Very likely

Question 20

- Personal vehicle

Question 21

- Entertainment
- Errands

Question 22

- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.

Question 23

- Street

Question 24

- Downtown

Norfolk E-scooter Survey

Please give us your input!

- Ghent

Question 25

- Never

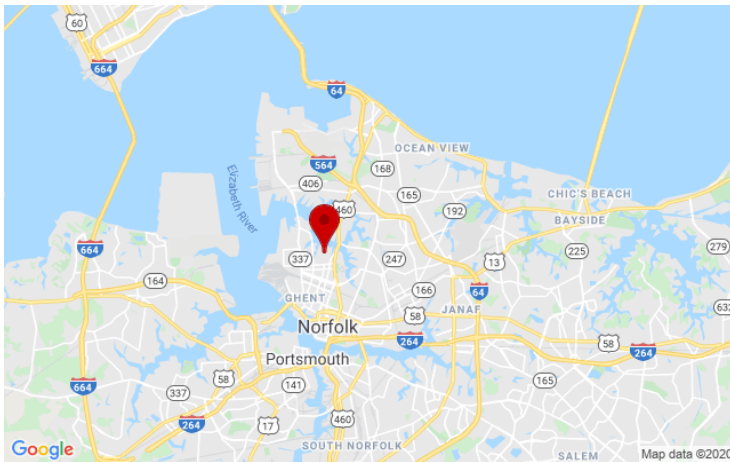
Question 26

No response

Name not available

February 11, 2020, 10:25 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$75,000 to \$99,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 8

1

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Riders on sidewalks
3. E-scooter maintenance
4. Follow the rules of the road
5. E-scooters are improperly parked
6. Underage riders
7. Multiple riders per device
8. Discounts for low-income individuals
9. Increasing riding fees and rates

Norfolk E-scooter Survey

Please give us your input!

10. Too many e-scooters

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Somewhat disagree

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Entertainment

Question 22

- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.

Question 23

- Street

Question 24

- North Colley

Question 25

No response

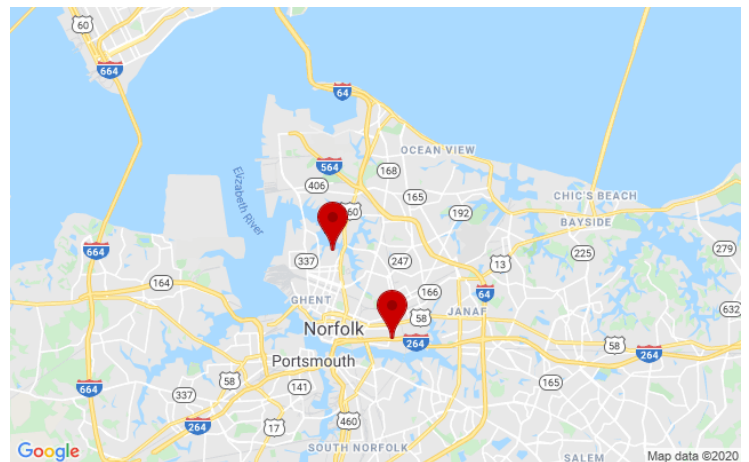
Question 26

No response

Name not available

February 11, 2020, 10:28 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

Norfolk E-scooter Survey

Please give us your input!

- \$150,000 or More

Question 6

- Personal Bike
- E-Scooter
- Private Vehicle

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

1

Question 9

- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Always
Ride one person per device: Never
Appear to be of legal riding age: Always
Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Increasing riding fees and rates
3. E-scooter maintenance

4. Riders on sidewalks
5. Follow the rules of the road
6. Discounts for low-income individuals
7. E-scooters are improperly parked
8. Multiple riders per device
9. Too many e-scooters
10. Underage riders

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

No response

Question 17

- I ride several times a week

Question 18

- 6-10

Question 19

- Neutral

Question 20

- Personal vehicle

Question 21

- Home
- Work

Norfolk E-scooter Survey

Please give us your input!

- Dining
- Entertainment
- Recreational ride

Question 22

- 6 a.m. to 8 a.m.
- 8 a.m. to 10 a.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.

Question 23

- Street

Question 24

- ODU
- North Colley

Question 25

- Within the last week

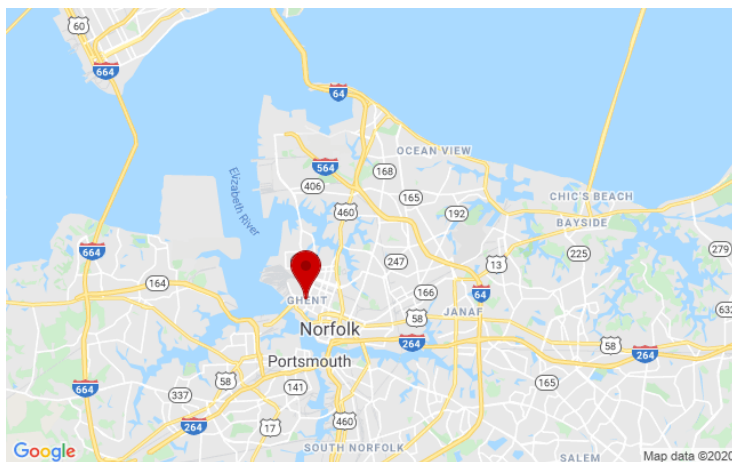
Question 26

No response

Name not available

February 11, 2020, 10:39 AM

Question 1



Question 2

- Other / Non-binary

Question 3

- Other - mixed

Question 4

- 25-34

Question 5

- \$50,000 to \$74,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Always

Ride in bike lanes when a lane is present: Always

Ride one person per device: Always

Norfolk E-scooter Survey

Please give us your input!

Appear to be of legal riding age: Always
Follow the rules of the road: Always

Question 13

1. Riders on sidewalks
2. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete disagreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- Yes

Question 16

Riding e scooters should be more beginner friendly; meaning riding on sidewalks should be allowed or there should be more bike lanes to accommodate the riders. They should be able to go wherever foot traffic goes. There is a need for more parking spaces or parking should be more exclusive or detailed locations. The city need more e scooter racks similar to bike racks so they are easier to find if they are not being occupied. Someone using e scooter to go to quick drop off of items or a small pick up will leave scooter outside store and return outside to retrieve scooter and its gone, because the next person doesn't know its not parked for the day and that its still being utilized by someone.

Question 17

- I ride several times a week

Question 18

- 1

Question 19

- Very unlikely

Question 20

- Personal vehicle

Question 21

- Errands

Question 22

- Noon to 2 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown

Question 25

- Within the last week

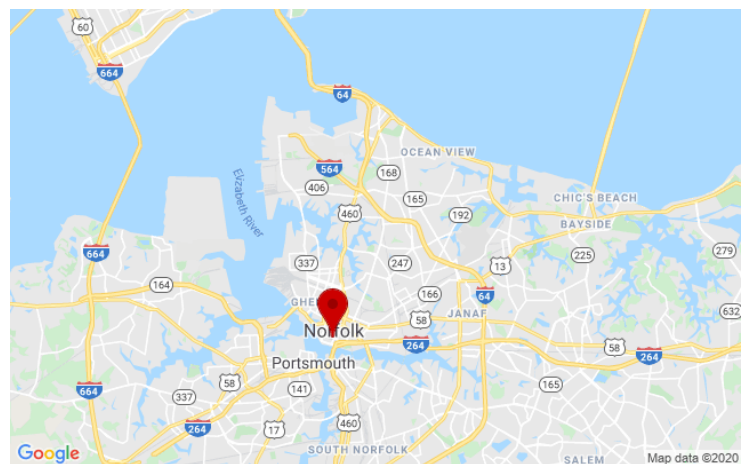
Question 26

I love them

Name not available

February 11, 2020, 11:29 AM

Question 1



Norfolk E-scooter Survey

Please give us your input!

Question 2

- Female

Question 3

- Black or African American

Question 4

- 55-64

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Somewhat Serious

Question 8

3

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes

Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

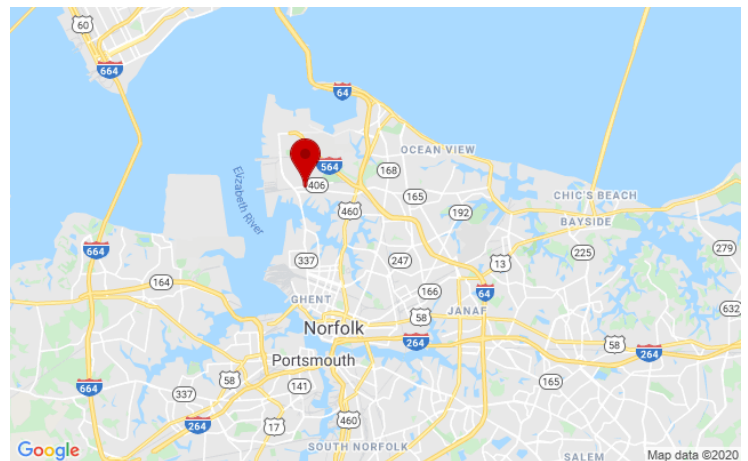
Question 16

No response

Name not available

February 11, 2020, 12:10 PM

Question 1



Norfolk E-scooter Survey

Please give us your input!

Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Somewhat Serious

Question 8

2

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Always

Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Follow the rules of the road
3. Riders on sidewalks

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

Question 16

They should never be parked in the sidewalk and near ramps at intersections.

Name not available

February 11, 2020, 12:13 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Prefer not to answer

Question 3

- Prefer not to answer

Question 4

- 55-64

Question 5

- Prefer not to answer

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Neutral
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Somewhat Not Serious
Mobility access for people with disabilities: Somewhat Not Serious
Availability of transportation options: Not Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Always
Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. Discounts for low-income individuals
3. Riders on sidewalks

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

No response

Norfolk E-scooter Survey

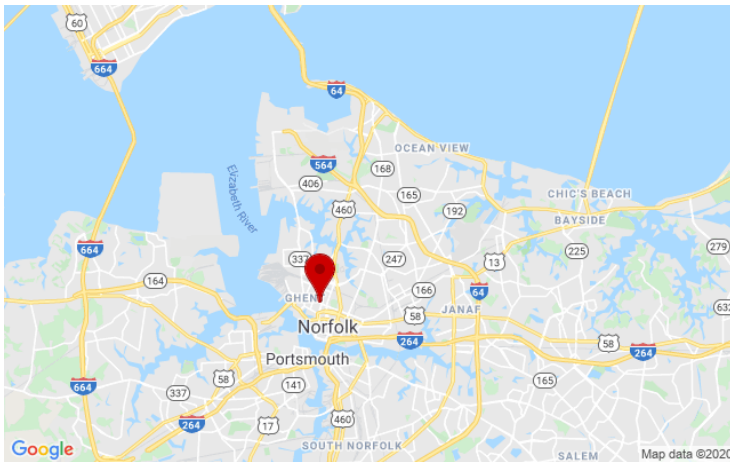
Please give us your input!

Name not shown

in Ward 2

February 11, 2020, 12:40 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$150,000 or More

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- No

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Always

Follow the rules of the road: Mostly

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. Insufficient bike lanes for riding e-scooters
4. Multiple riders per device

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking:
Somewhat agree

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and
parking: Somewhat agree

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:
Neutral

Norfolk E-scooter Survey

Please give us your input!

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Home
- Dining
- Entertainment

Question 22

- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Street

Question 24

- Downtown
- Ghent

Question 25

- Never

Question 26

No response

Name not shown

outside Norfolk

February 11, 2020, 12:47 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$50,000 to \$74,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Not Serious

Pedestrian and sidewalk safety: Not Serious

Mobility access for people with disabilities: Not Serious

Norfolk E-scooter Survey

Please give us your input!

Availability of transportation options: Not Serious

Question 8

1

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Community event

Question 11

- Yes

Question 12

Park responsibly: Always

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Always

Ride one person per device: Always

Appear to be of legal riding age: Always

Follow the rules of the road: Always

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Increasing riding fees and rates
3. Discounts for low-income individuals
4. Follow the rules of the road
5. E-scooter maintenance
6. Underage riders
7. Riders on sidewalks
8. Multiple riders per device
9. E-scooters are improperly parked
10. Too many e-scooters

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking:
Complete agreement

Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and
parking: Neutral

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:

Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Very likely

Question 20

- Personal vehicle

Question 21

- Dining

Question 22

- Noon to 2 p.m.

Question 23

- Street

Question 24

- Other - DINING

Question 25

- Within the last month

Question 26

Norfolk E-scooter Survey

Please give us your input!

No response

Name not available

February 11, 2020, 1:16 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

2

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Underage riders
3. Riders on sidewalks
4. Multiple riders per device
5. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Neutral

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking:

Somewhat agree

Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and

parking: Somewhat agree

More bike lanes will improve e-scooter safety: Somewhat agree

Question 15

Norfolk E-scooter Survey

Please give us your input!

- No

Question 16

No response

Name not available

February 11, 2020, 1:31 PM

Question 1

No response

Question 2

- Female

Question 3

- Asian / Pacific Islander

Question 4

- 25-34

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- Personal Bike
- E-Scooter
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

2

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. E-scooter maintenance
2. Follow the rules of the road
3. E-scooters are improperly parked
4. Insufficient bike lanes for riding e-scooters
5. Underage riders
6. Multiple riders per device
7. Riders on sidewalks
8. Discounts for low-income individuals
9. Increasing riding fees and rates
10. Too many e-scooters

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Norfolk E-scooter Survey

Please give us your input!

Question 15

- Yes

Question 16

I personally enjoy e-scooters in Norfolk, especially near the ODU campus, where the walkable areas are spread apart and it's nice to be able to zip through the neighborhood to get to campus. I do see other people using the scooters in hazardous ways, or simply not paying attention, and it's very dangerous, and I don't know what can be done about user irresponsibility. However, my number one concern that doesn't seem to be much addressed in this survey is the safety and upkeep of the scooters. Not once, but twice I have used a scooter that did not have working brakes. That is 2 times too many. Scooters without brakes are unacceptable. And even on the scooters that have brakes, they are often not able to handle the speed of the scooters. If these upgrades can be made to the scooters, I think they would otherwise be a valuable addition to the transportation landscape of Norfolk.

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Neutral

Question 20

- Walk

Question 21

- Home
- Work
- School

Question 22

- 6 a.m. to 8 a.m.
- 8 a.m. to 10 a.m.
- Noon to 2 p.m.
- 4 p.m. to 6 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown
- Ghent
- ODU
- Sentara Norfolk area

Question 25

- Within the last month

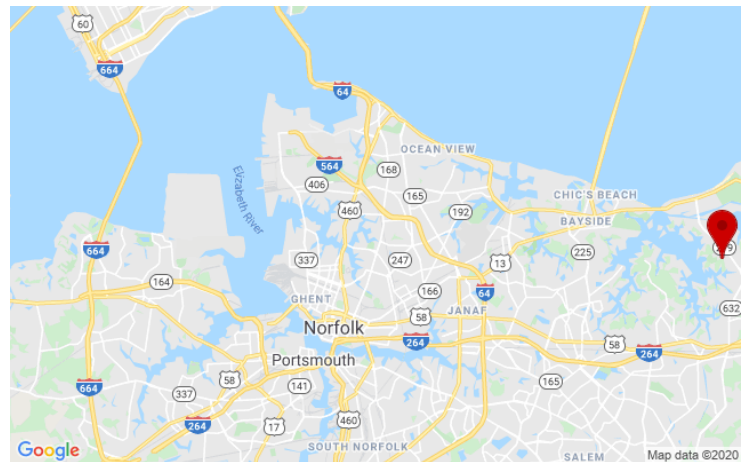
Question 26

No response

Name not available

February 11, 2020, 1:41 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

Norfolk E-scooter Survey

Please give us your input!

- 35-44

Question 5

- \$100,000 to \$149,999

Question 6

- Walking

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Neutral

Pedestrian and sidewalk safety: Somewhat Not Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Very Serious

Question 8

No response

Question 9

- Need Helmet

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Mostly

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Always

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

1. Discounts for low-income individuals
2. Insufficient bike lanes for riding e-scooters
3. E-scooter maintenance
4. Increasing riding fees and rates

5. E-scooters are improperly parked

6. Follow the rules of the road

7. Multiple riders per device

8. Underage riders

9. Riders on sidewalks

10. Too many e-scooters

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking: Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement

Additional enforcement would improve e-scooter rider behavior and parking: Complete disagreement

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Dining

Question 22

Norfolk E-scooter Survey

Please give us your input!

- 4 p.m. to 6 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Ghent

Question 25

- Within the last month

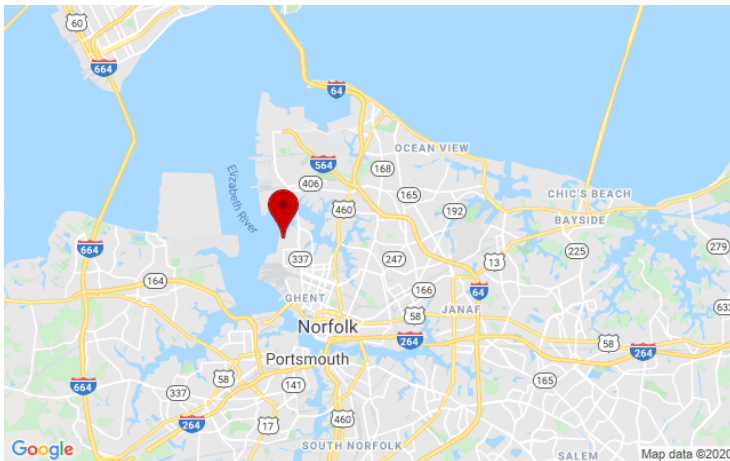
Question 26

No response

Name not available

February 11, 2020, 1:46 PM

Question 1



Question 2

- Female

Question 3

- Prefer not to answer

Question 4

- 35-44

Question 5

- \$150,000 or More

Question 6

- Private Vehicle

Question 7

Too Many Cars: Not Serious

Traffic and congestion: Not Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Neutral

Question 8

4

Question 9

- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Never

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. E-scooters are improperly parked
4. Underage riders

Norfolk E-scooter Survey

Please give us your input!

Question 14

E-scooters are important transportation options: Neutral
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

Question 16

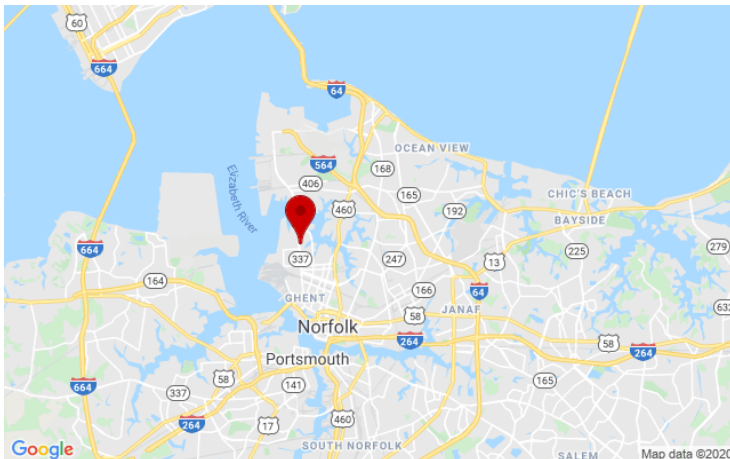
My main concern is safety and the fact that they don't follow traffic laws. I was once traveling down Boush when 2 scooters came barreling into traffic from a crossroad on the right, not yielding or stopping, traveling across both traffic lanes to get into the right turn lane. I had to slam on my breaks to avoid an incident.

Name not shown

in Ward 2

February 11, 2020, 1:52 PM

Question 1



Question 2

- Male

Question 3

- Black or African American

Question 4

- 45-54

Question 5

- \$150,000 or More

Question 6

- Light Rail

Question 7

Too Many Cars: Not Serious
Traffic and congestion: Not Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Neutral
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Neutral

Question 8

3

Question 9

- Don't Need Driver's License
- Need Helmet

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes

Norfolk E-scooter Survey

Please give us your input!

Follow the rules of the road: Sometimes

Question 13

1. E-scooter maintenance
2. Multiple riders per device
3. Underage riders
4. Follow the rules of the road
5. Riders on sidewalks
6. E-scooters are improperly parked
7. Insufficient bike lanes for riding e-scooters
8. Too many e-scooters
9. Discounts for low-income individuals
10. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Neutral

E-scooters help reduce carbon emissions: Neutral

E-scooters help reduce traffic congestion: Neutral

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Somewhat disagree

Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Very likely

Question 20

- Personal vehicle

Question 21

- Home

Question 22

- 4 p.m. to 6 p.m.

Question 23

- Street

Question 24

- Downtown

Question 25

- Never

Question 26

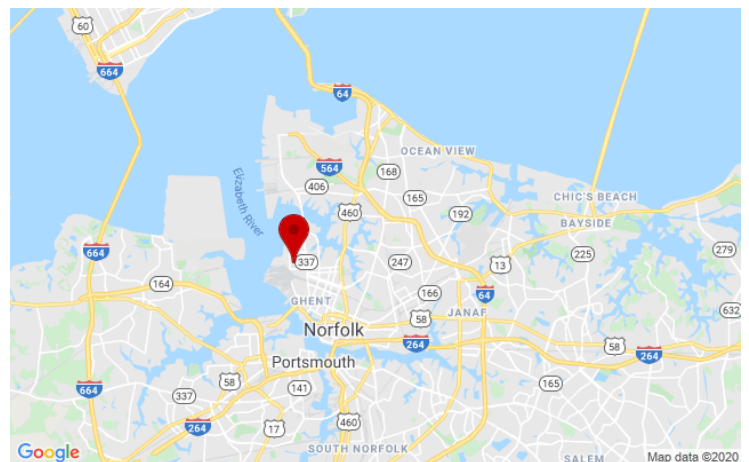
No response

Name not shown

in Ward 2

February 11, 2020, 1:52 PM

Question 1



Question 2

Norfolk E-scooter Survey

Please give us your input!

- Female

Question 3

- White / Caucasian

Question 4

- 18-24

Question 5

- Prefer not to answer

Question 6

- Walking
- E-Scooter
- Private Vehicle

Question 7

Too Many Cars: Neutral
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

1

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Sticker/post card on e-scooter vehicle

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Always
Follow the rules of the road: Mostly

Question 13

1. Increasing riding fees and rates
2. Discounts for low-income individuals
3. Follow the rules of the road
4. Insufficient bike lanes for riding e-scooters
5. E-scooter maintenance
6. Riders on sidewalks
7. E-scooters are improperly parked
8. Multiple riders per device
9. Underage riders
10. Too many e-scooters

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

I think the e-scooter is an amazing idea and is very popular and appreciated in the ODU community

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

Norfolk E-scooter Survey

Please give us your input!

- Somewhat likely

Question 20

- Walk

Question 21

- Home
- School
- Dining
- Recreational ride

Question 22

- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- ODU

Question 25

- Within the last week

Question 26

No response

Name not shown

outside Norfolk

February 11, 2020, 2:31 PM

Question 1



Question 2

- Female

Question 3

- Prefer not to answer

Question 4

- 55-64

Question 5

- \$35,000 to \$49,999

Question 6

- Walking
- Private Vehicle
- Bus

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Not Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Neutral

Question 8

Norfolk E-scooter Survey

Please give us your input!

5

Question 9

- Don't Need Driver's License
- Need Helmet
- Must Following Signs & Signals

Question 10

- Community event

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked
3. Riders on sidewalks
4. Underage riders
5. Multiple riders per device
6. E-scooter maintenance
7. Too many e-scooters
8. Insufficient bike lanes for riding e-scooters
9. Increasing riding fees and rates
10. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Complete disagreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Complete disagreement
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access:

Neutral

Question 15

- No

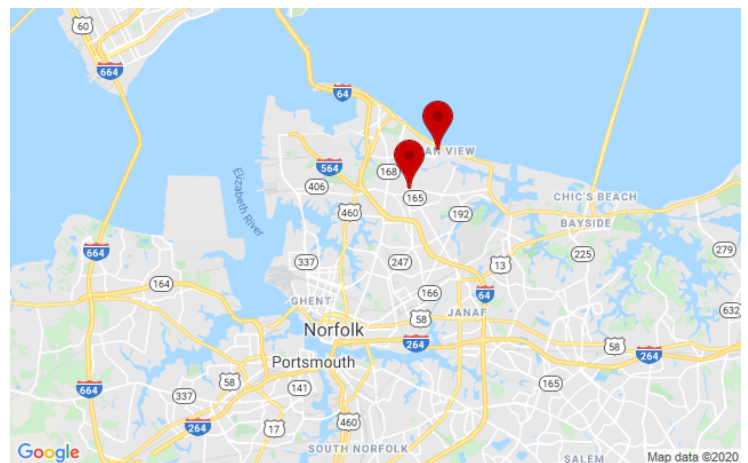
Question 16

From the majority of riders I have seen using them, the rider fails to be safe, know the rules of the road, use them as "fun" rides and not for transportation, leave them thrown around just anywhere...just total disrespect. I would love to ride one but the platform isn't wide enough to place both feet to face forward with a backpack on my back.

Name not available

February 11, 2020, 3:55 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

Norfolk E-scooter Survey

Please give us your input!

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Must Following Signs & Signals

Question 10

No response

Question 11

No response

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

No response

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking:
Complete agreement

Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and
parking: Complete agreement

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:
Complete agreement

Question 15

- No

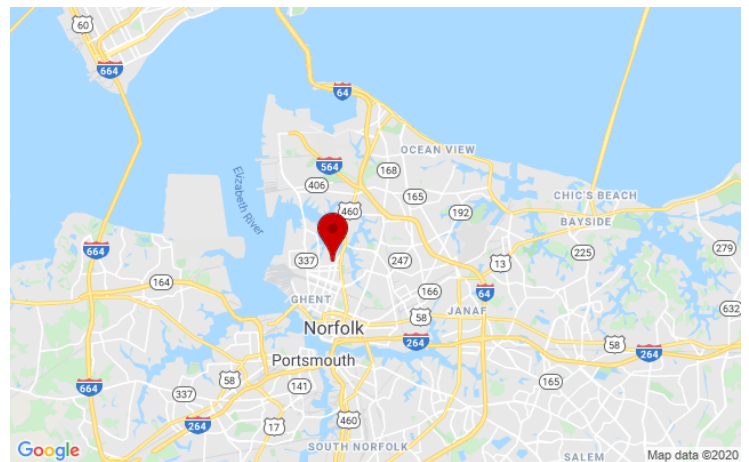
Question 16

No response

Name not available

February 11, 2020, 4:08 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

Norfolk E-scooter Survey

Please give us your input!

- \$50,000 to \$74,999

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Very Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

No response

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Insufficient bike lanes for riding e-scooters

3. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

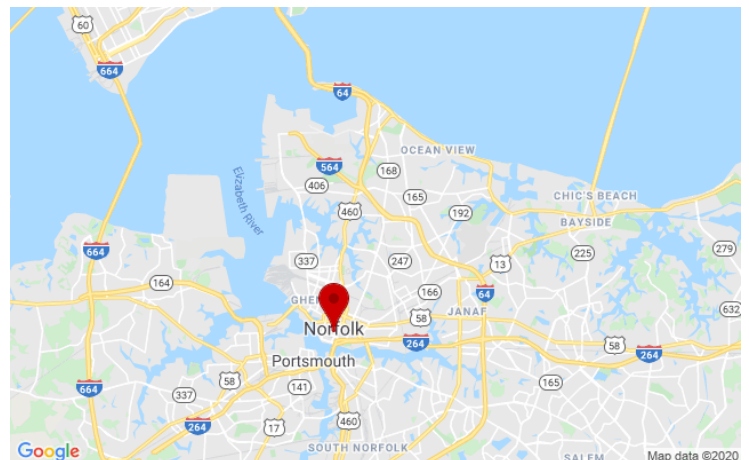
Question 16

No response

Name not available

February 11, 2020, 4:09 PM

Question 1



Question 2

- Female

Norfolk E-scooter Survey

Please give us your input!

Question 3

- Other - White/American Indian

Question 4

- 55-64

Question 5

- \$75,000 to \$99,999

Question 6

- Light Rail

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Neutral

Question 8

3

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Other (please specify)

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Multiple riders per device
3. E-scooters are improperly parked
4. Underage riders
5. Riders on sidewalks
6. Insufficient bike lanes for riding e-scooters
7. E-scooter maintenance
8. Discounts for low-income individuals
9. Increasing riding fees and rates
10. Too many e-scooters

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

Question 16

No response

Name not available

February 11, 2020, 4:11 PM

Question 1

No response

Question 2

- Male

Question 3

- White / Caucasian

Norfolk E-scooter Survey

Please give us your input!

Question 4

- 25-34

Question 5

- \$35,000 to \$49,999

Question 6

- Light Rail

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

1

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. E-scooter maintenance

2. Increasing riding fees and rates
3. E-scooters are improperly parked
4. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat disagree
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride several times a week

Question 18

- 21+

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Home
- Work
- Visiting

Question 22

Norfolk E-scooter Survey

Please give us your input!

- 6 a.m. to 8 a.m.
- 8 a.m. to 10 a.m.
- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown
- Ghent

Question 25

- Within the last week

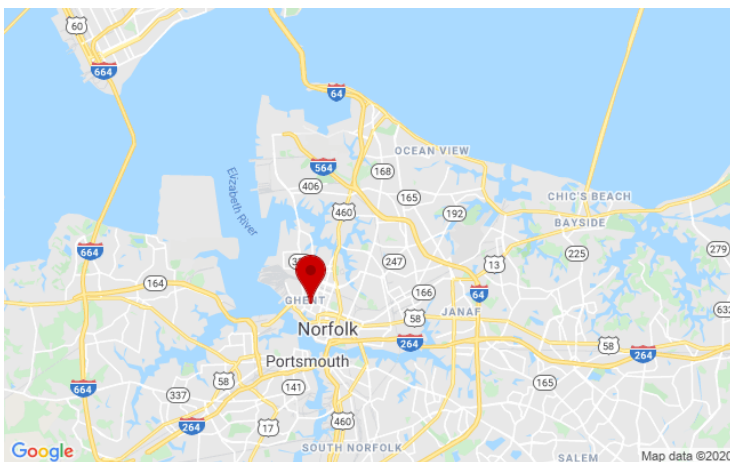
Question 26

No response

Name not available

February 11, 2020, 4:43 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Not Serious
Availability of transportation options: Somewhat Not Serious

Question 8

3

Question 9

- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Sometimes

Norfolk E-scooter Survey

Please give us your input!

Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. Insufficient bike lanes for riding e-scooters
4. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

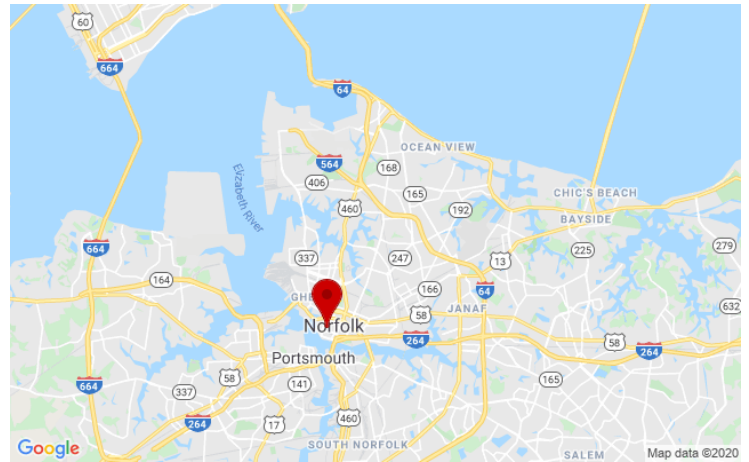
Question 16

No response

Name not available

February 11, 2020, 4:56 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- Prefer not to answer

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Neutral
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Somewhat Serious

Question 8

5

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Need Helmet
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Riders on sidewalks
3. Follow the rules of the road

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- No

Question 16

They are a menace to riders and to seniors and anyone who uses sidewalks. they are not needed.

Name not available

February 11, 2020, 4:57 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious

Norfolk E-scooter Survey

Please give us your input!

Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Somewhat Serious

Question 8

2

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters
2. E-scooters are improperly parked
3. Riders on sidewalks

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Very likely

Question 20

- Walk

Question 21

- Dining

Question 22

- 2 p.m. to 4 p.m.

Question 23

- Bike lane

Question 24

- Downtown
- Ghent

Question 25

- Never

Question 26

No response

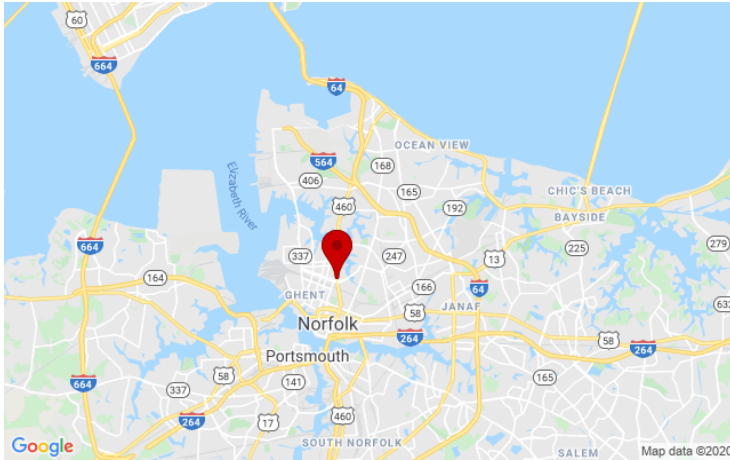
Jacey McHenry
in Ward 3

Norfolk E-scooter Survey

Please give us your input!

February 11, 2020, 6:16 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

1

Question 9

- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Always
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Always
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Always

Question 13

1. Follow the rules of the road
2. Increasing riding fees and rates
3. Multiple riders per device
4. E-scooters are improperly parked
5. E-scooter maintenance
6. Insufficient bike lanes for riding e-scooters
7. Underage riders
8. Discounts for low-income individuals
9. Riders on sidewalks
10. Too many e-scooters

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and

Norfolk E-scooter Survey

Please give us your input!

parking: Neutral

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:

Complete agreement

Question 15

- Yes

Question 16

I absolutely love riding the e-scooters. It is an incredible alternative for transportation and I am always eager to choose them over uber/Lyft or walking. The have made the past year in Norfolk so much more enjoyable and convenient and I hope they stay.

Question 17

- I ride several times a week

Question 18

- 11-20

Question 19

- Very likely

Question 20

- Walk

Question 21

- Home
- Dining
- Entertainment
- Recreational ride
- Visiting

Question 22

- Midnight to 2 a.m.
- 2 a.m. to 4 a.m.
- 8 a.m. to 10 a.m.
- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.

- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown
- Ghent
- Ocean View
- ODU
- Port of Virginia
- Wards Corner

Question 25

- Within the last week

Question 26

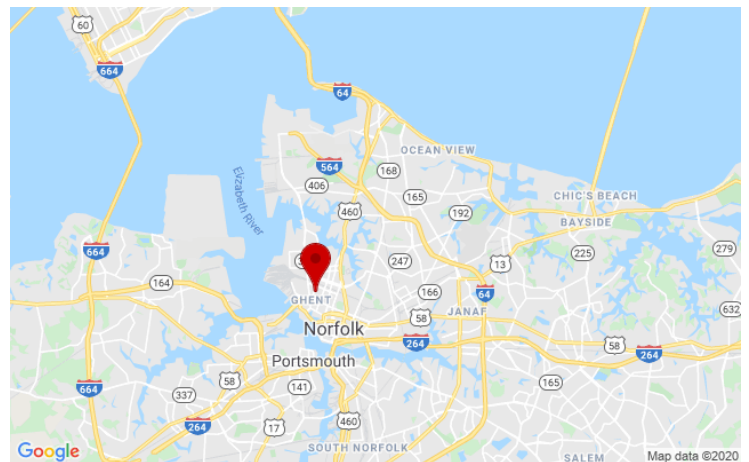
Incredible addition to Norfolk. I absolutely am a huge supporter.

Name not shown

in Ward 2

February 11, 2020, 6:52 PM

Question 1



Question 2

Norfolk E-scooter Survey

Please give us your input!

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- Less than \$20,000

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Somewhat Not Serious

Pedestrian and sidewalk safety: Somewhat Not Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Always

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Increasing riding fees and rates
3. Follow the rules of the road
4. Discounts for low-income individuals
5. E-scooters are improperly parked
6. E-scooter maintenance

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking:

Complete agreement

Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and

parking: Somewhat agree

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:

Complete agreement

Question 15

- Yes

Question 16

Very pleased with Lime. I liked Pace, but their bikes aren't well maintained and aren't available year round. I love the convenience, low cost, and ease of use that Lime allows.

Question 17

- I ride a few times a month

Question 18

- 6-10

Question 19

- Somewhat likely

Question 20

Norfolk E-scooter Survey

Please give us your input!

- Walk

Question 21

- Dining
- Entertainment
- Errands

Question 22

- Midnight to 2 a.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Bike lane

Question 24

- Downtown
- Ghent

Question 25

- Never

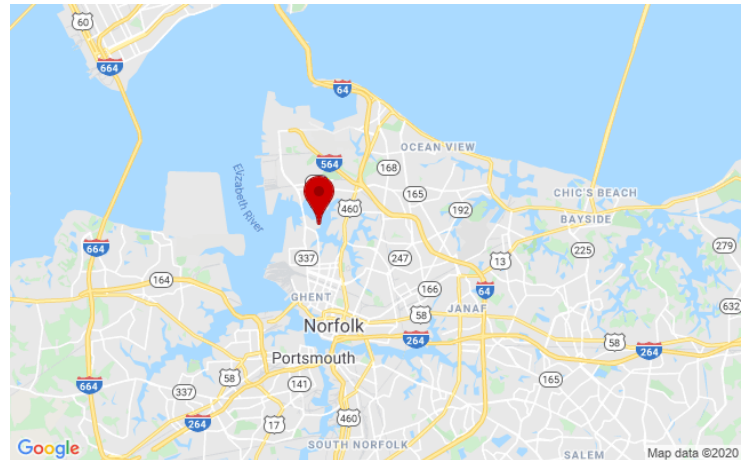
Question 26

No response

Name not available

February 11, 2020, 7:23 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- Prefer not to answer

Question 6

- Walking
- Personal Bike
- Light Rail

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

Norfolk E-scooter Survey

Please give us your input!

5

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Riders on sidewalks
2. Underage riders
3. E-scooters are improperly parked
4. Too many e-scooters
5. Multiple riders per device
6. Follow the rules of the road

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

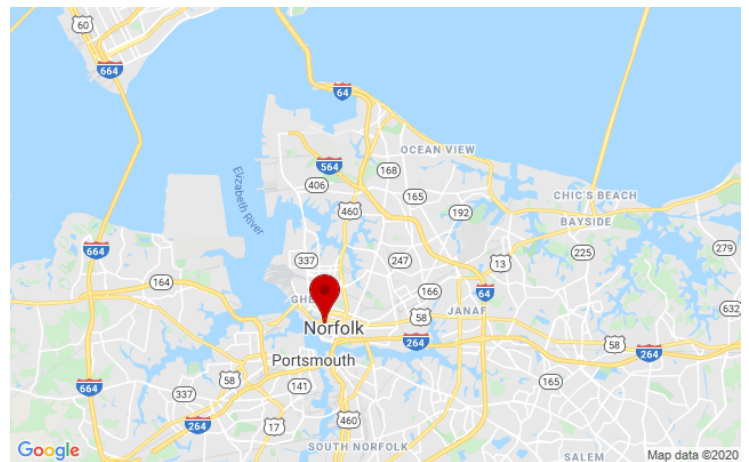
Question 16

No response

Name not available

February 11, 2020, 8:29 PM

Question 1



Question 2

- Female

Question 3

- Prefer not to answer

Question 4

- 45-54

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- Private Vehicle

Question 7

Norfolk E-scooter Survey

Please give us your input!

Too Many Cars: Neutral
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Somewhat Serious

Question 8

5

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. E-scooters are improperly parked
4. Multiple riders per device
5. Underage riders
6. Too many e-scooters
7. E-scooter maintenance

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Complete disagreement

Designated e-scooter parking areas will improve haphazard parking: Complete disagreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

The amount of times I have witnessed e-scooter riders disobeying red lights and stop signs is staggering. The haphazard "parking" of e-scooters all over downtown is annoying. I don't know what disabled people do when they can't get around e-scooters laying around the sidewalk. The idea of e-scooters is nice, but the vast majority of people riding them seem to be uneducated (or apathetic) about traffic laws and thoughtless about pedestrians.

Name not available

February 11, 2020, 8:53 PM

Question 1

No response

Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- \$50,000 to \$74,999

Question 6

No response

Norfolk E-scooter Survey

Please give us your input!

Question 7

Too Many Cars: Neutral
Traffic and congestion: Somewhat Not Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Somewhat Serious

Question 8

5

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals
- No Knowledge

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road

Question 14

E-scooters are important transportation options: Neutral
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking:
Somewhat agree
Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat disagree
Fares to use e-scooters should be managed to provide equitable access:
Neutral

Question 15

No response

Question 16

No response

Question 17

- I do not know what an e-scooter is

Question 18

No response

Question 19

No response

Question 20

- I would not have traveled

Question 21

No response

Question 22

No response

Question 23

No response

Question 24

No response

Question 25

No response

Question 26

No response

Norfolk E-scooter Survey

Please give us your input!

Name not available

February 11, 2020, 9:28 PM

Question 1

No response

Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$35,000 to \$49,999

Question 6

- E-Scooter

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

1. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking:
Complete agreement

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and
parking: Complete agreement

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:
Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride several times a week

Question 18

- 2-5

Question 19

Norfolk E-scooter Survey
Please give us your input!

Norfolk E-scooter Survey
Please give us your input!

- ### Question 20

- ### Question 21

- ### Question 22

- ### Question 23

- ### Question 24

- Downtown

- ### Question 25

- Within the last week

No response

No response

- Female

- White / Caucasian

- 45-54

- \$150,000 or More

- Walking
- Personal Bike
- Private Vehicle

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Neutral

4

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

- Newspaper, blog, magazine, radio/TV news

- No

Norfolk E-scooter Survey
Please give us your input!

Norfolk E-scooter Survey
Please give us your input!

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Never
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. Underage riders
2. E-scooters are improperly parked
3. Multiple riders per device
4. Riders on sidewalks
5. Follow the rules of the road
6. Too many e-scooters
7. Insufficient bike lanes for riding e-scooters
8. Discounts for low-income individuals
9. E-scooter maintenance
10. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Somewhat disagree

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Neutral

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

More bike lanes will improve e-scooter safety: Somewhat disagree

Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

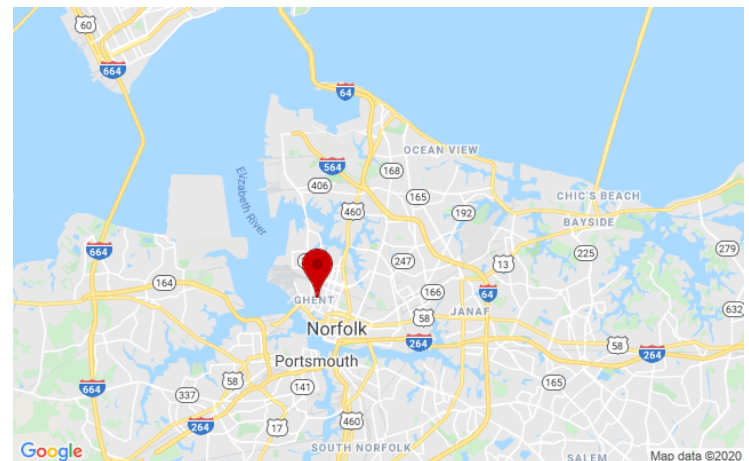
- No

Question 16

Parents in Larchmont rent them and allow small children to ride double occupancy up and down the street for fun with no adult supervision (under age 10 and age 4). Scooters are parked blocking the sidewalk. Scooters left lying down on the sidewalk and in the roadway at night.

in Ward 2
February 12, 2020, 1:20 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$150,000 or More

Question 6

- Walking
- Personal Bike
- Pace Bike
- E-Scooter
- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Somewhat Not Serious

Norfolk E-scooter Survey

Please give us your input!

Traffic and congestion: Somewhat Not Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Follow the rules of the road
2. Underage riders
3. Multiple riders per device

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

The scooters are a great addition! We frequently use them to get from Ghent to downtown for both work and personal reasons. They are a great last mile solution for using the Tide or public transit, as well.

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Home
- Work
- Entertainment
- Recreational ride
- Public transit stop

Question 22

- 6 p.m. to 8 p.m.

Question 23

- Street

Question 24

- Downtown
- Ghent
- North Colley

Norfolk E-scooter Survey

Please give us your input!

- Sentara Norfolk area

Question 25

- Within the last month

Question 26

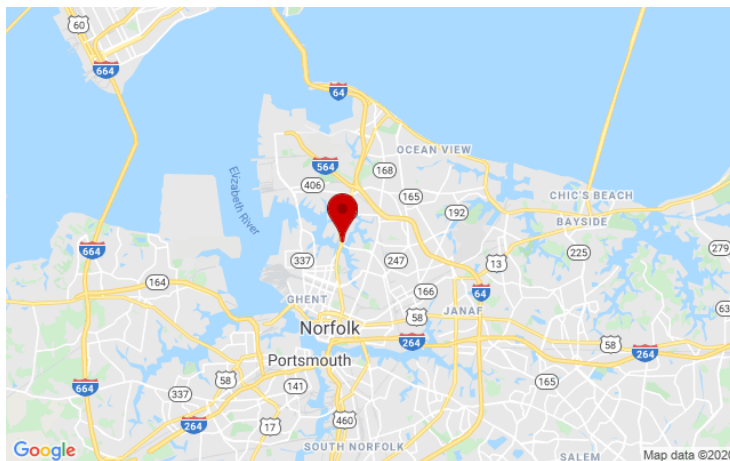
No response

Name not shown

in Ward 2

February 12, 2020, 8:00 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Not Serious

Mobility access for people with disabilities: Somewhat Not Serious

Availability of transportation options: Neutral

Question 8

No response

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Follow the rules of the road
3. Riders on sidewalks

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat agree

Norfolk E-scooter Survey

Please give us your input!

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

Dirty streets and pot holes make it difficult to ride. You have to constantly watch the road and traffic. I was ridding downtown

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Very likely

Question 20

- Walk

Question 21

- Recreational ride

Question 22

- Noon to 2 p.m.

Question 23

- Street

Question 24

- Downtown

Question 25

- Never

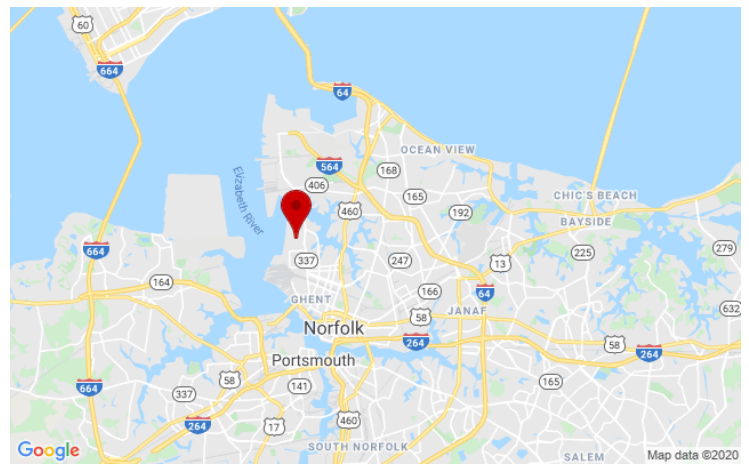
Question 26

No response

Name not available

February 12, 2020, 8:21 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- Personal Bike

Question 7

Norfolk E-scooter Survey

Please give us your input!

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Very Serious

Question 8

1

Question 9

- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Discounts for low-income individuals
3. Follow the rules of the road

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Somewhat unlikely

Question 20

- Personal bicycle

Question 21

- Entertainment
- Recreational ride

Question 22

- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

Question 23

- Street

Question 24

- ODU
- North Colley

Question 25

- Never

Norfolk E-scooter Survey

Please give us your input!

Question 26

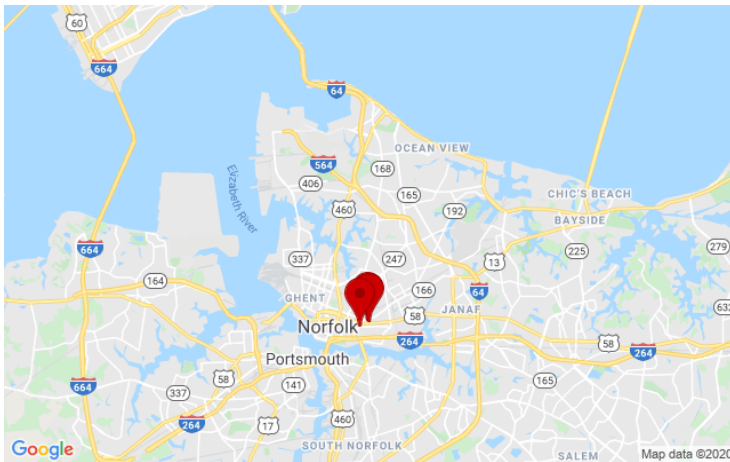
No response

Name not shown

in Ward 3

February 12, 2020, 8:42 AM

Question 1



Question 2

- Prefer not to answer

Question 3

- Prefer not to answer

Question 4

- Prefer not to answer

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 8

3

Question 9

- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Complete agreement

Designated e-scooter parking areas will improve haphazard parking: Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

Norfolk E-scooter Survey

Please give us your input!

Question 16

No response

Name not shown

in Ward 2

February 12, 2020, 9:07 AM

Question 1

No response

Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$150,000 or More

Question 6

- Walking
- Personal Bike
- Pace Bike
- E-Scooter
- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Somewhat Not Serious

Traffic and congestion: Somewhat Not Serious

Pollution due to vehicle emissions: Somewhat Not Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 8

1

Question 9

- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Riders on sidewalks
2. Insufficient bike lanes for riding e-scooters
3. Multiple riders per device
4. Follow the rules of the road

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking:

Complete agreement

Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and

parking: Somewhat agree

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:

Somewhat agree

Question 15

- Yes

Question 16

I use them for business. It's the best way to get around quickly to go to

Norfolk E-scooter Survey

Please give us your input!

meetings.

Question 17

- I ride several times a week

Question 18

- 2-5

Question 19

- Very likely

Question 20

- Walk

Question 21

- Work

Question 22

- 8 a.m. to 10 a.m.
- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.

Question 23

- Street

Question 24

- Downtown

Question 25

- Within the last week

Question 26

No response

Destri Toups

in Ward 3

February 12, 2020, 10:06 AM

Question 1



Question 2

- Female

Question 3

- American Indian or Alaskan Native

Question 4

- 25-34

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- Personal Bike
- E-Scooter
- Private Vehicle
- Taxi
- Ride Share
- Bus
- Light Rail

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Very Serious

Norfolk E-scooter Survey

Please give us your input!

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 8

1

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- Yes

Question 12

Park responsibly: Always

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Always

Ride one person per device: Always

Appear to be of legal riding age: Always

Follow the rules of the road: Mostly

Question 13

No response

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking:
Somewhat agree

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and
parking: Complete disagreement

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:
Complete agreement

Question 15

- Yes

Question 16

A discount program for low-income individuals would increase use of Lime Scooters and encourage citizens to lighten the load on public transportation.

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Very unlikely

Question 20

- Personal bicycle

Question 21

- Entertainment
- Recreational ride
- Errands
- Visiting

Question 22

- 8 a.m. to 10 a.m.
- 10 a.m. to noon
- Noon to 2 p.m.

Question 23

- Bike lane

Question 24

- Downtown
- Ghent
- Naval Station
- Wards Corner
- Other - Norview/Coronado area

Question 25

Norfolk E-scooter Survey

Please give us your input!

- Within the last month

Question 26

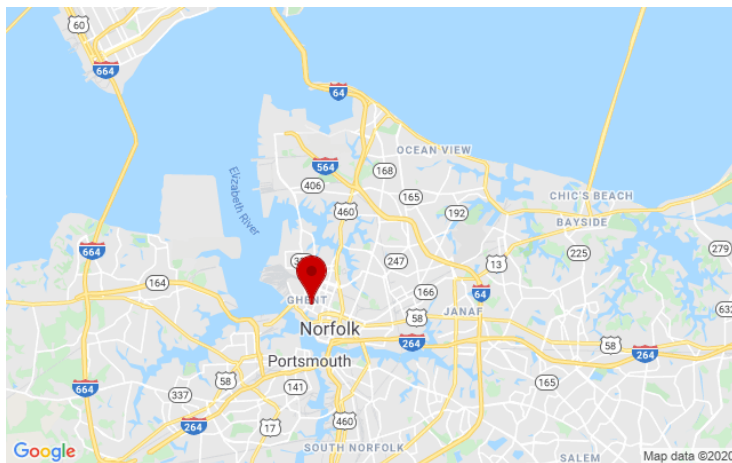
This has potential to seriously help low-income families with proper education via News/Social Media.

Name not shown

in Ward 2

February 12, 2020, 10:14 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

4

Question 9

- Must Following Signs & Signals
- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Follow the rules of the road
3. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

Norfolk E-scooter Survey

Please give us your input!

More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access:
Complete agreement

Question 15

- No

Question 16

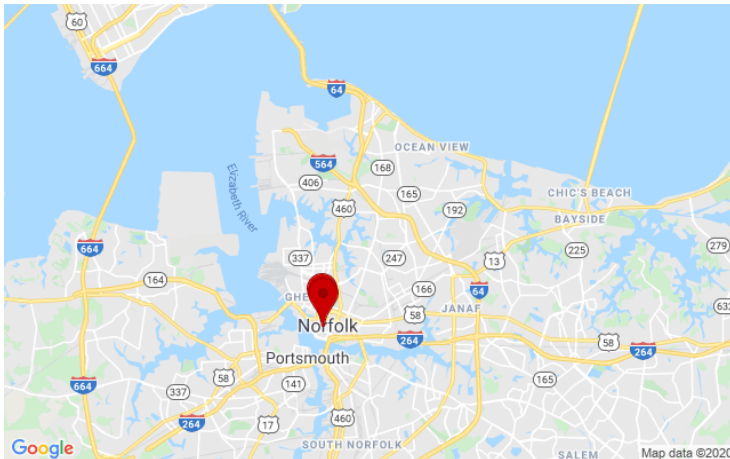
No response

Name not shown

in Ward 2

February 12, 2020, 10:58 AM

Question 1



Question 2

- Female

Question 3

- Prefer not to answer

Question 4

- 55-64

Question 5

- \$150,000 or More

Question 6

- Walking
- Ride Share
- Light Rail

Question 7

Too Many Cars: Not Serious
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Neutral
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

5

Question 9

- Need Helmet
- No Town Point Park Riding
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. E-scooters are improperly parked
4. Multiple riders per device
5. Underage riders
6. Too many e-scooters

Norfolk E-scooter Survey

Please give us your input!

7. Insufficient bike lanes for riding e-scooters
8. E-scooter maintenance
9. Discounts for low-income individuals
10. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Somewhat disagree

Question 15

- No

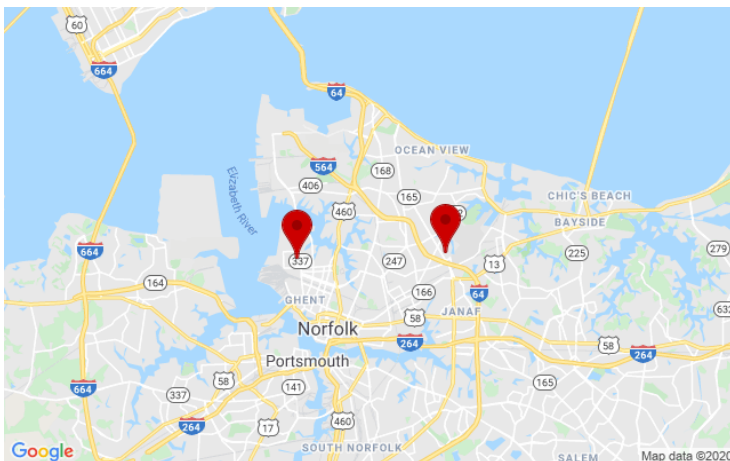
Question 16

The company should have the responsibility of freezing an account for a time if scooter is left in an inappropriate area... I am constantly having to walk around scooters blocking sidewalk. I have mobility difficulty and this is no easy feat by just walking around them

Name not available

February 12, 2020, 1:28 PM

Question 1



Question 2

- Male

Question 3

- Latino

Question 4

- 18-24

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- E-Scooter

Question 7

Too Many Cars: Not Serious
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Not Serious
Bike safety: Not Serious
Pedestrian and sidewalk safety: Not Serious
Mobility access for people with disabilities: Not Serious
Availability of transportation options: Neutral

Question 8

5

Question 9

- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

No response

Question 12

Norfolk E-scooter Survey

Please give us your input!

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Always

Question 13

1. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking:
Complete agreement
Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and
parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access:
Complete agreement

Question 15

- Yes

Question 16

They're great and easy to use

Question 17

- I ride several times a week

Question 18

- 6-10

Question 19

- Very likely

Question 20

- Walk

Question 21

- School

Question 22

- 4 a.m. to 6 a.m.
- 6 a.m. to 8 a.m.
- 8 a.m. to 10 a.m.
- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Bike lane

Question 24

- ODU

Question 25

- Never

Question 26

No response

Name not shown

in Ward 2

February 12, 2020, 1:39 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- Personal Bike
- E-Scooter
- Private Vehicle
- Light Rail

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Neutral
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Neutral

Question 8

5

Question 9

- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat disagree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

Norfolk E-scooter Survey

Please give us your input!

No response

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Home
- Errands

Question 22

- 8 a.m. to 10 a.m.
- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown

Question 25

- Never

Question 26

No response

Name not available

February 12, 2020, 3:27 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

Norfolk E-scooter Survey

Please give us your input!

5

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- No

Question 12

Park responsibly: Never

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Sometimes

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Never

Question 13

1. Riders on sidewalks
2. E-scooters are improperly parked
3. Follow the rules of the road

Question 14

E-scooters are important transportation options: Somewhat disagree

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking: Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

More bike lanes will improve e-scooter safety: Neutral

Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Personal bicycle

Question 21

- Work
- Recreational ride

Question 22

- 2 p.m. to 4 p.m.

Question 23

- Street

Question 24

- Downtown
- Ghent

Question 25

- Within the last month

Question 26

No response

Name not available

February 12, 2020, 4:00 PM

Question 1

No response

Norfolk E-scooter Survey

Please give us your input!

Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- E-Scooter
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Neutral
Pedestrian and sidewalk safety: Not Serious
Mobility access for people with disabilities: Not Serious
Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Always

Question 13

No response

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I ride several times a week

Question 18

- 1

Question 19

- Very likely

Question 20

- Personal vehicle

Question 21

Norfolk E-scooter Survey

Please give us your input!

- Home
- Dining

Question 22

- 4 p.m. to 6 p.m.

Question 23

- Street

Question 24

- Downtown
- Ghent
- ODU

Question 25

- Never

Question 26

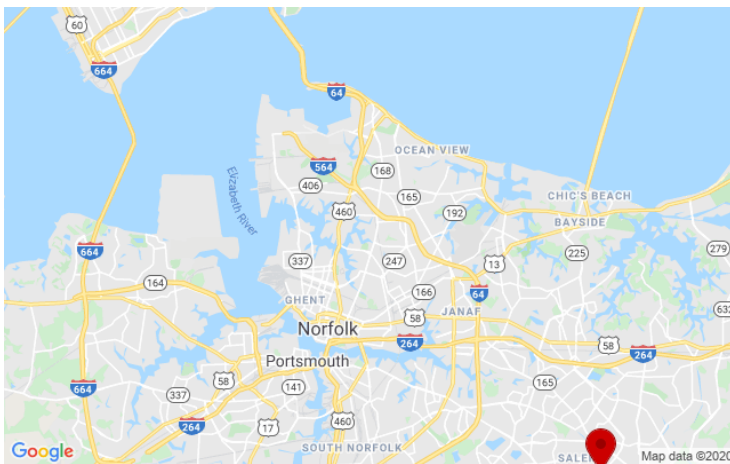
No response

Lauren Fendall

outside Norfolk

February 12, 2020, 5:28 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$35,000 to \$49,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Not Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Neutral

Question 8

2

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Norfolk E-scooter Survey

Please give us your input!

Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

No response

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Very likely

Question 20

- Walk

Question 21

- Home

Question 22

- 2 p.m. to 4 p.m.

Question 23

- Street

Question 24

- Downtown
- Ghent

Question 25

- Never

Question 26

No response

Name not available

February 12, 2020, 6:07 PM

Question 1



Question 2

- Prefer not to answer

Question 3

- Other - human

Question 4

Norfolk E-scooter Survey

Please give us your input!

- 25-34

Question 5

- \$35,000 to \$49,999

Question 6

- Walking
- Personal Bike
- E-Scooter
- Ride Share
- Bus

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

2

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Never
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Riders on sidewalks
2. Increasing riding fees and rates
3. E-scooters are improperly parked
4. E-scooter maintenance
5. Underage riders

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

The scooters are a fantastic addition to our city! But riders are super rude, riding on sidewalks full speed, parking like butts and destroying scooters. I hope you can find a way to prevent at least the sidewalk thing. Also the price started at a manageable rate, and now outta nowhere is like twice as much, like WTF? I only keep using it because is fun but damn, are'nt you making enough money around the world!?

Also, that crap of the scooters reducing emissions is not exactly right if you take into account battery production, check your numbas.

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Somewhat likely

Norfolk E-scooter Survey

Please give us your input!

Question 20

- Walk

Question 21

- Home
- Dining
- Entertainment
- Recreational ride
- Errands

Question 22

- Midnight to 2 a.m.
- 2 a.m. to 4 a.m.
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Street

Question 24

- Downtown
- Ghent
- ODU

Question 25

- Never

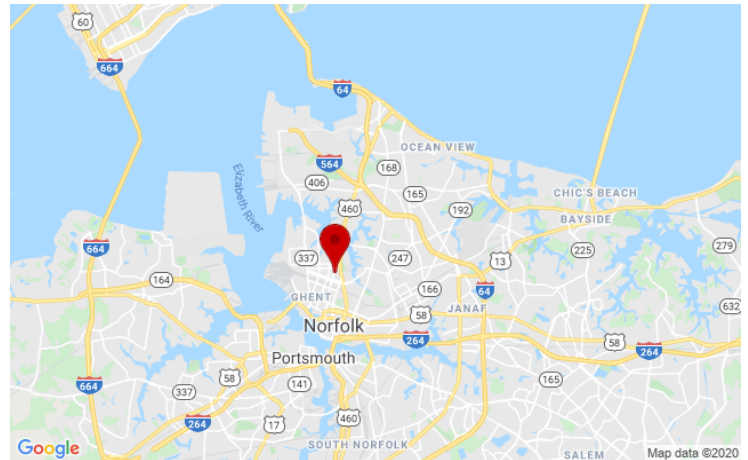
Question 26

make it cheap !

Name not available

February 12, 2020, 6:39 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$35,000 to \$49,999

Question 6

- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Neutral

Availability of transportation options: Neutral

Question 8

4

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Riders on sidewalks
3. Multiple riders per device

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

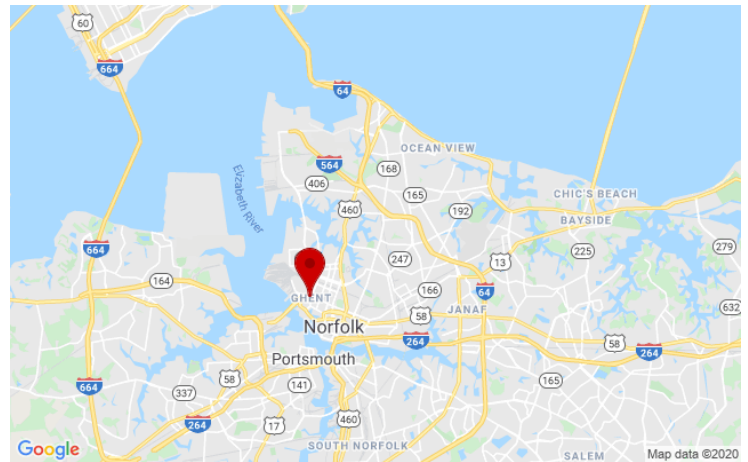
They are distracting and dangerous to the riders and motor vehicle traffic.

Name not shown

in Ward 2

February 13, 2020, 7:36 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$20,000 to \$34,999

Question 6

- Walking

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious

Norfolk E-scooter Survey

Please give us your input!

Availability of transportation options: Very Serious

Question 8

3

Question 9

- No Knowledge

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. Underage riders

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

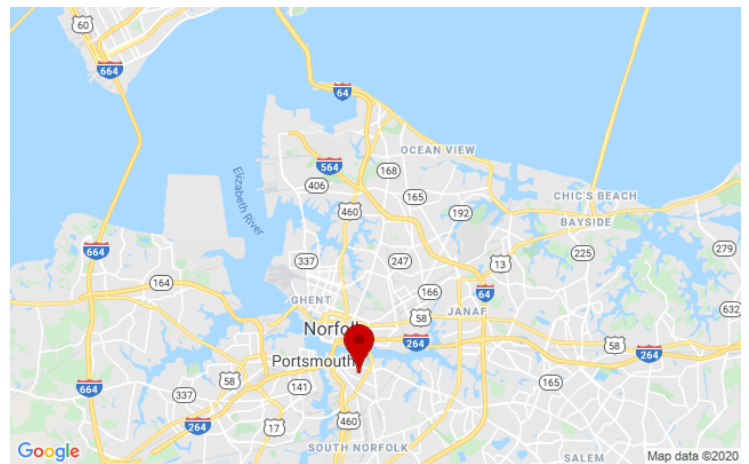
They seem to be responsible for injuries when riders ride without protection, ride too fast, and don't pay attention to their surroundings.

Elizabeth Creger

in Ward 4

February 13, 2020, 8:12 AM

Question 1



Question 2

- Female

Question 3

- Latino

Question 4

- 18-24

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- Personal Bike
- Private Vehicle

Norfolk E-scooter Survey

Please give us your input!

Question 7

Too Many Cars: Neutral
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Somewhat Not Serious

Question 8

2

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Always
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Insufficient bike lanes for riding e-scooters
3. E-scooters are improperly parked
4. Riders on sidewalks
5. Discounts for low-income individuals
6. E-scooter maintenance
7. Too many e-scooters
8. Multiple riders per device
9. Underage riders
10. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

Question 16

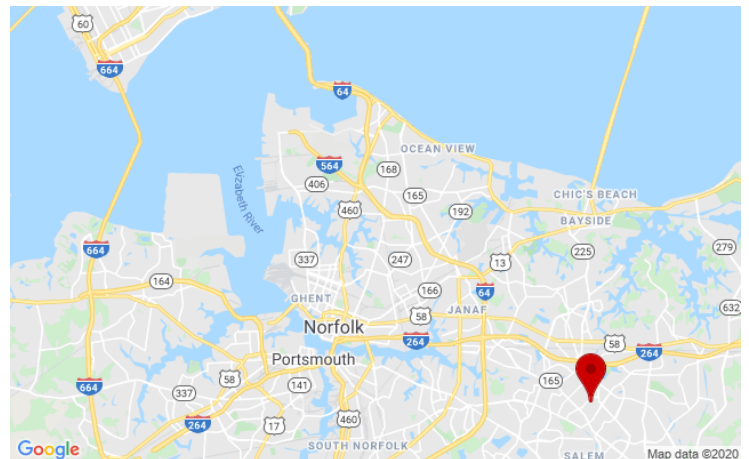
No response

Name not shown

outside Norfolk

February 13, 2020, 8:57 AM

Question 1



Question 2

- Male

Question 3

Norfolk E-scooter Survey

Please give us your input!

- White / Caucasian

Question 4

- 45-54

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious

Traffic and congestion: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Not Serious

Question 8

5

Question 9

- Don't Need Driver's License
- Need Helmet
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Always

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

1. Follow the rules of the road
2. Underage riders
3. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Complete disagreement

E-scooters help reduce carbon emissions: Complete disagreement

E-scooters help reduce traffic congestion: Complete disagreement

Designated e-scooter parking areas will improve haphazard parking: Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Somewhat disagree

Fares to use e-scooters should be managed to provide equitable access: Neutral

Neutral

Neutral

Question 15

- No

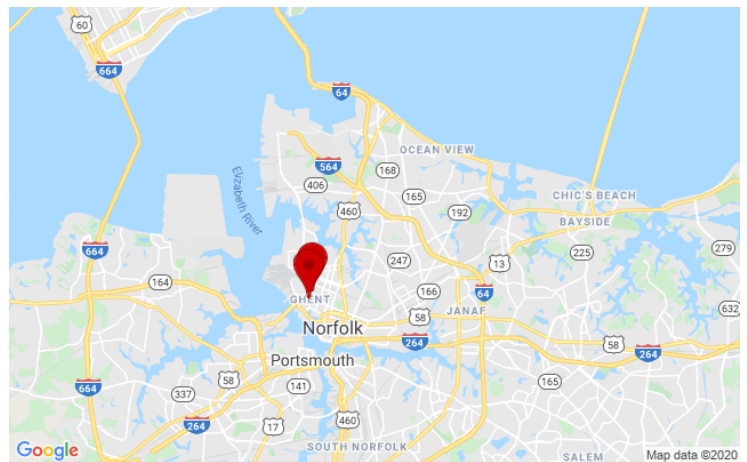
Question 16

No response

Name not available

February 13, 2020, 9:48 AM

Question 1



Question 2

Norfolk E-scooter Survey

Please give us your input!

- Female

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$150,000 or More

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Neutral

Question 8

5

Question 9

- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Never
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. E-scooters are improperly parked
4. Too many e-scooters

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Complete disagreement
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Complete disagreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

I LOATHE these e-scooters. They litter the sidewalks and parking garages, parked haphazardly anywhere someone feels like leaving them. I am constantly trying to avoid people on them because they are riding through intersections on RED LIGHTS, on the WRONG SIDE OF THE ROAD, on SIDEWALKS and everywhere in between. It's like people get on these things and lose their ever loving minds!! They go way too fast, follow NO rules of the road and endanger pedestrians & drivers alike. PLEASE BAN THESE GOD AWFUL THINGS!!!

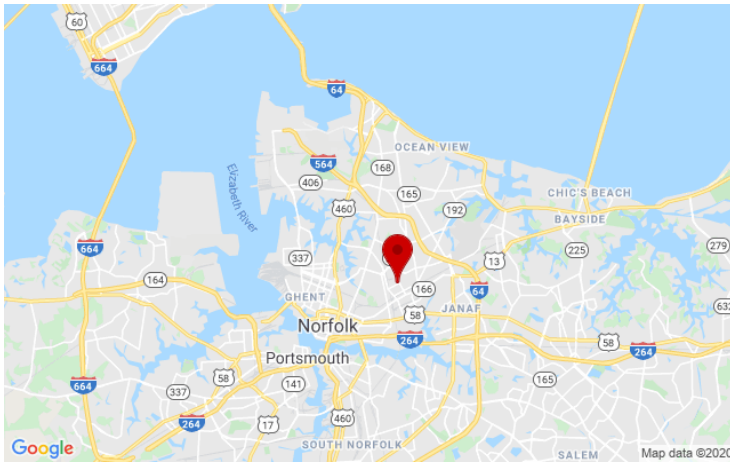
Name not available

February 13, 2020, 11:41 AM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

1

Question 9

- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Underage riders
2. E-scooter maintenance
3. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

Question 16

regulated drop off locations.

Name not available

Norfolk E-scooter Survey

Please give us your input!

February 13, 2020, 11:46 AM

Question 1



Question 2

- Male

Question 3

- Prefer not to answer

Question 4

- 65+

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Somewhat Not Serious

Question 8

4

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Underage riders
2. E-scooters are improperly parked
3. Insufficient bike lanes for riding e-scooters
4. Riders on sidewalks
5. Multiple riders per device
6. Follow the rules of the road

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat disagree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

Norfolk E-scooter Survey

Please give us your input!

- No

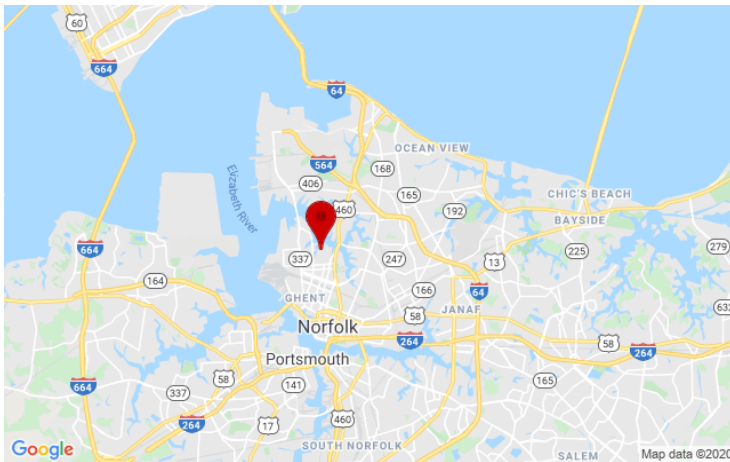
Question 16

I understand that scooters can be positive influence. In my area---EOV.. I have seen multiple riders on one scooter..riding on sidewalk at EOV shopping center..bikes dropped and left ... underage riders with and without adult supervision...All other comments are negative and not constructive..so I'll end.

Name not available

February 13, 2020, 2:03 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- Prefer not to answer

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Neutral
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Not Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Not Serious

Question 8

5

Question 9

- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. Too many e-scooters
2. E-scooters are improperly parked
3. Riders on sidewalks
4. Insufficient bike lanes for riding e-scooters
5. Follow the rules of the road
6. E-scooter maintenance

Question 14

E-scooters are important transportation options: Complete disagreement

Norfolk E-scooter Survey

Please give us your input!

E-scooters help reduce carbon emissions: Complete disagreement
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Complete disagreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- No

Question 16

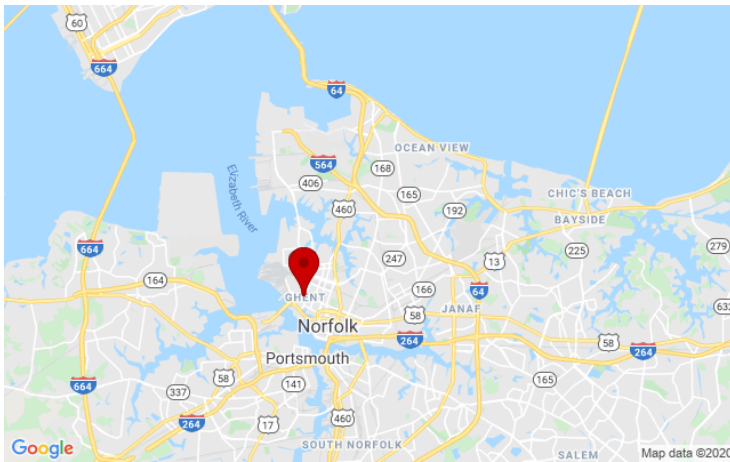
No response

Name not shown

in Ward 2

February 13, 2020, 2:30 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

5

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Always

Question 13

1. Insufficient bike lanes for riding e-scooters

Norfolk E-scooter Survey

Please give us your input!

2. Discounts for low-income individuals
3. E-scooter maintenance

Question 14

E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

Designated parking zones? Parking on our near corners rather in the middle of a block. Prohibited areas should be clearly marked and should not impede the ability to drive from Downtown to ODU.

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Very likely

Question 20

- Walk

Question 21

- Dining
- Entertainment
- Recreational ride
- Visiting

Question 22

- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.

Question 23

- Sidewalk

Question 24

- Downtown
- Ghent
- Ocean View
- ODU
- North Colley
- Sentara Norfolk area

Question 25

- Never

Question 26

No response

Name not available

February 13, 2020, 2:36 PM

Question 1

No response

Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$50,000 to \$74,999

Norfolk E-scooter Survey

Please give us your input!

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Serious

Question 8

3

Question 9

- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Mostly
Ride on sidewalks: Never
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. Too many e-scooters
3. Riders on sidewalks

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Entertainment
- Recreational ride

Question 22

- 6 p.m. to 8 p.m.

Question 23

- Sidewalk

Question 24

- Downtown

Question 25

- Never

Norfolk E-scooter Survey

Please give us your input!

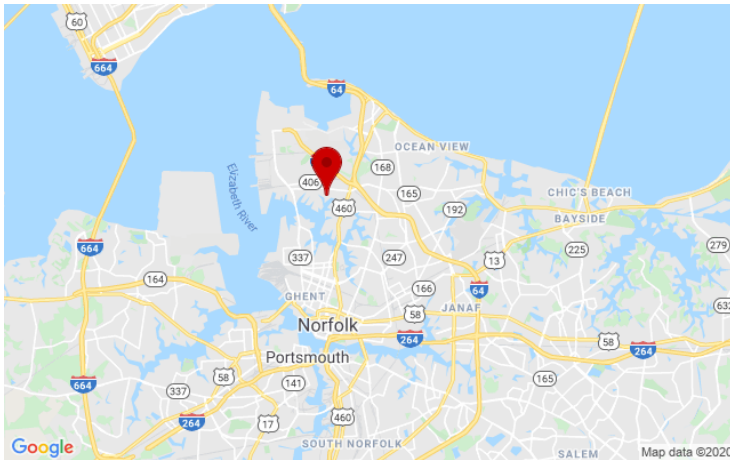
Question 26

No response

Name not available

February 13, 2020, 3:51 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- Prefer not to answer

Question 6

- Walking
- E-Scooter
- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious

Traffic and congestion: Somewhat Not Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 8

5

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter representative

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

Norfolk E-scooter Survey

Please give us your input!

More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access:
Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I ride several times a week

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Work
- Dining

Question 22

- 8 a.m. to 10 a.m.
- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.

Question 23

- Street

Question 24

- Downtown

Question 25

- Never

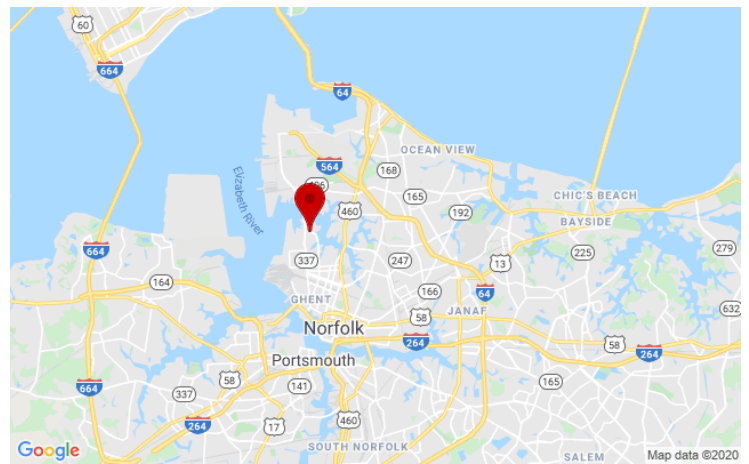
Question 26

No response

Name not available

February 13, 2020, 4:43 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$150,000 or More

Question 6

- Private Vehicle

Question 7

Norfolk E-scooter Survey

Please give us your input!

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Neutral

Question 8

2

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown

Question 10

- Friend, family member, co-worker

Question 11

No response

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Riders on sidewalks
2. Follow the rules of the road

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

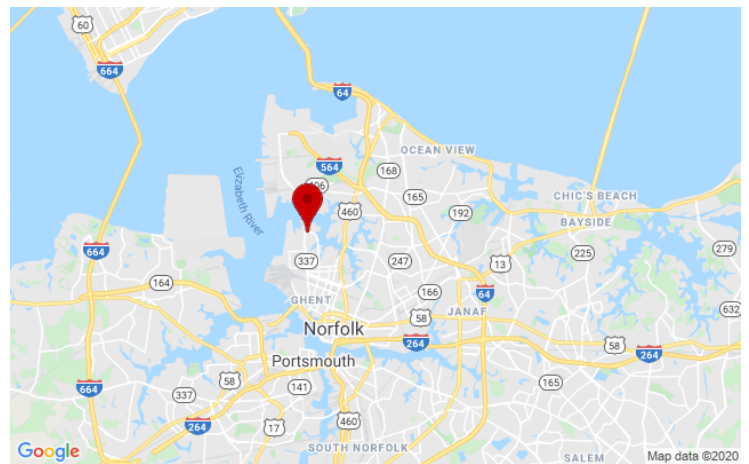
No response

Name not shown

in Ward 2

February 13, 2020, 5:43 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$150,000 or More

Norfolk E-scooter Survey

Please give us your input!

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Neutral
Availability of transportation options: Neutral

Question 8

3

Question 9

- Don't Need Driver's License
- Need Helmet
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

No response

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Mostly

Question 13

1. Riders on sidewalks
2. Follow the rules of the road
3. Multiple riders per device
4. Underage riders
5. E-scooters are improperly parked
6. Too many e-scooters

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Somewhat disagree
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Somewhat disagree

Question 15

- No

Question 16

This question:

In your opinion, has the use of e-scooters in Norfolk improved since July 2019?

Should it have been written as?:

In your opinion, has the use of e-scooters in Norfolk increased since July 2019?

-- and the significance of July 2019 should have been stated. For example, "since their official introduction"

It is no doubt true that scooters replace cars on occasion, which is a good thing; but I think far more often scooter use replaces walking, which is not such a good thing.

I have NEVER seen a scooter rider wearing a helmet.

Name not available

February 13, 2020, 9:09 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

3

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Insufficient bike lanes for riding e-scooters
3. E-scooters are improperly parked
4. Multiple riders per device
5. Riders on sidewalks
6. Underage riders
7. Too many e-scooters
8. E-scooter maintenance
9. Discounts for low-income individuals
10. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

Norfolk E-scooter Survey

Please give us your input!

- No

Question 16

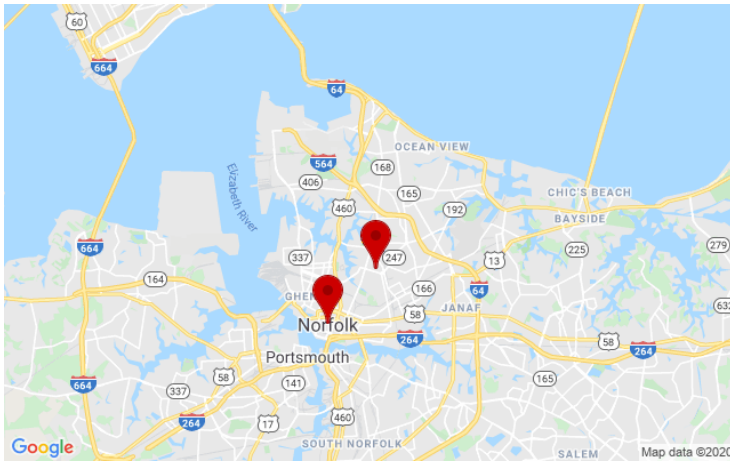
Nothing here about helmets -- scooter riders are at risk, as are bike riders, who choose not to wear helmets. I have probably seen a handful of people using the e-scooters who are wearing a helmet.

Name not shown

in Ward 2

February 13, 2020, 11:15 PM

Question 1



Question 2

- Other / Non-binary

Question 3

- Black or African American

Question 4

- 18-24

Question 5

- Less than \$20,000

Question 6

- Walking

- Ride Share

- Bus

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Neutral

Question 8

2

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Increasing riding fees and rates
3. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Norfolk E-scooter Survey

Please give us your input!

Designated e-scooter parking areas will improve haphazard parking:
Complete agreement
Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and
parking: Neutral
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access:
Complete agreement

Question 15

- Yes

Question 16

A monthly plan that covers everything would be great. I'm both a student
and work downtown and I would use them so much more if there were
plans, like Pace.

Question 17

- I ride several times a week

Question 18

- 21+

Question 19

- Somewhat likely

Question 20

- Transit

Question 21

- Home
- Work
- School
- Public transit stop

Question 22

- 8 a.m. to 10 a.m.
- Noon to 2 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown
- Ghent
- ODU
- North Colley
- Port of Virginia
- Other - Fairmount

Question 25

- Within the last month

Question 26

No response

Name not available

February 14, 2020, 2:07 PM

Question 1

No response

Question 2

- Male

Question 3

- Black or African American

Question 4

- 55-64

Question 5

- \$50,000 to \$74,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Norfolk E-scooter Survey

Please give us your input!

Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

2

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Follow the rules of the road
3. Riders on sidewalks
4. E-scooter maintenance

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Complete disagreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access:

Somewhat agree

Question 15

- No

Question 16

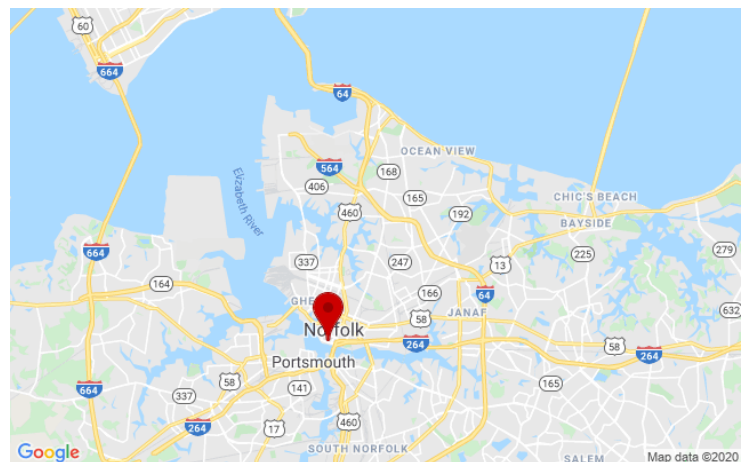
No response

Name not shown

in Ward 2

February 14, 2020, 3:30 PM

Question 1



Question 2

- Male

Question 3

- Asian / Pacific Islander

Question 4

- 25-34

Question 5

- Less than \$20,000

Question 6

Norfolk E-scooter Survey

Please give us your input!

- Walking
- Bus
- Light Rail

Question 7

Too Many Cars: Neutral
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Neutral
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Very Serious

Question 8

1

Question 9

- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Always
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Always

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Underage riders
3. Riders on sidewalks
4. Discounts for low-income individuals
5. E-scooter maintenance
6. Increasing riding fees and rates

7. Follow the rules of the road
8. E-scooters are improperly parked
9. Multiple riders per device
10. Too many e-scooters

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride several times a week

Question 18

- 21+

Question 19

- Neutral

Question 20

- Transit

Question 21

- Home
- Work
- School
- Dining
- Entertainment

Norfolk E-scooter Survey

Please give us your input!

Norfolk E-scooter Survey

Please give us your input!

- ### Question 22

- ### Question 23

- ### Question 24

- ### Question 25

- ### Question 26

Name not shown

February 14, 2020, 3:51 PM

- Female

- White / Caucasian

- 35-44

- \$50,000 to \$74,999

- Walking
- Private Vehicle
- Light Rail

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

1570 | www.opentownhall.com/8160

Norfolk E-scooter Survey

Please give us your input!

2

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Sometimes

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Too many e-scooters

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking: Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

Question 16

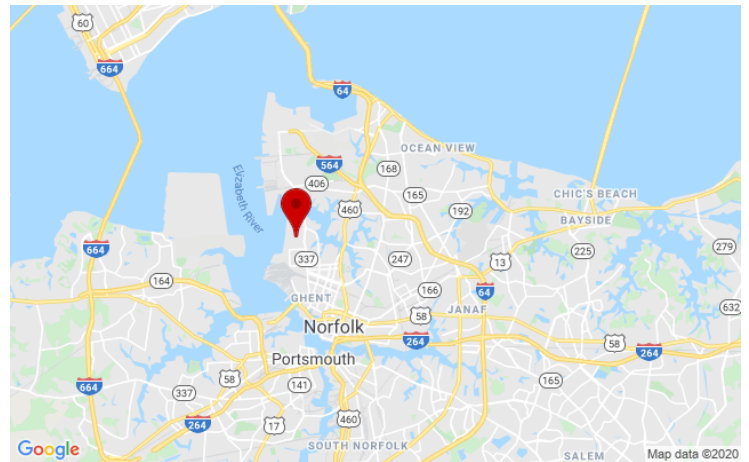
No response

Name not shown

in Ward 2

February 14, 2020, 5:39 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- E-Scooter
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Norfolk E-scooter Survey

Please give us your input!

Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Very Serious

Question 8

1

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Always
Ride one person per device: Mostly
Appear to be of legal riding age: Always
Follow the rules of the road: Mostly

Question 13

No response

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking:
Somewhat agree
Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and
parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access:
Neutral

Question 15

- Yes

Question 16

Since I am on foot most of the time, I rely on the scooters convenience and low cost to get around. I'm considering selling my car and switching to scooters and zip cars. Please keep them around!

Question 17

- I ride several times a week

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Home
- Work
- School

Question 22

- 6 a.m. to 8 a.m.
- 8 a.m. to 10 a.m.
- 10 a.m. to noon
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.

Question 23

- Street

Question 24

- ODU

Question 25

- Never

Question 26

Norfolk E-scooter Survey

Please give us your input!

I think they are great and the City shouldn't get overly involved!

Name not available

February 15, 2020, 11:28 AM

Question 1

No response

Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$75,000 to \$99,999

Question 6

- Walking

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Somewhat Not Serious
Pedestrian and sidewalk safety: Somewhat Not Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

5

Question 9

- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Always
Ride on sidewalks: Never
Ride in bike lanes when a lane is present: Always
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Always

Question 13

1. Underage riders
2. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride several times a week

Question 18

- 21+

Norfolk E-scooter Survey

Please give us your input!

Question 19

- Somewhat likely

Question 20

- Personal bicycle

Question 21

- Entertainment

Question 22

- 2 p.m. to 4 p.m.

Question 23

- Bike lane

Question 24

- North Colley

Question 25

- Within the last week

Question 26

No response

Name not available

February 15, 2020, 3:24 PM

Question 1

No response

Question 2

No response

Question 3

No response

Question 4

No response

Question 5

No response

Question 6

- Private Vehicle

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

5

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Never

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Sometimes

Question 13

1. Underage riders
2. E-scooters are improperly parked
3. Riders on sidewalks
4. Follow the rules of the road

Norfolk E-scooter Survey

Please give us your input!

5. Insufficient bike lanes for riding e-scooters

6. Too many e-scooters

Question 14

E-scooters are important transportation options: Somewhat disagree

E-scooters help reduce carbon emissions: Somewhat disagree

E-scooters help reduce traffic congestion: Somewhat disagree

Designated e-scooter parking areas will improve haphazard parking:

Somewhat agree

Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and

parking: Somewhat agree

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access:

Neutral

Question 15

- No

Question 16

I have witnessed a scooter injury outside my home and know someone whose brother had a fatal head injury from an accident caused by a defective brake.

Name not available

February 16, 2020, 2:32 PM

Question 1

No response

Question 2

No response

Question 3

No response

Question 4

No response

Question 5

No response

Question 6

- Walking
- E-Scooter
- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Neutral

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Always

Appear to be of legal riding age: Always

Follow the rules of the road: Mostly

Question 13

1. E-scooter maintenance
2. Discounts for low-income individuals
3. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Norfolk E-scooter Survey

Please give us your input!

Designated e-scooter parking areas will improve haphazard parking:
Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

Yes. The decision by the city of Norfolk not to include the Bird scooter was a mistake . The Kine scooters are inferior to the Bird as the battery placement underneath the scooter makes it difficult to keep your balance . Bird is a superior scooter & much safer . Shame on Norfolk .all about the money as usual .

Question 17

- I ride a few times a month

Question 18

- 21+

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Dining
- Entertainment
- Recreational ride
- Errands

Question 22

- 10 a.m. to noon
- 2 p.m. to 4 p.m.
- 6 p.m. to 8 p.m.

Question 23

- Street

Question 24

- Ghent

Question 25

- Within the last month

Question 26

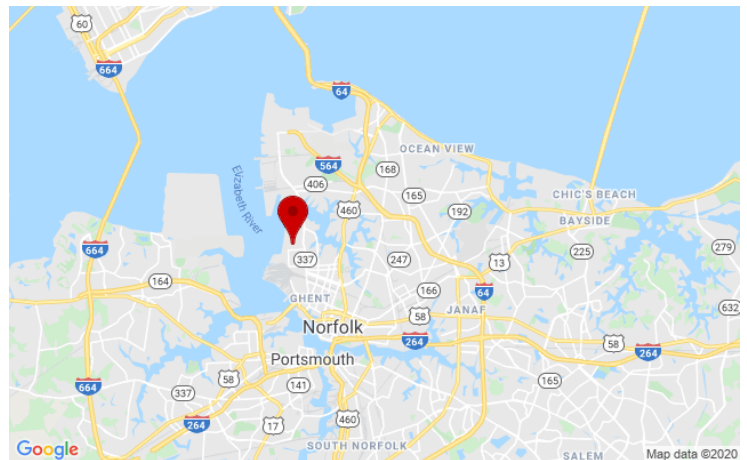
Clearly the city is going to get rid of them based on this survey .. Norfolk and it's leaders need to stay out of our pockets and let us decide .

Jim O'Brien

in Ward 2

February 17, 2020, 8:20 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 65+

Norfolk E-scooter Survey

Please give us your input!

Question 5

- \$150,000 or More

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Neutral
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Not Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Serious

Question 8

4

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Neutral
E-scooters help reduce carbon emissions: Somewhat disagree
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

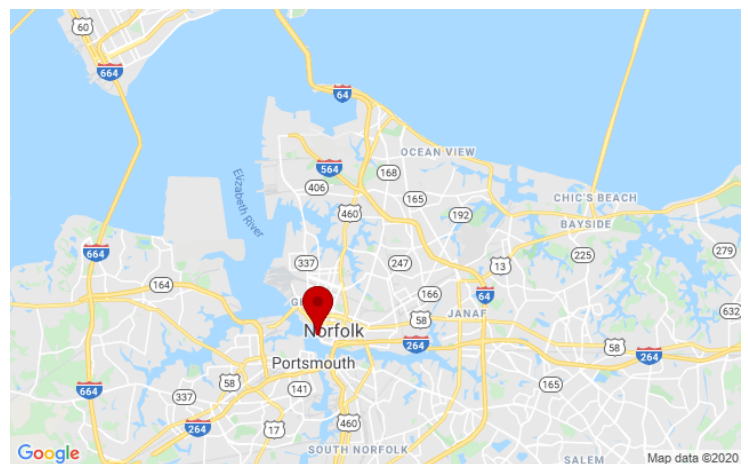
Question 16

Youth of most riders leads to same poor decision making that applies to bicycles and some drivers

Name not available

February 17, 2020, 8:21 AM

Question 1



Question 2

- Male

Question 3

Norfolk E-scooter Survey

Please give us your input!

- White / Caucasian

Question 4

- 65+

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Neutral

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Somewhat Not Serious

Availability of transportation options: Not Serious

Question 8

4

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Riders on sidewalks
3. Multiple riders per device

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking:

Complete agreement

Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and

parking: Somewhat disagree

More bike lanes will improve e-scooter safety: Complete disagreement

Fares to use e-scooters should be managed to provide equitable access:

Somewhat disagree

Question 15

- No

Question 16

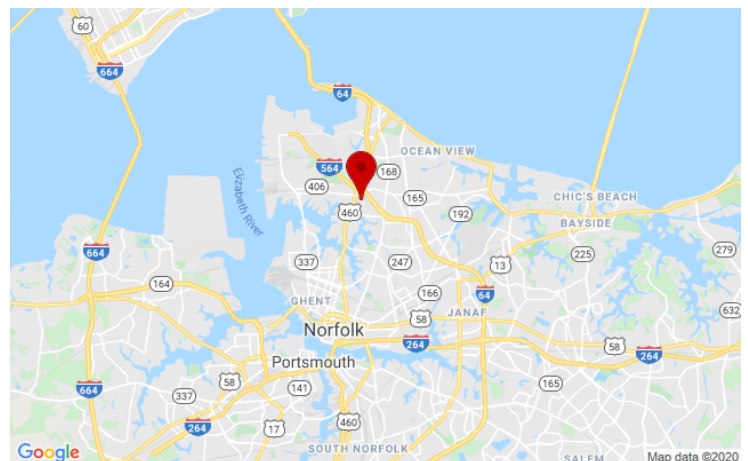
No response

Name not shown

in Ward 2

February 17, 2020, 8:40 AM

Question 1



Norfolk E-scooter Survey

Please give us your input!

Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$75,000 to \$99,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Neutral
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Serious

Question 8

4

Question 9

- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly

Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked
3. Riders on sidewalks
4. Too many e-scooters
5. Underage riders

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Very likely

Question 20

- Personal bicycle

Question 21

Norfolk E-scooter Survey

Please give us your input!

- Entertainment

Question 22

- Noon to 2 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown

Question 25

- Never

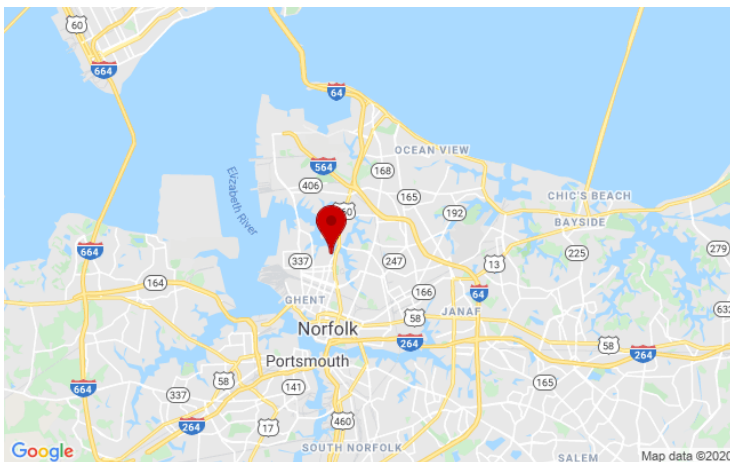
Question 26

No response

Name not available

February 17, 2020, 8:57 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Not Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Very Serious

Question 8

3

Question 9

- Don't Need Driver's License

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Never

Ride on sidewalks: Always

Ride in bike lanes when a lane is present: Always

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Never

Question 13

1. E-scooters are improperly parked

Norfolk E-scooter Survey
Please give us your input!

Please give us your input!

- Female

Question 3

- E-scooters are important transportation options: Somewhat agree
- E-scooters help reduce carbon emissions: Somewhat agree
- E-scooters help reduce traffic congestion: Neutral
- Designated e-scooter parking areas will improve haphazard parking: Complete agreement
- Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
- Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
- More bike lanes will improve e-scooter safety: Somewhat agree
- Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

- 35-44

- \$100,000 to \$149,999

- Private Vehicle

- No

No response

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Neutral
Pedestrian and sidewalk safety: Somewhat Not Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Somewhat Not Serious

Question 8

4

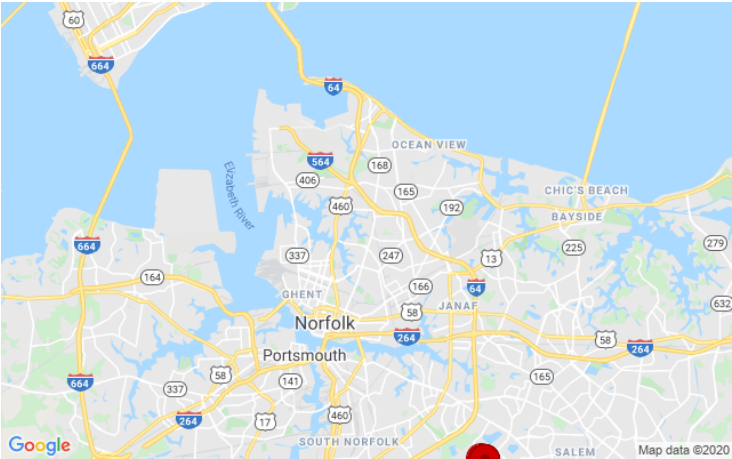
Question 9

- ### Question 10

- ### Question 11

- No

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Always
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes



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Norfolk E-scooter Survey

Please give us your input!

Question 13

1. E-scooters are improperly parked
2. Follow the rules of the road
3. Riders on sidewalks

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Complete disagreement
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

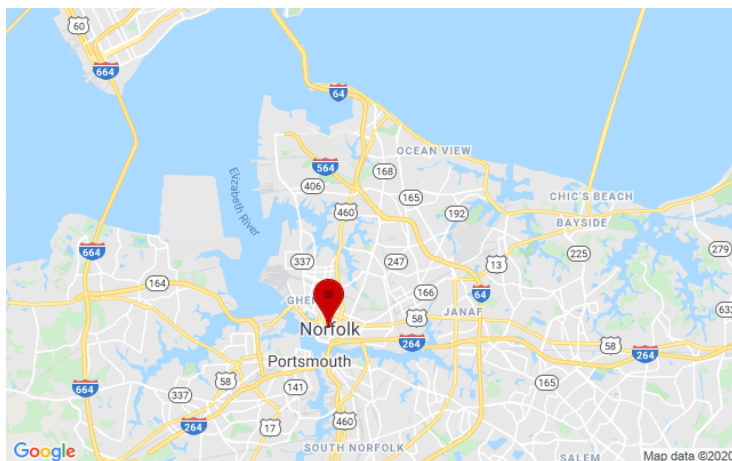
Question 16

They need to have permissible elevation restrictions to prevent riding and parking on upper floors of garages. Often blocking crosswalk access between World Trade Center and Town Point Garage.

Name not available

February 17, 2020, 9:04 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- Prefer not to answer

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Very Serious

Question 8

5

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Sticker/post card on e-scooter vehicle

Question 11

- No

Question 12

Norfolk E-scooter Survey

Please give us your input!

Norfolk E-scooter Survey
Please give us your input!

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Always
Follow the rules of the road: Sometimes

Question 13

1. Riders on sidewalks
2. Follow the rules of the road
3. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Somewhat disagree

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat disagree

Designated e-scooter parking areas will improve haphazard parking: Neutral

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

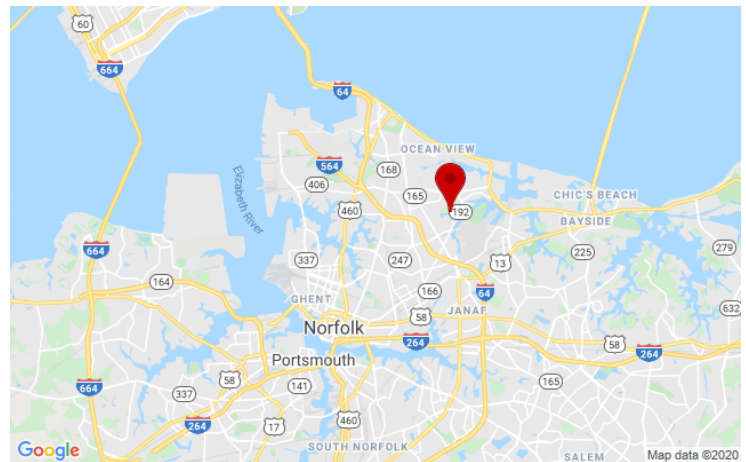
Question 16

No response

Name not available

February 17, 2020, 9:08 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Not Serious

Traffic and congestion: Not Serious

Pollution due to vehicle emissions: Not Serious

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Not Serious

Question 8

Question 9

Norfolk E-scooter Survey

Please give us your input!

- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Never

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

No response

Question 14

E-scooters are important transportation options: Complete disagreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Somewhat disagree

Designated e-scooter parking areas will improve haphazard parking:

Neutral

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

Question 16

Get rid of them.

Name not available

February 17, 2020, 9:09 AM

Question 1

No response

Question 2

No response

Question 3

No response

Question 4

No response

Question 5

No response

Question 6

No response

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 8

3

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Norfolk E-scooter Survey

Please give us your input!

Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Follow the rules of the road
3. Discounts for low-income individuals
4. Insufficient bike lanes for riding e-scooters
5. Riders on sidewalks
6. Underage riders
7. Multiple riders per device
8. Increasing riding fees and rates
9. E-scooter maintenance
10. Too many e-scooters

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

Question 16

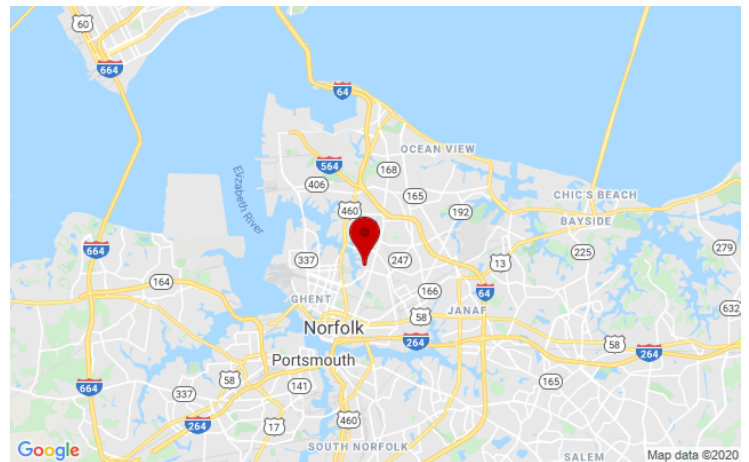
Scooters are left on sidewalks, in private parking lots, in bike lanes for days before being picked up. Maybe more employees to remove them to proper station and prepare them for the next rider.

Name not shown

in Ward 2

February 17, 2020, 9:26 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$150,000 or More

Question 6

- Private Vehicle

Question 7

Too Many Cars: Not Serious
Traffic and congestion: Somewhat Not Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Very Serious
Pedestrian and sidewalk safety: Somewhat Not Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Somewhat Not Serious

Question 8

4

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Must Following Signs & Signals

Question 10

- Community event

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Follow the rules of the road
3. Riders on sidewalks
4. E-scooters are improperly parked
5. Multiple riders per device
6. Too many e-scooters

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Complete disagreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

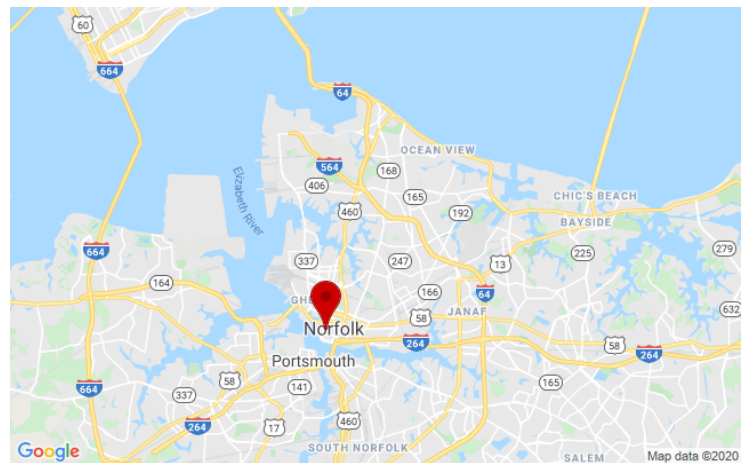
Question 16

I've almost hit two people on scooters. Both riding after dark and riding in the direction of oncoming traffic. One rider was driving toward the airport on Lafayette after 9:00 pm. At the very least I think you should disengage the scooters at dusk for rider and drivers' safety.

Name not available

February 17, 2020, 9:31 AM

Question 1



Question 2

- Female

Question 3

- Black or African American

Question 4

- 25-34

Question 5

- \$20,000 to \$34,999

Question 6

- Walking
- Private Vehicle

Norfolk E-scooter Survey

Please give us your input!

Question 7

Too Many Cars: Somewhat Not Serious
Traffic and congestion: Somewhat Not Serious
Pollution due to vehicle emissions: Somewhat Not Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Very Serious

Question 8

2

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Always
Follow the rules of the road: Sometimes

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and

parking: Somewhat disagree

More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Very likely

Question 20

- Walk

Question 21

- Home
- Dining
- Entertainment
- Recreational ride

Question 22

- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown

Question 25

Norfolk E-scooter Survey

Please give us your input!

- Never

Question 26

No response

kevin davis

in Ward 2

February 17, 2020, 9:32 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$75,000 to \$99,999

Question 6

- E-Scooter

Question 7

Too Many Cars: Neutral

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Neutral

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 8

1

Question 9

- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- No

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Increasing riding fees and rates
2. Insufficient bike lanes for riding e-scooters
3. Follow the rules of the road
4. Riders on sidewalks
5. E-scooter maintenance
6. E-scooters are improperly parked
7. Multiple riders per device
8. Underage riders
9. Discounts for low-income individuals
10. Too many e-scooters

Question 14

Norfolk E-scooter Survey

Please give us your input!

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride daily

Question 18

- 21+

Question 19

- Somewhat unlikely

Question 20

- Walk

Question 21

- Work

Question 22

- 8 a.m. to 10 a.m.
- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.

Question 23

- Street

Question 24

- Downtown

Question 25

- Never

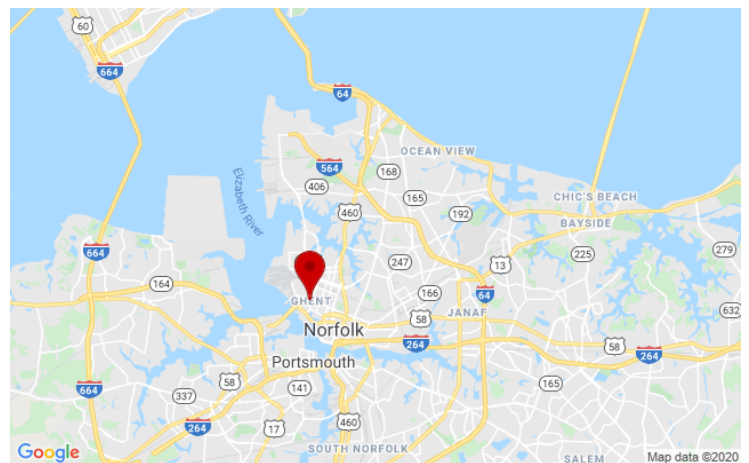
Question 26

No response

Name not available

February 17, 2020, 9:34 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

Norfolk E-scooter Survey

Please give us your input!

- \$100,000 to \$149,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Neutral

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Neutral

Question 8

2

Question 9

- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

1. Riders on sidewalks
2. E-scooters are improperly parked
3. Follow the rules of the road

Question 14

E-scooters are important transportation options: Neutral

E-scooters help reduce traffic congestion: Somewhat disagree

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Very likely

Question 20

- Personal bicycle

Question 21

- Entertainment
- Recreational ride

Question 22

- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.

Question 23

- Bike lane

Question 24

- Downtown

Norfolk E-scooter Survey

Please give us your input!

- Ghent

Question 25

- Never

Question 26

No response

Name not available

February 17, 2020, 9:34 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$150,000 or More

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 8

2

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Sometimes

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Sometimes

Question 13

1. Riders on sidewalks
2. Follow the rules of the road
3. E-scooters are improperly parked
4. Underage riders
5. Multiple riders per device
6. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat agree

Norfolk E-scooter Survey

Please give us your input!

Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- No

Question 16

No response

Name not available

February 17, 2020, 9:56 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$150,000 or More

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Neutral
Bike safety: Neutral
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Not Serious

Question 8

2

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Always
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Follow the rules of the road

Norfolk E-scooter Survey

Please give us your input!

2. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Somewhat disagree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

I think Norfolk has done a good job allowing e-scooters and establishing rules. If riders abide then we can all live harmoniously.

Name not available

February 17, 2020, 10:04 AM

Question 1

No response

Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$150,000 or More

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

2

Question 9

- Don't Need Driver's License

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Always
Ride one person per device: Always
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Riders on sidewalks
3. Follow the rules of the road
4. Too many e-scooters
5. Insufficient bike lanes for riding e-scooters
6. Underage riders
7. Discounts for low-income individuals
8. E-scooter maintenance
9. Increasing riding fees and rates
10. Multiple riders per device

Question 14

Norfolk E-scooter Survey

Please give us your input!

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Somewhat disagree

Question 15

- No

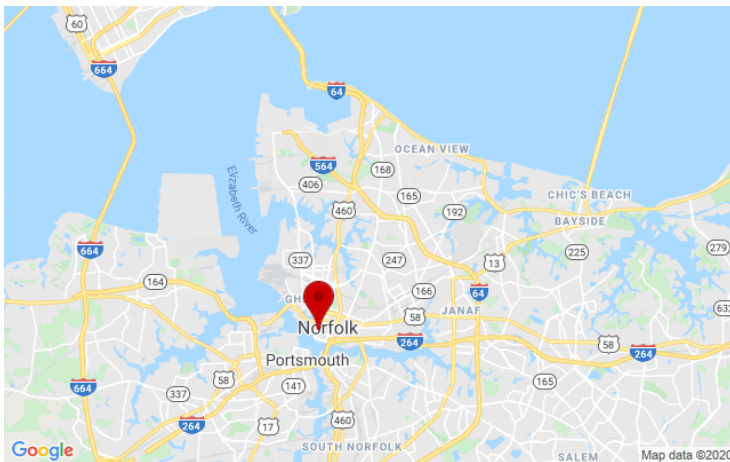
Question 16

No response

Name not available

February 17, 2020, 10:06 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$75,000 to \$99,999

Question 6

- Walking

Question 7

Too Many Cars: Somewhat Not Serious
Traffic and congestion: Not Serious
Pollution due to vehicle emissions: Somewhat Not Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Neutral

Question 8

4

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Always
Follow the rules of the road: Sometimes

Question 13

1. Riders on sidewalks
2. Follow the rules of the road

Norfolk E-scooter Survey

Please give us your input!

3. E-scooters are improperly parked
4. Insufficient bike lanes for riding e-scooters
5. E-scooter maintenance
6. Multiple riders per device
7. Increasing riding fees and rates
8. Discounts for low-income individuals
9. Underage riders
10. Too many e-scooters

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

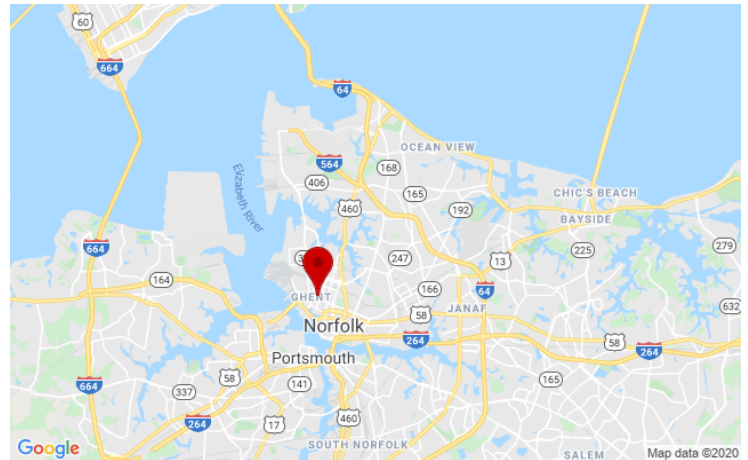
Question 16

Most people assume that they are meant to be driven on the sidewalk because they are parked on the sidewalk. A designated parking area with signage will get people more informed.

Name not available

February 17, 2020, 10:08 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$150,000 or More

Question 6

- Walking
- E-Scooter
- Private Vehicle

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Not Serious
Pedestrian and sidewalk safety: Not Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Not Serious

Question 8

Norfolk E-scooter Survey

Please give us your input!

1

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Always
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Increasing riding fees and rates
2. E-scooter maintenance
3. Riders on sidewalks
4. Discounts for low-income individuals
5. E-scooters are improperly parked
6. Underage riders
7. Follow the rules of the road
8. Multiple riders per device
9. Insufficient bike lanes for riding e-scooters
10. Too many e-scooters

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and

parking: Somewhat disagree

More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

As a Realtor, people coming from other cities expect them. When I'm visiting DC, it's the only mode of transportation I use. The same for slot of visitors here.

Question 17

- I ride several times a week

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Home
- Dining
- Entertainment
- Recreational ride

Question 22

- Midnight to 2 a.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

Question 23

- Street

Question 24

- Downtown

Norfolk E-scooter Survey
Please give us your input!

Norfolk E-scooter Survey
Please give us your input!

- Walking
- Private Vehicle

They help traffic congestion and environmentally friendly. They
Definitely help out the terrible parking situation in Ghent.

They help traffic congestion and environmentally friendly. They
Definitely help out the terrible parking situation in Ghent.

Name not available
February 17, 2020, 10:22 AM

Name not available
February 17, 2020, 10:22 AM

Question 1



Question 2

• Female

- Question 2**
- Female

Question 3

- Asian / Pacific Islander

- Question 3**
- Asian / Pacific Islander

Question 4

• 55-64

- Question 4**
- 55-64

Question 5

- \$100,000 to \$149,999

- Question 5**
- \$100,000 to \$149,999

Question 6

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 8

4

Question 8

4

Question 9

- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

- ### Question 9
- Need Helmet
 - No Town Point Park Riding
 - Sidewalk Riding is Not Permissible Downtown
 - Must Following Signs & Signals

Question 10

- Sticker/post card on e-scooter vehicle

- Question 10**
- Sticker/post card on e-scooter vehicle

Question 11

- No

- Question 11**
- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Always

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Never

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Always

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Never

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Always

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Never

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Always

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Never

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Always

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Never

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Always

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Never

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Always

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Never

Question 13

1. Riders on sidewalks
2. Follow the rules of the road
3. E-scooters are improperly parked
4. Underage riders

- ### Question 13
1. Riders on sidewalks
 2. Follow the rules of the road
 3. E-scooters are improperly parked
 4. Underage riders

Question 14

E-scooters are important transportation options: Neutral

Question 14

E-scooters are important transportation options: Neutral

Norfolk E-scooter Survey

Please give us your input!

E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking:
Complete agreement
Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and
parking: Complete agreement
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access:
Neutral

Question 15

- No

Question 16

No response

Name not shown

in Ward 3

February 17, 2020, 10:29 AM

Question 1

No response

Question 2

- Female

Question 3

- Black or African American

Question 4

- 65+

Question 5

- Less than \$20,000

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Neutral
Pollution due to vehicle emissions: Somewhat Not Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

2

Question 9

- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Mostly
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Always
Ride one person per device: Always
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Underage riders
2. E-scooters are improperly parked
3. Follow the rules of the road
4. Discounts for low-income individuals
5. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking:
Complete agreement
Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and
parking: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access:

Norfolk E-scooter Survey

Please give us your input!

Complete agreement

Question 15

- No

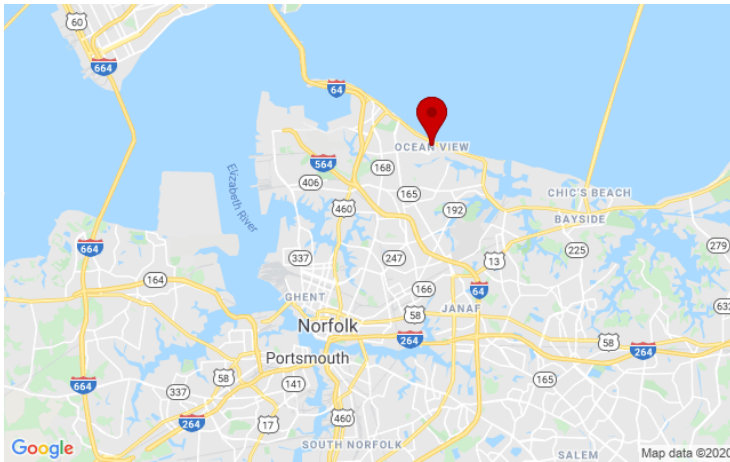
Question 16

No response

Name not available

February 17, 2020, 11:50 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Very Serious

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Neutral

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking:

Complete agreement

Norfolk E-scooter Survey

Please give us your input!

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

Question 16

No response

Name not available

February 17, 2020, 11:52 AM

Question 1



Question 2

- Prefer not to answer

Question 3

- Prefer not to answer

Question 4

- Prefer not to answer

Question 5

- Prefer not to answer

Question 6

No response

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Not Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Very Serious

Question 8

5

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Never
Appear to be of legal riding age: Never
Follow the rules of the road: Never

Question 13

1. Multiple riders per device
2. E-scooters are improperly parked
3. Riders on sidewalks

Norfolk E-scooter Survey

Please give us your input!

4. Underage riders

Question 14

E-scooters are important transportation options: Complete disagreement

E-scooters help reduce carbon emissions: Neutral

E-scooters help reduce traffic congestion: Complete disagreement

Designated e-scooter parking areas will improve haphazard parking:
Complete disagreement

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Complete disagreement

Additional enforcement would improve e-scooter rider behavior and
parking: Somewhat agree

More bike lanes will improve e-scooter safety: Complete disagreement

Fares to use e-scooters should be managed to provide equitable access:
Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Very likely

Question 20

- Walk

Question 21

No response

Question 22

- 2 p.m. to 4 p.m.

Question 23

- Sidewalk

Question 24

No response

Question 25

No response

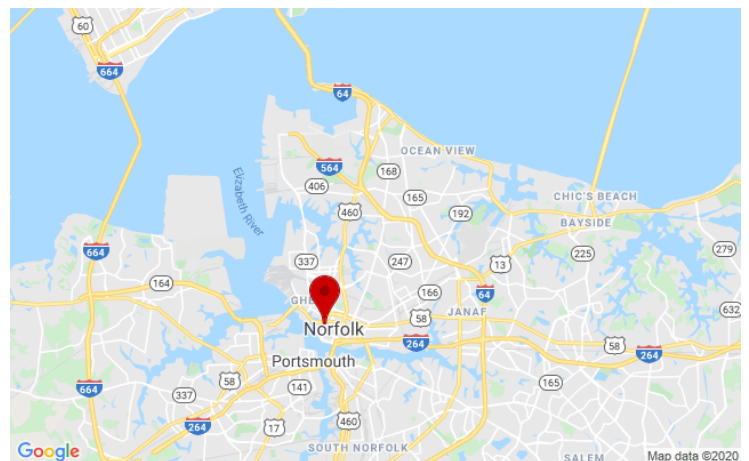
Question 26

No response

Name not available

February 17, 2020, 12:18 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$75,000 to \$99,999

Question 6

Norfolk E-scooter Survey

Please give us your input!

- Walking
- Personal Bike
- E-Scooter
- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Very Serious

Question 8

1

Question 9

- Need Helmet
- No Town Point Park Riding
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Underage riders
2. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

I love riding the scooters around Norfolk and feel that the majority of riders are respectful and sensible.

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Dining
- Entertainment
- Errands
- Visiting

Question 22

- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.

Question 23

Norfolk E-scooter Survey

Please give us your input!

- An equal amount in the street and on the sidewalk

Question 24

- Downtown

Question 25

- Never

Question 26

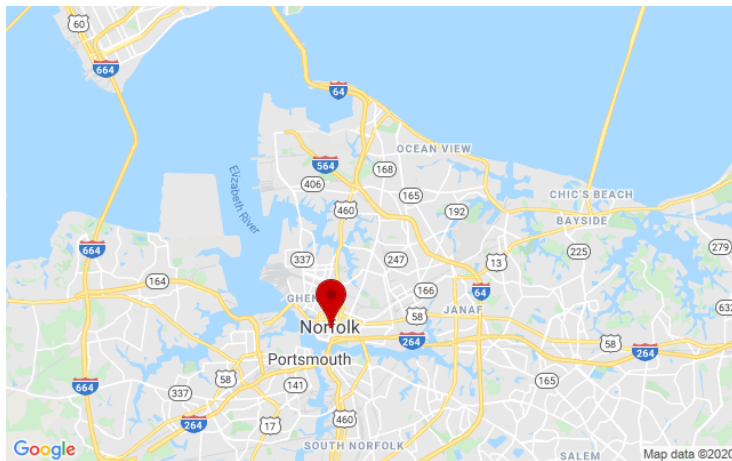
No response

Name not shown

in Ward 2

February 17, 2020, 2:55 PM

Question 1



Question 2

- Prefer not to answer

Question 3

- Prefer not to answer

Question 4

- 35-44

Question 5

- \$150,000 or More

Question 6

- Walking
- Personal Bike
- Private Vehicle
- Ride Share
- Light Rail

Question 7

Too Many Cars: Neutral

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Always

Appear to be of legal riding age: Always

Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Discounts for low-income individuals
3. E-scooters are improperly parked

Norfolk E-scooter Survey

Please give us your input!

4. Follow the rules of the road

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking: Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Neutral

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

I think having e-scooters in Norfolk has been a great and fun addition to the city. Sometimes, when we don't want to worry about parking or don't want to walk, we'll take a scooter to get around. It's quick, it's fun, and it's ecofriendly. I would love to see more Bike Lanes for bicycles and e-scooters alike to use.

Question 17

- I ride a few times a month

Question 18

- 11-20

Question 19

- Very likely

Question 20

- Walk

Question 21

- Dining
- Entertainment
- Recreational ride

Question 22

- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown

Question 25

- Never

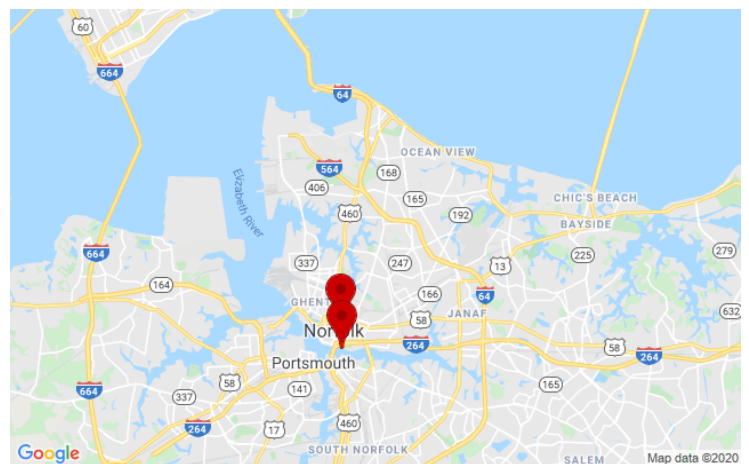
Question 26

I think e-scooters are a great addition to the city. Having more bike lanes would make it a safer way to commute for bikers and scooters, alike.

Name not available

February 17, 2020, 3:03 PM

Question 1



Question 2

- Female

Question 3

Norfolk E-scooter Survey

Please give us your input!

- White / Caucasian

Question 4

- 65+

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- Private Vehicle
- Light Rail

Question 7

Too Many Cars: Somewhat Not Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Not Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Somewhat Serious

Question 8

4

Question 9

No response

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Riders on sidewalks
2. Too many e-scooters
3. Follow the rules of the road

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat disagree

Question 15

- No

Question 16

No response

Name not available

February 17, 2020, 3:22 PM

Question 1



Question 2

Norfolk E-scooter Survey

Please give us your input!

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- Prefer not to answer

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Neutral

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

5

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Sometimes

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Follow the rules of the road
3. Too many e-scooters
4. Insufficient bike lanes for riding e-scooters
5. Multiple riders per device
6. E-scooter maintenance
7. Riders on sidewalks
8. Underage riders
9. Discounts for low-income individuals
10. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Somewhat disagree

E-scooters help reduce carbon emissions: Neutral

E-scooters help reduce traffic congestion: Somewhat disagree

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

No response

Name not available

February 17, 2020, 3:32 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



4

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Other (please specify)

Question 11

No response

Question 12

Park responsibly: Mostly

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Sometimes

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Never

Question 13

1. E-scooter maintenance
2. Follow the rules of the road

Question 14

E-scooters are important transportation options: Complete disagreement

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Complete disagreement

Designated e-scooter parking areas will improve haphazard parking: Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

As a customer of Bird and Lime in other cities, the maintenance of the

Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- E-Scooter
- Ride Share

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Not Serious

Pollution due to vehicle emissions: Somewhat Not Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Somewhat Serious

Question 8

Norfolk E-scooter Survey

Please give us your input!

scooters is extremely poor. I was injured due to a malfunctioning Bird scooter (Tibia Plateau Fracture, "Broken Knee"). The process of dealing with the Bird Ride corporation has resulted in a complete distancing of any responsibility for the accident (blaming the city for the condition of the streets), identifying scooters that require maintenance by self-diagnosis of the rider and the training of maintenance personnel using YouTube videos. Additionally, my personal injury information was not kept confidential and sent to a third-party company without my consent. Bird Rides Inc, specifically, is unconcerned with the additional burden placed on cities caused by their substandard vehicles and should not, under any circumstances, be allowed in the city of Norfolk.

Question 17

- I've only ridden once

Question 18

- 21+

Question 19

- Very likely

Question 20

- Personal vehicle

Question 21

- Home
- Work
- Dining
- Entertainment
- Recreational ride
- Public transit stop

Question 22

- 6 a.m. to 8 a.m.
- 8 a.m. to 10 a.m.
- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.

Question 23

- Street

Question 24

No response

Question 25

- Never

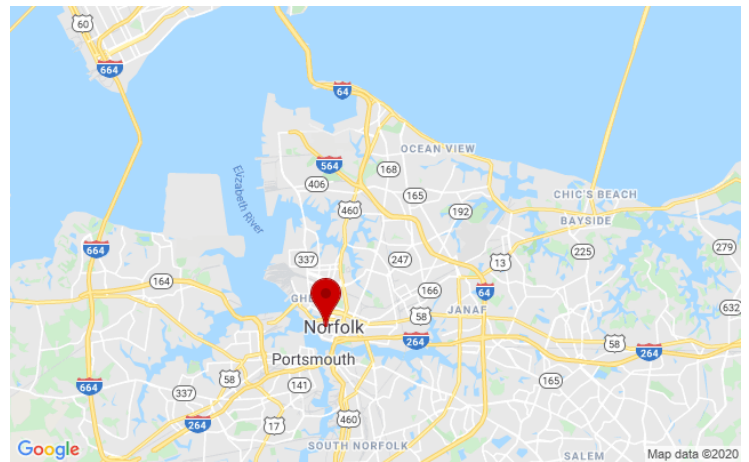
Question 26

The long term effects of these scooters is not fully being considered. The policies of the companies in question do not allow for sustained use; rather, the companies employ tactics to dodge responsibility for injury. Blame the cities for "unridable" streets and fail to comply with information security laws.

Name not available

February 17, 2020, 4:18 PM

Question 1



Norfolk E-scooter Survey

Please give us your input!

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Neutral

Bike safety: Somewhat Not Serious

Pedestrian and sidewalk safety: Somewhat Not Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Neutral

Question 8

5

Question 9

- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Never

Ride one person per device: Sometimes

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Multiple riders per device

Question 14

E-scooters are important transportation options: Somewhat disagree

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Somewhat disagree

Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

They need to be required to wear a helmet! They go so fast and cars can hit them! I witnessed someone on a scooter get hit by a car without wearing a helmet

Name not available

February 17, 2020, 4:25 PM

Question 1

No response

Question 2

- Female

Question 3

- Black or African American

Question 4

- 65+

Question 5

- \$100,000 to \$149,999

Question 6

No response

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Norfolk E-scooter Survey

Please give us your input!

Pollution due to vehicle emissions: Neutral
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

4

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

No response

Question 13

1. Underage riders
2. Multiple riders per device
3. E-scooter maintenance

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Neutral

Question 15

- No

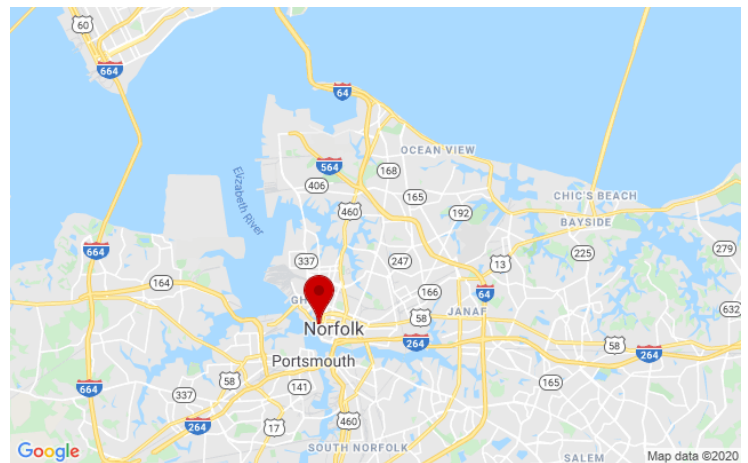
Question 16

I feel each scooter rider must have health/accident insurance coverage when riding an e-scooter in Norfolk-and not to expect the city of Norfolk to be responsible for their injury.

Name not available

February 17, 2020, 5:43 PM

Question 1



Question 2

- Prefer not to answer

Question 3

- Prefer not to answer

Question 4

- 25-34

Question 5

- Prefer not to answer

Question 6

- Walking
- Personal Bike
- Private Vehicle

Norfolk E-scooter Survey

Please give us your input!

Question 7

Too Many Cars: Not Serious
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

No response

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Somewhat disagree

Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

No response

Question 22

No response

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown

Question 25

- Within the last month

Question 26

No response

Norfolk E-scooter Survey

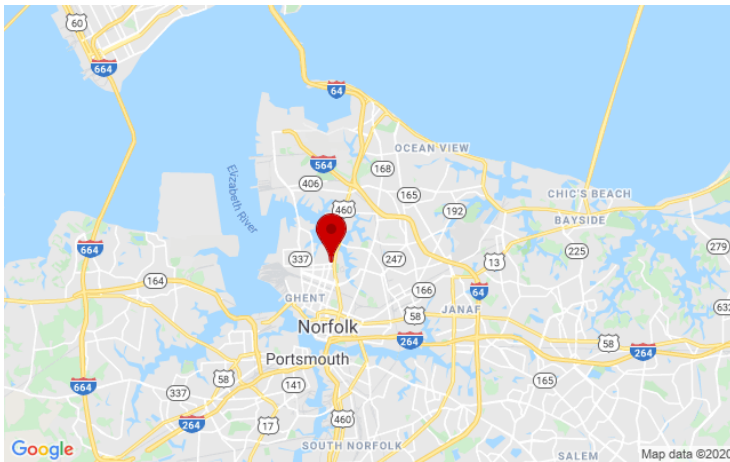
Please give us your input!

Name not shown

in Ward 5

February 17, 2020, 5:46 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- \$35,000 to \$49,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Not Serious

Pollution due to vehicle emissions: Somewhat Not Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

5

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Never

Ride in bike lanes when a lane is present: Never

Ride one person per device: Mostly

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Never

Question 13

1. E-scooters are improperly parked
2. Follow the rules of the road
3. Riders on sidewalks
4. Underage riders
5. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Somewhat disagree

E-scooters help reduce carbon emissions: Somewhat disagree

E-scooters help reduce traffic congestion: Somewhat disagree

Designated e-scooter parking areas will improve haphazard parking:
Complete disagreement

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and
parking: Complete agreement

More bike lanes will improve e-scooter safety: Somewhat agree

Norfolk E-scooter Survey
Please give us your input!

Norfolk E-scooter Survey

Please give us your input!

Fares to use e-scooters should be managed to provide equitable access:
Neutral

- Fares to use e-scooters should be managed to provide equitable access:
Neutral

Question 15

• No

- Question 15**
- No

Question 16

I feel that some careless scooter riders will end up getting hurt if they don't obey the traffic rules.It's also not fair to law abiding vehicle operators and pedestrians. Clamp down on carelessness and those who don't follow the rules of the road. Hurry!

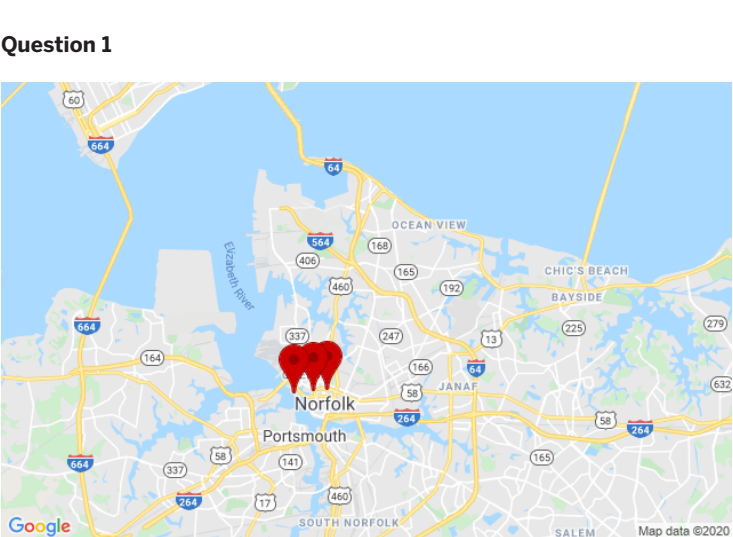
Question 16

I feel that some careless scooter riders will end up getting hurt if they don't obey the traffic rules.It's also not fair to law abiding vehicle operators and pedestrians. Clamp down on carelessness and those who don't follow the rules of the road. Hurry!

Name not available
February 17, 2020, 8:02 PM

Name not available
February 17, 2020, 8:02 PM

Question 1



Question 2

- Female

- Question 2**
- Female

Question 3

- White / Caucasian

- Question 3**
- White / Caucasian

Question 4

- 35-44

- Question 4**
- 35-44

Question 5

<p>Question 15</p> <p>• No</p>	<p>Question 6</p>
<p>Question 16</p>	<ul style="list-style-type: none"> • Walking • Personal Bike • Private Vehicle • Ride Share

- | | |
|---------------------------------------|---|
| <p>Question 15</p> <p>• No</p> | <p>Question 6</p> |
| <p>Question 16</p> | <ul style="list-style-type: none"> • Walking • Personal Bike • Private Vehicle • Ride Share |

feel that some careless scooter riders will end up getting hurt if they don't obey the traffic rules. It's also not fair to law-abiding vehicle operators and pedestrians. Clamp down on carelessness and those who don't follow the rules of the road. Hurry!

Name not available
February 17, 2020, 8:02 PM

Question 7

Too Many Cars: Not Serious
Traffic and congestion: Somewhat Not Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Somewhat Not Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Not Serious

feel that some careless scooter riders will end up getting hurt if they don't obey the traffic rules. It's also not fair to law-abiding vehicle operators and pedestrians. Clamp down on carelessness and those who don't follow the rules of the road. Hurry!

Name not available
February 17, 2020, 8:02 PM

Question 7

Too Many Cars: Not Serious
Traffic and congestion: Somewhat Not Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Somewhat Not Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Not Serious

feel that some careless scooter riders will end up getting hurt if they don't obey the traffic rules. It's also not fair to law-abiding vehicle operators and pedestrians. Clamp down on carelessness and those who don't follow the rules of the road. Hurry!

Name not available
February 17, 2020, 8:02 PM

Question 7

Too Many Cars: Not Serious
Traffic and congestion: Somewhat Not Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Somewhat Not Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Not Serious

feel that some careless scooter riders will end up getting hurt if they don't obey the traffic rules. It's also not fair to law-abiding vehicle operators and pedestrians. Clamp down on carelessness and those who don't follow the rules of the road. Hurry!

Name not available
February 17, 2020, 8:02 PM

Question 7

Too Many Cars: Not Serious
Traffic and congestion: Somewhat Not Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Somewhat Not Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Not Serious

feel that some careless scooter riders will end up getting hurt if they don't obey the traffic rules. It's also not fair to law-abiding vehicle operators and pedestrians. Clamp down on carelessness and those who don't follow the rules of the road. Hurry!

Name not available
February 17, 2020, 8:02 PM

Question 7

Too Many Cars: Not Serious
Traffic and congestion: Somewhat Not Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Somewhat Not Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Not Serious

feel that some careless scooter riders will end up getting hurt if they don't obey the traffic rules. It's also not fair to law-abiding vehicle operators and pedestrians. Clamp down on carelessness and those who don't follow the rules of the road. Hurry!

Name not available
February 17, 2020, 8:02 PM

Question 7

Too Many Cars: Not Serious
Traffic and congestion: Somewhat Not Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Somewhat Not Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Not Serious

feel that some careless scooter riders will end up getting hurt if they don't obey the traffic rules. It's also not fair to law-abiding vehicle operators and pedestrians. Clamp down on carelessness and those who don't follow the rules of the road. Hurry!

Name not available
February 17, 2020, 8:02 PM

Question 7

Too Many Cars: Not Serious
Traffic and congestion: Somewhat Not Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Somewhat Not Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Not Serious

feel that some careless scooter riders will end up getting hurt if they don't obey the traffic rules. It's also not fair to law-abiding vehicle operators and pedestrians. Clamp down on carelessness and those who don't follow the rules of the road. Hurry!

Name not available
February 17, 2020, 8:02 PM

Question 7

Too Many Cars: Not Serious
Traffic and congestion: Somewhat Not Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Somewhat Not Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Not Serious

Question 8

5

Question 8 5

Question 9

- Don't Need Driver's License

- Question 9**

 - Don't Need Driver's License

-

-

<p>Question 2</p> <ul style="list-style-type: none"> Female <p>Question 3</p>	<p>Question 12</p> <p>Park responsibly: Sometimes</p> <p>Ride on sidewalks: Mostly</p> <p>Ride in bike lanes when a lane is present: Sometimes</p> <p>Ride one person per device: Sometimes</p> <p>Appear to be of legal riding age: Sometimes</p> <p>Follow the rules of the road: Sometimes</p>
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<p>Question 2</p> <ul style="list-style-type: none"> Female <p>Question 3</p>	<p>Question 12</p> <p>Park responsibly: Sometimes</p> <p>Ride on sidewalks: Mostly</p> <p>Ride in bike lanes when a lane is present: Sometimes</p> <p>Ride one person per device: Sometimes</p> <p>Appear to be of legal riding age: Sometimes</p> <p>Follow the rules of the road: Sometimes</p>
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<p>Question 2</p> <ul style="list-style-type: none"> • Female <p>Question 3</p>	<p>Question 12</p> <p>Park responsibly: Sometimes</p> <p>Ride on sidewalks: Mostly</p> <p>Ride in bike lanes when a lane is present: Sometimes</p> <p>Ride one person per device: Sometimes</p> <p>Appear to be of legal riding age: Sometimes</p> <p>Follow the rules of the road: Sometimes</p>
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<p>Question 2</p> <ul style="list-style-type: none"> Female <p>Question 3</p>	<p>Question 12</p> <p>Park responsibly: Sometimes</p> <p>Ride on sidewalks: Mostly</p> <p>Ride in bike lanes when a lane is present: Sometimes</p> <p>Ride one person per device: Sometimes</p> <p>Appear to be of legal riding age: Sometimes</p> <p>Follow the rules of the road: Sometimes</p>
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<p>Question 2</p> <ul style="list-style-type: none"> Female <p>Question 3</p>	<p>Question 12</p> <p>Park responsibly: Sometimes</p> <p>Ride on sidewalks: Mostly</p> <p>Ride in bike lanes when a lane is present: Sometimes</p> <p>Ride one person per device: Sometimes</p> <p>Appear to be of legal riding age: Sometimes</p> <p>Follow the rules of the road: Sometimes</p>
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<p>Question 2</p> <ul style="list-style-type: none"> Female <p>Question 3</p>	<p>Question 12</p>
	<p>Park responsibly: Sometimes</p> <p>Ride on sidewalks: Mostly</p> <p>Ride in bike lanes when a lane is present: Sometimes</p> <p>Ride one person per device: Sometimes</p> <p>Appear to be of legal riding age: Sometimes</p> <p>Follow the rules of the road: Sometimes</p>

Question	Answer
Question 1	<p>• Male</p> <p>• Female</p>
Question 2	<p>Park responsibly: Sometimes</p> <p>Ride on sidewalks: Mostly</p> <p>Ride in bike lanes when a lane is present: Sometimes</p> <p>Ride one person per device: Sometimes</p> <p>Appear to be of legal riding age: Sometimes</p> <p>Follow the rules of the road: Sometimes</p>
Question 3	

<ul style="list-style-type: none"> • White / Caucasian 	<p>Question 13</p> <ol style="list-style-type: none"> 1. Too many e-scooters 2. Riders on sidewalks 3. E-scooters are improperly parked 4. Follow the rules of the road
<p>Question 4</p> <ul style="list-style-type: none"> • 35-44 	
<p>Question 5</p>	

- | | |
|--|--|
| <ul style="list-style-type: none"> • White / Caucasian | <p>Question 13</p> <ol style="list-style-type: none"> 1. Too many e-scooters 2. Riders on sidewalks 3. E-scooters are improperly parked 4. Follow the rules of the road |
| <p>Question 4</p> <ul style="list-style-type: none"> • 35-44 | |
| <p>Question 5</p> | |

Norfolk E-scooter Survey

Please give us your input!

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- No

Question 16

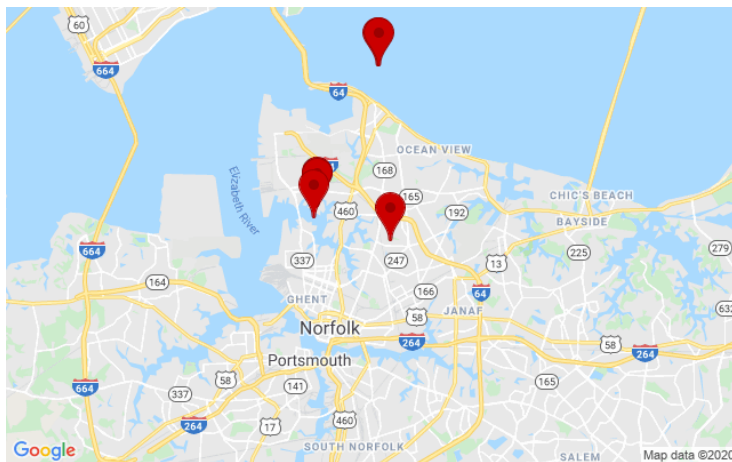
No response

Name not shown

in Ward 1

February 17, 2020, 8:30 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$150,000 or More

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious

Question 8

4

Question 9

- Don't Need Driver's License
- Need Helmet
- No Knowledge

Question 10

- Social media

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Never
Ride in bike lanes when a lane is present: Never
Ride one person per device: Always
Appear to be of legal riding age: Mostly
Follow the rules of the road: Never

Norfolk E-scooter Survey

Please give us your input!

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Complete disagreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete disagreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

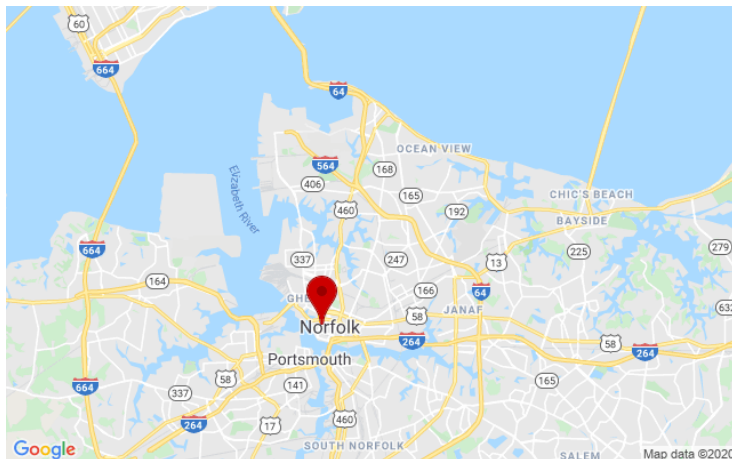
Question 16

I am very concerned about the safety of the riders. Many do not know how to use, do not wear helmets, and do not follow the rules of the road.

Name not available

February 18, 2020, 5:15 AM

Question 1



Question 2

- Female

Question 3

- Black or African American

Question 4

- 25-34

Question 5

- \$150,000 or More

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

4

Question 9

- Need Helmet

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes

Norfolk E-scooter Survey

Please give us your input!

Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

No response

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Complete disagreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat disagree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

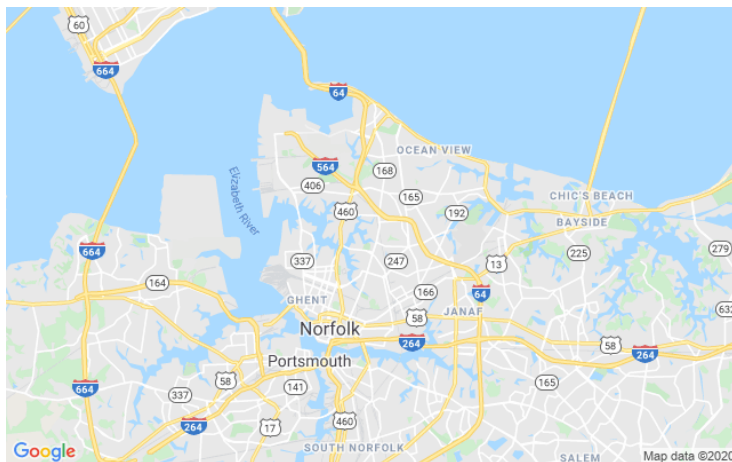
Question 16

Remove them!

Name not available

February 18, 2020, 7:24 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$150,000 or More

Question 6

- Private Vehicle

Question 7

Too Many Cars: Not Serious
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Neutral
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Somewhat Serious

Question 8

2

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes

Norfolk E-scooter Survey

Please give us your input!

Ride one person per device: Sometimes
Appear to be of legal riding age: Mostly
Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. Multiple riders per device
3. Riders on sidewalks
4. Underage riders

Question 14

E-scooters are important transportation options: Neutral
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat disagree
Fares to use e-scooters should be managed to provide equitable access: Somewhat disagree

Question 15

- No

Question 16

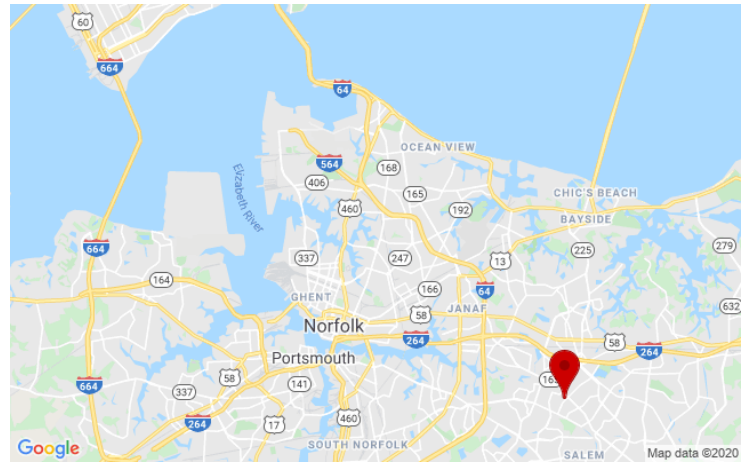
I work downtown and think they are a useful method to get around in a small radius 2-3 miles. Nobody is driving them to work, or using them to get to appointments, etc. I often see parents with kids, a few people with casts on a foot, and almost NEVER see a helmet. They are regularly on the sidewalk, and most do not follow any rules of the road. They are all over the place.

Name not shown

outside Norfolk

February 18, 2020, 8:06 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Very Serious

Question 8

4

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Always
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. E-scooter maintenance
3. Insufficient bike lanes for riding e-scooters
4. Discounts for low-income individuals
5. Multiple riders per device
6. Underage riders
7. Riders on sidewalks
8. E-scooters are improperly parked
9. Increasing riding fees and rates
10. Too many e-scooters

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking:
Somewhat disagree
Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Complete disagreement
Additional enforcement would improve e-scooter rider behavior and
parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access:
Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Entertainment

Question 22

- 4 p.m. to 6 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown

Question 25

- Never

Question 26

No response

Name not available

February 18, 2020, 8:56 AM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Male

Question 3

- Prefer not to answer

Question 4

- 25-34

Question 5

- \$50,000 to \$74,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Neutral
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Serious

Question 8

2

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters
2. E-scooter maintenance
3. Increasing riding fees and rates
4. E-scooters are improperly parked
5. Discounts for low-income individuals
6. Follow the rules of the road
7. Riders on sidewalks

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Complete disagreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat disagree

Question 15

- Yes

Norfolk E-scooter Survey

Please give us your input!

Question 16

no

Question 17

- I ride several times a week

Question 18

- 21+

Question 19

- Somewhat likely

Question 20

- Bike share

Question 21

- Dining
- Entertainment
- Recreational ride

Question 22

- Midnight to 2 a.m.
- 2 a.m. to 4 a.m.
- 4 a.m. to 6 a.m.
- 6 a.m. to 8 a.m.
- 8 a.m. to 10 a.m.
- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Street

Question 24

- Downtown
- Ghent

Question 25

- Never

Question 26

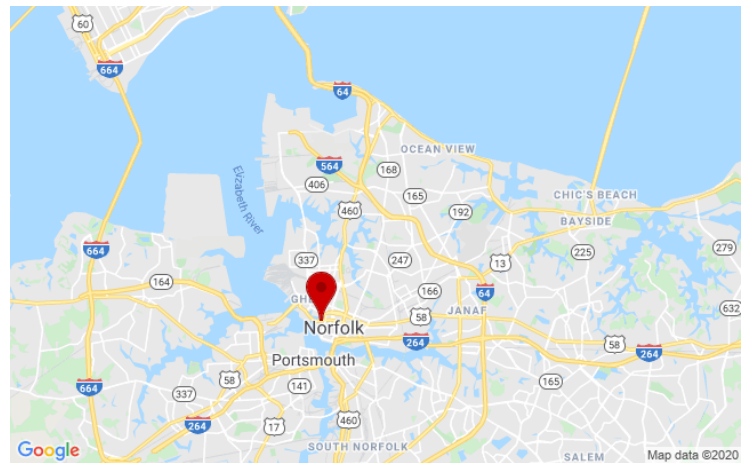
no

Name not shown

in Ward 2

February 18, 2020, 9:22 AM

Question 1



Question 2

- Female

Question 3

- Prefer not to answer

Question 4

- 35-44

Question 5

- \$100,000 to \$149,999

Question 6

- Walking

Norfolk E-scooter Survey

Please give us your input!

- Light Rail

Question 7

Too Many Cars: Neutral
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Somewhat Serious

Question 8

5

Question 9

- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. E-scooters are improperly parked
2. Riders on sidewalks
3. Follow the rules of the road

Question 14

E-scooters are important transportation options: Neutral
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

Question 16

They park them on walkways and right in front of building entrances. They are a hazard and should be regulated to designated parking areas.

Name not shown

in Ward 2

February 18, 2020, 10:11 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Norfolk E-scooter Survey

Please give us your input!

Question 5

- \$150,000 or More

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

4

Question 9

- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Other (please specify)

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. Riders on sidewalks
2. Follow the rules of the road
3. E-scooters are improperly parked

4. Insufficient bike lanes for riding e-scooters
5. Underage riders
6. Multiple riders per device
7. Discounts for low-income individuals
8. E-scooter maintenance
9. Too many e-scooters
10. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat disagree
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

Question 16

People riding these on the sidewalks is a HUGE problem and everywhere not just downtown. Police need to enforce this rule as this recklessness puts pedestrians at risk. Someone had the nerve to ding that little bell at me and they were riding on the sidewalk. I told them they needed to get in the street and this person had no idea they could not ride the scooter on the sidewalk downtown. I'm not riding scooters but the lack of helmets is a major hazard for those that do ride them. People also park them in ridiculous locations, say under the underpass on Colley Avenue and 21st Street and leave them laying in the street at times. I would also like to bring up the environmental impact. I heard on NPR the average life of a scooter is only a few months. So when that piece of equipment is dead, how much is being recycled and how much is being scrapped to a landfill. Where do the batteries go? What effect is the building of these on our natural resources? Are they really more environmentally sound?

Name not shown

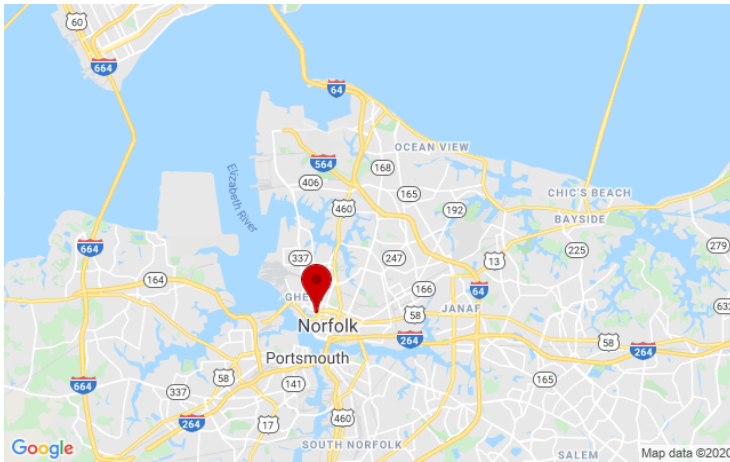
in Ward 2

February 18, 2020, 12:13 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Female

Question 3

- Black or African American

Question 4

- 65+

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Somewhat Serious

Question 8

No response

Question 9

- Don't Need Driver's License

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Never
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Never
Ride one person per device: Always
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Follow the rules of the road
3. Too many e-scooters

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

They clutter the streets when not in use -- blocking the sidewalks and footpaths. They come out of nowhere when one is driving and they create tremendous road hazards. Night usage of the e-scooter is absolutely hazardous.

Norfolk E-scooter Survey

Please give us your input!

Name not available

February 18, 2020, 1:39 PM

Question 1



Question 2

- Male

Question 3

- Latino

Question 4

- 25-34

Question 5

- Less than \$20,000

Question 6

- Walking
- Personal Bike
- Light Rail

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Not Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Somewhat Not Serious

Availability of transportation options: Somewhat Not Serious

Question 8

2

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Always

Appear to be of legal riding age: Mostly

Follow the rules of the road: Always

Question 13

1. Insufficient bike lanes for riding e-scooters
2. E-scooter maintenance

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and parking: Neutral

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

Norfolk E-scooter Survey

Please give us your input!

Question 16

No response

Name not available

February 18, 2020, 1:40 PM

Question 1

No response

Question 2

- Female

Question 3

- Latino

Question 4

- 35-44

Question 5

- \$75,000 to \$99,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 8

1

Question 9

- Need Helmet
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Always

Appear to be of legal riding age: Always

Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked
3. Riders on sidewalks
4. Multiple riders per device
5. Insufficient bike lanes for riding e-scooters
6. Underage riders
7. E-scooter maintenance
8. Increasing riding fees and rates
9. Discounts for low-income individuals
10. Too many e-scooters

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking: Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Norfolk E-scooter Survey

Please give us your input!

Norfolk E-scooter Survey

Please give us your input!

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Follow the rules of the road
3. Riders on sidewalks
4. Underage riders

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Neutral

E-scooters help reduce traffic congestion: Neutral

Designated e-scooter parking areas will improve haphazard parking:
Somewhat disagree

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and
parking: Neutral

More bike lanes will improve e-scooter safety: Neutral

Fares to use e-scooters should be managed to provide equitable access:
Somewhat disagree

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Home
- Work
- Recreational ride

Question 22

- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

Question 23

- Street

Question 24

- Downtown
- Ghent

Question 25

- Never

Question 26

No response

Name not available

February 18, 2020, 1:41 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!

No response

Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$150,000 or More

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Neutral
Pedestrian and sidewalk safety: Not Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Not Serious

Question 8

1

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked
3. Riders on sidewalks
4. Insufficient bike lanes for riding e-scooters
5. Multiple riders per device

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

Norfolk E-scooter Survey

Please give us your input!

- Personal vehicle

Question 21

- Entertainment

Question 22

- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Street

Question 24

- Downtown
- Ghent

Question 25

- Within the last month

Question 26

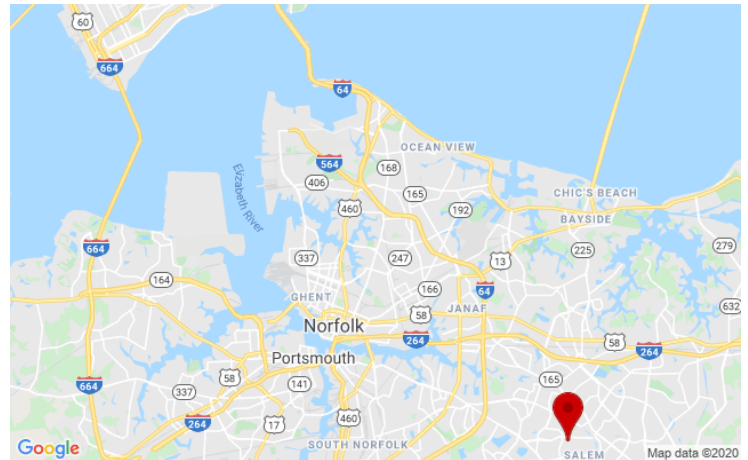
No response

Name not shown

in Ward 4

February 18, 2020, 1:41 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$50,000 to \$74,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Neutral

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Neutral

Question 8

4

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. Insufficient bike lanes for riding e-scooters
4. Increasing riding fees and rates
5. E-scooter maintenance
6. E-scooters are improperly parked
7. Multiple riders per device
8. Underage riders
9. Discounts for low-income individuals
10. Too many e-scooters

Question 14

E-scooters are important transportation options: Neutral
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

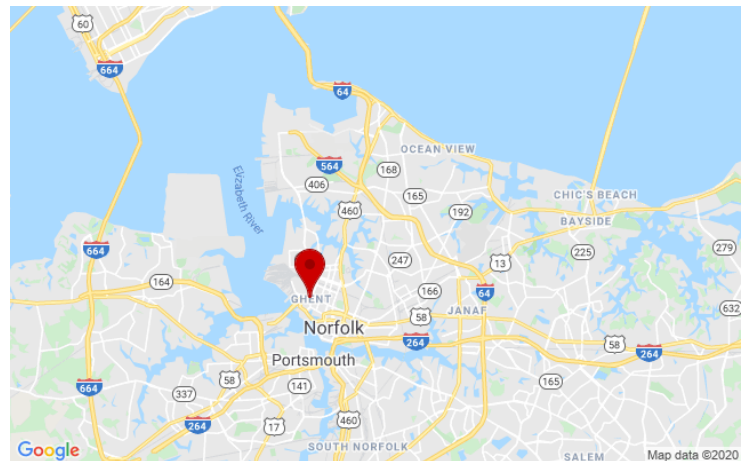
Question 16

Not only should scooter riders follow the rules of the road but regular drivers should as well. Because of car drivers, I wouldn't feel safe using a scooter in Norfolk.

Name not available

February 18, 2020, 1:42 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$75,000 to \$99,999

Question 6

- Light Rail

Norfolk E-scooter Survey

Please give us your input!

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Not Serious
Pedestrian and sidewalk safety: Not Serious
Mobility access for people with disabilities: Somewhat Not Serious
Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Mostly

Question 13

1. Follow the rules of the road
2. Riders on sidewalks

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree

More bike lanes will improve e-scooter safety: Somewhat disagree
Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Very likely

Question 20

- Personal vehicle

Question 21

- Recreational ride

Question 22

- 2 p.m. to 4 p.m.

Question 23

- Sidewalk

Question 24

- ODU

Question 25

- Within the last month

Question 26

No response

Norfolk E-scooter Survey

Please give us your input!

Name not available

February 18, 2020, 1:42 PM

Question 1



Question 2

- Male

Question 3

- Black or African American

Question 4

- 25-34

Question 5

- \$35,000 to \$49,999

Question 6

- Personal Bike
- Private Vehicle

Question 7

No response

Question 8

No response

Question 9

- Need Helmet
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Never
Ride on sidewalks: Never
Ride in bike lanes when a lane is present: Always
Ride one person per device: Never
Appear to be of legal riding age: Never
Follow the rules of the road: Always

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. E-scooter maintenance
4. Underage riders

Question 14

E-scooters are important transportation options: Neutral
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Norfolk E-scooter Survey

Please give us your input!

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Very likely

Question 20

- Personal vehicle

Question 21

- Entertainment

Question 22

- 8 p.m. to 10 p.m.

Question 23

- Street

Question 24

- Downtown

Question 25

- Never

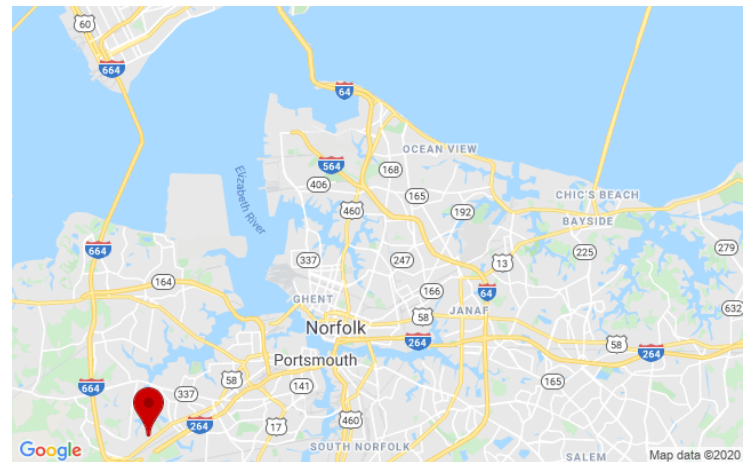
Question 26

No response

Name not available

February 18, 2020, 1:42 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$100,000 to \$149,999

Question 6

- Light Rail

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Neutral

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

2

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Always
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Underage riders
2. E-scooter maintenance
3. Follow the rules of the road

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

N/A

Question 17

- I ride several times a week

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Public transit stop

Question 22

- 4 p.m. to 6 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown

Question 25

- Within the last month

Question 26

N/A

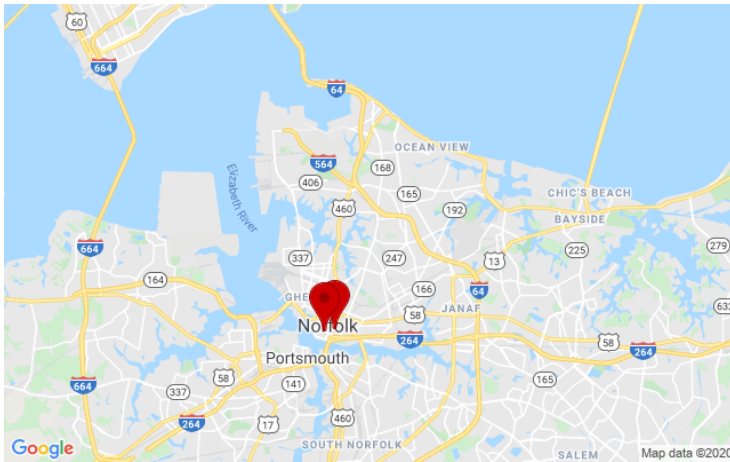
Name not available

February 18, 2020, 1:42 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- Private Vehicle
- Light Rail

Question 7

Too Many Cars: Neutral
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Somewhat Not Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Very Serious

Question 8

4

Question 9

- Need Helmet
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

No response

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. E-scooters are improperly parked
4. Insufficient bike lanes for riding e-scooters
5. Too many e-scooters

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Somewhat disagree

Question 15

- No

Question 16

MAKE RIDERS KNOW AND FOLLOW ROAD RULES

Name not available

Norfolk E-scooter Survey

Please give us your input!

- Yes

No response

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Very likely

Question 20

- Walk

Question 21

- Work
- Dining
- Entertainment
- Recreational ride

Question 22

- 10 a.m. to noon
- Noon to 2 p.m.
- 4 p.m. to 6 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown
- Ghent
- Wards Corner

Question 25

- Never

Question 26

Name not shown

in Ward 4

February 18, 2020, 1:44 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$50,000 to \$74,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Neutral

Norfolk E-scooter Survey

Please give us your input!

Bike safety: Neutral

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Neutral

Availability of transportation options: Somewhat Serious

Question 8

4

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

No response

Question 13

1. Follow the rules of the road

Question 14

E-scooters are important transportation options: Somewhat disagree

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat disagree

Designated e-scooter parking areas will improve haphazard parking:
Complete agreement

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and
parking: Complete agreement

More bike lanes will improve e-scooter safety: Neutral

Fares to use e-scooters should be managed to provide equitable access:
Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Neutral

Question 20

- Walk

Question 21

- Entertainment

Question 22

- 2 p.m. to 4 p.m.

Question 23

- Street

Question 24

- Downtown
- Ghent

Question 25

- Never

Question 26

No response

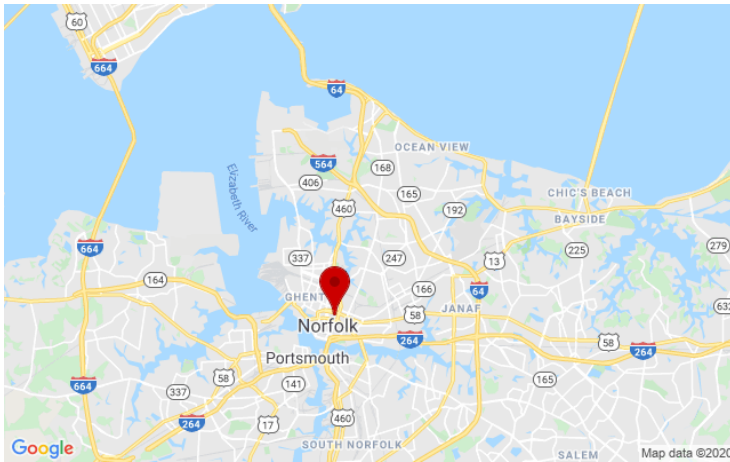
Name not available

February 18, 2020, 1:44 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Female

Question 3

- Other - Bi-racial

Question 4

- 25-34

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Neutral

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Increasing riding fees and rates
2. Insufficient bike lanes for riding e-scooters
3. Follow the rules of the road

Question 14

E-scooters are important transportation options: Neutral
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Complete disagreement
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

No response

Norfolk E-scooter Survey

Please give us your input!

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat unlikely

Question 20

- Walk

Question 21

- Work
- Dining
- Entertainment
- Recreational ride
- Errands

Question 22

- 6 a.m. to 8 a.m.
- 8 a.m. to 10 a.m.
- 10 a.m. to noon
- 4 p.m. to 6 p.m.

Question 23

- Street

Question 24

- Downtown
- Ghent

Question 25

- Never

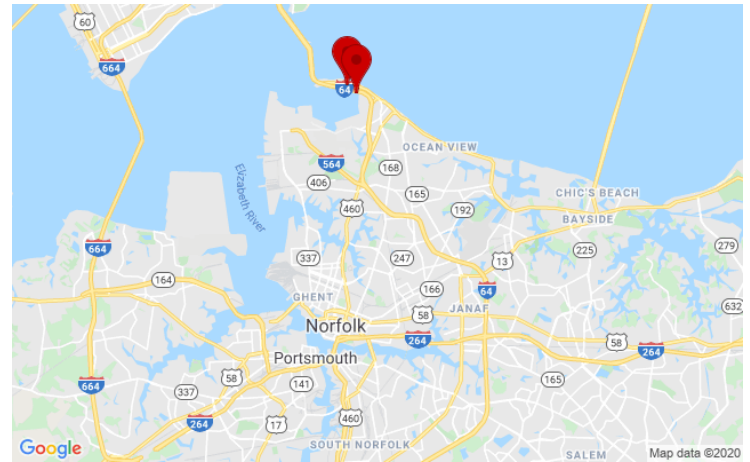
Question 26

No response

mike lipieko
in Ward 1

February 18, 2020, 1:44 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$150,000 or More

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Not Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Neutral

Norfolk E-scooter Survey

Please give us your input!

Question 8

5

Question 9

- Don't Need Driver's License
- Need Helmet
- Must Following Signs & Signals

Question 10

- Other (please specify)

Question 11

- No

Question 12

Park responsibly: Mostly
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Somewhat disagree
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- Yes

Question 16

THEY NEED TO GO. TOO MANY RIDERS FAIL TO OPERATE PROPERLY,

RIDERS INVOLVED IN SERIOUS ACCIDENTS.

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Neutral

Question 20

- Personal vehicle

Question 21

- Errands

Question 22

- 2 p.m. to 4 p.m.

Question 23

- Street

Question 24

- Downtown

Question 25

- Never

Question 26

GET RID OF THEM

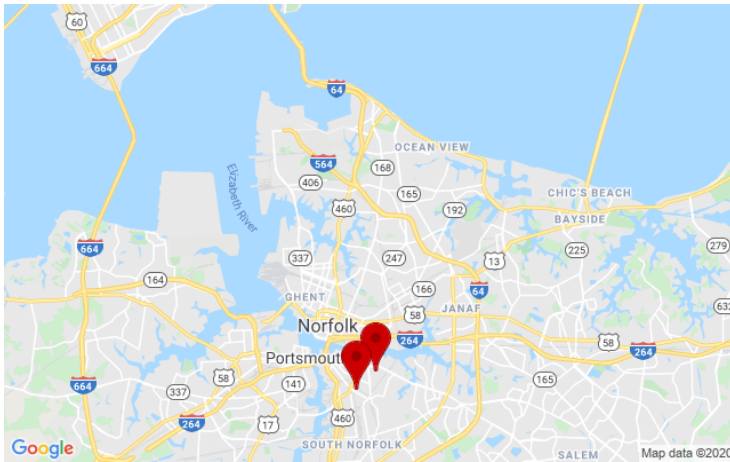
Name not available

February 18, 2020, 1:44 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



1

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Always

Appear to be of legal riding age: Always

Follow the rules of the road: Mostly

Question 13

1. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking:

Somewhat disagree

Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Somewhat disagree

Additional enforcement would improve e-scooter rider behavior and

parking: Complete disagreement

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:

Complete agreement

Question 15

- Yes

Question 16

Question 2

- Male

Question 3

- Black or African American

Question 4

- 25-34

Question 5

- \$75,000 to \$99,999

Question 6

- Pace Bike
- E-Scooter
- Ride Share
- Light Rail

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Not Serious

Pedestrian and sidewalk safety: Somewhat Not Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Very Serious

Question 8

Norfolk E-scooter Survey

Please give us your input!

Love it, don't get rid of it. Norfolk needs new things from transpo to grocery. If we want to compete we must be able to be innovative and cater to our younger community. Most people that are retired are the ones with the issue

Question 17

- I ride several times a week

Question 18

- 2-5

Question 19

- Very likely

Question 20

- Walk

Question 21

- Entertainment
- Recreational ride

Question 22

- Midnight to 2 a.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- Bike lane

Question 24

- Downtown
- NSU
- Ocean View
- ODU
- North Colley
- Sentara Norfolk area
- Wards Corner
- Other - EVERYWHERE

Question 25

- Within the last week

Question 26

KEEP THEM

Name not shown

in Ward 2

February 18, 2020, 1:45 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- Private Vehicle

Norfolk E-scooter Survey

Please give us your input!

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Not Serious
Mobility access for people with disabilities: Somewhat Not Serious
Availability of transportation options: Somewhat Not Serious

Question 8

4

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Multiple riders per device
2. Riders on sidewalks
3. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree
Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Somewhat disagree

Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

It is my opinion that e-scooters are dangerous and are not a viable transportation option. I think they cause more harm than good as many people do not ride them in accordance with the guidelines provided and they often get parked or placed in areas which other folks may trip over.

Name not available

February 18, 2020, 1:46 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

Norfolk E-scooter Survey

Please give us your input!

Norfolk E-scooter Survey

Please give us your input!

- ### Question 5

- ### Question 6

- ### Question 7

Question 8

Question 9

- ### Question 10

- ### Question 11

- ### Question 12

Question 13

- ### Question 14

Question 15

- ### Question 16

Mina Barberis

outside Norfolk

February 18, 2020, 1:47 PM

Question 1



Norfolk E-scooter Survey

Please give us your input!

Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- E-Scooter
- Private Vehicle
- Light Rail

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Must Following Signs & Signals

Question 10

- Community event

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Mostly

Question 13

1. Discounts for low-income individuals
2. Follow the rules of the road
3. E-scooters are improperly parked
4. Underage riders
5. E-scooter maintenance

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

There should be an audio signal when an e-scooter comes close to entering a prohibited riding area. I inadvertently was stuck in one, and the best Lime could offer was to inform me that the red areas on the phone app are prohibited zones. That would be helpful if it was safe to look at the app/map while riding. There should be a little audio warning to prompt people safely pull over when approaching prohibited zones.

Question 17

- I ride several times a week

Question 18

- 21+

Norfolk E-scooter Survey

Please give us your input!

Question 19

- Very likely

Question 20

- Walk

Question 21

- Work
- Dining
- Errands

Question 22

- Noon to 2 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.

Question 23

- Street

Question 24

- Downtown

Question 25

- Within the last month

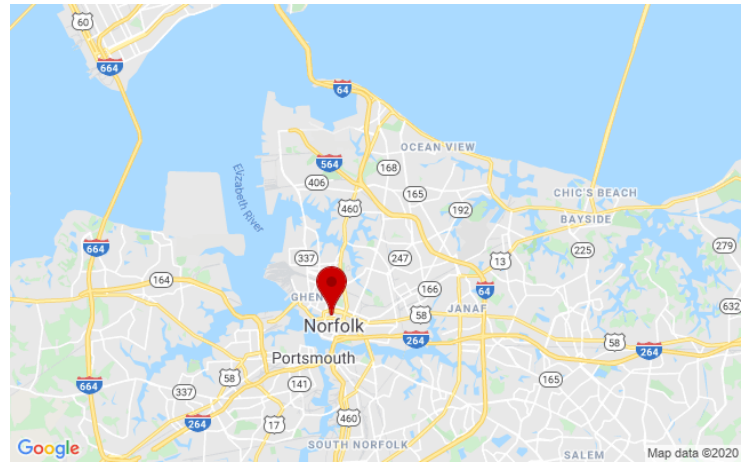
Question 26

eScooters have been a game changer for me because of my mobility issues. I feel free to explore downtown with less anxiety about getting worn out or having to take too many breaks. Thanks!

Name not available

February 18, 2020, 1:49 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$20,000 to \$34,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Neutral

Question 8

5

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Never
Ride one person per device: Mostly
Appear to be of legal riding age: Never
Follow the rules of the road: Never

Question 13

1. Underage riders
2. Follow the rules of the road
3. E-scooters are improperly parked
4. Multiple riders per device

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Complete disagreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

No response

Name not available

February 18, 2020, 1:49 PM

Question 1

No response

Question 2

- Female

Question 3

- Prefer not to answer

Question 4

- 55-64

Question 5

- \$50,000 to \$74,999

Question 6

- Light Rail

Question 7

Too Many Cars: Not Serious
Traffic and congestion: Somewhat Not Serious
Pollution due to vehicle emissions: Somewhat Not Serious
Bike safety: Somewhat Not Serious
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Neutral
Availability of transportation options: Very Serious

Question 8

5

Question 9

- Don't Need Driver's License

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Norfolk E-scooter Survey

Please give us your input!

Question 12

Park responsibly: Never
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Always
Appear to be of legal riding age: Mostly
Follow the rules of the road: Never

Question 13

No response

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Complete disagreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Neutral

Question 20

- Personal vehicle

Question 21

- Entertainment

Question 22

- Noon to 2 p.m.

Question 23

No response

Question 24

- Downtown

Question 25

- Never

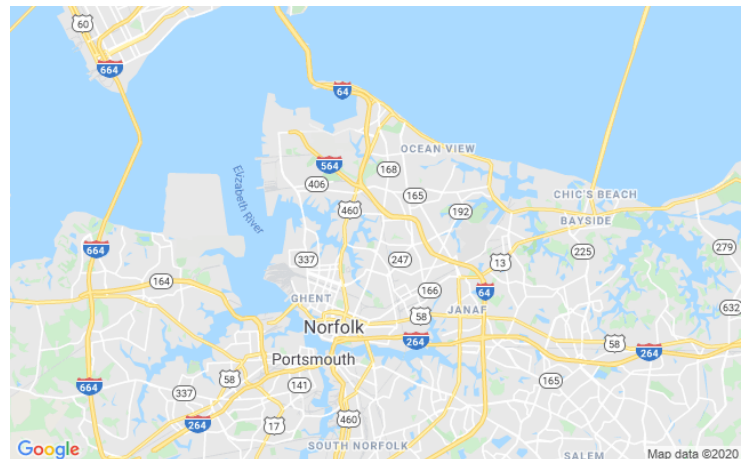
Question 26

No response

Name not available

February 18, 2020, 1:50 PM

Question 1



Question 2

- Male

Question 3

Norfolk E-scooter Survey

Please give us your input!

- White / Caucasian

Question 4

- 65+

Question 5

- \$150,000 or More

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Not Serious
Bike safety: Not Serious
Pedestrian and sidewalk safety: Not Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Neutral

Question 8

4

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

No response

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Complete disagreement
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- No

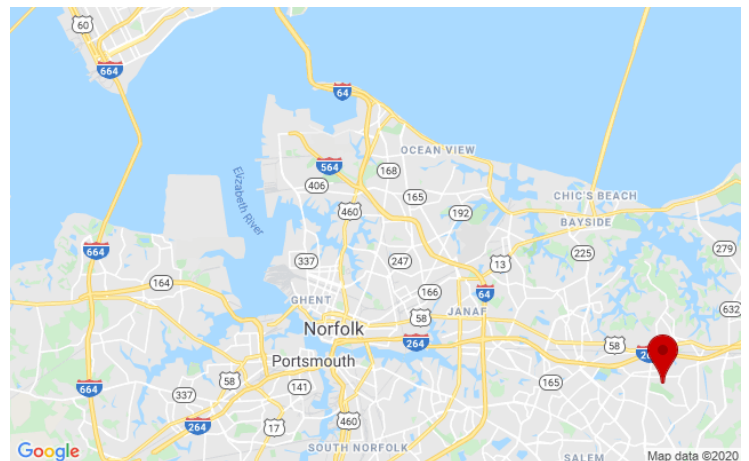
Question 16

They are more of a nuisance than a benefit.

Name not available

February 18, 2020, 1:50 PM

Question 1



Norfolk E-scooter Survey

Please give us your input!

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- Prefer not to answer

Question 6

- Walking
- Private Vehicle
- Light Rail

Question 7

Too Many Cars: Neutral
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Neutral
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Somewhat Serious

Question 8

3

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. E-scooters are improperly parked
2. Insufficient bike lanes for riding e-scooters
3. Underage riders
4. Discounts for low-income individuals
5. Follow the rules of the road
6. E-scooter maintenance
7. Riders on sidewalks
8. Too many e-scooters
9. Increasing riding fees and rates
10. Multiple riders per device

Question 14

E-scooters are important transportation options: Neutral
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

Question 16

No response

Name not available

February 18, 2020, 1:50 PM

Question 1

No response

Question 2

- Male

Norfolk E-scooter Survey

Please give us your input!

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$100,000 to \$149,999

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Neutral
Traffic and congestion: Somewhat Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Somewhat Serious

Question 8

2

Question 9

- Don't Need Driver's License
- Need Helmet
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly

Question 13

1. E-scooters are improperly parked
2. Insufficient bike lanes for riding e-scooters
3. Riders on sidewalks
4. Follow the rules of the road
5. Discounts for low-income individuals
6. Multiple riders per device
7. Too many e-scooters
8. Increasing riding fees and rates
9. E-scooter maintenance
10. Underage riders

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Neutral

Question 20

- Personal bicycle

Norfolk E-scooter Survey

Please give us your input!

Question 21

- Work

Question 22

No response

Question 23

- Street

Question 24

No response

Question 25

- Never

Question 26

No response

- White / Caucasian

Question 4

- 55-64

Question 5

- \$50,000 to \$74,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Very Serious

Pedestrian and sidewalk safety: Somewhat Serious

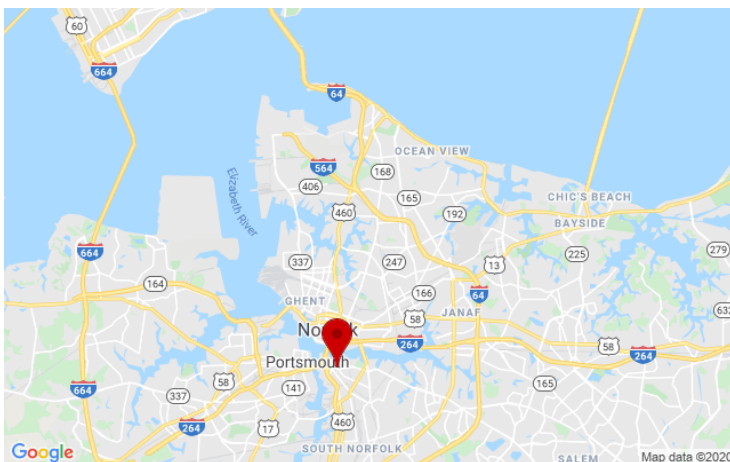
Mobility access for people with disabilities: Very Serious

Availability of transportation options: Somewhat Serious

Name not available

February 18, 2020, 1:51 PM

Question 1



Question 2

- Male

Question 3

Question 8

4

Question 9

- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Norfolk E-scooter Survey

Please give us your input!

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. Underage riders
4. Insufficient bike lanes for riding e-scooters
5. Multiple riders per device
6. E-scooters are improperly parked
7. Discounts for low-income individuals
8. Too many e-scooters
9. Increasing riding fees and rates
10. E-scooter maintenance

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Complete disagreement
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

Question 16

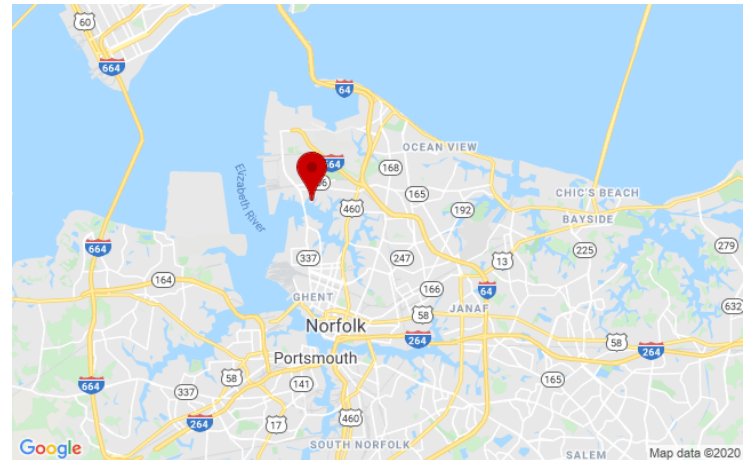
No response

Name not shown

in Ward 1

February 18, 2020, 1:53 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$150,000 or More

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

1

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Riders on sidewalks
2. Follow the rules of the road
3. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking:

Somewhat agree

Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and

parking: Complete agreement

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:

Complete agreement

Question 15

- No

Question 16

I am not a rider, and will probably never be, but I think it is an important

transportation alternative.

Name not available

February 18, 2020, 1:56 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$75,000 to \$99,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Somewhat Serious

Norfolk E-scooter Survey

Please give us your input!

Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Neutral
Availability of transportation options: Neutral

Question 8

4

Question 9

- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Other (please specify)

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Multiple riders per device
3. Riders on sidewalks
4. E-scooters are improperly parked
5. Too many e-scooters
6. Underage riders
7. Insufficient bike lanes for riding e-scooters
8. E-scooter maintenance
9. Discounts for low-income individuals
10. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking:

Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Neutral

Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

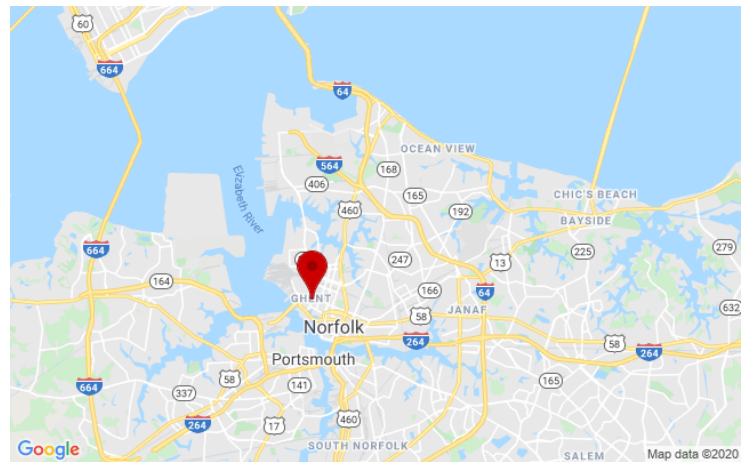
Question 16

No response

Name not available

February 18, 2020, 1:57 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Norfolk E-scooter Survey

Please give us your input!

Question 5

- \$150,000 or More

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Neutral

Question 8

5

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Always

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. Underage riders
3. Riders on sidewalks

Question 14

E-scooters are important transportation options: Somewhat disagree

E-scooters help reduce traffic congestion: Somewhat disagree

Designated e-scooter parking areas will improve haphazard parking:

Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Somewhat disagree

Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Somewhat unlikely

Question 20

- Personal vehicle

Question 21

- Entertainment

Question 22

- 6 p.m. to 8 p.m.

Question 23

- Street

Question 24

Norfolk E-scooter Survey

Please give us your input!

- Downtown
- Ghent
- North Colley
- Sentara Norfolk area

Question 25

- Never

Question 26

No response

Name not shown

in Ward 2

February 18, 2020, 1:59 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- E-Scooter
- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Very Serious

Question 8

1

Question 9

- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Always

Appear to be of legal riding age: Always

Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Increasing riding fees and rates
3. Follow the rules of the road
4. E-scooters are improperly parked

Norfolk E-scooter Survey

Please give us your input!

- 5. Discounts for low-income individuals
- 6. Riders on sidewalks

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Very likely

Question 20

- Walk

Question 21

- Home
- Dining

Question 22

- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.

Question 23

- Street

Question 24

- Downtown
- Ghent
- North Colley

Question 25

- Never

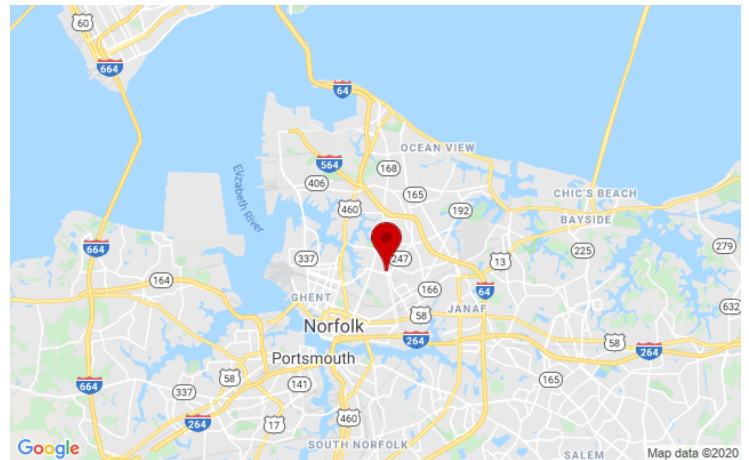
Question 26

No response

Name not available

February 18, 2020, 2:00 PM

Question 1



Question 2

- Male

Question 3

- Latino

Question 4

Norfolk E-scooter Survey

Please give us your input!

- 35-44

Question 5

- \$75,000 to \$99,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 8

5

Question 9

- No Knowledge

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Never

Ride on sidewalks: Never

Ride in bike lanes when a lane is present: Never

Ride one person per device: Never

Appear to be of legal riding age: Never

Follow the rules of the road: Never

Question 13

1. Too many e-scooters
2. Insufficient bike lanes for riding e-scooters
3. E-scooters are improperly parked
4. Multiple riders per device
5. Underage riders

Question 14

E-scooters are important transportation options: Complete disagreement

E-scooters help reduce carbon emissions: Complete disagreement

E-scooters help reduce traffic congestion: Complete disagreement

Designated e-scooter parking areas will improve haphazard parking:

Complete disagreement

Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Complete disagreement

Additional enforcement would improve e-scooter rider behavior and

parking: Complete disagreement

More bike lanes will improve e-scooter safety: Complete disagreement

Fares to use e-scooters should be managed to provide equitable access:

Complete disagreement

Question 15

- No

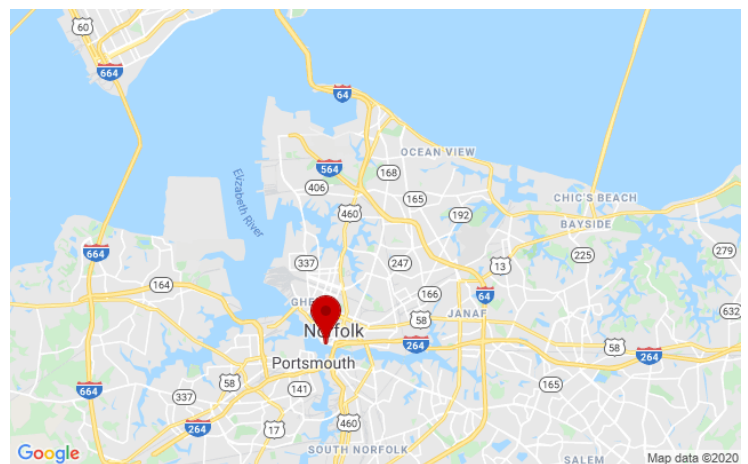
Question 16

No response

Name not available

February 18, 2020, 2:00 PM

Question 1



Question 2

- Male

Question 3

Norfolk E-scooter Survey

Please give us your input!

- Latino

Question 4

- 55-64

Question 5

- \$150,000 or More

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 8

2

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Always

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Mostly

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. E-scooters are improperly parked
4. Increasing riding fees and rates
5. E-scooter maintenance
6. Underage riders

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Neutral

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Neutral

Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

No response

Name not shown

outside Norfolk

February 18, 2020, 2:04 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$150,000 or More

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Not Serious
Bike safety: Neutral
Pedestrian and sidewalk safety: Not Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Not Serious

Question 8

3

Question 9

- Don't Need Driver's License

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Always
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. E-scooters are improperly parked
4. E-scooter maintenance
5. Multiple riders per device
6. Underage riders
7. Discounts for low-income individuals
8. Insufficient bike lanes for riding e-scooters
9. Too many e-scooters
10. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Complete disagreement
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

Norfolk E-scooter Survey

Please give us your input!

Norfolk E-scooter Survey

Please give us your input!

- Walking
- Private Vehicle

Top concern for me is safety. Have seen numerous users ride with no regard to stop signs and traffic lights. Others ride on sidewalk which is dangerous for people exiting businesses on Granby Street. Riders rarely wear helmets. Saw one rider with no shoes on. I don't feel that they are being utilized as an alternative to cars, bikes, etc. Seem to be used more as a novelty.

Top concern for me is safety. Have seen numerous users ride with no regard to stop signs and traffic lights. Others ride on sidewalk which is dangerous for people exiting businesses on Granby Street. Riders rarely wear helmets. Saw one rider with no shoes on. I don't feel that they are being utilized as an alternative to cars, bikes, etc. Seem to be used more as a novelty.

Name not available
February 18, 2020, 2:05 PM

Name not available
February 18, 2020, 2:05 PM



- Female

- Female

- White / Caucasian

- White / Caucasian

• 35-44

- 35-44

- \$100,000 to \$149,999

- \$100,000 to \$149,999

Too Many Cars: Very Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Too Many Cars: Very Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

- Don't Need Driver's License
- Must Following Signs & Signals

- Don't Need Driver's License
- Must Following Signs & Signals

- I did not learn about e-scooter rules

- I did not learn about e-scooter rules

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Never
Follow the rules of the road: Mostly

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Never
Follow the rules of the road: Mostly

1. Follow the rules of the road
2. Insufficient bike lanes for riding e-scooters

1. Follow the rules of the road
2. Insufficient bike lanes for riding e-scooters

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking:
Somewhat agree
Prohibited riding areas and designated parking zones improve rider

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking:
Somewhat agree
Prohibited riding areas and designated parking zones improve rider

Norfolk E-scooter Survey

Please give us your input!

behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

Question 16

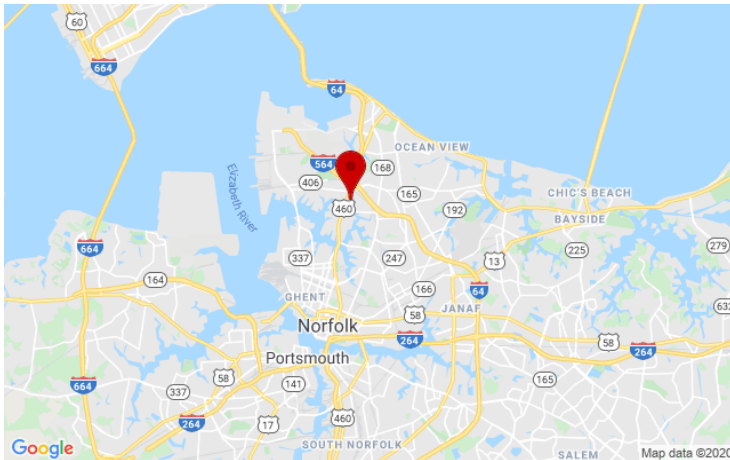
No response

Robert Carter

in Ward 1

February 18, 2020, 2:06 PM

Question 1



Question 2

- Male

Question 3

- Asian / Pacific Islander

Question 4

- 25-34

Question 5

- \$35,000 to \$49,999

Question 6

- Personal Bike
- E-Scooter
- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Neutral

Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Always

Appear to be of legal riding age: Always

Follow the rules of the road: Always

Question 13

1. Insufficient bike lanes for riding e-scooters

Norfolk E-scooter Survey

Please give us your input!

2. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking: Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 11-20

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- School
- Entertainment
- Recreational ride
- Errands

Question 22

- 10 a.m. to noon

- Noon to 2 p.m.

- 2 p.m. to 4 p.m.

Question 23

- Sidewalk

Question 24

- Airport
- Ghent
- Naval Station
- ODU

Question 25

- Within the last week

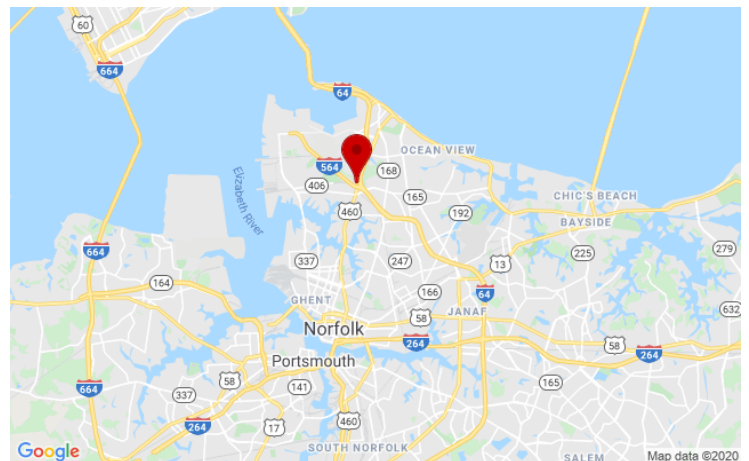
Question 26

No response

Name not available

February 18, 2020, 2:06 PM

Question 1



Question 2

- Male

Question 3

Norfolk E-scooter Survey

Please give us your input!

- White / Caucasian

Question 4

- 45-54

Question 5

- \$50,000 to \$74,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Somewhat Not Serious
Pedestrian and sidewalk safety: Somewhat Not Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Neutral

Question 8

4

Question 9

- Don't Need Driver's License
- Need Helmet

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked
3. Underage riders
4. Too many e-scooters
5. Riders on sidewalks

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat disagree
Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- No

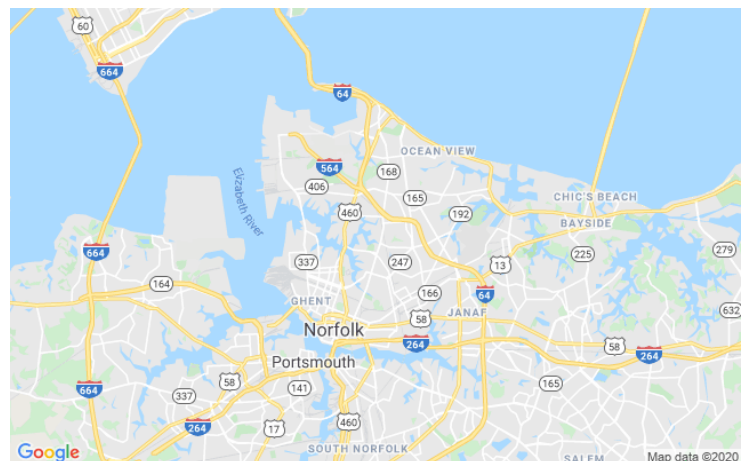
Question 16

We better get rid of them before Lime goes out of business and leaves scooters all over the city.

Name not available

February 18, 2020, 2:13 PM

Question 1



Norfolk E-scooter Survey

Please give us your input!

Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$50,000 to \$74,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Neutral

Question 8

4

Question 9

- No Knowledge

Question 10

No response

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Never

Question 13

1. Follow the rules of the road

Question 14

E-scooters are important transportation options: Somewhat disagree

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking:

Somewhat agree

Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and

parking: Complete agreement

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access:

Neutral

Question 15

- No

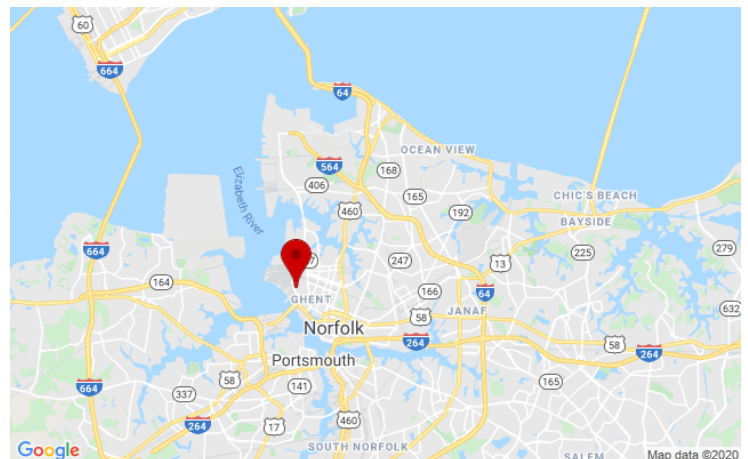
Question 16

Too many irresponsible individuals. I really don't feel that the irresponsible ones will access bike lanes or pay attention to on coming vehicles. Seems to be a high use of these by and kids and teenagers.

Name not available

February 18, 2020, 2:15 PM

Question 1



Norfolk E-scooter Survey

Please give us your input!

Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$150,000 or More

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

4

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Never
Ride one person per device: Mostly

Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Follow the rules of the road
3. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

No response

Name not shown

in Ward 2

February 18, 2020, 2:15 PM

Question 1

No response

Question 2

- Male

Question 3

- White / Caucasian

Question 4

Norfolk E-scooter Survey

Please give us your input!

- 65+

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 8

3

Question 9

- Don't Need Driver's License
- Need Helmet
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Always

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

1. Follow the rules of the road
2. Underage riders

3. Riders on sidewalks

Question 14

E-scooters are important transportation options: Neutral

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking: Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

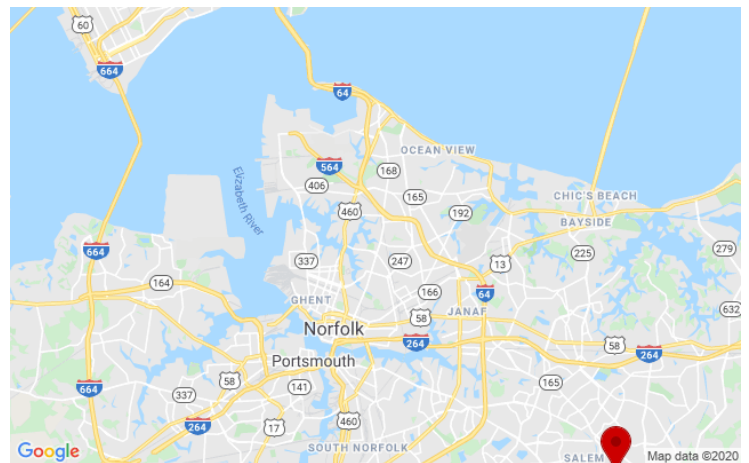
Question 16

No response

Name not available

February 18, 2020, 2:16 PM

Question 1



Question 2

- Male

Norfolk E-scooter Survey

Please give us your input!

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$75,000 to \$99,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Neutral
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Very Serious

Question 8

3

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly

Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. E-scooters are improperly parked
4. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Neutral
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Somewhat disagree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Entertainment

Norfolk E-scooter Survey

Please give us your input!

Question 22

- 6 a.m. to 8 a.m.

Question 23

- Street

Question 24

- Downtown

Question 25

- Never

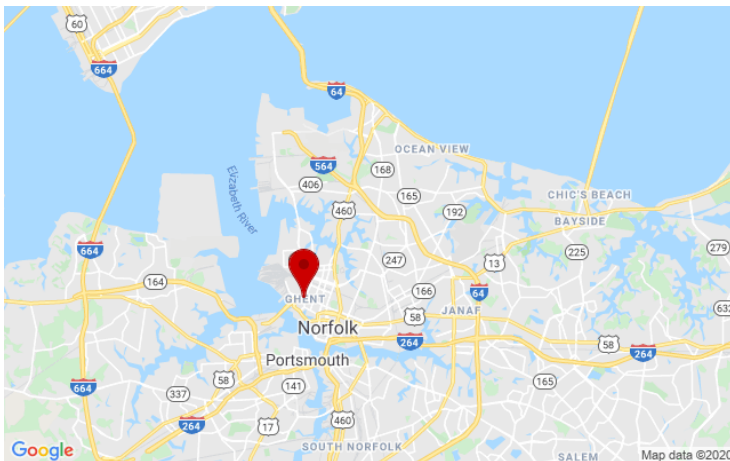
Question 26

No response

Name not available

February 18, 2020, 2:17 PM

Question 1



Question 2

- Prefer not to answer

Question 3

- Other - mixed

Question 4

- 18-24

Question 5

- Prefer not to answer

Question 6

- Taxi

Question 7

Too Many Cars: Not Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Not Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Not Serious

Question 8

1

Question 9

- Need Helmet
- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Never

Ride on sidewalks: Always

Ride in bike lanes when a lane is present: Never

Ride one person per device: Never

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Never

Question 13

1. E-scooters are improperly parked
2. Follow the rules of the road

Norfolk E-scooter Survey

Please give us your input!

3. Too many e-scooters
4. Multiple riders per device

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Complete disagreement
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Complete disagreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat disagree
Fares to use e-scooters should be managed to provide equitable access: Somewhat disagree

Question 15

- No

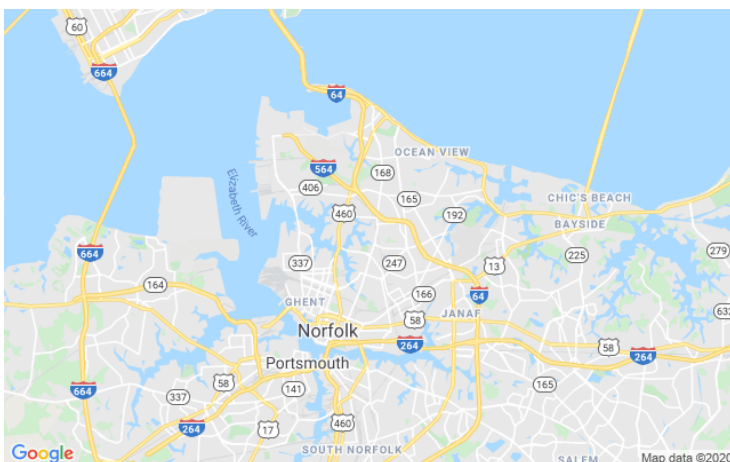
Question 16

Left parked in the middle of sidewalks, in the street, in parking garages and parking spaces. riding on sidewalks, in the middle of the street. scooters are dangerous to walking pedestrians.

Name not available

February 18, 2020, 2:19 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$35,000 to \$49,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Somewhat Serious

Question 8

3

Question 9

- Don't Need Driver's License
- Need Helmet
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly

Norfolk E-scooter Survey

Please give us your input!

Ride one person per device: Always
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Somewhat disagree

Question 15

- No

Question 16

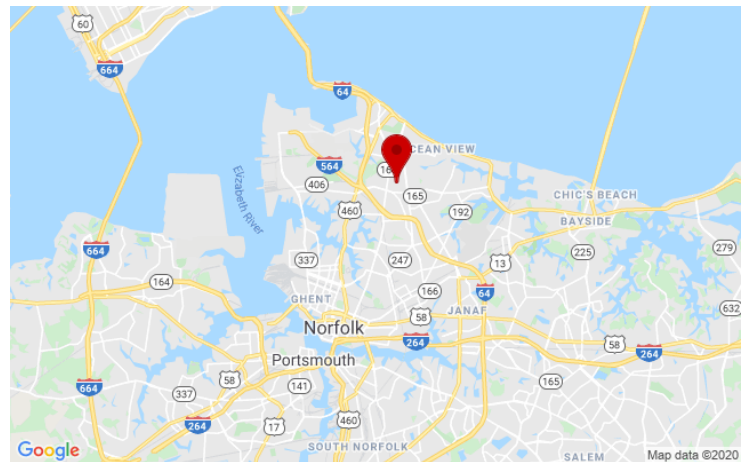
No response

Name not shown

in Ward 2

February 18, 2020, 2:26 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$35,000 to \$49,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Neutral

Question 8

4

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. Insufficient bike lanes for riding e-scooters
3. Underage riders
4. Multiple riders per device

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Complete disagreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

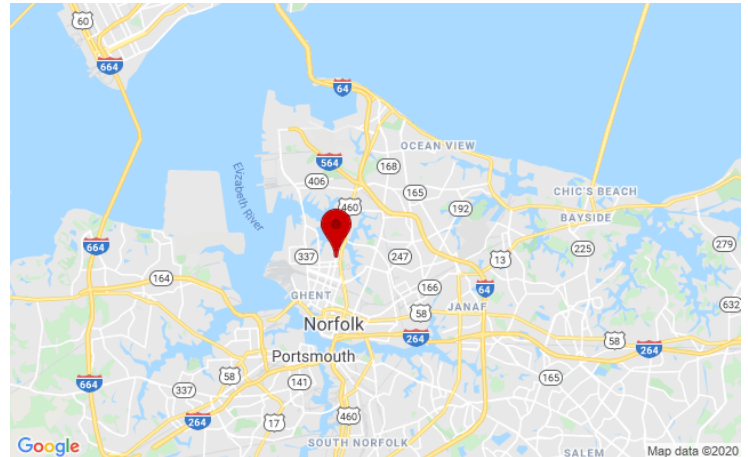
Question 16

You must take a safety class and have proper documentation when stopped if ever.

Name not available

February 18, 2020, 2:29 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- Prefer not to answer

Question 6

- Light Rail

Question 7

Too Many Cars: Neutral
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Neutral
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Neutral

Norfolk E-scooter Survey

Please give us your input!

Question 8

5

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Too many e-scooters
2. E-scooters are improperly parked
3. Follow the rules of the road

Question 14

E-scooters are important transportation options: Neutral

E-scooters help reduce carbon emissions: Somewhat disagree

E-scooters help reduce traffic congestion: Neutral

Designated e-scooter parking areas will improve haphazard parking: Neutral

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

More bike lanes will improve e-scooter safety: Somewhat disagree

Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

eScooters being 'dumped' randomly is what got them recalled the first time, I believe, that and operating without City approval. Having to walk around one is maddening. City should license the escooters, and collect a licensing fee for each one.

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Somewhat unlikely

Question 20

- I would not have traveled

Question 21

- Entertainment

Question 22

- 4 p.m. to 6 p.m.

Question 23

- Street

Question 24

- Other - Tidewater Dr. and LaFayette.

Question 25

- Never

Question 26

Utterly unnecessary.

Name not shown
in Ward 4

Norfolk E-scooter Survey

Please give us your input!

Norfolk E-scooter Survey

Please give us your input!

Question 16

Most of them do not use the bike lanes and many of them park them anywhere. I have seen them parked in the middle of the sidewalk.

Name not available

February 18, 2020, 2:31 PM

Question 1



Question 2

- Male

Question 3

- Black or African American

Question 4

- 35-44

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- Private Vehicle
- Ride Share
- Light Rail

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Neutral

Pedestrian and sidewalk safety: Somewhat Not Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Very Serious

Question 8

2

Question 9

- Don't Need Driver's License
- Need Helmet
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Follow the rules of the road
2. Riders on sidewalks

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Neutral

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

Norfolk E-scooter Survey

Please give us your input!

More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Entertainment

Question 22

- 8 p.m. to 10 p.m.

Question 23

- Street

Question 24

- Ghent

Question 25

- Never

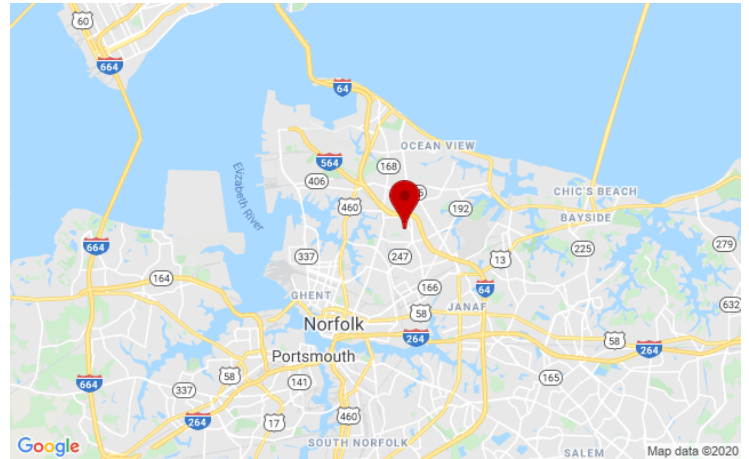
Question 26

No response

Name not available

February 18, 2020, 2:33 PM

Question 1



Question 2

- Male

Question 3

- Prefer not to answer

Question 4

- 55-64

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Not Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Not Serious

Mobility access for people with disabilities: Neutral

Availability of transportation options: Somewhat Not Serious

Norfolk E-scooter Survey

Please give us your input!

Question 8

5

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Never
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. E-scooters are improperly parked
4. Underage riders

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Somewhat disagree
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- No

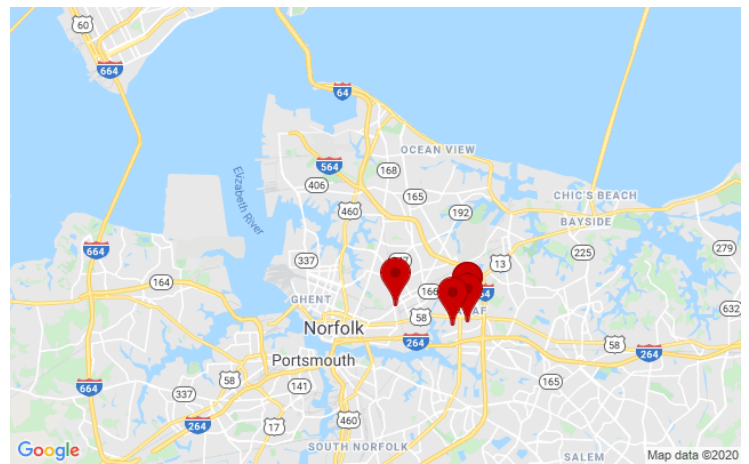
Question 16

No response

Name not available

February 18, 2020, 2:34 PM

Question 1



Question 2

- Prefer not to answer

Question 3

- Prefer not to answer

Question 4

- Prefer not to answer

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Norfolk E-scooter Survey

Please give us your input!

Too Many Cars: Neutral
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Neutral
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

5

Question 9

- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Never
Ride one person per device: Never
Appear to be of legal riding age: Never
Follow the rules of the road: Never

Question 13

1. Too many e-scooters
2. Riders on sidewalks
3. Increasing riding fees and rates
4. Underage riders
5. E-scooters are improperly parked
6. Multiple riders per device
7. Follow the rules of the road
8. E-scooter maintenance
9. Insufficient bike lanes for riding e-scooters
10. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Complete disagreement
E-scooters help reduce traffic congestion: Complete disagreement

Designated e-scooter parking areas will improve haphazard parking: Complete disagreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- Yes

Question 16

Do away with the bike lanes that no one voted on and bring back car traffic lanes...

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Very unlikely

Question 20

- Personal vehicle

Question 21

- Work

Question 22

- Noon to 2 p.m.

Question 23

- Street

Question 24

- Downtown
- Ocean View

Norfolk E-scooter Survey

Please give us your input!

Question 25

- Never

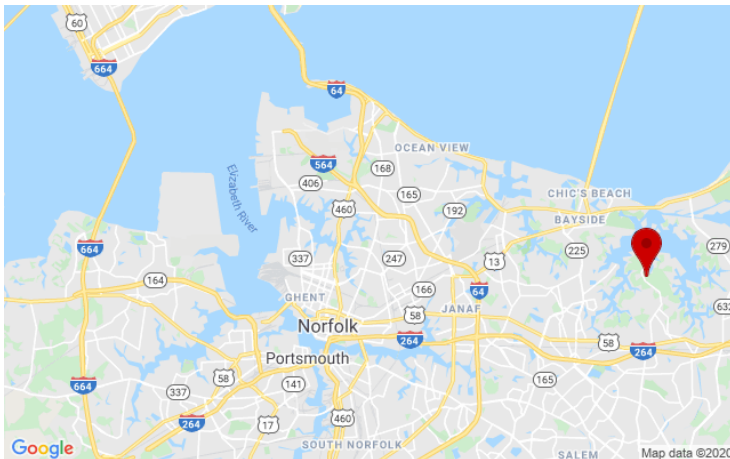
Question 26

Do away with bike lanes that no on voted for and bring back car lanes

Name not available

February 18, 2020, 2:45 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- Private Vehicle

- Ride Share

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Not Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Not Serious

Question 8

5

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. Too many e-scooters

Question 14

E-scooters are important transportation options: Somewhat disagree

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking:
Somewhat agree

Prohibited riding areas and designated parking zones improve rider

Norfolk E-scooter Survey
Please give us your input!

Norfolk E-scooter Survey

Please give us your input!

2. Follow the rules of the road
3. Underage riders

Question 14

E-scooters are important transportation options: Somewhat disagree

E-scooters help reduce carbon emissions: Somewhat disagree

E-scooters help reduce traffic congestion: Somewhat disagree

Designated e-scooter parking areas will improve haphazard parking: Complete disagreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

More bike lanes will improve e-scooter safety: Complete disagreement

Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

na

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Somewhat unlikely

Question 20

- Walk

Question 21

- Recreational ride

Question 22

- Noon to 2 p.m.

Question 23

- Street

Question 24

- Downtown

Question 25

- Never

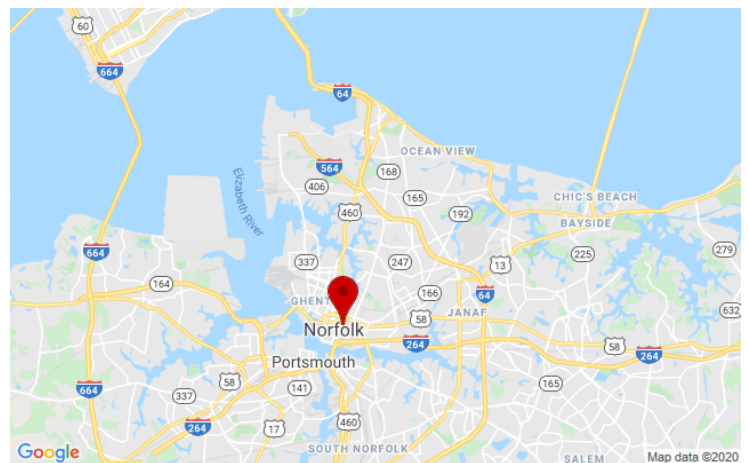
Question 26

Do away with them, they are a hazard...

Name not available

February 18, 2020, 2:53 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

Norfolk E-scooter Survey

Please give us your input!

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Neutral

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Always

Appear to be of legal riding age: Always

Follow the rules of the road: Mostly

Question 13

1. Increasing riding fees and rates
2. Insufficient bike lanes for riding e-scooters
3. Underage riders
4. Follow the rules of the road
5. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking: Neutral

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Neutral

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Recreational ride

Question 22

- 8 p.m. to 10 p.m.
- 10 p.m. to midnight

Question 23

- An equal amount in the street and on the sidewalk

Norfolk E-scooter Survey

Please give us your input!

Question 24

- Downtown
- Ghent

Question 25

- Never

Question 26

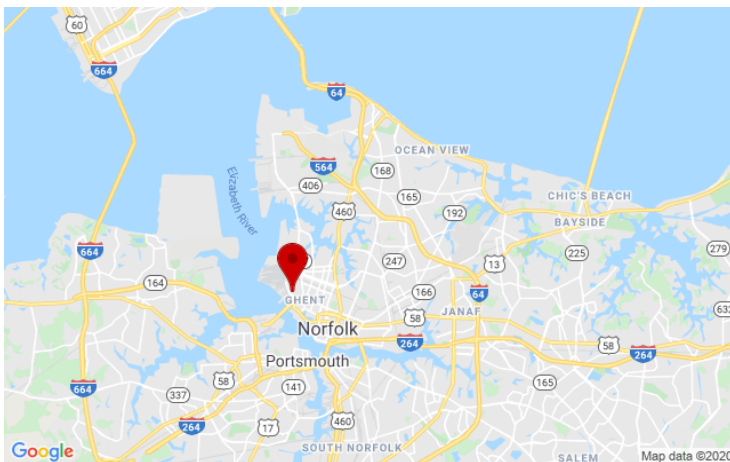
No response

Name not shown

in Ward 2

February 18, 2020, 3:05 PM

Question 1



Question 2

- Female

Question 3

- Latino

Question 4

- 25-34

Question 5

- \$35,000 to \$49,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Not Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

No response

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking:

Somewhat agree

Norfolk E-scooter Survey

Please give us your input!

Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Somewhat disagree

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Very likely

Question 20

- Personal vehicle

Question 21

- Recreational ride

Question 22

- 4 p.m. to 6 p.m.

Question 23

- Street

Question 24

- Ghent

Question 25

- Within the last month

Question 26

No response

Name not shown

in Ward 2

February 18, 2020, 3:12 PM

Question 1



Question 2

- Female

Question 3

- Asian / Pacific Islander

Question 4

- 35-44

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Norfolk E-scooter Survey

Please give us your input!

Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Neutral

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- Must Following Signs & Signals

Question 10

- Sticker/post card on e-scooter vehicle

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Increasing riding fees and rates
3. Follow the rules of the road
4. E-scooter maintenance
5. E-scooters are improperly parked
6. Riders on sidewalks
7. Underage riders
8. Too many e-scooters
9. Multiple riders per device
10. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking:

Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

Maintenance of the scooter, accessibility, proper parking are top most needed attention and fare as well, If it could give discount for city and military will be great.

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Recreational ride

Question 22

- 2 p.m. to 4 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown

Question 25

Norfolk E-scooter Survey

Please give us your input!

- Within the last month

Question 26

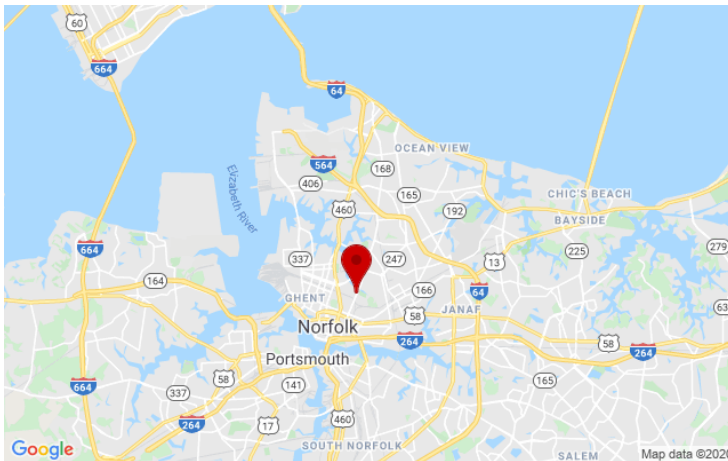
it is a great option specially for Downtown and areas where long walk is required.

Name not shown

in Ward 3

February 18, 2020, 3:15 PM

Question 1



Question 2

- Female

Question 3

- Prefer not to answer

Question 4

- 55-64

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

5

Question 9

- Don't Need Driver's License
- Need Helmet
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Too many e-scooters
3. Underage riders
4. E-scooters are improperly parked
5. Insufficient bike lanes for riding e-scooters
6. E-scooter maintenance
7. Riders on sidewalks
8. Multiple riders per device
9. Increasing riding fees and rates
10. Discounts for low-income individuals

Question 14

Norfolk E-scooter Survey

Please give us your input!

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking:
Somewhat agree
Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and
parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat disagree
Fares to use e-scooters should be managed to provide equitable access:
Somewhat agree

Question 15

- No

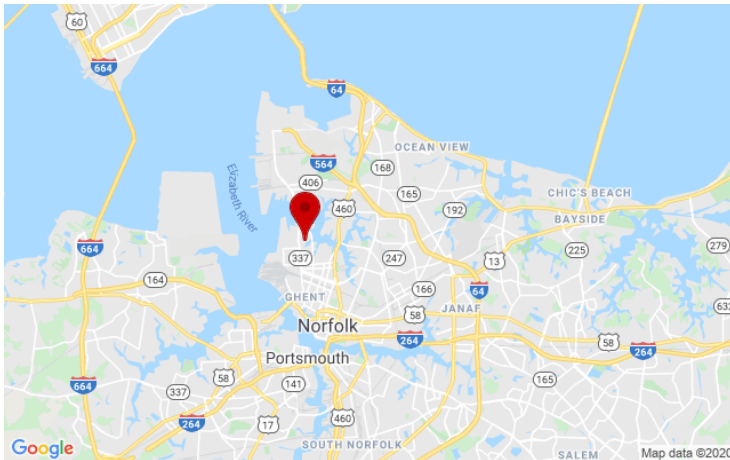
Question 16

Riders of e-scooters and bikes should be required to wear helmets and
ticketed if not wearing one.

Name not available

February 18, 2020, 3:23 PM

Question 1



Question 2

- Female

Question 3

- Prefer not to answer

Question 4

- Prefer not to answer

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Neutral
Pedestrian and sidewalk safety: Somewhat Not Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Not Serious

Question 8

3

Question 9

- Don't Need Driver's License
- Need Helmet
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

Norfolk E-scooter Survey

Please give us your input!

Norfolk E-scooter Survey

Please give us your input!

1. Follow the rules of the road
2. Multiple riders per device
3. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

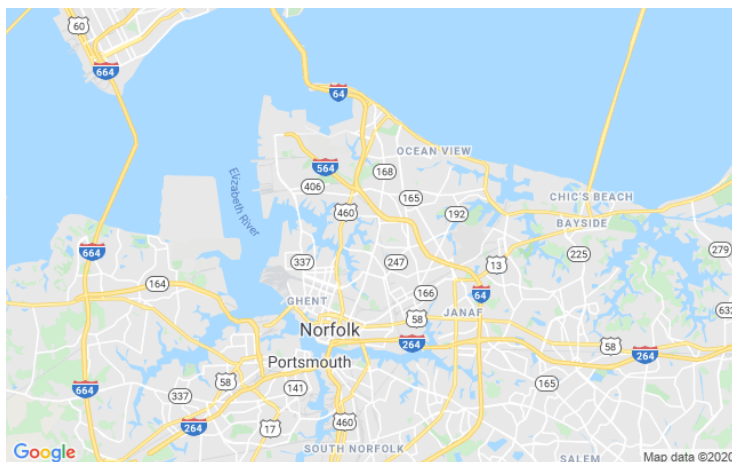
User safety education should also be considered as a top priority.

Nancy Pope

outside Norfolk

February 18, 2020, 3:29 PM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Very Serious

Question 8

2

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Community event

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Norfolk E-scooter Survey

Please give us your input!

Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked
3. Underage riders
4. Increasing riding fees and rates
5. Riders on sidewalks
6. Multiple riders per device
7. Insufficient bike lanes for riding e-scooters
8. Discounts for low-income individuals
9. Too many e-scooters
10. E-scooter maintenance

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

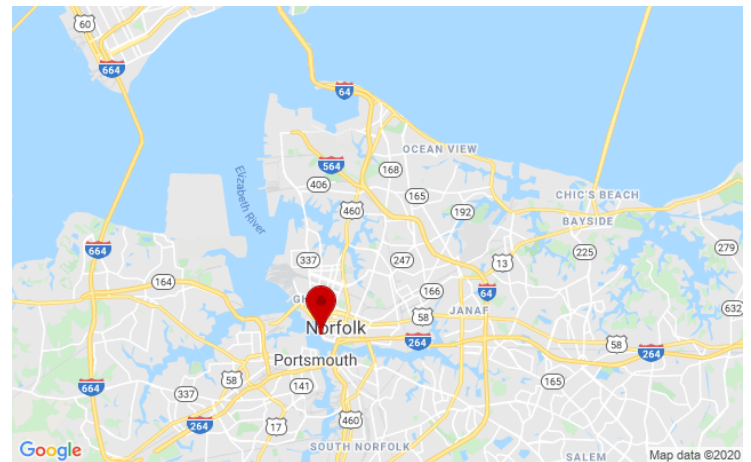
Question 16

I want to try it!

Name not available

February 18, 2020, 3:40 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$75,000 to \$99,999

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

4

Norfolk E-scooter Survey

Please give us your input!

Question 9

- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. E-scooters are improperly parked
2. Follow the rules of the road
3. Riders on sidewalks

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Somewhat disagree

E-scooters help reduce traffic congestion: Complete disagreement

Designated e-scooter parking areas will improve haphazard parking: Neutral

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access:

Complete disagreement

Question 15

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Neutral

Question 20

- Walk

Question 21

- Recreational ride

Question 22

- Noon to 2 p.m.

Question 23

- Street

Question 24

- Downtown

Question 25

- Never

Question 26

No response

Name not available

February 18, 2020, 3:42 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Male

Question 3

- Black or African American

Question 4

- 45-54

Question 5

- Prefer not to answer

Question 6

- Walking
- E-Scooter
- Light Rail

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Neutral

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Neutral

Question 8

1

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Must Following Signs & Signals

Question 10

- E-scooter representative

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Neutral

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and parking: Neutral

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

No response

Norfolk E-scooter Survey

Please give us your input!

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Very likely

Question 20

- Personal bicycle

Question 21

- Work
- Errands

Question 22

- 6 a.m. to 8 a.m.
- 4 p.m. to 6 p.m.

Question 23

- Street

Question 24

- Downtown

Question 25

- Within the last week

Question 26

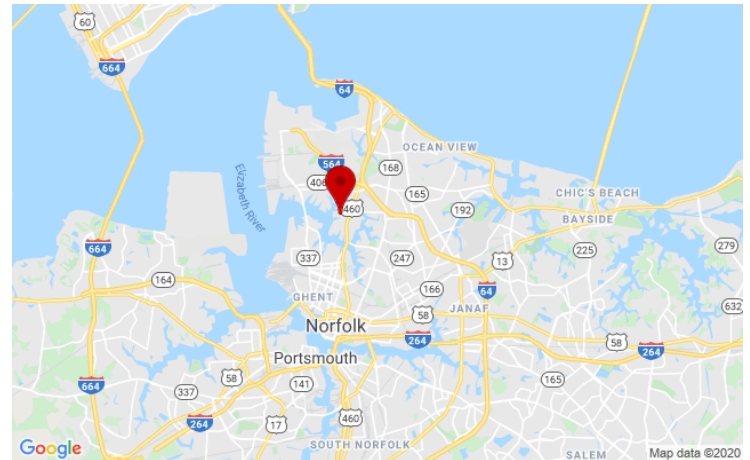
No response

Name not shown

in Ward 1

February 18, 2020, 3:43 PM

Question 1



Question 2

- Prefer not to answer

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$35,000 to \$49,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Not Serious

Traffic and congestion: Somewhat Not Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Somewhat Serious

Question 8

4

Norfolk E-scooter Survey

Please give us your input!

Question 9

- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Never

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Somewhat disagree

E-scooters help reduce carbon emissions: Neutral

E-scooters help reduce traffic congestion: Complete disagreement

Designated e-scooter parking areas will improve haphazard parking: Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

I have worked as a delivery driver in Norfolk and especially in Downtown Norfolk. E-scooter use appears to have reduced dramatically since they first appeared (similar to the PACE bikes) but what use there is is almost always completely unsafe for drivers and pedestrians. E-scooters never follow traffic laws. They ignore traffic lights and one-way street signs, do not yield to vehicles, move too fast to be safely used on sidewalks, turn

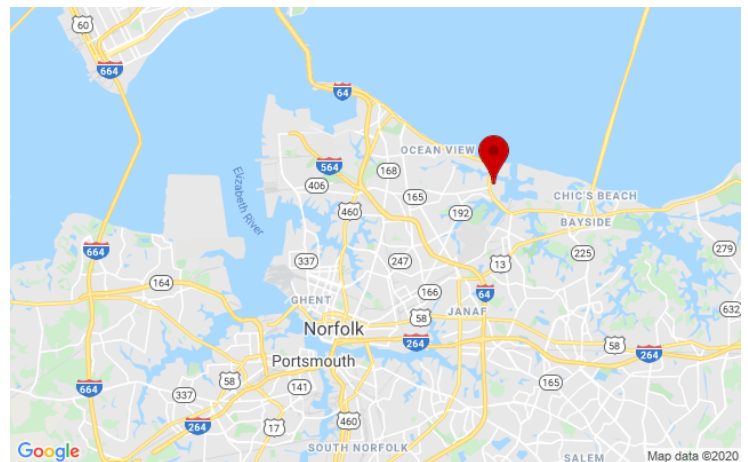
without hand signals, and are generally incredibly dangerous even on Granby, where the speed limit is 15 mph. I have nearly been clipped by scooters turning the wrong way off Waterside Dr onto a one-way street and have even seen scooters going the wrong way down Waterside Dr. There is no enforcement of rules by police, just as there is no enforcement of traffic laws for pedestrians or bikes. Parking a car incorrectly Downtown can yield large fines but scooters, bikes, and pedestrians are allowed to cross Brambleton at red lights while oncoming traffic is forced to veer to avoid collisions. E-scooters are dangerous and police do absolutely nothing about them while being hyper-vigilant about any sort of traffic infraction by cars. Not to mention, there is nothing stopping an inebriated person from using an e-scooter and there are no provided helmets to protect riders in case of an accident. They're a dangerous nuisance and I hope people stop using them.

Mallory Evans

in Ward 5

February 18, 2020, 3:58 PM

Question 1



Question 2

- Female

Question 3

- Other - Moore

Question 4

- 25-34

Norfolk E-scooter Survey

Please give us your input!

Question 5

- \$35,000 to \$49,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Neutral
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Very Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Always

Question 13

1. Increasing riding fees and rates
2. Insufficient bike lanes for riding e-scooters
3. E-scooter maintenance
4. Discounts for low-income individuals
5. E-scooters are improperly parked
6. Follow the rules of the road

7. Riders on sidewalks
8. Multiple riders per device
9. Underage riders
10. Too many e-scooters

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Complete disagreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

Please continue the program. The Department of Transit is doing a fantastic job at enhancing the city's public transportation.

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Neutral

Question 20

- Personal vehicle

Question 21

- Entertainment

Question 22

Norfolk E-scooter Survey

Please give us your input!

- Noon to 2 p.m.
- 2 p.m. to 4 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown
- Ocean View
- Wards Corner

Question 25

- Never

Question 26

No response

Name not shown

in Ward 2

February 18, 2020, 3:58 PM

Question 1



Question 2

- Male

Question 3

- Black or African American

Question 4

- 55-64

Question 5

- \$150,000 or More

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Neutral

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

4

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Never

Ride on sidewalks: Always

Ride in bike lanes when a lane is present: Always

Ride one person per device: Sometimes

Appear to be of legal riding age: Never

Follow the rules of the road: Sometimes

Norfolk E-scooter Survey

Please give us your input!

Norfolk E-scooter Survey

Please give us your input!

Question 13

1. Too many e-scooters
2. Follow the rules of the road
3. E-scooters are improperly parked
4. E-scooter maintenance
5. Multiple riders per device
6. Underage riders
7. Insufficient bike lanes for riding e-scooters
8. Riders on sidewalks
9. Discounts for low-income individuals
10. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Somewhat disagree

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat disagree

Designated e-scooter parking areas will improve haphazard parking:

Somewhat agree

Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and

parking: Complete agreement

More bike lanes will improve e-scooter safety: Neutral

Fares to use e-scooters should be managed to provide equitable access:

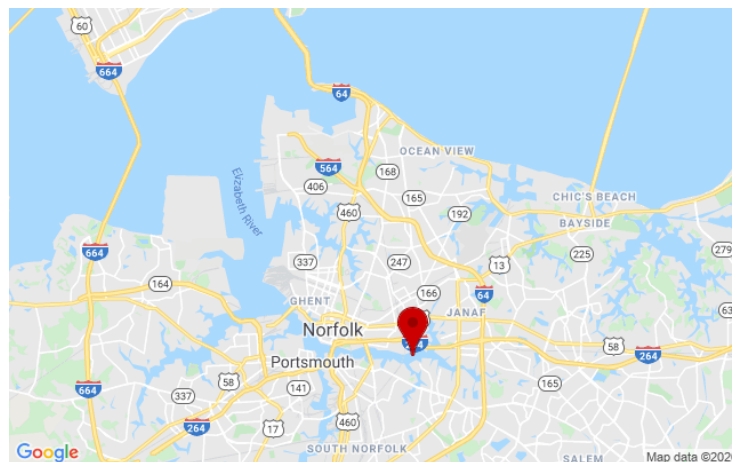
Complete agreement

Question 15

- No

Question 16

There are too many and there needs to be enforcement of E-Scooter rules and regulations.



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$35,000 to \$49,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 8

5

Norfolk E-scooter Survey

Please give us your input!

Question 9

- No Knowledge

Question 10

No response

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked
3. Discounts for low-income individuals
4. Multiple riders per device

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Somewhat disagree
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat disagree
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

Question 16

These scooters are being used without regard to safety. I have seen scooters being used on St. Paul's Blvd at night. There is only a tiny light at street level on the rear, and one headlight. If you are driving in the lane beside them, and they are wearing dark clothing, you can barely see them.

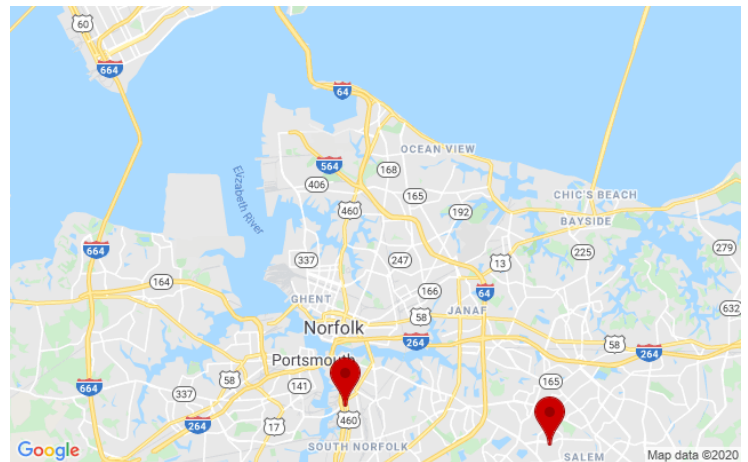
I have also seen riders zipping up and down on Granby St., doing figure eights in traffic and holding up traffic at night.

Paul Bayer

outside Norfolk

February 18, 2020, 4:13 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$35,000 to \$49,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious

Norfolk E-scooter Survey

Please give us your input!

Pollution due to vehicle emissions: Very Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Always
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Always

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Follow the rules of the road
3. Riders on sidewalks

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

I would love to see the e-scooter program expanded in Norfolk!

Question 17

- I ride several times a week

Question 18

- 21+

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Work
- Dining
- Recreational ride

Question 22

- 8 a.m. to 10 a.m.
- 10 a.m. to noon
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown
- Ghent

Norfolk E-scooter Survey

Please give us your input!

Question 25

- Never

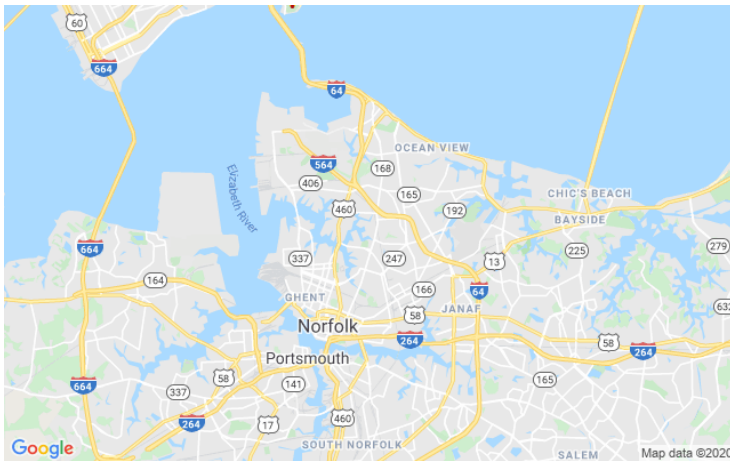
Question 26

No response

Name not available

February 18, 2020, 4:17 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$50,000 to \$74,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

2

Question 9

- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

No response

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Riders on sidewalks
2. Follow the rules of the road
3. Insufficient bike lanes for riding e-scooters
4. Underage riders

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement

Norfolk E-scooter Survey

Please give us your input!

Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

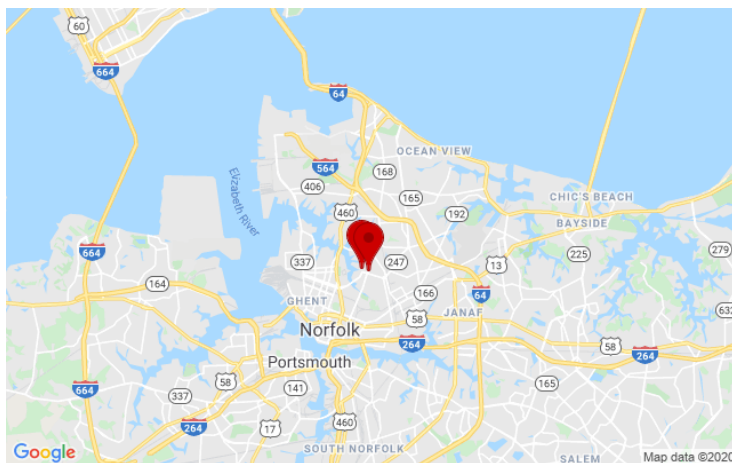
Question 16

No response

Name not available

February 18, 2020, 4:31 PM

Question 1



Question 2

- Male

Question 3

- Prefer not to answer

Question 4

- 35-44

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Somewhat Serious

Question 8

5

Question 9

- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Community event

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Always
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. Too many e-scooters
3. Underage riders
4. Multiple riders per device
5. Riders on sidewalks

Norfolk E-scooter Survey

Please give us your input!

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Complete disagreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- Yes

Question 16

They are unsafe and has a hazards to the general motoring public.

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Neutral

Question 20

- Personal bicycle

Question 21

- Entertainment

Question 22

- 4 p.m. to 6 p.m.

Question 23

- Street

Question 24

- Downtown

Question 25

- Never

Question 26

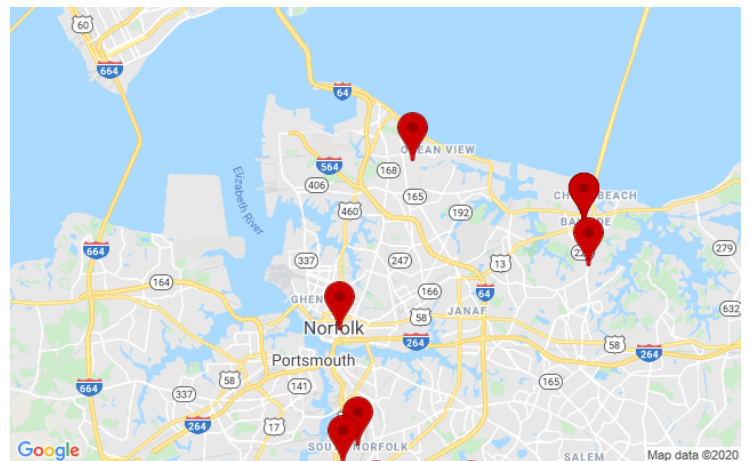
No response

Name not shown

in Ward 4

February 18, 2020, 4:40 PM

Question 1



Question 2

- Prefer not to answer

Question 3

- Prefer not to answer

Question 4

- Prefer not to answer

Question 5

- Prefer not to answer

Question 6

Norfolk E-scooter Survey

Please give us your input!

- Private Vehicle

Question 7

Too Many Cars: Neutral
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Not Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Neutral

Question 8

2

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. E-scooters are improperly parked
3. Underage riders
4. Riders on sidewalks
5. Increasing riding fees and rates
6. E-scooter maintenance
7. Too many e-scooters
8. Multiple riders per device
9. Insufficient bike lanes for riding e-scooters

10. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

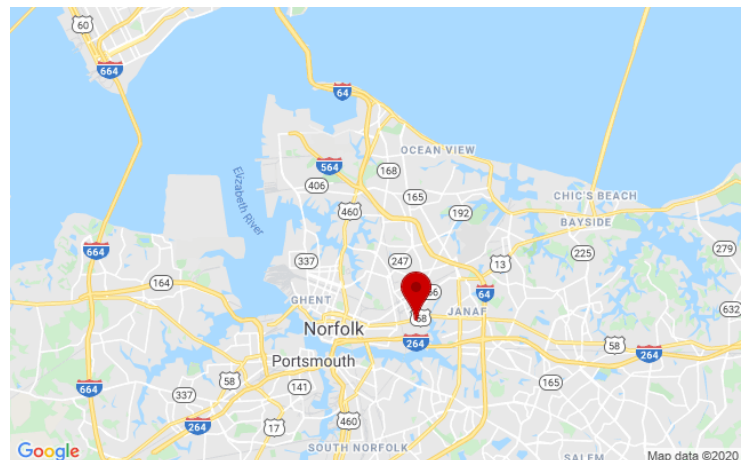
Question 16

Too many accidents because of speed on e-scooters

Name not available

February 18, 2020, 4:53 PM

Question 1



Question 2

- Male

Norfolk E-scooter Survey

Please give us your input!

Question 3

- White / Caucasian

Question 4

- 18-24

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Not Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Somewhat Serious

Question 8

2

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Other (please specify)

Question 11

- Yes

Question 12

Park responsibly: Never
Ride on sidewalks: Never
Ride in bike lanes when a lane is present: Never
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. Multiple riders per device
3. Riders on sidewalks

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

Riders need better education of what laws they are required to follow. I have almost hit the on multiple occasions due to riders using the roadway and disregarding red lights. The proceed through the intersection without looking or slowing down. They have stated they aren't driving a car and don't need to stop.

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Dining

Norfolk E-scooter Survey

Please give us your input!

- Entertainment

Question 22

- Midnight to 2 a.m.

Question 23

- Street

Question 24

- Downtown

Question 25

- Never

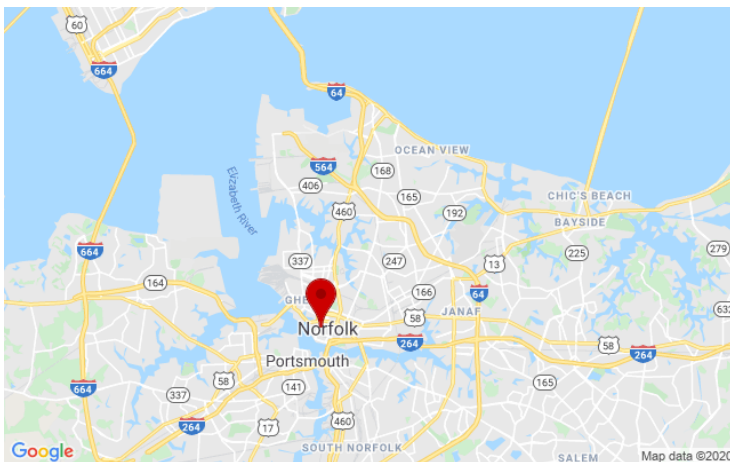
Question 26

No response

Name not shown

February 18, 2020, 5:29 PM

Question 1



Question 2

- Male

Question 3

- Prefer not to answer

Question 4

- 25-34

Question 5

- Prefer not to answer

Question 6

- Walking
- Personal Bike
- Private Vehicle
- Taxi
- Light Rail

Question 7

Too Many Cars: Neutral

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Not Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 8

4

Question 9

- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Never

Ride on sidewalks: Always

Norfolk E-scooter Survey

Please give us your input!

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Never

Question 13

1. Riders on sidewalks
2. Follow the rules of the road
3. E-scooters are improperly parked
4. Insufficient bike lanes for riding e-scooters
5. Too many e-scooters
6. E-scooter maintenance
7. Multiple riders per device
8. Underage riders
9. Increasing riding fees and rates
10. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Somewhat disagree

E-scooters help reduce carbon emissions: Neutral

E-scooters help reduce traffic congestion: Complete disagreement

Designated e-scooter parking areas will improve haphazard parking:

Complete disagreement

Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Complete disagreement

Additional enforcement would improve e-scooter rider behavior and

parking: Complete agreement

More bike lanes will improve e-scooter safety: Neutral

Fares to use e-scooters should be managed to provide equitable access:

Complete disagreement

Question 15

- Yes

Question 16

Get rid of them. Majority of people will NEVER do the right thing. Why give them a tool that encourages bad behavior and unsafe practices.

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Neutral

Question 20

- Walk

Question 21

- Home
- Errands

Question 22

- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.

Question 23

- Bike lane

Question 24

- Downtown

Question 25

- Within the last month

Question 26

No response

Name not available

February 18, 2020, 5:30 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Male

Question 3

- Other - mixed race

Question 4

- 45-54

Question 5

- \$75,000 to \$99,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Not Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Not Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

5

Question 9

- Don't Need Driver's License

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Never
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. E-scooter maintenance

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Complete disagreement
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Complete disagreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete disagreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete disagreement
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

without providing training, safety equipment, and cooperation between scooter riders and bicycle and automobile operators.....all sides with incur increased animosities and injuries

Question 17

- I've only ridden once

Norfolk E-scooter Survey

Please give us your input!

Question 18

- 1

Question 19

- Very unlikely

Question 20

- Personal bicycle

Question 21

- Visiting

Question 22

- 2 p.m. to 4 p.m.

Question 23

- Street

Question 24

- Ghent
- Other - bars and restaurants

Question 25

- Never

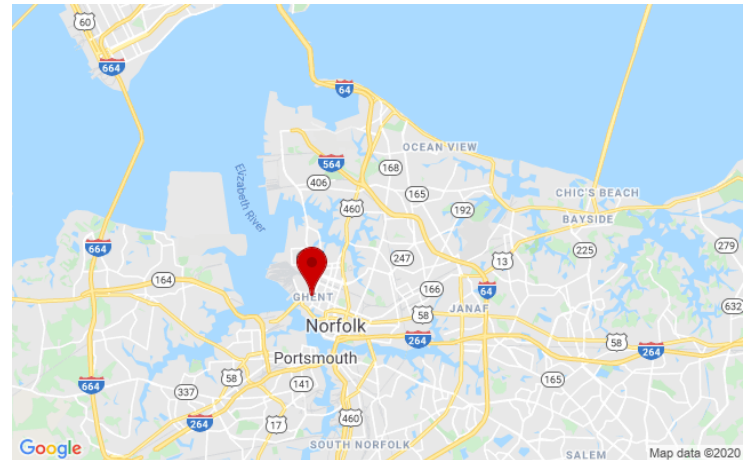
Question 26

No response

Name not available

February 18, 2020, 7:53 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$75,000 to \$99,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Not Serious
Traffic and congestion: Not Serious
Pollution due to vehicle emissions: Not Serious
Bike safety: Neutral
Pedestrian and sidewalk safety: Not Serious
Mobility access for people with disabilities: Not Serious
Availability of transportation options: Somewhat Serious

Question 8

1

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Always

Appear to be of legal riding age: Always

Follow the rules of the road: Always

Question 13

1. E-scooters are improperly parked
2. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Neutral

E-scooters help reduce carbon emissions: Neutral

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking:
Complete agreement

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Somewhat disagree

Additional enforcement would improve e-scooter rider behavior and
parking: Somewhat disagree

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access:
Somewhat disagree

Question 15

- Yes

Question 16

No response

Question 17

- I ride several times a week

Question 18

- 2-5

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Dining

Question 22

- Noon to 2 p.m.

Question 23

- Sidewalk

Question 24

- Downtown
- Ghent

Question 25

- Within the last month

Question 26

No response

Name not available

February 18, 2020, 8:51 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$150,000 or More

Question 6

- Walking
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Somewhat Serious

Question 8

5

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- E-scooter app

Question 11

- No

Question 12

Park responsibly: Never
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Never
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. Follow the rules of the road
2. Riders on sidewalks
3. Underage riders
4. E-scooters are improperly parked
5. Multiple riders per device

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat disagree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Norfolk E-scooter Survey

Please give us your input!

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 6-10

Question 19

- Somewhat unlikely

Question 20

- Personal vehicle

Question 21

- Home

Question 22

- 10 a.m. to noon

Question 23

- Street

Question 24

- Ghent

Question 25

- Within the last month

Question 26

No response

Name not available

February 19, 2020, 6:20 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Neutral

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Not Serious

Mobility access for people with disabilities: Somewhat Not Serious

Availability of transportation options: Somewhat Not Serious

Question 8

3

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

No response

Question 13

1. Follow the rules of the road

Question 14

E-scooters are important transportation options: Neutral
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

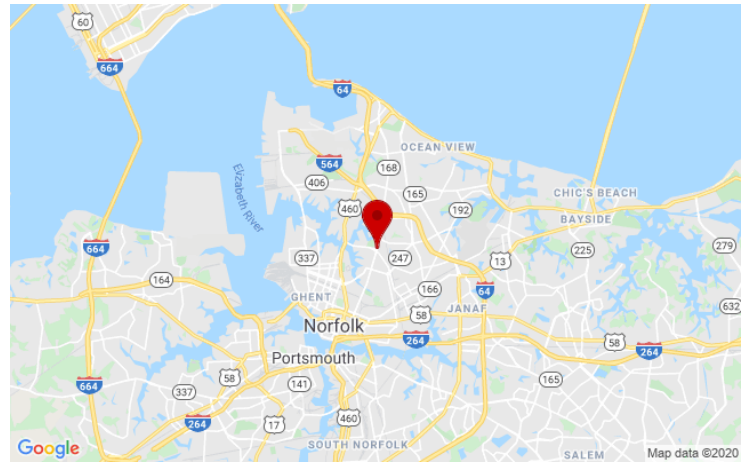
Question 16

No response

Name not available

February 19, 2020, 6:51 AM

Question 1



Question 2

- Female

Question 3

- Black or African American

Question 4

- 65+

Question 5

- Less than \$20,000

Question 6

- Private Vehicle

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Neutral
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Somewhat Serious

Question 8

2

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Mostly

Question 13

No response

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Neutral

E-scooters help reduce traffic congestion: Somewhat disagree

Designated e-scooter parking areas will improve haphazard parking: Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

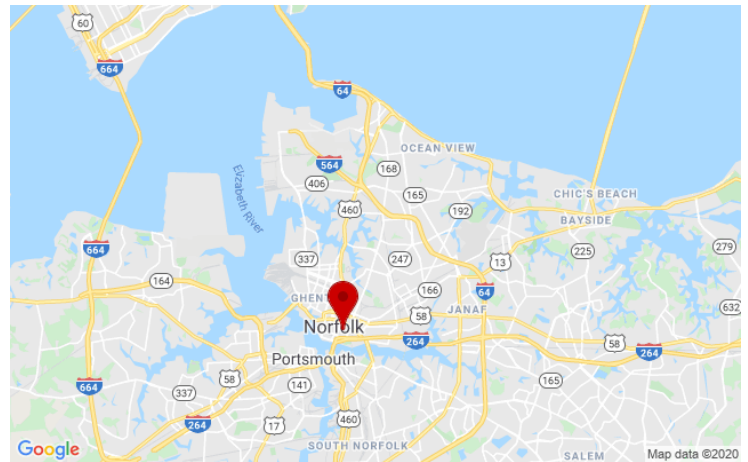
Question 16

No response

Name not available

February 19, 2020, 7:12 AM

Question 1



Question 2

- Male

Question 3

- Black or African American

Question 4

- 45-54

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Somewhat Not Serious

Bike safety: Neutral

Pedestrian and sidewalk safety: Neutral

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

2

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- No

Question 12

Park responsibly: Mostly
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Mostly

Question 13

1. Follow the rules of the road
2. Multiple riders per device
3. Underage riders
4. Riders on sidewalks
5. Insufficient bike lanes for riding e-scooters
6. Too many e-scooters
7. E-scooters are improperly parked
8. E-scooter maintenance
9. Discounts for low-income individuals
10. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access:

Somewhat disagree

Question 15

- No

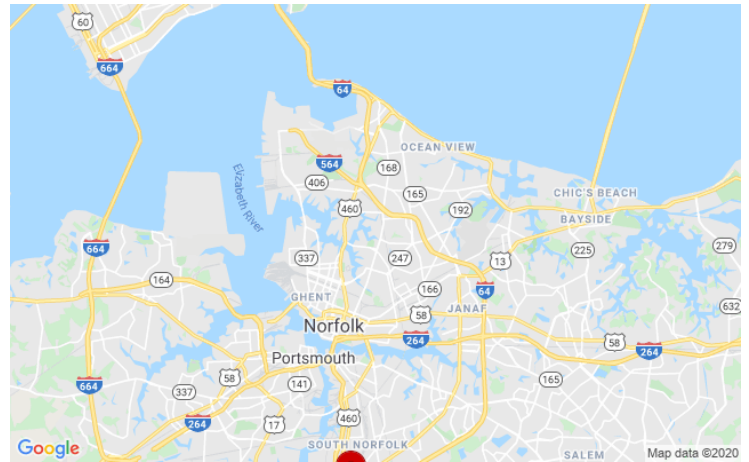
Question 16

No response

Name not available

February 19, 2020, 7:17 AM

Question 1



Question 2

- Male

Question 3

- Black or African American

Question 4

- 35-44

Question 5

- \$100,000 to \$149,999

Question 6

Norfolk E-scooter Survey

Please give us your input!

- Private Vehicle

Question 7

Too Many Cars: Neutral
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Neutral
Bike safety: Neutral
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Neutral
Availability of transportation options: Neutral

Question 8

No response

Question 9

- Must Following Signs & Signals

Question 10

- Other (please specify)

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Always
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Mostly

Question 13

No response

Question 14

E-scooters are important transportation options: Neutral
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Neutral

Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

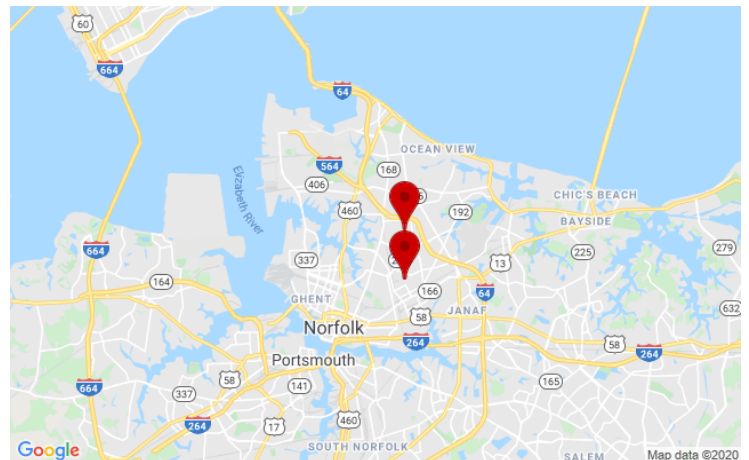
Question 16

No response

Name not available

February 19, 2020, 7:52 AM

Question 1



Question 2

- Male

Question 3

- Prefer not to answer

Question 4

- 35-44

Question 5

- \$35,000 to \$49,999

Question 6

Norfolk E-scooter Survey

Please give us your input!

- Private Vehicle

Question 7

Too Many Cars: Very Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Somewhat Not Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Very Serious

Question 8

2

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Never
Ride in bike lanes when a lane is present: Never
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Never

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Follow the rules of the road
3. Riders on sidewalks

Question 14

E-scooters are important transportation options: Complete disagreement
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Complete disagreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider

behavior in sensitive areas: Somewhat disagree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- Yes

Question 16

it is unsafe to ride the e scooters next to traffic. they slow down traffic and people do not obey the rules of the road. I find it more safer to ride the scooters on the sidewalk. These scooters are not motor vehicles and do not belong on the road with cars trucks and buses.

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Neutral

Question 20

- Walk

Question 21

- Errands

Question 22

- Noon to 2 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown

Question 25

Norfolk E-scooter Survey

Please give us your input!

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- Yes

Question 16

Need more bike lanes for both e-scooters and bicycles to promote their use and safety, and help reduce traffic in congested are by encouraging e-scooter and bicycle riding.

Question 17

- I ride daily

Question 18

- 21+

Question 19

- Somewhat unlikely

Question 20

- Walk

Question 21

- Work

Question 22

- Noon to 2 p.m.

Question 23

- Street

Question 24

- Downtown

Question 25

- Never

Question 26

No response

Name not shown

outside Norfolk

February 19, 2020, 8:41 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$35,000 to \$49,999

Question 6

- Private Vehicle

Question 7

Norfolk E-scooter Survey

Please give us your input!

Too Many Cars: Very Serious
Traffic and congestion: Very Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

3

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Mostly
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Neutral
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Complete disagreement
Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

Question 16

I don't think e scooters should be in the conversation about carbon emissions, not like riding a bike. EScooters can't be relied upon to be there when you need one, so they aren't a viable, everyday option. You might find one to get where you want, but then be stuck walking back because there isn't one to ride back. They are convenient options to people who would otherwise be planning to walk. Car drivers are not going to switch to hoping a scooter is available so they can get to work or wherever. Scooters are not going to affect traffic congestion, you're overreaching. They are a convenience for pedestrians. That's it.

Name not shown

in Ward 4

February 19, 2020, 8:42 AM

Question 1

No response

Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 45-54

Question 5

- \$50,000 to \$74,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Neutral
Pedestrian and sidewalk safety: Somewhat Serious

Norfolk E-scooter Survey

Please give us your input!

Mobility access for people with disabilities: Neutral
Availability of transportation options: Neutral

Question 8

4

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Other (please specify)

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Underage riders
3. E-scooter maintenance
4. Insufficient bike lanes for riding e-scooters
5. Riders on sidewalks
6. E-scooters are improperly parked
7. Discounts for low-income individuals
8. Too many e-scooters
9. Multiple riders per device
10. Increasing riding fees and rates

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking:

Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Somewhat agree

Question 15

- No

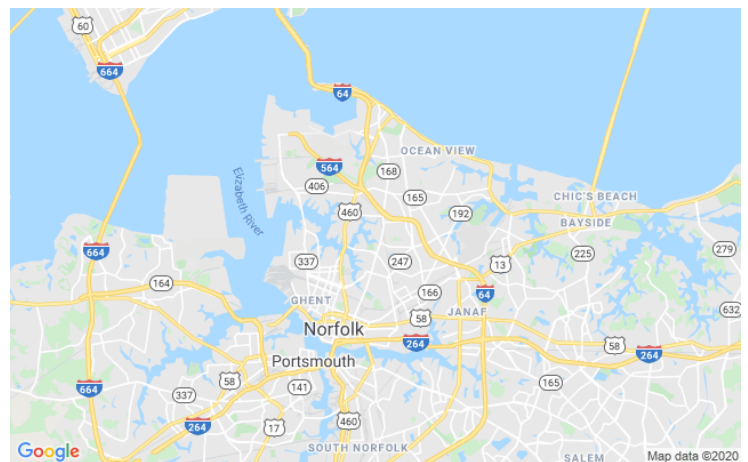
Question 16

None

Name not available

February 19, 2020, 9:16 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 65+

Norfolk E-scooter Survey

Please give us your input!

Question 5

- \$35,000 to \$49,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Neutral

Question 8

4

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Underage riders
3. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Neutral
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

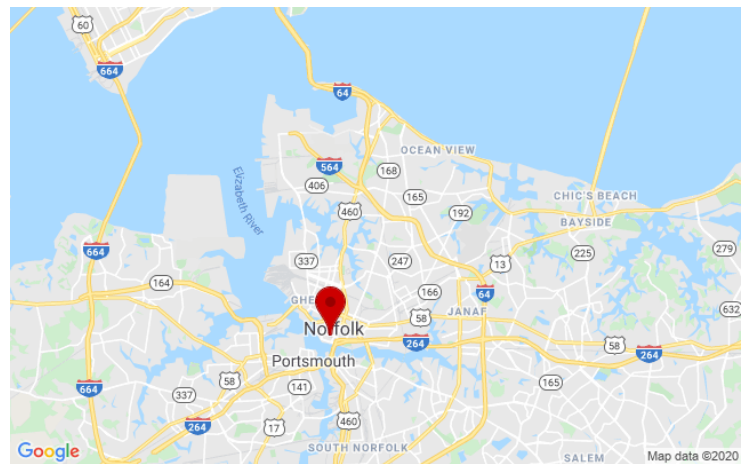
Question 16

No response

Name not available

February 19, 2020, 11:19 AM

Question 1



Question 2

- Female

Question 3

Norfolk E-scooter Survey

Please give us your input!

- Black or African American

Question 4

- Prefer not to answer

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Very Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Very Serious

Question 8

5

Question 9

- Don't Need Driver's License
- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Sometimes

Appear to be of legal riding age: Never

Follow the rules of the road: Never

Question 13

No response

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

Question 16

Underage children have an easy access to scooters, you see them all the time without helmets, riding more than one person, scooters are left lying all over the place, on sidewalks, parking lots, private property, they need to have stricter regulations and enforcement.

Name not available

February 19, 2020, 11:50 AM

Question 1



Norfolk E-scooter Survey

Please give us your input!

Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$50,000 to \$74,999

Question 6

- Walking
- Personal Bike
- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Neutral
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Neutral
Availability of transportation options: Very Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Mostly
Ride on sidewalks: Never
Ride in bike lanes when a lane is present: Always
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

1. Discounts for low-income individuals
2. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

Question 16

Love them- great for the environment and also as a more affordable and convenient transportation option for those who need it. Also safer than walking long distances in sun/heat.

Name not available

February 19, 2020, 3:28 PM

Question 1

Norfolk E-scooter Survey

Please give us your input!



Question 2

- Female

Question 3

- Latino

Question 4

- Under 18

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Not Serious

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Very Serious

Bike safety: Neutral

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Very Serious

Question 8

3

Question 9

- Don't Need Driver's License
- Must Following Signs & Signals

Question 10

- I did not learn about e-scooter rules

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Multiple riders per device
3. E-scooters are improperly parked
4. Riders on sidewalks
5. Insufficient bike lanes for riding e-scooters
6. Underage riders
7. Discounts for low-income individuals
8. Increasing riding fees and rates
9. E-scooter maintenance
10. Too many e-scooters

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

Norfolk E-scooter Survey

Please give us your input!

- No

Question 16

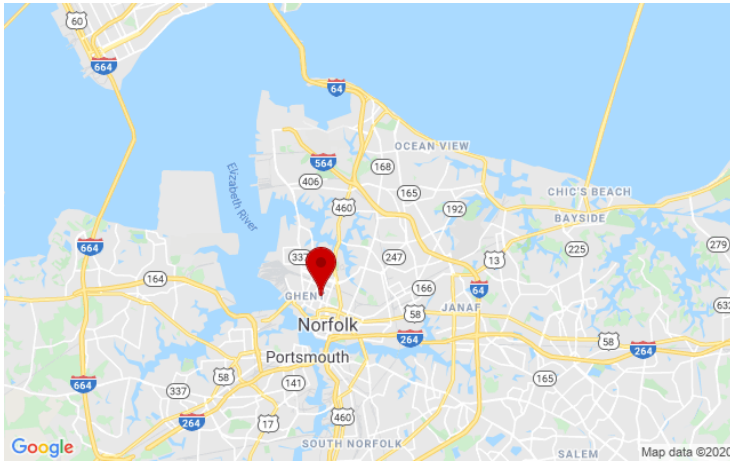
No response

Name not shown

in Ward 2

February 19, 2020, 4:22 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- Prefer not to answer

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Neutral

Pollution due to vehicle emissions: Neutral

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Neutral

Question 8

2

Question 9

- Need Helmet
- Must Following Signs & Signals

Question 10

- Other (please specify)

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Mostly

Appear to be of legal riding age: Sometimes

Follow the rules of the road: Sometimes

Question 13

1. Underage riders
2. Riders on sidewalks
3. Follow the rules of the road
4. E-scooters are improperly parked
5. Insufficient bike lanes for riding e-scooters
6. Multiple riders per device
7. Too many e-scooters
8. E-scooter maintenance
9. Increasing riding fees and rates
10. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Somewhat agree

E-scooters help reduce carbon emissions: Neutral

Norfolk E-scooter Survey

Please give us your input!

E-scooters help reduce traffic congestion: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

I think putting a sign on the scooters that you must be of a certain age to use a scooter.

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Personal vehicle

Question 21

- Home
- Work

Question 22

- 8 a.m. to 10 a.m.
- 10 a.m. to noon
- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.

Question 23

- Street

Question 24

- Downtown
- Ghent

Question 25

- Within the last month

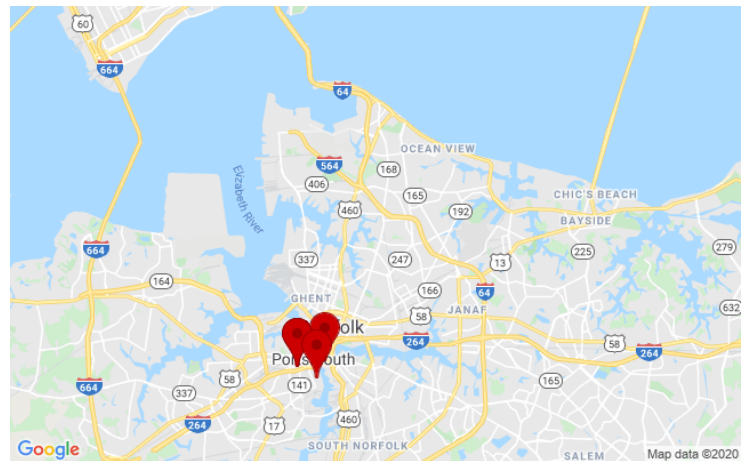
Question 26

No response

Name not available

February 19, 2020, 7:36 PM

Question 1



Question 2

- Female

Question 3

- Prefer not to answer

Question 4

- 25-34

Question 5

- \$35,000 to \$49,999

Norfolk E-scooter Survey

Please give us your input!

Question 6

- Private Vehicle

Question 7

Too Many Cars: Not Serious
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Not Serious
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Neutral

Question 8

3

Question 9

- Need Helmet
- Must Following Signs & Signals

Question 10

- Community event

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Never
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Underage riders
3. Multiple riders per device
4. E-scooter maintenance
5. E-scooters are improperly parked
6. Insufficient bike lanes for riding e-scooters
7. Riders on sidewalks
8. Discounts for low-income individuals
9. Increasing riding fees and rates

10. Too many e-scooters

Question 14

E-scooters are important transportation options: Somewhat disagree
E-scooters help reduce carbon emissions: Neutral
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral
Additional enforcement would improve e-scooter rider behavior and parking: Neutral
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Very likely

Question 20

- Personal vehicle

Question 21

- Recreational ride

Question 22

- Noon to 2 p.m.

Question 23

- Sidewalk

Norfolk E-scooter Survey

Please give us your input!

Question 24

- ODU

Question 25

- Never

Question 26

No response

Name not available

February 20, 2020, 8:48 AM

Question 1



Question 2

- Female

Question 3

- Black or African American

Question 4

- 55-64

Question 5

- \$50,000 to \$74,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Somewhat Serious

Pedestrian and sidewalk safety: Somewhat Serious

Mobility access for people with disabilities: Somewhat Serious

Availability of transportation options: Somewhat Serious

Question 8

1

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Community event

Question 11

- Yes

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Mostly

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Always

Appear to be of legal riding age: Mostly

Follow the rules of the road: Mostly

Question 13

1. Discounts for low-income individuals
2. Riders on sidewalks
3. Follow the rules of the road
4. Underage riders
5. E-scooters are improperly parked
6. Increasing riding fees and rates

Norfolk E-scooter Survey

Please give us your input!

7. E-scooter maintenance
8. Insufficient bike lanes for riding e-scooters
9. Too many e-scooters
10. Multiple riders per device

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

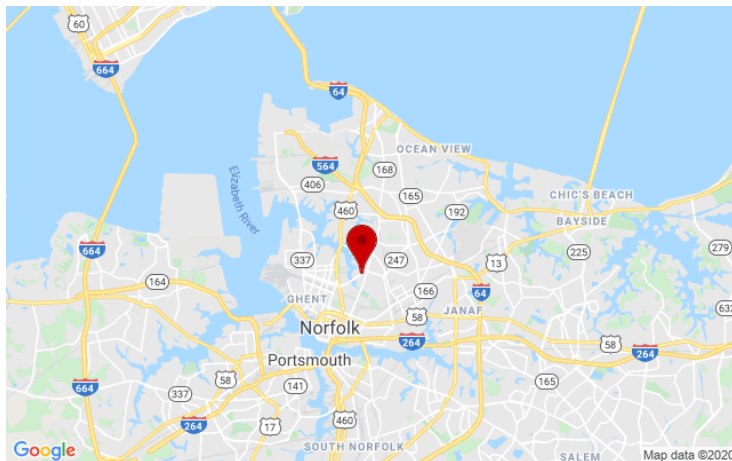
Question 16

E-scooters is a value to those who do not own vehicles. This is their transportation to and from work and the fee is low.

Name not available

February 20, 2020, 8:50 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$100,000 to \$149,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral
Traffic and congestion: Neutral
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Very Serious

Question 8

1

Question 9

- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Mostly

Norfolk E-scooter Survey

Please give us your input!

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Always

Appear to be of legal riding age: Always

Follow the rules of the road: Mostly

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Increasing riding fees and rates
3. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking: Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Neutral

Additional enforcement would improve e-scooter rider behavior and parking: Neutral

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 2-5

Question 19

- Somewhat unlikely

Question 20

- Personal bicycle

Question 21

- Dining
- Entertainment
- Recreational ride

Question 22

- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.

Question 23

- Bike lane

Question 24

- Downtown
- Ghent

Question 25

- Never

Question 26

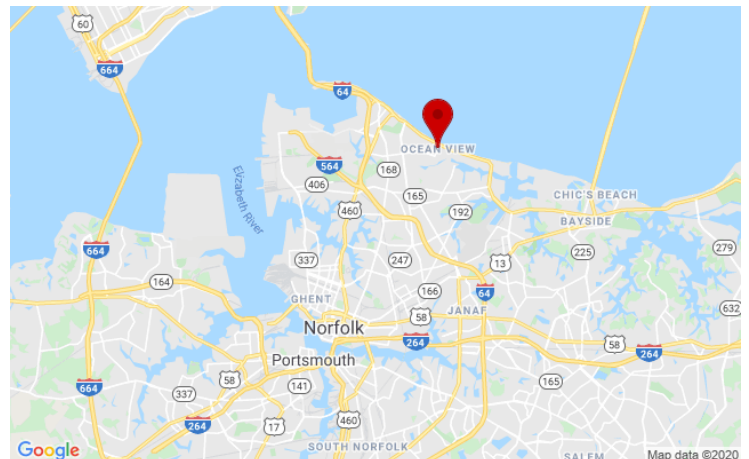
No response

Name not shown

in Ward 5

February 20, 2020, 8:52 AM

Question 1



Norfolk E-scooter Survey

Please give us your input!

Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- \$35,000 to \$49,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Very Serious

Question 8

4

Question 9

- No Knowledge

Question 10

- I did not learn about e-scooter rules

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes

Follow the rules of the road: Sometimes

Question 13

1. Underage riders
2. Follow the rules of the road
3. Multiple riders per device
4. Riders on sidewalks

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Somewhat agree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

I have seen many people riding these scooters who are not of legal age and frequently see two on a scooter,

Name not shown

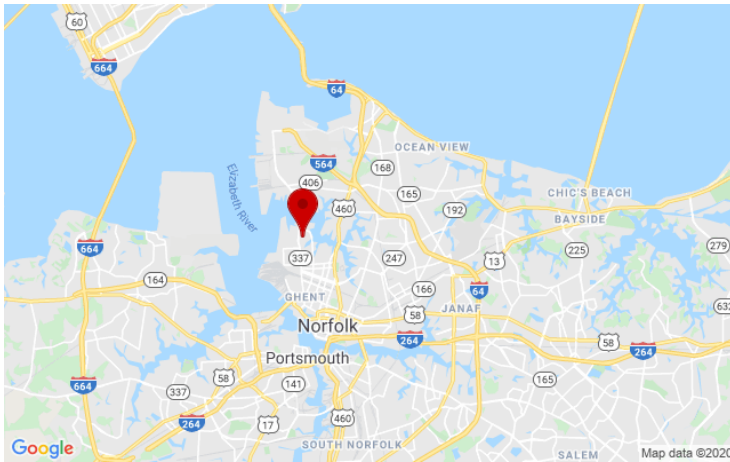
in Ward 2

February 20, 2020, 11:01 AM

Question 1

Norfolk E-scooter Survey

Please give us your input!



2

Question 9

- Don't Need Driver's License
- Need Helmet

Question 10

- E-scooter app

Question 11

- No

Question 12

Park responsibly: Sometimes

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Mostly

Ride one person per device: Always

Appear to be of legal riding age: Always

Follow the rules of the road: Sometimes

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Discounts for low-income individuals
3. E-scooter maintenance
4. Riders on sidewalks
5. Follow the rules of the road

Question 14

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Somewhat agree

E-scooters help reduce traffic congestion: Somewhat agree

Designated e-scooter parking areas will improve haphazard parking:
Complete agreement

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Somewhat agree

Additional enforcement would improve e-scooter rider behavior and
parking: Complete disagreement

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access:
Complete agreement

Question 15

- Yes

Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$50,000 to \$74,999

Question 6

- Personal Bike
- E-Scooter
- Private Vehicle
- Ride Share

Question 7

Too Many Cars: Somewhat Not Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Somewhat Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Somewhat Not Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Somewhat Serious

Question 8

Norfolk E-scooter Survey

Please give us your input!

Question 16

I think the addition of rear-view mirrors would help immensely. It's difficult to balance and look over my shoulder for oncoming traffic. Vehicle drivers are often (one out of every 3-5 cars) inconsiderate of scooter riders and do NOT give enough room when passing. I've observed at least one accident where a car hit a rider because the vehicle driver did not give enough room when passing a scooter and it was scary. I can't afford to buy a car or take a Lyft everywhere, but a helmet isn't going to do anything to protect my body if a car side-swipes me while texting and driving.

Question 17

- I ride several times a week

Question 18

- 11-20

Question 19

- Somewhat likely

Question 20

- I would not have traveled

Question 21

- Home
- Work
- Errands

Question 22

- Noon to 2 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.

Question 23

- Street

Question 24

- Ghent
- ODU
- Sentara Norfolk area
- Wards Corner

- Other - Around EVMS/Norfolk Gen campus, Colley ave (the whole length)

Question 25

- Within the last week

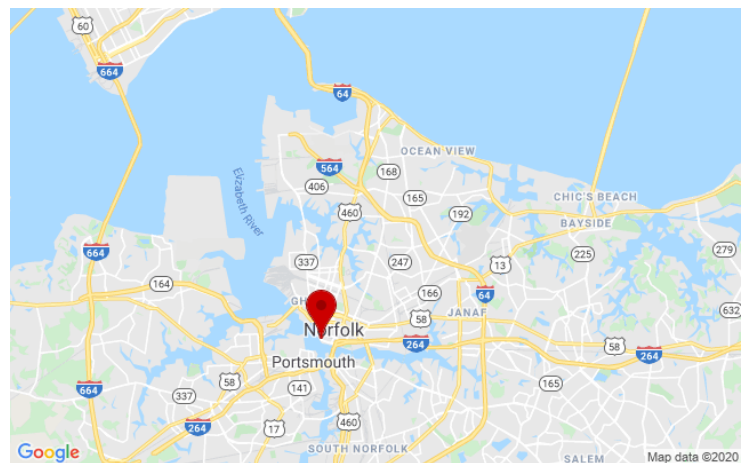
Question 26

I think they're a wonderful transportation option, but they are quite expensive to use. Cheaper than a ride-share, taxi, or buying a car or bike, but still expensive (I spend between \$10 and \$20 per day when I need to use them).

Name not available

February 20, 2020, 11:43 AM

Question 1



Norfolk E-scooter Survey

Please give us your input!

- \$20,000 to \$34,999

Question 6

- Ride Share

Question 7

Too Many Cars: Neutral
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Somewhat Not Serious
Availability of transportation options: Somewhat Not Serious

Question 8

5

Question 9

- Don't Need Driver's License
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Social media

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Sometimes
Ride in bike lanes when a lane is present: Mostly
Ride one person per device: Sometimes
Appear to be of legal riding age: Mostly
Follow the rules of the road: Mostly

Question 13

No response

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking: Neutral
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat disagree
More bike lanes will improve e-scooter safety: Somewhat agree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I've only ridden once

Question 18

- 1

Question 19

- Very likely

Question 20

- Walk

Question 21

- Recreational ride

Question 22

- 6 p.m. to 8 p.m.

Question 23

- Street

Question 24

- Downtown

Question 25

Norfolk E-scooter Survey

Please give us your input!

Fares to use e-scooters should be managed to provide equitable access:
Neutral

Question 15

- No

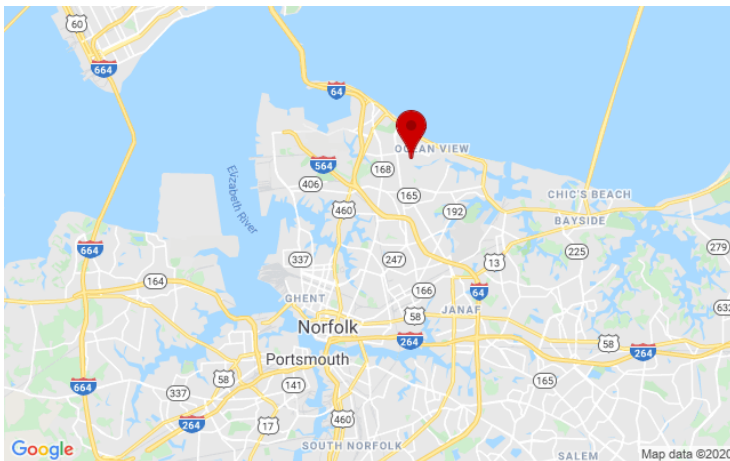
Question 16

e-scooters are great for the environment and I think they should stay, but having e-scooters haphazardly deposited all over the city is unsightly, also when they are left on sidewalks and blocking them, it's really inconvenient for people with disabilities - especially those in wheelchairs or motorized chairs. Also I have seen plenty of teens who do not look to be of legal driving age riding them. I've also seen someone riding an e-scooter hit a pothole in the middle of the road, go flying off the e-scooter, and almost get hit by a car. I think educating people about these before riding is super important, as well as having designated docks for them to be stored when they are not in use.

Name not available

February 20, 2020, 3:29 PM

Question 1



Question 2

- Female

Question 3

- Asian / Pacific Islander

Question 4

- 55-64

Question 5

- \$50,000 to \$74,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Neutral
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Very Serious
Availability of transportation options: Very Serious

Question 8

5

Question 9

- Don't Need Driver's License
- No Town Point Park Riding
- Must Following Signs & Signals

Question 10

- Other (please specify)

Question 11

No response

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Never
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Follow the rules of the road
2. Insufficient bike lanes for riding e-scooters

Norfolk E-scooter Survey

Please give us your input!

3. Underage riders

- Male

Question 14

E-scooters are important transportation options: Complete disagreement

E-scooters help reduce carbon emissions: Neutral

E-scooters help reduce traffic congestion: Complete disagreement

Designated e-scooter parking areas will improve haphazard parking:
Somewhat disagree

Prohibited riding areas and designated parking zones improve rider
behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and
parking: Complete agreement

More bike lanes will improve e-scooter safety: Somewhat agree

Fares to use e-scooters should be managed to provide equitable access:
Somewhat disagree

Question 15

- No

Question 16

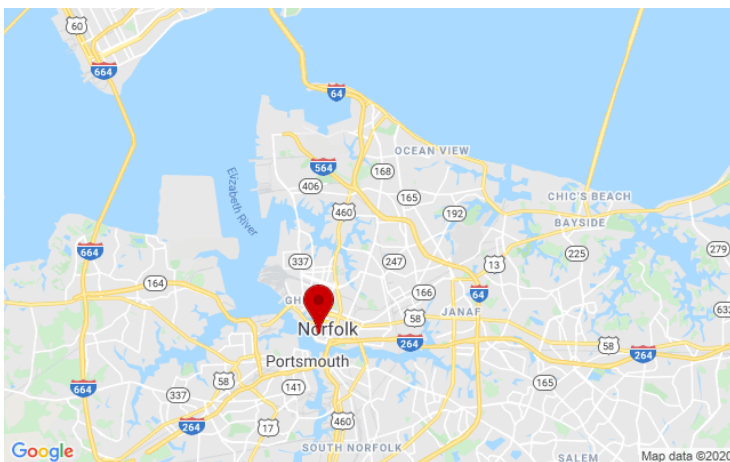
NEED MORE PUBLIC EDUCATION

Gregory Reck

in Ward 2

February 21, 2020, 1:21 AM

Question 1



Question 2

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- \$150,000 or More

Question 6

- Light Rail

Question 7

Too Many Cars: Very Serious

Traffic and congestion: Somewhat Serious

Pollution due to vehicle emissions: Very Serious

Bike safety: Very Serious

Pedestrian and sidewalk safety: Very Serious

Mobility access for people with disabilities: Very Serious

Availability of transportation options: Somewhat Serious

Question 8

2

Question 9

- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Other (please specify)

Question 11

- Yes

Question 12

Park responsibly: Mostly

Ride on sidewalks: Sometimes

Ride in bike lanes when a lane is present: Sometimes

Ride one person per device: Mostly

Appear to be of legal riding age: Mostly

Norfolk E-scooter Survey

Please give us your input!

Follow the rules of the road: Mostly

Question 13

1. Riders on sidewalks
2. Follow the rules of the road
3. Insufficient bike lanes for riding e-scooters
4. E-scooters are improperly parked

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

Question 16

I have asked NPD officers why there is virtually no effort to admonish or enforce the code restrictions on riding motorized scooters on sidewalks. They responded that the city code is unclear or even contradictory, so they refrain from taking any action. One subsection says motorized scooters can't ride on sidewalks (except for mobility assistance), then the next subsection says when motorized scooters do ride on sidewalks they must yield to pedestrians, give an audible signal when passing and ride in single file. I've see a lot of bad behavior by e-scooters on downtown sidewalks. However, I do think that novice e-scooter riders need a safe place to get familiar with handling a scooter. Unfortunately, a busy sidewalk is not a good choice.

Name not available

February 21, 2020, 8:58 AM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 55-64

Question 5

- \$35,000 to \$49,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Neutral
Bike safety: Neutral
Pedestrian and sidewalk safety: Neutral
Mobility access for people with disabilities: Somewhat Serious
Availability of transportation options: Neutral

Question 8

4

Norfolk E-scooter Survey

Please give us your input!

Question 9

- Don't Need Driver's License
- Need Helmet
- Must Following Signs & Signals

Question 10

- Friend, family member, co-worker

Question 11

- Yes

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Sometimes

Question 13

1. Riders on sidewalks
2. Follow the rules of the road
3. Multiple riders per device
4. Underage riders
5. E-scooters are improperly parked
6. Increasing riding fees and rates
7. E-scooter maintenance
8. Too many e-scooters
9. Insufficient bike lanes for riding e-scooters
10. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Somewhat agree
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Neutral
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Somewhat disagree
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

No response

Name not available

February 21, 2020, 11:01 AM

Question 1



Question 2

- Female

Question 3

- White / Caucasian

Question 4

- 25-34

Question 5

- \$35,000 to \$49,999

Question 6

- Walking

Norfolk E-scooter Survey

Please give us your input!

Question 7

Too Many Cars: Somewhat Not Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Somewhat Serious
Bike safety: Somewhat Serious
Pedestrian and sidewalk safety: Somewhat Serious
Mobility access for people with disabilities: Neutral
Availability of transportation options: Somewhat Not Serious

Question 8

2

Question 9

- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals
- No Knowledge

Question 10

- Friend, family member, co-worker

Question 11

- No

Question 12

Park responsibly: Mostly
Ride on sidewalks: Always
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. Insufficient bike lanes for riding e-scooters
2. Follow the rules of the road
3. Riders on sidewalks
4. E-scooter maintenance
5. Underage riders

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Complete agreement
Designated e-scooter parking areas will improve haphazard parking:
Somewhat agree

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access:
Neutral

Question 15

- Yes

Question 16

No response

Question 17

- I ride a few times a month

Question 18

- 1

Question 19

- Somewhat likely

Question 20

- Walk

Question 21

- Work

Question 22

- 6 p.m. to 8 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Downtown

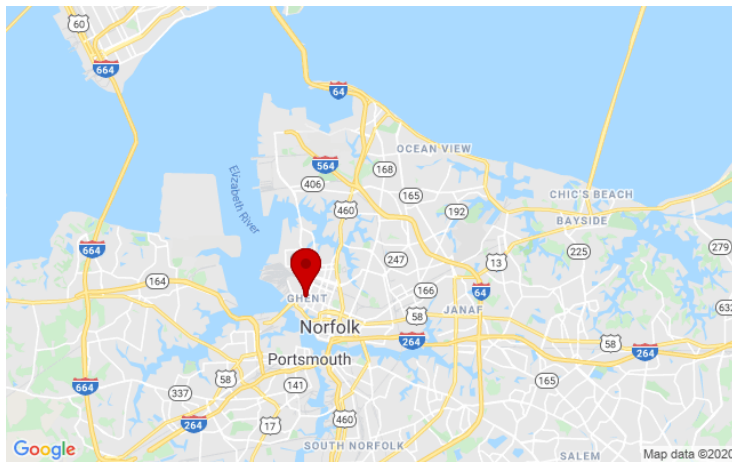
Question 25

- Never

Please give us your input!

No response

Question 1



- Female

- Black or African American

- 55-64

- \$20,000 to \$34,999

- Private Vehicle

Too Many Cars: Somewhat Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Neutral

5

- Don't Need Driver's License
- Must Following Signs & Signals

- Other (please specify)

- Yes

Park responsibly: Mostly
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Always
Appear to be of legal riding age: Always
Follow the rules of the road: Mostly

1. E-scooters are improperly parked

E-scooters are important transportation options: Complete agreement

E-scooters help reduce carbon emissions: Complete agreement

E-scooters help reduce traffic congestion: Complete agreement

Designated e-scooter parking areas will improve haphazard parking: Complete agreement

Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement

Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement

More bike lanes will improve e-scooter safety: Complete agreement

Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

Norfolk E-scooter Survey

Please give us your input!

More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete disagreement

Question 15

- Yes

Question 16

I think these a great asset to the city of Norfolk..When my car broke down I was able to ride one of the lime scooters home!! They are a lot of fun .

Question 17

- I ride several times a week

Question 18

- 6-10

Question 19

- Very likely

Question 20

- Walk

Question 21

- Home
- Work
- Dining
- Recreational ride
- Errands

Question 22

- Noon to 2 p.m.
- 2 p.m. to 4 p.m.
- 4 p.m. to 6 p.m.
- 6 p.m. to 8 p.m.
- 8 p.m. to 10 p.m.

Question 23

- An equal amount in the street and on the sidewalk

Question 24

- Ocean View

Question 25

- Within the last month

Question 26

We even had visitors from out of town and we all got on the scooters and showed them the new developments that were going on in Ocean View, East Beach.

Name not shown

in Ward 2

February 21, 2020, 2:28 PM

Question 1



Question 2

- Male

Question 3

- White / Caucasian

Question 4

- 35-44

Question 5

- \$150,000 or More

Norfolk E-scooter Survey

Please give us your input!

Question 6

- Ride Share

Question 7

No response

Question 8

4

Question 9

- Don't Need Driver's License
- Need Helmet
- No Town Point Park Riding
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Newspaper, blog, magazine, radio/TV news

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Sometimes
Appear to be of legal riding age: Sometimes
Follow the rules of the road: Never

Question 13

1. Riders on sidewalks
2. Follow the rules of the road
3. E-scooters are improperly parked
4. Underage riders
5. Insufficient bike lanes for riding e-scooters
6. Multiple riders per device
7. E-scooter maintenance
8. Too many e-scooters
9. Increasing riding fees and rates
10. Discounts for low-income individuals

Question 14

E-scooters are important transportation options: Neutral
E-scooters help reduce carbon emissions: Somewhat agree
E-scooters help reduce traffic congestion: Somewhat disagree
Designated e-scooter parking areas will improve haphazard parking: Somewhat disagree
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Somewhat agree
Additional enforcement would improve e-scooter rider behavior and parking: Somewhat agree
More bike lanes will improve e-scooter safety: Neutral
Fares to use e-scooters should be managed to provide equitable access: Neutral

Question 15

- No

Question 16

No response

Name not shown

in Ward 2

February 21, 2020, 6:26 PM

Question 1



Question 2

- Male

Norfolk E-scooter Survey

Please give us your input!

Question 3

- White / Caucasian

Question 4

- 65+

Question 5

- \$75,000 to \$99,999

Question 6

- Private Vehicle

Question 7

Too Many Cars: Not Serious
Traffic and congestion: Somewhat Serious
Pollution due to vehicle emissions: Very Serious
Bike safety: Very Serious
Pedestrian and sidewalk safety: Very Serious
Mobility access for people with disabilities: Very Serious
Availability of transportation options: Neutral

Question 8

2

Question 9

- Need Helmet
- Sidewalk Riding is Not Permissible Downtown
- Must Following Signs & Signals

Question 10

- Sticker/post card on e-scooter vehicle

Question 11

- No

Question 12

Park responsibly: Sometimes
Ride on sidewalks: Mostly
Ride in bike lanes when a lane is present: Sometimes
Ride one person per device: Mostly
Appear to be of legal riding age: Mostly
Follow the rules of the road: Sometimes

Question 13

1. Riders on sidewalks
2. E-scooters are improperly parked
3. Underage riders
4. Follow the rules of the road
5. Insufficient bike lanes for riding e-scooters

Question 14

E-scooters are important transportation options: Complete agreement
E-scooters help reduce carbon emissions: Complete agreement
E-scooters help reduce traffic congestion: Somewhat agree
Designated e-scooter parking areas will improve haphazard parking: Complete agreement
Prohibited riding areas and designated parking zones improve rider behavior in sensitive areas: Complete agreement
Additional enforcement would improve e-scooter rider behavior and parking: Complete agreement
More bike lanes will improve e-scooter safety: Complete agreement
Fares to use e-scooters should be managed to provide equitable access: Complete agreement

Question 15

- No

Question 16

I travel in a powerchair on sidewalks mostly in downtown Norfolk. There are too many riders who ride on the sidewalks downtown. There are too many blind corners when a scooter or skateboarder are zooming down the sidewalk so I have to be very careful when coming around a corner that a scooter is not in the vicinity. I drive my power chair very responsibly. I wish scooter riders and skateboarders would too. For the program to be successful and safe in downtown Norfolk scooters not riding on sidewalks needs to be strictly enforced. Give the Downtown Norfolk greeters the power to stop scooters on the sidewalk and give them a ticket. Warnings are no good as you cannot track them especially if you are an officer on foot without a patrol car with a computer to run a driver's license.